### R13. Administrative Services, Administration.

### R13-2. Access to Records.

### R13-2-1. Purpose and Authority.

Under authority of Subsections 63G-2-204(2)(d), and 63A-12-104(2), this rule provides procedures for access and denial of access to government records.

### R13-2-2. Definitions.

Terms used in this rule are defined in Section 63G-2-103. Additional terms are defined as follows:

- (1) "Department" means the Department of Administrative Services.
- (2) "Division" means a division of the Department of Administrative Services.
- (3) "Office" means an office of the Department of Administrative Services.

### R13-2-3. Records Officer.

Each division director shall comply with Section 63A-12-103 and shall appoint a records officer to perform the following functions:

- (a) the duties set forth in Section 63A-12-103; and
- (b) review and respond to requests for access to division records.

### R13-2-4. Requests for Access.

- (1) Except as provided by R13-2-8, a request for access to records shall be directed to the records officer of the office or division which the requester believes generated or possesses the records.
- (2) The offices and divisions of the department are as described in Sections 63A-1-104 and 63A-1-109 and are located at the corresponding address indicated below:
- (a) Administrative Services Executive Director's Office, 3120 State Office Building, Salt Lake City, UT 84114.
- (b) Administrative Rules, 5110 State Office Building, Salt Lake City, UT 84114.
- (c) Archives and Records Service, 346 S. Rio Grande Street, Salt Lake City, UT 84101-1106.
- (d) Child Welfare Parental Defense, 3120 State Office Building, Salt Lake City, UT 84114.
- (e) Debt Collection, Division of Finance, 2110 State Office Building, Salt Lake City, UT 84114.
- (f) Facilities Construction and Management, 4110 State Office Building, Salt Lake City, UT 84114.
- (g) Finance, 2110 State Office Building, Salt Lake City, UT 84114.
- (h) Fleet Operations, 4120 State Office Building, Salt Lake City, UT 84114.
- (i) Purchasing and General Services, 3150 State Office Building, Salt Lake City, UT 84114.
- (j) Risk Management, 5120 State Office Building, Salt Lake City, UT 84114.
- (k) Surplus Property, Division of Purchasing and General Services, 3150 State Office Building, Salt Lake City, UT 84114.

### R13-2-5. Appeal of Office or Division Decision.

- (1) Except as provided by R13-2-8, if a requester is dissatisfied with the initial decision rendered by an office or division, the requester may appeal the decision to the department executive director under the procedures of Section 63G-2-401 et seq.
- (2) An individual may contest the accuracy or completeness of a document pertaining to that individual pursuant to Section 63G-2-603. This type of request shall be made to the records officer.

### R13-2-6. Fees.

(1) A fee schedule for the actual costs of providing a

record may be obtained from an office or division by contacting the records officer. The fee schedule is also available in the annual appropriations bill.

(2) Fees for providing a record may be waived under certain circumstances described in Subsection 63G-2-203(4). Requests for this waiver of fees may be made to the records officer.

### R13-2-7. Forms.

Request forms are available from the records officer of each office or division.

## R13-2-8. Access to Records in the Custody of the Division of Archives and Records Service.

- (1) An individual need not submit a formal records request to inspect public records of permanent or historical value stored at the state archives.
- (2) An individual may request access to records that are noncurrent records of permanent or historical value in the custody of the state archives. The individual shall direct that request to the state archives' research center, 346 S Rio Grande, Salt Lake City, UT 84101-1106.
- (3) If the requester is dissatisfied with the initial decision rendered by the research center, or if the state archives' research center denies access to these records, the requester may appeal the decision to the state archivist under the procedures of Section 63G-2-401 et seq.

KEY: freedom of information, public information, confidentiality of information, access to information August 7, 2012 63G-2-204(2)(d) Notice of Continuation June 2, 2014 63A-12-104(2)

## **R23.** Administrative Services, Facilities Construction and Management.

R23-23. Health Reform -- Health Insurance Coverage in State Contracts -- Implementation.

### R23-23-1. Purpose.

The purpose of this rule is to comply with the provisions of Section 63A-5-205.

### R23-23-2. Authority.

This rule is authorized under Subsection 63A-5-103(1)(e), which directs the Utah State Building Board to make rules necessary for the discharge of the duties of the Division of Facilities Construction and Management as well as Section 63A-5-205 which requires this rule related to health insurance provisions in certain design and/or construction contracts.

### R23-23-3. Definitions.

- (1) Except as otherwise stated in this rule, terms used in this rule are defined in Section 63A-5-205.
  - (2) In addition:
- (a) "Board" means the State Building Board established pursuant to Section 63A-5-101.
- (b) "Director" means the Director of the Division, including, unless otherwise stated, the Director's duly authorized designee.
- (c) "Division" means the Division of Facilities Construction and Management established pursuant to Section 63A-5-201.
- (d) "Employee(s)" means an "employee," "worker," or "operative" as defined in Section 34A-2-104 who:
  - (i) works at least 30 hours per calendar week; and
- (ii) meets employer eligibility waiting requirements for health care insurance which may not exceed the first day of the calendar month following 90 days from the date of hire.
  - (e) "State" means the State of Utah.

### R23-23-4. Applicability of Rule.

- (1) Except as provided in Subsection R23-23-4(2) below, this Rule R23-23 applies to all design or construction contracts entered into by the Division or the Board on or after July 1, 2009, and
- (a) applies to a prime contractor if the prime contract is in the amount of \$1,500,000 or greater; and
- (b) applies to a subcontractor if the subcontract is in the amount of \$750,000 or greater.
  - (2) This Rule R23-23 does not apply if:
- (a) the application of this Rule R23-23 jeopardizes the receipt of federal funds;
  - (b) the contract is a sole source contract; or
  - (c) the contract is an emergency procurement.
- (3) This Rule R23-23 does not apply to a change order as defined in Section 63G-6-103, or a modification to a contract, when the contract does not meet the initial threshold required by Subsection R23-23-4(1).
- (4) A person who intentionally uses change orders or contract modifications to circumvent the requirements of subsection (1) is guilty of an infraction.

### R23-23-5. Contractor to Comply with Section 63A-5-205.

All contractors and subcontractors that are subject to the requirements of Section 63A-5-205 shall comply with all the requirements, penalties and liabilities of Section 63A-5-205.

## R23-23-6. Not Basis for Protest or Suspend, Disrupt, or Terminate Design or Construction.

- (1) The failure of a contractor or subcontractor to provide qualified health insurance coverage as required by this rule or Section 63A-5-205:
  - (a) may not be the basis for a protest or other action from

a prospective bidder, offeror, or contractor under Section 63G-6-801 or any other provision in Title 63G, Chapter 6, Part 8, Legal and Contractual Remedies; and

(b) may not be used by the procurement entity or a prospective bidder, offeror, or contractor as a basis for any action or suit that would suspend, disrupt or terminate the design or construction.

## R23-23-7. Requirements and Procedures a Contractor Must Follow.

- A contractor (including consultants and designers) must comply with the following requirements and procedures in order to demonstrate compliance with Section 63A-5-205.
- (1) Demonstrating Compliance with Health Insurance Requirements. The following requirements must be met by a contractor (including consultants, designers and others under contract with the Division) that is subject to the requirements of this Rule no later than the time the contract is entered into or renewed:
- (a) demonstrate compliance by a written certification to the Director that the contractor has and will maintain for the duration of the contract an offer of qualified health insurance coverage for the contractor's employees and the employee's dependents; and
- (b) The contractor shall also provide such written certification prior to the execution of the contract, in regard to all subcontractors (including subconsultants) at any tier that is subject to the requirements of this Rule.
- (2) Recertification. The Director shall have the right to request a recertification by the contractor by submitting a written request to the contractor, and the contractor shall so comply with the written request within ten (10) working days of receipt of the written request; however, in no case may the contractor be required to demonstrate such compliance more than twice in any 12-month period.
- (3) Demonstrating Compliance with Actuarially Equivalent Determination. The actuarially equivalent determination required by Subsection 63A-5-205(1)(e) and defined in Section 26-40-115 is met by the contractor if the contractor provides the Director with a written statement of actuarial equivalency from either the Utah Insurance Department; an actuary selected by the contractor or the contractor's insurer; or an underwriter who is responsible for developing the employer group's premium rates.

For purposes of this Rule R23-23-7(3), actuarially equivalency is achieved by meeting or exceeding the requirements of Section 26-40-115 which are also delineated on the DFCM website at http://dfcm.utah.gov/downloads/Health%20Insurance%20Benchmark.pdf.

- (4) The health insurance must be available upon the first day of the calendar month following ninety (90) days from the date of hire.
- (5) Architect and Engineer Compliance Process. Architects and engineers that are subject to this Rule must demonstrate compliance with this Rule in any annual submittal under Section 63G-6-702. During the procurement process and no later than the execution of the contract with the architect or engineer, the architect or engineer shall confirm that their applicable subcontractors or subconsultants meet the requirements of this Rule.
- (6) General (Prime) Contractors Compliance Process. Contractors that are subject to this Rule must demonstrate compliance with this Rule for their own firm and any applicable subcontractors, in any pre-qualification process that may be used for the procurement. At the time of execution of the contract, the contractor shall confirm that their applicable subcontractors or subconsultants meet the requirements of this Rule.

- (7) Notwithstanding any prequalification process, any contract subject to this Rule shall contain a provision requiring compliance with this Rule from the time of execution and throughout the duration of the contract.
  - (8) Hearing and Penalties.
- (a) Hearing. Any hearing for any penalty under this Rule conducted by the Board or the Division shall be conducted in the same manner as any hearing required for a suspension or debarment.
- (b) Penalties that may be imposed by Board or Division. The penalties that may be imposed by the Board or the Division if a contractor, consultant, subcontractor or subconsultant, at any tier, intentionally violates the provisions of this Rule R23-23, may include:
- (i) a three-month suspension of the contractor or subcontractor from entering into future contracts with the State upon the first violation, regardless of which tier the contractor or subcontractor is involved with the future design and/or construction contract;
- (ii) a six-month suspension of the contractor or subcontractor from entering into future contracts with the State upon the second violation, regardless of which tier the contractor or subcontractor is involved with the future design and/or construction contract;
- (iii) an action for debarment of the contractor or subcontractor in accordance with Section 63G-6-804 upon the third or subsequent violation; and
- (iv) monetary penalties which may not exceed 50 percent of the amount necessary to purchase qualified health insurance coverage for an employee and the dependents of an employee of the contractor or subcontractor who was not offered qualified health insurance coverage during the duration of the contract.
- (c)(i) In addition to the penalties imposed above, a contractor, consultant, subcontractor or subconsultant who intentionally violates the provisions of this rule shall be liable to the employee for health care costs that would have been covered by qualified health insurance coverage.
- (ii) An employer has an affirmative defense to a cause of action under Subsection R23-23-7(8)(c)(i) as provided in Subsection 63A-5-205(3)(g)(ii).

## R23-23-8. Not Create any Contractual Relationship with any Subcontractor or Subconsultant.

Nothing in this Rule shall be construed as to create any contractual relationship whatsoever between the State of Utah, the Board, or the Division with any subcontractor or subconsultant at any tier.

KEY: health insurance, contractors, contracts, contract requirements

July 11, 2011 63A-5-103(1)(e) Notice of Continuation June 10, 2014 63A-5-205

## R23. Administrative Services, Facilities Construction and Management.

## R23-29. Delegation of Project Management.

### R23-29-1. Purpose.

This rule provides the procedures for delegation of construction projects to the University of Utah, Utah State University, and the Utah Department of Transportation, hereinafter referred to as "Entity" or "Entities." This rule also provides for the use of Partnering Agreements between the Division of Facilities Construction and Management (DFCM) and State Agencies, including the Entities.

### R23-29-2. Authority.

This rule is authorized under Subsection 63A-5-103, which directs the Utah State Building Board, hereinafter referred to as "Board" to make rules necessary for the discharge of its duties and the duties of the Division of Facilities Construction and Management.

### R23-29-3. Authority and Extent of Categorical Delegation.

- (1) Projects Delegated on a Categorical Basis. As permitted by subsection 63A-5-206(4)(a)(ii)(B), authority is delegated to the University of Utah, Utah State University, and the Utah Department of Transportation (UDOT), to exercise direct supervision over the design and construction of all projects on their respective properties or facilities up to the dollar amounts stated below.
- (2) Delegation Dollar Limitations. The delegation referred to in this Rule is granted to the Entities for projects having a budget for construction, excluding soft costs, consistent with the DFCM Construction Budget Estimate (CBE) form, of:
  - (a) \$4,000,000 or less for Utah State University;
  - (b) \$10,000,000 or less for the University of Utah; and
- (c) \$350,000 or less for the Utah Department of Transportation.

### R23-29-4. When Delegation Above Limits Allowed.

Delegation to the Entities may be allowed above the limits indicated above in this Rule when the Board in a meeting to which the particular Entity and DFCM has an opportunity to provide input, determines that there is a substantial justification that the project should be managed by the particular Entity. The Board may also determine that the particular project should be managed with specific roles defined for DFCM and the particular Entity.

### R23-29-5. No Artificial Division of Projects.

Projects may not be divided into multiple projects in order to create projects which are small enough to meet the dollar limits for delegation. Projects that are designed to be constructed in conjunction with each other and are to be constructed by the same construction contractor, including construction manager/general contractor, are projects that are prohibited from being artificially divided under this Rule.

## R23-29-6. When Legislative Authorization and a Program Is Required.

When applicable, this delegation authority shall not take effect for a specific project until the following requirements are met:

- (1) legislative authorization, when required, for design and construction has been obtained for the construction of all New Facilities; and
- (2) the requirements of Rule R23-29-20 below regarding the completion of a DFCM administered architectural program have been satisfied.

### R23-29-7. Delegation Agreements.

The Board, at a meeting to which the particular Entity and

DFCM has an opportunity to provide input, may require that delegation agreements designating the various responsibilities of the parties be executed prior to the commencement of the project under a project-specific delegation referred to in this Rule. For categorical delegations and project-specific delegations, DFCM and the particular Entity may enter into partnering agreements under Rule R23-29-24.

### R23-29-8. Fiduciary Control and Codes.

- (1) The Entity to whom control is delegated under this Rule shall assume fiduciary control over project finances, and shall assume all responsibility for project budgets and expenditures.
- (2) Delegation of project control does not exempt the Entity from complying with all requirements for design and construction adopted by DFCM or the Board as well as all applicable laws, rules and codes.
- (3) The Entity may not access for the delegated project, DFCM's statewide contingency reserve and project reserve authorized in Section 63A-5-209.

### R23-29-9. Building Official.

UDOT shall use the DFCM Building Official. The University of Utah and Utah State University shall use an inhouse Building Official or contract for a Building Official; all as approved by the DFCM Building Official.

### R23-29-10. Procurement.

The Entity shall comply with the Utah Procurement Code, Title 63G, Chapter 6a of the Utah Code and all applicable procurement rules.

### R23-29-11. Contract Documents.

The Entity shall utilize substantially the same standard Contract Documents as used by DFCM. Any substantive differences must be approved by DFCM.

### R23-29-12. Transfer of State Funds.

(1) To the extent possible, state funds appropriated to DFCM for projects delegated to the Entity shall be transferred to the respective Entity in a timely manner upon the receipt of such funds by DFCM and on a reimbursement basis after providing supporting documents as required by DFCM.

## R23-29-13. Contingency Funds, Contingency Reserve and Project Reserve.

The Entity shall be subject to the same laws and rules regarding contingency funds as is DFCM except that:

- (1) contingency funds for delegated projects shall be segregated from the contingency funds held by DFCM for nondelegated projects; and
- (2) the Entity may not access for the delegated project, DFCM's statewide contingency reserve and project reserve authorized in Section 63A-5-209.

### R23-29-14. Space Standards.

The Entity shall comply with the space standards as adopted by the Board. Any significant deviations from these standards must be approved in advance by the Board.

### R23-29-15. Design Criteria.

The Entity shall utilize the Design Criteria adopted by the Board. These may be supplemented by special requirements that are unique to each Entity.

### **R23-29-16.** Value Engineering.

The Entity shall comply with applicable laws and rules regarding the value engineering and life cycle costing of facilities. DFCM may assist the Entity as requested in the

performance of these reviews.

### R23-29-17. Record Drawings.

At the completion of each delegated project, each Entity shall be responsible for retention of record drawings and shall submit a copy of all record drawings of any new facility to DFCM as well as record drawings for any other project when requested by DFCM.

### R23-29-18. Specific Statutory Requirements.

- (1) In addition to the statutory requirement specified elsewhere in this rule, each Entity shall comply with the following requirements:
  - (a) laws relating to retention;
- (b) laws relating to the notification to local governments or any person regarding certain types of projects;
- (c) the Percent-for-Art program as provided in the Utah Code:
- (d) Section 63A-5-206 relating to the reporting of completed projects to the Office of the Legislative Fiscal Analyst:
- (e) Section 63A-5-208 relating to the listing and changing of subcontractors and the disclosure of subcontractor bids; and
- (f) all applicable constitutional provisions, laws, rules, codes, and regulations.

### R23-29-19. Reporting.

- (1) The Utah Department of Transportation, the University of Utah and Utah State University shall report monthly to the Board on the status of its delegated projects.
- (2) The Board may at any time indicate minimum requirements for reports as well as ask for further information.
- (3) The above reports shall be submitted to the Building Board staff in accordance with the schedule established by the Building Board staff.

### R23-29-20. Programming for Delegated Projects.

- (1) For delegated projects within the definition of "New Facility" as defined in Title 63a, Chapter 5, Utah Code, a facility program shall be developed under the supervision of DFCM unless this requirement is waived by DFCM.
- (2) For delegated projects where a program is not required under this Rule, the Entity may determine the extent of programming or scope definition required and supervise the development of these documents.

### R23-29-21. Sharing of Resources.

DFCM and the Entity shall coordinate to share personnel resources in order to make sure that all personnel resources from both the DFCM and the Entity are sufficient for the delegated project. The Entity and DFCM shall enter into a separate agreement to accomplish this sharing of resources.

### R23-29-22. Review of Delegated Projects.

Upon direction of the Board, DFCM staff may review the management of delegated projects and report its findings to the Board

### R23-29-23. Authority to Modify Delegation.

The Board may modify or repeal the authority delegated under this Rule by amending or repealing this Rule as well as by taking action to remove the delegation for a particular project when necessary to protect the interest of the State of Utah, at a Board meeting to which the applicable Entity and DFCM are given an opportunity to provide input.

### R23-29-24. Partnering Agreements.

DFCM may execute partnering agreements with any State entity, or any public entity as allowed by law, in which the

responsibilities, terms and conditions of the various parties are described. This may include, but is not limited to, allocation of specific responsibilities associated with the project in order to avoid duplicated efforts.

KEY: buildings, delegation\* June 9, 2014

63A-5-206

Notice of Continuation April 3, 2014

Meals Breakfas

Lunch

Total

### R25. Administrative Services, Finance.

#### Travel-Related Reimbursements for State R25-7. Employees.

### **R25-7-1.** Purpose.

The purpose of this rule is to establish procedures to be followed by departments to pay travel-related reimbursements to state employees.

### R25-7-2. Authority and Exemptions.

This rule is established pursuant to:

- (1) Section 63A-3-107, which authorizes the Division of Finance to make rules governing in-state and out-of-state travel
- (2) Section 63A-3-106, which authorizes the Division of Finance to make rules governing meeting per diem and travel expenses for board members attending official meetings.

### R25-7-3. Definitions.

- means any department, division, "Agency" (1) commission, council, board, bureau, committee, office, or other administrative subunit of state government.
- "Board" means a board, commission, council, committee, task force, or similar body established to perform a governmental function.
- (3) "Department" means all executive departments of state government.
- (4) "Finance" means the Division of Finance.(5) "Home-Base" means the location the employee leaves from and/or returns to.
  - (6) "Per diem" means an allowance paid daily.
- (7) "Policy" means the policies and procedures of the Division of Finance, as published in the "Accounting Policies and Procedures.'
  - (8) "Rate" means an amount of money.
- (9) "Reimbursement" means money paid to compensate an employee for money spent.
- (10) "State employee" means any person who is paid on the state payroll system.

### R25-7-4. Eligible Expenses.

- (1) Reimbursements are intended to cover all normal areas of expense.
- (2) Requests for reimbursement must be accompanied by original receipts for all expenses except those for which flat allowance amounts are established.

### R25-7-5. Approvals.

- (1) For insurance purposes, all state business travel, whether reimbursed by the state or not, must have prior approval by an appropriate authority. This also includes non-state employees where the state is paying for the travel expenses.
- (2) Both in-state and out-of-state travel must be approved by the Executive Director or designee. The approval of in-state travel reimbursement forms may be considered as documentation of prior approval for in-state travel. Prior approval for out-of-state travel should be documented on form FI5 - "Request for Out-of-State Travel Authorization".
- (3) Exceptions to the prior approval for out-of-state travel must be justified in the comments section of the Request for Out-of-State Travel Authorization, form FI 5, or on an attachment, and must be approved by the Department Director or the designee.
- (4) The Department Director, the Executive Director, or the designee must approve all travel to out-of-state functions where more than two employees from the same department are attending the same function at the same time.

### R25-7-6. Reimbursement for Meals.

(1) State employees who travel on state business may be

eligible for a meal reimbursement.

- (2) The reimbursement will include tax, tips, and other expenses associated with the meal.
- (3) Allowances for in-state travel differ from those for outof-state travel.
- (a) The daily travel meal allowance for in-state travel is \$39.00 and is computed according to the rates listed in the following table.

#### TABLE 1

	In-State	Travel	Meal	Allowances
	Rate			
t	\$10.00	)		
	\$13.00	)		
	\$16.00	1		

\$39.00

(b) The daily travel meal allowance for out-of-state travel is \$46.00 and is computed according to the rates listed in the following table.

#### TABLE 2

Out-of-State	Travel	Meal	Allowances

Meals	Rate
Breakfast	\$10.00
Lunch	\$14.00
Dinner	\$22.00
Total	\$46.00

- (4) When traveling to premium cities (New York, Los Angeles, Chicago, San Francisco, Washington DC, Boston, San Diego, Baltimore, and Arlington), the traveler may choose to accept the per diem rate for out-of-state travel or to be reimbursed at the actual meal cost, with original receipts, up to \$62 per day.
- (a) The traveler will qualify for premium rates on the day the travel begins and/or the day the travel ends only if the trip is of sufficient duration to qualify for all meals on that day.
- (b) Complimentary meals of a hotel, motel and/or association and meals included in registration costs are deducted from the \$62 premium allowance as follows:
- (i) If breakfast is provided deduct \$14, leaving a premium allowance for lunch and dinner of actual up to \$48.
- (ii) If lunch is provided deduct \$19, leaving a premium allowance for breakfast and dinner of actual up to \$43.
- (iii) If dinner is provided deduct \$29, leaving a premium allowance for breakfast and lunch of actual up to \$33
- The traveler must use the same method of reimbursement for an entire day.
  - (d) Actual meal cost includes tips.
  - (e) Alcoholic beverages are not reimbursable.
- (5) When traveling in foreign countries, the traveler may choose to accept the per diem rate for out-of-state travel or to be reimbursed the actual meal cost, with original receipts, not to exceed the United States Department of State Meal and Incidental Expenses (M and IE) rate for their location.
- (a) The traveler may combine the reimbursement methods during a trip; however, they must use the same method of reimbursement for an entire day.
  - (b) Actual meal cost includes tips.
  - (c) Alcoholic beverages are not reimbursable.
- (6) The meal reimbursement calculation is comprised of three parts:
- (a) The day the travel begins. The traveler's entitlement is determined by the time of day the traveler leaves their home base (the location the employee leaves from and/or returns to), as illustrated in the following table.

### The Day Travel Begins

1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
a.m.	a.m.	p.m.	p.m.
12:00-5:59	6:00-11:59	12:00-5:59	6:00-11:59
*B, L, D	*L, D	*D	*no meals
In-State			
\$39.00	\$29.00	\$16.00	\$0
Out-of-State			
\$46.00	\$36.00	\$22.00	\$0
*B=Breakfast,	L=Lunch, D=Din	ner	

- (b) The days at the location.
- (i) Complimentary meals of a hotel, motel, and/or association and meals included in the registration cost are deducted from the total daily meal allowance. However, continental breakfasts will not reduce the meal allowance. Please Note: For breakfast, if a hot food item is offered, it is considered a complimentary meal, no matter how it is categorized by the hotel/conference facility. The meal is considered a "continental breakfast" if no hot food items are offered
- (ii) Meals provided on airlines will not reduce the meal allowance.
- (c) The day the travel ends. The meal reimbursement the traveler is entitled to is determined by the time of day the traveler returns to their home base, as illustrated in the following table.

#### TABLE 4

	The Day	Travel Ends	
1st Quarter a.m. 12:00-5:59 *no meals	2nd Quarter a.m. 6:00-11:59	3rd Quarter p.m. 12:00-6:59 *B. L	4th Quarter p.m. 7:00-11:59 *B, L, D
In-State \$0	\$10.00	\$22.00	\$39.00
Out-of-State \$0 *R-Proakfast	\$10.00 L=Lunch, D=Dinne	\$24.00	\$46.00

- (7) An employee may be authorized by the Department Director or designee to receive a taxable meal allowance when the employee's destination is at least 100 miles from their home base and the employee does not stay overnight.
- (a) Breakfast is paid when the employee leaves their home base before 6:00 a.m.
- (b) Lunch is paid when the trip meets one of the following requirements:
- (i) The employee is on an officially approved trip that warrants entitlement to breakfast and dinner.
- (ii) The employee leaves their home base before 10 a.m. and returns after 2 p.m.
- (iii) The Department Director provides prior written approval based on circumstances.
- (c) Dinner is paid when the employee leaves their home base and returns at 7 p.m. or later.
- (d) The allowance is not considered an absolute right of the employee and is authorized at the discretion of the Department Director or designee.

### R25-7-7. Meals for Statutory Non-Salaried State Boards.

- (1) When a board meets and conducts business activities during mealtime, the cost of meals may be charged as public expense.
- (2) Where salaried employees of the State of Utah or other advisors or consultants must, of necessity, attend such a meeting in order to permit the board to carry on its business, the meals of such employees, advisors, or consultants may also be paid. In determining whether or not the presence of such employees, advisors, or consultants is necessary, the boards are requested to restrict the attendance of such employees, advisors, or consultants to those absolutely necessary at such mealtime

meetings.

### R25-7-8. Reimbursement for Lodging.

State employees who travel on state business may be eligible for a lodging reimbursement.

- (1) For stays at a conference hotel, the state will reimburse the actual cost plus tax for both in-state and out-of-state travel. The traveler must include the conference registration brochure with the Travel Reimbursement Request, form FI 51A or FI 51B.
- (2) For in-state lodging at a non-conference hotel, the state will reimburse the actual cost up to \$65 per night for single occupancy plus tax except as noted in the table below:

#### TABLE 5

### Cities with Differing Rates

Blanding	\$75.00	plus t	аv
Bluff		plus t	
Brigham City		plus t	
Bryce Canyon City		plus t	
Cedar City		plus t	
Ephraim		plus t	
Fillmore		plus t	
Green River		plus t	
Kanab		plus t	
Layton		plus t	
Logan		plus t	
Moab	\$100.00		
Monticello		plus t	
Ogden		plus t	
Park City/Heber City/Midway		plus t	
Price		plus t	
	\$75.00	pius t	ах
Provo/Orem/Lehi/ American Fork/Springville	¢95 00	plus t	2 V
Salt Lake City Metropolitan Area	\$65.00	pius t	ах
	¢100 00	nlue +	2 1/
(Draper to Centerville), Tooele	\$100.00		
St. George/Washington/Springdale		plus t	
Torrey		plus t	
Tremonton		plus t	
Vernal/Roosevelt/Ballard		plus t	
All Other Utah Cities	\$/0.00	plus t	dХ

- (3) State employees traveling less than 50 miles from their home base are not entitled to lodging reimbursement. Miles are calculated from either the departure home-base or from the destination to the traveler's home-base. The traveler may leave from one home-base and return to a different home-base. For example, if the traveler leaves from their residence, then the home-base for departure calculations is their residence. If the traveler returns to where they normally work (ie. Cannon Health Building), then the home-base for arrival calculations is the Cannon Health Building.
- (a) In some cases, agencies must use judgement to determine a traveler's home-base. The following are some things to consider when determining a traveler's home-base.
- (i) Is the destination less than 50 miles from the traveler's home or normal work location? If the destination is less than 50 miles from either the traveler's home or from their normal work location, then generally the employee should not be reimbursed for lodging.
- (ii) Is there a valid business reason for the traveler to go to the office (or to some other location) before driving to the destination?
- (iii) Is the traveler required to work at the destination the next day?
- (iv) Is the traveler going directly home after the trip, or is there a valid business reason for the traveler to first go to the office (or to some other location)?
- (iv) Even if "it is not specifically against policy", would the lodging be considered necessary, reasonable and in the best interest of the State?
- (4) When the State of Utah pays for a person from out-ofstate to travel to Utah, the in-state lodging per diem rates will apply.

- (5) For out-of-state travel stays at a non-conference hotel, the state will reimburse the actual cost per night plus tax, not to exceed the federal lodging rate for the location. These reservations must be made through the State Travel Office.
- (6) The state will reimburse the actual cost per night plus tax for in-state or out-of-state travel stays where the department/traveler makes reservations through the State Travel Office
- (7) Lodging is reimbursed at the rates listed in Table 5 for single occupancy only. For double state employee occupancy, add \$20, for triple state employee occupancy, add \$40, for quadruple state employee occupancy, add \$60.
- (8) Exceptions will be allowed for unusual circumstances when approved in writing by the Department Director or designee prior to the trip.
- (a) For out-of-state travel, the approval may be on the form FI 5.
- (b) Attach the written approval to the Travel Reimbursement Request, form FI 51B or FI 51D.
- (9) A proper receipt for lodging accommodations must accompany each request for reimbursement.
  - (a) The tissue copy of the charge receipt is not acceptable.
- (b) A proper receipt is a copy of the registration form generally used by motels and hotels which includes the following information: name of motel/hotel, street address, town and state, telephone number, current date, name of person/persons staying at the motel/hotel, date(s) of occupancy, amount and date paid, signature of agent, number in the party, and (single, double, triple, or quadruple occupancy).
- (10) When lodging is required, travelers should stay at the lodging facility nearest to the meeting/training/work location where state lodging per diem rates are accepted in order to minimize transportation costs.
- (11) Travelers may also elect to stay with friends or relatives or use their personal campers or trailer homes instead of staying in a hotel.
- (a) With proof of staying overnight away from home on approved state business, the traveler will be reimbursed the following:
  - (i) \$25 per night with no receipts required or
- (ii) Actual cost up to \$40 per night with a signed receipt from a facility such as a campground or trailer park, not from a private residence.
- (12) Travelers who are on assignment away from their home base for longer than 90 days will be reimbursed as follows:
- (a) First 30 days follow regular rules for lodging and meals. Lodging receipt is required.
- (b) After 30 days \$46 per day for lodging and meals. No receipt is required.

## R25-7-9. Reimbursement for Incidentals.

State employees who travel on state business may be eligible for a reimbursement for incidental expenses.

- (1) Travelers will be reimbursed for actual out-of-pocket costs for incidental items such as baggage tips and transportation costs.
- (a) Tips for maid service, doormen, and meals are not reimbursable.
  - (b) No other gratuities will be reimbursed.
- (c) Include an original receipt for each individual incidental item above \$19.99.
- (2) The state will reimburse incidental ground transportation and parking expenses.
- (a) Travelers shall document all official business use of taxi, bus, parking, and other ground transportation including dates, destinations, parking locations, receipts, and amounts.
- (b) Personal use of such transportation to restaurants is not reimbursable.

- (c) The maximum that airport parking will be reimbursed is the economy lot parking rate at the airport they are flying out of. A receipt is required for amounts of \$20 or more.
- (3) Registration should be paid in advance on a state warrant.
- (a) A copy of the approved FI 5 form must be included with the Payment Voucher for out-of-state registrations.
- (b) If a traveler must pay the registration when they arrive, the agency is expected to process a Payment Voucher and have the traveler take the state warrant with them.
- (4) Telephone calls related to state business are reimbursed at the actual cost.
- (a) The traveler shall list the amount of these calls separately on the Travel Reimbursement Request, form FI 51A or FI 51B.
- (b) The traveler must provide an original lodging receipt or original personal phone bill showing the phone number called and the dollar amount for business telephone calls and personal telephone calls made during stays of five nights or more
- (5) Allowances for personal telephone calls made while out of town on state business overnight will be based on the number of nights away from home.
- (a) Four nights or less actual amount up to \$2.50 per night (documentation is not required for personal phone calls made during stays of four nights or less)
  - (b) Five to eleven nights actual amount up to \$20.00
- (c) Twelve nights to thirty nights actual amount up to \$30.00
  - (d) More than thirty days start over
- (6) Actual laundry expenses up to \$18.00 per week will be allowed for trips in excess of six consecutive nights, beginning after the sixth night out.
- (a) The traveler must provide receipts for the laundry expense.
- (b) For use of coin-operated laundry facilities, the traveler must provide a list of dates, locations, and amounts.
- (7) An amount of \$5 per day will be allowed for travelers away in excess of six consecutive nights beginning after the sixth night out.
- (a) This amount covers miscellaneous incidentals not covered in this rule.
- (b) This allowance is not available for travelers going to conferences.
- (8) Travel on a Weekend during Trips of More Than 10 Nights' Duration A department may provide for employees to return home on a weekend when a trip extends longer than ten nights. Reimbursements may be given for costs allowed by these policies.

### **R25-7-10.** Reimbursement for Transportation.

State employees who travel on state business may be eligible for a transportation reimbursement.

- (1) Air transportation is limited to Air Coach or Excursion class. Priority seating charges will not be reimbursed unless preapproved by the department director or designee.
- (a) All reservations (in-state and out-of-state) should be made through the State Travel Office for the least expensive air fare available at the time reservations are made.
  - (b) Only one change fee per trip will be reimbursed.
- (c) The explanation for the change and any other exception to this rule must be given and approved by the Department Director or designee.
- (d) In order to preserve insurance coverage and because of federal security regulations, travelers must fly on tickets in their names only.
- (2) Travelers may be reimbursed for mileage to and from the airport and long-term parking or away-from-the-airport parking.

- (a) The maximum reimbursement for parking, whether travelers park at the airport or away from the airport, is the economy lot parking rate at the airport they are flying out of.
- (b) The parking receipt must be included with the Travel Reimbursement Request, form FI 51A or FI 51B for amounts of \$20 or more.
- (c) Travelers may be reimbursed for mileage to and from the airport to allow someone to drop them off and to pick them up.
- (3) Travelers may use private vehicles with approval from the Department Director or designee.
- (a) Only one person in a vehicle may receive the reimbursement, regardless of the number of people in the vehicle.
- (b) Reimbursement for a private vehicle will be at the rate of 38 cents per mile or 56 cents per mile if a state vehicle is not available to the employee.
- (i) To determine which rate to use, the traveler must first determine if their department has an agency vehicle (long-term leased vehicle from Fleet Operations) that meets their needs and is reasonably available for the trip (does not apply to special purpose vehicles). If reasonably available, the employee should use an agency vehicle. If an agency vehicle that meets their needs is not reasonably available, the agency may approve the traveler to use either a daily pool fleet vehicle or a private vehicle. If a daily pool fleet vehicle is not reasonably available, the traveler may be reimbursed at 56 cents per mile.
- (ii) If a trip is estimated to average 100 miles or more per day, the agency should approve the traveler to rent a daily pool fleet vehicle if one is reasonably available. Doing so will cost less than if the traveler takes a private vehicle. If the agency approves the traveler to take a private vehicle, the employee will be reimbursed at the lower rate of 38 cents per mile.
- (c) Agencies may establish a reimbursement rate that is more restrictive than the rate established in this Section.
- (d) Exceptions must be approved in writing by the Director of Finance.
- (e) Mileage will be computed using Mapquest or other generally accepted map/route planning website, or from the latest official state road map and will be limited to the most economical, usually traveled routes.
- (f) If the traveler uses a private vehicle on official state business and is reimbursed for mileage, parking charges may be reimbursed as an incidental expense.
- (g) An approved Private Vehicle Usage Report, form FI 40, should be included with the department's payroll documentation reporting miles driven on state business during the payroll period.
- (h) Departments may allow mileage reimbursement on an approved Travel Reimbursement Request, form FI 51A or FI 51B, if other costs associated with the trip are to be reimbursed at the same time.
- (4) A traveler may choose to drive instead of flying if preapproved by the Department Director or designee.
- (a) If the traveler drives a state-owned vehicle, the traveler may be reimbursed for meals and lodging for a reasonable amount of travel time; however, the total cost of the trip must not exceed the equivalent cost of the airline trip. The traveler may also be reimbursed for incidental expenses such as toll fees and parking fees.
- (b) If the traveler drives a privately-owned vehicle, reimbursement will be at the rate of 38 cents per mile or the airplane fare, whichever is less, unless otherwise approved by the Department Director or designee.
- (i) The lowest fare available within 30 days prior to the departure date will be used when calculating the cost of travel for comparison to private vehicle cost.
- (ii) An itinerary printout which is available through the State Travel Office is required when the traveler is taking a

private vehicle.

- (iii) The traveler may be reimbursed for meals and lodging for a reasonable amount of travel time; however, the total cost of the trip must not exceed the equivalent cost of an airline trip.
- (iv) If the traveler uses a private vehicle on official state business and is reimbursed for mileage, parking charges may be reimbursed as an incidental expense.
- (c) When submitting the reimbursement form, attach a schedule comparing the cost of driving with the cost of flying. The schedule should show that the total cost of the trip driving was less than or equal to the total cost of the trip flying.
- (d) If the travel time taken for driving during the employee's normal work week is greater than that which would have occurred had the employee flown, the excess time used will be taken as annual leave and deducted on the Time and Attendance System.
- (5) Use of rental vehicles must be approved in writing in advance by the Department Director or designee.
- (a) An exception to advance approval of the use of rental vehicles shall be fully explained in writing with the request for reimbursement and approved by the Department Director or designee.
- (b) Detailed explanation is required if a rental vehicle is requested for a traveler staying at a conference hotel.
- (c) When making rental car arrangements through the State Travel Office, reserve the vehicle you need. Upgrades in size or model made when picking up the rental vehicle will not be reimbursed.
- (i) State employees should rent vehicles to be used for state business in their own names, using the state contract so they will have full coverage under the state's liability insurance.
- (ii) Rental vehicle reservations not made through the State Travel Office must be approved in advance by the Department Director or designee.
- (iii) The traveler will be reimbursed the actual rate charged by the rental agency.
- (iv) The traveler must have approval for a rental car in order to be reimbursed for rental car parking.
- (6) Travel by private airplane must be approved in advance by the Department Director or designee.
- (a) The pilot must certify to the Department Director or designee that the pilot is certified to fly the plane being used for state business.
- (b) If the plane is owned by the pilot/employee, the pilot must certify the existence of at least \$500,000 of liability insurance coverage.
- (c) If the plane is a rental, the pilot must provide written certification from the rental agency that the insurance covers the traveler and the state as insured. The insurance must be adequate to cover any physical damage to the plane and at least \$500,000 for liability coverage.
  - (d) Reimbursement will be made at 56 cents per mile.
- (e) Mileage calculation is based on air mileage and is limited to the most economical, usually-traveled route.
- (7) Travel by private motorcycle must be approved prior to the trip by the Department Director or designee. Travel will be reimbursed at 20 cents per mile.
- (8) A car allowance may be allowed in lieu of mileage reimbursement in certain cases. Prior written approval from the Department Director, the Executive Director of the Department of Administrative Services, and the Governor is required.

KEY: air travel, per diem allowances, state employees, transportation

June 23, 2014 63A-3-107 Notice of Continuation April 15, 2013 63A-3-106

### R25. Administrative Services, Finance.

R25-10. State Entities' Posting of Financial Information to the Utah Public Finance Website.

### R25-10-1. Purpose.

The purpose of this rule is to establish procedures related to the posting of the participating state entities' financial information to the Utah Public Finance Website (UPFW).

#### R25-10-2. Authority.

This rule is established pursuant to Subsection 63A-3-404, which authorizes the Division of Finance to make rules governing the posting of financial information for participating state entities on the UPFW after consultation with the Utah Transparency Advisory Board.

### R25-10-3. Definitions.

- (1) "Utah Public Finance Website" (UPFW) means the website created in UCA 63A-3-402 which is administered by the Division of Finance and which permits Utah taxpayers to view, understand, and track the use of taxpayer dollars by making public financial information available on the internet without paying a fee.
- (2) "Participating state entities" means the state of Utah, including its executive, legislative, and judicial branches, its departments, divisions, agencies, boards, commissions, councils, committees, and institutions, including institutions of higher education such as colleges, universities, and the Utah College of Applied Technology.
- (3) "Division" means the Division of Finance of the Department of Administrative Services.

### R25-10-4. Public Financial Information.

- (1) Participating state entities shall submit detail revenue and expense transactions from their general ledger accounting system to the UPFW at least quarterly and within one month after the end of the fiscal quarter. The detail transactions for all participating state entities that are recorded in the central general ledger of the State, FINET, shall be submitted by the Division.
- (2) Participating state entities will submit employee compensation detail information on a basis consistent with its fiscal year to the UPFW at least once per year and within three months after the end of the fiscal year. The employee compensation detail information that is recorded in the central payroll system of the State that is operated by the Division will be submitted by the Division.
- (a) Employee compensation detail information will, at a minimum, break out the following amounts separately for each employee:
  - (i) Total wages or salary
  - (ii) Total benefits only, benefit detail is not allowed
  - (iii) Incentive awards
  - (iv) Reimbursements
- (v) Leave paid, if recorded separately from wages or salary in the participating state entity's payroll system.
- (b) In addition, the following information will be submitted for each employee:
  - (i) Name
  - (ii) Hourly rate
  - (iii) Gender
  - (iv) Job title
- (3) Entities must not submit any data to the UPFW that is classified as private, protected, or controlled by UCA 63G-2, Government Records Management Act. All detail transactions or records are required to be submitted; however, the words "not provided" shall be inserted into any applicable data field in lieu of private, protected, or controlled information.

### R25-10-5. UPFW Data Submission Procedures.

(1) Entities must submit data to the UPFW according to

the file specifications listed below.

- (a) The public financial information required in R25-10-4 will be submitted to the UPFW in a pipe delimited text file. The detail file layout is available from the Division and is posted on the UPFW under the Helps and FAQs tab.
- (b) Data will be submitted to the UPFW at the detail transaction level. However, the detailed transactions for compensation information for each employee may be summarized into transactions that represent an entire fiscal year.
- (c) Each transaction submitted to the website must contain the information required in the detail file layout including:
- (i) Organization Categorizes transactions within the entity's organization structure. At least 2 levels of organization will be submitted but not more than 10 levels.
- (ii) Category Categorizes transactions and further describes the transaction type. At least 2 levels of category will be submitted but not more than 7 levels.
- (iii) Fund Categorizes transactions by fund types and individuals funds. At least 1 but not more than 4 levels of fund will be submitted.

KEY: Utah Public Financial Website, transparency, state employees, finance
December 23, 2009 63A-3-404
Notice of Continuation June 25, 2014

### R35. Administrative Services, Records Committee.

## R35-1. State Records Committee Appeal Hearing Procedures.

### **R35-1-1.** Scheduling Committee Meetings.

- (1) The Executive Secretary shall respond in writing to the notice of appeal within five business days.
- (2) Two weeks prior to the Committee meeting or appeal hearing the Executive Secretary shall post a notice of the meeting on the Public Meeting Notice Web site.
- (3) One week prior to the Committee meeting or appeal hearing the Executive Secretary shall post a notice of the meeting indicating the agenda, date, time and place of the meeting at the building where the meeting is to be held and at the Utah State Archives.

### **R35-1-2.** Procedures for Appeal Hearings.

- (1) The meeting shall be called to order by the Committee
- (2) Opening statements will be presented by the petitioner and the governmental entity. Each party shall be allowed five minutes to present their opening statements before the Committee.
- (3) Testimony shall be presented by the petitioner and the governmental entity. Each party shall be allowed thirty minutes to present testimony and evidence and to call witnesses.
- (4) Witnesses providing testimony shall be sworn in by the Committee Chair.
- (5) Questioning of the witnesses and parties by Committee members is permitted.
- (6) The governmental entity must bring the disputed records to the hearing to allow the Committee to view records in camera if it deems an in camera inspection necessary. If the records withheld are voluminous or the governmental entity contends they have not been identified with reasonable specificity, the governmental entity shall notify the Committee and the adverse party at least two days before the hearing and obtain approval from the Committee Chair to bring a representative sample of the potentially responsive records to the hearing, if it is possible to do so.
- (7) Third party presentations shall be permitted. At the conclusion of the testimony presented, the Committee Chair shall ask for statements from any third party. Third party presentations shall be limited to ten minutes.
- (8) Closing arguments may be presented by the petitioner and the governmental entity. Each party shall be allowed five minutes to present a closing argument and make rebuttal statements.
- (9) After presentation of the evidence, the Committee shall commence deliberations. A Committee Member shall make a motion to grant or to deny the petitioner's request in whole or in part. Following discussion of the motion, the Chair shall call for the question. The motion shall serve as the basis for the Committee Decision and Order. The Committee shall vote and make public the decision of the Committee during the hearing.
- (10) The Committee may adjourn, reschedule, continue, or reopen a hearing on the motion of a member.
- (11) Except as expressly authorized by law, there shall be no communication between the parties and the members of the Committee concerning the subject matter of the appeal before the hearing or prior to the issuance of a final Decision And Order. Any other oral or written communication from the parties to the members of the Committee, or from the members of the Committee to the parties, shall be directed to the Executive Secretary for transmittal.
- (12) The following provisions govern any meeting at which one or more members of the Committee or a party appears telephonically or electronically pursuant to Utah Code Section 52-4-207.
  - (a) The anchor location is the physical location from which

the electronic meeting originates or from which the participants are connected. The anchor location, unless otherwise designated in the notice, shall be at the offices of the Division of State Archives, Salt Lake City, Utah.

(b) If one or more members of the Committee or a party may participate electronically or telephonically, public notices of the meeting shall so indicate. In addition, the notice shall specify the anchor location where the members of the Committee not participating electronically or telephonically will be meeting and where interested persons and the public may attend and monitor the open portions of the meeting.

(c) When notice is given of the possibility of a member of the Committee appearing electronically or telephonically, any member of the Committee may do so and shall be counted as present for purposes of a quorum and may fully participate and vote on any matter coming before the Committee. At the commencement of the meeting, or at such time as any member of the Committee initially appears electronically or telephonically, the Chair shall identify for the record all those who are appearing telephonically or electronically. Votes by members of the Committee who are not at the physical location of the meeting shall be confirmed by the Chair.

(13)(a) If the petitioner wishes to postpone the hearing or withdraw the appeal, the petitioner shall notify the Committee and the governmental entity in writing no later than two days prior to the scheduled hearing date. Failure to comply with this provision may result in a Committee order requiring that the petitioner pay the governmental entity's reasonable costs and expenses. The Committee will ordinarily deny a governmental entity's request to postpone the hearing, unless the governmental entity has obtained the petitioner's prior consent to reschedule the hearing date.

(b) The Committee Chair has the discretion to grant or deny a petitioner's request to postpone a hearing based upon: (i) the reasons given by the petitioner in his or her request; (ii) the timeliness of the request; (iii) whether petitioner has previously requested and received a postponement; (iv) any other factor determined to protect the equitable interests of the parties.

(c) The Committee will ordinarily deny a governmental entity's request to postpone the hearing, unless the governmental entity has obtained the petitioner's prior consent to reschedule the hearing date.

### R35-1-3. Issuing the Committee Decision and Order.

(1) The Decision and Order shall be signed by the Committee Chair and distributed by the Executive Secretary within seven business days after the hearing. Copies of the Decision and Order will be distributed to the petitioner, the governmental entity and all other interested parties. The original order shall be maintained by the Executive Secretary. A copy of the order shall be made available for public access at the Utah State Archives website.

### R35-1-4. Committee Minutes.

- (1) Purpose. Utah Code Section 52-4-203 requires any public body to establish and implement procedures for the public body's approval of the written minutes of each meeting. This rule establishes procedures for the State Records Committee to approve the written minutes of each meeting.
- (2) Authority. This rule is enacted under the authority of Utah Code Sections 52-4-203, 63G-3-201, and 63A-12-101 et seq.
- (3) All meetings of the Committee shall be recorded. The recording of the open meeting shall be made available to the public within 3 business days. Access to the audio recordings shall be provided by the Executive Secretary at the Utah State Archives, Research Center.
- (4) Approved written minutes shall be the official record of the meetings and appeal hearings and shall be maintained by

the Executive Secretary.

(a) Written minutes shall be read by members prior to the next scheduled meeting, including electronic meetings.

- (b) Written minutes from meetings will be made available no later than one week prior to the date of the next regularly scheduled Committee meeting.
  (c) When minutes are complete but waiting official
- (c) When minutes are complete but waiting official approval, they are a public record and must be marked as "Draft".
- (d) At the next meeting, at the direction of the chair, minutes shall be amended and/or approved with individual votes recorded in the minutes. The minutes will be then marked as "Approved".
- (e) When the minutes are "Approved" they will be so noted in the printed and online versions. A copy of the approved minutes shall be made available for public access at the Utah State Archives.

KEY: government documents, state records committee, records appeal hearings
August 30, 2013 63G-2-502(2)(a)
Notice of Continuation June 3, 2014

# R35. Administrative Services, Records Committee. R35-1a. State Records Committee Definitions. R35-1a-1. Definitions.

In addition to terms defined in Section 63G-2-103, Utah Code, the following terms apply to this rule:

- (a) "Committee" means the State Records Committee in accordance with Section 63G-2-501, Utah Code.
- (b) "Denial" means an act taken to restrict access to a government record in accordance with Section 63G-2-205 and Subsection 63G-2-403(4), Utah Code.
- (c) "Executive Secretary" means the individual appointed annually as required in Subsection 63G-2-502(3), Utah Code.
- (d) "Expedited Hearing" means a meeting by the Committee to review a designation of records by a government entity in a shorter time period than in accordance with Subsection 63G-2-403(4)(a).
- (e) "Hearing" means a meeting by the committee to hear an appeal of a records decision by a government entity in accordance with Section 63G-2-403, Utah Code.
- (f) "Order" means the Decision and Order issued by the State Records Committee as provided by Subsection 63G-2-403(11), Utah Code.
- (g) "Prehearing" means a meeting by one or more members of the State Records committee to explore issues and facilitate settlement of a records dispute involving a government entity prior to the completion of efforts to resolve such disputes through an official appeals process.
- (h) "Subpoena" means a written order requiring appearance before the State Records Committee to give testimony in accordance with Section 63G-2-403, Utah Code.

KEY: state records committee, records appeal hearings, government documents
March 8, 2005 63G-2-502(2)(a)
Notice of Continuation June 3, 2014

# R35. Administrative Services, Records Committee. R35-2. Declining Appeal Hearings. R35-2-1. Authority and Purpose.

In accordance with Section 63G-2-502 and Subsection 63G-2-403(4), Utah Code, this rule establishes the procedure declining to schedule hearings by the Executive Secretary of the Records Committee.

### R35-2-2. Declining Requests for Hearings.

- (1) In order to decline a request for a hearing under Subsection 63G-2-403(4), the Executive Secretary shall consult with the chair of the Committee and at least one other member of the Committee as selected by the chair.
- (2) In any appeal to the Committee of a governmental entity's denial of access to records for the reason that the record does not exist, the petitioner shall provide sufficient evidence in the petitioner's statement of facts, reasons, and legal authority in support of the appeal, that the record did exist at one time, or that the governmental entity has concealed, or not sufficiently or improperly searched for the record. The chair of the Committee shall determine whether or not the petitioner has provided sufficient evidence. If the chair of the Committee determines that sufficient evidence has been provided, the chair shall direct the Executive Secretary to schedule a hearing as otherwise provided in these rules. If the chair of the Committee determines that sufficient evidence has not been provided, the chair shall direct the Executive Secretary to not schedule a hearing and to inform the petitioner of the determination. Evidence that a governmental entity has disposed of the record according to retention schedules is sufficient basis for the chair to direct the Executive Secretary to not schedule a hearing.
- (3) In order to file an appeal the petitioner must submit a copy of their initial records requests, as well as any denial of the records request. The Executive Secretary shall notify the petitioner that a hearing cannot be scheduled until the proper information is submitted.
- (4) The chair of the Committee and one other member of the Committee must both agree with the Executive Secretary's recommendation to decline to schedule a hearing. Such a decision shall consider the potential for a public interest claim as may be put forward by the petitioner under the provisions of Subsection 63G-2-403(11)(b), Utah Code. A copy of each decision to deny a hearing shall be signed and retained in the file.
- (5) The Executive Secretary's notice to the petitioner indicating that the request for hearing has been denied, as provided for in Subsection 63G-2-403(4)(b)(ii), Utah Code, shall include a copy of the previous order of the Committee holding the records series at issue appropriately classified.

(6) The Executive Secretary shall report on each of the hearings declined at each regularly scheduled meeting of the Committee in order to provide a public record of the actions taken.

- (7) If a Committee member has requested a discussion to reconsider the decisions to decline a hearing, the Committee may, after discussion and by a majority vote, choose to reverse the decision of the Executive Secretary and hold a hearing. Any discussion of reconsideration shall be limited to those Committee members then present, and shall be based only on two questions: whether the records being requested were covered by a previous order of the Committee, and/or whether the petitioner has, or is likely to, put forth a public interest claim. Neither the petitioner nor the agency whose records are requested shall be heard at this time. If the Committee votes to hold a hearing, the Executive Secretary shall schedule it on the agenda of the next regularly scheduled Committee meeting.
- (8) The Executive Secretary shall compile and include in an annual report to the Committee a complete documented list of all hearings held and all hearings declined.

KEY: government documents, state records committee, records appeal hearings
January 5, 2007 63G-2-403(4)
Notice of Continuation June 3, 2014

# R35. Administrative Services, Records Committee. R35-3. Prehearing Conferences. R35-3-1. Authority and Purpose.

In accordance with the general objectives of the Government Records Access and Management Act in facilitating access to records, and in keeping with the objectives of hearing procedures found in Section 63G-2-403, Utah Code, to resolve disputes, this rule authorizes and establishes the procedure for holding prehearing conferences.

### R35-3-2. Scheduling Prehearing Conferences.

- (a) In the process of planning and organizing efforts to execute appeals which are filed pursuant to Section 63G-2-403, the chair of the state records committee or another member of the state records committee assigned by the state records committee chair, at his or her discretion, may direct the disputing parties to appear before him or her, in person or telephonically, for a prehearing conference, to be held before any official appeals hearing, for such purposes as:
- (1) encouraging exploration of areas of agreement, including stipulations;
  - (2) facilitating settlement of the appeal; or
- (3) discussion of the issues raised by the parties on the appeal.
- (b) In the event that the issue, or issues scheduled for an appeals hearing are resolved at a prehearing conference, the committee chair shall report the settlement to the entire records committee at the next scheduled meeting for the purposes of creating a public record. Any stipulations shall be written and presented to the members of the records committee at the hearing.

KEY: government documents, state records committee, records appeal hearings October 13, 2009 63G-2-502(2)(a) Notice of Continuation June 3, 2014

## R35. Administrative Services, Records Committee. R35-4. Compliance with State Records Committee Decisions and Orders.

### R35-4-1. Authority and Purpose.

In accordance with Subsection 63G-2-403(14) Utah Code, this rule intends to establish the procedure for complying with an order of the Records Committee.

### R35-4-2. Notices of Compliance.

- (1) The executive secretary of the state records committee shall send an order of the state records committee by certified mail to the governmental entity ordered to produce records.
- (2) Pursuant to Subsection 63G-2-403(14), Utah Code, each governmental entity ordered to produce records by the records committee, shall file with the state records committee either a notice of compliance, or a copy of the appellant's notice of appeal of the records committee order, no later than the thirtieth day following the date of the state records committee order.
- (3) The notice of compliance shall contain a statement, signed by the head of the governmental entity, that the records ordered to be produced have been delivered to the petitioner, and the method and date of delivery.
- (4) In the event a governmental entity fails to file a notice of compliance or a copy of the appellants notice of appeal of the records committee order within the time frame specified, the state records committee shall send written notice of the entity's noncompliance to the governor for executive branch agencies, to the Legislative Management Committee for legislative branch entities, to the Judicial Council for judicial branch entities, and to the mayor or chief executive officer of a local government for local or regional governmental entities.
- (5) The state records committee may also impose a civil penalty of up to \$500 for each day of continuing noncompliance, but only after holding a discussion of the matter at issue, and obtaining a majority vote at a regularly scheduled committee meeting. The non-complying governmental entity shall be heard at that meeting, with discussion being limited specifically to reasons for the neglectful, willful, or intentional act. Any civil penalty imposed shall be retroactive to the first date of noncompliance.

KEY: government documents, state records committee, records appeal hearings
March 4, 2005 63G-2-502(2)(a)
Notice of Continuation June 3, 2014

# R35. Administrative Services, Records Committee. R35-5. Subpoenas Issued by the Records Committee. R35-5-1. Authority and Purpose.

In accordance with Subsection 63G-2-403(10), Utah Code, this rule intends to establish the procedures for issuing subpoenas by the Records Committee.

### R35-5-2. Subpoenas.

- (1) In order to initiate a request for subpoena, a party shall file a written request with the chair of the state records committee at least 14 days prior to a hearing. The request shall describe the purpose for which the subpoena is sought, and state specifically why, given that hearsay is available before the state records committee, the individual being subpoenaed must be present.
- (2) The chair of the state records committee shall review each subpoena request and grant or deny the request within three business days, based on the following considerations:
- (a) a weighing of the proposed witness' testimony as material and necessary; or
- (b) a weighing of the burden to the witness against the need to have the witness present.
- (3) If the chair grants the request, the requesting party may obtain a subpoena form, signed, but otherwise in blank, from the executive secretary of the state records committee. The requesting party shall fill out the subpoena and have it served upon the proposed witness at least seven business days prior to a hearing.
- (4) A subpoenaed witness shall be entitled to witness fees and mileage reimbursement to be paid by the requesting party. Witnesses shall receive the same witness fees and mileage reimbursement allowed by law to witnesses in a state district court.
- (5) A subpoenaed witness may file a motion to quash the subpoena with the executive secretary at least three business days prior to the hearing at which the witness has been ordered to be present, and shall simultaneously transmit a copy of that motion to the parties. Such motion shall include the reasons for quashing the subpoena, and shall be granted or denied based on the same considerations as outlined in Subsection R35-5-2(2). As part of the motion to quash, the witness must indicate whether a hearing on the motion is requested. If a hearing is requested, it shall be granted. All parties to the appeal have a right to be present at the hearing. The hearing must occur prior to the appeal hearing, and shall be heard by the committee chair. The hearing may be in person, or by telephone, as determined by the committee chair. A decision on the motion to quash shall be rendered prior to the appeal hearing.
- (6) If the chair denies the request for subpoena, the denial is final and unreviewable.

KEY: government documents, state records committee, records appeal hearings
March 4, 2005 63G-2-502(2)(a)
Notice of Continuation June 3, 2014

### R35. Administrative Services, Records Committee.

R35-6. Expedited Hearing.

### R35-6-1. Authority and Purpose.

In accordance with Subsection 63G-2-403(4)(a)(i), this rule establishes the procedure for requesting and scheduling an Expedited Hearing.

### R35-6-2. Requests for an Expedited Hearing.

- (1) A party appealing a records designation to the Committee may request that a hearing be scheduled to hear the appeal prior to 10 business days after the date the notice of appeal is filed by making a written request to the Executive Secretary. A copy of this request shall also be mailed to the government entity.
- (2) A written request shall include the reason(s) the request is being made.
- (3) The Executive Secretary shall consult with the chair of the Committee to decide whether an Expedited Hearing is warranted.
- (4) The standard for granting an Expedited Hearing is "good cause shown." The chair shall take into account the reason for the request, and balance that against the burden to the Committee and the governmental entity.

### R35-6-3. Scheduling the Expedited Hearing.

- (1) In the event that an Expedited Hearing is granted, the Executive Secretary shall poll the Committee to determine a date upon which a quorum can be obtained.
- (2) After settling on a date no sooner than 5 days nor later than 14 days after the notice of appeal has been filed, the Executive Secretary shall contact the petitioner and governmental entity and schedule the hearing.
- (3) The government entity shall file its response to the appeal with the Executive Secretary, and mail a copy to the petitioner no later than three days prior to the scheduled hearing. The Executive Secretary shall make this response available to the Committee as soon as possible.

### R35-6-4. Holding the Expedited Hearing.

With the exception of the time frame for scheduling a hearing and providing responses, all other provisions governing hearings under the Government Records Access and Management Act (GRAMA) shall apply to Expedited Hearings.

KEY: government documents, state records committee, records appeal hearings
March 4, 2005 63G-2-502(2)
Notice of Continuation June 3, 2014

## R70. Agriculture and Food, Regulatory Services. R70-310. Grade A Pasteurized Milk.

R70-310-1. Authority.

A. Promulgated Under the Authority of Subsection 4-2-2(1)(j).

B. Scope - this rule shall apply to all Grade A pasteurized milk products sold, bought, processed, manufactured or distributed within the State of Utah.

### R70-310-2. Adoption of USPHS Ordinance.

"The Grade A Pasteurized Milk Ordinance, 2011 Recommendations of the United States Public Health Service/Food and Drug Administration", "Procedures Governing the Cooperative State-Public Health Service/Food and Drug Administration Program of the National Conference on Interstate Milk Shipments," and the 2011 Revision of "Methods of Making Sanitation Ratings of Milk Shippers," are hereby adopted and incorporated by reference within this rule. These documents are available for public inspection, during normal working hours, and may be reviewed at the main office of the Utah Department of Agriculture and Food, 350 No. Redwood Road, SLC, UT 84116.

### R70-310-3. Regulatory Agency Defined.

The definition of "regulatory agency" as given in section 1(LL) of the Grade A Pasteurized Milk Ordinance shall mean the Commissioner of Agriculture and Food of the State of Utah or his authorized representative(s).

### R70-310-4. Penalty.

Violation of any portion of the Grade A Pasteurized Milk Ordinance 2011 recommendation may result in civil or criminal action, pursuant to Section 4-2-15.

KEY: dairy inspections
January 29, 2013

Notice of Continuation June 24, 2014

4-2-2

# R156. Commerce, Occupational and Professional Licensing. R156-24b. Physical Therapy Practice Act Rule. R156-24b-101. Title.

This rule is known as the "Physical Therapy Practice Act Rule".

### R156-24b-102. Definitions.

In addition to the definitions in Title 58, Chapters 1 and 24b, as used in Title 58, Chapters 1 and 24b or this rule:

- (1) "A recognized accreditation agency", as used in Subsections 58-24b-302(1)(c) and (2)(c), means a college or university:
  - (a) accredited by CAPTE; or
- (b) a foreign education program which is equivalent to a CAPTE accredited program as determined by FSBPT's Foreign Credentialing Commission on Physical Therapy.
- (2) "Credential evaluation", as used in Subsections R156-24b-302a(2) and (3), means the appropriate Course Work Tool (CWT) adopted by the Federation of State Boards of Physical Therapy. The appropriate CWT means the CWT in place at the time the foreign educated physical therapist or physical therapist assistant graduated from the physical therapy program.
- (3) "CAPTE" means Commission on Accreditation in Physical Therapy Education.

(4) "FSBPT" means the Federation of State Licensing Boards of Physical Therapy.

- (5) "Joint mobilization", as used in Subsection 58-24b-102(14)(d), means passive and active movements of the joints of a patient, including the spine, to increase the mobility of joint systems; but, does not include specific vertebral adjustment and manipulation of the articulation of the spine by those methods or techniques which are generally recognized as the classic practice of chiropractic.
- (6) "Routine assistance", as used in Subsections 58-24b-102(10) and 58-24b-401(3)(b) means:
- (a) engaging in assembly and disassembly, maintenance and transportation, preparation and all other operational activities relevant to equipment and accessories necessary for treatment; and
- (b) providing only that type of elementary and direct patient care which the patient and family members could reasonably be expected to learn and perform.
- (7) "Supportive personnel", as used in Subsection R156-24b-503(1), means a physical therapist assistant or a physical therapy aide and does not include a student in a physical therapist or physical therapist assistant program.
- (8) "Unprofessional conduct" as defined in Title 58, Chapters 1 and 24b, is further defined, in accordance with Subsection 58-1-203(1)(e), in Section R156-24b-502.

### R156-24b-103. Authority - Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 24b.

### R156-24b-104. Organization - Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

## R156-24b-302a. Qualifications for Licensure - Education Requirements.

- (1) In accordance with Subsection 58-24b-302(1)(c), the accredited school of physical therapy for a physical therapist shall be accredited by CAPTE at the time of graduation.
- (2) In accordance with Subsection 58-24b-302(3), an applicant for licensure as a physical therapist who is educated outside the United States whose degree was not accredited by CAPTE shall document that the applicant's education is equal to a CAPTE accredited degree by submitting to the Division a

credential evaluation from the Foreign Credentialing Commission on Physical Therapy. Only educational deficiencies in pre-professional subject areas may be corrected by completing college level credits in the deficient areas or by passing the College Level Examination Program (CLEP) demonstrating proficiency in the deficient areas. Pre-professional subject areas include the following:

- (a) humanities;
- (b) social sciences;
- (c) liberal arts;
- (d) physical sciences;
- (e) biological sciences;
- (f) behavioral sciences;
- (g) mathematics; or
- (h) advanced first aid for health care workers.
- (3) In accordance with Subsection 58-24b-302(2), a physical therapist assistant shall complete one of the following CAPTE accredited physical therapy education programs:
  - (a) an associates, bachelors, or masters program; or
- (b) in accordance with Section 58-1-302, an applicant for a license as a physical therapist assistant who has been licensed in a foreign country whose degree was not accredited by CAPTE shall document that the applicant's education is substantially equivalent to a CAPTE accredited degree by submitting to the Division a credential evaluation from the Foreign Credentialing Commission on Physical Therapy. Only educational deficiencies in pre-professional subject areas may be corrected by completing college level credits in the deficient areas or by passing the College Level Examination Program (CLEP) demonstrating proficiency in the deficient areas. Pre-professional subject areas include the following:
  - (a) humanities;
  - (b) social sciences;
  - (c) liberal arts;
  - (d) physical sciences;
  - (e) biological sciences;
  - (f) behavioral sciences;
  - (g) mathematics; or
  - (h) advanced first aid for health care workers.
- (4) An applicant who has met all requirements for licensure as a physical therapist except passing the FSBPT National Physical Therapy Examination-Physical Therapist may apply for licensure as a physical therapist assistant.

## R156-24b-302b. Qualifications for Licensure - Examination Requirements.

- (1) In accordance with Subsections 58-24b-302(1)(e), (2)(e) and (3)(e), each applicant for licensure as a physical therapist or physical therapist assistant shall pass the FSBPT's National Physical Therapy Examination with a passing score as established by the FSBPT, after submitting proof of graduation from a professional physical therapist education program that is accredited by a recognized accreditation agency.
- (2) An applicant for licensure as a physical therapist who fails the FSBPT National Physical Therapy Examination-Physical Therapist is eligible to sit for the FSBPT National Physical Therapy Examination-Physical Therapist Assistant after submitting an application for licensure as a Physical Therapist Assistant.

### R156-24b-303a. Renewal Cycle - Procedures.

- (1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 24b is established by rule in Section R156-1-308a.
- (2) Renewal procedures shall be in accordance with Section R156-1-308c.

### R156-24b-303b. Continuing Education.

- (1) Required Hours. In accordance with Subsection 58-24b-303(2), during each two year renewal cycle commencing on June 1 of each odd numbered year:
- (a) A physical therapist shall be required to complete not fewer than 40 contact hours of continuing education of which a minimum of three contact hours must be completed in ethics/law.
- (b) A physical therapist assistant shall be required to complete not fewer than 20 contact hours of continuing education of which a minimum of three contact hours must be completed in ethics/law.
- (c) Examples of subjects to be covered in an ethics/law course for physical therapists and physical therapist assistants include one or more of the following:
  - (i) patient/physical therapist relationships;
  - (ii) confidentiality;
  - (iii) documentation;
  - (iv) charging and coding;
- (v) compliance with state and/or federal laws that impact the practice of physical therapy; and
- (vi) any subject addressed in the American Physical Therapy Association Code of Ethics or Guide for Professional Conduct.
- (d) The required number of contact hours of continuing education for an individual who first becomes licensed during the two year renewal cycle shall be decreased in a pro-rata amount.
- (e) The Division may defer or waive the continuing education requirements as provided in Section R156-1-308d.
- (2) A continuing education course shall meet the following standards:
- (a) Time. Each contact hour of continuing education course credit shall consist of not fewer than 50 minutes of education. Licensees shall only receive credit for lecturing or instructing the same course up to two times. Licensees shall receive one contact hour of continuing education for every two hours of time spent:
  - (i) lecturing or instructing a course;
- (ii) in a post-professional doctorate or transitional doctorate program; or
- (iii) in a post-professional clinical residency or fellowship approved by the American Physical Therapy Association.
- (b) Course Content and Type. The course shall be presented in a competent, well organized, and sequential manner consistent with the stated purpose and objective of the course.
- (i) The content of the course shall be relevant to the practice of physical therapy and shall be completed in the form of any of the following course types:
  - (A) department in-service;
  - (B) seminar;
  - (C) lecture;
  - (D) conference;
  - (E) training session;
  - (F) webinar;
  - (G) internet course;
  - (H) distance learning course;
  - (I) journal club;
  - (J) authoring of an article or textbook publication;
  - (K) poster platform presentation;
- (L) specialty certification through the American Board of Physical Therapy Specialties;
- (M) post-professional clinical residency or fellowship approved by the American Physical Therapy Association;
- (N) post-professional doctorate from a CAPTE accredited program;
- (O) lecturing or instructing a continuing education course;
   or
  - (P) study of a scholarly peer-reviewed journal article.
  - (ii) The following limits apply to the number of contact

hours recognized in the following course types during a two year license renewal cycle:

- (A) a maximum of 40 contact hours for initial specialty certification through the American Board of Physical Therapy Specialties (ABPTS);
- (B) a maximum of 40 contact hours for hours spent in a post-professional doctorate or transitional doctorate CAPTE accredited program:
- (C) a maximum of 40 contact hours for hours spent in a post-professional clinical residency or fellowship approved by the American Physical Therapy Association;
- (D) a maximum of half of the number of contact hours required for renewal for lecturing or instructing in courses meeting these requirements:
- (E) a maximum of ten percent of the number of contact hours required for renewal for supervision of a physical therapist or physical therapist assistant student in an accredited college program and the licensee shall receive one contact hour of credit for every 80 hours of clinical instruction;
- (F) a maximum of 15 contact hours required for renewal for serving as a clinical mentor for a physical therapy residency or fellowship training program at a credentialed program and the licensee shall receive one contact hour of credit for every ten hours of residency or fellowship;
- (G) a maximum of half of the number of contact hours required for renewal for online or distance learning courses that include examination and issuance of a completion certificate;
- (H) a maximum of 12 contact hours for authoring a published, peer-reviewed article;
- (I) a maximum of 12 contact hours for authoring a textbook chapter;
- (J) a maximum of ten contact hours for personal or group study of a scholarly peer-reviewed journal article;
- (K) a maximum of six contact hours for authoring a nonpeer reviewed article or abstract of published literature or book review; and
- (L) a maximum of six contact hours for authoring a poster or platform presentation.
- (c) Provider or Sponsor. The course shall be approved by, conducted by, or under the sponsorship of one of the following:
  - (i) a recognized accredited college or university;
  - (ii) a state or federal agency;
- (iii) a professional association, organization, or facility involved in the practice of physical therapy; or
- (iv) a commercial continuing education provider providing a course related to the practice of physical therapy.
- (d) Objectives. The learning objectives of the course shall be clearly stated in course material.
- (e) Faculty. The course shall be prepared and presented by individuals who are qualified by education, training, and experience.
- (f) Documentation. Each licensee shall maintain adequate documentation as proof of compliance with this Section, such as a certificate of completion, school transcript, course description, or other course materials. The licensee shall retain this proof for a period of three years after the end of the renewal cycle for which the continuing education is due.
- (i) At a minimum, the documentation shall contain the following:
  - (A) the date of the course;
  - (B) the name of the course provider;
  - (C) the name of the instructor;
  - (D) the course title;
- (E) the number of contact hours of continuing education credit; and
  - (F) the course objectives.
- (ii) If the course is self-directed, such as personal or group study or authoring of a scholarly peer-reviewed journal article, the documentation shall contain the following:

- (A) the dates of study or research;
- (B) the title of the article, textbook chapter, poster, or platform presentation;
- (C) an abstract of the article, textbook chapter, poster, or platform presentation;
- (D) the number of contact hours of continuing education credit; and
  - (E) the objectives of the self-study course.
- (6) Extra Hours of Continuing Education. If a licensee completes more than the required number of contact hours of continuing education during the two-year renewal cycle specified in Subsection (1), up to ten contact hours of the excess may be carried over to the next two year renewal cycle. No education received prior to a license being granted may be carried forward to apply towards the continuing education required after the license is granted.

### R156-24b-305. Temporary Licensure.

- (1) In accordance with Subsection 58-1-303(1), the Division may issue a temporary physical therapist or temporary physical therapist assistant license to a person who meets all qualifications for licensure as a physical therapist or physical therapist assistant except for the passing of the required examination, if the applicant:
- (a) submits a complete application for licensure as a physical therapist or physical therapist assistant except the passing of the NPTE examination;
- (b) is a graduate of a CAPTE accredited physical therapy school within three months immediately preceding application for licensure:
- (c) is under the direct, on-site supervision of a physical therapist with an active, non-temporary license if employed as a physical therapist; and
- (d) has registered to take the required licensure examination.
- (2) A temporary physical therapist or temporary physical therapist assistant license issued under Subsection (1) expires the earlier of:
  - (a) six months from the date of issuance;
- (b) the date upon which the Division receives notice from the examination agency that the individual has failed the examination twice; or
- (c) the date upon which the Division issues the individual full licensure.
- (3) A temporary physical therapist or temporary physical therapist assistant license issued in accordance with this section cannot be renewed or extended.

# R156-24b-308. Reinstatement of a Physical Therapist or Physical Therapist Assistant License which has Expired Beyond Two Years.

In addition to the requirements established in Section R156-1-308g and in accordance with Subsection 58-1-308(6), an applicant for reinstatement for licensure as a physical therapist or physical therapist assistant, whose license has been expired for two or more years, shall complete one or more of the following upon request of the Division in collaboration with the Board:

- (1) meet with the Board to evaluate the applicant's ability to safely and competently practice physical therapy;
- (2) pass the NPTE examination of the FSBPT if it is determined that examination or reexamination is necessary to verify the applicant's ability to safely and competently practice; and
- (3) establish and carry out a plan of supervision under an approved supervisor which may include up to 4,000 hours of physical therapy training under a temporary physical therapist or physical therapist assistant license before qualifying for full reinstatement of the license.

### R156-24b-502. Unprofessional Conduct.

Unprofessional conduct includes:

- (1) violating, as a physical therapist, any provision of the American Physical Therapy Association's Code of Ethics for the Physical Therapist, last amended July 2010, which is hereby adopted and incorporated by reference;
- (2) violating, as a physical therapist, any provision of the American Physical Therapy Association's Guide for Professional Conduct, last amended November 2010, which is hereby adopted and incorporated by reference;
- (3) not providing supervision, as a physical therapist, as set forth in Section R156-24b-503;
- (4) violating, as a physical therapist assistant, any provision of the American Physical Therapy Association's Standards of Ethical Conduct for the Physical Therapist Assistant, last amended November 2010, which is hereby adopted and incorporated by reference; and
- (5) violating, as a physical therapist assistant, any provision of the American Physical Therapy Association's Guide for Conduct of the Physical Therapist Assistant, last amended July 2010, which is hereby adopted and incorporated by reference.

## R156-24b-503. Physical Therapist Supervisory Authority and Responsibility.

In accordance with Section 58-24b-404, a physical therapist's supervision of a physical therapist assistant or a physical therapy aide shall meet the following conditions:

- (1) a full-time equivalent physical therapist can supervise no more than three full-time equivalent supportive personnel unless approved by the board and Division; and
- (2) a physical therapist shall provide treatment to a patient at least every tenth treatment but no longer than 30 days from the day of the physical therapist's last treatment day, whichever is less.

# KEY: licensing, physical therapy, physical therapist, physical therapist assistant June 23, 2014 58-24b-101

Notice of Continuation November 15, 2011 58-1-106(1)(a) 58-1-202(1)(a)

# R156. Commerce, Occupational and Professional Licensing. R156-31b. Nurse Practice Act Rule. R156-31b-101. Title.

This rule is known as the "Nurse Practice Act Rule".

### R156-31b-102. Definitions.

In addition to the definitions in Title 58, Chapters 1 and 31b, as defined or used in this rule:

- (1) "Accreditation" means full approval of a nurse prelicensing course of education by one of the following accrediting bodies:
  - (a) the ACEN;
  - (b) the CCNE; or
  - (c) the COA.
- (2) "ACEN" means the Accreditation Commission for Education in Nursing, Inc.
- (3) "Administering" means the direct application of a prescription drug or device, whether by injection, inhalation, ingestion, or by any other means, to the body of a human patient or research subject by another person.
  - (4) "APRN" means advanced practice registered nurse.
- (5) "APRN-CRNA" means advanced practice registered nurse with registered nurse anesthetist certification.
  - (6) "Approved continuing education" means:
- (a) continuing education that has been approved by a nationally or internationally recognized approver of professional continuing education for health-related industries;
- (b) nursing education courses offered by an approved education program as defined in Subsection R156-31b-102(7);
- (c) health-related coursework taken from an educational institution accredited by a regional or national institutional accrediting body recognized by the U.S. Department of Education; and
- (d) training or educational presentations offered by the Division.
- (7) "Approved education program" means any nursing education program that meets the standards established in Section 58-31b-601 or Section R156-31b-602.
- (8) "CCNE" means the Commission on Collegiate Nursing Education.
- (9) "CGFNS" means the Commission on Graduates of Foreign Nursing Schools.
- (10) "COA" means the Council on Accreditation of Nurse Anesthesia Education Programs.
  - (11) "Comprehensive nursing assessment" means:
- (a) conducting extensive initial and ongoing data collection:
- (ii) addressing anticipated changes in patient conditions as well as emergent changes in patient health status;
  - (b) recognizing alterations to previous patient conditions;

(i) for individuals, families, groups or communities; and

- (c) synthesizing the biological, psychological, spiritual, and social aspects of the patient's condition;
  - (d) evaluating the impact of nursing care; and
- (e) using data generated from the assessments conducted pursuant to this Subsection (a) through (d) to:
- (i) make independent decisions regarding patient health care needs;
  - (ii) plan nursing interventions;
- (iii) evaluate any possible need for different interventions; and
- (iv) evaluate any possible need to communicate and consult with other health team members.
- (12) "Contact hour" in the context of continuing education means 60 minutes, which may include a 10-minute break.
  - (13) "Delegate" means:
- (a) to transfer to another nurse the authority to perform a selected nursing task in a selected situation;
  - (b) in the course of practice of an APRN who specializes

in psychiatric mental health nursing, to transfer to any individual licensed as a mental health therapist selected psychiatric APRN supervisory clinical experiences within generally-accepted industry standards; or

- (c) to transfer to an unlicensed person the authority to perform a task that, according to generally-accepted industry standards or law, does not require a nursing assessment as defined in Sections R156-31b-102(11) and (17).
- (14) "Delegatee" means one or more persons assigned by a delegator to act on the delegator's behalf.
- (15) "Delegator" means a person who assigns to another the authority to perform a task on behalf of the person.
- (16)(a) "Disruptive behavior" means conduct, whether verbal or physical, that:
  - (i) is demeaning, outrageous, or malicious;
- (ii) occurs during the process of delivering patient care;
  - (iii) places a patient at risk.
- (b) "Disruptive behavior" does not include criticism that is offered in good faith with the aim of improving patient care.
- (17) "Focused nursing assessment" means an appraisal of a patient's status and situation at hand, including:
  - (a) verification and evaluation of orders; and
  - (b) assessment of:
  - (i) the patient's nursing care needs;
- (ii) the complexity and frequency of the required nursing care:
  - (iii) the stability of the patient; and
- (iv) the availability and accessibility of resources, including appropriate equipment, adequate supplies, and other appropriate health care personnel to meet the patient's nursing care needs.
- (18) "Foreign nurse education program" means any program that originates or occurs outside of the United States.
- (19) "Individualized healthcare plan" or "IHP" means a written document that outlines the provision of student healthcare services intended to achieve specific student outcomes.
- (20) "Licensure by equivalency" applies only to the licensed practical nurse and may be warranted if the person seeking licensure:
- (a) has, within the two-year period preceding the date of application, successfully completed course work in a registered nurse program that meets the criteria established in Sections 58-31b-601 and R156-31b-602; or
- (b)(i) is currently enrolled in a fully accredited registered nurse education program; and
- (ii) has completed course work that is certified by the education program provider as being equivalent to the course work of an ACEN-accredited practical nursing program.
  - (21) "LPN" means licensed practical nurse.
  - (22) "MAC" means medication aide certified.
- (23) "Medication" means any prescription or nonprescription drug as defined in Subsections 58-17b-102(24), (37) or (61) of the Pharmacy Practice Act.
- (24) "NLNAC" means the National League for Nursing Accrediting Commission, which as of May 6, 2013, became known as the Accreditation Commission for Education in Nursing, Inc. or ACEN.
- (25) "NCLEX" means the National Council Licensure Examination of the National Council of State Boards of Nursing.
- (26) "Non-approved education program" means any nurse prelicensing course of study that does not meet the criteria of Section 58-31b-601, including a foreign nurse education program.
  - (27) "Nurse" means:
  - (a) an individual licensed under Title 58, Chapter 31b as:
  - (i) a licensed practical nurse;

- (ii) a registered nurse;
- (iii) an advanced practice registered nurse; or
- (iv) an advanced practice registered nurse-certified registered nurse anesthetist; or
- (b) a certified nurse midwife licensed under Title 58, Chapter 44a.
- (28) "Other specified health care professionals," as used in Subsection 58-31b-102(15), means an individual, in addition to a registered nurse or a licensed physician, who is permitted to direct the tasks of a licensed practical nurse, and includes:
  - (a) an advanced practice registered nurse;
  - (b) a certified nurse midwife;
  - (c) a chiropractic physician;
  - (d) a dentist;
  - (e) an osteopathic physician;
  - (f) a physician assistant;
  - (g) a podiatric physician;
  - (h) an optometrist;
  - (i) a naturopathic physician; or
- (j) a mental health therapist as defined in Subsection 58-60-102(5).
  - (29) "Patient" means one or more individuals:
  - (a) who receive medical and/or nursing care; and
  - (b) to whom a licensee owes a duty of care.
- (30) "Patient surrogate" means an individual who has legal authority to act on behalf of a patient when the patient is unable to act or make decisions unaided, including:
  - (a) a parent;
  - (b) a foster parent;
  - (c) a legal guardian; or
- (d) a person legally designated as the patient's attorney-infact.
- (31) "Psychiatric mental health nursing specialty" means an expertise in psychiatric mental health, whether as a nurse specialist or APRN.
- (32) "Practitioner" means a person authorized by law to prescribe treatment, medication, or medical devices.
  - (33) "RN" means a registered nurse.
- (34) "School" means any private or public institution of primary or secondary education, including a charter school, preschool, kindergarten, or special education program.
- (35) "Supervision" is as defined in Subsection R156-1-102a(4).
- (36) "Unprofessional conduct" as defined in Title 58, Chapters 1 and 31b is further defined in Section R156-31b-502.

### R156-31b-103. Authority -- Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the to administer Title 58, Chapter 31b.

### R156-31b-104. Organization - Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

### R156-31b-201. Board of Nursing -- Membership.

In accordance with Subsection 58-31b-201(1), the Board membership shall comprise:

- (1) one licensed practical nurse;
- (2) two advanced practice registered nurses, at least one of whom is an APRN-CRNA;
  - (3) four RNs;
- (4) two additional members licensed either as RNs or APRNs who are actively involved in nursing education; and
  - (5) two public members.

## R156-31b-202. Advisory Peer Education Committee Created -- Membership - Duties.

(1) In accordance with Subsection 58-1-203(1)(f), there is

created the Advisory Peer Education Committee.

- (2) The duties and responsibilities of the Advisory Peer Education Committee are to:
- (a) review applications for approval of nursing education programs;
- (b) monitor a nursing education program that is approved for a limited time under Section R156-31b-602 as it progresses toward accreditation; and
  - (c) advise the Division as to nursing education issues.
- (3) The composition of the Advisory Peer Education Committee shall be:
- (a) five RNs or APRNs actively involved in nursing education; and
- (b) any member of the Board who wishes to serve on the committee.

## R156-31b-301. License Classifications -- Professional Upgrade.

- Upon issuance by the Division of an increased scope of practice license:
  - (1) the increased licensure supersedes the lesser license;
  - (2) the lesser license is automatically expired; and
- (3) the licensee shall immediately destroy any print or physical copy of the lesser license.

## R156-31b-301a. LPN License -- Education, Examination, and Experience Requirements.

- (1) An applicant who has never obtained a license in any state or country shall:
  - (a) demonstrate that the applicant:
- (i) has successfully completed an LPN prelicensing education program that meets the requirements of Section 58-31b-601;
- (ii) has successfully completed an LPN prelicensing education program that is equivalent to an approved program under Section 58-31b-601; or
- (iii)(A) is enrolled in an RN prelicensing education program that meets the requirements of Section 58-31b-601; and
- (B) has completed coursework that is equivalent to the coursework of an ACEN-accredited practical nurse program;
- (b) pass the LPN NCLEX examination pursuant to Section R156-31b-301e; and
- (c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
- (2) An applicant who holds a current LPN license issued by another country or by a state that does not participate in the interstate compact shall:
- (a) demonstrate that the license issued by the other jurisdiction is active and in good standing as of the date of application;
- (b) demonstrate that the LPN prelicensing education completed by the applicant:
- (i) is equivalent to LPN prelicensing education approved in Utah as of the date of the applicant's graduation; and
- (ii) if a foreign education program, meets all requirements outlined in Section R156-31b-301d;
- (c) pass the LPN NCLEX examination pursuant to Section R156-31b-301e; and
- (d) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
- (3) An applicant who holds a current LPN license in an interstate compact state shall apply for a license within 90 days of establishing residency in Utah.
- (4) An applicant who has been licensed previously in Utah, but whose license has expired or lapsed, shall:
- (a) if the applicant has not practiced as a nurse for up to five years, document current compliance with the continuing competency requirements as established in Subsection R156-

31b-303(3);

- (b) if the applicant has not practiced as a nurse for more than five years but less than eight years:
- (i) pass the LPN NCLEX examination within 60 days following the date of application; or
  - (ii) successfully complete an approved re-entry program;
- (c) if the applicant has not practiced as a nurse for more than eight years but less than 10 years:
- (i) successfully complete an approved re-entry program;
- (ii) pass the LPN NCLEX examination within 60 days following the date of application; or
- (d) if the applicant has not practiced as a nurse for 10 years or more, comply with this Subsection (1).
- (5) An applicant who has been licensed in another state or country, but whose license has expired or lapsed, shall:
  - (a) comply with this Subsection (2)(b); and
  - (b) comply with this Subsection (4) as applicable; and
- (c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.

## R156-31b-301b. RN License -- Education, Examination, and Experience Requirements.

- (1) An applicant who has never obtained a license in any state or country shall:
- (a) demonstrate that the applicant has successfully completed an RN prelicensing education program that:
  - (i) meets the requirements of Section 58-31b-601; or
- (ii) is equivalent to an approved program under Section 58-31b-601;
- (b) pass the RN NCLEX examination pursuant to Section R156-31b-301e; and
- (c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
- (2) An applicant who holds a current RN license issued by another country or by a state that does not participate in the interstate compact shall:
- (a) demonstrate that the license issued by the other jurisdiction is current, active, and in good standing as of the date of application;
- (b)(i) demonstrate that the applicant has graduated from an RN prelicensing education program; and
- (ii) if a foreign education program, demonstrate that the program meets all requirements outlined in Section R156-31b-301d;
- (c) pass the RN NCLEX examination pursuant to Section R156-31b-301e; and
- (d) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
- (3) An applicant who holds a current RN license in an interstate compact state shall apply for a license within 90 days of establishing residency in Utah.
- (4) An applicant who has been licensed previously in Utah, but whose license has expired or lapsed, shall:
- (a) if the applicant has not practiced as a nurse for up to five years, document current compliance with the continuing competency requirements as established in Subsection R156-31b-303(3);
- (b) if the applicant has not practiced as a nurse for more than five years but less than eight years:
- (i) pass the RN NCLEX examination within 60 days following the date of application; or
- (ii) successfully complete an approved re-entry program;(c) if the applicant has not practiced as a nurse for more than eight years but less than 10 years:
- (i) successfully complete an approved re-entry program;
- (ii) pass the RN NCLEX examination within 60 days following the date of application; or

- (d) if the applicant has not practiced as a nurse for 10 years or more, comply with this Subsection (1).
- (5) An applicant who has been licensed in another state or country, but whose license has expired or lapsed, shall:
  - (a) comply with this Subsection (2)(b);
  - (b) comply with this Subsection (4) as applicable; and
- (c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.

## R156-31b-301c. APRN License -- Education, Examination, and Experience Requirements.

- (1) An applicant who is not currently and validly licensed as an APRN in any state or country shall:
- (a) demonstrate that the applicant holds a current, active RN license in good standing;
- (b) demonstrate that the applicant has successfully completed an APRN prelicensing education program that meets the requirements of Subsection 58-31b-601(1) and Subsection 58-31b-302(4)(e);
- (c) pass a national certification examination consistent with the applicant's educational specialty, pursuant to Section R156-31b-301e, and administered by one of the following credentialing bodies:
- (i) the American Nurses Credentialing Center Certification;
  - (ii) the Pediatric Nursing Certification Board;
  - (iii) the American Association of Nurse Practitioners;
- (iv) the National Certification Corporation for the Obstetric, Gynecologic and Neonatal Nursing Specialties;
  - (v) the American Midwifery Certification Board, Inc.; or (vi) the Council on Certification of Nurse Anesthetists;
- (d) if the applicant specializes in psychiatric mental health nursing, demonstrate that the requirements outlined in this
- Subsection (2) are met; and
  (e) submit to a criminal background check pursuant to
  Subsection 58-31b-302(5) and Section R156-31b-301g.
- (2) Requirements for APRN Specializing in Psychiatric Mental Health Nursing:
- (a) In accordance with Subsection 58-31b-302(4)(g), the supervised clinical practice in mental health therapy and psychiatric and mental health nursing shall consist of a minimum of 4,000 hours of psychiatric mental health nursing education and clinical practice, including mental health therapy, as follows.
- (i) 1,000 hours shall be credited for completion of clinical experience in an approved education program in psychiatric mental health nursing.
  - (ii) The remaining 3,000 hours shall:
- (A) be completed after passing the applicable national certification examination and within five years of graduation from an accredited master's or doctoral level educational program;
- $\left( B\right) \,$  include a minimum of 1,000 hours of mental health therapy practice; and
- (C) include at least 2,000 clinical practice hours that are completed under the supervision of:
- (I) an APRN specializing in psychiatric mental health nursing; or
- (II) a licensed mental health therapist who is delegated by the supervising APRN to supervise selected clinical experiences under the general supervision of the supervising APRN; and
- (D) unless otherwise approved by the Board and Division, be completed while the individual seeking licensure is under the supervision of an individual who meets the requirements of this Subsection (2)(c).
- (b) An applicant who obtains all or part of the clinical practice hours outside of Utah may receive credit for that experience by demonstrating that the training completed is equivalent in all respects to the training required under this

Subsection (2)(a).

- (c)(i) An approved supervisor shall verify practice as a licensee engaged in the practice of mental health therapy for not less than 4,000 hours in a period of not less than two years.
  - (ii) Duties and responsibilities of a supervisor include:
- (A) being independent from control by the supervisee such that the ability of the supervisor to supervise and direct the practice of the supervisee is not compromised;
- (B) supervising not more than three supervisees unless otherwise approved by the Division in collaboration with the Board; and
- (C) submitting appropriate documentation to the Division with respect to all work completed by the supervisee, including the supervisor's evaluation of the supervisee's competence to
- (3) An applicant who holds a current APRN license issued by another state or country shall:
- (a) demonstrate that the license issued by the other state or country is current, active, and in good standing as of the date of
- (b) demonstrate that the APRN prelicensing education completed by the applicant:
  - (i) if completed on or after January 1, 1987:
- (A) is equivalent to APRN prelicensing education approved in Utah as of the date of the applicant's graduation; or
  - (B) constitutes a bachelor degree in nursing; and
- (ii) if a foreign education program, meets all requirements outlined in Section R156-31b-301d;
- (c) if the applicant specializes in psychiatric mental health nursing, demonstrate that the applicant has successfully engaged in active practice in psychiatric mental health nursing for not less than 4,000 hours in the three-year period immediately preceding the date of application; and
- (d) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
- (4) An applicant who has been licensed previously in Utah, but whose license has expired, lapsed, or been on inactive status, shall:
- (a) demonstrate current certification in the individual's specialty area; and
- (b) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
- (5) An applicant who has been licensed previously in another state or country, but whose license has expired or lapsed, shall:
  - (a) comply with this Subsection (3)(b);
- (b) demonstrate that the applicant is currently certified in the individual's specialty area; and
- (c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.

### R156-31b-301d. Foreign Education Programs.

An applicant whose prelicensing education was completed through a foreign program that does not meet the requirements of Section 58-31b-601, shall demonstrate:

- (1)(a) that all three components of the CGFNS certification process and the credentials evaluation service professional report have been completed so as to demonstrate that the courses completed are substantially equivalent to coursework of approved education programs as of the date of the applicant's graduation;
- (b) that at least one of the following practice requirements has been met within the five-year period preceding the date of application:
- (i) the applicant has practiced as a licensed nurse for a minimum of 960 hours in a state or territory of the United States:
- the applicant has completed a Board-approved (ii) refresher course;

- (iii) the applicant has obtained an advanced (master's or doctorate) nursing degree; or
- (iv) the applicant has qualified for and obtained a license upgrade (LPN to RN or RN to APRN); and
- (c) that the applicant has achieved a passing score on an approved English proficiency test prior to the date of application; or
- (2)(a) that the applicant practiced as a licensed nurse for 6,000 hours in another state or territory of the United States during the five-year period immediately preceding the date of application; and
- (b) that the applicant has achieved a passing score on an approved English proficiency test prior to the date of application.

### R156-31b-301e. Examination Requirements.

- (1)(a) An applicant for licensure as an LPN, RN, or APRN shall pass the applicable licensure or certification examination within five years of the applicant's date of graduation from the nurse education program, except as provided in Subsection (1)(b).
- (b) An individual specializing in psychiatric mental health nursing shall complete the applicable certification examination prior to beginning the 3,000 hours of required psychiatric clinical and mental health therapy practice.
- (c) An individual who does not pass the applicable licensure or certification examination pursuant to this Subsection (1)(a) or (b) as applicable shall complete another approved nursing education program before again attempting to pass the licensure or certification examination.
- (2) An applicant for certification as an MAC shall pass the NCSBN Medication Aide Certification Examination (MACE) within one year of completing the approved training program.
- (3) The examinations required under these rules are national examinations and cannot be challenged before the Division.

### R156-31b-301f. Licensing Fees.

An applicant for licensure shall pay the applicable nonrefundable application fee before the application may be considered by the Division or Board.

R156-31b-301g. Criminal Background Checks.

A criminal background check conducted during the application process is considered current and acceptable for that specific application only.

### R156-31b-303. LPN, RN, and APRN License Renewal -**Professional Downgrade - Continuing Education.**

- (1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 31b, is established by rule in Section R156-1-308a.
- (2) Renewal procedures shall be in accordance with Section R156-1-308c.
- (3) Each applicant for renewal shall comply with the following continuing competency requirements:
- (a) An LPN or RN shall complete one of the following during the two-year period immediately preceding the date of application for renewal:
  - (i) licensed practice for not less than 400 hours;
- (ii) licensed practice for not less than 200 hours and completion of 15 contact hours of approved continuing education; or
- (iii) completion of 30 contact hours of approved continuing education hours.
  - (b) An APRN shall comply with the following:
- (i)(A) be currently certified or recertified in the licensee's specialty area of practice; or

- (B) if licensed prior to July 1, 1992, complete 30 hours of approved continuing education and 400 hours of practice; and
- (ii) if authorized to prescribe controlled substances, comply with Section R156-37-402 and Section 58-37-6.5.
- (c) An MAC shall complete eight contact hours of approved continuing education related to medications or medication administration during the two-year period immediately preceding the application for renewal.
- (4) A licensee who wishes to downgrade the license in conjunction with a renewal or reinstatement application shall:
- (a) comply with the competency requirements of this Subsection (3)(a);
  - (b) pay all required fees, including any applicable late fees;
- (c) submit a completed renewal or reinstatement form as applicable to the license desired; and
- (d) complete and sign a license surrender document as provided by the Division.
- (5) A licensee who obtained a license downgrade may apply for license upgrade by:
- (i) submitting the appropriate application for licensure complete with all supporting documents as required of an individual making an initial application for license demonstrating the applicant meets all current qualifications for licensure:
- (ii) meeting the continuing competency requirements of this Subsection (3); and
- (iii) paying the established license fee for a new applicant for licensure.

### R156-31b-309. APRN Intern License.

- (1) An individual who has completed all requirements outlined in Subsection R156-31b-301c(1) except the certification examination requirement may apply for an APRN intern license.
- (2) In accordance with Section 58-31b-306, and unless this Subsection (3) or (4) applies, an intern license expires the earlier
  - (a) 180 days from the date of issuance;
- (b) 30 days after the Division receives notice pursuant to this Subsection (4) that the applicant has failed the specialty certification examination; or
  - (c) upon issuance of an APRN license.
- (3) If an intern is applying for licensure as an APRN specializing in psychiatric mental health nursing, the intern license expires three years from the date of issuance.
- (4) The Division in collaboration with the Board may extend the term of any intern license upon a showing of extraordinary circumstances beyond the control of the applicant.
  - (5) It is the professional responsibility of an APRN intern: (a) to inform the Division of examination results within ten
- calendar days of receipt; and (b) to cause the examination agency to send the
- examination results directly to the Division.

### R156-31b-402. Administrative Penalties.

In accordance with Sections 58-1-501, 58-31b-501, 58-31b-502, 58-31b-801 and R156-31b-502 and Subsection 58-31b-102(1), and unless otherwise ordered by the presiding officer, the following fine schedule shall apply to a nurse or MAC

- 1) Initial and second offenses.
- (a) Using a protected title, name, or initials, if the user is not properly licensed under this chapter, in violation of Subsection 58-31b-501(1):

initial offense: \$500 - \$4,000 second offense: \$4,000 - \$8,000

(b) Using any name, title, or initials that would cause a reasonable person to believe the user is licensed or certified under this chapter if the user is not properly licensed or certified under this chapter, in violation of Subsection 58-31b-501(2):

initial offense: \$500 - \$4,000

second offense: \$4,000 - \$8,000

(c) Conducting a nursing education program in the state for the purpose of qualifying individuals to meet requirements for licensure under this chapter without the program having been approved under Section 58-31b-601 or Subsection R156-31b-602, in violation of Subsection 58-31b-501(3):

initial offense: \$2,000 - \$7,500 second offense: \$7,500 - \$9,500

(d) Practicing or engaging in, representing oneself to be practicing or engaging in, or attempting to practice or engage in the practice of nursing, if the person is not licensed to do so or exempted from licensure under Utah Code 58-31b et seq. or restricted from doing so by a suspended, revoked, restricted, temporary, probationary, or inactive license, or in violation of restrictions that have been placed on a license, in violation of Subsection 58-1-501(1)(a):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(e) Impersonating another licensee, or practicing an occupation or profession under a false or assumed name, in violation of Subsection 58-1-501(1)(b):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(f) Knowingly employing a person to practice or engage in or attempt to practice or engage in the practice of nursing if the employee is not licensed to do so, in violation of Subsection 58-1-501(1)(c):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(g) Knowingly permitting the person's authority to engage in the practice of nursing to be used by another person, in violation of Subsection 58-1-501(1)(d):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(h) Obtaining a passing score on a licensure examination, applying for or obtaining a license, or otherwise dealing with the Division or Board through the use of fraud, forgery, intentional deception, misrepresentation, misstatement, or omission, in violation of Subsection 58-1-501(1)(e):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(i) Issuing, or aiding and abetting in the issuance of, an order or prescription for a drug or device to a person located in this state without prescriptive authority conferred by a license, or by an exception to licensure; or with prescriptive authority conferred by an exception or a multistate practice privilege, if the prescription was issued without first obtaining information, in the usual course of professional practice, that is sufficient to establish a diagnosis, to identify underlying conditions and to identify contraindications to the proposed treatment, in violation of Subsection 58-1-501(1)(f)(i):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(j) Violating or aiding or abetting any other person to violate any statute, rule, or order regulating the practice of nursing, in violation of Subsection 58-1-501(2)(a):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(k) Violating, or aiding or abetting any other person to violate any generally accepted professional or ethical standard applicable to the practice of nursing, in violation of Subsection 58-1-501(2)(b):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(1) Engaging in conduct that results in conviction or a plea of nolo contendere which is held in abeyance pending the successful completion of probation with respect to a crime of moral turpitude or any other crime that, when considered with the functions and duties of the practice of nursing, bears a reasonable relationship to the licensee's or applicant's ability to safely or competently practice the profession, in violation of Subsection 58-1-501(2)(c):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(m) Engaging in conduct that results in disciplinary action, including reprimand, censure, diversion, probation, suspension, or revocation, by any other licensing or regulatory authority having jurisdiction over the licensee or applicant in the profession of nursing if the conduct would, in the state of Utah, constitute grounds for denial of licensure or disciplinary proceedings under Section 58-1-401, in violation of Subsection 58-1-501(2)(d):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(n) Engaging in conduct, including the use of intoxicants, drugs, narcotics, or similar chemicals, to the extent that the conduct does, or might reasonably be considered to, impair the ability of the licensee or applicant to safely engage in practice of the nursing profession, in violation of Subsection 58-1-501(2)(e):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(o) Practicing or attempting to practice the profession of nursing despite being physically or mentally unfit to do so, in violation of Subsection 58-1-501(2)(f):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(p) Practicing or attempting to practice the profession of nursing through gross incompetence, gross negligence, or a pattern of incompetency or negligence, in violation of Subsection 58-1-501(2)(g):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(q) Practicing or attempting to practice the profession of nursing by any form of action or communication which is false, misleading, deceptive, or fraudulent, in violation of Subsection 58-1-501(2)(h):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(r) Practicing or attempting to practice the profession of nursing beyond the individual's scope of competency, abilities, or education, in violation of Subsection 58-1-501(2)(i):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(s) Practicing or attempting to practice the profession of nursing beyond the scope of licensure, in violation of Subsection 58-1-501(2)(j):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(t) Verbally, physically, mentally, or sexually abusing or exploiting any person through conduct connected with the licensee's practice in the profession of nursing or otherwise facilitated by the licensee's license, in violation of Subsection 58-1-501(2)(k):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(u) Acting as a supervisor without meeting the qualification requirements for that position that are defined by statute or under these rules, in violation of Subsection 58-1-502(2)(1):

initial offense: \$500 - \$5,000 second offense: \$5.000 - \$10.000

(v) Issuing, or aiding and abetting in the issuance of, an order or prescription for a drug or device without first obtaining information in the usual course of professional practice, that is sufficient to establish a diagnosis, to identify conditions, and to

identify contraindications to the proposed treatment; or with prescriptive authority conferred by an exception issued under this title, or a multistate practice privilege recognized under this title, if the prescription was issued without first obtaining information, in the usual course of professional practice, that is sufficient to establish a diagnosis, to identify underlying conditions, and to identify contraindications to the proposed treatment, in violation of Subsection 58-1-501(2)(m):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(w) Failing to safeguard a patient's right to privacy as to the patient's person, condition, diagnosis, personal effects, or any other matter about which the licensee is privileged to know because of the licensee's or person with a certification's position, in violation of Subsection 58-31b-502(1):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(x) Failing to provide nursing service in a manner that demonstrates respect for the patient's human dignity and unique personal character and needs without regard to the patient's race, religion, ethnic background, socioeconomic status, age, gender, or nature of the patient's health problem, in violation of Subsection 58-31b-502(2):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(y) Engaging in sexual relations with a patient, in violation

of Subsection 58-31b-502(3): initial offense: \$4,000 - \$8,000 second offense: \$8,000 - \$10,000

(z) Exploiting or using information about a patient or exploiting the professional relationship by use of knowledge of the patient obtained while practicing the occupation or profession, in violation of Subsection 58-31b-502(4):

initial offense: \$2,000 - \$5,000 second offense: \$5,000 - \$10,000

(aa) Unlawfully obtaining, possessing, or using any prescription drug or illicit drug, in violation of Subsection 58-31b-502(5):

initial offense: \$1,000 - \$5,000 second offense: \$5,000 - \$10,000

(bb) Unauthorized taking or personal use of nursing supplies from an employer, in violation of Subsection 58-31b-502(6):

initial offense: \$1,000 - \$5,000 second offense: \$5,000 - \$10,000

(cc) Unauthorized taking or personal use of a patient's personal property, in violation of Subsection 58-31b-502(7):

initial offense: \$1,000 - \$5,000 second offense: \$5,000 - \$10,000

(dd) Knowingly entering into any medical record any false or misleading information or altering a medical record in any way for the purpose of concealing an act, omission, or record of events, medical condition, or any circumstance related to the patient and the medical or nursing care provided, in violation of Subsection 58-31b-502(8):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(ee) Unlawful or inappropriate delegation of nursing care, in violation of Subsection 58-31b-502(9):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(ff) Failing to exercise appropriate supervision of persons providing patient care services under supervision of the licensed nurse, in violation of Subsection 58-31b-502(10):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(gg) Employing or aiding and abetting the employment of unqualified or unlicensed person to practice as a nurse or MAC, in violation of Subsection 58-31b-502(11):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(hh) Failing to file or record any medical report as required by law, impeding or obstructing the filing or recording of such a report, or inducing another to fail to file or record such a report, in violation of Subsection 58-31b-502(12):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(ii) Breaching a statutory, common law, regulatory, or ethical requirement of confidentiality with respect to a person who is a patient, in violation of Subsection 58-31b-502(13):

initial offense: \$1,000 - \$5,000 second offense: \$5,000 - \$10,000

- (jj) Failing to pay a penalty imposed by the Division, in violation of Subsection 58-31b-502(14): double the original penalty amount up to \$20,000
- (kk) Prescribing a schedule II-III controlled substance without a consulting physician or outside of a consultation and referral plan, in violation of Subsection 58-31b-502(15):

initial offense: \$1,000 - \$5,000 second offense: \$5,000 - \$10,000

(ll) Failing to confine practice within the limits of competency, in violation of Section 58-31b-801:

initial offense: \$1,000 - \$5,000 second offense: \$5,000 - \$10,000

(mm) Engaging in any other conduct which constitutes unprofessional or unlawful conduct, in violation of Subsection 58-1-501(1) or (2):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(nn) Engaging in a sexual relationship with a patient surrogate concurrent with the professional relationship, in violation of Subsection R156-31b-502(1)(e):

initial offense: \$1,000 - \$5,000 second offense: \$5,000 - \$10,000

(oo) Failing to destroy a license that has expired due to the issuance and receipt of an increased scope of practice license, in violation of Subsection R156-31b-502(1)(a):

initial offense: \$500 - \$4,000 second offense: \$4,000 - \$8,000

(pp) Knowingly accepting or retaining a license that has been issued pursuant to a mistake or on the basis of erroneous information, in violation of Subsection R156-31b-502(1)(b):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(qq) Engaging in practice in a disruptive manner, in violation of Subsection R156-31b-502(1)(f):

initial offense: \$500 - \$5,000 second offense: \$5,000 - \$10,000

(rr) Violating the term of an order governing a license, in violation of Subsection 58-1-501(2)(o):

initial offense: \$250 - \$4,000 second offense: \$4,000 - \$8,000

(2) Subsequent offenses. Sanctions for an offense subsequent to the second offense, shall be \$10,000 or \$2,000 per day.

### R156-31b-502. Unprofessional Conduct.

(1) "Unprofessional conduct" includes:

- (a) failing to destroy a license that has expired due to the issuance and receipt of an increased scope of practice license;
- (b) knowingly accepting or retaining a license that has been issued pursuant to a mistake or on the basis of erroneous information;
- (c) as to an RN or LPN, issuing a prescription for a prescription drug to a patient except in accordance with the provisions of Section 58-17b-620, or as may be otherwise legally permissible;
  - (d) failing as the nurse accountable for directing nursing

practice of an agency to verify any of the following:

- (i) that standards of nursing practice are established and carried out:
- (ii) that safe and effective nursing care is provided to patients;
- (iii) that guidelines exist for the organizational management and management of human resources needed for safe and effective nursing care to be provided to patients; or
- (iv) that the nurses employed by the agency have the knowledge, skills, ability and current competence to carry out the requirements of their jobs;
- (e) engaging in sexual contact with a patient surrogate concurrent with the nurse/patient relationship unless the nurse affirmatively shows by clear and convincing evidence that the contact:
- (i) did not result in any form of abuse or exploitation of the surrogate or patient; and

(ii) did not adversely alter or affect in any way:

- (A) the nurse's professional judgment in treating the patient;
- (B) the nature of the nurse's relationship with the surrogate; or
  - (C) the nature of the nurse's relationship with the patient;
- (f) engaging in disruptive behavior in the practice of nursing;
- (g) prescribing to oneself any controlled substance drug, in violation of Subsection R156-37-501(1)(a); and
- (h) violating any federal or state law relating to controlled substances, including self-administering any controlled substance which is not lawfully prescribed by another licensed practitioner having authority to prescribe the drug, in violation of Section R156-37-502.
- (2) In accordance with a prescribing practitioner's order and an IHP, a registered nurse who, in reliance on a school's policies or the delegation rule as provided in Sections R156-31b-701 and R156-31b-701a, delegates or trains an unlicensed assistive person to administer medications under Sections 53A-11-601, R156-31b-701 and R156-31b-701a, shall not be considered to have engaged in unprofessional conduct for inappropriate delegation.

## R156-31b-602. Requirements for Limited-time Approval of Non-accredited Nursing Education Programs.

- (1)(a) Pursuant to Subsection 58-31b-601(2), a nursing education program may, prior to obtaining an accreditation described in Subsection 58-31b-601(1), qualify for a limited time as an approved education program if the program provider demonstrates that application for accreditation has been made.
- (b) If the program provider is seeking accreditation from the ACEN or CCNE, the limited-time approval shall expire after 12 months unless Subsection (2) applies.
- (c) If the program provider is seeking accreditation from the COA, the limited-time approval shall expire at the end of the COA initial review process unless this Subsection (2) applies.
- (2)(a) A program that is granted limited-time approval pursuant to this Subsection (1) shall retain that approval if, during the applicable time period outlined in Subsection (1):
  - (i) it achieves candidate status with the ACEN;
  - (ii) it achieves applicant status with the CCNE; or
- (iii) it successfully completes the COA initial review process.
- (b) A program that meets the qualifications described in this Subsection (2)(a) shall retain its limited-time approval until such time as the accrediting body makes a final determination on the program's application for accreditation.
- (3) The provider of a program that receives limited-time approval pursuant to this Subsection (1) and (2) shall, pursuant to this Subsection (4), disclose to each student who enrolls:
  - (a) that program accreditation is pending;

- (b) that any education completed prior to the accrediting body's final determination will satisfy, at least in part, state requirements for prelicensing education; and
- (c) that, if the program fails to achieve accreditation, any student who has not yet graduated will be unable to complete a nurse prelicensing education program through the provider.
  - (4) The disclosure required by this Subsection (3) shall:
- (a) be signed by each student who enrolls with the provider; and
- (b) at a minimum, state the following: "The nursing program in which you are enrolling has not yet been accredited. The program is being reviewed by the (accrediting body). Any education you complete prior to a final determination by the (accrediting body) will satisfy associated state requirements for licensure. However, if the (accrediting body) ultimately determines that the program does not qualify for accreditation, you will need to transfer into a different program in order to complete your nurse prelicensing education. There is no guarantee that another institution will accept you as a transfer student. If you are accepted, there is no guarantee that the institution you attend will accept the education you have completed at (name of institution providing disclosure) for credit toward graduation."

## R156-31b-603. Education Providers -- Requirements for Ongoing Communication with the Board.

An education program that has achieved limited-time approval of its program(s) shall provide to the Board:

- (1) by December 31 of each calendar year, a copy of the program's annual report, as provided to the applicable program accrediting body; and
- (2) within 30 days of receipt or submission, a copy of any correspondence between the program provider and the accrediting body.

# R156-31b-609. Standards for Out-of-State Programs Providing Clinical Experiences in Utah.

A nursing education program provider located in another state that desires to use Utah health care facilities for prelicensure clinical experiences for one or more students shall, prior to placing a student, meet with the Board and demonstrate to the satisfaction of the Board that the program:

- (1) has been approved by the home state Board of Nursing;
- (2) has been fully accredited by the ACEN, CCNE, or COA;
  - (3) has clinical faculty who:
  - (a) are employed by the nursing education program;
- (b) meet the requirements to be a faculty member as established by the accrediting body and the home state's Board of Nursing; and
- (c) are licensed in good standing in Utah or a Compact state:
  - (4) is affiliated with an institution of higher education;
  - (5) has a plan for selection and supervision of:
  - (a) faculty or preceptor; and
  - (b) the clinical activity, including:
  - (i) location, and
  - (ii) date range; and
- (6) has current clinical placement agreements, executed within the prior 12 months, in place at Utah facilities.

# R156-31b-701. Delegation of Nursing Tasks in a Non-school Setting.

- In accordance with Subsection 58-31b-102(14)(g), the delegation of nursing tasks is further defined, clarified, or established as follows:
- (1)(a) The delegator retains accountability for the appropriate delegation of tasks and for the nursing care of the patient.

- (b) The delegator may not delegate to unlicensed assistive personnel, including a physician's medical assistant, any task requiring the specialized knowledge, judgment, or skill of a licensed nurse.
- (c) Before determining which, if any, nursing tasks may be delegated, the delegator shall make a focused nursing assessment of the circumstances.
  - (d) A delegator may not delegate a task that is:
  - (i) outside the area of the delegator's responsibility;
- (ii) outside the delegator's personal knowledge, skills, or ability; or
- (iii) beyond the ability or competence of the delegatee to perform:
  - (A) as personally known by the delegator; and
- (B) as evaluated according to generally accepted nursing practice standards of health, safety, and reasonable prudence.
  - (e) In delegating a nursing task, the delegator shall:
- (i) provide instruction and direction necessary to allow the delegatee to safely perform the specific task;
- (ii) provide ongoing appropriate supervision and evaluation of the delegatee who is performing the task;
- (iii) explain the delegation to ensure that the delegatee understands which patient is to be treated, and according to what time frame;
- (iv) instruct the delegatee how to intervene in any foreseeable risks that may be associated with the delegated task;
- (v) if the delegated task is to be performed more than once, establish a system for ongoing monitoring of the delegatee; and
- (vi)(A) evaluate the following factors to determine the degree of supervision required to ensure safe care:
  - (I) the stability and condition of the patient;
- (II) the training, capability, and willingness of the delegatee to perform the delegated task;
- (III) the nature of the task being delegated, including the complexity, irreversibility, predictability of outcome, and potential for harm inherent in the task;
- (IV) the proximity and availability to the delegatee of the delegator or other qualified nurse during the time(s) when the task will be performed; and
- (V) any immediate risk to the patient if the task is not carried out; and
- (B) ensure that the delegator or another qualified nurse is readily available either in person or by telecommunication to:
  - (I) evaluate the patient's health status;
  - (II) evaluate the performance of the delegated task;
  - (III) determine whether goals are being met; and
- (IV) determine the appropriateness of continuing delegation of the task.
- (2) Nursing tasks that may be delegated shall meet the following criteria as applied to each specific patient situation:
  - (a) be considered routine care for the specific patient;
  - (b) pose little potential hazard for the patient;
- (c) be generally expected to produce a predictable outcome for the patient;
- (d) be administered according to a previously developed plan of care; and
- (e) be limited to those tasks that do not inherently involve nursing judgment that cannot be separated from the procedure.
- (3) If the nurse, upon review of the patient's condition, the complexity of the task, the ability of the proposed delegatee, and other criteria established in this Subsection, determines that the proposed delegatee cannot safely provide the requisite care, the nurse shall not delegate the task to such proposed delegatee.
  - (4) A delegatee may not:
- (a) further delegate to another person any task delegated to the individual by the delegator; or
- (b) expand the scope of the delegated task without the express permission of the delegator.
  - (5) Tasks that, according to the internal policies or

practices of a medical facility, are required or allowed to be performed by an unlicensed person shall not be deemed to have been delegated by a licensee.

### R156-31b-701a. Delegation of Tasks in a School Setting.

In addition to the delegation rule found in Section R156-31b-701, the delegation of tasks in a school setting is further defined, clarified, or established as follows:

- (1) Before a registered nurse may delegate a task that is required to be performed within a school setting, the registered nurse shall:
- (a) develop, in conjunction with the applicable student, parent(s) or parent surrogate(s), educator(s), and healthcare provider(s) an IHP; and
  - (b) ensure that the IHP is available to school personnel.
- (2) Any task being delegated by a registered nurse shall be identified within the patient's current IHP.
- (3)(a) A registered nurse shall personally train any unlicensed person who will be delegated the task of administering routine medication(s), as defined in Subsection 58-31b-102(17), to a student.
- (b) The training required under this Subsection (3)(a) shall be performed at least annually.
- (c) A registered nurse may not delegate to an unlicensed person the administration of any medication:
- (i) with known, frequent side effects that can be life threatening;
- (ii) that requires the student's vital signs or oxygen saturation to be monitored before, during or after administration of the drug;
  - (iii) that is being administered as a first dose:
  - (A) of a new medication; or
  - (B) after a dosage change; or
- (iv) that requires nursing assessment or judgment prior to or immediately after administration.
- (d) In addition to delegating other tasks pursuant to this rule, a registered nurse may delegate to an unlicensed person who has been properly trained regarding a diabetic student's IHP:
  - (i) the administration of a scheduled dose of insulin; and
- (ii) the administration of glucagon in an emergency situation, as prescribed by the practitioner's order or specified in the IHP.

### R156-31b-703a. Standards of Professional Accountability.

The following standards apply equally to the LPN, RN, and APRN licenses. In demonstrating professional accountability, a licensee shall:

- (1) practice within the legal boundaries that apply to nursing;
  - (2) comply with all applicable statutes and rules;
  - (3) demonstrate honesty and integrity in nursing practice;
- (4) base nursing decisions on nursing knowledge and skills, and the needs of patients;
  - (5) seek clarification of orders when needed;
- (6) obtain orientation/training competency when encountering new equipment and technology or unfamiliar care situations:
  - (7) demonstrate attentiveness in delivering nursing care;
- (8) implement patient care, including medication administration, properly and in a timely manner;
  - (9) document all care provided;
- (10) communicate to other health team members relevant and timely patient information, including:
  - (a) patient status and progress;
  - (b) patient response or lack of response to therapies;
  - (c) significant changes in patient condition; and
  - (d) patient needs;
  - (11) take preventive measures to protect patient, others,

and self;

- (12) respect patients' rights, concerns, decisions, and dignity;
  - (13) promote a safe patient environment;
  - (14) maintain appropriate professional boundaries;
- (15) contribute to the implementation of an integrated health care plan;
  - (16) respect patient property and the property of others;
- (17) protect confidential information unless obligated by law to disclose the information;
- (18) accept responsibility for individual nursing actions, competence, decisions, and behavior in the course of nursing practice; and
- (19) maintain continued competence through ongoing learning and application of knowledge in each patient's interest.

### R156-31b-703b. Scope of Nursing Practice Implementation.

- (1) LPN. An LPN shall be expected to:
- (a) conduct a focused nursing assessment;
- (b) plan for and implement nursing care within limits of competency;
  - (c) conduct patient surveillance and monitoring;
  - (d) assist in identifying patient needs;
  - (e) assist in evaluating nursing care;
  - (f) participate in nursing management by:
  - (i) assigning appropriate nursing activities to other LPNs;
- (ii) delegating care for stable patients to unlicensed assistive personnel in accordance with these rules and applicable statutes;
- (iii) observing nursing measures and providing feedback to nursing managers; and
- (iv) observing and communicating outcomes of delegated and assigned tasks; and
  - (g) serve as faculty in area(s) of competence.
  - (2) RN. An RN shall be expected to:
- (a) interpret patient data, whether obtained through a focused nursing assessment or otherwise, to:
  - (i) complete a comprehensive nursing assessment; and
- (ii) determine whether, and according to what timeframe, another medical professional, a patient's family member, or any other person should be apprised of a patient's nursing needs;
  - (b) detect faulty or missing patient information;
- (c) apply nursing knowledge effectively in the synthesis of the biological, psychological, spiritual, and social aspects of the patient's condition;
- (d) utilize broad and complete analyses to plan strategies of nursing care and nursing interventions that are integrated within each patient's overall health care plan or IHP;
- (e) demonstrate appropriate decision making, critical thinking, and clinical judgment to make independent nursing decisions and to identify health care needs;
- (f) correctly identify changes in each patient's health status;
- (g) comprehend clinical implications of patient signs, symptoms, and changes as part of ongoing or emergent situations;
- (h) critically evaluate the impact of nursing care, the patient's response to therapy, and the need for alternative interventions;
- (i) intervene on behalf of a patient when problems are identified so as to revise a care plan as needed;
  - (j) appropriately advocate for patients by:
- (i) respecting patients' rights, concerns, decisions, and dignity;
  - (ii) identifying patient needs;
  - (iii) attending to patient concerns or requests; and
  - (iv) promoting a safe and therapeutic environment by:
- (A) providing appropriate monitoring and surveillance of the care environment;

- (B) identifying unsafe care situations; and
- (C) correcting problems or referring problems to appropriate management level when needed;
- (k) communicate with other health team members regarding patient choices, concerns, and special needs, including:
  - (i) patient status and progress;
  - (ii) patient response or lack of response to therapies; and
  - (iii) significant changes in patient condition;
- (l) demonstrate the ability to responsibly organize, manage, and supervise the practice of nursing by:
- (i) delegating tasks in accordance with these rules and applicable statutes; and
- (ii) matching patient needs with personnel qualifications, available resources, and appropriate supervision;
- (m) teach and counsel patient families regarding an applicable health care regimen, including general information about health and medical conditions, specific procedures, wellness, and prevention;
  - (n) if acting as a chief administrative nurse:
- (i) ensure that organizational policies, procedures, and standards of nursing practice are developed, kept current, and implemented to promote safe and effective nursing care;
- (ii)(A) assess the knowledge, skills, and abilities of nursing staff and assistive personnel; and
- (B) ensure all personnel are assigned to nursing positions appropriate to their determined competence and licensure/certification/registration level; and
- (iii) ensure that thorough and accurate documentation of personnel records, staff development, quality assurance, and other aspects of the nursing organization are maintained;
  - (o) if employed by a department of health:
  - (i) implement standing orders and protocols; and
- (ii) complete and provide to a patient prescriptions that have been prepared and signed by a physician in accordance with the provisions of Section 58-17b-620;
  - (p) serve as faculty in area(s) of competence; and
- (q) perform any task within the scope of practice of an LPN.
  - (3) APRN.
- (a) An APRN who chooses to change or expand from a primary focus of practice shall, at the request of the Division, document competency within that expanded practice based on education, experience, and certification. The burden to demonstrate competency rests upon the licensee.
- (b) An individual licensed as an APRN may practice within the scope of practice of an RN and an LPN.
- (c) An individual licensed in good standing in Utah as an APRN and residing in this state may practice as an RN in any Compact state.

## R156-31b-801. Medication Aide Certified -- Formulary and Protocols.

In accordance with Subsection 58-31b-102(12)(b)(i), the formulary and protocols for an MAC to administer routine medications are as follows.

- Under the supervision of a licensed nurse, an MAC may:
  - (a) administer over-the-counter medication;
  - (b) administer prescription medications:
- (i) if expressly instructed to do so by the supervising nurse; and
- (ii) via approved routes as listed in Subsection 58-31b-102(17)(b);
- (c) turn oxygen on and off at a predetermined, established flow rate;
  - (d) destroy medications per facility policy;
  - (e) assist a patient with self administration; and
  - (f) account for controlled substances with another MAC or

nurse physically present.

- (2) An MAC may not administer medication via the following routes:
  - (a) central lines;
  - (b) colostomy;
  - (c) intramuscular;
  - (d) subcutaneous:
  - (e) intrathecal;
  - (f) intravenous;
  - (g) nasogastric;
  - (h) nonmetered inhaler;
  - (i) intradermal;
  - (i) urethral;
  - (k) epidural;
  - (l) endotracheal; or
  - (m) gastronomy or jejunostomy tubes.
- (3) An MAC may not administer the following kinds of medications:
  - (a) barium and other diagnostic contrast;
- (b) chemotherapeutic agents except oral maintenance chemotherapy;
- (c) medication pumps including client controlled analgesia; and
  - (d) nitroglycerin paste.
  - (4) An MAC may not:
- (a) administer any medication that requires nursing assessment or judgment prior to administration, through ongoing evaluation, or during follow-up;
- (b) receive written or verbal patient orders from a licensed practitioner;
  - (c) transcribe orders from the medical record;
  - (d) conduct patient or resident assessments or evaluations;
- (e) engage in patient or resident teaching activities regarding medications unless expressly instructed to do so by the supervising nurse;
- (f) calculate drug doses, or administer any medication that requires a medication calculation to determine the appropriate dose:
- (g) administer the first dose of a new medication or a dosage change, unless expressly instructed to do so by the supervising nurse; or
- (h) account for controlled substances, unless assisted by another MAC or a nurse who is physically present.
- (5) In accordance with Section R156-31b-701, a nurse may refuse to delegate to an MAC the administration of medications to a specific patient or in a specific situation.
- (6)(a) A nurse practicing in a facility that is required to provide nursing services 24 hours per day shall not supervise more than two MACs per shift.
- (b) A nurse providing nursing services in a facility that is not required to provide nursing services 24 hours per day may supervise as many as four MACs per shift.

## R156-31b-802. Medication Aide Certified -- Approval of Training Programs.

- In accordance with Subsection 58-31b-601(3), the minimum standards for an MAC training program to be approved by the Division in collaboration with the Board and the process to obtain approval are established as follows.
- (1) All training programs shall be approved by the Division in collaboration with the Board and shall obtain approval prior to the program being implemented.
- (2) Training programs may be offered by an educational institution, a health care facility, or a health care association.
  - (3) The program shall consist of at least:
- (a) 60 clock hours of didactic (classroom) training that is consistent with the model curriculum set forth in Section R156-31b-803; and
  - (b) 40 hours of practical training within a long-term care

facility.

- (4) The classroom instructor shall:
- (a)(i) have a current, active, LPN, RN, or APRN license in good standing or a multistate privilege to practice nursing in Utah; and
  - (ii) have at least one year of clinical experience; or
- (b)(i) be an approved certified nurse aide (CNA) instructor who has completed a "Train the Trainer" program recognized by the Utah Nursing Assistant Registry; and
  - (ii) have at least one year of clinical experience.
- (5)(a) The on-site practical training experience instructor shall meet the following criteria:
- (i)(A) have a current, active, LPN, RN or APRN license in good standing or a multistate privilege to practice nursing in Utah; and
  - (B) have at least one year of clinical experience; or
- (ii)(A) be an approved certified nurse aide (CNA) instructor who has completed a "Train the Trainer" program recognized by the Utah Nursing Assistant Registry; and
  - (B) have at least one year of clinical experience.
- (b) The practical training instructor-to-student ratio shall be no greater than:
- (i) 1:2 if the instructor is working with individual students to administer medications; or
- (ii) 1:6 if the instructor is supervising students who are working one-on-one with medication nurses to administer medications in clinical facilities.
- (c) The on-site practical training experience instructor shall be on site and available at all times if the student is not being directly supervised by a licensed nurse during the practical training experience.
- (6) An entity seeking approval to provide an MAC training program shall:
- (a) submit to the Division a complete application form prescribed by the Division;
- (b) provide evidence of adequate and appropriate trainers and resources to provide the training program, including a wellstocked clinical skills lab or the equivalent;
- (c) submit to the Division a copy of the proposed training curriculum and an attestation that the proposed curriculum is consistent with the model curriculum referenced in Section R156-31b-803;
- (d) document minimal admission requirements, which shall include:
- (i) an earned high school diploma, successful passage of the general educational development (GED) test, or equivalent education as approved by the Board;
- (ii) current certification as a nursing aide, in good standing, from the Utah Nursing Assistant Registry;
  - (iii) at least 2,000 hours of experience completed:
- (A) as a certified nurse aide working in a long-term care setting; and
- (B) within the two-year period preceding the date of application to the training program: and
- (iv) current cardiopulmonary resuscitation (CPR) certification.

## R156-31b-803. Medication Aide Certified -- Model Curriculum.

A school that offers a medication aide certification program shall follow the "Medication Assistant-Certified (MA-C) Model Curriculum" adopted by the National Council of State Boards of Nursing's Delegate Assembly on August 9, 2007, which is hereby adopted and incorporated by reference.

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58-31b-101

58-1-106(1)(a)

58-1-202(1)(a)

# R156. Commerce, Occupational and Professional Licensing. R156-63a. Security Personnel Licensing Act Contract Security Rule.

R156-63a-101. Title.

This rule is known as the "Security Personnel Licensing Act Contract Security Rule."

### **R156-63a-102.** Definitions.

In addition to the definitions in Title 58, Chapters 1 and 63, as used in Title 58, Chapters 1 and 63 or this rule:

- (1) "Approved basic education and training programs" means basic education and training that meets the standards set forth in Sections R156-63a-602 and R156-63a-603 that is approved by the Division.
- (2) "Approved basic firearms education and training program" means basic firearms education and training that meets the standards set forth in Section R156-63a-604 that is approved by the Division.
- (3) "Authorized emergency vehicle" is as defined in Subsection 41-6a-102(3).
- (4) "Contract security company" includes a peace officer who engages in providing security or guard services when acting in a capacity other than as an employee of the law enforcement agency by whom he is employed.
- (5) "Contract security company" does not include a company which hires as employees, individuals to provide security or guard services for the purpose of protecting tangible personal property, real property, or the life and well being of personnel employed by, or animals owned by or under the responsibility of that company, as long as the security or guard services provided by the company do not benefit any person other than the employing company.
- (6) "Compensated", as used in Subsection 58-63-302(1)(c)(iii)(A), means remuneration in the form of W-2 wages unless the qualifying agent is an owner of a contract security or armored car company, in which case "compensated" means the owner's profit distributions or dividends.
- (7) "Conviction" means criminal conduct where the filing of a criminal charge has resulted in:
- (a) a finding of guilt based on evidence presented to a judge or jury;
  - (b) a guilty plea;
  - (c) a plea of nolo contendere;
- (d) a plea of guilty or nolo contendere which is held in abeyance pending the successful completion of probation;
  - (e) a pending diversion agreement; or
- (f) a conviction which has been reduced pursuant to Section 76-3-402.
- (8) "Employee" means an individual providing services in the security guard industry for compensation when the amount of compensation is based directly upon the security guard services provided and upon which the employer is required under law to withhold federal and state taxes, and for whom the employer is required under law to provide worker's compensation insurance coverage and pay unemployment insurance.
- (9) "Officer" as used in Subsections 58-63-201(1)(a) and R156-63a-302a(1)(b) means a manager, director, or administrator of a contract security company.
- (10) "Qualified continuing education" means continuing education that meets the standards set forth in Subsection R156-63a-304.
- (11) "Qualifying agent" means an individual who is an officer, director, partner, proprietor or manager of a contract security company who exercises material authority in the conduct of the contract security company's business by making substantive technical and administrative decisions relating to the work performed for which a license is required under this chapter and who is not involved in any other employment or

activity which conflicts with his duties and responsibilities to ensure the licensee's performance of work regulated under this chapter does not jeopardize the public health, safety, and welfare.

- (12) "Soft uniform" means a business suit or a polo-type shirt with appropriate slacks. The coat or shirt has an embroidered badge or contract security company logo that clips on to or is placed over the front pocket.
- (13) "Supervised on-the-job training" means training of an armed or unarmed private security officer under the supervision of a licensed private security officer who has been assigned to train and develop the on-the-job trainee.
- (14) "Supervision" means general supervision as defined in Section R156-1-102a(4)(c).
- (15) "Unprofessional conduct," as defined in Title 58, Chapters 1 and 63, is further defined, in accordance with Subsection 58-1-203(1)(c), in Section R156-63a-502.

### R156-63a-103. Authority - Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 63.

### R156-63a-104. Organization - Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

## R156-63a-201. Advisory Peer Committee created - Membership - Duties.

- (1) There is created in accordance with Subsection 58-1-203(1)(f), the Education Advisory Committee to the Security Services Licensing Board consisting of:
- (a) one member who is an officer, director, manager or trainer of a contract security company;
- (b) one member who is an officer, director, manager or trainer of an armored car company;
- (c) one member who is an armored car security officer or a contract security officer;
  - (d) one member representing the general public; and
- (e) one member who is a trainer associated with the Utah Peace Officers Association.
- (2) The Education Advisory Committee shall be appointed and serve in accordance with Section R156-1-205. The duties and responsibilities of the Education Advisory Committee shall include assisting the Division in collaboration with the Board in their duties, functions, and responsibilities regarding the acceptability of educational programs requesting approval from the Division and periodically reviewing all approved basic education and training programs and firearm training programs regarding current curriculum requirements.
- (3) The Education Advisory Committee shall consider, when advising the Board of the acceptability of an educational program, the following:
- (a) whether the educational program meets the basic education and training requirements of Sections R156-63a-603 and R156-63b-603; and
- (b) whether the educational program meets the basic firearm training program requirements of Sections R156-63a-604 and R156-63b-604.

## R156-63a-302a. Qualifications for Licensure - Application Requirements.

- (1) An application for licensure as a contract security company shall be accompanied by:
- (a) a certification of criminal record history for the applicant's qualifying agent issued by the Bureau of Criminal Identification, Utah Department of Public Safety, in accordance with the provisions of Subsection 53-10-108(1)(f)(ii);
  - (b) two fingerprint cards for the applicant's qualifying

agent, and all of the applicant's officers, directors, shareholders owning more than 5% of the stock, partners, proprietors, and responsible management personnel; and

- (c) a fee established in accordance with Section 63J-1-504 equal to the cost of conducting a check of records of the Federal Bureau of Investigation, and Bureau of Criminal Identification, Utah Department of Public Safety, for each of the applicant's qualifying agent, officers, directors, shareholders owning more than 5% of the stock, partners, proprietors, and responsible management personnel.
- (2) An application for licensure as an armed or unarmed private security officer shall be accompanied by:
- (a) a certification of criminal record history for the applicant issued by the Bureau of Criminal Identification, Utah Department of Public Safety, in accordance with the provisions of Subsection 53-10-108(1)(f)(ii);
  - (b) two fingerprint cards for the applicant; and
- (c) a fee established in accordance with Section 63J-1-504 equal to the cost of conducting a check of records of:
- (i) the Federal Bureau of Investigation for the applicant;
- (ii) the Bureau of Criminal Identification of the Utah Department of Public Safety.
- (3) Applications for change in licensure classification from unarmed to armed private security officer shall only require the following additional documentation:
- (a) the required firearms training pursuant to Section 58-63-604; and
- (b) an additional criminal history background check pursuant to Section 58-63-302 and Subsections R156-63a-302a(2).

#### R156-63a-302b. Qualifications for Licensure - Basic **Education and Training Requirements.**

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the basic education and training requirements for licensure in Section 58-63-302 are defined, clarified, or established herein.

- (1) An applicant for licensure as an armed private security officer shall successfully complete a basic education and training program and a firearms training program approved by the Division, the content of which is set forth in Sections R156-63a-603 and R156-63a-604.
- (2) An applicant for licensure as an unarmed private security officer shall successfully complete a basic education and training program approved by the Division, the content of which is set forth in Section R156-63a-603.

### R156-63a-302c. Qualifications for Licensure - Examination Requirements.

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the examination requirements for licensure in Section 58-63-302 are defined, clarified, or established herein.

- (1) The qualifying agent for an applicant who is a contract security company shall obtain a passing score of at least 75% on the Utah Security Personnel Qualifying Agent's Examination.
- (2) An applicant for licensure as an armed private security officer or an unarmed private security officer shall obtain a score of at least 80% on the basic education and training final examination approved by the Division and administered by each provider of basic education and training.

### R156-63a-302d. Qualification for Licensure - Liability Insurance for a Contract Security Company.

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the insurance requirements for licensure as a contract security company in Subsection 58-63-302(1)(j)(i) are defined, clarified, or established herein.

(1) An applicant shall file with the Division a "Certificate

of Insurance" providing liability insurance for the following exposures:

- (a) general liability;
- (b) assault and battery;
- (c) personal injury;
- (d) false arrest;
- (e) libel and slander;
- (f) invasion of privacy;
- (g) broad form property damage;
- (h) damage to property in the care, custody or control of the contract security company; and
  - (i) errors and omissions.
- (2) The required insurance shall provide liability limits in amounts not less than \$300,000 for each incident and not less than \$1,000,000 total aggregate for each annual term.
- (3) The insurance carrier must be an insurer which has a certificate of authority to do business in Utah, or is an authorized surplus lines insurer in Utah, or is authorized to do business under the laws of the state in which the corporate offices of foreign corporations are located.
- (4) All contract security companies shall have a current insurance certificate of coverage as defined in Subsection (1) on file at all times and available for immediate inspection by the Division during normal working hours.
- (5) All contract security companies shall notify the Division immediately upon cancellation of the insurance policy, whether such cancellation was initiated by the insurance company or the insured agency.

#### R156-63a-302e. Qualifications for Licensure - Age Requirement for Armed Private Security Officer.

An armed private security officer must be 18 years of age or older at the time of submitting an application for licensure in accordance with Subsections 76-10-509(1) and 76-10-509.4.

### R156-63a-302f. Qualifications for Licensure - Good Moral Character - Disqualifying Convictions.

- (1) In addition to those criminal convictions prohibiting licensure as set forth in Subsections 58-63-302(1)(h), (2)(c) and (3)(c), the following is a list of criminal convictions which may disqualify a person from obtaining or holding an unarmed private security officer license, an armed private security officer license, or a contract security company license:
- (a) crimes against a person as defined in Title 76, Chapter 5, Part 1;
  - (b) theft, including retail theft, as defined in Title 76;
  - (c) larceny;
  - (d) sex offenses as defined in Title 76. Chapter 5. Part 4:
  - (e) any offense involving controlled dangerous substances;
  - (f) fraud;
  - (g) extortion;
  - (h) treason;
  - (i) forgery; (j) arson;

  - (k) kidnapping;
  - (l) perjury;
  - (m) conspiracy to commit any of the offenses listed herein;
  - (n) hijacking;
  - (o) burglary;
  - (p) escape from jail, prison, or custody;
  - (q) false or bogus checks;
  - (r) terrorist activities;
  - (s) desertion;
  - (t) pornography;
- (u) two or more convictions for driving under the influence of alcohol within the last three years; and
  - (v) any attempt to commit any of the above offenses.
- (2) Where not automatically disqualified pursuant to Subsections 58-63-302(1)(a), (2)(c) and (3)(c), applications for

licensure or renewal of licensure in which the applicant, or in the case of a contract security company, the officers, directors, and shareholders with 5% or more of the stock of the company, has a criminal background shall be considered on a case by case basis as defined in Section R156-1-302.

## R156-63a-302g. Qualifications for Licensure - Immediate Issuance of an Interim Permit.

In accordance with Subsection 58-63-310, upon receipt of a complete application for licensure as an unarmed private security officer or as an armed private security officer, the Division may immediately issue an interim permit to the applicant if the applicant meets the following criteria:

- (1)(a) the applicant submits with the applicant's application an official criminal history report from the Bureau of Criminal Identification showing "No Criminal Record Found":
- (b) the applicant has not answered "yes" to any question on the qualifying questionnaire section of the application; and
- (c) the applicant has not had a license to practice an occupation or profession denied, revoked, suspended, restricted or placed on probation.
- (2) If an applicant's application is denied, an interim permit under this section shall automatically expire.

### R156-63a-303. Renewal Cycle - Procedures.

- (1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 63 is established by rule in Section R156-1-308a.
- (2) Renewal procedures shall be in accordance with Section R156-1-308c.

# R156-63a-304. Continuing Education for Armed and Unarmed Private Security Officers as a Condition of Renewal.

- (1) In accordance with Subsections 58-1-203(1)(g) and 58-1-308(3)(b), there is created a continuing education requirement as a condition of renewal or reinstatement of licenses issued under Title 58, Chapter 63 in the classifications of armed private security officer and unarmed private security officer.
- (2) Armed and unarmed private security officers shall complete 16 hours of continuing education every two years consisting of formal classroom education that covers:
  - (a) company operational procedures manual;
  - (b) applicable state laws and rules;
  - (c) legal powers and limitations of private security officers;
  - (d) observation and reporting techniques;
  - (e) ethics; and
  - (f) emergency techniques.
- (3) In addition to the required 16 hours of continuing education, armed private security officers shall complete not less than 16 additional hours of continuing firearms education and training every two years. The continuing firearms education and training shall be completed in four-hour blocks every six months and shall not include any hours for the continuing education requirement in Subsection R156-63a-304(2). The continuing firearms education and training shall include as a minimum:
- (a) live classroom instruction concerning the restrictions in the use of deadly force and firearms safety on duty, at home and on the range; and
- (b) a recognized practical pistol recertification course on which the licensee achieves a minimum score of 80% using regular or low light conditions.
- (4) An individual holding a current armed private security officer license in Utah who fails to complete the required four hours of continuing firearms education within the appropriate six month period will be required to complete one and one half times the number of continuing firearms education hours the

licensee was deficient for the reporting period (this requirement is hereafter referred to as penalty hours). The penalty hours shall not be considered to satisfy in whole or in part any of the continuing firearms education hours required for subsequent renewal of the license.

- (5) If a renewal period is shortened or lengthened to effect a change of renewal cycle, the continuing education hours required for that renewal period shall be increased or decreased accordingly as a pro rata amount of the requirements of a two-year period.
- (6) Each licensee shall maintain documentation showing compliance with the requirements above.
- (7) The continuing education course provider shall provide course attendees who complete the continuing education course with a course completion certificate.
  - (8) The certificate shall contain:
  - (a) the name of the instructor;
  - (b) the date the course was taken;
  - (c) the location where the course was taken;
  - (d) the title of the course;
  - (e) the name of the course provider; and
  - (f) the number of continuing education hours completed.

## R156-63a-305. Criminal History Renewal and Reinstatement Requirement.

- (1) In accordance with Subsections 58-1-203(1)(g) and 58-1-308(3)(b) and R156-1-302, a criminal history background check is required for all applications for renewal and reinstatement.
- (2) The criminal history background check shall be performed by the Division and is not required to be submitted by the applicant.
- (3) If the criminal background check discloses a criminal background, the Division shall evaluate the criminal history in accordance with Sections 58-63-302 and R156-63a-302f to determine appropriate licensure action.

### R156-63a-306. Change of Qualifying Agent.

Within 60 days after a qualifying agent for a licensed contract security company ceases employment with the licensee, or for any other reason is not qualified to be the licensee's qualifier, the contract security company shall file with the Division an application for change of qualifier on forms provided by the Division, accompanied by a fee established in accordance with Section 63J-1-504.

### R156-63a-502. Unprofessional Conduct.

"Unprofessional conduct" includes the following:

- (1) making any statement that would reasonably cause another person to believe that a private security officer functions as a law enforcement officer or other official of this state or any of its political subdivisions or any agency of the federal government;
- (2) employing an unarmed or armed private security officer, as an on-the-job trainee exempted from licensure pursuant to Section R156-63a-307, who has been convicted of:
  - (a) a felony;
  - (b) a misdemeanor crime of moral turpitude; or
- (c) a crime that when considered with the duties and functions of an unarmed or armed private security officer by the Division and Board indicates that the best interests of the public are not served:
- (3) employing an unarmed or armed private security officer who fails to meet the requirements of Section R156-63a-
- (4) utilizing a vehicle whose markings, lighting, and/or signal devices imply or suggest that the vehicle is an authorized emergency vehicle as defined in Subsection 41-6a-102(3) and Section 41-6a-310 and in Title R722, Chapter 340;

- (5) utilizing a vehicle with an emergency lighting system which violates the requirements of Section 41-6a-1616 of the Utah Motor Vehicle Code;
- (6) wearing a uniform, insignia, or badge that would lead a reasonable person to believe that the unarmed or armed private security officer is connected with a federal, state, or municipal law enforcement agency;
- (7) being incompetent or negligent as an unarmed private security officer, an armed private security officer or by a contract security company that results in injury to a person or that creates an unreasonable risk that a person may be harmed;
- (8) failing as a contract security company or its officers, directors, partners, proprietors or responsible management personnel to adequately supervise employees to the extent that the public health and safety are at risk;
- (9) failing to immediately notify the Division of the cancellation of the contract security company's insurance policy;
- (10) failing as a contract security company or an armed or unarmed private security officer to report a criminal offense pursuant to Section R156-63a-613; and
- (11) wearing an uniform, insignia, badge or displaying a license that would lead a reasonable person to believe that an individual is connected with a contract security company, when not employed as an armed or unarmed private security officer by a contract security company.

#### R156-63a-503. Administrative Penalties.

(1) In accordance with Subsection 58-63-503, the following citation fine schedule shall apply to citations issued under Title 58, Chapter 63:

#### TABLE

#### FINE SCHEDULE

FIRST OFFENSE

		Armed or Unarmed
Violation	Contract Security Company	Security Officer
58-63-501(1)	\$ 800.00	N/A
58-63-501(4)	\$ 800.00	\$ 500.00
SECOND OFFENSE		
58-63-501(1)	\$1,600.00	\$1,000.00
58-63-501(4)	\$1,600.00	\$1,000.00

- (2) Citations shall not be issued for third offenses, except in extraordinary circumstances approved by the investigative supervisor. If a citation is issued for a third offense, the fine is double the second offense amount, with a maximum amount not to exceed the maximum fine allowed under Subsection 58-63-503(3)(h)(iii).
- (3) If multiple offenses are cited on the same citation, the fine shall be determined by evaluating the most serious offense.
- (4) An investigative supervisor may authorize a deviation from the fine schedule based upon the aggravating or mitigating circumstances.
- (5) The presiding officer for a contested citation shall have the discretion, after a review of the aggravating and mitigating circumstances, to increase or decrease the fine amount imposed by an investigator based upon the evidence reviewed.

#### R156-63a-601. Operating Standards - Firearms.

- (1) An armed private security officer shall carry only that firearm with which he has passed a firearms qualification course as defined in Section R156-63a-604.
- (2) Shotguns and rifles, owned and issued by the contract security company, may be used in situations where they would constitute an appropriate defense for the armed private security officer and where the officer has completed an appropriate qualification course in their use.
  - (3) An armed private security officer shall not carry a

firearm except when acting on official duty as an employee of a contract security company, unless the licensee is otherwise qualified under the laws of the state to carry a firearm.

# R156-63a-602. Operating Standards - Approved Basic Education and Training Program for Armed and Unarmed Private Security Officers.

To be designated by the Division as an approved basic education and training program for armed private security officers and unarmed private security officers, the applicant for program approval shall meet the following standards:

(1) The applicant shall pay a fee for the approval of the

education program.

- (2) The training method is documented in a written education and training manual which includes training performance objectives and a four hour instructor training program.
- (3) The program curriculum for armed private security officers includes content as established in Sections R156-63a-603 and R156-63a-604.
- (4) The program for unarmed private security officers includes content as established in Section R156-63a-603.
- (5) An instructor is a person who directly facilitates learning through means of live in-class lecture, group participation, practical exercise, or other means. All instructors providing the basic classroom instruction shall:
- (a) have at least three years of supervisory experience reasonably related to providing contract security services; and
- (b) have completed a four hour instructor training program which shall include the following criteria:
  - (i) motivation and the learning process;
  - (ii) teacher preparation and teaching methods;
  - (iii) classroom management;
  - (iv) testing; and
  - (v) instructional evaluation.
- (6) All instructors providing firearms training shall have the following qualifications:
- (a) current Peace Officers Standards and Training firearms instructors certification; or
- (b) current certification as a firearms instructor by the National Rifle Association, a Utah law enforcement agency, a Federal law enforcement agency, a branch of the United States military, or other qualification or certification found by the Division, in collaboration with the Board, to be equivalent.
- (7) All approved basic education and training programs shall maintain training records on each individual trained including the dates of attendance at training, a copy of the instruction given, and the location of the training. These records shall be maintained in the files of the education and training program for at least three years.
- (8) In the event an approved provider of basic education and training ceases to engage in business, the provider shall establish a method approved by the Division by which the records of the education and training shall continue to be available for a period of at least three years after the education and training is provided.
- (9) Instructors, who present continuing education hours and are licensed armed or unarmed private security officers, shall receive credit for actual preparation time for up to two times the number of hours to which participants would be entitled. For example, for learning activities in which participants receive four continuing education hours, instructors may receive up to eight continuing education hours (four hours for preparation plus four hours for presentation).

# R156-63a-603. Operating Standards - Content of Approved Basic Education and Training Program for Armed and Unarmed Private Security Officers.

(1) An approved basic education and training program for

armed and unarmed private security officers shall have at least 24 hours of instruction including:

- (a) 16 hours of basic classroom instruction in which there is a direct student-teacher relationship that includes all of the following:
  - (i) the nature and role of private security, including:
  - (A) the limits of a private security officer's authority;
  - (B) the scope of authority of a private security officer;
  - (C) the civil liability of a private security officer; and
  - (D) the private security officer's role in today's society;
  - (ii) state laws and rules applicable to private security;
  - (iii) the legal responsibilities of private security, including:
  - (A) constitutional law;
  - (B) search and seizure; and
  - (C) other such topics;
  - (iv) situational response evaluations, including:
  - (A) protecting and securing crime or accident scenes;
  - (B) notifying of internal and external agencies; and
  - (C) controlling information;
  - (v) security ethics;
- (vi) the use of force, emphasizing the de-escalation of force and alternatives to using force;
  - (vii) documentation and report writing, including:
  - (A) preparing witness statements;
  - (B) performing log maintenance;
  - (C) exercising control of information;
  - (D) taking field notes;
  - (E) organizing information into a report; and
  - (F) performing basic writing;
  - (viii) patrol techniques, including:
  - (A) mobile patrol verses fixed post;
  - (B) accident prevention;
  - (C) responding to calls and alarms;
  - (D) security breeches; and
  - (E) monitoring potential safety hazards;
- (ix) police and community relations, including fundamental duties and personal appearance of security officers;
  - (x) sexual harassment in the work place; and
- (b) eight hours of elective course work as determined by the instructor that may include:
- (i) current certification in cardiopulmonary resuscitation (CPR), automated external defibrillator (AED), first aid, or any other recognized basic life saving certification;
  - (ii) introduction to executive protection;
  - (iii) basic self-defense;
  - (iv) driving techniques for the security professional;
  - (v) escort techniques;
  - (vi) crowd control;
- (vii) access control and the use of electronic detection devices;
- (viii) introduction to security's rose with closed-circuit television systems;
  - (ix) use of defensive items and objects;
- (x) management of aggressive behavior, use of force, deescalation techniques;
- (xi) homeland security involving bomb threats and antiterrorism;
- (xii) Americans with Disabilities  $Act\,(ADA)$  compliance; and
- (xiii) prior training as evidenced by third-party documentation may be accepted at the trainer's discretion to count towards the eight hours of elective training; and
  - (c) a final examination that:
- (i) competently examines the student on the subjects included in the 16 hours of basic classroom instruction in the approved program of education and training; and
  - (ii) mandates a minimum pass score of 80%.

### R156-63a-604. Operating Standards - Content of Approved

# Basic Firearms Training Program for Armed Private Security Officers.

An approved basic firearms training program for armed private security officers shall have the following components:

- (1) at least six hours of classroom firearms instruction to include the following:
  - (a) the firearm and its ammunition;
  - (b) the care and cleaning of the weapon;
  - (c) the prohibition against alterations of firing mechanism;
  - (d) firearm inspection review procedures;
  - (e) firearm safety on duty;
  - (f) firearm safety at home;
  - (g) firearm safety on the range;
  - (h) legal and ethical restraints on firearms use;
  - (i) explanation and discussion of target environment;
  - (j) stop failure drills;
- (k) explanation and discussion of stance, draw stroke, cover and concealment and other firearm fundamentals;
  - (1) armed patrol techniques;
- (m) use of deadly force under Utah law and the provisions of Title 76, Chapter 2, Part 4 and a discussion of 18 USC 44 Section 922; and
- (n) the instruction that armed private security officers shall not fire their weapon unless there is an eminent threat to life and at no time shall the weapon be drawn as a threat or means to force compliance with any verbal directive not involving eminent threat to life; and
- (2) at least six hours of firearms range instruction to include the following:
  - (a) basic firearms fundamentals and marksmanship;
- (b) demonstration and explanation of the difference between sight picture, sight alignment and trigger control; and
- (c) a recognized practical pistol course on which the applicant achieves a minimum score of 80% using regular and low light conditions.

# R156-63a-605. Operating Standards - Uniform Requirements.

- (1) All unarmed and armed private security officers while on duty shall wear the uniform of their contract security company employer unless assigned to work undercover.
- (2) Each armed and unarmed private security officer wearing a soft uniform unless assigned to an undercover status shall at a minimum display on the outermost garment of the uniform the name of the contract security company under whom the armed and unarmed private security officer is employed, and the word "Security", "Contract Security", or "Security Officer".
- (3) The name of the contract security company and the word "Security" shall be of a size, style, shape, design and type which is clearly visible by a reasonable person under normal conditions.
- (4) Each armed and unarmed private security officer wearing a regular uniform shall display on the outermost garment of the uniform in a style, shape, design and type which is clearly visible by a reasonable person under normal conditions identification which contains:
- (a) the name or logo of the contract security company under whom the armed or unarmed private security officer is employed; and
- (b) the word "Security", "Contract Security", or "Security Officer".

#### R156-63a-606. Operating Standards - Badges.

- (1) At the contract security company's request, an unarmed or armed private security officer may, while in uniform and while on duty, wear a shield inscribed with the words "Security," or "Security Officer". The shield shall not contain the words "State of Utah" or the seal of the state of Utah.
  - (2) The use of a star badge with any number of points on

a uniform, in writing, advertising, letterhead, or other written communication is prohibited.

# R156-63a-607. Operating Standards - Criminal Status of Officer, Qualifying Agent, Director, Partner, Proprietor, Private Security Officer or Manager of Contract Security Companies.

În the event an officer, qualifying agent, director, partner, proprietor, private security officer, or any management personnel having direct responsibility for managing operations of the contract security company has a conviction entered regarding:

(a) a felony;

(b) a misdemeanor crime of moral turpitude; or

(c) a crime that when considered with the functions and duties of an unarmed or armed private security officer by the Division and Board indicates that the best interests of the public are not served, the company shall within ten days of the conviction or notice reorganize and exclude said individual from participating at any level or capacity in the management, operations, sales, ownership, or employment of that company.

# R156-63a-608. Operating Standards - Implying an Association with Public Law Enforcement Prohibited.

- (1) No contract security company shall use any name which implies intentionally or otherwise that the company is connected or associated with any public law enforcement agency.
- (2) No contract security company shall permit the use of the words "special police", "special officer", "cop", or any other words of a similar nature whether used orally or appearing in writing or on any uniform, badge, or cap.
- (3) No person licensed under this chapter shall use words or designations which would cause a reasonable person to believe he is associated with a public law enforcement agency.

# R156-63a-609. Operating Standards - Proper Identification of Private Security Officers.

All armed and unarmed private security officers shall carry a valid security license together with a Utah identification card issued by the Division of Driver License or a current Utah driver's license whenever performing the duties of an armed or unarmed private security officer and shall exhibit said license and identification upon request.

### R156-63a-610. Operating Standards - Vehicles.

- (1) All contract security vehicles shall conform to the following requirements:
- (a) green, amber, and white are the only colors that may be used in roof mounted light bars facing forward on a contract security vehicle;
- (b) green, amber, and red are the only colors that may be used in roof mounted light bars facing rearward on a contract security vehicle;
- (c) light bars may only be operated on private property in which the company has a written contract;
- (d) light bars may be operated on public highways only when personally directed to do so by a peace officer; and
- (e) all contract security vehicles shall meet the requirements of Section 41-6a-1616.
- (2) A contract security company or its personnel may not utilize a vehicle whose marking, lighting and signal devices:
  - (a) display any form of blue lighting;
  - (b) use a siren in any manner;
  - (c) display a star or star badge insignia; or
- (d) employ any wording that suggests they are connected with law enforcement.
- (3) A contract security company vehicle may have a public address system, an air horn, or both.

(4) The word "Security", either alone or in conjunction with the company name, shall appear on each side and the rear of the company vehicle in letters no less than four inches in height and in a color contrasting with the color of the contract security company vehicle and shall be legible from a reasonable distance.

## R156-63a-611. Operating Standards - Operational Procedures Manual.

- (1) Each contract security company shall develop and maintain an operational procedures manual which includes the following topics:
  - (a) detaining or arresting;
  - (b) restraining, detaining, and search and seizure;
  - (c) felony and misdemeanor definitions;
  - (d) observing and reporting;
  - (e) ingress and egress control;
  - (f) natural disaster preparation;
  - (g) alarm systems, locks, and keys;
  - (h) radio and telephone communications;
  - (i) crowd control;
  - (j) public relations;
  - (k) personal appearance and demeanor;
  - (l) bomb threats;
  - (m) fire prevention;
  - (n) mental illness;
  - (o) supervision;
  - (p) criminal justice system;
  - (q) code of ethics for private security officers; and
  - (r) sexual harassment in the workplace.
- (2) The operations and procedures manual shall be immediately available to the Division upon request.

### R156-63a-612. Operating Standards - Display of License.

The license issued to a contract security company shall be prominently displayed in the company's principal place of business and a copy of the license shall be displayed prominently in all branch offices.

# R156-63a-613. Operating Standards - Standards of Conduct.

- (1) Licensee employed by a contract security company:
- (a) pursuant to Title 58, Chapter 63, a licensed armed or unarmed private security officer arrested, charged, or indicted for a criminal offense above the level of a Class C misdemeanor shall notify the licensee's employing contract security company within 72 hours of the arrest, charge, or indictment;
- (b) within 72 hours after such notification by the employee, the employing contract security company shall notify the Division of the arrest, charge or indictment in writing; and
- (c) the written notification shall include the employee's name, the name of the arresting agency, the agency case number, the date and the nature of the criminal offense.
  - (2) Licensee not employed by a contract security company:
- (a) pursuant to Title 58, Chapter 63, a licensed armed or unarmed private security officer who is not employed by a contract security company shall directly notify the Division in writing within 72 hours of any arrest, charge or indictment above the level of a Class C misdemeanor; and
- (b) the written notification shall meet the requirements of Subsection (1)(c).

KEY: licensing, security guards, private security officers June 23, 2014 58-1-106(1)(a) Notice of Continuation September 9, 2013 58-1-202(1)(a) 58-63-101

# R156. Commerce, Occupational and Professional Licensing. R156-63b. Security Personnel Licensing Act Armored Car Rule.

#### R156-63b-101. Title.

This rule is known as the "Security Personnel Licensing Act Armored Car Rule."

#### **R156-63b-102.** Definitions.

In addition to the definitions in Title 58, Chapters 1 and 63, as used in Title 58, Chapters 1 and 63 or this rule:

- (1) "Approved basic education and training program" means basic education and training that meets the standards set forth in Sections R156-63b-602 and R156-63b-603 that is approved by the Division.
- (2) "Approved basic firearms education and training program" means basic firearms education and training that meets the standards set forth in Section R156-63b-604 that is approved by the Division.
- (3) "Armored car company" includes a peace officer who engages in providing security or guard services when acting in a capacity other than as an employee of the law enforcement agency by whom he is employed.
- agency by whom he is employed.

  (4) "Armored car company" does not include a company which hires as employees, individuals to provide security or guard services for the purpose of protecting tangible property, currency, valuables, jewelry, SNAP benefits as defined in Section 35A-1-102, or other high value items that require secured delivery from one place to another and are owned by or under the responsibility of that company, as long as the security or guard services provided by the company do not benefit any person other than the employing company.
- (5) "Authorized emergency vehicle" is as defined in Subsection 41-6a-102(3).
- (6) "Compensated", as used in Subsection 58-63-302(1)(c)(iii)(A), means remuneration in the form of W-2 wages unless the qualifying agent is an owner of a contract security or armored car company, in which case "compensated" experience means the owner's profit distributions or dividends.
- (7) "Conviction" means criminal conduct where the filing of a criminal charge has resulted in:
- (a) a finding of guilt based on evidence presented to a judge or jury;
  - (b) a guilty plea;
  - (c) a plea of nolo contendere;
- (d) a plea of guilty or nolo contendere which is held in abeyance pending the successful completion of probation;
  - (e) a pending diversion agreement; or
- (f) a conviction which has been reduced pursuant to Section 76-3-402.
- (8) "Employee" means an individual providing services in the armored car industry for compensation when the amount of compensation is based directly upon the armored car services provided and upon which the employer is required under law to withhold federal and state taxes, and for whom the employer is required under law to provide worker's compensation insurance coverage and pay unemployment insurance.
- (9) "Officer" as used in Subsection 58-63-201(1)(a) means a manager, director, or administrator of an armored car company.
- (10) "Qualified continuing education" means continuing education that meets the standards set forth in Subsection R156-63b-304.
- (11) "Qualifying agent" means an individual who is an officer, director, partner, proprietor or manager of an armored car company who exercises material authority in the conduct of the armored car company's business by making substantive technical and administrative decisions relating to the work performed for which a license is required under this chapter and who is not involved in any other employment or activity which

conflicts with his duties and responsibilities to ensure the licensee's performance of work regulated under this chapter does not jeopardize the public health, safety, and welfare.

- (12) "Soft uniform" means a business suit or a polo-type shirt with appropriate slacks. The coat or shirt has an embroidered badge or armored car company logo that clips onto or is placed over the front pocket.
- (13) "Supervised on-the-job training" means training of an armored car security officer under the supervision of a licensed armored car security officer who has been assigned to train and develop the on-the-job trainee.
- (14) "Supervision" means general supervision as defined in Section R156-1-102a(4)(c).
- (15) "Unprofessional conduct," as defined in Title 58, Chapters 1 and 63, is further defined, in accordance with Subsection 58-1-203(1)(c), in Section R156-63b-502.

#### R156-63b-103. Authority - Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 63.

### R156-63b-104. Organization - Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

# R156-63b-302a. Qualifications for Licensure - Application Requirements.

- (1) An application for licensure as an armored car company shall be accompanied by:
- (a) two fingerprint cards for the applicant's qualifying agent, and all of the applicant's officers, directors, shareholders owning more than 5% of the stock, partners, proprietors, and responsible management personnel; and
- (b) a fee established in accordance with Section 63J-1-504 equal to the cost of conducting a check of records of the Federal Bureau of Investigation, and Bureau of Criminal Identification, Utah Department of Public Safety, for each of the applicant's qualifying agent, officers, directors, shareholders owning more than 5% of the stock, partners, proprietors, and responsible management personnel.
- (2) An application for licensure as an armored car security officer shall be accompanied by:
  - (a) two fingerprint cards for the applicant; and
- (b) a fee established in accordance with Section 63J-1-504 equal to the cost of conducting a check of records of:
- (i) the Federal Bureau of Investigation for the applicant; and
- (ii) the Bureau of Criminal Identification of the Utah Department of Public Safety.

# R156-63b-302b. Qualifications for Licensure - Basic Education and Training Requirements.

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the basic education and training requirements for licensure in Section 58-63-302 are defined, clarified, or established herein. An applicant for licensure as an armored car security officer shall successfully complete a basic education and training program and a firearms training program approved by the Division, the content of which is set forth in Section R156-63b-603.

# R156-63b-302c. Qualifications for Licensure - Firearm Training Requirements.

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the firearm training requirements for licensure in Subsection 58-63-302(4)(g) are defined, clarified, or established herein. An applicant for licensure as an armored car security officer shall successfully complete a firearms training program

approved by the Division, the content of which is set forth in Section R156-63b-604.

# R156-63b-302d. Qualifications for Licensure - Examination Requirements.

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the examination requirements for licensure in Section 58-63-302 are defined, clarified, or established herein.

- (1) The qualifying agent for an applicant who is an armored car company shall obtain a passing score of at least 75% on the Utah Security Personnel Armored Car Qualifying Agent's Examination.
- (2) An applicant for licensure as an armored car security officer shall obtain a score of at least 80% on the basic education and training final examination approved by the Division and administered by the provider of basic education and training.

# R156-63b-302e. Qualification for Licensure - Liability Insurance for a Armored Car Company.

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the insurance requirements for licensure as an armored car company in Subsection 58-63-302(1)(j)(i) are defined, clarified, or established herein.

- (1) An applicant shall file with the Division a "Certificate of Insurance" providing liability insurance for the following exposures:
  - (a) general liability;
  - (b) assault and battery;
  - (c) personal injury;
  - (d) libel and slander;
  - (e) broad form property damage;
- (f) damage to property in the care, custody or control of the armored car company; and
  - (g) errors and omissions.
- (2) Said insurance shall provide liability limits in amounts not less than \$500,000 for each incident and not less than \$2,000,000 total aggregate for each annual term.
- (3) The insurance carrier must be an insurer which has a certificate of authority to do business in Utah, or is an authorized surplus lines insurer in Utah, or is authorized to do business under the laws of the state in which the corporate offices of foreign corporations are located.
- (4) All armored car companies shall have a current insurance certificate of coverage as defined in Subsection (1) on file at all times and available for immediate inspection by the Division during normal working hours.
- (5) All armored car companies shall notify the Division immediately upon cancellation of the insurance policy, whether such cancellation was initiated by the insurance company or the insured agency.

# R156-63b-302f. Qualifications for Licensure - Age Requirement for Armored Car Security Officer.

An armored car security officer must be 21 years of age or older at the time of submitting an application for licensure.

# R156-63b-302g. Qualifications for Licensure - Good Moral Character - Disqualifying Convictions.

- (1) In addition to those criminal convictions prohibiting licensure as set forth in Subsections 58-63-302(1)(h) and (4)(c), the following is a list of criminal convictions which may disqualify a person from obtaining or holding an armored car security officer license, or an armored car company license:
- (a) crimes against a person as defined in Title 76, Chapter 5, Part 1;
  - (b) theft, including retail theft, as defined in Title 76;
  - (c) larceny;
  - (d) sex offenses as defined in Title 76, Part 4;

- (e) any offense involving controlled dangerous substances;
- (f) fraud;
- (g) extortion;
- (h) treason;
- (i) forgery;
- (j) arson;
- (k) kidnapping;
- (l) perjury;
- (m) conspiracy to commit any of the offenses listed herein;
- (n) hijacking;
- (o) burglary;
- (p) escape from jail, prison, or custody;
- (q) false or bogus checks;
- (r) terrorist activities;
- (s) desertion;
- (t) pornography;
- (u) two or more convictions for driving under the influence of alcohol within the last three years; and
  - (v) any attempt to commit any of the above offenses.
- (2) Where not automatically disqualified pursuant to Subsections 58-63-302(1)(h) and (4)(c), applications for licensure or renewal of licensure in which the applicant, or in the case of an armored car company, the officers, directors, and shareholders with 5% or more of the stock of the company, has a criminal background shall be considered on a case by case basis as defined in Section R156-1-302.

## R156-63b-302h. Qualifications for Licensure - Immediate Issuance of an Interim Permit.

In accordance with Section 58-63-310, upon receipt of an application for licensure as an armored care security officer, the Division may immediately issue an interim permit to the applicant, if the applicant meets the following criteria:

- (1)(a) the applicant submits with his application an official criminal history report from the Bureau of Criminal Identification showing "No Criminal Record Found";
- (b) the applicant has not answered "yes" to any question on the qualifying questionnaire section of the application; and
- (c) the applicant has not had a license to practice an occupation or profession denied, revoked, suspended, restricted or placed on probation.
- (2) If an applicant's application is denied, an interim permit under this section shall automatically expire.

### R156-63b-303. Renewal Cycle - Procedures.

- (1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 63 is established by rule in Section R156-1-308a.
- (2) Renewal procedures shall be in accordance with Section R156-1-308c.

# R156-63b-304. Continuing Education for Armored Car Security Officers as a Condition of Renewal.

- (1) In accordance with Subsections 58-1-203(1)(g) and 58-1-308(3)(b), there is created a continuing education requirement as a condition of renewal or reinstatement of licenses issued under Title 58, Chapter 63 in the classifications of armored car security officer.
- (2) Armored car security officers shall complete 16 hours of continuing education every two years consisting of formal classroom education that covers:
  - (a) company operational procedures manual;
  - (b) applicable state laws and rules;
  - (c) ethics; and
  - (d) emergency techniques.
- (3) In addition to the required 16 hours of continuing education, armored car security officers shall complete not less than 16 additional hours of continuing firearms education and

training every two years. The continuing firearms education and training shall be completed in four-hour blocks every six months and shall not include any hours for the continuing education requirement in Subsection R156-63b-304(2). The continuing firearms education and training shall include as a minimum:

- (a) live classroom instruction concerning the restrictions in the use of deadly force and firearms safety on duty, at home and on the range; and
- (b) a recognized practical pistol recertification course on which the licensee achieves a minimum score of 80% using regular or low light conditions.
- (4) Firearms education and training shall comply with the provisions of Title 15, USC Chapter 85, the Armored Car Industry Reciprocity Act.
- (5) An individual holding a current armored car security officer license in Utah who fails to complete the required four hours of continuing firearms education within the appropriate six month period will be required to complete one and one half times the number of continuing firearms education hours the licensee was deficient for the reporting period (this requirement is hereafter referred to as penalty hours). The penalty hours shall not be considered to satisfy in whole or in part any of the continuing firearms education hours required for subsequent renewal of the license.
- (6) If a renewal period is shortened or lengthened to effect a change of renewal cycle, the continuing education hours required for that renewal period shall be increased or decreased accordingly as a pro rata amount of the requirements of a two-year period.
- (7) Each licensee shall maintain documentation showing compliance with the requirements of this section.
- (8) The continuing education course provider shall provide course attendees who complete the continuing education course with a course completion certificate.
  - (9) The certificate shall contain:
  - (a) the name of the instructor;
  - (b) the date the course was taken;
  - (c) the location where the course was taken;
  - (d) the title of the course;
  - (e) the name of the course provider; and
  - (f) the number of continuing education hours completed.

# R156-63b-305. Criminal History Renewal and Reinstatement Requirement.

- (1) In accordance with Subsections 58-1-203(1)(g) and 58-1-308(3)(b) and R156-1-302, a criminal history background check is required for all applications for renewal and reinstatement.
- (2) The criminal history background check shall be performed by the Division and is not required to be submitted by the applicant.
- (3) If the criminal background check discloses a criminal background, the Division shall evaluate the criminal history in accordance with Sections 58-63-302 and R156-63b-302g to determine appropriate licensure action.

## R156-63b-306. Change of Qualifying Agent.

Within 60 days after a qualifying agent for a licensed armored car company ceases employment with the licensee, or for any other reason is not qualified to be the licensee's qualifier, the armored car company shall file with the Division an application for change of qualifier on forms provided by the Division, accompanied by a fee established in accordance with Section 63J-1-504.

### R156-63b-502. Unprofessional Conduct.

"Unprofessional conduct" includes the following:

(1) making any statement that would reasonably cause another person to believe that an armored car security officer functions as a law enforcement officer or other official of this state or any of its political subdivisions or any agency of the federal government;

- (2) employing an armored car security officer by an armored car company, as an on-the-job trainee pursuant to Section R156-63b-307, who has been convicted of:
  - (a) a felony;
  - (b) a misdemeanor crime of moral turpitude; or
- (c) a crime that when considered with the duties and functions of an armored car security officer by the Division and the Board indicates that the best interests of the public are not served;
- (3) employing an armored car security officer by an armored car company who fails to meet the requirements of Section R156-63b-307;
- (4) utilizing a vehicle whose markings, lighting, and/or signal devices imply or suggest that the vehicle is an authorized emergency vehicle as defined in Subsection 41-6a-102(3) and Section 41-6a-310 and in Title R722, Chapter 340;
- (5) utilizing a vehicle with an emergency lighting system which violates the requirements of Section 41-6a-1616 of the Utah Motor Vehicle Code;
- (6) wearing a uniform, insignia, or badge that would lead a reasonable person to believe that the armored car security officer is connected with a federal, state, or municipal law enforcement agency;
- (7) being incompetent or negligent as an armored car security officer or by an armored car company that results in injury to a person or that creates an unreasonable risk that a person may be harmed;
- (8) failing as an armored car company or its officers, directors, partners, proprietors or responsible management personnel to adequately supervise employees to the extent that the public health and safety are at risk;
- (9) failing to immediately notify the Division of the cancellation of the armored car company's insurance policy;
- (10) failing as an armored car company or an armored car security officer to report a criminal offense pursuant to Section R156-63b-612; and
- (11) wearing an uniform, insignia, badge or displaying a license that would lead a reasonable person to believe that an individual is connected with an armored car company, when not employed as an armored car security officer by an armored car company.

## R156-63b-503. Administrative Penalties.

(1) In accordance with Subsection 58-63-503, the following citation fine schedule shall apply to citations issued under Title 58, Chapter 63:

TABLE

FINE SCHEDULE

FIRST OFFENSE

Violation 58-63-501(1) 58-63-501(4)	Armored Car Company \$ 800.00 \$ 800.00	Armed or Unarmed Armored Car Security Officer N/A \$ 500.00
SECOND OFFENSE		
58-63-501(1) 58-63-501(4)	\$1,600.00 \$1,600.00	\$1,000.00 \$1,000.00

(2) Citations shall not be issued for third offenses, except in extraordinary circumstances approved by the investigative supervisor. If a citation is issued for a third offense, the fine is double the second offense amount, with a maximum amount not to exceed the maximum fine allowed under Subsection 58-63-503(3)(h)(iii).

- (3) If multiple offenses are cited on the same citation, the fine shall be determined by evaluating the most serious offense.
- (4) An investigative supervisor may authorize a deviation from the fine schedule based upon the aggravating or mitigating circumstances.
- (5) The presiding officer for a contested citation shall have the discretion, after a review of the aggravating and mitigating circumstances, to increase or decrease the fine amount imposed by an investigator based upon the evidence reviewed.

#### R156-63b-601. Operating Standards - Firearms.

- (1) An armored car security officer shall carry only that firearm with which he has passed a firearms qualification course as defined in Section R156-63b-604.
- (2) Shotguns and rifles, owned and issued by the armored car company, may be used in situations where they would constitute an appropriate defense for the armored car security officer and where the officer has completed an appropriate qualification course in their use.
- (3) An armored car security officer shall not carry a firearm except when acting on official duty as an employee of an armored car company, unless the licensee is otherwise qualified under the laws of the state to carry a firearm.

# R156-63b-602. Operating Standards - Approved Basic Education and Training Program for Armored Car Security Officers.

- To be designated by the Division as an approved basic education and training program for armored car officers, the following standards shall be met.
- (1) The applicant for program approval shall pay a fee for the approval of the education program.
- (2) There shall be a written education and training manual which includes performance objectives.
- (3) The program for armored car security officers shall provide content as established in Sections R156-63b-603 and R156-63b-604.
- (4) An instructor is a person who directly facilitates learning through means of live in-class lecture, group participation, practical exercise, or other means. All instructors providing the basic classroom instruction shall have at least three years of training and experience reasonably related to providing of security guard services.
- (5) All instructors providing firearms training shall have the following qualifications:
- (a) current Peace Officers Standards and Training firearms instructors certification; or
- (b) current certification as a firearms instructor by the National Rifle Association, a Utah law enforcement agency, a Federal law enforcement agency, a branch of the United States military, or other qualification or certification found by the director to be equivalent.
- (6) All approved basic education and training programs shall maintain training records on each individual trained including the dates of attendance at training, a copy of the instruction given, and the location of the training. These records shall be maintained in the files of the education and training program for at least three years.
- (7) In the event an approved provider of basic education and training ceases to engage in business, the provider shall establish a method approved by the Division by which the records of the education and training shall continue to be available for a period of at least three years after the education and training is provided.
- (8) Instructors, who present continuing education hours and are licensed armored car security officers, shall receive credit for actual preparation time for up to two times the number of hours to which participants would be entitled. For example, for learning activities in which participants receive four

continuing education hours, instructors may receive up to eight continuing education hours (four hours for preparation plus four hours for presentation).

# R156-63b-603. Operating Standards - Content of Approved Basic Education and Training Program for Armored Car Security Officers.

An approved basic education and training program for armored car security officers shall have at least 24 hours of instruction including:

- (1) 16 hours of basic classroom instruction in which there is a direct student-teacher relationship that includes all of the following:
- (a) the nature and role of private security, including the limits of, scope of authority and the civil liability of an armored car security officer and the armored car security officer's role in today's society;
  - (b) state laws and rules applicable to armored car security;
- (c) legal responsibilities of armored car security, including constitutional law, search and seizure and other such topics;
  - (d) ethics:
- (e) use of force, emphasizing the de-escalation of force and alternatives to using force;
- (f) police and community relations, including fundamental duties and the personal appearance of an armored car officer;
  - (g) sexual harrassment in the work place;
- (h) driving policies and procedures, driver training and vehicle orientation;
- (i) emergency situation response including terminal security, traffic accidents, robbery situations, homeland security and reducing risk potential through street procedures and tactics, securing robbery scenes, and dealing with the media;
- (j) armored operations, including proper paperwork, street control procedures, vehicle transfers, vault procedures, and other proper branch procedures.
- (2) Eight hours of elective course work as determined by the instructor that may include:
- (a) current certification in cardiopulmonary resuscitation (CPR), automated external defibrillator (AED), first aid, or any other recognized basic life saving certification;
  - (b) introduction to executive protection;
  - (c) basic self-defense;
  - (d) escort techniques;
- (e) access control and the use of electronic detection devices;
  - (f) use of defensive items and objects;
- (g) management of aggressive behavior, use of force, deescalation techniques;
- (h) homeland security involving bomb threats and antiterrorism;
- (i) Americans with Disabilities Act (ADA) compliance;
- (j) prior training as evidenced by third-party documentation may be accepted at the trainer's discretion to count towards the eight hours of elective training.
  - (3) A final examination that:
- (a) competently examines the student on the subjects included in the 16 hours of basic classroom instruction in the approved program of education and training; and
  - (b) mandates a minimum pass score of 80%.

# R156-63b-604. Operating Standards - Content of Approved Basic Firearms Training Program for Armored Car Security Officers.

An approved basic firearms training program for armored car security officers shall have the following components:

(1) at least six hours of classroom firearms instruction to include the following:

- (a) the firearm and its ammunition;
- (b) the care and cleaning of the weapon;
- (c) the prohibition against alterations of firing mechanism;
- (d) firearm inspection review procedures;
- (e) firearm safety on duty;
- (f) firearm safety at home;
- (g) firearm safety on the range;
- (h) legal and ethical restraints on firearms use;
- (i) explanation and discussion of target environment;
- (i) stop failure drills;
- (k) explanation and discussion of stance, draw stroke, cover and concealment and other firearm fundamentals;
  - (1) armed patrol techniques;
- (m) use of deadly force under Utah law and the provisions of Title 76, Chapter 2, Part 4 and a discussion of 18 USC 44 Section 922; and
- (n) the instruction that armored car security officers shall not fire their weapon unless there is an eminent threat to life and at no time shall the weapon be drawn as a threat or means to force compliance with any verbal directive not involving eminent threat to life; and
- (2) at least six hours of firearms range instruction to include the following:
  - (a) basic firearms fundamentals and marksmanship;
- (b) demonstration and explanation of the difference between sight picture, sight alignment and trigger control; and
- (c) a recognized practical pistol course on which the applicant achieves a minimum score of 80% using regular and low light conditions.

# R156-63b-605. Operating Standards - Uniform Requirements.

- (1) All armored car security officers while on duty shall wear the uniform of their armored car company employer unless assigned to work undercover.
- (2) The name of the armored car company shall be of a size, style, shape, design and type which is clearly visible by a reasonable person under normal conditions.
- (3) Each armored car company officer wearing a regular uniform shall display on the outermost garment of the uniform in a style, shape, design and type which is clearly visible by a reasonable person under normal conditions identification which contains the name or logo of the armored car company under whom the armored car security officer is employed.

### R156-63b-606. Operating Standards - Badges.

- (1) At the armored car company's request, an armored car security officer may, while in uniform and while on duty, wear a shield inscribed with the words "Security," or "Security Officer". The shield shall not contain the words "State of Utah" or the seal of the state of Utah.
- (2) The use of a star badge with any number of points on a uniform, in writing, advertising, letterhead, or other written communication is prohibited.

# R156-63b-607. Operating Standards - Criminal Status of Officer, Qualifying Agent, Director, Partner, Proprietor, Armored Car Security Officer or Manager of Armored Car Companies.

In the event an officer, qualifying agent, director, partner, proprietor, armored car security officer, or any management personnel having direct responsibility for managing operations of the armored car company has a conviction entered regarding:

- (a) a felony;
- (b) a misdemeanor crime of moral turpitude; or
- (c) a crime that when considered with the duties and functions of an armored car security company officer by the Division and the Board indicates that the best interests of the public are not served, the company shall within ten days of the

conviction or notice reorganize and exclude said individual from participating at any level or capacity in the management, operations, sales, ownership, or employment of that company.

## R156-63b-608. Operating Standards - Implying an Association with Public Law Enforcement Prohibited.

- (1) No armored car company shall use any name which implies intentionally or otherwise that the company is connected or associated with any public law enforcement agency.
- (2) No armored car company shall permit the use of the words "special police", "special officer", "cop", or any other words of a similar nature whether used orally or appearing in writing or on any uniform, badge, or cap.
- (3) No person licensed under this chapter shall use words or designations which would cause a reasonable person to believe he is associated with a public law enforcement agency.

# R156-63b-609. Operating Standards - Proper Identification of Armored Car Security Officers.

All armored car security officers shall carry a valid security license together with a Utah identification card issued by the Division of Driver License or a current Utah driver's license whenever performing the duties of an armored car security officer and shall exhibit said license and identification upon request.

## R156-63b-610. Operating Standards - Operational Procedures Manual.

- (1) Each armored car company shall develop and maintain an operational procedures manual which includes the following topics:
  - (a) felony and misdemeanor definitions;
  - (b) observing and reporting;
  - (c) natural disaster preparation;
  - (d) alarm systems, locks, and keys;
  - (e) radio and telephone communications;
  - (f) public relations;
  - (g) personal appearance and demeanor;
  - (h) bomb threats;
  - (i) fire prevention;
  - (j) mental illness;
  - (k) supervision;
  - (l) criminal justice system;
  - (m) accident scene control;
  - (n) code of ethics for armored car security officers; and
  - (o) sexual harassment in the workplace.
- (2) The operations and procedures manual shall be immediately available to the Division upon request.

## R156-63b-611. Operating Standards - Display of License.

The license issued to an armored car company shall be prominently displayed in the company's principal place of business and a copy of the license shall be displayed prominently in all branch offices.

## R156-63b-612. Operating Standards - Notification of Criminal Offense.

- (1) Licensee employed by an armored car company:
- (a) pursuant to Title 58, Chapter 63, a licensed armored car security officer arrested, charged, or indicted for a criminal offense above the level of a Class C misdemeanor shall notify the licensee's employing armored car company within 72 hours of the arrest, charge, or indictment;
- (b) within 72 hours after such notification by the employee, the employing armored car company shall notify the Division of the arrest, charge or indictment in writing; and
- (c) the written notification shall include the employee's name, the name of the arresting agency, the agency case number, the date and the nature of the criminal offense.

- (2) Licensee not employed by an armored car company: (a) pursuant to Title 58, Chapter 63, a licensed armored car security officer who is not employed by an armored car company shall directly notify the Division in writing within 72 hours of any arrest, charge or indictment above the level of a Class C misdemeanor; and
  (b) the written notification shall meet the requirements of
- Subsection (1)(c).

KEY: licensing, security guards, armored car security officers, armored car company June 23, 2014 58-1-106(1)(a) Notice of Continuation September 9, 2013 58-1-202(1)(a) 58-63-101

#### R277. Education, Administration.

# R277-105. Recognizing Constitutional Freedoms in the Schools.

#### **R277-105-1.** Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Conscience" means a standard based upon learned experiences, a personal philosophy or system of belief, religious teachings or doctrine, an absolute or external sense of right and wrong which is felt on an individual basis, a belief in an external Absolute, or any combination of the foregoing.
- C. "Discretionary time" for students means school-related time that is not instructional time. It includes free time before and after school, during lunch and between classes or on buses, and private time before athletic and other events or activities.
- D. "Exercise of religious freedom" means the right to choose or reject religious, theistic, agnostic, or atheistic convictions and to act upon that choice.
- E. "Guardian" means a person who has been granted legal guardianship of a child in accordance with state law.
- F. "Instructional time" means time during which a school is responsible for a student and the student is required or expected to be actively engaged in a learning activity. It includes instructional activities in the classroom or study hall during regularly scheduled hours, required activities outside the classroom, and counseling, private conferences, or tutoring provided by school employees or volunteers acting in their official capacities during or outside of regular school hours.
- G. "LEA" means local education agency, including local school boards/ public school districts, charter schools, and, for purposes of this rule, the Utah Schools for the Deaf and the Blind.
- H. "Parent" means a biological or adoptive parent who has legal custody of a child.
  - I. "USOE" means the Utah State Office of Education.

### R277-105-2. Authority and Purpose.

- A. This rule is adopted pursuant to Utah Constitution Article X, Section 3 which vests general control and supervision of public education in the Board. The rule is based upon the First Amendment to the Constitution of the United States; Article I, Section 4, Article III, Sections 1 and 4, and Article X, Section 1 of the Utah State Constitution which speak of rights of conscience, perfect toleration of religious sentiment, the free exercise of religion, and prohibitions against the establishment of religion or the imposition of sectarian control in the schools; Section 53A-13-101(4), which directs that curriculum promoting respect for parents and home, morality, qualities of character and respect for and an understanding of the Constitutions of the United States and the State of Utah be taught in connection with regular school work; and Sections 53A-13-101.1 through 53A-13-101.3, which provide direction for the USOE and LEAs regarding curriculum, freedom of conscience, exercise of religious freedoms, and student expression.
- B. The purpose of this rule is to help public school officials to protect and accommodate individual rights in the operation of Utah's schools.

#### R277-105-3. Interpretive Context for the Rule.

A. The Board recognizes the importance of religious belief and practice and other expressions of conscience in the lives of many people, the critical role that such beliefs have played in the development of societies and cultures throughout the world, and the influence that these beliefs continue to have on concepts and interpretations relating to school curricula. The Board also recognizes that Utah is becoming a pluralistic society with an increasing diversity of peoples and beliefs, and that this diversity will require the development of greater tolerance and understanding among the people of the state.

- B. The Constitution of Utah prohibits the use of the powers of government to encourage or discourage religious beliefs or practices, or to repress rights of conscience. Given their unique relationship to children attending the public schools, school officials must be particularly careful to remain neutral in matters relating to religion, while striving to accommodate the religious beliefs and practices and the freedom of conscience of students and their parents.
- Court decisions interpreting Constitutional establishment clause provisions are a commonly used source for information about acceptable relationships between government and religion. The Board has attempted to reflect applicable rulings in the development of this rule. Because of the relative absence of court interpretations concerning the meaning of the Utah Constitution as applied to the public schools, this rule places primary reliance upon interpretations of related clauses in the First Amendment to the United States Constitution. In applying the rule, school officials may presume that any accommodation of religion which would be permissible under applicable rulings interpreting the First Amendment to the United States Constitution, and has not been prohibited in a decision interpreting Utah law which is binding upon the Utah public education system, is permissible in the schools of the state of Utah.

#### R277-105-4. Creation and Implementation of Curriculum.

- A. A study, performance, or display which includes examination of or presentations about religion, religious thought or expression, or the influence thereof in music, art, literature, law, politics, history, or any other portion of the curriculum may be undertaken in the public schools so long as it is designed to achieve permissible educational objectives and is presented within the context of the approved curriculum.
- B. The objective study of comparative religions is permissible, but no religious tenet, belief, or denomination may be given inappropriate emphasis.
- C. No aspect of cultural heritage, political or moral theory, or societal value may be either included or excluded from consideration in the public schools primarily because it explicitly or implicitly contains theistic, agnostic, or atheistic assumptions.
- D. An analysis of religion, deity, an absolute moral principle, or any other concept that may contain a theistic, agnostic, or non-theistic assumption, may be presented when included as an appropriate component or aspect of a broader study, display, presentation, or discussion regarding cultural heritage, political theory, moral theory or a societal value.

## **R277-105-5.** Requests for Waiver of Participation in School Activities.

- A. A parent, a legal guardian of a student, or a secondary student may request a waiver of participation in any portion of the curriculum or school activity which the requesting party believes to be an infringement upon a right of conscience or the exercise of religious freedom in any of the following ways:
- (1) it would require an affirmance or denial of a religious belief or right of conscience;
- (2) it would require participation in a practice forbidden by a religious belief or practice, or right of conscience; or
- (3) it would bar participation in a practice required by a religious belief or practice, or right of conscience.
- B. A claimed infringement under Subsection A must rise to a level of belief that the requested conduct violates a superior duty which is more than personal preference.
- C. If a minor student seeks a waiver of participation under Subsection A, the school shall promptly notify the student's parent or legal guardian about the student's choice. In the event of a conflict, a parent's or legal guardian's wishes shall prevail over those of a minor student.

- D. A parent, guardian, or secondary student requesting a waiver of participation under Subsection A may also suggest an alternative that requires reasonably equivalent performance by the student of the objective of the curriculum or activity that is believed to be objectionable.
- E. In responding to a request under Subsection A, the school shall:
- (1) waive participation by the student in the objectionable curriculum or activity;
- (2) provide a reasonable alternative as suggested by the parent or secondary student, or other reasonable alternative developed in consultation with the requesting party, that will achieve the objectives of the portion of the curriculum or activity for which waiver is sought; or
  - (3) deny the request.
- F. A request for waiver of required participation shall not be denied unless the responsible school official finds that requiring the participation of that particular student is the least restrictive means necessary to achieve a specifically identified educational objective in furtherance of a compelling governmental interest.
- G. In responding to a request under Subsection A, the school shall not require an affected student to accept a substandard or educationally deficient alternative that is unreasonably burdensome.
- H. Permitting the submission of requests for participation waivers, and the provision of reasonable alternatives, is intended to facilitate appropriate protection and accommodation of a requesting party's asserted right of conscience or exercise of religious freedom, and shall not be considered to be an attempt by a school official to endorse, promote or disparage a particular religious or non-religious viewpoint.

### R277-105-6. Student Expression.

- A. A student participating in a classroom discussion, presentation, or assignment, or in a school sponsored activity, shall not be prohibited from expressing personal beliefs of any kind nor be penalized for so doing, unless the conduct:
  - (1) unreasonably interferes with order or discipline;
  - (2) threatens the well-being of persons or property; or
- (3) violates concepts of civility or propriety appropriate in a school setting.
- B. Students may initiate and conduct voluntary religious activities or otherwise exercise their religious freedom on school grounds during discretionary time. Individuals not currently enrolled as students in the school may neither conduct nor regularly attend the activities. School officials may neither conduct nor actively participate in the activities, but may be present as necessary to ensure proper observance of school rules and may limit or prohibit student activities under this section which:
- (1) unreasonably interfere with the ability of school officials to maintain order and discipline;
  - (2) threaten the well-being of persons or property; or
- (3) violate concepts of civility or propriety appropriate in a school setting.

# R277-105-7. Religious Services and Church-Owned Facilities.

- A. Public school officers and employees may neither authorize nor encourage prayer or devotional activities in connection with any class, program, presentation or other student activity which is under the control, direction, or sponsorship of an LEA or public school. This Subsection shall not act to restrict student rights under R277-105-6.
- B. No school employee or student may be required to attend or participate in any religious service, whether in an individual capacity or as a member of a performing group, regardless of where or when the service is held. No penalty may

be assessed for failure to attend or perform in such an activity.

- C. Subject to the requirements of Subsection R277-105-5, students who are members of performing groups such as school choirs may be required to rehearse or otherwise perform in a church-owned or operated facility if the following conditions are met:
  - (1) the performance is not part of a religious service;
- (2) the activity of which the performance is a part is neither intended to further a religious objective nor under the direction of a church official; and
  - (3) the activity is open to the general public.
- D. Students may voluntarily attend and perform during a religious service as individuals or as members of a group, provided all arrangements are made by students or non-school personnel.
- E. Religious activities may be conducted on the same basis as any other non-school activity outside of regular school hours.
- F. Subject to the requirements of R277-105-5, students may be required to visit church-owned facilities when religious services are not being conducted if the visit is intended solely for the purpose of pursuing permissible educational objectives such as those relating to art, music, architecture, or history.

### R277-105-8. Expressions of Personal Belief by Employees.

- A. An employee's rights relating to voluntary religious practices and freedom of speech do not include proselytizing of any student regarding atheistic, agnostic, sectarian, religious, or denominational doctrine while the employee is acting in the employee's official capacity, nor may an employee attempt to use his position to influence a student regarding the student's religious beliefs or lack thereof.
- B. Even though acting in an official capacity, an employee may respond in an appropriate and restrained manner to a spontaneous question from a student regarding the employee's personal belief or perspective. Nevertheless, because of the special position of trust held by school employees, employees may not advocate or encourage acceptance of a belief or perspective; but may, by exercising due caution, explain or define personal religious beliefs or perspectives, or opinions about the rightfulness or wrongfulness of his/her own, or any other person's religious beliefs or lack thereof.

### R277-105-9. Mandatory Responsibilities of LEAs.

- A. Supervision and Training
- (1) Local school boards and their employees shall cooperate and share responsibilities in implementing Sections 53A-13-101 et seq.
- (2) Each local school board shall adopt and implement policies and training in accordance with this rule and the provisions of Sections 53A-13-101 et seq., to include the following:
- (a) the person to whom a request for waiver of participation or substitution of another activity is to be directed;
- (b) how notice is to be given to the parent of a minor secondary student who makes a request pursuant to an exercise of freedom of conscience or exercise of religious freedom under Sections 53A-13-101.2 and 53A-13-101.3;
- (c) how appeals may be taken from a decision to require participation in any curriculum or activity after a request to either waive participation or allow substitution of another activity has been made by a parent, legal guardian or secondary student, including suspension of participation requirements until a ruling on the appeal is issued;
- (d) establish procedures whereby students are not compelled to participate in any curriculum or activity after a request to waive participation or allow substitution of another activity has been submitted unless it is determined that requiring the participation of that particular student is the least restrictive means necessary to achieve a specifically identified educational

objective in furtherance of a compelling governmental interest; and

(e) establish procedures whereby any portion of any curriculum or activity that is repeatedly alleged to interfere with the rights of conscience or exercise of religious freedom of students, parents or legal guardians shall be evaluated to determine whether the educational objectives could be achieved by less intrusive means.

KEY: freedom of religion, public education June 9, 2014 Art X Sec 3 Notice of Continuation April 4, 2014 53A-13-101(4) 53A-13-101.1 through 53A-13-101.3

#### R277. Education, Administration. R277-118. LEA Post-employment Benefits Plans. R277-118-1. Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "GASB Statement 43" (or successor rule) means a Statement of the Governmental Accounting and Standards Boards that establishes uniform standards of financial reporting by state and local governmental entities for OPEB plans. This Statement provides standards for measurement, recognition, and display of the assets, liabilities, and, where applicable, net assets and changes in net assets of such funds and for related disclosures. GASB Statement 43 applies to financial reports of all state and local governmental entities, including public employee retirement systems.
- C. "LEA" means a local education agency, including local school boards/public school districts, charter schools, and for purposes of this rule, the Utah Schools for the Deaf and the Blind.
- D. "Other post-employment benefits (OPEB)" means benefits after retirement, other than pension benefits, provided over an extended period of time and may include:
  - (1) healthcare;
  - (2) dental care; and
  - (3) life insurance.
- E. "Other post-employment benefits plan (OPEB plan)" means a plan approved by an LEA that provides post-employment benefits as identified in R277-118D to employees.
- F. "Qualified actuary" means a statistician who determines the present effects of future contingent events; especially one who calculates insurance and pension rates on the basis of empirically based tables. An actuary shall have appropriate credentials or experience or both.
- G. "Termination benefit plan" means benefit(s) (such as cash payments, health insurance supplements or bridge payments or sick leave payouts) offered to an employee as incentive(s) to retire or sever employment from an LEA voluntarily.
- H. "Trust or a set aside fund balance," for purposes of this rule, means a legal trust established consistent with requirements of state law or a designation of a portion of the LEA's maintenance and operations (M and O) fund balances. Either a trust or an LEA designation of fund balance liability would be dedicated to supporting an LEA's outstanding post-employment benefits.

### R277-118-2. Authority and Purpose.

A. This rule is authorized under Utah Constitution Article X, Section 3 which vests general control and supervision over public education in the Board, Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities, and Section 53A-17a-125 which appropriates funds to the Board to distribute to LEAs for employee retirement and social security payments.

B. The purpose of this rule is to direct LEAs not to add new employee benefits, not to lengthen existing employee benefits and not to offer employee benefit plans to new employees unless LEAs maintain adequate ongoing assets to fund the plans. The rule provides required timelines for meeting the provisions of this rule.

# R277-118-3. Other Post-Employment Benefit Plans; Exceptions; Funding of Liability; Compliance.

- A. LEAs shall not add enhanced benefits nor extend time periods for benefits to employees currently enrolled in and not enroll new members in post-retirement benefit plans.
  - B. Exceptions to R277-118-3A
- (1) If an LEA has and desires to continue an outstanding OPEB liability for post-employment benefit plans, the LEA shall comply with GASB Statement 43, Paragraph 24 in the

LEA's computation of its liability by a qualified actuary.

- (2) If an LEA has an existing OPEB plan and the plan is fully funded consistent with the provisions of GASB Statement 43, an LEA may make the plan open to new employees so long as it remains fully funded.
- (3) If an LEA's OPEB plan becomes less than fully funded at any time and the LEA has not provided the documentation for an exception under R277-118-B(2), the OPEB plan shall be closed to eligibility to new employees and shall lose its USOE approved status.
  - C. Funding of liability If an LEA has an OPEB plan:
- (1) the LEA must compute an annual required contribution (ARC) as provided in GASB Statement 43;
- (2) the LEA shall contribute annually the amount of the ARC in a trust account or annually set aside as a designated fund balance the equivalent amount of the ARC; and
- (3) have a plan consistent with the timeline of GASB Statement 43, Paragraph 24, to ensure compliance with this rule.
  - D. Compliance
- (1) LEAs with OPEB plans shall comply with all outlined GASB Statement 43 financial reporting requirements.
- (2) If, due to adverse economic conditions, an LEA fails to meet the ARC requirement, the LEA shall provide to the Board a reasonable funding plan to bring the LEA into compliance with the actuarial timeline required in GASB Statement 43 by the end of the second year following the year of inadequate funding.

### R277-118-4. Termination Benefits.

An LEA may offer retirement or severance benefits in addition to retirement/severance benefits currently in place for one year only if the LEA has adequate funds to fully pay out the benefits in the fiscal year in which the benefits are budgeted.

**KEY:** post-retirement benefits June 9, 2014

Art X Sec 3 53A-1-401(3) 53A-17a-125

#### R277. Education, Administration. R277-410. Accreditation of Schools. R277-410-1. Definitions.

- A. "Accreditation" means the formal process for internal and external review and approval under the Standards for the Northwest Accreditation Commission, a division of Advance Education Inc., (AdvancED).
- B. "AdvancED" means the provider of accreditation services based on standards, student performance and stakeholder involvement and is a nonprofit resource offering school improvement and accreditation services to education providers.
- C. "Board" means the Utah State Board of Education.
  D. "Elementary school" for the purpose of this rule means grades no higher than grade 6.
- E. "Junior high school" for purposes of this rule means grades 7 through 9.
- F. "Middle school" for the purpose of this rule means grades no lower than grade 5 and no higher than grade 8 in any
- G. "Northwest" means the Northwest Accreditation Commission, the regional accrediting association of which Utah is a member. Northwest is an accreditation division of AdvancED.
- H. "Secondary school" for the purpose of this rule means a school that includes grades 9-12 that offers credits toward high school graduation or diplomas or both in whatever kind of school the grade levels exist.
- I. "State Council" means the State Accreditation Council, which is composed of 15- 20 public school administrators, school district personnel, private and special purpose school representatives, and USOE personnel. The members are selected to provide statewide representation and volunteer their time and service.
  - J. "USOE" means the Utah State Office of Education.

### R277-410-2. Authority and Purpose.

- A. This rule is authorized under Utah Constitution Article X, Section 3 which vests general control and supervision of public education in the Board, by Section 53A-1-402(1)(c)(i) which directs the Board to adopt rules for school accreditation, and Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.
- B. The purpose of this rule is to specify accreditation procedures and responsibility for public schools for which accreditation is required or sought voluntarily and for nonpublic schools which voluntarily request AdvancED Northwest accreditation.

### R277-410-3. Accreditation of Public Schools.

- A. The USOE has responsibility to facilitate accreditation by the Board for Utah public schools. The Board is not responsible for the accreditation of nonpublic schools, including private, parochial, or other independent schools.
- B. Utah public secondary schools, as defined in R277-410-1H and consistent with R277-481-3A(2), shall be members of AdvancED Northwest and be accredited by AdvancED Northwest.
- C. Utah public elementary and middle schools that desire accreditation shall be members of AdvancED Northwest and meet the requirements of R277-410-5 and R277-410-6. AdvancED Northwest accreditation is optional for Utah elementary and middle schools.
- D. All AdvancED Northwest accredited schools shall complete and file reports in accordance with AdvancED Northwest protocols.
- E. If a school includes grade levels for which accreditation is both mandatory and optional, the school shall be accredited in its entirety.

#### R277-410-4. Accreditation Status; Reports.

- A. The Board accepts the AdvancED Northwest Standards for Quality Schools as the basis for its accreditation standards for school accreditation.
- The Board requires Utah public schools seeking accreditation to satisfy additional specific Utah assurances in addition to required AdvancED Northwest standards.
- C. A school shall complete reports as required by AdvancED Northwest and submit the report to the appropriate recipients.
- D. A school shall have a complete school evaluation and site visit at least once every five years to maintain its accreditation.
- E. The USOE may require on-site visits as often as necessary when it receives notice of accreditation problems, as determined by the USOE, AdvancED Northwest, or its State Council.
- F. The school's accreditation status is recommended by the State Council following a review of the report of the school's External Review. Final approval of the status is determined by the AdvancED Commission and approved by the Board.

#### R277-410-5. Accreditation Procedures.

- A. The evaluation of secondary schools for the purpose of accreditation is a cooperative activity in which the school, the school district, the USOE, and AdvancED Northwest share responsibilities. A school's internal review, development, and implementation of a school improvement plan are crucial steps toward accreditation.
- B. A school seeking AdvancED Northwest accreditation for the first time shall submit a membership application to AdvancED. The accepted application shall be forwarded to the AdvancED State Director.
- (1) If a school's application for membership is accepted, the school is granted provisional accreditation status for two years and shall have an accreditation visit in year three of the school's operation. A school may request an accreditation visit prior to year three if the school has sufficient student and financial data.
- (2) Following a visit by at least two qualified educators verifying a school's compliance with accreditation standards and approval by the AdvancED Commission, the school shall then receive accreditation.
- C. AdvancED Northwest accredited schools shall be subject to:
- (1) compliance with AdvancED Northwest membership requirements;
- (2) satisfactory review by the State Council, AdvancED Northwest Commission and Board approval;
- (3) a site visit at least every five years by an external review team to review the internal review materials, visit classes, and talk with staff and students as follows:
- (a) The external review team shall present its finding in the form of a written report in a timely manner. The report shall be provided to the school, school district superintendent or local charter board chair, and other appropriate parties.
- (b) AdvancED staff shall review the external review team report, consult with the State Council and the AdvancED Commission shall grant accreditation status if appropriate.
- Following review and acceptance, accreditation external review team reports are public information and are available upon request.

### R277-410-6. Elementary School Accreditation.

- A. Elementary schools desiring accreditation shall be members of AdvancED Northwest and meet the standards required for such accreditation as outlined in this rule.
- B. The accreditation of Utah elementary schools is optional; interested elementary schools may apply to AdvancED

Northwest for accreditation.

C. Accreditation shall take place under the direction of AdvancED Northwest.

#### R277-410-7. Junior High and Middle School Accreditation.

- A. Junior high and middle schools desiring accreditation shall be members of AdvancED Northwest and meet the standards required for such accreditation as outlined in this rule.
- B. The accreditation of Utah middle schools is optional; interested middle schools may apply to AdvancED Northwest for accreditation.
- C. Public junior high and middle schools that include grade 9 shall be members of AdvancED Northwest and be visited and assigned status by Advanced Northwest.
- D. The AdvancED Northwest accreditation standards provided in this rule are applicable to junior high and middle schools in their entirety if the schools include grade 9 consistent with R277-410-6C.

### R277-410-8. Board Accreditation Standards.

- A. Board accreditation standards include AdvancED Standards for Quality Schools and Utah-specific requirements. Each standard requires the school to respond to a series of indicator statements and provide evidence of compliance as directed
  - B. AdvancED Standards for Quality Schools.
  - (1) Purpose and Direction
  - (2) Governance and Leadership
  - (3) Teaching and Assessing for Learning
  - (4) Resources and Support Systems
  - (5) Using Results for Continuous Improvement
- C. Utah-specific assurances include essential information sought from schools to demonstrate alignment with Utah law and Board rules. Utah-specific assurances are available from the USOE Teaching and Learning Section.

### R277-410-9. Transfer or Acceptance of Credit.

- A. Utah public schools shall accept transfer credits from accredited secondary schools consistent with R277-705-3.
- B. Utah public schools may accept transfer credits from other credit sources consistent with R277-705-3.

KEY: accreditation, public schools, nonpublic schools
June 9, 2014 Art X Sec 3
Notice of Continuation August 1, 2012 53A-1-402(1)(c)
53A-1-401(3)

#### R277. Education, Administration.

#### Comprehensive Counseling and Guidance R277-462. Program.

#### **R277-462-1.** Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Comprehensive Counseling and Guidance Program" or "Program" means the organization of resources to meet the priority needs of students and inform and involve parents or guardians through four delivery system components:
- (1) school guidance curriculum which means providing guidance content to all students in a systematic way;
- individual student planning which means (2) individualized education and career planning, including student educational and occupational planning with all students;
- (3) responsive services component designed to meet the immediate concerns of certain students; and
- system support component which addresses management of the Program and the needs of the school system itself.
- C. "Comprehensive Counseling and Guidance Steering and Advisory Committee" means representatives designated by the USOE comprised of school district counseling supervisors, school district career and technical education directors, PTA, the school counselor professional association, practicing school counselors, and others designated by the USOE.
- D. "Counselor to student ratio" means licensed school counselors full time equivalent (FTE), or percentage thereof, who by license and assignment are identified as school counselors for secondary students on October 1 of each year compared to the secondary student enrollment on October 1 of each year.
- "Direct services" means time spent on the school E. guidance curriculum, individual student planning, including SEOP, and responsive services activities meeting students' identified needs as discerned by students, school personnel and parents or guardians consistent with school district and charter school policy.
- F. "School counselor" means an educator licensed as a school counselor in the state of Utah consistent with R277-506 and assigned to provide counseling services.
- G. "Secondary school" means a school providing services to students in grades 7-12.
- H. "Secondary student" means a student in grades 7-12. I. "SEOP" means student education occupation plan. An SEOP is a developmentally organized intervention process that includes:
- (1) a written plan, updated annually, for a student's (grade 9-12, at a minimum) education and occupational preparation;
- (2) all Board, local board and local charter board graduation requirements;
- (3) evidence of parent or guardian, student, and school representative involvement annually;
- (4) attainment of approved workplace skill competencies, including job placement when appropriate; and
- (5) identification of post secondary goals and approved sequence of courses.
- J. "Student achievement" means academic performance, career development, personal/social development, continued student engagement in learning, attendance, SEOP outcomes and other measures of adequate yearly progress.
  - K. "USOE" means the Utah State Office of Education.
- L. "Utah Career and Technical Education Consortium" means representatives of nine Career and Technical Education Regional Planning Areas.
- M. "WPU" means weighted pupil unit, the basic unit used to calculate the amount of state funds for which a school district or charter school is eligible.

### R277-462-2. Authority and Purpose.

- A. This rule is authorized by Utah Constitution Article X, Section 3 which vests general control and authority over public education in the Board, by Section 53A-1a-106(2)(b) which directs local boards to develop policies for the implementation of student education plans (SEP) or SEOPs, and by Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.
- B. This rule establishes standards and procedures for entities applying for funds appropriated for Comprehensive Counseling and Guidance Programs administered by the Board.
- C. This rule establishes counselor to student ratios as a requirement for all secondary schools.
- D. This rule establishes provisions for school districts and charter schools not meeting the minimum counselor to student
- E. This rule directs that local school district, charter school and building level policies and practices shall free licensed school counselors for appropriate identified activities with secondary students. School counselors shall not devote significant time to non-school counseling activities, including test coordination and assessment and other activities inconsistent with the Program.

### R277-462-3. Comprehensive Counseling and Guidance Program Approval and Qualifying Criteria.

- A. Comprehensive Counseling and Guidance disbursement criteria:
- (1) In order to qualify for Comprehensive Counseling and Guidance Program funds, secondary schools shall implement SEOP policies and practices, consistent with Section 53A-1a-106(2)(b), local board or charter school governing board policies, and the school improvement plans developed for Northwest Accreditation and required under Section 53A-1a-
- (2) Consistent with the Utah Model for Comprehensive Counseling and Guidance: K-12 Programs, each school district and charter school secondary school, which has a USOEapproved school counseling program shall receive a WPU base for the first 400 students as determined by the October 1 enrollment of the previous fiscal year, and a per student allotment, as funds are available, for each additional student beyond 400, capping at a maximum 1200 students if the local Program maintains Program criteria and ratios required in R277-462-5.
- (3) Priority for funding shall be given to grades nine through twelve for career and technical education programs including the Comprehensive Counseling and Guidance Program and any remaining funds shall be allocated to grades seven and eight for the schools which meet Comprehensive Counseling and Guidance Program standards. Funds directed to grades seven and eight shall be distributed according to the formula under R277-462-3A(2) following the distribution of funds for grades nine through twelve.
- (4) The charter school or school district Comprehensive Counseling and Guidance Program shall be integrated into the mission of the school and be consistent with the Northwest Accreditation process as defined in R277-413, Accreditation of Secondary Schools, Alternative or Special Purpose Schools. School counselors shall provide evidence that the Comprehensive Counseling and Guidance Program contributes to student achievement included in the local school improvement plan.
- (5) Secondary schools shall qualify for Comprehensive Counseling and Guidance Program funds through participation in a regular schedule of on-site reviews by team members determined by the school district or the charter school's authorizing agency. Scheduling of the on-site review process shall be coordinated with the Northwest Accreditation process for secondary schools as defined in R277-413 and shall, at a

minimum, take place every six years with three year interim reviews, in a format determined by the school district or charter school authorizing agency. Successful on-site reviews of the Comprehensive Counseling and Guidance Program shall indicate a balance of activities consistent with Program models and goals in individual student planning, guidance curriculum, responsive services and system support.

- (6) If a charter school requires assistance from a school district in conducting the charter school's on-site review, the charter school shall compensate the school district in a reasonable amount agreed upon between the school district and the charter school.
- (7) Consistent with Section 53A-17a-113(5), of the monies allocated to Comprehensive Counseling and Guidance Programs, \$1,000,000 in grants shall be awarded to school districts and charter schools that:
  - (a) provide an equal amount of matching funds; and
- (b) do not supplant other funds used for Comprehensive Counseling and Guidance Programs.
- (8) Comprehensive Counseling and Guidance Program funds shall be distributed to school districts and charter schools for secondary schools that have completed a regular schedule of on-site reviews and that meet all of the following criteria:
- (a) Approval of the Comprehensive Counseling and Guidance Program by the local board of education or charter school governing board and on-going communication with the local or governing board regarding Program goals and outcomes supported by data;
- (b) Regular participation of guidance team members in USOE sponsored Comprehensive Counseling and Guidance training;
- (c) Adequate resources and support for guidance facilities, material, equipment, clerical support, and school improvement processes:
- (d) Evidence that eighty percent of aggregate counselors' time is devoted to DIRECT service to students through a balanced program of individual planning, school guidance curriculum, and responsive services consistent with the results of the school needs data;
- (e) Communication, collaboration, and coordination within the feeder system regarding the Comprehensive Counseling and Guidance Program;
- (f) School-wide student/parent/teacher needs assessment data for the Comprehensive Counseling and Guidance Program gathered and analyzed at least every three years;
- (g) Structures and processes to ensure effective Program management including advisory/steering committees functioning effectively, school counselors working as Program leaders, and the Comprehensive Counseling and Guidance Program contributing to school improvement teams;
- (h) Available responsive services to address the immediate concerns and identified needs of students through an education-oriented and programmatic approach; services should compliment and coordinate with existing school programs, families, and school and community resources;
- (i) Delivery to students of a developmental and sequential school guidance curriculum in harmony with content standards identified in the Utah model for the Comprehensive Counseling and Guidance Program. Guidance curriculum is prioritized according to the results of the school needs assessment process;
- (j) Assistance for students in career development, including awareness and exploration, job seeking and finding skills, and post high school placement;
- (k) Facilitation by school counselors of Student Education Occupation Planning (SEOP), both as a process and a product;
- (l) Involvement of parents/guardians in all available Comprehensive Counseling and Guidance Program steering/advisory committees; and
  - (m) Program elements that are designed to recognize and

address the needs of diverse students.

B. All school districts and local charter governing boards that receive Comprehensive Counseling and Guidance Program funds shall provide written certification that all Program standards are met by each school consistent with USOE cycles, and using USOE forms. All schools and charter schools receiving Comprehensive Counseling and Guidance Program funds shall provide school-based data projects demonstrating program or intervention effectiveness as required by the USOE.

#### R277-462-4. Student Education Occupation Planning.

- A. School district and charter school secondary schools that receive Comprehensive Counseling and Guidance funds shall complete written SEOPs for all students.
  - B. Plans shall be signed by parents/guardians.
- C. Four year plans shall be completed for students prior to the beginning of their ninth grade years.
  - D. Plans shall be maintained by the student's school.
- E. Students' course registration and class changes shall be consistent with their written SEOPs.
- F. The SEOP process shall be carried out consistent with the policies and goals of the school districts' or charter schools' Comprehensive Counseling and Guidance Program models.

### R277-462-5. School Counselor to Student Ratios.

- A. All school districts and charter schools shall certify to the USOE by October 1 annually:
- the full time equivalent licensed school counselors employed and assigned to each school;
- (2) that secondary school counselor to secondary student ratios at the school district or charter school level are one (counselor) to 350 (students) or better; and
- (3) that variations requiring less than a .25 full time equivalent licensed school counselor shall be permitted at the school level.
- B. May 1 annually, school districts and charter schools not meeting the ratio required under R277-462-5A(2), shall submit to the Board a plan to be approved for meeting established ratios in a reasonable time frame to continue to receive Comprehensive Counseling and Guidance Program and Minimum School Program funding.
- C. School districts and charter schools that do not satisfy required counselor to student ratios shall receive reasonable notice and reasonable time periods and opportunities to explain and remedy the failure to comply.
- D. As additional funds for Comprehensive Counseling and Guidance Programs become available, lower counselor to student ratios may be required following Board approval and adequate notice to schools districts and charter schools.

# R277-462-6. Use of Comprehensive Counseling and Guidance Program Funds.

- A. School districts and charter schools shall satisfy all provisions of R277-462 including established counselor to student ratios, in order to receive Comprehensive Counseling and Guidance Program funds.
  - B. Funds shall be used for students in grades 7-12.
- C. Funds may be used to provide a school guidance curriculum.
- D. Funds may be used to provide student activities that support the SEOP process.
- E. Funds may be used for personnel costs including clerical positions that support the SEOP process.
- F. Funds may be used for Career Center equipment or materials such as computers, media equipment, computer software, occupational information, SEOP folders or educational information.
- G. Funds may be used for professional development for personnel involved in the Comprehensive Counseling and

Guidance Program.

- H. Funds may be used for the expenses of extended days or years which are required to run the Program.
- Funds may be used for guidance curriculum materials for use in classrooms.
- J. Funds may be used at a minimum for one secondary school counselor, per school, per year to pay for membership in the American School Counselor Association (ASCA) to facilitate accessing research and resources for effective Program implementation and effective student interventions and outcomes.

#### R277-462-7. Variances, Accountability and Reporting.

- A. New schools that are created from schools that have Northwest accreditation and USOE Comprehensive Counseling and Guidance Program approval may qualify for Comprehensive Counseling and Guidance Program funding under this rule in the schools' first year of operation.
- B. Charter schools and other new school district schools not meeting the requirements of R277-462-5A may receive Comprehensive Counseling and Guidance Program funding following two years of planning, training and Program implementation.
  - C. USOE Data Gathering
- (1) The USOE shall gather data annually in October from school districts and charter schools regarding the number and assignments of school counselors.
- (2) The data shall be used to determine secondary school district and charter school compliance with this rule, including required ratios.
- D. The USOE shall monitor the Program statewide and prepare an annual report for the Legislature and the Board including data and compliance information.
- E. School districts or charter schools shall certify on an annual basis that previously qualified schools continue to meet the Program criteria and provide the USOE with data and information on the Program upon request.

KEY: public education, counselors May 8, 2009 Notice of Continuation June 10, 2014

Art X Sec 3 53A-15-201 53A-17a-131.8

#### R277. Education, Administration.

R277-463. Class Size Average and Pupil-Teacher Ratio Reporting.

### R277-463-1. Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Course" means the subject matter taught to students.
- (1) Elementary courses are designated by grade level.
- (2) Secondary courses are determined by course content.
- "ESL" means English as a Second Language.
- C. "ESL" means English as a Second Language.

  D. "Individual class" means a group of students organized for instruction and assigned to one or more teachers or other staff members for a designated time period. A class may include students from multiple grades or may include students taking multiple courses and still shall be considered a single class for purposes of class size reporting. An individual class shall be determined from course data submitted to the USOE using a combination of course elements such as CACTUS identification number, teacher of record, class period, term of student enrollment, and course cycle.
  - E. "LEA" means a school district or charter school.
- F. "Pupil" means a student enrolled in a public school as of October 1 of the reported school year.
- G. "Teacher" for purposes of this rule means a full-time equivalent licensed educator, such as a regular classroom teacher, a school-based specialist, and a special education teacher.
  - H. "USOE" means the Utah State Office of Education.

#### R277-463-2. Authority and Purpose.

- A. This rule is authorized by Utah Constitution Article X, Section 3 which places general control and supervision of the public school system under the Board, Section 53A-1-301 which directs the Board to report average class sizes and pupil-teacher ratios, Section 53A-3-602.5 which directs the Board to establish rules for uniform class size reporting, and Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.
- B. The purpose of this rule is to establish uniform class size and pupil-teacher ratio reporting procedures, including definitions and codes.

### R277-463-3. Class Size Average for Elementary Classes.

- A. LEAs shall report student level course data providing sufficient course information to determine the number of students in individual classes. Classes with students in multiple grades shall be calculated as one class. Extended day classes in which one portion of the class arrives early and the other portion stays late will be calculated as one class.
- B. Average class size shall be calculated by grade. Special education, ESL, online, and other non-traditional classes shall be excluded from class size average calculations.
- C. State- and district-level class sizes shall be derived from the median of school-level class sizes.

## R277-463-4. Class Size Average for Secondary Classes.

- A. LEAs shall report student level course data providing sufficient course information to determine the number of students in individual classes. Classes including students enrolled in multiple courses shall be calculated as one class.
- B. Average class size shall be calculated for core language arts, mathematics, and science courses. Special education, ESL, online, and other non-traditional classes will be excluded from class size averages.
- C. State- and district-level class sizes shall be derived from taking the median of school-level class sizes.

## R277-463-5. Pupil-Teacher Ratio Calculation.

A. Pupil-teacher ratios shall be calculated by school. The pupil-teacher ratio for each school shall be calculated by dividing the number of enrolled pupils by the number of fulltime equivalent teachers assigned to the school.

- B. District-level ratios shall be derived by taking the median of school-level ratios.
- C. State-level ratios for charter schools and traditional schools shall be derived from taking the median of school-level ratios.

## R277-463-6. Reporting Format and Timeline.

School, district and state-level ratios and class size averages shall be reported to the public as required under Section 53A-1-301.

KEY: public schools, enrollment reporting, class size average reporting, pupil-teacher ratio reporting August 9, 2010 Art X Sec 3 Notice of Continuation June 10, 2014 53A-1-301 53A-3-602.5 53A-1-401(3)

#### R277. Education, Administration.

# R277-472. Charter School Student Enrollment and Transfers and School District Capacity Information. R277-472-1. Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Below capacity at the elementary and secondary level" making the grade level available for transfer students from charter schools outside of the window provided for in Section 53A-1a-506.5(3) is established if the grade level or program is less than 100 percent of the district, school, or grade level average.
- (1) A special program is "below capacity" or available for transfer students from charter schools if the number of assigned students is less than the designated number of students determined by valid, research-based, or federally established standards.
- (2) An entire elementary or secondary school is "below capacity" if the district determines that the average class size, using calculations of classes and courses in R277-472-3, is less than 100 percent of the district elementary or secondary average class size.
- C. "Elementary (K-6) class size" means the number of students with a primary assignment to a specific teacher.
- An extended day class in which a portion of the class arrives early and the other portion stays late shall be counted as one class.
- (2) Elementary class size shall include all special education students who participate in all or part of the school day excluding those students assigned to self-contained special education classes.
- D. "Secondary (7-12) class size" means the secondary school's calculation for each language arts, mathematics, and science course that is typically taught multiple times in the school day, such as 8th grade English, Algebra 1, Earth Systems.

### R277-472-2. Authority and Purpose.

- A. This rule is authorized under Utah Constitution Article X, Section 3 which vests general control and supervision over public education in the Board, Section 53A-1a-506.5(2) which directs the Board to make rules for students transferring between charter schools and district schools and enrolling and withdrawing from charter schools, and Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.
- B. The purpose of this rule is to provide procedures for students transferring between district public schools and charter schools; to define capacity in district public schools to allow for transfers into district schools from charter schools; to provide notice to parents and students of schools that have space available

### R277-472-3. Class Size Calculations.

- A. Elementary class size: Each school district (or school as determined by the school district) shall calculate an average class size for each grade level. This calculation shall be derived from the total number of students in a given grade divided by the number of full time licensed teachers assigned to that grade.
- (1) Students assigned to multiple grade level classes (and their respectively assigned teachers) shall not be counted in determining average class size for a grade level.
- (2) Elementary classes that group students in programs other than by grade level, such as gifted and talented or English Language Learner programs, shall be calculated as a class if students participate for the entire instructional day.
- (a) If students participate in special programs for part of the school day, they must be counted as part of their ageappropriate grade level (together with respective teachers) for purposes of this calculation.

- (b) If multiple classes of special programs exist (including self-contained special education classes), an average class size for special programs must be determined-consistent with state, federal and program standards.
- B. Elementary school size: Each school district (or school) shall calculate a school-wide average class size by dividing the total full time teachers assigned to direct teaching situations by the total number of students receiving instruction.
- (1) Self-contained special education students and teachers shall not be included in this calculation.
- (2) All other special education students and teachers shall be included.
- C. Secondary average class size: Each school district (or secondary school as determined by the district) shall calculate an average class size for each language arts, mathematics and science course that is taught multiple times during a typical school day by dividing the total number of full time teachers assigned to direct teaching situations by the total number of students enrolled.
- (1) Self-contained special education students and teachers shall not be included in this calculation.
- (2) All special education students, other than full-time self-contained students, shall be included in the calculation.
- D. District average: Each school district shall calculate the district-wide average class size for each grade level, each elementary program that enrolls students across grade levels and for each language arts, mathematics, and science course.
- (1) The calculation shall be determined by dividing the total number of full time teachers (FTEs) assigned to direct teaching situations by the total number of fully enrolled students.
- (2) All calculations shall be made using October 1 enrollment and employment data.
- E. In a school district with only one elementary or secondary school, or only one class of any subject or grade level, the average class size may be calculated for an entire school or the entire school district by averaging all the classes in the school or the school district. The school district may then determine that any class size less than the school district or school average class size is below capacity.

### R277-472-4. School District School Capacity Information.

- A. School districts shall provide and post the following information to facilitate transfer of students on school district or school websites:
- (1) Elementary schools within the school district that are below capacity and available for transfer students;
- (2) Grade levels and special programs within elementary schools that are below capacity and available for transfer students;
- (3) Secondary schools that are below capacity and available for transfer students based on calculated capacity of language arts, science and mathematics; and
- (4) Special programs within secondary schools that are below capacity and available for transfer students.
- B. Below capacity standards for individual schools, grade levels, courses or programs do not apply if a school has documentation that the school community council in a public meeting has designated more than one-half of a school's school LAND trust annual allotment to reduce class size in a specific school, grade level, program or course.

# R277-472-5. Application Procedures for Students Entering and Exiting Charter Schools.

- A. Each charter school shall post on its website information and procedures required under Section 53A-1a-506.5(2).
- B. Each charter school shall develop and post admissions procedures for the charter school including:

- (1) Lottery dates and procedures;
- (2) Admission forms;
- (3) School calendar;
- (4) Non-discrimination assurances;
- (5) A clear explanation, including timelines required in the law and provided in individual charter school policies, of student transfer procedures from a charter school to another charter school or to a district school;
  - (6) A readily accessible transfer form; and
- (7) Assurance and parent signature that student has been admitted to only one public school.

# R277-472-6. Enrollment of Transferring Charter School Students in District Schools.

- A. A school district shall enroll a student who is a resident of a school district, who desires to transfer from a charter school to the resident school after June 30 and who submits enrollment information consistent with all school district students in a district school that is below capacity.
- B. A school district shall not require enrollment procedures or forms from students moving from a charter school to a district school that differ in any way from enrollment procedures/forms required for district students if the charter school students are leaving a charter school after the final grade level offered by the charter school.
- C. Students who are transferring from a charter school to a district school after June 30 for the upcoming school year are limited to schools, grade levels, programs and courses that have space available or are below capacity at the district schools.
- D. Parents/Students who are enrolled at charter schools and are seeking enrollment at district schools should check with the school district office (or school principal if designated by the school district) for official current capacity information about schools, grade levels, programs or courses before leaving a charter school and forfeiting a charter school enrollment right.
- E. A change in location for a student with disabilities may not result in a change of placement as determined by the student's IEP and consistent with the Individuals with Disabilities Education Act (IDEA), 20 U.S.C. 1400, Part B.
- F. Consistent with Section 53A-11-904(3), students may be denied enrollment in a public school if they have been expelled from a public school.
- G. Students may be denied enrollment in a public school if they leave a public school with disciplinary procedures pending at the previous Utah public school until previous allegations have been resolved.
- H. Charter schools and district schools shall notify each other of student enrollment consistent with Section 53A-1a-506.5(4).

KEY: charter schools, students, transfers August 9, 2010 Art X, Sec 3 Notice of Continuation June 10, 2014 53A-1a-506.5(2) 53A-1-401(3)

#### R277. Education, Administration. R277-480. Charter School Revolving Account. R277-480-1. Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Charter schools" means schools acknowledged as charter schools by local boards of education under Section 53A-1a-515, by the Board under Section 53A-1a-505, and by boards of trustees of higher education institutions under Section 53A-1a-501 3
- C. "Charter School Revolving Account" means a restricted account created within the Uniform School fund to provide assistance to charter schools to:
- (1) meet school building construction and renovation needs; and
- (2) pay for expenses related to the start up of a new charter school or the expansion of an existing charter schools.
- D. "Charter School Revolving Account Committee" means the committee established by the Board under Section 53A-1a-522(6).
- E. "Superintendent" means the State Superintendent of Public Instruction as designated under 53A-1-301.
- F. "Urgent facility need," as provided for in Section 53A-1a-522(5), means an unexpected exigency that affects the health and safety of students such as:
- (1) to satisfy an unforeseen condition that precludes a school's qualification for an occupancy permit; or
- (2) to address an unforeseen circumstance that keeps the school from satisfying provisions of public safety, public health, or public school laws or Board rules.
  - G. "USOE" means the Utah State Office of Education.

#### R277-480-2. Authority and Purpose.

- A. This rule is authorized under Utah Constitution Article X, Section 3 which vests general control and supervision over public education in the Board, Section 53A-1a-522(2)(b) which requires the Board to administer the Charter School Revolving Account, and Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.
- B. The purpose of this rule is to establish procedures for administering the Charter School Revolving Account to determine membership of the Charter School Revolving Account Committee, and to determine loan amounts and loan repayment conditions.

### R277-480-3. Charter School Revolving Account Committee.

- A. The Board shall establish a Charter School Revolving Account Committee consistent with Section 53A-1a-522(6).
- B. The State Charter School Board shall submit a list of at least three nominees per vacancy who meet the requirements of Section 53A-1a-522(6)(b) for appointment by the Board consistent with timelines established by the Board.
- C. The Board shall annually accept nominations of individuals provided by the State Charter School Board who meet the qualifications of 53A-1a-522(6)(b).
- D. The Board may only select Charter School Revolving Account Committee members who satisfy conditions of Section 53A-1a-522(6).
- E. Charter School Revolving Account Committee members appointed by the Board after May 1, 2010 shall be appointed for two year terms.
- F. The USOE Charter School Director or designee shall be a non-voting Charter School Revolving Account Committee member.

# R277-480-4. Charter School Revolving Account Application and Conditions.

A. The Charter School Revolving Account Committee shall develop and the USOE shall make available a loan application that includes criteria designated under Section 53A-

- 1a-522, including urgent facility need criteria.
- B. The Charter School Revolving Account Committee shall include other criteria or information from loan applicants that the committee or the Board determines to be necessary and helpful, including considerations of Section 53A-1a-522(5), in making final recommendations to the Superintendent, the State Charter School Board and the Board.
- C. Applications for loans shall be accepted on an ongoing basis, subject to eligibility criteria and availability of funds.
- (1) To apply for a loan, a charter school shall submit the information requested on the Board's most current loan application form together with the requested supporting documentation.
- (2) The application shall include a resolution from the governing board of the charter school that the governing board, at a minimum:
- (a) agrees to enter into the loan as provided in the application materials;
- (b) agrees to the interest established by the Charter School Revolving Account Committee and repayment schedule of the loan designated by the Charter School Revolving Account Committee and the Board;
- (c) agrees that loan funds shall only be used consistent with the purposes of Section 53A-1a-522 and the purpose of the approved charter;
- (d) agrees to any and all inspections, audits or financial reviews ordered by the Charter School Revolving Account Committee or the Board; and
- (e) understands that repayment, including interest, shall be deducted automatically from the charter school's monthly fund transfers, as appropriate.
- D. The Charter School Revolving Account Committee shall establish terms and conditions for loan repayment, consistent with Section 53A-1a-522. Terms shall include:
  - (1) A tiered schedule of loan fund distribution:
- (a) 50 percent (up to \$150,000) disbursed no more than 12 months prior to August 15 in the school's first year of operations;
- (b) 25 percent (up to \$75,000) disbursed no more than six months prior to August 15 in the school's first year of operation;
- (c) the balance of loan funds disbursed no more than three months prior to August 15 in the school's first year of operations.
- (2) The loan amount to a charter school board awarded under Section 53A-1a-522 shall not exceed:
- (a) \$1,000 per pupil based on prior year October 1 enrollment count for operational schools; or
- (b) \$1,000 per pupil based on approved enrollment capacity of the first year of operation for pre-operational schools; or
- (c) \$300,000 of the total of all current loan awards by the Board to a charter school board.

# R277-480-5. Charter School Revolving Account Committee Recommendations and Board Approval.

- A. The Charter School Revolving Account Committee shall make recommendations to the State Charter School Board and the Board only upon receipt of complete and satisfactory information from the applicant and upon a majority recommendation from the Charter School Revolving Account Committee.
- B. The submission of intentionally false, incomplete or inaccurate information from a loan applicant may result in immediate cancellation of any previous loan(s), the requirement for immediate repayment of any funds received, denial of subsequent applications for a 12 month period from the date of the initial application, and possible Board revocation of a charter.
  - C. The Board staff and State Charter Board staff shall

review recommendations from the Charter School Revolving Account Committee.

- D. Final recommendations from the Charter School Revolving Account Committee shall be submitted to the Board no more than 60 days after submission of all information and materials from the loan applicant to the Charter School Revolving Account Committee.
- E. The Board may request additional information from loan applicants or a reconsideration of a recommendation by the Charter School Revolving Account Committee.
- F. The Board's approval or denial of loan applications constitutes the final administrative action in the charter school building revolving loan process.

KEY: charter schools, revolving account
December 27, 2011 Art X, Sec 3
Notice of Continuation June 10, 2014 53A-1a-522(2)(b)
53A-1-401(3)

# R277. Education, Administration. R277-503. Licensing Routes. R277-503-1. Definitions.

- A. "Alternative Routes to Licensure (ARL) advisors" mean a USOE specialist with specific professional development and educator licensing expertise, and a USOE-designated curriculum specialist.
  - B. "Board" means the Utah State Board of Education.
- C. "Career and technical education (CTE)" means organized educational programs or competencies which directly or indirectly prepare students for employment, or for additional preparation leading to employment, in occupations where entry requirements do not generally require a baccalaureate or advanced degree. CTE programs provide all students a continuous education system, driven by a SEOP/plan for college and career readiness, through competency-based instruction, culminating in essential life skills, certified occupational skills, and meaningful employment. Categories include agriculture; business; family and consumer sciences; health science; information technology; marketing; skilled and technical sciences; technology and engineering; and work-based learning, consistent with R277-916.
- D. "Competency-based" means a teacher training approach structured for an individual to master and demonstrate content and teaching skills and knowledge at the individual's own pace and sometimes in alternative settings.
- E. "Council for Accreditation of Educator Preparation (CAEP)" is a nationally recognized organization which provides accreditation of professional teacher education programs in institutions offering baccalaureate and graduate degrees for the preparation of K-12 teachers.
- F. "Educational Testing Service (ETS)" is a worldwide educational testing and measurement organization.
- G. "Endorsement" means a qualification based on content area mastery obtained through a higher education major or minor or through a state-approved endorsement program.
- H. "LEA" means a local education agency, including local school boards/public school districts, charter schools, and for purposes of this rule, the Utah Schools for the Deaf and the Blind.
- I. "Letter of authorization" means a formal approval given to an individual such as an out-of-state candidate or a first year ARL candidate who is employed by an LEA in a position requiring a professional educator license who has not completed the requirements for an ARL license or a Level 1, 2, or 3 license or who has not completed necessary endorsement requirements.
- J. "Level 1 license" means a Utah professional educator license issued by the Board upon completion of an approved preparation program or an alternative preparation program, or pursuant to an agreement under the NASDTEC Interstate Contract, to applicants who have also met all ancillary requirements established by law or rule.
- K. "Level 2 license" means a Utah professional educator license issued by the Board after satisfaction of all requirements for a Level 1 license and:
- (1) satisfaction of requirements under R277-522 for teachers whose employment as a Level 1 licensed educator began after January 1, 2003 in a Utah public LEA or accredited private school;
- (2) at least three years of successful education experience in a Utah public LEA or accredited private school or one year of successful education experience in a Utah public LEA or accredited private school and at least three years of successful education experience in a public LEA or accredited private school outside of Utah:
  - (3) additional requirements established by law or rule.
- L. "Level 3 license" means a Utah professional educator license issued by the Board to an educator who holds a current Utah Level 2 license and has also received National Board

Certification or a doctorate in education or in a field related to a content area in a unit of the public education system or an accredited private school, or holds a Speech-Language Pathology area of concentration and has obtained American Speech-Language Hearing Association (ASHA) certification.

- M. "National Association of State Directors of Teacher Education and Certification (NASDTEC)" is an educator information clearinghouse that maintains an interstate reciprocity agreement and database for its members regarding educators whose licenses have been suspended or revoked.
- N. "National Council for Accreditation of Teacher Education (NCATE)" is a nationally recognized organization which accredits the education units providing baccalaureate and graduate degree programs for the preparation of teachers and other professional personnel for elementary and secondary schools.
- O. "NCLB core academic subject" means English, reading or language arts, mathematics, science, foreign languages, civics and government, economics, arts, history, and geography.
- P. "Pedagogical knowledge" means practices and strategies of teaching, classroom management, preparation and planning that are in addition to an educator's content knowledge of an academic discipline.
- Q. "Regional accreditation" means formal approval of a school that has met standards considered to be essential for the operation of a quality school program by the following organizations:
  - (1) Middle States Commission on Higher Education;
  - (2) New England Association of Schools and Colleges;
- (3) North Central Association Commission on Accreditation and School Improvement;
  - (4) Northwest Accreditation Commission;
  - (5) Southern Association of Colleges and Schools; and
- (6) Western Association of Schools and colleges: Senior College Commission.
- R. "Restricted endorsement" means a qualification based on content area knowledge obtained through a USOE-approved program of study or test and shall be available only to teachers in necessarily existent small school settings.
- S. "State-approved Endorsement Plan (SAEP)" means a plan in place developed between the USOE and a licensed educator to direct the completion of endorsement requirements by the educator.
- T. "Teacher Education Accreditation Council (TEAC)" is a nationally recognized organization which provides accreditation of professional teacher education programs in institutions offering baccalaureate and graduate degrees for the preparation of K-12 teachers.
  - U. "USOE" means the Utah State Office of Education.

#### R277-503-2. Authority and Purpose.

- A. This rule is authorized by Article X, Section 3 of the Utah Constitution, which places general control and supervision of the public schools under the Board, Section 53A-1-402(1)(a) which directs the Board to establish rules and minimum standards for the qualification and licensing of educators and ancillary personnel who provide direct student services, and Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.
- B. The purpose of this rule is to provide minimum eligibility requirements for applicants for teacher licenses and to provide explanation and criteria of various teacher licensing routes. The rule also provides criteria and procedures for licensed teachers to earn endorsements and the requirement for all applicants for licenses to have and pass criminal background checks.

## R277-503-3. USOE Licensing Eligibility.

A. Traditional college/university license - A license

applicant shall:

- (1) have completed an approved college/university teacher preparation program,
  - (2) have been recommended for licensing, and
- (3) have satisfied all other requirements for educator licensing required by law; or
  - B. Alternative Licensing Route
  - (1) A license applicant shall:
- (a) have a bachelors degree or higher from an accredited higher education institution in an area related to the position he seeks: or
- (2) have skills, talents or abilities, as evaluated by the employing entity, making the applicant appropriate for a licensed teaching position and eligible to participate in an ARL program.
- (3) while participating in an alternative licensing program, be approved for employment under an ARL license. An ARL program may not exceed three school years.
- C. All license applicants seeking a Level 1 Utah educator license or an area of concentration or an endorsement in an NCLB core academic subject area shall submit passing score(s) on a rigorous Board-designated content test, where tests are available, prior to the issuance of a renewable license or endorsement.
- D. For each endorsement in an NCLB core academic area to be posted on the license, teachers are required to submit passing scores on a rigorous Board-designated content test(s), where test(s) are available.
- E. An applicant shall submit electronic or original documentation of passing score(s) on a rigorous Board-designated content test to the USOE.
- F. Any licensure candidate recommended for a Utah Level 1 license who does not submit a passing score on the test designated in R277-503-3C shall not be eligible for licensure until achieving a passing score.

### R277-503-4. Licensing Routes.

Applicants who seek Utah educator licenses shall successfully complete accredited programs or legislatively mandated programs consistent with this rule.

- A. Institution of higher education teacher preparation programs shall be:
  - (1) Nationally accredited by:
  - (a) CAEP; or
  - (b) NCATE; or
  - (c) TEAC; and
- (2) As of January 1, 2012, approved by USOE to recommend for licensure in the license area or endorsements or both in designated areas.
- B. An applicant that meets the eligibility requirements in R277-503-3B and is assigned to teach exclusively in an online setting shall be eligible to begin the ARL program but upon completion of the ARL program shall earn a license area of concentration that is restricted to providing instruction in an online setting.
  - C. USOE Alternative Routes to Licensure (ARL)
- (1) To be eligible to begin the ARL program, an applicant for a school position requiring an elementary license area of concentration shall have a bachelors degree and at least 27 semester hours of applicable content courses distributed among elementary curriculum areas. Elementary curriculum areas are provided under R277-700-4.
- (2) To be eligible to begin the ARL program, applicants for school positions requiring a secondary license area of concentration shall hold at least a bachelors degree and:
- (a) a degree major or major equivalent directly related to the assignment; or
- (b) have completed all Board-designated content coursework required for the relevant endorsement.

- (3) To be eligible to begin the ARL program, applicants for CTE school positions that do not meet the requirements in R277-503-4C(2) shall meet the requirements for a CTE license area of concentration as provided in R277-518.
- (4) To be eligible for acceptance in the ARL program, an applicant shall be employed in a position at a Utah public or accredited private school where the applicant:
- (a) receives a teaching assignment where the applicant has primary instruction responsibility for the assigned students;
- (b) is designated the teacher of record for assigned courses for all school accountability and educator evaluation purposes;
- (c) is responsible for the instructional planning of the courses including developing, adapting, and implementing the curriculum to meet student needs;
- (d) analyzes and assesses student progress and adjusts instruction, materials, and delivery strategies to meet the students' needs;
- (e) has final responsibility for determining student grades and credit for the courses taught by the applicant; and
  - (f) is assigned in:
- (i) a 7-12 secondary setting and employed at least 0.5 FTE in the applicant's eligible content areas; or
- (ii) a K-6 elementary setting and employed at least 0.5 FTE and is responsible to teach language arts and reading, mathematics, science, and social studies or is employed in a state-sponsored dual immersion program; and
- (g) shall be formally evaluated twice each school year consistent with R277-531, Public Educator Evaluation Requirements (PEER).
  - (5) Licensing by Agreement
- (a) An individual employed by an LEA shall satisfy the minimum requirements of R277-503-3 as a teacher with appropriate skills, training or ability for an identified licensed teaching position in the district.
- (b) An applicant shall obtain an ARL application for licensing from the USOE or USOE web site.
- (c) After evaluation of candidate transcript(s) and rigorous Board-designated content test score, the USOE ARL advisors and the candidate shall determine the specific content knowledge and pedagogical knowledge required of the license applicant to satisfy the requirements for licensing.
- (d) The USOE ARL advisors may identify institution of higher education courses, district sponsored coursework, Board-approved professional development, or Board-approved competency tests to prepare or indicate content, content-specific, and developmentally-appropriate pedagogical knowledge required for licensing.
- (e) An applicant who has been employed as an educator under a competency-based license or as a full-time instructional paraeducator may offer that experience in lieu of one or more pedagogy courses as follows:
- (i) The applicant has had at least three years of experience as an educator or paraeducator;
- (ii) The applicant's experience has been successful based on documentation from the LEA; and
- (iii) The USOE and employing LEA has approved the applicant's experience in lieu of pedagogy course(s).
- (f) The employing LEA shall assign a trained mentor to work with the applicant for licensing by agreement.
- (g) The LEA shall supervise and assess the license applicant's classroom performance for a minimum of one school year if the applicant teaches full-time or a minimum of two school years if the applicant teaches part-time. The LEA may request assistance from an institution of higher education or the USOE in monitoring and assessing the applicant.
- (h) The LEA shall assess the license applicant's disposition as a teacher following a minimum one school year full-time teaching experience. The LEA may request assistance in this assessment; and

- (i) The USOE ARL advisors shall annually review and evaluate the license applicant following training, assessments or course work, and the full-time teaching experience and evaluation by the LEA.
- (j) Consistent with evidence and documentation received, the USOE ARL advisor may recommend the license applicant to the Board for a Level 1 educator license.
  - (6) USOE Licensing by Competency
- (a) An LEA employs an individual as a teacher with appropriate skills, training or ability for an identified licensed teaching position in the LEA who satisfies the minimum requirements of R277-503-3.
- (b) An employing LEA, in consultation with the applicant and the USOE, shall identify Board-approved content knowledge and pedagogical knowledge examinations. The applicant shall pass designated examinations demonstrating the applicant's adequate preparation and readiness for licensing.
- (c) The employing LEA shall assign a trained mentor to work with the applicant for licensing by competency.
- (d) The LEA shall monitor and assess the license applicant's classroom performance during a minimum one-year full-time or two-year part-time teaching experience.
- (e) The LEA shall assess the license applicant's disposition for teaching following a minimum one-year full-time teaching experience.
- (f) The LEA may request assistance in the monitoring or assessment of a license applicant's classroom performance or disposition for teaching.
- (g) Following the one-year training period, the LEA and USOE shall verify all aspects of preparation (content knowledge, pedagogical knowledge, classroom performance skills, and disposition for teaching) to the USOE.
- (h) If all evidence/documentation is complete and satisfactory, the USOE shall recommend the applicant for a Level 1 educator license.
- (7) USOE ARL candidates under R277-503-4C(4) shall be issued an ARL license or license area as appropriate that is presumed to expire at the end of the school year.
- (8) The ARL license may be extended annually for two subsequent school years with documentation of progress in the ARL program.
- (9) Documentation shall include, specifically, a copy of the supervisor's successful end-of-year evaluation, copies of transcripts and test results or both showing completion of required coursework, verification of working with a trained mentor, and satisfaction of the full-time full year experience.
  - D. LEA specific competency-based licenses:
- (1) An LEA may apply to the Board for a Level 1 competency-based license to fill a position in the LEA. The application shall demonstrate that other licensing routes for the applicant are untenable or unreasonable.
- (2) The employing LEA shall request a Level 1 competency-based license no later than 60 days after the date of the individual's first day of employment.
- (3) The application for the Level 1 competency-based license from the LEA for an individual to teach one or more core academic subjects shall provide documentation of:
  - (a) the individual's bachelors degree; and
- (b) for a K-6 grade teacher, the satisfactory results of the rigorous state test including subject knowledge and teaching skills in the required core academic subjects under Section 53A-6-104.5(3)(ii) as approved by the Board; or
- (c) for the teacher in grades 7-12, demonstration of a high level of competency in each of the core academic subjects in which the teacher teaches by passing the rigorous state core academic subject test required under R277-503-3E, in each of the core academic subjects in which the teacher teaches at the USOE established passing score.
  - (4) The application for the Level 1 competency-based

license from the LEA for non-core teachers in grades K-12 shall provide documentation of:

- (a) a bachelors degree, associates degree or skill certification; and
- (b) skills, talents or abilities specific to the teaching assignment, as determined by the LEA.
- (5) Following receipt of documentation and consistent with Section 53A-6-104.5(2), the USOE shall approve a Level 1 competency-based license.
- (6) If an individual with a Level 1 competency-based license leaves the LEA before the end of the employment period, the LEA shall notify the USOE Licensing Section regarding the end-of-employment date.
- (7) The individual's Level 1 competency-based license shall be valid only in the LEA that originally requested the competency-based license.
- (8) The written copy of the Level 1 competency-based license shall prominently state the name of the LEA followed by LEVEL 1 LEA SPECIFIC COMPETENCY-BASED LICENSE
- (9) An LEA may change the assignment of a competencybased license holder; notice to USOE shall be required and additional competency-based documentation may be required for the teacher to remain qualified.
- (10) A Level 1 competency-based license is equivalent to the Level 1 license as described in R277-500 and R277-502 as to length and professional development expectations and subject to the same renewal procedures except that an individual may renew a Level 1 competency-based license despite the limitations of R277-504-3D.
- (11) A Level 2 competency-based license may be issued to a Level 1 competency-based license holder if that individual successfully completes the Entry years Enhancement program as detailed in R277-522.
- (12) A Level 2 competency-based license is equivalent to the Level 2 license as described in R277-500 and R277-502 as to length and professional development expectations.
- (13) A Level 3 competency-based license may be issued to a Level 2 competency-based license holder if that individual holds a doctorate in education or in a field related to a content unit of the public education system from an accredited institution.
- (14) A Level 3 competency-based license is equivalent to the Level 3 license as described in R277-500 and R277-502 as to length and professional development expectations.
- (15) If an individual holds a Utah license, the application shall be subject to additional USOE review based upon the following criteria:
  - (a) license level;
  - (b) current license status;
- (c) area of concentration and endorsements on Utah license; and
  - (d) circumstances justifying the LEA specific license.
- (16) If the application is not approved based on a USOE review of the criteria provided in R277-503-4C(11), appropriate licensure procedures shall be recommended to the requesting LEA. The applicant may be required to renew an expired license, apply for an endorsement, pass appropriate Board approved tests consistent with R277-503-3C, obtain an additional area of concentration, apply to Alternative Route to Licensure, or satisfy other reasonable standards.

#### R277-503-5. Endorsement Routes.

- A. An applicant shall successfully complete one of the following for endorsement:
- (1) a USOE-approved institution of higher education educator preparation program with endorsement(s); or
- (2) assessment, approval and recommendation by a designated and subject-appropriate USOE specialist. The

USOE shall be responsible for final recommendation and approval; or

- (3) a USOE-approved Utah institution of higher education or Utah LEA-sponsored endorsement program which includes content knowledge and content-specific pedagogical knowledge approved by the USOE.
- (a) The university or LEA shall be responsible for final review and recommendation.
  - (b) The USOE shall be responsible for final approval.
- B. A restricted endorsement shall be available and limited to teachers in necessarily existent small schools as determined under R277-445. Teacher qualifications shall include at least nine semester hours of USOE-approved university-level courses in each course taught by the teacher holding a restricted endorsement.
- C. All provisions that directly affect the health and safety of students required for endorsements, such as prerequisites for drivers education teachers or coaches, shall apply to applicants seeking endorsements through all routes under this rule.
- D. Prior to an individual taking courses, exams or seeking a recommendation in the ARL licensing program, the individual shall have LEA and USOE authorization.

#### R277-503-6. Additional Provisions.

- A. All programs or assessments used in applicant preparation shall meet national professional educator standards such as those developed by NCATE, TEAC, and CAEP.
  - B. All educators licensed under this rule shall also:
- (1) complete the background check required under Section 53A-6-401;
- (2) satisfy the professional development requirements of R277-502; and
- (3) be subject to all Utah licensing requirements and professional standards.
- C. An applicant may satisfy the student teaching/clinical experience requirement for licensing through successful completion of either the licensing by agreement or by competency route.

KEY: teachers, alternative licensing
June 9, 2014

Notice of Continuation March 15, 2012

Art X Sec 3

53A-1-402(1)(a)

53A-1-401(3)

#### R277. Education, Administration.

#### R277-516. Education Employee Required Reports of Arrests and Required Background Check Policies for Non-licensed Employees.

#### **R277-516-1.** Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Comprehensive Administration of Credentials for Teachers in Utah Schools (CACTUS)" means the database maintained on all licensed Utah educators. The database includes information such as:
  - (1) personal directory information;
  - (2) educational background;
  - (3) endorsements;
  - (4) employment history;
  - (5) professional development information;
  - (6) completion of employee background checks; and
- (7) a record of disciplinary action taken against the educator.
- C. "DPS" means the Department of Public Safety.
  D. "Licensed educator" means an individual who holds a valid Utah educator license and has satisfied all requirements to be a licensed educator in the Utah public school system (examples are traditional public school teachers, charter school teachers, school administrators, USOE and school district specialists). A licensed educator may or may not be employed in a position that requires an educator license. Licensed educators include individuals who are student teaching, who are in alternative routes to licensing programs or positions and individuals who hold district- or charter school-specific licenses.
- E. "Public education employer" means the education entity that hires and employs an individual, including public school districts, the Utah State Office of Education, Regional Service Centers, and charter schools.
  F. "USOE" means the Utah State Office of Education.

### R277-516-2. Authority and Purpose.

- A. This rule is authorized by Utah Constitution Article X, Section 3 which vests the general control and supervision of the public schools in the Board, by Sections 53A-1-301(3)(a) and 53A-1-301(3)(d)(x) which instructs the State Superintendent of Public Instruction (Superintendent) to perform duties assigned by the Board that include presenting to the Governor and the Legislature each December a report of the public school system for the preceding year that includes investigation of all matters pertaining to the public schools, and statistical and financial information about the school system which the Superintendent considers pertinent; and by Sections 53A-1-402(1)(a)(i) and (iii) which direct the Board to establish rules and minimum standards for the public schools regarding the qualification and certification of educators and ancillary personnel who provide direct student services, and the evaluation of instructional personnel.
- B. The purpose of this rule is ensure that all students who are compelled by law to attend public schools, subject to release from school attendance consistent with Section 53A-11-102, are instructed and served by public school teachers and employees who have not violated laws that would endanger students in any

### R277-516-3. Licensed Public Education Employee Personal Reporting of Arrests.

- A. A licensed educator who is arrested for the following alleged offenses shall report the arrest within 48 hours or as soon as possible to the licensed educator's district superintendent, charter school director or designee:
  - (1) any matters involving arrests for alleged sex offenses;
- (2) any matters involving arrests for alleged drug-related offenses;
  - (3) any matters involving arrests for alleged alcohol-

related offenses; and

- (4) any matters involving arrests for alleged offenses against the person under Title 76, Chapter 5, Offenses Against the Person.
- B. A licensed educator shall report convictions, including pleas in abeyance and diversion agreements within 48 hours or as soon as possible upon receipt of notice of the conviction, plea in abeyance or diversion agreement.
- C. The district superintendent, charter school director or designee shall report conviction, arrest or offense information received from licensed educators to the USOE within 48 hours of receipt of information from licensed educators. The USOE shall develop an electronic reporting process on the USOE website.
- D. The licensed educator shall report for work following the arrest and notice to the employer unless directed not to report for work by the employer, consistent with school district or charter school policy.

#### R277-516-4. Non-licensed Public Education Employee **Background Check Policies.**

- A. School districts and charter schools shall adopt policies for non-licensed public education employee background checks that include at least the following components:
- periodic background checks of non-licensed (1) employees;
- (2) non-licensed employees shall submit to criminal background checks at least every six years;
- B. School district and charter school policies shall determine the background check process necessary based on the non-licensed employee's assignment.
- C. School districts and charter schools shall submit to the Utah Department of Public Safety a complete list of nonlicensed employees including names, dates of birth, and social security numbers.

#### R277-516-5. Non-licensed Public Education Employee Arrest Reporting Policy Required from School Districts and **Charter Schools.**

- A. School districts/charter schools shall have a policy requiring reporting of designated offenses by non-licensed public employees and all employees who drive motor vehicles as an employment responsibility.
- B. School districts/charter schools shall have an employee reporting policy for non-licensed employees adopted in an open board meeting no later than September 15, 2009. The policy shall be available on the school district/charter school website or provided to the USOE or both.
- C. The policy shall include the following minimum components:
  - (1) reporting of the following:
- (a) convictions, including pleas in abeyance and diversion agreements:
  - (b) any matters involving arrests for alleged sex offenses;
- (c) any matters involving arrests for alleged drug-related offenses;
- (d) any matters involving arrests for alleged alcoholrelated offenses; and
- (e) any matters involving arrests for alleged offenses against the person under Title 76, Chapter 5, Offenses Against the Person.
- (2) a timeline for receiving reports from non-licensed public education employees;
- immediate suspension from student supervision responsibilities for alleged sex offenses and other alleged offenses which may endanger students during the period of investigation;
- (4) immediate suspension from transporting students or public education vehicle operation or maintenance for alleged

offenses involving alcohol or drugs during the period of investigation;

- (5) adequate due process for the accused employee consistent with Section 53A-3-410(10);
- (6) a process to review arrest information and make employment decisions that protect both the safety of students and the confidentiality and due process rights of employees;
- (7) timelines and procedures for maintaining records of arrests and convictions of non-licensed public education employees. Records shall:
- (a) include final administrative determinations and actions following investigation; and
- (b) be maintained only as necessary to protect the safety of students and with strict requirements for the protection of confidential employment information.

# R277-516-6. Public Education Employer Responsibilities Upon Receipt of Arrest Information from Employees.

- A. A public education employer that receives arrest information about a licensed public education employee shall review arrest information and assess the employment status consistent with Section 53A-6-501, R277-515, and the school district/charter school's policy.
- B. A public education employer that receives arrest information about a non-licensed public education employee shall review arrest information and assess the employee's employment status considering the non-licensed public education employee's assignment and consistent with a local board-approved policy for ethical behavior of non-licensed employees.
- C. A local board shall provide appropriate training to non-licensed public education employees about the provisions of the local board's policy for self-reporting and ethical behavior of non-licensed public education employees.
- D. A public education employer shall cooperate with the USOE in investigations of licensed educators.

# R277-516-7. USOE Responsibility for Review of Arrest/Conviction Information Regarding Current or Prospective Licensees.

- A. The USOE shall review self-disclosure reports received from public education employers who received the information from licensed educators pursuant to this rule, or reports from DPS regarding arrests/convictions of current or prospective licensees in a timely manner.
  - B. The USOE shall:
- (1) require the current or prospective licensee to immediately submit his fingerprints to DPS for a background check:
- (2) place a flag on the licensee's CACTUS file indicating a background check issue;
- (3) evaluate, after consultation with the public education employer and consistent with procedures under Section 53A-6-401 and R686-100, for potential licensing action.

KEY: school employees, self reporting December 8, 2009 Notice of Continuation June 10, 2014

Art X Sec 3 53A-1-301(3)(a) 53A-1-301(3)(d)(x) 53A-1-402(1)(a)(ii) 53A-1-402(1)(a)(iii)

#### R277. Education, Administration. R277-601. Standards for Utah School Buses and Operations. R277-601-1. Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Local board" means the local school board of education.

#### R277-601-2. Authority and Purpose.

A. This rule is authorized by Utah Constitution Article X, Section 3 which vests general control and supervision of the public education in the Board, Section 53A-1-402(1)(d) which directs the Board to adopt rules for state reimbursed bus routes, bus safety and operational requirements, and other transportation needs and Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.

B. The purpose of this rule is to specify standards for state student transportation funds, school buses, and school bus drivers utilized by school districts.

#### R277-601-3. Standards.

- A. The local board and school district personnel shall act consistent with the manual entitled STANDARDS FOR UTAH SCHOOL BUSES AND OPERATIONS, 2010, which includes information received from Utah school districts, the Utah Transportation Commission, and the Utah Department of Public Safety and is available at each department or agency. The STANDARDS shall include the following:
  - (1) Electronic and telecommunications devices
- (a) A school bus operator's primary responsibility, consistent with training and policy, is the safety of passengers and the safety of the public at all times.
- (b) A school bus operator shall not use a cell phone, wireless electronic device, or any headset, earpiece, earphones or other equipment that might distract a driver from his responsibilities, whether hand held or not, while the school bus is in motion and not appropriately parked or secured. This prohibition does not apply to the safe and appropriate use of two-way radios or to mounted, GPS systems. All school districts and public schools that regularly transport students shall maintain documentation of training for bus drivers and employees in the safe and appropriate use of two-way radios.
- (c) Once the bus is stopped and safely parked, a school bus operator may use an electronic device for emergencies, to assist special needs students, for behavior management, for appropriate assistance for field/activity trips or for other business-related issues.
- (d) A school bus operator may use an electronic device for personal use once a school bus is safely parked, appropriately secured and all passengers are safely off and at a safe distance from the bus, consistent with school district policy.
- (e) Any violation of these provisions for emergency or compelling reasons may require documentation and will be addressed by the employing education entity.
- (f) Violations of these provisions may result in personnel action(s) against the school bus operator consistent with school district/employer policies.
- (g) Private contractors employed by school districts for student transportation shall also adhere strictly to these provisions in addition to the policies of the employer.
  - (2) End of bus route inspection
- (a) At the end of a student delivery, both during the day and after the final route of the day, a school bus operator shall complete the delivery, stop and park the bus, and insure that all students are off the bus.
- (b) Where possible, this inspection shall be completed at each school site when delivering students to school.
- (c) Following each from-school route of the day, the bus operator shall complete the same type of inspection at a safe location a short distance from where the final student(s) left the

bus. If children are found on the bus, they shall be immediately returned to their assigned bus stop location or to an alternate location, consistent with district policy, with express permission from the parents(s).

KEY: school, buses, school transportation
June 9, 2014

Notice of Continuation April 4, 2014

53A-1-402(1)(d)
53A-1-401(3)

#### R277. Education, Administration.

**R277-714.** Dissemination of Information About Juvenile Offenders.

#### **R277-714-1.** Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "FERPA" means the Family Educational Rights and Privacy Act of 1974, 20 U.S.C. 1232g, a federal law designed to protect the privacy of students' education records. The law is hereby incorporated by reference.
- C. "GRAMA" means the Government Records Access and Management Act, Title 63G, Chapter 2, a Utah law designed to govern access to and control of government records.
- D. "LEA" means a local education agency, including local school boards/public school districts, charter schools, and, for purposes of this rule, the Utah Schools for the Deaf and the Blind.
- E. "Superintendent" means the State Superintendent of Public Instruction.

#### R277-714-2. Authority and Purpose.

- A. This rule is authorized by Utah Constitution Article X, Section 3 which vests general control and supervision over public schools in the Board, Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities, and Section 53A-11-1003 which directs the Board to adopt rules governing the dissemination of information about juvenile offenders in the public schools.
- B. The purpose of this rule is to provide procedures for LEAs to follow in notifying school personnel of offenders in their schools and for protecting the confidentiality of the information.

#### R277-714-3. Dissemination of Information.

- A. The dissemination of any information about students among agencies and LEAs shall be consistent with FERPA and GRAMA, including applicable time periods and protection of confidential information.
- B. Each LEA shall establish by written policy which staff members have authority to receive confidential information about students, depending upon the offense and the circumstances. This policy shall be approved by the LEA and available to parents and students upon request.
- C. A dispute regarding the dissemination of information shall be decided in favor of a student's rights to privacy, except in the event of apparent imminent danger to persons or property.

KEY: public education, dissemination of information, juvenile offenders
March 12, 2012 Art X Sec 3
Notice of Continuation June 10, 2014 53A-1-401(3)

ice of Continuation June 10, 2014 53A-1-401(3) 53A-11-1003

# R277. Education, Administration. R277-725. Electronic High School. R277-725-1. Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Electronic high school" means a rigorous program offering 9-12 grade level courses delivered over the Internet and coordinated by the USOE.
- C. "Home-schooled student" means a student who attends no more than two regularly scheduled classes or courses in a public school per semester as defined under Section 53A-11-102
  - D. "Open entry/open exit" means:
- (1) a method of instructional delivery that allows for flexible scheduling in response to individual student needs or requirements and demonstrated competency when knowledge and skills have been mastered; and
- (2) students have the flexibility to begin or end study at any time, progress through course material at their own pace, and demonstrate competency when knowledge and skills have been mastered.
- E. "Unit of credit" means credit awarded for courses taken with school district/school approval and successfully completed by students. A student may also earn units of credit by demonstrating subject mastery through district/school approved methods
  - F. "USOE" means the Utah State Office of Education.

#### R277-725-2. Authority and Purpose.

- A. This rule is authorized by Utah Constitution, Article X, Section 3 which vests general control and supervision of the public schools in the Board, Section 53A-1-401(3) which authorizes the Board to adopt rules in accordance with its responsibilities, and Section 53A-17a-131.15 which directs the Board to have a rule for distribution of funds for the electronic high school program.
- B. The purpose of this rule is to provide minimum standards, definitions, and procedures for distribution of funds and coordination of the electronic high school program.

#### R277-725-3. Electronic High School Funding.

The USOE shall maintain and distribute funds appropriated by the Legislature for the electronic high school program.

## R277-725-4. Courses and Credit.

- A. Curriculum, course offerings and course availability shall be determined by the USOE Electronic High School Principal following consultation with school district personnel and USOE specialists to determine demand and curriculum requirements.
- B. Courses shall be offered in an open-entry open-exit format. In a student's first week of enrollment in a course, a student shall be assigned to a cohort group with the expectation of class completion within seven to ten weeks.
- C. Courses shall be designed to be competency-based, with no specific student seat time requirement.
- D. Schools or school districts shall accept credits that students earn through the electronic high school.

### R277-725-5. Student Eligibility for Enrollment.

- A. There are no age or grade restrictions for Utah students to enroll in electronic high school courses.
- B. Students are accepted into electronic high school courses on a first-come first-served basis.
- C. A student may register for electronic high school courses at the public school where the student currently attends. The public school shall notify the student's counselor within the first four weeks of enrollment to assure that the course is consistent with the student's SEOP/plan for college and career readiness.

D. The school counselor shall assist students in evaluating courses required for and offered through the electronic high school

# R277-725-6. Electronic High School Services to Students with Disabilities.

Students with disabilities who may need additional services or resources and who seek to enroll in electronic high school classes may request appropriate accommodations through the students' assigned schools or school districts.

### R277-725-7. Student Fees or Tuition.

- A. Electronic high school courses are provided to students who are Utah residents, as defined under Section 53A-2-201(1), free of charge.
- B. Students whose parents/legal guardians are not Utah residents, consistent with Section 53A-2-201, may enroll in electronic high school courses for a fee of \$150 per quarter course provided that the course can accommodate additional students.

### R277-725-8. Teacher Requirements and Payments.

- A. All electronic high school teachers are licensed Utah educators consistent with Section 53A-6.
- B. Electronic high school teachers are paid an hourly wage according to their contract negotiated with the USOE.
- C. All electronic high school teachers shall be subject to laws and administrative rules for Utah educators, including the state and federal Family Educational Rights and Privacy Act, Sections 53A-13-301 and 302, and 20 U.S.C. Section 1232g and 34 C.F.R. Part 99; child abuse reporting requirements; and Professional Standards for Utah Educators, R686-103.

#### R277-725-9. Electronic High School Credit and Diplomas.

- A. The Electronic high school may award diplomas to students consistent Section 53A-15-1007 as adequate courses and funding are available, required for graduation.
- B. The student's resident school personnel shall assist prospective graduates, to the extent of resources available, with transcript evaluation and suggestions for completing graduation requirements required beyond the electronic high school curriculum.

KEY: electronic high school June 9, 2014 Notice of Continuation April 4, 2014

Art X Sec 3 53A-1-401(3) 53A-17a-131.15

#### R277. Education, Administration. R277-800. Utah Schools for the Deaf and the Blind. R277-800-1. Definitions.

- A. "Accessible media producer" means companies or agencies that create fully-accessible specialized, student-ready formats for curriculum materials, such as Braille, large print, audio, or digital books.
- B. "Advisory Council" means the Advisory Council for the Utah Schools for the Deaf and the Blind with members, responsibilities, and other provisions under Section 53A-25b-203 and R277-800-4.
- C. "Assessment" means the process of documenting, usually in measurable terms, knowledge, skills, attitudes and abilities pertaining to the fields of vision and hearing. These assessments may include the following areas of focus:
- (1) valid, reliable and appropriate assessments given to determine eligibility for placement and services by a team of qualified professionals and the student's parent(s);
- (2) functional assessments accomplished by observation and measurement of daily living skills and functional use of vision or hearing:
- (3) academic evaluations as part of the Utah Performance Assessment System for Student (U-PASS), criterion reference tests (CRTs), or the Utah Alternative Assessment with appropriate accommodations as indicated on the individual education program (IEP).
  - D. "Board" means the Utah State Board of Education.
- E. "Campus-Based Program" means a program provided by USDB that offers an alternative to an outreach program for students who are blind or visually impaired, deaf or hard of hearing, or deafblind (ages three to 22). Services are provided by qualified USDB staff at a USDB site.
- F. "The Chafee Amendment to the Copyright Act, 17 U.S.C. Section 121" (Chafee Amendment) is a federal law that allows an authorized entity to reproduce or distribute copyrighted materials in specialized formats for students who are blind or have other print disabilities without the need to obtain permission of the copyright owner. Authorized entities are governmental or nonprofit organizations that have a primary mission to provide copyrighted works in specialized formats for students who are blind or have other print disabilities.
- G. "Child Find" means activities and strategies designed to locate, evaluate and identify individuals eligible for services under the IDEA.
- H. "Consultation" means a meeting for discussion or the seeking of advice.

  I. "Designated LEA" means the local education agency
- 1. "Designated LEA" means the local education agency assigned by a student's IEP or Section 504 team to have primary responsibility for ensuring that all rights and requirements regarding individual student assessment, eligibility services and procedural safeguards are satisfied consistent with the Individuals with Disabilities Education Act (IDEA) 20 U.S.C. 1400 Part B or Section 504 of the Rehabilitation Act of 1973
- 1400, Part B, or Section 504 of the Rehabilitation Act of 1973.

  J. "Deafblindness" or "deafblind" means written verification provided by a medical professional stating that an individual has concomitant hearing and visual impairments, the combination of which causes such severe communication and other developmental and educational needs that they cannot be accommodated in special education programs solely for students with deafness or students with blindness. The definition of deafblindness also includes the provisions of 53A-25b-102 and 301
- K. "Educational Resource Center" (ERC) is a center under the direction of the USDB that provides information, technology, and instructional materials to assist Utah children with sensory impairments in progressing in the curriculum. It is also the mission of the ERC to facilitate access to materials, information and training for teachers and parents of children with sensory impairments.

- L. "Hearing impairment/deafness" ('hard of hearing' for purposes of this rule) is defined as follows:
- (1) Hearing impairment is an impairment in hearing, whether permanent or fluctuating, that adversely affects a student's educational performance but that is not included under the definition of deafness.
- (2) Deafness is a hearing impairment that is so severe that the student is impaired in processing linguistic information through hearing, with or without amplification, and that adversely affects a student's educational performance.
- M. "Local education agency" (LEA) means an agency that has administrative control and direction for public education. School districts, charter schools, and the USDB are LEAs.
- N. "National Instructional Materials Access Center (NIMAC) is a central national repository that receives file sets in the NIMAS from publishers to maintain, catalogue and house for future reference file sets for states to use with students who have print disabilities and require accessible alternate formats.
- O. "National Instructional Materials Accessibility Standard" (NIMAS) means the electronic standard that enables all producers of alternate formats for students with print disabilities to work from one standard format available from publishers for this purpose.
- P. "Outreach program" is a program provided by the USDB that offers an alternative to a campus-based program for students who are blind or visually impaired, deaf or hard of hearing, or deafblind (ages three to 22). Services are provided at a student's resident school or at a designated school by a qualified teacher of the blind or visually impaired, deaf or hard of hearing, or deafblind.
- Q. "Related services" means those supportive services that are necessary for the appropriate implementation of the IEP. These may include but are not limited to speech pathology, audiology, low vision services, orientation and mobility, school counselor, transportation, school nurse, occupational therapy, or physical therapy.
- R. "Section 504 accommodation plan" required by Section 504 of the Rehabilitation Act of 1973 means a plan designed to accommodate an individual who has been determined, as a result of an evaluation, to have a physical or mental impairment that substantially limits one or more major life activities.
- S. "Technical assistance" means assistance to public education employees or licensed educators, and parents and families in significant areas of need by someone who has the expertise necessary to give council and training in designated areas.
- T. "USDB" means the Utah Schools for the Deaf and the Blind.
  - U. "USOE" means the Utah State Office of Education.
- V. "Utah State Instructional Materials Access Center (USIMAC) is a center that receives NIMAS electronic file sets and produces them in the accessible alternate format required by students with print disabilities.
- W. Visual impairment (including blindness) is an impairment in vision that, even with correction, adversely affects a student's educational performance. The term includes both partial sight and blindness that adversely affects a student's educational performance.
- X. "WPU" means weighted pupil unit, the basic unit used to calculate the amount of state funds for which a school district or charter school is eligible.

#### R277-800-2. Authority and Purpose.

A. This rule is authorized by Utah Constitution Article X, Section 3 which vests general control and supervision of public education in the Board, Section 53A-25B-201 which describes the authority of the Board regarding the USDB, Section 53A-25b-203 which directs the Board to appoint Advisory Council members and assign a USOE staff member as a liaison between

the Board and the Advisory Council, Section 53A-25b-302 which directs the Board to establish entrance policies and procedures to be considered, consistent with IDEA, for student placement recommendations at the USDB, Section 53A-25b-501 to establish USIMAC and outline collaboration and operating procedures for USIMAC and USDB resources, and Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.

B. The purpose of this rule is to provide standards and procedures for the operation of the USDB and the USDB outreach programs and services.

#### R277-800-3. Board Authority Over and Support for USDB.

- A. Consistent with Section 53A-25b-201, The Board is the governing board of the USDB.
- B. The USDB superintendent, appointed consistent with Section 53A-25b-201(2), is subject to the direction of the Board and its executive officer, the State Superintendent of Public Instruction.
- C. The Board shall appoint the USDB superintendent on the basis of outstanding qualifications.
- (1) The USDB superintendent's term of office is for two years and until a successor is appointed and qualified.
- (2) The Board shall set the USDB superintendent's compensation for services.
- (3) The USDB superintendent shall have, at a minimum, an annual evaluation, as directed by the Board.
- (4) The USDB superintendent qualifications shall be established by the Board.
- (5) The duties of the USDB superintendent shall be established by the Board.
- D. The Board shall direct the USOE to support, provide assistance and work cooperatively with the USDB in providing services to designated Utah students.
- E. The Board shall assign a liaison to provide appropriate supervision to the USDB to ensure compliance with the law.
- F. The Board and USOE staff, as assigned, shall assist the USDB and its superintendent and associate superintendents in adopting policies and preparing an annual budget that are consistent with the law.
- (1) The Board shall approve the annual budget and expenditures of USDB.
- (2) The USDB superintendent shall, subject to the approval of the Board, appoint an associate superintendent to administer the Utah School for the Deaf and an associate superintendent to administer the Utah School for the Blind. Qualifications of the associate superintendents shall be aligned with the requirements of Section 53A-25b-201.
- (3) The USDB superintendent and associates may hire staff and teachers as needed for the USDB. Teachers and related service providers shall be appropriately licensed and credentialed or both for their specific assignments and support staff properly trained and supervised for their assignment.
- (4) In employment practices and decisions, the USDB and the USDB superintendent shall maintain the accreditation of the USDB school and programs.
- (5) The USDB superintendent and associates shall communicate regularly and effectively with the USOE and provide a written report to the Board at least annually in adequate time prior to the November legislative interim meeting or as requested by the Board.
  - (6) The USDB report shall contain:
  - (a) a financial report;
- (b) a report on the activities of the superintendent and associate superintendents;
- (c) a report on activities to involve parents and constituency, including school district and charter school personnel and advocacy groups, in the governance of the school and implementation of service delivery plans for students with

sensory impairments; and

- (d) a report on student achievement including student achievement data that provides longitudinal data for both current and previous students served by USDB, graduation rates, and students exiting USDB and their educational placements after exiting.
- (7) USDB shall ensure that each child/student served by USDB is assigned a unique student identifier (SSID) to allow for annual data collection and reporting of achievement of current and past students.
- (8) USDB shall provide the USOE with a listing of past and current children/students, including the assigned unique student identifier, served by USDB by September 1 of each year to facilitate the required data collection.

#### R277-800-4. USDB Advisory Council.

- A. The Board shall establish the Advisory Council for USDB and appoint and support Advisory Council members as directed in Section 53A-25b-201. The purpose of the Advisory Council is to provide advice and recommendations to the Board and USDB administration regarding the instruction of students and the needs of children and students with sensory impairments served statewide by USDB.
- B. The Advisory Council shall have not more than 11 Board-appointed voting members and shall include members as qualified under Section 53A-25b-201.
- C. Advisory Council members shall be appointed for two year terms and may serve no more than three consecutive terms. Advisory Council members serve at the pleasure of the Board.
- D. If an Advisory Council member resigns or is asked to resign, the Board shall appoint another member in a timely manner by seeking nominations.
- E. The Board shall assist the Advisory Council in developing and passing by-laws establishing procedures for nominating and recommending dismissal of Advisory Council members, and setting ethical standards for Advisory Council members.
- (1) The bylaws shall include operating procedures for the Advisory Council; and
- (2) the bylaws may allow for representation on the Advisory Council of constituencies within the USDB community.
- F. Advisory Council membership and school community council membership:
- (1) Members of the Advisory Council may serve as school community council members under Section 53A-1a-108(4) and R277-491.
- (2) The USDB school community council and election process shall be consistent with Section 53A-1a-108 and R277-491.
- (3) The USDB may implement electronic voting and consider encouraging school community council participation through electronic meetings and technology that facilitate participation of parents of USDB students in voting and school community council meetings.

# R277-800-5. USDB or Student's District of Residence/Charter School as Designated LEA.

- A. To be eligible to receive services from the USDB, a student must be a resident of Utah and meet requirements of Section 53A-25b-301.
- B. A student's placement at USDB, in a school/school district or charter school shall be determined by the student's IEP under IDEA or Section 504 accommodation plan. USDB services for students who are school-age shall be limited to those on an IEP or Section 504 accommodation plan.
- C. Consistent with Section 53A-25b-301(3)(c), an IEP team or Section 504 team shall determine the appropriate placement for each blind, deaf or deafblind student consistent

with IDEA using the Blind/Visually Impaired Guidelines, Deaf/Hard of Hearing Guidelines, or Deafblind Guidelines, as guidance. The USDB Guidelines are hereby incorporated by reference and included with this rule.

- D. It is the responsibility of the student's district of residence or charter school to conduct Child Find under R277-800-1F, and to convene the initial IEP or Section 504 team meeting in order to determine a student's placement.
- (1) A representative from the student s district of residence or charter school and a representative from the USDB shall be invited to the student's initial IEP or Section 504 accommodation plan meeting.
- (2) The parental preference shall be considered in the IEP or Section 504 accommodation plan process consistent with Section 53A-25b-301(3)(c). The final placement decision, as documented on the IEP or Section 504 accommodation plan, shall document a free appropriate public education (FAPE) for the student and shall not be determined solely by parent preference.
- E. When USDB is the designated LEA, USDB has full responsibility for all services defined in the IEP/Section 504 accommodation plan. A representative from the district of residence or charter school remains a required member of the IEP or Section 504 accommodation team.
- F. When the district of residence or charter school is the LEA designated to provide services to a student with an IEP or Section 504 accommodation plan, the district of residence or charter school has the responsibility for providing instruction and services for the student except that the USDB may be designated by the team as a related service provider. The USDB remains a required member of the student's IEP or 504 accommodation plan team.
- G. The IEP or Section 504 accommodation plan shall clearly define what services are to be provided by the related service provider(s).
- H. The IEP or Section 504 team shall determine the designated LEA for student placement.
- I. Parent complaints regarding student placement at district of residence or USDB:
- (1) If a parent is dissatisfied with a student's placement at USDB or district of residence or charter school, the parent may access dispute resolution procedures, consistent with Utah State Board of Education Special Education Rules, August 2007.
- (2) If a student's IEP or Section 504 accommodation plan provides for services to be provided by both the USDB and district of residence, or for the USDB and district of residence to share responsibility for serving a student, the parent may access dispute resolution procedures consistent with Utah State Board of Education Special Education Rules, August 2007.

#### R277-800-6. LEA and Board Interagency Agreement.

A. The Board, USOE and LEAs, with assistance from the USDB shall develop an Interagency Agreement that further explains roles, services, and financial obligations to students and participating entities and a basic process for resolving disagreements among the parties to the Agreement.

B. The Board shall also designate a USOE arbitrator or a panel of arbitrators to resolve disagreements among the USOE, the USDB, and LEAs regarding services to blind, visually impaired, deaf, hard of hearing, and deafblind students in order to provide services.

# R277-800-7. USDB Programs and Services-Student Eligibility.

- A. The USDB shall provide services and resources only for students who are deaf, blind or deafblind.
- (1) A student with multiple disabilities whose disabilities include blindness, deafness or deafblindness may receive USDB services consistent with the student's IEP.

- (2) Non-disabled preschool-age children may participate in USDB funded preschool programs consistent with the requirements of IDEA that students with disabilities must be served in the least restrictive environment and that groups or classes of students with disabilities must include non-disabled peers. Non-disabled children participating in these programs shall pay fees or tuition or both in order to participate.
- B. When the USDB is the designated LEA, the USDB shall provide all appropriate services to the student consistent with the student's IEP or Section 504 accommodation plan. Services may include:
  - (1) USDB instructional supports:
- (a) assessments for eligibility, placement, and educational programming and evaluation;
- (b) Utah Augmentative Communication Team (UAAACT) assessments to determine assistive technology needs;
  - (c) augmentative communication devices;
  - (d) assistive technology as needed;
  - (e) educational technology as needed;
  - (f) access to ERC:
  - (g) extended school year as determined by the IEP team;
  - (2) USDB related services to support student needs:
  - (a) audiology services as needed;
  - (b) behavior intervention;
  - (c) low vision services;
  - (d) nursing;
  - (e) occupational therapy;
  - (f) orientation and mobility;
  - (g) psychology;
  - (h) physical therapy;
  - (i) speech and language therapy;
  - (j) social work as needed;
- (k) transportation, consistent with the USDB transportation policy.
  - (3) Services for students who are deaf/hard of hearing:
  - (a) American Sign Language/English bilingual instruction;
  - (b) auditory/oral instruction;
  - (c) auditory therapy;
  - (d) cued speech transliteration;
  - (e) American Sign Language interpretation;
  - (f) oral transliteration.
  - (4) Services for students who are blind/visually impaired:
  - (a) Braille instruction;
  - (b) instruction in the expanded core curriculum;
  - (c) environmental awareness;
  - (d) orientation and mobility support.
  - (5) Services for students who are deafblind:
  - (a) deafblind consultant;
  - (b) communication intervener.
- C. When the USDB is determined by the IEP or Section 504 accommodation plan team to act as the outreach program provider, the USDB shall provide technical assistance, consultation, and professional development on issues related to sensory disabilities available to LEAs from the USDB at no charge. Services consistent with the student's IEP or Section 504 accommodation plan may include:
- (1) assessments for eligibility, placement, and educational programming and evaluation;
  - (2) assistive and educational technology;
  - (3) technology demonstration labs;
  - (4) transition planning;
  - (5) audiology services as needed;
  - (6) instructional strategies;
  - (7) instructional materials;
  - (8) Braille or large print or both;
  - (9) communication methodologies;
  - (10) accommodations as necessary for educational gain;
  - (11) modifications as necessary for educational gain;
  - (12) educational interventions;

- (13) low vision services;
- (14) occupational therapy;
- (15) physical therapy;
- (16) psychology;
- (17) speech/language pathology;
- (18) vision and hearing screening;
- (19) interpreter training.
- D. The following services shall be provided by the USDB to the LEA of a student with sensory disabilities at no cost to the LEA:
  - (1) deafblind services (as determined through the IEP):
- (a) consultation with the student's teacher, parent and the student:
  - (b) communication intervener.
  - (2) orientation and mobility;
  - (3) diagnostic services:
- (a) Utah Augmentative Communication Team (UAAACT) assessments to determine assistive technology needs;
  - (b) deafblind state assessment and coaching team.
- E. The following designated services shall be available from USDB at no charge for LEAs with less than three percent of the total Utah student population:
  - (1) outreach teacher:
  - (a) sensory-specific services to students:
  - (i) instruction;
- (ii) assessments for eligibility, placement, and educational programming and evaluation;
  - (iii) monitoring of student progress.
  - (b) supports to classroom teacher:
  - (i) consultation;
  - (ii) technical assistance.
  - (2) Related services to support the student:
  - (a) audiology;
  - (b) low vision services.
- (3) The USOE shall designate annually the LEAs that meet the three percent eligibility standards for specific identified services
- F. LEAs may contract with USDB to provide the following services, if qualified personnel are available:
  - (1) outreach teacher;
  - (2) related services;
  - (3) ASL interpretation;
  - (4) assessment;
  - (5) assistive and educational technology instruction.
- G. The following materials are available to LEAs on loan from the USDB. The duration of the loan and immediate availability of resources may vary:
  - (1) ÉRC:
  - (a) textbooks (Braille, large print);
  - (b) teaching aids;
  - (c) library materials;
  - (d) professional library;
  - (e) described and captioned media.
  - (2) technology loan programs (limited to 30 days):
  - (a) assistive and adaptive technology loan program;
  - (b) related services technology loan program.
- (3) The USDB shall develop a policy and process for publishing annually a list of materials available for loan, LEAs to whom materials may be loaned, and loan periods.
- (a) The policy shall emphasize communication among LEAs and the USDB about availability of resources. Resources shall be determined by a student's IEP or Section 504 accommodation plan; the origin of the resources may be determined between an LEA and the USDB.
- (b) The USDB shall develop a protocol for use in reviewing and ordering materials not immediately available when requested, as part of a student's education program.
- (c) Students/parents/guardians are on notice that materials are loaned for the use of the student for a designated period for

educational purposes. If loaned materials are lost, stolen, or damaged intentionally or due to student negligence, the student/parent/guardian shall be responsible to reimburse the LEA or USDB for the costs of the materials.

# R277-800-8. Payment by LEAs for USDB Services Beyond USDB Obligation.

- A. Certain services provided by USDB personnel, employees or contract employees are identified in R277-800-7 and shall be provided to LEAs at no cost consistent with the student's IEP or Section 504 accommodation plan.
- B. Other services and resources may be available to LEAs from the USDB for a reasonable charge or fee paid by the LEA, to the extent of resources or personnel available. These services include:
  - (1) outreach teachers;
  - (2) related services;
  - (3) American Sign Language;
  - (4) student assessment; and
  - (5) assistive and educational technology instruction.
- C. The USOE, USDB and LEAs shall determine appropriate fees, consistent statewide, for services subject to review by the Board, and notice to LEAs and parents of children currently receiving services from the USDB. The USDB shall review and publish its fee schedule for services to LEAs annually.

# R277-800-9. Assessment of USDB Students with Visual and Hearing Impairments Served in LEAs of Residence.

- A. Students shall be assessed consistent with Section 53A-1-601 et seq., R277-402, R277-700, R277-705, IDEA, Section 504 of the Rehabilitations Act, and Section 53A-25B-304.
- B. The USDB shall establish an assessment policy and guidelines to implement required assessments and address:
- (1) appropriate, complete and timely evaluations of students;
- (2) procedures for administration of assessments in addition to those required by the law, as determined by IEPs, Section 504 accommodation plans and individual teachers;
- (3) complete and accurate required assessments available to eligible students consistent with state and school district assessment timelines and availability of materials for nondisabled students;
- (4) staff training and preparation on appropriate administration of assessments and reporting of assessment results; and
- (5) procedures to ensure appropriate interpretation of assessments and results for parents and use of assessment results by USDB personnel.

#### R277-800-10. Outreach Programs.

- A. The USDB and school districts or charter schools may negotiate to share the costs for providing more efficient, cost-effective, and convenient services to students who are deaf, blind, or deafblind in public school classrooms in locations other than the USDB campus.
  - B. School districts or charter schools shall provide:
  - classroom(s);
  - (2) basic instructional materials;
- (3) physical education, music, media, school lunch, and other programs and services, consistent with those programs and services provided to other students within the school district or charter school;
  - (4) administrative support;
  - (5) basic secretarial services;
  - (6) special education related services.
  - C. The USDB shall provide:
  - (1) classroom instructors, including aides;
  - (2) instructional materials specific to the disability of the

students.

- D. The responsibilities of the USDB and a school district or charter school may be reassigned as negotiated between the school district or charter school and the USDB.
- E. A school district or charter school shall claim the state WPU if the school district or charter school provides all items or services identified in R277-800-10B.

#### R277-800-11. USDB Fiscal Procedures.

- A. The USDB shall keep fiscal, program and accounting records as required by the Board and shall submit reports required by the Board.
- B. The USDB shall follow state standards for fiscal procedures, auditing and accounting, consistent with Section 53A-25b-105.
- C. The USDB is a public state entity under the direction of the Board and as such is subject to state laws identified in Section 53A-25b-105 including State Money Management Act, Open and Public Meetings Act, Risk Management, State Building Board and Division of Facilities Construction and Management, Information Technology Services, Archives and Records Services, Utah Procurement Code, Budgetary Procedures Act, and Utah State Personnel Management Act.
- D. The USDB shall prepare and present an annual budget to the Board that includes no more than a five percent carryover of any one fund, including reimbursement funds from federal programs.
- E. Federal reimbursement funds (IDEA and Medicaid) shall be recovered quarterly during the year. Reimbursement amounts shall be identified in the current year's or no later than the subsequent year's budget.
- F. The revenue from the federal land grant designated for the maintenance of the School for the Blind and for the School for the Deaf shall be used solely for the benefit of USDB students and the recommended or designated use of the fund is subject to review by the Board.

### R277-800-12. Utah State Instructional Materials Access Center (USIMAC).

- A. The Board authorizes the establishment of the USIMAC to produce core instructional materials in alternative formats to ensure that all students with print disabilities qualified under the Chafee Amendment receive their materials in a timely manner.
- B. The USIMAC shall provide materials for all students with print disabilities who are qualified under the Chafee Amendment or otherwise eligible through an IEP or Section 504 accommodation plan.
- C. The USOE shall oversee the operations of the USIMAC.

  D. The USDB is the fiscal agent and operates the
- D. The USDB is the fiscal agent and operates the USIMAC to the extent of funds received annually from the Utah Legislature.
- E. LEAs may purchase accessible instructional materials using their own funding or request the production of accessible instructional materials in alternate formats from the USIMAC in accordance with established procedures to ensure timely access for students with print disabilities.
- F. For LEA textbook requests submitted by April 1 of the preceding school year, the USIMAC shall provide the textbook in the requested alternate format by the beginning of the following school year.
- G. The USDB ERC shall serve as the repository and distribution center for the USIMAC.
  - H. Operation of the USIMAC
- (1) Qualifying students: A student qualifies for accessible instructional materials from USIMAC (Braille, audio, large print, digital formats) following LEA determination that the student has a print disability in accordance with the Chafee

Amendment, IDEA, or Section 504 of the Rehabilitation Act.

(2) Costs for developing core instructional materials:

- (a) Textbooks for blind, vision impaired or deafblind students served by the USDB or LEAs shall be requested by the LEA consistent with the student's IEP or Section 504 accommodation plan.
- (b) When an LEA requests a core instructional textbook that was published before August 2006, the USIMAC shall conduct a search for the textbook within existing resources and, if available, the textbook shall be sent to the ERC for distribution to the LEA.
- (i) If the textbook is not available within existing resources, the USIMAC will conduct a search to determine if the textbook is available for purchase through another source.
- (ii) If the textbook is available through the American Printing House for the Blind (APH) the textbook shall be ordered and sent to the ERC for distribution to the LEA.
- (iii) If the textbook is not available from APH, but is available from another accessible media producer, the textbook shall be purchased and sent to the ERC for distribution to the LEA
- (iv) If the textbook is not available for purchase, the USIMAC will produce the textbook and send it to the ERC for distribution.
- (A) The USIMAC shall purchase the LEA-requested textbook in accordance with copyright law. The cost of the student edition textbook shall be charged to the requesting LEA.
- (B) The USIMAC shall produce the textbook in the LEA requested alternate format in accordance with the cost sharing outlined in the Interagency Agreement described in R277-800-
- (c) The sharing of costs for purchases described in R277-800-12 shall be outlined in the Interagency Agreement described in R277-800-6.
- (d) For textbooks published since August 2006, the USIMAC shall follow the same procedures outlined in R277-800-12H(2)(b). If the USIMAC is unable to obtain the NIMAS file set in a timely manner as a result of publisher negligence, the Board shall authorize USIMAC to seek damages from publisher(s) as a result of the failure to meet contract provisions.
- (3) Textbook publishers required to meet NIMAS requirements:
- (a) All approved textbook contracts for the state of Utah for instructional materials published since August 2006 shall include a provision for making NIMAS file sets available through the NIMAC in accordance with IDEA and USOE Instructional Materials Contract timelines.
- (b) If the USIMAC is unable to obtain the NIMAS file set from the NIMAC because the publisher fails to provide the NIMAS file set to the NIMAC in accordance with IDEA and USOE Instructional Materials Contract timelines, the USIMAC shall bill the textbook publisher the difference in the cost of producing the alternate format textbook without benefit of the NIMAS file set.
- (c) The publisher shall be advised of the rule; the Utah Instructional Materials Commission under R277-469 shall not approve textbooks and materials from publishers that have a pattern of not providing materials and textbooks for students with disabilities in a timely manner, consistent with the law and Board rules.
- (d) Requests for audio books shall be accessed through the USIMAC as appropriate or through other sources. Membership required for other sources is the responsibility of the LEA designated as the responsible entity for serving the student in the IEP or Section 504 accommodation plan.

KEY: educational administration
July 9, 2012

Notice of Continuation June 10, 2014

Art X Sec 3
53A-1-401(3)

53A-25b-203 53A-25b-302 53A-25b-501

# R307. Environmental Quality, Air Quality. R307-335. Degreasing and Solvent Cleaning Operations. R307-335-1. Purpose.

The purpose of this rule is to limit volatile organic compound (VOC) emission from degreasing and solvent cleaning operations.

#### R307-335-2. Applicability.

R307-335 applies to all degreasing or solvent cleaning operations that use VOCs and that are located in PM10 and PM2.5 nonattainment and maintenance plan areas as defined in 40 CFR 81.345 (July 1, 2011).

#### R307-335-3. Definitions.

The following additional definitions apply to R307-335:

"Batch open top vapor degreasing" means the batch process of cleaning and removing grease and soils from metal surfaces by condensing hot solvent vapor on the colder metal parts.

"Cold cleaning" means the batch process of cleaning and removing soils from metal surfaces by spraying, brushing, flushing or immersing while maintaining the solvent below its boiling point.

"Conveyorized degreasing" means the continuous process of cleaning and removing greases and soils from metal surfaces by using either cold or vaporized solvents.

"Department of Defense military technical data" means a specification that specifies design requirements, such as materials to be used, how a requirement is to be achieved, or how an item is to be fabricated or constructed.

"Freeboard ratio" means the freeboard height (distance between solvent line and top of container)divided by the width of the degreaser.

"Industrial solvent cleaning" means operations performed using a liquid that contains any VOC, or combination of VOCs, which is used to clean parts, tools, machinery, equipment and work areas. Cleaning operations include, but are not limited to, spraying, wiping, flushing, and purging.

"Open top vapor degreaser" means the batch process of cleaning and removing soils from metal surfaces by condensing low solvent vapor on the colder metal parts.

"Separation operation" means any process that separates a mixture of compounds and solvents into two or more components. Specific mechanisms include extraction, centrifugation, filtration, and crystallization.

"Solvent metal cleaning" means the process of cleaning soils from metal surfaces by cold cleaning, open top vapor degreasers, or conveyorized degreasing.

#### R307-335-4. Cold Cleaning Facilities.

No owner or operator shall operate a degreasing or solvent cleaning operation unless conditions in R307-335-4(1) through (7) are met.

- (1) A cover shall be installed which shall remain closed except during actual loading, unloading or handling of parts in cleaner. The cover shall be designed so that it can be easily operated with one hand if:
- (a) The volatility of the solvent is greater than 2 kPa (15 mm Hg or 0.3 psi) measured at 38 degrees C (100 degrees F),
  - (b) The solvent is agitated, or
  - (c) The solvent is heated.
- (2) An internal draining rack for cleaned parts shall be installed on which parts shall be drained until all dripping ceases. If the volatility of the solvent is greater than 4.3 kPa (32 mm Hg at 38 degrees C (100 degrees F)), the drainage facility must be internal, so that parts are enclosed under the cover while draining. The drainage facility may be external for applications where an internal type cannot fit into the cleaning system.
- (3) Waste or used solvent shall be stored in covered containers.

- (4) Tanks, containers and all associated equipment shall be maintained in good operating condition, and leaks shall be repaired immediately or the degreaser shall be shutdown.
- (5) Written procedures for the operation and maintenance of the degreasing or solvent cleaning equipment shall be permanently posted in an accessible and conspicuous location near the equipment.
- (6) If the solvent volatility is greater than 4.3 kPa (33 mm Hg or 0.6 psi) measured at 38 degrees C (100 degrees F), or if solvent is heated above 50 degrees C (120 degrees F), then one of the following control devices shall be used:
  - (a) Freeboard that gives a freeboard ratio greater than 0.7;
- (b) Water cover if the solvent is insoluble in and heavier than water); or
- (c) Other systems of equivalent control, such as a refrigerated chiller or carbon adsorption.
- (7) If used, the solvent spray shall be a solid fluid stream at a pressure that does not cause excessive splashing and may not be a fine, atomized or shower type spray.

#### R307-335-5. Open Top Vapor Degreasers.

Owners or operators of open top vapor degreasers shall, in addition to meeting the requirements of R307-335-4(3), (4) and (5)

- (1) Equip the vapor degreaser with a cover that can be opened and closed without disturbing the vapor zone. The cover shall be closed except when processing work loads through the degreaser;
  - (2) Install one of the following control devices:
  - (a) Equipment necessary to sustain:
  - (i) A freeboard ratio greater than or equal to 0.75, and
- (ii) A powered cover if the degreaser opening is greater than 1 square meter (10.8 square feet),
  - (b) Refrigerated chiller,
- (c) Enclosed design (cover or door opens only when the dry part is actually entering or exiting the degreaser),
- (d) Carbon adsorption system, with ventilation greater than or equal to 15 cubic meters per minute per square meter (50 cubic feet per minute per square foot) of air/vapor area when cover is open and exhausting less than 25 parts per million of solvent averaged over one complete adsorption cycle;
  - (3) Minimize solvent carryout by:
  - (a) Racking parts to allow complete drainage,
- (b) Moving parts in and out of the degreaser at less than 3.3 meters per minute (11 feet per minute),
- (c) Holding the parts in the vapor zone at least 30 seconds or until condensation ceases,
- (d) Tipping out any pool of solvent on the cleaned parts before removal, and
- (e) Allowing the parts to dry within the degreaser for at least 15 seconds or until visibly dry.
  - (4) Spray parts only in or below the vapor level;
- (5) Not use ventilation fans near the degreaser opening, nor provide exhaust ventilation exceeding 20 cubic meters per minute per square meter (65 cubic feet per minute per square foot) in degreaser open area, unless necessary to meet state and federal occupational, health, and safety requirements.
- (6) Not degrease porous or absorbent materials, such as cloth, leather, wood or rope;
- (7) Not allow work loads to occupy more than half of the degreaser's open top area;
- (8) Ensure that solvent is not visually detectable in water exiting the water separator;
  - (9) Install safety switches on the following:
- (a) Condenser flow switch and thermostat (shuts off sump heat if condenser coolant is either not circulating or too warm); and
- (b) Spray switch (shuts off spray pump if the vapor level drops excessively, i.e., greater than 10 cm (4 inches).

(10) Open top vapor degreasers with an open area smaller than one square meter (10.8 square feet) are exempt from R307-335-5(2)(b) and (d).

#### R307-335-6. Conveyorized Degreasers.

Owners and operators of conveyorized degreasers shall, in addition to meeting the requirements of R307-335-4(3), (4) and (5) and R307-335-5(5):

- (1) Install one of the following control devices for conveyorized degreasers with an air/vapor interface equal to or greater than two square meters (21.5 square feet):
  - (a) Refrigerated chiller; or
- (b) Carbon adsorption system, with ventilation greater than or equal to 15 cubic meters per minute per square meter (50 cubic feet per minute per square foot) of air/vapor area when downtime covers are open, and exhausting less than 25 parts per million of solvent, by volume, averaged over a complete adsorption cycle.
- (2) Equip the cleaner with equipment, such as a drying tunnel or rotating (tumbling) basket, sufficient to prevent cleaned parts from carrying out solvent liquid or vapor.
- (3) Provide downtime covers for closing off the entrance and exit during shutdown hours. Ensure that down-time cover is placed over entrances and exits of conveyorized degreasers immediately after the conveyor and exhaust are shut down and is removed just before they are started up.
- (4) Minimize carryout emissions by racking parts for best drainage and maintaining the vertical conveyor speed at less than 3.3 meters per minute (11 feet per minute).
- (5) Minimize openings: Entrances and exits should silhouette work loads so that the average clearance (between parts and the edge of the degreaser opening) is either less than 10 cm (4 inches) or less than 10% of the width of the opening.
  - (6) Install safety switches on the following:
- (a) Condenser flow switch and thermostat shuts off sump heat if coolant is either not circulating or too warm;
- (b) Spray switch shuts off spray pump or conveyor if the vapor level drops excessively, i.e., greater than 10 cm or (4 inches); and
- (c) Vapor level control thermostat shuts off sump level if vapor level rises too high.
- (7) Ensure that solvent is not visibly detectable in the water exiting the water separator.

#### R307-335-7. Industrial Solvent Cleaning.

- (1) Exemptions. The requirements of R307-335-7 do not apply to aerospace, wood furniture, shipbuilding and repair, flat wood paneling, large appliance, metal furniture, paper film and foil, plastic parts, miscellaneous metal parts coatings and light autobody and truck assembly coatings, flexible packaging, lithographic and letterpress printing materials, fiberglass boat manufacturing materials, and operations that are exclusively covered by Department of Defense military technical data and performed by a Department of Defense contractor and/or on site at installations owned and/or operated by the United States Armed Forces.
- (2) Operators of industrial solvent cleaning that emit 15 pounds of VOCs or more per day from industrial solvent cleaning operations, shall reduce VOC emissions from the use, handling, storage, and disposal of cleaning solvents and shop towels by implementing the following work practices:
  - (a) Covering open containers; and
- (b) Storing used applicators and shop towels in closed fire proof containers, and
  - (c) Limiting VOC emissions by either:
  - (i) Using solvents with a VOC limit in Table 1; or
- (ii) Installing an emission control system designed to have an overall control efficiency of at least 85%.

#### TABLE 1 Solvent Cleaning VOC Limits

Solvent Cleaning Category VOC Li	mit (lb/gal)
Coatings, adhesives and ink manufacturing	4.2
Electronic parts and components	4.2
General miscellaneous cleaning	2.5
Medical devices and pharmaceutical	
Tools, equipment and machinery	6.7
General surface cleaning	5.0
Screening printing operations	4.2
Semiconductor tools, maintenance and equipment	:
Cleaning	6.7

#### R307-335-8. Emission Control Systems.

- (1) The owner or operator of a control device shall maintain certification from the manufacturer that the emission control system will attain at least 85% overall efficiency performance and make the certification available to the director upon request.
- (2) Emission control systems shall be operated and maintained in accordance with the manufacturer recommendations to maintain at least 85% overall efficiency performance. The owner or operator shall maintain for a minimum of two years records of operating and maintenance sufficient to demonstrate that the equipment is being operated and maintained in accordance with the manufacturer recommendations.

#### R307-335-9. Recordkeeping.

The owner or operator shall maintain, for a minimum of two years, records of the solvent VOC content applied and the physical characteristics that demonstrate compliance with R307-335

#### R307-335-10. Compliance Schedule.

(1) All sources shall be in compliance with R307-335-7 by August 1, 2014.

KEY: air pollution, degreasing, solvent cleaning June 2, 2014 19-2-104(1)(a) Notice of Continuation February 1, 2012

#### R380. Health, Administration.

R380-25. Submission of Data Through an Electronic Data Interchange.

#### R380-25-1. Purpose and Authority.

This rule provides for the submission of information to the Department of Health through an electronic data interchange (EDI). Subsections 26-1-30(2)(d), 26-1-30(2)(e), 26-1-30(2)(f), 26-1-30(2)(g), 26-1-30(2)(p), and 26-1-30(2)(w); Sections 26-3-5; and 26-3-6 authorize this rule.

#### R380-25-2. Definitions.

These definitions apply to the rule:

- (1) "Health data" as defined in Subsection 26-3-1(2).
- (2) "Electronic data interchange" means an entity that receives billing, claim, or other electronically transmissible information from a data supplier and transmits it to another party.
  - (3) "Data supplier" as defined in Section 26-33a-102(3).

#### R380-25-3. Confidentiality.

- (1) Health data received by the Department of Health is confidential and protected as provided in Title 26, Chapter 3.
- (2) The Department of Health shall not store or use any information it receives from an EDI that the Department is not authorized to collect by statute, rule or agreement with a data supplier.
- (3) An EDI that receives and forwards health data or other information to the Department of Health on behalf of a data supplier without inspecting the contents of the information does not violate patient confidentiality or individual privacy rights.

#### R380-25-4. Required Forwarding.

An EDI that is instructed by a data supplier to forward information to the Department of Health must do so as instructed.

KEY: health, electronic data interchange July 1, 1999

Notice of Continuation June 9, 2014

26-1-30(2)(d) 26-1-30(2)(e) 26-1-30(2)(f) 26-1-30(2)(g) 26-1-30(2)(p) 26-1-30(2)(w) 26-3-6

#### R398. Health, Family Health and Preparedness, Children with Special Health Care Needs.

#### R398-1. Newborn Screening.

#### R398-1-1. Purpose and Authority.

- (1) The purpose of this rule is to facilitate early detection, prompt referral, early treatment, and prevention of disability and mental retardation in infants with certain genetic and endocrine
- (2) Authority for the Newborn Screening program and promulgation of rules to implement the program are found in Sections 26-1-30(2)(a), (b), (c), (d), and (g) and 26-10-6.

#### R398-1-2. Definitions.

- (1) "Abnormal test result" means a result that is outside of the normal range for a given test.
- (2) "Appropriate specimen" means a blood specimen submitted on the Utah Newborn Screening form that conforms with the criteria in R398-1-8.
- (3) "Blood spot" means a clinical specimen(s) submitted on the filter paper (specially manufactured absorbent specimen collection paper) of the Newborn Screening form using the heel stick method.
  - (4) "Department" means the Utah Department of Health.
- (5) "Follow up" means the tracking of all newborns with an abnormal result, inadequate or unsatisfactory specimen or a quantity not sufficient specimen through to a normal result or confirmed diagnosis and referral.
- (6) "Inadequate specimen" means a specimen determined by the Newborn Screening Laboratory to be unacceptable for testing.
- **(7)** "Indeterminate result" means a result that requires another specimen to determine normal or abnormal status.
- "Institution" means a hospital, alternate birthing facility, or midwife service in Utah that provides maternity or nursery services or both.
- (9) "Medical home/practitioner" means a person licensed by the Department of Commerce, Division of Occupational and Professional Licensing to practice medicine, naturopathy, or chiropractic or to be a nurse practitioner, as well as the licensed or unlicensed midwife who takes responsibility for delivery or the on-going health care of a newborn.
- (10) "Metabolic diseases" means those diseases screened by the Department which are caused by an inborn error of metabolism.
- (11) "Newborn Screening form" means the Department's demographic form with attached Food and Drug Administration (FDA)-approved filter paper medical collection device.
- "Quantity not sufficient specimen" or "QNS specimen" means a specimen that has been partially tested but does not have enough blood available to complete the full testing
- (13)"Unsatisfactory specimen" means an inadequate specimen.

#### R398-1-3. Implementation.

- (1) Each newborn in the state of Utah shall submit to the Newborn Screening testing, except as provided in Section R398-1-11.
- (2) The Department of Health, after consulting with the Newborn Screening Advisory Committee, will determine the disorders on the Newborn Screening Panel, based on demonstrated effectiveness and available funding. Disorders for which the infant blood is screened are:
  - (a) Biotinidase Deficiency;
  - (b) Congenital Adrenal Hyperplasia;
  - (c) Congenital Hypothyroidism;
  - (d) Galactosemia;
  - (e) Hemoglobinopathy:
  - (f) Amino Acid Metabolism Disorders:

- (i) Phenylketonuria (phenylalanine hydroxylase deficiency and variants);
- (ii) Tyrosinemia type 1(fumarylacetoacetate hydrolase
- deficiency);
  (iii) Tyrosinemia type 2 (tyrosine amino transferase deficiency);
- (iv) Tyrosinemia type 3 (4-OH-phenylpyruvate dioxygenase deficiency);
- (v) Maple Syrup Urine Disease (branched chain ketoacid dehydrogenase deficiency);
- (vi) Homocystinuria (cystathionine beta synthase deficiency);
- Citrullinemia (arginino succinic acid synthase (vii) deficiency);
- (viii) Argininosuccinic aciduria (argininosuccinic acid lvase deficiency);
  - (ix) Argininemia (arginase deficiency);
- (x) Hyperprolinemia type 2 (pyroline-5-carboxylate dehydrogenase deficiency);
  - (g) Fatty Acid Oxidation Disorders:
  - (i) Medium Chain Acyl CoA Dehydrogenase Deficiency;
- (ii) Very Long Chain Acyl CoA Dehydrogenase Deficiency;
  - (iii) Short Chain Acyl CoA Dehydrogenase Deficiency;
- (iv) Long Chain 3-OH Acyl CoA Dehydrogenase Deficiency;
- Short Chain 3-OH Acyl CoA Dehydrogenase (v) Deficiency;
- (vi) Primary carnitine deficiency (OCTN2 carnitine transporter defect);
  - (vii) Carnitine Palmitoyl Transferase I Deficiency;
  - (viii) Carnitine Palmitoyl Transferase 2 Deficiency;
  - (ix) Carnitine Acylcarnitine Translocase Deficiency;
  - (x) Multiple Acyl CoA Dehydrogenase Deficiency;
  - (h) Organic Acids Disorders:
- (i) Propionic Acidemia (propionyl CoA carboxylase deficiency);
  - (ii) Methylmalonic acidemia (multiple enzymes);
  - (iii) Malonic Aciduria;
- (iv) Isovaleric acidemia (isovaleryl CoA dehydrogenase deficiency);
  - (v) 2-Methylbutiryl CoA dehydrogenase deficiency;
  - (vi) Isobutyryl CoA dehydrogenase deficiency;
- (vii) 2-Methyl-3-OH-butyryl-CoA dehydrogenase deficiency;
- Glutaric acidemia type 1 (glutaryl CoA (viii) dehydrogenase deficiency);
  - (ix) 3-Methylcrotonyl CoA carboxylase deficiency;
  - (x) 3-Ketothiolase deficiency;
  - (xi) 3-Hydroxy-3-methyl glutaryl CoA lyase deficiency;
- (xii) Holocarboxylase synthase (multiple carboxylases) deficiency;
  - (i) Cystic Fibrosis; and
  - (i) Severe Combined Immunodeficiency syndrome.

#### R398-1-4. Responsibility for Collection of the First Specimen.

- (1) If the newborn is born in an institution, the institution must collect and submit an appropriate specimen, unless the newborn is transferred to another institution prior to 48 hours of
- (2) If the newborn is born outside of an institution, the practitioner or other person primarily responsible for providing assistance to the mother at the birth must arrange for the collection and submission of an appropriate specimen.
- (3) If there is no other person in attendance of the birth, the parent or legal guardian must arrange for the collection and submission of an appropriate specimen.
  - (4) If the newborn is transferred to another institution prior

to 48 hours of age, the receiving health institution must collect and submit an appropriate specimen.

#### R398-1-5. Timing of Collection of First Specimen.

The first specimen shall be collected between 48 hours and five days of age. Except:

- (1) If the newborn is discharged from an institution before 48 hours of age, an appropriate specimen must be collected within four hours of discharge.
- (2) If the newborn is to receive a blood transfusion or dialysis, the appropriate specimen must be collected immediately before the procedure, except in emergency situations where time does not allow for collection of the specimen. If the newborn receives a blood transfusion or dialysis prior to collecting the appropriate specimen the following must be done:
- (a) Repeat the collection and submission of an appropriate specimen 7-10 days after last transfusion or dialysis for a second screening specimen;
- (b) Repeat the collection and submission of an appropriate specimen 120 days after last transfusion or dialysis for a first screening specimen.

#### R398-1-6. Parent Education.

The person who has responsibility under Section R398-1-4 shall inform the parent or legal guardian of the required collection and submission and the disorders screened. That person shall give the second half of the Newborn Screening form to the parent or legal guardian with instructions on how to arrange for collection and submission of the second specimen.

#### R398-1-7. Timing of Collection of the Second Specimen.

A second specimen shall be collected between 7 and 28 days of age.

- (1) The parent or legal guardian shall arrange for the collection and submission of the appropriate second specimen through an institution, medical home/practitioner, or local health department.
- (2) If the newborn's first specimen was obtained prior to 48 hours of age, the second specimen shall be collected by fourteen days of age.
- (3) If the newborn is hospitalized beyond the seventh day of life, the institution shall arrange for the collection and submission of the appropriate second specimen.

#### R398-1-8. Criteria for Appropriate Specimen.

- (1) The institution or medical home/practitioner collecting the appropriate specimen must:
- (a) Use only a Newborn Screening form purchased from the Department. The fee for the Newborn Screening form is set by the Legislature in accordance with Section 26-1-6;
  - (b) Correctly store the Newborn Screening form;
- (c) Not use the Newborn Screening form beyond the date of expiration;
  - (d) Not alter the Newborn Screening form in any way;
- (e) Complete all information on the Newborn Screening form. If the infant is being adopted, the following may be omitted: infant's last name, birth mother's name, address, and telephone number. Infant must have an identifying name, and a contact person must be listed;
  - (f) Apply sufficient blood to the filter paper;
- (g) Not contaminate the filter paper with any foreign substance;
  - (h) Not tear, perforate, scratch, or wrinkle the filter paper;
- (i) Apply blood evenly to one side of the filter paper and be sure it soaks through to the other side;
- (j) Apply blood to the filter paper in a manner that does not cause caking;
  - (k) Collect the blood in such a way as to not cause serum

or tissue fluids to separate from the blood;

(l) Dry the specimen properly;

- (m) Not remove the filter paper from the Newborn Screening form.
- (2) Submit the completed Newborn Screening form to the Utah Department of Health, Newborn Screening Laboratory, 4431 South 2700 West, Taylorsville, Utah 84119.
- (a) The Newborn Screening form shall be placed in an envelope large enough to accommodate it without folding the form
- (b) If mailed, the Newborn Screening form shall be placed in the U.S. Postal system within 24 hours of the time the appropriate specimen was collected.
- (c) If hand-delivered, the Newborn Screening form shall be delivered within 48 hours of the time the appropriate specimen was collected.

#### R398-1-9. Abnormal Result.

- (1) (a) If the Department finds an abnormal result consistent with a disease state, the Department shall send written notice to the medical home/practitioner noted on the Newborn Screening form.
- (b) If the Department finds an indeterminate result on the first screening, the Department shall determine whether to send a notice to the medical home/practitioner based on the results on the second screening specimen.
- (2) The Department may require the medical home/practitioner to collect and submit additional specimens for screening or confirmatory testing. The Department shall pay for the initial confirmatory testing on the newborn requested by the Department. The Department may recommend additional diagnostic testing to the medical home/practitioner. The cost of additional testing recommended by the Department is not covered by the Department.
- (3) The medical home/practitioner shall collect and submit specimens within the time frame and in the manner instructed by the Department.
- (4) As instructed by the Department or the medical home/practitioner, the parent or legal guardian of a newborn identified with an abnormal test result shall promptly take the newborn to the Department or medical home/practitioner to have an appropriate specimen collected.
- (5) The medical home/practitioner who makes the final diagnosis shall complete a diagnostic form and return it to the Department within 30 days of the notification letter from the Department.

### R398-1-10. Inadequate or Unsatisfactory Specimen, or QNS Specimen.

- If the Department finds an inadequate or unsatisfactory specimen, or QNS specimen, the Department shall inform the institution or medical home/practitioner noted on the Newborn Screening form.
- (1) The institution or medical home/practitioner that submitted the inadequate or unsatisfactory, or QNS specimen shall submit an appropriate specimen in accordance with Section R398-1-8. The responsible institution or medical home/practitioner shall collect and submit the new specimen within two days of notice, and the responsible institution or medical home/practitioner shall label the form for testing as directed by the Department.
- (2) The parent or legal guardian of a newborn identified with an inadequate or unsatisfactory specimen or QNS specimen shall promptly take the newborn to the institution or medical home/practitioner to have an appropriate specimen collected.

#### R398-1-11. Testing Refusal.

A parent or legal guardian may refuse to allow the required testing for religious reasons only. The medical

home/practitioner or institution shall file in the newborn's record documentation of refusal, reason, education of family about the disorders, and a signed waiver by both parents or legal guardian. The practitioner or institution shall submit a copy of the refusal to the Utah Department of Health, Newborn Screening Program, P.O. Box 144710, Salt Lake City, UT 84114-4710.

#### R398-1-12. Access to Medical Records.

- (1) The Department shall have access to the medical records of a newborn in order to identify medical home/practitioner, reason appropriate specimen was not collected, or to collect missing demographic information.
- (2) The institution shall enter the Newborn Screening form number, also known as the Birth Record Number, into the Vital Records database and the Newborn Hearing Screening database.

#### R398-1-13. Noncompliance by Parent or Legal Guardian.

If the medical home/practitioner or institution has information that leads it to believe that the parent or legal guardian is not complying with this rule, the medical home/practitioner or institution shall report such noncompliance as medical neglect to the Department.

#### R398-1-14. Confidentiality and Related Information.

- (1) The Department initially releases test results to the institution of birth for first specimens and to the medical home/practitioner, as noted on the Newborn Screening form, for the second specimen.
- (2) The Department notifies the medical home/practitioner noted on the Newborn Screening form as provided in Section R398-1-9(1) of any results that require follow up.
- (3) The Department releases information to a medical home/practitioner or other health practitioner on a need to know basis. Release may be orally, by a hard copy of results or available electronically by authorized access.
- (4) Upon request of the parent or guardian, the Department may release results as directed in the release.
- (5) All requests for test results or records are governed by Utah Code Title 26, Chapter 3.
- (6) The Department may release information in summary, statistical, or other forms that do not identify particular individuals.
- (7) A testing laboratory that analyzes newborn screening samples for the Department may not release information or samples without the Department's express written direction.

#### R398-1-15. Blood Spots.

- (1) Blood spots become the property of the Department.
- (2) The Department includes in parent education materials information about the Department's policy on the retention and use of residual newborn blood spots.
- (3) The Department may use residual blood spots for newborn screening quality assessment activities.
- (4) The Department may release blood spots for research upon the following:
- (a) The person proposing to conduct the research applies in writing to the Department for approval to perform the research. The application shall include a written protocol for the proposed research, the person's professional qualifications to perform the proposed research, and other information if needed and requested by the Department. When appropriate, the proposal will then be submitted to the Department's Internal Review Board for approval.
- (b) The Department shall de-identify blood spots it releases unless it obtains informed consent of a parent or guardian to release identifiable samples.
- (c) All research must be first approved by the Department's Internal Review Board.

#### R398-1-16. Retention of Blood Spots.

- (1) The Department retains blood spots for a minimum of 90 days.
- (2) Prior to disposal, the Department shall de-identify and autoclave the blood spots.

#### R398-1-17. Reporting of Disorders.

If a diagnosis is made for one of the disorders screened by the Department that was not identified by the Department, the medical home/practitioner shall report it to the Department.

#### R398-1-18. Statutory Penalties.

As required by Subsection 63G-3-201(5): Any medical home/practitioner or institution responsible for submission of a newborn screen that violates any provision of this rule may be assessed a civil money penalty as provided in Section 26-23-6.

### **KEY:** health care, newborn screening

July 1, 2014 26-1-6 Notice of Continuation Sc**26eInB0(2)(a)2(b9**, (c), (d), and (g) 26-10-6

### R414. Health, Health Care Financing, Coverage and Reimbursement Policy.

### R414-10A. Transplant Services Standards. R414-10A-1. Introduction and Authority.

- (1) This rule establishes standards and criteria for tissue and organ transplantation services.
- (2) Section 9507 of the federal Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA), codified as section 1903(i)(1) of the Social Security Act, requires states, as part of the Medicaid program, to establish standards for coverage of transplantation services.
- (3) Under the ruling issued by the Federal District Court for the District of Utah, Central Division, Civil No. 96405, the Department of Health has absolute discretion to fund transplantation services under Title XIX of the Social Security Act and if transplantation services are covered, there must be no discrimination on the basis of age.

#### R414-10A-2. Definitions.

For purposes of Rule R414-10A:

- (1) "Abstinence" means the documented non-use of any abusable psychoactive substance by the client with random monthly drug screen tests.

  (2) "Active infection" means current presumptive evidence
- (2) "Active infection" means current presumptive evidence of invasion of tissue or body fluids by bacteria, viruses, fungi, rickettsiae, or parasites which is not demonstrated to be effectively controlled by the host, antibiotic or antimicrobial agents.
- (3) "Age group" means patients documented in the medical literature with an age at the time of transplantation related to the current age of the client as listed below:
  - (a) Birth through 12 months;
  - (b) One through 12 years;
  - (c) 13 through 20 years;
  - (d) 21 through 30 years;
  - (e) 31 through 40 years; or
  - (f) 41 through 54 years.
- (g) Department medical consultants may consider other age groups, documented by the medical literature and the transplant center to have conclusive relevance to the client's survival.
- (4) "Active substance abuse" means the current use of any abusable psychoactive substance which is not appropriately prescribed and taken under the direction of a physician or is not medically indicated.
- (5) "Allogenic" means having a different genetic constitution but belonging to the same species.
- (6) "Autologous" means the products or components of the same individual person.
- (7) "Bone marrow transplantation" means transplantation of cells from the bone marrow stem cells, peripheral blood stem cells, or cord blood stem cells to supplant the client bone marrow.
- (8) "Client" means an individual eligible to receive covered Medicaid services from an enrolled Medicaid provider.
  - (9) "Department" means the Utah Department of Health. (10) "Donor lymphocyte infusion" means infusion of
- allogenic lymphocytes into the client.
  (11) "Drug screen" means random testing for tobacco, marijuana, alcohol, benzodiazepines, narcotics, methadone, cocaine, amphetamines, and barbiturates.
- (12) "Emergency transplantation" means any transplantation which for reasons of medical necessity requires that a transplant be performed less than five days after determination of the need for the procedure.
- (13) "Intestine transplantation" means transplantation of both the small bowel and colon.
- (14) "Medical literature" means articles and medical information which have been peer reviewed and accepted for

publication or published.

- (15) "Medically necessary" means a client's medical condition which meets all the criteria and none of the contraindications for the type of transplantation requested.
- (16) "Multiple transplantations" means, except for corneas, the transplantation of more than one tissue or organ during the same or different operative procedure.
- (17) "Multivisceral transplantation" means the transplantation of liver, pancreas, omentum, stomach, small intestine and colon.
- (18) "Patient" means a person who is receiving covered professional services provided or directed by a licensed practitioner of the healing arts enrolled as a Medicaid provider.
- (19) "Remission" means the lack of any evidence of the leukemia on physical examination and hematological evaluation, including normocellular bone marrow with less than five percent blast cells, and peripheral blood counts within normal values, except for clients who are receiving maintenance chemotherapy.
- chemotherapy.

  (20) "Services" means the type of medical assistance specified in sections 1905(a)(1) through (24) of the Social Security Act and interpreted in the 42 CFR Section 440, Subpart A, October 1992 edition, which is adopted and incorporated by reference.
- (21) "Substance abuse rehabilitation program" means a rehabilitation program developed and conducted by an inpatient facility that, at a minimum, meets the standards of organization and staff of a chemical dependency/substance abuse specialty hospital specified in Sections R432-102-4 and 5.
- (22) "Syngeneic" means possessing identical genotypes, as monozygotic or identical twins.
- (23) "Transplantation" means the transfer of a human organ or tissue from one person to another or from one site to another in the same individual, except for skin, tendon, and bone.
- (24) "Vital end-organs" means organs of the body essential to life, e.g., the heart, the liver, the lungs, and the brain.

### R414-10A-3. Client Eligibility Requirements for Coverage for Transplantation Services.

Transplantation services are available to categorically eligible and medically needy individuals who are Title XIX eligible and meet criteria listed in Sections R414-10A-6 through 22 at the time the transplantation service is provided.

#### R414-10A-4. Program Access Requirements.

- (1) Transplantation services may be provided only for those eligible clients who meet the criteria listed in Sections R414-10A-6 through 22 for services covered under the Utah Medicaid program.
- (2) Transplantation services for the organ needed by the client may be provided only in a transplant center approved by the United States Department of Health and Human Services as a Medicare designated center or by the Department in accordance with criteria in Section R414-10A-7.
- (3) Transplantation services may be provided out-of-state only when the authorized service is not available in an approved facility in the state of Utah.
- (4) Criteria listed in Rule R414-10A applicable to transplantation services and transplant centers in the state of Utah also apply to out-of-state transplant services and facilities.
- (5) Post transplant authorization for transplantation services provided under emergency circumstances may be given only when:
- (a) all Utah Medicaid criteria listed in Sections R414-10A-6 through 22 are met; and
- (b) both the transplant center and the board-certified or board-eligible specialist evaluation required by Subsection R414-10A-6(3) are submitted with the recommendation that the

tissue or organ transplantation be authorized.

#### R414-10A-5. Service Coverage.

- (1) Transplantation services are covered by the Utah Medicaid program only when criteria listed in Sections R414-10A-6 through 22 are met.
- (2) Transplantations which are experimental or investigational or which are performed on an experimental or investigational basis are not covered.
- (3) Multiple transplantation services may be provided only when the criteria for the specific multiple transplantations are met.
- (4) Staff shall not consider criteria for single tissue or organ transplantation in reviewing requests for multiple transplantations.
- (5) Transplantation of additional tissues or organs, different from prior transplantations, may be provided only when the criteria for multiple transplantations of all provided or scheduled multiple tissue or organ transplantations are met.
- (6) The Utah Medicaid program covers repeat transplantations of the same tissues or organs only when the Department approves a new prior authorization under criteria found in Sections R414-10A-6 through 22.
- (7) Payment for emergency transplantations may be provided only when the service is provided for a transplantation with criteria approved in Sections R414-10A-6 through 22. Payment will not be made until Department staff has reviewed all of the information required by Sections R414-10A-6 through 22 and determined that the patient and the transplant center met criteria for approval and provision of the service at the time of the transplantation.
- (8) The Utah Medicaid program does not cover the following transplantation services:
- (a) Beta cells or other pancreas cells not part of a pancreatic organ transplantation.
- (b) Cells or tissues transplanted into the coronary arteries, myocardium, central nervous system, or spinal cord.
  - (c) Stem cells other than hematological stem cells.
- (d) Donor lymphocyte infusions for clients who have not had a prior bone marrow transplantation.
- (9) The Utah Medicaid program does not cover the following procedures:
- (a) Temporary or implanted ventricular assist devices with the exception of intra-aortic balloon assist devices.
  - (b) Temporary or implanted biventricular assist devices.
  - (c) Temporary or implanted mechanical heart.

#### R414-10A-6. Prior Authorization.

- (1) Prior authorization is required for all transplantation services except for the following transplants:
  - (a) cornea transplantation.
- (b) kidney, heart, liver, and pancreas transplantation performed in a Utah transplant center, which has been Medicare-approved for the last five or more years.
- (2) The prior authorization request for transplantation services must be initiated by the client's referring physician. Failure to submit all required information with the prior authorization request will delay processing of the request for transplantation.
- (3) The initial request for prior authorization of any transplantation, except heart, liver, cornea, or kidney, must contain all of the following:
- (a) A description of the medical condition which necessitates a transplantation.
- (b) Transplantation treatment alternatives utilized previous to the transplantation request.
- (c) Transplantation treatment alternatives considered and discarded, including discussion of why the alternatives have been discarded.

- (d) Comprehensive examination, evaluation and recommendations completed by a board-certified or board-eligible specialist in a field directly related to the client's condition which necessitates the transplantation, such as a nephrologist, gastroenterologist, cardiologist, or hematologist.
- (e) Comprehensive psycho-social evaluation of the client must include a comprehensive history regarding substance abuse and compliance with medical treatment.
- (f) Psycho-social evaluation of parent(s) or guardian(s) of the client, if the client is less than 18 years of age. The psychosocial evaluation must include a comprehensive history regarding substance abuse, and past and present compliance with medical treatment.
- (g) Comprehensive psychiatric evaluation of the client, if the client has a history of mental illness.
- (h) Comprehensive psychological or developmental testing, as requested by the Department.
- (i) Comprehensive infectious disease evaluation for a client with a recent or current suspected infectious episode.
- (j) Documentation by the client's referring physician that a client with a history of substance abuse has successfully completed a substance abuse program or has documented abstinence for a period of at least six months before any transplantation service can be authorized.
- (k) At least two negative drug screens within three months of the request date for prior authorization. The Utah Medicaid program requires monthly drug screens until the transplant date or until the transplant is denied if either of the two random drug screens are positive for drug use, past drug screens have been positive for drug use, or the Department requests the monthly screens. If the client has a history of substance abuse that does not include the drugs listed in Subsection R414-10A-2(11), then the drug screens must include the other substance(s) upon drug testing availability.
- (1) Hospital and outpatient records for at least the last two years, unless the patient is less than two years of age, in which case all records.
- (m) Pretransplant evaluation for a client diagnosed with cancer that includes staging of the cancer, laboratory tests, and imaging studies. A letter documenting that the transplant evaluation has been completed and that all medical records documentation from the evaluation have been transmitted to the Department
- (n) Any other medical evidence needed to evaluate possible contraindications for the type of transplantation being considered. Contraindications are listed in this rule under each organ or transplant type.
- (o) The transplant center must document, by a current medical literature review, a one-year survival rate from patients having received transplantation for the age group, specific diagnosis(es), condition and type of transplantation proposed for the client. Survival rate must be calculated by the Kaplan-Meier product-limit method or the actuarial life table method: "Kaplan, G., Meier, P. Non-Parametric estimation from incomplete observations. Journal of American Statistical Association 53:457-481, 1958. Cox, D.R., Oakes, D. Analysis of survival data. Chapman and Hill, 1984." adopted and incorporated by reference. At least ten patients in the appropriate age group must be alive at the end of the one or three year period to document adequate confidence intervals. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (p) The transplant center must document by a current medical literature review, a one year graft function rate for patients having received pancreas, kidney or small bowel transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. Graft function rate must be calculated by the Kaplan-Meier product-limit method or the actuarial life table method: "Kaplan,

- G., Meier, P. Non-Parametric estimation from incomplete observations. Journal of American Statistical Association 53:457-481, 1958. Cox, D.R., Oakes, D. Analysis of survival data. Chapman and Hill, 1984." adopted and incorporated by reference. The time to graft failure will be determined by the use of insulin post-pancreas transplantation, by the use of dialysis post-renal transplantation, and the use of total parenteral nutrition post-small bowel transplantation. At least ten patients in the appropriate age group must have documented graft function at the end of the one year period to document adequate confidence intervals. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (q) Bone marrow transplantation centers must document, by a current medical literature review, a one-year and a three-year survival rate from patients having received transplantation for the age group, specific diagnosis(es), condition and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (r) The transplant center must provide written recommendations for each client which support the need for the transplant. The recommendations must reflect use of both the transplant center's own patient selection criteria and the Utah Medicaid program criteria as noted in Sections R414-10A-8 through 22. Agreement of the transplant center to provide the required service must also be established.
- (s) The physician must provide, for review by the Department, any additional medical information which could affect the outcome of the specific transplant being requested.
- (t) The completed request for authorization, along with all required information and documentation, must be delivered to:

Utah Department of Health

Bureau of Coverage and Reimbursement Policy

Utilization Management Unit

Transplant Coordinator

288 North 1460 West

P.O. Box 143103

Salt Lake City, Utah 84114-3103

- (u) If incomplete documentation is received by the Department, the client's case is pended until the requested documentation has been received.
- (4) Prior authorization for each donor lymphocyte infusion must contain all of the following:
- (a) A description of the medical condition that necessitates a donor lymphocyte infusion.
- (b) Comprehensive examination, evaluation and recommendations completed by a board-certified or board-eligible specialist in a field directly related to the client's condition that necessitates the transplantation, such as a nephrologist, gastroenterologist, cardiologist, or hematologist. The evaluation must document that the proposed donor lymphocyte infusion for the client is a medically necessary service as defined in Subsections R414-1-2(18)(a) and (b).
- (c) Hospital and outpatient records for at least the last six months. If the patient is less than six months of age, the Department requires all case records.
- (d) The transplant center must document by a current medical literature review that the donor lymphocyte infusion is a medically necessary service as defined in Subsections R414-1-2(18)(a) and (b) for the age group, specific diagnosis(es), condition, and type of transplantation the client has previously received.

### R414-10A-7. Criteria for Transplantation Centers or Facilities.

Transplantation services are covered only in a transplant center or facility which demonstrates the following qualifications to the Department:

- (1) Compliance with criteria listed in Sections R414-10A-6 through 22.
- (2) The transplant center must document cost effectiveness and quality of service. The transplant center must complete, and submit to the Department for evaluation, documentation specific to the surgical experience of the requesting transplant center, showing applicable one and three year survival rates for all patients receiving transplantation in the last three years. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (3) Out-of-state transplant centers must meet all of the criteria and requirements listed by the Department in Sections R414-10A-6 through 22.
- (4) Transplantation services are covered in out-of-state transplant centers only when the service is not available in an approved facility in Utah, and agreement is reached between the Department and the requesting physician that service out-of-state is essential to the individual case.
- (5) Reimbursement to out-of-state transplant centers is provided only when the transplant center and the Department can agree upon arrangements which conform to the Department payment methodology.
  - (6) Corneal transplant facilities must document:
- (a) certification or licensure by the Department as an ambulatory surgical center or an acute care general hospital; and
- (b) that the surgeon is board-certified or board-eligible in ophthalmology.
- (7) Heart, heart lung, intestine, lung, pancreas, kidney, and liver transplant centers must document all of the following:
- (a) Current approval by the U.S. Department of Health and Human Services as a Medicare-approved center for transplantation of the organ(s) requested for the client.
- (b) Current full membership in the United Network for Organ Sharing for the specific organ transplantation requested for the client.
- (8) Bone marrow transplant centers must document approval by the National Marrow Donor Program as a bone marrow transplantation center.

### R414-10A-8. Criteria and Contraindications for Cornea Transplantation.

- (1) Cornea transplantation services may be provided to a client of any age.
- (2) The following are contraindications for cornea transplantation or penetrating keratoplasty:
  - (a) Active infection.
- (b) The presence of an associated disease, such as macular degeneration or diabetic retinopathy severe enough to prevent visual improvement with a successful corneal transplantation.

### R414-10A-9. Criteria and Contraindications for Bone Marrow Transplantation.

- (1) Bone marrow transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for bone marrow transplantation must meet requirements of Subsections R414-10A-9(2)(a) or (b).
- (a) Allogenic and syngeneic bone marrow transplantations may be approved for payment only when the client has an HLA-matched donor. The donor must be compatible for all or a five-out-of-six match of World Health Organization recognized HLA-A, -B, and -DR antigens as determined by appropriate serologic typing methodology.
- (i) The Department authorizes payment for a search of related family members, unrelated persons or both to find a suitable donor.
- (ii) The transplant center staff must complete, and submit to the Department for evaluation, a current medical literature

review, documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year survival rate, or by having a greater than or equal to 55 percent three-year survival rate or by meeting the one-year and three-year survival rates for patients receiving bone marrow transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.

- (b) Autologous bone marrow transplantation performed in conjunction with total body radiation or high dose chemotherapy, may be approved for payment only if a current medical literature review, completed by the transplant center staff and sent to the Department for staff review and evaluation, documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year survival rate, or by having a greater than or equal to 55 percent three-year survival rate or by meeting the one-year and three-year survival rates for patients receiving bone marrow transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) Clients for autologous bone marrow transplantations must have adequate marrow function and no evidence of marrow involvement by the primary malignancy at the time the marrow is harvested.
- (3) The client for bone marrow transplantation must meet all of the following requirements:
- (a) Medical assessment that the client is a reasonable risk for surgery with a likelihood of tolerance for immunosuppressive therapy.
- (b) Medical assessment by the client's referring physician that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (c) Psycho-social assessment that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (d) The client must have a strong motivation to undergo the procedure as documented by the medical and psycho-social assessment.
- (e) If the client has a history of substance abuse, then the client must successfully complete a substance abuse rehabilitation program or must have documented abstinence for a period of at least six months before the Department reviews a request for transplantation services.
- (f) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original bone marrow disease will not recur and limit survival to less than 75% one-year survival rate, or to less than 55% three-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (4) Any single contraindication listed below precludes approval for Medicaid payment for bone marrow transplantation:
  - (a) Active infection.
- (b) Acute severe hemodynamic compromise at the time of transplantation if accompanied by significant compromise of one or more vital end-organs.
  - (c) Active substance abuse.
- (d) Presence of systemic dysfunction or malignant disease which could limit successful clinical outcome or interfere with

compliance with a disciplined medical regimen or rehabilitation after transplantation.

- (e) Neuropsychiatric disorder which could lead to non-compliance or inhibit rehabilitation of the patient.
  - (f) Pulmonary diseases:
  - (i) Cystic fibrosis.
- (ii) Obstructive pulmonary disease (FEV1 less than 50% of predicted).
- (iii) Restrictive pulmonary disease (FVC less than 50% of predicted).
- (iv) Unresolved pulmonary roentgenographic abnormalities of unclear etiology.
  - (v) Recent or unresolved pulmonary infarction.
- (g) Cancer, unless treated and eradicated for two or more years or unless a current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents a greater than or equal to 75% one-year survival rate, or a greater than or equal to 55 percent three-year survival rate, or by meeting the one-year and three-year survival rates after transplantation for the age group, specific cancer, diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (h) Cardiovascular diseases:
  - (i) Intractable cardiac arrhythmias.
- (ii) Symptomatic or occlusive peripheral vascular or cerebrovascular disease.
  - (iii) Severe generalized arteriosclerosis.
- (i) Evidence of other major organ system disease or anomaly which could decrease the probability of successful clinical outcome or decrease the potential for rehabilitation.
- (j) Behavior pattern documented in the client's medical or psycho-social assessment which could interfere with a disciplined medical regimen. An indication of non-compliance by the client is documented by any of the following:
  - (i) Non-compliance with medications or therapy.
  - (ii) Failure to keep scheduled appointments.
  - (iii) Leaving the hospital against medical advice.
  - (iv) Active substance abuse.
- (5) Prior to the approval of transplantation, the transplantation team must document a plan of care, agreed to by the parent(s) or guardian(s) of a client who is under 18 years of age, to assure compliance to medication and follow-up care, if an indication of non-compliance documented by any of the behaviors listed in Subsections R414-10A-9(4)(j)(i) through (iv) is demonstrated by the parent(s) or guardian(s) of the client.
- (6) The client for donor lymphocyte infusion must produce documentation by current medical literature review and the client's referring physician that the donor lymphocyte infusion is a medically necessary service as defined in Subsections R414-1-2(18)(a) and (b).

### R414-10A-10. Criteria and Contraindications for Heart Transplantation.

- (1) Heart transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for heart transplantation must meet all of the following requirements:
- (a) The client must have irreversible, progressive heart disease with a life expectancy of one year or less without transplantation, or documented evidence of progressive pulmonary hypertension and no other reasonable medical or surgical alternative to transplantation available.
- (b) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to

75 percent one-year survival rate for patients receiving heart transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.

- (c) Severe cardiac dysfunction.
- (d) Medical assessment that the client is a reasonable risk for surgery with a likelihood of tolerance for immunosuppressive therapy.
- (e) Medical assessment by the client's referring physician that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (f) Psycho-social assessment that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (g) The client must have strong motivation to undergo the procedure, as documented by the medical and psycho-social assessment.
- (h) If the client has a history of substance abuse, then the client must successfully complete a substance abuse rehabilitation program or must have documented abstinence for a period of at least six months before the Department reviews a request for transplantation services.
- (i) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original heart disease will not recur and limit survival to less than 75% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (3) Any single contraindication listed below precludes approval for Medicaid payment for heart transplantation:
  - (a) Active infection.
- (b) Acute severe hemodynamic compromise at the time of transplantation if accompanied by significant compromise of one or more non-cardiac vital end-organs.
  - (c) Active substance abuse.
- (d) Presence of systemic dysfunction or malignant disease which could limit successful clinical outcome, interfere with compliance with a disciplined medical regimen or rehabilitation after transplantation.
- (e) Neuropsychiatric disorder which could lead to noncompliance or inhibit rehabilitation of the patient.
  - (f) Pulmonary diseases:
  - (i) Cystic fibrosis.
- (ii) Obstructive pulmonary disease (FEV1 less than 50% of predicted).
- (iii) Restrictive pulmonary disease (FVC less than 50% of predicted).
- (iv) Unresolved pulmonary roentgenographic abnormalities of unclear etiology.
  - (v) Recent or unresolved pulmonary infarction.
- (g) Cancer, unless treated and eradicated for two or more years or unless a current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents a greater than or equal to 75% one-year survival rate after transplantation for the age group, specific cancer, diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (h) Cardiovascular diseases:
- (i) Severe pulmonary hypertension documented in patients 18 years of age and older by a pulmonary vascular resistance

greater than eight Wood units, or pulmonary vascular resistance of six or seven Wood units in which a nitroprusside infusion is unable to reduce the pulmonary vascular resistance to less than three Wood units or is unable to reduce the pulmonary artery systolic pressure to below 50 mmHg.

- (ii) Severe pulmonary hypertension documented in patients less than 18 years of age and more than six months of age by a pulmonary vascular resistance greater than six pulmonary vascular resistance index units (PVRI), or in which a nitroprusside infusion is unable to reduce the pulmonary vascular resistance to less than six PVRI.
- (iii) Symptomatic or occlusive peripheral vascular or cerebrovascular disease.
  - (iv) Severe generalized arteriosclerosis.
- (i) Evidence of other major organ system disease or anomaly which could decrease the probability of successful clinical outcome or decrease the potential for rehabilitation.
- (j) Behavior pattern documented in the client's medical or psycho-social assessment which could interfere with a disciplined medical regimen. An indication of non-compliance by the client is documented by any of the following:
  - (i) Non-compliance with medications or therapy.
  - (ii) Failure to keep scheduled appointments.
  - (iii) Leaving the hospital against medical advice.
  - (iv) Active substance abuse.
- (4) Prior to approval of the transplantation, the transplantation team must document a plan of care, agreed to by the parent(s) or guardian(s), if an indication of non-compliance is demonstrated by the parent(s) or guardian(s) of a client who is under 18 years of age. Non-compliance is demonstrated by documentation of any of the behaviors listed in Subsections R414-10A-10(3)(j)(i) through (iv).

### R414-10A-11. Criteria and Contraindications for Intestine Transplantation.

- (1) Intestine transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for intestine transplantation must meet all of the following requirements:
- (a) The client must have short bowel syndrome or irreversible, progressive small bowel disease that requires daily hyperalimentation with no other reasonable medical or surgical alternative to transplantation available.
- (b) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year small bowel graft function rate for patients receiving intestine transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 85 percent one-year survival rate for patients receiving intestine transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (d) Medical assessment that the client is a reasonable risk for surgery with a likelihood of tolerance for immunosuppressive therapy.
- (e) Medical assessment by the client's referring physician that the client has sufficient mental, emotional and social

stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long term follow up and the immunosuppressive program which is required.

- (f) Psycho-social assessment that the client has sufficient mental, emotional, and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (g) The client must have a strong motivation to undergo the procedure as documented by the medical and psycho-social assessment.
- (h) If the client has a history of substance abuse, then he must successfully complete a substance abuse rehabilitation program or must have documented abstinence for a period of at least six months before the Department reviews a request for transplantation services.
- (i) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original intestinal disease will not recur and limit graft function survival to less than 75% one-year survival rate.
- (j) The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (3) Any single contraindication listed below precludes approval for Medicaid payment for small bowel transplantation:
  - (a) Active infection.
- (b) Acute severe hemodynamic compromise at the time of transplantation, if accompanied by significant compromise of one or more vital end-organs.
  - (c) Active substance abuse.
- (d) Presence of systemic dysfunction or malignant disease which could limit survival, interfere with compliance with a disciplined medical regimen or rehabilitation after transplantation.
- (e) Neuropsychiatric disorder which could lead to noncompliance or inhibit rehabilitation of the patient.
  - (f) Pulmonary diseases:
  - (i) Cystic fibrosis.
- (ii) Obstructive pulmonary disease (FEV1 less than 50% of predicted).
- (iii) Restrictive pulmonary disease (FVC less than 50% of predicted).
- (iv) Unresolved pulmonary roentgenographic abnormalities of unclear etiology.
  - (v) Recent or unresolved pulmonary infarction.
- (g) Cancer, unless treated and eradicated for two or more years, or unless a current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents a greater than or equal to 85% one-year survival rate after transplantation for the age group, specific cancer, diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (h) Cardiovascular diseases:
  - (i) Myocardial infarction within six months.
  - (ii) Intractable cardiac arrhythmias.
- (iii) Class III or IV cardiac dysfunction by New York Heart Association criteria.
- (iv) Prior congestive heart failure, unless a cardiovascular consultant determines adequate cardiac reserve.
- (v) Symptomatic or occlusive peripheral vascular or cerebrovascular disease.
  - (vi) Severe generalized arteriosclerosis.
- (i) Evidence of other major organ system disease or anomaly which could decrease the probability of successful clinical outcome or decrease the potential for rehabilitation.
  - (j) Behavior pattern documented in the client's medical or

psycho-social assessment which could interfere with a disciplined medical regimen. An indication of non-compliance by the client is documented by any of the following:

- (i) Non-compliance with medications or therapy.
- (ii) Failure to keep scheduled appointments.
- (iii) Leaving the hospital against medical advice.
- (iv) Active substance abuse.
- (4) Prior to approval of the transplantation, the transplantation team must document a plan of care, agreed to by the parent(s) or guardian(s), if an indication of non-compliance is demonstrated by the parent(s) or guardian(s) of a client who is under 18 years of age. An indication of non-compliance by the parent(s) or guardian(s) is documented by any of the behaviors listed in Subsections R414-10A-11(3)(j)(i) through (iv).

### R414-10A-12. Criteria and Contraindications for Kidney Transplantation.

- (1) Kidney transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) All indications for kidney transplantation listed below must be met by each client.
- (a) The client must have irreversible, progressive endstage renal disease.
- (b) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year successful renal graft function rate for patients receiving renal transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 90 percent one-year survival rate for patients receiving renal transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (d) Medical assessment that the client is a reasonable risk for surgery with a likelihood of tolerance for immunosuppressive therapy.
- (e) Medical assessment by the client's referring physician that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (f) Psycho-social assessment that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (g) The client must have strong motivation to undergo the procedure as documented by the medical and psycho-social assessment.
- (h) If the client has a history of substance abuse, then the client must successfully complete a substance abuse rehabilitation program or must have documented abstinence for a period of at least six months before the Department reviews a request for transplantation services.
- (i) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original

renal disease will not recur and limit graft function to less than 75% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.

- (3) Any single contraindication listed below shall preclude approval for Medicaid payment for kidney transplantation:
  - (a) Active infection.
- (b) Acute severe hemodynamic compromise at the time of transplantation if accompanied by significant compromise of one or more non-renal end-organs.
  - (c) Active substance abuse.
- (d) Presence of systemic dysfunction or malignant disease which could limit successful clinical outcome, interfere with compliance with a disciplined medical regimen or rehabilitation after transplantation.
- (e) Neuropsychiatric disorder which could lead to non-compliance or inhibit rehabilitation of the patient.
  - (f) Pulmonary diseases:
  - (i) Cystic fibrosis.
- (ii) Obstructive pulmonary disease (FEV1 less than 50% of predicted).
- (iii) Restrictive pulmonary disease (FVC less than 50% of predicted).
- (iv) Unresolved pulmonary roentgenographic abnormalities of unclear etiology.
  - (v) Recent pulmonary infarction.
- (g) Cancer, unless treated and eradicated for two or more years or unless a current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents a greater than or equal to 90% one-year survival rate after transplantation for the age group, specific cancer, diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (h) Cardiovascular diseases:
  - (i) Myocardial infarction within six months.
  - (ii) Intractable cardiac arrhythmias.
- (iii) Symptomatic or occlusive peripheral vascular or cerebrovascular disease.
  - (iv) Severe generalized arteriosclerosis.
- (i) Evidence of other major organ system disease or anomaly which could decrease the probability of successful clinical outcome or decrease the potential for rehabilitation.
- (j) Behavior pattern documented in the client's medical or psycho-social assessment which could interfere with a disciplined medical regimen. An indication of non-compliance by the client is documented by any of the following:
  - (i) Non-compliance with medications or therapy.
  - (ii) Failure to keep scheduled appointments.
  - (iii) Leaving the hospital against medical advice.
  - (iv) Active substance abuse.
- (4) Prior to approval of the transplantation, the transplantation team must document a plan of care, agreed to by the parent(s) or guardian(s), if an indication of non-compliance is demonstrated by the parent(s) or guardian(s) of a client who is under 18 years of age. An indication of non-compliance by the parent(s) or guardian(s) is documented by any of the behaviors listed in Subsections R414-10A-12(3)(j)(i) through (iv).

### R414-10A-13. Criteria and Contraindications for Liver Transplantation.

- (1) Liver transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) A client for liver transplantation must meet all of the following requirements:
  - (a) The transplant center staff must complete, and submit

- to the Department for staff review and evaluation, a current medical literature review, documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year survival rate for patients receiving liver transplantation for the age group, specific diagnosis(es), condition, and type of liver transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (b) Medical assessment that the client is a reasonable risk for surgery with a likelihood of tolerance for immunosuppressive therapy.
- (c) Medical assessment by the client's referring physician that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long term follow up and the immunosuppressive program which is required.
- (d) Psycho-social assessment that the client has sufficient mental, emotional, and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (e) The client must have a strong motivation to undergo the procedure as documented by the medical and psycho-social assessment.
- (f) If the client has a history of substance abuse, then the client must successfully complete a substance abuse rehabilitation program or must have documented abstinence for a period of at least six months before the Department reviews a request for transplantation services.
- (g) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original liver disease will not recur and limit survival to less than 75% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (3) Any single contraindication listed below precludes approval for Medicaid payment for liver transplantation:
  - (a) Active infection outside the hepatobiliary system.
- (b) Acute severe hemodynamic compromise at the time of transplantation, if accompanied by significant compromise of one or more non-hepatic vital end-organs.
- (c) Hepatitis B surface antigen positive, except for cases of fulminant hepatitis B.
  - (d) Stage IV hepatic coma.
  - (e) Active substance abuse.
- (f) Presence of systemic dysfunction or malignant disease which could limit successful clinical outcome, interfere with compliance with a disciplined medical regimen or rehabilitation after transplantation.
- (g) Neuropsychiatric disorder which could lead to non-compliance or inhibit rehabilitation of the patient.
  - (h) Pulmonary diseases:
  - (i) Cystic fibrosis.
- (ii) Obstructive pulmonary disease (FEV1 less than 50% of predicted).
- (iii) Restrictive pulmonary disease (FVC less than 50% of predicted).
- (iv) Unresolved pulmonary roentgenographic abnormalities of unclear etiology.
  - (v) Recent or unresolved pulmonary infarction.
- (i) Cancer, unless treated and eradicated for two or more years or unless a current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents a greater than or equal to 75% one-year survival rate after transplantation for the age group, specific cancer, diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall

use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.

- (j) Cardiovascular diseases:
- (i) Myocardial infarction within six months.
- (ii) Intractable cardiac arrhythmias.
- (iii) Class III or IV cardiac dysfunction by New York Heart Association criteria: "Goldman, L. et al. Comparative reproducibility and validity of systems assessing cardiovascular functional class: Advantages of a new specific activity scale. American Heart Association Circulation 64: 1227, 1981.", adopted and incorporated by reference.
- (iv) Prior congestive heart failure, unless a cardiovascular consultant determines adequate cardiac reserve.
- (v) Symptomatic or occlusive peripheral vascular or cerebrovascular disease.
  - (vi) Severe generalized arteriosclerosis.
- (k) Evidence of other major organ system disease or anomaly which could decrease the probability of successful clinical outcome or decrease the potential for rehabilitation.
- (l) Behavior pattern documented in the client's medical or psycho-social assessment which could interfere with a disciplined medical regimen. An indication of non-compliance by the client is documented by any of the following:
  - (i) Non-compliance with medications or therapy.
  - (ii) Failure to keep scheduled appointments.
  - (iii) Leaving the hospital against medical advice.
  - (iv) Active substance abuse.
- (4) Prior to approval of the transplantation, the transplantation team must document a plan of care, agreed to by the parent(s) or guardian(s) of a client who is under 18 years of age, to assure compliance with medications and follow-up care, if an indication of non-compliance documented by any of the behaviors listed in Subsections R414-10A-13(3)(1)(i) through (iv) is demonstrated by the parent(s) or guardian(s) of the client.

### R414-10A-14. Criteria and Contraindications for Lung Transplantation.

- (1) Lung transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for lung transplantation must meet all of the following requirements:
- (a) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review, documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year survival rate for patients receiving lung transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (b) Medical assessment that the client is a reasonable risk for surgery with a likelihood of tolerance for immunosuppressive therapy.
- (c) Medical assessment by the client's referring physician that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long term follow up and the immunosuppressive program which is required.
- (d) Psycho-social assessment that the client has sufficient mental, emotional, and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (e) The client must have a strong motivation to undergo the procedure as documented by the medical and psycho-social assessment
  - (f) The client with a history of substance abuse must

successfully complete a substance abuse rehabilitation program or must have documented abstinence for a period of at least six months before the Department reviews a request for transplantation services.

- (g) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original lung disease will not recur and limit survival to less than 75% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (3) Any single contraindication listed below shall preclude approval for payment for lung transplantation:
  - (a) Active infection.
- (b) Acute severe hemodynamic compromise at the time of transplantation, if accompanied by significant compromise of one or more non-pulmonary vital end-organs.
  - (c) Active substance abuse.
- (d) Presence of systemic dysfunction or malignant disease which could limit survival, interfere with compliance with a disciplined medical regimen or rehabilitation after transplantation.
- (e) Neuropsychiatric disorder which could lead to noncompliance or inhibit rehabilitation for the patient.
- (f) Cancer, unless treated and eradicated for two or more years or unless a current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents a greater than or equal to 75% one-year survival rate after transplantation for the age group, specific cancer, diagnosis(es), condition and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (g) Cardiovascular diseases:
  - (i) Myocardial infarction within six months;
  - (ii) Intractable cardiac arrhythmias;
- (iii) Class III or IV cardiac dysfunction by New York Heart Association criteria.
- (iv) Prior congestive heart failure, unless a cardiovascular consultant determines adequate cardiac reserve.
- (v) Symptomatic or occlusive peripheral vascular or cerebrovascular disease;
  - (vi) Severe generalized arteriosclerosis.
- (h) Evidence of other major organ system disease or anomaly which could decrease the probability of successful clinical outcome or decrease the potential for rehabilitation.
- (i) Behavior pattern documented in the client's medical or psycho-social assessment which could interfere with a disciplined medical regimen. An indication of non-compliance by the client is documented by any of the following:
  - (i) Non-compliance with medications or therapy.
  - (ii) Failure to keep scheduled appointments.
  - (iii) Leaving the hospital against medical advice.
  - (iv) Active substance abuse.
- (4) Prior to approval of the transplantation, the transplantation team must document a plan of care, agreed to by the parent(s) or guardian(s), if an indication of non-compliance is demonstrated by the parent(s) or guardian(s) of a client who is under 18 years of age. An indication of non-compliance by the parent(s) or guardian(s) is documented by any of the behaviors listed in Subsections R414-10A-14(3)(i)(i) through (iv).

### R414-10A-15. Criteria and Contraindications for Pancreas Transplantation.

- (1) Pancreas transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
  - (2) All indications for pancreas transplantation listed

below must be met by each client.

- (a) The client must have type I diabetes mellitus.
- (b) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a pancreas graft function rate greater than or equal to 75 percent at one-year for patients receiving pancreas transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 90 percent one-year survival rate for patients receiving pancreas transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (d) Medical assessment that the client is a reasonable risk for surgery with a likelihood of tolerance for immunosuppressive therapy.
- (e) Medical assessment by the client's referring physician that the client has sufficient mental, emotional and social stability and support to ensure that he and his parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required
- (f) Psycho-social assessment that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (g) The client must have strong motivation to undergo the procedure as documented by the medical and psycho-social assessment.
- (h) If the client has a history of substance abuse, then he must successfully complete a substance abuse rehabilitation program or must have documented abstinence for a period of at least six months before the Department reviews a request for transplantation services.
- (i) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original pancreas disease will not recur and limit graft function rate to less than 75% at one-year. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (3) Any single contraindication listed below precludes approval for Medicaid payment for pancreas transplantation:
  - (a) Active infection.
- (b) Acute severe hemodynamic compromise at the time of transplantation if accompanied by significant compromise of one or more end-organs.
  - (c) Active peptic ulcer.
  - (d) Active substance abuse.
- (e) Presence of systemic dysfunction or malignant disease which could limit successful clinical outcome, interfere with compliance with a disciplined medical regimen or rehabilitation after transplantation.
- (f) Irreversible musculoskeletal disease resulting in progressive weakness or in confinement to bed.
- (g) Neuropsychiatric disorder which could lead to noncompliance or inhibit rehabilitation of the patient.
  - (h) Pulmonary diseases:
  - (i) Cystic fibrosis.
  - (ii) Obstructive pulmonary disease (FEV1 less than 50%

of predictable).

- (iii) Restrictive pulmonary disease (FVC less than 50% of predictable).
- (iv) Unresolved pulmonary roentgenographic abnormalities of unclear etiology.
  - (v) Recent pulmonary infarction.
- (i) Cancer, unless treated and eradicated for two or more years or unless a current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents a greater than or equal to 90% one-year survival rate after transplantation for the age group, specific cancer, diagnosis(es), condition and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (j) Cardiovascular diseases:
  - (i) Myocardial infarction within six months.
  - (ii) Intractable cardiac arrhythmias.
- (iii) Symptomatic or occlusive peripheral vascular or cerebrovascular disease.
  - (iv) Severe general arteriosclerosis.
- (k) Evidence of other major organ system disease or anomaly which could decrease the probability of successful clinical outcome or decrease the potential for rehabilitation.
- (l) Behavior pattern documented in the client's medical or psycho-social assessment which could interfere with a disciplined medical regimen. An indication of non-compliance by the client is documented by any of the following:
  - (i) Non-compliance with medications or therapy.
  - (ii) Failure to keep scheduled appointments.
  - (iii) Leaving the hospital against medical advice.
  - (iv) Active substance abuse.
- (4) Prior to approval of the transplantation, the transplantation team must document a plan of care, agreed to by the parent(s) or guardian(s), if an indication of non-compliance is demonstrated by the parent(s) or guardian(s) of a client who is under 18 years of age. An indication of non-compliance by the parent(s) or guardian(s) is documented by any of the behaviors listed in Subsections R414-10A-15(3)(l)(i) through (iv).

### **R414-10A-16.** Criteria and Contraindications for Small Bowel Transplantation.

- (1) Small bowel transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for small bowel transplantation must meet all of the following requirements:
- (a) The client must have short bowel syndrome or irreversible, progressive small bowel disease that requires daily hyperalimentation with no other reasonable medical or surgical alternative to transplantation available.
- (b) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year small bowel function rate for patients receiving small bowel transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability for successful clinical outcome by having a greater than or equal to 85 percent one-year survival rate for patients receiving small bowel transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client.

The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.

- (d) Medical assessment that the client is a reasonable risk for surgery with a likelihood of tolerance for immunosuppressive therapy.
- (e) Medical assessment by the client's referring physician that the client has sufficient mental, emotional and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long term follow up and the immunosuppressive program which is required.
- (f) Psycho-social assessment that the client has sufficient mental, emotional, and social stability and support to ensure that the client and parent(s) or guardian(s) will strictly adhere to the long-term follow-up and the immunosuppressive program which is required.
- (g) The client must have a strong motivation to undergo the procedure as documented by the medical and psycho-social assessment.
- (h) If the client has a history of substance abuse, then he must successfully complete a substance abuse rehabilitation program or must have documented abstinence for a period of at least six months before the Department reviews a request for transplantation services.
- (i) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original small bowel disease will not recur and limit small bowel function survival to less than 85% one-year survival rate.
- (j) The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (3) Any single contraindication listed below shall preclude approval for Medicaid payment for small bowel transplantation:
  - (a) Active infection.
- (b) Acute severe hemodynamic compromise at the time of transplantation, if accompanied by significant compromise of one or more vital end-organs.
  - (c) Active substance abuse.
- (d) Presence of systemic dysfunction or malignant disease which could limit survival, interfere with compliance with a disciplined medical regimen or rehabilitation after transplantation.
- (e) Neuropsychiatric disorder which could lead to non-compliance or inhibit rehabilitation of the patient.
  - (f) Pulmonary diseases:
  - (i) Cystic fibrosis.
- (ii) Obstructive pulmonary disease (FEV1 less than 50% of predicted).
- (iii) Restrictive pulmonary disease (FVC less than 50% of predicted).
- (iv) Unresolved pulmonary roentgenographic abnormalities of unclear etiology.
  - (v) Recent or unresolved pulmonary infarction.
- (g) Cancer, unless treated and eradicated for two or more years, or unless a current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents a greater than or equal to 75% one-year survival rate after transplantation for the age group, specific cancer, diagnosis(es), condition and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (h) Cardiovascular diseases:
  - (i) Myocardial infarction within six months.
  - (ii) Intractable cardiac arrhythmias.
- (iii) Class III or IV cardiac dysfunction by New York Heart Association criteria.
  - (iv) Prior congestive heart failure, unless a cardiovascular

consultant determines adequate cardiac reserve.

- (v) Symptomatic or occlusive peripheral vascular or cerebrovascular disease.
  - (vi) Severe generalized arteriosclerosis.
- (i) Evidence of other major organ system disease or anomaly which could decrease the probability of successful clinical outcome or decrease the potential for rehabilitation.
- (j) Behavior pattern documented in the client's medical or psycho-social assessment which could interfere with a disciplined medical regimen. An indication of non-compliance by the client is documented by any of the following:
  - (i) Non-compliance with medications or therapy.
  - (ii) Failure to keep scheduled appointments.
  - (iii) Leaving the hospital against medical advice.
  - (iv) Active substance abuse.
- (4) Prior to approval of the transplantation, the transplantation team must document a plan of care, agreed to by the parent(s) or guardian(s), if an indication of non-compliance is demonstrated by the parent(s) or guardian(s) of a client who is under 18 years of age. An indication of non-compliance by the parent(s) or guardian(s) is documented by any of the behaviors listed in Subsections R414-10A-16(3)(j)(i) through (iv).

### R414-10A-17. Criteria and Contraindications for Heart and Lung Transplantation.

- (1) Heart-lung transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for heart-lung transplantation must meet all of the following requirements:
- (a) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review, documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year survival rate for patients receiving heartlung transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (b) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original disease will not recur and limit survival to less than 75% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (c) The requirements listed in:
  - (i) Subsections R414-10A-10(2)(c) through (i).
- (ii) Subsections R414-10A-10(3)(a) through (g), and (i) through (j).
  - (iii) Subsection R414-10A-10().

### R414-10A-18. Criteria and Contraindications for Intestine and Liver Transplantation.

- (1) Intestine-liver transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for intestine-liver transplantation must meet all of the following requirements:
- (a) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year small bowel function rate for patients receiving small bowel transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research

by staff medical consultants to evaluate the documentation submitted by the transplant center.

- (b) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year survival rate for patients receiving intestine-liver transplantation for the age group, specific diagnosis(es), and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents that the underlying original disease will not recur and limit survival to less than 75% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (d) The requirements listed in:
  - (i) Subsections R414-10A-13(2)(b) through (g).
  - (ii) Subsections R414-10A-13(3)(a) through (l).
  - (iii) Subsection R414-10A-13(4).

### R414-10A-19. Criteria and Contraindications for Kidney-Pancreas Transplantation.

- Kidney-pancreas transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for kidney-pancreas transplantation must meet all of the following requirements:
- (a) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year kidney and pancreas function rates for patients receiving kidney-pancreas transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (b) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 90 percent one-year survival rate for patients receiving kidney-pancreas transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents that the underlying original disease will not recur and limit survival to less than 90% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (d) The requirements listed in:
  - (i) Subsections R414-10A-12(2)(d) through (i).
  - (ii) Subsections R414-10A-12(3)(a) through (j).
  - (iii) Subsection R414-10A-12(4).

### R414-10A-20. Criteria and Contraindications for Combined Liver-Kidney Transplantation.

- (1) Liver-kidney transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
  - (2) The client for liver-kidney transplantation must meet

all of the following requirements:

- (a) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review, documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year survival rate for patients receiving liver-kidney transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (b) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting a renal graft function rate greater than or equal to 75 percent at one year for patients receiving liver-kidney transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documenting that the underlying original disease will not recur and limit survival to less than 75% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (d) The requirements listed in:
  - (i) Subsections R414-10A-13(2)(b) through (g).
  - (ii) Subsections R414-10A-13(3)(a) through (l).
  - (iii) Subsection R414-10A-13(4).

### R414-10A-21. Criteria and Contraindications for Multivisceral Transplantation.

- (1) Multivisceral transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for multivisceral transplantation must meet all of the following requirements:
- (a) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year pancreas and small bowel function rates for patients receiving multivisceral transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (b) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year survival rate for patients receiving multivisceral transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents that the underlying original disease will not recur and limit survival to less than 75% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (d) The requirements listed in:
  - (i) Subsections R414-10A-13(2)(b) through (g).
  - (ii) Subsections R414-10A-13(3)(a) through (l).

(iii) Subsection R414-10A-13(4).

### R414-10A-22. Criteria and Contraindications for Liver and Small Bowel Transplantation.

- (1) Liver-small bowel transplantation services may be provided for a Medicaid eligible client of any age who meets the following criteria.
- (2) The client for liver-small bowel transplantation must meet all of the following requirements:
- (a) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year small bowel function rate for patients receiving small bowel transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (b) The transplant center staff must complete, and submit to the Department for staff review and evaluation, a current medical literature review documenting a probability of successful clinical outcome by having a greater than or equal to 75 percent one-year survival rate for patients receiving liversmall bowel transplantation for the age group, specific diagnosis(es), condition, and type of transplantation proposed for the client. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
- (c) A current medical literature review, completed by the transplant center staff and submitted to the Department for staff review and evaluation, documents that the underlying original disease will not recur and limit survival to less than 75% one-year survival rate. The Department shall use independent research by staff medical consultants to evaluate the documentation submitted by the transplant center.
  - (d) The requirements listed in:
  - (i) Subsections R414-10A-13(2)(b) through (g).
  - (ii) Subsections R414-10A-13(3)(a) through (l).
  - (iii) Subsection R414-10A-13(4).

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### R414. Health, Health Care Financing, Coverage and Reimbursement Policy.

R414-14A. Hospice Care.

#### R414-14A-1. Introduction and Authority.

This rule is authorized by Sections 26-1-5 and 26-18-3, and Pub L. No. 111 148 of the Affordable Care Act. It implements Medicaid hospice care services as found in 42 U.S.C. 1396d(o).

#### R414-14A-2. Definitions.

The definitions in Rule R414-1 apply to this rule. In addition:  $\ \ \,$ 

- (1) "Attending physician" means a physician who:
- (a) is a doctor of medicine or osteopathy; and
- (b) is identified by the client at the time he or she elects to receive hospice care as having the most significant role in the determination and delivery of the client's medical care.
- (2) "Cap period" means the 12-month period ending October 31 used in the application of the cap on reimbursement for inpatient hospice care as described in Subsection R414-14A-23(5).
- (3) "Employee" means an employee of the hospice provider or, if the hospice provider is a subdivision of an agency or organization, an employee of the agency or organization who is appropriately trained and assigned to the hospice unit. "Employee" includes a volunteer under the direction of the hospice provider.

  (4) "Hospice care" means care provided to terminally ill
- (4) "Hospice care" means care provided to terminally ill clients by a hospice provider.
- (5) "Hospice provider" means a provider that is licensed under the provisions of Rule R432-750 and is primarily engaged in providing care to terminally ill individuals.
- (6) "Physician" means a doctor of medicine or osteopathy who is licensed by the state of Utah.
- (7) "Representative" means an individual who has been authorized under state law to make health care decisions, including initiating, continuing, refusing, or terminating medical treatments for a client who cannot make health care decisions.
- (8) "Terminally ill" means the client has a medical prognosis to live no more than six months if the illness runs its normal course.
- (9) "Adult" means a hospice client who is at least 21 years of age.

#### R414-14A-3. Client Eligibility Requirements.

- (1) A client who is terminally ill may obtain hospice care pursuant to this rule.
- (2) A client's certification of a terminal condition required for hospice eligibility must be based on a face-to-face assessment by a physician conducted no more than 90 days prior to the date of enrollment.
- (3) A client dually enrolled in Medicare and Medicaid must elect the hospice benefit for both Medicare and Medicaid. The client must receive hospice coverage under Medicare. Election for the Medicaid hospice benefit provides the client coverage for Medicare co-insurance and coverage for room and board expenses while a resident of a Medicare-certified nursing facility, intermediate care facility for people with an intellectual disability (ICF/ID), or freestanding hospice facility.

#### R414-14A-4. Program Access Requirements.

- (1) Hospice care may be provided only by a hospice provider licensed by the Department, that is Medicare certified in accordance with 42 CFR Part 418, and that is a Medicaid provider
- (2) A hospice provider must have a valid Medicaid provider agreement in place prior to initiating hospice care for Medicaid clients. The Medicaid provider agreement is effective on the date a Medicaid provider application is received in the Department and may not be made retroactive to an earlier date,

including an earlier effective date of Medicare hospice certification.

- (3) At the time of a change of ownership, the previous owner's provider agreement terminates as of the effective date of the change of ownership.
- (4) The Department accepts all waivers granted to hospice agencies by the Centers for Medicare and Medicaid Services as part of the Medicare certification process.
- (5) Hospice agencies participating in the Medicaid program shall provide hospice care in accordance with the requirements of 42 CFR Part 418.

#### R414-14A-5. Service Coverage.

Hospice care categories eligible for Medicaid reimbursement are the following:

- (1) "Routine home care day" is a day in which a client who has elected to receive hospice care is at home and is not receiving continuous home care as defined in Subsection R414-14A-5(2). For purposes of routine home care day, extended stay residents of nursing facilities are considered at home.
- (2) "Continuous home care day" is a day in which a client who has elected to receive hospice care receives a minimum of eight aggregate hours of care from the hospice provider during a 24-hour day, which begins and ends at midnight. The eight aggregate hours of care must be predominately nursing care provided by either a registered nurse or licensed practical nurse. Continuous home care is only furnished during brief periods of crisis in which a patient requires continuous care that is primarily nursing care to achieve palliation or management of acute medical symptoms. Extended stay residents of nursing facilities are not eligible for continuous home care day.
- (3) "Inpatient respite care day" is a day in which the client who has elected hospice care receives short-term inpatient care when necessary to relieve family members or other persons caring for the client at home.
- (4) "General inpatient care day" is a day in which a client who has elected hospice care receives general inpatient care for pain control or acute or chronic symptom management that cannot be managed in a home or other outpatient setting. General inpatient care may be provided in a hospice inpatient unit, a hospital, or a nursing facility.
- (5) "Room and Board" is medication administration, performance of personal care, social activities, routine and therapeutic dietary services, meal service including direct feeding assistance, maintaining the cleanliness of the client's room, assistance with activities of daily living, durable equipment, prescribed therapies, and all other services unrelated to care associated with the terminal illness that would be covered under the Medicaid State Plan nursing facility benefit.

#### R414-14A-6. Hospice Election.

- (1) A client who meets the eligibility requirement for Medicaid hospice must file an election statement with a particular hospice. If the client cannot cognitively make informed health care decisions or is under 18 years of age, the client's legally authorized representative may file the election statement.
- (2) Each hospice provider designs and prints his own election statement. The election statement must include the following:
- (a) Identification of the particular hospice that will provide care to the client;
- (b) the client's or representative's acknowledgment that he or she has been given a full understanding of the palliative rather than curative nature of hospice care, as it relates to the client's terminal illness;
- (c) for adult clients, acknowledgment that the client waives certain Medicaid services as set forth in Section R414-14A-9;
  - (d) acknowledgment that the client or representative may

revoke the election of the hospice benefit at any time in the future and therefore become eligible for Medicaid services waived at the time of hospice election as set forth in Section R414-14A-8; and

- (e) the signature of the client or representative.
- (3) The effective date of the election may be the first day of hospice care or a later date, but may be no earlier than the date of the election statement
- (4) An election to receive hospice care remains effective through the initial election period and through the subsequent election periods without a break in care as long as the client:
  - (a) remains in the care of a hospice;
  - (b) does not revoke the election; and
  - (c) is not discharged from the hospice.
- (5) The hospice provider must notify the Department at the time a Medicaid client selects the hospice benefit, including selecting the hospice provider under a change of designated hospice. The notification must include a copy of the hospice election statement and the physician's certification of terminal illness for hospice care. Authorization for reimbursement of hospice care begins no earlier than the date notification is received by the Department for an eligible Medicaid client, except as provided in Section R414-14A-20.
- (6) Subject to the conditions set forth in this rule, a client may elect to receive hospice care during one or more of the following election periods:
  - (a) an initial 90-day period;
  - (b) a subsequent 90-day period; or
  - (c) an unlimited number of subsequent 60-day periods.

#### R414-14A-7. Change in Hospice Provider.

- A client or representative may change, once in each election period, the designation of the particular hospice from which hospice care will be received.
- (2) The change of the designated hospice is not a revocation of the election for the period in which it is made.
- (3) To change the designation of hospice provider, the client must file, with the hospice provider from which care has been received and with the newly designated hospice provider, a statement that includes the following information:
- (a) the name of the hospice provider from which the client has received care;
- (b) the name of the hospice provider from which the client plans to receive care; and
  - (c) the date the change is to be effective.
- (4) The client must file the change on or before the effective date.

### R414-14A-8. Revocation and Re-election of Hospice Services.

- (1) A client or legal representative may voluntarily revoke the client's election of hospice care at any time during an election period.
- (2) To revoke the election of hospice care, the client or representative must file a statement with the hospice provider that includes the following information:
- (a) a signed statement that the client or representative revokes the client's election for Medicaid coverage of hospice care.
- (b) the date that the revocation is to be effective, which may not be earlier than the date that the revocation is made; and
- (c) an acknowledgment signed by the patient or the patient's representative that the patient will forfeit Medicaid hospice coverage for any remaining days in that election period.
- (3) Upon revocation of the election of Medicaid coverage of hospice care for a particular election period, a client:
  - (a) is no longer covered under Medicaid for hospice care;
- (b) resumes Medicaid coverage for the benefits waived under Section R414-14A-9 (for adult clients); and

- (c) may at any time elect to receive hospice coverage for any other hospice election periods that he or she is eligible to receive
- (4) If an election has been revoked, the client or his representative may at any time file an election in accordance with this rule for any other election period that is still available to the client
- (5) Hospice providers may not encourage adult clients to temporarily revoke hospice services solely for the purpose of avoiding financial responsibility for Medicaid services that have been waived at the time of hospice election as described in Section R414-14A-9.
- (6) Hospice providers must send notification to the Department within ten calendar days that a client has revoked hospice benefits. Notification must include a copy of the revocation statement signed by the client or the client's legal representative.

### R414-14A-9. Rights Waived to Some Medicaid Services for Adult Clients.

- (1) For the duration of an election for hospice care, an adult client waives all rights to Medicaid for the following services:
- (a) hospice care provided by a hospice other than the hospice designated by the client, unless provided under arrangements made by the designated hospice; and
- (b) any Medicaid services that are related to the treatment of the terminal condition for which hospice care was elected or a related condition or are duplicative of hospice care except for services:
  - (i) provided by the designated hospice;
- (ii) provided by another hospice under arrangements made by the designated hospice; and
- (iii) provided by the client's attending physician if the services provided are not otherwise covered by the payment made for hospice care.
- (2) Medicaid services for illnesses or conditions not related to the client's terminal illness are not covered through the hospice program but are covered when provided by the appropriate provider.

### R414-14A-10. Concurrent Care for Clients Under 21 Years of Age.

- (1) For the duration of the election of hospice care, clients under 21 years of age may only receive hospice care which is provided by the designated hospice, or that has been provided under arrangements made by the designated hospice.
- (2) Clients under 21 years of age who elect to receive Medicaid hospice care may also receive concurrent Medicaid State Plan treatment for the terminal illness and other related conditions
- (3) For life prolonging treatment rendered to clients under 21 years of age, Medicaid shall reimburse the appropriate Medicaid enrolled medical care providers directly through the usual and customary Medicaid billing procedures. Hospice providers are not responsible to reimburse medical care providers for life prolonging treatment rendered to hospice clients who are under 21 years of age.
- (4) Each pediatric hospice provider shall develop a training curriculum to ensure that the hospice's interdisciplinary team members, including volunteers, are adequately trained to provide hospice care to clients who are under 21 years of age. All staff members and volunteers who provide pediatric hospice care must receive the training before they provide hospice care services, and at least annually thereafter. The training shall include the following pediatric specific elements:
  - (a) Growth and development;
  - (b) Pediatric pain and symptom management;
  - (c) Loss, grief and bereavement for pediatric families and

the child;

- (d) Communication with family, community and interdisciplinary team;
  - (e) Psycho-social and spiritual care of children;
  - (f) Coordination of care with the child's community.
- (5) For pediatric care, the Hospice Program shall adopt the National Hospice and Palliative Care Organization's (NHPCO) Standards for Hospice Programs.

### R414-14A-11. Notice of Hospice Care in a Nursing Facility, ICF/ID, or Freestanding Inpatient Hospice Facility.

- (1) The hospice provider must notify the Department at the time a Medicaid client residing in a Medicare certified nursing facility, a Medicaid-certified ICF/ID, or a Medicare freestanding inpatient hospice facility elects the Medicaid hospice benefit or at the time a Medicaid client who has elected the Medicaid hospice benefit is admitted to a Medicare certified nursing facility, a Medicaid certified ICF/ID, or a Medicare freestanding inpatient hospice facility.
- (2) The notification must include a prognosis of the time the client will require skilled nursing facility services under the hospice benefit.
- (3) Except as provided in Section R414-14A-20, reimbursement for room and board begins no earlier than the date the hospice provider notifies the Department that the client has elected the Medicaid hospice benefit.

#### R414-14A-12. Notice of Independent Attending Physician.

The hospice provider must notify the Department at the time a Medicaid client designates an attending physician who is not a hospice employee.

#### R414-14A-13. Extended Hospice Care.

- (1) Clients who accumulate 12 or more months of hospice benefits are subject to an independent utilization review by a physician with expertise in end-of-life and hospice care selected by the Department.
- (2) If Medicare determines that a patient is no longer eligible for Medicare reimbursement for hospice services, the patient will no longer be eligible for Medicaid reimbursement for hospice services. Providers must immediately notify Medicaid upon learning of Medicare's determination. Medicaid reimbursement for hospice services will cease the day after Medicare notifies the hospice provider that the client is no longer eligible for hospice care.

### R414-14A-14. Provider Initiated Discharge from Hospice Care.

- (1) The hospice provider may not initiate discharge of a patient from hospice care except in the following circumstances:
- (a) the patient moves out of the hospice provider's geographic service area or transfers to another hospice provider by choice;
- (b) the hospice determines that the patient is no longer terminally ill; or
- (c) the hospice provider determines, under a policy set by the hospice for the purpose of addressing discharge for cause, that the patient's behavior (or the behavior of other persons in the patient's home) is disruptive, abusive, or uncooperative to the extent that delivery of care to the patient or the ability of the hospice to operate effectively is seriously impaired.
- (2) The hospice provider must carry out the following activities before it seeks to discharge a patient for cause:
- (a) advise the patient that a discharge for cause is being considered:
- (b) make a diligent effort to resolve the problem that the patient's behavior or situation presents;
- (c) ascertain that the discharge is not due to the patient's use of necessary hospice services; and

- (d) document the problem and efforts to resolve the problem in the patient's medical record.
- (3) Before discharging a patient for any reason listed in Subsection R414-14A-14(1), the hospice provider must obtain a physician's written discharge order from the hospice provider's medical director. If a patient also has an attending physician, the hospice provider must consult the physician before discharge and the attending physician must include the review and decision in the discharge documentation.
- (4) A client, upon discharge from the hospice during a particular election period, for reasons other than immediate transfer to another hospice:
  - (a) is no longer covered under Medicaid for hospice care;
- (b) resumes Medicaid coverage of the benefits waived during the hospice coverage period; (for adult clients); and
- (c) may at any time elect to receive hospice care if the client is again eligible to receive the benefit in the future.
- (5) The hospice provider must have in place a discharge planning process that takes into account the prospect that a patient's condition might stabilize or otherwise change if that patient cannot continue to be certified as terminally ill. The discharge planning process must include planning for any necessary family counseling, patient education, or other services before the patient is discharged because the patient is no longer terminally ill.

#### R414-14A-15. Hospice Room and Board Service.

- If a client residing in a nursing facility, ICF/ID or a freestanding hospice inpatient unit elects hospice care, the hospice provider and the facility must have a written agreement under which the total care of the individual must be specified in a comprehensive service plan, the hospice provider is responsible for the professional management of the client's hospice care, and the facility agrees to provide room and board and services unrelated to the care of the terminal condition to the client. The agreement must include:
- (1) identification of the services to be provided by each party and the method of care coordination to assure that all services are consistent with the hospice approach to care and are organized to achieve the outcomes defined by the hospice plan of care:
- (2) a stipulation that Medicaid services may be provided only with the express authorization of the hospice;
- (3) the manner in which the contracted services are coordinated, supervised and evaluated by the hospice provider;
- (4) the delineation of the roles of the hospice provider and the facility in the admission process; needs assessment process, and the interdisciplinary team care conference and service planning process;
- (5) requirements for documenting that services are furnished in accordance with the agreement;
- (6) the qualifications of the personnel providing the services; and
- (7) the billing and reimbursement process by which the nursing facility will bill the hospice provider for room and board and receive payment from the hospice provider.
- (8) In cases in which nursing facility residents revoke their hospice benefits, it is the responsibility of the hospice provider to notify the nursing facility of the revocation. The notice must be in writing and the hospice provider must provide it to the nursing facility on or before the revocation date.

#### R414-14A-16. In Home Physician Services.

In-home physician visits by the attending physician are authorized for hospice clients if the attending physician determines that direct management of the client in the home setting is necessary to achieve the goals associated with a hospice approach to care.

#### R414-14A-17. Continuous Home Care.

When the hospice provider determines that a patient requires at least eight hours of primarily nursing care in order to manage an acute medical crisis, the hospice provider will maintain documentation to support the requirement that the services provided were reasonable and necessary and were in compliance with an established plan of care in order to meet a particular crisis situation. Continuous home care is a covered benefit only as necessary to maintain the terminally ill client at home

#### R414-14A-18. General Inpatient Care.

- (1) General inpatient care is authorized without prior authorization for an initial ten calendar day length of stay. Prior authorization is required for any additional general inpatient care days during the same stay to verify that the client's needs meet the requirements for general inpatient care. If a hospice provider requests additional days, the subsequent requests are subject to clinical review and approval by qualified Department staff.
- (2) General inpatient care days may not be used due to the breakdown of the primary care giving living arrangements or the collapse of other sources of support for the recipient.
- (3) Prior authorization for additional days beyond the initial ten calendar day stay must be obtained before the hospice care is provided, except as allowed in Section R414-14A-20.

#### R414-14A-19. Inpatient Respite Care.

When the hospice provider determines that a patient requires a short-term inpatient respite stay in order to relieve the family members or other persons caring for the client at home, the hospice provider will maintain documentation to support the requirement that the services provided were reasonable and necessary to relieve a particular caregiver situation. Inpatient respite care may not be reimbursed for more than five consecutive days at a time. Inpatient respite care may not be reimbursed for a patient residing in a nursing facility, ICF/ID, or freestanding hospice inpatient unit.

### R414-14A-20. Notification and Prior Authorization Grace Periods.

- (1) If a new patient is already Medicaid eligible upon admission to hospice care, the hospice provider must submit a prior authorization request form to the Department in order to receive reimbursement for hospice services it renders, except in the following circumstances:
- (a) during weekend, holidays, and after regular Department business hours, a hospice provider may begin service to a new Medicaid hospice enrollee, including covering room and board, or initiate a different hospice care requiring prior authorization for a grace period up to ten calendar days before notifying the Department;
- (b) before the end of the ten calendar day grace period, the hospice provider must complete and submit the prior authorization request form to the Department in order to receive reimbursement for hospice services it renders;
- (c) if the hospice provider does not submit the prior authorization request form timely, the Department will not reimburse the provider for the care that it renders before the date that the form is received.

### R414-14A-21. Post-Payment for Services Provided While in Medicaid-Pending Status.

- (1) If a new client is not Medicaid eligible upon admission to hospice services but becomes Medicaid eligible at a later date, the Department will reimburse a hospice provider retroactively to allow the hospice eligibility date to coincide with the client's Medicaid eligibility date if:
  - (a) the Department determines that the client met Medicaid

eligibility requirements at the time the service was provided;

- (b) the hospice care met the prior authorization criteria at the time of delivery; and
- (c) the hospice provider reimburses the Department for care related to the client's terminal illness delivered by other Medicaid providers during the retroactive period.
- (2) The hospice provider must provide a copy of the initial care plan and any other documentation to the Department adequate to demonstrate the hospice care met prior authorization criteria at the time of delivery.

#### R414-14A-22. Hospice Care Reimbursement.

- (1) The Department shall provide payment for hospice care in accordance with the methodology set forth in the Utah Medicaid State Plan.
- (2) A hospice provider may not charge a Medicaid client for a service that the client is entitled to receive under Medicaid.
- (3) Medicaid reimbursement to a hospice provider for services provided during a cap period is limited to the cap amount specified in Subsection R414-14A-23(5).
- (4) Medicaid does not apply the aggregate caps used by Medicare.
- (5) The Department provides payment for hospice care on the basis of the geographic location where the service is provided as described in the Medicaid State Plan.
- (6) Routine home care, continuous home care, general inpatient care, inpatient respite care services, and hospice room and board, are reimbursable to the hospice provider only.
- (7) Hospice general inpatient care and inpatient respite care are not reimbursed by Medicaid for services provided in a Veterans Administration hospital or military hospital.

#### R414-14A-23. Payment for Hospice Care Categories.

- (1) The Department establishes payment amounts for the following categories:
  - (a) Routine home care.
  - (b) Continuous home care.
  - (c) Inpatient respite care.
  - (d) General inpatient care.
  - (e) Room and Board service.
- (2) The Department reimburses the hospice provider at the appropriate payment amount for each day for which an eligible Medicaid recipient is under the hospice's care.
- (3) The Medicaid reimbursement covers the same services and amounts covered by the equivalent Medicare reimbursement rate for comparable service categories.
- (4) The Department makes payment according to the following procedures:
- (a) Payment is made to the hospice for each day during which the client is eligible and under the care of the hospice, regardless of the amount of services furnished on any given day.
- (b) Payment is made for only one of the categories of hospice care described in Subsection R414-14A-23(1) for any particular day.
- (c) On any day in which the client is not an inpatient, the Department pays the hospice provider the routine home care rate, unless the client receives continuous home care as provided in Subsection R414-14A-5(2) for a period of at least eight hours. In that case, the Department pays a portion of the continuous home care day rate in accordance with Subsection R414-14A-23(4)(d).
- (d) The hospice payment on a continuous care day varies depending on the number of hours of continuous services provided. The number of hours of continuous care provided during a continuous home care day is multiplied by the hourly rate to yield the continuous home care payment for that day. A minimum of eight hours of licensed nursing care must be furnished on a particular day to qualify for the continuous home care rate.

- (e) Subject to the limitations described in Subsection R414-14A-23(5), on any day on which the client is an inpatient in an approved facility for inpatient care, the appropriate inpatient rate (general or respite) is paid depending on the category of care furnished. The inpatient rate (general or respite) is paid for the date of admission and all subsequent inpatient days, except the day on which the client is discharged. For the day of discharge, the appropriate home care rate is paid unless the client dies as an inpatient. In the case where the client dies as an inpatient, the inpatient rate (general or respite) is paid for the discharge day. Payment for inpatient respite care is subject to the requirement that it may not be provided consecutively for more than five days at a time.
  - (5) Payment for inpatient care is limited as follows:
- (a) The total payment to the hospice for inpatient care (general or respite) is subject to a limitation that total inpatient care days for Medicaid clients not exceed 20 % of the total days for which these clients had elected hospice care. Clients afflicted with AIDS are excluded when calculating inpatient days. For a client who is under 21 years of age, an inpatient stay in a hospital for the purpose of receiving life prolonging treatment for the terminal illness is not counted toward the cap on reimbursement for inpatient hospice care.
- (b) At the end of a cap period, the Department calculates a limitation on payment for inpatient care for each hospice to ensure that Medicaid payment is not made for days of inpatient care in excess of 20 percent of the total number of days of hospice care furnished to Medicaid clients by the hospice.
- (c) If the number of days of inpatient care furnished to Medicaid clients is equal to or less than 20% of the total days of hospice care to Medicaid clients, no adjustment is necessary.
- (d) If the number of days of inpatient care furnished to Medicaid clients exceeds 20% of the total days of hospice care to Medicaid clients, the total payment for inpatient care is determined in accordance with the procedures specified in Subsection R414-14A-23(5)(e). That amount is compared to actual payments for inpatient care, and any excess reimbursement must be refunded by the hospice.
- (e) If a hospice exceeds the number of inpatient care days described in Subsection R414-14A-23(5)(d), the total payment for inpatient care is determined as follows:
- (i) Calculate the ratio of the maximum number of allowable inpatient days to the actual number of inpatient care days furnished by the hospice to Medicaid clients.
- (ii) Multiply this ratio by the total reimbursement for inpatient care made by the Department.
- (iii) Multiply the number of actual inpatient days in excess of the limitation by the routine home care rate.
- (iv) Sum the amounts calculated in Subsection R414-14A-23(5)(e)(ii) and (iii).
- (6) The hospice provider may request an exception to the inpatient care payment limitation if the hospice provider demonstrates the volume of Medicaid enrollees during the cap period was insufficient to reasonably achieve the required 20% ratio.

#### R414-14A-24. Payment for Physician Services.

- (1) The following services performed by hospice physicians are included in the rates described in Sections R414-14A-22 and 23:
  - (a) General supervisory services of the medical director.
- (b) Participation in the establishment of plans of care, supervision of care and services, periodic review and updating of plans of care, and establishment of governing policies by the physician member of the interdisciplinary group.
- (2) For services not described in Subsection R414-14A-24(1), direct care services related to the terminal illness or a related condition provided by hospice physicians are reimbursed according to the Medicaid reimbursement fee schedule for

physician services. Services furnished voluntarily by physicians are not reimbursable.

(3) Services of the client's attending physician, including in-home services, are reimbursed according to the Medicaid fee schedule for State Plan physician services. Services furnished voluntarily by physicians are not reimbursable.

#### R414-14A-25. Hospice Payment Covers Special Modalities.

No additional Medicaid payment will be made for chemotherapy, radiation therapy, and other special modalities of care for palliative purposes regardless of the cost of the services.

### R414-14A-26. Payment for Nursing Facility, ICF/ID, and Freestanding Inpatient Hospice Unit Room and Board.

- (1) For clients in a nursing facility, ICF/ID, or a freestanding hospice inpatient unit who elect to receive hospice care from a Medicaid enrolled hospice provider, Medicaid will pay the hospice provider an additional per diem for routine home care services to cover the cost of room and board in the facility. For nursing facilities and ICFs/ID, the room and board rate is 95 % of the amount that the Department would have paid to the nursing facility or ICF/ID provider for that client if the client had not elected to receive hospice care. For freestanding hospice inpatient facilities, the room and board rate is 95% of the statewide average paid by Medicaid for nursing facility services.
- (a) For clients under 21 years of age, the room and board rate is 100% of the amount that the Department would have paid to the nursing facility or ICF/ID for that client if the client had not elected to receive hospice care.
- (2) The Department shall reimburse the hospice provider for room and board. Upon receiving payment for room and board, the hospice provider shall reimburse the nursing facility. The reimbursement is payment in full for the services described in Section R414-14A-15. The facility cannot bill Medicaid separately.
- (3) If a hospice enrollee in a nursing facility, ICF/ID, or a freestanding hospice inpatient unit has a monetary obligation to contribute to his cost of care in the facility, the facility must collect and retain the contribution. The hospice must reimburse the facility the reduced amount received from Medicaid directly or from a Medicaid Health Plan.

### R414-14A-27. Limitation on Liability for Certain Hospice Coverage Denials.

If the hospice provider or the Department determines that a client is not terminally ill while receiving hospice care under this rule, the client is not responsible to reimburse the Department. If the Department denies reimbursement to the hospice provider, the hospice provider may not seek reimbursement from the client.

#### R414-14A-28. Medicaid Health Plans and Hospice.

- (1) If a Medicaid-only client is enrolled in a Medicaid health plan, the hospice selected by the client must have a contract with the health plan. The health plan is responsible to reimburse the hospice for hospice care. The Department will not directly reimburse a hospice provider for a Medicaid-only client covered by a health plan.
- (2) If a Medicaid-only client enrolled in a health plan elects hospice care before being admitted to a nursing facility, ICF/ID, or a freestanding hospice inpatient unit, the health plan is responsible to reimburse the hospice provider for both the hospice care and the room and board until the client is disenrolled from the health plan by the Department. At the point the health plan determines that the enrollee will require care in the nursing facility for greater than 30 days, the health plan will notify the Department of the prognosis of extended nursing facility services. The Department will schedule

disenrollment from the health plan to occur in accordance with the terms of the health plan contract for care provided in skilled nursing facilities.

- (3) If a hospice enrollee is covered by Medicare for hospice care, the Medicaid health plan is responsible for the health plan's payment rate less any amount paid by Medicare and other payors. The health plan is responsible for payment even if the Medicare covered service is rendered by an out-of-plan provider or was not authorized by the health plan.
- (4) The health plan is responsible for room and board expenses of a hospice enrollee receiving Medicare hospice care while the client is a resident of a Medicare-certified nursing facility, ICF/ID, or freestanding hospice facility until the client is disenrolled from the health plan by the Department. On the 31st day, the client is disenrolled from the health plan and enrolled in the Medicaid fee-for-service hospice program. At the point the Department determines that the enrollee will require care in the nursing facility for greater than 30 days, the Department will schedule disenrollment from the health plan to occur in accordance with the terms of the health plan contract for care provided in skilled nursing facilities. The room and board expenses will be set in accordance with Section R414-14A-26.
- (5) The hospice provider is responsible for determining if an applicant for hospice care is covered by a Medicaid health plan prior to enrolling the client, for coordinating services and reimbursement with the health plan during the period the client is receiving the hospice benefit, and for notifying the health plan when the client disenrolls from the hospice benefit.

#### R414-14A-29. Marketing by Hospice Providers.

Hospice providers may not engage in unsolicited direct marketing to prospective clients. Marketing strategies shall remain limited to mass outreach and advertisements, except when a prospective client or legal representative explicitly requests information from a particular hospice provider. Hospice providers shall refrain from offering incentives or other enticements to persuade a prospective client to choose that provider for hospice care.

#### R414-14A-30. Medicaid 1915c HCBS Waivers and Hospice.

- (1) For hospice enrollees covered by a Medicaid 1915c Home and Community-Based Services Waiver, hospice providers shall provide medically necessary care that is directly related to the patient's terminal illness.
- (2) The waiver program may continue to provide services that are:
  - (a) unrelated to the client's terminal illness and;
- (b) assessed by the waiver program as necessary to maintain safe residence in a home or community-based setting in accordance with waiver requirements.
- (3) The waiver case management agency and the hospice case management agency shall meet together upon commencement of hospice services to develop a coordinated plan of care that clearly defines the roles and responsibilities of each program.

KEY: Medicaid July 22, 2013 26-1-4.1 Notice of Continuation June 17, 2014 26-1-5 26-18-3

## R414. Health, Health Care Financing, Coverage and Reimbursement Policy.

R414-31. Inpatient Psychiatric Services for Individuals Under Age 21.

#### **R414-31-1.** Introduction and Authority.

- (1) Except for certain age groups, Medicaid excludes coverage of patients in an institution for mental disease. The State has elected to cover these inpatient psychiatric services for individuals under age 21 in accordance with the conditions set forth below.
- (2) 42 USC 1396d(a)(16) and (h) authorizes the provision of this service under a state's Medicaid program.

#### R414-31-2. Client Eligibility Requirements.

Categorically and medically needy Medicaid recipients are eligible for this service if the service is provided before the recipient reaches age 21 or, if the recipient was receiving the services immediately before the recipient reached age 21, before the earlier of the following: (1) the date the recipient no longer requires the services; or (2) the date the recipient reaches age 22.

#### R414-31-3. Program Access Requirements.

- (1) Before admission for inpatient psychiatric services or before authorization for Medicaid payment, a facility physician must make a medical evaluation of the recipient's need for care in the hospital and certify that inpatient services are needed.
  - (2) The certification must document that:
- (a) ambulatory care resources available in the community do not meet the treatment needs of the recipient;
- (b) proper treatment of the recipient's psychiatric condition requires services on an inpatient basis under the direction of a physician; and
- (c) the services can reasonably be expected to improve the recipient's condition or prevent further regression so that services will no longer be needed.
- (3) The Bureau of Health Facility Licensing, Certification and Resident Assessment, within the Division of Health Systems Improvement, under the Department of Health, reviews the medical evaluation and certification and determines that the client meets certification of need requirements.

#### R414-31-4. Service Coverage.

- (1) Services must be provided under the direction of a physician and must be based on a plan of care that includes an integrated program of therapies, activities, and experiences designed to meet the recipient's treatment objectives. The plan of care must be a written plan developed for each recipient to improve the recipient's condition to the extent that inpatient care is no longer necessary.
- (2) At the appropriate time, the physician must develop post-discharge plans and coordination of inpatient services with partial discharge plans and related community services to ensure continuity of care with the recipient's treatment objectives.

#### R414-31-5. Qualified Providers.

Inpatient psychiatric services for recipients under age 21 are provided only by the Utah State Hospital.

#### R414-31-6. Reimbursement for Services.

The Department pays the lower amount of costs or charges and uses Medicare regulations to define allowable costs.

KEY: Medicaid November 24, 2009 26-1-5 Notice of Continuation June 24, 2014 26-18-3 R414. Health, Health Care Financing, Coverage and Reimbursement Policy.
R414-49. Dental, Oral and Maxillofacial Surgeons and

Orthodontia.

R414-49-1. Introduction.

The Medicaid Dental Program provides a scope of dental services for Medicaid recipients in accordance with the Dental, Oral Maxillofacial, and Orthodontia Services Utah Medicaid Provider Manual and Attachment 4.19-B of the Medicaid State Plan, as incorporated into Section R414-1-5.

**KEY:** Medicaid January 10, 2014 26-1-5 Notice of Continuation June 17, 2014 26-18-3

### R414. Health, Health Care Financing, Coverage and Reimbursement Policy.

R414-303. Coverage Groups.

R414-303-1. Authority and Purpose.

This rule is authorized by Sections 26-1-5 and 26-18-3 and establishes eligibility requirements for Medicaid and the Medicare Cost Sharing programs.

#### R414-303-2. Definitions.

- (1) The definitions in Rules R414-1 and R414-301 apply to this rule. In addition, the Department adopts and incorporates by reference the following definitions as found in 42 CFR 435.4, October 1, 2012 ed.:
  - (a) "Caretaker relative;"
  - (b) "Family size;"
  - (c) "Modified Adjusted Gross Income (MAGI);"
  - (d) "Pregnant woman."
- (2) A dependent child who is deprived of support is defined in Section R414-302-5.
- (3) The definition of caretaker relative includes individuals of prior generations as designated by the prefix great, or greatgreat, etc., and children of first cousins.
- (a) To qualify for coverage as a non-parent caretaker relative, the non-parent caretaker relative must assume primary responsibility for the dependent child and the child must live with the non-parent caretaker relative or be temporarily absent.
- (b) The spouse of the caretaker relative may also qualify for Medicaid coverage.

## R414-303-3. Medicaid for Individuals Who Are Aged, Blind or Disabled for Community and Institutional Coverage Groups.

- (1) The Department provides Medicaid coverage to individuals as described in 42 CFR 435.120, 435.122, 435.130 through 435.135, 435.137, 435.138, 435.139, 435.211, 435.232, 435.236, 435.301, 435.320, 435.322, 435.324, 435.340, and 435.350, October 1, 2012 ed., which are adopted and incorporated by reference. The Department provides coverage to individuals as required by 1634(b), (c) and (d), 1902(a)(10)(A)(i)(II), 1902(a)(10)(A)(ii)(X), and 1902(a)(10)(E)(i) through (iv) of Title XIX of the Social Security Act in effect January 1, 2013, which are adopted and incorporated by reference. The Department provides coverage to individuals described in Section 1902(a)(10)(A)(ii)(XIII) of Title XIX of the Social Security Act in effect January 1, 2013, which is adopted and incorporated by reference. Coverage under Section 1902(a)(10)(A)(ii)(XIII) is known as the Medicaid Work Incentive Program.
- (2) Proof of disability includes a certification of disability from the State Medicaid Disability Office, Supplemental Security Income (SSI) status, or proof that a disabled client is recognized as disabled by the Social Security Administration (SSA).
- (3) An individual can request a disability determination from the State Medicaid Disability Office. The Department adopts and incorporates by reference the disability determination requirements described in 42 CFR 435.541, October 1, 2012 ed., and Social Security's disability requirements for the Supplemental Security Income program as described in 20 CFR 416.901 through 416.998, April 1, 2012 ed., to decide if an individual is disabled. The Department notifies the eligibility agency of its disability decision, which then sends a disability decision notice to the client.
- (a) If an individual has earned income, the State Medicaid Disability Office shall review medical information to determine if the client is disabled without regard to whether the earned income exceeds the Substantial Gainful Activity level defined by the Social Security Administration.
  - (b) If, within the prior 12 months, SSA has determined that

- the individual is not disabled, the eligibility agency must follow SSA's decision. If the individual is appealing SSA's denial of disability, the State Medicaid Disability Office must follow SSA's decision throughout the appeal process, including the final SSA decision.
- (c) If, within the prior 12 months, SSA has determined an individual is not disabled but the individual claims to have become disabled since the SSA decision, the State Medicaid Disability Office shall review current medical information to determine if the client is disabled.
- (d) Clients must provide the required medical evidence and cooperate in obtaining any necessary evaluations to establish disability.
- (e) Recipients must cooperate in completing continuing disability reviews as required by the State Medicaid Disability Office unless they have a current approval of disability from SSA. Medicaid eligibility as a disabled individual will end if the individual fails to cooperate in a continuing disability review.
- (4) If an individual who is denied disability status by the State Medicaid Disability Office requests a fair hearing, the individual may request a reconsideration as part of the fair hearing process. The individual must request the hearing within the time limit defined in Section R414-301-7.
- (a) The individual may provide the eligibility agency additional medical evidence for the reconsideration.
- (b) The reconsideration may take place before the date the fair hearing is scheduled to take place.
- (c) The Department may not delay the individual's fair hearing due to the reconsideration process.
- (d) The State Medicaid Disability Office shall notify the individual and the Hearings Office of the reconsideration decision.
- (i) If disability status is approved pursuant to the reconsideration, the eligibility agency shall complete the Medicaid eligibility determination for disability Medicaid. The individual may choose whether to pursue or abandon the fair hearing.
- (ii) If disability status is denied pursuant to the reconsideration, the fair hearing process will proceed unless the individual chooses to abandon the fair hearing.
- (5) If the eligibility agency denies an individual's Medicaid application because the State Medicaid Disability Office or SSA has determined that the individual is not disabled and that determination is later reversed on appeal, the eligibility agency determines the individual's eligibility back to the application that gave rise to the appeal. The individual must meet all other eligibility criteria for such past months.
- (a) Eligibility cannot begin any earlier than the month of disability onset or three months before the month of application subject to the requirements defined in Section R414-306-4, whichever is later.
- (b) If the individual is not receiving medical assistance at the time a successful appeal decision is made, the individual must contact the eligibility agency to request the Disability Medicaid coverage.
- (c) The individual must provide any verification the eligibility agency needs to determine eligibility for past and current months for which the individual is requesting medical assistance.
- (d) If an individual is determined eligible for past or current months, but must pay a spenddown or Medicaid Work Incentive (MWI) premium for one or more months to receive coverage, the spenddown or MWI premium must be met before Medicaid coverage may be provided for those months.
- (6) The age requirement for Aged Medicaid is 65 years of age.
- (7) For children described in Section 1902(a)(10)(A)(i)(II) of the Social Security Act in effect January 1, 2013, the

eligibility agency shall conduct periodic redeterminations to assure that the child continues to meet the SSI eligibility criteria as required by such section.

- (8) Coverage for qualifying individuals described in Section 1902(a)(10)(E)(iv) of Title XIX of the Social Security Act in effect January 1, 2013, is limited to the amount of funds allocated under Section 1933 of Title XIX of the Social Security Act in effect January 1, 2013, for a given year, or as subsequently authorized by Congress under the American Taxpayer Relief Act, Pub. L. No. 112 240, signed into law on January 2, 2013. The eligibility agency shall deny coverage to applicants when the uncommitted allocated funds are insufficient to provide such coverage.
- (9) To determine eligibility under Section 1902(a)(10)(A)(ii)(XIII), if the countable income of the individual and the individual's family does not exceed 250% of the federal poverty guideline for the applicable family size, the eligibility agency shall disregard an amount of earned and unearned income of the individual, the individual's spouse, and a minor individual's parents that equals the difference between the total income and the Supplemental Security Income maximum benefit rate payable.
- (10) The eligibility agency shall require individuals eligible under Section 1902(a)(10)(A)(ii)(XIII) to apply for cost-effective health insurance that is available to them.

## R414-303-4. Medicaid for Parents and Caretaker Relatives, Pregnant Women, Children, and Individuals Infected with Tuberculosis Using MAGI Methodology.

- (1) The Department provides Medicaid coverage to individuals who are eligible as described in 42 CFR 435.110, 435.116, 435.118, and 435.139, October 1, 2012 ed., and Section 1902(a)(10)(A)(ii)(XII) of the Social Security Act, effective January 1, 2014, which are adopted and incorporated by reference. The Department uses the MAGI methodology defined in Section R414-304-5 to determine household composition and countable income for these individuals.
- (2) To qualify for coverage, a parent or other caretaker relative must have a dependent child living with the parent or other caretaker relative.
- (3) The Department provides Medicaid coverage to parents and other caretaker relatives, whose countable income determined using the MAGI methodology does not exceed the applicable income standard for the individual's family size. The income standards are as follows:

	TABLE
Family Size	Income Standard \$438
2	\$544
3	\$678
4	\$797
5	\$912
6	\$1,012
7	\$1,072
8	\$1,132
9	\$1,196
10	\$1,257
11	\$1,320
12	\$1,382
13	\$1,443
14	\$1,505
15	\$1,569
16	\$1,630

- (4) For a family that exceeds 16 persons, add \$62 to the income standard for each additional family member.
- (5) The Department provides Medicaid coverage to children who are zero through five years of age as required in 42 CFR 435.118, whose countable income is equal to or below 139% of the federal poverty level (FPL).
- (6) The Department provides Medicaid coverage to children who are six through 18 years of age as required in 42

- CFR 435.118, whose countable income is equal to or below 133% of the FPL.
- (7) The Department provides Medicaid coverage to pregnant women as required in 42 CFR 435.116. The Department elects the income limit of 139% of the FPL to determine a pregnant woman's eligibility for Medicaid.
- (8) The Department provides Medicaid coverage to an infant until the infant turns one-year old when born to a woman eligible for Utah Medicaid on the date of the delivery of the infant, in compliance with Sec. 113(b)(1), Children's Health Insurance Program Reauthorization Act of 2009, Pub. L. No. 111 3. The infant does not have to remain in the birth mother's home and the birth mother does not have to continue to be eligible for Medicaid. The infant must continue to be a Utah resident to receive coverage.
- (9) The Department provides Medicaid coverage to an individual who is infected with tuberculosis and who does not qualify for a mandatory Medicaid coverage group. The individual's income cannot exceed the amount of earned income an individual, or if married, a couple, can have to qualify for Supplemental Security Income.

# R414-303-5. Medicaid for Parents and Caretaker Relatives, Pregnant Women, and Children Under Non-MAGI-Based Community and Institutional Coverage Groups.

- (1) The Department provides Medicaid coverage to individuals who are eligible as described in 42 CFR 435.117, 435.139, 435.170 and 435.301 through 435.310, October 1, 2012 ed. and Title XIX of the Social Security Act Sections 1902(e)(1), (4), (5), (6), (7) in effect January 1, 2013, which are adopted and incorporated by reference.
- (2) To qualify for coverage as a medically needy parent or other caretaker relative, the parent or caretaker relative must have a dependent child living with the parent or other caretaker relative.
- (a) The parent or other caretaker relative must be determined ineligible for the MAGI-based Parent and Caretaker Relative coverage group.
- (b) The parent or other caretaker relative must not have resources in excess of the medically needy resource limit defined in Section R414-305-5.
- (3) The income and resources of the non-parent caretaker relative are not counted to determine medically needy eligibility for the dependent child.
- (4) To qualify for Child Medically Needy coverage, the dependent child does not have to be deprived of support and does not have to live with a parent or other caretaker relative.
- (5) If a child receiving SSI elects to receive Medically-Needy Child Medicaid, the child's SSI income shall be counted with other household income.
- (6) The eligibility agency shall determine the countable income of the non-parent caretaker relative and spouse in accordance with Section R414-304-6 and Section R414-304-8.
- (a) Countable earned and unearned income of the nonparent caretaker relative and spouse is divided by the number of family members living in the household.
- (b) The eligibility agency counts the income attributed to the caretaker relative, and the spouse if the spouse is included in the coverage, to determine eligibility.
- (c) The eligibility does not count other family members in the non-parent caretaker relative's household to determine the applicable income limit.
- (d) The household size includes the caretaker relative and the spouse if the spouse also wants medical coverage.
- (7) An American Indian child in a boarding school and a child in a school for the deaf and blind are considered temporarily absent from the household.

#### R414-303-6. 12-Month Transitional Medicaid.

- (1) The Department adopts and incorporates by reference Title XIX of the Social Security Act Section 1925 in effect January 1, 2013, to provide 12 months of extended medical assistance when the parent or caretaker relative is eligible and enrolled in Medicaid as defined in 42 CFR 435.110, and loses eligibility as described in Section 1931(c)(2) of the Social Security Act.
- (a) A pregnant woman who is eligible and enrolled in Medicaid as defined in 42 CFR 435.116, and who meets the income limit defined in 42 CFR 435.110 for three of the prior six months, is eligible to receive 12-month Transitional Medicaid.
- (b) Children who live with the parent are eligible to receive Transitional Medicaid.
- (2) Pub. L. No. 113 93 requires the Transitional Medicaid program to end after March 31, 2015.

#### R414-303-7. Four-Month Transitional Medicaid.

- (1) The Department adopts and incorporates by reference 42 CFR 435.112 and 435.115(f), (g) and (h), October 1, 2012 ed., and Title XIX of the Social Security Act, Section 1931(c)(1) and Section 1931(c)(2) in effect January 1, 2013, to provide four months of extended medical assistance to a household when the parent or caretaker relative is eligible and enrolled in Medicaid as defined in 42 CFR 435.110, and loses eligibility for the reasons defined in 42 CFR 435.112 and 435.115.
- (a) A pregnant woman who is eligible and enrolled in Medicaid as defined in 42 CFR 435.116, and who meets the income limit defined in 42 CFR 435.110 for three of the prior six months, is eligible to receive Four-Month Transitional Medicaid for the reasons defined in 42 CFR 435.112 and 435.115.
- (b) Children who live with the parent are eligible to receive Four-Month Transitional Medicaid.
- (2) Changes in household composition do not affect eligibility for the four-month extension period. Newborn babies are considered household members even if they are not born the month the household became ineligible for Medicaid. New members added to the case will lose eligibility when the household loses eligibility. Assistance shall be terminated for household members who leave the household.

### R414-303-8. Foster Care, Former Foster Care Youth and Independent Foster Care Adolescents.

- (1) The Department adopts and incorporates by reference 42 CFR 435.115(e)(2), October 1, 2012 ed., and Section 1902(a)(10)(A)(i)(IX) of the Social Security Act, effective January 1, 2013.
- (2) Eligibility for foster children who meet the definition of a dependent child under the State Plan for Aid to Families with Dependent Children in effect on July 16, 1996, is not governed by this rule. The Department of Human Services determines eligibility for foster care Medicaid.
- (3) The Department covers individuals who age out of foster care. This coverage is called the Former Foster Care Youth. These individuals must be enrolled in Utah Medicaid at the time they age out of foster care.
- (a) Coverage is available through the month in which the individual turns 26 years of age.
- (b) There is no income or asset test for eligibility under this group.
- (4) The Department elects to cover individuals who age out of foster care, are not eligible under the Former Foster Care Youth coverage group, and who are 18 years old but not yet 21 years old as described in 1902(a)(10)(A)(ii)(XVII) of the Social Security Act. This coverage is the Independent Foster Care Adolescents program. The Department determines eligibility according to the following requirements.
  - (a) At the time the individual turns 18 years of age, the

individual must be in the custody of the Division of Child and Family Services, or the Department of Human Services if the Division of Child and Family Services is the primary case manager, or a federally recognized Indian tribe, but not in the custody of the Division of Youth Corrections.

(b) Income and assets of the child are not counted to determine eligibility under the Independent Foster Care

Adolescents program.

(c) When funds are available, an eligible independent foster care adolescent may receive Medicaid under this coverage group until he or she reaches 21 years of age, and through the end of that month.

#### R414-303-9. Subsidized Adoptions.

- (1) The Department adopts and incorporates by reference 42 CFR 435.115(e)(1), October 1, 2012 ed.
- (2) Eligibility for subsidized adoptions is not governed by this rule. The Department of Human Services determines eligibility for subsidized adoption Medicaid.

#### R414-303-10. Refugee Medicaid.

- (1) The Department adopts and incorporates by reference 45 CFR 400.90 through 400.107 and 45 CFR, Part 401, October 1, 2012 ed., relating to refugee medical assistance.
  - (2) Child support enforcement rules do not apply.
- (3) The sponsor's income and resources are not counted. In-kind service or shelter provided by the sponsor is not counted.
- (4) Cash assistance payments received by a refugee from a resettlement agency are not counted.
- (5) Refugees may qualify for medical assistance for eight months after entry into the United States.

### R414-303-11. Presumptive Pregnant Woman and Child Medicaid.

- (1) The Department adopts and incorporates by reference 42 CFR 435.1102, October 1, 2012 ed., and also adopts and incorporates by reference 78 FR 42303, in relation to presumptive eligibility for pregnant women and children under 19 years of age.
  - (2) The following definitions apply to this section:
- (a) "covered provider" means a provider that the Department has determined is qualified to make a determination of presumptive eligibility for a pregnant woman and that meets the criteria defined in Section 1920(b)(2) of the Social Security Act;
- (b) "presumptive eligibility" means a period of eligibility for medical services based on self-declaration that the individual meets the eligibility criteria.
- (3) The Department provides coverage to a pregnant woman during a period of presumptive eligibility if a covered provider determines, based on preliminary information, that the woman states she:
  - (a) is pregnant;
- (b) meets citizenship or alien status criteria as defined in Section R414-302-3;
- (c) has household income that does not exceed 139% of the federal poverty guideline applicable to her declared household size; and
  - (d) is not already covered by Medicaid or CHIP.
- (4) A pregnant woman may only receive medical assistance during one presumptive eligibility period for any single term of pregnancy.
- (5) A child born to a woman who is only presumptively eligible at the time of the infant's birth is not eligible for the one year of continued coverage defined in Section 1902(e)(4) of the Social Security Act. If the mother applies for Utah Medicaid after the birth and is determined eligible back to the date of the infant's birth, the infant is then eligible for the one year of

continued coverage under Section 1902(e)(4) of the Social Security Act. If the mother is not eligible, the eligibility agency shall determine whether the infant is eligible under other Medicaid programs.

- (6) The Department provides medical assistance to children under the age of 19 during a period of presumptive eligibility if a Medicaid eligibility worker with the Department of Human Services has determined, based on preliminary information, that:
- (a) the child meets citizenship or alien status criteria as defined in Section R414-302-3;
- (b) for a child under age 6, the declared household income does not exceed 139% of the federal poverty guideline applicable to the declared household size;
- (c) for a child six through 18 years of age, the declared household income does not exceed 133% of the federal poverty guideline applicable to the declared household size; and
- (d) the child is not already covered under Medicaid or CHIP.
- (7) A child may receive medical assistance during only one period of presumptive eligibility in any six-month period.
- (8) A child determined presumptively eligible may receive presumptive eligibility only through the applicable period or until the end of the month in which the child turns 19, whichever occurs first.
- (9) The Department adopts and incorporates by reference 42 CFR 435.1110, October 1, 2013 ed., which relates to a hospital electing to be a qualified entity to make presumptive eligibility decisions.
- (a) The Department shall limit the coverage groups for which a hospital may make a presumptive eligibility decision to the groups defined in Section 1920 (pregnant women, former foster care children, parents or caretaker relatives), Section 1920A (children under 19 years of age) and 1920 B (breast and cervical cancer patients but only Centers for Disease Control provider hospitals can do presumptive eligibility for this group) of the Social Security Act, January 1, 2013.
- (b) A hospital must enter into a memorandum of agreement with the Department to be a qualified entity and receive training on policy and procedures.
- (c) The hospital shall cooperate with the Department for audit and quality control reviews on presumptive eligibility determinations the hospital makes. The Department may terminate the agreement with the hospital if the hospital does not meet standards and quality requirements set by the Department.
- (d) The eligibility agency may not count as income Veteran's Administration (VA) payments.
- (e) The eligibility agency may not count as income child support payments.
- (f) The eligibility agency may not count as income educational grants, loans, scholarships, fellowships, or gifts that a client uses to pay for education.
- (g) The following coverage groups may only receive one presumptive eligibility period in a calendar year:
  - (i) Parents or caretaker relatives;
  - (ii) Children under 19 years of age;
  - (iii) Former foster care children; and
  - (iv) Individuals with breast or cervical cancer.
- (h) The pregnant woman coverage group is limited to one presumptive eligibility period per pregnancy.

#### R414-303-12. Medicaid Cancer Program.

- (1) The Department shall provide coverage to individuals described in Section 1902(a)(10)(A)(ii)(XVIII) of the Social Security Act in effect January 1, 2013, which the Department adopts and incorporates by reference. This coverage shall be referred to as the Medicaid Cancer Program.
- (2) The Department provides Medicaid eligibility for services under this program to individuals who are screened for

breast or cervical cancer under the Centers for Disease Control and Prevention Breast and Cervical Cancer Early Detection Program established under Title XV of the Public Health Service Act and are in need of treatment.

- (3) An individual who is covered for treatment of breast or cervical cancer under a group health plan or other health insurance coverage defined by the Health Insurance Portability and Accountability Act (HIPAA) of Section 2701 (c) of the Public Health Service Act, is not eligible for coverage under the program. If the individual has insurance coverage but is subject to a pre-existing condition period that prevents the receipt of treatment for breast or cervical cancer or precancerous condition, the individual is considered to not have other health insurance coverage until the pre-existing condition period ends at which time eligibility for the program ends.
- (4) An individual who is eligible for Medicaid under any mandatory categorically needy eligibility group, or any optional categorically needy or medically needy program that does not require a spenddown or a premium, is not eligible for coverage under the program.
- (5) An individual must be under 65 years of age to enroll in the program.
- (6) Coverage for the treatment of precancerous conditions is limited to two calendar months after the month benefits are made effective
- (7) Coverage for an individual with breast or cervical cancer under Section 1902(a)(10)(A)(ii)(XVIII) ends when treatment is no longer needed for the breast or cervical cancer. At each eligibility review, eligibility workers determine whether treatment is still needed based on the doctor's statement or report.

KEY: MAGI-based, coverage groups, former foster care youth, presumptive eligibility
July 1, 2014 26-18-3
Notice of Continuation January 23, 2013 26-1-5

- R414. Health, Health Care Financing, Coverage and Reimbursement Policy.
- R414-306. Program Benefits and Date of Eligibility. R414-306-1. Medicaid Benefits and Coordination with Other Programs.
- (1) The Department provides medical benefits to Medicaid recipients as outlined in Section R414-1-6.
- (2) The Department elects to coordinate Medicaid with Medicare Part B for all Medicaid recipients.
- (3) The Department must inform applicants about the Child Health Evaluation and Care (CHEC) program. By signing the application form the client acknowledges receipt of CHEC program information.
- (4) The Department must coordinate with the Children's Health Insurance Program to assure the enrollment of eligible children.
- (5) The Department must coordinate with the Women, Infants and Children Program to provide information to applicants and recipients about the availability of services.

#### R414-306-2. OMB, SLMB, and OI Benefits.

- (1) The Department must provide the services outlined under 42 U.S.C. 1396d(p) and 42 U.S.C. 1396u-3 for Qualified Medicare Beneficiaries.
- (2) The Department provides the benefits outlined under 42 U.S.C. 1396d(p)(3)(ii) for Specified Low-Income Medicare Beneficiaries and Qualifying Individuals. Benefits for Qualifying Individuals are subject to the provisions of 42 U.S.C. 1396u-3.
- (3) The Department does not cover premiums for enrollment with any health insurance plans except for Medicare.
- (4) Pub. L. No. 113 93 requires the Qualifying Individuals program to end after March 31, 2015.

### R414-306-3. Qualified Medicare Beneficiary Date of Entitlement.

- (1) Eligibility for the Qualified Medicare Beneficiary (QMB) program begins the first day of the month after the month the Medicaid eligibility agency determines that the individual is eligible, in accordance with the requirements of 42 U.S.C. 1396a(e)(8).
  - (2) There is no provision for retroactive QMB assistance.

#### R414-306-4. Effective Date of Eligibility.

- (1) Subject to the exceptions in Subsection R414-306-4(3), eligibility for any Medicaid program, and for the Specified Low-income Medicare Beneficiary (SLMB) or Qualified Individual (QI) programs begins the first day of the application month if the individual is determined to meet the eligibility criteria for that month.
- (2) An applicant for Medicaid, SLMB or QI benefits may request medical coverage for the retroactive period. The retroactive period is the three months immediately preceding the month of application.
- (a) An applicant may request coverage for one or more months of the retroactive period.
- (b) Subject to the exceptions in Subsection R414-306-4(3), eligibility for retroactive medical coverage begins no earlier than the first day of the month that is three months before the application month.
- (c) The applicant must receive medical services during the retroactive period and be determined eligible for the month he receives services.
- (3) To determine the date eligibility for medical assistance may begin for any month, the following requirements apply:
- (a) Eligibility of an individual cannot begin any earlier than the date the individual meets the state residency requirement defined in Section R414-302-4;
  - (b) Eligibility of a qualified alien subject to the five-year

bar on receiving regular Medicaid services cannot begin earlier than the date that is five years after the date the person became a qualified alien, or the date the five-year bar ends due to other events defined in statute;

- (c) Eligibility of a qualified alien not subject to the fiveyear bar on receiving regular Medicaid services can begin no earlier than the date the individual meets qualified alien status.
- (d) An individual who is ineligible for Medicaid while residing in a public institution or an Institution for Mental Disease (IMD) may become eligible on the date the individual is no longer a resident of either one of these institutions. If an individual is under the age of 22 and is a resident of an IMD, the individual remains a resident of the IMD until he is unconditionally released.
- (4) If an applicant is not eligible for the application month, but requests retroactive coverage, the agency will determine eligibility for the retroactive period based on the date of that application.
- (5) The eligibility agency shall determine retroactive eligibility by using the eligibility criteria in effect during the retroactive month. Modified Adjusted Gross Income (MAGI) methodology is effective only on or after January 1, 2014, and the eligibility agency may not apply MAGI methodology before that date.
- (6) The agency may use the same application to determine eligibility for the month following the month of application if the applicant is determined ineligible for both the retroactive period and the application month. In this case, the application date changes to the date eligibility begins. The retroactive period associated with the application changes to the three months preceding the new application date.
- (7) The effective date of eligibility is January 1, 2014, for applicants who file for eligibility from October 1, 2013, through December 31, 2013, and are not found eligible using 2013 eligibility criteria, but are found eligible for a coverage group using MAGI methodology.
- (8) Medicaid eligibility for certain services begins when the individual meets the following criteria:
- (a) Eligibility for coverage of institutional services cannot begin before the date that the individual has been admitted to a medical institution and meets the level of care criteria for admission. The medical institution must provide the required admission verification to the Department within the time limits set by the Department in Rule R414-501. Medicaid eligibility for institutional services does not begin earlier than the first day of the month that is three months before the month of application for Medicaid coverage of institutional services.
- (b) Eligibility for coverage of home and community-based services under a Medicaid waiver cannot begin before the first day of the month the client is determined by the case management agency to meet the level of care criteria and home and community-based services are scheduled to begin within the month. The case management agency must verify that the individual meets the level of care criteria for waiver services. Medicaid eligibility for waiver services does not begin earlier than the first day of the month that is three months before the month of application for Medicaid coverage of waiver services.
- (9) An individual determined eligible for QI benefits in a calendar year is eligible to receive those benefits throughout the remainder of the calendar year, if the individual continues to meet the eligibility criteria and the program still exists. Receipt of QI benefits in one calendar year does not entitle the individual to QI benefits in any succeeding year.
- (10) After being approved for Medicaid, a client may later request coverage for the retroactive period associated with the approved application if the following criteria are met:
- (a) The client did not request retroactive coverage at the time of application; and
  - (b) The agency did not make a decision about eligibility

for medical assistance for that retroactive period; and

(c) The client states that he received medical services and provides verification of his eligibility for the retroactive period.

(11) The Department may not provide retroactive coverage if a client requests coverage for the retroactive period associated with a denied application after the date of denial. The client, however, may reapply and the eligibility agency may consider a new retroactive coverage period based on the new application date.

#### R414-306-5. Medical Transportation.

The Medical Transportation program provides medical transportation services for Medicaid recipients in accordance with the Medical Transportation Utah Medicaid Provider Manual, as incorporated into Section R414-1-5.

### R414-306-6. State Supplemental Payments for Institutionalized SSI Recipients.

- (1) The Department incorporates by reference Section 1616(a) through (d) of the Compilation of the Social Security Laws, January 1, 2009 ed.
- (2) A State Supplemental payment equal to \$15 shall be paid to a resident of a medical institution who receives a Supplemental Security Income (SSI) payment.
- (3) Recipients must be eligible for Medicaid benefits to receive the State Supplemental payment.(4) Recipients are eligible to receive the \$15 State
- (4) Recipients are eligible to receive the \$15 State Supplemental payment beginning with the first month that their SSI assistance is reduced to \$30 a month because they stay in an institution and they are eligible for Medicaid.
- (5) The State Supplemental payment terminates effective the month the recipient no longer meets the eligibility criteria for receiving such supplemental payment.

KEY: effective date, program benefits, medical transportation
July 1, 2014 26-18
Notice of Continuation January 23, 2013

### R414. Health, Health Care Financing, Coverage and Reimbursement Policy.

R414-401. Nursing Care Facility Assessment. R414-401-1. Introduction and Authority.

- (1) This rule implements the assessment imposed on certain nursing care facilities by Utah Code Title 26, Chapter 35a
- (2) The rule is authorized by Section 26-1-30 and Utah Code Title 26, Chapter 35a.

#### **R414-401-2.** Definitions.

- (1) The definitions in Section 26-35a-103 apply to this rule.
  - (2) The definitions in R414-1 apply to this rule.

#### R414-401-3. Assessment.

- (1) The collection agent for the nursing care facility assessment shall be the Department, which is vested with the administration and enforcement of the assessment.
- (2) The uniform rate of assessment for every facility is \$15.40 per non-Medicare patient day provided by the facility, except that intermediate care facilities for people with intellectual disabilities shall be assessed at the uniform rate of \$8.48 per patient day. Swing bed facilities shall be assessed the uniform rate for nursing facilities. The Utah State Veteran's Home is exempted from this assessment and this rule.
- (3) Each nursing care facility must pay its assessment monthly on or before the last day of the next succeeding month.
- (4) The Department shall extend the time for paying the assessment to the next month succeeding the federal approval of a Medicaid State Plan Amendment allowing for the assessment, and consequent reimbursement rate adjustments.

#### R414-401-4. Reporting and Auditing Requirements.

- (1) Each nursing care facility shall, on or before the end of the succeeding month, file with the Department a report for the month, and shall remit with the report the assessment required to be paid for the month covered by the report.
- (2) Each report shall be on the Department-approved form, and shall disclose the total number of patient days in the facility, by designated category, during the period covered by the report.
- (3) Each nursing care facility shall supply the data required in the report and certify that the information is accurate to the best of the representative's knowledge.
- (4) Each nursing care facility subject to this assessment shall maintain complete and accurate records. The Department may inspect each nursing care facility's records and the records of the facility's owners to verify compliance.
- (5) Separate nursing care facilities owned or controlled by a single entity may combine reports and payments of assessments provided that the required data are clearly set forth for each separately reporting nursing care facility.
- (6) The Department shall extend the time for making required reports to the next month succeeding the federal approval of a Medicaid State Plan Amendment allowing for the assessment, and consequent reimbursement rate adjustments.
- (7) Providers may update previously submitted patient day assessment reports for 90 days following the original submission date.

#### R414-401-5. Penalties and Interest.

- (1) The penalties for failure to file a report, to pay the assessment due within the time prescribed, to pay within 30 days of a notice of deficiency of the assessment are provided in Section 26-35a-105. The Department shall suspend all Medicaid payments to a nursing facility until the facility pays the assessment due in full or until the facility and the Department reach a negotiated settlement.
  - (2) The Department shall charge a nursing facility a

negligence penalty as prescribed in Subsection 26-35a-105(3)(a) if the facility does not pay in full (or file its report) within 45 days of a notice of deficiency of the assessment.

- (3) The Department shall charge a nursing facility an intentional disregard penalty as prescribed in Subsection 26-35-105(3)(b) if the facility does not pay in full (or file its report) within 45 days of a notice of deficiency of the assessment two times within a 12-month period, or if the facility does not pay in full (or file its report) within 60 days of a notice of deficiency of the assessment.
- (4) The Department shall charge a nursing facility an intent to evade penalty as prescribed in Subsection 26-35a-105(4) if the facility does not pay in full (or file its report) within 45 days of a notice of deficiency of the assessment three times with a 12-month period, or if the facility does not pay in full (or file its report) within 75 days of a notice of deficiency of the assessment.

KEY: Medicaid, nursing facility
July 1, 2014 26-1-30
Notice of Continuation April 7, 2014 26-35a
26-18-3

R414. Health, Health Care Financing, Coverage and Reimbursement Policy.

R414-501. Preadmission Authorization, Retroactive Authorization, and Continued Stay Review. R414-501-1. Introduction and Authority.

This rule implements the nursing facility and utilization requirements of 42 U.S.C. Sec. 1396r(b)(3), (e)(5), and (f)(6)(B), 42 CFR 456.1 through 456.23, and 456.350 through 456.380, by requiring the evaluation of each resident's need for admission and continued stay in a nursing facility. It also implements the requirements for states and long term care facilities found in 42 CFR 483.

#### R414-501-2. Definitions.

In addition to the definitions in Section R414-1-1, the following definitions apply to Rules R414-501 through R414-503:

- "Activities of daily living" are defined in 42 CFR 483.25(a)(1), and further includes adaptation to the use of assistive devices and prostheses intended to provide the greatest degree of independent functioning.
- (2) "Categorical determination" means a determination made pursuant to 42 CFR 483.130 and ATTACHMENT 4.39-A of the State Plan.
- (3) "Code of Federal Regulations (CFR)" means the most current edition unless otherwise noted.
- "Continued stay review" means a periodic, supplemental, or interim review of a resident performed by a Department health care professional either by telephone or onsite review.
- (5) "Discharge planning" means planning that ensures that the resident has an individualized planned program of postdischarge continuing care that:
- (a) states the medical, functional, behavioral and social levels necessary for the resident to be discharged to a less restrictive setting;
- (b) includes the steps needed to move the resident to a less restrictive setting:
- (c) establishes the feasibility of the resident's achieving the
- levels necessary for discharge; and (d) states the anticipated time frame for that achievement.
- (6) "Health care professional" means a duly licensed or certified physician, physician assistant, nurse practitioner, physical therapist, speech therapist, occupational therapist, registered professional nurse, licensed practical nurse, social worker, or qualified mental retardation professional.

  (7) "Medicaid resident" means a resident who is a
- Medicaid recipient.
- (8) "Medicaid admission date" means the date the nursing facility requests Medicaid reimbursement to begin.
- "Mental retardation" is defined in 42 CFR 483.102(b)(3) and includes "persons with related conditions" as defined in 42 CFR 435.1009.
- (10) "Minimum Data Set (MDS)" means the standardized, primary screening and assessment tool of health status that forms the foundation of the comprehensive assessment for all residents in a Medicare or Medicaid certified long-term care facility.
- (11) "Nursing facility" is defined in 42 USC. 1396r(a), and also includes an intermediate care facility for people with mental retardation as defined in 42 USC 1396d(d).
- (12) "Nursing facility applicant" is an individual for whom the nursing facility is seeking Medicaid payment.
- "Preadmission Screening and Resident Review (13)(PASRR) Level I Screening" means the preadmission identification screening described in Section R414-503-3.
- "Preadmission Screening and Resident Review (PASRR) Level II Evaluation" means the preadmission evaluation and resident review for serious mental illness or

mental retardation described in Section R414-503-4.

- (15) "Physician Certification" is a written statement from the Medicaid resident's physician that certifies the individual requires nursing facility services.
- (16) "Resident" means a person residing in a Medicaidcertified nursing facility.
- (17) "Serious mental illness" is defined by the State Mental Health Authority.
- (18) "Significant change" means a major change in the resident's physical, mental, or psychosocial status that is not self-limiting, impacts on more than one area of the resident's health status, and requires interdisciplinary review, revision of the care plan, or may require a referral to a preadmission screening resident review if a mental illness or intellectual disability or related condition is suspected or present.
- (19) "Skilled care" means those services defined in 42 CFR 409.32.
- (20) "Specialized rehabilitative services" means those services provided pursuant to 42 CFR 483.45 and Section R432-150-23.
- (21) "Specialized services" means those services provided pursuant to 42 CFR 483.120 and ATTACHMENT 4.39 of the State Plan.
- (22) "United States Code (USC)" means the most current edition unless otherwise noted.
- (23) "Working days" means all work days as defined by the Utah Department of Human Resource Management.

#### **R414-501-3. Preadmission Authorization.**

- (1) A nursing facility will perform a preadmission assessment when admitting a nursing facility applicant. Preadmission authorization is not transferable from one nursing facility to another.
- (2) A nursing facility must obtain approval from the Department when admitting a nursing facility applicant. The nursing facility must submit a request for prior approval to the Department no later than the next business day after the date of admission. A request for prior approval may be in writing or by telephone and will include:
- (a) the name, age, and Medicaid eligibility of the nursing facility applicant;
  - (b) the date of transfer or admission to the nursing facility;
- (c) the reason for acute care inpatient hospitalization or emergency placement, if any;
  - (d) a description of the care and services needed;
- (e) the nursing facility applicant's current functional and mental status;
  - (f) the established diagnoses;
- (g) the medications and treatments currently ordered for the nursing facility applicant;
- (h) a description of the nursing facility applicant's discharge potential;
- (i) the name of the hospital discharge planner or nursing facility employee who is requesting the prior approval;
- (i) the Preadmission Screening and Resident Review (PASRR) Level I screening, except the screening is not required for admission to an intermediate care facility for people with mental retardation; and
- (k) the Preadmission Screening and Resident Review (PASRR) Level II determination, as required by 42 CFR 483.112
- (4) If the Department gives a telephone prior approval, the nursing facility will submit to the Department within five working days a preadmission transmittal for the nursing facility applicant, and will begin preparing the complete contact for the nursing facility applicant. The complete contact is a written application containing all the elements of a request for prior authorization plus:
  - (a) the preadmission continued stay transmittal;

- (b) a history and physical;
- (c) the signed and dated physician's orders, including physician certification; and
- (d) an MDS assessment completed no later than 14 calendar days after the resident is admitted to a nursing facility.
- (5) The requirements in Section R414-501-3 do not apply in cases in which a facility is seeking Retroactive Authorization described in Section R414-501-5.

### R414-501-4. Immediate Placement Authorization.

- (1) The Department will reimburse a nursing facility for five days if the Department gives telephone prior approval for a resident who is an immediate placement.
- (a) An immediate placement will meet one of the following criteria:
- (i) The resident exhausted acute care benefits or was discharged by a hospital;
- (ii) A Medicare fiscal intermediary changed the resident's level of care, or the Medicare benefit days terminated and there is a need for continuing services reimbursed under Medicaid;
- (iii) Protective services in the Department of Human Services placed the resident for care;
- (iv) A tragedy, such as fire or flood, has occurred in the home, and the resident is injured, or an accident leaves a dependent person in imminent danger and requires immediate institutionalization;
- (v) A family member who has been providing care to the resident dies or suddenly becomes ill;
- (vi) A nursing facility terminated services, either through an adverse certification action or closure of the facility, and the resident must be transferred to meet his medical or habilitation needs; or
- (vii) A disaster or other emergency as defined by the Department has occurred.
- (b) The Department will deny an immediate placement unless the PASRR Level I screening is completed and the Department determines a PASRR Level II evaluation is not required, or if the PASRR Level II evaluation is required, then the PASRR Level II evaluation is completed and the Department determines the nursing facility applicant qualifies for placement in a nursing facility. The two exceptions to this requirement are when the nursing facility applicant is a provisional placement for less than seven days or when the placement is after an acute hospital admission and the physician certifies in writing that the placement will be for less than 30 days.
- (c) Telephone prior approval for an immediate placement will be effective for no more than five working days. During that period the nursing facility will submit a preadmission transmittal, and will begin preparing the complete contact for the nursing facility applicant. If the nursing facility fails to submit the preadmission transmittal in a timely manner, the Department will not make any payments until the Department receives the preadmission transmittal and the nursing facility complies with all preadmission requirements.

### R414-501-5. Retroactive Authorization.

A nursing facility may complete a written request for Retroactive Authorization. If approved, the authorization period will begin a maximum of 90 days prior to the date the authorization request is submitted to the Department. The request for Retroactive Authorization will include documentation that will demonstrate the clinical need for nursing facility care at the time of the requested Medicaid admission date. The documentation must also demonstrate the clinical need for nursing facility care as of the current date. This documentation will allow the Department's medical professionals to determine the clinical need for nursing facility care during both the retroactive period and the current period. Documentation will include:

- (a) the name of the nursing facility employee who is requesting the authorization;
  - (b) the Retroactive Authorization request submission date;
  - (c) the requested Medicaid admission date;
- (d) a description of why Retroactive Authorization is being requested;
- (e) the name, age, and Medicaid identification number of the nursing facility applicant;
- (f) the PASŘR Level I screening; except the screening is not required for admission to an intermediate care facility for people with mental retardation;
- (g) the PASRR Level II determination as required by 42 CFR 483.112:
  - (h) a history and physical;
- (i) signed and dated physician's orders, including the physician certification;
- (j) MDS assessment that covers the time period for which Medicaid reimbursement is being requested; and
- (k) a copy of a Medicare denial letter, a Medicaid eligibility letter, or both, as applicable.

### R414-501-6. Readmission After Hospitalization.

When a Medicaid resident is admitted to a hospital, the Department will not require Preadmission Authorization when the Medicaid resident returns to the original nursing facility not later than three consecutive days after the date of discharge from the nursing facility. If the readmission occurs four or more days after the date of discharge from the nursing facility, the nursing facility will complete the Preadmission Authorization process again including revising the PASRR Level I screening to evaluate the need for a new PASRR Level II evaluation.

### R414-501-7. Continued Stay Review.

- (1) The Department will conduct a continued stay review to determine the need for continued stay in a nursing facility and to determine whether the resident has shown sufficient improvement to implement discharge planning.
- (2) If a question regarding placement or the ongoing need for nursing facility services for a Medicaid resident arises, the Department may request additional information from the nursing facility. If the question remains unresolved, a Department health care professional may perform a supplemental on-site review. The Department or the nursing facility can also initiate an interim review because of a change in the Medicaid resident's condition or medical needs.
- (3) A nursing facility will make appropriate personnel and information reasonably accessible so the Department can conduct the continued stay review.
- (4) A nursing facility will inform the Department by telephone or in writing when the needs of a Medicaid resident change to possibly require discharge or a change from the findings in the PASRR Level I screening or PASRR Level II evaluation. A nursing facility will inform the Department of newly acquired facts relating to the resident's diagnosis, medications, treatments, care or service needs, or plan of care that may not have been known when the Department determined medical need for admission or continued stay. With any significant change, the nursing facility is responsible to revise the PASRR Level I screening to evaluate the need for a new PASRR Level II evaluation.
- (5) The Department will deny payment to a nursing facility for services provided to a Medicaid resident who, against medical advice, leaves a nursing facility for more than two consecutive days, or who fails to return within two consecutive days after an authorized leave of absence. A nursing facility will report all such instances to the Department. The resident will complete all preadmission requirements before the Department may approve payment for further nursing facility services.

### R414-501-8. Payment Responsibility.

- (1) If a nursing facility accepts a resident who elects not to apply for Medicaid coverage, and the nursing facility can prove that it gave the resident or his legal representative written notice of Medicaid eligibility and preadmission requirements, then the resident or legal representative will be solely responsible for payment for the services rendered. However, if a nursing facility cannot prove it gave the notice to a resident or his legal representative, then the nursing facility will be solely responsible for payment for the services rendered during the time when the resident was eligible for Medicaid coverage.
- (2) For Preadmission Authorization requests described in Section R414-501-3, the Department will deny payment to a nursing facility for services provided:
- (a) before the date of the verbal prior approval or the date postmarked on the envelope containing the written application, or the date the Department receives the written application (whichever is earliest);
- (b) if the facility fails to submit a complete application by the 60th day from the date the Department receives the Preadmission Authorization request; or
- (c) if the facility fails to comply with PASRR requirements.
- (3) For Retroactive Authorization described in Section R414-501-5, the Department will deny payment to a nursing facility for services provided:
- (a) greater than 90 days prior to the request for Retroactive Authorization;
- (b) if the facility fails to submit a complete application by the 60th day from the date the Department receives the Retroactive Authorization request; or
  - (c) the facility fails to comply with PASRR requirements.

### R414-501-9. General Provisions.

- (1) The Department is solely responsible for approving or denying a Preadmission, Retroactive or continued stay authorization for payment for nursing facility services provided to a Medicaid resident. The Department is ultimately responsible for determining if a Medicaid resident has a clinical need for nursing facility services. If the Department determines a nursing facility applicant or Medicaid resident does not have a clinical need for nursing facility services, a written notice of agency action, in accordance with 42 CFR 431.200 through 431.246, 42 CFR 456.437 and 456.438 will be sent. If a nursing facility complies with all Preadmission Authorization, Retroactive Authorization and continued stay requirements for a Medicaid resident then the Department will provide coverage consistent with the State Plan.
- (2) If a nursing facility fails to comply with all Preadmission Authorization, Retroactive Authorization or continued stay requirements, the Department will deny payment to the nursing facility for services provided to the nursing facility applicant. The nursing facility is liable for all expenses incurred for services provided to the nursing facility applicant on or after the date the nursing facility applicant applied for Medicaid. The nursing facility will not bill the nursing facility applicant or his legal representative for services not reimbursed by the Department due to the nursing facility's failure to follow Preadmission Authorization, Retroactive Authorization or continued stay rules.
- (3) If the application is incomplete it will be denied. The Department will comply with notice and hearing requirements as defined in 42 CFR 431.200 through 431.246, and also send written notice to the nursing facility administrator, the attending physician, and, if possible, the next-of-kin or legal representative of the nursing facility applicant. If the Department denies a claim, the nursing facility can resubmit additional documentation not later than 60 calendar days after the date the Department receives the initial Preadmission or

Retroactive Authorization request or continued stay transmittal. If the nursing facility fails to submit additional documentation that corrects the claim deficiencies within the 60 calendar day period, then the denial becomes final and the nursing facility waives all rights to Medicaid reimbursement from the time of admission until the Department approves a subsequent request for authorization submitted by the nursing facility.

(4) The Department adopts the standards and procedures for conducting a fair hearing set forth in 42 U.S.C. Sec. 1396a(a)(3) and 42 CFR 431.200 through 431.246, and as implemented in Rule R410-14.

### R414-501-10. Safeguarding Information of Nursing Facility Applicants and Residents.

- (1) The Department adopts the standards and procedures for safeguarding information of nursing facility applicants and recipients set forth in 42 U.S.C. Sec.1396a(a)(7) and 42 CFR 431.300 through 431.307.
- (2) Standards for safeguarding a resident's private records are set forth in Section 63G-2-302.

### R414-501-11. Free Choice of Providers.

Subject to certain restrictions outlined in 42 CFR 431.51, 42 USC 1396a(a)(23) requires that recipients have the freedom to choose a provider. A recipient who believes his freedom to choose a provider has been denied or impaired may request a hearing from the Department, as outlined in 42 CFR 431.200 through 431.221.

### R414-501-12. Alternative Services Evaluation and Referral.

While reviewing a preadmission assessment for admission to a nursing care facility, other than an ICF/MR, the Department may evaluate the potential for the nursing facility applicant to receive alternative Medicaid services in a home or community-based setting that are appropriate for the needs of the individual identified in the preadmission submittals. If there appears to be a potential for alternative Medicaid services, with the permission of the nursing facility applicant, the nursing facility will refer the name of the nursing facility applicant to one or more designated Medicaid home and community-based services program representatives for follow-up contact with the nursing facility applicant.

KEY: Medicaid July 18, 2012 26-1-5 Notice of Continuation June 17, 2014 26-18-3

### R414. Health, Health Care Financing, Coverage and Reimbursement Policy.

R414-502. Nursing Facility Levels of Care.

R414-502-1. Introduction and Authority.

This rule defines the levels of care provided in nursing facilities.

### R414-502-2. Definitions.

The definitions in Section R414-1-2 and Section R414-501-2 apply to this rule.

### R414-502-3. Approval of Level of Care.

- (1) The Department shall document that at least two of the following factors exist when it determines whether an applicant has mental or physical conditions that require the level of care provided in a nursing facility or equivalent care provided through a Medicaid Home and Community-Based Waiver program:
- (a) Due to diagnosed medical conditions, the applicant requires substantial physical assistance with daily living activities above the level of verbal prompting, supervising, or setting up;
- (b) The attending physician has determined that the applicant's level of dysfunction in orientation to person, place, or time requires nursing facility care; or equivalent care provided through a Medicaid Home and Community-Based Waiver program; or
- (c) The medical condition and intensity of services indicate that the care needs of the applicant cannot be safely met in a less structured setting, or without the services and supports of a Medicaid Home and Community-Based Waiver program.
- (2) The Department shall determine whether at least two of the factors described in Subsection R414-502-3(1) exist by reviewing the following clinical documentation:
- (a) A current history and physical examination completed by a physician;
- (b) A comprehensive resident assessment completed, coordinated and certified by a registered nurse;
- (c) A social services evaluation that meets the criteria in 42 CFR 456.370 and completed by a person licensed as a social worker, or higher degree of training and licensure;
  - (d) A written plan of care established by a physician;
- (e) A physician's written certification that the applicant requires nursing facility placement; and
- (f) Documentation which indicates that all less restrictive alternatives or services to prevent or defer nursing facility care have been explored.
- (3) If the Department finds that at least two of the factors described in Section R414-502-3(1) exist, the Department shall determine whether the applicant meets nursing facility level of care and is medically-approved for Medicaid reimbursement of nursing facility services or equivalent care provided through a Medicaid Home and Community-Based Waiver program. Meeting medical eligibility for nursing facility services does not guarantee Medicaid payment. Financial eligibility and other Home and Community-Based Waiver targeting criteria shall apply.

### R414-502-4. Approval of Differential Levels of Care.

The Department shall pay nursing facilities a rate differential for residents who meet nursing facility level of care and any of the criteria listed in Sections R414-502-5 through R414-502-7.

### R414-502-5. Criteria for Intensive Skilled Care.

A nursing facility must demonstrate that the applicant meets the following criteria before the Department may authorize Medicaid reimbursement for intensive skilled care:

(1) The applicant meets the need for skilled services

provided by a nursing facility certified pursuant to 42 CFR 409.20 through 409.35, or a swing bed hospital approved by the Centers for Medicare and Medicaid Services to furnish skilled nursing facility care in the Medicare program.

(2) The following routine skilled care does not qualify as intensive skilled care in making a determination under Section

R414-502-5:

- (a) Skilled nursing services described in 42 CFR 409.33(b);
- (b) Skilled rehabilitation services described in 42 CFR 409.33(c);
- (c) Routine monitoring of medical gases after a therapy regimen;
  - (d) Routine enteral tube and gastronomy feedings; and
  - (e) Routine isolation room and techniques.
- (3) The applicant has exhausted Medicare benefits or has been denied by Medicare for other reasons other than level of care requirements.
- (4) The applicant requires and receives at least five additional hours of direct licensed professional nursing care daily, including a combination of specialized care and services, and assessment by a registered nurse and 24-hour observation.
- (5) The applicant meets criteria for intensive skilled care if the attending physician makes any one of the following determinations:
- (a) There is no reasonable expectation that the applicant will benefit further from any care and services available in an acute care hospital that are not available in a nursing facility; or
- (b) The applicant's condition requires physician follow-up at the nursing facility at least once every 30 days;
- (c) An interdisciplinary team may indicate a therapeutic leave of absence from the nursing facility is appropriate either to facilitate discharge planning or to enhance the applicant's medical, social, educational, and habilitation potential; and
- (d) Except in extraordinary circumstances, the applicant has been hospitalized immediately before admission to the nursing facility.
- (6) The applicant has continuously required skilled care, either through Medicare or Medicaid, since admission to the nursing facility.
- (7) If the attending physician has written and signed progress notes at the time of each physician visit that reflect the current medical condition of the applicant.
- (8) An applicant who was previously approved for intensive skilled care and later downgraded to a lower care level may return to intensive skilled care instead of being hospitalized in an acute care setting if:
- (a) A complication occurs that involves the condition for which the applicant was originally approved for intensive skilled care; and
- (b) It has been less than 30 days since the termination of the previous intensive skilled care.

### R414-502-6. Criteria for Behaviorally Complex Program.

In order for the Department to authorize Medicaid coverage for the Behaviorally Complex Program, a nursing facility must:

- (1) Demonstrate that the resident has a history of persistent disruptive behavior that is not easily altered and requires an increase in resources from nursing facility staff as documented by one or more of the following behaviors:
- (a) The resident engages in wandering behavior with no rational purpose, is oblivious to his needs or safety, and places his self and others at significant risk of physical illness or injury;
- (b) The resident engages in verbally abusive behavior where he threatens, screams or curses at others;
- (c) The resident presents a threat of hitting, shoving, scratching, or sexually abusing other residents.
  - (d) The resident engages in socially inappropriate and

disruptive behavior by doing of one of the following:

- (i) Makes disruptive sounds, noises and screams;
- (ii) Engages in self-abusive acts;
- (iii) Inappropriate sexual behavior;
- (iv) Disrobes in public;
- (v) Smears or throws food or feces;
- (vi) Hoards; and
- (vii) rummages through others belongings.
- (e) The resident refuses assistance with medication administration or activities of daily living; or
- (f) The resident's behavior interferes significantly with the stability of the living environment and interferes with other residents' ability to participate in activities or engage in social interactions.
- (2) Demonstrate that an appropriate behavioral intervention program has been developed for the resident.
  - (a) All behavior intervention programs shall:
- (b) Be a precisely planned systematic application of the methods and experimental findings of behavioral science with the intent to reduce observable negative behaviors;
- (c) Incorporate processes and methodologies that are the least restrictive alternatives available for producing the desired outcomes;
- (d) Be conducted following only identification and, if feasible, remediation of environmental and social factors that likely precipitate or reinforce the inappropriate behavior;
- (e) Incorporate a process for identifying and reinforcing a desirable replacement behavior;
  - (f) Include a program data sheet; and
- (g) Include a behavior baseline profile that consists of all of the following:
  - (i) Applicant name;
- (ii) Date, time, location, and specific description of the undesirable behavior:
- (iii) Persons and conditions present before and at the time of the undesirable behavior;
- (iv) Interventions for the undesirable behavior and their results; and
  - (v) Recommendations for future action.
- (h) The interdisciplinary team shall include a behavior intervention plan that consists of all of the following:
- (i) The applicant's name, the date the plan is prepared, and when the plan will be used;
  - (ii) The objectives stated in terms of specific behaviors;
- (iii) The names, titles and signatures of persons responsible for conducting the plan; and
- (iv) The methods and frequency of data collection and review.

### R414-502-7. Criteria for Specialized Rehabilitative Services for Residents with Intellectual Disabilities.

A nursing facility must demonstrate that the applicant meets the following criteria before the Department may authorize Medicaid coverage for an applicant for specialized rehabilitative services:

- (1) The nursing facility must arrange for specialized rehabilitative services for clients with intellectual disabilities who are residing in nursing homes;
- (2) The individual must meet the criteria for Nursing Facility III Level of Care (excluding residents who receive the intensive skilled or behaviorally complex rate);
- (3) The individual must have a Preadmission Screening and Resident Review (PASRR) Level II Evaluation that indicates the resident needs specialized rehabilitation. The nursing facility must assure that needed services are provided under the written order of a physician by qualified personnel; and
- (4) The nursing facility must document the need for specialized rehabilitative services in the resident's

comprehensive plan of care.

- (5) Specialized rehabilitative services include but are not limited to:
- (a) Medication management and monitoring effectiveness and side effects of medications prescribed to change inappropriate behavior or to alter manifestations of psychiatric illness:
- (b) The provision of a structured environment to include structured socialization activities to diminish tendencies toward isolation and withdrawal;
- (c) Development, maintenance, and implementation of programs designed to teach individuals daily living skills that include but are not limited to:
  - (i) Grooming and personal hygiene;
  - (ii) Mobility;
  - (iii) Nutrition, health and self-feeding;
  - (iv) Medication management;
  - (v) Mental health education;
  - (vi) Money management;
  - (vii) Maintenance of the living environment; and
- (viii) Occupational, speech, and physical therapy obtained from providers outside the nursing facility who specialize in providing services for persons with intellectual disabilities at the intensity level necessary to attain the desired goals of independence and self-determination.
  - (d) Formal behavior modification programs;
  - (e) Development of appropriate person support networks.

### R414-502-8. Criteria for Intermediate Care Facility for Persons with Intellectual Disability.

An intermediate care facility for persons with intellectual disabilities (ICF/ID) must demonstrate that the applicant meets the following criteria before the Department may authorize Medicaid coverage for an individual who resides in an ICF/ID.

- (1) The individual must have a diagnosis of:
- (a) An intellectual disability in accordance with 42 CFR 483.102(b)(3); or
- (b) A condition closely related to intellectual disability in accordance with 42 CFR 435.1010.
- (2) For individuals seven years of age and older, the presence of a diagnosis alone is not sufficient to qualify for admission to an intermediate care facility for persons with intellectual disabilities. The diagnosis identified in Subsection R414-502-8(1) must result in documented substantial functional limitations in three or more of the following seven areas of major life activity that include:
  - (a) Self-care;
- (i) The individual requires assistance, training and supervision to eat, dress, groom, bathe, or use the toilet.
  - (b) Receptive and expressive language;
- (i) The individual lacks functional communication skills, requires the use of assistive devices to communicate, does not demonstrate an understanding of requests, or cannot follow two-step instructions.
  - (c) Learning;
- (i) The individual has a valid diagnosis of an intellectual disability based on criteria found in the Diagnostic and Statistical Manual of Mental Disorders (DSM), Fourth Edition, 1994.
  - (d) Mobility;
- (i) The individual requires the use of assistive devices to be mobile and cannot physically self-evacuate from a building during an emergency without an assistive device.
  - (e) Self-direction;
- (i) The individual is seven through 17 years of age and significantly at risk in making age appropriate decisions. Or, in the case of an adult, cannot provide informed consent for medical care, personal safety, or for legal, financial, rehabilitative, and residential issues, and has been declared

legally incompetent. The individual is a danger to himself or others without supervision.

- (f) The capacity for independent living;
- (i) The individual who is seven through 17 years of age cannot locate and use a telephone, cross the street safely, or understand that it is unsafe to accept rides, food or money from strangers, or an adult who lacks basic skills in the areas of shopping, preparing food, housekeeping, or paying bills.
- (g) Economic self-sufficiency (not applicable to children under 18 years of age);
- (i) The individual receives disability benefits, cannot work more than 20 hours a week, or is paid less than minimum wage without employment support.
- (3) The Department considers a child under the age of seven to be at risk for functional limitation in three or more areas of major life activity. The child may satisfy this criteria if the child has been with an intellectual disability or a condition closely related to intellectual disability. The Department does not require separate documentation of the limitations defined in Subsection R414-502-8(2) until the child turns seven years of age.
- (4) To meet the criteria of a condition closely related to an intellectual disability, an individual must manifest the condition before the individual turns 22 years of age and the condition must be likely to continue. A diagnosis may qualify as a condition closely related to an intellectual disability only if the child meets the criteria defined in 42 CFR 435.1010. The following is a list of diagnoses the Department considers to be conditions closely related to an intellectual disability:
- (a) Cerebral palsy. The Department does not require individuals to demonstrate an intellectual impairment for this diagnosis, but they must demonstrate they have functional limitations as described in Subsection R414-502-8(2);
- (b) Epilepsy. The Department does not require individuals to demonstrate an intellectual impairment for this diagnosis, but they must demonstrate they have functional limitations as described in Subsection R414-502-8(2);
- (c) Autism Spectrum Disorder. The Department requires an individual to meet the following criteria under this category:
- (i) Persistent deficits in social communication and social interaction across contexts, not accounted for by general developmental delays, and manifests by all three of the following:
- (A) Deficits in social-emotional reciprocity, ranging from abnormal social approach and failure of normal back and forth conversation through reduced sharing of interests, emotions, and affect and response to total lack of initiation of social interaction:
- (B) Deficits in non-verbal communicative behaviors used for social interaction, ranging from poorly integrated verbal and non-verbal communication through abnormalities in eye contact and body language, or deficits in understanding and use of non-verbal communication to total lack of facial expression or gestures;
- (C) Deficits in developing and maintaining relationships appropriate to developmental level (beyond those with caregivers), ranging from difficulties adjusting behavior to suit different social contexts through difficulties in sharing imaginative play, and in making friends to an apparent absence of interest in people.
- (ii) Restricted, repetitive patterns of behavior, interests, or activities as manifested by at least two of the following:
- (A) Stereotyped or repetitive speech, motor movements, or use of objects (such as simple motor stereotypies, echolalia, repetitive use of objects, or idiosyncratic phrases);
- (B) Excessive adherence to routines, ritualized patterns of verbal or non-verbal behavior, or excessive resistance to change (such as motoric rituals, insistence on same route or food, repetitive questioning or extreme distress at small changes);

- (C) Highly restricted, fixated interests with abnormal intensity or focus (such as strong attachment to or preoccupation with unusual objects, excessively circumscribed or perseverative interests):
- (D) Hyper or hypo-reactivity to sensory input or unusual interest in sensory aspects of environment (such as apparent indifference to pain, heat and cold, adverse response to specific sounds or textures, excessive smelling or touching of objects, fascination with lights or spinning objects).
- (iii) Symptoms must be present in early childhood (but may not become fully manifest until social demands exceed limited capacities).
- (iv) Symptoms together limit and impair everyday functioning.
- (d) Severe brain injury. May be the result of an acquired brain injury, traumatic brain injury, stroke, anoxia, meningitis;
  - (e) Fetal alcohol syndrome;
- (f) Chromosomal disorders such as Down syndrome, fragile x syndrome, and Prader-Willi syndrome;
- (g) Other genetic disorders. Examples include Williams syndrome, spina bifida, and phenylketonuria.
- (5) The following conditions do not qualify as conditions closely related to intellectual disabilities. Nevertheless, the Department may consider a person with any of these conditions if there is a simultaneous occurrence of a qualifying condition as cited in Subsection R414-502-8(1)(a) and (b):
  - (a) Learning disability;
  - (b) Behavior or conduct disorders;
  - (c) Substance abuse;
  - (d) Hearing impairment or vision impairment;
- (e) Mental illness that includes psychotic disorders, adjustment disorders, reactive attachment disorders, impulse control disorders, and paraphilias;
- (f) Borderline intellectual functioning, a related condition that does not result in an intellectual impairment, developmental delay, or "at risk" designations;
- (g) Physical problems such as multiple sclerosis, muscular dystrophy, spinal cord injuries, and amputations;
- (h) Medical health problems such as cancer, acquired immune deficiency syndrome, and terminal illnesses;
- (i) Neurological problems not associated with intellectual deficits. Examples include Tourette's syndrome, fetal alcohol effects, and non-verbal learning disability;
- (j) Mild traumatic brain injury such as minimal brain injury and post-concussion syndrome.
- (6) An individual who was admitted to an ICF/ID before August 27, 2009, is eligible for continued stay as long as the individual continues to meet the requirements in effect before that date. A resident who was admitted to an ICF/ID before August 27, 2009, is only required to meet the revised eligibility criteria when there is a break in stay wherein the individual resides in a setting that is not a Medicaid-certified ICF/ID nursing facility or hospital.
- (7) Before admission to an ICF/ID, the facility must provide each potential resident with a two-sided fact sheet (Form IFS 10) that offers information about ICFs/ID and the Community Supports Waiver for People with Intellectual Disabilities and Other Related Conditions. Each resident's record must contain an acknowledgement (Form IFS 20) signed by the resident or legal representative, which verifies that the facility provided the Form IFS 10 before admission.

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### R414. Health, Health Care Financing, Coverage and Reimbursement Policy.

### R414-503. Preadmission Screening and Resident Review. R414-503-1. Introduction and Authority.

This rule implements 42 U.S.C. 1396r(b)(3) and (e)(7) and Pub. L. No. 104 315, which require preadmission screening and resident review (PASRR) of nursing facility residents with serious mental illness or intellectual disability. This rule applies to all Medicare/Medicaid-certified nursing facility admissions irrespective of the payment source of an individual's nursing facility services.

### R414-503-2. Definitions.

In addition to the definitions in Section R414-1-2 and Section R414-501-2, the following definitions apply:

- (1) "Break in Stay" occurs when a resident of a Medicare/Medicaid-certified nursing facility:
- (a) voluntarily leaves against medical advice for more than two consecutive days;
- (b) fails to return within two consecutive days after an authorized leave of absence:
  - (c) discharges into a community setting; or
- (d) is admitted to the Utah State Hospital, to a civil or forensic bed (not the Adult Recovery Treatment Center).
- (2) "Intellectual Disability" is the equivalent term for "Mental Retardation" in federal law.

#### R414-503-3. PASRR Level I Screening for All Persons.

The purpose of a PASRR Level I Screening is for a health care professional to identify any person with a serious mental illness, intellectual disability or other related condition so the professional may consider that person for admission to a Medicare/Medicaid-certified nursing facility. The health care professional who conducts the Level I Screening shall refer the person for a Level II Evaluation if the professional determines that the person has a serious mental illness, intellectual disability or other related condition.

- (1) The health care professional shall complete a Level I Screening before any Medicare/Medicaid-certified nursing facility admission.
- (2) The health care professional shall complete the Level I Screening on a form supplied by the Department.
- (3) The health care professional shall sign and date the Level I Screening.
- (4) The nursing facility shall revise the Level I Screening if there is a significant change in the person's condition.
- (5) The Department shall require Level I Screening for all persons even if a person cannot cooperate or participate in Level I Screening due to delirium or other emergency circumstances. The health care professional shall complete the Level I Screening by using available medical information or other outside information.

### R414-503-4. PASRR Level II Evaluation Criteria.

The purpose of a Level II Evaluation is to avoid unnecessary or inappropriate nursing facility admission of persons with serious mental illness or intellectual disabilities or related conditions. The Level II evaluation ensures that persons with serious mental illness or intellectual disabilities or related conditions are recommended for specialized services when a health care professional determines there is a need for specialized services during the evaluation process. The Department bases Level II Evaluations on the criteria set forth in 42 CFR 483.130. Level II Evaluations must address the level of nursing services, specialized services, and specialized rehabilitative services needed for the patient.

(1) The health care professional who completes the Level I screening shall refer the person to a contracted mental health PASRR Evaluator for the Level II Evaluation if the Level I

Screening indicates the person meets all of the following criteria:

- (a) The person has a serious mental illness as defined by the State Mental Health Authority and identified by the Level I Screening;
- Screening;
  (b) The diagnosis of mental illness falls within the diagnostic groupings as described in the Diagnostic and Statistical Manual; and
- (c) In addition to the criteria listed in Subsection R414-503-4(1)(a)(b), the person meets any one of the following criteria:
- (i) The person has undergone psychiatric treatment at least twice in the last two years that is more intensive than outpatient care:
- (ii) Due to a significant disruption in the person's normal living situation, the person requires supportive services to maintain the current level of functioning at home or in a residential treatment center; or
- (iii) The person requires intervention by housing or law enforcement officials.
- (2) The health care professional who completes the Level I screening shall refer the person to the Intellectual Disability or Related Condition Authority for the Level II Evaluation if the Level I Screening indicates the person meets at least one of the following criteria:
- (a) The person has received a diagnosis of an intellectual disability or related condition;
- (b) The person has received a diagnosis of epilepsy or seizure disorder with onset before 22 years of age;
- (c) The person has a history of intellectual disability or related condition, or an indication of cognitive or behavioral patterns that indicate the person has an intellectual disability or related condition; or
- (d) The person is referred by any agency that specializes in the care of persons with intellectual disabilities or related conditions.
- (3) The health care professional who completes the Level I screening shall refer the person to both the contracted mental health PASRR Evaluator and the Intellectual Disability or Related Condition Authority if the person meets the criteria for Subsection R414-503-4(1) and (2).
- (4) The health care professional who completes the Level I screening shall provide written notice of a Level II Evaluation referral to the person, the person's legal representative, and the prospective nursing facility.
- (5) If the person does not meet the criteria in Subsection R414-503-4(1) or (2), the Department may not require a further PASRR Evaluation unless there is a significant change in condition.

### R414-503-5. PASRR Level II Exemptions.

The Department may not require a Level II Evaluation for any of the following reasons:

- (1) The person does not meet the criteria listed in Subsection R414-503-4 (1) or (2);
- (2) The nursing facility admits the person as a provisional admission due to delirium, an accurate diagnosis cannot be made until the delirium clears, and the nursing facility placement does not exceed seven days. The nursing facility shall refer the person for a Level II Evaluation before midnight on the seventh day if the placement will extend beyond the seventh day.
- (3) The nursing facility admits the person as a provisional admission due to an emergency situation requiring protective services, and the nursing facility placement does not exceed seven days. The nursing facility shall refer the person for a Level II Evaluation before midnight on the seventh day if the placement will extend beyond the seventh day.
  - (4) The person is admitted to a nursing facility directly

from a hospital and requires nursing facility services for the condition treated in the hospital (not psychiatric treatment), and the attending physician certifies in writing before the admission that the person is likely to be discharged in less than 30 days. The nursing facility shall refer the person for a Level II Evaluation before midnight on the 30th day if the placement will extend beyond the 30th day.

- (5) The contracted mental health PASRR evaluator may terminate the Level II Evaluation at any time if the evaluator determines that the person does not have a serious mental illness. The Level II Evaluator shall document that the person does not have a serious mental illness.
- (6) The person has a previous Level II Evaluation and the nursing facility readmits the person to the same or a different nursing facility following hospitalization for medical care without a break in stay. This provision does not apply if the person is hospitalized for acute psychiatric treatment. Following readmission, the nursing facility shall review and update the PASRR Level I Screening to determine whether there is a significant change in condition that requires a Level II Reevaluation.
- (7) The person has a previous Level II Evaluation and the nursing facility transfers the person to another nursing facility with or without intervening hospitalization and without a break in stay. This provision does not apply if the person is hospitalized for psychiatric treatment. Following transfer, the nursing facility shall review and update the Level I Screening to determine whether there is a significant change in condition that requires a Level II Re-evaluation.

### R414-503-6. PASRR Level II Categorical Determinations.

The Level II Evaluator may make one of the following categorical determinations:

- (1) Convalescent Care The person is eligible for convalescent care for an acute physical illness that requires hospitalization and does not meet the criteria for an exempt hospital discharge, (which, as specified in 42 CFR 483.106(b)(2) is not subject to preadmission screening). The convalescent care determination only applies if the person is at a hospital for a medical condition and is going to the Medicare/Medicaid-certified nursing facility for the same medical condition. The Convalescent Care Categorical Determination is valid for up to 120 days. The nursing facility shall refer the person for a Level II Evaluation before midnight on the 120th day if the placement will extend beyond the 120th day.
- (2) Short-term Stay The person is eligible for a short-term stay for an acute physical illness in which the person is seeking admission to the nursing facility directly from a community setting. The Short-term Stay Categorical Determination is valid for a maximum of 120 days. The nursing facility shall refer the person for a Level II Evaluation before the end of the number of days specified if the placement will extend beyond the number of days specified by the State Mental Health Authority or Intellectual Disabilities Authority.
- (3) Terminal Illness The person is eligible for a stay related to a terminal illness when a physician provides a written statement that the person has a terminal illness. If the individual is not receiving hospice services at the time of the Level II Evaluation, an individualized Level II Evaluation is required.
- (4) Severe Physical Illness The person is eligible for a Severe Physical Illness Categorical Determination when the person has a level of impairment so severe that the individual cannot be expected to benefit from specialized services. This level of impairment includes conditions such as:
  - (a) being in a coma;
  - (b) being ventilator dependent; or
  - (c) functioning at a brain stem level.
  - (5) Dementia and Intellectual Disability The State

Intellectual Disability Authority or delegated agency (not Level I screeners) may make categorical determinations that individuals with dementia, which exists in combination with intellectual disability or a related condition, do not need specialized services.

(6) Dementia and Mental Illness -The health care professional may terminate the PASRR Level II Evaluation if the health care professional discovers that the person has dementia and a serious mental illness during the evaluation process, and there is evidence that dementia is the primary condition. For example, the dementia has resulted in increased functional deficits and is the primary reason for requiring nursing facility services.

### R414-503-7. Individualized Level II Determinations.

The Level II Evaluator may make one of the following individualized determinations:

- (1) The person does not need nursing facility services. This determination disqualifies the person from admission to a Medicare/Medicaid-certified nursing facility.
- (2) The person does not need nursing facility services but does need specialized services as defined by the State Mental Health Authority or Intellectual Disability or Related Condition Authority. This determination disqualifies the person from admission to a Medicare/Medicaid- certified nursing facility.
- (3) The person needs nursing facility services but not specialized services. This determination qualifies the person for admission to a Medicare/Medicaid-certified nursing facility.
- (4) The person needs nursing facility services and requires specialized services. The Level II Evaluation will specify the specialized services that are needed. This determination qualifies the person for admission to a Medicare/Medicaid-certified nursing facility. The State Mental Health Authority or the Intellectual Disabilities or Related Conditions Authority shall provide a copy of the Level II Evaluation and findings to the person, the person's legal representative, the nursing facility, and the attending physician.
- (5) Out-of-State Arrangement for Payment: The state in which the person is a resident (or would be a resident at the time the person becomes eligible for Medicaid) as defined in 42 CFR 435.403 shall pay for the Level II Evaluation in accordance with 42 CFR 431.52(b).
- (6) The nursing facility, in consultation with the person and his legal representative, shall arrange for a safe and orderly discharge from the nursing facility, and shall assist with linking the person to supportive services and preparing the person for discharge if the person no longer meets the medical criteria for nursing facility services, or a Level II Evaluation disqualifies the person as no longer eligible for nursing facility placement.

### R414-503-8. Penalties.

A nursing facility may not admit a patient until the health care professional completes the PASRR Level I Screening, and if necessary, the PASRR Level II Evaluation and Determination, finding that the patient is eligible for nursing facility services. The Department may not reimburse a nursing facility for any days in which the facility admits a patient before completion of the PASRR process.

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## R477. Human Resource Management, Administration. R477-1. Definitions.

### R477-1-1. Definitions.

The following definitions apply throughout these rules unless otherwise indicated within the text of each rule.

- (1) Abandonment of Position: An act of resignation resulting when an employee is absent from work for three consecutive working days without approval.
- (2) Actual FTE: The total number of full time equivalents based on actual hours paid in the state payroll system.
- (3) Actual Hours Worked: Time spent performing duties and responsibilities associated with the employee's job assignments.
- (4) Actual Wage: The employee's assigned wage rate in the central personnel record maintained by the Department of Human Resource Management.
- (5) Administrative Leave: Leave with pay granted to an employee at management discretion that is not charged against the employee's leave accounts.
- (6) Administrative Adjustment: A DHRM approved change of a position from one job to another job or a salary range change for administrative purposes that is not based on a change of duties and responsibilities.
- (7) Administrative Salary Decrease: A decrease in the current actual wage based on non-disciplinary administrative reasons determined by an agency head.
- (8) Administrative Salary Increase: An increase in the current actual wage based on special circumstances determined by an agency head.
  - (9) Agency: An entity of state government that is:
- (a) directed by an executive director, elected official or commissioner defined in Title 67, Chapter 22 or in other sections of the code;
  - (b) authorized to employ personnel; and
- (c) subject to Title 67, Chapter 19, Utah State Personnel Management Act.
- (10) Agency Head: The executive director or commissioner of each agency or a designated appointee.
- (11) Agency Human Resource Field Office: An office of the Department of Human Resource Management located at another agency's facility.
- (12) Agency Management: The agency head and all other officers or employees who have responsibility and authority to establish, implement, and manage agency policies and programs.
- (13) Alternative State Application Program (ASAP): A program designed to appoint a qualified person with a disability through an on the job examination period.
- (14) Appeal: A formal request to a higher level for reconsideration of a grievance decision.
- (15) Appointing Authority: The officer, board, commission, person or group of persons authorized to make appointments in their agencies.
- (16) Break in Service: A point at which an individual has an official separation date and is no longer employed by the State of Utah.
- (17) Budgeted FTE: The total number of full time equivalents budgeted by the Legislature and approved by the Governor.
- (18) Bumping: A procedure that may be applied prior to a reduction in force action (RIF). It allows employees with higher retention points to bump other employees with lower retention points as identified in the work force adjustment plan, as long as employees meet the eligibility criteria outlined in interchangeability of skills.
- (19) Career Mobility: A temporary assignment of an employee to a different position for purposes of professional growth or fulfillment of specific organizational needs.
- (20) Career Service Employee: An employee who has successfully completed a probationary period in a career service

position.

- (21) Career Service Exempt Employee: An employee appointed to work for a period of time, serving at the pleasure of the appointing authority, who may be separated from state employment at any time without just cause.
- (22) Career Service Exempt Position: A position in state service exempted by law from provisions of career service under Section 67-19-15.
- (23) Career Service Status: Status granted to employees who successfully complete a probationary period for career service positions.
- (24) Category of Work: A job series within an agency designated by the agency head as having positions to be eliminated agency wide through a reduction in force. Category of work may be further reduced as follows:
- (a) a unit smaller than the agency upon providing justification and rationale for approval, including:
  - (i) unit number;
  - (ii) cost centers;
  - (iii) geographic locations;
  - (iv) agency programs.
- (b) positions identified by a set of essential functions, including:
  - (i) position analysis data;
  - (ii) certificates;
  - (iii) licenses;
  - (iv) special qualifications;
- (v) degrees that are required or directly related to the position.
- (25) Change of Workload: A change in position responsibilities and duties or a need to eliminate or create particular positions in an agency caused by legislative action, financial circumstances, or administrative reorganization.
- (26) Classification Grievance: The approved procedure by which an agency or a career service employee may grieve a formal classification decision regarding the classification of a position.
- (27) Classified Service: Positions that are subject to the classification and compensation provisions stipulated in Section 67-19-12.
- (28) Classification Study: A Classification review conducted by DHRM under Section R477-3-4. A study may include single or multiple job or position reviews.
- (29) Compensatory Time: Time off that is provided to an employee in lieu of monetary overtime compensation.
- (30) Contractor: An individual who is contracted for service, is not supervised by a state supervisor, but is responsible for providing a specified service for a designated fee within a specified time. The contractor shall be responsible for paying all taxes and FICA payments, and may not accrue benefits.
- (31) Critical Incident Drug or Alcohol Test: A drug or alcohol test conducted on an employee as a result of the behavior, action, or inaction of an employee that is of such seriousness it requires an immediate intervention on the part of management.
- (32) Demotion: A disciplinary action resulting in a reduction of an employee's current actual wage.
- (33) Detailed Position Record Management Report: A document that lists an agency's authorized positions, incumbent's name and hourly rate, job identification number, salary range, and schedule.
- (34) DHRM: The Department of Human Resource Management.
- (35) DHRM Approved Recruitment and Selection System: The state's recruitment and selection system, which is a centralized and automated computer system administered by the Department of Human Resource Management.
  - (36) Disability: Disability shall have the same definition

found in the Americans With Disabilities Act (ADA) of 1990, 42 USC 12101 (2008); Equal Employment Opportunity Commission regulation, 29 CFR 1630 (2008); including exclusions and modifications.

- (37) Disciplinary Action: Action taken by management under Rule R477-11.
- (38) Dismissal: A separation from state employment for cause under Section R477-11-2.
- (39) Dual State Employment: Employees who work for more than one agency and meet the employee criteria which is located in the Division of Finance accounting policy 11-18.00.
- (40) Drug-Free Workplace Act: A 1988 congressional act, 34 CFR 84 (2008), requiring a drug-free workplace certification by state agencies that receive federal grants or contracts.
- (41) Employee Personnel Files: For purposes of Title 67, Chapters 18 and 19, the files or records maintained by DHRM and agencies as required by Section R477-2-5. This does not include employee information maintained by supervisors.
- (42) Employment Eligibility Verification: A requirement of the Immigration Reform and Control Act of 1986, 8 USC 1324 (1988) that employers verify the identity and eligibility of individuals for employment in the United States.
- (43) "Escalator" Principle: Under the Uniformed Services Employment and Reemployment Rights Act (USERRA), returning veterans are entitled to return back onto their seniority escalator at the point they would have occupied had they not left state employment.
- (44) Éxcess Hours: A category of compensable hours separate and apart from compensatory or overtime hours that accrue at straight time only when an employee's actual hours worked, plus additional hours paid, exceed an employee's normal work period.
- (45) Fitness For Duty Evaluation: Evaluation, assessment or study by a licensed professional to determine if an individual is able to meet the performance or conduct standards required by the position held, or is a direct threat to the safety of self or others.
- (46) FLSA Exempt: Employees who are exempt from the overtime and minimum wage provisions of the Fair Labor Standards Act.
- (47) FLSA Nonexempt: Employees who are not exempt from the overtime and minimum wage provisions of the Fair Labor Standards Act.
- (48) Follow Up Drug or Alcohol Test: Unannounced drug or alcohol tests conducted for up to five years on an employee who has previously tested positive or who has successfully completed a voluntary or required substance abuse treatment program.
- (49) Furlough: A temporary leave of absence from duty without pay for budgetary reasons or lack of work.
- (50) Grievance: A career service employee's claim or charge of the existence of injustice or oppression, including dismissal from employment resulting from an act, occurrence, omission, condition, discriminatory practice or unfair employment practice not including position classification or schedule assignment, or a complaint by a reporting employee as defined in Section 67-19a-101(4)(c).

  (51) Grievance Procedures: The statutory process of
- (51) Grievance Procedures: The statutory process of grievances and appeals as set forth in Sections 67-19a-101 through 67-19a-406 and the rules promulgated by the Career Service Review Office.
- (52) Gross Compensation: Employee's total earnings, taxable and nontaxable, as shown on the employee's pay statement.
- (53) Highly Sensitive Position: A position approved by DHRM that includes the performance of:
  - (a) safety sensitive functions:
- (i) requiring an employee to operate a commercial motor vehicle under 49 CFR 383 (January 18, 2006);

- (ii) directly related to law enforcement;
- (iii) involving direct access or having control over direct access to controlled substances;
- (iv) directly impacting the safety or welfare of the general public;
- (v) requiring an employee to carry or have access to firearms; or
- (b) data sensitive functions permitting or requiring an employee to access an individual's highly sensitive, personally identifiable, private information, including:
  - (i) financial assets, liabilities, and account information;
  - (ii) social security numbers;
  - (iii) wage information;
  - (iv) medical history;
  - (v) public assistance benefits; or
  - (vi) driver license
- (54) Hiring List: A list of qualified and interested applicants who are eligible to be considered for appointment or conditional appointment to a specific position created in the DHRM approved recruitment and selection system.
- (55) HRE: Human Resource Enterprise; the state human resource management information system.
- (56) Incompetence: Inadequacy or unsuitability in performance of assigned duties and responsibilities.
- (57) Inefficiency: Wastefulness of government resources including time, energy, money, or staff resources or failure to maintain the required level of performance.
- (58) Interchangeability of Skills: Employees are considered to have interchangeable skills only for those positions they have previously held successfully in Utah state government executive branch employment or for those positions which they have successfully supervised and for which they satisfy job requirements.
- (59) Intern: An individual in a college degree or certification program assigned to work in an activity where onthe-job training or community service experience is accepted.
- (60) Job: A group of positions similar in duties performed, in degree of supervision exercised or required, in requirements of training, experience, or skill and other characteristics. The same salary range is applied to each position in the group.
- (61) Job Description: A document containing the duties, distinguishing characteristics, knowledge, skills, and other requirements for a job.
- (62) Job Requirements: Skill requirements defined at the job level.
- (63) Job Series: Two or more jobs in the same functional area having the same job title, but distinguished and defined by increasingly difficult levels of skills, responsibilities, knowledge and requirements; or two or more jobs with different titles working in the same functional area that have licensure, certification or other requirements with increasingly difficult levels of skills, responsibilities, knowledge and requirements.
- (64) Legislative Salary Adjustment: A legislatively approved salary increase for a specific category of employees based on criteria determined by the Legislature.
- (65) Malfeasance: Intentional wrongdoing, deliberate violation of law or standard, or mismanagement of responsibilities.
- (66) Market Based Bonus: One time lump sum monies given to a new hire or a current employee to encourage employment with the state.
- (67) Market Comparability Adjustment: Legislatively approved change to a salary range for a job based on a compensation survey conducted by DHRM.
- (68) Merit Increase: A legislatively approved and funded salary increase for employees to recognize and reward successful performance.
  - (69) Misconduct: Wrongful, improper, unacceptable, or

unlawful conduct or behavior that is inconsistent with prevailing agency practices or the best interest of the agency.

- (70) Misfeasance: The improper or unlawful performance of an act that is lawful or proper.
- (71) Nonfeasance: Failure to perform either an official duty or legal requirement.
- (72) Pay for Performance Award: A type of cash incentive award where an employee or group of employees may receive a cash award for meeting or exceeding well-defined annual production or performance standards, targets and measurements.
- (73) Pay for Performance: A plan for incentivizing employees for meeting or exceeding production or performance goals, in which the plan is well-defined before work begins, eligible work groups are defined, specific goals and targets are determined, measurement procedures are in place, and specific incentives are provided when goals are targets are met.
- (74) Performance Evaluation: A formal, periodic evaluation of an employee's work performance.
- (75) Performance Improvement Plan: A documented administrative action to address substandard performance of an employee under Section R477-10-2.
- (76) Performance Management: The ongoing process of communication between the supervisor and the employee which defines work standards and expectations, and assesses performance leading to a formal annual performance evaluation.
- (77) Performance Plan: A written summary of the standards and expectations required for the successful performance of each job duty or task. These standards normally include completion dates and qualitative and quantitative levels of performance expectations.
- (78) Performance Standard: Specific, measurable, observable and attainable objectives that represent the level of performance to which an employee and supervisor are committed during an evaluation period.
- (79) Personnel Adjudicatory Proceedings: The informal appeals procedure contained in Section 63G-4-101 et seq. for all human resource policies and practices not covered by the state employees grievance procedure promulgated by the Career Service Review Office, or the classification appeals procedure.
- (80) Position: A unique set of duties and responsibilities identified by DHRM authorized job and position management numbers.
- (81) Position Description: A document that describes the detailed tasks performed, as well as the knowledge, skills, abilities, and other requirements of a specific position.
- (82) Position Identification Number: A unique number assigned to a position for FTE management.
- (83) Post Accident Drug or Alcohol Test: A Drug or alcohol test conducted on an employee who is involved in a vehicle accident while on duty or driving a state vehicle:
  - (a) where a fatality occurs;
- (b) where there is sufficient information to conclude that the employee was a contributing cause to an accident that results in bodily injury or property damage; or
- (c) where there is reasonable suspicion that the employee had been driving while under the influence of alcohol or a controlled substance.
  - (84) Preemployment Drug Test: A drug test conducted on:
  - (a) final applicants who are not current employees;
  - (b) final candidates for a highly sensitive position;
- (c) employees who are final candidates for transfer or promotion from a non-highly sensitive position to a highly sensitive position; or
- (d) employees who transfer or are promoted from one highly sensitive position to another highly sensitive position.
- (85) Probationary Employee: An employee hired into a career service position who has not completed the required probationary period for that position.
  - (86) Probationary Period: A period of time considered

- part of the selection process, identified at the job level, the purpose of which is to allow management to evaluate an employee's ability to perform assigned duties and responsibilities and to determine if career service status should be granted.
- (87) Proficiency: An employee's overall quality of work, productivity, skills demonstrated through work performance and other factors that relate to employee performance or conduct.
- (88) Promotion: An action moving an employee from a position in one job to a position in another job having a higher salary range maximum.
- (89) Protected Activity: Opposition to discrimination or participation in proceedings covered by the antidiscrimination statutes or the Utah State Grievance and Appeal Procedure. Harassment based on protected activity can constitute unlawful retaliation.
- (90) Random Drug or Alcohol Test: Unannounced drug or alcohol testing of a sample of highly sensitive employees done in accordance with federal regulations or state rules, policies, and procedures, and conducted in a manner such that each highly sensitive employee has an equal chance of being selected for testing.
- (91) Reappointment: Return to work of an individual from the reappointment register after separation from employment.
- (92) Reappointment Register: A register of individuals who have prior to March 2, 2009:
- (a) held career service status and been separated in a reduction in force;
- (b) held career service status and accepted career service exempt positions without a break in service and were not retained, unless discharged for cause; or
- (c) by Career Service Review Board decision been placed on the reappointment register.
- (93) Reasonable Suspicion Drug or Alcohol Test: A drug or alcohol test conducted on an employee based on specific, contemporaneous, articulated observations concerning the appearance, behavior, speech or body odors of the employee.
- (94) Reassignment: An action mandated by management moving an employee from one job or position to a different job or position with an equal or lesser salary range maximum for administrative reasons. A reassignment may not include a decrease in actual wage except as provided in federal or state law
- (95) Reclassification: A DHRM reallocation of a single position or multiple positions from one job to another job to reflect management initiated changes in duties and responsibilities.
- (96) Reduction in Force: (RIF) Abolishment of positions resulting in the termination of career service staff. RIFs can occur due to inadequate funds, a change of workload, or a lack of work.
- (97) Reemployment: Return to work of an employee who resigned or took military leave of absence from state employment to serve in the uniformed services covered under USERRA.
- (98) Requisition: An electronic document used for HRE Online recruitment, selection and tracking purposes that includes specific information for a particular position, job seekers' applications, and a hiring list.
- (99) Salary Range: Established minimum and maximum wages assigned to a job.
- (100) Schedule: The determination of whether a position meets criteria stipulated in the Utah Code Annotated to be career service (schedule B) or career service exempt (schedule A)
- (101) Separation: An employee's voluntary or involuntary departure from state employment.
  - (102) Settling Period: A sufficient amount of time,

determined by agency management, for an employee to fully assume new or higher level duties required of a position.

- (103) Tangible Employment Action: A significant change in employment status, such as firing, demotion, failure to promote, work reassignment, or a decision which changes benefits
- (104) Transfer: An action not mandated by management moving an employee from one job or position to another job or position with an equal or lesser salary range maximum for which the employee qualifies. A transfer may include a decrease in actual wage.
- (105) Uniformed Services: The United States Army, Navy, Marine Corps, Air Force, Coast Guard; Reserve units of the Army, Navy, Marine Corps, Air Force, or Coast Guard; Army National Guard or Air National Guard; Commissioned Corps of Public Health Service, National Oceanic and Atmospheric Administration (NOAA), National Disaster Medical Systems (NDMS) and any other category of persons designated by the President in time of war or emergency. Service in Uniformed Services includes: voluntary or involuntary duty, including active duty; active duty for training; initial active duty for training; inactive duty training; full-time National Guard duty; or absence from work for an examination to determine fitness for any of the above types of duty.
- (106) Unlawful Discrimination: An action against an employee or applicant based on race, religion, national origin, color, sex, age, disability, protected activity under the anti-discrimination statutes, political affiliation, military status or affiliation, or any other factor, as prohibited by law.
- (107) USERRA: Uniformed Services Employment and Reemployment Rights Act of 1994 (P.L. 103-353), requires state governments to re-employ eligible veterans who resigned or took a military leave of absence from state employment to serve in the uniformed services and who return to work within a specified time period after military discharge.
- (108) Veteran: An individual who has served on active duty in the armed forces for more than 180 consecutive days, or was a member of a reserve component who served in a campaign or expedition for which a campaign medal has been authorized. Individuals must have been separated or retired under honorable conditions.
- (109) Volunteer: Any person who donates services to the state or its subdivisions without pay or other compensation except actual and reasonable expenses incurred, as approved by the supervising agency.
  - (110) Wage: The fixed hourly rate paid to an employee.
- (111) Work Period: The maximum number of hours an employee may work prior to accruing overtime or compensatory hours based on variable payroll cycles outlined in 67-19-6.7 and 29 CFR 553.230.

KEY: personnel management, rules and procedures, definitions
July 1, 2014 67-19-6
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### R477. Human Resource Management, Administration. R477-2. Administration.

### R477-2-1. Rules Applicability.

These rules apply to the executive branch of Utah State Government and its career and career service exempt employees. Other entities may be covered in specific sections as determined by statute. Any inclusions or exceptions to these rules are specifically noted in applicable sections. Entities which are not bound by mandatory compliance with these rules include:

- (1) members of the Legislature and legislative employees;
- (2) members of the judiciary and judicial employees;
- (3) officers, faculty, and other employees of state institutions of higher education;
- (4) officers, faculty, and other employees of the public education system, other than those directly employed by the State Office of Education;
  - (5) employees of the Office of the Attorney General;
- (6) elected members of the executive branch and their employees;
- (7) employees of independent entities, quasi-governmental agencies and special service districts;
- (8) employees in any position that is determined by statute to be exempt from these rules.

### R477-2-2. Compliance Responsibility.

- Agencies shall comply with these rules.
- (1) The Executive Director, DHRM, may authorize exceptions to these rules where allowed when:
- (a) applying the rule prevents the achievement of legitimate government objectives; or
- (b) applying the rule infringes on the legal rights of an employee.
- (2) Agency personnel records, practices, policies and procedures, employment and actions, shall comply with these rules and are subject to compliance audits by DHRM.
- (3) In cases of noncompliance with Title 67, Chapter 19, and these rules, the Executive Director, DHRM, may find the responsible agency official to be subject to the penalties under Subsection 67-19-18(1) pertaining to misfeasance, malfeasance or nonfeasance in office.

### R477-2-3. Fair Employment Practice and Discrimination.

All state personnel actions shall provide equal employment opportunity for all individuals.

- (1) Employment actions including appointment, tenure or term, condition or privilege of employment shall be based on the ability to perform the essential duties, functions, and responsibilities assigned to a particular position.
- (2) Employment actions may not be based on race, religion, national origin, color, gender, age, disability, protected activity under the anti-discrimination statutes, political affiliation, military status or affiliation or any other non-job related factor, except as provided under Subsection 67-19-15(2)(b)(ii).
  - (3) An employee who alleges unlawful discrimination may:
  - (a) submit a complaint to the agency head; and
- (b) file a charge with the Utah Labor Commission Anti-Discrimination and Labor Division within 180 days of the alleged harm, or directly with the EEOC within 300 days of the alleged harm.
- (4) A state official may not impede any employee from the timely filing of a discrimination complaint in accordance with state and federal requirements.

### R477-2-4. Control of Personal Service Expenditures.

(1) Statewide control of personal service expenditures shall be the shared responsibility of the employing agency, the Governor's Office of Planning and Budget, the Department of Human Resource Management and the Division of Finance.

- (2) Changes in job identification numbers, salary ranges, or number of positions listed in the Detailed Position Record Management Report shall be approved by the Executive Director, DHRM or designee.
- (3) No person shall be placed or retained on an agency payroll unless that person occupies a position listed in an agency's approved Detailed Position Record Management Report.

### R477-2-5. Records.

Access to and privacy of personnel records maintained by DHRM are governed by Title 63G, Chapter 2, the Government Records Access and Management Act (GRAMA) and applicable federal laws. DHRM shall designate and classify the records and record series it maintains under the GRAMA statute and respond to GRAMA requests for employee records.

- (1) DHRM shall maintain an electronic record for each employee that contains the following, as appropriate:
- (a) Social Security number, date of birth, home address, and private phone number.
- (i) This information is classified as private under GRAMA.
- (ii) DHRM may grant agency access to this information for state business purposes. Agencies shall maintain the privacy of this information.
  - (b) performance ratings;
- (c) records of actions affecting employee salary history, classification history, title and salary range, employment status and other personal data.
- (2) DHRM shall maintain, on behalf of agencies, personnel files.
- (3) DHRM shall maintain, on behalf of agencies, a confidential medical file. Confidentiality shall be maintained in accordance with applicable regulations. Information in the medical file is private, controlled, or exempt in accordance with Title 63G-2.
- (4) An employee has the right to review the employee's personnel file, upon request, in the presence of a DHRM representative.
- (a) An employee may request corrections, amendments to, or challenge any information in the DHRM electronic or hard copy personnel file, through the following process:
- (i) The employee shall request in writing to the appropriate agency human resource field office that changes occur.
- (ii) The employing agency shall be given an opportunity to respond.
- (iii) Disputes over information that are not resolved between the employing agency and the employee shall be decided in writing by the Executive Director, DHRM. DHRM shall maintain a record of the employee's letter, the agency's response, and the DHRM Executive Director's decision.
- (5) When a disciplinary action is rescinded or disapproved upon appeal, forms, documents and records pertaining to the case shall be removed from the personnel file.
- (a) When the record in question is on microfilm, a seal will be placed on the record and a suitable notice placed on the carton or envelope. This notice shall indicate the limits of the sealed Title and the authority for the action.
- (6) Upon employee separation, DHRM shall retain electronic records for thirty years. Agency hard copy records shall be retained at the agency for a minimum of two years, and then transferred to the State Record Center to be retained according to the record retention schedule.
- (7) When an employee transfers from one agency to another, the former agency shall transfer the employee's personnel file, medical and I-9 records to the new agency.
- (8) An employee who violates confidentiality is subject to disciplinary action and may be personally liable.
  - (9) Records related to conduct for which an employee may

be disciplined under R477-11-1(1) are classified as private records under Subsection 62G-2-302(2)(a).

(i) If disciplinary action under R477-11-1(4) has been sustained and completed and all time for appeal has been exhausted, the documents issued in the disciplinary process are classified as public records under Subsection 63G-2-301(3)(o).

### R477-2-6. Release of Information in a Reference Inquiry.

Reference checks or inquiries made regarding current or former public employees, volunteers, independent contractors, and members of advisory boards or commissions can be released if the information is classified as public, or if the subject of the record has signed and provided a current reference release form for information authorized under Title 63G, Chapter 2, of the Government Records Access and Management Act.

- (1) The employment record is the property of Utah State Government with all rights reserved to utilize, disseminate or dispose of in accordance with the Government Records Access and Management Act.
- (2) Additional information may be provided if authorized by law.

### R477-2-7. Employment Eligibility Verification (Immigration Reform and Control Act - 1986).

Employees newly hired, rehired, or placed through reciprocity with or assimilation from another career service jurisdiction shall provide verifiable documentation of their identity and eligibility for employment in the United States by completing all sections of the Employment Eligibility Verification Form I-9 as required under the Immigration Reform and Control Act of 1986.

### R477-2-8. Disclosure by Public Officers Supervising a Relative.

- It is unlawful for a public officer to appoint, directly supervise, or to make salary or performance recommendations for relatives except as prescribed under Section 52-3-1.
- (1) A public officer supervising a relative shall make a complete written disclosure of the relationship to the agency head in accordance with Section 52-3-1.

### R477-2-9. Employee Liability.

An employee who becomes aware of any occurrence which may give rise to a law suit, who receives notice of claim, or is sued because of an incident related to state employment, shall give immediate notice to his supervisor and to the Department of Administrative Services, Division of Risk Management.

- (1) In most cases, under Title 63G, Chapter 7, the Governmental Immunity Act, an employee shall receive defense and indemnification unless the case involves fraud, malice or the use of alcohol or drugs by the employee.
- (2) Before an agency may defend its employee against a claim, the employee shall make a written request for a defense to the agency head within ten calendar days, under Subsection 63G-7-902(2).

### R477-2-10. Alternative Dispute Resolution.

Agency management may establish a voluntary alternative dispute resolution program under Chapter 63G, Chapter 5.

KEY: administrative responsibility, confidentiality of information, fair employment practices, public information July 1, 2014 52-3-1 Notice of Continuation February 2, 2012 63G-5-201 63G-7-19-6

67-19-15 67-19-18

### R477. Human Resource Management, Administration. R477-3. Classification.

### R477-3-1. Job Classification Applicability.

- (1) The Executive Director, DHRM, shall prescribe the procedures and methods for classifying all positions except for those exempted in 67-19-12 (2), which include:
- (a) employees already exempted from DHRM rules in R477-2-1;
  - (b) all employees in:
  - (i) the office and residence of the governor;
- (ii) the Utah Science Technology and Research Initiative (USTAR);
  - (iii) the Public Lands Policy Coordinating Council;
  - (iv) the Office of the Utah State Auditor; and
  - (v) the Utah State Treasurer's Office;
- (c) employees of the State Board of Education, who are licensed by the State Board of Education;
- (d) employees in any position that is determined by statute to be exempt from classified service;
- (e) employees whose agency has authority to make rules regarding performance, compensation, and bonuses for its employees;
  - (f) other persons appointed by the governor under statute;
- (g) temporary employees in Schedule TL or IN who work part time indefinite or work on a time limited basis; and
- (h) educational interpreters and educators as defined by Section 53A-25b-102 who are employed by the Utah Schools for the Deaf and the Blind.
- (2) The Executive Director, DHRM, may designate specific job titles, job and position identification numbers, schedule codes, and other administrative information for all employees exempted in R477-2-1 and R477-3-1 for identification and reporting purposes only. These employees are not to be considered classified employees.

### R477-3-2. Job Description.

DHRM shall maintain job descriptions, as appropriate.

- (1) Job descriptions shall contain:
- (a) job title;
- (b) distinguishing characteristics;
- (c) a description of tasks commonly associated with most positions in the job;
- (d) statements of required knowledge, skills, and other requirements;
- (e) FLSA status and other administrative information as approved by DHRM.

### R477-3-3. Assignment of Duties.

- (1) Management may assign, modify, or remove any position task or responsibility in order to accomplish reorganization, improve business practices or processes, or for any other reason deemed appropriate by agency management.
- (2) Significant changes in the assigned duties may require a position classification review as described in R477-3-4.

### R477-3-4. Position Classification Review.

- (1) A formal classification review may be conducted under the following circumstances:
  - (a) as part of a classification study;
- (b) at the request of agency management, with the approval of the Executive Director, DHRM or designee; or
  - (c) as part of a classification grievance review
- (2) DHRM shall determine if there have been sufficient significant changes in the duties of a position to warrant a formal review.
- (3) When an agency is reorganized or positions are redesigned, no classification reviews shall be conducted until an appropriate settling period has occurred.
  - (4) The Executive Director, DHRM, or designee shall

make final classification decisions unless overturned by a hearing officer or court.

#### R477-3-5. Position Classification Grievances.

- (1) Under 67-19-31, an agency or a career service employee may grieve formal classification decisions regarding the classification of a position.
- (a) This rule refers to grievances concerning the assignment of individual positions to appropriate jobs based on duties and responsibilities. The assignment of salary ranges is not included in this rule.
- (b) An employee may only grieve a formal classification decision regarding the employee's own position.
- (2) Formal service for classification grievance communication to employees shall be made by:
  - (a) certified mail to the employee's address of record, and
  - (b) email to the employee's state email account.

### R477-3-6. Policy Exceptions.

The Executive Director, DHRM, may authorize exceptions to this rule consistent with Subsection R477-2-2(1).

KEY: administrative procedures, grievances, job descriptions, position classifications July 1, 2014 67-19-6 Notice of Continuation February 2, 2012 67-19-12

### R477. Human Resource Management, Administration. **R477-4.** Filling Positions.

### R477-4-1. Authorized Recruitment System.

Agencies shall use the DHRM approved recruitment and selection system unless an alternate system has been preapproved by DHRM.

### R477-4-2. Career Service Exempt Positions.

- (1) The Executive Director, DHRM, may approve the creation and filling of career service exempt positions, as defined in Section 67-19-15.
- (2) Agencies may use any pre-approved process to select employee for a career service exempt position. Appointments may be made without competitive examination, provided job requirements are met.
- (3) Appointments to fill an employee's position who is on approved leave shall only be made temporarily.
- (4) Appointments made on a temporary basis shall be career service exempt and:
  - (a) be Schedule IN, in which the employee:
  - (i) is hired to work part time indefinitely;
  - (ii) shall work less than 30 hours per week; and
- (iii) shall be notified annually of the temporary status of the position; or
  - (b) be Schedule TL, in which the employee:
  - (i) is hired to work on a time limited basis; and
- (ii) shall be notified annually of the temporary status of the position.
- (c) may, at the discretion of management, be offered benefits if working a minimum of 40 hours per pay period.
- (d) if the required work hours of the position meet or exceed 30 hours per week for Schedule IN or if the position exceeds anticipated time limits for Schedule TL, agency management shall consult with DHRM to review possible alternative options.
- (5) Only Schedule A, IN or TL appointments made from a hiring list under Subsection R477-4-8 may be considered for conversion to career service.
- (6) Disclosure statements shall be obtained and reference and background checks shall be conducted for all Schedule AB, AC, AD and AR new hire appointees.

- R477-4-3. Career Service Positions.
  (1) Selection of a career service employee shall be governed by the following:
  - (a) DHRM business practices;
- (b) career service principles as outlined in R477-2-3 Fair Employment Practice emphasizing recruitment of qualified individuals based upon relative knowledge, skills and abilities;
  - (c) equal employment opportunity principles;
  - (d) Section 52-3-1, employment of relatives;
- (e) reasonable accommodation for qualified applicants covered under the Americans With Disabilities Act.

#### R477-4-4. Recruitment and Selection for Career Service Positions.

- (1) Prior to initiating recruitment, agencies may administer any of the following personnel actions:
  - (a) reemployment of a veteran eligible under USERRA;
- reassignment within an agency initiated by an employee's reasonable accommodation request under the ADA;
- (c) fill a position as a result of return to work from long term disability or workers compensation at the same or lesser salary range;
- (d) reassignment or transfer made in order to avoid a reduction in force, or for reorganization or bumping purposes;
- (e) reassignment, transfer, or career mobility of qualified employees to better utilize skills or assist management in meeting the organization's mission;

- (f) reclassification; or
- (g) conversion from schedule A to schedule B as authorized by Subsection R477-5-1(3).
- (2) Agencies shall use the DHRM approved recruitment and selection system for all career service position vacancies. This includes recruitments open within an agency, across agency lines, or to the general public. Recruitment shall comply with federal and state laws and DHRM rules and procedures.
- (a) All recruitment announcements shall include the following:
- (i) Information about the DHRM approved recruitment and selection system; and
  - (ii) opening and closing dates.
- (b) Recruitments for career service positions shall be posted for a minimum of three business days, excluding state holidays.
- (3) Agencies may carry out all the following steps for recruitment and selection of vacant career service positions concurrently. Management may make appointments according to the following order:
- (a) from the reappointment register created prior to March 2, 2009, provided the applicant applies for the position and meets minimum qualifications.
- (b) from a hiring list of qualified applicants for the position, or from another process pre-approved by the Executive Director, DHRM.

### R477-4-5. Transfer and Reassignment.

- (1) Positions may be filled through a transfer or reassignment.
- (a) The receiving agency shall verify the employee's career service status and that the employee meets the job requirements for the position.
- (b) Agencies receiving a transfer or reassignment of an employee shall accept all of that employee's previously accrued sick, annual, and converted sick leave on the official leave records.
- (c) A career service employee assimilated from another career service jurisdiction shall accrue leave at the same rate as a career service employee with the same seniority.
  - (d) A transfer may include a decrease in actual wage.
- (e) A reassignment may not include a decrease in actual wage except as provided in federal or state law.
- (f) An employee who is transferred or reassigned to a position where the employee's current actual wage is above the salary range maximum of the new position, is considered to be above maximum and is not in longevity. Employees shall be eligible for a longevity increase when they have been above the salary range maximum for 12 months and all other longevity criteria are met.
- (g) An employee in longevity, who is transferred or reassigned and remains in longevity, shall receive their next longevity increase three years from the date they received the most recent increase if they receive a passing performance appraisal rating within the previous 12 months.
  - (2) A reassignment or transfer may include assignment to:
- (a) a different job or position with an equal or lesser salary range maximum;
  - (b) a different work location; or
  - (c) a different organizational unit.

### R477-4-6. Rehire.

- (1) A former employee shall compete for career service positions through the DHRM approved recruitment and selection system and shall serve a new probationary period, as designated in the official job description.
- (a) The annual leave accrual rate for an employee who is rehired to a position which receives leave benefits shall be based on all eligible employment in which the employee accrued

leave

- (b) An employee rehired into a benefited position within one year of separation shall have forfeited sick leave reinstated as Program III sick leave.
- (c) An employee rehired into a benefited position within one year of separation due to a reduction in force shall have forfeited sick leave reinstated to Program I, Program II, and Program III as accrued prior to the reduction in force.
- (d) A rehired employee may be offered any salary within the salary range for the position.

### R477-4-7. Examinations.

- (1) Examinations shall be designed to measure and predict applicant job performance.
  - (2) Examinations shall include the following:
- (a) a detailed position record (DPR) based upon a current job or position analysis;
- (b) an initial, impartial screening of the individual's qualifications;
  - (c) impartial evaluation and results; and
- (d) reasonable accommodation for qualified individuals with disabilities.
- (3) Examinations and ratings shall remain confidential and secure.

### R477-4-8. Hiring Lists.

- (1) The hiring list shall include the names of applicants to be considered for appointment or conditional appointment to a specific job, job series or position.
- (a) An individual shall be considered an applicant when the individual applies for a particular position identified through a specific recruitment.
- (b) Hiring lists shall be constructed using a DHRM approved recruitment and selection system.
- (c) Applicants for career service positions shall be evaluated and placed on a hiring list based on job, job series or position related criteria.
- (d) All applicants included on a hiring list shall be examined with the same examination or examinations.
- (2) An individual who falsifies any information in the job application, examination or evaluation processes may be disqualified from further consideration prior to hire, or disciplined if already hired.
- (3) The appointing authority shall demonstrate and document that equal consideration was given to all applicants on a hiring list whose final score or rating is equal to or greater than that of the applicant hired.
- (4) The appointing authority shall ensure that any employee hired meets the job requirements as outlined in the official job description.

### **R477-4-9.** Job Sharing.

Agency management may establish a job sharing program as a means of increasing opportunities for part-time employment. In the absence of an agency program, individual employees may request approval for job sharing status through agency management.

### R477-4-10. Internships.

Interns or students in a practicum program may be appointed with or without competitive selection. Intern appointments shall be to temporary career service exempt positions.

### R477-4-11. Volunteer Experience Credit.

- (1) Documented job related volunteer experience shall be given the same consideration as similar paid employment in satisfying the job requirements for career service positions.
  - (a) Volunteer experience may not be substituted for

required licensure, POST certification, or other criteria for which there is no substitution in the job requirements in the job description

(b) Court ordered community service experience may not be considered.

### R477-4-12. Reorganization.

When an agency is reorganized, but an employee's position does not change substantially, the agency may not require the employee to compete for his current position.

### R477-4-13. Career Mobility Programs.

Employees and agencies are encouraged to promote career mobility programs.

- (1) A career mobility is a temporary assignment of an employee to a different position for purposes of professional growth or fulfillment of specific organizational needs. Career mobility assignments may be to any salary range.
- (2) Agencies may provide career mobility assignments inside or outside state government in any position for which the employee qualifies.
- (3) An eligible employee or agency may initiate a career mobility.
- (a) Career mobility assignments may be made without going through the competitive process but shall remain temporary.
- (b) Career mobility assignments shall only become permanent if:
- (i) the position was originally filled through a competitive recruitment process; or
- (ii) a competitive recruitment process is used at the time the agency determines a need for the assignment to become permanent.
- (4) Agencies shall develop and use written career mobility contract agreements between the employee and the supervisor to outline all program provisions and requirements. The career mobility shall be both voluntary and mutually acceptable.
- (5) A participating employee shall retain all rights, privileges, entitlements, tenure and benefits from the previous position while on career mobility.
- (a) If a reduction in force affects a position vacated by a participating employee, the participating employee shall be treated the same as other RIF employees.
- (b) If a career mobility assignment does not become permanent at its conclusion, the employee shall return to the previous position or a similar position at a salary rate described in R477-6-4(11).
- (6) An employee who has not attained career service status prior to the career mobility program cannot permanently fill a career service position until the employee obtains career service status through a competitive process.

### R477-4-14. Assimilation.

- (1) An employee assimilated by the state from another career service system shall receive career service status after completing a probationary period if originally selected through a competitive examination process judged by the Executive Director, DHRM, to be equivalent to the process used in the state career service.
- (a) Assimilation agreements shall specify whether there are employees eligible for reemployment under USERRA in positions affected by the agreement.

### R477-4-15. Policy Exceptions.

The Executive Director, DHRM, may authorize exceptions to this rule, consistent with Subsection R477-2-2(1).

### **KEY:** employment, fair employment practices, hiring practices

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## R477. Human Resource Management, Administration. R477-6. Compensation.

### R477-6-1. Pay Plans.

- (1) With approval of the Governor, the Executive Director, DHRM, shall develop salary ranges for pay plans for each job in classified service. Jobs exempt from classified service are identified in Subsection R477-3-1(1).
  - (a) Each job description shall include a salary range.
  - (b) Wage increases within salary ranges shall be:
  - (i) at least 1/2%, or
- (ii) to the maximum wage within the salary range, if the difference between the current wage and the salary range maximum is less than 1/2%.
- (iii) This subsection does not apply to legislatively approved salary adjustments and longevity.
  - (d) Wage decreases within salary ranges shall be:
  - (i) at least 1/2%, or
- (ii) to the minimum wage within the salary range, if the difference between the current wage and the salary range minimum is less than 1/2%.
- (iii) This subsection does not apply to legislatively approved salary adjustments.

#### R477-6-2. Allocation to the Pay Plans.

- (1) Each job in classified service shall be assigned to a salary range.
  - (2) Salary ranges can be adjusted through:
- (a) an administrative adjustment determined appropriate by DHRM for administrative purposes that is not based on a change of duties and responsibilities, nor based on a comparison to salary ranges in the market; or
- (b) a comparison of the state's benchmark job salary ranges to salary ranges for similar jobs in the market through an annual compensation survey conducted by DHRM.
- (i) Market comparability salary range adjustment recommendations shall be included in the annual compensation plan and shall be submitted to the Governor no later than October 31 of each year.
- (ii) Market comparability salary range adjustments shall be legislatively approved.
- (iii) If market comparability adjustments are approved for benchmark jobs, salary ranges for other jobs in the same job family shall be adjusted by relative ranking with the benchmark job.
- (3) Each job exempted from classified service shall have a salary range with a beginning and ending salary of any amount determined appropriate by the affected agency.

### R477-6-3. Appointments.

- (1) All appointments shall be placed on the DHRM approved salary range for the job.
- (2) Qualifying military service members returning to work under USERRA shall be placed in their previous position or a similar position. Reemployment shall include the same seniority status, wage, including any cost of living adjustments, general increase, reclassification of the service member preservice position, or market comparability adjustments that would have affected the service member's preservice position during the time spent by the affected service member in the uniformed services. Performance related salary increases are not included.

### R477-6-4. Salary.

- (1) Promotions.
- (a) An employee who is in designated schedules B, AD, AR, AT, or AW and is promoted to a job with a salary range maximum exceeding the employee's current salary range maximum shall receive a wage increase of at least 5%.
- (b) An employee who is promoted may not be placed higher than the maximum or lower than the minimum in the new

- salary range except as provided in subsection R477-6-4(3), governing longevity.
- (c) To be eligible for a promotion, an employee shall meet the requirements and skills specified in the job description and position specific criteria as determined by the agency for the position.
  - (2) Reclassifications.
- (a) At agency management's discretion, an employee reclassified to a job with a salary range maximum exceeding the employee's current salary range maximum may receive a wage increase of at least 1/2% or up to the salary range maximum. An employee shall be placed within the new salary range. Placement of an employee in longevity shall be consistent with Subsection R477-6-4(3).
- (b) An employee whose job is reclassified to a job with a lower salary range shall retain the current wage.
  - (3) Longevity.
- (a) An employee shall receive an initial longevity increase of 2.75% when:
- (i) the employee has been in state service for eight years or more. The employee may accrue years of service in more than one agency and such service is not required to be continuous; and
- (ii) the employee has been at or above the maximum of the current salary range for at least one year and received a passing performance appraisal rating within the 12-month period preceding the longevity increase.
- (b) An employee who has received the initial longevity increase is then eligible for an additional 2.75% increase every three years. To be eligible for these additional increases, an employee shall receive a passing performance appraisal rating within the 12-month period preceding the longevity increase.
- (c) An employee in longevity shall retain the current actual wage if receiving an administrative adjustment or is reassigned or reclassified to a job with a lower salary range maximum.
- (d) An employee in longevity who is reclassified to a job with a higher salary range maximum shall only receive a wage increase if the current actual wage is less than the salary range maximum of the new job. At the discretion of agency management the salary increase shall be at least 1/2% or up to the salary range maximum of the new job.
- (e) An employee in longevity who is promoted shall only receive a wage increase if the current actual wage is less than the salary range maximum of the new job. The wage increase shall be at least 5% or up to the salary range maximum of the new job.
- (f) An employee in longevity who is promoted, reclassified, transferred, reassigned or receives an administrative adjustment and remains in longevity, shall receive their next longevity increase three years from the date they received the most recent increase if they receive a passing performance appraisal rating within the previous twelve months.
- (g) An employee who is not in longevity and is reclassified, transferred, reassigned, or receiving an administrative adjustment and has a current actual wage that is above the salary range maximum of the new job is considered to be above maximum and is not in longevity. Employees shall be eligible for a longevity increase when they have been above the salary range maximum for 12 months and all other longevity criteria are met.
- (h) An employee in Schedules AB, IN, or TL is not eligible for the longevity program.
  - (4) Administrative Adjustment.
- (a) An employee whose position has been allocated by DHRM from one job to another job or salary range for administrative purposes, may not receive an adjustment in the current actual wage.
- (b) Implementation of new job descriptions as an administrative adjustment may not result in an increase in the

current actual wage unless the employee is below the minimum of the new salary range.

- (c) An employee whose position is changed by administrative adjustment to a job with a lower salary range shall retain the current wage even if the current wage exceeds the new salary range maximum.
  - (5) Reassignment.

An employee's current actual wage may not be decreased except when provided in federal or state law. Wage decreases shall be at least 1/2% or down to the salary range minimum.

(6) Transfer.

Management may decrease the current actual wage of an employee who transfers to another job with the same or lower salary range maximum. Wage decreases shall be at least 1/2% or down to the salary range minimum.

(7) Demotion.

An employee demoted consistent with Section R477-11-2 shall receive a reduction in the current actual wage of at least 1/2%, or down to the salary range minimum as determined by the agency head or designee. The agency head or designee may move an employee to a job with a lower salary range concurrent with the reduction in the current actual wage.

(8) Administrative Salary Increase.

The agency head authorizes and approves administrative salary increases under the following parameters:

- (a) An employee shall receive an increase of at least 1/2% or up to the salary range maximum.
- (b) Administrative salary increases shall only be granted when the agency has sufficient funding within their annualized base budgets for the fiscal year in which the adjustment is given.
- (c) Justifications for administrative salary increases shall
  - (i) in writing:
  - (ii) approved by the agency head or designee;
- (iii) supported by unique situations or considerations in the agency.
- (d) The agency head or designee shall answer any challenge or grievance resulting from an administrative salary increase.
- (e) Administrative salary increases may be given during the probationary period. Wage increases shall be at least 1/2% or up to the salary range maximum. These increases alone do not constitute successful completion of the probationary period or the granting of career service status.
- (f) An employee at or above the salary range maximum or in longevity may not be granted administrative salary increases.
  - (9) Administrative Salary Decrease.
- The agency head authorizes and approves administrative salary decreases for nondisciplinary reasons according to the following:
- (a) The final wage may not be less than the salary range minimum.
- (b) Wage decreases shall be at least 1/2% or down to the salary range minimum.
- (c) Justification for administrative salary decreases shall be:
  - (i) in writing;
  - (ii) approved by the agency head; and
- (iii) supported by issues such as previous written agreements between the agency and the employee to include career mobility, reasonable accommodation, or other unique situations or considerations in the agency.
- (d) The agency head or designee shall answer any challenge or grievance resulting from an administrative salary decrease.
  - (10) Career Mobility.
- (a) Agencies may offer an employee on a career mobility assignment a wage increase or decrease of at least 1/2% within the new salary range.

- (b) If a career mobility assignment does not become permanent at its conclusion, the employee shall return to the previous position or a similar position and shall receive, at a minimum, the same wage and the same or higher salary range that the employee would have received without the career mobility assignment.
  - (11) Exceptions.

The Executive Director, DHRM, may authorize exceptions for wage increases or decreases.

### R477-6-5. Incentive Awards.

- (1) Only agencies with written and published incentive award and bonus policies may reward employees with incentive awards or bonuses. Incentive awards and bonuses are discretionary, not an entitlement, and are subject to the availability of funds in the agency.
- (a) Policies shall be approved annually by DHRM and be consistent with standards established in these rules and the Department of Administrative Services, Division of Finance, rules and procedures.
- (b) Individual awards may not exceed \$4,000 per pay period and \$8,000 in a fiscal year, except when approved by DHRM and the governor.
- (i) A request for a retirement incentive award shall be accompanied by documentation of the work units affected and any cost savings.
- (ii) A single payment of up to \$8,000 may be granted as a retirement incentive.
- (c) All cash and cash equivalent incentive awards and bonuses shall be subject to payroll taxes.
  - (2) Performance Based Incentive Awards.
  - (a) Cash Incentive Awards
- (i) An agency may grant a cash incentive award to an employee or group of employees that demonstrates exceptional effort or accomplishment beyond what is normally expected on the job for a unique event or over a sustained period of time.
- (ii) Pay for Performance cash incentive award programs offered by an agency shall be included in the agency's incentive awards policy and reviewed annually by DHRM, in consultation with GOMB.
- (a) The policy shall include information supporting the following:
- (1) Sustainability of the funding for the cash incentive program;
- (2) The positions eligible to participate in the Pay for Performance program;
  - (3) Goals of the program;
  - (4) Type of work to be incentivized; and
  - (5) Ability to track the effectiveness of the program.
- (iii) All cash awards shall be approved by the agency head or designee. They shall be documented and a copy shall be maintained by the agency.
  - (b) Noncash Incentive Awards
- (i) An agency may recognize an employee or group of employees with noncash incentive awards.
- (ii) Individual noncash incentive awards may not exceed a value of \$50 per occurrence and \$200 for each fiscal year.
- (iii) Noncash incentive awards may include cash equivalents such as gift certificates or tickets for admission. Cash equivalent incentive awards shall be subject to payroll taxes and shall follow standards and procedures established by the Department of Administrative Services, Division of Finance.
  - (3) Cost Savings Bonus
- (a) An agency may establish a bonus policy to increase productivity, generate savings within the agency, or reward an employee who submits a cost savings proposal.
  - (i) The agency shall document the cost savings involved.
  - (4) Market Based Bonuses
  - An agency may award a cash bonus as an incentive to

acquire or retain an employee with job skills that are critical to the state and difficult to recruit in the market.

- (a) All market based incentive awards shall be approved by DHRM
- (i) When requesting market based awards an agency shall submit documentation specifying how the agency will benefit by granting the incentive award based on:
  - (A) budget;
  - (B) recruitment difficulties;
- (C) a mission critical need to attract or retain unique or hard to find skills in the market; or
  - (D) other market based reasons.
  - (b) Retention Bonus

An agency may award a bonus to an employee who has unusually high or unique qualifications that are essential for the agency to retain.

(c) Recruitment or Signing Bonus

An agency may award a bonus to a qualified job candidate to incentivize the candidate to work for the state.

(d) Scarce Skills Bonus

An agency may award a bonus to a qualified job candidate that has the scarce skills required for the job.

(e) Relocation Bonus

An agency may award a bonus to a current employee who must relocate to accept a position in a different commuting area.

(f) Referral Bonus

An agency may award a bonus to a current employee who refers a job applicant who is subsequently selected.

### R477-6-6. Employee Benefits.

- (1) An employee shall be eligible for benefits when:
- (a) in a position designated by the agency as eligible for benefits; and
- (b) in a position which normally requires working a minimum of 40 hours per pay period.
- (2) An eligible employee has 30 days from the hire date to enroll in or decline one of the traditional medical insurance plans and 60 days from the hire date to enroll in or decline one of the HSA-qualified medical insurance plans.
- (a) An employee shall only be permitted to change medical plans during the annual open enrollment period for all state employees.
- (b) An employee with previous medical coverage shall provide a certificate of credible coverage to the state's health care provider which states dates of eligibility for the employee, and the employee's dependents in order to have a preexisting waiting period reduced or waived.
- (i) An eligible employee or dependent under the age of 19 may not be required to meet any preexisting waiting period.
- (3) An eligible employee has 60 days from the hire date to enroll in dental, vision, and a flexible spending account.
- (4) An employee shall enroll in guaranteed issue life insurance within 60 days of the hire date to avoid having to provide proof of insurability.
- (a) An employee may enroll in additional life insurance and accidental death and dismemberment insurance at any time and may be required to provide proof of insurability.
- (5) An employee eligible for retirement benefits shall be electronically enrolled using the URS online certification process as follows:
- (a) An employee with any service time with Utah Retirement Systems prior to July 1, 2011, from any URS eligible employer, shall be automatically enrolled in the Tier I defined benefit plan and the Tier I defined contribution plan.
- (i) Eligibility for Tier I shall be determined by Utah Retirement Systems.
- (ii) An employee eligible for Tier I shall remain in the Tier I system, even after a break in service.
  - (b) An employee with no previous service time with Utah

Retirement Systems in Tier I shall be enrolled in the Tier II retirement system.

- (i) An employee has one year from the date of eligibility to elect whether to participate in the Tier II hybrid retirement system or the Tier II defined contribution plan.
- (A) If no election is made the employee shall be automatically enrolled in the Tier II hybrid retirement system.
- (ii) An employee eligible for the Tier II system has one year from the date of eligibility to change the election or it is irrevocable.
- (c) Changes in employee contributions, beneficiaries, and investment strategies shall be submitted electronically to URS through the URS website.
- (6) A reemployed veteran under USERRA shall be entitled to the same employee benefits given to other continuously employed eligible employees to include seniority based increased pension and leave accrual.
- (7) All insurance coverage, excluding COBRA, shall end:
  (a) at midnight on the last day of the pay period in which the employee receives a paycheck for employees hired prior to February 15, 2003; or
- (b) at midnight on the last day of the pay period in which the employment termination date became effective for employees hired on February 15, 2003, or later.

### R477-6-7. Employee Converting from Career Service to Schedule AC, AD, AR, or AS.

- (1) A career service employee in a position meeting the criteria for career service exempt schedule AC, AD, AR, or AS shall have 60 days from the date of offer to elect to convert from career service to career service exempt. As an incentive to convert, an employee shall be provided the following:
- (a) an administrative salary increase of at least 1/2% or up to the current salary range maximum. An employee at the current salary range maximum or in longevity shall receive, in lieu of the salary adjustment, a one time bonus, as determined by the agency head or designee, not to exceed limits in Subsection R477-6-5(1)(b);
- (b) state paid term life insurance coverage if determined eligible by the Group Insurance Office to participate in the Term Life Program, Public Employees Health Plan, as provided in Section R477-6-8.
- (2) An employee electing to convert to career service exempt after the 60 day election period may not be eligible for the wage increase, but shall be entitled to apply for the insurance coverage through the Group Insurance Office.
- (3) An employee electing not to convert to career service exemption shall retain career service status even though the position shall be designated as schedule AC, AD, AR or AS. When these career service employees vacate these positions, subsequent appointments shall be career service exempt.
- (4) An agency head may reorganize so that a current career service exempt position no longer meets the criteria for exemption. In this case, the employee shall be designated as career service if he had previously earned career service. However, the employee may not be eligible for the severance package or the life insurance. In this situation, the agency and employee shall make arrangements through the Group Insurance Office to discontinue the coverage.
- (5) A career service exempt employee without prior career service status shall remain exempt. When the employee leaves the position, subsequent appointments shall be consistent with R477-4.
- (6) Agencies shall communicate to all impacted and future eligible employees the conditions and limitations of this incentive program.

### R477-6-8. State Paid Life Insurance.

(1) A benefits eligible career service exempt employee on

schedule AA, AB, AD, AR and AT shall be provided the following benefits if the employee is approved through underwriting:

- (a) State paid term life insurance coverage if determined eligible by the Group Insurance Office to participate in the Term Life Program Public Employees Health Plan:
- (i) Salaries less than \$50,000 shall receive \$125,000 of term life insurance;
- (ii) Salaries between \$50,000 and \$60,000 shall receive \$150,000 of term life insurance;
- (iii) Salaries more than \$60,000 shall receive \$200,000 of term life insurance.
- (2) An employee on schedule AC or AS may be provided these benefits at the discretion of the appointing authority.

#### R477-6-9. Severance Benefit.

- (1) At the discretion of the appointing authority a benefits eligible career service exempt employee on schedule AB, AC, AD, AR, AS or AT who is separated from state service through an action initiated by management, to include resignation in lieu of termination, may receive at the time of severance a benefit equal to:
- (a) one week of salary, up to a maximum of 12 weeks, for each year of consecutive exempt service in the executive branch; and
- (b) if eligible for COBRA, one month of health insurance coverage, up to a maximum of six months, for each year of consecutive exempt service, at the level of coverage the employee has at the time of severance, to be paid in a lump sum payment to the state's health care provider.

### R477-6-10. Human Resource Transactions.

The Executive Director, DHRM, shall publicize procedures for processing payroll and human resource transactions and documents.

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### R477. Human Resource Management, Administration. R477-7. Leave.

### R477-7-1. Conditions of Leave.

- (1) An employee shall be eligible for benefits when:
- (a) in a position designated by the agency as eligible for benefits; and
- (b) in a position which normally requires working at least 40 hours per pay period.
- (2) An eligible employee shall accrue annual, sick and holiday leave in proportion to the time paid as determined by DHRM.
- (3) An employee shall use leave in no less than quarter hour increments.
- (4) An employee may not use annual, sick, converted sick, or holiday leave before accrued. Leave accrued during a pay period may not be used until the following pay period.
- (5) An employee may not use annual leave, converted sick leave used as annual leave, or use excess or compensatory hours without advance approval by management.
- (6) An employee may not use any type of leave except jury leave to accrue excess hours.
- (7) An employee transferring from one agency to another is entitled to transfer all accrued annual, sick, and converted sick leave to the new agency.
- (8) An employee separating from state service shall be paid in a lump sum for all annual leave and excess hours. An FLSA nonexempt employee shall also be paid in a lump sum for all compensatory hours.
- (a) An employee separating from state service for reasons other than retirement shall be paid in a lump sum for all converted sick leave.
- (b) Converted sick leave for a retiring employee shall be subject to Section R477-7-5.
- (c) Annual, sick and holiday leave may not be used or accrued after the last day worked, except for:
  - (i) leave without pay;
- (ii) administrative leave specifically approved by management to be used after the last day worked;
  - (iii) leave granted under the FMLA; or
- (iv) leave granted for other medical reasons that was approved prior to the commencement of the leave period.
- (9) After four months cumulative leave from the first day of absence due to the inability to perform the regular position in a 24 month period, the employee shall be separated from employment regardless of paid leave status unless prohibited by state or federal law. Exceptions may be granted by the agency head in consultation with DHRM.
- (10) Contributions to benefits may not be paid on cashed out leave, other than FICA tax, except as it applies to converted sick leave in Section R477-7-5(2) and the Retirement Benefit in Section R477-7-6.

### R477-7-2. Holiday Leave.

- (1) The following dates are paid holidays for eligible employees:
  - (a) New Years Day -- January 1
- (b) Dr. Martin Luther King Jr. Day -- third Monday of January
- (c) Washington and Lincoln Day -- third Monday of February
  - (d) Memorial Day -- last Monday of May
  - (e) Independence Day -- July 4
  - (f) Pioneer Day -- July 24
  - (g) Labor Day -- first Monday of September
  - (h) Columbus Day -- second Monday of October
  - (i) Veterans' Day -- November 11
  - (j) Thanksgiving Day -- fourth Thursday of November
  - (k) Christmas Day -- December 25
  - (l) Any other day designated as a paid holiday by the

Governor.

- (2) If a holiday falls or is observed on a regularly scheduled day off, an eligible employee shall receive equivalent time off, not to exceed eight hours, or shall accrue excess hours.
- (a) If a holiday falls on a Sunday, the following Monday shall be observed as a holiday.
- (b) If a holiday falls on a Saturday, the preceding Friday shall be observed as a holiday.
- (3) If an employee is required to work on an observed holiday, the employee shall receive appropriate holiday leave, or shall accrue excess hours.
- (4) A new hire shall be in a paid status on or before the holiday in order to receive holiday leave.
- (5) A separating employee shall be in a paid status on or after the holiday in order to receive holiday leave.

### R477-7-3. Annual Leave.

- (1) An eligible employee shall accrue leave based on the following years of state service:
  - (a) less than 5 years -- four hours per pay period;
- (b) at least 5 and less than 10 years -- five hours per pay period;
- (c) at least 10 and less than 20 years --six hours per pay period;
  - (d) 20 years or more -- seven hours per pay period.
- (2) The maximum annual leave accrual rate shall be granted to an employee under the following conditions:
- (a) an employee in schedule AB, and agency deputy directors and division directors appointed to career service exempt positions.
- (b) an employee who is schedule A, FLSA exempt and who has a direct reporting relationship to an elected official, executive director, deputy director, commissioner or board.
- (c) The maximum accrual rate shall be effective from the day the employee is appointed through the duration of the appointment. Employees in these positions on July 1, 2003, shall have the leave accrual rate adjusted prospectively.
- (3) The accrual rate for an employee rehired to a position which receives leave benefits shall be based on all eligible employment in which the employee accrued leave.
- (4) The first eight hours of annual leave used by an employee in the calendar leave year shall be the employee's personal preference day.
- (5) Agency management shall allow every employee the option to use annual leave each year for at least the amount accrued in the year, subject to Subsection R477-7-1(5).
- (6) Unused accrued annual leave time in excess of 320 hours shall be forfeited during year end processing for each calendar year.

### **R477-7-4.** Sick Leave.

- (1) An eligible employee shall accrue sick leave, not to exceed four hours per pay period. Sick leave shall accrue without limit.
- (2) Agency management may grant sick leave for preventive health and dental care, maternity, paternity, and adoption care, or for absence from duty because of illness, injury or disability of the employee, a spouse, children, or parents living in the employee's home; or qualifying FMLA purposes.
- (3) Agency management may grant exceptions for other unique medical situations.
- (4) When management approves the use of sick leave, an employee may use any combination of Program I, Program II, and Program III sick leave.
- (5) An employee shall contact management prior to the beginning of the scheduled workday the employee is absent due to illness or injury.
  - (6) Any application for a grant of sick leave to cover an

absence that exceeds three consecutive working days shall be supported by administratively acceptable evidence.

- (7) If there is reason to believe that an employee is abusing sick leave, a supervisor may require an employee to produce evidence regardless of the number of sick hours used.
- (8) Unless retiring, an employee separating from state employment shall forfeit any unused sick leave without compensation.
- (a) An employee rehired into a benefited position within one year of separation due to a reduction in force shall have forfeited sick leave reinstated to Program I, Program II, and Program III as accrued prior to the reduction in force.
- (b) An employee rehired with benefits within one year of separation for reasons other than a reduction in force shall have forfeited sick leave reinstated as Program III sick leave.
- (c) An employee who retires from state service and is rehired may not reinstate forfeited sick leave.

### R477-7-5. Converted Sick Leave.

- (1) An employee may not accrue converted sick leave hours on or after January 3, 2014. Converted sick leave hours accrued before January 3, 2014 can be used for retirement per R477-7-5(6) or cashed out if the employee leaves employment.
- (a) Converted sick leave hours accrued prior to January 1, 2006 shall remain Program I converted sick leave hours.
- (b) Converted sick leave hours accrued after January 1, 2006 shall remain Program II converted sick leave hours.
- (2) An employee may use converted sick leave as annual leave or as regular sick leave.
- (3) When management approves the use of converted sick leave, an employee may use any combination of Program I and Program II converted sick leave.
- (4) Employees retiring from LTD who have converted sick leave balances still intact may use these hours for the unused converted sick leave retirement program at the time they become eligible for retirement.
- (5) Upon retirement, 25% of the value of the unused converted sick leave, but not to exceed Internal Revenue Service limitations, shall be placed in the employee's 401(k) account as an employer contribution.
- (a) Converted sick leave hours from Program II shall be placed in the 401(k) account before hours from Program I.
  - (b) The remainder shall be used for:
- (i) the purchase of health care insurance and life insurance under Subsection R477-7-6(3)(a) if the converted sick leave was accrued in Program I; or
- (ii) a contribution into the employees PEHP health reimbursement account under Subsection R477-7-6(6)(b) if the converted sick leave was accrued in Program II.
- (6) Upon retirement, Program I converted sick leave hours may not be suspended or deferred for future use. This includes retired employees who reemploy with the state and choose to suspend their defined benefit payments.
- (7) A retired employee who reemploys in a benefited position with the state after being separated for a continuous year after the retirement date, and who chooses to suspend pension, shall have a new benefit calculated on any new Program II converted sick leave hours accrued for the new period of employment, upon subsequent retirement. The employee shall be reemployed for at least two years before receiving this benefit.

### R477-7-6. Sick Leave Retirement Benefit.

Upon retirement from active employment, an employee shall receive an unused sick leave retirement benefit under Sections 67-19-14.2 and 67-19-14.4.

(1) An employee in the Tier I retirement system or the Tier II hybrid retirement system shall become eligible for this benefit when actively retiring with Utah Retirement Systems.

- (2) An employee in the Tier II defined contribution system shall become eligible when terminating employment on or after the retirement date established by the Utah Retirement Systems. This date reflects service time accrued by the employee as if the employee were in the Tier II hybrid retirement system.
- (3)(a) Sick leave hours accrued prior to January 1, 2006 shall be Program I sick leave hours.
- (b) Sick leave hours accrued on or after January 1, 2006 shall be Program II sick leave hours.
- (4) An agency may offer the Unused Sick Leave Retirement Option Program I to an employee who is eligible to receive retirement benefits. However, any decision whether or not to participate in this program shall be agency wide and shall be consistent through an entire fiscal year.
- (a) If an agency decides to withdraw for the next fiscal year after initially deciding to participate, the agency shall notify all employees at least 60 days before the new fiscal year begins.
- (5) An employee in a participating agency shall receive the following benefit provided by the Unused Sick Leave Retirement Options Program I.
- (a) 25% of the value of the unused sick leave and converted sick leave, but not to exceed Internal Revenue Service limitations, shall be placed in the employees 401(k) account as an employer contribution.
- (i) Sick leave hours from Program II shall be placed in the 401(k) account before hours from Program I.
- (ii) After the 401(k) contribution is made, the remaining Program I sick leave hours and converted sick leave hours from Subsection R477-7-5(5)(b)(i) shall be used to provide the following benefit.
- (iii) The purchase of PEHP health insurance, or a state approved program, and life insurance coverage for the employee until the employee reaches the age eligible for Medicare.
- (A) Health insurance shall be the same coverage carried by the employee at the time of retirement; i.e., family, two-party, or single.
- (B) The purchase rate shall be eight hours of sick leave or converted sick leave for the state paid portion of one month's premium.
- (C) The employee shall pay the same percentage of the premium as a current employee on the same plan. The premium amount shall be determined from the approved PEHP retiree rate and not the active employee rates.
- (D) Life insurance provided shall be the minimum authorized coverage provided for state employees at the time the employee retires.
- (iv) When the employee becomes eligible for Medicare, a Medicare supplement policy provided by PEHP may be purchased at the rate of eight hours of sick leave or converted sick leave for one month's premium.
- (v) When the employee becomes eligible for Medicare, a PEHP health insurance policy, or another state approved policy, may be purchased for a spouse until the spouse is eligible for Medicare.
- (A) The purchase rate shall be eight hours of sick leave or converted sick leave for one month's premium.
- (B) The employee shall pay the same percentage of the premium as a current employee on the same plan. The premium amount shall be determined from the approved PEHP retiree rate and not the active employee rates.
- (vi) When the spouse reaches the age eligible for Medicare, the employee may purchase a Medicare supplement policy provided by PEHP for the spouse at the rate of eight hours of sick leave or converted sick leave for one month's premium.
- (vii) In the event an employee is killed in the line of duty, the employee's spouse shall be eligible to use the employee's available sick leave hours for the purchase of health and dental insurance under Section 67-19-14.3.

- (b) Employees retiring from LTD who have sick leave balances still intact may use these hours for the unused sick leave retirement program at the time they become eligible for retirement.
- (c) Upon retirement, Program I sick leave hours may not be suspended or deferred for future use. This includes retired employees who reemploy with the state and choose to suspend their defined benefit payments.
- (6) An employee shall receive the following benefit provided by the Unused Sick Leave Retirement Option Program
- (a) 25% of the value of the unused sick leave and converted sick leave, but not to exceed Internal Revenue Service limitations, shall be placed in the employee's 401(k) account as an employer contribution.
- (b) After the 401(k) contribution the remaining sick leave hours and the converted sick leave hours from Subsection R477-7-5(5)(b)(ii) shall be deposited in the employee's PEHP health reimbursement account at the greater of:
  - (i) the employee's rate of pay at retirement, or
- (ii) the average rate of pay of state employees who retired in the same retirement system in the previous calendar year.
- (c) A retired employee who reemploys in a benefited position with the state after being separated for a continuous year after the retirement date, and who chooses to suspend pension, shall have a new benefit calculated on any new Program II sick leave hours accrued for the new period of employment, upon subsequent retirement. The employee shall be reemployed for at least two years before receiving this benefit.

### R477-7-7. Administrative Leave.

- (1) Administrative leave may be granted consistent with agency policy for the following reasons:
  - (a) administrative;
  - (i) governor approved holiday leave;
- (ii) during management decisions that benefit the organization;
- (iii) when no work is available due to unavoidable conditions or influences; or
  - (iv) other reasons consistent with agency policy.
  - (b) protected;
  - (i) suspension with pay pending hearing results;
  - (ii) personal decision making prior to discipline;
- (iii) removal from adverse or hostile work environment situations;
  - (iv) fitness for duty or employee assistance; or
  - (v) other reasons consistent with agency policy.
  - (c) reward in lieu of cash;
- (i) the agency head or designee may grant paid administrative leave up to one day per occurrence;
- granted with written approval by the agency head.

  (iii) administrative leave given as a reward in lieu of cash

(ii) administrative leave in excess of one day may be

- may not exceed 40 hours in a fiscal year.
- (iv) administrative leave given as a reward in lieu of cash may be given from one agency to employees of another agency if both agency heads agree in advance.
  - (d) employee education assistance.
- (2) An employee shall be granted up to two hours of administrative leave to vote in an official election if the employee has fewer than three total hours off the job between the time the polls open and close, and the employee applies for the leave at least 24 hours in advance.
- (a) Management may specify the hours when the employee may be absent.
- (3) Administrative leave shall be given for nonperformance based purposes to employees who are on Family and Medical Leave or a military leave of absence if the leave

would have been given had the employee been in a working status.

- (4) With the exception of administrative leave used as a reward, under Subsection R477-7-7(1)(c), the agency head or designee may grant paid administrative leave.
- (5) Administrative leave taken shall be documented in the employee's leave record.

### **R477-7-8.** Jury Leave.

- (1) An employee is entitled to a leave of absence from a regularly scheduled work day with full pay when, in obedience to a subpoena or direction by proper authority, the employee is required to:
- (a) appear as a witness as part of the employee's position for the federal government, the State of Utah, or a political subdivision of the state; or
- (b) serve as a witness in a grievance hearing under Section 67-19-31 and Title 67, Chapter 19a; or
  - (c) serve on a jury.
- (2) An employee on jury leave may accrue excess hours in the same pay period during which the jury leave is used.
- (3) An employee who is absent in order to litigate in matters unrelated to state employment shall use eligible accrued leave or leave without pay.
- (4) An employee choosing to use accrued leave while on jury duty shall be entitled to keep juror's fees; otherwise, juror's fees received shall be returned to agency finance or agency payroll staff for deposit with the State Treasurer. The fees shall be deposited as a refund of expenditure in the unit where the salary is recorded.

#### R477-7-9. Bereavement Leave.

An employee may receive a maximum of three work days bereavement leave per occurrence with pay, at management's discretion, following the death of a member of the employee's immediate family. Bereavement leave may not be charged against accrued sick or annual leave.

- (1) The immediate family means relatives of the employee or spouse including in-laws, step-relatives, or equivalent relationship as follows:
  - (a) spouse;
  - (b) parents;
  - (c) siblings;
  - (d) children;
  - (e) all levels of grandparents; or
  - (f) all levels of grandchildren.

### R477-7-10. Military Leave.

An employee who is a member of the National Guard or Military Reserves and is on official military orders is entitled to paid military leave not to exceed 120 hours each calendar year, including travel time, under Section 39-3-2.

- (1) An employee may not claim salary for nonworking days spent in military training or for traditional weekend training.
- (2) An employee may use any combination of military leave, accrued leave or leave without pay under Section R477-7-13.
- (a) Accrued sick leave may only be used if the reason for leave meets the conditions in Section R477-7-4.
- (3) An employee on military leave is eligible for any service awards or non-performance administrative leave the employee would otherwise be eligible to receive.
- (4) An employee shall give notice of official military orders as soon as possible.
- (5) Upon release from official military orders under honorable conditions, an employee shall be placed in a position in the following order of priority.
  - (a) If the period of service was for less than 91 days, the

employee shall be placed:

- (i) in the same position the employee held on the date of the commencement of the service in the uniformed services; or
- (ii) in the same position the employee would have held if the continuous employment of the employee had not been interrupted by the service.
- (b) If the period of service was for more than 90 days, the employee shall be placed:
- (i) in a position of like seniority, status and salary, of the position the employee held on the date of the commencement of the service in the uniformed services; or
- (ii) in a position of like seniority, status, and salary the employee would have held if the continuous employment of the employee had not been interrupted by the service.
- (c) When a disability is incurred or aggravated while on official military orders, the employing agency shall adhere to the Uniformed Services Employment and Reemployment Rights Act (USERRA), United States Code, Title 38, Chapter 43.
- (d) The cumulative length of time allowed for reemployment may not exceed five years. This rule incorporates by reference 20CFR1002.103 for the purposes of calculating cumulative time.
- (e) An employee is entitled to reemployment rights and benefits including increased pension and leave accrual to which the employee would have been entitled had the employee not been absent due to military service. An employee entering military leave may elect to have payment for annual leave deferred.
- (6) In order to be reemployed, an employee shall present evidence of military service, and:
- (a) for service less than 31 days, return at the beginning of the next regularly scheduled work period on the first full day after release from service unless impossible or unreasonable through no fault of the employee;
- (b) for service of more than 30 days but less than 181 days, submit a request for reemployment within 14 days of release from service, unless impossible or unreasonable through no fault of the employee; or
- (c) for service of more than 180 days, submit a request for reemployment within 90 days of release from service.

### R477-7-11. Disaster Relief Volunteer Leave.

- (1) An employee may be granted leave from work with pay, by the agency head or designee, for an aggregate of 15 working days in any 12 month period to participate in disaster relief services for a disaster relief organization. To request this leave an employee shall be a certified disaster relief volunteer and file a written request with the employing agency. The request shall include:
- (a) a copy of a written request for the employee's services from an official of the disaster relief organization;
  - (b) the anticipated duration of the absence;
  - (c) the type of service the employee is to provide; and
- (d) the nature and location of the disaster where the employee's services will be provided.

### R477-7-12. Organ Donor Leave.

An employee who serves as a bone marrow or human organ donor shall be granted paid leave for the donation and recovery.

- (1) An employee who donates bone marrow shall be granted up to seven days of paid leave.
- (2) An employee who donates a human organ shall be granted up to 30 days of paid leave.

### R477-7-13. Leave of Absence Without Pay.

- (1) Excluding leave allowed under state or federal law, an employee may receive up to four months cumulative leave without pay in a 24 month period.
  - (2) An employee shall apply in writing to agency

management and be approved before taking a leave of absence without pay.

- (3) Leave without pay may be granted only when there is an expectation that the employee will return to work.
- (4) A leave of absence may not be granted when documentation from one or more qualified healthcare providers clearly establishes that the employee has a permanent condition preventing the employee from returning to the last held regular position unless prohibited by state or federal law.
- (5) After four months cumulative leave without pay in a 24 month period, the employee shall be separated from employment unless prohibited by state or federal law. Exceptions may be granted by the agency head in consultation with DHRM.
- (6) An employee who receives no compensation for a complete pay period shall be responsible for payment of the full premium of state provided benefits.
- (7) An employee who returns to work on or before the expiration of leave without pay shall be placed in a position with comparable pay and seniority to the previously held position.
- (8) Upon request, an employee who is granted this leave shall provide a monthly return to work status update to the employee's supervisor.

### R477-7-14. Furlough.

- (1) Agency management may furlough employees as a means of saving salary costs in lieu of or in addition to a reduction in force. Furlough plans are subject to the approval of the agency head and the following conditions:
- (a) Furlough hours shall be counted for purposes of annual, sick and holiday leave accrual.
- (b) Payment of all state paid benefits shall continue at the agency's expense.
- (i) Benefits that have fixed costs shall be paid at the full rate regardless of how many days an employee is furloughed.
- (ii) Benefits that are paid as a percentage of actual wages shall continue to be paid as percentage of actual wages if the furlough is less than one pay period. Employees who are furloughed for a full pay period shall have no percentage based benefits paid.
- (c) An employee who is furloughed shall continue to pay the employee portion of all benefits. Voluntary benefits shall remain entirely at the employee's expense.
  - (d) An employee shall return to the current position.
- (e) Furlough is applied equitably; e.g., to all persons in a given class, all program staff, or all staff in an organization.

### R477-7-15. Family and Medical Leave.

- (1) An eligible employee is allowed up to 12 work weeks of family and medical leave each calendar year for any of the following reasons:
  - (a) birth of a child;
  - (b) adoption of a child;
  - (c) placement of a foster child;
  - (d) a serious health condition of the employee; or
- (e) care of a spouse, child, or parent with a serious medical condition.
- (f) A qualifying exigency arising as a result of a spouse, son, daughter or parent being on active duty or having been notified of an impending call or order to active duty in the Armed Forces.
- (2) An employee is allowed up to 26 work weeks of family and medical leave during a 12 month period to care for a spouse, son, daughter, parent or next of kin who is a recovering service member as defined by the National Defense Authorization Act.
- (3) An employee on FMLA leave shall continue to receive the same health insurance benefits the employee was receiving

prior to the commencement of FMLA leave provided the employee pays the employee share of the health insurance premium.

- (4) An employee on FMLA leave shall receive any administrative leave given for non-performance based reasons if the leave would have been given had the employee been in a working status.
- (5) To be eligible for family and medical leave, the employee shall:
  - (a) be employed by the state for at least one year;
- (b) be employed by the state for a minimum of 1250 hours worked, as determined under FMLA, during the 12 month period immediately preceding the commencement of leave.
- (6) To request FMLA leave, the employee or an appropriate spokesperson, shall apply in writing for the initial leave and when the reason for requesting family medical leave changes:
  - (a) thirty days in advance for foreseeable needs; or
  - (b) as soon as practicable in emergencies.
- (7) An employee with a serious health condition may use accrued annual leave, sick leave, converted sick leave, excess hours and compensatory time prior to going into leave without pay status for the family and medical leave period.
- (a) An employee who chooses to use accrued annual leave, sick leave, converted sick leave, excess hours and compensatory time prior to going into leave without pay status for the family and medical leave period shall notify the agency.
- (b) If an employee fails to notify the agency under this Subsection, accrued leave will be used to pay the employee's payroll deductions in the following order:
  - (i) Program III sick leave;
  - (ii)(A) Compensatory time;
  - (B) Excess leave; or
  - (C) Annual leave;
  - (iii)(A) Converted sick leave;
  - (B) Program II sick leave; or
  - (C) Program I sick leave.
- (8) An employee who chooses to use FMLA leave shall use FMLA leave for all absences related to that qualifying event.
- (9) Any period of leave for an employee with a serious health condition who is determined by a health care provider to be incapable of applying for Family and Medical Leave and has no agent or designee shall be designated as FMLA leave.
- (10) An employee with a serious health condition covered under workers' compensation may use FMLA leave concurrently with the workers' compensation benefit.
- (11) If an employee has gone into leave without pay status and fails to return to work after FMLA leave has ended, an agency may recover, with certain exceptions, the health insurance premiums paid by the agency on the employee's behalf. An employee is considered to have returned to work if the employee returns for at least 30 calendar days.
  - (a) Exceptions to this provision include:
- (i) an FLSA exempt and schedule AB, AD and AR employee who has been denied restoration upon expiration of their leave time;
- (ii) an employee whose circumstances change unexpectedly beyond the employee's control during the leave period preventing the return to work at the end of 12 weeks.
- (12) Leave taken for purposes of childbirth, adoption, placement for adoption or foster care may not be taken intermittently or on a reduced leave schedule unless the employee and employer mutually agree.
- (13) Medical records created for purposes of FMLA and the Americans with Disabilities Act shall be maintained in accordance with confidentiality requirements of Subsection R477-2-5.

### R477-7-16. Workers Compensation Leave.

- (1) An employee may use accrued leave benefits to supplement the workers compensation benefit.
- (a) The combination of leave benefit, wages and workers compensation benefit may not exceed the employee's gross salary. Leave benefits shall only be used in increments of one hour in making up any difference.
- (b) The use of accrued leave to supplement the worker compensation benefit shall be terminated if the:
- (i) employee is declared medically stable by licensed medical authority;
  - (ii) workers compensation fund terminates the benefit;
- (iii) employee has been absent from work for four months in a 24 month period;
- (iv) employee refuses to accept appropriate employment offered by the state; or
- (v) employee is notified of approval for Long Term Disability or Social Security Disability benefits.
- (c) The employee shall refund to the state any accrued leave paid which exceeds the employee's gross salary for the period for which the benefit was received.
- (2) Workers compensation hours shall be counted for purposes of annual, sick and holiday leave accrual while the employee is receiving a workers compensation time loss benefit for up to six months from the last day worked in the regular position.
- (3) Health insurance benefits shall continue for an employee on leave without pay while receiving workers compensation benefits. The employee is responsible for the payment of the employee share of the premium.
- (4) If an employee has applied for LTD and is approved, and the employee elects to continue health insurance coverage, the employee shall be responsible to pay health insurance pursuant to R477-7-17(1)(b)(i).
- (5) If the employee is able to return to work in the employee's regular position, the agency shall place the employee in the previously held position or a similar position at a comparable salary range.
- (6) If the employee is unable to return to work in the regular position after four months cumulative leave in a 24 month period, or if documentation from one or more qualified health care providers clearly establishes that the employee has a permanent condition preventing the employee from returning to the last held regular position, the employee shall be separated from state employment unless prohibited by state or federal law. Exceptions may be granted by the agency head in consultation with DHRM.
- (7) An employee who files a fraudulent workers compensation claim shall be disciplined under Rule R477-11.
- (8) An employee covered under 67-19-27 who is injured in the course of employment shall be given a leave of absence with full pay during the period the employee is temporarily disabled.
- (a) the employee shall be placed on administrative leave; and
- (b) any compensation received from the state's workers compensation administrator shall be returned to the agency payroll clerks for deposit with the State Treasurer as a refund of expenditure in the unit number where the salary is recorded.

### R477-7-17. Long Term Disability Leave.

- (1) An employee who has applied for the Long Term Disability Program (LTD) may be granted up to four months cumulative leave in a 24 month period as the result of health conditions, unless documentation from one or more qualified health care providers clearly establishes that the employee has a permanent condition preventing the employee from returning to the last-held regular position.
- (a) After four months of cumulative leave in a 24 month period, the employee shall be separated from state employment

unless prohibited by state or federal law. Exceptions may be granted by the agency head in consultation with DHRM.

- (2) An employee determined eligible for Long Term Disability benefits shall be eligible for health insurance benefits the day after the last day worked or the last day of FMLA leave.
- (a) If the employee elects to continue health insurance coverage, the health insurance premiums shall be equal to 102% of the regular active premium beginning on the day after the last day worked. The employee is responsible for 10% of the health insurance premium during the first year of disability, 20% during the second year of disability, and 30% thereafter until the employee is no longer covered by the long term disability program. If the employee has a lapse of creditable coverage for more than 62 days, pre-existing condition exclusions shall apply.
  - (3) Upon approval of the LTD claim:
- (a) Biweekly salary payments that the employee may be receiving shall cease. If the employee received any salary payments after the three month waiting period, the LTD benefit shall be offset by the amount received.
- (b) The employee shall be paid for remaining balances of annual leave, excess hours, and compensatory hours earned by FLSA non-exempt employees in a lump sum payment. This payment shall be made at the time LTD is approved unless the employee requests in writing to receive it upon separation from state employment. No reduction of the LTD payment shall be made to offset this payment. Upon return to work from an approved leave of absence, the employee has the option of buying back annual leave at the current hourly rate.
- (c) An employee with a converted sick leave balance at the time of LTD eligibility shall have the option to receive a lump sum payout of all or part of the balance or to keep the balance intact to pay for health and life insurance upon retirement. The payout shall be at the rate at the time of LTD eligibility.
- (d) An employee who retires from state government directly from LTD may be eligible for health and life insurance under Subsection 67-19-14.
- (e) Unused sick leave balance shall remain intact until the employee retires. At retirement, the employee shall be eligible for the 401(k) contribution and the purchase of health and life insurance under Subsection 67-19-14.2.
- (4) An employee in the Tier I retirement system shall continue to accrue service credit for retirement purposes while receiving long term disability benefits.
  - (5) Conditions for return from long term disability include:
- (a) If an employee provides an administratively acceptable medical release allowing a return to work, the agency shall place the employee in the previously held position or similar position in a comparable salary range provided the employee is able to perform the essential functions of the job with or without a reasonable accommodation.
- (6) An employee who files a fraudulent long term disability claim shall be disciplined under Rule R477-11.
- (7) Long term disability benefits are provided to eligible employees in accordance with 49-21-403.

### R477-7-18. Disabled Law Enforcement Officer Amendments.

- (1) A law enforcement officer or state correctional officer, as defined in 67-19-27, who is injured in the course of employment, as defined in 67-19-27, shall be given a leave of absence with 100% of the officer's regular monthly salary and benefits, either:
- (a) during the period the employee has a temporary disability; or
- (b) in the case of a total disability, until the employee is eligible for an unreduced retirement under Title 49 or reaches the retirement age of 62 years, whichever occurs first.
  - (2) The eligible employee shall disclose to the agency any

time-loss benefit amounts received by, or payable to, the employee, from outside sources, as soon as the employee is made aware.

- (a) These amounts do not include benefits received from sources in which the employee pays the full premium.
- (3) The agency shall apply R477-7-16, workers compensation leave, and R477-7-17, long term disability leave rules first. They then must consider any benefit amounts received under (2). If the total of these benefits is less than 100% of the employee's monthly salary and benefits, the agency shall make arrangements through payroll to pay the employee the difference.
- (4) DHRM shall work with the Division of Risk Management, Workers' Compensation, and the Public Employee's Health Program on a periodic and case-by-case basis to assure that eligible employees receive full benefits.
- (a) If at any time it is discovered that the employee is receiving less than 100% of their regular monthly salary and benefits, the agency shall make up the difference to the employee
- (5) If an employee discloses other time-loss benefits received under (2) after these additional payments by the agency have been made, the employee shall reimburse the agency for salary and benefits paid in overage.

#### R477-7-19. Leave Bank.

With the approval of the agency head, agencies may establish a leave bank program.

- (1) A leave bank program shall include a policy with the following:
- (a) Access to a leave bank is not an employee right and shall be authorized at management discretion.
- (b) Any application for a leave bank program shall be supported by administratively acceptable medical documentation.
- (c) An approval process that prohibits leave donors, supervisors, managers or management teams from reviewing any employee's medical certifications or physician statements.
- (d) An employee may not receive donated leave until all individually accrued leave is exhausted.
- (e) Leave shall be accrued if an employee is on sick leave donated from an approved leave bank program.
- (f) Employees using donated leave may not work a second job without written consent of the agency head.
- (g) Only compensatory time earned by an FLSA nonexempt employee, annual leave, excess hours, and converted sick leave hours may be donated to a leave bank.
- (h) Only employees of agencies with approved leave bank programs may donate leave hours to another agency with a leave bank program, if mutually agreed on by both agencies.
- (3) All medical records created for the purpose of a leave bank, shall be maintained in accordance with confidentiality requirements of Subsection R477-2-5.

### R477-7-20. Policy Exceptions.

The Executive Director, DHRM, may authorize exceptions to this rule consistent with Subsection R477-2-2(1).

KEY: holidays, leave benefits, vacations July 1, 2014 Notice of Continuation February 2, 2012

34-43-103 39-3-1 63G-1-301 67-19-6 67-19-12.9 67-19-14

## R477. Human Resource Management, Administration. R477-8. Working Conditions. R477-8-1. Work Week.

- (1) The state's standard work week begins Saturday at 12:00am and ends the following Friday at 11:59pm. FLSA nonexempt employees may not deviate from this work week.
- (2) State offices are typically open Monday through Friday from 8 a.m. to 5 p.m. Agencies may adopt alternative business hours under Section 67-25-201.
- (3) Agency management shall establish work schedules and may approve a flexible starting and ending time for an employee as long as scheduling is consistent with overtime provisions of Section R477-8-4.
- (4) An employee is required to be at work on time. An employee who is late, regardless of the reason including inclement weather, shall, with management approval, make up the lost time by using accrued leave, leave without pay or adjusting their work schedule.
- (5) An employee's time worked shall be calculated in increments of 15 minutes. This rule incorporates by reference 29 CFR 785.48 (2012) for rounding practices when calculating time worked.

### R477-8-2. Telecommuting.

- (1) Telecommuting is an agency option, not a universal employee benefit. Agencies utilizing a telecommuting program shall:
  - (a) establish a written policy governing telecommuting;
- (b) enter into a written contract with each participating employee to specify conditions, such as use of state or personal equipment, protecting confidential information, and results such as identifiable benefits to the state and how customer needs are being met;
- (c) not allow participating employees to violate overtime rules;
  - (d) not compensate for normal commute time; and
- (e) document telecommuting authorization in the Utah Performance Management system.

### R477-8-3. Lunch, Break and Exercise Release Periods.

- (1) Each full time work day may include a minimum of 30 minutes noncompensated lunch period, at the discretion of agency management.
  - (a) Lunch periods may not be used to shorten a work day.
- (2) An employee may take a 15 minute compensated break period for every four hours worked.
- (a) Break periods may not be accumulated to accommodate a shorter work day or longer lunch period.
- (3) Compensated exercise release time may be allowed at agency discretion for up to three days per week for 30 minutes.
- (a) Participating agencies shall have a written policy regarding exercise release time.
- (b) Work time exercise that is a bona fide job requirement is not subject to this section.
- (4) Authorization for exercise time and regular scheduled lunch breaks less than 30 minutes shall be documented in the Utah Performance Management system.
- (5) Reasonable daily noncompensated break periods, as requested by the employee, shall be granted for the first year following the birth of a child so that the employee may express breast milk for her child. A private location, other than a restroom, shall be provided.

### R477-8-4. Overtime Standards.

The state's policy for overtime is adopted and incorporated from the Fair Labor Standards Act, 29 CFR Parts 500 to 899(2002) and Section 67-19-6.7.

(1) Management may direct an employee to work overtime. Each agency shall develop internal rules and procedures to ensure overtime usage is efficient and economical. These policies and procedures shall include:

- (a) prior supervisory approval for all overtime worked;
- (b) recordkeeping guidelines for all overtime worked;
- (c) verification that there are sufficient funds in the budget to compensate for overtime worked.
- (2) Overtime compensation designations are identified for each job title in HRE as either FLSA nonexempt, or FLSA exempt.
- (a) An employee may appeal the FLSA designation to the agency human resource field office. Further appeals may be filed directly with the United States Department of Labor, Wage and Hour Division. Sections 67-19-31, 67-19a-301 and Title 63G, Chapter 4 may not be applied for FLSA appeals purposes.
- (3) An FLSA nonexempt employee may not work more than 40 hours a week without management approval. Overtime shall accrue when the employee actually works more than 40 hours a week. Leave and holiday time taken within the work period may not be counted as hours worked when calculating overtime accrual. Hours worked over two or more weeks may not be averaged with the exception of certain types of law enforcement, fire protection, and correctional employees.
- (4) Agency management shall arrange for an employee's use of compensatory time as soon as possible without unduly disrupting agency operations or endangering public health, safety or property.

### R477-8-5. Compensatory Time for FLSA Nonexempt Employees.

- (1) An FLSA nonexempt employee shall sign a prior overtime agreement authorizing management to compensate the employee for overtime worked by actual payment or accrual of compensatory time at time and one half.
- (a) An FLSA nonexempt employee may receive compensatory time for overtime up to a maximum of 80 hours. Only with prior approval of the Executive Director, DHRM, may compensatory time accrue up to 240 hours for regular employees or up to 480 hours for peace or correctional officers, emergency or seasonal employees. Once an employee reaches the maximum, additional overtime shall be paid on the payday for the period in which it was earned.
- (b) Compensatory time balances for an FLSA nonexempt employee shall be paid down to zero at the rate of pay in the old position in the same pay period that the employee is:
  - (i) transferred from one agency to a different agency; or
- (ii) promoted, reclassified, reassigned or transferred to an FLSA exempt position.

### R477-8-6. Compensatory Time for FLSA Exempt Employees.

- (1) An FLSA exempt employee may not work more than 80 hours in a pay period without management approval. Compensatory time shall accrue when the employee actually works more than 80 hours in a work period. Leave and holiday time taken within the work period may not count as hours worked when calculating compensatory time. Each agency shall compensate an FLSA exempt employee who works overtime by granting time off. For each hour of overtime worked, an FLSA exempt employee shall accrue an hour of compensatory time.
- (a) Agencies shall establish in written policy a uniform overtime year either for the agency as a whole or by unit number and communicate it to employees. Overtime years shall be set at one of the following pay periods: Five, Ten, Fifteen, Twenty, or the last pay period of the calendar year. If an agency fails to establish a uniform overtime year, the Executive Director, DHRM, and the Director of Finance, Department of Administrative Services, will establish the date for the agency at the last pay period of the calendar year. An agency may change the established overtime year only after the current

overtime year has lapsed, unless justifiable reasons exist and the Executive Director, DHRM, has granted a written exception.

- (b) DHRM shall establish the limit on compensatory time earned by an FLSA exempt employee.
- (i) Any compensatory time earned by an FLSA exempt employee over the limit shall be paid out in the pay period it is earned.
- (c) Any compensatory time earned by an FLSA exempt employee is not an entitlement, a benefit, nor a vested right.
- (d) Any compensatory time earned by an FLSA exempt employee shall lapse upon occurrence of any one of the following events:
  - (i) at the end of the employee's established overtime year;
  - (ii) upon assignment to another agency; or
- (iii) when an employee terminates, retires, or otherwise does not return to work before the end of the overtime year.
- (e) If an FLSA exempt employee's status changes to nonexempt, that employee's compensatory time earned while in exempt status shall lapse if not used by the end of the current overtime year.
- (f) Schedule AB employees may not be compensated for compensatory time except with time off.

### R477-8-7. Nonexempt Public Safety Personnel.

- (1) To be considered for overtime compensation under this rule, a law enforcement or correctional officer shall meet the following criteria:
  - (a) be a uniformed or plain clothes sworn officer;
- (b) be empowered by statute or local ordinance to enforce laws designed to maintain public peace and order, to protect life and property from accident or willful injury, and to prevent and detect crimes:
  - (c) have the power to arrest;
  - (d) be POST certified or scheduled for POST training; and
  - (e) perform over 80% law enforcement duties.
- (2) Agencies shall select one of the following maximum work hour thresholds to determine when overtime compensation is granted to law enforcement or correctional officers designated FLSA nonexempt and covered under this rule.
  - (a) 171 hours in a work period of 28 consecutive days; or
  - (b) 86 hours in a work period of 14 consecutive days.
- (3) Agencies shall select one of the following maximum work hour thresholds to determine when overtime compensation is granted to fire protection employees.
  - (a) 212 hours in a work period of 28 consecutive days; or
  - (b) 106 hours in a work period of 14 consecutive days.
- (4) Agencies may designate a lesser threshold in a 14 day or 28 day consecutive work period as long as it conforms to the following:
  - (a) the Fair Labor Standards Act, Section 207(k);
  - (b) 29 CFR 553.230;
  - (c) the state's payroll period; and
  - (d) the approval of the Executive Director, DHRM.

### R477-8-8. Time Reporting.

- (1) Employees shall complete and submit a state approved biweekly time record that accurately reflects the hours actually worked, including:
  - (a) approved and unapproved overtime;
  - (b) on-call time;
  - (c) stand-by time;
- (d) meal periods of public safety and correctional officers who are on duty more than 24 consecutive hours; and
  - (e) approved leave time.
- (2) An employee who fails to accurately record time may be disciplined.
- (3) Time records developed by the agency shall have the same elements of the state approved time record and be approved by the Department of Administrative Services,

Division of Finance.

- (4) A Supervisor who directs an employee to submit an inaccurate time record or knowingly approves an inaccurate time record may be disciplined.
- (5) A Non-exempt employee who believes FLSA rights have been violated may submit a complaint directly to the Executive Director, DHRM or designee.

### R477-8-9. Hours Worked.

- (1) An FLSA nonexempt employee shall be compensated for all hours worked. An employee who works unauthorized overtime may be disciplined.
- (a) All time that an FLSA nonexempt employee is required to wait for an assignment while on duty, before reporting to duty, or before performing activities is counted towards hours worked.
- (b) Time spent waiting after being relieved from duty is not counted as hours worked if one or more of the following conditions apply:
- (i) the employee arrives voluntarily before their scheduled shift and waits before starting duties;
- (ii) the employee is completely relieved from duty and allowed to leave the job;
- (iii) the employee is relieved until a definite specified time; or
- (iv) the relief period is long enough for the employee to use as the employee sees fit.

### R477-8-10. On-call Time.

- (1) An FLSA nonexempt employee required by agency management to be available for on-call work shall be compensated for on-call time at a rate of one hour for every 12 hours the employee is on-call. A FLSA exempt employee required by agency management to be available for on-call work may be compensated at agency discretion, not to exceed a rate of one hour for every 12 hours the employee is on-call.
- (a) Time is considered on-call time when the employee has freedom of movement in personal matters as long as the employee is available for a call to duty. An employee may not be in on-call status while using leave or while otherwise unable to respond to a call to duty.
- (b) Agencies who enter into on-call agreements with employees shall have an agency policy consistent with this rule and finance policy.
- (c) On-call status shall be designated by a supervisor and shall be in writing and documented in the Utah Performance Management system on an annual basis. Carrying a pager or cell phone shall not constitute on-call time without this written agreement.
- (d) The employee shall record the hours spent in on-call status, and any actual hours worked, on the official time record, for the specific date the hours were incurred, in order to be paid.
- (e) An employee may not record on-call hours and actual hours worked for the same period of time. On-call hours, actual hours worked, and leave hours cannot exceed 24 hours in a day.
- (f) An employee shall round on-call hours to the nearest two decimal places. Hours of on-call pay shall be calculated by subtracting the number of hours worked in the on-call period from the number of hours in the on-call period then dividing the result by 12.

### R477-8-11. Stand-by Time.

- (1) An employee restricted to stand-by at a specified location ready for work shall be paid full-time or overtime, as appropriate. An employee shall be paid for stand-by time if required to stand by the post ready for duty, even during lunch periods, equipment breakdowns, or other temporary work shutdowns.
  - (2) The meal periods of guards, police, and other public

safety or correctional officers and firefighters who are on duty more than 24 consecutive hours shall be counted as working time, unless an express agreement excludes the time.

### R477-8-12. Commuting and Travel Time.

- (1) Normal commuting time from home to work and back may not count towards hours worked.
- (2) Time an employee spends traveling from one job site to another during the normal work schedule shall count towards hours worked.
- (3) Time an employee spends traveling on a special one day assignment shall count towards hours worked except meal time and ordinary home to work travel.
- (4) Travel that keeps an employee away from home overnight does not count towards hours worked if it is time spent outside of regular working hours as a passenger on an airplane, train, boat, bus, or automobile.
- (5) Travel as a passenger counts toward hours worked if it is time spent during regular working hours. This applies to nonworking days, as well as regular working days. However, regular meal period time is not counted.

#### R477-8-13. Excess Hours.

- (1) An employee may use excess hours the same way as annual leave.
- (a) An employee may not work hours which would lead to the accrual of excess hours without prior management approval.
- (b) An employee may not use any leave time, other than holiday and jury leave, that results in the accrual of excess hours.
- (c) An employee may not accumulate more than  $80\ \mathrm{excess}$  hours.
  - (d) Agency management shall pay out excess hours:
  - (i) for all hours accrued above the limit set by DHRM;
- (ii) when an employee is assigned from one agency to another; and
  - (iii) upon separation.
  - (e) Agency management may pay out excess hours:
  - (i) automatically in the same pay period accrued;
- (ii) at any time during the year as determined appropriate by a state agency or division; or
- (iii) upon request of the employee and approval by the agency head.

### R477-8-14. Dual State Employment.

An employee who has more than one position within state government, regardless of schedule is considered to be in a dual employment situation. The following conditions apply to dual employment status.

- (1) An employee may work in up to four different positions in state government.
- (2) An employee's benefit status for any secondary position(s), regardless of schedule of any of the positions, shall be the same as the primary position.
- (3) An employee's FĽŚA status (exempt or nonexempt) for any secondary position(s) shall be the same as the primary position.
- (4) Leave accrual shall be based on all hours worked in all positions and may not exceed the maximum amount allowed in the primary position.
- (5) As a condition of dual employment, an employee in dual employment status is prohibited from accruing excess hours in either the primary or secondary positions. All excess hours earned shall be paid at straight time in the pay period in which the excess hours are earned.
- (6) As a condition of dual employment, the Overtime or Comp selection shall be as overtime paid regardless of FLSA status. An employee may not accrue comp hours while in dual employment status.

- (7) Overtime shall be calculated at straight time or time and one half depending on the FLSA status of the primary position. Time and a half overtime rates shall be calculated based on the weighted average rate of the multiple positions. Refer to Division of Finance's payroll policies, dual employment section.
- (8) The Accepting Terms of Dual Employment form shall be completed, signed by the employee and supervisor, and placed in the employee's personnel file with a copy sent to the Division of Finance.
- (9) Secondary positions may not interfere with the efficient performance of the employee's primary position or create a conflict of interest. An employee in dual employment status shall comply with conditions under Subsection R477-9-2(1).

### R477-8-15. Reasonable Accommodation.

Employees and applicants seeking reasonable accommodation shall be evaluated under the criteria of the Americans with Disabilities Act Amendments Act of 2008 (42 U.S.C.A. 12101). This shall be done in conjunction with the agency ADA coordinator. The ADA coordinator shall consult with the Division of Risk management prior to denying any accommodation request.

#### R477-8-16. Fitness For Duty Evaluations.

Fitness for duty medical evaluations may be performed under any of the following circumstances:

- (1) return to work from injury or illness except as prohibited by federal law;
- (2) when management determines that there is a direct threat to the health or safety of self or others;
- (3) in conjunction with corrective action, performance or conduct issues, or discipline; or
- (4) when a fitness for duty evaluation is a bona fide occupational qualification for selection, retention, or promotion.

### R477-8-17. Temporary Transitional Assignment.

- (1) Agency management may place an employee in a temporary transitional assignment when an employee is unable to perform essential job functions due to temporary health restrictions
- (2) Temporary transitional assignments may also be part of any of the following:
- (a) when management determines that there is a direct threat to the health or safety of self or others;
- (b) in conjunction with an internal investigation, corrective action, performance or conduct issues, or discipline;
- (c) where there is a bona fide occupational qualification for retention in a position;
- (d) while an employee is being evaluated to determine if reasonable accommodation is appropriate.

### R477-8-18. Change in Work Location.

- (1) An involuntary change in work location shall not be permitted if this requires the employee to commute or relocate 50 miles or more, one way, beyond the current one way commute, unless:
- (a) the change in work location is communicated to the employee at employment; or
- (b) the agency either pays to move the employee consistent with Section R25-6-8 and Finance Policy FIACCT 05-03.03, or reimburses commuting expenses up to the cost of a move.

### R477-8-19. Agency Policies and Exemptions.

(1) Each agency may write its own policies for work schedules, overtime, leave usage, and other working conditions consistent with these rules.

### R477-8-20. Background Checks.

In order to protect the citizens of the State of Utah and state resources and with the approval of the agency head, agencies may establish background check policies requiring specific employees to submit to a criminal background check through the Department of Public Safety, Bureau of Criminal Identification.

- (1) Agencies who have statewide responsibility for confidential information, sensitive financial information, or handle state funds may require employees to submit to a background check, including employees who work in other state agencies.
- (2) The cost of the background check will be the responsibility of the employing agency.

### R477-8-21. Policy Exceptions.

The Executive Director, DHRM, may authorize exceptions to this rule, consistent with Subsection R477-2-2(1).

KEY: breaks, telecommuting, overtime, dual employment July 1, 2014 67-19-6 Notice of Continuation February 2, 2012 67-19-6.7 20A-3-103

## R477. Human Resource Management, Administration. R477-9. Employee Conduct.

### R477-9-1. Standards of Conduct.

An employee shall comply with the standards of conduct established in these rules and the policies and rules established by agency management.

- (1) Employees shall apply themselves to and shall fulfill their assigned duties during the full time for which they are compensated.
  - (a) An employee shall:
- (i) comply with the standards established in the individual performance plans;
- (ii) maintain an acceptable level of performance and conduct on all other verbal and written job expectations;
- (iii) report conditions and circumstances, including controlled substances or alcohol impairment, that may prevent the employee from performing their job effectively and safely;
- (iv) inform the supervisor of any unclear instructions or procedures.
- (2) An employee shall make prudent and frugal use of state funds, equipment, buildings, time, and supplies.
- (3) An employee who reports for duty or attempts to perform the duties of the position while under the influence of alcohol or other intoxicant, including use of illicit drugs, nonprescribed controlled substances, and misuse of volatile substances, shall be subject to administrative action in accordance with Section R477-10-2, Rule R477-11 and R477-14
- (a) The agency may decline to defend and indemnify an employee found violating this rule, in accordance with Section 63G-7-202 of the Utah Governmental Immunity Act.
- (4) An employee may not drive a state vehicle or any other vehicle, on state time, while under the influence of alcohol or controlled substances.
- (a) An employee who violates this rule shall be subject to administrative action under Section R477-10-2, Rules R477-11 and R477-14.
- (b) The agency may decline to defend or indemnify an employee who violates this rule, according to Subsection 63G-7-202(3)(c)(ii) of the Utah Governmental Immunity Act.
- (5) An employee shall provide the agency with a current personal mailing address.
- (a) The employee shall notify the agency in writing of any change in address.
- (b) Mail sent to the current address on record shall be deemed to be delivered for purposes of these rules.

### R477-9-2. Outside Employment.

- (1) State employment shall be the principal vocation for a full-time employee governed by these rules. An employee may engage in outside employment under the following conditions:
- (a) Outside employment may not interfere with an employee's performance.
- (b) Outside employment may not conflict with the interests of the agency nor the State of Utah.
- (c) Outside employment may not give reason for criticism nor suspicion of conflicting interests or duties.
- (d) An employee shall notify agency management in writing of outside employment.
- (e) Agency management may deny an employee permission to engage in outside employment, or to receive payment, if the outside activity is determined to cause a real or potential conflict of interest.
- (f) Failure to notify the employer and to gain approval for outside employment is grounds for disciplinary action if the secondary employment is found to be a conflict of interest.

### R477-9-3. Conflict of Interest.

(1) An employee may receive honoraria or paid expenses

for activities outside of state employment under the following conditions:

- (a) Outside activities may not interfere with an employee's performance, the interests of the agency nor the State of Utah.
- (b) Outside activities may not give reasons for criticism nor suspicion of conflicting interests or duties.
- (2) An employee may not use a state position; any influence, power, authority or confidential information received in that position; nor state time, equipment, property, or supplies for private gain.
- (3) An employee may not accept economic benefit tantamount to a gift, under Section 67-16-5 and the Governor's Executive Order, 1/26/2010, nor accept other compensation that might be intended to influence or reward the employee in the performance of official business.
- (4) An employee shall declare a potential conflict of interest when required to do or decide something that could be interpreted as a conflict of interest. Agency management shall then excuse the employee from making decisions or taking actions that may cause a conflict of interest.

### R477-9-4. Political Activity.

A state employee may voluntarily participate in political activity, except as restricted by this section or the federal Hatch Act, 5 U.S.C. Sec. 1501 through 1508.

- (1) As modified by the Hatch Modernization Act of 2012, 5 U.S.C. Section 1502(a)(3), the federal Hatch Act restricts the political activity of state government employees whose salary is 100% funded by federal loans or grants.
- (a) State employees in positions covered by the Hatch Act may run for public office in nonpartisan elections, campaign for and hold office in political clubs and organizations, actively campaign for candidates for public office in partisan and nonpartisan elections, contribute money to political organizations, and attend political fundraising functions.
- (b) State employees in positions covered by the federal Hatch Act may not be candidates for public office in a partisan election, use official authority or influence to interfere with or affect the results of an election or nomination, or directly or indirectly coerce contributions from subordinates in support of a political party or candidate.
- (2) Prior to filing for candidacy, a state employee who is considering running for a partisan office shall submit a statement of intent to become a candidate to the agency head.
  - (a) The agency head shall consult with DHRM.
- (b) DHRM shall determine whether the employee's intent to become a candidate is covered under the Hatch Act.
- (c) Employees in violation of section R477-9-4(1)(c) may be disciplined up to dismissal.
- (3) If a determination is made that the employee's position is covered by the Hatch Act, the employee may not run for a partisan political office.
- (a) If it is determined that the employee's position is covered by the Hatch Act, the state shall dismiss the employee if the employee files for candidacy.
- (4) Any career service employee elected to any partisan or full-time nonpartisan political office shall be granted a leave of absence without pay for times when monetary compensation is received for service in political office.
- (5) During work time, no employee may engage in any political activity. No person shall solicit political contributions from employees of the executive branch during hours of employment. However, a state employee may voluntarily contribute to any party or any candidate.
- (6) Decisions regarding employment, promotion, demotion or dismissal or any other human resource actions may not be based on partisan political activity.

### R477-9-5. Employee Reporting Protections.

- (1) Under Section 67-21-9, an agency may not adversely affect the employment conditions of an employee who communicates in good faith, and in accordance with statute:
- (a) waste or misuse of public property, manpower, or funds;
  - (b) gross mismanagement;
  - (c) unethical conduct;
  - (d) abuse of authority; or
  - (e) violation of law, rule, or regulations.

#### R477-9-6. Employee Indebtedness to the State.

- (1) An employee indebted to the state because of an action or performance in official duties may have a portion of salary that exceeds the minimum federal wage withheld. Overtime salary shall not be withheld.
- (a) The following three conditions shall be met before withholding of salary may occur:
- (i) The debt shall be a legitimately owed amount which can be validated through physical documentation or other evidence.
- (ii) The employee shall know about and, in most cases, acknowledge the debt. As much as possible, the employee should provide written authorization to withhold the salary.
- (iii) An employee shall be notified of this rule which allows the state to withhold salary.
- (b) An employee separating from state service will have salary withheld from the last paycheck.
- (c) An employee going on leave without pay for more than two pay periods may have salary withheld from their last paycheck.
- (d) The state may withhold an employee's salary to satisfy the following specific obligations:
- (i) travel advances where travel and reimbursement for the travel has already occurred;
- (ii) state credit card obligations where the state's share of the obligation has been reimbursed to the employee but not paid to the credit card company by the employee;
- (iii) evidence that the employee negligently caused loss or damage of state property;
- (iv) payroll advance obligations that are signed by the employee and that the Division of Finance authorizes;
- (v) misappropriation of state assets for unauthorized personal use or for personal financial gain. This includes reparation for employee theft of state property or use of state property for personal financial gain or benefit;
- (vi) overpayment of salary determined by evidence that an employee did not work the hours for which they received salary or was not eligible for the benefits received and paid for by the state;
- (vii) excessive reimbursement of funds from flexible reimbursement accounts:
- (viii) other obligations that satisfy the requirements of Subsection R477-9-5(1) above.
- (2) This rule does not apply to state employee obligations to other state agencies where the obligation was not caused by their actions or performance as an employee.

### R477-9-7. Acceptable Use of Information Technology Resources.

Information technology resources are provided to a state employee to assist in the performance of assigned tasks and in the efficient day to day operations of state government.

- (1) An employee shall use assigned information technology resources in compliance with Rule R895-7, Acceptable Use of Information Technology Resources.
- (2) An employee who violates the Acceptable Use of Information Technology Resources policy may be disciplined according to Rule R477-11.

### R477-9-8. Personal Blogs and Social Media Sites.

- (1) An employee who participates in blogs and social networking sites for personal purposes may not:
- (a) claim to represent the position of the State of Utah or an agency;
- (b) post the seal of the State of Utah, or trademark or logo of an agency;
- (c) post protected or confidential information, including copyrighted information, confidential information received from agency customers, or agency issued documents without permission from the agency head; or
- (d) unlawfully discriminate against, harass or otherwise threaten a state employee or a person doing business with the State of Utah.
- (2) An agency may establish policy to supplement this section.
- (3) An employee may be disciplined according to R477-11 for violations of this section or agency policy.

### R477-9-9. Policy Exceptions.

The Executive Director, DHRM, may authorize exceptions to this rule, consistent with Subsection R477-2-2(1).

### KEY: conflict of interest, government ethics, Hatch Act, personnel management

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5 USC Section 1502(a)(3)

# R477. Human Resource Management, Administration. R477-10. Employee Development. R477-10-1. Performance Evaluation.

Agency management shall utilize the Utah Performance Management (UPM) system for employee performance plans and evaluations. The Executive Director, DHRM, may authorize exceptions to the use of UPM and this rule consistent with Section R477-2-2. For this rule, the word employee refers to a career service employee, unless otherwise indicated.

- (1) Performance management systems shall satisfy the following criteria:
- (a) Agency management shall select an overall performance rating scale.
- (b) Performance standards and expectations for each employee shall be specifically written in a performance plan.
- (c) Managers or supervisors provide employees with regular verbal and written feedback based on the standards of performance and behavior outlined in the performance plan.
- (2) Each fiscal year a state employee shall receive a performance evaluation.
- (a) An employee shall have the right to include written comments pertaining to the employee's performance evaluation.
- (b) A probationary employee shall receive an additional performance evaluation at the end of the probationary period.

#### R477-10-2. Performance Improvement.

When an employee's performance does not meet established standards due to failure to maintain skills, incompetence, or inefficiency, and after consulting with DHRM, agency management may place an employee on an appropriate, and documented performance improvement plan in accordance with the following rules:

- (1) The supervisor shall discuss the substandard performance with the employee and determine appropriate action
- (2) An employee shall have the right to submit written comment to accompany the performance improvement plan.
- (3) Performance improvement plans shall identify or provide for:
  - (a) a designated period of time for improvement;
  - (b) an opportunity for remediation;
  - (c) performance expectations;
- (d) closer supervision to include regular feedback of the employee's progress;
  - (e) notice of disciplinary action for failure to improve; and,
- (f) written performance evaluation at the conclusion of the performance improvement plan.
- (4) Performance improvement plans may also identify or provide for the following based on the nature of the performance issue:
  - (a) training;
  - (b) reassignment;
  - (c) use of appropriate leave;
- (5) Following successful completion of a performance improvement plan, the supervisor shall notify the employee of disciplinary consequences for a recurrence of the deficient work performance.
- (6) A written warning may also be used as an appropriate form of performance improvement as determined by the supervisor.

### R477-10-3. Employee Development and Training.

- (1) Agency management may establish programs for training and staff development that shall be agency specific or designed for highly specialized or technical jobs and tasks.
- (2) Agency management shall consult with the Executive Director, DHRM, when proposed training and development activities may have statewide impact or may be offered more cost effectively on a statewide basis. The Executive Director,

DHRM, shall determine whether DHRM will be responsible for the training standards.

- (3) The Executive Director, DHRM, shall work with agency management to establish standards to guide the development of statewide activities and to facilitate sharing of resources statewide.
- (4) When an agency directs an employee to participate in an educational program, the agency shall pay full costs.
- (5) Agencies are required to provide refresher training and make reasonable efforts to requalify veterans reemployed under USERRA, as long as it does not cause an undue hardship to the employing agency.

#### R477-10-4. Education Assistance.

State agencies may assist an employee in the pursuit of educational goals by granting administrative leave to attend classes, a subsidy of educational expenses, or both.

- (1) Prior to granting education assistance, agencies shall establish policies which shall include the following conditions:
- (a) The educational program will provide a benefit to the
- (b) The employee shall successfully complete the required course work or the educational requirements of a program.
- (c) The employee shall agree to repay any assistance received if the employee resigns from state employment within one year of completing educational work.
- (i) Agencies may require the employee to repay any assistance received if the employee transfers to another agency within one year of completing educational work.
- (d) Education assistance may not exceed \$5,250 per employee in any one calendar year unless approved in advance by the agency head.
- (e) The employee shall disclose all scholarships, subsidies and grant monies provided to the employee for the educational program.
- (i) Except for funding that must be repaid by the employee, the amount reimbursed by the State may not include funding received from sources in Subsection R477-10-4(1)(e).
- (2) Agency management shall be responsible for determining the taxable or nontaxable status of educational assistance reimbursements.

KEY: educational tuition, employee performance evaluations, employee productivity, training programs July 1, 2014 67-19-6 Notice of Continuation February 3, 2012

## R477. Human Resource Management, Administration. R477-14. Substance Abuse and Drug-Free Workplace. R477-14-1. Rules Governing a Drug-Free Workplace.

- (1) This rule implements the federal Drug-Free Workplace Act of 1988, Omnibus Transportation Employee Testing Act of 1991, 49 USC 2505; 49 USC 2701; and 49 USC 3102, and Section 67-19-36 authorizing drug and alcohol testing, in order to:
- (a) Provide a safe and productive work environment that is free from the effects of unlawful use, distribution, dispensing, manufacture, and possession of controlled substances or alcohol use during work hours. See the Federal Controlled Substance Act. 41 USC 701.
- (b) Identify, correct and remove the effects of drug and alcohol abuse on job performance.
- (c) Assure the protection and safety of employees and the public.
- (2) State employees may not unlawfully manufacture, dispense, possess, distribute, use or be under the influence of any controlled substance or alcohol during working hours, on state property, or while operating a state vehicle at any time, or other vehicle while on duty.
- (a) Employees shall follow Subsection R477-14-1(2) outside of work if any violations directly affect the eligibility of state agencies to receive federal grants or to qualify for federal contracts of \$25,000 or more.
- (3) All drug or alcohol testing shall be done in compliance with applicable federal and state regulations and policies.
- (4) All drug or alcohol testing shall be conducted by a federally certified or licensed physician or clinic, or testing service approved by DHRM.
- (5) Drug or alcohol tests with positive results or a possible false positive result shall require a confirmation test.
- (6) Final applicants, who are not current employees, may be subject to preemployment drug testing at agency discretion, except as required by law.
- (7) Employees are subject to one or more of the following drug or alcohol tests:
  - (a) reasonable suspicion;
  - (b) critical incident;
  - (c) post accident;
  - (d) return to duty; and
  - (e) follow up.
- (8) Final candidates for transfer or promotion to a highly sensitive position are subject to preemployment drug testing at agency discretion, except as required by law.
- (a) An employee transferring or promoted from one highly sensitive position to another highly sensitive position is subject to preemployment drug testing at agency discretion except as required by law.
- (b) An employee who is reassigned to a highly sensitive position or assigned the duties of a highly sensitive position is not subject to preemployment drug testing.
- (9) Employees in highly sensitive positions, as designated by DHRM, are subject to random drug or alcohol testing without justification of reasonable suspicion or critical incident. Except when required by federal regulation or state policy, random drug or alcohol testing of employees in highly sensitive positions shall be conducted at the discretion of the employing agency.
- (10) This rule incorporates by reference the requirements of 49 CFR 40.87 (2003).
- (11) The State of Utah will use a blood alcohol concentration level of .04 for safety sensitive positions and .08 for all other positions as the cut off for a positive alcohol test except where designated otherwise by federal regulations.
- (12) Agencies with employees in federally regulated positions shall administer testing and prohibition requirements and conduct training on these requirements as outlined in the

current federal regulation and the DHRM Drug and Alcohol Testing Manual.

- (13) Employees in federally regulated positions whose confirmation test for alcohol results are at or exceed the applicable federal cut off level, when tested before, during, or immediately after performing highly sensitive functions, shall be removed from performing highly sensitive duties for 8 hours, or until another test is administered and the result is less than the applicable federal cut off level.
- (14) Employees in federally regulated positions whose confirmation test for alcohol results are at or exceed the applicable federal cut off level when tested before, during or after performing highly sensitive duties, are subject to discipline.
  - (15) Management may take disciplinary action if:
- (a) there is a positive confirmation test for controlled substances:
- (b) results of a confirmation test for alcohol meet or exceed the established alcohol concentration cutoff level;
- (c) management determines an employee is unable to perform assigned job tasks, even when the results of a confirmation test for alcohol shows less than the established alcohol concentration cutoff level.

### R477-14-2. Management Action.

- (1) Under Rules R477-10, R477-11 and Section R477-14-2, supervisors and managers who receive notice of a workplace violation of these rules shall take immediate action.
- (2) Management may take disciplinary action which may include dismissal.
- (3) An employee who refuses to submit to drug or alcohol testing may be subject to disciplinary action which may include dismissal. See Section 67-19-33.
- (4) An employee who substitutes, adulterates, or otherwise tampers with a drug or alcohol testing sample, or attempts to do so, is subject to disciplinary action which may include dismissal.
- (5) Management may also take disciplinary action against employees who manufacture, dispense, possess, use, sell or distribute controlled substances or use alcohol, per Rule R477-11, under the following conditions:
- (a) if the employee's action directly affects the eligibility of the agency to receive grants or contracts in excess of \$25,000.00; or
- (b) if the employee's action puts employees, clients, customers, patients or co-workers at physical risk.
- (6) An employee who has a confirmed positive test for use of a controlled substance or alcohol in violation of these rules may be provided the opportunity for a last chance agreement and be required to agree to participate, at the employee's expense, in a rehabilitation program, under Subsection 67-19-38(3). If this is required, the following shall apply:
- (a) An employee participating in a rehabilitation program shall be granted accrued leave or leave without pay for inpatient treatment.
- (b) The employee shall sign a release to allow the transmittal of verbal or written compliance reports between the state agency and the inpatient or outpatient rehabilitation program provider.
- (c) All communication shall be classified as private in accordance with Section 63G-2-302.
- (d) An employee may be required to continue participation in an outpatient rehabilitation program prescribed by a licensed practitioner on the employee's own time and expense.
- (e) An employee, upon successful completion of a rehabilitation program shall be reinstated to work in the previously held position, or a position with a comparable or lower salary range.
- (f) An employee who fails to complete the prescribed treatment without a valid reason shall be subject to disciplinary

action.

- (7) An employee who has a confirmed positive test for use of a controlled substance or alcohol is subject to follow up testing.
- (8) An employee who is convicted for a violation under federal or state criminal statute which regulates manufacturing, distributing, dispensing, possessing, selling or using a controlled substance, shall notify the agency head of the conviction no later than five calendar days after the conviction.
- (a) The agency head shall notify the federal grantor or agency for which a contract is being performed within ten calendar days of receiving notice from:
  - (i) the judicial system;
  - (ii) other sources;
- (iii) an employee performing work under the grant or contract who has been convicted of a controlled substance violation in the workplace.

### R477-14-3. Drug and Alcohol Test Records.

- (1) A separate confidential file of drug and alcohol test results and documents related to the last chance agreements shall be maintained and stored in the agency human resource field office.
- (2) Files shall be retained in accordance with the retention schedule.

### R477-14-4. Policy Exceptions.

The Executive Director, DHRM, may authorize exceptions to this rule consistent with Subsection R477-2-2(1).

### KEY: personnel management, drug/alcohol education, drug abuse, discipline of employees

July 1, 2014 67-19-6
Notice of Continuation November 4, 2011 67-19-18
67-19-34
67-19-35
63G-2-3
67-19-38

# R477. Human Resource Management, Administration. R477-15. Workplace Harassment Prevention. R477-15-1. Policy.

- It is the State of Utah's policy to provide a work environment free from discrimination and harassment based on race, religion, national origin, color, gender, age, disability, or protected activity or class under state and federal law.
- (1) Workplace harassment includes the following subtypes:
- (a) conduct in violation of Section R477-15-1 that is unwelcome, pervasive, demeaning, ridiculing, derisive, or coercive, and results in a hostile, offensive, or intimidating work environment:
- (b) conduct in violation of Section R477-15-1 that results in a tangible employment action against the harassed employee.
- (2) An employee may be subject to discipline for workplace harassment, even if:
- (a) the harassment is not sufficiently severe to warrant a finding of unlawful harassment, or
- (b) the harassment occurs outside of scheduled work time or work location.
- (3) Once a complaint has been filed, the accused may not communicate with the complainant regarding allegations of harassment.

#### R477-15-2. Retaliation.

(1) No person may retaliate against any employee who opposes a practice forbidden under this policy, or has filed a charge, testified, assisted or participated in any manner in an investigation, proceeding or hearing, or is otherwise engaged in protected activity.

#### R477-15-3. Complaint Procedure.

Management shall permit individuals affected by workplace harassment, retaliation, or both to file complaints and engage in an administrative process free from bias, collusion, intimidation or retaliation. Complainants shall be provided a reasonable amount of work time to prepare for and participate in internal complaint processes.

- (1) Individuals who feel they are being subjected to workplace harassment, retaliation, or both should do the following:
  - (a) document the occurrence;
  - (b) continue to report to work; and
  - (c) identify a witness, if applicable.
- (2) An employee may file an oral or written complaint of workplace harassment, retaliation, or both with their immediate supervisor, any other supervisor within their direct chain of command, or the Department of Human Resource Management, including the agency human resource field office.
- (a) Complaints may be submitted by any individual, witness, volunteer or other employee.
- (b) Complaints may be made through either oral or written notification and shall be handled in compliance with investigative procedures and records requirements in Sections R477-15-5 and R477-15-6.
- (c) Any supervisor who has knowledge of workplace harassment, retaliation, or both shall take immediate, appropriate action in consultation with DHRM and document the action.
- (3) All complaints of workplace harassment, retaliation, or both shall be acted upon following receipt of the complaint.
- (4) If an immediate investigation by agency management is deemed unwarranted, the complainant shall be notified.

# R477-15-4. Investigative Procedure.

- (1) Formal investigations shall be conducted by qualified individuals based on DHRM standards and business practices.
  - (2) Results of Investigation

- (a) If the investigation finds the allegations to be sustained, agency management shall take appropriate action under Rule R477-11.
- (b) If an investigation reveals evidence of criminal conduct in workplace harassment allegations, the agency head or Executive Director, DHRM, may refer the matter to the appropriate law enforcement agency.
- (c) At the conclusion of the investigation, the findings shall be documented and the appropriate parties notified.

#### R477-15-5. Workplace Harassment Records.

- (1) A separate confidential file of all workplace harassment and retaliation complaints shall be maintained and stored in the agency human resource field office, or in the possession of an authorized official.
- (a) Removal or disposal of these files shall only be done with the approval of the agency head or Executive Director, DHRM.
- (b) Files shall be retained in accordance with the retention schedule after the active case ends.
- (c) All information contained in the complaint file shall be classified as protected under Section 63G-2-305.
- (d) Information contained in the workplace harassment and retaliation file shall only be released by the agency head or Executive Director, DHRM, when required by law.
- (2) Supervisors may not keep separate files related to complaints of workplace harassment or retaliation.
- (3) Participants in any workplace harassment or retaliation proceeding shall treat all information pertaining to the case as confidential.

#### R477-15-6. Training.

- (1) Agencies shall ensure employees receive training, including additional training for supervisors, on the prevention of workplace harassment.
- (a) The curriculum shall be approved by DHRM and the Division of Risk Management.
- (b) After initial training all agencies shall ensure updated or refresher training is provided to employees every two years.
- (c) Training shall be developed and provided by qualified individuals.
- (d) Training records shall be maintained, including who provided the training, who attended the training and when they attended it.

KEY: administrative procedures, hostile work environment July 1, 2014 67-19-6 Notice of Continuation February 3, 2012 67-19-18 63G-2-305

Governor's Executive Order on Prohibiting Unlawful Harassment, December 13, 2006, Number 2006/0012

# R477. Human Resource Management, Administration. R477-101. Administrative Law Judge Conduct Committee. R477-101-1. Authority and Purpose.

This rule is enacted pursuant to Utah Code Section 67-19e-104, requiring the Department of Human Resource Management to establish rules governing minimum performance standards for administrative law judges, procedures for addressing and reviewing complaints against administrative law judges, standards for complaints, and standards of conduct for administrative law judges.

#### R477-101-2. Definitions.

In addition to the terms defined in Utah Code Section 67-19e-102:

- (1) "Administrative Law Judge" (ALJ) includes Hearing Officers employed or contracted by a state agency that meet the criteria described in Utah Code Section 67-19e-102(1)(a).
- (2) "Chair" means the Executive Director, Department of Human Resource Management, or designee.
- (3) "Code of Conduct" means the Model Code of Judicial Conduct for State Administrative Law Judges, National Association of Administrative Law Judges (November 1993) incorporated by reference.
- (4) "Committee" means the Administrative Law Judge Committee created in Utah Code Section 67-19e-108.
- (5) "Committee Meeting" means a proceeding at which a Complaint is presented to the Committee by the investigator. Respondent ALJ shall also have the opportunity to appear and speak regarding the Complaint and its allegations.
- (6) "Complaint" means a written document filed with the Department pursuant to Utah Administrative Code R477-101-401 alleging Misconduct by an ALI
- 40Î alleging Misconduct by an ALJ.

  (7) "Department" means the Department of Human Resource Management.
- (8) "Final Agency Action" occurs when the substantive rights or obligations of litigants in an administrative proceeding have been determined or legal consequences flow from a determination and when the agency decision is not preliminary, preparatory, procedural or intermediate.
- preparatory, procedural or intermediate.

  (9) "Full investigation" means that portion of an investigation where the Respondent ALJ may respond, in writing, to specific allegations identified in a Complaint. A Full Investigation may also include, but is not limited to: examination by the Investigator of documents, correspondence, hearing records, transcripts or tapes; interviews of the complainant, counsel, hearing staff, Respondent ALJ, interested parties, and other witnesses.
- (10) "Good cause" means a cause or reason in law, equity or justice that provides responsible basis for action or a decision.
- (11) "Interested Party" means an individual or entity who participated in an event or proceeding giving rise to a Complaint against the Respondent ALJ.
- (12) "Investigator" means a person employed by the department to perform investigations mandated under Utah Code Section 67-19e-107 and present information at the Committee Meeting.
- (13) "Misconduct" means a violation of the Code of Conduct or Utah Code Section 67-19e-101 et seq.
- (14) "Preliminary Investigation" means that portion of an investigation conducted by the Department upon receipt of a Complaint. A Preliminary Investigation may include, but is not limited to: examination of documents, correspondence, interviews of the complainant, counsel, hearing staff, and other witnesses.
- (15) "Respondent ALJ" means an ALJ against whom a Complaint is filed.

#### R477-101-3. Jurisdiction.

- (1) Administrative Law Judges. The Committee has jurisdiction over ALJs to investigate, review, hear, and make recommendations regarding Complaints filed against ALJs.
- (2) Former ALJs. The Committee has continuing jurisdiction over former ALJs regarding allegations that Misconduct occurred during service as an ALJ if a Complaint is received before the ALJ's appointment concludes.

#### R477-101-4. Records Classification and Retention.

- (1) Records prepared by and for the Committee, including all Complaints, investigative reports, recommendations, and votes on recommended action against an ALJ are classified as protected under Utah Code Section 63G-2-305.
- (2) Committee records shall be maintained by the department for a period of three years following the conclusion of any Committee activity.

### R477-101-5. Committee.

- (1) The Executive Director or designee shall serve as Chair of the Committee, and appoint four Executive Directors or their designees to serve on the Committee.
- (2) Only Executive Directors of agencies that employ or contract with ALJs may serve on the Committee.
- (3) If a Department investigation establishes a Complaint requires further action, the Executive Director and Chair shall convene the Committee.
- (4) An Executive Director of the agency that employs or contracts with the Respondent ALJ may not participate in a Committee proceeding involving the Respondent ALJ.
- (5) After convening the Committee, the Department shall provide a copy of the Complaint and its investigative results to the Committee and the Respondent ALJ.
- (6) Within 30 days of the date the Committee is convened on a complaint the Committee shall schedule a Committee Meeting. At the Committee Meeting the Respondent ALJ shall be given the opportunity to appear, speak and present documents in response to a Complaint.
- (7) Committee members may attend Committee meetings in person, by telephone, by videoconference, or by other means approved in advance by the Chair.
- (8) After consideration of all information provided at the Committee Meeting, the Committee shall dispose of the Complaint by issuing a decision or report with a recommendation to the agency containing:
- (a) a brief description of the Complaint and the investigative results;
  - (b) findings, and;
  - (c) recommendations.
- (9) Committee members shall not, individually or collectively, engage in ex parte communications about proceedings with complainants, witnesses, or ALJs.

# R477-101-6. Duties of the Chair.

- (1) The Chair shall:
- (a) receive, acknowledge receipt of and review Complaints;
- (b) notify complainants about the status and disposition of their Complaints,
- (c) make recommendations to the Committee regarding further proceedings or the disposition of a Complaint;
- (d) stay investigation(s) or committee proceedings pending Final Agency Action of the matter giving rise to the Complaint against the Respondent ALJ;
- (e) maintain records of the Committee's operations and actions:
- (f) compile data to aid in the administration of the Committee's operations and actions;
- (g) prepare and distribute an annual report of the Committee's operations and actions;

- (h) direct the operations of the Committee's office, and supervise other members of the Committee's staff;
- (i) make available to the public the laws, rules, and procedures of the Committee and its operations;
- (j) consider requests for extension of time periods and, upon a showing of Good Cause, grant such requests for a period not to exceed 20 days for each request.
- (2) Subject to the duty to direct and supervise, the Chair may delegate any of the foregoing duties to other members of the Committee's staff.

#### R477-101-7. Code of Conduct.

- (1) ALJs shall comply with the Model Code of Judicial Conduct for State Administrative Law Judges, National Association of Administrative Law Judges.
- (2) In order to suit a specific agency need, an agency may make an addendum or modification to the Code of Conduct. Any such addendum or modification shall be specific to their agency. In addition, any addendum or modification to the Code of Conduct must be reviewed and approved by the Committee before being implemented. The Committee may be convened for the purpose of reviewing any proposed addendum or modification.

#### R477-101-8. Filing Procedure.

- (1) Each agency shall include a copy of DHRM Rule R477-101 in the administrative rule materials that they provide to parties, or shall otherwise make them readily available to parties, at the commencement of administrative proceedings.
- (2) An individual who alleges a violation of the Code of Conduct or otherwise has a Complaint against an ALJ may file a timely Complaint with the Department. To be timely a Complaint must be in writing and filed with the Department within 20 working days of Final Administrative Action in the matter in which the individual is an Interested Party.
- (3) Complaints filed with the Department are deemed filed on the date actually received by the Department. The Department shall date-stamp all Complaints on the date received. All filing and other time periods are based upon the Department's working days.
- (4) Complaints must contain specific facts and allegations of Misconduct and must be signed by the person filing the Complaint or by the person's authorized representative. Complaints shall also contain the name, address, and telephone number of the complainant, and the name, business address, and telephone number of the representative, if a party or person is being represented.
- (5) The Department will give written notice to both the complainant and Respondent ALJ when a Complaint is received.

#### R477-101-9. Investigation.

- (1) Preliminary Investigation.
- (a) The Department shall review all timely filed Complaints and shall, regardless of whether the allegations contained therein would constitute misconduct if true, conduct a Preliminary Investigation.
- (b) If the Preliminary Investigation determines that the Complaint is untimely, frivolous, without merit of, or if the Complaint merely indicates disagreement with the Respondent ALJ's decision, without further alleged Misconduct, the Complaint may be similarly dismissed without further action.
- (c) If, after a Preliminary Investigation is completed, there is a reasonable basis to find Misconduct occurred, the Investigator shall initiate a Full Investigation.
  - (2) Full Investigation.

Within ten days after a determination to conduct a Full Investigation is made, the Investigator shall notify the Respondent ALJ that a Full Investigation is being conducted. The notice shall:

- (a) inform the Respondent ALJ of the specific facts and allegations being investigated and the canons or statutory provisions allegedly violated;
- (b) inform the Respondent ALJ that the investigation may be expanded if appropriate;
- (c) invite the Respondent ALJ to respond to the Complaint in writing within 10 working days;
- (d) include a copy of the Complaint, the Preliminary Investigation report(s), and any other documentation reviewed in determining whether to authorize a Full Investigation; and
- (e) unless continued by the Chair, Full Investigations shall be completed within three months of the determination to conduct a Full Investigation.

### R477-101-10. Full Investigative Findings.

Results of the investigation shall be provided to the Chair, who shall determine whether to convene a Committee Meeting.

### R477-101-11. Notice.

- (1) If after review of the Full Investigative result and findings the Chair determines the Complaint is factually or legally insufficient to establish Misconduct, the Chair shall similarly dismiss the Complaint and take no further action.
- (2) If after review of the Full Investigative result and findings the Chair determines the Complaint requires further action, the Chair shall convene the Committee and order a Committee Meeting be scheduled.
- (3) After convening the Committee the Chair shall provide Respondent ALJ written notice of the ALJ's right to appear, speak, and present documents at the Committee Meeting. The Chair shall also provide the Respondent ALJ with a copy of the Complaint and the results of the Department's investigation.
- (4) Notice that a Committee has been convened and a Committee Meeting ordered shall be made by personal service or certified mail upon the Respondent ALJ or the Respondent ALJ's representative. Service of all other notices or papers may be regular mail.
- (5) Within 20 days after receiving written notice from the Chair that a Committee has been convened the Respondent ALJ may provide the Committee a written response to the Complaint.
- (6) After receipt of the Respondent ALJ's response of after expiration of the time to respond the Committee shall, in consultation with the ALJ, schedule a Committee Meeting. The Committee shall notify the ALJ in writing of the date, time, and place of the Committee Meeting. Unless continued for Good Cause, Committee Meetings shall be held within four months of the date a Committee is convened on a Complaint.
- (7) No later than 20 days before the scheduled Committee Meeting the Chair shall provide the Respondent ALJ with copies of all documents proposed for use at the Committee Meeting or to be relied upon in making its report and recommendation.
- (8) Respondent ALJ shall be entitled to representation at every stage of the Committee proceedings or the Committee Meeting.
- (9) Neither the Utah Rules of Evidence nor the Utah Rules of Civil Procedure apply in Committee proceedings.

# R477-101-12. Effect of Respondent ALJ's Resignation or Retirement during Proceeding.

If the Respondent ALJ resigns or retires during the proceedings, the Committee shall determine whether to proceed or dismiss the proceedings.

# R477-101-13. Committee Meetings.

(1) The Chair shall rule on all motions or objections raised during a Committee Meeting, set reasonable limits on the statements or documents presented, including any statements from the complainant. The Chair may limit the time allowed for the presentation of information, may bifurcate any and all issues to be considered, and may make any and all other rulings regarding any Committee proceeding or Committee Meeting.

- (2) To hold a Committee Meeting there must be at least 3 members of the Committee present.
- (3) The Respondent ALJ shall be permitted to present information to, make statements and produce witnesses for the Committee's consideration.
- (4) Committee members may ask questions of any witness including the Respondent ALJ.
- (5) Immediately following the conclusion of the Committee Meeting, the Committee shall deliberate and decide whether there is sufficient evidence the Respondent ALJ violated the Code of Conduct or otherwise engaged in Misconduct. Any such decision shall require a majority vote of the participating Committee members.
- (6) Committee decisions shall be supported by a preponderance of the evidence.
- (7) Within 30 days of the conclusion of the Committee Meeting, the Chair shall prepare a memorandum decision or report, with a recommendation for any proposed personnel action(s), and shall forward the decision and recommendation to the Respondent ALJ and the agency head of the Respondent ALJ.
- (8) After deliberation, if the Committee finds insufficient evidence or reason to determine Misconduct occurred, the complaint shall be dismissed.

#### R477-101-14. Discipline.

- (1) At any time after the commencement of a Full Investigation and before any Committee action, the ALJ may admit to any or all of the allegations in exchange for a stated sanction. The admission shall be submitted to the Committee for a recommendation.
- (2) Any corrective and/or disciplinary action taken against a career service employee by the employing agency shall be implemented in accordance with applicable Department or state rule(s) governing discipline.

#### R477-101-15. Reinstatement of Proceedings.

- (1) Reinstatement upon Request by Complainant.
- (a) If a Complaint is dismissed, the complainant may, within 20 days of the date of the letter notifying the complainant of the dismissal, file a written request that the Committee reinstate the Complaint. The request shall include the specific grounds upon which reinstatement is sought.
- (b) The request shall be presented to the Committee at the next available Meeting of the Committee, at which time the Committee shall determine whether to reinstate the Complaint.
- (c) A determination not to reinstate the Complaint is not reviewable.
  - (2) Reinstatement by the Chair.
- (a) If the Committee dismisses a Complaint, the Chair may, at any time upon the receipt of newly discovered evidence, request that the Committee reinstate the Complaint. The request shall include the specific grounds upon which the reinstatement is sought.
- (b) The request shall be presented to the Committee at the next available Meeting of the Committee, at which time the Committee shall determine whether to reinstate the Complaint.

#### R477-101-16. Performance Standard.

- (1) The following minimum performance standards shall apply to all ALJ's:
- (a) The ALJ shall have no more than one agency disciplinary action or one Committee recommendation for disciplinary action during the ALJ's four-year evaluation cycle; and
  - (b) The ALJ shall receive an average score of no less than

65% on each survey category as provided in Utah Code 67-19e-106.

(2) For any question that does not use the numerical scale, the Committee shall establish the minimum performance standard. Any established performance standard shall be substantially equivalent to the standard required by Utah Code Section 67-19e-105.

#### R477-101-17. Performance Surveys.

- (1) Initial performance surveys shall be conducted by the department beginning January 1, 2014, based on current ALJs' assignment effective date. Current ALJ's will be divided into four approximately equal groups based on length of tenure in the ALJ position. The most tenured group will be surveyed first, with the next tenured group being surveyed beginning January 1 of the following calendar year, until the four-year survey cycle is established.
  - (2) Survey respondents may include:
- (a) Attorneys who have appeared before the administrative law judge as counsel in the proceeding;
- (b) Staff who have worked with the administrative law judge; and
- (c) Any other person that has appeared on record before the administrative law judge, including but not limited to pro se parties and witnesses, in the proceeding.
- (3) Survey results shall be maintained by the department and shall not be maintained in the ALJ's personnel file.
- (4) Survey results shall be made available to the ALJ's supervisor for consideration in completing annual performance evaluations.

KEY: administrative law judges, conduct committee July 1, 2014 67-19e-101 through 67-19e-109

#### Human Services, Substance Abuse and Mental Health.

R523-22. Utah Standards for Approval of Alcohol and Drug **Educational Providers and Instructors for Court-Referred DUI Offenders.** 

# R523-22-1. Purpose and Statutory Authority.

- 1. Purpose. These rules prescribe standards for approval of Providers and certification of Instructors for providing alcohol and drug education to court-referred offenders convicted of a Driving Under the Influence (DUI) violation of Sections 41-6a-510, 41-6a-502, 41-6a-528, and 73-18-12.
- 2. Statutory Authority. These standards are promulgated by the Utah Department of Human Services through the Division of Substance Abuse and Mental Health (hereinafter referred to as "Division") as authorized by Sections 41-6a-502, 62A-15-103, 62A-15-105, 17-43-201, 62A-15-501through 503 and 76-5-207.
- 3. Intent. The objective of the DUI Educational Program is to: (a) eliminate alcohol and other drug-related traffic offenses by helping the participant examine the behavior that led to the arrest, (b) assist the participant in implementing behavior changes to cope with problems associated with alcohol and other drug use, and (c) impress upon the participant the severity of the DUI offense.

- **R523-22-2. Definitions as Used in These Standards.**1. "DUI Educational Program" herein referred to as Program is an instructional series offered by a licensed substance abuse treatment Provider agency which satisfies the standards established by the Division.
- 2. "Provider" is a licensed substance abuse treatment agency that has been approved to offer DUI Education.
- 3. "DUI" is driving or being in actual physical control of a vehicle while under the influence of alcohol or any drug or the combined influence of alcohol and any drug to a degree, which renders the person incapable of safely driving a vehicle. In these standards, "DUI" shall refer to individuals convicted of violating Sections 41-6a-510, 41-6a-502, 41-6a-528, and 73-18-
- 4. "Certificate" is a written authorization issued by the Division to indicate that the Provider agency has been found to be in compliance with these Division standards and may offer DUI Education.
- 5. "Screening" is a process using the SASSI (Substance Abuse Subtle Screening Inventory) or other Division approved screening tool in order to identify the need for additional assessment.
- 6. "Instructor" is a person employed by a Provider who has been certified by the Division to instruct the state approved education course for court-referred participant convicted of DUI.
- "Participant" is a person attending DUI Education classes as a result of a DUI conviction or arrest. This person has received a screening which indicated Education is appropriate.
- 8. "Victim Impact Panel". A presentation designed to reflect the principles taught in the educational program that helps participants understand the potential impact on others of driving under the influence.

#### R523-22-3. Certification Requirements for DUI Educational Providers.

- 1. In order to operate, a potential DUI Educational Provider shall make application to the Division at least 60 days prior to the planned effective date. The Division will provide the application form.
  - 2. Application for certification shall require the following:
- a. A brief description and purpose of the agency, and an explanation of the agency's relationship with other components of the local DUI system, i.e., Local Substance Abuse

Authorities, local courts, police, Probation and Parole, Alcoholics or Narcotics Anonymous, etc.;

- b. The geographical area to be served;
- c. The ownership and person or group responsible for agency operation;
- d. The location and time that DUI classes would normally be held;
  - e. A list of instructors employed by the agency; and
  - f. A copy of their substance abuse treatment license.
- g. An outline describing how the agency will conduct the victim impact panel required by Section 62A-15-501;
- h. Copies of all materials, i.e. presentations, workbooks, written documents, photographs used in the presentation or distributed to participants during victim impact panels shall be submitted to the Division for approval prior to use.
- i. A written plan that describes goals, objectives and format of in person victim impact panels to the Division for approval prior to use.
  - 3. A DUI Educational Provider shall also:
- a. Ensure that participant receive no less than 16 hours of face-to-face instruction using the Division's approved curriculum with no more than 4 hours of instruction occurring in any calendar day;
- b. Allow no more than 25 persons, including participant and others to a class;
- c. Follow the recommendations of the screening which has been provided;
- d. Ensure that screenings are conducted by staff from a licensed treatment agency who have been trained in administering the screening tool;
- e. Report the number of participant completing the DUI Educational Program to the Division at least every quarter;
- f. Have policies ensuring confidentiality of information maintained on participant that conform to the requirements in 42 Code of Federal Regulations Chapter 1 Part 2;
- g. Ensure that Instructors follow the Division-approved curriculum;
- h. Have available for review a copy of the Provider's charter, constitution, or bylaws;
- i. Outline the eligibility criteria for admission to the program, including the screening tool used;
- j. Ensure that all Instructors employed by the Provider have completed the Division required DUI training/certification;
  - k. Inform the Division of any licensing or address change:
- 1. Comply with all applicable local, state and federal laws and regulations.
- m. Ensure that none of the Instructors are on probation or parole for any offense;
- p. Ensure that none of the Instructors has been convicted of a felony of any kind or any drug or alcohol misdemeanor offense in the previous 3 years;
- q. Notify the Division in writing within 30 days if any Instructor has been arrested for any reason; and
- 4. Ensure that any victim impact panel be consistent with the educational program taught, and ensure that the total attendance is no more than 25 participants.
- 5. An participant's participation in the DUI Educational Program shall not be a substitute for treatment as determined by an assessment.
- 6. The Division shall issue the Provider a certificate after determination has been made that the applicant is in compliance with these standards.
- 7. The Division Director has the authority to grant exceptions to any of the certification requirements.

### R523-22-4. On-site Survey of Provider.

1. After a review of the application, a site review may be scheduled by a designated representative of the Division. With each initial application and application for renewal the applicant

agrees, as a condition of Provider certification, to permit representative(s) of the, Division, and/or the local substance abuse authority as authorized by the Division to enter and survey the physical facility, program operation, client records and to interview staff for determining compliance with applicable laws.

- 2. The DUI Educational Provider also agrees to allow representatives from the Division and from the local substance abuse authority as authorized by the Division to attend the classes held. Such visits may be announced or unannounced.
- 3. Review Procedures. Within 30 days after completion of an on-site survey, the Division shall notify the applicant of action taken: approval, denial, or request for further information.

#### R523-22-5. Instructor Certification.

- 1. By this rule the Division hereby establishes certification requirements for Instructors, which consist of the following:
- a. All Instructors employed by any DUI Educational Provider shall be certified by the Division prior to instructing the state approved DUI curriculum for any DUI Educational Provider.
- b. All Instructors shall attend and complete the requirements of the Instructor training sponsored by the Division.
- c. Requirements in A and B above shall be complete and verifiable.
- d. The Instructor agrees, as a condition of certification, to use only the Division-approved curriculum when conducting a DUI Educational Provider.
- e. The Instructor agrees to attend all required DUI training sessions sponsored or approved by the Division.
- f. An Instructor shall not be certified to teach DUI Education if he or she in on probation or parole for any offense.
- g. An Instructor shall not be certified to teach DUI Education if he or she has been convicted of a felony of any kind or any drug or alcohol misdemeanor offense in the previous three years.
- h. A Certified Instructor shall notify the Division within 30 days of any arrest.

### R523-22-6. Recertification of Instructors.

- 1. An Instructor must recertify every twenty-four months by: annually, on a calendar year basis attending and completing the requirements of any Division-sponsored or approved DUI training sessions. The Instructor must sign a register at those training sessions which have been set aside for DUI Instructor recertification.
- 2. It is the responsibility of the Instructor to notify the Division immediately of any address change.
- 3. An Instructor shall not be certified to teach DUI Education if he or she in on probation or parole for any offense.
- 4. An Instructor shall not be certified to teach DUI Education if he or she has been convicted of a felony of any kind or any drug or alcohol misdemeanor offense in the previous three years.
- 5. If a current Instructor is arrested, he or she has 30 days to report the arrest to the Division.
- 6. The Division Director or designee has the authority to grant exceptions to any of the certification requirements.

# R523-22-7. Corrective Action for a Provider or an Instructor

- 1. If the Division becomes aware that a DUI education Provider or an Instructor is in violation of these standards, it shall proceed with the following steps:
- a. Within 30 days of becoming aware of the violation, the Division shall notify the Provider or the Instructor in writing of the area(s) of noncompliance.
  - b. Within 30 days of receiving notification of violation, the

program or the Instructor shall submit a written plan to the Division for achieving compliance.

- c. If the written plan is not accepted as satisfactory by the Division within 30 days the Provider or the Instructor shall be notified that they have been suspended until compliance is achieved.
- d. A Provider or an Instructor must cease conducting any DUI Educational Provider until the suspension is lifted.
- e. If the Division does not receive written evidence of compliance within 30 days of notification of suspension, the Division shall revoke the Provider or Instructor's certification.

# R523-22-8. Revocation of a Provider's or an Instructor's Certification.

- 1. The Division shall revoke the certification of a Provider or an Instructor for the following reasons:
- a. If the Provider or the Instructor fails to provide the Division by certified mail with written evidence of compliance within 30 days of notification of suspension.
- b. If the Provider or the Instructor continues to provide any DUI Education during the period of suspension, or
- c. If any Provider or Instructor receives more than two notices of noncompliance with these standards in a one-year period.
- 2. If any Provider or Instructor's certification is revoked, they may not reapply for recertification for a period of six months.

# R523-22-9. Redress Procedures for Programs or Instructors.

- 1. Any Provider or Instructor whose certification has been revoked may request in writing an informal hearing with the Division Director or his designee within ten days of receiving notice of revocation. Within ten days following the close of the hearing, the Division shall inform the Provider or the Instructor in writing of the decision as required under Section 63G-4-302 and R497-100-1 through R497-100-10.
- 2. If they so choose, the Provider or the Instructor may appeal in writing the decision of the Division Director by requesting a reconsideration hearing with the Office of Administrative Hearings as provided for under Section 63G-4-302.

# R523-22-10. Standards for Victim Impact Panels.

- 1. Victim impact panels may be conducted in person or by use of filmed versions approved by the Division.
- 2. Providers shall ensure that victim impact panels are available in English, Spanish and other languages as needed.
- 3. Providers shall limit attendance at victim impact panels to no more than 25 participants.

### **KEY: DUI programs, certification of instructors**

June 26, 2014

Notice of Continuation June 18, 2012

41-6a-502
41-6a-510
41-6a-528
62A-15-201
63G-4-302
17-43-301
73-18-12

#### R590. Insurance, Administration.

R590-192. Unfair Accident and Health Claims Settlement Practices.

#### R590-192-1. Authority.

This rule is promulgated pursuant to Subsections 31A-2-201(1) and 31A-2-201(3)(a) in which the commissioner is empowered to administer and enforce Title 31A and to make rules to implement the provisions of Title 31A. Further authority to provide for timely settlement of claims is provided by Subsection 31A-26-301(1). Matters relating to proof and notice of loss are promulgated pursuant to Section 31A-26-301 and Subsection 31A-21-312(5). Authority to promulgate rules defining unfair claims settlement practices or acts is provided in Subsection 31A-26-303(4). The authority to require a timely, accurate, and complete response to the commissioner is provided by Subsections 31A-2-202(4) and (6).

#### R590-192-2. Purpose.

This rule sets forth minimum standards for the investigation and disposition of accident and health insurance claims arising under policies or certificates issued in the State of Utah. These standards include fair and rapid settlement of claims, protection of claimants under insurance policies from unfair claims settlement practices, and the promotion of the professional competence of those engaged in processing of claims. The various provisions of this rule are intended to define procedures and practices which constitute unfair claim practices and responses to the commissioner. This rule is regulatory in nature and is not intended to create a private right of action.

# R590-192-3. Applicability and Scope.

- (1) This rule applies to all accident and health insurance policies, as defined by Section 31A-1-301.
- (2) This rule incorporates by reference 29 CFR 2560.503-1, excluding 2560.503-1(a).

#### R590-192-4. Definitions.

For the purpose of this rule the commissioner adopts the definitions as set forth in Section 31A-1-301, 29 CFR 2560.503-1(m), and the following:

- (1)(a) "Adverse benefit determination" means, for an accident and health insurance policy other than a health benefit plan, any of the following: a denial, reduction, or termination of, or a failure to provide or make payment, in whole or in part, for a benefit, including any such denial, reduction, termination, or failure to provide or make payment that is based on a determination of an insured's eligibility to participate in a plan, and including, with respect to group health plans, a denial, reduction, or termination of or failure to provide or make payment, in whole or in part, for a benefit resulting from the application of any utilization review, as well as a failure to cover an item or service for which benefits are otherwise experimental or investigational or not medically necessary or appropriate; and
- (b)(i) "Adverse benefit determination" means, for a health benefit plan:
- (A) based on the insurer's requirements for medical necessity, appropriateness, health care setting, level of care, or effectiveness of a covered benefit, the:
  - (I) denial of a benefit;
  - (II) reduction of a benefit;
  - (III) termination of a benefit; or
- (IV) failure to provide or make payment, in whole or part, for a benefit: or
  - (B) rescission of coverage.
  - (ii) "Adverse benefit determination" includes:
- (A) denial, reduction, termination, or failure to provide or make payment that is based on a determination of an insured's eligibility to participate in a health benefit plan;
  - (B) failure to provide or make payment, in whole or part,

for a benefit resulting from the application of a utilization review; and

- (C) failure to cover an item or service for which benefits are otherwise provided because it is determined to be:
  - (I) experimental;
  - (II) investigational; or
  - (III) not medically necessary or appropriate.
- (2) "Claim File" means any record either in its original form or as recorded by any process which can accurately and reliably reproduce the original material regarding the claim, its investigation, adjustment and settlement.
- (3) "Claim Representative" means any individual, corporation, association, organization, partnership, or other legal entity authorized to represent an insurer with respect to a claim, whether or not licensed within the State of Utah to do so.
- (4) "Claimant" means an insured, or legal representative of the insured, including a member of the insured's immediate family designated by the insured, making a claim under a policy.
- (5) "Ongoing" or "Concurrent care" decision means an insurer has approved an ongoing course of treatment to be provided over a period of time or number of treatments.
  - (6) "Days" means calendar days.
- (7) "Documentation" means a document, record, or other information that is considered relevant to a claimant's claim because such document, record, or other information:
  - (a) was relied upon in making the benefit determination;
- (b) was submitted, considered, or generated in the course of making the benefit determination, without regard to whether such document, record, or other information was relied upon in making the benefit determination; and
- (c) in the case of an insurer providing disability income benefits, constitutes a statement of policy or guidance with respect to the insurer concerning the denied treatment option or benefit for the insured's diagnosis, without regard to whether such advice or statement was relied upon in making the benefit determination.
- (8) "General business practice" means a pattern of conduct.
- (9) "Investigation" means all activities of an insurer directly or indirectly related to the determination of liabilities under coverage afforded by an insurance policy.
  - (10) "Medical necessity" means:
- (a) health care services or product that a prudent health care professional would provide to a patient for the purpose of preventing, diagnosing or treating an illness, injury, disease or its symptoms in a manner that is:
- (i) in accordance with generally accepted standards of medical practice in the United States;
- (ii) clinically appropriate in terms of type, frequency, extent, site, and duration;
- (iii) not primarily for the convenience of the patient, physician, or other health care provider; and
  - (iv) covered under the contract; and
- (b) when a medical question-of-fact exists, medical necessity shall include the most appropriate available supply or level of service for the individual in question, considering potential benefits and harms to the individual, and known to be effective.
- (i) For an intervention not yet in widespread use, the effectiveness shall be based on scientific evidence.
- (ii) For an established intervention, the effectiveness shall be based on:
  - (A) scientific evidence;
  - (B) professional standards; and
  - (C) expert opinion.
- (11) "Notice of Loss" means that notice which is in accordance with policy provisions and insurer practices. Such notice shall include any notification, whether in writing or other means, which reasonably apprizes the insurer of the existence of

or facts relating to a claim.

- (12) "Pre-service claim" means any claim for a benefit under an accident and health policy with respect to which the terms of the plan condition receipt of the benefit, in whole or in part, on approval of the benefit in advance of obtaining medical care.
- (13) "Post-service claim" means any claim for a benefit that is not a pre-service claim or urgent care claim.

(14) "Scientific evidence" is:

- (a)(i) scientific studies published in or accepted for publication by medical journals that meet nationally recognized requirements for scientific manuscripts and that submit most of their published articles for review by experts who are not part of the editorial staff; or
- (ii) findings, studies or research conducted by or under the auspices of federal government agencies and nationally recognized federal research institutes;
- (b) scientific evidence shall not include published peerreviewed literature sponsored to a significant extent by a pharmaceutical manufacturing company or medical device manufacturer or a single study without other supportable studies.
- (15) "Urgent care claim" means any claim for medical care or treatment with respect to which the application of the time periods for making non-urgent care determination:
- (a) could seriously jeopardize the life or health of the insured or the ability of the insured to regain maximum function; or
- (b) in the opinion of a physician with knowledge of the insured's medical condition, would subject the insured to severe pain that cannot be adequately managed without the care or treatment that is the subject of the claim.

#### R590-192-5. File and Record Documentation.

Each insurer's claim files are subject to examination by the commissioner. To aid in such examination:

- (1) Sufficient detailed documentation shall be contained in each claim file in order to reconstruct the benefit determination, and the calculation of the claim settlement for each claim.
- (2) Each document within the claim file shall be noted as to date received, date processed and notification date.
- (3) The insurer shall maintain claim data that is accessible and retrievable for examination. An insurer shall be able to provide:
  - (a) the claim number;
  - (b) copy of all applicable forms;
  - (c) date of loss;
  - (d) date of claim receipt;
  - (e) date of benefit determination;
  - (f) date of settlement of the claim; and
  - (g) type of settlement indicated as:
  - (i) payment, including the amount paid;
  - (ii) settled without payment; or
  - (iii) denied.

# R590-192-6. Disclosure of Policy Provisions.

- (1) An insurer, or the insurer's claim representative, shall fully disclose to a claimant the benefits, limitations, and exclusions of an insurance policy which relate to the diagnoses and services relating to the particular claim being presented.
- (2) An insurer, or the insurer's claim representative, must disclose to a claimant provisions of an insurance policy when receiving inquiries regarding such coverage.

# **R590-192-7.** Notice of Loss.

- (1) Notice of loss to an insurer, if required, shall be considered timely if made according to the terms of the policy, subject to the definitions and provisions of this rule.
  - (2) Notice of loss may be given to the insurer or its claim

representative unless the insurer clearly directs otherwise by means of policy provisions or a separate written notice mailed or delivered to the claimant.

- (3) Subject to policy provisions, a requirement of any notice of loss may be waived by any authorized claim representative of the insurer.
- (4) The general business practice of the insurer when accepting a notice of loss or notice of claim shall be consistent for all policyholders in accordance with the terms of the policy.

#### R590-192-8. Notification.

- (1) The insurer shall provide notification of the benefit determination to the claimant which includes:
- (a) the specific reason or reasons for the benefit determination, adverse or not;
- (b) reference to the specific plan provisions on which the benefit determination is based;
- (c) a description of any additional material or information necessary for the claimant to perfect the claim and an explanation of why such material or information is necessary; and
- (d) a description of the insurer's review procedures and the time limits applicable to such procedures, including a statement of the claimant's right to bring civil action.
- (2) For a health benefit plan, except for a grandfathered health benefit plan as defined in 45 CFR 147.140, a notice of adverse benefit determination shall provide:
- (a) starting with the plan year that begins on or after July 1.2011:
- (i) sufficient information to identify the claim involved, including the date of service, the health care provider, and the claim amount, if applicable; and
- (ii) notification of assistance available at the Utah Insurance Department, Office of Consumer Health Assistance, Suite 3110, State Office Building, Salt Lake City UT 84114; and
- (b) starting with the plan year that begins on or after January 1, 2012:
- (i) the availability, upon request, of the diagnosis code and treatment code with the corresponding meaning for each; and

(ii) the content in a culturally and linguistically appropriate manner as required by 45 CFR 147.136 (e).

- (3) An insurer and the insurer's claim representative, in the case of a failure by a claimant to follow the individual or group health plan's procedures for filing a pre-service claim, shall notify the claimant, of the failure and provide the proper procedures to be followed in filing a claim for benefits. This notification shall be provided to the claimant as soon as possible, but not later than five days, or 24 hours for a claim involving urgent care, following the failure. Notification may be oral, unless written notification is requested by the claimant.
  - (4) Disability income adverse benefit determinations must:
- (a) if an internal rule, guideline, protocol, or other criterion was relied upon in making the adverse determination, provide either the specific rule, guideline, protocol, or other similar criterion; or a statement that such a rule, guideline, protocol, or other similar criterion was relied upon in making the adverse determination and that a copy of such rule, guideline, protocol, or other criterion will be provided free of charge to the claimant upon request; or
- (b) if the adverse benefit determination is based on a medical necessity or experimental treatment or similar exclusion or limit, provide either an explanation of the scientific or clinical judgment for the determination, applying the terms of the plan to the insured's medical circumstances, or a statement that such explanation will be provided free of charge upon request.
  - (5) Urgent care adverse benefit determination must:
  - (a) provide written or electronic notification to the

claimant no later than three days after the oral notification; and

(b) provide a description of the expedited review process applicable to such claims.

# R590-192-9. Minimum Standards for Claim Benefit Determination and Settlement.

- (1) All benefit determination time limits begin once the insurer receives a claim, without regard to whether all necessary information was filed with the original claim. If the insurer requires an extension due to the claimant's failure to submit necessary information, the time for making a decision is tolled from the date the notice is sent to the claimant through:
- (a) the date that the claimant provides the necessary information; or
- (b) 48 hours after the end of the period afforded the claimant to provide the specified additional information.
  - (2) Urgent Care Claims:
- (a) In a case of urgent care, an insurer shall notify the claimant of the insurer's benefit decision, adverse or not, as soon as possible, taking into account the medical exigencies of the situation, but no later than 72 hours after the receipt of the claim
- (b)It is the insurer's duty to determine whether a claim is urgent based on the information provided by the claimant. If the claimant does not provide sufficient information for the plan to make a decision, the plan must notify the claimant as soon as possible, but not later than 24 hours after receipt of the claim, of the specific information that is required. The claimant shall be given reasonable time, but not less than 48 hours, to provide that information.
- (ii) The insurer must notify the claimant of the insurer's decision as soon as possible but not later than 48 hours after the earlier of the plan's receipt of the requested information or the end of the time given to the claimant to provide the information.
  - (3) Concurrent Care Decision:
  - (a) Reduction or termination of concurrent care:
- (i) Any reduction in the course of treatment is considered an adverse benefit determination.
- (ii) The insurer must give the claimant notice, with sufficient time to appeal that adverse benefit determination and sufficient time to receive a decision of the appeal before any reduction or termination of care occurs.
  - (b) Extension of concurrent care:
- (i) A claimant may request an extension of treatment beyond what has already been approved.
- (ii) If the request for an extension is made at least 24 hours before the end of the approved treatment, the insurer must notify the claimant of the insurer's decision as soon as possible but no later than 24 hours after receipt of the claim.
- (iii) If the request for extension does not involve urgent care, the insurer must notify the claimant of the insurer's benefit decision using the response times for a post-service claim.
  - (4) Pre-Service Benefit Determination:
- (a) An insurer must notify the claimant of the insurer's benefit decision within 15 days of receipt of the request for care.
- (b) If the insurer is unable to make a decision within that time due to circumstances beyond the insurer's control, such as late receipt of medical records, it must notify the claimant before expiration of the original 15 days that it intends to extend the time and then the insurer may take as long as 15 additional days to reach a decision.
- (c) If the extension is due to failure of the claimant to submit necessary information, the extension notice of delay must give specific information about what the claimant has to provide and the claimant must be given at least 45 days to submit the requested information.
- (d) once the pre-service claim determination has been made and the medical care rendered, the actual claim filed for payment will be processed according to the time requirements of a post-service claim.

- (5) Post-Service Claims:
- (a) An insurer must notify the claimant of the insurer's benefit decision within 30 days of receipt of the request for claim.
- (b) If the insurer is unable to make a decision within that time due to circumstances beyond the insurer's control, such as late receipt of medical records, it must notify the claimant before expiration of the original 30 days that it intends to extend the time and then the insurer may take as long as 15 additional days to reach a decision.
- (c) If the extension is due to failure of the claimant to submit necessary information, the extension notice of delay must give specific information about what the claimant has to provide and the claimant must be given at least 45 days to submit the requested information.
- (6) A health benefit plan is required to provide continued coverage for an ongoing course of treatment pending the outcome of an internal appeal.
- (7) Except for a grandfathered individual health benefit plan as defined in 45 CFR 147.140, an insurer offering an individual health benefit plan shall provide only one level of internal appeal before the final determination is made.

# R590-192-10. Minimum Standards for Disability Income Benefit Determination and Settlement.

In the case of a claim for disability income benefits, the insurer shall notify the claimant, of the insurer's adverse benefit determination within a reasonable period of time, but not later than 45 days after receipt of the claim by the insurer.

- (1) This period may be extended by the insurer for up to 30 days, provided that the insurer determines that such an extension is necessary due to matters beyond the control of the insurer and notifies the claimant, prior to the expiration of the initial 45-day period, of the circumstances requiring the extension of time and the date by which the insurer expects to render a decision.
- (2) If, prior to the end of the first 30-day extension period, the insurer determines that, due to matters beyond the control of the insurer, a decision cannot be rendered within that extension period, the period for making the determination may be extended for up to an additional 30 days, provided the insurer notifies the claimant prior to the expiration of the first 30-day extension period, of the circumstances requiring the extension and the date at which the insurer expects to render a decision.
- (3) Each notice of extension shall specifically explain the standards on which entitlement to a benefit is based, the unresolved issues that prevent a decision on the claim, and the additional information needed to resolve those issues, and the claimant shall be afforded at least 45 days within which to provide the specified information.

# R590-192-11. Minimum Standards for Responses to the Commissioner.

- (1) Every insurer, upon receipt of an inquiry from the commissioner regarding a claim, shall furnish the commissioner with a substantive response to the inquiry within the appropriate number of days indicated by such inquiry. If it is determined by the insurer that they are unable to respond in the time frame requested, the insurer may contact the commissioner to request an extension.
- (2) The insurer shall acknowledge and substantively respond within 15 days to any written communication from the claimant relating to a pending claim.

# R590-192-12. Unfair Methods, Deceptive Acts and Practices Defined.

The commissioner, pursuant to Subsection 31A-26-303(4), hereby finds the following acts, or the failure to perform required acts, to be misleading, deceptive, unfairly

discriminatory or overreaching in the settlement of claims:

- (1) denying or threatening the denial of the payment of claims or rescinding, canceling or threatening the rescission or cancellation of coverage under a policy for any reason which is not clearly described in the policy as a reason for such denial, cancellation or rescission;
- (2)(a) failing to provide the claimant with a written explanation of the evidence of any investigation or file materials giving rise to the denial of a claim based on misrepresentation or fraud on an insurance application, when such alleged misrepresentation is the basis for the denial.
- (b) For a health benefit plan, misrepresentation means an intentional misrepresentation of a material fact;
- (3) compensation by an insurer of its employees, producers or contractors of any amounts which are based on savings to the insurer as a result of denying or reducing the payment of claims, unless compensation relates to the discovery of billing or processing errors;
- (4) failing to deliver a copy of standards for prompt investigation of claims to the commissioner when requested to do so:
- (5) refusing to settle claims without conducting a reasonable and complete investigation;
- (6) denying a claim or making a claim payment to the claimant not accompanied by a notification, statement or explanation of benefits setting forth the exclusion or benefit under which the denial or payment is being made and how the payment amount was calculated;
- (7) failing to make payment of a claim following notice of loss when liability is reasonably clear under one coverage in order to influence settlements under other portions of the insurance policy coverage or under other policies of insurance;
- (8) advising a claimant not to obtain the services of an attorney or other advocate or suggesting that the claimant will receive less money if an attorney is used to pursue or advise on the merits of a claim;
- (9) misleading a claimant as to the applicable statute of limitations;
- (10) deducting from a loss or claims payment made under one policy those premiums owed by the claimant on another policy, unless the claimant consents to such arrangement;
- (11) failing to settle a claim on the basis that responsibility for payment of the claim should be assumed by others, except as may otherwise be provided by policy provisions;
- (12) issuing a check or draft in partial settlement of a loss or a claim under a specified coverage when such check or draft contains language which purports to release the insurer or its insured from total liability;
- (13) refusing to provide a written reason for the denial of a claim upon demand of the claimant;
- (14) refusing to pay reasonably incurred expenses to the claimant when such expenses resulted from a delay, as prohibited by this rule, in the claim settlement;
  - (15) failing to pay interest at the legal rate in Title 15:
- (a) upon amounts that are due and unpaid within 20 days of completion of investigation; or
- (b) to a health care provider on amounts that are due and unpaid after the time limits allowed under 31A-26-301.6;
- (16) failing to provide a claimant with an explanation of benefits; and
  - (17) for a health benefit plan:
- (a) failing to allow a claimant to review the claim file and to present evidence and testimony as part of the claim and appeal processes;
- (b) failing to provide the claimant, at no cost, with any new or additional evidence considered, relied upon, or generated by the insurer in connection with the claim; or
- (c) failing to ensure that all claims and appeals are adjudicated in a manner designed to ensure the independence

and impartiality of the persons involved in making the decision.

### R590-192-13. Severability.

If any provision or clause of this rule or its application to any person or situation is held invalid, such invalidity may not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this end the provisions of this rule are declared to be severable.

#### R590-192-14. Enforcement Date.

The commissioner will begin enforcing the revised provisions of this rule on the effective date.

KEY: insurance law
December 8, 2011 31A-1-301
Notice of Continuation June 17, 2014 31A-2-201
31A-2-204
31A-2-308
31A-21-312
31A-26-303

### R590. Insurance, Administration. R590-244. Individual and Agency Licensing Requirements. R590-244-1. Authority.

This rule is promulgated pursuant to:

- Subsection 31A-2-201(3) that authorizes the commissioner to adopt rules to implement the provisions of the Utah Insurance Code;
- (2) Subsections 31A-23a-104(2), 31A-23a-110(1), 31A-25-201(1), 31A-26-202(1), 31A-23b-203(2), 31A-23b-208(1), 31A-35-104, 301(1) and 401(2) that authorize the commissioner to prescribe the forms and manner in which an initial or renewal individual or agency license application under Chapters 23a, 23b, 25, 26 and 35 is to be made to the commissioner:
- (3) Subsections 31A-23a-111(10), 31A-23b-401(9), 31A-25-208(9), 31A-26-213(10), and 31A-35-406(1) that authorize the commissioner to adopt a rule prescribing license renewal and reinstatement requirements for individual and agency licensees under Chapters 23a, 23b, 25, 26, and 35;
- (4) Subsections 31A-23a-108(1), 31A-23b-205(2) and (3), and 31A-26-207(1), that authorize the commissioner to adopt a rule prescribing how examination and training requirements may administered to licensees under Chapters 23a, 23b, and 26;
- Subsection 31A-23a-115(1) that authorizes the commissioner to adopt a rule prescribing reporting requirements to be utilized by an insurer for the initial appointment or the termination of appointment of a person authorized to act on behalf of the insurer under Chapter 23a;
- (6) Subsection 31A-23a-203.5(3) that authorizes the commissioner to adopt a rule prescribing the terms and conditions of any required legal liability insurance coverage to be maintained by or on behalf of a licensed resident individual
- producer;
  (7) Subsection 31A-23b-207(1) that authorizes the surety bond required to be maintained by a licensed navigator to cover the legal liability of a navigator as the result of an erroneous act or failure to act in the navigator's capacity as a navigator; and
- (8) Subsections 31A-23a-302(2), 31A-23b-209(3), and 31A-26-210(1) that authorize the commissioner to adopt a rule prescribing reporting requirements to be utilized by an agency for the initial designation or the termination of designation of a person authorized to act on behalf of the agency under Chapters 23a, 23b, and 26.

# R590-244-2. Purpose and Scope.

- (1) The purpose of this rule is to provide standards for:
- (a) an individual or agency licensee for:
- (i) obtaining, renewing or reinstating a license;
- (ii) maintaining any legal liability coverage or surety bond requirements; and
  - (iii) making other miscellaneous license amendments;
- (b) an insurer for the initial appointment or the termination of an appointment of an individual or agency licensee; and
- (c) an agency for the initial designation or the termination of a designation of an individual licensee to the agency's license.
  - (2) Scope.
- (a) This rule applies to all individuals and agencies licensed under Chapters 23a, 23b, 25, 26 and 35.
- (b) This rule applies to all admitted insurers doing business in Utah.

## R590-244-3. Definitions.

For the purpose of this rule the commissioner adopts the definitions as set forth in Subsections 31A-1-301, 31A-23a-102, 31A-23b-102, 31A-26-102, and 31A-35-102 and the following:
(1) "Active license" means a license under which a

licensee has been granted authority by the commissioner to

engage in some activity that is part of or related to the insurance business.

- (2) "Inactive license" means a formerly active license where a licensee is no longer authorized by the commissioner to engage in some activity that is part of or related to the insurance business.
- (3) "Lapse" means the inactivation of an active license by expiration of the period for which the license was issued or by operation of law.
- (4) "License application" means information submitted by a license applicant to provide information about the license applicant that is used by the commissioner to evaluate the applicant's qualifications and decide whether to:
  - (a) issue or decline to issue a license;
- (b) add or decline to add an additional line of authority to an active license;
  - (c) renew or decline to renew an active license; or
  - (d) reinstate or decline to reinstate an inactive license.
- (5) "Line of authority" means a line of insurance of a particular subject matter area within a license type for which the commissioner may grant authority to do business.
- (6) "License type" means a category of license identifying a specific functional area of insurance activity for which the commissioner may grant authority to do business.
- "NIPR" means an electronic application software provided by the National Insurance Producer Registry (NIPR).
- (8) "Reinstate" means the activation of an inactive license within 365 days of the inactivation date.
- (9) "Renewal" means the continuation of an active license from one two-year licensing period to another, except that the licensing period for a bail bond agency is one year.
- (10) "SIRCON" means an electronic application software provided by Sircon Corporation or its acquiring parent company, Vertafore, Inc.
  - (11) "Termination for cause" means
- (a) an insurer or an agency has ended its relationship with a licensee or has cancelled the licensee's authority to act on behalf of the insurer or agency for one of the reasons identified in 31A-23a-111(5); or
- (b) a licensee has been found to have engaged in any of the activities identified in 31A-23a-111(5), 31A-23b-401(4), 31A-26-213(5), by a court, government body, or self-regulatory organization authorized by law.

#### R590-244-4. Requirement to Electronically Submit License Applications, Appointments, Designations, and License Amendments.

- (1) Except as otherwise provided in this rule the following shall be submitted electronically to the department using SIRCON or NIPR:
- (a) all individual and agency license applications under chapters 23a, 23b, 25, 26, and 35 as prescribed in R590-244-6, 7. and 8 for:
  - (i) a new license;
  - (ii) an additional license type or line of authority;
  - (iii) a license renewal; or
  - (iv) a license reinstatement;
- (b) all appointments, termination of appointments, designations, and terminations of designations as prescribed in R590-244-9 and 10;
- (c) all miscellaneous license amendments pertaining to individual and agency licenses under Chapters 23a, 23b, 25, 26 and 35 as prescribed in R590-244-11;
- (d) all documents related to reporting to the commissioner of criminal prosecution or administrative action taken against a licensee as required under Chapters 23a, 23b, 25, 26 and 35;
- (e) any additional documentation required in connection with an application, except as shown in (iv) below, including

but not limited to:

- (i) written explanation and documentation for positive responses to background questions on a license application;
- (ii) evidence of meeting specific experience, bonding, or other requirements for certain license types or lines of authority; or
- (iii) evidence of meeting continuing education requirements for a renewal or reinstatement application when there is a question regarding the number of course hours completed.
- (iv) If an electronic attachment function for attaching a document required in connection with an application is not available in the attachment utility from SIRCON or NIPR, the document shall be submitted electronically via a facsimile or as a PDF attachment to an email, until such time that an electronic attachment function for submitting the document in connection with the application becomes available from SIRCON or NIPR.
- (2) Attestation. Submission of an electronic application or other form under this Rule constitutes the applicant's or submitter's attestation under penalties of perjury that the information contained in the application or form is true and correct.
- (3) Any submission subject to this rule that does not comply with this rule, including an application that remains incomplete for a period of 30 days following the initial submission, may be rejected as incomplete and returned to the submitter without being processed, with any paid fees forfeited to the State.

# R590-244-5. Requirement of an Active License to Sell, Solicit, or Negotiate Insurance.

- (1) A person must have the following to sell, solicit, or negotiate insurance:
- (a) an active license matching the type and line of insurance being sold, solicited, or negotiated; and
- (b) if the person is an agency, an appointment from an insurer; or
  - (c) if the person is an individual:
- (i) an appointment from an insurer or a designation from an agency; and
- (ii) if the individual is a resident producer, legal liability errors and omissions insurance coverage in an amount not less than \$250,000 per claim and \$500,000 annual aggregate limit, as applicable in accordance with Section 31A-23a-203.5.
- (2) A licensee whose license is inactivated for any reason shall not sell, solicit, or negotiate insurance from the date the active license is inactivated until the date the inactive license is reactivated.

# R590-244-6. Requirement of an Active License to Act as a Navigator.

- (1) A person must have the following to act as a navigator: (a)(i) an active navigator license issued under Chapter 31A-23b, or
- (ii) an active producer license issued under Chapter 31A-23a with an accident and health line of authority; and
- (b)(i) a surety bond in an amount not less than \$50,000 to cover the legal liability of the navigator as the result of an erroneous act or failure to act in the navigator's capacity as a navigator, as applicable in accordance with Section 31A-23b-207; or
- (ii) legal liability errors and omissions insurance coverage in an amount not less than \$250,000 per claim and \$500,000 annual aggregate limit, as applicable in accordance with Section 31A-23b-207.
- (2) A navigator whose license is inactivated for any reason shall not act as a navigator from the date the active license is inactivated until the date the inactive license is reactivated.

#### R590-244-7. New License Application.

- (1) A resident or non-resident license application for a new license, or for the addition of an additional license type or line of authority, shall be submitted using either SIRCON or NIPR, except as stated in (2) below.
- (2) A non-resident license application for a license type or line of authority not offered in the person's home state shall be submitted to the commissioner via facsimile or as a PDF attachment to an email using a form available through the Department's website, until such time that an electronic application becomes available from SIRCON or NIPR.

#### R590-244-8. Examination and Training.

- (1) Examination and training requirements may be administered by:
  - (a) the commissioner;
- (b) a testing vendor approved and contracted by the commissioner; or
- (c) navigator related examination and training administered through the United States Department of Health and Human Services.
- (2) To act as a navigator in Utah, a person must successfully complete the federal navigator training and certification program requirements as established by federal regulation under PPACA and administered through the United States Department of Health and Human Services, including any applicable training, examination, certification or recertification requirements under that program.
- (3) A person who has successfully completed the federal navigator training and certification program is considered to have successfully completed the required Utah training and examination requirements for a navigator license in accordance with Section 31A-23b-205.

### R590-244-9. Renewal and Non-renewal of an Active License.

- (1) An active license shall be renewed on or before the license expiration date by submitting a resident or non-resident license renewal application online via SIRCON or NIPR.
- (2) A new individual license shall expire on the last day of the licensee's birth month following the two-year anniversary of the license issue date, unless renewed, except as shown in (4) below
- (3) A renewed individual license shall expire on the last day of the licensee's birth month every two years, unless renewed, except as shown in (4) below.
- (4) An individual navigator license shall expire annually on the last day of the month from the most recent license issue or renewal date, unless renewed.
- (5) An agency license shall expire on the last day of the month every two years from the most recent license issue or renewal date, unless renewed, except as shown in (6) below.
- (6) A bail bond agency license shall expire annually on August 14th, unless renewed.
  - (7) Renewal Notice.
- (a) Prior to the license expiration date, the commissioner may, as a courtesy, send a renewal notice to the licensee's business email address as shown on the records of the Department.
- (b) A renewal notice sent by the commissioner to the business email address, as shown on the records of the department, shall be considered received by the licensee.
- (c) A licensee who fails to properly submit to, and maintain with, the commissioner a valid business email address may be subject to administrative penalties.
- (8) A license shall non-renew effective the license expiration date if it is not renewed on or before the expiration date, and:
  - (a) the non-renewed license shall be inactivated;
  - (b) all agency designations and insurer appointments shall

be terminated; and

- (c) a lapse license notice will be sent to the affected licensee.
- (9) An active licensee who fails to renew a license shall not engage in the business of insurance during the period of time from the expiration date of the license until the date the inactive license is reinstated or a new license is issued.

#### R590-244-10. Reinstatement of Inactive License.

- (1) An inactive license that has been inactive for a period of one year or less following the license expiration date can be reinstated as stated in (3) through (7) below.
- (2) An inactive license that has not been reinstated within one year following its expiration date shall not be reinstated and the inactive licensee shall apply as a new license applicant.
  - (3) A reinstatement applicant shall:
- (a) comply with all requirements for renewal of a license, including any applicable continuing education or examination requirements if the reinstatement applicant is an individual; and
  - (b) pay a reinstatement fee as shown in R590-102.
- (4) A resident or non-resident license application for reinstatement of an inactive license shall be submitted using either SIRCON or NIPR, except as stated in (5) below.
- (5) The following license applications for reinstatement of an inactive license must be submitted to the department via facsimile or as a PDF attachment to an email using a form available through the department's website, until such time that an electronic application becomes available from SIRCON or NIPR:
- (a) a non-resident reinstatement application for a person whose license has been inactivated for failure to maintain an active license in the person's home state;
- (b) a resident or non-resident reinstatement application for a person whose license has been voluntarily surrendered; and
- (c) a resident or non-resident reinstatement application for a person whose license has been inactivated due to an incomplete renewal application, except as stated in (i) below.
- (i) If a resident license has been inactivated due to a renewal application that was incomplete solely for failure to meet the continuing education requirements, a resident reinstatement application must be submitted to the department:
- (A) during the first 30 days after a license expiration date as a facsimile or as a PDF attachment to an email using a form available through the department's website; or
- (B) 31 days to one year after a license expiration date through SIRCON or NIPR.
  - (7) A license that has been voluntarily surrendered:
  - (a) may be reinstated:
- (i) during the license period in which the license was surrendered; and
- (ii) no later than one year from the date the license was surrendered; and
- (b) must comply with the reinstatement requirements stated in (3) above, except that no continuing education requirement will apply for an individual license applicant because the reinstatement is within the current license period.
- (8) A reinstated license shall expire on the same date it would have expired had the license not become inactive.
- (9) A person with a reinstated license must complete any required new contracts and appointments with insurers or new agency designations before the reinstated licensee can resume doing business.

# R590-244-11. Appointments and Termination of Appointments by Insurers.

- (1) Initial Appointments.
- (a) An insurer shall electronically appoint an individual or agency licensee with whom the insurer has a contract.
  - (b) Appointments are continuous until terminated by the

insurer or canceled by the department.

- (c) It is not necessary for an insurer to appoint an individual who is listed as a designee on an appointed agency's license.
  - (d) To appoint a person, an insurer shall:
  - (i) identify the date the appointment is to be effective; and
- (ii) submit the electronic appointment to the commissioner no later than 15 days after the identified effective date of appointment or receipt of the first insurance application, using SIRCON or NIPR, except as stated in (iii) below.
- (iii) A motor club insurer must submit the appointment to the commissioner via facsimile or as a PDF attachment to an email using a form available through the department's website, until such time that an electronic appointment becomes available from SIRCON or NIPR.
  - (2) Termination of Appointment.
- (a) An insurer shall electronically terminate the appointment of any previously appointed individual or agency no longer authorized to conduct business on behalf of the insurer in this state.
  - (b) To terminate a person's appointment an insurer shall:
- (i) identify the date the termination of appointment is to be effective; and
- (ii) submit the termination of appointment to the department no later than 30 days after the identified effective date of termination, using SIRCON or NIPR, except as stated in (iii) below.
- (iii) A motor club insurer must submit the termination of appointment as a facsimile or as a PDF attachment to an email using a form available through the department's website, until such time that an electronic termination of appointment becomes available from SIRCON or NIPR.
  - (3) Termination for Cause.
- (a) In addition to electronically terminating the individual or agency licensee's appointment, an insurer that terminates an individual or agency licensee for cause must send the following information to the department via facsimile or as a PDF attachment to an email:
- (a) the insurer must state that the termination was for cause; and
- (b) provide the specific circumstances causing the termination for cause.

# R590-244-12. Designations and Termination of Designations by Agencies.

- (1) Designations.
- (a) An agency shall electronically designate a licensed individual to the agency license to do business on behalf of the agency in this state.
- (b) Designations are continuous until terminated by the agency or canceled by the department.
- (c) To designate an individual on its license, an agency
  - (i) identify the date the designation is to be effective; and
- (ii) submit the designation to the commissioner no later than 15 days after the identified effective date of designation using SIRCON or NIPR.
  - (2) Termination of designations.
- (a) An agency shall electronically terminate the designation of any previously designated individual no longer authorized to conduct business on behalf of the agency in this state.
- (b) To terminate an individual's designation an agency shall:
- (i) identify the date the termination of designation is to be effective; and
- (ii) submit the termination of designation to the department no later than 30 days after the identified effective date of termination using SIRCON or NIPR.

- (3) Termination for Cause.
- (a) In addition to electronically terminating the individual licensee's designation, an agency that terminates an individual licensee for cause must send the following information to the department via facsimile or as a PDF attachment to an email:
- (a) the agency must state that the termination was for cause; and
- (b) provide the specific circumstances causing the termination for cause.

# R590-244-13. Miscellaneous License Amendments and Changes to an Agency's Employer Identification Number (FIN)

- (1) All miscellaneous license amendments shall be submitted electronically.
- (2) The following four miscellaneous license amendments shall be submitted via SIRCON or NIPR:
- (a) a change of residence, business, or mailing address within the same state;
  - (b) a change of email address;
  - (c) a change of telephone number; or
  - (d) a change of an individual licensee's name.
- (3) The following six miscellaneous license amendments shall be submitted electronically via facsimile or as a PDF attachment to an email, except that a license amendment identified in (d), (e) and (f) shall be submitted via SIRCON or NIPR once the amendment becomes available electronically from SIRCON or NIPR:
  - (a) a voluntary surrender of a license or line or authority;
  - (b) a clearance letter request;
  - (c) a change of an agency name;
- (d) a change of residence, business, or mailing address from one state to another state;
- (e) a change of position or title of an owner, partner, officer, or director of an agency; or
- (f) a change of the licensed individual designated as the person responsible for the regulatory compliance of the agency.
- (4) A miscellaneous license amendment submitted in accordance with this section shall contain:
- (a) the name and title of the individual submitting the amendment:
- (b) the relationship to the licensee of the individual submitting the amendment; and
- (c) the following attestation made by the individual submitting the amendment: "I hereby attest that all of the information submitted is true and correct, and that I am the individual licensee for whom the requested change is being submitted, or an authorized responsible representative of the individual or agency licensee for whom the requested change is being submitted."
  - (5) A change of Employer Identification Number (EIN):
- (a) cannot be processed as a miscellaneous license amendment; and
  - (b) the entity must apply as a new license applicant.

# R590-244-14. Penalties.

A person found to be in violation of this rule shall be subject to penalties as provided under Section 31A-2-308.

#### R590-244-15. Enforcement Date.

The commissioner will begin enforcing this rule 45 days from the rule's effective date.

## R590-244-16. Severability.

If any provision of this rule or its application to any person or situation is held to be invalid, that invalidity shall not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this end the provisions of this rule are declared to be severable.

### KEY: insurance licensing requirements September 23, 2013 Notice of Continuation June 16, 2014

31A-2-201 31A-23a-104 31A-23a-108 31A-23a-110 31A-23a-111 31A-23a-115 31A-23a-302 31A-23b-102 31A-23b-203 31A-23b-205 31A-23b-207 31A-23b-208 31A-23b-209 31A-23b-401 31A-25-201 31A-25-208 31A-26-202 31A-26-207 31A-26-210 31A-26-213 31A-35-104 31A-35-301 31A-35-401 31A-35-406

### R590. Insurance, Administration. R590-269. Individual Open Enrollment Period. R590-269-1. Authority.

This rule is promulgated pursuant to Subsection 31A-30-117(1)(c) wherein the commissioner is directed to adopt a rule to establish one statewide open enrollment period for the individual insurance market that is not part of the Federally Facilitated Marketplace.

#### R590-269-2. Purpose and Scope.

- (1) The purpose of this rule is to establish an open enrollment period for a carrier that offers an individual health benefit plan outside the Federally Facilitated Marketplace.
- (2) This rule applies to a carrier that offers an individual health benefit plan outside the Federally Facilitated Marketplace with an effective date on or after January 1, 2014.

#### R590-269-3. Definitions.

In addition to the definitions in Sections 31A-1-301 and 31A-30-103, the following definitions apply for the purpose of this rule.

- (1) "Federally Facilitated Marketplace" means an exchange set up by the federal government to facilitate the purchase of individual health insurance in accordance with the Patient Protection and Affordability Care Act (PPACA).
- (2) "Qualifying life event" means an event that triggers a special enrollment period because an individual or dependent:
  - (a) loses minimum essential coverage;
- (b) gains a dependent or becomes a dependent through marriage, birth, adoption or placement for adoption;
- (c) enrollment or non-enrollment is unintentional, inadvertent, or erroneous and is the result of the error, misrepresentation, or inaction of an officer, employee or agent of an exchange or the United States Department of Health and Human Services, or its instrumentalities as evaluated and determined by an exchange;
- (d) adequately demonstrates to the individual carrier that the health benefit plan in which he or she is previously enrolled substantially violated a material provision of its contract in relation to the enrollee;
- (e) is newly ineligible for advance payment of premium tax credits; or
  - (f) permanently moves into a new service area.
- (2)(a) "Loss of minimum essential coverage" means those circumstances described in 26 CFR 54.9801-6(a)(3)(i) through (iii).
- (b) Loss of minimum essential coverage does not include termination or loss due to:
- (i) failure to pay premiums on a timely basis, including COBRA premiums prior to expiration of COBRA coverage; or
- (ii) situations allowing for a rescission as specified in 45 CFR 147.128.

# R590-269-4. Open and Special Enrollment Periods.

- (1)(a)(i) Except as otherwise provided herein, the initial open enrollment period for an individual health benefit plan outside the Federally Facilitated Marketplace is October 1, 2013 through March 31, 2014.
- (ii) The open enrollment period in Subsection (a)(i) shall be extended to be consistent with the open enrollment period for the Federally Facilitated Marketplace if the United States Department of Health and Human Services extends the open enrollment period for the Federally Facilitated Marketplace beyond March 31, 2014.
- (iii)(A) Coverage begins on January 1, 2014 for individuals who enroll on or before December 15, 2013.
- (B) After December 15, 2013, if an individual enrollment occurs between the first and the fifteenth of the month, coverage is effective the first day of the following month. If enrollment

occurs between the sixteen and the last day of the month, then coverage is effective the first day of the second following month

- (b) The open enrollment period for 2015 is November 15, 2014 through February 15, 2015.
- (c) The open enrollment period for subsequent years will be the open enrollment period as established by the United States Department of Health and Human Services.
- (2)(a) An individual carrier shall offer to an individual experiencing a qualifying life event, a special enrollment period for at least 60 days.
- (b) In the case of birth, adoption or placement for adoption, the coverage is effective on the date of:
  - (i) birth;
  - (ii) adoption; or
  - (iii) placement for adoption
- (c) Coverage is effective the first day of the month following the date the insurer receives the request for special enrollment in the case of:
  - (i) marriage;
- (ii) an individual or dependent loses minimum essential coverage;
- (iii) an individual or dependent's enrollment or nonenrollment is unintentional, inadvertent, or erroneous and is the result of the error, misrepresentation, or inaction of an officer, employee or agent of an exchange or the United States Department of Health and Human Services, or its instrumentalities as evaluated and determined by an exchange
- (iv) an individual adequately demonstrates to the individual carrier that the health benefit plan in which he or she is previously enrolled substantially violated a material provision of its contract in relation to the enrollee; or
- (v) an individual permanently moves into a new service area.
- (3) Nothing in this rule prohibits an insurer from offering open or special enrollment periods in addition to the open and special enrollment periods required by this rule.

#### R590-269-5. Penalties.

A person found to be in violation of this rule shall be subject to penalties as provided under Section 31A-2-308.

# R590-269-6. Enforcement Date.

The commissioner will begin enforcing this rule 30 days from the rule's effective date.

#### R590-269-7. Severability.

If any provision of this rule or its application to any person or circumstances is for any reason held to be invalid, the remainder of the rule and the application of the provision to other persons or circumstances shall not be affected thereby.

## KEY: individual open enrollment period June 2, 2014 31A-30

31A-30-117(1)©

# R592. Insurance, Title and Escrow Commission. R592-6. Unfair Inducements and Marketing Practices in Obtaining Title Insurance Business. R592-6-1. Authority.

This rule is promulgated pursuant to Section 31A-2-404(2), which authorizes the Title and Escrow Commission (Commission) to make rules for the administration of the Insurance Code related to title insurance, including rules related to standards of conduct for a title insurer, agency title insurance producer or individual title insurance producer.

#### R592-6-2. Purpose and Scope.

- (1) The purpose of this rule is to identify certain practices, which the Commission finds creates unfair inducements for the placement of title insurance business and as such constitute unfair methods of competition. These practices include the payment of expenses that are considered normal, customary, reasonable and recurring in the operation of a client of a title insurer, agency title insurance producer or individual title insurance producer.
- (2) This rule applies to all title insurers, agency title insurance producers, individual title insurance producers and all employees, representatives and any other party working for or on behalf of said entities whether as a full time or part time employee or as an independent contractor.

#### R592-6-3. Definitions.

For the purpose of this rule the Commission adopts the definitions as set forth in Section 31A-1-301 and 31A-2-402, and the following:

- (1) "Bona fide real estate transaction" means:
- (a) a preliminary title report is issued to a seller or listing agent in conjunction with the listing of a property; or
- (b) a commitment for title insurance is ordered, issued, or distributed in a purchase and sale transaction showing the name of the proposed buyer and the sales price, or in a loan transaction showing the proposed lender and loan amount.
- (2) "Business Activities" shall include sporting events, sporting activities, musical and art events. In no case shall such business activities rise to the level of ceremonies, for example, award banquets, recognition events or similar activities sponsored by or for clients, or include travel by air, or other commercial transportation.
- (3) "Business meals" shall include breakfast, brunch, lunch, dinner, cocktails and tips. In no case shall such business meals raise to the level of ceremonies, for example, awards banquets, recognition events or similar activities sponsored by or for clients.
- (4)(a) "Client" means any person, or group, who influences, or who may influence, the placement of title insurance business or who is engaged in a business, profession or occupation of:
  - (i) buying or selling interests in real property; and
  - (ii) making loans secured by interests in real property.
- (b) "Client" includes real estate agents, real estate brokers, mortgage brokers, lending or financial institutions, builders, developers, subdividers, attorneys, consumers, escrow companies and the employees, agents, representatives, solicitors and groups or associations of any of the foregoing.
- (5) "Discount" means the furnishing or offering to furnish title insurance, services constituting the business of title insurance or escrow services for a total charge less than the amounts set forth in the applicable rate schedules filed pursuant to Section 31A-19a-203 or 31A-19a-209.
  - (6) "Official trade association publication" means:
- (a) a membership directory, provided its exclusive purpose is that of providing the distribution of an annual roster of the association's members to the membership and other interested parties; or

- (b) an annual, semiannual, quarterly or monthly publication containing information and topical material for the benefit of the members of the association.
- (7) "Title insurance business" means the business of title insurance and the conducting of escrow.
- (8) "Trade Association" means a recognized association of persons, a majority of whom are clients or persons whose primary activity involves real property.

# R592-6-4. Unfair Methods of Competition, Acts and Practices.

- In addition to the acts prohibited under Section 31A-23a-402, the Commission finds that providing or offering to provide any of the following benefits by parties identified in Section R592-6-2 to any client, either directly or indirectly, except as specifically allowed in Section R592-6-5 below, is a material and unfair inducement to obtaining title insurance business and constitutes an unfair method of competition.
- (1) The furnishing of a title insurance commitment without one of the following:
- (a) sufficient evidence in the file of the title insurer, agency title insurance producer or individual title insurance producer that a bona fide real estate transaction exists; or
- (b) payment in full at the time the title insurance commitment is provided.
- (2) The paying of any charges for the cancellation of an existing title insurance commitment issued by a competing organization, unless that commitment discloses a defect which gives rise to a claim on an existing policy.
- (3) Furnishing escrow services pursuant to Section 31A-23a-406:
- (a) for a charge less than the charge filed pursuant to Section 31A-19a-209(5); or
- (b) the filing of charges for escrow services with the Utah Insurance Commissioner (commissioner), which are less than the actual cost of providing the services.
- (4) Waiving all or any part of established fees or charges for services which are not the subject of rates or escrow charges filed with the commissioner.
- (5) Deferring or waiving any payment for insurance or services otherwise due and payable, including a series of real estate transactions for the same parcel of property.
- (6) Furnishing services not reasonably related to a bona fide title insurance, escrow, settlement, or closing transaction, including non-related delivery services, accounting assistance, or legal counseling.
- (7) The paying for, furnishing, or waiving all or any part of the rental or lease charge for space which is occupied by any client.
- (8) Renting or leasing space from any client, regardless of the purpose, at a rate which is excessive or inadequate when compared with rental or lease charges for comparable space in the same geographic area, or paying rental or lease charges based in whole or in part on the volume of business generated by any client.
- (9) Furnishing any part of a title insurer's, title agency title insurance producer's, or individual title insurance producer's facilities, for example, conference rooms or meeting rooms, to a client or its trade association, for anything other than the providing of escrow or title services, or meetings related to such, without receiving a fair rental or lease charge comparable to other rental or lease charges for facilities in the same geographic area.
- (10) The co-habitation or sharing of office space with a client of a title insurer, agency title insurance producer, or individual title insurance producer.
- (11) Furnishing all or any part of the time or productive effort of any employee of the title insurer, agency title insurance producer or individual title insurance producer, for example,

secretary, clerk, messenger or escrow officer, to any client.

- (12) Paying for all or any part of the salary of a client or an employee of any client.
- (13) Paying, or offering to pay, either directly or indirectly, salary, commissions or any other consideration to any employee who is at the same time licensed as a real estate agent or real estate broker or as a mortgage lender or mortgage company subject to 31A-2-405 and R592-5.
- (14) Paying for the fees or charges of a professional, for example, an appraiser, surveyor, engineer or attorney, or for the pre-payment of fees and charges of a client or party to the transaction, for example subordination, loan or HOA payoff request fees, whose services are required by any party or client to structure or complete a particular transaction. This subsection does not include the pre-payment of overnight delivery/mail fees that will be recovered through closing of a transaction.
- (15) Sponsoring, cosponsoring, subsidizing, contributing fees, prizes, gifts, food or otherwise providing anything of value for an activity of a client, except as allowed under Subsection R592-6-5(6). Activities include open houses at homes or property for sale, meetings, breakfasts, luncheons, dinners, conventions, installation ceremonies, celebrations, outings, cocktail parties, hospitality room functions, open house celebrations, dances, fishing trips, gambling trips, sporting events of all kinds, hunting trips or outings, golf or ski tournaments, artistic performances and outings in recreation areas or entertainment areas.
- (16) Sponsoring, cosponsoring, subsidizing, supplying prizes or labor, except as allowed under Subsection R592-6-5(2) or otherwise providing things of value for promotional activities of a client. Title insurers, agency title insurance producers or individual title insurance producers may attend activities of a client if there is no additional cost to the title insurer, agency title insurance producer or individual title insurance producer, other than their own entry fees, registration fees, meals, and provided that these fees are no greater than those charged to clients or others attending the function.
- (17) Providing gifts or anything of value to a client in connection with social events such as birthdays or job promotions. A letter or card in these instances will not be interpreted as providing a thing of value.
- (18) Furnishing or providing access to the following, even for a cost:
  - (a) building plans;
  - (b) construction critical path timelines;
  - (c) "For Sale by Owner" lists;
  - (d) surveys;
  - (e) appraisals;
  - (f) credit reports;
  - (g) mortgage leads for loans;
  - (h) rental or apartment lists; or
  - (i) printed labels.
- (19) Newsletters cannot be property specific or cannot highlight specific customers.
- (20) A title insurer, agency title insurance producer or individual title insurance producer cannot provide a client access to any software accounts that are utilized to access real property information that the insurer, agency title insurance producer or individual title insurance producer pays for, develops, or pays to maintain. Closing software is exempt as long as it is used for a specific closing.
- (21)(a) A title insurer, agency title insurance producer or individual title insurance producer cannot provide title or escrow services on real property where an existing or anticipated investment loan or financing has been or will be provided by said title insurer, agency title insurance producer or individual title insurance producer, including its owners or employees.
  - (b) Subsection (21)(a) does not apply to such transactions

involving seller financing.

(22) Paying for any advertising on behalf of a client.

- (23) Advertising jointly with a client on subdivision or condominium project signs, or signs for the sale of a lot or lots in a subdivision or units in a condominium project. A title insurer, agency title insurance producer or individual title insurance producer may advertise independently that it has provided title insurance for a particular subdivision or condominium project but may not indicate that all future title insurance will be written by that title insurer, agency title insurance producer or individual title insurance producer.
- (24) Advertisements may not be placed in a publication, including an internet web page and its links, that is hosted, published, produced for, distributed by or on behalf of a client.
- (25) A donation may not be made to a charitable organization created, controlled or managed by a client.
- (26) A direct or indirect benefit, provided to a client which is not specified in Section R592-6-5 below, will be investigated by the department for the purpose of determining whether it should be defined by the Commission as an unfair inducement under Section 31A-23a-402(8).
- (27) Title insurers, agency title insurance producers or individual title insurance producers who have ownership in, or control of, other business entities, including I.R.C. Section 1031 qualified intermediaries and escrow companies, may not use those other business entities to enter into any agreement, arrangement, or understanding or to pursue any course of conduct, designed to avoid the provisions of this rule.

# R592-6-5. Permitted Advertising, Business Entertainment, and Methods of Competition.

Except as specifically prohibited in Section R592-6-4 above, the following are permitted:

- (1) In addition to complying with the provisions of 31A-23a-402 and R590-130, Rules Governing Advertisements of Insurance, advertisement by title insurers, agency title insurance producers or individual title insurance producers must comply with the following:
  - (a) the advertisement must be purely self-promotional; and
- (b) advertisement in official trade association publications are permissible as long as any title insurer, agency title insurance producer or individual title insurance producer has an equal opportunity to advertise in the publication and at the standard rates other advertisers in the publication are charged.
- (2) A title insurer, agency title insurance producer or individual title insurance producer may donate time to serve on a trade association committee and may also serve as an officer for the trade association.
- (3) A title insurer, agency title insurance producer or individual title insurance producer may have two self-promotional open houses per calendar year for each of its owned or occupied facilities, including branch offices. The title insurer, agency title insurance producer or individual title insurance producer may not expend more than \$15 per guest per open house. The open house may take place on or off the title insurer's, agency title insurance producer's or individual title insurance producer's premises but may not take place on a client's premises.
  - (4) A donation to a charitable organization must:
  - (a) not be paid in cash;
- (b) if paid by a negotiable instrument, be made payable only to the charitable organization;
  - (c) be distributed directly to the charitable organization;
    - (d) not provide any benefit to a client.
- (5) A title insurer, agency title insurance producer or individual title insurance producer may distribute self-promotional items having a value of \$5 or less to clients, consumers and members of the general public. These self-

promotional items shall be novelty gifts which are non-edible and may not be personalized or bear the name of the donee. Self-promotional items may only be distributed in the regular course of business. Self-promotional items may not be given to clients or trade associations for redistribution by these entities.

- (6) A title insurer, agency title insurance producer or individual title insurance producer may make expenditures for business meals or business activities on behalf of any person, whether a client or not, as a method of advertising, if the expenditure meets all the following criteria:
- (a) the person representing the title insurer, agency title insurance producer or individual title insurance producer must be present during the business meal or business activity;
- (b) there is a substantial title insurance business discussion directly before, during or after the business meal or business activity;
- (c) the total cost of the business meal, the business activity, or both is not more than \$100 per person, per day;
- (d) no more than three individuals from an office of a client may be provided a business meal or business activity by a title insurer, agency title insurance producer or individual title insurance producer in a single day; and
- (e) the entire business meal or business activity may take place on or off the title insurer's, agency title insurance producer's or individual title insurance producer's premises, but may not take place on a client's premises.
- (7) A title insurer, agency or producer may conduct continuing education programs that are approved by the appropriate regulatory agency, under the following conditions:
- (a) the continuing education program shall address only title insurance, escrow or other topics directly related thereto;
- (b) the continuing education program must be of at least one hour in duration;
- (c) for each hour of continuing education, \$15 or less per person may be expended, including the cost of meals and refreshments; and
- (d) no more than one such continuing education program may be conducted at the office of a client per calendar quarter.
- (8) A title insurer, agency title insurance producer or individual title insurance producer may acknowledge a wedding, birth or adoption of a child, or funeral of a client or members of the client's immediate family with flowers or gifts not to exceed
- Any other advertising, business entertainment, or method of competition must be requested in writing and approved in advance and in writing by the Commission.

#### R592-6-6. Enforcement Date.

The commissioner will begin enforcing the provisions of this rule 45 days from the effective date of the rule.

### R592-6-7. Severability.

If any provision or clause of this rule or its application to any person or situation is held invalid, such invalidity may not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this end the provisions of this rule are declared to be severable.

**KEY:** title insurance August 9, 2011

31A-2-404

#### R592. Insurance, Title and Escrow Commission. R592-7. Title Insurance Continuing Education Program. R592-7-1. Authority.

This rule is promulgated pursuant to Subsections 31A-2-404(2)(a) and (g), which direct the Title and Escrow Commission to make rules for the administration of the provisions in this title related to title insurance and the approval of continuing education programs related to title insurance.

#### R592-7-2. Purpose and Scope.

- (1) The purposes of this rule are to:
- (a) delegate authority from the Commission to the commissioner to provisionally approve continuing education programs related to title insurance; and
- (b) establish procedures for the Commission to approve continuing education programs related to title insurance provisionally approved by the commissioner.
- (2) This rule applies to all title licensees, applicants for a title insurance license, unlicensed persons doing business as a title licensee, and continuing education providers submitting continuing education programs related to title insurance for approval pursuant to 31A-2-404.

#### R592-7-3. Definitions.

"Title licensee" has the same meaning as found in Section 31A-2-402(5).

#### R592-7-4. Program Approval.

- (1) The Commission hereby delegates to the commissioner provisional authority to approve continuing education programs related to title insurance including
  - (a) continuing education course providers; and
  - (b) continuing education courses.
- (2) The commissioner will report to the Commission on all continuing education programs related to title insurance provisionally approved by the commissioner. This report will include approved:
  - (a) continuing education course providers; and
- (b) continuing education courses added to the Department's list of approved continuing education courses.
  - (3) The Commission will review the report and
- (a) concur with and thus approve the continuing education course providers and continuing education courses provisionally approved by the commissioner; or
- (b) disapprove the provisionally approved continuing education course providers or continuing education courses.
- (4) If the Commission disapproves a provisionally approved continuing education provider or continuing education course, the commissioner will:
- (a) remove the provider or the course from the Department's approved provider or course list; and
  - (b) notify the provider of the disapproval.

#### R592-7-5. Program Submission.

- (1) Title insurance related continuing education providers shall submit initial and renewal provider approval information to the commissioner in accordance with 31A-23a-202 and R590-142.
- (2) Approved title insurance related continuing education providers shall submit requests for continuing education course approval to the commissioner in accordance with 31A-23a-202 and R590-142.

# R592-7-6. Penalties.

A person found, after a hearing or other regulatory process, to be in violation of this rule shall be subject to penalties as provided under 31A-2-308.

#### R592-7-7. Enforcement Date.

The commissioner will begin enforcing this rule upon the rule's effective date.

#### R592-7-8. Severability.

If any section, term, or provision of this rule shall be adjudged invalid for any reason, such judgment shall not affect, impair or invalidate any other section, term, or provision of this rule and the remaining sections, terms, and provisions shall be and remain in full force.

#### **KEY:** title insurance continuing education

June 25, 2009 31A-2-308 Notice of Continuation June 13, 2014 31A-2-402 31A-2-404 31A-23a-202

#### R592. Insurance, Title and Escrow Commission. R592-8. Application Process for an Attorney Exemption for Agency Title Insurance Producer Licensing. R592-8-1. Authority.

This rule is promulgated by the Title and Escrow Commission pursuant to Section 31A-2-404 which authorizes the Commission to make rules for the administration of the provisions in this title related to title insurance and Section 31A-23a-204 which authorizes the Commission to make a rule to exempt attorneys with real estate experience from the three year licensing requirement to license an agency title insurance producer.

# R592-8-2. Purpose and Scope.

- (1) The purposes of this rule are:
- (a) to delegate to the Commissioner preliminary approval or denial of a request for exemption;
- (b) to provide a description of the types of real estate experience that could be used by an attorney seeking to qualify for the exemption;
- (c) to provide a process to apply for a request for exemption; and
- (d) to provide a process to appeal a denial of a request for exemption.
- (2) This rule applies to all attorneys seeking an exemption under the provisions of 31A-23a-204.

#### R592-8-3. Definitions.

In addition to the definitions of Sections 31A-1-301, 31A-2-402 and 31A-23a-102, the following definitions shall apply for the purposes of this rule:

- (1) "Attorney" means a person licensed and in good standing with the Utah State Bar.
  - (2) "Real estate experience" includes:
- (a) law firm transactional experience consisting of any or all of the following:
- (i) real estate transactions, including drafting documents, reviewing and negotiating contracts of sale, including real estate purchase contracts (REPC), commercial transactions, residential transactions;
- (ii) financing and securing construction and permanent financing;
- (iii) title review, due diligence, consulting and negotiations with title companies, researching and drafting opinions of title, coordinating with title companies, pre-closing;
- (iv) zoning, development, construction, homeowners associations, subdivisions, condominiums, planned unit developments;
  - (v) conducting closings; and
- (vi) estate planning and probate-related transactions and conveyances.
- (b) law firm litigation experience consisting of any or all of the following:
  - (i) foreclosures;
  - (A) judicial and non-judicial;
  - (B) homeowner association (HOA) lien foreclosure;
  - (ii) either side of homeowner vs HOA litigation;
- (iii) state construction registry litigation mechanics lien filing and litigation;
  - (iv) real estate disputes or litigation involving:
  - (A) a real estate contract;
  - (B) a boundary line;
  - (C) a rights of way and/or easement;
  - (D) a zoning issue;
  - (E) a property tax issue;
  - (F) a title issue or claim;
  - (G) a landlord/tenant issue; and
- (F) an estate and/or probate litigation involving real property assets, claims, and disputes.

- (c) non-law firm experience consisting of any or all of the following:
  - (i) real estate agent, broker, developer, investor;
  - (ii) mortgage broker;
  - (iii) general contractor;
- (iv) professor or instructor teaching real estate licensing, real estate contracts, or real estate law;
- (v) lender involved with any or all of the following real estate lending activities:
  - (A) lending;
  - (B) escrow; or
  - (C) foreclosure;
  - (vi) private lender;
- (vii) in-house counsel involved in real estate transactions for bank, mortgage lender, credit union, title company, or agency title insurance producer;
- (viii) employment with or counsel to a government agency involved in regulation of real estate, such as HUD, FHA, zoning, tax assessor, county recorder, insurance department, and Federal or state legislatures;
  - (ix) escrow officer:
  - (x) title searcher; or
  - (xi) surveyor; and
- (d) other experience with real estate not included in (a), (b), and (c) above.

#### R592-8-4. Delegation of Authority.

The Commission hereby grants its preliminary concurrence to the approval or denial of a request for exemption requested by an attorney pursuant to 31A-23a-204 to the Utah Insurance Commissioner.

#### R592-8-5. Request for Exemption Process.

- (1) An individual title licensee, who is an attorney as defined in this rule desiring to obtain an agency title insurance producer license under the exemption provided in 31A-23A-204(1)(c), shall make a request for exemption to the Commissioner in accordance with the requirements of this subsection.
- (2) The applicant will submit a letter addressed to the Commission:
- (a) requesting exemption from the licensing time period requirements in 31A-23a-204(1)(a)(i); and
  - (b) providing the following information:
- (i) the applicant's name, mailing address and email, telephone number, and title license number;
- (ii) a description of the applicant's real estate experience; and
- (iii) why the applicant feels that experience qualifies the applicant for the exemption.
- (3) The Commissioner will review the request for exemption within five business days of its receipt and
  - (a) request additional information from the applicant;
  - (b) preliminarily approve the request for exemption; or
  - (c) preliminarily disapprove the request for exemption.
- (4) The Commissioner will report monthly to the Commission all preliminarily approved or denied requests for exemption received and reviewed since the previous Commission meeting.
- (5) The Commission will concur or non-concur with the Commissioner's preliminary approval or denial of a request for exemption.
- (6) If the Commissioner's preliminary denial of a request for exemption is concurred with by the Commission, the Commissioner will:
  - (a) notify the applicant of the denial; and
- (b) inform the applicant of the applicant's right to a hearing.
  - (7) If the Commissioner's preliminary approval of a

request for exemption is concurred with by the Commission, the Commissioner will expeditiously notify the applicant to submit an electronic license application and pay the required fees and assessments.

(8) If the Commission does not concur with the commissioner's preliminary approval or preliminary denial, the applicant shall be informed of the applicant's right to a hearing.

**R592-8-6. Penalties.**A person found, after a hearing or other regulatory process, to be in violation of this rule shall be subject to penalties as provided under Section 31A-2-308.

# R592-8-7. Enforcement Date.

The Commission will begin enforcing this rule on the rule's effective date.

#### R592-8-8. Severability.

If any provision of this rule or the application of it to any person or circumstance is for any reason held to be invalid, the remaining provisions to other persons or circumstances shall not be affected.

# **KEY:** attorney exemption application process

TELL 1. according exemption application process	
March 10, 2014	31A-1-301
Notice of Continuation June 13, 2014	31A-2-308
	31A-2-402
	31A-2-404
	31A-23a-102
	31A-23a-204

#### R592. Insurance, Title and Escrow Commission. R592-9. Title Insurance Recovery, Education, and Research Fund Assessment Rule. R592-9-1. Authority.

This rule is promulgated pursuant to Section 31A-41-202 which requires the Title and Escrow Commission to determine the amount of required assessments from individual title insurance producers and agency title insurance producers to provide funding for the recovery, education, and research fund.

#### R592-9-2. Purpose and Scope.

- (1) The purpose of this rule is:
- (a) to establish the amounts for individual title insurance producer assessments; and
- (b) to establish the amounts for agency title insurance producer assessments.
- (2) This rule applies to all individual title insurance producer applicants and licensees and all agency title insurance producer license applicants and licensees and any unlicensed person doing the business of title insurance.

#### R592-9-3. Establishing Assessment Amounts.

- (1) Prior to July I of each year, the Commission shall establish the assessment amounts for:
- (a) an initial producer license for an individual title insurance producer applicant;
- (b) a renewal license for a licensed individual title insurance producer;
- (c) an initial agency license for a title insurance agency applicant; and
- (d) an annual assessment for a licensed agency title insurance producer.
- (2) Annual licensed agency title insurance producer assessment amounts shall be established for the following four premium bands of title insurance premiums:
  - (a) Band A: \$0 to \$1 million;
  - (b) Band B: more than \$1 million to \$10 million;
  - (c) Band C: more than \$10 million to \$20 million; and
  - (d) Band D: more than \$20 million.
- (3) The individual title insurance producer and agency title insurance producer assessment amounts shall be adopted by motion of the Commission.
- (4) The adopted assessment amounts shall be posted on the Insurance Department's web page.

### R592-9-4. Individual Title Insurance Producer Assessment.

- (1) Beginning July 1, 2009:
- (a) A person applying for an initial individual title insurance producer license or a licensed individual title insurance producer adding an additional title insurance line of authority shall pay an assessment not to exceed \$20.00 at the time of application; and
- (b) a licensee renewing an individual title insurance producer license shall pay an assessment not to exceed \$20.00 at the time of application.
- (2) An individual title insurance producer assessment will be paid in accordance with R590-102, Insurance Department Fee Payment Rule.

#### R592-9-5. Title Insurance Agency Assessment.

- (1) Beginning July 1, 2008, a person applying for an initial title insurance agency license shall pay an assessment of \$1,000 at the time of application.
- (2) Beginning January 1, 2009, a licensed title insurance agency shall pay an annual assessment.
- (3) An agency's placement in one of the four assessment bands will be determined by an agency's title insurance written premium volume for the preceding calendar year as of December 31 of that calendar year.

(4) An agency title insurance producer's annual assessment will be paid in accordance with R590-102, Insurance Department Fee Payment Rule.

#### R592-9-6. Penalties.

A person found, after a hearing or other regulatory process, to be in violation of this rule shall be subject to penalties as provided under Section 31A-2-308.

#### R592-9-7. Enforcement Date.

The commissioner will begin enforcing this rule upon the rule's effective date.

### R592-9-8. Severability.

If any provision or clause of this rule or its application to any person or situation is held invalid, such invalidity may not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this end the provisions of this rule are declared to be severable.

KEY: title insurance recovery assessment June 25, 2009 31A-2-308 Notice of Continuation June 13, 2014 31A-41-202

# R597. Judicial Performance Evaluation Commission, Administration.

# R597-3. Judicial Performance Evaluations. R597-3-1. Evaluation Cycles.

(1) For judges not serving on the supreme court:

- (a) The mid-term evaluation cycle. Except as provided in subsection (3) the mid-term evaluation cycle begins upon the appointment of the judge or on the first Monday in January following the retention election of the judge and ends 2 1/2 years later, on June 30th of the third year preceding the year of the judge's next retention election.
- (b) The retention evaluation cycle. The retention evaluation cycle begins the day after the mid-term evaluation cycle is finished and ends two years later, on June 30th of the year preceding the year of the judge's next retention election.

(2) For justices serving on the supreme court:

- (a) The initial evaluation cycle. The initial evaluation cycle begins upon the appointment of the justice or on the first Monday in January following the retention election of the justice and ends 2 1/2 years later, on June 30th of the seventh year preceding the year of the justice's next retention election.
- (b) The mid-term evaluation cycle. The mid-term evaluation cycle begins the day after the initial evaluation cycle is finished and ends four years later, on June 30th of the third year preceding the year of the justice's next retention election.
- (c) The retention evaluation cycle. The retention evaluation cycle begins the day after the mid-term evaluation cycle is finished and ends two years later, on June 30th of the year preceding the year of the justice's next retention election.
- (3) Timing of evaluations within cycles. In order to allow judges time to incorporate feedback from midterm evaluations into their practices, no evaluations shall be conducted during the first six months of the retention cycle.

### R597-3-2. Survey.

- (1) General provisions.
- (a) All surveys shall be conducted according to the evaluation cycles described in R597-3-1, supra.
- (b) The commission may provide a partial midterm evaluation to any judge whose appointment date precludes the collection of complete midterm evaluation data.
- (c) The commission shall post on its website the survey questionnaires upon which the judge shall be evaluated at the beginning of the survey cycle.
- (d) The commission may select retention survey questions from among the midterm survey questions.
- (e) Periodically, reviews may be conducted to ensure compliance with administrative rules governing the survey process.
- (f) The commission may consider narrative survey comments that cannot be reduced to a numerical score.
  - (2) Respondent Classifications
  - (a) Attorneys
- (i) Identification of survey respondents. Within 10 business days of the end of the evaluation cycle, the clerk for the judge or the Administrative Office of the Courts shall identify as potential respondents all attorneys who have appeared before the judge who is being evaluated at a minimum of one hearing or trial during the evaluation cycle. Attorneys who have been confirmed as judges during the evaluation cycle shall be excluded from the attorney pool.
  - (ii) Number of survey respondents.
- (A) For each judge who is the subject of a survey, the surveyor shall identify the number of attorneys most likely to produce a response level yielding reliability at a 95% confidence level with a margin of error of +/- 5%.
- (B) In the event that the attorney appearance list from the Administrative Office of the Courts contains an insufficient number of attorneys with one trial appearance or at least three

total appearances before the evaluated judge to achieve the required confidence level, then the surveyor shall supplement the survey pool with other attorneys who have appeared before the judge during the evaluation cycle.

(iii) Sampling. The surveyor shall design the survey to comply with generally-accepted principles of surveying. All attorneys with one trial appearance or at least three total appearances before the evaluated judge shall be surveyed.

- (iv) Distribution of surveys. Surveys shall be distributed by the third-party contractor engaged by the commission to conduct the survey. The contractor shall determine the maximum number of survey requests sent to a single attorney based on an analysis of the Administrative Office of the Courts appearance data at the time of the survey. In no event shall any attorney receive more than nine survey requests.
  - (b) Jurors
- (i) Identification and number of survey respondents. All jurors who participate in deliberation shall be eligible to receive an online juror survey.
- (ii) Distribution of surveys. Prior to the jury being dismissed, the bailiff or clerk in charge of the jury shall collect email addresses from all jurors. If email addresses are not available, street addresses shall be collected. The bailiff or clerk shall transmit all such addresses to the surveyor within 24 hours of collection. The surveyor shall administer the survey online and deliver survey results electronically to each judge. Paper surveys may be sent to those jurors who do not have access to email.
  - (c) Court Staff
- (i) Definition of court staff who have worked with the judge. Court staff who have worked with the judge refers to employees of the judiciary who have regular contact with the judge as the judge performs judicial duties and also includes those who are not employed by the judiciary but who have ongoing administrative duties in the courtroom.
- (ii) Identification of survey respondents. Court staff who have worked with the judge include, but are not limited to:
  - (A) judicial assistants;
  - (B) case managers;
  - (C) clerks of court;
  - (D) trial court executives;
  - (E) interpreters;
  - (F) bailiffs;
  - (G) law clerks;
  - (H) central staff attorneys;
  - (I) juvenile probation and intake officers;
  - (J) other courthouse staff, as appropriate;
  - (K) Administrative Office of the Courts staff.
  - (d) Juvenile Court Professionals
- (i) Definition of juvenile court professional. A juvenile court professional is someone whose professional duties place that individual in court on a regular and continuing basis to provide substantive input to the court.
- (ii) Identification of survey respondents. Juvenile court professionals shall include, where applicable:
- (A) Division of Child and Family Services ("DCFS") child protection services workers;
- (B) Division of Child and Family Services ("DCFS") case workers;
- (C) Juvenile Justice Services ("JJS") Observation and Assessment Staff;
  - (D) Juvenile Justice Services ("JJS") case managers;
  - (E) Juvenile Justice Services ("JJS") secure care staff;
- (F) Others who provide substantive professional services on a regular basis to the juvenile court.
- (iii) Beginning with juvenile court judges standing for retention in 2014, juvenile court professionals shall be included as an additional survey respondent group for both the midterm and retention evaluation cycles.

- (3) Anonymity and Confidentiality
- (a) Definitions
- Anonymous.
- (A) "Anonymous" means that the identity of the individual who authors any survey response, including comments, will be protected from disclosure.
- (B) The independent contractor conducting the surveys shall provide to the commission all written comments from the surveys, redacted to remove any information that identifies the person commenting. The contractor shall also redact any information that discloses the identity of any crime victims referenced in a written comment.
- (C) The submission of a survey form containing an anonymous narrative comment does not preclude any survey respondent from submitting a public comment in writing pursuant to the Judicial Performance Evaluation Commission Act.
- (ii) Confidentiality: Confidentiality means information obtained from a survey respondent that the respondent may reasonably expect will not be disclosed other than as indicated in the survey instrument.
- (iii) The raw form of survey results consists of quantitative survey data that contributes to the minimum score on the judicial performance survey.
- (iv) The summary form of survey results consists of quantitative survey data in aggregated form.

#### R597-3-3. Courtroom Observation.

- (1) General Provisions.
- (a) Courtroom observations shall be conducted according to the evaluation cycles described in R597-3-1(1) and (2), supra.
- (b) The commission shall provide notice to each judge at the beginning of the survey cycle of the courtroom observation process and of the instrument to be used by the observers.
- (c) Only the content analysis of the individual courtroom observation reports shall be included in the retention report for each judge.
  - (2) Courtroom Observers.
  - (a) Selection of Observers
- (i) Courtroom observers shall be volunteers, recruited by the commission through public outreach and advertising.
- (ii) Courtroom observers shall be selected by the commission staff, based on written applications and an interview process.
- (b) Selection Criteria. Observers with a broad and varied range of life experiences shall be sought. The following persons shall be excluded from eligibility as courtroom observers:
- (i) persons with a professional involvement with the state court system, the justice courts, or the judge;
  - (ii) persons with a fiduciary relationship with the judge;
- (iii) persons within the third degree of relationship with a state or justice court judge (grandparents, parents or parents-inlaw, aunts or uncles, children, nieces and nephews and their spouses):
- (iv) persons lacking computer access or basic computer literacy skills;
- (v) persons currently involved in litigation in state or justice courts;
  - (vi) convicted felons;
- (vii) persons whose background or experience suggests they may have a bias that would prevent them from objectively serving in the program.
  - (c) Terms and Conditions of Service
- (i) Courtroom observers shall serve at the will of the commission staff.
- (ii) Courtroom observers shall commit to one one-year term of service.
- (iii) Courtroom observers may serve up to three one-year terms, subject to annual renewal at the discretion of the

commission.

- (iv) Courtroom observers shall not disclose the content of their courtroom evaluations in any form or to any person except as designated by the commission.
  - (d) Training of Observers
- (i) Courtroom observers must satisfactorily complete a training program developed by the commission before engaging in courtroom observation.
  - (ii) Elements of the training program shall include:
- (A) Orientation and overview of the commission process and the courtroom observation program;
  - (B) Classroom training addressing each level of court;
- (C) In-court group observations, with subsequent classroom discussions, for each level of court;
  - (D) Training on proper use of observation instrument;
  - (E) Training on confidentiality and non-disclosure issues;
- (F) Such other periodic trainings as are necessary for effective observations.
  - (3) Courtroom Observation Program.
  - (a) Courtroom Requirements
- (i) During each midterm and retention evaluation cycle, a minimum of four different observers shall observe each judge subject to that evaluation cycle.
- (ii) Each observer shall observe each judge in person while the judge is in the courtroom and for a minimum of two hours while court is in session. The observations may be completed in one sitting or over several courtroom visits.
- (iii) If a judge sits in more than one geographic location at the judge's appointed level or a justice court judge serves in more than one jurisdiction, the judge may be observed in any location or combination of locations in which the judge holds court
- (iv) When the observer completes the observation of a judge, the observer shall complete the observation instrument, which will be electronically transferred to the commission or the third party contractor for processing.
  - (b) Travel and Reimbursement
- (i) All travel must be preapproved by the executive director.
- (ii) All per diem and lodging will be reimbursed, when appropriate, in accordance with Utah state travel rules and regulations.
- (iii) Travel reimbursement forms shall be submitted on a monthly basis or whenever the observer has accumulated a minimum of 200 miles of travel.
- (iv) Travel may be reimbursed only after the observer has satisfactorily completed and successfully submitted the courtroom observation report for which the reimbursement is sought.
  - (v) Overnight lodging
- (A) Overnight lodging is reimbursable when the courtroom is located over 100 miles from home base and court is scheduled to begin before 9:30 a.m., with any exceptions preapproved by commission staff.
- (B) Multiple overnight lodging is reimbursable where the commission staff determines it is cost-effective to observe several courtrooms in a single trip.
- (vi) Each courtroom observer must provide a social security number or tax identification number to the commission in order to process state reimbursement.
- (4) Principles and Standards used to evaluate the behavior
- (a) Procedural fairness, which focuses on the treatment judges accord people in their courts, shall be used to evaluate the judicial behavior observed in the courtroom observation program.
- (b) To assess a judge's conduct in court with respect to procedural fairness, observers shall respond in narrative form to the following principles and behavioral standards:

- (i) Neutrality, including but not limited to:
- (A) displaying fairness and impartiality toward all court participants;
- (B) acting as a fair and principled decision maker who applies rules consistently across court participants and cases;
- (C) explaining transparently and openly how rules are applied and how decisions are reached.
  - (D) listening carefully and impartially;
  - (ii) Respect, including but not limited to:
- (A) demonstrating courtesy toward attorneys, court staff, and others in the court;
  - (B) treating all people with dignity;
- (C) helping interested parties understand decisions and what the parties must do as a result;
  - (D) maintaining decorum in the courtroom.
- (E) demonstrating adequate preparation to hear scheduled cases:
- (F) acting in the interests of the parties, not out of demonstrated personal prejudices;
- (G) managing the caseflow efficiently and demonstrating awareness of the effect of delay on court participants;
- (H) demonstrating interest in the needs, problems, and concerns of court participants.
  - (iii) Voice, including but not limited to:
- (A) giving parties the opportunity, where appropriate, to give voice to their perspectives or situations and demonstrating that they have been heard;
- (B) behaving in a manner that demonstrates full consideration of the case as presented through witnesses, arguments, pleadings, and other documents.
- (C) attending, where appropriate, to the participants' comprehension of the proceedings.
- (c) Courtroom observers may also be asked questions to help the commission assess the overall performance of the judge with respect to procedural fairness.

## R597-3-4. Minimum Performance Standards.

- (1) In addition to the minimum performance standards specified by statute or administrative rule, the judge shall:
- (a) Demonstrate by a preponderance of the evidence, based on courtroom observations and relevant survey responses, that the judge's conduct in court promotes procedural fairness for court participants.
- (b) Meet all performance standards established by the Judicial Council, including but not limited to:
  - (i) annual judicial education hourly requirement;
  - (ii) case-under-advisement standard; and
  - (iii) physical and mental competence to hold office.
- (2) No later than October 1st of the year preceding each general election year, the Judicial Council shall certify to the commission whether each judge standing for retention election in the next general election has satisfied its performance standards.

# R597-3-5. Public Comments.

- (1) Persons desiring to comment about a particular judge with whom they have had first-hand experience may do so at any time, either by submitting such comments on the commission website or by mailing them to the executive director.
- (2) In order for the commission to consider comments in making its retention recommendation on a particular judge, comments about that judge must be received no later than November 1st of the year preceding the election in which the judge's name appears on the ballot.
- (3) Persons submitting comments pursuant to this section must include their full name, address, and telephone number with the submission.
  - (4) All comments must be based upon first-hand

experience with the judge.

### R597-3-6. Judicial Retirements and Resignations.

- (1) For purposes of judicial performance evaluation, the commission shall evaluate each judge until the judge:
- (a) provides written notice of resignation or retirement to the Governor:
  - (b) is removed from office;
  - (c) otherwise vacates the judicial office; or
  - (d) fails to properly file for retention.
- (2) For judges who provide written notice of resignation or retirement after a retention evaluation has been conducted but before it is distributed, the retention evaluation shall be sent to the Judicial Council.

KEY: judicial performance evaluations, judges, evaluation cycles, surveys

June 12, 2014 Notice of Continuation February 17, 2014 78A-12

#### Judicial Performance Evaluation Commission, Administration.

R597-4. Justice Courts.

#### R597-4-1. Classification of Justice Court Judges.

- (a) As used in this section, a qualified attorney is an attorney with at least one trial appearance or three total appearances before the evaluated judge during the evaluation cycle.
- Classification Determination. Each judge's classification shall be made by the commission following the judge's retention election, except that newly-appointed judges shall be classified upon appointment.
  - (c) Basis of classification.
- (1) Classification shall be based on weighted caseload data and attorney appearance data provided by the Administrative Office of the Courts for the 12 months preceding the judge's most recent election or appointment.
- (2) Notwithstanding section R597-4-1 (b) and (c)(1), for judges standing for retention in 2018, classification shall be based on weighted caseload data and attorney appearance data provided by the Administrative Office of the Courts for the calendar year 2013.
- (3) If the data specified in subsection R597-4-1(c)(1) is unavailable or inapplicable, classification shall be based on the best data available from the Administrative Office of the Courts.
- (d) Once classified, the judge retains the classification for the judge's term of office.
- (e) Judicial classification categories. Justice court judges shall be classified into one of three categories for purposes of judicial evaluation, based on the timeframes specified in section R597-4-1(c).
- (1) Full Evaluation Judges must have a total of 50 or more qualified attorneys in the combined jurisdictions in which they
- (2) Mid-level Evaluation Judges must have fewer than 50 qualified attorneys in the combined jurisdictions in which they serve and a weighted caseload, as defined by the Administrative Office of the Courts, of .2 or more in at least one jurisdiction.
- (3) Basic Evaluation Judges must not qualify for full evaluation and must have a weighted caseload of less than .2 in every jurisdiction in which they serve.

# R597-4-2. Justice Court Judges Serving in Multiple Courts.

- (a) For judges serving in multiple courts:
- (1) Once a judge is classified, the judge may be evaluated in any court in which the judge serves, regardless of retention
- (2) Evaluation data gathered from different courts served by a single judge shall be aggregated into a single midterm evaluation and a single retention report.
- (b) For judges serving in multiple courts who stand for retention election in multiple years:
- (1) Each judge shall be assigned to a single controlling evaluation cycle.
- (2) The retention evaluation report compiled pursuant to the controlling evaluation cycle shall be used for all other subsequent retention elections for which that judge stands within the controlling cycle.

KEY: justice court evaluations, justice court multiple jurisdictions, justice court classifications, justice court multiple election years 78A-12-201 through 78A-12-206

June 12, 2014

# **R651.** Natural Resources, Parks and Recreation. **R651-205.** Zoned Waters.

#### R651-205-1. Obeying Zoned Waters.

The operator of a vessel shall obey zoned water requirements or restrictions.

#### R651-205-2. Deer Creek Reservoir.

Vessels and all other water activities are prohibited within 1500 feet of the dam. A vessel may not be operated at a speed greater than wakeless speed at any time in Wallsberg Bay.

#### R651-205-3. Green River.

The use of motors is prohibited between the Flaming Gorge Dam and the confluence with Red Creek.

#### R651-205-4. Stansbury Park Lake.

The use of vessels over 20 feet in length and motors, except electric trolling motors, is prohibited.

#### R651-205-5. Lower Provo River.

The section from where it enters into Utah Lake upstream to the gas pipeline is designated as a wakeless speed area, and the use of motors is prohibited upstream from this point.

#### R651-205-6. Decker Lake.

The use of motors is prohibited.

#### R651-205-7. Palisade Lake.

The use of motors, except electric trolling motors, is prohibited.

#### R651-205-8. Ivins Reservoir.

The use of motors whose manufacture listed horsepower is 10 horsepower or more is prohibited.

#### R651-205-9. Jordan River.

The use of motors is prohibited, except motors whose manufacture listed horsepower is less than 10 horsepower. Such motors are permitted on the Utah County portion of the river.

# R651-205-10. Ken's Lake.

The use of motors, except electric trolling motors, is prohibited.

# R651-205-11. Pineview Reservoir.

The use of motors, except electric motors, is prohibited in the designated area in the North Arm, North Geersten Bay and the Middle Fork of the Ogden River. Vessels are prohibited in the Middle Inlet and Cemetery Point picnic areas.

#### R651-205-12. Jordanelle Reservoir.

The use of motorboats or sailboats is prohibited in the designated area of Hailstone Beach.

# R651-205-13. Little Dell Reservoir.

The use of motors is prohibited.

#### R651-205-14. Bear Lake.

The use of a vessel is prohibited from July 1 through Labor Day in the area adjacent to Cisco Beach starting at the entrance station and extending approximately 1/4 mile south, when this area is marked with appropriate buoys.

## R651-205-15. Lost Creek Reservoir in Morgan County.

A vessel may not be operated at a speed greater than wakeless speed at any time.

### R651-205-16. Huntington Reservoir.

The use of motors whose manufacturer listed horsepower

is 10 horsepower or more is prohibited.

#### R651-205-17. Cutler Reservoir.

The use of motors whose manufactured listed horsepower is more than 35 horsepower is prohibited, and a vessel may not be operated at a speed greater than wakeless speed at any time in the area south of the Benson Railroad Bridge. A vessel may not be operated at a speed greater than wakeless speed from the last Saturday in September through March 31st in the Bear River, east of the confluence with the reservoir.

## R651-205-18. Newton Reservoir.

A vessel may not be operated at a speed greater than wakeless speed when the reservoir is at or below 4,761 feet above sea level.

**KEY:** boating, parks June 9, 2014

73-18-4(1)(c)

Notice of Continuation January 26, 2011

# R651. Natural Resources, Parks and Recreation. R651-213. Dealer Numbers and Registrations. R651-213-1. Dealer Numbers and Registrations.

- (1) Each person acting as a vessel dealer who has an established place of business and is engaged in the business of selling motorboats and/or sailboats shall make application to the Division, to obtain dealer numbers and registration decals.
- (2) The application shall contain the following information:
  - (a) the name of the business;
  - (b) the business address;
- (c) the business owner's name (if the business is a corporation, the names of the principal officers of the corporation);
  - (d) the type of vessels offered for sale; and
- (e) the manufacture line of vessels which the dealer holds franchise from the manufacturer to sell. Attached to the application shall be copies of the appropriate city, county, and state licenses required to do business in this state.
- (3) Upon filing the application by the dealer, the Division may assign dealer numbers and registration decals to the dealer.
- (4) Dealer numbers and registration decals are valid only when demonstrating, servicing or testing a motorboat or sailboat and the dealer or employee of the dealer is present during the demonstration.
- (5) Every vessel dealer who obtains dealer numbers and registration decals is responsible to maintain the numbers and to control their use.
- (6) Dealer numbers and registration decals are not valid on any vessel which is a rental or lease unit, or on a vessel which is not part of the dealer inventory and available for immediate sale.
- (7) Dealer numbers and registration decals shall not be permanently attached to any vessel, but shall be mounted and displayed on a backing plate.
- (8) If the Division has reasonable grounds to believe that a dealer has failed to comply with any of the above provisions, after notice to the dealer and a hearing, dealer numbers and registration decals may be suspended. Upon suspension, the dealer will surrender all of his dealer numbers and registration decals to the Division within 15 days.
  - (9) The dealer registration fee shall be \$25 per year.
- (10) The dealer registration decals and cards shall expire annually on the last day of April.

KEY: boating June 9, 2014 73-18-7(18)(c) Notice of Continuation February 10, 2011

R651. Natural Resources, Parks and Recreation.
R651-409. Minimum Amounts of Liability Insurance
Coverage for an Organized Practice or Sanctioned Race.
R651-409-1. Insurance Policy Requirements Maintained.

The insurance specifications for Subsections 41-22-29(1)(a) and (b) for an organization conducting "organized practices" or "sanctioned races" shall be a continuously maintained policy fully covering insurable responsibilities. This insurance policy shall be obtained from a reliable insurance company that is authorized to do business in Utah and is at all times A.M. Best Company rated "A" or better with a financial size category of XII or larger. The policy shall include Comprehensive General Liability Insurance, including coverage for premises and operations, products, combined single limit per occurrence, meeting the minimum insurance requirements set by the Utah Division of Risk Management, which shall be designated as applying only to the organization conducted under Subsections 41-22-29(1)(a) and (b) U.C.A. 1953. If this coverage is written on a claims-made basis, the certificate of insurance shall so indicate. The policy shall also contain an extended-reporting-period provision or similar "tail" provision that keeps full insurance in force for claims reported up to three (3) years after the organization ceases activities covered by the policy. The insurance policy shall be endorsed to add all persons providing services or who own lands affected by the activities conducted.

KEY: parks, liability, insurance June 9, 2014 79-4-501 Notice of Continuation June 29, 2010 41-22-29(1)(a) 41-22-29(1)(b)

# R651. Natural Resources, Parks and Recreation. R651-608. Events of Special Uses. R651-608-1. Permit Requirements.

A special assembly, exhibit, public speech, public demonstration, or special activity or use (in this Rule collectively called "event") shall be by special use permit ("permit").

(1) REQUESTS. The person or group desiring to conduct an event shall request a permit from the local park manager, region or the Division's main office at least 30 business days before the proposed event. Late requests may be accepted subject to the terms of subsection (4) below.

- (2) REQUIREMENTS. The Division director or his designee shall have the discretion to grant or deny the request for permit. A permit may be granted only on the following requirements: (a) No event may substantially interrupt the safe and orderly operation of the park or facility; (b) No event may unduly interfere with proper fire, police, ambulance or other life-safety protection or service to areas where the activity will take place or areas contiguous thereto; (c) No event may be reasonably likely to cause injury to persons or property; (d) No event may involve pornographic or obscene materials or performances, or materials harmful to minors, as those terms are used in the Utah criminal code or in applicable local ordinances; and (f) liability insurance will be required, co-insuring the Division and meeting the minimum requirements set by the Utah Division of Risk Management.
  - (3) CONFLICTING REQUESTS.
- (a) Considerations. When two or more persons, groups or organizations request to use a park or facility for events that conflict as to time, place, or purpose, the Division director or his designee shall evaluate: (i) the size, nature and purpose of each event; (ii) each event's historical or traditional use of the park or facility; (iii) the date and time each conflicting request was received by the Division: (iv) whether an event would require Division support services; (v) possible alternative places or times for the conflicting events; and (vi) other factors that would resolve the conflicts, protect the public safety, health, and welfare, or assist the Division in regulating the time, place, and manner of the events.
- (b) Disposition. After obtaining the relevant information and weighing the relevant considerations stated in the immediately preceding paragraph, the Division director or his designee shall resolve the conflict (i) by the parties' agreement to modify the requests to avoid conflicts and accommodate the public interest; or (ii) if no voluntary agreement is reached, by ordering the time, place, and manner for each requested event; or (iii) by exercising his discretion to deny one or more or all of the requests.
- (4) LATE REQUESTS. When a request for permit is not timely made under subsection (1), the request shall state the grounds for its untimeliness. If the Division director or his designee determines that the untimeliness should be excused because of exigency, unexpected circumstances, or other reasons, the request shall be processed.
- (5) APPEALS. There shall be no right to administrative appeal of the decision granting or denying a request for permit.

## R651-608-2. Events Prohibited without Permit.

Any person, defined as "an individual, partnership, corporation, association, governmental entity or public or private organization of any character other than an agency", or agency shall not engage, conduct, or participate in a commercial activity or scheduled event on state park property without a Special Use Permit, Cooperative Agreement or Concession Contract.

KEY: parks June 9, 2014 Notice of Continuation June 27, 2013

# R651. Natural Resources, Parks and Recreation.

R651-619. Possession of Alcoholic Beverages or Controlled Substances.

R651-619-1. Possession of Alcohol and Controlled Substances.

Offenses for the possession or use of any alcoholic beverage or controlled substance, shall be handled through Utah Code, Titles 32A, 41, 58, 73 and 76.

# R651-619-2. Alcohol in Buildings.

There shall be no possession and/or consumption of any alcoholic beverage in the state park system visitor centers, museums and administrative offices, unless permission is expressly given, in writing, by the division director, or designee. Organizations dispensing such beverages are required to carry insurance coverage meeting the minimum requirements set by the Utah Division of Risk Management.

KEY: parks June 9, 2014 79-4-203 **Notice of Continuation June 27, 2013** 79-4-304

# R657. Natural Resources, Wildlife Resources. R657-60. Aquatic Invasive Species Interdiction. R657-60-1. Purpose and Authority.

- (1) The purpose of this rule is to define procedures and regulations designed to prevent and control the spread of aquatic invasive species within the State of Utah.
- (2) This rule is promulgated pursuant to authority granted to the Wildlife Board in Sections 23-27-401, 23-14-18, and 23-14-19.

#### R657-60-2. Definitions.

- (1) Terms used in this rule are defined in Section 23-13-2 and 23-27-101.
  - (2) In addition:
- (a) "Conveyance" means a terrestrial or aquatic vehicle, including a vessel, or a vehicle part that may carry or contain a Dreissena mussel.
  - (b) "Decontaminate" means to:
- (i) Self-decontaminate equipment or a conveyance that has been in an infested water in the previous 30 days by:
- (A) removing all plants, fish, mussels and mud from the equipment or conveyance;
- (B) draining all water from the equipment or conveyance, including water held in ballast tanks, bilges, livewells, and motors; and
- (C) drying the equipment or conveyance for no less than 7 days in June, July and August; 18 days in September, October, November, March, April and May; 30 days in December, January and February; or expose the equipment or conveyance to sub-freezing temperatures for 72 consecutive hours; or
- (ii) Professionally decontaminate equipment or a conveyance that has been in an infested water in the previous 30 days by:
- (Å) Using a professional decontamination service approved by the division to apply scalding water (140 degrees Fahrenheit) to completely wash the equipment or conveyance and flush any areas where water is held, including ballast tanks, bilges, livewells, and motors.
- (c) "Detected Water" or "Detected" means a water body, facility, or water supply system where the presence of a Dreissena mussel is indicated in two consecutive sampling events using visual identification or microscopy and the results of each sampling event is confirmed in two polymerase chain reaction tests, each conducted at independent laboratories.
- (d) "Dreissena mussel" means a mussel of the genus Dreissena at any life stage, including a zebra mussel, a quagga mussel and a Conrad's false mussel.
- (e) "Controlling entity" means the owner, operator, or manager of a water body, facility, or a water supply system.
- (f) "Equipment" means an article, tool, implement, or device capable of carrying or containing water or Dreissena mussel.
- (g) "Facility" means a structure that is located within or adjacent to a water body.
- (h) "Infested Water" or "Infested" means a water body, facility, water supply system, or geographic region where the presence of multiple age classes of attached Dreissena mussels is indicated in two or more consecutive sampling events using visual detection or microscopy and the result of each sampling event is confirmed in two polymerase chain reaction tests, each conducted at independent laboratories.
- (i) "Juvenile or adult Dreissena mussel" means a macroscopic Dreissena mussel that is not a veliger.
- (j) "Suspected Water" or "Suspected" means a water body, facility, or water supply system where the presence of a Dreissena mussel is indicated through a single sampling event using visual identification or microscopy and the result of that sampling event is confirmed in two independent polymerase chain reaction tests, each conducted at independent laboratories.

- (k) "Veliger" means a microscopic, planktonic larva of Dreissena mussel.
- (l) "Vessel" means every type of watercraft used or capable of being used as a means of transportation on water.
- (m) "Water body" means natural or impounded surface water, including a stream, river, spring, lake, reservoir, pond, wetland, tank, and fountain.
- (n) "Water supply system" means a system that treats, conveys, or distributes water for irrigation, industrial, wastewater treatment, or culinary use, including a pump, canal, ditch or, pipeline.
  - (o) "Water supply system" does not include a water body.

#### R657-60-3. Possession of Dreissena Mussels.

- (1) Except as provided in Subsections R657-60-3(2) and R657-60-5(2), a person may not possess, import, ship, or transport any Dreissena mussel.
- (2) Dreissena mussels may be imported into and possessed within the state of Utah with prior written approval of the Director of the Division of Wildlife Resources or a designee.

#### R657-60-4. Reporting of Invasive Species Required.

- (1) A person who discovers a Dreissena mussel within this state or has reason to believe a Dreissena mussel may exist at a specific location shall immediately report the discovery to the division.
  - (2) The report shall include the following information:
  - (a) location of the Dreissena mussels;
  - (b) date of discovery;
- (c) identification of any conveyance or equipment in which mussels may be held or attached; and
- (d) identification of the reporting party with their contact information.
  - (3) The report shall be made in person or in writing:
  - (a) at any division regional or headquarters office or;
  - (b) to the division's toll free hotline at 1-800-662-3337; or
- (c) on the division's website at www.wildlife.utah.gov/law/hsp/pf.php.

# R657-60-5. Transportation of Equipment and Conveyances That Have Been in Waters Containing Dreissena Mussels.

- (1) The owner, operator, or possessor of any equipment or conveyance that has been in an infested water or in any other water subject to a closure order under R657-60-8 or control plan under R657-60-9 that requires decontamination of conveyances and equipment upon leaving the water shall:
- (a) immediately drain all water from the equipment or conveyance at the take out site, including water held in ballast tanks, bilges, livewells, motors, and other areas of containment; and
- (b) immediately inspect the interior and exterior of the equipment or conveyance at the take out site for the presence of Dreissena mussels.
- (2) If all water in the equipment or conveyance is drained and the inspection undertaken pursuant to Subsection (1)(b) reveals the equipment and conveyance are free from mussels or shelled organisms, fish, plants and mud, the equipment and conveyance may be transported in or through the state directly from the take out site to the location where it will be:
  - (a)(i) professionally decontaminated; or
  - (ii) stored and self-decontaminated; or
- (b) temporarily stored and subsequently returned to the same water body and take out site as provided in Subsection (5).
- (3) If all the water in the equipment or conveyance is not drained or the inspection undertaken pursuant to Subsection (1)(b) reveals the equipment or conveyance has attached mussels or shelled organisms, fish, plants, or mud, the equipment and conveyance shall not be moved from the take out site until the division is contacted and written or electronic

authorization received to move the equipment or conveyance to a designated location for professional decontamination.

- (4) Except as provided in Subsection (5), a person shall not place any equipment or conveyance into a water body or water supply system in the state without first decontaminating the equipment and conveyance when the equipment or conveyance in the previous 30 days has been in:
  - (a) an infested water; or
- (b) other water body or water supply system subject to a closure order under R657-60-8 or control plan under R657-60-9 that requires decontamination of conveyances and equipment upon leaving the water.
- (5) Decontamination is not required when a conveyance or equipment is removed from an infested water or other water body subject to decontamination requirements, provided the conveyance and equipment is:
- (a) inspected and drained at the take out site, and is free from attached mussels, shelled organisms, fish, plants, and mud as required in Subsections (1) and (2);
- (b) returned to the same water body and launched at the same take out site; and
- (c) not placed in or on any other Utah water body in the interim without first being decontaminated.

### R657-60-6. Certification of Decontamination.

- (1) The owner, operator or possessor of a vessel desiring to launch on a water body in Utah must:
- (a) verify the vessel and any launching device, in the previous 30 days, have not been in an infested water or in any other water subject to closure order under R657-60-8 or control plan under R656-60-9 that requires decontamination of conveyances and equipment upon leaving the water; or
- (b) certify the vessel and launching device have been decontaminated.
  - (2) Certification of decontamination is satisfied by:
- (a) previously completing self-decontamination since the vessel and launching device were last in a water described in Subsection (1)(a) and completely filling out and dating a decontamination certification form which can be obtained from the division; or
- (b) providing a signed and dated certificate by a division approved professional decontamination service verifying the vessel and launching device were professionally decontaminated since the vessel and launching device were last in a water described in Subsection (1)(a).
- (3) Both the decontamination certification form and the professional decontamination certificate, where applicable, must be signed and placed in open view in the window of the launching vehicle prior to launching or placing the vessel in a body of water.
- (4) It is unlawful under Section 76-8-504 to knowing falsify a decontamination certification form.

#### R657-60-7. Wildlife Board Designations of Infested Waters.

- (1) The Wildlife Board may designate a geographic area, water body, facility, or water supply system as Infested with Dreissena mussels pursuant to Section 23-27-102 and 23-27-401 without taking the proposal to or receiving recommendations from the regional advisory councils.
- (2) The Wildlife Board may designate a particular water body, facility, or water supply system within the state as Infested with Dreissena mussels when sampling indicates the water body, facility, or water supply system meets the minimum criteria for an Infested Water as defined in this rule.
- (3) The Wildlife Board may designate a particular water body, facility, or water supply system outside the state as Infested with Dreissena mussels when it has credible evidence suggesting the presence of a Dreissena mussel in that water body, facility, or water supply system.

- (4) Where the number of Infested Waters in a particular area is numerous or growing, or where surveillance activities or infestation containment actions are deficient, the Wildlife Board may designate geographic areas as Infested with Dreissena mussels.
- (5) The following water bodies and geographic areas are classified as infested:
  - (a) all coastal and inland waters in:
  - (i) Colorado:
  - (ii) California;
  - (iii) Nevada;
  - (iv) Arizona;
- (v) all states east of Montana, Wyoming, Colorado, and New Mexico;
  - (vi) the provinces of Ontario and Quebec Canada; and
  - (vii) Mexico;
  - (b) Lake Powell and that portion of the:
- (i) Colorado River between Lake Powell and Spanish Bottoms in Canyonlands National Park;
- (ii) Escalante River between Lake Powell and the Coyote Creek confluence:
- (iii) Dirty Devil River between Lake Powell and the Highway 95 bridge; and
- (iv) San Juan River between Lake Powell and Clay Hills Crossing; and
- (c) other waters established by the Wildlife Board and published on the DWR website.
- (6) The Wildlife Board may remove an infested classification if:
- (a) the division samples the affected water body for seven (7) consecutive years without a single sampling event producing evidence sufficient to satisfy the criteria for a "suspected" classification, as defined in this rule; or
- (b) the controlling entity eradicates all Dreissena mussels at the water body, facility, or water supply system through chemical or biological treatments, desiccation, or freezing, and the division verifies in writing that Dreissena mussels are no longer present.

# R657-60-8. Closure Order for a Water Body, Facility, or Water Supply System.

- (1)(a) The division may classify a water body, facility, or water supply system as suspected or detected if it meets the minimum criteria for suspected or detected, as defined in this rule.
- (b) If the division classifies a water body, facility, or water supply system as either suspected or detected, the division director or designee may, with the concurrence of the executive director, issue an order closing the water body, facility, or water supply system to the introduction or removal of conveyances or equipment.
- (c) The director shall consult with the controlling entity of the water body, facility, or water supply system when determining the scope, duration, level and type of closure that will be imposed in order to avoid or minimize disruption of economic and recreational activities.
  - (d) A closure order may;
  - (i) close the water entirely to conveyances and equipment;
- (ii) authorize the introduction and removal of conveyances and equipment subject to the decontamination requirements in R657-60-2(2)(b) and R657-60-5; or
- (iii) impose any other condition or restriction necessary to prevent the movement of Dreissena mussels into or out of the subject water.
- (iv) a closure order may not restrict the flow of water without the approval of the controlling entity.
- (2)(a) A closure order issued pursuant to Subsection (1) shall be in writing and identify the:
  - (i) water body, facility, or water supply system subject to

the closure order;

- (ii) nature and scope of the closure or restrictions;
- (iii) reasons for the closure or restrictions;
- (iv) conditions upon which the order may be terminated or modified; and
- (v) sources for receiving updated information on the presence of Dreissena mussels and closure order.
- (b) The closure order shall be mailed, electronically transmitted, or hand delivered to:
- (i) the controlling entity of the water body, facility, or water supply system;

and

- (ii) any governmental agency or private entity known to have economic, political, or recreational interests significantly impacted by the closure order; and
  - (iii) any person or entity requesting a copy of the order.
  - (c) The closure order or its substance shall further be:

(i) posted on the division's web page; and

- (ii) published in a newspaper of general circulation in the state of Utah or the affected area.
- (3)(a) If a closure order lasts longer than seven days, the division shall provide the controlling entity and post on its web page a written update every 10 days on its efforts to address the Dreissena mussel infestation.
- (b) The 10 day update notice cycle will continue for the duration of the closure order.
- (4)(a) Notwithstanding the closure authority in Subsection (1), the division may not unilaterally close or restrict a suspected or detected water supply system where the controlling entity has prepared and implemented a control plan in cooperation with the division that effectively controls the spread of Dreissena mussels from the water supply system.
- (b) The control plan shall comply with the requirements in R657-60-9.
- (5) Except as authorized by the Division in writing, a person may not violate any provision of a closure order.
- (6) A closure order or control plan shall remain effective so long as the water body, water supply system, or facility remains classified as suspected or detected.
- (7) The director or his designee may remove a Suspected classification if:
- (a) the division samples the affected water body for three (3) consecutive years without a single sampling event producing evidence sufficient to satisfy the criteria for a "suspected" classification, as defined in this rule; or
- (b) the controlling entity eradicates all Dreissena mussels at the water body, facility, or water supply system through chemical or biological treatments, desiccation, or freezing, and the division verifies that Dreissena mussels are no longer present; or
- (8) The director or his designee may remove a detected classification if:
- (a) the division samples the affected water body for five (5) consecutive years without a single sampling event producing evidence sufficient to satisfy the criteria for a "suspected" classification, as defined in this rule; or
- (b) the controlling entity eradicates all Dreissena mussels at the water body, facility, or water supply system through chemical or biological treatments, desiccation, or freezing, and the division verifies that Dreissena mussels are no longer present.

### R657-60-9. Control Plan Required.

- (1) The controlling entity of a water body, facility, or water supply system may develop and implement a control plan in cooperation with the division prior to infestation designed to:
  - (a) avoid the infestation of Dreissena mussels; and
- (b) control or eradicate an infestation of Dreissena mussels that might occur in the future.

- (2) A pre-infestation control plan developed consistent with the requirements in Subsection (3) and approved by the division will eliminate or minimize the duration and impact of a closure order issued pursuant to Section 23-27-303 and R657-60-8.
- (3) If a water body, facility, or water supply system within the state is classified as infested, detected, or suspected, and it does not have an approved control plan, the controlling entity shall cooperate with the division in developing and implementing a control plan to address the:
  - (a) scope and extent of the presence of Dreissena mussels;(b) actions proposed to control the pathways of spread of
- (b) actions proposed to control the pathways of spread of Dreissena mussels;
- (c) actions proposed to control the spread or eradicate the presence of Dreissena mussels;
- (d) methods to decontaminate the water body, facility, or water supply system, if possible;
- (e) actions required to systematically monitor the presence of Dreissena mussels; and
- (f) requirements and methods to update and revise the plan with scientific advances.
- (4) All control plans prepared pursuant to Subsection (3) shall be approved by the Division before implementation.
- (5) A control plan prepared pursuant to this Section may require that all conveyances and equipment entering or leaving the subject water to comply with the decontamination requirements in R657-60-2(2)(b) and R657-60-5.
- (6) Except as authorized by the Division and the controlling entity in writing, a person may not violate any provision of a control plan.

# R657-60-10. Procedure for Establishing a Memorandum of Understanding with the Utah Department of Transportation.

- (1) The division director or designee shall negotiate an agreement with the Utah Department of Transportation for use of ports of entry for detection and interdiction of Dreissena Mussels illegally transported into and within the state. Both the Division of Wildlife Resources and the Department of Transportation must agree upon all aspects of Dreissena Mussel interdiction at ports of entry.
  - (2) The Memorandum shall include the following:
- (a) methods and protocols for reimbursing the department for costs associated with Dreissena Mussel interdiction;
- (b) identification of ports of entry suitable for interdiction operations;
- (c) identification of locations at a specific port of entry suitable for interdiction operations;
- (d) methods and protocols for disposing of wastewater associated with decontamination of equipment and conveyances;
- (e) dates and time periods suitable for interdiction efforts at specific ports of entry;
- (f) signage notifying motorists of the vehicles that must stop at the port of entry for inspection;
- (g) priorities of use during congested periods between the department's port responsibilities and the division's interdiction activities;
- (h) methods for determining the length, location and dates of interdiction;
- (i) training responsibilities for personnel involved in interdiction activities; and
- (j) methods for division regional personnel to establish interdiction efforts at ports within each region.

# R657-60-11. Conveyance or Equipment Detainment.

- (1) To eradicate and prevent the infestation of a Dreissena mussel, the division may:
- (a) temporary stop, detain, inspect, and impound a conveyance or equipment that the division reasonably believes

is in violation of Section 23-27-201 or R657-60-5;

- (b) order a person to decontaminate a conveyance or equipment that the division reasonably believes is in violation of Section 23-227-201 or R657-60-5.
- (2) The division, a port-of-entry agent or a peace officer may detain or impound a conveyance or equipment if:
- (a) the division, agent, or peace officer reasonably believes that the person transporting the conveyance or equipment is in violation of Section 23-27-201 or R657-60-5.
- (3) The detainment or impoundment authorized by Subsection (2) may continue for:
  - (a) up to five days; or
  - (b) the period of time necessary to:
  - (i) decontaminate the conveyance or equipment; and
- (ii) ensure that a Dreissena mussel is not living on or in the conveyance or equipment.

#### R657-60-12. Penalty for Violation.

- (1) A violation of any provision of this rule is punishable as provided in Section 23-13-11.
- (2) A violation of any provision of a closure order issued under R657-60-8 or a control plan created under R657-60-9 is punishable as a criminal infraction as provided in Section 23-13-11.

#### R657-60-13. Inspection Stations.

- (1) Inspection stations may be established for administrative purposes to interdict the spread of Dreissena mussels consistent with Utah Code Title 23, Chapter 27 "Aquatic Invasive Species Act," and this rule.
- (2) The Division may establish inspection stations at locations authorized under Section 23-27-301 where:
- (a) there is a high probability of intercepting conveyances or equipment transporting Dreissena mussels;
- (b) there is typically a high level of boat and trailer traffic;
- (c) inspection of conveyances or equipment will provide increased protection against the introduction of Dreissena mussels into a water body that is not classified as infested, suspected, or detected under R657-60-2.
- (3) Inspection stations shall have adequate space for conveyances or equipment to be stopped, inspected, and if necessary, decontaminated, without interfering with the public's use of highways or presenting a safety risk to the public.
- (4) Inspection stations shall have adequate signage providing the public:
- (a) notice that the inspection station is open and operational;
- (b) notice that all persons transporting conveyances or equipment must stop at the inspection station and submit their conveyance and equipment for inspection; and
- (c) an adequate opportunity to safely stop at the inspection station.
- (5) Any person transporting a conveyance or equipment is required to stop at an inspection station during its hours of operation and submit that conveyance or equipment to the Division for inspection.
- (6) The Division shall conduct an inspection of a conveyance or equipment that is stopped at an inspection station as follows:
- (a) Division personnel will determine whether the conveyance or equipment has been in an infested, suspected, or detected water body within the past 30 days.
- (b) If the conveyance or equipment has not been in an infested, suspected, or detected water body within the past 30 days, the Division will:
- (i) conduct a brief visual inspection of the conveyance or equipment to ensure that there are no visible Dreissena mussels;
  - (ii) provide educational materials regarding aquatic

invasive species risks and regulations in Utah; and

- (iii) provide a certificate of inspection to the person in possession of the conveyance or equipment.
- (c) If the conveyance or equipment has been in an infested, suspected, or detected water body within the past 30 days, the Division will:
- (i) verify all water is drained from the conveyance or equipment, including water held in ballast tanks, bilges, livewells, motors, and other areas of containment;
- (ii) verify that the surface of the conveyance or equipment is free of Dreissena mussels, shelled organisms, fish, plants, and mud: and
- (iii) verify that the conveyance or equipment has been or will be decontaminated as defined in R657-60-2(b) before launching in a Utah water body.
- (d) The Division may require professional decontamination of conveyances or equipment that have been in an infested, suspected, or detected water within the past 30 days and failed to comply with the draining and cleaning requirements established in R657-60-5(3).
- (7) The Division may issue a certification of inspection and decontamination to persons who complete inspections and any applicable decontamination at an inspection station.
- (8) Inspection stations shall be operated in a manner that minimizes the length of time of an inspection while ensuring that conveyances are free from the presence of Dreissena mussels.

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#### R746. Public Service Commission, Administration. R746-340. Service Quality for Telecommunications Corporations. R746-340-1. General.

- A. Application of Rules -- These rules promulgated herein shall apply to each telephone corporation, as defined in Subsection 54-8b-2(16).
- 1. These rules govern the furnishing of communications services and facilities to the public by a telecommunications corporation subject to the jurisdiction of the Commission. The purpose of these rules is to establish reasonable service standards to the end that adequate and satisfactory service will be rendered to the public.
- 2. The adoption of these rules by the Commission shall in no way preclude it from altering or amending its rules pursuant to applicable statutory procedures, nor shall the adoption of these rules preclude the Commission from granting temporary exemptions to rules in exceptional cases as provided in R746-100-15, Deviation from Rules.
- B. Definitions -- In the interpretation of these rules, the following definitions shall apply:
- 1. "Allowed Service Disruption Event" -- an event when a telecommunications corporation is prevented from providing adequate service due to:
  - a. A customer's act;
  - b. A customer's failure to act;
- c. A governmental agency's delay in granting a right-ofway or other required permit;
- d. A disaster or an act of nature that would not have been reasonably anticipated and prepared for by the telecommunications corporation;
- e. A disaster of sufficient intensity to give rise to an emergency being declared by state government;
- f. A work stoppage, which shall include a grace period of six weeks following return to work;
- A cable cut outside the telecommunications corporation's control affecting more than 20 pairs.
- h. A public calling event, busy calling or dial tone loss due to mass calling or dial-up event;
- i. Negligent or willful misconduct by customers or third parties including outages originating from the introduction of a virus onto the telecommunications corporation's network or acts or terrorism.
- "Central Office" -- A building that contains the necessary telecommunications equipment and operating arrangements for switching, connecting, and inter-connecting the required local, interoffice, and interexchange services for the general public.
- 3. "Central Office Area" -- A geographic area served by a central office.
- 4. "CFR" means the Code of Federal Regulations, 2000 edition.
- 5. "Choke Network Trunk Groups" -- A network with special trunking and special prefixes in place to manage the use of mass-calling-numbers.
- 6. "Commission" -- Public Service Commission of Utah.
  7. "Commitment" -- A promise by a telecommunications corporation to a customer specifying a date and time to provide
- 8. "Customer" -- A person, firm, partnership, corporation, municipality, cooperative, organization, or governmental agency, provided with telecommunications services by a telecommunications corporation.
  - 9. Customer trouble reports include:
- a. "Trouble Report" -- A customer report attributable to the malfunction of a telecommunications corporation's facilities and includes repeat trouble reports.
- b. "Out of Service Trouble Report" -- A report used when a customer reports there is neither incoming nor outgoing

telecommunications capability.

- c. "Repeat Trouble Report" -- A report received on a customer access line within 30 days of a closed trouble report.
- "Exchange" -- A unit established by a telecommunications corporation for the administration of telecommunication services in a specified geographic area. It may consist of one or more central office areas together with associated outside plant facilities used in furnishing telecommunications services in that area.
- 11. "Exchange Service Area" -- The geographical territory served by an exchange.
- 12. "Held Order" -- A request for basic exchange line service delayed beyond the initial commitment date due to a lack of facilities which the telecommunications corporation is responsible for providing.
- "Interconnection Trunk Group" -- Connects the 13. telecommunications corporation's central office or wire center with another telecommunications corporation's facilities.
- 14. "Local Access Line" -- A facility, totally within one central office area, providing a telecommunications connection between a customer's service location and the serving central
- 15. "Out of Service" -- When there exists neither incoming nor outgoing telecommunication capability.
- 16. "Party Line Service" -- A grade of local exchange service which provides for more than one customer to be served by the same local access line.
- 17. "Price List" -- The terms and conditions upon which public telecommunications services are offered that is filed by a telecommunications corporation that is subject to pricing flexibility pursuant to 54-8b-2.3.
- 18. "Tariff" -- A portion or the entire body of rates, tolls, rentals, charges, classifications and rules, filed by the telecommunications corporation and approved by the Commission.
- 19. "Telecommunications Corporation" -- A "telephone corporation" as defined in Section 54-2-1(23).
- 20. "Voice Grade Service" -- Service that at a minimum, includes:
- a. providing access to E911, which identifies the exact location of the emergency caller;
  - b. Two-way communications with a clear voice each way;
  - c. Ability to place and receive calls; and
  - d. Voice band between 300 HZ and 3000 HZ.
- 21. "Wire Center" -- The building in which one or more local switching systems are installed and where the outside cable plant is connected to the central office equipment.

#### R746-340-2. Records and Reports.

- A. Availability of Records -- Each telecommunications corporation shall make its books and records open to inspection by representatives of the Commission, the Division of Public Utilities, or the Office of Consumer Services (or any successor agencies) during normal operating hours.
- B. Retention of Records -- All records required by these rules shall be preserved for the period of time specified at 47 CFR 42, incorporated by this reference.
  - C. Reports --
- 1. Each telecommunications corporation shall maintain records of its operations in sufficient detail to permit review of its service performance.
- 2. Central offices with more than 500 local access lines, shall each report as promptly as possible to the Commission and the local news media, including, but not limited to, radio, TV, and newspaper, when applicable, failure or damage to the equipment or facilities which disrupts the local or toll service of 25 percent or more of the local access lines in that central office for a time period in excess of two hours.
  - D. Uniform System of Accounts -- The Uniform System

of Accounts for Class A and Class B telephone utilities, as prescribed by the Federal Communications Commission at 47 CFR 32 is the prescribed system of accounts to record the results of Utah intrastate operations.

- E. Data to be Filed with the Commission --
- 1. Terms and Conditions of Service -- Each telecommunications corporation shall have its tariff, price lists, etc., which describe the terms and conditions under which it offers public telecommunications services on file with the Commission, and where applicable, in accordance with the rules governing the filing of the information as prescribed by the Commission. It shall also provide the same information to the Commission in electronic format as requested by the Commission.
- 2. Exchange Maps -- Each telecommunications corporation shall have on file with the Commission an exchange area boundary map for each of its exchanges within the state. Each map shall clearly show the boundary lines of the exchange area wherein the telecommunications corporation serves. Exchange boundary lines shall be located by appropriate measurement to an identifiable location where that portion of the boundary line is not otherwise located on section lines, waterways, railroads, roads, etc. Maps shall show the location of major highways, section lines, geographic township and range lines and major landmarks located outside municipalities. An approximate distance scale shall be shown on each map.

#### R746-340-3. Engineering.

- A. Utility Plant -- Utility plant shall be designed, constructed, maintained and operated in accordance with the provisions outlined in the National Electrical Safety Code, 1993 edition, incorporated by reference.
- B. Party-line Service -- When party-line service is to be provided, no more than eight customers shall be connected on one local access line, unless approved by the Commission. The telecommunications corporation may re-group customers as may be necessary to carry out the provisions of this rule.

#### R746-340-4. Emergency Operation.

- A. Emergency Service -- Telecommunications corporations shall make reasonable arrangements to meet emergencies resulting from failures of service, unusual and prolonged increases in traffic, illness of personnel, fire, storm or other acts of God, and inform its employees as to procedures to be followed in the event of emergency in order to prevent or minimize interruption or impairment of telecommunication service.
- B. Battery Power -- Each central office shall have a minimum of three hours battery reserve.
- C. Auxiliary Power -- In central offices exceeding 5,000 lines, a permanent auxiliary power unit shall be installed.

#### **R746-340-5.** Maintenance.

- A. Maintenance of Plant and Equipment --
- 1. Each telecommunications corporation shall adopt and pursue a maintenance program aimed at achieving efficient operation of its system to permit the rendering of safe, adequate and continuous service at all times.
- 2. Maintenance shall include keeping all plant and equipment in a good state of repair consistent with safety and the adequate service performance of the plant affected.
  - B. Customer Trouble Reports --
- 1. Each telecommunications corporation shall provide for the receipt of customer trouble reports at all hours, and shall make a full and prompt investigation of and response to each complaint. The telecommunications corporation shall maintain a record of trouble reports made by its customers. This record shall include appropriate identification of the customer or service affected, the time, date and nature of the report, and the

action taken to clear the trouble or satisfy the complaint.

- 2. Provision shall be made to clear emergency out-ofservice trouble at all hours, consistent with the bona fide needs of customers and the personal safety of utility personnel.
- 3. Provisions shall be made to clear other out-of-service trouble not requiring unusual repair, within 48 hours of the report received by the telecommunications corporation, unless the customer agrees to another arrangement.
- 4. If unusual repairs are required, or other factors preclude clearing of reported trouble promptly, reasonable efforts shall be made to notify affected customers.
- C. Inspections and Tests -- Each telecommunications corporation shall adopt a program of periodic tests, inspections and preventive maintenance aimed at achieving efficient operation of its system and rendering safe, adequate, and continuous service. It shall file a description of its inspection and testing program with the Commission showing how it will monitor and report compliance with Commission rules or standards.
- D. Planned Service Interruptions -- If service must be interrupted for purposes of rearranging facilities or equipment, the work shall be done at a time which will cause minimal inconvenience to customers. Each telecommunications corporation shall attempt to notify each affected customer in advance of the interruption. Emergency or alternative service shall be provided, during the period of the interruption, to assure communication is available for local law enforcement and public safety units and agencies.

#### R746-340-6. Safety.

- A. Safety -- Each telecommunications corporation shall:
- 1. require its employees to use suitable tools and equipment to perform their work in a safe manner;
  - 2. instruct employees in safe work practices;
- 3. exercise reasonable care in minimizing the hazards to which its employees, customers and the general public may be subjected.

# R746-340-7. End User Service Standards For All Telecommunications Corporations.

- A. Public Telecommunications Services -- A telecommunications corporation providing public telecommunications services shall, excluding documented Allowed Service Disruption events listed under R746-340-1(B)(1):
- 1. meet minimum voice grade requirements as defined in R746-340-1(B)(19);
  - 2. meet network call completion standards:
- a. provide dial tone within three seconds on at least 98 percent of tested calls placed during average daily busy hours each month for each wire center; and
- b. assure that no interoffice facilities entirely within a telecommunications corporation's network, except choke network trunks, exceed two percent blocking. Intertandem facilities shall be governed by R746-365.

## **KEY:** procedures, telecommunications, telephone utility regulations

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#### R909. Transportation, Motor Carrier. R909-2. Utah Size and Weight Rule. R909-2-1. Purpose and Applicability.

The purpose of this rule is to protect and preserve Utah's highway infrastructure, enhance safety, and facilitate commerce. All commercial motor vehicle operators, and motor carriers engaged in the movement of over dimensional and over weight vehicles and loads must comply with permit conditions as specified in the Utah Size and Weight rule. These conditions apply to all over dimensional vehicles and loads.

#### R909-2-2. Authority.

This rule is enacted under the authority of Sections 41-1a-231, 41-1a-1206, 72-1-201, 72-7-402, 72-7-404, 72-7-406, 72-7-407, 72-9-301, and 72-9-502.

#### R909-2-3. Definitions.

- (1) "Appurtenance" as defined in CFR 23-658 and Section 72-7-402.
- (2) "Articulated vehicle" consists of two or more vehicles that are connected by a joint that can pivot.
- (3) "Bridge formula" is a bridge protection formula used by federal and state governments to regulate the amount of weight that can be put on each of a vehicle's axles, or the number of axles, and the distance between the axles or group of axles must be to legally carry a given weight.
- (4) "Cargo or cargo carrying length" means the total length of a combination of trailers or load measured from the foremost of the first trailer or load to the rearmost of the last trailer or load including all coupling devices.
- (5) "CSA" means the Compliance, Safety, Accountability program administered by the Federal Motor Carrier safety Administration, where they work together with state partners and industry to further reduce commercial motor vehicle crashes, fatalities, and injuries on our nation's highways
- (6) "Commercial vehicle" as defined in CFR 390.5 and Section 72-9-102.
- (7) "Daylight" means one-half hour before sunrise and one-half hour after sunset.
- (8) "Department" means the Utah Department of Transportation.
- "Divisible load" a load that can reasonably be dismantled or disassembled and does not meet the definition of non-divisible as defined in this section.
  - (10) "Division" means the Motor Carrier Division.
- (11) "Drawbar" means the connection between two vehicles, measured from box to box or frame to frame or actual drawbar, one of which is towing or drawing the other on a highway.
- "Dromedary unit" is a truck-tractor capable of (12)carrying a load independent of a trailer. Units manufactured prior to December 1, 1982 are exempt as a truck-trailer.
- (13) "Fixed axle" means an axle that is not steerable, self steering or retractable.
- (14) "Flagger" is a person that is trained to direct traffic using signs or flags to aid the over-dimensional load or vehicles in the safe movement along the highway as designated on the over-dimensional load permit.
- (15) "Full trailer" a vehicle without motive power designed for carrying property and for being drawn by a motor vehicle and constructed so that no part of its weight rests upon the towing vehicle.
  - (16) "High-risk motor carrier" is a carrier that is:
- (a) above the threshold in the Crash or Fatigue or Unsafe BASIC that is greater than or equal to 85%, plus one other BASIC at or above the "all other" motor carrier threshold; or
- (b) a motor carrier with any four or more BASIC's at or above the "all other" motor carrier threshold.
  - (17) "Highway" any public road, street, alley, lane, court,

place, viaduct, tunnel, culvert, bridge, or structure laid out or erected for public use, or dedicated or abandoned to the public, or made public in an action for the partition of real property, including the entire area within the right-of-way.

- (18) "Implement of husbandry" means every vehicle designed or adapted or used exclusively for an agricultural operation and only incidentally operated or moved upon the
- "Incidental" means transportation that occurs (19)occasionally or by chance, but does not exceed a distance of 20 miles.
- (20) "Interstate system" means any highway designated as an interstate or freeway. For the purpose of this rule: I-15, I-215, I-80, I-70, US 89 between I-84 and I-15 and SR 201 between I-15 and I-80 will be considered interstate.
- (21) "Laden" means carrying a load.(22) "Longer combination vehicle" or an LCV is a combination of truck, truck tractor, semi-trailer and trailers, which exceeds legal dimensions and operates on highways by permit for transporting divisible loads.
- (23) "Longer combination vehicle authority" means an authorization given to a specific company to exceed standard permitted length allowances for vehicle configuration on preapproved routes.
- (24) "Manufactured home" a transportable factory built housing unit constructed on or after June 15, 1976, in one or more sections, and designed to be used as a dwelling with or without a permanent foundation when connected to the required utilities, and includes the plumbing, heating, air-conditioning, and electrical systems.
- (25) "Manufactured mobile home" means a transportable factory built housing unit built prior to June 15, 1976, in accordance with a state mobile home code, which existed prior to the Federal Manufactured Housing and Safety Standards Act.
  - (26) "Motor carrier" as defined in Section 72-9-102.
  - (27) "MVR" means motor vehicle record.
- (28)"MUTCD" means Manual on Uniform Traffic Control Devices.
- (29) "Multi-trip" means two or more daily or a minimum of 10 weekly trips in the proximity of a port-of-entry.
- "Non-divisible" any load or vehicle exceeding applicable length, width, or height or weight limits which, if separated into smaller loads or vehicles would:
  - (a) compromise the intended use of the load or vehicle;
  - (b) destroy the value of the load or vehicle; or
- (c) require more than eight work hours to dismantle using appropriate equipment.
- (31) "Out-of-service" is a condition where a motor vehicle, because of mechanical condition or loading, is considered imminently hazardous and likely to cause an accident or breakdown; or where a driver violation renders a commercial vehicle operator unqualified to drive.
- (32) "Pole trailer" every vehicle without motive power designed to be drawn by another vehicle and attached to the towing vehicle by means of a reach, or pole, or by being boomed or otherwise secured to the towing vehicle, and is ordinarily used for transporting long or irregular shaped loads such as poles, pipes, or structural members generally capable of sustaining themselves as beams between the supporting connections.
- (33) "Port-of-entry by-pass permit" allows a motor carrier a temporary permit that would allow by-pass of a designated port of entry.
- (34) "Quad axle group" means a group of four consecutive fixed axles.
- (35) "Recreational vehicle" is a vehicle or vehicles that are driven solely as family or personal conveyances for noncommercial purposes.
  - "Retractable axle" is an axle which can be

mechanically raised and lowered by the driver of the vehicle, but which may not have its weight-bearing capacity mechanically regulated.

- (37) "Rocky mountain doubles" a tractor and two trailers, consisting of a long and a short trailer.
- (38) "Saddle mount" means a truck or tractor towing other vehicles with the front axle of each towed vehicle mounted on top of the frame of the proceeding vehicle or vehicles.
- "Secondary highway" is all other routes not designated as interstate or freeway. Two-lane, two-way highways are synonymous with secondary highways.
- (40) "Semi trailer" means every vehicle without motive power designed for carrying property and for being drawn by a motor vehicle and constructed so that some part of its weight and its load rests on or is carried by another vehicle.
- (41) "Special event" means the movement of an overdimensional load or vehicle.
- (42) "Special mobile equipment" or an SME means a vehicle or vehicles exempt from registration that is not designed or used primarily for the transportation of persons or property; is not designed to operate in traffic; and is only incidentally operated or moved over the highways.
- (43) "Special truck equipment" or an STE means a vehicle by nature of design that cannot meet the non-divisible weight allowances such as cement pump trucks, well boring trucks, or cranes with a lift capacity of five or more tons.

  (44) "Spread axle" is two single axles that exceed 96
- inches apart.
- (45) "Tandem axle" means two axles spaced not less than 40 inches nor more than 96 inches apart and having at least one common point of weight suspension.
- (46) "Tridem axle" means any three consecutive axles whose extreme centers are not more than 144 inches apart, and are individually attached to or articulated from, or both, a common attachment to the vehicle including a connecting mechanism designed to equalize the load between axles.

  (47) "Triple trailer" means a tractor and three trailers of
- approximately equal length.
- (48) "Truck" means any self-propelled motor vehicle, except a truck tractor, designed or used for the transportation of property, laden or un-laden.
- (49) "Truck tractor" means a motor vehicle designed and used primarily for drawing other vehicles and not constructed to carry a load other than a part of the weight of the vehicle and load that is drawn.
- (50) "Trunnion axle" an axle configuration with two individual axles mounted in the same transverse plane, with four tires on each axle.
- (51) "Trunnion axle group" two or more consecutive trunnion axles that are attached to the vehicle by a weight equalizing suspension system and whose consecutive centers are more than 40 inches, but not more than 96 inches apart.
- (52) "Turnpike doubles" means a tractor and two trailers of equal length.
  - (53) "UCR" means Unified Carrier registration.
  - (54) "Un-laden" means a vehicle is not carrying a load.
- (55) "Variable load suspension axle" or VLS is an axle that can be adjusted mechanically to various weight bearing capacities and can also be mechanically raised and lowered.
- (56) "Vehicle" every device in, upon, or by which any person or property is or may be transported or drawn upon a highway, except devices used exclusively upon rails or tracks.

#### R909-2-4. Legal Size Vehicle Dimensions.

- (1) Maximum legal vehicle dimensions, laden and unladen, that may be operated without special permits on Utah Highways:
  - (a) height: 14 feet
  - (b) width: 8 feet 6 inches; and

(c) length: See Table 1 Legal Size Vehicle Dimensions

#### TARIF 1

Legal	Size	Vehicle	Dimensions	

Maximum

Vehicle	Maximum Length	Comments
Single motor Vehicle	45 feet	Measured from bumper to bumper.
Trailer	48 feet	A trailer may not exceed 48 feet.
Semi-trailer	53 feet	There is no overall length limitation on a tractor and semi-trailer combination when the semi-trailer length is 53 feet or less.
Double trailer combinations	61 feet	Measured from the front of the first trailer to the rear of the second trailer, excluding appurtenances. There is no overall length limitation on a truck tractor and double trailer combination when the trailers coupled together measure 61 feet or less.
Stinger-steered	75 feet	Stinger-steered combinations are measured from bumper to bumper. Transporters may have 3 feet of front and 4 feet of rear overhang, but may not exceed 82 feet overall length.
Saddle Mount	97 feet	This will allow a maximum of three saddle mount vehicles, one power unit and one full mount.
Truck trailer combination	65 feet	Measured from bumper to bumper.
Dromedary unit	65 feet	Truck tractor, unloaded box deck and trailer. A dromedary unit is considered a truck trailer configuration whether laden or un-laden.
	75 feet	Dromedary units transporting Class 1 Explosives or munitions related Security materials, as specified by the Department of Defense, are allowed up to 75 feet of overall length on the interstates. US highways and reasonable access routes without requiring a permit.  Reasonable access means to the Interstate or US highway system.
All other combinations including recreational vehicles	65 feet	Measured from bumper to bumper.
Overhang	3 feet front 6 feet rear	Overhang may not carry any load extending more than 3 feet beyond the front of the power unit or more than 6 feet beyond the rear of the bed or body of the vehicle.
Drawbar	15 feet	The drawbar or other connection between any two vehicles, one of which is towing or drawing the other on a highway, may not exceed 15 feet in length from one vehicle to the other, measured from box to box or frame to frame, except in the case of a connection between any two vehicles transporting poles, pipe, machinery, or structural material that cannot be dismembered when

#### **R909-2-5.** Legal Weight Limitations.

(1) The maximum gross and axle weight limitations are noted in Table 2 and may not be operated in excess of:

transported upon a pole trailer.

Maximum Gross and Axle Weight Limitations

Single Wheel	10,500 pounds
Single Axle	20,000 pounds
Tandem Axle	34,000 pounds
Tridem Axle	Must comply with bridge formula
Gross Vehicle Weight	80,000 pounds

(2) An overweight permit must be obtained to authorize any exception to the maximum weight limitations listed in Table 2

#### **R909-2-6.** Tire Load Provision for Single Tires.

- (1) The use of narrow single tires, that are less than 14 inches wide, on any combination vehicle requiring an overweight or oversize permit shall not be allowed on single axles, except for steering axles, including self steering VLS, or retractable axles, or wide base tires, that are 14 inches or greater.
- (2) All axles having a weight in excess of 10,000 pounds shall be equipped with four tires per axles, or wide base single tires.
- (3) In circumstances where weight limitations are based on tire width, the manufacturer's size, as indicated on the sidewall will be used to determine maximum tire width:
- (a) for non-permitted or legal vehicles, no tire shall exceed 600 pounds per inch of tire width as indicated on the sidewall;
- (b) tire loading on vehicles requiring an oversize or overweight permit shall not exceed 500 pounds per inch of tire width for tires 11 inches wide or greater;
- (c) tires less than 11 inches wide shall not exceed 450 pounds per inch of tire width; and
- (d) except as provided in R909-2-6, single axle loading shall not exceed 20,000 pounds, and tandem axle loading shall not exceed 34,000 pounds.
- (4) Except for steering axles, self steering VLS and retractable axles, or wide based tires, that are 14 inches wide or greater as indicated by the manufacturer's sidewall rating, all axles weighing more than 10,000 pounds shall have at least four tires per axle.
- (a) For example: A tridem axle group that is designed for equalized weight distribution, equipped with single tires less than 14 inches in width, will be allowed 30,000 pounds. A tandem axle group that is designed for equalized weight distribution, equipped with single tires less than 14 inches in width will be allowed 20,000 pounds. All axles in the group must be duals or super singles to be allowed maximum weight.
- (5) Dual or super single tires, that are 14 inches or greater, are required on all trailer axles.

#### R909-2-7. Variable Load Axles.

- (1) Vehicles with variable load axles are limited as follows:
- (a) no more than three fixed axles shall be allowed in any group;
- (b) retractable or variable load suspension axles installed after January 1990 shall be self steering on power units or when augmenting a tridem group on trailers;
- (i) Non-divisible loads may be exempt from these restrictions upon written approval from the division.
- (c) no axle in a group with a retractable or VLS axle shall exceed legal or bridge formula weight requirements, or the manufacturer's tire rating; and
- (d) Controls for raising or lowering retractable or VLS axles may be located in the cab of the power unit. The pressure regulator valve shall be positioned outside of the cab and be inaccessible from the driver's compartment.

#### R909-2-8. General Oversize or Overweight Provisions.

(1) Except when entering on Northbound I-15 at the St. George Port of Entry, Westbound I-80 at the Echo Port of Entry, and Eastbound I-80 at the Wendover Port of Entry, the

- appropriate permit must be obtained prior to operating within the State of Utah.
- (2) Each oversize or overweight permit shall be carried in the vehicle or combination vehicles.
  - (a) The permit may be in paper or electronic format.
- (3) The conditions that must be met to obtain an oversize or overweight permit are:
- (a) the motor carrier complies with the financial responsibility obligations;
  - (b) the vehicle or vehicles must be properly registered;
- (c) the driver or drivers are properly licensed with appropriate endorsements;
- (d) the motor carrier complies with the Federal Motor Carrier Safety Regulations;
- (e) the motor carrier complies with the Hazardous Material Regulations; and
- (f) the motor carrier complies with the Unified Carrier Registration or UCR as required.
- (4) Exception. Length limitations do not apply to combinations of vehicles operated at night by a public utility when required for emergency repair of public service facilities or properties, or when operated with an oversize or overweight permit.
- (5) Liability of permittee. The applicant or permittee, as a condition for obtaining an oversize permit, shall assume all responsibility for crashes, including injury to any persons or damage to public or private property caused by their operations.
- (6) Indemnity clause. The applicant or permittee, agrees to indemnify and hold harmless the department from any and all claims resulting directly or indirectly from the operation and transportation of vehicles or combination of vehicles operating under an oversize or overweight permit.

#### R909-2-9. Transfer or Replacement of Permits.

- (1) Division personnel may transfer permits from one vehicle to another for a fee under the following conditions:
- (a) annual and semi-annual permits may be transferred to another unit within the same company;
  - (b) the customer has sold or purchased a vehicle; or
- (c) lease changes from one company to another by providing evidence of permit ownership.
- (2) A transfer permit will be issued with the same expiration date as the original permit.

### R909-2-10. Permit Revocation, Suspension and Confiscation.

- (1) Violations of any permit that may result in the revocation, suspension or confiscation of the permit include, but are not limited to:
- (a) speeding in excess of the posted speed limit or the speed indicated on the permit;
  - (b) lane travel;
  - (c) weather;
  - (d) load securement;
- (e) violations of the Federal Motor Carrier Safety Regulations; and
  - (f) violations of the Hazardous Material Regulations.
- (2) Before a vehicle can be moved, it must be made legal, properly permitted and all of the out-of-service violations corrected.
- (3) Patterns of non-compliance at a carrier level may result in the following actions:
  - (a) civil penalties;
  - (b) suspension or revocation of permit privileges; or
  - (c) an order to cease and desist operations.

#### R909-2-11. Weather Travel Restrictions.

(1) No carrier shall operate a permitted vehicle or vehicles in excess of 81 feet cargo or cargo carrying length, when the following conditions exist:

- (a) wind in excess of 45 m.p.h.;
- (b) any accumulation of snow and ice on the roadway; or
- (c) visibility less than 1,000 feet.

#### R909-2-12. Curfew Congestion Restrictions.

- (1) Unless otherwise authorized, travel is prohibited for loads or vehicles in excess of 10 feet wide, 105 feet overall length, and 14 feet in height, Monday thru Friday between 6 a.m. and 9 a.m. and between 3:30 p.m. and 6 p.m. mountain time on the following highways:
- (a) all highways south of Perry Willard Interchange, I-15, Exit #357:
  - (b) all highways in Weber, Davis, and Salt Lake Counties;
  - (c) all highways in Utah County north of I-15, Exit #261;
  - (d) SR 68, North of mile post 16 in Utah County;
- (e) I-80 East side of Salt Lake County mile post 139 to mile post 101 on the West side of Salt Lake County; and
  - (f) I-84 west of mile post 91.
- (2) The division may authorize exceptions to the curfew congestion restrictions based on mitigating circumstances.

#### R909-2-13. Holiday Travel Restrictions.

- (1) Travel is prohibited for loads in excess of 10 feet wide, 105 feet overall length, and 14 feet in height during the following holidays:
  - (a) Christmas Day;
  - (b) New Year's Day;
  - (c) Memorial Day;
  - (d) Independence Day;
  - (e) Labor Day; and
  - (f) Thanksgiving Day.
  - (2) Monday holiday observance:
- (a) when a holiday is observed on a Monday, travel is prohibited from 2 p.m. on Friday until daylight on the Tuesday following the recognized holiday.
- (3) Tuesday, Wednesday and Thursday holiday observance:
- (a) when the holiday is observed on a Tuesday, Wednesday, or Thursday, travel is prohibited from 2 p.m. on the day before the holiday until daylight the day after the holiday.
  - (4) Friday holiday observance:
- (a) when the holiday is observed on a Friday, travel is prohibited from 2 p.m. on Thursday until daylight on Monday following the recognized holiday.
- (5) The division may authorized exceptions to the holiday travel restriction based on mitigating circumstances.
- (6) The division may prohibit movement of oversize loads during days of anticipated high traffic volume such as those that occur during hunting seasons, other holidays, weather conditions, or special events.

#### R909-2-14. Night Time Restrictions.

- (1) Loads exceeding the following dimensions are restricted to daylight hours except as provided in R909-2-15:
  - (a) 14 feet high;
  - (b) 10 feet wide;
  - (c) 105 feet in length; or
  - (d) overhang in excess of 10 feet.

#### R909-2-15. Night Time Travel Provisions.

- (1) The movement of oversize loads at night will be allowed under the following conditions:
- (a) loads may not exceed 12 feet wide on secondary highways, 14 feet wide on interstates, or 14 feet high on all roadways;
- (b) loads exceeding 10 feet wide, 105 feet overall length, or 10 feet front or rear overhang are required to have one certified pilot escort on interstate highways and two on all

secondary highways;

- (i) Exception. A tow truck towing vehicles with a total length of 120 feet or 10 feet wide may travel during hours of darkness and does not require a pilot escort.
- (c) loads exceeding 92 feet overall length are required to have proper lighting every 25 feet, with amber lights to the front and sides of the load marking extreme width, and red to the rear; and
- (d) night time travel authorization does not supersede adverse weather conditions.
- (2) The division may authorize exceptions to the night time travel provisions based on mitigating circumstances.

#### R909-2-16. Oversize Divisible Load Provisions.

- (1) An oversize permit may be issued for moving a combination of vehicles and loads exceeding the legal limits under the following conditions:
- (a) the height of the combination or load does not exceed 14 feet;
- (b) the width of the combination or load does not exceed 8 feet 6 inches.
- (c) in combinations, a longer trailer shall precede the shorter trailer;
- (d) in multiple trailer combinations, a lighter trailer may not be placed in front of a heavier trailer when the weight difference is greater than 4000 pounds; and
- (e) drawbars exceeding 15 feet in length shall be marked with retro-reflective tape the entire length of the drawbar on both the left and right side of the drawbar.
- (i) The drawbar shall display an amber light on both the right and left side of the drawbar located near the center of the drawbar.

#### R909-2-17. Oversize Non-Divisible Load Provisions.

- (1) Permitted vehicles must comply with the following conditions:
- (a) all vehicles and loads shall be reduced to the minimum practical dimensions;
- (b) semi-annual and annual permits may be issued for dimensions up to, but not exceeding:
  - (i) 14 feet in height,
  - (ii) 14 feet 6 inches in width, and
  - (iii) 105 feet in length.
- (2) Exceptions may be granted by the division for annual permitted loads in excess of this section.
- (3) Bulldozer blades, loader buckets or similar equipment exceeding 16 feet in width shall be removed for transport and may be hauled on the same load with the machinery after removal.
- (4) Loads exceeding 17 feet in width on two-lane routes, 20 feet in width on interstates, or 17 feet 6 inches in height on all public highways may be allowed under the following terms and conditions:
- (a) the permittee shall notify the division by submitting a permit application online, of the dimensions of the oversize vehicle or load and the proposed route to be used;
- (b) the division will notify the department region or district permit official affected by the proposed route, and will obtain authorization for the move;
- (c) permittee must request authorization through the online system at least 48 hours in advance of the movement;
- (d) permit is not valid until the permittee has assumed the cost and responsibility to obtain utility company authorizations and clearances; and
- (e) the permittee will assume all costs when a certified police escort or escorts are required.
- (5) Tow trucks may purchase a semi-annual or annual non-divisible oversize permit up to 10 feet wide and 120 feet in length.

(a) Loads exceeding 10 feet wide and 120 feet long shall purchase a single trip permit.

### R909-2-18. Oversize Non-Divisible Load Provisions Requiring Pilot Escort Vehicles.

- (1) One pilot vehicle is required for vehicles or loads, which exceed the following dimensional conditions:
- (a) 12 feet in width on secondary highways for non-interstate, and 14 feet in width on divided highways for interstates;
- (b) 105 feet in length on secondary highways and 120 feet in length on divided highways; and
- (c) overhangs in excess of 20 feet shall have a pilot escort vehicle positioned to the front for front overhangs and to the rear for rear overhangs.
- (2) Two pilot escort vehicles are required for vehicles or loads which exceed the following dimensional conditions:
  - (a) 14 feet in width on secondary highways;
  - (b) 16 feet in width on divided highways;
- (i) mobile and manufactured homes with eaves greater than 12 inches shall be measured for overall width including eaves and pilot escort vehicles assigned as specified; or
  - (c) 120 feet in length on secondary highways;
  - (d) 16 feet in height on all highways; or
  - (e) when otherwise required by the division.

### **R909-2-19.** Oversize Non-Divisible Load Provisions Requiring Police Escorts.

- (1) Police escorts are required for vehicles with loads which exceed:
- (a) 17 feet wide or 17 feet 6 inches high on secondary highways; or
- (b) 20 feet wide or 17 feet 6 inches high on all highways;
- (c) All loads in excess of 175 feet in length must have a minimum of one police escort;
- (d) All loads in excess of 200 feet in length will require a minimum of two police escorts.
- (2) The division may require police escorts based on extenuating circumstances.

### R909-2-20. Oversize Non-Divisible Load Lighting, Signing and Flag Requirements.

- (1) Oversize non-divisible load lighting:
- (a) warning lights required when headlights are necessary;
- (b) front overhang in excess of three feet shall be marked with a steady, amber marker light and red flag;
- (c) rear overhang exceeding four feet shall be marked with red clearance lights for night travel;
- (d) vehicles with front or rear overhang exceeding 20 feet from the front or rear bumper of a vehicle, or from the center of the closest axle in the absence of a bumper, a rotating or flashing beacon visible from a minimum of 500 feet, and shall be displayed at a minimum height of four feet above ground;
- (e) tow vehicle headlights shall be operated on low beam, day or night, as an additional warning to traffic; and
- (f) night time travel, when authorized by the division may be permitted with marker lights indicating extreme width using amber lights front and center, and red lights to the rear.
- (2) Oversize non-divisible load sign requirements. Non-divisible oversize loads exceeding 10 feet in width, 14 feet in height and 105 feet in length shall display an "OVERSIZE LOAD" sign, to warn the motoring public that extra large vehicles are in operation. Signs must:
  - (a) be 7 feet by 18 inches;
- (b) have a yellow background with 10 inch high black letters that are painted with 1 5/8 inches wide stroke to read: "OVERSIZE LOAD";
  - (c) be impervious to moisture;

- (d) have front signs mounted on front bumper or on top of vehicle cab with letters presented toward the front of the vehicle:
- (e) have rear signs positioned at the rear most part of the Vehicle or load as feasible, ensuring in all cases that the load does not obstruct the view of the sign;
- (f) if possible, have the bottom edge of the sign be positioned not more than 5 feet above the road surface;
- (g) be mounted with adequate supporting anchorage, constructed, maintained, and displayed so that they are clearly legible at all times;
- (h) be covered, removed or placed face down when the vehicle is not engaged in an oversize movement; and
  - (i) oversize loads signs are not required on LCVs.
- (3) Oversize non-divisible load flag requirements. Red or orange flags must be affixed on all extremities when:
  - (a) vehicle or load exceeds 10 feet in width;
- (b) loads on a vehicle exceeding three feet to the front or four feet to the rear of the bed or body while in operation;
- (c) flags shall be completely clean and not torn, faded, or worn out and shall be fastened so as to wave freely; and
  - (d) over dimensional flagging is not required on LCVs.

#### R909-2-21. Convoys.

- (1) The movement of more than one permitted vehicle is allowed provided prior authorization is obtained from the division with the following conditions:
- (a) the number of permitted vehicles in the convoy shall not exceed two:
- (b) loads may not exceed 12 feet wide or 150 feet overall length;
- (c) distance between vehicles shall not be less than 500 feet or more than 700 feet;
- (d) distance between convoys shall be a minimum of one mile:
- (e) all convoys shall have a certified pilot escort in the front and rear with proper signs;
- (f) police escorts or department personnel may be required;
  - (g) convoys must meet all lighting requirements;
- (h) convoys are restricted to freeway and interstate systems; and
- (i) approval for convoys or night time travel may be obtained by contacting the division, and exceptions may be granted by the division on a case by case basis.

#### R909-2-22. Trailers in excess of 48 to 57 Feet in Length.

- (1) Semi-trailers exceeding 48 feet, and up to 53 feet in length are not required to purchase oversize permits when operating on or within one mile of state designated routes and US highways.
- (2) Vehicles operating more than one mile from state designated routes and US highways will require an oversize permit available on a single trip, semi annual or annual basis.
- (3) Trailers exceeding 53 feet but not to exceed 57 feet may acquire a single trip, semi annual or annual permit.
- (a) Trailers in excess of 53 feet must have LCV authority to purchase semi-annual and annual permits.

#### R909-2-23. Longer Combination Vehicles.

- (1) Motor Carriers operating longer combination vehicles or LCV's must apply and be approved to operate on designated routes on Utah's interstate system.
- (2) Authorized motor carriers may operate interstate LCV's with a cargo or cargo carrying length as follows:
- (a) a tractor trailer or tractor trailer combination in excess of 81 feet not to exceed 95 feet cargo or cargo carrying length; or
  - (b) a truck and two-trailer combination in excess of 92 feet

not to exceed 95 feet in length, 14 feet in height, or 8 feet 6 inches in width.

- (3) LCV conditions for operation:
- (a) in combinations, a longer trailer shall precede the shorter trailer;
- (b) non-divisible dimensions with a width greater than 8 feet 6 inches or height greater than 14 feet, may not be transported on LCV's; and
- (c) acceptable travel conditions exist in accordance with hazardous conditions for loads in excess of 81 feet cargo or cargo carrying length.
- (4) A truck and single trailer exceeding legal length may be permitted up to 88 feet, and requires LCV authority exceeding 88 feet up to 92 feet.
- (5) A dromedary unit when exceeding legal length may be permitted up to 88 feet.
- (6) LCV's and double trailers exceeding 81 feet cargo carrying length may not operate on secondary highways other than those pre-approved by the division.

#### R909-2-24. Overweight Divisible Load Provisions.

- (1) An overweight divisible load permit may be issued for moving a combination of vehicles and loads exceeding the legal limits under the following conditions:
- (a) The vehicle or combination of vehicles is properly registered for 78,001 to 80,000 pounds;
- (b) The width of the vehicle does not exceed 8 feet 6 inches wide or 14 feet high;
- (c) All axles weighing more than 10,000 pounds are required to have at least four tires per axle except for steering axles, self-steering variable load suspension or retractable axles, or wide base single tires, that are 14 inches or greater as indicated by the manufacturer's sidewall rating.
  - (2) Overweight divisible load options are:
  - (a) dual tires on all axles;
- (b) super wide single tires that are 14 inches wide or greater;
  - (c) not to exceed 10,000 pounds per axle;
- (d) the axle, groups of axles, and GVW do no exceed the bridge formula  $W = 500 \{LN/(N-1) + 12N+36\}$ ; and
- (e) all axles in the group must be duals or super singles to be allowed maximum authorized weight.
- (3) The combination unit will conform to the bridge formula and the legal axle and gross vehicle weight limits.
- (4) A divisible load permit may not be used to transport a non-divisible load.
- (a) Exception. An overweight non-divisible load may operate with a divisible overweight permit provided the axle, gross and bridge limitations do not exceed those specified on the permit.

#### R909-2-25. Overweight Non-Divisible Load Provisions.

- (1) Permitted vehicles must comply with the following conditions:
- (a) all vehicles and loads shall be reduced to the minimum practical dimensions; and
- (b) the vehicle or combination of vehicles is properly registered for 78,001 to 80,000 pounds or the total gross weight of the vehicle.
- (2) Actual weight must comply with the bridge table formula  $\sim 1.47 \times 500$  (LN/N-1 + 12N + 36).
- (3) A permit for a non-divisible load may not be used to transport a divisible load.
- (4) Vehicles with a gross vehicle weight of less than 125,000 may be permitted on a single trip, semi annual trip, or annual trip basis as described in Table 3:

#### TADIE 3

Single Axle	29,000	pounds
Tandem Axle	50,000	pounds
Tridem Axle	61,750	pounds
Trunnion Axle	60,000	pounds
Gross Weight	125.000	pounds

- (5) Tow-trucks may purchase a semi-annual, or annual non-divisible overweight permit as specified in Table 3.
- (a) Tow-truck loads exceeding the maximum limits in Table 3 shall purchase a single trip permit.

### R909-2-26. Overweight Non-Divisible Loads Exceeding 125,000 Pounds Gross or Axle Weights.

- (1) Loads exceeding 125,000 pounds gross, or axle weights in R909-2-24, may only purchase single trip permits.
- (2) Axle, bridge, and gross weight allowances will be determined based on the non-divisible bridge table formula  $\sim 1.47 \times 500 \text{ (LN/N-1} + 12N + 36)$  or in accordance with the bridge table.
- (3) 9 feet wide axles are allowed 7.5% more weight than 9 feet wide axles.
- (4) 10 feet wide axles are allowed 15% more weight than 8 feet wide axles.
- (5) When using an axle equipped with eight tires, rather than four, add 10% to the weight authorized for an 8 foot wide axle group.
- (6) All tires shall be in compliance with the manufacturers tire load rating as indicated on the tire side wall.
- (7) All STE operations must have an STE profile sheet when the axle limitations specified in Table 3 or bridge table are exceeded.

#### R909-2-27. Mobile and Manufactured Homes.

- (1) Mobile and manufactured homes exceeding 14 feet 6 inches to 16 feet in wall-to-wall width, transported on their own running gear, may be issued a single trip permit under the following conditions:
- (a) all trailer axles shall be equipped with operational brakes; and
- $(\acute{b})$  axle and suspensions shall not exceed manufacturer's capacity rating.
- (2) Paneling requirements of the open sides of a mobile manufactured home:
- (a) a rigid material of 0.5 millimeter plastic sheathing backed by a rigid grillwork not exceeding squares of four feet to prevent billowing must fully enclose the open sides of the units in transit.
- (3) Rear mounted stop and turn signal lights shall be a minimum 6 inches in diameter with a type 35 red reflector lens.
- (a) The lens shall be mounted not more than 18 inches from the outer edge of the unit and not less than 15 inches or more than 8 feet above the road surface.
- (b) Houses, buildings, and structures not manufactured or built to be transported, will not require tail, brake, or signal lights mounted on the structures as certified pilot and police escort vehicles provide sufficient warning of the intent to brake, turn or stop.
- (4) Two safety chains shall be used, one each on the right and left sides but separate from the coupling mechanism connecting the tow vehicle and the mobile and manufactured home while in transit.
- (5) Tow Vehicles. Tow vehicles shall comply with the following minimum requirements:
- (a) conventional or cab-forward configuration shall have a minimum wheelbase of 120 inches;
- (b) cab-over engine tow vehicles shall have a minimum wheelbase of 89 inches;
  - (c) have a minimum of four rear tires; and
- (d) mirrors on each side of the tow vehicle shall be arranged so that the driver can see the entire length of both sides

of the towed unit.

- (6) Trailer brake requirements:
- (a) mobile manufactured homes in excess of 8 feet 6 inches wide, up to 12 feet wide and equipped with one axle, must have operational brakes; and
- (b) a minimum of two axles equipped with operative brake assemblies is required on each mobile manufactured home unit in excess of 12 feet wide.

# R909-2-28. Pilot Escort Requirements and Certification Program.

- (1) Pilot escort driver requirements. Individuals who operate a pilot escort vehicle must meet the following requirements:
  - (a) must be a minimum of 18 years of age;
- (b) must possess a valid driver's license for the state jurisdiction in which the driver resides;
- (c) must obtain a certification card by an authorized qualified certification program as outlined in this section, and shall have it in their possession at all times while in pilot escort operations;
- (d) within 30 days pilot escort drivers must provide a current Motor Vehicle Record (MVR) certification to the qualified certification program at the time of the course;
- (e) no passengers under 16 years of age are allowed in pilot escort vehicles during movement of oversize loads;
- (f) a pilot escort driver may not perform as a tillerman while performing pilot escort operations; and
- (g) a pilot escort driver must meet the requirements of 49 CFR 391.11 if using a vehicle for escort operations in excess of 10.000 lbs.
  - (2) Driver certification process.
- (a) Drivers domiciled in Utah must complete a Utah pilot escort certification course authorized by the division. A list of authorized instructors may be obtained by contacting (801) 965-4892.
- (b) Pilot escort drivers domiciled outside of Utah may operate as a certified pilot escort driver with another state's certification credential, provided the course meets the minimum requirements outlined in the Pilot Escort Training Manual Best Practices Guidelines as endorsed by the Specialized Carriers and Rigging Association, Federal Highway Administration, and the Commercial Vehicle Safety Alliance.
- (c) The department may enter into a reciprocal agreement with other states provided they can demonstrate that course materials are comprehensive and meet minimum requirements outlined by the department.
- (i) A current listing of reciprocity states may be obtained by contacting the division at 801-965-4892.
- (d) The pilot escort driver's initial certification expires four years from the date issued, and it is the responsibility of the driver to maintain certification.
- (i) One additional four-year certification may be obtained through a mail-in or on-line re-certification process provided by a qualified pilot escort training entity.
  - (3) Suspensions and revocations.
- (a) Pilot escort drivers may have their certification denied, suspended, or revoked by the division if it is determined that a disqualifying offense has occurred within the previous four years.
- (b) Drivers convicted of serious traffic violations such as excessive speed, reckless driving and driving maneuvers reserved for emergency vehicles, driving under the influence of alcohol or controlled substances may have their certification denied, suspended, or revoked by the division.
- (c) The division may suspend for first offenses up to one year. Subsequent offenses may result in permanent revocation of driver certification.
  - (d) When a driver is denied pilot escort driving privileges

for reasons other than the conditions set forth in this rule, the individual may file an appeal.

- (i) The appeals shall be handled by a steering committee created by the division.
- (e) The steering committee shall have the powers granted to the deputy director in R907-1-3 for appeals from other division administrative actions. This committee's decision, if adopted by the director of the division, will be considered a final agency order under Administrative Procedures in R907-1.
  - (4) Pilot escort vehicle standards.
- (a) Pilot escort vehicles may be either a passenger vehicle or a two-axle truck with a 95 inch minimum wheelbase and a maximum gross vehicle weight of 12,000 lbs and properly registered and licensed as required under Sections 41-1a-201 and 41-1a-401.
- (b) Equipment shall not reduce visibility or mobility of pilot escort vehicle while in operation.
- (c) Trailers may not be towed at any time while in pilot escort operations.
- (d) Pilot escort vehicles shall be equipped with a two-way radio capable of transmitting and receiving voice messages over a minimum distance of one-half mile.
- (i) Radio communications must be compatible with accompanying pilot escort vehicles, utility company vehicles, permitted vehicle operator and police escort, when necessary.
- (ii) When operating with police escorts a CB radio is required.
  - (e) Pilot escort vehicles may not carry a load.
- (5) Pilot escort vehicle signing requirements. Sign requirements on pilot escort vehicles are as follows:
- (a) pilot escort vehicles must display an "OVERSIZE LOAD" sign, which must be mounted on the top of the pilot escort vehicle;
- (b) signs must be a minimum of 5 feet wide by 10 inches high visible surface space, with a solid yellow background and 8 inch high by 1 inch wide black letters. Solid is defined as when being viewed from the front or rear at a 90-degree angle, no light can transmit through;
- (c) the sign for the front pilot escort vehicle shall be displayed so as to be clearly legible and readable by oncoming traffic at all times; and
- (d) the rear pilot escort vehicle shall display its sign so as to be readable by traffic overtaking from the rear and clearly legible at all times.
- (6) Pilot escort vehicle lighting requirements. Two methods of lighting are authorized by the division. Requirements are as follows:
- (a) two AAMVA approved amber flashing lights mounted with one on each side of the required sign. These shall be a minimum of six inches in diameter with a capacity of 60 flashes per minute with warning lights illuminated at all times during operation;
- (b) an AAMVA approved amber rotating, oscillating, or flashing beacon or light bar mounted on top of the pilot escort vehicle. This beacon light bar must be unobstructed and visible for 360 degrees with warning lights illuminated at all times during operation; and
- (c) incandescent, strobe or diode lights may be used provided they meet the above criteria.
- (7) Pilot escort vehicle equipment requirements. Pilot escort vehicles shall be equipped with the following safety items:
- (a) standard 18-incH or 24-inch red and white "STOP" and black and orange "SLOW" paddle signs. For nighttime travel moves, signs must be reflective in accordance with MUTCD standards;
- (b) nine reflective triangles or 18-inch reflective orange traffic cones, not to replace or be replaced by items (c) or (d);
  - (c) eight red-burning flares, glow sticks or equivalent

illumination device approved by the division;

- (d) three orange 18 inch high cones;
- (e) a flashlight with a minimum 1 1/2 inch lens diameter, with extra batteries or charger. An emergency type shake or crank flashlight will not be allowed;
- (f) 6-inch minimum length red or orange cone or traffic wand for use when directing traffic;
- (g) an orange hardhat and class 2 safety vest for personnel involved in pilot escort operations. Class 3 safety vests are required for nighttime travel moves;
- (h) a height-measuring pole made of a non-conductive, non-destructive, flexible or frangible material, only required when escorting a load exceeding 16 feet in height;
  - (i) a fire extinguisher;
  - (j) a first aid kit that is clearly marked;
- (k) one spare "OVERSIZE LOAD" sign, 7 feet by 18 inches;
  - (l) one serviceable spare tire, tire jack and lug wrench;
- (m) a handheld two way simplex radio or other compatible form of communication for operations outside pilot escort vehicles; and
- (n) vehicles shall not have unauthorized equipment on the vehicle such as those generally reserved for law enforcement personnel.
- (8) Police escort vehicle equipment and safety requirements. Police escort vehicles shall be equipped with the following safety items:
- (a) all officers must have a CB radio to communicate with the pilot and transport vehicles;
- (b) officers shall complete a Utah Law Enforcement Check List and Reporting Criteria Form;
- (c) officers shall verify that all pilot escorts are in possession of current pilot escort inspections, or they shall complete an inspection prior to load movement;
- (d) police vehicles must be clearly marked with emergency lighting visible 360 degrees; and
- (e) officers shall be in uniform while conducting police escort moves.
  - (9) Insurance for pilot escort vehicles.
- (a) Driver shall posses a current certificate of insurance or endorsement which indicates that the operator, or the operator's employer, has in full force and effect not less than \$750,000 combined single limit coverage for bodily injury and property damage as a result of the operation of the escort vehicle, the escort vehicle operator, or both causing the bodily injury and property damage arising out of an act or omission by the pilot escort vehicle operator of the escort duties required by the regulations. Such insurance or endorsement, as applicable, must be maintained at all times during the term of the pilot escort certification.
- (b) Pilot escort vehicles shall have a minimum amount of \$750,000 liability. This is not a cumulative amount.
- (10) Pre-trip planning and coordination requirements. A co-ordination and planning meeting shall be held prior to load movement. The drivers carrying or pulling the oversize loads, the pilot escort vehicle drivers, law enforcement officers, department personnel, and public utility company representatives shall attend as required. When police escorts are present, a Utah Law Enforcement Check List and Reporting Criteria Form must be completed. This meeting shall include discussion and coordination on the conduct of the move, including at least the following topics:
- (a) the person designated as being in charge such as a department representative or a law enforcement officer;
- (b) all documentation for authorized routing and permit conditions is distributed to all appropriate individuals involved in the move;
  - (c) communication and signals coordination;
  - d) permitted dimensions will be verified with

measurement of load dimensions; and

- (e) copies of permit and routing documents shall be provided to all parties involved with the permitted load movement.
- (11) Permitted vehicle restrictions on certain highways. Certified pilot escort operators must refer to highway restrictions specified in the secondary highway restrictions prior to all load movements.
- (12) Flagging requirements. During the movement of an over-dimensional load or vehicle, the pilot escort driver, in the performance of the flagging duties required by R909-2-28, may control and direct traffic to stop, slow or proceed in any situations where it is deemed necessary to protect the motoring public from the hazards associated with the movement of the over-dimensional load or vehicle. The pilot escort driver, acting as a flagger, may aid the over-dimensional load or vehicle in the safe movement along the highway designated on the over-dimensional load permit and shall:
- (a) assume the proper flagger position outside the pilot escort vehicle, and as a minimum standard, have in use the necessary safety equipment as defined in 6E.1 of the MUTCD;
- (b) use "STOP" and "SLOW" paddles or a 24-inch red or florescent orange or red square flag to indicate emergency situations, and other equipment as described in 6E.1 of the MUTCD; and
- (c) comply with the flagging procedures and requirements as set forth in the MUTCD and the Utah Department of Transportation Flagger Training Handbook.

### R909-2-29. Requirements for Pilot Escort Qualified Training and Certification Programs.

- (1) Application process. Application to become a thirdparty pilot escort trainer or instructor shall be made on a form furnished by the division, and shall include the following:
  - (a) name and address of entity;
  - (b) list of instructors;
- (c) resumes of each instructor outlining related experience in the pilot escort, heavy haul, academia, or commercial vehicle enforcement fields;
  - (d) a copy of entity's business license;
- (e) sample of digital image certification card that will be issued to students upon completion of the course;
- (f) sample of "Flagger" certification card that will be issued to students upon completion of the course;
- (g) procedural guidelines that outline security measures implemented to safeguard student's personal information; and
- (h) copies of all course curriculum and testing materials. Course materials will be reviewed and approved by the division to ensure that all requirements are met.
- (2) Course curriculum requirements. An extensive course curriculum description and information can be obtained by contacting the division at (801) 965-4892. Course curriculum to certify pilot escort drivers to operate in Utah must cover the following topics:
  - (a) division rules governing over-size load movements;
  - (b) pilot escort operations;
  - (c) flagging maneuvers for over dimensional loads;
- (d) oversize or overweight load movement, coordination, planning and communication requirements and best practices;
  - (e) pilot escort vehicle positioning and situational training;
  - (f) rail grade crossing safety;
  - (g) routing techniques, including pre-trip surveys; and
  - (h) insurance coverage requirements and liability issues.
  - (3) Testing procedures.
- Testing materials shall be submitted to the division for approval. Tests should be structured with a minimum of 40 questions per exam. A minimum of two different examinations shall be submitted and used randomly during the instruction of the course and structured as follows:

- (a) 12 Fill in the blank;
- (b) 12 Multiple choice;
- (c) 12 true and false questions;
- (d) one to six questions dealing with safety equipment;
- (e) one to four questions dealing with the duties of pilot escort drivers;
- (f) one to six questions dealing with maintenance of equipment; and
- (g) one to six questions dealing with items that must be collected in a route survey.
- (4) Grading of examinations. Entity must provide an explanation of how the test will be administered.
  - (5) Students must pass with an 80% score to be certified.
- (6) Students receiving less than 80% score will be allowed to attend one additional class without additional cost except for reimbursement of any additional materials and postage costs.
- (7) When a contract is terminated with the third party pilot and escort trainer, it will be the responsibility of the entity to provide an electronic database to the division, of all students that have completed the course.
  - (8) Applicant Recertification Procedures.
- (a) Entity shall provide means in which an individual may be re-certified either by mail or the internet.
- (b) Entity shall submit written procedures documenting the process for the examination that will allow the applicant recertification. The examination shall not be a duplicate of the examination used during the initial certification process and should be constructed as to educate the student on updates pertaining to pilot escort certification and legal requirements.
- (c) Re-certification tests shall be structured as outlined in R-909-2-29.
- (d) Applicant's receiving less than 80% score will be allowed to retake the certification exam one additional time at no additional class without additional cost except for reimbursement of any additional materials and postage costs.
- (e) Students receiving less than 80% score will be allowed to attend one additional class or certify by mail or online without additional cost except for reimbursement of any additional materials and postage costs.
- (9) Training costs. Costs associated with providing classroom instruction, materials, testing and credentialing will be the responsibility of the authorized training entity.
- (a) These costs may be passed on to the students for certification in the form of tuition determined by the training entity based on business model and expenses.
- (b) Cost proposal and course fees must be submitted to the division for approval as part of the application process.
- (10) Suspensions and revocations of pilot escort training entities.
- (a) The division may suspend or revoke the entity's ability to provide services if the entity fails to meet conditions and requirements set forth in r909-2-29.
- (b) If an entity has its authority to provide services revoked or suspended, the entity may appeal the decision.
- (i) The appeals shall be handled by a steering committee created by the division.
- (ii) The steering committee shall have the powers granted to the department's deputy director for appeals from other division administrative actions.
- (iii) This committee's decision, if adopted by the director of the division, will be considered a final agency order under the Utah Administrative Procedures Act.
  - (11) The division has the right to review:
  - (a) rates;
  - (b) fees;
  - (c) procedures; and
- (d) the certification process established by the entity whenever the division deems it necessary to ensure compliance with this rule.

- (12) Record retention and data management requirements. Authorized pilot escort qualified training and certification entities or institutions shall maintain the following certification and recertification records for a period of eight years:
  - (a) student's name, address, and contact information;
- (b) driver's license number, original MVR and original proof of insurance information from insurance provider;
  - (c) copy of each student's written exam;
- (d) digital copy of certification flagger card, including photo;
  - (e) training and expiration dates on all students;
  - (f) re-certification and expiration dates; and
- (g) list of instructors, proctors, administrators, and a copy of their resumes and date of classroom instruction and recertification dates providing services.
- (13) Records may be scanned and kept electronically provided entity has necessary data backup and retrieval procedures.
- (a) The division has the right to review any records retained and may observe the instruction given both in the classroom and through the re-certification process whenever the division deems it necessary to insure compliance with this rule.
- (b) The loss, mutilation or destruction of any records which an entity is required to maintain, must be immediately reported by the entity by affidavit stating the date such records were lost, mutilated, or destroyed, and the circumstances involving such loss, mutilation, or destruction.
- (c) All records must be retained by the entity for eight years, with the exception of the computerized file, which is to be kept permanently, during which time the entity shall be subject to inspection by the division during reasonable business hours. In the event that the entity goes out-of-business, the permanent record shall be submitted by the entity to the division.
- (d) It is the responsibility of the entity to provide a list of applicants that have successfully re-certified along with the corresponding grade to the division at the end of each quarter of each calendar year.
- (e) All records, including computerized records, must be provided to the division when requested for the purpose of an audit or review of the entities records. Failure to provide all records as requested by the division is a violation of this rule.
  - (f) Entities shall maintain accurate, up to date records.

# R909-2-30. Farmers, Implements of Husbandry and Agricultural Operations.

- (1) Vehicle combinations for hay truck operations may transport two rolls or bales of hay side by side when:
- (a) the two rolls or bales are 10 feet or less in combined width;
- (b) the load is being operated with a valid non-divisible oversize permit;
- (c) oversize loads exceeding 8 feet 6 inches may not be transported on double trailers exceeding 61 feet cargo or cargo carrying length;
- (d) the load must meet all other divisible load requirements in R909-2-24; and
  - (e) loads are properly secured.
- (2) Implements of husbandry moved by a farmer, rancher, or his employees in connection with an agricultural operation must comply with:
- (a) every farm tractor and towed farm equipment, towed or self-propelled implements of husbandry, designed for operation at speeds not in excess of 25 miles per hours, shall at all times be equipped with a slow moving vehicle emblem mounted on the rear; and
- (b) every farm tractor and every self-propelled implement of husbandry manufactured or assembled after January 1970 shall be equipped with vehicular hazard warning lights visible

from a distance of not less than 1,000 feet to the front and rear in normal sunlight, which shall be displayed whenever any such vehicle is operated upon a highway.

#### **R909-2-31.** Snow Plow Operations.

- (1) Blades in excess of 8 feet 6 inches must be equipped with a yellow, rotating beacon warning light.
- (2) Snow plows with up to 12 feet wide blades may operate without oversize permits, when they are in compliance with:
- (a) lights which provide adequate illumination when the blade is in either the up, or down position;
  - (b) signaling lights shall not be obscured; and
- (c) blades must be angled so that the minimum width is exposed to oncoming traffic during periods of travel between jobs.

#### R909-2-32. Parade Floats.

- (1) Parade floats are not required to obtain an overweight or oversize permit, but they must meet the following requirements:
  - (a) all floats must have sufficient proof of insurance;
- (b) all floats must carry the necessary safety equipment for the safe operation of the vehicle during movement;
  - (c) the float driver must have a clear 360 degree visibility;
- (d) movement to and from parades should be made only during daylight hours unless the vehicle is adequately lighted and there is minimal congestion; and
- (e) floats in excess of 14 feet in height, must be routed by

#### R909-2-33. Transportation of Utility Poles.

- (1) Utility poles may be transported up to 120 feet in overall length, including overhangs, with single trip, semi-annual or annual permit in accordance with:
  - (a) oversize load restrictions;
  - (b) pilot escort requirements;
  - (c) travel restrictions; and
  - (d) signing and lighting requirements.
- (2) Permits are issued to the trailer transporting the poles using the trailer registration information.
- (a) Upon company request, the permit may be issued to the truck or truck tractor.
- (b) Utility poles exceeding 120 feet shall purchase a single trip, non-divisible oversize permit.

#### R909-2-34. Special Mobile Equipment.

- (1) Special mobile equipment or SME refers to vehicles:
- (a) not designed or used primarily for the transportation of persons or property;
  - (b) not designed to operate in traffic; and
  - (c) only incidentally operated or moved over the highways.
- (2) Special mobile equipment exempt from registration includes:
  - (a) farm tractors; and
- (b) off road motorized construction or maintenance equipment including backhoes, bulldozers, compactors, graders, loaders, road rollers, tractors, trenchers, and ditch digging apparatus.
- (3) Heavy equipment designed for off-highway use such as scrapers, loaders, off highway cranes, and rock trucks, but not tracked vehicles may be issued single trip permits to operate under their own power, on approved routes other than interstate highways, as follows:
- (a) the distance traveled shall not generally exceed 20 miles;
- (b) only daylight operations are authorized and all oversize restrictions apply;
  - (c) weights must comply with the bridge formula for non-

divisible loads;

- (d) single axles equipped with single tires shall not be authorized to exceed 40,000 pounds;
  - (e) a minimum of one pilot escort vehicle is required; and (f) special mobile equipment shall be routed by the
- division.

  (4) Special mobile equipment or SME affidavit. All persons who operate or cause to operate an SME exempt from registration shall submit a completed special mobile equipment affidavit to the division.
- (a) To be deemed complete, an affidavit must be on the form provided by the division and all required fields filled in. Affidavits will be available at all ports of entry. Affidavits shall be turned into a port of entry.
- (b) Special mobile equipment exempt from registration shall carry a copy of the approved affidavit in the vehicle at all times:
- (c) Vehicles that are not special mobile equipment shall register with the Utah State Tax Commission prior to operating the vehicle on a public highway.
- (d) Upon receipt of a denial of special mobile equipment, if the owner or operator wishes to appeal the decision of the division, a petition may be filed with the department, within 30 days.
- (i) A response to an appeal from the department will be made in writing within 30 days.

#### R909-2-35. Special Truck Equipment.

- (1) The following vehicle configurations are considered special truck equipment:
  - (a) concrete pumper trucks;
- (b) cranes or trucks performing crane service with a crane lift capacity of five tons or more; and
  - (c) well boring trucks.
- (2) Vehicles classified as special truck equipment may be issued an oversize or overweight permit when exceeding legal dimensions.
- (a) An approved profile sheet for special truck equipment shall be carried in the vehicle with the permit, when the axle limitations specified in R909-2-5 Table 2 or actual bridge or gross are exceeded.
- (3) Vehicles classified as special truck equipment are eligible for a 50 % registration fee reduction.

#### R909-2-36. Port-of-Entry By-Pass Permit Provisions.

- (1) A temporary by-pass permit may be issued to accommodate the multi-trip, highway transportation needs to motor carriers who meet the following criteria.
- (a) Motor carriers shall meet the "Multi-trip" definition to receive and maintain by-pass privileges.
- (i) A motor carrier may receive an exception from this requirement on a case-by-case basis, if the motor carrier is able to demonstrate that denial of a by-pass permit will cause a hardship if the vehicle has to be diverted to a port-of-entry.
- (b) The basis for qualification to participate in the by-pass program is based in part on the carrier's safety history as shown in the Federal Motor Carrier Safety Administration's Safety Measurement System.
- (i) A carrier with a CSA basic scores equal to or greater than the intervention thresholds noted in Table 4 for General, HM and Passenger, plus one other BASIC at or above the motor carrier threshold is not eligible to participate in the by-pass program.
- (ii) A carrier is not eligible for a by-pass permit when the carrier meets the definition of a High-Risk Motor Carrier in Table 4.

BASIC	General	HM	Passenger
Unsafe Driving	65%	60%	50%
Fatigue Driving (HOS)	65%	60%	50%
Driver Fitness	80%	75%	65%
Controlled Substances and Alcohol	l 80%	75%	65%
Vehicle Maintenance	80%	75%	65%
Cargo-Related	80%	75%	65%
Crash Indicator	65%	60%	50%

- (c) A carrier may become eligible for a by-pass permit after a focused or comprehensive review indicates that the carrier is in compliance.
- (d) As a condition of receiving a by-pass permit, a motor carrier is subject to audits, safety assessments, and inspections as the division considers necessary in order to carry out state and federal law.
- (e) Vehicles that obtain by-pass privileges must have a weight ticket, from a scale certified by the Department of Agriculture, available for inspection by law enforcement. Scale tickets must be electronically printed and shall specify the time, date, unit-specific information, and destination.
  - (2) By-pass applications shall be submitted to the division.
  - (a) By-pass privilege carriers must re-apply yearly.
- (b) Subcontractors operating under their own authority must apply for by-pass privileges independently.
- (c) Carriers who lease vehicles from a subcontractor must ensure that the established by-pass criterion is met to maintain privileges.
- (d) By-pass permit privileges are valid from the approval date and expire at the end of the application year on December 31.
- (e) Applications must show routing information including point of origin, destination, and routine routes traveled.
- (3) Approved vehicles within a motor carrier's fleet will be issued a by-pass decal, specific to each individual vehicle, and will receive a by-pass certificate that shall be carried in the vehicle.
- (4) By-pass privileges may be granted to carriers traversing multiple ports of entry within the same route.
- (5) Authorized by-pass routes are allowed for the following Port of Entries:
- (a) Daniels Port of Entry on SR 40 with empty vehicles, traveling eastbound only;
- (b) Kanab Port of Entry on Highway 89 from Kanab's Main Street to the Kanab Port of Entry, while traveling on Hwy 389 between Las Vegas, Nevada and Page, Arizona, and all vehicles must clear the St. George Port of Entry;
- (c) Perry Port of Entry may be by-passed and travel on Highway 89 between Brigham City and Ogden; and
- (d) Monticello Port of Entry may be by-passed on US-191 with empty vehicles only.
- (6) By-pass privileges may be revoked or temporarily suspended should a carrier fail to meet the safety standards as set forth in the:
- (a) Compliance, Safety, Accountability (CSA) program of the Federal Motor Carrier Safety Administration;
  - (b) Federal Motor Carrier Safety Regulations;
  - (c) size and weight limitations;
  - (d) by-pass zone routes; and
  - (e) out-of-service criteria.
- (7) When an application for a by-pass permit is denied the motor carrier may file an appeal.
- (a) The appeal shall be handled by the division hearing
- (8) The division will notify local law enforcement agencies of those carriers meeting the criteria for by-pass privileges.

## R909-2-37. Annual Review of Permit Regulations and Conditions.

(1) During the regularly scheduled Motor Carrier Advisory Board meeting in April of each year, the board will review permit conditions and regulations as needed. The board is not required to review each of these items every year.

- (2) This meeting will provide a forum for interested parties to provide evidence in support of regulation or permit condition modification.
- (3) All interested parties must notify the division of these issues by March 1st of each year to ensure placement on the agenda
- (4) Any approved changes to permit conditions or regulations will be incorporated into this rule.

KEY: trucks, safety regulations, permits

November 26, 2012 72-1-201

Notice of Continuation June 16, 2014 72-7-406
72-9-303
41-1a-102
41-1a-231
41-1a-1206
72-7-402
72-7-404
72-7-407
72-9-301

72-9-502

R986. Workforce Services, Employment Development. R986-200. Family Employment Program. R986-200-201. Authority for Family Employment Program (FEP) and Family Employment Program Two Parent (FEPTP) and Other Applicable Rules.

- (1) The Department provides services to eligible families under FEP and FEPTP under the authority granted in the Employment Support Act, UCA 35A-3-301 et seq. Funding is provided by the federal government through Temporary Aid to Needy Families (TANF) as authorized by PRWORA.
- (2) Rule R986-100 applies to FEP and FEPTP unless expressly noted otherwise.

#### R986-200-202. Family Employment Program (FEP).

- (1) The goal of FEP is to increase family income through employment, and where appropriate, child support and/or disability payments.
- (2) FEP is for families with no more than one able bodied parent in the household. If the family has two able bodied parents in the household, the family is not eligible for FEP but may be eligible for FEPTP. Able bodied means capable of earning at least \$500 per month in the Utah labor market.
- (3) If a household has at least one incapacitated parent, the parent claiming incapacity must verify that incapacity in one of the following ways:
  - (a) receipt of disability benefits from SSA;
  - (b) 100% disabled by VA; or
  - (c) by submitting a written statement from:
  - (i) a licensed medical doctor;
  - (ii) a doctor of osteopathy;
- (iii) a licensed Mental Health Therapist as defined in UCA 58-60-102;
  - (iv) a licensed Advanced Practice Registered Nurse; or
  - (v) a licensed Physician's Assistant.
- (d) the written statement in paragraph (c) of this subsection must be based on a current physical examination of the parent, not just a review of parent's medical records.
- (4) Incapacity means not capable of earning \$500 per month. The incapacity must be expected to last 30 days or longer.
- (5) An applicant or parent must cooperate in the obtaining of a second opinion regarding incapacity if requested by the Department. Only the costs associated with a second opinion requested by the Department will be paid for by the Department. The Department will not pay the costs associated with obtaining a second opinion if the parent requests the second opinion.
- (6) An incapacitated parent is included in the FEP household assistance unit and the parent's income and assets are counted toward establishing eligibility unless the parent is a SSI recipient. If the parent is a SSI recipient, that parent is not included in the household and none of the income or assets of the SSI recipient is counted.
- (7) An incapacitated parent who is included in the household must still negotiate, sign and agree to participate in an employment plan. If the incapacity is such that employment is not feasible now or in the future, participation may be limited to cooperating with ORS and filing for any assistance or benefits to which the parent may be entitled. If it is believed the incapacity might not be permanent, the parent will also be required to seek assistance in overcoming the incapacity.

#### R986-200-203. Citizenship and Alienage Requirements.

- (1) All persons in the household assistance unit who are included in the financial assistance payment, including children, must be a citizen of the United States or meet alienage criteria.
- (2) An alien is not eligible for financial assistance unless the alien meets the definition of qualified alien. A qualified alien is an alien:
  - (a) who is paroled into the United States under section

212(d)(5) of the INA for at least one year;

- (b) who is admitted as a refugee under section 207 of the INA:
  - (c) who is granted asylum under section 208 of the INA;
- (d) who is a Cuban or Haitian entrant in accordance with the requirements of 45 CFR Part 401;
- (e) who is an Amerasian from Vietnam and was admitted to the United States as an immigrant pursuant to Public Law 100-202 and Public Law 100-461;
- (f) whose deportation is being withheld under sections 243(h) or 241(b)(3) of the INA;
- (g) who is lawfully admitted for permanent residence under the INA,
- (h) who is granted conditional entry pursuant to section 203(a)(7) of the INA;
- (i) who meets the definition of certain battered aliens under Section 8 U.S.C. 1641(c); or
  - (j) who is a certified victim of trafficking.
- (3) All aliens granted lawful temporary or permanent resident status under Sections 210, 302, or 303 of the Immigration Reform and Control Act of 1986, are disqualified from receiving financial assistance for a period of five years from the date lawful temporary resident status is granted.
- (4) Aliens are required to provide proof, in the form of documentation issued by the United States Citizenship and Immigration Services (USCIS), of immigration status. Victims of trafficking can provide proof from the Office of Refugee Resettlement.

#### R986-200-204. Eligibility Requirements.

- (1) To be eligible for financial assistance under the FEP or FEPTP a household assistance unit must include:
- (a) a pregnant woman when it has been medically verified that she is in the third calendar month prior to the expected month of delivery, or later, and who, if the child were born and living with her in the month of payment, would be eligible. The unborn child is not included in the financial assistance payment;
- (b) at least one minor dependent child who is a citizen or meets the alienage criteria. All minor children age 6 to 16 must attend school, or be exempt under 53A-11-102, to be included in the household assistance unit for a financial assistance payment for that child.
- (i) A minor child is defined as being under the age of 18 years and not emancipated by marriage or by court order; or
- (ii) an unemancipated child, at least 18 years old but under 19 years old, with no high school diploma or its equivalent, who is a full-time student in a secondary school, or in the equivalent level of vocational or technical training, and the school has verified a reasonable expectation the 18 year old will complete the program before reaching age 19.
- (2) Households must meet other eligibility requirements of income, assets, and participation in addition to the eligibility requirements found in R986-100.
- (3) Persons who are fleeing to avoid prosecution of a felony, or who are violating parole or probation for a felony or a misdemeanor, are ineligible for financial assistance.
- (4) All clients who are required to complete a negotiated employment plan as provided in R986-200-206 must attend a FEP orientation meeting, sign a FEP Agreement, and negotiate and sign an employment plan within 30 days of submitting his or her application for assistance. Attendance at the orientation meeting can only be excused for reasonable cause as defined in R986-200-212(8). The application for assistance will not be complete until the client has attended the meeting.
- (5) If a parent in the financial assistance household received TANF funded financial assistance benefits from another state or from a tribe, the entire household is ineligible to receive TANF funded financial assistance in Utah the same

month. This is true even if household composition has changed. If a child in the household has received TANF funded financial assistance in another household, in this or any other state, the child will be excluded from the household determination in the same month according to the provisions of R986-200-205(2)(d). TANF funded financial assistance in Utah is FEP, FEP-TP, Emergency Assistance and AA.

## R986-200-205. How to Determine Who Is Included in the Household Assistance Unit.

The amount of financial assistance for an eligible household is based on the size of the household assistance unit and the income and assets of all people in the household assistance unit.

- (1) The income and assets of the following individuals living in the same household must be counted in determining eligibility of the household assistance unit:
- (a) all natural parents, adoptive parents, parents listed on the birth certificate and stepparents, unless expressly excluded in this section, who are related to and residing in the same household as an eligible dependent child. Natural parentage is determined as follows:
- (i) A woman is the natural parent if her name appears on the birth record of the child.
- (ii) For a man to be determined to be the natural parent, that relationship must be established or acknowledged or his name must appear on the birth record. If the parents have a solemnized marriage at the time of birth, relationship is established and can only be rebutted by a DNA test;
- (b) household members who would otherwise be included but who are absent solely by reason of employment, school or training, or who will return home to live within 30 days;
- (c) all minor siblings, half-siblings, and adopted siblings living in the same household as an eligible dependent child; and
  - (d) all spouses living in the household.
- (2) The following individuals in the household are not counted in determining the household size for determining payment amount nor are the assets or income of the individuals counted in determining household eligibility:
- (a) a recipient of SSI benefits. If the SSI recipient is the parent and is receiving FEP assistance for the child(ren) residing in the household, the SSI parent must cooperate with establishing paternity and child support enforcement for the household to be eligible. If the only dependent child is a SSI recipient, the parent or specified relative may receive a FEP assistance payment which does not include that child, provided the parent or specified relative is not on SSI and can meet all other requirements;
- (b) a child during any month in which a foster care maintenance payment is being provided to meet the child's needs. If the only dependent child in the household is receiving a foster care maintenance payment, the parent or specified relative may still receive a FEP assistance payment which does not include the child, provided all other eligibility, income and asset requirements are met;
- (c) an absent household member who is expected to be gone from the household for 180 days or more unless the absence is due to employment, school or training. If the absence is due to employment, school or training the household member must be included.
- (d) a child who was counted as a dependent in a household that received TANF funded financial assistance or in a specified relative household in the same month. A child cannot be counted as a dependent in two households that receive TANF funded financial assistance or specific relative assistance in the same month.
- (3) The household assistance unit can choose whether to include or exclude the following individuals living in the household. If included, all income and assets of that person are

counted:

- (a) all absent household members who are not required to participate in an employment plan under R986-200-210 and who are expected to be temporarily absent from the home for more than 30 but not more than 180 consecutive days unless the absence is due to employment, school or training. If the absence is due to employment, school or training the household member must be included. If the household member is required to participate in an employment plan, the household member must be included.
- (b) Native American children, or deaf or blind children, who are temporarily absent while in boarding school, even if the temporary absence is expected to last more than 180 days;
- (c) an adopted child who receives a federal, state or local government special needs adoption payment. If the adopted child receiving this type of payment is the only dependent child in the household and excluded, the parent(s) or specified relative may still receive a FEP or FEPTP assistance payment which does not include the child, provided all other eligibility requirements are met. If the household chooses to include the adopted child in the household assistance unit under this paragraph, the special needs adoption payment is counted as income;
- (d) former stepchildren who have no blood relationship to a dependent child in the household;
- (e) a specified relative. If a household requests that a specified relative be included in the household assistance unit, only one specified relative can be included in the financial assistance payment regardless of how many specified relatives are living in the household. The income and assets of all household members are counted according to the provisions of R986-200-241.
- (f) if the only adult in the household is temporarily absent, the dependent child or children must be left under the care of an adult or benefits will be denied;
- (4) In situations where there are children in the home for which there is court order regarding custody of the children, the Department will determine if the children should be included in the household assistance unit based on the actual living arrangements of the children and not on the custody order. If the child lives in the home 50% or more of the time, the child must be included in the household assistance unit and duty of support completed. It is not an option to exclude the child. This is true even if the court awarded custody to the other parent or the court ordered joint custody. If the child lives in the household less than 50% of the time, the child cannot be included in the household. It is not an option to include the child. This is true even if the parent applying for financial assistance has been awarded custody by the court or the court ordered joint custody. If financial assistance is allowed, a joint custody order might be modified by the court under the provisions of 30-3-10.2(4) and 30-3-10.4.
- (5) The income and assets of the following individuals are counted in determining eligibility even though the individual is not included in the assistance payment:
- (a) a household member who has been disqualified from the receipt of assistance because of an IPV, (fraud determination):
- (b) a household member who does not meet the citizenship and alienage requirements; or
- (c) a minor child who is not in school full time or participating in self sufficiency activities.

#### R986-200-206. Participation Requirements.

- (1) Payment of any and all financial assistance is contingent upon all parents in the household, including adoptive and stepparents, participating, to the maximum extent possible, in:
  - (a) assessment and evaluation;

- (b) the completion of a negotiated employment plan; and
- (c) assisting ORS in good faith to:
- (i) establish the paternity of all minor children; and
- (ii) establish and enforce child support obligations.
- (d) obtaining any and all other sources of income. If any household member is or appears to be eligible for unemployment, SSA, Workers Compensation, VA, or any other benefits or forms of assistance, the Department will refer the individual to the appropriate agency and the individual must apply for and pursue obtaining those benefits. If an individual refuses to apply for and pursue these benefits or assistance, the individual is ineligible for financial assistance. Pursuing these benefits includes cooperating fully and providing all the necessary documentation to insure receipt of benefits. If the individual is already receiving assistance from the Department and it is found he or she is not cooperating fully to obtain benefits from another source, the individual will be considered to not be participating in his or her employment plan. If the individual is otherwise eligible for FEP or FEPTP, financial assistance will be provided until eligibility for other benefits or assistance has been determined. If an individual's application for SSA benefits is denied, the individual must fully cooperate in prosecuting an appeal of that SSA denial at least to the Social Security ALJ level.
- (2) Parents who have been determined to be ineligible to be included in the financial assistance payment are still required to participate.
- (3) Children at least 16 years old but under 18 years old, unless they are in school full-time or in school part-time and working less than 100 hours per month are required to participate.

#### R986-200-207. Participation in Child Support Enforcement.

- (1) Receipt of child support is an important element in increasing a family's income.
- (2) Every natural, legal or adoptive parent has a duty to support his or her children and stepchildren even if the children do not live in the parental home.
  - (3) A parent's duty to support continues until the child:
  - (a) reaches age 18;
- (b) is 18 years old and enrolled in high school during the normal and expected year of graduation;
  - (c) is emancipated by marriage or court order;
  - (d) is a member of the armed forces of the United States;
    - (e) is self supporting.
- (4) A client receiving financial assistance automatically assigns to the state any and all rights to child support for all children who are included in the household assistance unit while receiving financial assistance. The assignment of rights occurs even if the client claims or establishes "good cause or other exception" for refusal to cooperate. The assignment of rights to support, cooperation in establishing paternity, and establishing and enforcing child support is a condition of eligibility for the receipt of financial assistance.
- (5) For each child included in the financial assistance payment, the client must also assign any and all rights to alimony or spousal support from the noncustodial parent while the client receives public assistance.
- (6) The client must cooperate with the Department and ORS in establishing and enforcing the spousal and child support obligation from any and all natural, legal, or adoptive noncustodial parents.
- (7) If a parent is absent from the home, the client must identify and help locate the non-custodial parent.
- (8) If a child is conceived or born during a marriage, the husband is considered the legal father, even if the wife states he is not the natural father.
  - (9) If the child is born out of wedlock, the client must also

cooperate in the establishment of paternity.

- (10) ORS is solely responsible for determining if the client is cooperating in identifying the noncustodial parent and with child support establishment and enforcement efforts for the purposes of receipt of financial assistance. The Department cannot review, modify, or reject a decision made by ORS.
- (11) Unless good cause is shown, financial assistance will terminate if a parent or specified relative does not cooperate with ORS in establishing paternity or enforcing child support obligations.
- (12) Upon notification from ORS that the client is not cooperating, the Department will commence reconciliation procedures as outlined in R986-200-212. If the client continues to refuse to cooperate with ORS at the end of the reconciliation process, financial assistance will be terminated.
- (13) Termination of financial assistance for non cooperation is immediate, without a reduction period outlined in R986-200-212, if:
- (a) the client is a specified relative who is not included in the household assistance unit;
  - (b) the client is a parent receiving SSI benefits;
  - (c) the client is participating in FEPTP; or
  - (d) the client is an undocumented alien parent.
- (14) Once the financial assistance has been terminated due to the client's failure to cooperate with child support enforcement, the client must then reapply for financial assistance. This time, the client must cooperate with child support collection prior to receiving any financial assistance.
- (15) A specified relative, undocumented alien parent, SSI recipient, or disqualified parent in a household receiving FEP assistance must assign rights to support of any kind and cooperate with all establishment and enforcement efforts even if the parent or relative is not included in the financial assistance payment.

#### R986-200-208. Good Cause for Not Cooperating With ORS.

- (1) The Department is responsible for determining if the client has good cause or other exception for not cooperating with ORS.
- (2) To establish good cause for not cooperating, the client must file a written request for a good cause determination and provide proof of good cause within 20 days of the request.
- (3) A client has the right to request a good cause determination at any time, even if ORS or court proceedings have begun.
- (4) Good cause for not cooperating with ORS can be shown if one of following circumstances exists:
- (a) The child, for whom support is sought, was conceived as a result of incest or rape. To prove good cause under this paragraph, the client must provide:
  - (i) birth certificates;
  - (ii) medical records;
  - (iii) Department records;
  - (iv) records from another state or federal agency;
  - (v) court records; or
  - (vi) law enforcement records.
- (b) Legal proceedings for the adoption of the child are pending before a court. Proof is established if the client provides copies of documents filed in a court of competent jurisdiction.
- (c) A public or licensed private social agency is helping the client resolve the issue of whether to keep or relinquish the child for adoption and the discussions between the agency and client have not gone on for more than three months. The client is required to provide written notice from the agency concerned.
- (d) The client's cooperation in establishing paternity or securing support is reasonably expected to result in physical or emotional harm to the child or to the parent or specified relative. If harm to the parent or specified relative is claimed, it must be

significant enough to reduce that individual's capacity to adequately care for the child.

- (i) Physical or emotional harm is considered to exist when it results in, or is likely to result in, an impairment that has a substantial effect on the individual's ability to perform daily life activities
- (ii) The source of physical or emotional harm may be from individuals other than the noncustodial parent.
- (iii) The client must provide proof that the individual is likely to inflict such harm or has done so in the past. Proof must be from an independent source such as:
- (A) medical records or written statements from a mental health professional evidencing a history of abuse or current health concern. The record or statement must contain a diagnosis and prognosis where appropriate;
  - (B) court records;
- (C) records from the Department or other state or federal agency; or
  - (D) law enforcement records.
- (5) If a claim of good cause is denied because the client is unable to provide proof as required under Subsection (4) (a) or (d) the client can request a hearing and present other evidence of good cause at the hearing. If the ALJ finds that evidence credible and convincing, the ALJ can make a finding of good cause under Subsections (4) (a) or (d) based on the evidence presented by the client at the hearing. A finding of good cause by the ALJ can be based solely on the sworn testimony of the client
- (6) When the claim of good cause for not cooperating is based in whole or in part on anticipated physical or emotional harm, the Department must consider:
  - (a) the client's present emotional health and history;
- (b) the intensity and probable duration of the resulting impairment;
  - (c) the degree of cooperation required; and
- (d) the extent of involvement of the child in the action to be taken by ORS.
- (7) The Department recognizes no other exceptions, apart from those recognized by ORS, to the requirement that a client cooperate in good faith with ORS in the establishment of paternity and establishment and enforcement of child support.
- (8) If the client has exercised his or her right to an agency review or adjudicative proceeding under Utah Administrative Procedures Act on the question of non-cooperation as determined by ORS, the Department will not review, modify, or reverse the decision of ORS on the question of non-cooperation. If the client did not have an opportunity for a review with ORS, the Department will refer the request for review to ORS for determination.
- (9) Once a request for a good cause determination has been made, all collection efforts by ORS will be suspended until the Department has made a decision on good cause.
- (10) A client has the right to appeal a Department decision on good cause to an ALJ by following the procedures for appeal found in R986-100.
- (11) If a parent requests a hearing on the basis of good cause for not cooperating, the resulting decision cannot change or modify the determination made by ORS on the question of good faith.
- (12) Even if the client establishes good cause not to cooperate with ORS, if the Department supervisor determines that support enforcement can safely proceed without the client's cooperation, ORS may elect to do so. Before proceeding without the client's cooperation, ORS will give the client advance notice that it intends to commence enforcement proceedings and give the client an opportunity to object. The client must file his or her objections with ORS within 10 days.
- (13) A determination that a client has good cause for noncooperation may be reviewed and reversed by the Department

upon a finding of new, or newly discovered evidence, or a change in circumstances.

#### R986-200-209. Participation in Obtaining an Assessment.

- (1) Within 20 business days of the date the application for financial assistance has been completed and approved, the client will be assigned to an employment counselor and must complete an assessment
- (2) The assessment evaluates a client's needs and is used to develop an employment plan.
- (3) Completion of the assessment requires that the client provide information about:
- (a) family circumstances including health, needs of the children, support systems, and relationships;
  - (b) personal needs or potential barriers to employment;
  - (c) education;
  - (d) work history;
  - (e) skills;
  - (f) financial resources and needs; and
- (g) any other information relevant to the client's ability to become self-sufficient.
- (4) The client may be required to participate in testing or completion of other assessment tools and may be referred to another person within the Department, another agency, or to a company or individual under contract with the Department to complete testing, assessment, and evaluation.

#### R986-200-210. Requirements of an Employment Plan.

- (1) Within 15 business days of completion of the assessment, the following individuals in the household assistance unit are required to sign and make a good faith effort to participate to the maximum extent possible in a negotiated employment plan:
- (a) All parents, including parents whose income and assets are included in determining eligibility of the household but have been determined to be ineligible or disqualified from being included in the financial assistance payment.
- (b) Dependent minor children who are at least 16 years old, who are not parents, unless they are full-time students or are employed an average of 30 hours a week or more.
- (2) The goal of the employment plan is obtaining marketable employment and it must contain the soonest possible target date for entry into employment consistent with the employability of the individual.
- (3) An employment plan consists of activities designed to help an individual become employed. For each activity there will be:
  - (a) an expected outcome;
  - (b) an anticipated completion date;
- (c) the number of participation hours agreed upon per week; and
- (d) a definition of what will constitute satisfactory progress for the activity.
- (4) Each activity must be directed toward the goal of increasing the household's income.
  - (5) Activities may require that the client:
- (a) obtain immediate employment. If so, the parent client shall:
- (i) promptly register for work and commence a search for employment for a specified number of hours each week; and
  - (ii) regularly submit a report to the Department on:
  - (A) how much time was spent in job search activities;
  - (B) the number of job applications completed;(C) the interviews attended;
  - (D) the offers of employment extended; and
  - (E) other related information required by the Department.
- (b) participate in an educational program to obtain a high school diploma or its equivalent, if the parent client does not have a high school diploma;

- (c) obtain education or training necessary to obtain employment;
- (d) obtain medical, mental health, or substance abuse treatment:
  - (e) resolve transportation and child care needs;
- (f) relocate from a rural area which would require a round trip commute in excess of two hours in order to find employment:
- (g) resolve any other barriers identified as preventing or limiting the ability of the client to obtain employment, and/or
- (h) participate in rehabilitative services as prescribed by the State Office of Rehabilitation.
- (6) The client must meet the performance expectations of, and provide verification for, each eligible activity in the employment plan in order to stay eligible for financial assistance. A list of what will be considered acceptable documentation is available at each employment center.
- (7) The client must cooperate with the Department's efforts to monitor and evaluate the client's activities and progress under the employment plan, which includes providing the Department with a release of information, if necessary to facilitate the Department's monitoring of compliance.
- (8) Where available, supportive services will be provided as needed for each activity.
- (9) The client agrees, as part of the employment plan, to cooperate with other agencies, or with individuals or companies under contract with the Department, as outlined in the employment plan.
- (10) An employment plan may, at the discretion of the Department, be amended to reflect new information or changed circumstances.
- (11) The number of hours of participation in subsection (3)(c) of this section will not be lower than 30 hours per week. All 30 hours must be in eligible activities. 20 of those 30 hours must be in priority activities. A list of approved priority and eligible activities is available at each employment center. If the client has a child in the household under the age of six, the number of hours of participation in subsection (3)(c) of this section is a minimum of 20 hours per week and all of those 20 hours must be in priority activities.
- (12) In the event a client has barriers which prevent the client from 30 hours of participation per week, or 20 hours in priority activities, a lower number of hours of participation can be approved if:
- (a) the Department identifies and documents the barriers which prevent the client from full participation; and
- (b) the client agrees to participate to the maximum extent possible to resolve the barriers which prevent the client from participating.

# R986-200-211. Education and Training As Part of an Employment Plan.

- (1) A parent client's participation in education or training beyond that required to obtain a high school diploma or its equivalent is limited to the lesser of:
  - (a) 24 months which need not be continuous; or
- (b) the completion of the education and training requirements of the employment plan.
- (2) Post high school education or training will only be approved if all of the following are met:
- (a) The client can demonstrate that the education or training would substantially increase the income level that the client would be able to achieve without the education and training, and would offset the loss of income the household incurs while the education or training is being completed.
- (b) The client does not already have a degree or skills training certificate in a currently marketable occupation.
- (c) An assessment specific to the client's education and training aptitude has been completed showing the client has the

ability to be successful in the education or training.

- (d) The mental and physical health of the client indicates the education or training could be completed successfully and the client could perform the job once the schooling is completed.
- (e) The specific employment goal that requires the education or training is marketable in the area where the client resides or the client has agreed to relocate for the purpose of employment once the education/training is completed.
- (f) The client, when determined appropriate, is willing to complete the education/training as quickly as possible, such as attending school full time which may include attending school during the summer.
- (g) The client can realistically complete the requirements of the education or training program within the required time frames or time limits of the financial assistance program, including the 36-month lifetime limit for FEP and FEPTP, for which the client is eligible.
- (3) A parent client may participate in education or training for up to six months beyond the 24-month limit if:
- (a) the parent client is employed for 80 or more hours per month during each month of the extension;
- (b) circumstances beyond the control of the client prevented completion within 24 months; and
- (c) the Department director or designee determines that extending the 24-month limit is prudent because other employment, education, or training options do not enable the family to meet the objective of the program.
- (4) A parent client with a high school diploma or equivalent who has received 24 months of education or training while receiving financial assistance must participate a minimum of 30 hours per week in eligible activities. Twenty of those 30 hours must be in priority activities. A list of approved priority and eligible activities is available at each employment center. If the client has a child in the household under the age of six, the minimum number of hours of participation under this this subsection is 20 hours per week and all of those 20 hours must be in priority activities.
- (5) Graduate work can never be approved or supported as part of an employment plan.

### R986-200-212. Reconciling Disputes and Termination of Financial Assistance for Failure to Comply.

If a client who is required to participate in an employment plan consistently fails, without reasonable cause, to show good faith in complying with the employment plan, the Department will terminate all or part of the financial assistance. This will apply if the Department is notified that the client has failed to cooperate with ORS as provided in R986-200-207. A termination for the reasons mentioned in this paragraph will occur only after the Department attempts reconciliation through the following process:

- (1) When an employment counselor discovers that a client is not complying with his or her employment plan, the employment counselor will attempt to discuss compliance with the client and explore solutions. The employment counselor will also send written notice of the failure to comply to the client. The notice will specify a date certain by which the client must comply and the consequences of not complying by that date.
- (2) If compliance is not resolved by the date specified in the notice sent under subsection (1) of this section, the employment counselor will send a second written notice and initiate termination of the household financial assistance. This second notice will advise the client that the financial assistance will terminate at the end of that month unless the client resolves the problem, as provided in paragraph (2)(a) of this section. This second notice will also provide a date certain by which the compliance problems must be resolved for benefits to continue.

- (a) If the client establishes reasonable cause for not complying with the employment plan or provides required documentation by the date specified in the first or second notice, financial assistance will continue or be restored.
- (b) If the compliance problem is not resolved as provided in subparagraph (a) of this subsection, the household will be ineligible for financial assistance for one full month. The client must then reapply for financial benefits and successfully complete a two week trial participation period before financial assistance will be approved.
- (3) A client must demonstrate a genuine willingness to comply with the employment plan during the two week trial period.
- (4) The two week trial period may be waived only if the client has cured all previous compliance issues prior to reapplication.
- (5) The provisions of this section apply to clients who are eligible for and receiving financial assistance during an extension period as provided in R986-200-218.
- (6) A child age 16-18 who is not a parent and who is not participating will be removed from the financial assistance grant. The financial assistance will continue for other household members provided they are participating. If the child successfully completes a two week trial period, the child will be added back on to the financial assistance grant.
- (7) Reasonable cause under this section means the client was prevented from participating through no fault of his or her own or failed to participate for reasons that are reasonable and compelling.
- (8) Reasonable cause can also be established, as provided in 45 CFR 261.56, by a client who is a single custodial parent caring for a child under age six who refuses to engage in required work because he or she is unable to obtain needed child care because appropriate and affordable child care arrangements are not available within a reasonable distance from the home or work site.
- (9) If a client is also receiving food stamps and the client is disqualified for non-participation under this section, the client will also be subject to the food stamp sanctions found in 7CFR 273.7(f)(2) unless the client meets an exemption under food stamp regulations.

#### R986-200-213. Financial Assistance for a Minor Parent.

- (1) Financial assistance may be provided to a single minor parent who resides in a place of residence maintained by a parent, legal guardian, or other adult relative of the single minor parent, unless the minor parent is exempt.
  - (2) The single minor parent may be exempt when:
- (a) The minor parent has no living parent or legal guardian whose whereabouts is known;
- (b) No living parent or legal guardian of the minor parent allows the minor parent to live in his or her home;
- (c) The minor parent lived apart from his or her own parent or legal guardian for a period of at least one year before either the birth of the dependent child or the parent's having made application for FEP and the minor parent was self supporting during this same period of time; or
- (d) The physical or emotional health or safety of the minor parent or dependent child would be jeopardized if they resided in the same residence with the minor parent's parent or legal guardian. A referral will be made to DCFS if allegations are made under this paragraph.
- (3) Prior to authorizing financial assistance, the Department must approve the living arrangement of all single minor parents exempt under section (2) above. Approval of the living arrangement is not a certification or guarantee of the safety, quality, or condition of the living arrangements of the single minor parent.
  - (4) All minor parents regardless of the living arrangement

must participate in education for parenting and life skills in infant and child wellness programs operated by the Department of Health and, for not less than 20 hours per week:

- (a) attend high school or an alternative to high school, if the minor parent does not have a high school diploma;
  - (b) participate in education and training; and/or
  - (c) participate in employment.
- (5) If a single minor parent resides with a parent, the Department shall include the income of the parent of the single minor parent in determining the single minor parent's eligibility for financial assistance.
- (6) If a single minor parent resides with a parent who is receiving financial assistance, the single minor parent is included in the parent's household assistance unit.
- (7) If a single minor parent receives financial assistance but does not reside with a parent, the Department shall seek an order requiring that the parent of the single minor parent financially support the single minor parent.

#### R986-200-214. Assistance for Specified Relatives.

- (1) Specified relatives include:
- (a) grandparents;
- (b) brothers and sisters;
- (c) stepbrothers and stepsisters;
- (d) aunts and uncles;
- (e) first cousins:
- (f) first cousins once removed;
- (g) nephews and nieces;
- (h) people of prior generations as designated by the prefix grand, great, great-great, or great-great;
  - (i) brothers and sisters by legal adoption;
  - (j) the spouse of any person listed above;
  - (k) the former spouse of any person listed above;
- (l) individuals who can prove they met one of the above mentioned relationships via a blood relationship even though the legal relationship has been terminated; and
  - (m) former stepparents.
- (2) The specified relative must provide proof of relationship to the child. If the specified relative is unable to provide proof, but DCFS has determined that one of the relationships in subparagraph (1) of this section exists, the Department will accept the DCFS determination. DCFS will not be liable for any potential overpayment resulting from a determination made regarding relationship.
- (3) The Department shall require compliance with Section 30-1-4.5
- (4) A specified relative may apply for financial assistance for the child. If the child is otherwise eligible, the FEP rules apply with the following exceptions:
- (a) The child must have a blood or a legal relationship to the specified relative even if the legal relationship has been terminated or have a blood relationship to a dependent child who in the home and who is included in the household for assistance purposes;
- (b) Both parents must be absent from the home where the child lives. This is true even for a parent who has had his or her parental rights terminated;
- (c) The child must be currently living with, and not just visiting, the specified relative;
- (d) The parents' obligation to financially support their child will be enforced and the specified relative must cooperate with child support enforcement; and
- (e) If the parent(s) state they are willing to support the child if the child would return to live with the parent(s), the child is ineligible unless there is a court order removing the child from the parent(s)' home.
- (5) If the specified relative is currently receiving FEP or FEPTP, the child must be included in that household assistance unit

- (6) The income and resources of the specified relative are not counted unless the specified relative requests inclusion in the household assistance unit.
- (7) If the specified relative is not currently receiving FEP or FEPTP, and the specified relative does not want to be included in the financial assistance payment, the specified relative shall be paid, on behalf of the child, the full standard financial assistance payment for one person. The size of the financial assistance payment shall be increased accordingly for each additional eligible child in the household assistance unit excluding the dependent child(ren) of the specified relative. Since the specified relative is not included in the household assistance unit, the income and assets of the specified relative, or the relative's spouse, are not counted.
- (8) The specified relative may request to be included in the household assistance unit. If the specified relative is included in the household assistance unit, the household must meet all FEP eligibility requirements including participation requirements and asset limits.
- (9) Income eligibility for a specified relative who wants to be included in the household assistance unit is calculated according to R986-200-241.

# R986-200-215. Family Employment Program Two Parent Household (FEPTP).

- (1) FEPTP is for households otherwise eligible for FEP but with two able-bodied parents in the household. Eligible refugee households with two able-bodied parents and at least one dependent child, must first exhaust RRP benefits before considering eligibility for FEPTP.
- (2) Families may only participate in this program for seven months out of any 13-month period. Months of participation count toward the 36-month time limit in Sections 35A-3-306 and R986-200-217.
- (3) Both parents must participate in eligible activities for a combined total of 60 hours per week, as defined in the employment plan. At least 50 of those hours must be in priority activities. A list of approved priority and eligible activities is available at each employment center. Refugee families may participate in any combination of eligible and priority activities for a combined total of 60 hours per week, as provided in the employment plan.
- (4) Both parents are required to participate every week as defined in the employment plan, unless the parent can establish reasonable cause for not participating. Reasonable cause is defined in rule R986-200-212(8),
- (5) Payment is made twice per month and only after proof of participation. Payment is based on the number of hours of participation by both parents. The amount of assistance is equal to the FEP payment for the household size prorated based on the number of hours which the parents participated up to a maximum of 60 hours of participation per week. In no event can the financial assistance payment per month for a FEPTP household be more than for the same size household participating in FEP.
- (6) If it is determinated by the employment counselor that either one of the parents has failed to participate to the maximum extent possible assistance for the entire household unit will terminate immediately.
- (7) Because payment is made after performance, advance notice is not required to terminate or reduce assistance payments for households participating in FEPTP.
- (8) The parents must meet all other requirements of FEP including but not limited to, income and asset limits, cooperation with ORS if there are legally responsible persons outside of the household assistance unit, signing a participation agreement and employment plan and applying for all other assistance or benefits to which they might be entitled.

#### R986-200-216. Diversion.

- (1) Diversion is a one-time financial assistance payment provided to help a client avoid receiving extended cash assistance.
- (2) In determining whether a client should receive diversion assistance, the Department will consider the following:
  - (a) the applicant's employment history;
- (b) the likelihood that the applicant will obtain immediate full-time employment;
  - (c) the applicant's housing stability; and
  - (d) the applicant's child care needs, if applicable.
  - (3) To be eligible for diversion the applicant must;
- (a) have a need for financial assistance to pay for housing or substantial and unforseen expenses or work related expenses which cannot be met with current or anticipated resources;
- (b) show that within the diversion period, the applicant will be employed or have other specific means of self support, and
- (c) meet all eligibility criteria for a FEP financial assistance payment except the applicant does not need to cooperate with ORS in obtaining support. If the client is applying for other assistance such as medical or child care, the client will have to follow the eligibility rules for that type of assistance which may require cooperation with ORS.
- (4) If the Department and the client agree diversion is appropriate, the client must sign a diversion agreement listing conditions, expectations and participation requirements.
- (5) The diversion payment will equal three times the monthly financial assistance payment for the household size. All income expected to be received during the three-month period including wages and child support must be considered when negotiating diversion.
- (6) Child support will belong to the client during the threemonth period, whether received by the client directly or collected by ORS. ORS will not use the child support to offset or reimburse the diversion payment.
- (7) The client must agree to have the financial assistance portion of the application for assistance denied.
- (8) If a diversion payment is made, the client is ineligible for FEP for the three months covered by the diversion payment and must reapply at the end of the three month period.
- (9) Diversion assistance is not available to clients participating in FEPTP. This is because FEPTP is based on performance and payment can only be made after performance.
- (10) A household can only receive one diversion assistance payment in a 12 month period.

#### R986-200-217. Time Limits.

- (1) Except as provided in R986-200-218 and in Section 35A-3-306, a family cannot receive financial assistance under the FEP or FEPTP for more than 36 months.
- (2) The following months count toward the 36-month time limit regardless of whether the financial assistance payment was made in this or any other state:
- (a) each month when a parent client received financial assistance beginning with the month of January, 1997;
- (b) each month beginning with January, 1997, where a parent resided in the household, the parent's income and assets were counted in determining the household's eligibility, but the parent was disqualified from being included in the financial payment. Disqualification occurs when a parent has been determined to have committed fraud in the receipt of public assistance or when the parent is an ineligible alien; and
- (c) each month when financial assistance was reduced or a partial financial assistance payment was received beginning with the month of January, 1997.
- (3) Months which do not count toward the 36 month time limit are:

- (a) months where both parents were absent from the home and dependent children were cared for by a specified relative who elected to be excluded from the household unit;
- (b) months where the client received financial assistance as a minor child and was not the head of a household or married to the head of a household;
- (c) months during which the parent lived in Indian country, as defined in Title 18, Section 1151, United States Code 1999, or an Alaskan Native village, if the most reliable data available with respect to the month, or a period including the month, indicate that at least 50% of the adults living in Indian country or in the village were not employed;
- (d) months when a parent resided in the home but were excluded from the household assistance unit. A parent is excluded when they receive SSI benefits;
- (e) diversion assistance does not count toward the 36 month time limit. If a client has already used 36 months of financial assistance, the client is not eligible for diversion assistance unless the client meets one of the extension criteria in R986-200-218 in addition to all other eligibility criteria of diversion assistance: or
- (f) months when a parent client received transitional assistance.

#### R986-200-218. Exceptions to the Time Limit.

Exceptions to the time limit may be allowed for up to 20% of the average monthly number of families receiving financial assistance from FEP and FEPTP during the previous Federal fiscal year for the following reasons:

- (1) A hardship under Section 35A-3-306 is determined to exist when a parent:
- (a) is determined to be medically unable to work. The client must provide proof of inability to work in one of the following ways:
  - (i) receipt of disability benefits from SSA;
- (ii) receipt of VA Disability benefits based on the parent being 100% disabled;
- (iii) placement on the Division of Services to People with Disabilities' waiting list. Being on the waiting list indicates the person has met the criteria for a disability; or
- (iv) is currently receiving Temporary Total or Permanent Total disability Workers' Compensation benefits;
- (v) a medical statement completed by a medical doctor, a licensed Advanced Practice Registered Nurse, a licensed Physician's Assistant, or a doctor of osteopathy, stating the parent has a medical condition supported by medical evidence, which prevents the parent from engaging in work activities capable of generating income of at least \$500 a month. The statement must be completed by a professional skilled in both the diagnosis and treatment of the condition; or
- (vi) a statement completed by a licensed clinical social worker, licensed psychologist, licensed Mental Health Therapist as defined in UCA Section 58-60-102, or psychiatrist stating that the parent has been diagnosed with a mental health condition that prevents the parent from engaging in work activities capable of generating income of at least \$500 a month. Substance abuse is considered the same as mental health condition:
- (b) is under age 19 through the month of their nineteenth birthday;
- (c) is currently engaged in an approved full-time job preparation, educational or training activity which the parent was expected to complete within the 36 month time limit but completion within the 36 months was not possible through no fault of the parent. Additionally, if the parent has previously received, beginning with the month of January 1997, 24 months of financial assistance while attending educational or training activities, good cause for additional months must be shown and approved;

- (d) was without fault and a delay in the delivery of services provided by the Department occurred. The delay must have had an adverse effect on the parent causing a hardship and preventing the parent from obtaining employment. An extension under this section cannot be granted for more than the length of the delay;
- (e) moved to Utah after exhausting 36 months of assistance in another state or states and the parent did not receive supportive services in that state or states as required under the provisions of PRWORA. To be eligible for an extension under this section, the failure to receive supportive services must have occurred through no fault of the parent and must contribute to the parent's inability to work. An extension under this section can never be for longer than the delay in services:
- (f) completed an educational or training program at the 36th month and needs additional time to obtain employment;
- (g) is unable to work because the parent is required in the home to meet the medical needs of a dependent. Dependent for the purposes of this paragraph means a person who the parent claims as a dependent on his or her income tax filing. Proof, consisting of a medical statement from a health care professional listed in subparagraph (1)(a)(v) or (vi) of this section is required unless the dependent is on the Travis C medicaid waiver program. The medical statement must include all of the following:
  - (i) the diagnosis of the dependent's condition,
- (ii) the recommended treatment needed or being received for the condition,
- (iii) the length of time the parent will be required in the home to care for the dependent, and
- (iv) whether the parent is required to be in the home fulltime or part-time; or
- (h) is currently receiving assistance under one of the exceptions in this section and needs additional time to obtain employment. A client can only receive assistance for one month under this subparagraph. If the Department determines that granting an exception under this subparagraph adversely impacts its federally mandated participation rate requirements or might otherwise jeopardize its funding, the one month exception will not be granted or
- (i) is no longer employed due to a verified reduction in force (layoff) and needs additional time to find work. Participation in eligible activities is required for an exception under this subparagraph. This exception is only available for parents who were laid off on or after January 1, 2008. This exception will not be available after December 31, 2011.
- (2) Additional months of financial assistance may be provided if the family includes an individual who has been battered or subjected to extreme cruelty which is a barrier to employment and the implementation of the time limit would make it more difficult to escape the situation. Battered or subjected to extreme cruelty means:
- (a) physical acts which resulted in, or threatened to result in, physical injury to the individual;
  - (b) sexual abuse;
  - (c) sexual activity involving a dependent child;
  - (d) threats of, or attempts at, physical or sexual abuse;
  - (e) mental abuse which includes stalking and harassment;

or

- (f) neglect or deprivation of medical care.
- (3) Employment extension. An exception to the time limit can be granted for a maximum of an additional 24 months if during the previous two months, the parent client was employed for no less than 20 hours per week. The employment can consist of self-employment if the parent's net income from that self-employment is at or above minimum wage.
- (a) If, at the end of the 24-month extension, the parent client qualifies for an extension under subsections (1) or (2) of

this section, an additional extension can be granted under the provisions of those sections.

- (b) A family cannot receive financial assistance for more than a total of 60 months unless an extension can be granted under subsections (1) and (2) of this section.
- (4) All clients receiving an extension must continue to participate, to the maximum extent possible, in an employment plan. This includes cooperating with ORS in the collection, establishment, and enforcement of child support and the establishment of paternity, if necessary.
- (5) If a household filing unit contains more than one parent, and one parent has received at least 36 months of assistance as a parent, then the entire filing unit is ineligible unless both parents meet one of the exceptions listed above. Both parents need not meet the same exception.
- (6) A family in which the only parent or both parents are ineligible aliens cannot be granted an extension under Section (3) above or for any of the reasons in Subsections (1)(c), (d), (e) or (f). This is because ineligible aliens are not legally able to work and supportive services for work, education and training purposes are inappropriate.
- (7) A client who is no longer eligible for financial assistance may be eligible for other kinds of public assistance including food stamps, Child Care Assistance and medical coverage. The client must follow the appropriate application process to determine eligibility for assistance from those other programs.
- (8) Exceptions are subject to a review at least once every six months.

# R986-200-219. Emergency Assistance (EA) for Needy Families With Dependent Children.

- (1) EA is provided in an effort to prevent homelessness. It is a payment which is limited to use for utilities and rent or mortgage.
- (2) To be eligible for EA the family must meet all other FEP requirements except:
- (a) the client need only meet the "gross income" test. Gross income which is available to the client must be equal to or less than 185% of the standard needs budget for the client's filing unit; and
- (b) the client is not required to enter into an employment plan or cooperate with ORS in obtaining support.
- (3) The client must be homeless, in danger of becoming homeless or having the utilities at the home cut off due to a crisis situation beyond the client's control. The client must show that:
- (a) The family is facing eviction or foreclosure because of past due rent or mortgage payments or unpaid utility bills which result from the crisis;
- (b) A one-time EA payment will enable the family to obtain or maintain housing or prevent the utility shut off while they overcome the temporary crisis;
- (c) Assistance with one month's rent or mortgage payment is enough to prevent the eviction, foreclosure or termination of utilities;
- (d) The client has the ability to resolve past due payments and pay future months' rent or mortgage payments and utility bills after resolution of the crisis; and
  - (e) The client has exhausted all other resources.
- (4) Emergency assistance is available for only 30 consecutive days during a year to any client or that client's household. If, for example, a client receives an EA payment of \$450 for rent on April 1 and requests an additional EA payment of \$300 for utilities on or before April 30 of that same year, the request for an EA payment for utilities will be considered. If the request for an additional payment for utilities is made after April 30, it cannot be considered for payment. The client will not be eligible for another EA payment until April 1 of the following

- year. A year is defined as 365 days following the initial date of payment of EA.
- (5) Payments will not exceed \$450 per family for one month's rent payment or \$700 per family for one month's mortgage payment, and \$300 for one month's utilities payment.

#### R986-200-220. Mentors.

- (1) The Department will recruit and train volunteers to serve as mentors for parent clients. The Department may elect to contract for the recruitment and training of the volunteers.
- (2) A mentor may advocate on behalf of a parent client and help a parent client:
  - (a) develop life skills;
  - (b) implement an employment plan; or
  - (c) obtain services and support from:
  - (i) the volunteer mentor;
  - (ii) the Department; or
  - (iii) civic organizations.

#### R986-200-221. Drug Testing Requirements.

- (1) A parent client or specified relative who is counted in the household assistance unit under R986-200-205 must complete a substance abuse questionnaire. A substance abuse questionnaire is defined as a written screening questionnaire designed to accurately determine the reasonable likelihood of the client having a substance use disorder involving the misuse of a controlled substance. Individuals in the household who have been disqualified from the receipt of assistance because of an IPV are also required to complete a substance abuse questionnaire and otherwise comply with this section.
- (2) If the results of the substance abuse questionnaire indicate a reasonable likelihood of a substance use disorder involving the misuse of a controlled substance, a drug test is required within a period of time as specified by the Department. The test will be performed in accordance with the requirements of Utah Code Ann. Section 34-38-6. Before taking the drug test, the client may advise the person administering the test of any prescription or any over the counter medication the client is taking.
- (3) If the client tests positive for the unlawful use of a controlled substance on the drug test required under subsection (2), benefits may continue but only if the client agrees to receive treatment from a Department approved provider. The treatment will be for a minimum of 60 days and the client must also submit to drug tests during, and at the conclusion of, treatment. Each test must be negative. The length of treatment, if over 60 days, will be determined by the treatment provider and the Department. The client cannot change treatment providers unless the treatment provider and the Department agree to the change.
- (4) The entire household unit will be denied financial assistance for a period of three months for the first occurrence and 12 months for any subsequence occurrence within a 12 month period if a client identified in subsection (1):
- (a) refuses to take a drug test as required in subsection (2) or (3) of this section,
- (b) fails to enter and successfully complete treatment as required in subsection (3) of this section, or
- (c) tests positive for the unlawful use of a controlled substance, on any subsequent drug test required by the Department, while in treatment or at the completion of treatment.
- (5) A client can be excused from complying with the requirements of this section if the necessary resources are not available through no fault of the client.
- (6) A client can be excused from complying with the requirements of this section in a timely manner if the client can show reasonable cause. Reasonable cause under this section means the client was prevented from complying in a timely

manner through no fault of his or her own or failed to comply in a timely manner for reasons that are reasonable and compelling.

- (7) If a client disagrees with the results of a drug test performed under subsections (2) or (3) of this section, the client can provide the Department with the results of a second drug test. This second drug test will be performed:
  - (i) at the client's expense,
  - (ii) at a testing facility approved by the Department,
- (iii) in accordance with requirements of Utah Code Ann. Section 34-38-6, and
- (iv) within seven days of the Department sending notice of the results of the original drug test.
- (c) If the results of the second drug test are negative, the Department will reimburse the client the actual and reasonable verified costs incurred in obtaining the second test.

#### R986-200-230. Assets Counted in Determining Eligibility.

- (1) All available assets, unless exempt, are counted in determining eligibility. An asset is available when the applicant or client owns it and has the ability and the legal right to sell it or dispose of it. An item is never counted as both income and an asset in the same month.
- (2) The value of an asset is determined by its equity value. Equity value is the current market value less any debts still owing on the asset. Current market value is the asset's selling price on the open market as set by current standards of appraisal.
- (3) Both real and personal property are considered assets. Real property is an item that is fixed, permanent, or immovable. This includes land, houses, buildings, mobile homes and trailer homes. Personal property is any item other than real property.
- (4) If an asset is potentially available, but a legal impediment to making it available exists, it is exempt until it can be made available. The applicant or client must take appropriate steps to make the asset available unless:
- (a) Reasonable action would not be successful in making the asset available; or
- (b) The probable cost of making the asset available exceeds its value.
- (5) The value of countable real and personal property cannot exceed \$2,000.
- (6) If the household assets are below the limits on the first day of the month the household is eligible for the remainder of the month.

## R986-200-231. Assets That Are Not Counted (Exempt) for Eligibility Purposes.

The following are not counted as an asset when determining eligibility for financial assistance:

- (1) the home in which the family lives, and its contents, unless any single item of personal property has a value over \$1,000, then only that item is counted toward the \$2,000 limit. If the family owns more than one home, only the primary residence is exempt and the equity value of the other home is counted;
- (2) the value of the lot on which the home stands is exempt if it does not exceed the average size of residential lots for the community in which it is located. The value of the property in excess of an average size lot is counted if marketable;
  - (3) water rights attached to the home property are exempt;
  - (4) motorized vehicles;
- (5) with the exception of real property, the value of income producing property necessary for employment;
- (6) the value of any reasonable assistance received for post-secondary education;
  - (7) bona fide loans, including reverse equity loans;
- (8) per capita payments or any asset purchased with per capita payments made to tribal members by the Secretary of the Interior or the tribe. Any asset purchased with profit distributions or income to tribal members derived from tribal

owned casinos and privately owned land is countable;

- (9) maintenance items essential to day-to-day living;
- (10) life estates;
- (11) an irrevocable trust where neither the corpus nor income can be used for basic living expenses;
- (12) for refugees, as defined under R986-300-303(1), assets that remain in the refugee's country of origin are not counted:
- (13) one burial plot per member of the household. A burial plot is a burial space and any item related to repositories used for the remains of the deceased. This includes caskets, concrete vaults, urns, crypts, grave markers, etc. If the individual owns a grave site, the value of which includes opening and closing, the opening and closing is also exempt;
- (14) a burial/funeral fund up to a maximum of \$1,500 per member of the household;
- (a) The value of any irrevocable burial trust is subtracted from the \$1,500 burial/funeral fund exemption. If the irrevocable burial trust is valued at \$1,500 or more, it reduces the burial/funeral fund exemption to zero.
- (b) After deducting any irrevocable burial trust, if there is still a balance in the burial/funeral fund exemption amount, the remaining exemption is reduced by the cash value of any burial contract, funeral plan, or funds set aside for burial up to a maximum of \$1,500. Any amount over \$1,500 is considered an asset;
- (15) any interest which is accrued on an exempt burial contract, funeral plan, or funds set aside for burial is exempt as income or assets. If an individual removes the principal or interest and uses the money for a purpose other than the individual's burial expenses, the amount withdrawn is countable income; and
  - (16) any other property exempt under federal law.

#### R986-200-232. Considerations in Evaluating Real Property.

- (1) Any nonexempt real property that an applicant or client is making a bona fide effort to sell is exempt for a nine-month period provided the applicant or client agrees to repay, from the proceeds of the sale, the amount of financial and/or child care assistance received. Bona fide effort to sell means placing the property up for sale at a price no greater than the current market value. Additionally, to qualify for this exemption, the applicant or client must assign, to the state of Utah, a lien against the real property under consideration. If the property is not sold during the period of time the client was receiving financial and/or child care assistance or if the client loses eligibility for any reason during the nine-month period, the lien will not be released until repayment of all financial and/or child care assistance is made.
- (2) Payments received on a sales contract for the sale of an exempt home are not counted if the entire proceeds are committed to replacement of the property sold within 30 days of receipt and the purchase is completed within 90 days. If more than 90 days is needed to complete the actual purchase, one 90-day extension may be granted. Proceeds are defined as all payments made on the principal of the contract. Proceeds do not include interest earned on the principal which is counted as income.

### R986-200-233. Considerations in Evaluating Household Assets.

- (1) The assets of a disqualified household member are counted.
- (2) The assets of a ward that are controlled by a legal guardian are considered available to the ward.
  - (3) The assets of an ineligible child are exempt.
- (4) When an ineligible alien is a parent, the assets of that alien parent are counted in determining eligibility for other family members.
  - (5) Certain aliens who have been legally admitted to the

United States for permanent residence must have the income and assets of their sponsors considered in determining eligibility for financial assistance under applicable federal authority in accordance with R986-200-243.

#### R986-200-234. Income Counted in Determining Eligibility.

- (1) The amount of financial assistance is based on the household's monthly income and size.
- (2) Household income means the payment or receipt of countable income from any source to any member counted in the household assistance unit including:
  - (a) children; and
- (b) people who are disqualified from being counted because of a prior determination of fraud (IPV) or because they are an ineligible alien.
  - (3) The income of SSI recipients is not counted.
- (4) Countable income is gross income, whether earned or unearned, less allowable exclusions listed in section R986-200-239.
- (5) Money is not counted as income and an asset in the same month.
- (6) If an individual has elected to have a voluntary reduction or deduction taken from an entitlement to earned or unearned income, the voluntary reduction or deduction is counted as gross income. Voluntary reductions include insurance premiums, savings, and garnishments to pay an owed obligation.

#### **R986-200-235.** Unearned Income.

- (1) Unearned income is income received by an individual for which the individual performs no service.
  - (2) Countable unearned income includes:
- (a) pensions and annuities such as Railroad Retirement, Social Security, VA, Civil Service;
- (b) disability benefits such as sick pay and workers' compensation payments unless considered as earned income;
- (c) unemployment insurance, except, starting March 1, 2009 and continuing as long as it is authorized by Congress and not counted for food stamps, the \$25 supplemental weekly Unemployment Compensation payment authorized by the American Recovery and Reinvestment Act of 2009 (ARRA) will not be countable unearned income;
  - (d) strike or union benefits;
  - (e) VA allotment;
  - (f) income from the GI Bill;
- (g) assigned support retained in violation of statute is counted when a request to do so has been generated by ORS;
- (h) payments received from trusts made for basic living expenses;
- (i) payments of interest from stocks, bonds, savings, loans, insurance, a sales contract, or mortgage. This applies even if the payments are from the sale of an exempt home. Payments made for the down payment or principal are counted as assets;
  - (j) inheritances;
  - (k) life insurance benefits;
- (l) payments from an insurance company or other source for personal injury, interest, or destroyed, lost or stolen property unless the money is used to replace that property;
- (m) cash contributions from any source including family, a church or other charitable organization;
- (n) rental income if the rental property is managed by another individual or company for the owner. Income from rental property managed by someone in the household assistance unit is considered earned income;
- (o) financial assistance payments received from another state or the Department from another type of financial assistance program including a diversion payment; and
- (p) payments from Job Corps and Americorps living allowances.

- (3) Unearned income which is not counted (exempt):
- (a) cash gifts for special occasions which do not exceed \$30 per quarter for each person in the household assistance unit. The gift can be divided equally among all members of the household assistance unit;
- (b) bona fide loans, including reverse equity loans on an exempt property. A bona fide loan means a loan which has been contracted in good faith without fraud or deceit and genuinely endorsed in writing for repayment;
- (c) the value of food stamps, food donated from any source, and the value of vouchers issued under the Women Infants and Children program;
- (d) any per capita payments made to individual tribal members by either the secretary of interior or the tribe are excluded. Profit distributions or income to tribal members derived from tribal owned casinos and privately owned land are countable income;
- (e) any payments made to household members that are declared exempt under federal law;
- (f) the value of governmental rent and housing subsidies, federal relocation assistance, or EA issued by the Department;
- (g) money from a trust fund to provide for or reimburse the household for a specific item NOT related to basic living expenses. This includes medical expenses and educational expenses. Money from a trust fund to provide for or reimburse a household member for basic living expenses is counted;
- (h) travel and training allowances and reimbursements if they are directly related to training, education, work, or volunteer activities;
- (i) all unearned income in-kind. In-kind means something, such as goods or commodities, other than money;
- (j) thirty dollars of the income received from rental income unless greater expenses can be proven. Expenses in excess of \$30 can be allowed for:
  - (i) taxes;
- (ii) attorney fees expended to make the rental income available;
- (iii) upkeep and repair costs necessary to maintain the current value of the property; and
- (iv) interest paid on a loan or mortgage made for upkeep or repair. Payment on the principal of the loan or mortgage cannot be excluded;
- (k) if meals are provided to a roomer/boarder, the value of a one-person food stamp allotment for each roomer/boarder,
- (i) payments for energy assistance including H.E.A.T payments, assistance given by a supplier of home energy, and in-kind assistance given by a private non-profit agency;
- (m) federal and state income tax refunds and earned income tax credit payments;
- (n) payments made by the Department to reimburse the client for education or work expenses, or a CC subsidy;
- (o) income of an SSI recipient. Neither the payment from SSI nor any other income, including earned income, of an SSI recipient is included;
- (p) payments from a person living in the household who is not included in the household assistance unit, as defined in R986-200-205, when the payment is intended and used for that person's share of the living expenses;
- (q) educational assistance and college work study except Veterans Education Assistance intended for family members of the student, living stipends and money earned from an assistantship program is counted as income; and
- (r) for a refugee, as defined in R986-300-303(1), any grant or assistance, whether cash or in-kind, received directly or indirectly under the Reception and Placement Programs of Department of State or Department of Justice.

#### R986-200-236. Earned Income.

(1) All earned income is counted when it is received even

- if it is an advance on wages, salaries or commissions.
  - (2) Countable earned income includes:
- (a) wages, except Americorps\*Vista living allowances are not counted:
  - (b) salaries;
  - (c) commissions;
  - (d) tips;
  - (e) sick pay which is paid by the employer;
- (f) temporary disability insurance or temporary workers' compensation payments which are employer funded and made to an individual who remains employed during recuperation from a temporary illness or injury pending the employee's return to the job:
- (g) rental income only if managerial duties are performed by the owner to receive the income. The number of hours spent performing those duties is not a factor. If the property is managed by someone other than the individual, the income is counted as unearned income;
- (h) net income from self-employment less allowable expenses, including income over a period of time for which settlement is made at one given time. The periodic payment is annualized prospectively. Examples include the sale of farm crops, livestock, and poultry. A client may deduct actual, allowable expenses, or may opt to deduct 40% of the gross income from self-employment to determine net income;
  - (i) training incentive payments and work allowances; and
  - (j) earned income of dependent children.
  - (3) Income that is not counted as earned income:
  - (a) income for an SSI recipient;
- (b) reimbursements from an employer for any bona fide work expense;
- (c) allowances from an employer for travel and training if the allowance is directly related to the travel or training and identifiable and separate from other countable income; or
  - (d) Earned Income Tax Credit (EITC) payments.

#### R986-200-237. Lump Sum Payments.

- (1) Lump sum payments are one-time windfalls or retroactive payments of earned or unearned income. Lump sums include but are not limited to, inheritances, insurance settlements, awards, winnings, gifts, and severance pay, including when a client cashes out vacation, holiday, and sick pay. They also include lump sum payments from Social Security, VA, UI, Worker's Compensation, and other one-time payments. Payments from SSA that are paid out in installments are not considered lump sum payments but as income, even if paid less often than monthly.
- (2) The following lump sum payments are not counted as income or assets:
- (a) any kind of lump sum payment of excluded earned or unearned income. If the income would have been excluded, the lump sum payment is also excluded. This includes SSI payments and any EITC; and
- (b) insurance settlements for destroyed exempt property when used to replace that property.
- (3) The net lump sum payment is counted as income for the month it is received. Any amount remaining after the end of that month is considered an asset.
- (4) The net lump sum is the portion of the lump sum that is remaining after deducting:
- (a) legal fees expended in the effort to make the lump sum available;
- (b) payments for past medical bills if the lump sum was intended to cover those expenses; and
- (c) funeral or burial expenses, if the lump sum was intended to cover funeral or burial expenses.
- (5) A lump sum paid to an SSI recipient is not counted as income or an asset except for those recipients receiving financial assistance from GA or WTE.

#### R986-200-238. How to Calculate Income.

- (1) To determine if a client is eligible for, and the amount of, a financial assistance payment, the Department estimates the anticipated income, assets and household size for each month in the certification period.
  - (2) The methods used for estimating income are:
- (a) income averaging or annualizing which means using a history of past income that is representative of future income and averaging it to determine anticipated future monthly income. It may be necessary to evaluate the history of past income for a full year or more; and
- (b) income anticipating which means using current facts such as rate of pay and hourly wage to anticipate future monthly income when no reliable history is available.
- (3) Monthly income is calculated by multiplying the average weekly income by 4.3 weeks. If a client is paid every two weeks, the income for those two weeks is multiplied by 2.15 weeks to determine monthly income.
- (4) The Department's estimate of income, when based on the best available information at the time it was made, will be determined to be an accurate reflection of the client's income. If it is later determined the actual income was different than the estimate, no adjustment will be made. If the client notifies the Department of a change in circumstances affecting income, the estimated income can be adjusted prospectively but not retrospectively.

## R986-200-239. How to Determine the Amount of the Financial Assistance Payment.

- (1) Once the household's size and income have been determined, the gross countable income must be less than or equal to 185% of the Standard Needs Budget (SNB) for the size of the household. This is referred to as the "gross test".
- (2) If the gross countable income is less than or equal to 185% of the SNB, the following deductions are allowed:
- (a) a work expense allowance of \$100 for each person in the household unit who is employed;
- (b) fifty percent of the remaining earned income after deducting the work expense allowance as provided in paragraph (a) of this subsection, if the individual has received a financial assistance payment from the Department for one or more of the immediately preceding four months; and
- (c) after deducting the amounts in paragraphs (a) and (b) of this subsection, if appropriate, the following deductions can be made:
- (i) a dependent care deduction as described in subsection (3) of this section; and
- (ii) child support paid by a household member if legally owed to someone not included in the household.
- (3) The amount of the dependant care deduction is set by the Department and based on the number of hours worked by the parent and the age of the dependant needing care. It can only be deducted if the dependant care:
- (a) is paid for the care of a child or adult member of the household assistance unit, or a child or adult who would be a member of the household assistance unit except that this person receives SSI. An adult's need for care must be verified by a doctor; and
- (b) is not subsidized, in whole or in part, by a CC payment from the Department; and
- (c) is not paid to an individual who is in the household assistance unit.
- (4) After deducting the amounts allowed under paragraph (2) above, the resulting net income must be less than 100% of SNB for size of the household assistance unit. If the net income is equal to or greater than the SNB, the household is not eligible.
- (5) If the net income is less than 100% of the SNB the following amounts are deducted:

- (a) Fifty percent of earned countable income for all employed household assistance unit members if the household was not eligible for the 50% deduction under paragraph (2)(b) above; and/or
- (b) All of the earned income of all children in the household assistance unit, if not previously deducted, who are:
  - (i) in school or training full-time, or
- (ii) in part-time education or training if they are employed less than 100 hours per month. "Part-time education or training" means enrolled for at least one-half the number of hours or periods considered by the institution to be customary to complete the course of study within the minimum time period. If no schedule is set by the school, the course of study must be no less than an average of two class periods or two hours per day, whichever is less.
- (6) The resulting net countable income is compared to the full financial assistance payment for the household size. If the net countable income is more than the financial assistance payment, the household is not eligible. If it is less, the net countable income is deducted from the financial assistance payment and the household is paid the difference.
- (7) The amount of the standard financial assistance payment is set by the Department. The current amount is in the table that follows:

	TABLE
Household Size	Payment Amount \$288
2 3	\$399 \$498
4	\$583
5 6	\$663 \$731
7 8	\$765 \$801

Amounts for household sizes larger than 8 are available at all Department offices.

# R986-200-240. Additional Payments Available Under Certain Circumstances.

- (1) Each parent eligible for financial assistance in the FEP or FEPTP programs who takes part in at least one enhanced participation activity may be eligible to receive \$60 each month in addition to the standard financial assistance payment. Enhanced participation activities are limited to:
- (a) work experience sites of at least 20 hours a week and other eligible activities that together total 30 hours per week;
- (b) full-time attendance in an education or employment training program; or
- (c) employment of 20 hours or more a week and other eligible activities that together total 30 hours per week.
- (2) An additional payment of \$15 per month for a pregnant woman in the third month prior to the expected month of delivery. Eligibility for the allowance begins in the month the woman provides medical proof that she is in the third month prior to the expected month of delivery. The pregnancy allowance ends at the end of the month the pregnancy ends.
- (3) A limited number of funds are available to individuals for work and training expenses. The funds can only be used to alleviate circumstances which impede the individual's ability to begin or continue employment, job search, training, or education. The payment of these funds is completely discretionary by the Department. The individual does not need to meet any eligibility requirements to request or receive these funds.
- (4) Limited funds are available, up to a maximum of \$300, to pay for burial costs if the individual is not entitled to a burial paid for by the county.
- (5) A Department Regional Director or designee may approve assistance, as funding allows, for the emergency needs

of a non-resident who is transient, temporarily stranded in Utah, and who does not intend to stay in Utah.

(6) A limited number of funds are available for enhanced payments to parents who are eligible for financial assistance in the FEP program or who are eligible for TANF non-FEP training under R986-200-245 and who participate in the HS/GED Pilot Program. The payment of these funds is completely discretionary by the Department and may differ from region to region. The payments may continue until the client completes the HS/GED Pilot Program even if the client is no longer receiving FEP.

# R986-200-241. Income Eligibility Calculation for a Specified Relative Who Wants to be Included in the Assistance Payment.

- (1) The income calculation for a specified relative who wants to be included in the financial assistance payment is as follows:
- (a) All earned and unearned countable income is counted, as determined by FEP rules, for the specified relative and his or her spouse, less the following allowable deductions:
- (i) one hundred dollars for each employed person in the household. This deduction is only allowed for the specified relative and/or spouse and not anyone else in the household even if working; and
- (ii) the child care expenses paid by the specified relative and necessary for employment up to the maximum allowable deduction as set by the Department.
- (2) The household size is determined by counting the specified relative, his or her spouse if living in the home, and their dependent children living in the home who are not in the household assistance unit.
- (3) If the income less deductions exceeds 100% of the SNB for a household of that size, the specified relative cannot be included in the financial assistance payment. If the income is less than 100% of the SNB, the total household income is divided by the household size calculated under subsection (2) of this section. This amount is deemed available to the specified relative as countable unearned income. If that amount is less than the maximum financial assistance payment for the household assistance unit size, the specified relative may be included in the financial assistance payment.

### R986-200-242. Income Calculation for a Minor Parent Living with His or Her Parent or Stepparent.

- (1) All earned and unearned countable income of all parents, including stepparents living in the home, is counted when determining the eligibility of a minor parent residing in the home of the parent(s).
- (2) From that income, the following deductions are allowed:
- (a) one hundred dollars from income earned by each parent or stepparent living in the home, and
- (b) an amount equal to 100% of the SNB for a group with the following members:
  - (i) the parents or stepparents living in the home;
- (ii) any other person in the home who is not included in the financial assistance payment of the minor parent and who is a dependent of the parents or stepparents;
- (c) amounts paid by the parents or stepparents living in the home to individuals not living at home but who could be claimed as dependents for Federal income tax purposes; and
- (d) alimony and child support paid to someone outside the home by the parents or stepparents living in the home.
- (3) The resulting amount is counted as unearned income to the minor parent.
- (4) If a minor parent lives in a household already receiving financial assistance, the child of the minor parent is included in the larger household assistance unit.

### R986-200-243. Counting the Income of Sponsors of Eligible Aliens.

- (1) Certain aliens who have been legally admitted into the United States for permanent residence must have a portion of the earned and unearned countable income of their sponsors counted as unearned income in determining eligibility and financial assistance payment amounts for the alien.
- (2) The following aliens are not subject to having the income of their sponsor counted:
- (a) paroled or admitted into the United States as a refugee or asylee;
  - (b) granted political asylum;
  - (c) admitted as a Cuban or Haitian entrant;
  - (d) other conditional or paroled entrants;
- (e) not sponsored or who have sponsors that are organizations or institutions;
- (f) sponsored by persons who receive public assistance or SSI:
- (g) permanent resident aliens who were admitted as refugees and have been in the United States for eight months or less
- (3) Except as provided in subsection (7) of this section, the income of the sponsor of an alien who applies for financial assistance after April 1, 1983 and who has been legally admitted into the United States for permanent residence must be counted for five years after the entry date into the United States. The entry date is the date the alien was admitted for permanent residence. The time spent, if any, in the United States other than as a permanent resident is not considered as part of the five year period.
- (4) The amount of income deemed available for the alien is calculated by:
- (a) deducting 20% from the total earned income of the sponsor and the sponsor's spouse up to a maximum of \$175 per month; then,
- (b) adding to that figure all of the monthly unearned countable income of the sponsor and the sponsor's spouse; then the following deductions are allowed:
- (i) an amount equal to 100% of the SNB amount for the number of people living in the sponsor's household who are or could be claimed as dependents under federal income tax policy; then
- (ii) actual payments made to people not living in the sponsor's household whom the sponsor claims or could claim as dependents under federal income tax policy; then,
- (iii) actual payments of alimony and/or child support the sponsor makes to individuals not living in the sponsor's household.
- (c) The remaining amount is counted as unearned income against the alien whether or not the income is actually made available to the alien.
- (5) Actual payments by the sponsor to aliens will be counted as income only to the extent that the payment amount exceeds the amount of the sponsor's income already determined as countable.
- (6) A sponsor can be held liable for an overpayment made to a sponsored alien if the sponsor was responsible for, or signed the documents which contained, the misinformation that resulted in the overpayment. The sponsor is not held liable for an overpayment if the alien fails to give accurate information to the Department or the sponsor is deceased, in prison, or can prove the request for information was incomplete or vague.
- (7) In the case where the alien entered the United States after December 19, 1997, the sponsor's income does not count if:
- (a) the alien becomes a United States citizen through naturalization;
- (b) the alien has worked 40 qualifying quarters as determined by Social Security Administration; or

(c) the alien or the sponsor dies.

#### R986-200-244. TANF Needy Family (TNF).

- (1) TNF is not a program but describes a population that can be served using TANF Surplus Funds.
- (2) Eligible families must have a dependent child under the age of 18 residing in the home, and the total household income must not exceed 300% of the Federal poverty level. Income is determined as gross income without allowance for disregards.
- (3) Services available vary throughout the state. Information on what is available in each region is available at each Employment Center. The Department may elect to contract out services.
- (4) If TANF funded payments are made for basic needs such as housing, food, clothing, shelter, or utilities, each month a payment is received under TNF, counts as one month of assistance toward the 36 month lifetime limit. Basic needs also include transportation and child care if all adults in the household are unemployed and will count toward the 36 month lifetime limit.
- (5) If a member of the household has used all 36 months of FEP assistance the household is not eligible for basic needs assistance under TNF but may be eligible for other TANF funded services.
- (6) Assets are not counted when determining eligibility for TNF services.

#### R986-200-245. TANF Non-FEP Training (TNT).

- (1) TNT is to provide skills and training to parents to help them become suitably employed and self-sufficient.
- (2) The client must be unable to achieve self-sufficiency without training.
- (3) Eligible families must have a dependent child under the age of 18 residing in the home and the total household income must not exceed 200% of the Federal poverty level. If the only dependent child is 18 and expected to graduate from High School before their 19th birthday the family is eligible up through the month of graduation. Income is counted and calculated the same as for WIA as found in rule R986-600.
- (4) Assets are not counted when determining eligibility for TNT services.
- (5) The client must show need and appropriateness of training.
- (6) The client must negotiate an employment plan with the Department and participate to the maximum extent possible.
- (7) The Department will not pay for supportive services such as child care, transportation or living expenses under TNT. The Department can pay for books, tools, work clothes and other needs associated with training.

#### R986-200-246. Transitional Cash Assistance.

- (1) Transitional Cash Assistance, (TCA) is offered to help FEP and FEPTP customers stabilize employment and reduce recidivism.
  - (2) To be eligible for TCA a client must;
- (a) have been eligible for and have received FEP or FEPTP during the month immediately preceding the month during which TCA is requested or granted. The FEP or FEPTP assistance must have been terminated due to earned or earned and unearned income and not for nonparticipation under R986-200-212. If the immediately preceding month was during a diversion period, or the client has a termination pending due to non participation as provided in R986-200-212, the client is not eligible for TCA,
  - (b) be employed and
- (i) have income greater than the FEP or FEP TP income guideline
  - (ii) the FEP or FEP TP assistance was terminated because

of that income, and

- (iii) the earned income exceeds the unearned income at the time the FEP or FEP TP was terminated, and
- (c) continue to cooperate with the Office of Recovery Services, Child Support Enforcement.
- (3) TCA is only available if the customer verifies income at the minimum required in subparagraph (2)(b) of this section.
- (4) The TCA benefit is available for a maximum of three months in a 12 month period. The three months do not need to be consecutive.
- (a) The assistance payment for the first two months of TCA is based on household size. All household income, earned and unearned, is disregarded.
- (b) Payment for the third month is one half of the payment available in (4)(a) of this section.
- (5) To receive the second and third month of the TCA benefit, the client must remain employed or have had an open FEP case that closed during the prior month due to income described in (2)(b) of this section.
- (6) If initial verification is provided and a client is paid one month of TCA but the client is unable to provide documentation to support that initial verification, no further payments will be made under TCA but the one month payment will not result in an overpayment.
- (7) TCA does not count toward the 36 month time limit found in R986-200-217.

# R986-200-248. Wasatch Front North Service Area Pilot: FEP Subsidized Employment (FEP SE).

- (1) FEP SE is a voluntary program providing short term subsidized employment for a maximum of three months to an eligible FEP recipient. FEP SE is a pilot program for Wasatch Front North Service Area but may be expanded to other service areas if funding permits. To be eligible, a FEP recipient must:
- (a) be currently receiving FEP benefits and have received at least one FEP payment;
- (b) have a current employment plan. If the client is working less than 30 hours per week, the employment plan must provide additional activities,
- (c) be legally eligible to work in the U.S. and be a U.S. citizen or meet the alienage requirements of R986-200-203;
- (d) have not worked for the employer where the client is to be hired under this program more than 40 hours in the 60 days immediately preceding the date of hire under the FEP SE program; and
- (e) have not previously participated in the FEP SE program.
- (2) An employer eligible for a subsidy under this section is an employer that:
- (a) is registered with the Department's UI division as an active employer in "good standing". For the purposes of this section, "good standing" means the employer has no delinquent UI contributions or reports;
- (b) is a "qualified employer" which is defined as any employer other than the United States, any State, or any political subdivision or instrumentality thereof. A public institution of higher education is considered a "qualified employer" for purposes of this section. The employer cannot be a Temporary Help Company as defined in R994-202-102 or a Professional Employer Organization as defined in R994-202-106;
- (c) pays a wage of at least \$8 per hour. Commission only jobs may qualify if the employer guarantees \$8 per hour or more;
- (d) has not displaced or partially displaced existing workers by participating in this program;
  - (e) has at least one other employee;
- (f) will provide the client with at least 20 hours work per week; and
  - (g) does not hire the client for temporary or seasonal work.

- (3) Once it has been verified that a FEP recipient has been hired, a qualified employer will be paid a \$500 subsidy and an additional \$1,500 subsidy at the conclusion of the third month of employment provided the required DWS invoices have been provided.
- (4) FEP SE will continue for as long as funding is available.

#### R986-200-249. Access to Assistance.

Financial assistance for FEP and FEPTP is provided through an electronic benefit transfer (EBT) card. The card, instructions on its use, and applicable fees will be provided to all clients. A method for obtaining assistance without a fee will be made available. In other circumstances, minimal fees or/or surcharges will apply. Information about obtaining assistance without a fee or surcharge, when fees or surcharges apply, and the amount of the fee or surcharge is available on the Department's website: jobs.utah.gov.

KEY: family employment program July 1, 2014 35A-3-301 et seq. Notice of Continuation September 8, 2010

# R994. Workforce Services, Unemployment Insurance. R994-309. Nonprofit Organizations.

R994-309-101. Nonprofit Organization Requirements.

Nonprofit organizations described in Subsection 35A-4-309(1)(b) will pay contributions in the same manner as other employers under Section 35A-4-302 unless they elect to become reimbursable employers which are liable for payments in lieu of contributions. A nonprofit organization which elects to become a reimbursable employer pays to the Department an amount equal to the regular benefits and one-half of the extended benefits paid to former employees. These reimbursements for benefits paid and other amounts due are payable monthly. Reimbursable employers do not pay for any administrative expenses of the unemployment insurance program.

## R994-309-102. Nonprofit Organizations (Section 501(c)(3) of IRC).

Section 35A-4-309 applies only to organizations exempt from income tax as described in Section 501(c)(3) of the Internal Revenue Code. Some examples are organizations operated exclusively for religious, charitable or educational purposes. The Internal Revenue Service issues a letter of exemption to exempted organizations. A copy of this letter is required by the Department to allow a nonprofit organization to elect to become a reimbursable employer.

### R994-309-103. Election of Payments by Contributions or Reimbursement.

(1) Initial Election.

A nonprofit organization electing to become a reimbursable employer must make a written election within 30 days after the organization becomes subject to the Act. Since it may take some time for the employer to obtain the IRS letter of exemption required for this election, the employer will be a contributing employer until the letter is provided to the Department timely. The employer has 30 days from the date of the IRS letter to provide a copy to the Department in order to be granted reimbursable status retroactive to the date it became subject to the Act under Subsection 35A-4-309(1)(e). When the letter is provided timely, all contributions paid by the employer in excess of benefits paid to former employees will be refunded. Under Subsection 35A-4-309(1)(e) the Department may, for good cause, extend the 30-day period within which the election is made or the 30 days within which the letter of exemption is provided. An initial election to become a reimbursable employer remains in effect for at least one calendar year.

(2) Subsequent Elections.

A nonprofit organization may elect to change from the contributions to the reimbursement method or from the reimbursement to the contributions method. An election to change from the contributions to the reimbursement method can be made only if accompanied by a copy of the letter of exemption from the IRS. To be consistent with the principle of Subsection 35A-4-309(1)(d), changes from one method to the other will remain in effect for at least two calendar years. Any election to change from one method of payment to the other must be made in writing no later than 30 days prior to January 1 of the year for which the change is requested. Under Subsection 35A-4-309(1)(e) the Department may for good cause waive the 30 day period within which a change from one method to the other is requested. As provided by Subsection 35A-4-309(3), the Department may terminate the reimbursable status if the organization is delinquent in filing Form 794, Insured Employment and Wage Report, Form 3H Employer's Quarterly Wage List, making the reimbursable payments, or paying any other amounts due.

## R994-309-104. Liability of an Organization When Changing the Method of Payment.

A nonprofit organization changing from the reimbursement to the contributions method must reimburse the Department for benefits paid on wages earned during the time the organization was a reimbursable employer. Example: A nonprofit organization was a reimbursable employer during 2003 and 2004. For 2005 the organization elects to pay contributions. If a former employee receives benefits in 2005 based on wages paid by the organization in 2004, the organization must reimburse the Department for the benefits based on the 2004 wages. The organization must also pay contributions on the If this organization changes back to the 2005 wages. reimbursement method in 2007, any benefits received by a former employee which were based on wages paid in 2006 would not be subject to reimbursement since contributions have been paid on those wages.

# R994-309-105. Reimbursable Employer's Liability for Benefits Paid.

(1) The reimbursable employer's liability is limited to the amount of benefits paid to the claimant. The employer may also be required to pay interest, penalty, and collection costs on past due amounts.

- (2) The employer is not liable for benefits overpaid as a result of agency error or a Department decision which is later reversed unless the reversal was due in whole or in part to the failure of the reimbursable employer to provide complete and accurate information within the time limits established by the Department.
- (3) Any benefits established as an overpayment, except overpayments due to the failure of the employer to provide information as provided in subparagraph (2) above, will be deducted from the employer's liability or, at the Department's discretion, refunded as the overpayment is recovered.
- (4) If a claimant continues working part-time for a reimbursable employer and had other employment during the base period, the reimbursable employer may be eligible for relief of charges if all the requirements of Subsection R994-401-302(1) are met.

#### R994-309-106. Records of Benefits Paid.

The Department will maintain records of benefits paid to former employees of reimbursable employers for five calendar years. Such records will include the name and social security account number of each employee, the week for which payment is made, and the amount of each payment.

#### R994-309-107. Monthly Billing of Benefits Paid.

The Department will send a monthly billing to the reimbursable employer if any benefits have been paid to former employees. The billing will include the name and social security number of each claimant, the amount of the payment to each claimant on the basis of wages paid to him by the reimbursable employer in his base period, any adjustments to prior benefit charges, and the total amount paid to all such claimants during the previous calendar month.

#### KEY: unemployment compensation, nonprofit organizations July 1, 2007 35A-4-309 Notice of Continuation July 1, 2014

# R994. Workforce Services, Unemployment Insurance. R994-310. Coverage.

#### R994-310-101. Coverage Definitions.

- (1) "Subject date" is the first day of the calendar quarter in which the employer is required to comply with the Act.
- (2) "Effective date" is the first day an employer pays wages or acquires an employing unit.
  - (3) "Inactive date" is the last day an employer pays wages.

#### R994-310-102. Initiating Coverage.

- (1) An agricultural employer is subject to unemployment contributions the first day of the quarter that wages are paid in the year in which the employer;
  - (a) pays \$20,000 or more in cash wages in a quarter, or
- (b) employs ten or more workers for some portion of a day in each of 20 different calendar weeks.
- (2) A domestic employer is subject to unemployment contributions the first day of the quarter that wages are paid in the year in which the employer pays \$1000 or more in cash wages in any quarter.
- (3) A nonprofit organization defined in 26 U.S.C.3306(c)(8) is subject to unemployment contributions the first day of the quarter that wages are paid in the year in which the employer employs four or more workers for some portion of a day in each of 20 different calendar weeks.
- (a) A nonprofit organization that has an Internal Revenue Service 501(c)(3) classification as the result of an affiliation with a national organization that is subject in another state, is a subject employer on the day they pay any wages in this state.

#### R994-310-103. Inactivating Coverage.

- (1) An agricultural employer's account may be inactivated the last day of a calendar year in which the employer;
- (a) pays less than \$20,000 in wages in each quarter of that year, and
- (b) employs less than ten workers for some portion of a day in each of 20 different calendar weeks.
- (2) A domestic employer's account may be inactivated the last day of a calendar year in which the employer pays less than \$1000 in wages in each quarter of that year.
- (3) The account of a nonprofit organization defined in the 26 U.S.C.3306(c)(8) may be inactivated the last day of a calendar year in which the employer employs less than four workers for some portion of a day in each of 20 different calendar weeks.
- (4) Coverage will automatically be inactivated if the employing unit has paid no wages in the preceding calendar year.
- (5) If within four fiscal years after coverage is inactivated, an employer becomes subject to the Act again, the employer's account may be reopened.

#### R994-310-104. Elections to Become Covered.

An employing unit's election to become covered under the Act for either the entire employing unit or for services which do not constitute employment as defined in the Act, may be approved by the Executive Director or designee.

KEY: unemployment compensation, coverage July 1, 2007 35A-4-310 Notice of Continuation July 1, 2014

#### R994. Workforce Services, Unemployment Insurance. R994-311. Governmental Units and Indian Tribes. R994-311-101. Governmental Unit and Indian Tribe Requirements.

- (1) Governmental units and Indian Tribes described in Subsection 35A-4-311(1) will pay contributions in the same manner as other employers under Section 35A-4-302 unless they elect to become reimbursable employers which are liable for payments in lieu of contributions. A governmental unit or Indian tribe that elects to become a reimbursable employer pays to the Department an amount equal to the regular benefits and all of the extended benefits paid to former employees. These reimbursements for benefits paid and other amounts due are payable monthly. Reimbursable employers do not pay any administrative expenses of the unemployment insurance program.
- (2) This state, as required by 35A-4-204(d)(ii), shall reimburse the Department for all regular and extended benefits paid for service performed in the employ of this state.

### R994-311-102. Definition of Governmental Units and Indian Tribes

Section 35A-4-311 applies to governmental units including any county, city, town, school district, or political subdivision and instrumentality of the foregoing or any combination thereof and political subdivisions or instrumentalities of the State of Utah or other states as provided by Subsection 35A-4-204(2)(d) and Indian Tribes. A political subdivision or instrumentality of a state or county, city, town or school district is a subdivision thereof to which has been delegated certain functions of that state, county, etc. Examples of governmental units to which this section applies are county water conservancy districts, state universities, city fire departments, and associations of county governments. The provisions of this rule do not apply to federal agencies.

## R994-311-103. Effective Period of Payments by Contributions or Reimbursement.

(1) Initial Election

A governmental unit or Indian tribe electing to become a reimbursable employer must make a written election within 30 days after the organization becomes subject to the Act. Under Subsection 35A-4-311(1)(e) the Department may, for good cause, extend the 30 day period within which the election is made. This initial election remains in effect for at least one full calendar year.

(2) Subsequent Elections

A governmental unit or Indian tribe may elect to change from the contributions to the reimbursement method or from the reimbursement method to the contributions method. To be consistent with the principle of Subsection 35A-4-311(1)(d), changes from one method to the other will remain in effect for at least two calendar years. Any election to change from one method of payment to the other must be made in writing no later than 30 days prior to January 1 of the year for which the change is requested. Under Subsection 35A-4-311(1)(e) the Department may for good cause waive the 30 day period within which a change from one method to the other is requested. As provided by Subsection 35A-4-311(3), the Department may terminate the reimbursement status if the governmental unit or Indian tribe is delinquent in filing Form 794, Insured Employment and Wage Report, Form 3H Employer's Quarterly Wage List, making the reimbursement payments, or paying any

### R994-311-104. Liability of a Governmental Unit or Indian Tribe When Changing the Method of Payment.

A governmental unit or Indian tribe changing from the reimbursement to the contributions method must reimburse the Department for benefits paid on wages earned during the time the organization was a reimbursable employer. Example: A governmental unit was a reimbursable employer during 2003 and 2004. For 2005 the organization elects to pay contributions. If a former employee receives benefits in 2005 based on wages paid by the organization in 2004, the organization must reimburse the Department for the benefits based on the 2004 wages. The organization must also pay contributions on the 2005 wages. If this organization changes back to the reimbursement method in 2007, any benefits received by a former employee which were based on wages paid in 2006 would not be subject to reimbursement since contributions have been paid on those wages.

### R994-311-105. Reimbursable Employer's Liability for Benefits Paid.

- (1) The reimbursable employer's liability is limited to the amount of benefits paid to the claimant. The employer may also be required to pay interest, penalty, and collection costs on past due amounts
- (2) The employer is not liable for benefits overpaid as a result of agency error or a Department decision which is later reversed unless the reversal was due in whole or in part to the failure of the reimbursable employer to provide complete and accurate information within the time limits established by the Department.
- (3) Any benefits established as an overpayment, except overpayments due to the failure of the employer to provide information as provided in subparagraph (2) above, will be deducted from the employer's liability or, at the Department's discretion, refunded as the overpayment is recovered.
- (4) If a claimant continues working part-time for a reimbursable employer and had other employment during the base period, the reimbursable employer may be eligible for relief of charges if all the requirements of Subsection R994-401-302(1) are met.

#### R994-311-106. Records of Benefits Paid.

The Department will maintain records of benefits paid to former employees of reimbursable employers for five calendar years. Such records will include the name and social security account number of each employee, the week for which payment is made, and the amount of each payment.

#### R994-311-107. Monthly Billing of Benefits Paid.

The Department will send a monthly billing to the reimbursable employer if any benefits have been paid to former employees. The billing will include the name and social security number of each claimant, the amount of the payment to each claimant on the basis of wages paid to him by the reimbursable employer in his base period, any adjustments to prior benefit charges, and the total amount paid to all such claimants during the previous calendar month.

#### **R994-311-108.** Charter Schools.

- (1) In order to be recognized by this state as a charter school, a school must apply with the Utah State Charter School Board. Charter schools recognized by the Charter School Board are considered to be public schools within the state's public education system.
- (2) If a school desires to be eligible for election as a reimbursable employer under Section 35A-4-311, it must verify its status as a school within the state's public education or higher education systems. A charter school must provide evidence it has a current charter with the State Charter School Board.

KEY: unemployment compensation, government corporations
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Notice of Continuation July 1, 2014

#### R994. Workforce Services, Unemployment Insurance. R994-312. Employing Units Records. R994-312-101. Recordkeeping Requirements.

- (1) Each employing unit shall, for a period of at least three calendar years, preserve and make available for inspection all records with respect to employment performed in its service.
- (2) The following information is required for each pay period and for each worker;
  - (a) Name and social security number,
- (b) Place of employment. This includes the city and town, or where appropriate the county, in which the work was performed. If work is performed in several locations, assignment of place of employment is made in the following order:
  - (i) the worker's base of operations,
- (ii) the place from which the worker's services are directed or controlled, and
  - (iii) the worker's place of residence,

  - (c) The date hired, (d) The date and reason for separation from work,
  - (e) The ending date of each pay period,
- (f) The total amount of wages paid for each pay period showing separately:
  - (i) money wages; and
- (ii) wages as otherwise defined in Section 35A-4-208 and Section R994-208-102, and
- (g) Daily time cards or time records, kept in the regular course of business.

#### R994-312-102. Examination of Employing Unit Records: Scope and Authority.

- (1) The Department is authorized to examine any and all records necessary for the administration of the Act. These records include payroll records, disbursement records, accounting records, tax returns, magnetic and electronic media, personnel records, minutes of meetings, loan documentation, articles of organization, operating agreements, and any other records which might be necessary to determine claimant eligibility and employer liability.
- (2) The Department may initiate legal action to compel an employing unit to provide access to records if the employing unit fails to provide full access to records.
- (3) If an employing unit maintains its records outside of this state, the employing unit may be required to submit copies of records for review within this state. The employing unit is responsible for any costs associated with providing such copies of records.

#### R994-312-103. Confidentiality of Records.

- (1) Employers and individuals have a legitimate expectation of privacy in the information they provide to the Therefore, consistent with federal and state Department. requirements of confidentiality, it is the intent of this rule to limit access to Department records for use in:
- (a) administration of the programs of the Department and the other divisions of the Department of Workforce Services;
- (b) the detection and avoidance of duplicate or fraudulent claims against public assistance funds, or to avoid significant risk to public safety; and
- (c) as specifically mandated by federal or state law. Department records shall not be published or open to public inspection in any manner revealing the employer's or the individual's identity except upon written request which shall set forth one or more of the following reasons for disclosure:
- (i) Records used in making an initial determination or any decision by the Department may be provided to all interested parties prior to the rendering of any decision to the extent necessary for the proper presentation of the case.
  - (ii) Any information requested by employers concerning

- claims for benefits with respect to former or current employees may be provided where the employer's reason for seeking the information is directly related to the unemployment insurance program. Information in the records may be made available to the party who submitted the information to the Department; and an individual's wage data submitted by an employer may be made available to that individual.
- (iii) Information in the record may be made available to the public for any purpose following a written waiver by all parties of their rights to non-disclosure.
- (iv) Employment and claim information may be disclosed by the Department to other divisions of the Department of Workforce Services for the purpose of carrying out the programs administered by the Department for the protection of workers in the work place; to the Governor's office and other governmental agencies administratively responsible for statewide economic development, to the extent necessary for economic development policy analysis and formulation; and to any other governmental agency which is specifically authorized by federal or state law to receive such information, subject to the requirements of Subsection R994-312-304(2).
- (v) Employment and claim information may be disclosed by the Department to any other public employees in the performance of their public duties only upon a determination by the Department that such disclosure will not discourage the willingness of employers to report wage and employment information or individuals to file claims for unemployment benefits, and such disclosure:
- (A) is directly related to the detection or avoidance of duplicate, inconsistent or fraudulent claims against public assistance funds, or the recovery of overpayments of such funds;
- (B) is necessary to avoid a significant risk to public safety; and Disclosure pursuant to R994-312-304(1)(vi)(B) shall be subject to the requirements of Subsection R994-312-304(2).
- (vi) No disclosure of employment or claim information may be made by the Department other than as set forth above. All requests for information must comply with the requirements and procedures contained in this rule. The Department will request a judicial or administrative body to withdraw any subpoena issued by that body if the subpoena does not conform to the Act and this rule.
- (2) Employment and claim information may be disclosed to the divisions of the Department of Workforce Services, other governmental agencies, and other public employees only upon completion of a written agreement containing all of the following terms and conditions:
- (a) The requesting division or agency must specify a bona fide need for the information, and must agree to use the information only to the extent necessary to assist in its valid administrative needs.
- (b) The requesting division or agency must identify all agency officials, by position, authorized to request and receive information.
- (c) The methods and timing of requests for information must be agreed upon by the Department and the requesting division or agency, and there must be provision for the appropriate reimbursement of the Department for the costs associated with furnishing the requested information.
- (d) The requesting division or agency must agree to implement, at a minimum, the following requirements for safeguarding disclosed information:
- (i) the disclosed information may not be used by the requesting division or agency for any purposes not specifically authorized: and
- (ii) the information must be stored by the requesting division or agency in a secure place, and electronically stored information must be secured so that unauthorized persons cannot access the information; and

- (iii) the requesting division or agency must instruct all persons authorized to request and receive information as to the confidential nature of the information and of the legal sanctions for unauthorized disclosure; and

  (iv) the requesting division or agency must permit the
- (iv) the requesting division or agency must permit the Department to make on-site inspections to insure that there is a genuine need for the information, that the information is being used only for that purpose, and that state and federal confidentiality requirements are being met; and
  (v) the head of the requesting division or agency must sign
- (v) the head of the requesting division or agency must sign a written acknowledgment attesting to the confidentiality requirements of this rule.

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