R15. Administrative Services, Administrative Rules.
R15-1. Administrative Rule Hearings.
R15-1-1. Authority.
(1) This rule establishes procedures and standards for administrative rule hearings as required by Subsection 63G-3-402(1)(a).
(2) The procedures of this rule constitute the minimum requirements for mandatory administrative rule hearings. Additional procedures may be required to comply with any other governing statute, federal law, or federal regulation.

(1) Terms used in this rule are defined in Section 63G-3-102.
(2) In addition:
(a) "hearing" means an administrative rule hearing; and
(b) "officer" means an administrative rule hearing officer.

R15-1-3. Purpose.
(1) The purpose of this rule is to provide:
(a) procedures for agency hearings on proposed administrative rules or rules changes, or on the need for a rule or change;
(b) opportunity for public comment on rules; and
(c) opportunity for agency response to public concerns about rules.

R15-1-4. When Agencies Hold Hearings.
(1) Agencies shall hold hearings as required by Subsection 63G-3-302(2).
(2) Agencies may hold hearings:
(a) during the public comment period on a proposed rule, after its publication in the bulletin and prior to its effective date;
(b) before initiating rulemaking procedures under Title 63G, Chapter 3, to promote public input prior to a rule's publication;
(c) during a regular or extraordinary meeting of a state board, council, or commission, in order to avoid separate and additional meetings; or
(d) to hear any public petition for a rule change as provided by Section 63G-3-601.
(3) Voluntary hearings, as described in this section, follow the procedures prescribed by this rule or any other procedures the agency may provide by rule.
(4) Mandatory hearings, as described in this section, follow the procedures prescribed by this rule and any additional requirements of state or federal law.
(5) If an agency holds a mandatory hearing under the procedures of this rule during the public comment period described in Subsection 63G-3-301(6), no second hearing is required for the purpose of comment on the same rule or change considered at the first hearing.

R15-1-5. Hearing Procedures.
(1) Notice.
(a) An agency shall provide notice of a hearing by:
(i) publishing the hearing date, time, place, and subject in the bulletin;
(ii) mailing copies of the notice directly to persons who have petitioned for a hearing or rule changes under Section 63G-3-302 or 63G-3-601, respectively; and
(iii) posting for at least 24 hours in a place in the agency's offices which is frequented by the public.
(b) If a rules hearing becomes mandatory after the agency has published the proposed rule in the bulletin, the agency shall notify in writing persons requesting the hearing of the time and place.
(c) An agency may provide additional notice of a hearing, and shall give further notice as may otherwise be required by law.
(2) Hearing Officer.
(a) The agency head shall appoint as hearing officer a person qualified to conduct fairly the hearing.
(b) No restrictions apply to this appointment except the officer shall know rulemaking procedure.
(c) However, if a state board, council, or commission is responsible for agency rulemaking, and holds a hearing, a member or the body's designee may be the hearing officer.
(3) Time. The officer shall open the hearing at the announced time and place and permit comment for a minimum of one hour. The hearing may be extended or continued to another day as necessary in the judgment of the officer.
(4) Comment.
(a) At the opening of the hearing, the officer shall explain the subject and purpose of the hearing and invite orderly, germane comment from all persons in attendance. The officer may set time limits for speakers and shall ensure equitable use of time.
(b) The agency shall have a representative at the hearing, other than the officer, who is familiar with the rule at issue and who can respond to requests for information by those in attendance.
(c) The officer shall invite written comment to be submitted at the hearing or after the hearing, within a reasonable time. Written comment shall be attached to the hearing minutes.
(d) The officer shall conduct the hearing as an open, informal, orderly, and informative meeting. Oaths, cross-examination, and rules of evidence are not required.
(5) The Hearing Record.
(a) The officer shall cause to be recorded the name, address, and relevant affiliation of all persons speaking at the hearing, and cause an electronic or mechanical verbatim recording of the hearing to be made, or make a brief summary, of their remarks.
(b) The hearing record consists of a copy of the proposed rule or rule change, submitted written comment, the hearing recording or summary, the list of persons speaking at the hearing, and other pertinent documents as determined by the agency.
(c) The hearing officer shall, as soon as practicable, assemble the hearing record and transmit it to the agency for consideration.
(d) The hearing record shall be kept with and as part of the rule's administrative record in a file available at the agency offices for public inspection.

(1) When a hearing issue requires a decision regarding rulemaking procedure, the officer shall submit a written request for a decision to the director as soon as practicable after, or after recessing, the hearing, as provided in Section R15-5-6. The director shall reply to the agency head as provided in Subsection R15-5-6(2). The director's decision shall be included in the hearing record.

(1) Persons may appeal the decision of the agency head or the division by petitioning the district court for judicial review as provided by law.
R15. Administrative Services, Administrative Rules.
R15-2-1. Authority.
As required by Subsection 63G-3-601(3), this rule prescribes the form and procedures for submission, consideration, and disposition of petitions requesting the making, amendment, or repeal of an administrative rule.

(1) Terms used in this rule are defined in Section 63G-3-102.
(2) Other terms are defined as follows:
   (a) "rule change" means:
       (i) making a new rule;
       (ii) amending, repealing, or repealing and reenacting an existing rule;
       (iii) amending a proposed rule further by filing a change in proposed rule under the provisions of Section 63G-3-303;
       (iv) allowing a proposed (new, amended, repealed, or repealed and reenacted) rule or change in proposed rule to lapse; or
       (v) any combination of the above;
   (b) "petitioner" means an interested person who submits a petition to an agency pursuant to Section 63G-3-601 and this rule.

(1) The petitioner shall send the petition to the head of the agency authorized by law to make the rule change requested.
(2) The agency receiving the petition shall record the date it received the petition.

R15-2-4. Petition Form.
The petition shall:
   (a) be clearly designated "petition for a rule change";
   (b) state the petitioner's name;
   (c) state the petitioner's interest in the rule, including relevant affiliation, if any;
   (d) include a statement as required by Subsection 63G-3-601(4) regarding the requested rule change;
   (e) state the approximate wording of the requested rule change;
   (f) describe the reason for the rule change;
   (g) include an address, an E-mail address when available, and telephone where the petitioner can be reached during regular business hours; and
   (h) be signed by the petitioner.

R15-2-5. Petition Consideration And Disposition.
(1) The agency head or designee shall:
   (a) review and consider the petition;
   (b) write a response to the petition stating:
       (i) that the petition is denied and reasons for denial, or
       (ii) the date when the agency is initiating a rule change consistent with the intent of the petition; and
   (c) send the response to the petitioner within the time frame provided by Section 63G-3-601.
(2) The petitioned agency may, within the time frame provided by Section 63G-3-601, interview the petitioner, hold a public hearing on the petition, or take any action the agency, in its judgment, deems necessary to provide the petition due consideration.
(3) The agency shall retain the petition and a copy of the agency's response as part of the administrative record.
(4) The agency shall mail copies of its decision to all persons who petitioned for a rule change.

KEY: administrative law, open government, transparency

December 25, 2006

63G-3-601
R15. Administrative Services, Administrative Rules.


R15-3-1. Authority, Purpose, and Definitions.

(1) This rule is authorized under Subsection 63G-3-402(1) which requires the division to administer the Utah Administrative Rulemaking Act, Title 63G, Chapter 3.
(2) This rule clarifies when rulemaking is required, and requirements for incorporation by reference within rules.
(3) Terms used in this rule are defined in Section 63G-3-102.

R15-3-2. Agency Discretion.

(1) A rule may restrict agency discretion to prevent agency personnel from exceeding their scope of employment, or committing arbitrary action or application of standards, or to provide due process for persons affected by agency actions.
(2) A rule may authorize agency discretion that sets limits, standards, and scope of employment within which a range of actions may be applied by agency personnel. A rule may also establish criteria for granting exceptions to the standards or procedures of the rule when, in the judgment of authorized personnel, documented circumstances warrant.
(3) An agency may have written policies which broadly prescribe goals and guidelines. Policies are not rules unless they meet the criteria for rules set forth under Section 63G-3-201(2).
(4) Within the limits prescribed by Sections 63G-3-201 and 63G-3-602, an agency has full discretion regarding the substantive content of its rules. The division has authority over nonsubstantive content under Subsections 63G-3-402(2) and (3), and 63G-3-403(2) and (3), rulemaking procedures, and the physical format of rules for compilation in the Utah Administrative Code.

R15-3-3. Use of Incorporation by Reference in Rules.

(1) An agency incorporating materials by reference as permitted under Subsection 63G-3-201(7) shall comply with the following standards:
   (a) The rule shall state specifically that the cited material is "incorporated by reference."
   (b) If the material contains options, or is modified in its application, the options selected and modifications made shall be stated in the rule.
   (c) If the incorporated material is substantively changed at a later time, and the agency intends to enforce the revised material, the agency shall amend its rule through rulemaking procedures to incorporate by reference any applicable changes as soon as practicable.
   (d) In accordance with Subsection 63G-3-201(7)(c), an agency shall describe substantive changes that appear in the materials incorporated by reference as part of the "summary of rule or change" in the rule analysis.
(2) An agency shall comply with copyright requirements when it provides the division a copy of material incorporated by reference.


(1) All rules shall be in a format that permits their compatibility with the division's computer system and compilation into the Utah Administrative Code.
(2) Rules may not contain maps, charts, graphs, diagrams, illustrations, forms, or similar material.
(3) The division shall issue and provide to agencies instructions and standards for formatting rules.

R15-3-5. Statutory Provisions that Require Rulemaking Pursuant to Subsection 63G-3-301(13).

For the purposes of Subsection 63G-3-301(13), the phrase "statutory provision that requires the rulemaking" means a state statutory provision that explicitly mandates rulemaking.
R15-4-1. Authority and Purpose.
(1) This rule establishes procedures for filing and publication of agency rules under Sections 63G-3-301, 63G-3-303, and 63G-3-304, as authorized under Subsection 63G-3-402(1).
(2) The procedures of this rule constitute minimum requirements for rule filing and publication. Other governing statutes, federal laws, or federal regulations may require additional rule filing and publication procedures.

R15-4-2. Definitions.
(1) Terms used in this rule are defined in Section 63G-3-102.
(2) Other terms are defined as follows:
(a) "Anniversary date" means the date that is five years from the original effective date of a rule, or the date that is five years from the date the agency filed the division the most recent five-year review subsection 63G-3-305(3), whichever is sooner.
(b) "Digest" means the Utah State Digest that summarizes the content of the bulletin as required by Subsection 63G-3-402(1)(f);
(c) "Codify" means the process of collecting and arranging administrative rules systematically in the Utah Administrative Code, and includes the process of verifying that each amendment was marked as required under Subsection 63G-3-301(2)(b);
(d) "Compliance cost" means expenditures a regulated person will incur if a rule or change is made effective;
(e) "Cost" means the aggregated expenses persons as a class affected by a rule will incur if a rule or change is made effective;
(f) "eRules" means the Division’s administrative rule filing application that agencies use to file rules and notices;
(g) "Savings" means:
   (i) an aggregated monetary amount that will no longer be incurred by persons as a class if a rule or change is made effective;
   (ii) an aggregated monetary amount that will be refunded or rebated if a rule or change is made effective;
   (iii) an aggregated monetary amount of anticipated revenues to be generated for state budgets, local governments, or both if a rule or change is made effective; or
   (iv) any combination of these aggregated monetary amounts.
(h) "Unmarked change" means a change made to rule text that was not marked as required by Subsection 63G-3-301(2)(b).

R15-4-3. Publication Dates and Deadlines.
(1) For the purposes of Subsections 63G-3-301(2) and 63G-3-303(1), an agency shall file its rule and rule analysis by 11:59:59 p.m. on the fifteenth day of the month for publication in the bulletin and digest issued on the first of the next month, and by 11:59:59 p.m. on the first day of the month for publication on the fifteenth of the same month.
   (a) If the first or fifteenth day is a Saturday, Sunday, or a Monday holiday, the agency shall file the rule and rule analysis by 11:59:59 p.m. on the previous regular business day.
   (b) If the first or fifteenth day is a Tuesday or a Wednesday holiday, the agency shall file the rule and rule analysis by 11:59:59 p.m. on the next regular business day.
(2) For all purposes, the official date of publication for the bulletin and digest shall be the first and fifteenth days of each month.

R15-4-4. Thirty-day Comment Period for a Proposed Rule
(1)(a) Pursuant to Subsection 63G-3-301(1), upon expiration of the comment period designated on the rule analysis and filed with the rule, and before expiration of 120 days after publication of a proposed rule, the agency proposing the rule shall notify the division of the date the rule is to become effective and enforceable.
(2)(a) The agency shall notify the division by filing with the division a Notice of Effective Date form using eRules.
(3) The date designated as the effective date shall be:
   (a) at least seven days after the comment period specified on the rule analysis; or
   (b) if the agency formally extends the comment period for a proposed rule by publishing a subsequent notice in an issue of the bulletin, at least seven days after the extended comment period.
(4) The division shall publish notice of the effective date in the next issue of the bulletin. There is no publication deadline for a notice of effective date for a proposed rule, nor requirement that it be published prior to the effective date.

R15-4-5a. Notice of the Effective Date for a Proposed Rule.
(1)(a) Pursuant to Subsection 63G-3-301(9), upon expiration of the comment period designated on the rule analysis and filed with the rule, and before expiration of the 120th day after publication of a proposed rule, the agency proposing the rule shall notify the division of the date the rule is to become effective and enforceable.
(2)(a) The agency shall notify the division after determining that the proposed rule, in the form published, shall be the final form of the rule, and after informing the division of any nonsubstantive changes in the rule as provided for in Section R15-4-6.
(3) The date designated as the effective date shall be:
   (a) at least seven days after the comment period specified on the rule analysis; or
   (b) if the agency formally extends the comment period for a proposed rule by publishing a subsequent notice in an issue of the bulletin, at least seven days after the extended comment period.
(4) The division shall publish notice of the effective date in the next issue of the bulletin. There is no publication deadline for a notice of effective date for a proposed rule, nor requirement that it be published prior to the effective date.

R15-4-5b. Notice of the Effective Date for a Change in Proposed Rule.
(1)(a) Upon expiration of the 30-day period required by Section 63G-3-303, and before expiration of the 120th day after publication of a change in proposed rule, the agency promulgating the rule shall notify the division of the date the rule is to become effective and enforceable.
(2)(a) The agency shall notify the division after determining that the rule text as published is the final form of the rule, and after informing the division of any nonsubstantive changes in the rule as provided for in Section R15-4-6.
(3) The date designated as the effective date shall be:
   (a) at least seven days after the publication date of the rule in the bulletin, or
   (b) if the agency designated a comment period, at least seven days after a comment period designated by the agency on the rule analysis or formally extended by publication of a
R15-4-6. Nonsubstantive Changes in Rules.

(1) Pursuant to Subsections 63G-3-201(4)(d) and 63G-3-303(2), for the purpose of making rule changes that are grammatical or do not materially affect the application or outcome of agency procedures and standards, agencies shall comply with the procedures of this section.

(2) The agency proposing a change shall determine if the change is substantive or nonsubstantive according to the criteria cited in Subsection R15-4-6(1).

(a) The agency may seek the advice of the Attorney General or the division, but the agency is responsible for compliance with the cited criteria.

(b) Without complying with regular rulemaking procedures, the agency may make nonsubstantive changes in:

(i) proposed rules already published in the bulletin and digest but not made effective, or

(ii) rules already effective.

(4) To make a nonsubstantive change in a rule, the agency shall:

(a) notify the division by filing with the division the form designated for nonsubstantive changes;

(b) include with the notice the rule text to be changed, with changes marked as required by Section R15-4-9; and

(c) include with the notice the name of the agency head or designee authorizing the change.

(5) A nonsubstantive change becomes effective on the date the division makes the change in the Utah Administrative Code.

(6) The division shall record the nonsubstantive change and its effective date in the administrative rules register.


(1) Pursuant to Section 63G-3-303, agencies shall comply with the procedures of this section when making a substantive change in a proposed rule.

(a) The procedures of this section apply if:

(i) the agency determines a change in the rule is necessary;

(ii) the change is substantive under the criteria of Subsection 63G-3-102(19); and

(iii) the rule was published as a proposal in the bulletin and digest; and

(iv) the rule has not been made effective under the procedures of Subsection 63G-3-303(1)(d) and Section R15-4-5.

(b) If the rule is already effective, the agency shall comply with regular rulemaking procedures.

(2) To make a substantive change in a proposed rule, the agency shall file with the division:

(a) a rule analysis, marked to indicate the agency intends to change a rule already published, and describing the change and reasons for it; and

(b) a copy of the proposed rule previously published in the bulletin marked to show only those changes made since the proposed rule was previously published as described in Section R15-4-9.

(3) The division shall publish the rule analysis in the next issue of the bulletin, subject to the publication deadlines of Section R15-4-3. The division may also publish the changed text of the rule.

(4) The agency may make a change in proposed rule effective by following the requirements of Section R15-4-5, or may further amend the rule by following the procedures of Sections R15-4-6 or R15-4-7.

R15-4-8. Temporary 120-day Rules.

(1) Pursuant to Section 63G-3-304, for the purpose of filing a temporary rule, an agency shall comply with the procedures of this section.

(a) The division shall publish notice of the effective date in the bulletin. There is no publication deadline for the notice of effective date for a change in proposed rule, nor requirement that it be published prior to the effective date.

(b) The division may further amend the rule by following the procedures of this section.

(b) If the rule is already effective, the agency shall comply with the procedures of Subsection 63G-3-303(1) to include under "welfare" any substantial material loss to the classes of persons or agencies the agency is mandated to regulate, serve, or protect.

(3) The agency shall use the same procedures for filing and publishing a temporary rule as for a permanent rule, except:

(a) the rule shall become effective and enforceable on the day and hour it is recorded by the division unless the agency designates a later effective date on the rule analysis;

(b) no comment period is necessary;

(c) no public hearing is necessary; and

(d) the rule shall expire 120 days after the rule's effective date unless the filing agency notifies the division, on the form or by memorandum, of an earlier expiration date.

(4) A temporary rule is separate and distinct from a rule filed under regular rulemaking procedures, though the language of the two rules may be identical. To make a temporary rule permanent, the agency shall propose a separate rule for regular rulemaking.

(5) When a temporary rule and a similar regular rule are in effect at the same time, any conflict between the provisions of the two are resolved in favor of the rule with the most recent effective date, unless the agency designates otherwise as part of the rule analysis.

(6) A temporary rule has the full force and effect of a permanent rule while in effect, but a temporary rule is not codified in the Utah Administrative Code.


(1) (a) Pursuant to Subsection 63G-3-301(2)(b), an agency shall underscore language to be added and strike out language to be deleted in proposed rules.

(b) Consistent with Subsection 63G-3-301(2)(b), an agency shall underscore language to be added and strike out language to be deleted in changes in proposed rules, 120-day rules, and nonsubstantive changes.

(c) Consistent with legislative bill drafting technique, the struck out language shall be surrounded by brackets.

(2) When an agency proposes to make a new rule or section, the entire proposed text shall be underscored.

(3) (a) When an agency proposes to repeal a complete rule it shall include as part of the information provided in the rule analysis a brief summary of the deleted language and a brief explanation of why the rule is being repealed.

(b) The agency shall include with the rule analysis a copy of the text to be deleted in one of the following formats:

(i) each page annotated "repealed in its entirety" or

(ii) the entire text struck out in its entirety and surrounded by one set of brackets.

(c) The division shall not publish repealed rules unless space is available within the page limits of the bulletin.

(4) When an agency fails to mark a change as described in this section, the director or his designee may refuse to codify the change. When determining whether or not to codify an unmarked change, the director shall consider:

(a) whether the unmarked change is substantive or nonsubstantive; and

(b) if the purpose of public notification has been adequately served.

(5) The director's refusal to codify an unmarked change means that the change is not operative for the purposes of Section 63G-3-701 and that the agency must comply with
regular rulemaking procedures to make the change.

**R15-4-10. Estimates of Anticipated Cost or Savings, and Compliance Cost.**

(1) Pursuant to Subsections 63G-3-301(3), 63G-3-303(1), 63G-3-304(2), and 53C-1-201(3), when an agency files a proposed rule, change in proposed rule, 120-day (emergency) rule, or expedited rule and provides anticipated cost or savings, and compliance cost information in the rule analysis, the agency shall:

(a) estimate the incremental cost or savings and incremental compliance cost associated with the changes proposed by the rule or change;

(b) estimate the incremental cost or savings and incremental compliance cost in dollars, except as otherwise provided in Subsections R15-4-10(4) and (5);

(c) indicate that the amount is either a cost or a savings;

and

(d) estimate the incremental cost or savings expected to accrue to "state budgets," "local governments," "small businesses," and "persons other than small businesses, businesses, or local governmental entities" as aggregated cost or savings;

(2) In addition, an agency may:

(a) provide a narrative description of anticipated cost or savings, and compliance cost;

(b) compare anticipated cost or savings, and compliance cost figures, for the rule or change to:

(i) current budgeted costs associated with the existing rule,

(ii) figures reported on a fiscal note attached to a related legislative bill, or

(iii) both (i) and (ii).

(3) If an agency chooses to provide comparison figures, it shall clearly distinguish comparison figures from the anticipated cost or savings, and compliance cost figures.

(4) If dollar estimates are unknown or not available, or the obtaining thereof would impose a substantial unbudgeted hardship on the agency, the agency may substitute a reasoned narrative description of cost-related actions required by the rule or change, and explain the reason or reasons for the substitution.

(5) If no cost, savings, or compliance cost is associated with the rule or change, an agency may enter "none," "no impact," or similar words in the rule analysis followed by a written explanation of how the agency estimated that there would be no impact, or how the proposed rule, or changes made to an existing rule does not apply to "state budgets," "local government," "small businesses," "persons other than small businesses, businesses, or local governmental entities," or any combination of these.

(6) If an agency does not provide an estimate of cost, savings, compliance cost, or a reasoned narrative description of cost information; or a written explanation as part of the rule analysis in compliance with this section, the Division may, after making an attempt to obtain the required information, refuse to register and publish the rule or change. If the Division refuses to register and publish a rule or change, it shall:

(a) return the rule or change to the agency with a notice indicating that the Division has refused to register and publish the rule or change;

(b) identify the reason or reasons why the Division refused to register and publish the rule or change; and

(c) indicate the filing deadlines for the next issue of the Bulletin.

**KEY:** administrative law

August 24, 2007 63G-3-301
Notice of Continuation September 11, 2015 63G-3-303
63G-3-304
63G-3-402
R15. Administrative Services, Administrative Rules.

R15-5-1. Purpose.
(1) This rule provides the procedures for informal adjudicative proceedings governing:
(a) appeal and review of a decision by the division not to publish an agency's proposed rule or rule change or not to register an agency's notice of effective date; and
(b) a determination by the division whether an agency rule meets the procedural requirements of Title 63G, Chapter 3, the Utah Administrative Rulemaking Act.
(2) The informal procedures of this rule apply to all other division actions for which an adjudicative proceeding may be required.

This rule is required by Sections 63G-4-202 and 63G-4-203, and is enacted under the authority of Subsection 63G-3-402(1)(m) and Sections 63G-4-202, 63G-4-203, and 63G-4-503.

(1) The terms used in this rule are defined in Section 63G-4-103.
(2) In addition, "digest" means the Utah State Digest which summarizes the content of the bulletin as required under Subsection 63G-3-402(1)(f).

R15-5-4. Refusal to Publish or Register a Rule or Rule Change.
(1) The division shall not publish a proposed rule or rule change when the division determines the agency has not met the requirements of Title 63G, Chapter 3, or of Rules R15-3 or R15-4.
(2) The division shall not register an agency's notice of effective date, nor codify the rule or rule change in the Utah Administrative Code, if the agency exceeds the 120-day limit required by Subsection 63G-3-301(6)(a) as interpreted in Section R15-4-5.
(3) The division shall notify the agency of a refusal to publish or register a rule or rule change, and shall advise and assist the agency in correcting any error or omission, and in re-filing to meet statutory and regulatory criteria.

R15-5-5. Appeal of a Refusal to Publish or Register a Rule or Rule Change.
(1) An agency may request a review of a division refusal to publish or register a rule or rule change by filing a written petition for review with the division director.
(2) The division director shall grant or deny the petition within 20 days, and respond in writing giving the reasons for any denial.
(3) The agency may appeal the decision of the division director by filing a written appeal to the Executive Director of the Department of Administrative Services within 20 days of receipt of the division director's decision. The Executive Director shall respond within 20 days affirming or reversing the division director's decision.

(1) A person may contest the procedural validity, or request a determination of whether a rule meets the requirements of Title 63G, Chapter 3, by filing a written petition with the division.
(a) The rule at issue may be a proposed rule or an effective rule.
(b) The petition must be received by the division within the two-year limit set by Section 63G-3-603.
(c) The petition may emanate from a rulemaking hearing as in Section R15-1-8.
(d) The petition shall specify the rule or rule change at issue and reasons why the petitioner deems it procedurally flawed or invalid.
(e) The petition shall be accompanied by any documents the division should consider in reaching its decision.
(f) The petition shall be signed and designate a telephone number where the petitioner can be contacted during regular business hours.
(2) The division shall respond to the petition in writing within 20 days of its receipt.
(a) The division shall research all records pertaining to the rule or rule change at issue.
(b) The response of the division shall state whether the rule is procedurally valid or invalid and how the agency may remedy any defect.
(c) The division shall send a copy of the petition and its response to the pertinent agency.
(3) The petitioner may request reconsideration of the division's findings by filing a written request for reconsideration with the division director.
(a) The director may respond to the request in writing.
(b) If the petitioner receives no response within 20 days, the request is denied.

R15-5-7. Remedies Resulting from an Adjudicative Proceeding.
(1) A rule the division determines is procedurally invalid shall be stricken from the Utah Administrative Code and notice of its deletion published in the next issues of the bulletin and digest.
(2) The division shall notify the pertinent agency and assist the agency in re-filing or otherwise remediying the procedural omission or error in the rule.
(3) A rule the division determines is procedurally valid shall be published and registered promptly.

KEY: administrative procedures, administrative law
June 1, 1996 63G-3-402
Notice of Continuation September 11, 2015 63G-4-202
63G-4-203
63G-4-503
R23. Administrative Services, Facilities Construction and Management...

(1) Rule R23-1 applies to procurements by the Division of Facilities Construction and Management. This includes the procurement of construction, architects, engineers, design services and all other professional services and procurements related to design or construction by the Division of Facilities Construction and Management as well as other procurement items within the rule authorization of the Division of Facilities Construction and Management. Using Agencies are required to comply with these rules to extent required by the Utah Code.
(2) The statutory provisions governing the procurement referred to in R23-1-101(1) above are provided in the Utah Procurement Code, Title 63G, Chapter 6a of the Utah Code as well as Title 63A, Chapter 5 of the Utah Code.

Terms used in this R23-1 are defined in Sections 63G-6a-103 and 104 of the Utah Procurement Code. In addition:
(1) "Actual Costs" means direct and indirect costs which have been incurred for services rendered, supplies delivered, or construction built, as distinguished from allowable costs.
(2) "Adequate Price" Competition means:
(a) when a minimum of two competitive bids, proposals, or quotes are received from responsive bidders or offerors.
(3) "Acquiring Agency" is a conducting procurement unit subject to Section 63F-1-205 acquiring new technology or technology as therein defined.
(4) "Bid Bond" is an insurance agreement, accompanied by a monetary commitment, by which a third party (the Surety) accepts liability and guarantees that the bidder will not withdraw the bid. The bidder will furnish bonds in the required amount and if the contract is awarded to the bonded bidder, the bidder will accept the contract as bid, or else the surety will pay a specific amount.
(5) "Bid Rigging" means agreement among potential competitors to manipulate the competitive bidding process, for example, by agreeing not to bid, to bid a specific price, to rotate bidding, or to give kickbacks.
(6) "Bid Security" means the deposit of cash, certified check, cashier's check, bank draft, money order, or bid bond submitted with the bid and serving to guarantee to the owner that the bidder, if awarded the contract, will execute such contract in accordance with the bidding requirements and the contract documents.
(7) "Board" means the State Building Board established pursuant to Section 63A-5-101.
(8) "Brand Name or Equal Specification" means a specification which uses a brand name specification to describe the standard of quality, performance, and other characteristics being solicited, and which invites the submission of equivalent products.
(9) "Brand Name Specification" means a specification identifying one or more products by manufacturer name, product name, unique product identification number, product description, SKU or catalogue number.
(10) "Collusion" means when two or more persons act together to achieve a fraudulent or unlawful act. Collusion inhibits free and open competition in violation of law.
(11) "Cost Analysis" means the evaluation of cost data for the purpose of arriving at estimates of costs to be incurred, prices to be paid, costs to be reimbursed, or costs actually incurred.
(12) "Cost Data" means factual information concerning the cost of labor, material, overhead, and other cost elements which are expected to be incurred or which have been actually incurred by the contractor in performing the contract.
(13) "Cronyism" is an anticompetitive practice that may violate federal and state antitrust and procurement laws. Cronyism in government contracting is a form of favoritism where contracts are awarded on the basis of friendships, associations or political connections instead of fair and open competition.
(14) "Director" means the Director of the Division, including, unless otherwise stated, the Director's duly authorized designee.
(15) "Division" means the Division of Facilities Construction and Management established pursuant to Section 63A-5-201.
(16) "Mandatory Requirement" means a condition set out in the specifications/statement of work that must be met without exception.
(17) "Minor Irregularity" is a variation from the solicitation that does not affect the price of the bid, offer, or contract or does not give a bidder/offeror an advantage or benefit not shared by other bidders/offerees, or does not adversely impact the interests of the procurement unit.
(18) "New Technology" means any invention, discovery, improvement, or innovation, that was not available to the acquiring agency on the effective date of the contract, whether or not patentable, including, but not limited to, new processes, emerging technology, machines, and improvements to, or new applications of, existing processes, machines, manufactures and software. Also included are new computer programs, and improvements to, or new applications of, existing computer programs, whether or not copyrightable and any new process, machine, including software, and improvements to, or new applications of, existing processes, machines, manufactures and software.
(19) "Participating Addendum" means an agreement issued in conjunction with a Cooperative Contract that authorizes a public entity to use the Cooperative Contract.
(20) "Payment Bond" is a bond that guarantees payment for labor and materials expended on the contract.
(21) "Price Analysis" means the evaluation of price data without analysis of the separate cost components and profit.
(22) "Price Data" means factual information concerning prices for procurement items.
(23) "Record" shall have the meaning defined in Section 63G-2-103 of the Government Records Access and Management Act (GRAMA).
(24) "Section and Subsection" refers to the Utah Code.
(25) "Solicitations," in addition to the definition in 63G-6a-103 (48) also includes all documents, whether attached or incorporated by reference to the solicitation.
(26) "Surety bond" (performance bond) means a promise by the contractor in performing the contract.
(27) "Technology" means any type of technology defined in Section 63F-1-102(8).
(28) "Using Agency" means any state agency or any political subdivision of the state which utilizes the services procured under this Rule 23-1.

R23-1-103. Division is Issuing and Conducting Procurement Unit.
The Division is both the issuing and conducting procurement unit for procurements under this Rule R23-1.

R23-1-201. Director Appoint to Policy Board, Building
Board Rules Authority.

(1) The Director shall appoint a representative to serve on the Utah State Procurement Policy Board.

(2) In accordance with Section 63G-6a-204(2), the Board
governs procurement of construction, architect-engineer
services, and leases apply to the procurement of construction,
architect-engineer services, and leases of real property by the
Division.

R23-1-301. Relationship with the Division of Purchasing and
General Services.

(1) The Division recognizes the provisions of Part 3 of the
Utah Procurement Code regarding the Chief Procurement
Officer. The Division may participate as needed or required with
trainings provided by the Division of Purchasing and General
Services.

(2) The Director's responsibilities are provided in Title 63a,
Chapter 5 of the Utah Code.


General procurement provisions, including prequalification
of potential vendors, approved vendor lists, and small purchases
shall be conducted in accordance with the requirements set forth
in Sections 63G-6a-402 through 408. All definitions in the Utah
Procurement Code shall apply to this Rule R23-1-4-4 unless
otherwise specified in Rule 23-1. This Rule R23-4 provides
additional requirements and procedures and must be used in
conjunction with the Procurement Code.

R23-1-402. Thresholds for Approved Vendor Lists.

(1) Public entities may establish approved vendor lists in
accordance with the requirements of Sections 63G-6a-403 and
63G-6a-404.

(a) Contracts or purchases from an approved vendor list
may not exceed the following thresholds:
(i) Construction Projects: $2,500,000 per contract, for
direct construction costs, including design and allowable
furniture or equipment costs, awarded using an invitation for
bids or a request for proposals;
(ii) Professional and General Services, including
architectural and engineering services: $100,000; and
(b) Thresholds for other approved vendor lists may be
established by the Director.

R23-1-403. Specifications.

(1) Solicitation documents shall include specifications for
the procurement item(s).

(2) Specifications shall be drafted with the objective of
clearly describing the Division's requirements and encouraging
competition.

(a) Specifications shall emphasize the functional or
performance criteria necessary to meet the needs of the Division.

(b) Specifications need not detail the manner in which
the Division may select the best source by direct award
without seeking competitive bids or quotes.

(c) Specifications need not detail the manner in which
the Division may select the best source by direct award
without seeking competitive bids or quotes.

(d) Specifications need not detail the manner in which
the Division may select the best source by direct award
without seeking competitive bids or quotes.

R23-1-404. Small Purchases (Commodities).

Small purchases shall be conducted in accordance with the
requirements set forth in Section 63G-6a-408. This
administrative rule provides additional requirements and
procedures and must be used in conjunction with the
Procurement Code.

(1) "Small Purchase" means a procurement conducted by
the Division that does not require the use of a standard
procurement process.

(a) The "Individual Procurement" threshold is a maximum
amount of $1,000 for an individual procurement item;

(b) For individual procurement item(s) costing up to
$1,000, the Division may select the best source by direct award
and without seeking competitive bids or quotes.

(c) The single procurement aggregate threshold is a
maximum amount of $5,000 for multiple procurement item(s)
purchased from one source at one time; and

(d) The annual cumulative threshold from the same source
is a maximum amount of $50,000.

(2) Whenever practicable, the Division shall use a rotation
system or other system designed to allow for competition when
using the small purchases process for commodities.

R23-1-405. Small Purchases Threshold for Architectural
and Engineering Services.

(1) The small purchase threshold for architectural or
engineering services is a maximum amount of $100,000.

(2) Architectural or engineering services may be procured
up to a maximum of $100,000, by direct negotiation.

(3) The Division shall follow the process described in
Section 63G-6a-403 to prequalify potential vendors and Section
63G-6a-404 if the Division develops an approved vendor list, or
Part 15 of the Utah Procurement Code for the selection of architectural and engineering services.

(4) The Division shall include minimum specifications when using the small purchase threshold for architectural and engineering services.


(1) The small construction project threshold is a maximum of $2,500,000 for direct construction costs, including design and allowable furniture or equipment costs;

(2) The Division shall follow the process described in the Section 63G-6a-403 to prequalify potential vendors and Section 63G-6a-404 to develop an Approved Vendor List or other applicable selection methods described in the Utah Procurement Code for construction services.

(3) The Division shall include minimum specifications when using the small purchases threshold for construction projects.

(4) The Director may procure small construction projects up to a maximum of $25,000 by direct award without seeking competitive bids or quotes after documenting that all building code approvals, licensing requirements, permitting, and other construction related requirements are met. The awarded contractor must certify that they are capable of meeting the minimum specifications of the project.

(5) The Director may procure small construction projects costing more than $25,000 up to a maximum of $100,000 by obtaining a minimum of two competitive quotes that include minimum specifications and shall award to the contractor with the lowest quote that meets the specifications after documenting that all applicable building code approvals, licensing requirements, permitting and other construction related requirements are met.

(6) The Division shall procure construction projects over $100,000 using an invitation to bid, request for proposals, approved vendor list, or other approved source selection method provided in the Utah Procurement Code.

R23-1-407. Quotes for Small Purchases of Commodities from $1,001 to $50,000.

The following applies to commodities:

(1) For procurement item(s) where the cost is greater than $1,000 but up to a maximum of $5,000, the Division shall obtain a minimum of two competitive quotes, which may be by email, phone or verbal, that include minimum specifications and shall purchase the procurement item from the responsible vendor offering the lowest quote that meets the specifications.

(2) For procurement item(s) where the cost is greater than $5,000 up to a maximum of $50,000, the Division shall obtain a minimum of two competitive quotes, that include minimum specifications, which must be communicated to the proposed vendors in writing, and shall purchase the procurement item from the responsible vendor offering the lowest quote that meets the specifications.

(3) For procurement item(s) costing over $50,000, the Division shall conduct an invitation for bids or other procurement process outlined in the Utah Procurement Code.

(4) The names of the vendors offering quotations and bids and the date and amount of each quotation or bid shall be recorded and maintained as a governmental record.

R23-1-408. Small Purchases of Services of Professionals, Providers, and Consultants.

(1) The small purchase threshold for professional service providers and consultants is a maximum amount of $100,000.

(2) After reviewing the qualifications, the Director may obtain professional services or consulting services up to a maximum of $100,000 by direct negotiation.

R23-1-501. Request for Information.

In addition to the requirements of Part 5 of the Utah Procurement Code, a Request for Information should indicate the procedure for business confidentiality claims and other protections provided by the Utah Government Records and Access Management Act.

R23-1-601. Competitive Sealed Bidding; Multiple Stage Bidding; Reverse Auction.

Competitive Sealed Bidding shall be conducted in accordance with the requirements set forth in Sections 63G-6a-601 through 63G-6a-612. All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.


(1) The invitation for bids shall include the information required by Section 63G-6a-603 and shall also include a "Bid Form" or forms, which shall provide lines for each of the following:

   (a) the bidder's bid price;
   (b) the bidder's acknowledged receipt of addenda issued by the procurement unit;
   (c) the bidder to identify other applicable submissions; and
   (d) the bidder's signature

(2) Bidders may be required to submit descriptive literature and/or product samples to assist the Director in evaluating whether a procurement item meets the specifications and other requirements set forth in the invitation to bid.

(a) Product samples must be furnished free of charge unless otherwise stated in the invitation for bids, and if not destroyed by testing, will upon written request within any deadline stated in the invitation for bids, be returned at the bidder's expense. Samples must be labeled or otherwise identified as specified in the invitation for bids by the procurement unit.

(3) The provisions of Rule R23-1-705 shall apply to protected records.

(4) Bid, payment and performance bonds or other security may be required for procurement items as set forth in the invitation for bids. Bid, payment and performance bond amounts shall be as prescribed by applicable law or must be based upon the estimated level of risk associated with the procurement item and may not be increased above the estimated level of risk with the intent to reduce the number of qualified bidders.

R23-1-603. Pre-Bid Conferences and Site Visits.

(1) Except as authorized in writing by the Director, pre-bid conferences and site visits must require mandatory attendance by all bidders.

   (a) A pre-bid conference may be attended via the following:

      (i) attendance in person;
      (ii) teleconference participation;
      (iii) webinar participation;
      (iv) participation through other electronic media approved by the Director.

   (b) Mandatory site visits must be attended in person.
   (c) All pre-bid conferences and site visits must be attended by an authorized representative of the person or vendor submitting a bid and as may be further specified in the procurement documents.

   (d) The solicitation must state that failure to attend a mandatory pre-bid conference shall result in the disqualification of any bidder that does not have an authorized representative attend the entire duration of the mandatory pre-bid conference.
R23-1-604. Addenda to Invitation for Bids.
Prior to the submission of bids, a procurement unit may issue addenda which may modify any aspect of the Invitation for Bids.

(1) Addenda shall be distributed within a reasonable time to allow prospective bidders to consider the addenda in preparing bids.

(2) After the due date and time for submitting bids, at the discretion of the Director, addenda to the Invitation for Bids may be limited to bidders that have submitted bids, provided the addenda does not make a substantial change to the Invitation for Bids that, in the opinion of the Director, likely would have impacted the number of bidders responding to the Invitation for Bids.

R23-1-605. Bids and Modifications to a Bid Received After the Due Date and Time.

(1) Bids and modifications to a bid submitted electronically or by physical delivery, after the established due date and time, will not be accepted for any reason, except as determined in R23-1-605(4).

(2) When submitting a bid or modification electronically, bidders must allow sufficient time to complete the online forms and upload documents. The solicitation will end at the closing time posted in the electronic system. If a bidder is in the middle of uploading a bid when the closing time arrives, the system will stop the process and the bid or modification to the bid will not be accepted.

(3) When submitting a bid or modification to a bid by physical delivery (U.S. Mail, courier service, hand-delivery, or other physical means) bidders are solely responsible for meeting the deadline. Delays caused by a delivery service or other physical means will not be considered as an acceptable reason for a bid or modification to a bid being late.

(4) All bids or modifications to bids received by physical delivery will be date and time stamped by the procurement unit.

(5) To the extent that an error on the part of the Division results in a bid or modification to a bid not being received by the established due date and time, the bid or modification to a bid shall be accepted as being on time.

The following shall apply to the correction or withdrawal of an inadvertently erroneous bid, or the cancelation of an award or contract that is based on an unintentionally erroneous bid. A decision to permit the correction or withdrawal of a bid or the cancelation of any award or contract under this Rule shall be supported in a written document, signed by the Director.

(1) Errors attributed to a bidder's error in judgment may not be corrected.

(2) Provided that there is no change in bid pricing or the cost evaluation formula, errors not attributed to a bidder's error in judgment may be corrected if it is in the best interest of the procurement unit and correcting the mistake maintains the fair treatment of other bidders.

(a) Examples include:
   (i) missing signatures,
   (ii) missing acknowledging receipt of an addendum;
   (iii) missing copies of professional licenses, bonds, insurance certificates, provided that copies are submitted by the deadline established by the Director to correct this mistake;
   (iv) typographical errors;
   (v) mathematical errors not affecting the total bid price; or
   (vi) other errors deemed by the Director to be immaterial or inconsequential in nature.

(3) The Director shall approve or deny, in writing, a bidder's request to correct or withdraw a bid.

(4) Corrections or withdrawal of bids shall be conducted in accordance with Section 63G-6a-605.

(5) If there is any deficiency or failure to submit a required sublist and/or "bid" bond, the Division may request that the bidder who is not in compliance, submit the required sublist and/or "bid" bond by 5 p.m. of the next business day after notice is provided by the Division. Failure to cure the deficiency or failure to submit any required sublist and/or "bid" bond by 5:00 p.m. of the next business day after notice is provided by the Division shall make the bidder ineligible for consideration of award of the contract.

R23-1-607. Errors Discovered After the Award of Contract.

(1) Errors discovered after the award of a contract may only be corrected if, after consultation with the Director and the attorney general's office, it is determined that the correction of the mistake does not violate the requirements of the Utah Procurement Code or these administrative rules.

(2) Any correction made under this subsection must be supported by a written determination signed by the Director.

R23-1-608. Re-solicitation of a Bid.

(1) Re-solicitation of a bid may occur only if the Director determines that:

   (a) A material change in the scope of work or specifications has occurred;
   (b) procedures outlined in the Utah Procurement Code were not followed;
   (c) additional public notice is desired;
   (d) there was a lack of adequate competition; or
   (e) other reasons exist that are in the best interests of the procurement unit.

(2) Re-solicitation may not be used to avoid awarding a contract to a qualified vendor in an attempt to steer the award of a contract to a favored vendor.

R23-1-609. Only One Bid Received.

(1) If only one responsive and responsible bid is received in response to an Invitation for Bids, including multiple stage bidding, an award may be made to the single bidder if the Director determines that the price submitted is fair and reasonable, and that other prospective bidders had a reasonable opportunity to respond, or there is not adequate time for re-solicitation. Otherwise, the bid may be rejected and:

   (a) a new invitation for bids solicited;
   (b) the procurement canceled; or
R23-1-610. Multiple or Alternate Bids.
(1) Multiple or alternate bids will not be accepted, unless otherwise specifically required or allowed in the invitation for bids.
(2) If a bidder submits multiple or alternate bids that are not requested in the invitation for bids, the Director will only accept the bidder's primary bid and will not accept any other bids constituting multiple or alternate bids.

R23-1-611. Methods to Resolve Tie Bids.
(1) In accordance with Section 63G-6a-608, in the event of tie bids, the contract shall be awarded to the procurement item offered by a Utah resident bidder, provided the bidder indicated on the invitation to bid form that it is a Utah resident bidder.
(2) If a Utah resident bidder is not identified, an acceptable method when there are two tie bids shall be for the Director to toss a coin in the presence of a minimum of three witnesses with the firm first in alphabetical order being "heads."
(3) Other methods to resolve a tie bid described in Section 63G-6a-608 may be used as deemed appropriate by the Director.

R23-1-612. Publication of Award.
(1) The Division shall, on the day on which the award of a contract is announced, make available to each bidder and to the public a notice that includes:
   (a) the name of the bidder to which the contract is awarded and the price(s) of the procurement item(s); and
   (b) the names and the prices of each bidder to which the contract is not awarded.

R23-1-613. Multiple Stage Bidding Process.
Multiple stage bidding shall be conducted in accordance with the requirements set forth in Section 63G-6a-609, Utah Procurement Code.
(1) The Director may hold a pre-bid conference as described in Rule R33-6-103 to discuss the multiple stage bidding process or for any other permissible purpose.

R23-1-614. Technology Acquisitions.
(1) The Division in an Invitation for Bids may state that at any time during the term of a contract, that the Division may undertake a review in consultation with the Utah Technology Advisory Board and the Department of Technology Services to determine whether a new technology exists that is in the best interest of the acquiring agency, taking into consideration cost, life-cycle, references, current customers, and other factors and that the acquiring agency reserves the right to:
   (a) negotiate with the contractor for the new technology, provided the new technology is substantially within the original scope of work;
   (b) terminate the contract in accordance with the existing contract terms and conditions; or
   (c) conduct a new procurement for an additional or supplemental contract as needed to take into account new technology.
(2) Subject to the provisions of Section 63G-6a-802, the trial use or testing of new technology may be permitted for a duration not to exceed the maximum time necessary to evaluate the technology.

R23-1-615. Subcontractor Lists.
The Division may not consider, or award to, any bid submitted by a bidder if the bidder fails to submit a subcontractor list meeting the requirements of Section 63A-5-208 and this Rule. For purposes of this Rule R23-1-615, the definitions of Section 63A-5-208 shall be applicable. Within 24 hours after the bid opening time, not including Saturdays, Sundays and state holidays, the apparent lowest three bidders, as well as other bidders that desire to be considered, shall submit to the Division a list of their first-tier subcontractors that are in excess of the dollar amounts stated in Subsection 63A-5-208(3)(a)(i)(A).
(1) The subcontractor list shall include the following:
   (a) the type of work the subcontractor is to perform;
   (b) the subcontractor's name;
   (c) the subcontractor's bid amount;
   (d) the license number of the subcontractor issued by the Utah Division of Occupational and Professional Licensing, if such license is required under Utah law; and
   (e) the impact that the selection of any alternate included in the solicitation would have on the information required by this Subsection (14).
(2) The contract documents for a specific project may require that additional information be provided regarding any contractor, subcontractor, or supplier.
(3) If pursuant to Subsection 63A-5-208(4), a bidder intends to perform the work of a subcontractor or obtain, at a later date, a bid from a qualified subcontractor, the bidder shall:
   (a) comply with the requirements of Section 63A-5-208 and
   (b) clearly list himself/herself on the subcontractor list form.
(4) Errors on the subcontractor list will not disqualify the bidder if the bidder can demonstrate that the error is a result of his reasonable reliance on information that was provided by the subcontractor and was used to meet the requirements of this section, and, provided that this does not result in an adjustment to the bidder's contract amount.
(5) Pursuant to Sections 63A-5-208 and 63G-2-305, information contained in the subcontractor list submitted to the Division shall be classified public except for the amount of subcontractor bids which shall be classified as protected until a contract has been awarded to the bidder which time the subcontractor bid amounts shall be classified as public. During the time that the subcontractor bids are classified protected, they may only be made available to procurement and other officials involved with the review and approval of bids.
(6) Change of Listed Subcontractors. Subsequent to twenty-four hours after the bid opening, the contractor may change his listed subcontractors only after receiving written permission from the Director based on complying with all of the following:
   (a) the original subcontractor has failed to perform, or is not qualified or capable of performing
   (ii) the subcontractor has requested in writing to be released
   (b) The circumstances related to the request for the change do not indicate any bad faith in the original listing of the subcontractors;
   (c) Any requirement set forth by the Director to ensure that the process used to select a new subcontractor does not give rise to bid shopping;
   (d) Any increase in the cost of the subject subcontractor work shall be borne by the contractor; and
   (e) Any decrease in the cost of the subject subcontractor work shall result in a deductive change order being issued for the contract for such decreased amount.

R23-1-616. Bids Over Budget.
(1) In the event all bids for a construction project exceed...
available funds as certified by the appropriate fiscal officer, and the low responsive and responsible bid does not exceed those funds by more than 5%, the Director may, where time or economic considerations preclude resolicitation of work of a reduced scope, negotiate an adjustment of the bid price, including changes in the bid requirements, with the low responsive and responsible bidder in order to bring the bid within the amount of available funds.

(2) As an alternative to the procedure authorized in Subsection (1), when all bids for a construction project exceed available funds as certified by the Director, and the Director finds that due to time or economic considerations the re-solicitation of a reduced scope of work would not be in the interest of the state, the Director may negotiate an adjustment in the bid price using one of the following methods:

(a) reducing the scope of work in specific subcontract areas and supervising the re-bid of those subcontracts by the low responsive and responsible bidder;

(b) negotiating with the low responsive and responsible bidder for a reduction in scope and cost with the value of those reductions validated in accordance with Section R23-1-50; or

(c) revising the contract documents and soliciting new bids only from bidders who submitted a responsive bid on the original solicitation. This re-solicitation may have a shorter bid response time than otherwise required.

(3) The use of one of the alternative procedures provided for in this subsection (2) must provide for the fair and equitable treatment of bidders.

(4) The Director's written determination, including a brief explanation of the basis for the decision shall be included in the contact file.

(5) This Rule does not restrict in any way, the right of the Director to use any emergency or sole source procurement provisions, or any other applicable provisions of State law or rule which may be used to award the construction project.


Request for Proposals shall be conducted in accordance with the requirements set forth in Sections 63G-6a-701 through 63G-6a-711, Utah Procurement Code. All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.


(1) In addition to the requirements set forth under Section 63G-6a-703, the request for proposals solicitation shall include:

(a) a description of the format that offerors are to use when submitting a proposal including any required forms; and

(b) instructions for submitting price.

(2) The Division is responsible for all content contained in the request for proposals solicitation documents, including:

(a) reviewing all schedules, dates, and timeframes;

(b) approving content of attachments;

(c) providing the Division with redacted documents, as applicable;

(d) assuring that information contained in the solicitation documents is public information; and

(e) understanding the scope of work, all evaluation criteria, requirements, factors, and formulas to be used in determining the scoring of proposals; and

(f) the requirements of Section 63G-6a-402(6).

R23-1-703. Multiple Stage RFP Process.

(1) In addition to the requirements set forth under Section 63G-6a-710, the multiple stage request for proposals solicitation shall include:

(a) a description of the stages and the criteria and scoring that will be used to evaluate proposals at each stage; and

(b) the methodology used to determine which proposals shall be disqualified from additional stages.

R23-1-704. (Reserved for Expansion).

Reserved.

R23-1-705. Protected Records.

(1) The following are protected records and may be redacted by the vendor subject to the procedures described below in accordance with the Governmental Records Access and Management Act (GRAMA) Title 63G, Chapter 2 of the Utah Code.

(a) Trade Secrets, as defined in Section 13-24-2 of the Utah Code.

(b) Commercial information or non-individual financial information subject to the provisions of Section 63G-2-305(2).

(c) Other Protected Records under GRAMA.

(2) Process For Requesting Non-Disclosure. Any person requesting that a record be protected shall include with the proposal or submitted document:

(a) a written indication of which provisions of the proposal or submitted document are claimed to be considered for business confidentiality or protected (including trade secrets or other reasons for non-disclosure under GRAMA); and

(b) a concise statement of the reasons supporting each claimed provision of business confidentiality or protected.


(1) A person who complies with Rule R23-1-705 shall be notified by the procurement unit prior to the public release of any information for which a claim of confidentiality has been asserted.

(2) Except as provided by court order, the procurement unit to whom the request for a record is made under GRAMA, may not disclose a record claimed to be protected under Rule R23-1-705 but which the procurement unit or State Records Committee determines should be disclosed until the period in which to bring an appeal expires or the end of the appeals process, including judicial appeal, is reached. This Rule R23-1-706 does not apply where the claimant, after notice, has waived the claim by not appealing or intervening before the State Records Committee. To the extent allowed by law, the parties to a dispute regarding the release of a record may agree in writing to an alternative dispute resolution process.

(3) Any allowed disclosure of public records submitted in the request for proposal process will be made only after the selection of the successful offeror(s) has been made public in compliance with Section 63G-6a-709.5.


(1) If an offeror submits a proposal that contains information claimed to be business confidential or protected information, the offeror must submit two separate proposals:

(a) One redacted version for public release, with all protected business confidential information either blacked-out or removed, clearly marked as "Redacted Version"; and

(b) One non-redacted version for evaluation purposes clearly marked as "Protected Business Confidential."

(i) Pricing may not be classified as business confidential and will be considered public information.

(ii) An entire proposal may not be designated as "PROTECTED", "CONFIDENTIAL" or "PROPRIETARY" and shall be considered non-responsive unless the offeror removes the designation.

R23-1-708. Pre-Proposal Conferences and Site Visits.
(1) Except as authorized in writing by the Director, pre-proposal conferences and site visits must require mandatory attendance by all offerors:
   (a) A pre-proposal conference may be attended via the following:
      (i) attendance in person;
      (ii) teleconference participation;
      (iii) webinar participation;
      (iv) participation through other electronic media approved by the Director.
   (b) Mandatory site visits must be attended in person.
   (c) All pre-proposal conferences and site visits must be attended by an authorized representative of the person or vendor submitting a proposal and as may be further specified in the procurement documents.
   (d) The solicitation must state that failure to attend a mandatory pre-proposal conference shall result in the disqualification of any offeror that does not have an authorized representative attend the entire duration of the mandatory pre-proposal conference.
   (e) The solicitation must state that failure to attend a mandatory site visit shall result in the disqualification of any offeror that does not have an authorized representative attend the entire duration of the mandatory site visit.
   (f) At the discretion of the conducting procurement unit, audio or video recordings of pre-proposal conferences and site visits may be used.
   (g) Listening to or viewing audio or video recordings of a mandatory pre-proposal conference or site visit may not be substituted for attendance.
   (2) If a pre-proposal conference or site visit is held, the Division unit shall maintain:
      (a) an attendance log including the name of each attendee, the entity the attendee is representing, and the attendee's contact information;
      (b) minutes, if there are any, of the pre-proposal conference or site visit;
      (c) copies of any documents distributed by the Division to the attendees at the pre-proposal conference or site visit;
      (d) any verbal modification made to any of the solicitation documents. All verbal modifications to the solicitation documents shall be reduced to writing.
   (3) The Division shall publish as an addendum to the solicitation, the information in R23-1-708(2)(a) above.

R23-1-709. Addenda to Request for Proposals.
(1) Addenda to the Request for Proposals may be made for the purpose of:
   (a) making changes to:
      (i) the scope of work;
      (ii) the schedule;
      (iii) the qualification requirements;
      (iv) the criteria;
      (v) the weighting; or
      (vi) other requirements of the Request for Proposal.
   (b) Addenda shall be published within a reasonable time prior to the deadline that proposals are due, to allow prospective offerors to consider the addenda in preparing proposals. Publication at least 5 calendar days prior to the deadline that proposals are due shall be deemed a reasonable time. Minor addenda and urgent circumstances may require a shorter period of time.
   (2) After the due date and time for submitting a response to Request for Proposals, at the discretion of the Director, addenda to the Request for Proposals may be limited to offerors that have submitted proposals, provided the addenda does not make a substantial change to the Request for Proposals that, in the opinion of the Director likely would have impacted the number of Offerors responding to the original publication of the Request for Proposals.

R23-1-710. Modification or Withdrawal of Proposal Prior to Deadline.
A proposals may be modified or withdrawn prior to the established due date and time for responding.

R23-1-711. Proposals and Modifications, Delivery and Time Requirements.
(1) Except as provided in R23-1-711(5) below, proposals and modifications to a proposal submitted electronically or by physical delivery, after the established due date and time, will not be accepted for any reason.
   (2) When submitting a proposal or modification to a proposal electronically, offerors must allow sufficient time to complete the online forms and upload documents. The solicitation will end at the closing time posted in the electronic system. If an offeror is in the middle of uploading a proposal when the closing time arrives, the system should stop the process and the proposal or modification to a proposal will not be accepted.
   (3) When submitting a proposal or modification to a proposal by physical delivery (U.S. Mail, courier service, hand-delivery, or other physical means) offerors are solely responsible for meeting the deadline. Delays caused by a delivery service or other physical means will not be considered as an acceptable reason for a proposal or modification to a proposal being late.
   (4) All proposals or modifications to proposals received by physical delivery will be date and time stamped by the Division.
   (5) To the extent that an error on the part of the Division results in a proposal or modification to a proposal not being received by the established due date and time, the proposal or modification to a proposal shall be accepted as being on time.

The following shall apply to the correction or withdrawal of an unintentionally erroneous proposal, or the cancellation of an award or contract that is based on an unintentionally erroneous proposal. A decision to permit the correction or withdrawal of a proposal or the cancellation of an award or a contract shall be supported in a written document, signed by the Director.
   (1) Mistakes attributed to an offeror's error in judgment may not be corrected.
   (2) Unintentional errors not attributed to an offeror's error in judgment may be corrected if it is in the best interest of the procurement unit and correcting the error maintains the fair treatment of other offerors.
   (a) Examples include:
      (i) missing signatures,
      (ii) missing acknowledgement of an addendum;
      (iii) missing copies of professional licenses, bonds, insurance certificates, provided that copies are submitted by the deadline established by the Director to correct this mistake;
      (iv) typographical errors;
      (v) mathematical errors not affecting the total proposed price; or
      (vi) other errors deemed by the Director to be immaterial or inconsequential in nature.
   (3) Unintentional errors discovered after the award of a contract may only be corrected if, after consultation with the Director and the Attorney General's Office, it is determined that the correction of the error does not violate the requirements of the Utah Procurement Code or these administrative rules.

R23-1-713. Evaluation of Proposals.
The evaluation of proposals shall be conducted in accordance with Part 7 of the Utah Procurement Code.
R23-1-714. Correction or Withdrawal of Proposal, Sublist and Bond errors.  
(1) In the event an offeror submits a proposal that on its face appears to be impractical, unrealistic or otherwise in error, the Director may contact the offeror to either confirm the proposal, permit a correction of the proposal, or permit the withdrawal of the proposal, in accordance with Section 63G-6a-706.  
(2) Offerors may not correct errors, deficiencies, or incomplete responses in a proposal that has been determined to be not responsible, not responsive, or that does not meet the mandatory minimum requirements stated in the request for proposals in accordance with Section 63G-6a-704.  
(3) If there is any deficiency or failure to submit a required sublist and/or "bid" bond, the Division may request that the offeror who is not in compliance, submit the required sublist and/or "bid" bond by 5:00 p.m. of the next business day after notice is provided by the Division. Failure to cure the deficiency or failure to submit any required sublist and/or "bid" bond by 5:00 p.m. of the next business day after notice is provided by the Division shall make the offeror ineligible for consideration of award of the contract.

R23-1-715. Interviews and Presentations.  
(1) Interviews and presentations may be held as outlined in the RFP.  
(2) Offerors invited to interviews or presentations shall be limited to those offerors meeting minimum requirements specified in the RFP.  
(3) Representations made by the offeror during interviews or presentations shall become an addendum to the offeror's proposal and shall be documented. Representations must be consistent with the offeror's original proposal and may only be used for purposes of clarifying or filling in gaps in the offeror's proposal.  
(4) The Director shall establish a date and time for the interviews or presentations and shall notify eligible offerors of the procedures. Interviews and presentations will be at the offeror's expense.

R23-1-716. Best and Final Offers.  
Best and Final Offers shall be conducted in accordance with Section 63G-6a-707.5. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.  
(1) The best and final offers (BAFO) process is an optional step in the evaluation phase of the request for proposals process in which offerors are requested to modify their proposals.  
(a) An evaluation committee may request best and final offers when:  
(i) no single proposal addresses all the specifications;  
(ii) all or a significant number of the proposals received are unclear and the evaluation committee requires further clarification;  
(iii) additional information is needed in order for the evaluation committee to make a decision;  
(iv) the differences between proposals in one or more categories are too slight to distinguish;  
(v) all cost proposals are too high or over the budget;  
(vi) multiple contract awards are necessary to achieve regional or statewide coverage for a procurement item under an RFP and there are insufficient cost proposals within the budget to award the number of contracts needed to provide regional or statewide coverage.  
(2) Only offerors meeting the minimum qualifications or scores described in the RFP are eligible to respond to best and final offers.  
(3) Proposal modifications submitted in response to a request for best and final offers may only address the specific issues and/or sections of the RFP described in the request for best and final offers.  
(a) Offerors may not use the best and final offers process to correct deficiencies in their proposals not addressed in the request for best and final offers issued by the Division.  
(4) When a request for best and final offers is issued to reduce cost proposals, offerors shall submit itemized cost proposals clearly indicating the tasks or scope reductions that can be accomplished to bring costs within the available budget.  
(a) The cost information of one offeror may not be disclosed to competing offerors during the best and final offers process and further, such cost information shall not be shared with other offerors until the contract is awarded.  
(b) The Division shall ensure that auction tactics are not used in the discussion process, including discussing and comparing the costs and features of other proposals.  
(5) The best and final offers process may not be conducted as part of the contract negotiation process. It may only be conducted during the evaluation phase of the RFP process.  
(6) A procurement unit may not use the best and final offers process to allow offerors a second opportunity to respond to the entire request for proposals.  
(7) If a proposal modification is made orally during the interview or presentation process, the modification must be confirmed in writing.  
(8) A request for best and final offers issued by the Division shall:  
(a) comply with all public notice requirements provided in Section 63G-6a-406;  
(b) include a deadline for submission that allows offerors a reasonable opportunity for the preparation and submission of their responses;  
(c) indicate how proposal modifications in response to a request for best and final offers will be evaluated;  
(9) If an offeror does not submit a best and final offer, its immediately previous proposal will be considered its best and final offer;  
(10) Unsolicited best and final offers will not be accepted from offerors.

R23-1-717. Cost-benefit Analysis Exception: CM/GC.  
(1) A cost-benefit analysis is not required if the contract is awarded solely on the qualifications of the construction manager/general contractor and the management fee described in Section 63G-6a-708 provided:  
(a) a competitive process is maintained by the issuance of a request for proposals that requires the offeror to provide, at a minimum:  
(i) a management plan;  
(ii) references;  
(iii) statements of qualifications; and  
(iv) a management fee only if requested by the Division.  
The management fee may not be requested by the Division if the management fee is not part of the criteria for the evaluation committee. The Division may use a fee table for this management fee.  
(b) the management fee contains only the following:  
(i) preconstruction phase services;  
(ii) monthly supervision fees for the construction phase; and  
(iii) overhead and profit for the construction phase.  
(c) the evaluation committee may, as described in the solicitation, weight and score the management fee as a fixed rate or a fixed percentage of the estimated contract value.  
(d) the contract awarded must be in the best interest of the procurement unit.

R23-1-718. Only One Proposal Received.  
(1) If only one proposal is received in response to a
request for proposals, the evaluation committee may:
(a) conduct a review to determine if:
(i) the proposal meets the minimum requirements;
(ii) pricing and terms are reasonable; and
(iii) the proposal is in the best interest of the procurement unit.
(b) if the evaluation committee determines the proposal meets the minimum requirements, pricing and terms are reasonable, and the proposal is in the best interest of the procurement unit, the procurement unit may make an award.
(c) If an award is not made, the procurement unit may either cancel the procurement or re-solicit for the purpose of obtaining additional proposals.

(1) In addition to the requirements of Section 63G-6a-709.5, the following shall be disclosed after receipt of a GRAMA request and payment of any lawfully enacted and applicable fees:
(a) the contract(s) entered into as a result of the selection and the successful proposal(s), except for those portions that are to be non-disclosed under Rule R23-1-705;
(b) the unsuccessful proposals, except for those portions that are to be non-disclosed under Rule R23-1-705;
(c) the rankings of the proposals;
(d) the names of the members of any selection committee (reviewing authority);
(e) the final scores used by the selection committee to make the selection, except that the names of the individual scorers shall not be associated with their individual scores or rankings.
(f) the written justification statement supporting the selection, except for those portions that are to be non-disclosed under Rule R23-1-705.
(2) After due consideration and public input, the following has been determined by the Board to impair governmental procurement proceedings or give an unfair advantage to any person proposing to enter into a contract or agreement with a governmental entity, and will not be disclosed by the governmental entity at any time to the public including under any GRAMA request:
(a) the names of individual scorers/evaluators in relation to their individual scores or rankings;
(b) any individual scorer/evaluator's notes, drafts, and working documents;
(c) non-public financial statements; and
(d) past performance and reference information, which is not provided by the offeror and which is obtained as a result of the efforts of the governmental entity. To the extent such past performance or reference information is included in the written justification statement; it is subject to public disclosure.

R23-1-801. Sole Source - Award of Contract Without Competition.
(1) Sole source procurements shall be conducted in accordance with the requirements set forth in Section 63G-6a-802, Utah Procurement Code. All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and should be used in conjunction with the Procurement Code.
(2) A sole source procurement may be conducted if:
(a) there is only one source for the procurement item;
(b) the award to a specific supplier, service provider, or contractor is a condition of a donation or grant that will fund the full cost of the supply, service, or construction item; or
(c) the procurement item is needed for trial use or testing to determine whether the procurement item will benefit the procurement unit.
(3) An urgent or unexpected circumstance or requirement for a procurement item does not justify the award of a sole source procurement.
(4) Requests for a procurement to be conducted as a sole source shall be submitted in writing to the Director for approval.
(5) The sole source request shall be submitted to the Director and shall include:
(a) a description of the procurement item;  
(b) the total dollar value of the procurement item, including, when applicable, the actual or estimated full lifecycle cost of maintenance and service agreements;
(c) the duration of the proposed sole source contract;
(d) an authorized signature of the requester;
(e) unless the sole source procurement is conducted under Rule R23-1-801(2)(b) or (c), research completed by the requester documenting that there are no other competing sources for the procurement item;
(f) any other information requested by the Director; and
(6) a sole source request form containing all of the requirements of Rule R23-1-801(5) may be available on the division's website and/or may be described in specifications or other contract documents.
(7) Except as provided in (b), sole source procurements over $50,000 shall be published in accordance with Section 63G-6a-406.
(a) Sole source procurements under $50,000 are not required to be published but may be published at the discretion of the Director.
(b) The requirement for publication of notice for a sole source procurement is waived:
(i) for public utility services;
(ii) if the award to a specific supplier, service provider, or contractor is a condition of a donation or grant that will fund the full cost of the supply, service, or construction item;
(iii) when the circumstances of the request are clear that there can only be one source; or
(iv) for other circumstances as determined in writing by the Director.
(8) A person may contest a sole source procurement prior to the closing of the public notice period set forth in Section 63G-6a-406, when public notice is required under this Rule R23-1-801 by submitting the following information in writing to the Director:
(a) the name of the contesting person; and
(b) a detailed explanation of the challenge, including documentation showing that there are other competing sources for the procurement item.
(9) Upon receipt of information contesting a sole source procurement, the Director shall conduct an investigation to determine the validity of the challenge and make a written determination either supporting or denying the challenge.

R23-1-802. Trial Use or Testing of a Procurement Item, Including New Technology.
The trial use or testing of a procurement item, including new technology, shall be conducted as set forth in Section 63G-6a-802, Utah Procurement Code.

(1) The Director may utilize alternative procurement methods to acquire procurement items such as those listed below when it is determined in writing by the Director, to be more practicable or advantageous to the procurement unit:
(a) used vehicles;
(b) livestock;
(c) hotel conference facilities and services;
(d) speaker honorariums;
(e) hosting out-of-state and international dignitaries;
(f) international promotion of the state; and
why there were no responses to the solicitation;

R23-1-902. Re-solicitation.

revised specifications; or,

Division. In the event a solicitation is cancelled, the reasons for

receipt of bids, proposals, or other submissions, when it is in the

other solicitation may be cancelled prior to the deadline for

(bids, proposals, or other submissions, in whole or in part, the reasons for rejection shall

unit. In the event of a rejection of any or all bids, offers or other

submissions, in whole or in part, as may be specified in the

solicitation, when it is in the best interest of the procurement

unit as determined by the Division. In the event a solicitation is cancelled, the reasons for

cancellation shall be made part of the procurement file and shall be available for

public inspection and the Division shall:

(a) require the Division to further modify the procurement
documents; or,
(b) cancel the requisition for the procurement item(s).

R23-1-903. Cancellation Before Award.

(1) Solicitations may be cancelled before award but after

opening all bids or offers when the Director determines in

writing that:

(a) inadequate or ambiguous specifications were cited in

the solicitation;
(b) the specifications in the solicitation have been or must

be revised;
(c) the procurement item(s) being solicited are no longer

required;
(d) the solicitation did not provide for consideration of all

factors of cost to the procurement unit, such as cost of

transportation, warranties, service and maintenance;
(e) bids or offers received indicate that the needs of the

procurement unit can be satisfied by a less expensive

procurement item differing from that in the solicitation;
(f) except as provided in Section 63G-6a-607, all

otherwise acceptable bids or offers received are at unreasonable

prices, or only one bid or offer is received and the Director
cannot determine the reasonableness of the bid price or cost

proposal;
(g) the responses to the solicitation were not independently

arrived at in open competition, were collusive, or were

submitted in bad faith; or,

(h) no responsive bid or offer has been received from a

responsible bidder or offer.

R23-1-904. Alternative to Cancellation.

In the event administrative difficulties are encountered

before award but after the deadline for submissions that may delay award beyond the bidders' or offerors' acceptance periods, the bidders or offerors should be requested, before expiration of

their bids or offers, to extend in writing the acceptance period
(with consent of sureties, if any) in order to avoid the need for
cancellation.

R23-1-905. Continuation of Need.

If the solicitation has been cancelled for the reasons

specified in Rule R23-1-903 (1)(f), (g) or (h) and the Director
has made the written determination in Rule R23-1-903(1) and
the Division has an existing contract, the Division may permit
an extension of the existing contract under Section 63G-6a-
802(7).

R23-1-906. Rejections and Suspension/Debarment.

(1) The Division may reject any or all bids, offers or other

submissions, in whole or in part, as may be specified in the

solicitation, when it is in the best interest of the procurement

unit. In the event of a rejection of any or all bids, offers or other

submissions, in whole or in part, the reasons for rejection shall

be made part of the procurement file and shall be available for

public inspection.

(2) Bids, offers, or other submissions, received from any

person that is suspended, debarred, or otherwise ineligible as of

the due date for receipt of bids, proposals, or other submissions

shall be rejected.

R23-1-907. Rejection for Nonresponsibility or Nonresponsiveness.
(1) In addition to the reciprocal preference requirements contained in Section 63G-6a-1002 for the providers of procurement items produced, manufactured, mined, grown, or performed in Utah, Rule R23-1-10 outlines the process for award of a contract when there is more than one equally low preferred bidder. All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.

R23-1-1002. Preference for Resident Contractors.
(1) In addition to the reciprocal preference requirements contained in Section 63G-6a-1003 for resident Utah contractors, the Director shall consider the preferred bidders as tie bidders and shall follow the process specified in Section 63G-6a-608 and Rule R23-1-10.

This Rule R23-1-10 does not apply to the extent it might jeopardize the receipt of federal funds, conflicts with federal requirements relating to a procurement that involves the expenditure of federal assistance, federal contract funds, or federal financial participation funds.

R23-1-1101. Definitions.
(1) Whenever used in this Rule, the terms "bid", "bidder" and "bid security" apply to all procurements, including non-construction procurements, when the procurement documents, regardless of the procurement type, require securities and/or bonds.

(2) All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.

(1) Application. The requirements for bid security and bonds under this Rule R23-1-11 shall apply as follows:

(a) For the Division, the award of construction contracts where the face amount of the contract is $100,000 or more.

(b) For other state agencies that are required to use the same or similar documents as the Division for their construction contracts, the award of construction contracts where the face amount of the contract is $50,000 or more, unless the Division Director, in writing, approves a $100,000 or more requirement similarly to the Division, based on:

(i) The Division Director’s finding that the agency has a selection process for such contracts that are under $100,000, that ensures a responsible, financially solvent contractor is selected; and

(ii) that the agency has the financial capability to absorb the potential responsibility that can occur due to the lack of the bid security and bonding requirements for the contract under $100,000.

(c) At any time the Division or any other state agency can require acceptable bid security as well as performance and payment bonds on contracts that are for amounts below the standard requirements set forth above in this Rule.

(2) Acceptable Bid Security. The term “bid” as used in this Rule R23-1-1102 shall also be deemed to apply to “offer.”

(a) Invitations for Bids and Requests For Proposals shall require the submission of acceptable bid security in an amount equal to at least five percent of the bid, at the time the bid is submitted. If a contractor fails to accompany its bid with acceptable bid security, the bid shall be deemed nonresponsive, unless this failure is found to be nonsubstantial as hereinafter provided.

(b) If acceptable bid security is not furnished in accordance with Rule R23-1-907(3), the bid shall be rejected as nonresponsive, unless the failure to comply is determined by the Director to be nonsubstantial. Failure to submit an acceptable bid security may be deemed nonsubstantial if:

(i) the bid security is submitted on a form other than the Division’s required bid bond form and the bid security meets all other requirements including being issued by a surety meeting the requirements of Subsection (5);

(ii) the contractor provides acceptable bid security by 5 p.m. of the next business day after notice is provided by the Division of the defective bid security; or

(iii) only one bid is received.

(3) Payment and Performance Bonds. Except as provided in this Rule R23-1-1102(1) above, payment and performance bonds in the amount of 100% of the contract price are required for all contracts in excess of $50,000. These bonds shall cover the procuring agencies and be delivered by the contractor to the Division at the same time the contract is executed. If a contractor fails to deliver the required bonds, the contractor’s bid shall be found nonresponsive and its bid security shall be forfeited.

(4) Forms of Bonds. Bid Bonds, Payment Bonds and Performance Bonds must be from sureties meeting the requirements of Rule R23-1-1102(5) and must be on the exact bond forms most recently adopted by the Board and on file with the Division.

(5) Surety firm requirements. All surety firms must be
authorized to do business in the State of Utah and be listed in the U.S. Department of the Treasury Circular 570, Companies Holding Certificates of Authority as Acceptable Securities on Federal Bonds and as Acceptable Reinsuring Companies for an amount not less than the amount of the bond to be issued. A co-surety may be utilized to satisfy this requirement.

(6) Waiver. The Director may waive any bonding requirements set forth in this Rule if the Director finds circumstances in which the Director considers any or all of the bonds to be unnecessary to protect the State. Any such waiver shall be stated in writing, explain the circumstances why the bond(s) is not necessary to protect the procurement unit, and the waiver shall be made part of the project file.

(7) The Director may require an acceptable bid security on projects that are for amounts less than the standard amount set forth in this Rule R23-1-1102.


(1) The Division shall comply with Sections 63G-6a-1202 considering clauses for contracts. The Division will establish standard contract clauses to assist the Division and to help contractors and potential contractors to understand applicable requirements. These standard contract clauses may be modified as needed to meet the requirements of the particular project.

(2) The Division shall also comply with the requirements of Section 63G-6a-402(6) by requiring that for each contract and request for proposals, the inclusion of a clause that requires the Division, for the duration of the contract, to make available contact information of the winning contractor to the Department of Workforce Services in accordance with Section 35A-2-203. This requirement does not preclude a contractor from advertising job openings in other forums throughout the state.

(3) There shall be compliance with the federal contract prohibition provisions of the Sudan Accountability and Divestment Act of 2007 (Pub. L. No. 110-174) that prohibit contracting with a person doing business in Sudan.

(4) All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.

R23-1-1202. Establishment of Terms and Conditions.

The Division may use the Standard Terms and Conditions adopted by the Division of Purchasing and General Services for a particular procurement with modifications.


The Division may use contract types to the extent authorized under Section 63G-6a-1205.

R23-1-1204. Prepayments.

Prepayments are subject to the restrictions contained in Section 63G-6a-1208.

R23-1-1205. Leases of Personal Property.

Leases of personal property are subject to the following:

(1) Leases shall be conducted in accordance with Division of Finance rules and Section 63G-6a-1209.

(2) A lease may be entered into provided the procurement unit complies with Section 63G-6a-1209 and:

(a) it is in the best interest of the procurement unit;

(b) all conditions for renewal and costs of termination are set forth in the lease; and

(c) the lease is not used to avoid a competitive procurement.

(3) Lease contracts shall be conducted with as much competition as practicable.

(4) Executive Branch Procurement Unit Leases with Purchase Option. A purchase option in a lease may be exercised if the lease containing the purchase option was awarded under an authorized procurement process. Before exercising this option, the Division shall:

(a) investigate alternative means of procuring comparable procurement items; and

(b) compare estimated costs and benefits associated with the alternative means and the exercise of the option, for example, the benefit of buying new state of the art data processing equipment compared to the estimated, initial savings associated with exercise of a purchase option.

R23-1-1206. Multi-Year Contracts.

The Division may issue multi-year contracts in accordance with Section 63G-6a-1204. Section 63G-6a-1204 does not apply to a contract for the design or construction of a facility, a road, a public transit project, or a contract for the financing of equipment.

R23-1-1207. Installment Payments.

Procurement units may make installment payments in accordance with Section 63G-6a-1208.


The Division shall comply with Section 63G-6a-1207.

R23-1-1209. Requirements for Cost or Pricing Data.

(1) For contracts that expressly allow price adjustments, cost or pricing data shall be required in support of a proposal leading to the adjustment of any contract pricing.

(2) Cost or pricing data exceptions:

(a) need not be submitted when the terms of the contract state established market indices, catalog prices or other benchmarks are used as the basis for contract price adjustments or when prices are set by law or rule;

(b) if a contractor submits a price adjustment higher than established market indices, catalog prices or other benchmarks established in the contract, the Director may request additional cost or pricing data; or

(c) the Director may waive the requirement for cost or pricing data provided a written determination is made supporting the reasons for the waiver. A copy of the determination shall be kept in the contract file.

R23-1-1210. Defective Cost or Pricing Data.

(1) If defective cost or pricing data was used to adjust a contract price, the vendor and the Division may enter into discussions to negotiate a settlement.

(2) If a settlement cannot be negotiated, either party may seek relief as provided by applicable laws and rules.


(1) Cost analysis includes the verification of cost data. Cost analysis may be used to evaluate:

(a) specific elements of costs;

(b) total cost of ownership and life-cycle cost;

(c) supplemental cost schedules;

(d) market basket cost of similar items;

(e) the necessity for certain costs;

(f) the reasonableness of allowances for contingencies;

(g) the basis used for allocation of indirect costs; and,

(h) the reasonableness of the total cost or price.

R23-1-1212. Audit.

The Division may, at reasonable times and places, audit or cause to be audited by an independent third party firm, by another procurement unit, or by an agent of the procurement unit, the books, records, and performance of a contractor,
prospective contractor, subcontractor, or prospective subcontractor.


Contractors shall maintain all records related to the contract. These records shall be maintained by the contractor for at least six years after the final payment, unless a longer period is required by law. All accounting for contracts and contract price adjustments, including allowable incurred costs, shall be conducted in accordance with generally accepted accounting principles for government.

R23-1-1214. Inspections.

Circumstances under which the Division may perform inspections include inspections of the contractor's manufacturing/production facility or place of business, or any location where the work is performed:

(1) whether the definition of "responsible," as defined in Section 63G-6a-103(40) and in the solicitation documents, has been met or are capable of being met; and
(2) if the contract is being performed in accordance with its terms.

R23-1-1215. Access to Contractor's Manufacturing/Production Facilities.

(1) The Division may enter a contractor's or subcontractor's manufacturing/production facility or place of business to:
(a) inspect procurement items for acceptance by the procurement unit pursuant to the terms of a contract;
(b) audit cost or pricing data or audit the books and records of any contractor or subcontractor pursuant to Utah Code or Administrative Rule; and
(c) investigate in connection with an action to debar or suspend a person from consideration for award of contracts.

R23-1-1216. Inspection of Supplies and Services.

(1) Contracts may provide that the Director or Division may inspect procurement items at the contractor's or subcontractor's facility and perform tests to determine whether the procurement items conform to solicitation and contract requirements.

R23-1-1217. Conduct of Inspections.

(1) No inspector may change any provision of the specification or the contract without written authorization of the Director. The presence or absence of an inspector or an inspection, shall not relieve the contractor or subcontractor from any requirements of the contract.
(2) When an inspection is made, the contractor or subcontractor shall provide without charge all reasonable facilities and assistance for the safety and convenience of the person performing the inspection or testing.

R23-1-1301. Purpose.

The purpose of this rule is to comply with the provisions of Sections 63G-6a-1302 and 1303 of the Utah Procurement Code. All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Utah Procurement Code.


As required by Section 63G-6a-1302, this rule contains provisions applicable to:
(1) selecting the appropriate method of management for construction contracts;
(2) documenting the selection of a particular method of construction contract management; and
(3) the selection of a construction manager/general contractor.


The provisions of Rules R23-1-1302 through R23-1-1306 shall apply to all procurements of construction.


(1) This Rule contains provisions applicable to the selection of the appropriate type of construction contract management.
(2) It is intended that the Director have sufficient flexibility in formulating the construction contract management method for a particular project to fulfill the needs of the procurement unit. The methods for achieving the purposes set forth in this rule are not to be construed as an exclusive list.
(3) Before choosing the construction contracting method to use, a careful assessment must be made by the Director of requirements the project shall consider, at a minimum, the following factors:
(a) when the project must be ready to be occupied;
(b) the type of project, for example, housing, offices, labs, heavy or specialized construction;
(c) the extent to which the requirements of the procurement unit and the way in which they are to be met are known;
(d) the location of the project;
(e) the size, scope, complexity, and economics of the project;
(f) the amount and type of financing available for the project, including whether the budget is fixed or what the source of funding is, for example, general or special appropriation, federal assistance moneys, general obligation bonds or revenue bonds, lapsing/nonlapsing status and legislative intent language;
(g) the availability, qualification, and experience of the procurement unit's personnel to be assigned to the project and how much time the procurement unit's personnel can devote to the project;
(h) the availability, qualifications and experience of outside consultants and contractors to complete the project under the various methods being considered;
(i) the results achieved on similar projects in the past and the methods used; and
(j) the comparative advantages and disadvantages of the construction contracting method and how they might be adapted or combined to fulfill the needs of the procuring agencies.
(5) The following descriptions are provided for the more common construction contracting management methods which may be used by the procurement unit. The methods described are not all mutually exclusive and may be combined on a project. These descriptions are not intended to be fixed in respect to all construction projects. In each project, these descriptions may be adapted to fit the circumstances of that project.
(a) Single Prime (General) Contractor. The single prime contractor method is typified by one business, acting as a general contractor, contracting with the procurement unit to timely complete an entire construction project in accordance with drawings and specifications provided by the procurement unit. Generally the drawings and specifications are prepared by an architectural or engineering firm under contract with the procurement unit. Further, while the general contractor may take responsibility for successful completion of the project, much of the work may be performed by specialty contractors with whom the prime contractor has entered into subcontracts.
(b) Design-Build. In a design-build project, an entity, often a team of a general contractor and a designer, contract directly with a procurement unit to meet the procurement unit's
requirements as described in a set of performance specifications and as a program. Design responsibility and construction responsibility both rest with the design-build contractor. This method can include instances where the design-build contractor supplies the site as part of the package.

(c) Construction Manager/General Contractor (Construction Manager at Risk). The Division may contract with the construction manager early in a project to assist in the development of a cost effective design. In a Construction Manager/General Contractor (CM/GC) method, the CM/GC becomes the general contractor and is at risk for all the responsibilities of a general contractor for the project, including meeting the specifications, complying with applicable laws, rules and regulations, that the project will be completed on time and will not exceed a specified maximum price.

R23-1-1305. Selection of Construction Method Documentation.

The Director shall include in the contract file a written statement describing the facts that led to the selection of a particular method of construction contract management for each project.

R23-1-1306. Special Provisions Regarding Construction Manager/General Contractor.

(1) In the selection of a construction manager/general contractor, a standard procurement process as defined in Section 63G-6a-103 may be used or an exception allowed under Part 8 of the Utah Procurement Code.

(2) When the CM/GC enters into any subcontract that was not specifically included in the construction manager/general contractor's cost proposal, the CM/GC shall procure the subcontractor(s) by using a standard procurement process as defined in Section 63G-6a-103 of the Utah Procurement Code or an exception to the requirement to use a standard procurement process, described in Part 8 of the Utah Procurement Code.


(1) The Board authorizes the Division for State building construction projects to use a design-build provider as one method of construction contracting management.

(2) A design-build contract may include a provision for obtaining the site for the construction project.

(3) A design-build contract or a construction manager/general contractor contract may include provision by the contractor of operations, maintenance, or financing.


The rules applicable to the Division for drug and alcohol testing are in Rule 23-7 of the Utah Administrative Code.


The Board recognizes that the Utah Department of Transportation is the rulemaking authority for rules under Section 63G-6a-1402(3)(a)(ii) governing the procurement of design-build transportation projects.


(1) Application. The provisions of Part 15 of the Utah Procurement Code apply to every procurement of services within the scope of the practice of architecture as defined by Section 58-3a-102, or professional engineering as defined in Section 58-22-102, except as authorized by Rule R33-4-105. All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.

(2) Architect-Engineer Evaluation Committee. The Director shall designate members of the Architect-Engineer Evaluation Committee. The evaluation committee must consist of at least three members who are qualified under Section 63G-6a-707.

(3) Request for Statement of Qualifications. The Division shall issue a public notice for a request for statement of qualifications to rank architects or engineers. The Division shall:

(a) state in the request for statement of qualifications:

(i) the type of procurement item to which the request for statement of qualifications relates;

(ii) the scope of work to be performed;

(iii) the instructions and the deadline for providing information in response to the request for statement of qualifications;

(iv) criteria used to evaluate statements of qualifications including:

(A) basic information about the person or firm;

(B) experience and work history;

(C) management and staff;

(D) qualifications and certification;

(E) licenses and certifications;

(F) applicable performance ratings;

(G) financial statements; and

(H) other pertinent information.

(b) Key personal identified in the statement of qualifications may not be changed without the advance written approval of the procurement unit.

(4) Not include Cost in Response. Architects and engineers shall not include cost in a response to a request for statement of qualifications.

(5) Evaluation of Statement of Qualifications. The evaluation committee shall evaluate statements of qualifications in accordance with Section 63G-6a-707 to rank (score) architects or engineers without considering cost.

(6) Negotiation and Award of Contract. The Director shall negotiate a contract with the most qualified firm for the required services at compensation determined to be fair and reasonable based on the Division's rate table or as may be reasonably adjusted by the Director for the particular scope of work, location or other aspects of the services.

(7) Failure to Negotiate Contract With the Highest Ranked Firm.

(a) If fair and reasonable compensation, contract requirements, and contract documents cannot be agreed upon with the highest ranked firm, the Director shall advise the firm in writing of the termination of negotiations.

(b) Upon failure to negotiate a contract with the highest ranked firm, the Director shall proceed in accordance with Section 63G-6a-1505 of the Utah Procurement Code.

(8) Notice of Award.

(a) The Director shall award a contract to the highest ranked firm with which the fee negotiation was successful.

(b) Notice of the award shall be made available to the public.

(8) Written Justification Statements. The Division shall issue a statement justifying the ranking of the firm with which negation was successful.


(1) Except as provided in this rule, submittals shall be open to public inspection after notice of the selection results.

(2) The classification of records as protected and the treatment of such records shall be as provided in Rule R23-1-
(3) The Board finds that it is necessary to maintain the confidentiality of performance evaluations and reference information in order to avoid competitive injury and to encourage those persons providing the information to respond in an open and honest manner without fear of retribution. Accordingly, records containing performance evaluations and reference information are classified as protected records under the provisions of Subsection 63G-2-305(6) and shall be disclosed only to those persons involved with the performance evaluation, the architect or engineer that the information addresses and persons involved with the review and selection of submittals. The Division may, however, provide reference information to other governmental entities for use in their procurement activities and to other parties when requested by the architect or engineer that is the subject of the information. Any other disclosure of such performance evaluations and reference information shall only be as required by applicable law.

(1) Notice. After the selection of the successful firm, notice of the selection shall be available in the principal office of the Division in Salt Lake City, Utah and may be available on the Internet.
(2) Information Disclosed. The following shall be disclosed with the notice of selection:
(a) the ranking of the firms;
(b) the names of the selection committee members;
(c) the final scores used by the selection committee to make the selection, except that the names of the individual scorers shall not be associated with their individual scores; and
(d) the written justification statement supporting the selection.
(3) Information Classified as Protected. After due consideration and public input, the following has been determined by the Board to impair governmental procurement proceedings or give an unfair advantage to any person proposing to enter into a contract with the Division and shall be classified as protected records:
(a) the names of individual selection committee scorers in relation to their individual scores or rankings; and
(b) non-public financial statements.

(1) The Division shall evaluate the performance of the architectural or engineering firm and shall provide an opportunity for the using agency to comment on the Division's evaluation.
(2) This evaluation shall become a part of the record of that architectural or engineering firm within the Division. The architectural or engineering firm shall be provided a copy of its evaluation at the end of the project and may enter its response in the file.
(3) Confidentiality of the evaluation information shall be addressed as provided in Subsections R23-1-1502 and R23-1-1503.

Controversies and protests shall be conducted in accordance with the requirements set forth in Sections 63G-6a-1601 through 63G-6a-604. All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.

R23-1-1602. Verification of Legal Authority.
A person filing a protest may be asked to verify that the person has legal authority to file a protest on behalf of the public or private corporation, governmental entity, sole proprietorship, partnership, or unincorporated association.

R23-1-1603. Intervention in a Protest.
(1) Application. This Rule contains provisions applicable to intervention in a protest, including who may intervene and the time and manner of intervention.
(2) Period of Time to File. After a timely protest is filed in accordance with the Utah Procurement Code, the Protest Officer shall notify awardees of the subject procurement and may notify others of the protest. A Motion to Intervene must be filed with the Protest Officer no later than ten days from the date such notice is sent by the Protest Officer. Only those Motions to Intervene made within the time prescribed in this Rule will be considered timely. The entity or entities who conducted the procurement and those who are the intended beneficiaries of the procurement are automatically considered a Party of Record and need not file any Motion to Intervene.
(3) Contents of a Motion to Intervene. A copy of the Motion to Intervene shall also be mailed or emailed to the person protesting the procurement.
(4) Any Motion to Intervene must state, to the extent known, the position taken by the person seeking intervention and the basis in fact and law for that position. A motion to intervene must also state the person's interest in sufficient factual detail to demonstrate that:
(a) the person seeking to intervene has a right to participate which is expressly conferred by statute or by Commission rule, order, or other action;
(b) the person seeking to intervene has or represents an interest which may be directly affected by the outcome of the proceeding, including any interest as a:
(i) consumer;
(ii) customer;
(iii) competitor;
(iv) security holder of a party; or
(v) the person's participation is in the public interest.
(5) Granting of Status. If no written objection to the timely Motion to Intervene is filed within seven calendar days after the Motion to Intervene is received by the protesting person, the person seeking intervention becomes a party at the end of this seven day period. If an objection is timely filed, the person seeking intervention becomes a party only when the motion is expressly granted by the Protest Officer based on a determination that a reason for intervention exists as stated in this Rule. Notwithstanding any provision of this Rule, an awardee of the procurement that is the subject of a protest will not be denied their Motion to Intervene.
(6) Late Motions. If a motion to intervene is not timely filed, the motion shall be denied by the Protest Officer.

R23-1-1701. Statutory and Rule Requirements.
Appeals to a protest decision shall be conducted in accordance with the requirements set forth in Section 63G-6a-1701 through 63G-6a-1706, Utah Procurement Code. Utah Administrative Code Rules R33-17-101 through R33-17-105 shall also apply.

(1) A person who receives an adverse decision, or a procurement unit (the Division), may appeal a decision of a procurement appeals panel to the Utah Court of Appeals within seven days after the day on which the decision is issued.
(2) All appeals to the Utah Court of Appeals are subject to the provisions of the requirements set forth in Section 63G-6a-1801 through 63G-6a-1803.
R23-1-1901. Encouraged to Obtain Legal Advice From Legal Counsel.

(1) All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.

(2) Part 19 of the Utah Procurement Code, Sections 63G-6a-901 through 63G-6a-1911 contain provisions regarding:
   (a) limitations on challenges of:
       (i) a procurement;
       (ii) a procurement process;
       (iii) the award of a contract relating to a procurement;
       (iv) a debarment; or
   (v) a suspension; and
   (b) the effect of a timely protest or appeal;
   (c) the costs to or against a protester;
   (d) the effect of postdeterminations by employees, agents, or other persons appointed by the procurement unit;
   (e) the effect of a violation found after award of a contract;
   (f) the effect of a violation found prior to the award of a contract;
   (g) interest rates; and
   (h) a listing of determinations that are final and conclusive unless they are arbitrary and capricious or clearly erroneous.

(3) Due to the complex nature of protests and appeals, any person involved in the procurement process, protest or appeal, is encouraged to seek advice from the person's own legal counsel.


General provisions related to records are in Part 20 of the Utah Procurement Code and in Rule R23-1-12.


Cooperative purchasing shall be conducted in accordance with the requirements set forth in Section 63G-6a-2105 and the Utah Administrative Code Rule R23-1. This Rule provides additional requirements and procedures and must be used in conjunction with the Utah Procurement Code.

R23-1-2102. State Cooperative Contracts.

(1) The Division shall obtain procurement items from state cooperative contracts unless they are arbitrary and capricious or clearly erroneous.

(2) In accordance with Section 63G-6a-2105, the Division, public entities, nonprofit organizations, and agencies of the federal government may obtain procurement items from state cooperative contracts awarded by the chief procurement officer.

R23-1-2201. Reserve.

Part 22 of Title 63G, Chapter 6a, the Utah Procurement Code, does not exist at this point in time. Rules R23-1-1 through R23-1-24 are designed to match the corresponding Part of the Utah Procurement Code. When Part 22 of the Utah Procurement Code contains statutory language, the Board will consider whether to prepare draft rules for the rulemaking process.

R23-1-2301. Reserve.

Part 23 of Title 63G, Chapter 6a, the Utah Procurement Code, does not exist at this point in time. Rules R23-1-1 through R23-1-24 are designed to match the corresponding Part of the Utah Procurement Code. When Part 23 of the Utah Procurement Code contains statutory language, the Board will consider whether to prepare draft rules for the rulemaking process.

R23-1-2401. Unlawful Conduct.

Unlawful conduct shall be governed in accordance with the requirements set forth in Sections 63G-6a-2401 through 2407. All definitions in the Utah Procurement Code shall apply to this Rule unless otherwise specified in this Rule. This administrative rule provides additional requirements and procedures and must be used in conjunction with the Procurement Code.

R23-1-2402. Laws and Executive Orders Pertaining to Gifts, Meals, and Gratuities for Executive Branch Procurement Professionals.

(1) A Division employee classified as a "Procurement Professional" shall be governed by:
   (a) Part 24 of the Utah Procurement Code, "Unlawful Conduct and Penalties."
   (b) Executive Order EO/003/2010 issued by the Governor (http://www.rules.utah.gov/execdocs/2010/ExecDoc149415.htm);
   (c) Title 67, Part 16 "Utah Public Officers' and Employees' Ethics Act;"
   (d) Section 76-8-103, "Bribery or Offering a Bribe;" and
   (e) any other applicable law.

R23-1-2403. Laws and Executive Orders Pertaining to Gifts, Meals, and Gratuities for Executive Branch Employees.

(1) A Division employee not classified as a "Procurement Professional" shall be governed by:
   (a) Executive Order EO/003/2010 issued by the Governor (http://www.rules.utah.gov/execdocs/2010/ExecDoc149415.htm);
   (c) Title 67, Part 16 "Utah Public Officers' and Employees' Ethics Act;"
   (d) Section 76-8-103, "Bribery or Offering a Bribe;" and
   (e) any other applicable law.


(1) A procurement professional shall not:
   (a) participate in social activities with vendors or contractors that will interfere with the proper performance of the procurement professional's duties;
   (b) participate in social activities with vendors or contractors that will lead to unreasonable frequent disqualification of the procurement professional from the procurement process or
   (c) participate in social activities with vendors or contractors that would appear to a reasonable person to undermine the procurement professional's independence,

(2) If an executive branch procurement professional participates in a social activity prohibited under R23-1-2404(1), or has a close personal relationship with a vendor or contractor, the procurement professional shall promptly notify their supervisor and the supervisor shall take the appropriate action, which may include removal of the procurement professional from the procurement or contract administration process that is affected.

R23-1-2405. Financial Conflict of Interests Prohibited.

(1) A procurement conflict of interest is a situation in which the potential exists for an executive branch employee's personal financial interests, or for the personal financial interests of a family member, to influence, or have the
appearance of influencing, the employee's judgment in the execution of the employee's duties and responsibilities when conducting a procurement or administering a contract.

(2) In order to preserve the integrity of the State's procurement process, an executive branch employee may not take part in any procurement process, contracting or contract administration decision:
   (a) relating to the employee or a family member of the employee; or
   (b) relating to any entity in which the employee or a family member of the employee is an officer, director or partner, or in which the employee or a family member of the employee owns or controls 10% or more of the stock of such entity or holds or directly or indirectly controls an ownership interest of 10% or more in such entity.

(3) If a procurement process, contracting or contract administration matter arises relating to the employee or a family member of the employee, the employee must advise his or her supervisor of the relationship, and must be recused from any and all discussions or decisions relating to the procurement, contracting or administration matter. The employee must also comply with all disclosure requirements in Utah Code Title 67 Chapter 16, Utah Public Officers' and Employees' Ethics Act.

R23-1-2406. Bias Participation Prohibitions.
   (1) Division employees are prohibited from participating in any and all discussions or decisions relating to the procurement, contracting or administration process if they have a bias that would appear to a reasonable person to influence their independence in performing their assigned duties and responsibilities relating to the procurement process, contracting or contract administration or prevent them from fairly and objectively evaluating a proposal in response to a bid, RFP or other solicitation. This provision shall not be construed to prevent an employee from having a bias based on the employee's review of a response to the solicitation in regard to the criteria in the solicitation.

   (2) If an executive branch employee has an impermissible bias under Rule R23-1-2406(1) above regarding an individual, group, organization, or vendor responding to a bid, RFP or other solicitation, the employee must make a written disclosure to the supervisor and the supervisor shall take appropriate action, which may include recusing the employee from any and all discussions or decisions relating to the solicitation, contracting or administration matter in question. This provision shall not be construed to prevent an employee from having a bias based on the employee's review of a response to the solicitation in regard to the criteria in the solicitation.

   (1) It is not a violation for an executive branch employee who participates in discussions or decisions relating to the procurement, contracting or administration process to have a professional relationship or social acquaintance with a person, contractor or vendor responding to a solicitation, or that is under contract with the State, provided that there is compliance with Rule R33-24-105, Rule R33-24-106, the Utah Public Officers' and Employees' Ethics Act, The Governor's Executive Order (EO 002 2014) "Establishing an Ethics Policy for Executive Branch Agencies and Employees," and other applicable State laws.

KEY: contracts, procurement, public buildings
March 3, 2015 63A-5-103 et seq.
Notice of Continuation May 3, 2012 63G-2-101 et seq.
63G-6-208(2)
R152-22-1. Authority.
These rules are promulgated under Section 13-2-5(1) to facilitate the orderly administration of the Charitable Solicitations Act (hereafter, "the Act"), Title 13, Chapter 22.

(1) The definitions set forth in Section 13-22-2 are incorporated herein.

(2) In addition the following definition as regards the administration of R152-22 and Chapter 22 of Title 13 is deemed necessary by the division:
(a) "Parent foundation" or "Parent organization" means a charitable organization which charters or affiliates local units under terms specified in the parent charitable organization's charter, articles of organization, agreement of association, instrument of trust, constitution or other organizational instrument or bylaws. For purposes of registration under Section 13-22-3 a parent foundation or organization is deemed to be soliciting, requesting, promoting, advertising, or sponsoring solicitation in the state within the meaning of said section and thus requiring registration if any part of the funds raised within the state or from residents and inhabitants of the state by the local chapter, branch, area, office or similar affiliate of any other person located within and maintaining a presence in the state.
(b) "Professional fund raiser" means an individual or entity, whether a registered professional fund raiser or not, who engages in solicitation for the purpose of raising funds for charitable purposes.
(c) "Professional fund raising solicitation" means engaging in solicitation for the purpose of raising funds for charitable purposes.
(d) "Vending device" as defined by Section 13-22-2(12) and "Vending device decal" as defined by Section 13-22-2(13) as they relate to the necessity of registering as a charitable organization, professional fund raiser, professional fund raising counsel or consultant creates a rebuttable presumption that the party utilizing such a vending device and or vending device decal is acting as such.

(1) Any application for registration as a charitable organization shall be executed on the form authorized by the Division.

(2) A statement of collections and expenditures shall be executed on the form authorized by the division.

(3) Applicants or registrants shall submit to the division on request:
(a) an updated copy of a financial statement prepared by an independent certified public accountant;
(b) a copy of any written contracts, agreements or other documents showing to whom the applicant or registrant disbursed the funds or a portion of the funds contributed to it;
(c) a copy of the applicant's or registrant's articles of incorporation or other organizational documentation showing current legal status;
(d) a copy of the applicant's or registrant's current by-laws or other policies and procedures governing day to day operations;
(e) a setting forth of the applicant's or registrant's registered agent within the State of Utah for purposes of service of process, including his, her or its name, street address, telephone and facsimile numbers;
(f) a copy of the applicant's or registrant's IRS Section 501(c)(3) tax exemption letter, if applicable;
(g) either the social security number or driver's license number of each of the applicant's or registrant's board of directors and officers, if a corporation, or partners or the individual applicant or registrant, for the purposes of background checks;
(h) as to the most recent tax year:
(A) if the applicant filed an IRS Form 990, a copy of the most recent IRS filing;
(B) if the applicant filed an IRS Form 990-EZ, 990-N, or 990-PF:
(I) a copy of the most recent IRS filing; and
(II) a completed Utah Statement or Functional Expenses;
(C) if the applicant is not required to file any type of IRS Form 990, a completed Utah Statement of Functional Expenses; or
(D) if the applicant has no previous financial information, the financial portion of the application, completed on a pro forma basis; and
(i) a statement as to whether the charitable organization has conducted activities regulated by the Charitable Solicitations Act, Utah Code Title 13, Chapter 22, without being duly registered with the Division.

(4) All initial applications and renewals of registration in accordance with Section 13-22-6 shall be processed within twenty (20) business days after their receipt by the division.

R152-22-4. Financial Reports and IRS Form 990s.
(1) Based on the intent of Section 13-22-15(4) an "annual financial report or IRS Form 990" means the most recent or previous fiscal year only will be accepted by the division.

(2) Based on the intent of Section 13-22-15(2) "within 30 days after the end of the year reported" means the end of the registration year just completed.

(1) A charitable organization or individual claiming an exemption from registration under Section 13-22-8 shall file a notice of claim of exemption with the division, prior to conducting any solicitation.
(2) A notice of claim of exemption shall contain:
(a) a detailed description of the claimant and its charitable purposes;
(b) a citation to the exemption within Section 13-22-8 being claimed and a detailed explanation of why the exemption applies;
(c) any documents supporting the notice of claim of exemption;
(d) a notarized statement from the organization's chief executive officer or the individual certifying that the statements made in the notice of claim of exemption are true to the best of his knowledge; and
(e) such other additional information the division deems necessary to support such claim of exemption.

(3) This rule does not relieve any exempt organization or individual of other applicable reporting requirements under the Act.

(4) The division shall charge a reasonable fee to cover the expense of processing the notices of claim of exemption received pursuant to this rule.

R152-22-6. Application for Professional Fund Raiser, Fund Raising Counsel or Consultant Permit.
(1) Any application for a professional fund raiser, fund raising counsel or consultant permit shall be executed on the form provided by the Division.

(2) The application shall include a copy of all contracts, agreements, or other documents showing:
(a) the relationship and terms of employment or engagement between the applicant and the organization on whose behalf the applicant proposes to act as a professional fund raiser, fund raising counsel or consultant;
(b) the terms of any direct or indirect compensation, in whatever form, paid or promised to the applicant, including the method of payment and the basis for calculating the amounts of payment;

(c) a copy of the applicant's or registrant's articles of incorporation or other organizational documentation showing current legal status;

(d) a copy of the applicant's or registrant's current by-laws or other policies and procedures governing day to day operations;

(e) a setting forth of the applicant's or registrant's registered agent within the State of Utah for purposes of service of process, including his, her or its name, street address, telephone and facsimile numbers;

(f) either the social security number or driver's license number of each of the applicant's or registrant's board of directors and officers, if a corporation, or partners or the individual applicant or registrant, for the purposes of background checks; and

(g) a statement as to whether the professional fund raiser, fund raising counsel or consultant has conducted activities regulated by the Charitable Solicitations Act, Utah Code Title 13, Chapter 22, without being duly registered with the Division.

(3) All initial applications and renewals of registration in accordance with Section 13-22-9 shall be processed within twenty (20) business days after their receipt by the division.

(4) Professional fund raisers that provide services only through online or web-based software may submit a copy of the terms and conditions that all users must agree to along with evidence demonstrating that a user accepted the terms and conditions.


(1) Based on Sections 13-22-6(3) and 13-22-9(3) the division may grant a charitable organization, professional fund raiser, professional fund raising counsel or consultant a 10 calendar day "grace" period for an incomplete application prior to assessing a penalty fee.

(2) Based on Section 13-22-6(1)(xiv)(B) and Section 13-22-6(3) if a charitable organization's initial application or renewal application is deemed incomplete due to the organization's professional fund raiser, professional fund raising counsel or consultant not being registered the division may assess a penalty fee accordingly.

(3) Based on Sections 13-22-6(3) and 13-22-9(3) the division may as regards any charitable organization, professional fund raiser, professional fund raising counsel or consultant whose status is that of "incomplete" or "suspended" for more than 12 months permit such to elect to submit the accumulated penalty fee or cease solicitations in the state for a 1 year period prior to making reaplication.

(4) Based on Sections 13-22-6(3) and 13-22-9(3) the division shall impose a penalty fee of $25 for each calendar month or part of a calendar month after the date on which a permit application or renewal was due to be filed or such permit application or renewal remains incomplete.


(1) After registration and receipt of a current permit prior to commencement of each solicitation campaign thereafter each professional fund raiser, fund raising counsel or consultant or charitable organization shall notify the Division in writing at least ten (10) days in advance of its intent to commence a campaign.

(2) Professional fund raisers, fund raising counsels or consultants shall not commence or conduct or continue solicitations on behalf of a charitable organization that is not currently registered. "Not currently registered" means not being in possession of a current permit during all times during the


(1) The director may, in accordance with Title 63G, Chapter 4, Administrative Procedures Act, issue an order to deny an initial or renewal application for registration as per Section 13-22-12(5), and suspend or revoke a registration, permit, or information card at anytime, on the grounds set forth in Section 13-22-12(3); and if the necessity of such denial, suspension or revocation in the director's opinion is based on facts known by the division or presented to the division showing that an immediate and significant danger to the public health, safety or welfare exists, and such threat requires immediate action by the director that such denial, suspension or revocation may issue forthwith as an emergency order, subject to the division's compliance with Section 63G-4-502.

(2) Any hearing convened in accordance with R152-22-11(1), shall be convened within 5 business days of the request for or order of the Division requiring the same. Administrative hearing determinations regarding such Division actions shall receive priority and decisions shall be expedited so as to be issued within no more than 5 business days of such hearings.

KEY: charities, consumer protection, solicitations, registration

September 21, 2015 13-2-5
Notice of Continuation March 22, 2012 13-2-6
13-22-8
13-22-9
13-22-10
R152-49. Immigration Consultants Registration Act Rules.
R152-49-101. Authority and Purpose.
(1) Authority. These rules are promulgated under:
   (a) Utah Code Subsection 13-2-5(1); and
   (b) Utah Code Subsection 13-49-202(1).
(2) Purpose. These rules:
   (a) prescribe certain contents of the application form that
       shall be submitted to the Division in order to request registration
       as an immigration consultant; and
   (b) impose upon registered immigration consultants a duty
       to notify the Division of changes in information that is on record
       with the Division.

R152-49-202. Application for Registration -- Duty to Notify
Division of Changes.
(1) In addition to the requirements contained in Utah Code
Section 13-49-202, an applicant for registration as an
immigration consultant shall submit a complete application
form, including the following documents and information:
   (a) photocopy of:
      (i) a state-issued identification card or driver license;
      (ii) a passport issued by the United States Department of
           State; or
      (iii) an identification card issued by any branch of the
           United States armed forces;
   (b) applicant's date of birth;
   (c)(i) applicant's social security number, if the applicant
       has one; and
       (ii) applicant's individual taxpayer identification number
            (ITIN), if the applicant has one;
   (d) a complete list of:
      (i) any other names used by the applicant at any time past
          or present; and
      (ii) all entity names, including dbas, through which the
           applicant will engage in the activities of an immigration
           consultant;
   (e) pursuant to Section 13-49-301(1), a copy of the
       contract that the applicant will use to create a contractual
       obligation with a client; and
   (f) a copy of the disclosure document required under
       Section 13-49-303(2):
      (i) written in English; and
      (ii) written in each of the native languages of the
           applicant's clientele.
(2) Within 30 days of any change in information or
documents that are on file with the Division, a registered
immigration consultant shall:
   (a) notify the Division in writing of the change; and
   (b) provide to the Division current versions of any affected
       contracts, disclosures, and other documents.

KEY: immigration consultant, registration, consumer
protection
September 21, 2015
R156. Commerce, Occupational and Professional Licensing.
R156-31b-101. Title.

This rule is known as the "Nurse Practice Act Rule".


In addition to the definitions in Title 58, Chapters 1 and 31b, as defined or used in this rule:

1. "Accreditation" means full approval of a nurse prelicensure course of education by one of the following accrediting bodies:
   (a) the ACEN;
   (b) the CCNE; or
   (c) the COA.
2. "ACEN" means the Accreditation Commission for Education in Nursing, Inc.
3. "Administering" means the direct application of a prescription drug or device, whether by injection, inhalation, ingestion, or by any other means, to the body of a human patient or research subject by another person.
4. "APRN" means advanced practice registered nurse.
5. "APRN-CRNA" means advanced practice registered nurse with registered nurse anesthetist certification.
6. "Approved continuing education" means:
   (a) continuing education that has been approved by a nationally or internationally recognized approver of professional continuing education for health-related industries;
   (b) a program offered by a program provider as being equivalent to the course of education offered by an approved education program as defined in Subsection R156-31b-102(7);
   (c) health-related coursework taken from an educational institution accredited by a regional or national institutional accrediting body recognized by the U.S. Department of Education; and
   (d) training or educational presentations offered by the Division.
7. "Approved education program" means any nursing education program that meets the standards established in Section 58-31b-601 or Section 156-31b-602.
8. "CCNE" means the Commission on Collegiate Nursing Education.
9. "CGFNS" means the Commission on Graduates of Foreign Nursing Schools.
10. "COA" means the Council on Accreditation of Nurse Anesthesia Education Programs.
11. "Comprehensive nursing assessment" means:
   (a) conducting extensive initial and ongoing data collection;
   (i) for individuals, families, groups or communities; and
   (ii) addressing anticipated changes in patient conditions as well as emergent changes in patient health status;
   (b) recognizing alterations to previous patient conditions;
   (c) synthesizing the biological, psychological, spiritual, and social aspects of the patient's condition;
   (d) evaluating the impact of nursing care; and
   (e) using data generated from the assessments conducted pursuant to this Subsection (a) through (d) to:
       (i) make independent decisions regarding patient health care needs;
       (ii) plan nursing interventions;
       (iii) evaluate any possible need for different interventions; and
       (iv) evaluate any possible need to communicate and consult with other health team members.
12. "Contact hour" in the context of continuing education means 60 minutes, which may include a 10-minute break.
13. "Delegate" means:
   (a) to transfer to another nurse the authority to perform a selected nursing task in a selected situation;
   (b) in the course of practice of an APRN who specializes in psychiatric mental health nursing, to transfer to any individual licensed as a mental health therapist selected psychiatric APRN supervisory clinical experiences within generally-accepted industry standards; or
   (c) to transfer to an unlicensed person the authority to perform a task that, according to generally-accepted industry standards or law, does not require a nursing assessment as defined in Sections R156-31b-102(11) and (17).
14. "Delegate" means one or more persons assigned by a delegator to act on the delegator's behalf.
15. "Delegator" means a person who assigns to another the authority to perform a task on behalf of the person.
16. "Disruptive behavior" means conduct, whether verbal or physical, that:
   (i) is demeaning, outrageous, or malicious;
   (ii) occurs during the process of delivering patient care; and
   (iii) places a patient at risk.
17. "Foreign nurse education program" means any program that originates or occurs outside of the United States.
18. "Focused nursing assessment" means an appraisal of a patient's status and situation at hand, including:
   (a) verification and evaluation of orders; and
   (b) assessment of:
       (i) the patient's nursing care needs;
       (ii) the complexity and frequency of the required nursing care;
       (iii) the stability of the patient; and
       (iv) the availability and accessibility of resources, including appropriate equipment, adequate supplies, and other appropriate health care personnel to meet the patient's nursing care needs.
19. "Individualized healthcare plan" or "IHP" means a written document that outlines the provision of student healthcare services intended to achieve specific student outcomes.
20. "Licensure by equivalency" applies only to the licensed practical nurse and may be warranted if the person seeking licensure:
   (a) has, within the two-year period preceding the date of application, successfully completed course work in a registered nurse program that meets the criteria established in Sections 58-31b-601 and R156-31b-602; or
   (b) is currently enrolled in a fully accredited registered nurse education program; and
   (c) has completed course work that is certified by the education program provider as being equivalent to the course work of an ACEN-accredited practical nursing program.
22. "MAC" means medication aide certified.
23. "Medication" means any prescription or nonprescription drug as defined in Subsections 58-17b-102(24), (37) or (61) of the Pharmacy Practice Act.
24. "NLNAC" means the National League for Nursing Accrediting Commission, which as of May 6, 2013, became known as the Accreditation Commission for Education in Nursing, Inc. or ACEN.
25. "NCLEX" means the National Council Licensure Examination of the National Council of State Boards of Nursing.
26. "Non-approved education program" means any course of study that does not meet the criteria of Section 58-31b-601, including a foreign nurse education program.
27. "Nurse" means:
   (a) an individual licensed under Title 58, Chapter 31b as:
       (i) a licensed practical nurse;
Membership -- Duties.

APRNs who are actively involved in nursing education; and whom is an APRN-CRNA; membership shall comprise:

(a) an advanced practice registered nurse;
(b) a certified nurse midwife;
(c) a chiropractic physician;
(d) a dentist;
(e) an osteopathic physician;
(f) a physician assistant;
(g) a podiatric physician;
(h) an optometrist;
(i) a naturopathic physician; or
(j) a mental health therapist as defined in Subsection 58-60-102(5).

(28) "Other specified health care professionals," as used in Subsection 58-31b-102(15), means an individual, in addition to a registered nurse or a licensed physician, who is permitted to direct the tasks of a licensed practical nurse, and includes:

(a) an advanced practice registered nurse;
(b) a certified nurse midwife;
(c) a chiropractic physician;
(d) a dentist;
(e) an osteopathic physician;
(f) a physician assistant;
(g) a podiatric physician;
(h) an optometrist;
(i) a naturopathic physician; or
(j) a mental health therapist as defined in Subsection 58-60-102(5).

(29) "Patient" means one or more individuals:
(a) who receive medical and/or nursing care; and
(b) to whom a licensee owes a duty of care.

(30) "Patient surrogate" means an individual who has legal authority to act on behalf of a patient when the patient is unable to act or make decisions unaided, including:
(a) a parent;
(b) a foster parent;
(c) a legal guardian; or
(d) a person legally designated as the patient's attorney-in-fact.

(31) "PN" means an unlicensed practical nurse.
(32) "Psychiatric mental health nursing specialty" means an expertise in psychiatric mental health, whether as a nurse specialist or APRN.
(33) "Practitioner" means a person authorized by law to prescribe treatment, medication, or medical devices.
(34) "RN" means a registered nurse.
(35) "School" means any private or public institution of primary or secondary education, including a charter school, preschool, kindergarten, or special education program.
(36) "Supervision" is as defined in Subsection R156-1-102a(4).
(37) "Unprofessional conduct" as defined in Title 58, Chapters 1 and 31b is further defined in Section R156-31b-502.

R156-31b-103. Authority -- Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 31b.

R156-31b-104. Organization -- Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

R156-31b-201. Board of Nursing -- Membership.

In accordance with Subsection 58-31b-201(1), the Board membership shall comprise:

(1) one licensed practical nurse;
(2) two advanced practice registered nurses, at least one of whom is an APRN-CRNA;
(3) four RNs;
(4) two additional members licensed either as RNs or APRNs who are actively involved in nursing education; and
(5) two public members.

R156-31b-202. Advisory Peer Education Committee Created -- Membership -- Duties.

(1) In accordance with Subsection 58-1-203(1)(f), there is created the Advisory Peer Education Committee.
(2) The duties and responsibilities of the Advisory Peer Education Committee are to:
(a) review applications for approval of nursing education programs;
(b) monitor a nursing education program that is approved for a limited time under Section R156-31b-602 as it progresses toward accreditation; and
(c) advise the Division as to nursing education issues.
(3) The composition of the Advisory Peer Education Committee shall be:
(a) seven RNs or APRNs actively involved in nursing education, including at least one representative from public, private, and proprietary nursing programs; and
(b) any member of the Board who wishes to serve on the committee.

R156-31b-301. License Classifications -- Professional Upgrade.

Upon issuance by the Division of an increased scope of practice license:
(1) the increased licensure supersedes the lesser license;
(2) the lesser license is automatically expired; and
(3) the licensee shall immediately destroy any print or physical copy of the lesser license.

R156-31b-301a. LPN License -- Education, Examination, and Experience Requirements.

(1) An applicant who has never obtained a license in any state or country shall:
(a) demonstrate that the applicant:
(i) has successfully completed a PN prelicensing education program that meets the requirements of Section 58-31b-601; or
(ii) has successfully completed a PN prelicensing education program that is equivalent to an approved program under Section 58-31b-601; or
(iii)(A) is enrolled in an RN prelicensing education program that meets the requirements of Section 58-31b-601; and
(B) has completed coursework that is equivalent to the coursework of an ACEN-accredited practical nurse program; or
(c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
(2) An applicant who holds a current LPN license issued by another country or state shall:
(a) demonstrate that the license issued by the other jurisdiction is active and in good standing as of the date of application;
(b) demonstrate that the PN prelicensing education completed by the applicant:
(i) is equivalent to PN prelicensing education approved in Utah as of the date of the applicant's graduation; and
(ii) if a foreign education program, meets all requirements outlined in Section R156-31b-301d;
(c) pass the NCLEX-PN examination pursuant to Section R156-31b-301e; and
(d) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
(3) An applicant who holds a current LPN license in an interstate compact state shall apply for a license within 90 days of establishing residency in Utah and complete all requirements pursuant to R156-31b-301a(2).
(4) An applicant who has been licensed previously in Utah, but whose license has expired or lapsed, shall:
(a) if the applicant has not practiced as a nurse for up to five years, document current compliance with the continuing
competency requirements as established in Subsection R156-31b-303(3);
(b) if the applicant has not practiced as a nurse for more than five years but less than eight years:
   (i) pass the NCLEX-RN examination within 60 days following the date of application; or
   (ii) successfully complete an approved re-entry program;
(c) if the applicant has not practiced as a nurse for more than eight years but less than 10 years:
   (i) successfully complete an approved re-entry program; and
   (ii) pass the NCLEX-RN examination within 60 days following the date of application; or
(d) if the applicant has not practiced as a nurse for 10 years or more, comply with this Subsection (1).
(5) An applicant who has been licensed in another state or country, but whose license has expired or lapsed, shall:
   (a) comply with this Subsection (2)(b); and
   (b) comply with this Subsection (4) as applicable; and
   (c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.

R156-31b-301b. RN License -- Education, Examination, and Experience Requirements.
(1) An applicant who has never obtained a license in any state or country shall:
   (a) demonstrate that the applicant has successfully completed an RN prelicensing education program that:
      (i) meets the requirements of Section 58-31b-601; or
      (ii) is equivalent to an approved program under Section 58-31b-601;
   (b) pass the NCLEX-RN examination pursuant to Section R156-31b-301e; and
   (c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
(2) An applicant who holds a current RN license issued by another state or country shall:
   (a) demonstrate that the license issued by the other jurisdiction is current, active, and in good standing as of the date of application;
   (b)(i) demonstrate that the applicant has graduated from an RN prelicensing education program;
      (ii) if a foreign education program, demonstrate that the program meets all requirements outlined in Section R156-31b-301c;
   (c) pass the NCLEX-RN examination pursuant to Section R156-31b-301e; and
   (d) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
(3) An applicant who holds a current RN license in an interstate compact state shall apply for a license within 90 days of establishing residency in Utah and complete all requirements pursuant to R156-31b-301b(2).
(4) An applicant who has been licensed previously in Utah, but whose license has expired or lapsed, shall:
   (a) if the applicant has not practiced as a nurse for up to five years, document current compliance with the continuing competency requirements as established in Subsection R156-31b-303(3);
   (b) if the applicant has not practiced as a nurse for more than five years but less than eight years:
      (i) pass the NCLEX-RN examination within 60 days following the date of application; or
      (ii) successfully complete an approved re-entry program;
   (c) if the applicant has not practiced as a nurse for more than eight years but less than 10 years:
      (i) successfully complete an approved re-entry program; and
      (ii) pass the NCLEX-RN examination within 60 days following the date of application; or
   (d) if the applicant has not practiced as a nurse for 10 years or more, comply with this Subsection (1).
(5) An applicant who has been licensed in another state or country, but whose license has expired or lapsed, shall:
   (a) comply with this Subsection (2)(b); and
   (b) comply with this Subsection (4) as applicable; and
   (c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.

R156-31b-301c. APRN License -- Education, Examination, and Experience Requirements.
(1) An applicant who is not currently and validly licensed as an APRN in any state or country shall:
   (a) demonstrate that the applicant holds a current, active RN license in good standing;
   (b) demonstrate that the applicant has successfully completed an APRN prelicensing education program that meets the requirements of Subsection 58-31b-601(1) and Subsection 58-31b-302(4)(e);
   (c) pass a national certification examination consistent with the applicant's educational specialty, pursuant to Section R156-31b-301e, and administered by one of the following credentialing bodies:
      (i) the American Nurses Credentialing Center Certification;
      (ii) the Pediatric Nursing Certification Board;
      (iii) the American Association of Nurse Practitioners;
      (iv) the National Certification Corporation for the Obstetric, Gynecologic and Neonatal Nursing Specialties;
      (v) the American Midwifery Certification Board, Inc.; or
      (vi) the Council on Certification of Nurse Anesthetists;
   (d) if the applicant specializes in psychiatric mental health nursing, demonstrate that the requirements outlined in this Subsection (2) are met; and
   (e) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.
(2) Requirements for APRN Specializing in Psychiatric Mental Health Nursing:
   (a) In accordance with Subsection 58-31b-302(4)(g), the supervised clinical practice in mental health therapy and psychiatric and mental health nursing shall consist of a minimum of 4,000 hours of psychiatric mental health nursing education and clinical practice, including mental health therapy, as follows.
      (i) 1,000 hours shall be credited for completion of clinical experience in an approved education program in psychiatric mental health nursing.
      (ii) The remaining 3,000 hours shall:
         (A) be completed after passing the applicable national certification examination and within five years of graduation from an accredited master's or doctoral level educational program;
         (B) include a minimum of 1,000 hours of mental health therapy practice; and
         (C) include at least 2,000 clinical practice hours that are completed under the supervision of:
            (i) an APRN specializing in psychiatric mental health nursing; or
            (ii) a licensed mental health therapist as delegated by the supervising APRN; and
         (D) unless otherwise approved by the Board and Division, be completed while the individual seeking licensure is under the supervision of an individual who meets the requirements of this Subsection (2)(e).
      (b) An applicant who obtains all or part of the clinical practice hours outside of Utah may receive credit for that experience by demonstrating that the training completed is equivalent in all respects to the training required under this
Subsection (2)(a).

Subsection (2)(a).

(ii) Duties and responsibilities of a supervisor include:
(A) being independent from control by the supervisee such that the ability of the supervisor to supervise and direct the practice of the supervisee is not compromised;
(B) supervising not more than three supervisees unless otherwise approved by the Division in collaboration with the Board; and
(C) submitting appropriate documentation to the Division with respect to all work completed by the supervisee, including the supervisor's evaluation of the supervisee's competence to practice.

(3) An applicant who holds a current APRN license issued by another state or country shall:
(a) demonstrate that the license issued by the other state or country is current, active, and in good standing as of the date of application;
(b) demonstrate that the APRN prelicensing education completed by the applicant:
(i) if completed on or after January 1, 1987:
(A) is equivalent to APRN prelicensing education approved in Utah as of the date of the applicant's graduation; or
(B) constitutes a bachelor degree in nursing; and
(ii) if a foreign education program, meets all requirements outlined in Section R156-31b-301d;
(c) if the applicant specializes in psychiatric mental health nursing, demonstrate that the applicant has successfully engaged in active practice in psychiatric mental health nursing for not less than 4,000 hours in the three-year period immediately preceding the date of application; and
(d) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.

(4) An applicant who has been licensed previously in Utah, but whose license has expired, lapsed, or been on inactive status, shall:
(a) demonstrate current certification in the individual's specialty area; and
(b) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.

(5) An applicant who has been licensed previously in another state or country, but whose license has expired or lapsed, shall:
(a) comply with this Subsection (3)(b);
(b) demonstrate that the applicant is currently certified in the individual's specialty area; and
(c) submit to a criminal background check pursuant to Subsection 58-31b-302(5) and Section R156-31b-301g.

R156-31b-301d. Foreign Education Programs.

An applicant whose prelicensing education was completed through a foreign program that does not meet the requirements of Section 58-31b-601, shall demonstrate:

(1)(a) that all three components of the CGFNS certification process and the credentials evaluation service professional report have been completed so as to demonstrate that the courses completed are substantially equivalent to coursework of approved education programs as of the date of the applicant's graduation;
(b) that at least one of the following practice requirements has been met within the five-year period preceding the date of application:
(i) the applicant has practiced as a licensed nurse for a minimum of 960 hours in a state or territory of the United States;
(ii) the applicant has completed a Board-approved refresher course;
(iii) the applicant has obtained an advanced (master's or doctorate) nursing degree; or
(iv) the applicant has qualified for and obtained a license upgrade (LPN to RN or RN to APRN); and
(c) that the applicant has achieved a passing score on an approved English proficiency test prior to the date of application;
(2)(a) that the applicant practiced as a licensed nurse for 6,000 hours in another state or territory of the United States during the five-year period immediately preceding the date of application;
(b) that the applicant has achieved a passing score on an approved English proficiency test prior to the date of application.

R156-31b-301e. Examination Requirements.

(1)(a) An applicant for licensure as an LPN, RN, or APRN shall pass the applicable licensure or certification examination within five years of the applicant's date of graduation from the nurse education program, except as provided in Subsection (1)(b).
(b) An individual specializing in psychiatric mental health nursing shall complete the applicable certification examination prior to beginning the 3,000 hours of required psychiatric clinical and mental health therapy practice.
(c) An individual who does not pass the applicable licensure or certification examination pursuant to this Subsection (1)(a) or (b) as applicable shall complete another approved nursing education program before again attempting to pass the licensure or certification examination.
(2) An applicant for certification as an MAC shall pass the NCsBN Medication Aide Certification Examination (MACE) within one year of completing the approved training program.
(3) The examinations required under these rules are national examinations and cannot be challenged before the Division.

R156-31b-301f. Licensing Fees.

An applicant for licensure shall pay the applicable nonrefundable application fee before the application may be considered by the Division or Board.

R156-31b-301g. Criminal Background Checks.

A criminal background check conducted during the application process is considered current and acceptable for that specific application only.

R156-31b-303. LPN, RN, and APRN License Renewal - Professional Downgrade - Continuing Education.

(1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 31b, is established by rule in Section R156-1-308a.
(2) Renewal procedures shall be in accordance with Section R156-1-308c.
(3) Each applicant for renewal shall comply with the following continuing competency requirements:
(a) An LPN or RN shall complete one of the following during the two-year period immediately preceding the date of application for renewal:
(i) licensed practice for not less than 400 hours;
(ii) licensed practice for not less than 200 hours and completion of 15 contact hours of approved continuing education;
or
(iii) completion of 30 contact hours of approved continuing education hours.
(b) An APRN shall comply with the following:
(i) be currently certified or recertified in the licensee's specialty area of practice; or
(B) if licensed prior to July 1, 1992, complete 30 hours of approved continuing education and 400 hours of practice; and
(ii) if authorized to prescribe controlled substances, comply with Section R156-37-402 and Section 58-37-6.5.
(c) An MAC shall complete eight contact hours of approved continuing education related to medications or medication administration during the two-year period immediately preceding the application for renewal.
(4) A licensee who wishes to downgrade the license in conjunction with a renewal or reinstatement application shall:
(a) apply the competency requirements of this Subsection (3)(a);
(b) pay all required fees, including any applicable late fees;
(c) submit a completed renewal or reinstatement form as applicable to the license desired; and
(d) complete and sign a license surrender document as provided by the Division.
(5) A licensee who obtained a license downgrade may apply for upgrade by:
(i) submitting the appropriate application for licensure complete with all supporting documents as required of an individual making an initial application for license demonstrating the applicant meets all current qualifications for licensure;
(ii) meeting the continuing competency requirements of this Subsection (3); and
(iii) paying the established license fee for a new applicant for licensure.
R156-31b-309. APRN Intern License.
(1) An individual who has completed all requirements outlined in Subsection R156-31b-301c(1) except the certification examination requirement may apply for an APRN intern license.
(2) In accordance with Section 58-31b-306, and unless this Subsection (3) or (4) applies, an intern license expires three years from the date of issuance.
(4) The Division in collaboration with the Board may extend the term of any intern license upon a showing of extraordinary circumstances beyond the control of the applicant.
(5) It is the professional responsibility of an APRN intern:
(a) to inform the Division of examination results within ten calendar days of receipt; and
(b) to cause the examination agency to send the examination results directly to the Division.
R156-31b-402. Administrative Penalties.
In accordance with Sections 58-1-501, 58-31b-501, 58-31b-502, 58-31b-801 and R156-31b-502 and Subsection 58-31b-102(1), and unless otherwise ordered by the presiding officer, the following fine schedule shall apply to a nurse or MAC.
(1) Initial and second offenses.
(a) Using a protected title, name, or initials, if the user is not properly licensed under this chapter, in violation of Subsection 58-31b-501(1):
initial offense: $500 - $4,000
second offense: $4,000 - $8,000
(b) Using any name, title, or initials that would cause a reasonable person to believe the user is licensed or certified under this chapter, if the user is not properly licensed or certified under this chapter, in violation of Subsection 58-31b-501(2):
initial offense: $500 - $4,000
second offense: $4,000 - $8,000
(c) Conducting a nursing education program in the state for the purpose of qualifying individuals to meet requirements for licensure under this chapter without the program having been approved under Section 58-31b-601 or Subsection R156-31b-602, in violation of Subsection 58-31b-501(3):
initial offense: $2,000 - $7,500
second offense: $7,500 - $9,500
(d) Practicing or engaging in, representing oneself as engaging or representing oneself as engaging in, or attempting to practice or engage in the practice of nursing, if the person is not licensed to do so or excepted from licensure under Utah Code 58-31b et seq. or restricted from doing so by a suspended, revoked, restricted, temporary, probationary, or inactive license, or in violation of restrictions that have been placed on a license, in violation of Subsection 58-1-501(1)(a):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000
(e) Impersonating another licensee, or practicing an occupation or profession under a false or assumed name, in violation of Subsection 58-1-501(1)(b):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000
(f) Knowingly employing a person to practice or engage in or attempt to practice or engage in the practice of nursing if the employee is not licensed to do so, in violation of Subsection 58-1-501(1)(c):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000
(g) Knowingly permitting the person's authority to be used in the practice of nursing to be used by another person, in violation of Subsection 58-1-501(1)(d):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000
(h) Obtaining a passing score on a licensure examination, applying for or obtaining a license, or otherwise dealing with the Division or Board through the use of fraud, forgery, intentional deception, misrepresentation, misstatement, or omission, in violation of Subsection 58-1-501(1)(e):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000
(i) Issuing, or aiding and abetting in the issuance of, an order or prescription for a drug or device to a person located in this state without prescriptive authority conferred by a license, or by an exception to licensure; or with prescriptive authority conferred by an exception or a multistate practice privilege, if the prescription was issued without first obtaining information, in the usual course of professional practice, that is sufficient to establish a diagnosis, to identify underlying conditions and to identify contraindications to the proposed treatment, in violation of Subsection 58-1-501(1)(f):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000
(j) Violating or aiding or abetting any other person to violate any statute, rule, or order regulating the practice of nursing, in violation of Subsection 58-1-501(2)(a):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000
(k) Violating, or aiding or abetting any other person to violate any generally accepted professional or ethical standard applicable to the practice of nursing, in violation of Subsection 58-1-501(2)(b):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000
(l) Engaging in conduct that results in conviction or a plea of no contest that is held in abeyance pending the successful completion of probation with respect to a crime of
moral turpitude or any other crime that, when considered with the functions and duties of the practice of nursing, bears a reasonable relationship to the licensee's or applicant's ability to safely or competently practice the profession, in violation of Subsection 58-1-501(2)(c):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(m) Engaging in conduct that results in disciplinary action, including reprimand, censure, diversion, probation, suspension, or revocation, by any other licensing or regulatory authority having jurisdiction over the licensee or applicant in the profession of nursing if the conduct would, in the state of Utah, constitute grounds for denial of licensure or disciplinary proceedings under Section 58-1-401, in violation of Subsection 58-1-501(2)(d):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(n) Engaging in conduct, including the use of intoxicants, drugs, narcotics, or similar chemicals, to the extent that the conduct does, or might reasonably be considered to, impair the ability of the licensee or applicant to safely engage in practice of the nursing profession, in violation of Subsection 58-1-501(2)(e):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(o) Practicing or attempting to practice the profession of nursing despite being physically or mentally unfit to do so, in violation of Subsection 58-1-501(2)(f):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(p) Practicing or attempting to practice the profession of nursing through gross incompetence, gross negligence, or a pattern of incompetency or negligence, in violation of Subsection 58-1-501(2)(g):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(q) Practicing or attempting to practice the profession of nursing by any form of action or communication which is false, misleading, deceptive, or fraudulent, in violation of Subsection 58-1-501(2)(h):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(r) Practicing or attempting to practice the profession of nursing beyond the individual's scope of competency, abilities, or education, in violation of Subsection 58-1-501(2)(i):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(s) Practicing or attempting to practice the profession of nursing beyond the scope of licensure, in violation of Subsection 58-1-501(2)(j):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(t) Verbally, physically, mentally, or sexually abusing or exploiting any person through conduct connected with the licensee's practice in the profession of nursing or otherwise facilitated by the licensee's license, in violation of Subsection 58-1-501(2)(k):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(u) Acting as a supervisor without meeting the qualification requirements for that position that are defined by statute or under these rules, in violation of Subsection 58-1-502(2)(l):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(v) Issuing, or aiding and abetting in the issuance of, an order or prescription for a drug or device without first obtaining information in the usual course of professional practice, that is sufficient to establish a diagnosis, to identify conditions, and to identify contraindications to the proposed treatment; or with prescriptive authority conferred by an exception issued under this title, or a multistate practice privilege recognized under this title, if the prescription was issued without first obtaining information, in the usual course of professional practice, that is sufficient to establish a diagnosis, to identify underlying conditions, and to identify contraindications to the proposed treatment, in violation of Subsection 58-1-501(2)(m):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(w) Failing to safeguard a patient's right to privacy as to the patient's person, condition, diagnosis, personal effects, or any other matter about which the licensee is privileged to know because of the licensee's or person with a certification's position, in violation of Subsection 58-31b-502(1):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(x) Failing to provide nursing service in a manner that demonstrates respect for the patient's human dignity and unique personal character and needs without regard to the patient's race, religion, ethnic background, socioeconomic status, age, gender, or nature of the patient's health problem, in violation of Subsection 58-31b-502(2):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(y) Engaging in sexual relations with a patient, in violation of Subsection 58-31b-502(3):
  initial offense: $4,000 - $8,000
  second offense: $8,000 - $10,000

(z) Exploiting or using information about a patient or exploiting the professional relationship by use of knowledge of the patient obtained while practicing the occupation or profession, in violation of Subsection 58-31b-502(4):
  initial offense: $2,000 - $5,000
  second offense: $5,000 - $10,000

(aa) Unlawfully obtaining, possessing, or using any prescription drug or illicit drug, in violation of Subsection 58-31b-502(5):
  initial offense: $1,000 - $5,000
  second offense: $5,000 - $10,000

(bb) Unauthorized taking or personal use of nursing supplies from an employer, in violation of Subsection 58-31b-502(6):
  initial offense: $1,000 - $5,000
  second offense: $5,000 - $10,000

(cc) Unauthorized taking or personal use of a patient's personal property, in violation of Subsection 58-31b-502(7):
  initial offense: $1,000 - $5,000
  second offense: $5,000 - $10,000

(dd) Knowingly entering into any medical record any false or misleading information or altering a medical record in any way for the purpose of concealing an act, omission, or record of events, medical condition, or any circumstance related to the patient and the medical or nursing care provided, in violation of Subsection 58-31b-502(8):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(ee) Unlawful or inappropriate delegation of nursing care, in violation of Subsection 58-31b-502(9):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(ff) Failing to exercise appropriate supervision of persons providing patient care services under supervision of the licensed nurse, in violation of Subsection 58-31b-502(10):
  initial offense: $500 - $5,000
  second offense: $5,000 - $10,000

(gg) Employing or aiding and abetting the employment of unqualified or unlicensed person to practice as a nurse or MAC, in violation of Subsection 58-31b-502(11):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000

(hh) Failing to file or record any medical report as required by law, impeding or obstructing the filing or recording of such a report, or inducing another to fail to file or record such a report, in violation of Subsection 58-31b-502(12):
initial offense: $500 - $5,000
second offense: $5,000 - $10,000

(ii) Failing to keep a current level of knowledge, skills, ability and current competence to carry out the practice of an agency to verify any of the following:
(i) that standards of nursing practice are established and carried out;
(ii) that safe and effective nursing care is provided to patients;
(iii) that guidelines exist for the organizational management and management of human resources needed for safe and effective nursing care to be provided to patients; or
(iv) that the nurses employed by the agency have the knowledge, skills, ability and current competence to carry out the requirements of their jobs;

(2) In accordance with a prescribing practitioner's order and an IHP, a registered nurse who, in reliance on a school's policies or the delegation rule as provided in Sections 515-31b-701 and 515-31b-701a, delegates or trains an unlicensed practitioner having authority to prescribe the drug, in violation of Section 516-37-502.

R156-31b-602. Requirements for Limited-time Approval of Non-accredited Nursing Education Programs.

(1) Pursuant to Subsection 58-31b-601(2), a nursing education program may, prior to obtaining an accreditation described in Subsection 58-31b-601(1), qualify for a limited-time approval if the program provider demonstrates that application for accreditation has been made.

(b) The program provider shall be approved if:

(i) it achieves candidate status with the ACEN; and

(ii) it achieves applicant status with the CCNE.

(3) A program that is granted limited-time approval pursuant to this Subsection (1) shall retain that approval if, during the applicable time period outlined in Subsection (1):

(i) it achieves candidate status with the ACEN;

(ii) it achieves applicant status with the CCNE; or

(iii) it successfully completes the COA initial review process.

(b) A program that meets the qualifications described in this Subsection (2) shall retain its limited-time approval until such time as the accrediting body makes a final determination on the program's application for accreditation.

(c) A program shall achieve full accreditation within five years of receiving candidate, applicant, or review status with the approved accrediting body.
approval pursuant to this Subsection (1) and (2) shall, pursuant to this Subsection (4), disclose to each student who enrolls:
(a) that program accreditation is pending;
(b) that any education completed prior to the accrediting body's final determination will satisfy, at least in part, state requirements for prelicensing education; and
(c) that, if the program fails to achieve accreditation, any student who has not yet graduated will be unable to complete a nurse prelicensing education program through the provider.
(4) The disclosure required by this Subsection (3) shall:
(a) be signed by each student who enrolls with the provider; and
(b) at a minimum, state the following: "The nursing program in which you are enrolling has not yet been accredited. The program is being reviewed by the (accrediting body). Any education you complete prior to a final determination by the (accrediting body) will satisfy associated state requirements for licensure. However, if the (accrediting body) ultimately determines that the program does not qualify for accreditation, you will need to transfer into a different program in order to complete your nurse prelicensing education. There is no guarantee that another institution will accept you as a transfer student. If you are accepted, there is no guarantee that another institution will accept you as a transfer student. You will need to transfer into a different program in order to receive credit toward graduation."
(5) If an accredited program receives notice or determines that its accreditation status is in jeopardy, the institution offering the program shall:
(a) immediately notify the Board of its accreditation status;
(b) immediately and verifiably notify all enrolled students in writing of the program's accreditation status, including:
(i) the estimated date on which the accrediting body will make its final determination as to the program's accreditation; and
(ii) the potential impact of a program's accreditation status on the graduate's ability to secure licensure and employment or transfer academic credits to another institution in the future; and
(c) attempt negotiations with other academic institutions to establish a transfer articulation agreement.
(6) If a program fails to achieve accreditation or loses its accreditation, the institution offering the program shall:
(a) submit a written report to the Board within ten days of receiving formal notification from the accrediting body;
(b) meet with the Board as soon as practicable after receiving formal notification from the accrediting body to discuss programmatic options including:
(i) an appeal of the accrediting body's action;
(ii) a one-time reapplication for an approved accrediting body for applicant or candidate status with an onsite evaluation by the accrediting body to be completed within three years of the date the accreditation was lost;
(iii) a one-time reapplication for limited-time program approval pursuant to Subsections R156-31b-602(1) through (4); or
(iv) written plans to close the program and cease operations.
(7) A program that has exhausted all limited-time approval options shall submit written plans to cease enrollment and close the program.
R156-31b-603. Education Providers -- Requirements for Ongoing Communication with the Board.
An education program that has achieved limited-time approval of its program(s) shall provide to the Board:
(1) a Board-approved annual report by December 31 of each calendar year; and
(2) copies of any correspondence between the program provider and the accrediting body within 30 days of receipt or submission of the correspondence.
A nursing education program provider located in another state that desires to use Utah health care facilities for clinical experiences for one or more students shall, prior to placing a student, meet with the Board and demonstrate to the satisfaction of the Board that the program:
(1) has been approved by the home state Board of Nursing;
(2) has been fully accredited by the ACEN, CCNE, or COA;
(3) has clinical faculty who:
(a) are employed by the nursing education program;
(b) meet the requirements to be a faculty member as established by the accrediting body and the home state's Board of Nursing;
(c) are licensed in good standing in Utah or a Compact state; and
(d) are affiliated with an institution of higher education; and
(4) has a plan for selection and supervision of:
(a) faculty or preceptor; and
(b) the clinical activity, including:
(i) location, and
(ii) date range.
In accordance with Subsection 58-31b-102(14)(g), the delegation of nursing tasks is further defined, clarified, or established as follows:
(1)(a) The delegator retains accountability for the appropriate delegation of tasks and for the nursing care of the patient.
(b) The delegator may not delegate to unlicensed assistive personnel, including a physician's medical assistant, any task requiring the specialized knowledge, judgment, or skill of a licensed nurse.
(c) Before determining which, if any, nursing tasks may be delegated, the delegator shall make a focused nursing assessment of the circumstances.
(d) A delegator may not delegate a task that is:
(i) outside the area of the delegator's responsibility;
(ii) outside the delegator's personal knowledge, skills, or ability; or
(iii) beyond the ability or competence of the delegante to perform:
(A) as personally known by the delegator; and
(B) as evaluated according to generally accepted nursing practice standards of health, safety, and reasonable prudence.
(e) In delegating a nursing task, the delegator shall:
(i) provide instruction and direction necessary to allow the delegatee to safely perform the specific task;
(ii) provide ongoing appropriate supervision and evaluation of the delegatee who is performing the task;
(iii) explain the delegation to ensure that the delegatee understands which patient is to be treated, and according to what time frame;
(iv) instruct the delegatee how to intervene in any foreseeable risks that may be associated with the delegated task;
(v) if the delegated task is to be performed more than once, establish a system for ongoing monitoring of the delegatee; and
(vi)(A) evaluate the following factors to determine the degree of supervision required to ensure safe care:
(I) the stability and condition of the patient;
(II) the training, capability, and willingness of the delegatee to perform the delegated task;
the drug; saturation to be monitored before, during or after administration; any immediate risk to the patient if the task is not carried out; and ensure that the delegator or another qualified nurse is readily available either in person or by telecommunication to: evaluate the patient's health status; evaluate the performance of the delegated task; determine whether goals are being met; and determine the appropriateness of continuing delegation of the task.

Nursing tasks that may be delegated shall meet the following criteria as applied to each specific patient situation:

(a) be considered routine care for the specific patient;
(b) pose little potential hazard for the patient;
(c) be generally expected to produce a predictable outcome for the patient;
(d) be administered according to a previously developed plan of care; and
(e) be limited to those tasks that do not inherently involve nursing judgment that cannot be separated from the procedure.

If the nurse, upon review of the patient's condition, the complexity of the task, the ability of the proposed delegatee, and other criteria established in this Subsection, determines that the proposed delegatee cannot safely provide the requisite care, the nurse shall not delegate the task to such proposed delegatee.

A delegatee may not:

(a) further delegate to another person any task delegated to the individual by the delegator; or
(b) expand the scope of the delegated task without the express permission of the delegator.

Tasks that, according to the internal policies or practices of a medical facility, are required or allowed to be performed by an unlicensed person shall not be deemed to have been delegated by a licensee.

In addition to the delegation rule found in Section R156-31b-701, the delegation of tasks in a school setting is further defined, clarified, or established as follows:

(1) Before a registered nurse may delegate a task that is required to be performed within a school setting, the registered nurse shall:

(a) develop, in conjunction with the applicable student, parent(s) or parent surrogate(s), educator(s), and healthcare provider(s) an IHP; and

(b) ensure that the IHP is available to school personnel.

(2) Any task being delegated by a registered nurse shall be identified within the patient's current IHP.

(3)(a) A registered nurse shall personally train any unlicensed person who will be delegated the task of administering routine medication(s), as defined in Subsection 58-31b-102(17), to a student.

(b) The training required under this Subsection (3)(a) shall be performed at least annually.

(c) A registered nurse may not delegate to an unlicensed person the administration of any medication:

(i) with known, frequent side effects that can be life threatening;
(ii) that requires the student's vital signs or oxygen saturation to be monitored before, during or after administration of the drug;
(iii) that is being administered as a first dose:

(A) of a new medication; or

(B) after a dosage change; or

(iv) that requires nursing assessment or judgment prior to or immediately after administration.

(d) In addition to delegating other tasks pursuant to this rule, a registered nurse may delegate to an unlicensed person who has been properly trained regarding a diabetic student's IHP:

(i) the administration of a scheduled dose of insulin; and

(ii) the administration of glucagon in an emergency situation, as prescribed by the practitioner's order or specified in the IHP.

The following standards apply equally to the LPN, RN, and APRN licenses. In demonstrating professional accountability, a licensee shall:

(1) practice within the legal boundaries that apply to nursing;
(2) comply with all applicable statutes and rules;
(3) demonstrate honesty and integrity in nursing practice;
(4) base nursing decisions on nursing knowledge and skills, and the needs of patients;
(5) seek clarification of orders when needed;
(6) obtain orientation/training competency when encountering new equipment and technology or unfamiliar care situations;
(7) demonstrate attentiveness in delivering nursing care;
(8) implement patient care, including medication administration, properly and in a timely manner;
(9) document all care provided;
(10) communicate to other health team members relevant and timely patient information, including:

(a) patient status and progress;
(b) patient response or lack of response to therapies;
(c) significant changes in patient condition; and
(d) patient needs;
(11) take preventive measures to protect patient, others, and self;
(12) respect patients' rights, concerns, decisions, and dignity;
(13) promote a safe patient environment;
(14) maintain appropriate professional boundaries;
(15) contribute to the implementation of an integrated health care plan;
(16) respect patient property and the property of others;
(17) protect confidential information unless obligated by law to disclose the information;
(18) accept responsibility for individual nursing actions, competence, decisions, and behavior in the course of nursing practice; and

(19) maintain continued competence through ongoing learning and application of knowledge in each patient's interest.

In addition to delegating other tasks pursuant to this rule, a registered nurse may delegate to an unlicensed person who has been properly trained regarding a diabetic student's IHP:

(i) the administration of a scheduled dose of insulin; and

(ii) the administration of glucagon in an emergency situation, as prescribed by the practitioner's order or specified in the IHP.

The following standards apply equally to the LPN, RN, and APRN licenses. In demonstrating professional accountability, a licensee shall:

(1) practice within the legal boundaries that apply to nursing;
(2) comply with all applicable statutes and rules;
(3) demonstrate honesty and integrity in nursing practice;
(4) base nursing decisions on nursing knowledge and skills, and the needs of patients;
(5) seek clarification of orders when needed;
(6) obtain orientation/training competency when encountering new equipment and technology or unfamiliar care situations;
(7) demonstrate attentiveness in delivering nursing care;
(8) implement patient care, including medication administration, properly and in a timely manner;
(9) document all care provided;
(10) communicate to other health team members relevant and timely patient information, including:

(a) patient status and progress;
(b) patient response or lack of response to therapies;
(c) significant changes in patient condition; and
(d) patient needs;
(11) take preventive measures to protect patient, others, and self;
(12) respect patients' rights, concerns, decisions, and dignity;
(13) promote a safe patient environment;
(14) maintain appropriate professional boundaries;
(15) contribute to the implementation of an integrated health care plan;
(16) respect patient property and the property of others;
(17) protect confidential information unless obligated by law to disclose the information;
(18) accept responsibility for individual nursing actions, competence, decisions, and behavior in the course of nursing practice; and

(19) maintain continued competence through ongoing learning and application of knowledge in each patient's interest.
(c) serve as faculty in area(s) of competence.
(2) RN. An RN shall be expected to:
(a) interpret patient data, whether obtained through a focused nursing assessment or otherwise, to:
(i) complete a comprehensive nursing assessment; and
(ii) determine whether, and according to what timeframe, another medical professional, a patient's family member, or any other person should be apprised of a patient's nursing needs;
(b) detect faulty or missing patient information;
(c) apply nursing knowledge effectively in the synthesis of the biological, psychological, spiritual, and social aspects of the patient's condition;
(d) utilize broad and complete analyses to plan strategies of nursing care and nursing interventions that are integrated within each patient's overall health care plan or IHP;
(e) demonstrate appropriate decision making, critical thinking, and clinical judgment to make independent nursing decisions and to identify health care needs;
(f) correctly identify changes in each patient's health status;
(g) comprehend clinical implications of patient signs, symptoms, and changes as part of ongoing or emergent situations;
(h) critically evaluate the impact of nursing care, the patient's response to therapy, and the need for alternative interventions;
(i) intervene on behalf of a patient when problems are identified so as to revise a care plan as needed;
(j) appropriately advocate for patients by:
(i) respecting patients' rights, concerns, decisions, and dignity;
(ii) identifying patient needs;
(iii) attending to patient concerns or requests; and
(iv) promoting a safe and therapeutic environment by:
(A) providing appropriate monitoring and surveillance of the care environment;
(B) identifying unsafe care situations; and
(C) correcting problems or referring problems to appropriate management level when needed;
(k) communicate with other health team members regarding patient choices, concerns, and special needs, including:
(i) patient status and progress;
(ii) patient response or lack of response to therapies; and
(iii) significant changes in patient condition;
(l) demonstrate the ability to responsibly organize, manage, and supervise the practice of nursing by:
(i) delegating tasks in accordance with these rules and applicable statutes; and
(ii) matching patient needs with personnel qualifications, available resources, and appropriate supervision;
(m) teach and counsel patient families regarding an applicable health care regimen, including general information about health and medical conditions, specific procedures, wellness, and prevention;
(n) if acting as a chief administrative nurse:
(i) ensure that organizational policies, procedures, and standards of nursing practice are developed, kept current, and implemented to promote safe and effective nursing care;
(ii) assess the knowledge, skills, and abilities of nursing staff and assistive personnel; and
(B) ensure all personnel are assigned to nursing positions appropriate to their determined competence and licensure/certification/registration level; and
(iii) ensure that thorough and accurate documentation of personnel records, staff development, quality assurance, and other aspects of the nursing organization are maintained;
(o) if employed by a department of health:
(i) implement standing orders and protocols; and
(ii) complete and provide to a patient prescriptions that have been prepared and signed by a physician in accordance with the provisions of Section 58-17b-620;
(p) serve as faculty in area(s) of competence; and
(q) perform any task within the scope of practice of an LPN.
(3) APRN.
(a) An APRN who chooses to change or expand from a primary focus of practice shall, at the request of the Division, document competency within that expanded practice based on education, experience, and certification. The burden to demonstrate competency rests upon the licensee.
(b) An individual licensed as an APRN may practice within the scope of practice of an RN and an LPN.
(c) An individual licensed in good standing in Utah as an APRN and residing in this state may practice as an RN in any Compact state.


In accordance with Subsection 58-31b-102(12)(b)(i), the formulary and protocols for an MAC to administer routine medications are as follows.

(1) Under the supervision of a licensed nurse, an MAC may:
(a) administer over-the-counter medication;
(b) administer prescription medications:
(i) if expressly instructed to do so by the supervising nurse; and
(ii) via approved routes as listed in Subsection 58-31b-102(17)(b);
(c) turn oxygen on and off at a predetermined, established flow rate;
(d) destroy medications per facility policy;
(e) assist a patient with self administration; and
(f) account for controlled substances with another MAC or nurse physically present.
(2) An MAC may not administer medication via the following routes:
(a) central lines;
(b) colostomy;
(c) intramuscular;
(d) subcutaneous;
(e) intrathecal;
(f) intravenous;
(g) nasogastric;
(h) metered inhaler;
(i) intradermal;
(k) epidural;
(l) endotracheal; or
(m) gastronomy or jejunostomy tubes.
(3) An MAC may not administer the following kinds of medications:
(a) barium and other diagnostic contrast;
(b) chemotherapeutic agents except oral maintenance chemotherapy;
(c) medication pumps including client controlled analgesia; and
(d) nitroglycerin paste.
(4) An MAC may not:
(a) administer any medication that requires nursing assessment or judgment prior to administration, through ongoing evaluation, or during follow-up;
(b) receive written or verbal patient orders from a licensed practitioner;
(c) transcribe orders from the medical record;
(d) conduct patient or resident assessments or evaluations;
(e) engage in patient or resident teaching activities
regarding medications unless expressly instructed to do so by the supervising nurse;
(f) calculate drug doses, or administer any medication that requires a medication calculation to determine the appropriate dose;
(g) administer the first dose of a new medication or a dosage change, unless expressly instructed to do so by the supervising nurse; or
(h) account for controlled substances, unless assisted by another MAC or a nurse who is physically present.

(5) In accordance with Section R156-31b-701, a nurse may refuse to delegate to a MAC the administration of medications to a specific patient or in a specific situation.

(6)(a) A nurse practicing in a facility that is required to provide nursing services 24 hours per day shall not supervise more than two MACs per shift.

(b) A nurse providing nursing services in a facility that is not required to provide nursing services 24 hours per day may supervise as many as four MACs per shift.

R156-31b-802. Medication Aide Certified -- Approval of Training Programs.
In accordance with Subsection 58-31b-601(3), the minimum standards for an MAC training program to be approved by the Division in collaboration with the Board and the process to obtain approval are as follows.

1. All training programs shall be approved by the Division in collaboration with the Board and shall obtain approval prior to the program being implemented.

2. Training programs may be offered by an educational institution, a health care facility, or a health care association.

3. The program shall consist of at least:

   (a) 60 clock hours of didactic (classroom) training that is consistent with the model curriculum set forth in Section R156-31b-803; and
   (b) 40 hours of practical training within a long-term care facility.

4. The classroom instructor shall:
   (a)(i) have a current, active, LPN, RN, or APRN license in good standing or a multistate privilege to practice nursing in Utah; and
   (ii) have at least one year of clinical experience; or
   (b)(i) be an approved certified nurse aide (CNA) instructor who has completed a "Train the Trainer" program recognized by the Utah Nursing Assistant Registry; and
   (ii) have at least one year of clinical experience.

5. (a) The on-site practical training experience instructor shall meet the following criteria:
   (i)(A) have a current, active, LPN, RN or APRN license in good standing or a multistate privilege to practice nursing in Utah; and
   (B) have at least one year of clinical experience; or
   (ii)(A) be an approved certified nurse aide (CNA) instructor who has completed a "Train the Trainer" program recognized by the Utah Nursing Assistant Registry; and
   (B) have at least one year of clinical experience.

   (b) The practical training instructor-to-student ratio shall be no greater than:
   (i) 1:2 if the instructor is working with individual students to administer medications; or
   (ii) 1:6 if the instructor is supervising students who are working one-on-one with medication nurses to administer medications in clinical facilities.

   (c) The on-site practical training experience instructor shall be on site and available at all times if the student is not being directly supervised by a licensed nurse during the practical training experience.

   (d) An entity seeking approval to provide an MAC training program shall:
   (a) submit to the Division a complete application form prescribed by the Division;
   (b) provide evidence of adequate and appropriate trainers and resources to provide the training program, including a well-stocked clinical skills lab or the equivalent;
   (c) submit to the Division a copy of the proposed training curriculum and an attestation that the proposed curriculum is consistent with the model curriculum referenced in Section R156-31b-803;
   (d) document minimal admission requirements, which shall include:
      (i) an earned high school diploma, successful passage of the general educational development (GED) test, or equivalent education as approved by the Board;
      (ii) current certification as a nursing aide, in good standing, from the Utah Nursing Assistant Registry;
      (iii) at least 2,000 hours of experience completed:
         (A) as a certified nurse aide working in a long-term care setting; and
         (B) within the two-year period preceding the date of application to the training program; and
      (iv) current cardiopulmonary resuscitation (CPR) certification.

A school that offers a medication aide certification program shall follow the "Medication Assistant-Certified (MA-C) Model Curriculum" adopted by the National Council of State Boards of Nursing's Delegate Assembly on August 9, 2007, which is hereby adopted and incorporated by reference.

KEY: licensing, nurses
April 7, 2015 58-31b-101
Notice of Continuation March 18, 2013 58-1-106(1)(a) 58-1-202(1)(a)
R156. Commerce, Occupational and Professional Licensing.
R156-46a-101. Title.

This rule is known as the "Hearing Instrument Specialist Licensing Act Rule."

R156-46a-102. Definitions.

In addition to the definitions in Title 58, Chapters 1 and 46a, as used in Title 58, Chapters 1 and 46a or this rule, "unprofessional conduct," as defined in Title 58 Chapters 1 and 46a, is further defined, in accordance with Subsection 58-1-203(1)(e), in Section R156-46a-502.

R156-46a-103. Authority - Purpose.

This rule is adopted by the division under the authority of Subsection 58-1-106(1)(a) to enable the division to administer Title 58, Chapter 46a.

R156-46a-104. Organization - Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.


In accordance with Subsections 58-46a-302(1)(f) and 58-46a-302.5(2)(a), the requirements for the examination of a hearing instrument intern are defined to require a minimum score of 85% on each section of the Utah Law and Rules Examination for Hearing Instrument Specialists.

R156-46a-302b. Qualifications for Licensure - Internship Supervision Requirements.

In accordance with Subsections 58-46a-102(7) and 58-1-203(1)(b), the requirements for supervision of a hearing instrument intern are defined and clarified as follows. The hearing instrument intern supervisor shall:

1. supervise no more than one hearing instrument intern on direct supervision;
2. supervise no more than two hearing instrument interns at one time;
3. not begin an internship program until:
   a. the hearing instrument intern is properly licensed as a hearing instrument intern; and
   b. the supervisor is approved by the Division in collaboration with the Board; and
4. notify the Division within ten working days if an internship program is terminated.


1. In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 46a is established by rule in Section R156-46a-308a.
2. Renewal procedures shall be in accordance with Section R156-1-308c.

R156-46a-304. Continuing Education.

In accordance with Section 58-46a-304, the continuing education requirement for renewal of licensure as a hearing instrument specialist is defined and clarified as follows:

1. Continuing education courses shall be offered in the following areas:
   a. acoustics;
   b. nature of the ear (normal ear, hearing process, disorders of hearing);
   c. hearing measurement;
   d. hearing aid technology;
   e. selection of hearing aids;
   f. marketing and customer relations;
   g. client counseling;
   h. ethical practice;
   i. state laws and regulations regarding the dispensing of hearing aids; and
   j. other areas deemed appropriate by the Division in collaboration with the Board.

2. Continuing education courses required under this section shall be approved by the American Speech-Language-Hearing Association (ASHA) or the International Hearing Society (IHS) Licensees shall retain copies of transcripts or certificates of completion from continuing education courses approved under this section for a period of four years, during which time the Division may audit the licensee's compliance with the requirements of this section.

3. A minimum of 20 continuing education course hours shall be obtained by a hearing instrument specialist in order to have the license renewed every two years.


"Unprofessional conduct" includes:

1. violating any state or federal law applicable to persons practicing as a hearing instrument specialist or hearing instrument intern;
2. failing to perform the minimum components of an evaluation for a hearing aid as set forth in Section R156-46a-502b;
3. dispensing a hearing aid without the purchaser having:
   a. received a medical evaluation as required by Subsection 58-46-502(5) within the six-month period prior to the purchase of a hearing aid; or
   b. a document signed by the purchaser being a fully informed adult waiving the medical evaluation in accordance in CFR Title 21, Section 801.421, except a person under the age of 18 years may not waive the medical evaluation;
4. engaging in unprofessional conduct specified in Subsection 58-1-501(2)(h) including:
   a. quoting prices of competitive hearing instruments or devices without disclosing that they are not the current prices or to show, demonstrate, or represent competitive models as being current when such is not the fact; and
   b. using stalling tactics, excuses, arguing or attempting to dissuade the purchaser to avoid or delay the customer from exercising the 30-day right to cancel a hearing aid purchase pursuant to Subsection 58-46a-503(1); and
5. failing to conform to the generally accepted and recognized standards and ethics of the profession including those established in the Code of Ethics of the International Hearing Society, adopted March 2009, which is hereby incorporated by reference.

R156-46a-502b. Minimum Components of an Evaluation for a Hearing Aid and Dispensing of a Hearing Aid.

1. The minimum components of a hearing aid examination are the following:
   a. air conduction tests at frequencies of 250, 500, 1000, 2000, and 4000 Hertz;
   b. appropriate masking if the air conduction threshold at any one frequency differs from the bone conduction threshold of the contralateral or non-test ear by 40 decibels at the same frequency;
   c. bone conduction tests at 500, 1000, and 2000 Hertz on every client with proper masking;
   d. speech audiometry by live voice or recorded voice, including speech discrimination testing, most comfortable loudness (MCL) measurements and measurements of uncomfortable levels of loudness (UCL); and
   e. recording and interpretation of audiograms and speech
audiometry and other appropriate tests for the sole purpose of determining proper selection and adaptation of a hearing aid.

(2) Only when the above procedures are clearly impractical may the selection of the best instrument to compensate for the loss be made by trial of one or more instruments.

(3) Tests performed by a physician specializing in diseases of the ear, a clinical audiologist or another licensed hearing instrument specialist shall be accepted if they were performed within six months prior to the dispensing of the hearing aid.


The requirement in Subsection 58-46a-303(3)(c) for calibration of all appropriate technical instruments used in practice is defined, clarified, and established as follows:

(1) any audiometer used in the fitting of hearing aids shall be calibrated when necessary, but not less than annually;

(2) the calibration shall include to ANSI standards calibration of frequency accuracy, acoustic output, attenuator linearity, and harmonic distortion; and

(3) calibration shall be accomplished by the manufacturer, or a properly trained person, or an institution of higher learning equipped with proper instruments for calibration of an audiometer.

R156-46a-502d. Form of Written Informed Consent.

In accordance with Subsection 58-46a-502(4)(c), an agreement to provide hearing instrument specialist goods and services shall include the patient's informed consent in substantially the following form.

TABLE

ACKNOWLEDGEMENT OF INFORMED CONSENT

As a consumer of hearing instrument specialist goods or services, you are required to be informed of certain information as provided in Utah Code Ann. Sections 58-46a-502 and 503.

1. The list of goods and services to be provided to you include the following: (add additional lines as required)

   Goods (circle as applicable: new, used, reconditioned): Charge: These goods (circle as applicable: are, are not) covered by a warranty or guarantee. Additional information about any warrant or guarantee is attached.

2. The licensees providing these goods and services are: (add additional lines as required)

   hearing instrument specialist:
   name: license number:

   hearing instrument specialist intern:
   name: license number:

3. The expected results of the goods and services are:

4. If the goods to be provided include a hearing instrument:

   (a) Additional information is attached about hearing instruments that work with assisted listening systems that are compliant with ADA Standards for Accessible Design adopted by the United States Department of Justice in accordance with the American with Disabilities Act, 42 U.S.C. Sec. 12101 et seq.

   (b) You have the right to receive a written receipt or written contract, which includes notice to you that you have a 30-day right to cancel the purchase and obtain a refund if you find the hearing aid does not function adequately for you.

      (i) The 30-day right to cancel shall commence from either the date the hearing aid is originally delivered to you or the date the written receipt or contract is delivered to you, whichever is later. The 30-day period shall be tolled for any period during which the hearing aid seller, dealer, or fitter has possession or control of the hearing aid after its original delivery.

      (ii) Upon exercise of the 30-day right to cancel a hearing aid purchase, the seller of the hearing aid is entitled to a cancellation fee not to exceed 15% of all fees charged to the consumer, including testing, fitting, counseling, and the purchase price of the hearing aid. The exact amount of the cancellation fee shall be stated in the written receipt or contract provided to the consumer.

5. If the goods and services provided do not substantially enhance your hearing as stated in the expected results, you are entitled to:

   (a) necessary intervention to produce satisfactory recovery results consistent with the representations made above at no additional cost; or
   (b) refund of the fees you paid for the hearing instrument within a reasonable period of time after finding that the hearing instrument does not substantially enhance your hearing.

I hereby acknowledge being informed of the above and consent to the receive the goods and services.

Patient's Signature and Date

KEY: licensing, hearing aids, hearing instrument specialist, hearing instrument intern

August 17, 2015 58-1-106(1)(a)
Notice of Continuation January 27, 2014 58-1-202(1)(a)
58-46a-101
58-46a-304
R156-50-101. Title.
This rule is known as the "Private Probation Provider Licensing Act Rule".

In addition to the definitions in Title 58, Chapters 1 and 50, as used in Title 58, Chapter 50 or this rule:
(1) "Direct supervision of staff" means that the licensee is responsible to direct and control the activities of employees, subordinates, assistants, clerks, contractors, etc., and shall review, approve and sign off on all staff duties and responsibilities. Members of staff shall not engage in those duties and functions performed exclusively by the licensee as defined under R156-50-603.
(2) "Probation agreement" means the court order which outlines the terms and conditions the probationer shall comply with during the time period of probation.
(3) "Unprofessional conduct" as defined in Title 58, Chapters 1 and 50, is further defined, in accordance with Subsection 58-1-203(1)(e), in Section R156-50-502.

R156-50-103. Authority.
This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 50.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the education and equivalent training requirements for licensure in Subsection 58-50-5(1) are defined, established and defined as follows:
(1) The baccalaureate degree shall include major study in social work, sociology, psychology, counseling, law enforcement, criminal justice, corrections or other related fields.
(2) The equivalent training shall consist of four years of full-time paid employment in private probation, social work, psychology, counseling, law enforcement, criminal practice, corrections or other related fields.

(1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 50 is set forth in the probation agreement.
(2) Renewal procedures shall be in accordance with Section R156-1-308c.

R156-50-304. Continuing Education.
(1) In accordance with Subsections 58-1-203(1)(g) and 58-1-308(3)(b) and the continuing education requirement for renewal of licensure in Subsection 58-50-6(2), each person holding a license shall complete 40 hours of qualified continuing professional education (CPE) every two years.
(2) Those persons who become licensed during the renewal period shall be required to complete a total number of CPE hours based upon a formula of five hours of CPE for each of the remaining quarters in the renewal period.
(3) Programs will generally qualify for CPE if the program is related to probation, social work, psychology, counseling, law enforcement, criminal practice, correction or other related fields and if the program will enhance professional development.
(4) Training provided by the licensee for staff will not qualify.
(5) It is the responsibility of the licensee to obtain qualifying CPE and document the CPE on forms supplied by the Division.
(6) The Division may perform random audits to determine compliance with CPE.

"Unprofessional conduct" includes the following:
(1) failing to comply with the continuing professional education requirement of Section R156-50-304;
(2) failing to comply with the operating standards required for a presentence report;
(3) failing to properly supervise the offender as set forth in the probation agreement;
(4) failing to disclose any potential conflict of interest relating to supervision of an offender as set forth in Subsection 58-50-2(5), including, but not limited to the following circumstances:
   (a) simultaneously providing mental health therapy services and private probation services to the same offender;
   (b) simultaneously providing education and/or rehabilitation services and private probation services to the same offender; or
   (c) while providing private probation services to an offender, also providing any other service to the offender for which the licensee receives compensation;
(5) accepting any amount of money or gratuity from an offender other than that fee which is set forth in the probation agreement; or
(6) failing to report any violation of the probation agreement.

In accordance with Subsection 58-50-9(5), the private probation services standards concerning probation supervision are established and defined as follows:
(1) The private probation provider shall perform the following minimum services for each offender who is referred by the court:
   (a) conduct an initial interview/assessment with each offender and establish a plan of supervision which shall be known as the case plan;
   (b) review the court ordered agreement with each offender and have the offender sign the probation agreement;
   (c) review with each offender the court ordered payment contract which shall provide for the collection and distribution of fines and restitution payments, and fees for services performed by the licensee;
   (d) after the initial assessment, conduct a personal interview with each offender in accordance with the case plan not less than once each month and as many additional times as necessary to determine that the offender is in compliance with the probation agreement; and
   (e) submit written reports as required by the probation agreement.
(2) The private probation provider shall maintain and make available for inspection a current list of fees for services to be charged to the offender which shall be reviewed and approved by the court.
(3) The private probation provider shall be required to report to the court within two working days any new known criminal law violations committed by the offender or report any failure to comply with the terms and conditions of the probation agreement including payment of fines, restitution and fees.
(4) The private probation provider shall notify in writing the sentencing court and the office of the prosecuting attorney not less than ten working days prior to the date of termination
of any supervised probation. The notification shall include a report outlining the probationer's compliance with terms and conditions of the probation agreement including payment of any fines, restitution and fees.

R156-50-602. Private Probation Services Standards - Preparing Presentence Investigative Reports.

In accordance with Subsection 58-50-9(5), the private probation services standards concerning preparing presentence investigative reports are established and defined as follows:

(1) The private probation provider shall gather the following relevant information, if applicable:
   (a) juvenile arrest and disposition records;
   (b) adult arrest and disposition records;
   (c) county attorney or city prosecutor file information;
   (d) arresting officer's report;
   (e) victim impact statement;
   (f) driving history record;
   (g) blood/breath alcohol content test results;
   (h) treatment evaluations; and
   (i) medical reports.

(2) The private probation provider shall conduct interviews with the following:
   (a) the defendant;
   (b) the victim, and
   (c) the following when relevant and available:
      (i) family;
      (ii) friends;
      (iii) school;
      (iv) employers;
      (v) military; and
      (vi) past and present treatment providers.

(3) The private probation provider shall recommend restitution, when appropriate;

(4) The private probation provider shall refer to outside agencies, when appropriate, for additional evaluation;

(5) The private probation provider shall develop recommendations based upon a risk/needs assessment; and

(6) The private probation provider shall complete and submit the report to the court within not less than 24 hours prior to sentencing.

R156-50-603. Private Probation Services Standards - Duties and Responsibilities of the Private Probation Provider and Staff.

(1) In accordance with Subsection 58-50-9(5), the duties and responsibilities of the private probation provider shall include the following:
   (a) review, approve and sign all reports required under this chapter or ordered by the court;
   (b) conduct the initial interview/assessment with each offender;
   (c) conduct at least one personal interview with each offender each month;
   (d) conduct all interviews required in the preparation of the presentence report.

(2) The duties and responsibilities of the staff under direct supervision of the private probation provider include the following:
   (a) assist in the gathering of information and the preparation of reports;
   (b) perform other monthly interviews;
   (c) contact offenders by telephone or in person to determine compliance with the case plan;
   (d) collect fines, restitutions and fees for services; and
   (e) other clerical duties as assigned by the licensee.


In accordance with Subsection 58-50-9(5), private probation providers shall distribute court ordered fines and restitutions and private probation service fees which are collected by the private probation provider at least every month in equal proportions to the court, the victim, the licensee and any other parties ordered by the court until each party entitled to the monies are paid in full as determined by the court order and case plan.
R156-55e. Qualifications for Licensure - Examination Requirements.
(a) An applicant for licensure as an elevator mechanic shall:
(b) complete one of the following certification programs:
   (i) the Canadian Elevator Industry Education Program;
   (ii) the National Association of Elevator Contractors Certified Elevator Technician Education Program;
   (iii) the National Elevator Industry Education Program; or
   (iv) any other program that meets the requirements of Subsection 58-55-302(3)(m)(i)(C) as determined by the Commission with the concurrence of the Division Director.
In addition to the definitions in Title 58, Chapters 1 and 55, as used in Title 58, Chapters 1 and 55, or this rule:
(1) "Employee", as used in Subsection 58-55-102(17) and this rule, means an individual providing labor services for compensation who has federal and state taxes withheld and worker's compensation and unemployment insurance provided by the individual's employer.
(2) "Immediate supervision", as used in Subsection 58-55-102(16) and this rule, means reasonable direction, oversight, inspection, and evaluation of the work of a person, in or out of the immediate presence of the supervising person, so as to ensure that the end result complies with the applicable standards.
(3) "Unprofessional conduct", as defined in Title 58, Chapters 1 and 55, is further defined, in accordance with Subsection 58-1-203(1), in Section R156-55e-502.
R156-55e-103. Authority - Purpose.
This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 55.
The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.
R156-55e-302a. Qualifications for Licensure - Experience and Education Requirements.
In accordance with Subsections 58-1-203(1)(b) and 58-1-301(3), the experience requirements in Subsections 58-55-302(1)(a), (b) and 58-55-302(3)(m)(i)(A) and (C) are further clarified and established below.
(1) The required three years of experience and education shall mean 6,000 hours of training.
   (a) An applicant may earn no more than 2,000 hours of training in any 12-month period.
   (b) The required training shall be within the past ten years from the date of application for licensure.
   (c) The required training shall be obtained as an employee working:
      (i) under the immediate supervision of a licensed elevator contractor where licensure is required; or
      (ii) under an employer meeting similar qualifications as those of a licensed elevator contractor where licensure is not required.
   (d) No credit shall be given for training obtained illegally.
   (2) The requirements of Subsection (1) may be met by completing a program resulting in the award of a certification from:
      (a) the Canadian Elevator Industry Education Program;
      (b) the National Association of Elevator Contractors Certified Elevator Technician Education Program;
      (c) the National Elevator Industry Education Program; or
      (d) any other program that meets the requirements of Subsection 58-55-302(3)(m)(i)(C) as determined by the Commission with the concurrence of the Division Director.
(1) In accordance with Subsection 58-55-302(3)(m)(i)(B), an applicant for licensure as an elevator mechanical shall:
   (a) pass the Utah Elevator Examination with a score of not less than 75%; or
   (b) present one of the following certification programs:
      (i) the Canadian Elevator Industry Education Program;
program; and
(b) waive or defer the continuing education requirements as provided in Section R156-1-308d.
(5) A continuing education course shall meet the following standards:
(a) Time. Each hour of continuing education course credit shall consist of 50 minutes of education in the form of seminars, lectures, conferences, training sessions or distance learning modules. The remaining ten minutes is to allow for breaks.
(b) Provider. The course provide shall meet the requirements of this section and shall be one of the following:
(i) a recognized accredited college or university;
(ii) a state or federal agency;
(iii) a professional association or organization involved in the construction trades; or
(iv) a commercial continuing education provider providing a program related to the elevator trade.
(c) Content. The content of the course shall be relevant to the practice of the elevator trade and consistent with the laws and rules of this state.
(d) Objectives. The learning objectives of the course shall be reasonably and clearly stated.
(e) Teaching Methods. The course shall be presented in a competent, well organized and sequential manner consistent with the stated purpose and objective of the program.
(f) Faculty. The course shall be prepared and presented by individuals who are qualified by education, training and experience.
(g) Distance learning. A course may be recognized for continuing education that is provided via internet or through home study courses provided the course verifies registration and participation in the course by means of passing a test which demonstrates that the participant has learned the material presented. Test questions shall be random for each internet participant.
(h) Documentation. The course provider shall have a competent method of registration of individuals who actually completed the course, shall maintain records of attendance that are available for review by the Division and shall provide individuals completing the course a certificate which contains the following information:
(i) the date of the course;
(ii) the name of the course provider;
(iii) the name of the instructor;
(iv) the course title;
(v) the hours of continuing education credit;
(vi) the attendee’s name;
(vii) the attendee’s license number; and
(viii) the signature of the course provider.
(6) On a random basis, the Division may assign monitors at no charge to attend a course for the purposes of evaluating the course and the instructor.
(7) Each licensee shall maintain adequate documentation as proof of compliance with this section, such as certificates of completion, course handouts and materials. The licensee shall retain this proof for a period of three years from the end of the renewal period for which the continuing education is due. Each licensee shall assure that the course provider has submitted the verification of attendance to the continuing education registry on behalf of the licensee as specified in Subsection (10). Alternatively, the licensee may submit the course for approval and pay any course approval fees and attendance recording fees.
(8) Licensees who lecture in continuing education courses meeting these requirements shall receive two hours of continuing education for each hour spent lecturing. However, no lecturing or teaching credit is available for participation in a panel discussion.
(9) Licensees who obtain an initial license after March 31st of the renewal year shall not be required to meet the

"Unprofessional conduct" includes:
(1) failing to carry a copy of a current license at all times when performing work as an elevator mechanic; and
(2) failing to display a copy of a current license upon request to a representative of the Division or a representative of a governmental entity enforcing criminal, building, or safety codes.

R156-55e-503. Administrative Penalties.
The administrative penalties defined in Section R156-55a-503 of the Utah Construction Trades Licensing Act Rule are hereby adopted and incorporated by reference.

KEY: elevator mechanics, licensing
November 8, 2010 58-1-106(1)(a)
Notice of Continuation September 14, 2015 58-1-202(1)(a) 58-55-101
58-55-308(1)(a)
58-55-302(3)(m)
R156-60-0101. Title.
This rule is known as the "Mental Health Professional Practice Act Rule."

R156-60-102. Definitions.

In addition to the definitions in Title 58, Chapters 1 and 60, as used in Title 58, Chapters 1 and 60, or this rule:

1. "Approved diagnostic and statistical manual for mental disorders" means the following:
   (a) Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition: DSM-5 or Fourth Edition: DSM-IV published by the American Psychiatric Association;
   (b) 2013 ICD-9-CM for Physicians, Volumes 1 and 2 Professional Edition published by the American Medical Association;

2. "Client or patient" means an individual who, when competent requests, or when not competent request is lawfully provided professional services by a mental health therapist when the mental health therapist agrees verbally or in writing to provide professional services to that individual, or without an overt agreement does in fact provide professional services to that individual.

3. "Direct supervision" of a supervisee in training, as used in Subsection 58-60-205(1)(f), 58-60-305(1)(f), and 58-60-405(1)(f), means:
   (a) a supervisor meeting with the supervisee when both are physically present in the same room at the same time; or
   (b) a supervisor meeting with the supervisee remotely via real-time electronic methods that allow for visual and audio interaction between the supervisor and supervisee under the following conditions:
      (i) the supervisor and supervisee shall enter into a written supervisory agreement which, at a minimum, establishes the following:
         (A) frequency, duration, reason for, and objectives of electronic meetings between the supervisor and supervisee;
         (B) a plan to ensure accessibility of the supervisor to the supervisee despite the physical distance between their offices;
         (C) a plan to address potential conflicts between clinical recommendations of the supervisor and the representatives of the agency employing the supervisee;
         (D) a plan to inform a supervisee's client or patient and employer regarding the supervisee's use of remote supervision;
         (E) a plan to comply with the supervisor's duties and responsibilities as established in rule; and
      (F) a plan to physically visit the location where the supervisee practices on at least a quarterly basis during the period of supervision or at a lesser frequency as approved by the Division in consultation with the Board;
      (ii) the supervisee submits the supervisory agreement to the Division and obtains approval before counting direct supervision completed via live real-time methods toward the 100 hour direct supervision requirement; and
      (iii) in evaluating a supervisory agreement, the Division shall consider whether it adequately protects the health, safety, and welfare of the public.
   (4) "Employee" means an individual who is or should be treated as a W-2 employee by the Internal Revenue Service.
   (5) "General supervision" means that the supervisor is available for consultation with the supervisee by personal face to face contact, or direct voice contact by telephone, radio, or some other means within a reasonable time consistent with the acts and practices in which the supervisee is engaged.
   (6) "On-the-job training program" means a program that:
      (a) is applicable to individuals who have completed all courses required for graduation in a degree or formal training program that would qualify for licensure under this chapter;
      (b) starts immediately upon completion of all courses required for graduation;
      (c) ends 45 days from the date it begins, or upon licensure, whichever is earlier, and may not be extended or used a second time;
      (d) is completed while the individual is an employee of a public or private agency engaged in mental health therapy or substance use disorder counseling; and
      (e) is under supervision by a qualified individual licensed under this chapter which includes supervision meetings on at least a weekly basis when the supervisee and supervisor are physically present in the same room at the same time.

R156-60-103. Authority - Purpose.
This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 60.

R156-60-104. Organization - Relationship to Rule R156-1.
The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

R156-60-105. Continuing Education.

A licensee, as part of the continuing education requirement, shall complete two hours of suicide prevention training that meets the requirements of this section.

1. The course provider shall be one of the following:
   (a) a recognized accredited college or university;
   (b) a county, state, or federal agency;
   (c) a professional association or similar body involved in mental health therapy.
2. A course provider shall document and verify attendance and completion.
3. The content of the course shall be relevant to mental health therapy, consistent with the laws of this state, and include one or more of the following components:
   (a) suicide concepts and facts;
   (b) suicide risk assessment, crisis intervention, and first aid;
   (c) evidence-based intervention for suicide risk;
   (d) continuity of care and follow-up services for suicide risk;
   (e) therapeutic alliances for intervention in suicide risk.
4. A licensee shall be responsible for maintaining adequate records of completed education for a period of four years following the date of completion.
5. Each hour of education shall consist of 50 minutes of education in the form of classroom lectures and discussion, workshops, webinars, online self-paced modules, case study review, and simulations.
6. Licensees who lecture in continuing education courses meeting these requirements shall receive two hours of continuing education for each hour spent lecturing. However, no continuing education credit will be given for participation in a panel discussion.

R156-60-205. Qualifications for Licensure as a Clinical Social Worker, Marriage and Family Therapist, Clinical Mental Health Counselor, or Substance Use Disorder Counselor.
The two-hour pre-licensure suicide prevention course required by Subsections 58-60-205(1)(e)(ii), 58-60-305(1)(e)(iv), 58-60-405(1)(e)(iv), and 58-60-506(5)(b)(ii) shall meet the following standards:

1. The course provider shall meet the requirements of this section and shall be one of the following:
   (a) a recognized accredited college or university;
(b) a county, state, or federal agency; or
(c) a professional association or similar body involved in mental health therapy.

(2) The content of the course shall be relevant to mental health therapy, suicide prevention, consistent with the laws of this state, and include one or more of the following components:
   (a) suicide concepts and facts;
   (b) suicide risk assessment, crisis intervention, and first aid;
   (c) evidence-based intervention for suicide risk;
   (d) continuity of care and follow-up services for suicide risk; and
   (e) therapeutic alliances for intervention in suicide risk.

(3) Each hour of education shall consist of 50 minutes of education in the form of classroom lectures and discussion, workshops, webinars, online self-paced modules, case study review, and simulations.

(4) A course provider shall document and verify attendance and completion.

(5) An applicant for licensure is responsible for submitting evidence of course completion to the Division as a prerequisite for licensure.


"Unprofessional conduct" includes when providing services remotely:

(1) failing to practice according to professional standards of care in the delivery of services remotely;
(2) failing to protect the security of electronic, confidential data and information; or
(3) failing to appropriately store and dispose of electronic, confidential data and information.

KEY: licensing, mental health, therapists
September 21, 2015 58-1-106(1)(a)
Notice of Continuation April 8, 2014 58-1-202(1)(a)
58-60-101
R156-60c-101. Title. This rule is known as the "Clinical Mental Health Counselor Licensing Act Rule".

R156-60c-102. Definitions. In addition to the definitions in Title 58, Chapters 1 and 60, as used in Title 58, Chapters 1 and 60, or this rule:

(1) "Internship" means:
   (i) one or more courses completed as part of a program at an accredited school;
   (ii) under supervision provided by a qualified mental health training supervisor as defined in Section R156-60c-401.

(2) "Practicum" means:
   (a) one or more courses completed as part of a program at an accredited school;
   (i) in a public or private agency engaged in the clinical practice of mental health therapy as defined in Subsection 58-60-102(7); and
   (ii) under supervision provided by a qualified mental health training supervisor as defined in Section R156-60c-401.

(3) "Unprofessional conduct" as defined in Title 58, Chapters 1 and 60, is further defined, in accordance with Subsection 58-1-203(1)(e), in Section R156-60c-502.

R156-60c-103. Authority - Purpose. This rule is adopted by the Division under the authority of Subsection 58-1-106(1) to enable the Division to administer Title 58, Chapter 60, Part 4.

R156-60c-104. Organization - Relationship to Rule R156-1. The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

R156-60c-302a. Qualifications for Licensure - Education Requirements.

(1) Pursuant to Subsection 58-60-405(1)(d)(i), an applicant for licensure as a clinical mental health counselor shall:

   (a) produce certified transcripts evidencing completion of at least 60 semester or 90 quarter credit hours completed as part of a master's or doctorate degree conferred to the applicant in clinical mental health counseling or counselor education and supervision from a program accredited by the Council for Accreditation of Counseling and Related Educational Programs (CACREP); or
   (b)(i) produce certified transcripts evidencing completion of at least 60 semester or 90 quarter credit hours as part of a master's or doctorate degree conferred to the applicant in clinical mental health counseling or an equivalent field from a program affiliated with an institution that has accreditation that is recognized by the Council for Higher Education Accreditation (CHEA).

   (ii) A program under Subsection (1)(b)(i) shall include the following graduate level course work:
         (A) a minimum of two semester or three quarter hours in professional orientation and ethical practice based on the standards of the American Counseling Association (ACA), American Mental Health Counselors Association (AMHCA), or National Board of Certified Counselors (NBCC);
         (B) a minimum of two semester or three quarter hours in social and cultural diversity;
         (C) a minimum of two semester or three quarter hours in human growth and development across the life span;
         (D) a minimum of two semester or three quarter hours in career development;
         (E) a minimum of six semester or eight quarter hours in helping relationships including theory and skills in counseling and psychotherapy with individuals, couples or families;
         (F) a minimum of two semester or three quarter hours in substance use disorders or addictive or compulsive behaviors;
         (G) a minimum of two semester or three quarter hours in psychometric test and measurement theory;
         (H) a minimum of four semester or six quarter hours in assessment of mental status including the appraisal of DSM maladaptive and psychopathological behavior;
         (I) a minimum of two semester or three quarter hours in research and evaluation in clinical mental health counseling;
         (J) a minimum of four semester or six quarter hours of internship or practicum as defined in Subsection R156-60c-102(1) or (2) that includes combined completion of at least 1,000 hours of supervised clinical training of which at least 400 hours shall be in providing mental health therapy directly to clients as defined in Subsection 58-60-102(7); and
         (L) a minimum of 34 semester or 52 quarter hours of course work related to the practice of counseling of which no more than six semester or eight quarter hours of credit for thesis, dissertation or project hours shall be counted toward the required hours in this subsection.

   (2) An applicant for licensure as a clinical mental health counselor, who is not seeking licensure by endorsement based upon licensure in another jurisdiction, who has completed all or part of the clinical mental health counselor and mental health therapy training requirements under Subsection (1) outside the state may receive credit for that training completed outside of the state if it is demonstrated by the applicant that the training completed outside the state is equivalent to and in all respects meets the requirements for training under Subsections 58-60-405(1)(e) and (f), and Subsections R156-60c-302b(1). The applicant shall have the burden of demonstrating by evidence satisfactory to the Division and Board that the training completed outside the state is equivalent to and in all respects meets the requirements under this Subsection.

R156-60c-302b. Qualifications for Licensure - Experience Requirements.

(1) The clinical mental health counselor and mental health therapy training qualifying an applicant for licensure as a clinical mental health counselor under Subsections 58-60-405(1)(c) and (f) shall:

   (a) be completed in not less than two years;
   (b) be completed while the applicant is a licensed associate clinical mental health counselor or licensed associate clinical mental health counselor extern;
   (c) be completed while the applicant is an employee, as defined in Subsection R156-60-102(3), of a public or private agency engaged in mental health therapy under the supervision of a qualified clinical mental health counselor, psychiatrist, psychologist, clinical social worker, registered psychiatric mental health nurse specialist, physician, or marriage and family therapist; and
   (d) be completed under a program of supervision by a mental health therapist meeting the requirements under Sections R156-60c-401 and R156-60c-402.

   (2) An applicant for licensure as a clinical mental health counselor, who is not seeking licensure by endorsement based upon licensure in another jurisdiction, who has completed all or part of the clinical mental health counselor and mental health therapy training requirements under Subsection (1) outside the state shall meet the requirements for training under Subsections 58-60-405(1)(e) and (f), and Subsections R156-60c-302b(1). The applicant shall have the burden of demonstrating by evidence satisfactory to the Division and Board that the training completed outside the state is equivalent to and in all respects meets the requirements under this Subsection.

R156-60c-302c. Qualifications for Licensure - Examination Requirements.

Under Subsection 58-60-405(1)(g), an applicant for licensure as a clinical mental health counselor shall pass the National Clinical Mental Health Counseling Examination of the National Board for Certified Counselors.
R156-60c-303. Renewal Cycle - Procedures.
(1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licenses under Title 58, Chapter 60, is established by rule in Section R156-1-308a.
(2) Renewal procedures shall be in accordance with Section R156-1-308c.

R156-60c-304. Continuing Education.
(1) There is hereby established a continuing education requirement for all individuals licensed under Title 58, Chapter 60, Part 4, as a clinical mental health counselor and associate clinical mental health counselor.
(2) During each two year period commencing October 1st of each even numbered year, a clinical mental health counselor or licensed associate clinical mental health counselor shall complete at least 40 hours of continuing education directly related to the licensee's professional practice of which at least six hours shall be in ethics/law.
(3) The required number of hours of continuing education for an individual who first becomes licensed during the two year period shall be decreased proportionally, according to the date of licensure.
(4) Continuing education under this section shall:
(a) be relevant to the licensee's professional practice;
(b) be prepared and presented by individuals who are qualified by education, training and experience to provide continuing education regarding clinical mental health counseling; and
(c) document and verify attendance and completion.
(5) Credit for continuing education shall be recognized in accordance with the following:
(a) unlimited hours shall be recognized for continuing education completed in blocks of time of at least one hour in formally established classroom courses, seminars, or conferences;
(b) a maximum of 10 hours per two year period may be recognized for teaching in a college or university, teaching qualified continuing education courses in the field of clinical mental health counseling, or supervising of an individual completing the experience requirement for licensure in a mental health therapist license classification; and
(c) a maximum of 10 hours per two year period may be recognized for distance learning, clinical readings, or internet-based courses directly related to practice as a clinical mental health counselor or as otherwise approved by the Division.
(6) A licensee shall be responsible for maintaining competent records of completed continuing education for at least four years after close of the two year period to which the records pertain. It is the responsibility of the licensee to maintain such information with respect to continuing education to demonstrate it meets the requirements under this section.
(7) A licensee who documents having engaged in full-time activities or is subjected to circumstances that prevent the licensee from meeting the continuing education requirements established under this Section may be excused from the requirement for a period of up to three years. However, it is the responsibility of the licensee to document the reasons and justify why the requirement could not be met.
(8) If a licensee completes more than the required number of continuing education hours during a two-year renewal cycle specified in Subsection (2), up to ten hours of the excess may be carried over to the next two-year renewal cycle.
(9) No education received prior to licensure in Utah may be used towards the continuing education requirements of Subsection (2).

R156-60c-306. License Reinstatement - Requirements.
In addition to the requirements established in Section R156-1-308e, an applicant for reinstatement of his license after two years following expiration of that license shall be required to meet the following reinstatement requirements:
(1) if deemed necessary, meet with the Board for the purpose of evaluating the applicant's current ability to engage safely and competently in practice as a clinical mental health counselor and to make a determination of any additional education, experience or examination requirements which will be required before reinstatement;
(2) upon the recommendation of the Board, establish a plan of supervision under an approved supervisor which may include up to 4,000 hours of clinical training as an associate clinical mental health counselor extern;
(3) pass the National Counseling Examination of the National Board for Certified Counselors if it is determined by the Board that current taking and passing of the examination is necessary to demonstrate the applicant's ability to engage safely and competently in practice as a clinical mental health counselor;
(4) pass the National Clinical Mental Health Counseling Examination if it is determined by the Board that current taking and passing of the examination is necessary to demonstrate the applicant's ability to engage safely and competently in practice as a clinical mental health counselor; and
(5) complete a minimum of 40 hours of continuing education in subjects determined by the Board as necessary to ensure the applicant's ability to engage safely and competently in practice as a clinical mental health counselor.

R156-60c-401. Requirements to be Qualified as a Clinical Mental Health Counselor Training Supervisor.
In accordance with Subsections 58-60-405(1)(e) and (f), in order for an individual to be qualified as a clinical mental health counselor training supervisor, the individual shall have the following qualifications:
(1) be currently licensed in good standing in a profession set forth for a supervisor under Subsection 58-60-405(1)(e) in the state in which the supervised training is being performed;
(2) have engaged in lawful practice of mental health therapy as a physician, clinical mental health counselor, psychiatrist, psychologist, clinical social worker, registered psychiatric mental health nurse specialist, or marriage and family therapist for not fewer than 4,000 hours in a period of not less than two years prior to beginning supervision activities; and
(3) be employed by or have a contract with the mental health agency that employs the supervisee, but not be employed by the supervisee, nor be employed by an agency owned in total or in part by the supervisee, or in which the supervisee has any controlling interest.

R156-60c-402. Duties and Responsibilities of a Supervisor of Clinical Mental Health Counselor.
The duties and responsibilities of a licensee providing supervision to an individual completing supervised clinical mental health counselor training requirements for licensure as a clinical mental health counselor are to:
(1) be professionally responsible for the acts and practices of the supervisee which are a part of the required supervised training;
(2) be engaged in a relationship with the supervisee in which the supervisor is independent from control by the supervisee and in which the ability of the supervisor to supervise and direct the practice of the supervisee is not compromised;
(3) be available for advice, consultation, and direction consistent with the standards and ethics of the profession and the requirements suggested by the total circumstances including the supervisee's level of training, diagnosis of patients, and other factors known to the supervisee and supervisor;
(4) provide periodic review of the client records assigned to the supervisee;
(5) comply with the confidentiality requirements of Section 58-60-114;
(6) monitor the performance of the supervisee for compliance with laws, standards, and ethics applicable to the practice of clinical mental health counseling and report violations to the Division;
(7) supervise only a supervisee who is an employee of a public or private mental health agency;
(8) submit appropriate documentation to the Division with respect to all work completed by the supervisee evidencing the performance of the supervisee during the period of supervised clinical mental health counselor training, including the supervisor's evaluation of the supervisee's competence in the practice of clinical mental health counseling;
(9) supervise not more than three supervisees at any given time unless approved by the Board and Division; and
(10) assure each supervisee is licensed as a licensed associate clinical mental health counselor or licensed associate clinical mental health counselor extern prior to beginning the supervised training of the supervisee as required under Subsection 58-60-405(1)(e) and (f).

R156-60c-502. Unprofessional Conduct.

"Unprofessional conduct" includes:
(1) acting as a supervisor or accepting supervision duties of a supervisor without complying with or ensuring the compliance with the requirements of Sections R156-60c-401 and R156-60c-402;
(2) engaging in the supervised practice of mental health therapy when not in compliance with Subsections R156-60c-401(3) and R156-60c-402(7);
(3) engaging in and aiding or abetting conduct or practices which are dishonest, deceptive or fraudulent;
(4) engaging in or aiding or abetting deceptive or fraudulent billing practices;
(5) failing to establish and maintain appropriate professional boundaries with a client or former client;
(6) engaging in dual or multiple relationships with a client or former client in which there is a risk of exploitation or potential harm to the client;
(7) engaging in sexual activities or sexual contact with a client with or without client consent;
(8) engaging in sexual activities or sexual contact with a former client within two years of documented termination of services;
(9) engaging in sexual activities or sexual contact at any time with a former client who is especially vulnerable or susceptible to being disadvantaged because of the client's personal history, current mental status, or any condition which could reasonably be expected to place the client at a disadvantage recognizing the power imbalance which exists or may exist between the counselor and the client;
(10) engaging in sexual activities or sexual contact with client's relatives or other individuals with whom the client maintains a relationship when that individual is especially vulnerable or susceptible to being disadvantaged because of his personal history, current mental status, or any condition which could reasonably be expected to place that individual at a disadvantage recognizing the power imbalance which exists or may exist between the counselor and that individual;
(11) engaging in physical contact with a client when there is a risk of exploitation or potential harm to the client resulting from the contact;
(12) engaging in or aiding or abetting sexual harassment or any conduct which is exploitive or abusive with respect to a student, trainee, employee, or colleague with whom the licensee has supervisory or management responsibility;

KEY: licensing, counselors, mental health, clinical mental health counselor

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Notice of Continuation December 9, 2014 58-1-106(1)(a) 58-1-202(1)(a)
R162. Commerce, Real Estate.
R162-2c-101. Title.
This chapter is known as the "Utah Residential Mortgage Practices and Licensing Rules."

R162-2c-102. Definitions.
(1) The acronym "ALM" stands for associate lending manager.
(2) The acronym "BLM" stands for branch lending manager.
(3) "Certification" means authorization from the division to:
   (a) establish and operate a school that provides courses for Utah-specific prelicensing education or continuing education; or
   (b) function as an instructor for courses approved for Utah-specific prelicensing education or continuing education.
(4) "Credit hour" means 50 minutes of instruction within a 60-minute time period, allowing for a ten-minute break.
(5) "Lending manager" is defined in Section 61-2c-102(1)(p).
(6) "Expired license" means a license that is not renewed according to applicable deadlines, but is eligible to be reinstated.
(7) "Individual applicant" means any individual who applies to obtain or renew a license to practice as a mortgage loan originator or lending manager.
(8) "Incentive program" means a program through which a licensed entity may, pursuant to Subsection R162-2c-301b, pay a licensed mortgage loan originator who is sponsored by the entity for bringing business into the entity.
(9) "Instruction method" means the forum through which the instructor and student interact and may be:
   (a) classroom: traditional instruction where instructors and students are located in the same physical location;
   (b) classroom equivalent: an instructor-led course where the instructor and students may be in two or more physical locations; or
   (c) online: instructor and student interact through an online classroom.
(10) "Instructor applicant" means any individual who applies to obtain or renew certification as an instructor of Utah-specific pre-licensing or continuing education courses.
(11)(a) "Lending manager" is defined in Section 61-2c-102(1)(aa).
(b) "Lending manager license" includes:
   (i) a principal lending manager license;
   (ii) an associate lending manager license; and
   (iii) a branch lending manager license.
(12) The acronym "LM" stands for lending manager and includes the following licensing designations:
   (a) principal lending manager;
   (b) associate lending manager; and
   (c) branch lending manager.
(13) "Mortgage entity" means any entity that:
   (a) engages in the business of residential mortgage lending;
   (b) is required to be licensed under Section 61-2c-201; and
   (c) operates under a business name or other trade name that is registered with the Division of Corporations and Commercial Code.
(14) "Nationwide database" means the Nationwide Mortgage Licensing System and Registry.
(15) The acronym "NMLO" stands for Nationwide Mortgage Licensing System.
(16) "Other trade name" means any assumed business name under which an entity does business.
(17) "Personal information" means a person's first name or first initial and last name, combined with any one or more of the following data elements relating to that person when either the name or data element is unencrypted or not protected by another method that renders the data unreadable or unusable:
   (a) Social Security number;
   (b) financial account number, or credit or debit card number; or
   (c) driver license number or state identification card number.
(18) The acronym "PLM" stands for principal lending manager.
(19) "Qualifying individual" means the LM, managing principal, or qualified person who is identified on the MU1 form in the nationwide database as the person in charge of an entity.
(20) "Reapplication" or "reapply" refers to a request for licensure that is submitted after the deadline for reinstatement expires and the license has become terminated.
(21) "Reinstatement" or "reinstate" refers to a request for a licensure that is submitted after the applicable December 31 license expiration date passes and by or before February 28 of the following calendar year.
(22) As used in Subsection R162-2c-201, "relevant information" includes:
   (a) court dockets;
   (b) charging documents;
   (c) orders;
   (d) consent agreements; and
   (e) any other information the division may require.
(23) "Restricted license" means any license that is issued subject to a definite period of suspension or terms of probation.
(24) "Safeguard" means to prevent unauthorized access, use, disclosure, or dissemination.
(25) "School" means:
   (a) any college or university accredited by a regional accrediting agency that is recognized by the United States Department of Education;
   (b) any community college;
   (c) any vocational-technical school;
   (d) any state or federal agency or commission;
   (e) any nationally recognized mortgage organization that has been approved by the commission;
   (f) any Utah mortgage organization that has been approved by the commission;
   (g) any local mortgage organization that has been approved by the commission; or
   (h) any proprietary mortgage education school that has been approved by the commission.
(26) "School applicant" means a director or owner of a school who applies to obtain or renew a school's certification.
(27) "Terminated license" means a license that was not renewed or reinstated according to applicable deadlines.

R162-2c-201. Licensing and Registration Procedures.
(1) Mortgage loan originator.
   (a) To obtain a Utah license to practice as a mortgage loan originator, an individual who is not currently and validly licensed in any state shall:
      (i) evidence good moral character pursuant to R162-2c-201(1);
      (ii) evidence competency to transact the business of residential mortgage loans pursuant to R162-2c-201(2);
      (iii) evidence financial responsibility pursuant to R162-2c-201(3);
      (iv) obtain a unique identifier through the nationwide database;
      (v) successfully complete, within the 12-month period prior to the date of application, 15 hours of Utah-specific pre-licensing education as approved by the division;
      (vi) successfully complete 20 hours of pre-licensing
education as approved by the nationwide database according to the nationwide database outline for national course curriculum; or
(B) if the individual previously passed the 20-hour national course, obtained a license, and thereafter allowed the license to expire, successfully complete continuing education:
(I) approved by the nationwide database; and
(II) in the number of hours that would have been required to renew the expired license in the year in which the individual allowed the license to expire;
(vii) take and pass the examinations that meet the requirements of Section 61-2c-204.1(4) and that:
(A) are approved and administered through the nationwide database; and
(B) consist of a national component and a Utah-specific state component;
(viii) request licensure as a mortgage loan originator through the nationwide database;
(ix) authorize a criminal background check and submit fingerprints through the nationwide database;
(x) authorize the nationwide database to provide the individual's credit report to the division for review;
(xi) provide to the division all relevant information regarding "yes" answers to disclosure questions found within the application submitted on the MU4 form;
(xii) record with the nationwide database a mailing address, if the applicant is not able to accept mail at the physical location or street address that is required to be on record with the nationwide database pursuant to Section 61-2c-106(1)(a);
(xiii) complete, sign, and submit to the division a social security verification form as provided by the division; and
(xiv) pay all fees through the nationwide database as required by the division and by the nationwide database;
(b) To obtain a Utah license to practice as a mortgage loan originator, an individual who is currently and validly licensed in another state shall:
(i) evidence good moral character pursuant to R162-2c-202(1);
(ii) evidence competency to transact the business of residential mortgage loans pursuant to R162-2c-202(2);
(iii) evidence financial responsibility pursuant to R162-2c-202(3);
(iv) successfully complete, within the 12-month period prior to the date of application, 15 hours of Utah-specific mortgage loan originator prelicensing education; and
(B) take and pass the Utah-specific state examination component:
(v) provide to the division all relevant information regarding "yes" answers to disclosure questions found within the application submitted on the MU4 form;
(vi) record with the nationwide database a mailing address, if the applicant is not able to accept mail at the physical location or street address that is required to be on record with the nationwide database pursuant to Section 61-2c-106(1)(a);
(vii) request licensure as a mortgage loan originator through the nationwide database;
(viii) authorize a criminal background check through the nationwide database; and
(ix) authorize the nationwide database to provide the individual's credit report to the division for review;
(x) complete, sign, and submit to the division a social security verification form as provided by the division; and
(xi) pay all fees through the nationwide database as required by the division and by the nationwide database.
2. Lending manager. To obtain a Utah license to practice as an LM, an individual shall:
(a) evidence good moral character pursuant to R162-2c-202(1);
(b) evidence competency to transact the business of residential mortgage loans pursuant to R162-2c-202(2);
(c) evidence financial responsibility pursuant to R162-2c-202(3);
(d) provide to the division:
(i) the individual's unique identifier as assigned through the nationwide database; and
(ii) evidence that the individual has taken and passed:
(A) the 20-hour national mortgage loan originator prelicensing course; and
(B) the mortgage loan originator examinations that:
(I) meet the requirements of Section 61-2c-204.1(4);
(II) are approved and administered through the nationwide database; and
(III) consist of a national component and a Utah-specific state component;
(e) obtain approval from the division to take the Utah-specific LM prelicensing education by evidencing that the applicant has satisfied, during the five-year period preceding the date of application, the experience requirement of Section 61-2c-206(1)(d) through:
(i) three years full-time experience originating first-lien residential mortgages pursuant to Section 61-2c-102(1)(ee)(i)(A):
(I) under a license issued by a state regulatory agency; or
(II) as an employee of a depository institution; and
(B) evidence of having originated a minimum of 45 first-lien residential mortgages:
(ii)(A)(I) two years full-time experience as described in this Subsection (2)(e)(i)(A); and
(ii)(A)(II) the mortgage loan originator examinations that:
(iii)(A) ten years of full-time experience providing direct supervision as a loan manager in the residential mortgage industry within the past 12 years;
(B) evidence of having directly supervised during the ten years described in this Subsection (2)(e)(iii)(A) no less than five licensed or registered loan originators;
(C) although the five individuals licensed or registered as described in this Subsection (2)(e)(iii)(B) may have changed over time, the number of individuals being managed or supervised must have remained at a minimum of five individuals at all times during the ten years described in this Subsection (2)(e)(iii)(A); and
(D) evidence of having personally originated a minimum of 15 first-lien residential mortgages within the past five years;
(f) within the 12-month period preceding the date of application, successfully complete 40 hours of Utah-specific LM prelicensing education as certified by the division;
(g) take and pass a lending manager examination as approved by the commission;
(h) provide to the division all relevant information regarding "yes" answers to disclosure questions found within the application submitted on the MU4 form;
(i) record with the nationwide database a mailing address, if the applicant is not able to accept mail at the physical location or street address that is required to be on record with the nationwide database pursuant to Section 61-2c-106(1)(a);
(ii) register in the nationwide database by selecting the "lending manager" license type and completing the associated MU4 form; and
(iii) designate in the nationwide database whether the individual will be acting for the sponsoring entity as:
(A) the principal lending manager;
(B) an associate lending manager; or
(C) a branch lending manager;
(k) authorize a criminal background check and submit fingerprints through the nationwide database;
(l) authorize the nationwide database to provide the individual's credit report to the division for review;
(m) complete, sign, and submit to the division a social security verification form as provided by the division; and
(n) pay all fees through the nationwide database as required by the division and by the nationwide database.

(3) Mortgage entity.
(a) To obtain a Utah license to operate as a mortgage entity, a person shall:
(i) establish that all control persons meet the requirements for moral character pursuant to R162-2c-202(1);
(ii) establish that all control persons meet the requirements for competency pursuant to R162-2c-202(2);
(iii) register any other trade name with the Division of Corporations and Commercial Code;
(iv) register the entity in the nationwide database by:
(A) submitting an MU1 form that includes:
(I) all required identifying information;
(II) the name of the PLM who, pursuant to Subsection R162-2c-301a(3)(a)(iv), will serve as the entity's qualifying individual;
(III) the name of any LM who, pursuant to Subsection R162-2c-301a(3)(a)(iv), will serve as a branch lending manager;
(IV) the name of any individuals who may serve as control persons;
(V) the entity's registered agent; and
(VI) any other assumed business name or trade name under which the entity will operate;
(B) submitting a license request for any assumed business name listed in the "Other Trade Name" section of the MU1 form; and
(C) creating a sponsorship through the nationwide database that identifies the mortgage loan originator(s) sponsored by the entity;
(v) register any branch office operating from a different location than the entity;
(vi) pay all fees through the nationwide database as required by the division and by the nationwide database;
(vii) provide to the division proof that any assumed business name or other trade name is registered with the Division of Corporations and Commercial Code;
(viii) provide to the division all court documents related to any criminal proceeding not disclosed through a previous application or renewal and involving any control person;
(ix) provide to the division complete documentation of any action taken by a regulatory agency against:
(A) the entity itself; or
(B) any control person; and
(C) not disclosed through a previous application or renewal; and
(x) provide to the division a notarized letter on company letterhead, signed by the owner or president of the entity, authorizing the PLM to use the entity's name.

(b) Restrictions on entity name. No license may be issued by the division to an entity that proposes to operate under a name that closely resembles the name of another entity licensee, or that the division determines might otherwise be confusing or misleading to the public.

(4) Branch office.
(a) To register a branch office with the division, a person shall:
(i) obtain a Utah entity license for the entity under which the branch office will be registered;
(ii) submit to the nationwide database an MU3 form that includes:
(A) all required identifying information; and
(B) the name of the LM who will serve as the branch lending manager;
(iii) create a sponsorship through the nationwide database that identifies the mortgage loan originator(s) who will work from the branch office; and
(iv) pay all fees through the nationwide database as required by the division and by the nationwide database.
(b) A person who registers a branch office pursuant to this Subsection (4) shall ensure that any licensed trade names of the entity that are used from the branch office are listed in the "Other Name" section of the entity MU1 form.
(c)(i) A PLM may not simultaneously serve as a BLM if Subsection R162-2c-301a(3)(a)(iv)(B) applies.
(ii) An individual may not serve as the BLM for more than one branch at any given time.

(5) Licenses not transferable.
(a) A licensee shall not transfer the licensee's license to any other person.
(b) A licensee shall not allow any other person to work under the licensee's license.

(c) If a change in corporate structure of a licensed entity creates a separate and unique legal entity, that entity shall obtain a unique license, and shall not operate under any existing license.

(6) Expiration of test results.
(a) Scores for the mortgage loan originator licensing examination shall be valid for five years.
(b) Scores for the LM exam shall be valid for 90 days.

(7) Incomplete LM application.
(a) The division may grant a 30-day extension of the 90-day application window upon a finding that:
(i) an applicant has made a good faith attempt to submit a completed application; but
(ii) requires more time to provide missing documents or to obtain additional information.
(b) If the applicant does not supply the required documents or information within the 30-day extension, the division may deny the application as incomplete.

(8) Nonrefundable fees. All fees are nonrefundable, regardless of whether an application is granted or denied.

(9) Other trade names.
(a) The division shall not approve a license for any person operating under an assumed business name that poses a reasonable likelihood of misleading the public into thinking that the person is:
(i) endorsed by the division, the state government, or the federal government;
(ii) an agency of the state or federal government; or
(iii) not engaged in the business of residential mortgage loans.
(b) A mortgage entity that operates under another trade name shall register the other trade name by including it on the MU1 form and obtaining the required registration.

(1) Character. Individual applicants and control persons shall evidence good moral character, honesty, integrity, and truthfulness.

(a) An applicant may not have:

(i) been convicted of, pled guilty to, pled no contest to, pled guilty in a similar manner to, or resolved by diversion or its equivalent:

(A) a felony involving an act of fraud, dishonesty, a breach of trust, or money laundering;

(B) any felony in the seven years preceding the day on which an application is submitted to the division;

(C) in the five years preceding the day on which an application is submitted to the division:

(I) a misdemeanor involving moral turpitude; or

(II) a crime in another jurisdiction that is the equivalent of a misdemeanor involving moral turpitude;

(D) in the three years preceding the day on which an application is submitted to the division, any misdemeanor involving a finding of:

(I) fraud;

(II) misrepresentation;

(III) theft; or

(IV) dishonesty;

(ii) had a license as a mortgage loan originator revoked by a government regulatory body at any time, unless the revocation is subsequently vacated or converted;

(iii) had a professional license or registration, whether issued by a Utah regulatory body or by another jurisdiction, suspended, surrendered, canceled, or denied in the five years preceding the date the individual applies for licensure if the suspension, surrender, cancellation, or denial is based on misconduct in a professional capacity that relates to:

(A) moral character;

(B) honesty;

(C) integrity;

(D) truthfulness; or

(E) the competency to transact the business of residential mortgage loans;

(iv) in the five years preceding the day on which an application is submitted to the division, been the subject of a bar by the:

(A) Securities and Exchange Commission;

(B) New York Stock Exchange; or

(C) Financial Industry Regulatory Authority;

(v) had a permanent injunction entered against the individual:

(A) by a court or administrative agency; and

(B) on the basis of:

(I) conduct or a practice involving the business of residential mortgage loans; or

(II) conduct involving fraud, misrepresentation, or deceit.

(b) An applicant may be denied a license or issued a restricted license for incidents in the applicant's past other than those specified in this Subsection (1)(a) that reflect negatively on the applicant's moral character, honesty, integrity, and truthfulness. In evaluating an applicant for these qualities, the division and commission may consider any evidence, including the following:

(i) criminal convictions or plea agreements, with particular consideration given to convictions or plea agreements relative to charges that involve moral turpitude;

(ii) the circumstances that led to any criminal conviction or plea agreement under consideration;

(iii) past acts related to honesty or moral character, with particular consideration given to any such acts involving the business of residential mortgage loans;

(iv) dishonest conduct that would be grounds under Utah law for sanctioning an existing licensee;

(v) civil judgments in lawsuits brought on grounds of fraud, misrepresentation, or deceit;

(vi) court findings of fraudulent or deceitful activity;

(vii) evidence of non-compliance with court orders or conditions of sentencing;

(viii) evidence of non-compliance with:

(A) terms of a diversion agreement still subject to prosecution;

(B) a probation agreement; or

(C) a plea in abeyance; or

(ix) failure to pay taxes or child support obligations.

(2) Competency. Individual applicants and control persons shall evidence competency to transact the business of residential mortgage loans. In evaluating an applicant for competency, the division and commission may consider any evidence that reflects negatively on an applicant's competency, including:

(a) civil judgments, with particular consideration given to any such judgments involving the business of residential mortgage loans;

(b) failure to satisfy a civil judgment that has not been discharged in bankruptcy;

(c) failure of any previous mortgage loan business in which the individual was engaged, as well as the circumstances surrounding that failure;

(d) evidence as to the applicant's business management and employment practices, including the payment of employees, independent contractors, and third parties;

(e) the extent and quality of the applicant's training and education in mortgage lending;

(f) the extent and quality of the applicant's training and education in business management;

(g) the extent of the applicant's knowledge of the Utah Residential Mortgage Practices Act;

(h) evidence of disregard for licensing laws;

(i) evidence of drug or alcohol dependency;

(j) sanctions placed on professional licenses; and

(k) investigations conducted by regulatory agencies relative to professional licenses.

(3) Financial responsibility. Individual applicants shall evidence financial responsibility. To evaluate an applicant for financial responsibility, the division shall:

(a) access the credit information available through the NMLS of:

(i) an applicant for initial licensure, beginning October 18, 2010; and

(ii) a licensee who requests renewal during the 2010 renewal period, unless the licensee's credit report was reviewed in issuing the initial license; and

(b) give particular consideration to:

(i) outstanding civil judgments;

(ii) outstanding tax liens;

(iii) foreclosures;

(iv) multiple social security numbers attached to the individual's name;

(v) child support arrearages; and

(vi) bankruptcies.

(4) Age. An applicant shall be at least 18 years of age.

(5) Minimum education. An applicant shall have a high school diploma, GED, or equivalent education as approved by the commission.

R162-2c-203. Utah-Specific Education Certification.

(1) School certification.

(a) A school offering Utah-specific education shall certify with the division before providing any instruction.

(b) To certify, a school applicant shall prepare and supply the following information to the division:

(i) contact information, including:

(A) name, phone number, email address, and address of
the physical facility;
(B) name, phone number, email address, and address of any school director;
(C) name, phone number, email address, and address of any school director; and
(D) an e-mail address where correspondence will be received by the school;
(ii) evidence that all school directors and owners meet the moral character requirements outlined in R162-2c-202(1) and the competency requirements outlined in R162-2c-202(2);
(iii) school description, including:
(A) type of school;
(B) description of the school's physical facilities; and
(C) type of instruction method;
(iv) list of the instructor(s), including any guest lecturer(s), who will be teaching each course;
(v) proof that each instructor:
(A) has been certified by the division; or
(B) is exempt from certification under Subsection 203(3)(f);
(vi) statement of attendance requirements as provided to students;
(vii) refund policy as provided to students;
(viii) disclaimer as provided to students; and
(ix) criminal history disclosure statement as provided to students.
(c) Minimum standards.
(i) The course schedule may not provide or allow for more than eight credit hours per student per day.
(ii) The attendance schedule shall require that each student attend at least 90% of the scheduled class time.
(iii) The disclaimer shall adhere to the following requirements:
(A) be typed in all capital letters at least 1/4 inch high; and
(B) state the following language: "Any student attending (school name) is under no obligation to affiliate with any of the mortgage entities that may be soliciting for licensees at this school."
(iv) The criminal history disclosure statement shall:
(A) be provided to students while they are still eligible for a full refund; and
(B) clearly inform the student that upon application with the nationwide database, the student will be required to:
(I) accurately disclose the student's criminal history according to the licensing questionnaire provided by the nationwide database and authorized by the division; and
(II) provide to the division complete court documentation relative to any criminal proceeding that the applicant is required to disclose;
(C) clearly inform the student that the division will consider the applicant's criminal history pursuant to R162-2c-202(1) in making a decision on the application; and
(D) include a section for the student's attestation that the student has read and understood the disclosure.
(d) Within ten days after the occurrence of any material change in the information outlined in Subsection (1), the school shall provide to the division written notice of that change.
(2) School certification expiration and renewal. A school certification expires 24 months from the date of issuance and must be renewed before the expiration date in order for the school to remain in operation. To renew, a school applicant shall:
(a) complete a renewal application as provided by the division;
(b) pay a nonrefundable renewal fee;
(c) provide a list of all proposed courses with a projected schedule of days, times, and locations of classes; and
(d) provide the information specified in Subsection 3(c) for Utah-specific course certification for the division's evaluation of each proposed course.
(3) Utah-specific course certification.
(a) A school providing a Utah-specific course shall certify the course with the division before offering the course to students.
(b) Application shall be made at least 30 days prior to the date on which a course requiring certification is proposed to begin.
(c) To certify a course, a school applicant shall prepare and supply the following information:
(i) instruction method;
(ii) outline of the course, including:
(A) a list of subjects covered in the course;
(B) reference to the approved course outline for each subject covered;
(C) length of the course in terms of hours spent in classroom instruction;
(D) number of course hours allocated for each subject;
(E) at least three learning objectives for every hour of classroom time;
(F) instruction format for each subject; i.e, lecture or media presentation;
(G) name and credentials of any guest lecturer; and
(H) list of topic(s) and session(s) taught by any guest lecturer;
(iii) a list of the titles, authors, and publishers of all required textbooks;
(iv) copies of any workbook used in conjunction with a non-lecture method of instruction;
(v) a copy of each quiz and examination, with an answer key; and
(vi) the grading system, including methods of testing and standards of grading.
(d) Minimum standards.
(i) All texts, workbooks, supplement pamphlets and other materials shall be appropriate, current, accurate, and applicable to the required course outline.
(ii) The course shall cover all of the topics set forth in the associated outline.
(iii) The lecture method shall be used for at least 50% of course instruction unless the division gives special approval otherwise.
(iv) A school applicant that uses a non-lecture method for any portion of course instruction shall provide to the student:
(A) an accompanying workbook as approved by the division for the student to complete during the instruction; and
(B) a certified instructor available within 48 hours of the non-lecture instruction to answer student questions.
(v) The division shall not approve an online education course unless:
(A) there is a method to ensure that the enrolled student is the person who actually completes the course;
(B) the time spent in actual instruction is equivalent to the credit hours awarded for the course; and
(C) there is a method to ensure that the student comprehends the material.
(4) Course expiration and renewal.
(a) A prelicensing course expires at the same time the school certification expires.
(b) A prelicensing course certification is renewed automatically when the school certification is renewed.
(5) Education committee.
(a) The commission may appoint an education committee to:
(i) assist the division and the commission in approving course topics; and
(ii) make recommendations to the division and the commission about:
(A) whether a particular course topic is relevant to
residential mortgage principles and practices; and
(B) whether a particular course topic would tend to enhance the competency and professionalism of licensees.
(b) The division and the commission may accept or reject the education committee's recommendation on any course topic.
(6) Instructor certification.
(a) Except as provided in this Subsection (6)(f), an instructor shall certify with the division before teaching a Utah-specific course.
(b) Application shall be made at least 30 days prior to the date on which the instructor proposes to begin teaching.
(c) To certify as an instructor of mortgage loan originator prelicensing courses, an individual shall provide evidence of:
(i) a high school diploma or its equivalent;
(ii) (A) at least five years of experience in the residential mortgage industry within the past ten years; or
(B) successful completion of appropriate college-level courses specific to the topic proposed to be taught;
(iii)(A) a minimum of twelve months of full-time teaching experience;
(B) part-time teaching experience that equates to twelve months of full-time teaching experience; or
(C) participation in instructor development workshops totaling at least two days in length; and
(iv) having passed, within the six-month period preceding the date of application, the lending manager licensing examination.
(d) To certify as an instructor of NMLS-approved continuing education courses, an individual shall:
(i) meet the general requirements of this Subsection 6(c); and
(ii) meet the specific requirements for any of the following courses the individual proposes to teach.
(A) Management of a Residential Mortgage Loan Office: at least two years practical experience in managing an office engaged in the business of residential mortgage loans.
(B) Mortgage Lending Law: two years practical experience in the field of real estate law; and either:
(I) current active membership in the Utah Bar Association; or
(II) degree from an American Bar Association accredited law school.
(C) Advanced Appraisal:
(I) at least two years practical experience in appraising; and
(II) current state-certified appraiser license.
(D) Advanced Finance:
(I) at least two years practical experience in real estate finance; and
(II) association with a lending institution as a loan originator.
(e) To act as an instructor of NMLS-approved continuing education courses, an individual shall certify through the nationwide database.
(f)(i) To act as an instructor of Division-approved continuing education courses, an individual shall complete the Division certification process at least 30 days prior to engaging in instruction.
(ii) To certify with the Division as an instructor, an applicant shall provide the following:
(A) applicant's name and contact information;
(B) evidence that the applicant meets the competency requirements of Subsection R162-2c-202;
(C) evidence that the applicant has graduated from high school or successfully completed equivalent education;
(D) evidence that the applicant understands the subject matter to be taught, as demonstrated through:
(I) a minimum of two years full-time experience as a mortgage licensee;
(II) college-level education related to the course subject; or
(III) demonstrated expertise in the subject proposed to be taught;
(E) evidence that the applicant has the ability to teach, as demonstrated through:
(F) a minimum of 12 months of full-time teaching experience; or
(I) part-time teaching experience equivalent to 12 months full-time teaching experience;
(II) a signed statement agreeing to allow the instructor's courses to be randomly audited on an unannounced basis by the Division or its representative;
(G) a signed statement agreeing not to market personal sales products;
(H) a signed statement certifying legal presence to work in the state;
(I) any other information the Division requires or requests; and
(J) a nonrefundable application fee.
(g) The following instructors are not required to be certified by the division:
(i) a guest lecturer who:
(A) is an expert in the field on which instruction is given;
(B) provides to the division a resume or similar documentation evidencing satisfactory knowledge, background, qualifications, and expertise; and
(C) teaches no more than 20% of the course hours;
(ii) a college or university faculty member who evidences academic training, industry experience, or other qualifications acceptable to the division;
(iii) an individual who:
(A) evidences academic training, industry experience, or other qualifications satisfactory to the division; and
(B) receives approval from the commission; and
(iv) a division employee.
(h) Renewal.
(i) An instructor certification for Utah-specific prelicensing education expires 24 months from the date of issuance and shall be renewed before the expiration date.
(ii) To renew an instructor certification for Utah-specific prelicensing education, an applicant shall submit to the division:
(A) evidence of having taught at least 20 hours of classroom instruction in a certified mortgage education course during the preceding two years;
(B) evidence of having attended an instructor development workshop sponsored by the division during the preceding two years; and
(C) a renewal fee as required by the division.
(iii) To renew an instructor certification for continuing education, an individual shall certify through the nationwide database.
(i) Reinstatement.
(i) An instructor who is certified by the division may reinstate an expired certification within 30 days of expiration by:
(A) complying with this Subsection (6)(g); and
(B) paying an additional non-refundable late fee.
(ii) Until six months following the date of expiration, an instructor who is certified by the division may reinstate a certification that has been expired more than 30 days by:
(A) complying with this Subsection (6)(g);
(B) paying an additional non-refundable late fee; and
(C) completing six classroom hours of education related to residential mortgages or teaching techniques.
(7)(a) The division may monitor schools and instructors for:
(i) adherence to course content;
(ii) quality of instruction and instructional materials; and
R162-2c-204. License Renewal, Reinstatement, and Reapplication.

(1) Deadlines.
   (a) License renewal.
      (i) To renew on time, a person who holds an active license as of October 31 shall renew by December 31 of the same calendar year.
      (ii) A person who obtains a license on or after November 1 shall renew by December 31 of the following calendar year.
   (B) A person who is not required to renew in the first year of licensure pursuant to this Subsection (1)(a)(ii)(A) shall nevertheless complete, prior to December 31 of the first year of licensure, continuing education as required for renewal pursuant to Subsection R162-2c-204(3)(a) if the individual did not complete the mortgage loan originator national pre-licensing education during the calendar year.
   (b) Reinstatement. The deadline to reinstate a license that expires on December 31 is February 28 of the year following the date of expiration.
   (c) After the reinstatement deadline passes, a person shall reapply for licensure pursuant to Subsection R162-2c-204(3)(c).
   (2) Qualification for renewal.
      (a) Character.
      (i) Individual applicants and control persons shall evidence that they maintain good moral character, honesty, integrity, and truthfulness as required for initial licensure.
      (ii)(A) An individual applying for a renewed license may not have:
                   (I) a felony that resulted in a conviction or plea agreement during the renewal period; or
                   (II) a finding of fraud, misrepresentation, or deceit entered against the applicant by a court of competent jurisdiction or a government agency and occurring within the renewal period.
      (B) A licensee shall submit a fingerprint background report in order to renew a license:
                   (i) in the renewal period beginning November 1, 2015; and
                   (II) every fifth year following the renewal period beginning November 1, 2015.
      (b) Competency.
         (i) Individual applicants and control persons shall evidence that they maintain the competency required for initial licensure.
         (ii) The division may deny an individual a renewed license upon evidence, as outlined in Subsection R162-2c-202(2), of circumstances that reflect negatively on the applicant's competency and that:
                (A) occurred during the renewal period; or
                (B) were not disclosed and considered in a previous application or renewal.
   (iv) The division may deny an entity applicant a renewed license upon evidence that a control person fails to meet the standard for competency required of individual applicants.
   (c) Financial responsibility. A licensee shall submit a credit report in order to renew a license:
      (i) in the renewal period beginning November 1, 2015; and
      (ii) every fifth year following the renewal period beginning November 1, 2015.
   (3) Education requirements for renewal, reinstatement, and reapplication.
      (a) License renewal.
         (i) Except as provided in this Subsection (3)(a)(ii), an individual who holds an active license as of January 1 of the calendar year shall complete, within the calendar year in which the individual's license is scheduled to expire, the following courses, none of which may be duplicative of courses taken in the same or preceding renewal period:
            (A) beginning with the 2014 renewal, a division-approved course on Utah law, completed annually; and
            (B) eight hours of continuing education approved through the nationwide database, as follows:
                  (I) three hours federal laws and regulations;
                  (II) two hours ethics (fraud, consumer protection, fair lending issues);
                  (III) two hours training related to lending standards for non-traditional mortgage products; and
                  (IV) one hour undefined in instruction on mortgage origination.
         (ii) An individual who completes the mortgage loan originator national pre-licensing education between January 1 and December 31 of the calendar year is exempt from continuing education, including the division-approved course on Utah law specified in Subsection (3)(a)(i)(A), for the renewal period ending December 31 of the same calendar year.
      (b) Reinstatement. To reinstate an expired mortgage loan originator or lending manager license, an individual shall, by February 28 of the calendar year following the date on which the license expired, complete:
         (i) the division-approved course on Utah law specified in Subsection (3)(a)(i)(A); and
         (ii) eight hours of continuing education:
              (A) in topics listed in this Subsection (3)(a)(i)(B); and
              (B) approved by the nationwide database as "continuing education" if completed prior to the date of expiration; or
         (II) approved by the nationwide database as "late continuing education" if completed between the date of expiration and the deadline for reinstatement.
      (c) Reapplication.
         (i) To reapply for licensure after the reinstatement deadline passes and by or before December 31 of the calendar year following the date on which the license expired, an individual shall complete the division-approved course on Utah law and continuing education requirement outlined in this Subsection (3)(b).
         (ii) To reapply for licensure after the deadline described in this Subsection (3)(c)(i) passes, an individual shall:
              (A) complete eight hours of continuing education:
                   (I) in topics listed in this Subsection (3)(a)(i); and
                   (II) approved by the nationwide database as "late continuing education";
              (B) within the 12-month period preceding the date of reapplication, take and pass:
                   (I) the 15-hour Utah-specific mortgage loan originator pre-licensing education, if the terminated license was a mortgage loan originator license; or
                   (II) the 40-hour Utah-specific lending manager pre-licensing education and associated examination, if the terminated license was a lending manager license; and
              (C) complete the division-approved course on Utah law specified in Subsection (3)(a)(i)(A).
(4) Renewal, reinstatement, and reapplication procedures.
   (a) An individual licensee shall:
      (i) evidence having completed education as required by
          Subsection R162-2c-204(3);
      (ii) submit to the division the jurisdiction-specific
          documents and information required by the nationwide
          database; and
      (iii) submit through the nationwide database:
          (A) a request for renewal, if renewing or reinstating a
              license; or
          (B) a request for a new license, if reapplying; and
          (iv) pay all fees as required by the division and by
              the nationwide database, including all applicable late fees.
   (b) An entity licensee shall:
      (i) submit through the nationwide database a request
          for renewal;
      (ii) submit to the division the jurisdiction-specific
          documents and information required by the nationwide
          database;
      (iii) renew the registration of any branch office or other
          trade name registered under the entity license; and
      (iv) pay through the nationwide database all fees,
          including all applicable late fees, required by the division and by
          the nationwide database.

R162-2c-205. Notification of Changes.
(1) An individual licensee who is registered with the
    nationwide database shall:
    (a) name of licensee;
    (i) name of licensee;
    (ii) contact information for licensee, including:
        (A) mailing address;
        (B) telephone number(s); and
        (C) telephone number(s); and
        (D) e-mail address(es);
        (ii) sponsoring entity; and
        (iv) license status (sponsored or non-sponsored); and
        (b) pay all change fees charged by the national database
           and the division.
    (2) An entity licensee shall:
        (a) enter into the national database any change in the
            following:
            (i) name of licensee;
            (ii) contact information for licensee, including:
                (A) mailing address;
                (B) telephone number(s); and
                (C) telephone number(s); and
                (D) e-mail address(es);
                (ii) sponsoring entity; and
                (iv) license status (sponsored or non-sponsored); and
                (b) pay all change fees charged by the national database
                   and the division.

R162-2c-209. Sponsorship.
(1) A mortgage loan originator who is sponsored by an
    entity may operate and advertise under the name of:
    (a) the entity;
    (b) a branch office registered under the license of the
        entity; or
    (c) another trade name registered under the license of the
        entity.
(2) A mortgage loan originator who operates or advertises
    under a name other than that of the entity by which the mortgage
    loan originator is sponsored:
    (a) shall exercise due diligence to verify that the name
        being used is properly registered under the entity license; and
        (b) shall not be immune from discipline if the individual
            conducts the business of residential mortgage loans on behalf of
            more than one entity, in violation of Section 61-2c-209(4)(b)(iii).
(3) An individual who holds a license as a mortgage loan
    originator may perform loan processing activities regardless of
    whether:
    (a) the individual's license is sponsored by a licensed
        entity at the time the loan processing activities are performed;
        or
    (b) the individual is employed by a licensed entity.

R162-2c-301a. Unprofessional Conduct.
(1) Mortgage loan originator.
   (a) Affirmative duties. A mortgage loan originator who
       fails to fulfill any affirmative duty shall be subject to discipline
       under Sections 61-2c-401 through 405. A mortgage loan
       originator shall:
       (i) solicit business and market products solely in the name
           of the mortgage loan originator's sponsoring entity;
       (ii) conduct the business of residential mortgage loans
           solely in the name of the mortgage loan originator's sponsoring
           entity;
       (iii) remit to any third party service provider the fee(s)
           that have been collected from a borrower on behalf of the third
           party service provider, including:
           (A) appraisal fees;
           (B) inspection fees;
           (C) credit reporting fees; and
           (D) insurance premiums;
       (iv) turn all records over to the sponsoring entity for
           proper retention and disposal; and
       (v) comply with a division request for information within
           10 business days of the date of the request.
   (b) Prohibited conduct. A mortgage loan originator who
       engages in any prohibited activity shall be subject to discipline
       under Sections 61-2c-401 through 405. A mortgage loan
       originator may not:
       (i) charge for services not actually performed;
       (ii) require a borrower to pay more for third party services
           than the actual cost of those services;
       (iii) withhold, without reasonable justification, payment
           owed to a third party service provider in connection with the
           business of residential mortgage loans;
       (iv) alter an appraisal of real property; or
       (v) unless acting under a valid real estate license and not
           under a mortgage license, perform any act that requires a real
           estate license under Title 61, Chapter 2f, including:
           (A) providing a buyer or seller of real estate with a
               comparative market analysis;
           (B) assisting a buyer or seller to determine the offering
               price or sales price of real estate;
           (C) representing or assisting a buyer or seller of real estate
               in negotiations concerning a possible sale of real estate;
           (D) advertising the sale of real estate by use of any
               advertising medium;
           (E) preparing, on behalf of a buyer or seller, a Real Estate
               Purchase Contract, addendum, or other contract for the sale of
               real property; or
           (F) altering, on behalf of a buyer or seller, a Real Estate
               Purchase Contract, addendum, or other contract for the sale of
               real property.
       (c) A mortgage loan originator does not engage in an
           activity requiring a real estate license where the mortgage loan
           originator:
           (i) offers advice about the consequences that the terms of
               a purchase agreement might have on the terms and availability
of various mortgage products; 
(ii) owns real property that the mortgage loan originator offers "for sale by owner"; or 
(iii) advertises mortgage loan services in cooperation with a "for sale by owner" seller where the advertising clearly identifies:  
(A) the owner's contact information; 
(B) the owner's role; 
(C) the mortgage loan originator's contact information; and 
(D) the specific mortgage-related services that the mortgage loan originator may provide to a buyer; or 
(iv) advertises in conjunction with a real estate brokerage where the advertising clearly identifies the:  
(A) contact information for the brokerage; 
(B) role of the brokerage; 
(C) mortgage loan originator's contact information; and 
(D) specific mortgage-related services that the mortgage loan originator may provide to a buyer. 
(2) Lending manager. 
(a) Affirmative duties. A lending manager who fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(b) An LM who is designated in the nationwide database as the principal lending manager of an entity shall: 
(i) be accountable for the affirmative duties outlined in Subsection (1)(a); 
(ii) provide to all sponsored mortgage loan originators and unlicensed staff specific written policies as to their affirmative duties and prohibited activities, as established by:  
(A) federal law governing residential mortgage lending; 
(B) state law governing residential mortgage lending and including the Utah Residential Mortgage Practices Act; and 
(C) administrative rules promulgated by the division under authority of the Utah Residential Mortgage Practices Act; 
(iii) if acting as a PLM or BLM, exercise reasonable supervision over all sponsored mortgage loan originators and over all unlicensed staff working from the licensee's office by:  
(A) directing the details and means of their work activities; 
(B) requiring that they read and agree to comply with the Utah Residential Mortgage Practices and Licensing Act and the rules promulgated thereunder; 
(C) requiring that they conduct all residential mortgage loan business in the name of the sponsoring entity; and 
(D) prohibiting unlicensed staff from engaging in any activity that requires licensure; 
(iv) establish and enforce written policies and procedures for ensuring the independent judgment of any underwriter employed by the PLM's sponsoring entity; 
(v) establish and follow procedures for responding to all consumer complaints; 
(vi) personally review any complaint relating to conduct by a sponsored mortgage loan originator or unlicensed staff member that might constitute a violation of federal law, state law, or division administrative rules; 
(vii) establish and maintain a quality control plan that: 
(A) complies with HUD/FHA requirements; 
(B) complies with Freddie Mac and Fannie Mae requirements; or 
(C) includes, at a minimum, procedures for:  
(I) performing pre-closing and post-closing audits of at least ten percent of all loan files; and 
(II) taking corrective action for problems identified through the audit process; 
(viii) establish, maintain, and enforce written policies and procedures to ensure the independent judgment of any underwriter employed by the sponsoring entity, whether sponsored from the principal entity location or a branch office; and 
(B) take corrective action for problems identified through the underwriting process; and 
(ix) review for compliance with applicable federal and state laws all advertising and marketing materials and methods used by:  
(A) the PLM's sponsoring entity; and 
(B) the entity's sponsored mortgage loan originators; and 
(ix)(A) actively supervise: 
(I) any ALM sponsored by the entity; and 
(II) any BLM who is assigned to oversee the mortgage loan origination activities of a branch office; and 
(B) remain personally responsible and accountable for adequate supervision of all sponsored mortgage loan originators, unlicensed staff, and entity operations throughout all locations. 
(c) An LM who is designated as a branch lending manager in the nationwide database shall: 
(i) work from the branch office the LM is assigned to manage; 
(ii) personally oversee all mortgage loan origination activities conducted through the branch office; and 
(iii) personally supervise all mortgage loan originators and unlicensed staff affiliated with the branch office. 
(d) Prohibited conduct. An LM who engages in any prohibited activity shall be subject to discipline under Sections 61-2c-401 through 405. 
(3) Mortgage entity. 
(a) Affirmative duties. A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(b) Prohibited conduct. A mortgage entity who engage in any prohibited activity shall be subject to discipline under Sections 61-2c-401 through 405. 
(c) An LM who is designated as a branch lending manager in the nationwide database shall: 
(i) work from the branch office the LM is assigned to manage; 
(ii) personally oversee all mortgage loan origination activities conducted through the branch office; and 
(iii) personally supervise all mortgage loan originators and unlicensed staff affiliated with the branch office. 
(d) Prohibited conduct. A mortgage entity who engages in any prohibited activity shall be subject to discipline under Sections 61-2c-401 through 405. 
(e) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(f) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(g) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(h) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(i) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(j) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(k) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(l) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(m) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(n) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(o) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(p) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(q) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(r) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(s) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(t) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(u) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(v) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(w) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(x) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(y) A mortgage entity that fails to fulfill any affirmative duty shall be subject to discipline under Sections 61-2c-401 through 405. 
(z) Any BLM who is assigned to oversee the mortgage loan origination activities of a branch office. 
(A) The division shall report in the nationwide database pursuant to Section 61-2c-401.
profession; the purpose of solicitation; instruction; during the 10-minute break that is permitted during each hour of mortgage loan originators at the school during class time or school; course by taking an examination in lieu of attending the course; the minimum attendance requirements; without renewing; school certification and without renewing; 203(1)(b)(vi) through (ix); to that student the information outlined in R162-2c-61-2c-401 through 405. A school may not: prohibited activity shall be subject to discipline under Sections prohibited activity shall be subject to discipline under Sections 10 business days of the date of the request. (b) Prohibited conduct. An instructor who engages in any prohibited activity shall be subject to discipline under Sections 61-2c-401 through 405. An instructor may not: (i) continue to teach any course after the instructor's certification has expired and without renewing the instructor's certification; or (ii) continue to teach any course after the course has expired and without renewing the course certification. 

R162-2c-301b. Employee Incentive Program. (1) (a) Under this Subsection R162-2c-301b, a licensed entity may pay an incentive to a mortgage loan originator who is sponsored by the entity and licensed in: (i) Utah; or (ii) another state. (b) A licensed entity may not pay an incentive to an unlicensed employee. 

(2) A PLM or entity that uses an incentive program shall: (a) prior to paying any incentive to an individual, specifically describe in the individual's contract for employment: the methodology by which any incentive will be calculated, including the limitation specified in Subsection (2)(b); and (ii) the circumstances under which an incentive will be paid, including the limitation specified in this Subsection (2)(c); and (b) limit the dollar amount or value of any single incentive to $300 or less; (c) limit the sponsored mortgage loan originator to receiving no more than three incentive payments in a calendar year; and (d) keep complete records of all incentive payments made, including: (A) borrower name; (B) property address; (C) transaction closing date; (D) date of incentive payment; (E) name of employee receiving incentive payment; and (F) amount paid; and (ii) make such records available to the division for audit or inspection upon request. 

(3) Before paying an incentive to a mortgage loan originator who is not licensed in Utah, the PLM or entity shall ensure that the individual did not: (a) solicit or advertise to the client regarding financing for a Utah property; or (b) perform any other activity that constitutes the business of residential mortgage loans pursuant to Section 61-2c-102(1)(h).
R162-2c-302. Requirements for Record Retention and Disposal.

(1) Record Retention.
   (a) An entity licensed under the Utah Residential Mortgage Practices Act shall maintain and safeguard for the period set forth in Section 61-2c-302 the following records:
      (i) application forms, which include, but are not limited to:
          (A) the initial 1003 form, signed and dated by the loan originator; and
          (B) the final 1003 form, signed and dated by the loan originator;
      (ii) disclosure forms;
      (iii) truth-in-lending forms;
      (iv) credit reports and the explanations therefor;
      (v) conversation logs;
      (vi) verifications of employment, paycheck stubs, and tax returns;
      (vii) proof of legal residency, if applicable;
      (viii) appraisals, appraisal addenda, and records of communications between the appraiser and the registrant, licensees, and lenders;
      (ix) underwriter denials;
      (x) notices of adverse action;
      (xi) loan approval;
      (xii) name and contact information for the borrower in the transaction;
      (xiii) pre-qualification and pre-approval letters; and
      (xiv) all other records required by underwriters involved with the transaction or provided to a lender.
   (b) Records may be maintained electronically if the storage system complies with Title 46 Chapter 04, Utah Uniform Electronic Transactions Act.
   (c) A licensed entity shall make all records available to the division pursuant to Section 61-2c-302(3).
   (d) An individual who terminates sponsorship with an entity shall turn over to the entity any records in the individual's possession at the time of termination.

(2) Record Disposal. A person who disposes of records at the end of the retention period shall destroy personal information by shredding, erasing, or otherwise making the information indecipherable.

(3) Responsible Party.
   (a) If a licensed entity is actively engaged in the business of residential mortgage loans, the PLM is responsible for proper retention, maintenance, safeguarding, and disposal of records.
   (b) If a licensed entity ceases doing business in Utah, the control person(s) as of its last day of operation are responsible for proper retention, maintenance, safeguarding, and disposal of records.


(1) Request for agency action.
   (a) If completed in full and submitted in compliance with the rules promulgated by the division, the following shall be deemed a request for agency action under Utah Administrative Procedures Act, Section 63G-4-102, et seq., even if submitted in compliance with this Subsection (1)(b):
      (i) a complaint against a licensee; and
      (ii) a request that the division commence an investigation or a disciplinary action against a licensee.
   (2) An adjudicative proceeding conducted subsequent to the issuance of a cease and desist order shall be conducted as a formal adjudicative proceeding.
   (3) Other adjudicative proceedings.
      (a) All adjudicative proceedings as to any matter not specifically designated as requiring a formal adjudicative proceeding shall be designated as formal or informal in the Division's notice of agency action or notice of proceeding, as applicable. These proceedings shall include:
         (i) a proceeding on an original or renewal application for a license;
         (ii) a proceeding on an original or renewal application for a school, instructor, or course certification; and
         (iii) except as provided in Section 63G-4-502, a proceeding for disciplinary action commenced by the division pursuant to Section 63G-4-201(2) following investigation of a complaint.
      (b) A hearing shall be held in an informal adjudicative proceeding only if required or permitted by the Utah Residential Mortgage Practices and Licensing Act or by these rules.
      (c) A party to a proceeding may move the presiding officer to convert the proceeding to a formal or informal adjudication pursuant to Utah Code Section 63G-4-202(3).
   (4) Hearings not allowed. A hearing may not be held in the following informal adjudicative proceedings:
      (a) the issuance of an original or renewed license when the application has been approved by the division;
      (b) the issuance of an original or renewed school certification, instructor certification, or course certification when the application has been approved by the division;
      (c) the issuance of any interpretation of statute, rule, or order, or the issuance of any written opinion or declaratory order determining the applicability of a statute, rule or order, when enforcement or implementation of the statute, rule or order lies within the jurisdiction of the division;
      (d) the denial of an application for an original or renewed license on the ground that it is incomplete;
      (e) the denial of an application for an original or renewed school, instructor, or course certification on the ground that it does not comply with the requirements stated in these rules; or
      (f) a proceeding on an application for an exemption from a continuing education requirement.
   (5) Hearings required. A hearing before the commission shall be held in the following circumstances:
      (a) a proceeding commenced by the division for disciplinary action pursuant to Section 61-2c-402 and Section 63G-4-201(2);
      (b) an appeal of a division order denying or restricting a license; and
      (c) an application that presents unusual circumstances such that the division determines that the application should be heard by the commission.
   (6) Procedures for hearings in informal adjudicative proceedings.
      (a) The division director shall be the presiding officer for any informal adjudicative proceeding unless the matter has been delegated to the chairperson of the commission or an administrative law judge.
      (b) All informal adjudicative proceedings shall adhere to procedures as outlined in:
          (i) Utah Administrative Procedures Act Title 63G, Chapter 4;
          (ii) Utah Administrative Code Section R151-4 et seq.; and
(iii) the rules promulgated by the division.

(c) Except as provided in Subsection 7(b), a party is not required to file a written answer to a notice of agency action from the division in an informal adjudicative proceeding.

(d) In any proceeding under this Subsection, the commission and the division may at their discretion delegate a hearing to an administrative law judge or request that an administrative law judge assist the commission and the division in conducting the hearing. Any delegation of a hearing to an administrative law judge shall be in writing.

(e) Upon the scheduling of a hearing by the division and at least 30 days prior to the hearing, the division shall, by first class postage pre-paid delivery, mail to the address last provided to the division pursuant to Section 61-2c-106 or Subsection R162-2c-201, as applicable, written notice of the date, time, and place scheduled for the hearing.

(f) Formal discovery is prohibited.

(g) The division may issue subpoenas or other orders to compel production of necessary and relevant evidence:

(i) on its own behalf; or
(ii) on behalf of a party where:
(A) the party makes a written request;
(B) assumes responsibility for effecting service of the subpoena; and
(C) bears the costs of the service, any witness fee, and any mileage to be paid to the witness.

(h) Upon ordering a licensee to appear for a hearing, the division shall provide to the licensee the information that the division will introduce at the hearing.

(i) The division shall adhere to Title 63G, Chapter 2, Government Records Access and Management Act in addressing a request for information obtained by the division through an investigation.

(j) The division may decline to provide a party with information that it has previously provided to that party.

(k) Intervention is prohibited.

(l) Hearings shall be open to all parties unless the presiding officer closes the hearing pursuant to:

(i) Title 63G, Chapter 4, the Utah Administrative Procedures Act; or
(ii) Title 52, Chapter 4, the Open and Public Meetings Act.

(m) Upon filing a proper entry of appearance with the division pursuant to R151-4-110(1)(a), an attorney may represent a respondent.

(7) Additional procedures for disciplinary proceedings.

(a) The division shall commence a disciplinary proceeding by filing and serving on the respondent:

(i) a notice of agency action;
(ii) a petition setting forth the allegations made by the division;
(iii) a witness list, if applicable; and
(iv) an exhibit list, if applicable.

(b) Answer.

(i) At the time the petition is filed, the presiding officer, upon a determination of good cause, may require the respondent to file an answer to the petition by so ordering in the notice of agency action.

(ii) The respondent may file an answer, even if not ordered to do so in the notice of agency action.

(iii) Any answer shall be filed with the division within thirty days after the mailing date of the notice of agency action and petition.

(c) Witness and exhibit lists.

(i) The division shall provide its witness and exhibit list to the respondent at the time it mails its notice of hearing.

(ii) The respondent shall provide its witness and exhibit list to the division no later than thirty days after the mailing date of the division's notice of agency action and petition.

(iii) Any witness list shall contain:

(A) the name, address, and telephone number of each witness; and
(B) a summary of the testimony expected from each witness.

(iv) Any exhibit list:
(A) shall contain an identification of each document or other exhibit that the party intends to use at the hearing; and
(B) shall be accompanied by copies of the exhibits.

(d) Pre-hearing motions.

(i) Any pre-hearing motion permitted under the Administrative Procedures Act or the rules promulgated by the Department of Commerce shall be made in accordance with those rules.

(ii) The division director shall receive and rule upon any pre-hearing motions.


In reviewing a request to convert a revocation to a suspension pursuant to Section 61-2c-402(4)(a):

(1) The commission may not convert a revocation that was based on a felony conviction involving fraud, misrepresentation, deceit or dishonesty, breach of trust, or money laundering.

(2) The commission may consider converting a revocation that was based on other criminal history, including:

(a) a plea in abeyance, diversion agreement, or similar disposition of a felony charge; and
(b) a misdemeanor offense, regardless of the nature of the charge or the disposition of the case.


(1) Thirty months of full-time experience in the following activities shall be considered equivalent to one year of experience as a first-lien residential mortgage loan originator:

(a) loan underwriter;
(b) mortgage loan manager;
(c) loan processor;
(d) certified mortgage prelicensing instructor; and
(e) second-lien residential loan originator.

(2) An applicant who wishes to receive experience credit under this Subsection R162-2c-501a, but who cannot demonstrate experience equivalent to a full year of first-lien residential mortgage loan origination shall:

(a) be awarded experience credit as deemed appropriate by the division; and
(b) complete the experience requirement through additional experience as a first-lien residential mortgage loan originator, as determined by the division.

R162-2c-501b. Optional Experience Points Table.

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<td>APPENDIX 3 - OPTIONAL EXPERIENCE TABLE</td>
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<td>(5) Second-lien residential loan originator</td>
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KEY: Residential mortgage, loan origination, licensing, enforcement
R174. Communications Authority Board (Utah), Administration.

R174-1. Utah 911 Advisory Committee.

R174-1-1. Purpose.
The purpose of this rule is to outline the operation of the committee and procedures whereby the committee shall award funds to Public Safety Answering Points (PSAPs) and Dispatch Centers throughout the State of Utah for the establishment and maintenance of a statewide unified E-911 emergency system, and to establish the framework to provide grants from the Computer Aided Dispatch (CAD) Restricted Account.

This rule is authorized by Section 63H-7a-302(5), and Section 63H-7a-204(11).

(1) Definitions used in the rule are defined in Section 69-2-2.

(2) In addition:
(a) "applicant" means a Public Safety Answering Point (PSAP) submitting a grant application;
(b) "Authority" means the Utah Communications Authority established in Section 67H-7a-201;
(c) "Board" means the Utah Communications Authority Board established in Section 67H-7a-203;
(d) "CAD2CAD Interface" means a component to share CAD data between disparate CAD systems on a statewide or regional basis;
(e) "committee" means the 911 Advisory Committee established in Section 63H-7a-307.
(f) "grant" means an appropriation of funds from the restricted Unified Statewide Emergency Service Account created in Section 63H-7a-303 or the Computer Aided Dispatch Restricted Account created in Section 63H-7a-303;
(g) "PSAP" means a public safety answering point as defined in Section 69-2-2(7).
(h) "Program" means the defined activities funded by the Unified Statewide 911 Emergency Service Account in Section 63H-7a-304 or the defined activities funded by the Computer Aided Dispatch Restricted Account in Section 63H-7a-303(2); and
(i) "State" means the state of Utah.

(1)(a) A chairperson shall be elected as provided in Section 63H-7a-307(3)(a) at the first meeting of each calendar year.

(b) The committee shall also elect a vice-chairperson at that time to assist the chairperson with administrative duties.

(2)(a) The committee shall meet monthly unless circumstances otherwise dictate.

(b) Members of the committee may participate in the meeting by electronic means such as internet connection or a phone bridge.

R174-1-5. Grant Process.
(1)(a) A PSAP seeking a grant from the Unified Statewide 911 Emergency Service Account or the Computer Aided Dispatch Restricted Account shall make application to the committee using the Utah 911 Committee Grant Application forms.

(b) The application must include:
(i) a description of all equipment or services that may be purchased with the grant;
(ii) a list of vendors and contractors who may be used to provide equipment or services;
(iii) evidence that the PSAP has used a competitive process when procuring equipment or services;
(iv) a complete narrative justifying the need for the grant;
(v) if applying for a grant from the Computer Aided Dispatch Restricted Account, a description of how the project fulfills the purposes outlined in 63H-7a-303;
(vi) a description of any other funding sources that may be used to pay for the acquisition of equipment, construction of facilities or services;
(vii) additional information as requested by the committee; and
(viii) the signature of the authorized agency official.
(2)(a) Any PSAP intending to apply for a grant shall submit a notice of intent to Agency staff prior to the beginning of the calendar year for consideration in the next budget cycle.

(b) PSAPs that submit a notice of intent may receive priority over PSAPs that do not submit a notice of intent prior to making a grant application.

(3)(a) The committee requires a 30-day review period to consider grant application submissions.

(i) In cases of extenuating circumstances, a PSAP may request that the committee shorten the 30-day review period and consider the application at its next regularly scheduled meeting.

(ii) The request for a shorter review period shall be made in writing, and explain the extenuating circumstances that justify the expedited consideration of the grant application.

(b) Following the 30-day review period, a representative from the PSAP making the application shall be present, in person or by electronic means, at the next regularly scheduled committee meeting to present the grant application.

(4) PSAPs in the third through sixth class counties may apply for grants that enhance 911 emergency services. The committee shall consider these applications on a case-by-case basis.

(1) In order to be eligible for a grant, a PSAP shall comply with all of the requirements found in Title 63H Chapter 7a Part 3; Title 53, Chapter 10, Part 6; and Title 69, Chapter 2.

(2)(a) When determining which PSAPs may receive grants, the committee shall give priority to 911 projects that:

(i) enhance public safety by providing a statewide, unified911 emergency system;

(ii) include a maintenance package that extends the life of the 911 system;

(iii) increase the value of the 911 system by ensuring compatibility with emerging technology;

(iv) replace equipment which is no longer reliable or functioning; and

(v) include a local share of funding according to the following formula:

(a) PSAPs in a county of the first class that pay at least 30% of the total cost of the project;

(b) PSAPs in a county of the second class that pay at least 20% of the total cost of the project; and

(c) PSAPs in a county of the third through sixth class that pay up to 10% of the total cost of the project.

(3) Eligible CAD functional elements - Refer to Section R174-1-8, Attachment A -- Eligible CAD Functional Elements.

(a) In the case of an award from the Computer Aided Dispatch Restricted Account, PSAPs shall pay a grant match of 20% regardless of class.

(b) If a grant application includes equipment that utilizes geographical information systems or geo-positioning systems, the PSAP shall consult with the State Automated Geographic Reference Center (AGRC) in the Division of Integrated Technology of the Department of Technology Services.

(c) When economically feasible and advantageous to the individual PSAPs, the committee may negotiate with vendors on behalf of the PSAPs as a group.

(d) Where applicable, PSAPs shall provide evidence from
the Bureau of Emergency Medical Services (BEMS) that they are a Designated Emergency Medical Dispatch Center.

R174-1-7. Awarding a Grant.
(1) The recommendation to award a grant shall be made by a majority vote of the committee.
(2) The committee may only recommend grants for the purchase of equipment or the delivery of services in an amount which is equal to, or less than, the amount that would be paid to a State vendor or contractor.
(3)(a) All grant awards shall be memorialized in a contract between the Authority and the grant recipient.
(b) Each contract shall include the following conditions:
(i) the state or local entity shall agree to participate in the statewide 911 data management system sponsored by the committee;
(ii) the grant may be used only for the purposes specified in the application; and
(iii) the grant shall be de-obligated if the state or local entity breaches the terms of the contract.
(4)(a) Unspent grant funds shall be automatically de-obligated within one year from the approval of the original grant.
(b) A PSAP may request a time extension to spend grant funds in extenuating circumstances.
(i) The request shall be made in writing and explain the extenuating circumstances that justify additional time to spend the grant funds.
(ii) The committee shall recommend the approval or denial of the request by a majority vote.

(i) Hardware: Servers and other hardware are eligible for full reimbursement when the equipment is required to support the core CAD functionality. New CAD required hardware that also supports associated functions such as Records Management Systems is eligible for reimbursement at the apportioned rate of documented use.
(ii) Software: CAD software fulfilling the core missions of call entry, address verification, unit recommendation, dispatching and tracking of units, and mapping. Eligible items include:
(a) Core System to support CAD (apportioned to actual cost of modules to support CAD)
(b) CAD application
(c) Geo-base address verification
(d) Mapping
(e) Automatic Vehicle Location
(f) Unit Recommendations or Response Plans
(g) E911 copy-over
(h) Interfaces to closely related 3rd party applications (medical/fire/police card system, fire department paging system, or UCJIS)
(i) Premise (apportioned at 50%)
(iii) Professional Services: (installation, configuration, etc.) apportioned for eligible items.
(iv) Maintenance: Ineligible other than CAD2CAD interface.
(v) Database Merging/Conversion: Eligible for CAD data merging/conversion, apportioned at 50% if RMS data is also included in the merge/conversion.
(vi) Ineligible software items include, but are not limited to:
(a) RMS related modules
(b) System dashboards or monitoring
(c) Aerial photography
(d) Equipment tracking
(e) Personnel tracking
(f) Imaging
(g) Pin-mapping or statistics packages
R277. Education, Administration.
R277-100. Rulemaking Policy.
R277-100-1. Definitions.
A. "Board" means the Utah State Board of Education.
B. "Bulletin" means the Utah State Bulletin.
C. "DAR" means the State Division of Administrative Rules.
D. "Effective date" means the date on which a proposed rule becomes enforceable.
E. "Hearing" means an administrative rulemaking hearing.
F. "LEA" means a local education agency, including local school boards/public school districts, charter schools, and, for purposes of this rule, the Utah Schools for the Deaf and the Blind.
G. "Leadership Committee" means the Executive Committee of the Board as defined in Board Bylaws.
H. "Publication date" means the date of the Bulletin in which the rule or summary of the rule is printed.
I. "Rule"
   (1) means a statement made by the Board that applies to a general class of persons, rather than specific persons and:
      (a) implements or interprets a statutory policy;
      (b) prescribes the policy of the Board in policy consistent with Section 53A-1-401(3); or
      (c) prescribes the administration of the Board's functions or describes its organization, procedures, and operations.
   (2) does not include declaratory orders under Section 63G-4-503.
J. "Standing committee" means a committee consisting of Board members appointed by the Board Leadership Committee.
K. "Superintendent" means the State Superintendent of Public Instruction or the Superintendent's designee.
L. "USOE" means the Utah State Office of Education.
M. "USOR" means the Utah State Office of Rehabilitation.

R277-100-2. Authority and Purpose.
A. This rule is authorized by Utah Constitution Article X, Section 3 which vests the general control and supervision of public education in the Board, by Section 53A-1-401 et seq., the Utah Administrative Rulemaking Act, which specifies procedures for state agencies to follow in making rules, and by Section 53A-1-401(3) which authorizes the Board to adopt rules in accordance with its responsibilities.
B. The purpose of this rule is to conform the rulemaking procedures of the Board and divisions supervised by the Board to those required under the Utah Administrative Rulemaking Act.

R277-100-3. Initiation, Amendment, or Repeal of a Rule.
A. The Board may make, amend, or repeal rules.
   (1) Rulemaking is required by the Board when:
      (a) explicitly or implicitly required by statutory or federal mandate; and either:
      (b) Board action affects a class of persons; or
      (c) Board action affects the operations of another agency, except as provided in Section R277-100-3A(2)(c).
   (2) Rulemaking is not required by the Board when:
      (a) a procedure or standard is already described in statute;
      (b) Board action affects an individual person, not a class of persons;
      (c) Board action concerns only the internal management of the Board, USOR, or USOE;
      (d) the Board or Agency action is a grammatical or other insignificant revision that does not affect policy or the application of Board decisions; or
      (e) the Board or Agency action meets the standards of Section 63G-3-201(4).
B. Public Petition
   (1) Any person may petition the Board to make, amend, or repeal a rule. The petition shall contain the name and address of the person submitting the rule, a written copy of the proposal, a statement concerning the Board's legal authority to act, and the reasons for the proposal. The petition is submitted to the Superintendent.
   (2) The Superintendent reviews petitions prior to consideration by the Board. Within 30 days after receiving a petition, the Superintendent does one of the following:
      (a) Notifies the petitioner that the petition has been denied and gives reasons for the denial; or
      (b) Notifies the petitioner that the petition has been accepted, and specifies a date on which rulemaking procedures will be initiated. Changes in the petitioner's proposal suggested by the Superintendent are included in the notice.
   (3) A petitioner may appeal a decision by the Superintendent by sending a signed request for consideration of the appeal, including a copy of the original proposal and copies of correspondence with the Superintendent, if any, to the Chair of the Board. If the Board votes to review the proposal, it is scheduled for a future meeting of the Board. The decision of the Board is final.

R277-100-4. Procedures for Making, Amending, or Repealing a Rule.
A. Regular Rules
   (1) Prior to submitting a proposed rule to the Board, the Superintendent shall ensure that reasonable efforts have been made to solicit information from LEA officials, professional associations, and other affected parties concerning the need for, and content of, the proposed rule.
   (2) Upon receiving notice of a proposed rule, the Leadership Committee of the Board assigns the proposed rule to a standing committee or to the entire Board.
   (3) If a Board standing committee reads a proposed rule initially, the rule shall be read a second time before the entire Board and the second reading shall include discussion of the standing committee report; and
   (4) After the entire Board reads a proposed rule, the Board may choose to:
      (a) consider the rule again at a future meeting with revisions incorporating Board suggestions, by directing the Superintendent to change the proposed rule;
      (b) receive notice of the proposed rule in its final form on the next Board agenda, by directing the Superintendent to put the rule with its effective date on the consent calendar for the Board's next meeting;
      (c) allow the rule to become effective 30 days after publication in the State Bulletin if the proposed rule is not rewritten to incorporate public comments or suggestions, by directing the Superintendent to send DAR notice of an effective date for the proposed rule. The date shall be no fewer than 30 days nor more than 90 days after the publication date of the proposed rule; or
      (d) direct the Superintendent to take no further action on the rule.
   (5) Following the Board's approval of a proposed rule, the Board directs the Superintendent to prepare a rule analysis form and file the form and a copy of the proposed rule with DAR.
   The Superintendent shall also send a copy of the proposed rule or make the rule available electronically to:
      (a) persons who have filed a timely request with the Superintendent;
      (b) school district superintendents and charter school directors;
      (c) persons who must be given notice by statutory or federal mandate; and
      (d) other persons who, in the judgment of the Superintendent, should receive notice.
   (6) The Board allows at least 30 days after publication in
the Bulletin for public comment on the proposed rule. The Superintendent maintains a file containing a copy of the proposed rule and the rule analysis form, and makes the file available to the public during the regular business hours of the USOE upon request. Written comments, notes on oral comments, information received electronically, and hearing records, if any, are kept in the file.

(b) Hearings may be held by the Board as described in Section R277-100-6. (c) The Board may follow Sections R277-100-4B or R277-100-4C to amend a rule after reviewing public comment.

(d) During the 30-day comment period, the Board may direct the Superintendent to take no further action on a rule. The proposed rule automatically expires 90 days after its publication date.

B. Nonsubstantive Changes in a Rule

(1) Nonsubstantive changes may be made in a rule under this section both before and after the effective date of the rule.

(2) A change is nonsubstantive if, in the opinion of the Superintendent, it does not affect Board policy, application of the rule, or results of Board action under the rule.

(3) To enact a nonsubstantive change, the Superintendent prepares a copy of the new version of the rule and files it with the DAR. The new version is effective upon filing.

C. Substantive Changes in a Proposed Rule

The Board may make a change in a previously published proposed rule prior to its effective date. The Board directs the Superintendent to:

(1) prepare a new rule analysis form describing the change, and file it with a copy of the revised proposal with DAR; and

(2) notify DAR of the effective date of the revised rule. The rule will automatically become effective 30 days after its new publication date if no other date is specified.

D. Emergency Rules

(1) An emergency rule may be adopted under this section if the Superintendent finds that delay resulting from following normal procedures will:

(a) result in imminent peril to the public health, safety or welfare;

(b) cause an imminent budget reduction because of budget restraints or federal requirements; or

(c) place the Board in violation of federal or state law.

(2) The Superintendent notifies the Board Chair of the need to enact an emergency rule.

(3) If the Board Chair concurs in the recommendation, the Superintendent:

(a) prepares and files a copy of the proposed emergency rule and the rule analysis form with DAR, stating specific reasons for the adoption of the rule;

(b) notifies DAR of the effective date and the lapsing date for the proposed emergency rule. If no effective date is specified, the proposed emergency rule lapses 120 days after the filing date. No emergency rule may remain in effect for more than 120 days; and

(c) mails a copy of the rule analysis form to the members of the Board and to persons specified in Section R277-100-4A(5).

R277-100-5. Formal Adoption by the Board of Procedures, Handbooks, and Manuals, and Reference to those Documents in Rules.

A. Under Board direction, divisions under the supervision of the Board, periodically develop or amend various policy manuals or policy handbooks which may not necessarily qualify to be rules or are not suitable for the normal rulemaking procedures. These shall be presented to the Board for purposes of formal adoption or amendment.

B. LEAs shall have electronic access to such documents which are to be considered for adoption by the Board.

C. LEAs shall comply with the provisions of such documents, after the formal adoption or amendment by the Board of a USOE policy manual or policy handbook.

D. Following formal review by the Board, the Board's designation of a handbook, manual, or similar document as a policy manual or policy handbook is conclusive for purposes of this rule.

R277-100-6. Hearings.

A. When to hold hearings

(1) The Board may hold hearings during a regular or special meeting.

(2) The Board shall hold hearings if:

(a) required by state or federal law; or

(b) an affected agency, ten persons, or an organization having not fewer than ten members submits a written request for a hearing to the Superintendent not more than 15 days after the publication date of the proposed rule, amendment, or rule repeal.

The hearing shall be held within 30 days of receipt of the request.

B. Hearing Procedures

(1) Notice of hearing regarding proposed rules published in the Bulletin is provided by:

(a) publication of the hearing date, time, place, and subject matter in the Bulletin;

(b) posting of the notice of information contained on the rule analysis form in a place frequented by the public consistent with Title 52, Chapter 4, Open and Public Meetings Act;

(c) sending persons who receive rule analysis forms under Section R277-100-4A(5) written notice of any changes made in the notice information contained on the rule analysis form.

(d) giving further notice required by law or regulation; and

(e) sending notice to those requesting the hearing, if the hearing is requested under Section R277-100-6A(2)(b).

(2) Notice of hearings held prior to proposing the rule is given by:

(a) posting the hearing date, time, place, and subject in a place frequented by the public consistent with Title 52, Chapter 4, Open and Public Meetings Act; and

(b) providing the notice information to persons specified in Section R277-100-4A(1).

C. The Board may hold the hearing itself, or appoint any person who can fairly conduct the hearing, other than the Superintendent, to be the hearing officer. The hearing officer shall know rulemaking procedures, but may not be directly responsible for administering the rule.

D. Conducting the Hearing

(1) Upon opening the hearing, the hearing officer explains the purpose of the hearing and invites orderly, germane comment. The hearing officer may set time limits for speakers and otherwise control prudent use of time.

(2) The hearing officer rules on questions of relevance and redundancy. Oaths, cross-examination, and rules of evidence are not required. The hearing is conducted as an open, informal, orderly, and informative meeting.

(3) A person familiar with the rule at issue may be asked to be present at the hearing to respond to inquiries and to provide information.

(4) The hearing officer may invite written comment to be submitted at the hearing or within a reasonable time thereafter. Written comments shall include the name, address, and, if applicable, the organization represented by the person making the comments. Written comment or electronically received comment shall be appended to the hearing minutes.

E. The Record

(1) The hearing officer or a person appointed to take minutes records the name, address, and organization represented
by each person speaking at the hearing, and a brief summary of the remarks.

(2) In the alternative, a hearing may be recorded by audio or video.

(3) Hearing minutes, a hearing recording (if available), a copy of the proposed rule, written comments, the findings and recommendations of the hearing officer, the decision of the Board, and other pertinent documents constitute the record of the hearing. The record is maintained in a file available to the public at the USOE during regular business hours by appointment.

F. Findings and Recommendations

(1) The hearing officer makes written findings and recommendations, including any facts pertinent to the hearing, recommendations for Board action, and reasons for the recommendations.

(2) The hearing officer transmits the findings, recommendations, and the complete record of the hearing to the Board as soon as possible following the close of the hearing.

(3) When the Board conducts the hearing, the Chair prepares written findings, the decision, and reasons for the decision.

G. The Decision

(1) The Board issues a written decision as soon as possible after the close of the hearing and before the rule becomes effective. The decision states whether the proposed rule will be adopted, changed, or withdrawn; any alternative action such as whether a rule will be proposed on the subject matter of the hearing; and reasons for the decision. The written decision is included in the hearing record.

(2) If the hearing is held under Section R277-100-6A(2), the Board mails a copy of or sends electronically the decision to the person who requested the hearing.

H. A decision of the Board may be appealed to a district court.


A. Five Year Review

(1) The Board reviews each rule within five years of its effective date and at five year intervals thereafter.

(2) The Superintendent shall coordinate with DAR to ensure that all Administrative rules are adequately reviewed by the Board prior to the five year review deadline.

(3) All other paperwork shall be completed by the Superintendent to repeal or reenact the rules.

B. Declaratory Judgments on the Applicability of a Rule

(1) An interested person may petition the Board for a ruling on the applicability of a particular Board provision, rule, or order in a stated case by filing a petition for a declaratory judgment with the Superintendent.

(2) The petition shall contain the petitioner's name, address, and phone number; the Board provision, rule, or order; and a statement of the facts of the case. The petition shall be filed within six months of the application of the rule to the interested party or to a person represented by the interested party.

(3) Within 15 days of the filing of the petition, the Superintendent makes a recommendation to the Board regarding the applicability of the provision, rule, or order to the case.

(4) Prior to issuing a decision, the Board may:

(a) conduct a hearing on the matter under Section R277-100-6. The hearing shall begin no sooner than 15 days and no later than 45 days after receiving the petition; or

(b) appoint a staff member to conduct an investigation of the case. The investigator makes a recommendation to the Board as soon as possible after the close of the investigation.

(5) The Board notifies the petitioner by certified mail of its decision to conduct a hearing or investigation. Notice includes the time, date, and place of the hearing and the name of the hearing officer; or, in the case of an investigation, the name of the staff member responsible for conducting the investigation.

(6) The Board issues a ruling regarding the applicability of the provision, rule, or order within 60 days of the filing of the petition, or if a hearing is held, as soon as possible after the close of a hearing. The Board's ruling includes reasons for the decision and is sent by certified mail to the petitioner.

(7) The Superintendent maintains a complete copy of the Board's current rules for public inspection at the Superintendent's Office during regular business hours.

KEY: administrative procedures, rules and procedures
January 10, 2012 Art X Sec 3
Notice of Continuation September 28, 2016 53G-3-101 et seq. 53A-1-401(3)

A. "Board" means the Utah State Board of Education.
B. "Discipline" includes:
   (1) imposed discipline; and
   (2) self-discipline.
C. "Disciplinary student conduct" includes:
   (1) the grounds for suspension or expulsion described in
      Section 53A-11-904; and
   (2) the conduct described in Subsection 53A-11-908(2)(b).
D. "Emergency safety intervention" means the use of
   seclusionary time out or physical restraint when a student
   presents an immediate danger to self or others, and the
   intervention is not for disciplinary purposes.
E. "Functional Behavior Assessment (FBA)" means a
   systematic process of identifying problem behaviors and the
   events that reliably predict occurrence and non-occurrence of
   those behaviors and maintain the behaviors across time.
F. "Immediate danger" means the imminent danger of
   physical violence/aggression towards self or others likely to
   cause serious physical harm.
G. "Imposed discipline" means a code of conduct
   prescribed for the highest welfare of the individual and of the
   society in which the individual lives.
H. "LEA" or "local education agency" means a school
   district, charter school or, for purposes of this rule, the Utah
   Schools for the Deaf and the Blind.
I. "Physical restraint" means personal restriction that
   immobilizes or reduces the ability of an individual to move the
   individual's arms, legs, body, or head freely.
J. "Plan" means a school district-wide and school-wide
   written model for prevention and intervention for student
   behavior management and discipline procedures for students.
K. "Program" means instructional or behavioral programs
   including those provided by contract private providers under the
   direct supervision of public school staff, that receives public
   funding or for which the USEO has regulatory authority.
L. "Policy" means standards and procedures that include
   the provisions of Section 53A-11-901 and additional standards,
   procedures, and training adopted in an open meeting by a local
   board of education or charter school board that defines hazing,
   bullying, cyber-bullying, and harassment, prohibits hazing and
   bullying, requires annual discussion and training designed to
   prevent hazing, bullying, cyber-bullying, discipline, emergency
   safety interventions, and harassment among school employees
   and students, and provides for enforcement through employment
   action or student discipline.
M. "Qualifying minor" means a school-age minor who:
   (1) is at least nine years old; or
   (2) turns nine years old at any time during the school year.
N. "School" means any public elementary or secondary
   school or charter school.
O. "School board" means:
   (1) a local school board; or
   (2) a local charter board.
P. "School employee" means:
   (1) a school teacher;
   (2) a school staff member;
   (3) a school administrators; or
   (4) any other person employed, directly or indirectly, by an
      LEA.
Q. "Seclusionary time out" means that a student is:
   (1) placed in a safe enclosed area:
      (a) by school personnel; and
      (b) in accordance with the requirements of R392-200 and
         R710-4-3;
   (2) purposefully isolated from adults and peers; and
   (3) prevented from leaving, or reasonably believes that the
      student will be prevented from leaving, the enclosed area.
R. "Section 504 accommodation plan," required by
   Section 504 of the Rehabilitation Act of 1973, means a plan
   designed to accommodate an individual who has been
determined, as a result of an evaluation, to have a physical or
mental impairment that substantially limits one or more major
life activities.
S. "Self-Discipline" means a personal system of organized
   behavior designed to promote self-interest while contributing to
   the welfare of others.
T. "Superintendent" means the State Superintendent of
   Public Instruction or the Superintendent's designee.

R277-609. Authority and Purpose.

A. This rule is authorized by Utah Constitution Article X,
   Section 3, which vests general control and supervision of public
   education in the Board, Subsection 53A-1-401(3), which allows
   the Board to adopt rules in accordance with its responsibilities,
   Subsection 53A-1-402(1)(b) which requires the Board to
   establish rules concerning discipline and control, Section 53A-
   15-603, which requires the Board to adopt rules that require a
   local school board or governing board of a charter school to
   enact gang prevention and intervention policies for all schools
   within the board's jurisdiction, and Section 53A-11-901, which
directs local school boards and charter school governing boards
   to adopt conduct and discipline policies and directs the Board
to develop model policies to assist local school boards and
   charter school governing boards.
B. The purpose of this rule is to outline requirements for
   school discipline plans and policies. The written policies shall
   include direction to LEAs to develop, implement, and monitor
   the policies for the use of emergency safety interventions in all
   schools and for all students within each LEA's jurisdiction.

R277-609-2. LEA Responsibility to Develop Plans.

A. Each LEA or school shall develop and implement a
   board approved comprehensive LEA plan or policy for student
   and classroom management, and school discipline.
B. The plan described in R277-609-3A shall include:
   (1) the definitions of Section 53A-11-910;
   (2) written standards for student behavior expectations,
      including school and classroom management;
   (3) effective instructional practices for teaching student
      expectations, including self-discipline, citizenship, civic skills,
      and social skills;
   (4) systematic methods for reinforcement of expected
      behaviors and uniform methods for correction of student
      behavior;
   (5) uniform methods for at least annual school level data-
      based evaluations of efficiency and effectiveness;
   (6) an ongoing staff development program related to
      development of:
      (a) student behavior expectations;
      (b) effective instructional practices for teaching and
         reinforcing behavior expectations;
      (c) effective intervention strategies; and
      (d) effective strategies for evaluation of the efficiency and
         effectiveness of interventions;
   (7) procedures for ongoing training of appropriate school
      personnel in:
      (a) crisis intervention training;
      (b) emergency safety intervention professional
         development; and
      (c) LEA policies related to emergency safety interventions
         consistent with evidence-based practice;
   (8) policies and procedures relating to the use and abuse
      of alcohol and controlled substances by students;
   (9) policies and procedures related to bullying, cyber-
bullying, harassment, hazing, and retaliation consistent with requirements of R277-613; and
(10) policies and procedures for the use of emergency safety interventions for all students consistent with evidence-based practices including prohibition of:
(a) subject to the requirements of R277-609C, physical restraint except when a student:
(i) presents a danger of serious physical harm to self or others;
(ii) is destroying property;
(b) prone, or face-down, physical restraint; supine, or face-up, physical restraint;
(c) physical restraint that obstructs the airway of a student, or any physical restraint that adversely affects a student's primary mode of communication;
(d) mechanical restraint, except those protective, stabilizing or required by law, any device used by a law enforcement officer in carrying out law enforcement duties, including seatbelts or any other safety equipment when used to secure students during transportation;
(e) chemical restraint, except as:
(i) prescribed by a licensed physician, or other qualified health professional acting under the scope of the professional's authority under State law, for the standard treatment of a student's medical or psychiatric condition; and
(ii) administered as prescribed by the licensed physician or other qualified health professional acting under the scope of the professional's authority under state law;
(f) subject to the requirements of R277-609, seclusionary time out, except when a student presents an immediate danger of serious physical harm to self or others.
(g) for a student with a disability, emergency safety interventions written into a student's individualized education program (IEP), as a planned intervention, unless school personnel, the family, and the IEP team agree less restrictive means which meet circumstances described in R277-608-4 have been attempted, a FBA has been conducted, and a positive behavior intervention plan based on data analysis has been written into the plan and implemented; and
(11) the policies and procedures explicitly include all the requirements in this rule.

C(1) All physical restraint must be immediately terminated when student is no longer an immediate danger to self or others, or if student is in severe distress.

(2) The use of physical restraint shall be for the minimum time necessary to ensure safety and a release criteria (as outlined in LEA policies) must be implemented.

(3) If a public education employee physically restrains a student:
(a) the school or the public education employee shall immediately notify the student's parent or guardian and school administration; and
(b) the public education employee may not use physical restraint on a student for more than 30 minutes.

(4) In addition to the notice described in R277-609-3C(3), if a public education employee physically restrains a student for more than fifteen minutes, the school or the public education employee shall immediately notify:
(a) the student's parent or guardian; and
(b) school administration.

(5) An LEA may not use physical restraint as a means of discipline or punishment.

D(1) If a public education employee uses seclusionary time out, the public education employee shall:
(a) use the minimum time necessary to ensure safety;
(b) use a release criteria (as outlined in LEA policies);
(c) ensure that any door remains unlocked; and
(d) maintain the student within line of sight of the public education employee.

(2) If a student is placed in seclusionary time out:
(a) the school or the public education employee shall immediately notify:
(i) the student's parent or guardian; and
(ii) school administration; and
(b) the public education employee may not place a student in a seclusionary timeout for more than 30 minutes.

(3) In addition to the notice described in R277-609-3D(2), if a public education employee places a student in seclusionary time out for more than fifteen minutes, the school or the public education employee shall immediately notify:
(a) the student's parent or guardian; and
(b) school administration.

(4) Seclusionary time may only be used for maintaining safety and a public education employee may not use seclusionary time out as a means of discipline or punishment.

E. A plan described in R277-609-3A shall also:
(1) provide direction for dealing with bullying and disruptive students;
(2) direct schools to determine the range of behaviors and establish the continuum of administrative procedures that may be used by school personnel to address the behavior of habitually disruptive students;
(3) provide for identification, by position, of an individual designated to issue notices of disruptive and bullying student behavior;
(4) designate to whom notices of disruptive and bullying student behavior shall be provided;
(5) provide for documentation of disruptive student behavior prior to referral of disruptive students to juvenile court;
(6) include strategies to provide for necessary adult supervision;
(7) require that policies be clearly written and consistently enforced;
(8) include administration, instruction and support staff, students, parents, community council and other community members in policy development, training and prevention implementation so as to create a community sense of participation, ownership, support and responsibility; and
(9) provide notice to employees that violation of this rule may result in employee discipline or action.

F. A plan required under this R277-609-3:
(1) shall include gang prevention and intervention policies;
(2) shall account for an individual LEA's or school's unique needs or circumstances including the role of law enforcement and emergency medical services (EMS);
(3) may include the provisions of Subsection 53A-15-603(2); and
(4) shall provide for publication of notice to parents and school employees of policies by reasonable means.

R277-609-4. Implementation.
A. An LEA shall implement strategies and policies consistent with the LEA's plan required in R277-609-3A.
B. An LEA shall develop, use and monitor a continuum of intervention strategies to assist students, including students whose behavior in school falls repeatedly short of reasonable expectations, by teaching student behavior expectations, reinforcing student behavior expectations, re-teaching behavior expectations, followed by effective, evidence-based interventions matched to student needs prior to administrative referral.

An LEA shall implement positive behavior interventions and supports as part of the LEA's continuum of behavior interventions strategies. (Least Restricted Behavioral Interventions Technical Assistance Manual).

D(1) An LEA shall provide a formal written assessment of
a habitually disruptive student as part of a student's suspension or expulsion process that results in court involvement, once an LEA receives information from the court that disruptive student behavior will result in court action.

2. An LEA shall use assessment information to connect parents and students with supportive school and community resources.

E. Nothing in state law or this rule restricts an LEA from implementing policies to allow for suspension of students of any age consistent with due process requirements and consistent with all requirements of the Individuals with Disabilities Education Act 2004.


G. The LEA ESI Committee:
   1. shall include:
      (a) at least two administrators;
      (b) at least one parent or guardian of a student enrolled in the LEA, appointed by the LEA; and
      (c) at least two certified educational professionals with behavior training and knowledge in both state rules and LEA discipline policies;
   2. shall meet often enough to monitor the use of emergency safety intervention in the LEA;
   3. shall determine and recommend professional development needs; and
   4. shall develop policies for local dispute resolution processes to address concerns regarding disciplinary actions.

H. An LEA shall have procedures for the collection, maintenance, and periodic review of documentation or records of the use of emergency safety interventions at schools within the LEA.

I. The Superintendent shall define the procedures for the collection, maintenance, and review of records described in R277-609-4H.

J. An LEA shall provide documentation of any school, program or LEA's use of emergency safety interventions to the Superintendent annually.

R277-609-5. Special Education Exception(s) to this Rule.

A. An LEA shall have in place, as part of its LEA special education policies, procedures, or practices, criteria and steps for using emergency safety interventions consistent with state and federal law.

B. The Superintendent shall periodically review:
   1. all LEA special education behavior intervention plans, procedures, or manuals; and
   2. emergency safety intervention data as related to IDEA eligible students in accordance with Utah's Program Improvement and Planning System (UPIPS).


A. Through school administrative and juvenile court referral consequences, LEA policies shall provide procedures for qualifying minors and their parents to participate in decisions regarding consequences for disruptive student behavior.

B. An LEA shall establish policies that:
   1. provide notice to parents and information about resources available to assist a parent in resolving the parent's school-age minors' disruptive behavior;
   2. provide for notices of disruptive behavior to be issued by schools to qualifying minor(s) and parent(s) consistent with:
      (a) numbers of disruptions and timelines in accordance with Section 53A-11-910;
      (b) school resources available;
      (c) cooperation from the appropriate juvenile court in accessing student school records, including attendance, grades, behavioral reports and other available student school data; and
   3. provide due process procedures for minors and parents to contest allegations and citations of disruptive student behavior.

C(1) When a crisis situation occurs that requires the use of an emergency safety intervention to protect the student or others from harm, a school shall notify the LEA and the student's parent or guardian as soon as possible and no later than the end of the school day.

2. If a crisis situation occurs and an emergency safety intervention is used, a school shall immediately notify:
   (a) a student's parent or guardian; and
   (b) school administration.

3. In addition to the notice described in R277-609-6C(2), if a crisis situation occurs for more than fifteen minutes, the school shall immediately notify:
   (a) the student's parent or guardian; and
   (b) school administration.

4. A notice described in R277-609-6C2 shall be documented within student information systems (SIS) records.

D(1) A school shall provide a parent or guardian with a copy of any notes or additional documentation taken during a crisis situation upon request of the parent or guardian.

2. Within 24 hours of a crisis situation, a school shall notify a parent or guardian that the parent or guardian may request a copy of any notes or additional documentation taken during a crisis situation.


A. The Superintendent shall develop, review regularly, and provide to LEA boards model policies to address disruptive student behavior and appropriate consequences.

B. The Superintendent shall develop model policies required under R277-609-3A(10) to assist LEAs.

C. The Superintendent shall provide technical assistance to LEAs in developing and implementing policies and training employees in the appropriate use of physical force and emergency safety interventions to the extent of resources available.

R277-609-8. LEA Compliance.

If an LEA fails to comply with this rule, the Superintendent may disrupt state aid or impose any other sanction authorized by law.

KEY: disciplinary actions, disruptive students, emergency safety interventions

September 3, 2015
Notice of Continuation August 2, 2013

Art X Sec 3
53A-1-401(3)
53A-1-402(1)
53A-15-603
53A-11-901
R277-616. Education for Homeless and Emancipated Students.

R277-616-1. Definitions.
A. "Board" means the Utah State Board of Education.
B. "Domicile" means the place which a person considers to be the permanent home, even though temporarily residing elsewhere.
C. "Emancipated minor" means:
   (1) a child under the age of 18 who has become emancipated through marriage or by order of a court consistent with Section 78A-6-801 et seq.; or
   (2) a child recommended for school enrollment as an emancipated or independent or homeless child/youth by an authorized representative of the Utah State Department of Social Services.
D. "Enrolled" for purposes of this rule means a student has the opportunity to attend classes and participate fully in school and extracurricular activities based on academic and citizenship requirements of all students.
E. "Homeless child/youth" means a child who:
   (1) lacks a fixed, regular, and adequate nighttime residence;
   (2) has primary nighttime residence in a homeless shelter, welfare hotel, motel, congregate shelter, domestic violence shelter, car, abandoned building, bus or train station, trailer park, or camping ground;
   (3) sleeps in a public or private place not ordinarily used as a regular sleeping accommodation for human beings;
   (4) is, due to loss of housing or economic hardship, or a similar reason, living with relatives or friends usually on a temporary or emergency basis due to lack of housing; or
   (5) is a runaway, a child or youth denied housing by his family, or school-age unwed mother living in a home for unwed mothers, who has no other housing available.
F. "Parent" means a parent or guardian having legal custody of a minor child.
G. "School district of residence for a homeless child/youth" means the school district in which the student or the student's legal guardian or both currently resides or the charter school that the student is attending for the period that the student or student's family satisfies the homeless criteria.
H. "USOE" means the Utah State Office of Education.

R277-616-2. Authority and Purpose.
A. This rule is authorized under Article X, Section 3 of the Utah State Constitution, Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities, Section 53A-11-101.5 which requires that minors between the ages of 6 and 18 attend school during the school year, Section 53A-2-201(5) which makes each school district or charter school responsible for providing educational services for all children of school age who reside in the school district or attend the school, and the McKinney-Vento Homeless Assistance Act of 1987, Title VII, Subtitle B, as amended, 42 U.S.C. 11431 through 11435.
B. The purpose of this rule is to ensure that homeless children/youth have the opportunity to attend school with as little disruption as reasonably possible.

A. Under the McKinney-Vento Homeless Assistance Act of 1987, Title VII, Subtitle B, as amended, 42 U.S.C. 11431 through 11435, homeless students are entitled to immediate enrollment and full participation even if they are unable to produce records which may include medical records, birth certificates, school records, or proof of residency normally required for enrollment.

B. A homeless student shall:
   (1) be immediately enrolled even if the student does not have documentation required under Sections 53A-11-201, 301, 302, 302.5 and Section 53A-2-201 through 213;
   (2) be allowed to continue to attend his school of origin, to the extent feasible, unless it is against the parent/guardian's wishes; be permitted to remain in the student's school of origin for the duration of the homelessness and until the end of any academic year in which the student moves into permanent housing; or
   (3) transfer to the school district of residence or charter school if space is available as defined under Subsection R277-616-11.
B. Determination of residence or domicile may include consideration of the following criteria:
   (1) the place, however temporary, where the child actually sleeps;
   (2) the place where an emancipated minor or an unaccompanied child/youth or accompanied child's/youth's family keeps its belongings;
   (3) the place which an emancipated minor or an unaccompanied child/youth or accompanied child's/youth's parent considers to be home; or
   (4) such recommendations concerning a child's domicile as made by the State Department of Human Services.
C. Determination of residence or domicile may not be based upon:
   (1) rent or lease receipts for an apartment or home;
   (2) the existence or absence of a permanent address; or
   (3) a required length of residence in a given location.
D. If there is a dispute as to residence or the status of an emancipated minor or an unaccompanied child/youth, the issue may be referred to the USOE for resolution.
E. The purpose of federal homeless education legislation is to ensure that a child's education is not needlessly disrupted because of homelessness. If a child's residence or eligibility is in question, the child shall be admitted to school until the issue is resolved.

A. If guardianship of a minor child is awarded to a resident of a school district by action of a court or through appointment by a school district under Section 53A-2-202, the child becomes a resident of the school district in which the guardian resides.
B. If a child's residence has been established by transfer of legal guardianship, no tuition may be charged by the new school district of residence.

KEY: compulsory education, students' rights
August 8, 2011
R307-101-1. Foreword.
Chapter 19-2 and the rules adopted by the Air Quality Board constitute the basis for control of air pollution sources in the state. These rules apply and will be enforced throughout the state, and are recommended for adoption in local jurisdictions where environmental specialists are available to cooperate in implementing rule requirements.
National Ambient Air Quality Standards (NAAQS), National Standards of Performance for New Stationary Sources (NSPS), National Prevention of Significant Deterioration of Air Quality (PSD) standards, and the National Emission Standards for Hazardous Air Pollutants (NESHAPS) apply throughout the nation and are legally enforceable in Utah.

Except where specified in individual rules, definitions in R307-101-2 are applicable to all rules adopted by the Air Quality Board.
"Actual Emissions" means the actual rate of emissions of a pollutant from an emissions unit determined as follows:
(1) In general, actual emissions as of a particular date shall equal the average rate, in tons per year, at which the unit actually emitted the pollutant during a two-year period which precedes the particular date and which is representative of normal source operations. The director shall allow the use of a different time period upon a determination that it is more representative of normal source operation. Actual emissions shall be calculated using the unit's actual operating hours, production rates, and types of materials processed, stored, or combusted during the selected time period.
(2) The director may presume that source-specific allowable emissions for the unit are equivalent to the actual emissions of the unit.
(3) For any emission unit, other than an electric utility steam generating unit specified in (4), which has not begun normal operations on the particular date, actual emissions shall equal the potential to emit of the unit on that date.
(4) For an electric utility steam generating unit specified in (4), which has begun normal operations on the particular date, actual emissions shall equal the average rate, in tons per year, at which the unit actually emitted the pollutant during a two-year period which precedes the particular date and which is representative of normal source operations.
Actual emissions shall be calculated using the unit's actual operating hours, production rates, and types of materials processed, stored, or combusted during the selected time period.
(5) Any pollutant that is a regulated air pollutant solely for which a threshold limit value - ceiling (TLV-C) has been adopted by the American Conference of Governmental Industrial Hygienists (ACGIH) in its "Threshold Limit Values for Chemical Substances and Physical Agents and Biological Exposure Indices, (2009)."
"Acute Hazardous Air Pollutant" means any noncarcinogenic hazardous air pollutant for which a threshold limit value - ceiling (TLV-C) has been adopted by the American Conference of Governmental Industrial Hygienists (ACGIH) in its "Threshold Limit Values for Chemical Substances and Physical Agents and Biological Exposure Indices, (2009)."
"Air Contaminant" means any particulate matter or any gas, vapor, suspended solid or any combination of them, excluding steam and water vapors (Section 19-2-102(1)).
"Air Contaminant Source" means any and all sources of emission of air contaminants whether privately or publicly owned or operated (Section 19-2-102(2)).
"Air Pollution" means the presence in the ambient air of one or more air contaminants in such quantities and duration and under conditions and circumstances, as is or tends to be injurious to human health or welfare, animal or plant life, or property, or would unreasonably interfere with the enjoyment of life or use of property as determined by the standards, rules and regulations adopted by the Air Quality Board (Section 19-2-104).
"Allowable Emissions" means the emission rate of a source calculated using the maximum rated capacity of the source (unless the source is subject to enforceable limits which restrict the operating rate, or hours of operation, or both) and the emission limitation established pursuant to R307-401-8.
"Ambient Air" means the surrounding or outside air (Section 19-2-102(4)).
"Appropriate Authority" means the governing body of any city, town or county.
"Atmosphere" means the air that envelops or surrounds the earth and includes all space outside of buildings, stacks or exterior ducts.
"Authorized Local Authority" means a city, county, city-county or district health department; a city, county or combination fire department; or other local agency duly designated by appropriate authority, with approval of the state Department of Health; and other lawfully adopted ordinances, codes or regulations not in conflict therewith.
"Board" means Air Quality Board. See Section 19-2-102(8)(a).
"Breakdown" means any malfunction or procedural error, to include but not limited to any malfunction or procedural error during start-up and shutdown, which will result in the inoperability or sudden loss of performance of the control equipment or process equipment causing emissions in excess of those allowed by approval order or Title R307.
"BTU" means British Thermal Unit, the quantity of heat necessary to raise the temperature of one pound of water one degree Fahrenheit.
"Calibration Drift" means the change in the instrument meter readout over a stated period of time of normal continuous operation when the VOC concentration at the time of measurement is the same known upscale value.
"Carbon Adsorption System" means a device containing adsorbent material (e.g., activated carbon, aluminum, silica gel), an inlet and outlet for exhaust gases, and a system for the proper disposal or reuse of all VOC adsorbed.
"Carcinogenic Hazardous Air Pollutant" means any hazardous air pollutant that is classified as a known human carcinogen (A1) or suspected human carcinogen (A2) by the American Conference of Governmental Industrial Hygienists (ACGIH) in its "Threshold Limit Values for Chemical Substances and Physical Agents and Biological Exposure Indices, (2009)."
"Chargeable Pollutant" means any regulated air pollutant except the following:
(1) Carbon monoxide;
(2) Any pollutant that is a regulated air pollutant solely because it is a Class I or II substance subject to a standard promulgated or established by Title VI of the Act, Stratospheric Ozone Protection;
(3) Any pollutant that is a regulated air pollutant solely because it is subject to a standard or regulation under Section 112(r) of the Act, Prevention of Accidental Releases.
"Chronic Hazardous Air Pollutant" means any noncarcinogenic hazardous air pollutant for which a threshold limit value - time weighted average (TLV-TWA) having no threshold limit value - ceiling (TLV-C) has been adopted by the American Conference of Governmental Industrial Hygienists (ACGIH) in its "Threshold Limit Values for Chemical Substances and Physical Agents and Biological Exposure Indices, (2009)."
"Clean Air Act" means federal Clean Air Act as amended in 1990.
"Clean Coal Technology" means any technology, including technologies applied at the precombustion, combustion, or post combustion stage, at a new or existing facility which will
achieve significant reductions in air emissions of sulfur dioxide or oxides of nitrogen associated with the utilization of coal in the generation of electricity, or process steam which was not in widespread use as of November 15, 1990.

"Clean Coal Technology Demonstration Project" means a project using funds appropriated under the heading "Department of Energy-Clean Coal Technology," up to a total amount of $2,500,000,000 for commercial demonstration of clean coal technologies or similar projects funded through appropriations for the Environmental Protection Agency. The Federal contribution for a qualifying project shall be at least 20 percent of the total cost of the demonstration project.

"Clearing Index" means an indicator of the predicted rate of clearance of ground level pollutants from a given area. This number is provided by the National Weather Service.

"Commence" as applied to construction of a major source or major modification means that the owner or operator has all necessary pre-construction approvals or permits and either has:

(1) Begun, or caused to begin, a continuous program of actual on-site construction of the source, to be completed within a reasonable time; or

(2) Entered into binding agreements or contractual obligations, which cannot be canceled or modified without substantial loss to the owner or operator, to undertake a program of actual construction of the source to be completed within a reasonable time.

"Condensable PM2.5" means material that is vapor phase at stack conditions, but which condenses and/or reacts upon cooling and dilution in the ambient air to form solid or liquid particulate matter immediately after discharge from the stack.

"Compliance Schedule" means a schedule of events, by date, which will result in compliance with these regulations.

"Construction" means any physical change or change in the method of operation including fabrication, erection, installation, demolition, or modification of a source which would result in a change in actual emissions.

"Control Apparatus" means any device which prevents or controls the emission of any air contaminant directly or indirectly into the outdoor atmosphere.

"Department" means Utah State Department of Environmental Quality. See Section 19-1-103(1).

"Director" means the Director of the Division of Air Quality. See Section 19-1-103(1).

"Division" means the Division of Air Quality.

"Electric Utility Steam Generating Unit" means any steam electric generating unit that is constructed for the purpose of supplying more than one-third of its potential electric output capacity and more than 25 MW electrical output to any utility power distribution system for sale. Any steam supplied to a steam distribution system for the purpose of providing steam to a steam-electric generator that would produce electrical energy for sale is also considered in determining the electrical energy output capacity of the affected facility.

"Emission" means the act of discharge into the atmosphere of an air contaminant or an effluent which contains or may contain an air contaminant; or the effluent so discharged into the atmosphere.

"Emissions Information" means, with reference to any source operation, equipment or control apparatus:

(1) Information necessary to determine the identity, amount, frequency, concentration, or other characteristics related to air quality of any air contaminant which has been emitted by the source operation, equipment, or control apparatus;

(2) Information necessary to determine the identity, amount, frequency, concentration, or other characteristics (to the extent related to air quality) of any air contaminant which, under an applicable standard or limitation, the source operation was authorized to emit (including, to the extent necessary for such purposes, a description of the manner or rate of operation of the source operation), or any combination of the foregoing; and

(3) A general description of the location and/or nature of the source operation to the extent necessary to identify the source operation and to distinguish it from other source operations (including, to the extent necessary for such purposes, a description of the device, installation, or operation constituting the source operation).

"Emission Limitation" means a requirement established by the Board, the director or the Administrator, EPA, which limits the quantity, rate or concentration of emission of air pollutants on a continuous emission reduction including any requirement relating to the operation or maintenance of a source to assure continuous emission reduction (Section 302(k)).

"Emissions Unit" means any part of a stationary source which emits or would have the potential to emit any pollutant subject to regulation under the Clean Air Act.

"Enforceable" means all limitations and conditions which are enforceable by the Administrator, including those requirements developed pursuant to 40 CFR Parts 60 and 61, requirements within the State Implementation Plan and R307, any permit requirements established pursuant to 40 CFR 52.21 or R307-401.

"EPA" means Environmental Protection Agency.

"EPA Method 9" means 40 CFR Part 60, Appendix A, Method 9, "Visual Determination of Opacity of Emissions from Stationary Sources," and Alternate 1, "Determination of the Opacity of Emissions from Stationary Sources Remotely by LIDAR."

"Executive Director" means the Executive Director of the Utah Department of Environmental Quality. See Section 19-1-103(2).

"Existing Installation" means an installation, construction of which began prior to the effective date of any regulation having application to it.

"Facility" means machinery, equipment, structures of any part or accessories thereof, installed or acquired for the primary purpose of controlling or disposing of air pollution. It does not include an air conditioner, fan or other similar device for the comfort of personnel.

"Filterable PM2.5" means particles with an aerodynamic diameter equal to or less than 2.5 micrometers that are directly emitted by a source as a solid or liquid at stack or release conditions and can be captured on the filter of a stack test train.

"Fireplace" means all devices both masonry or factory built units (free standing fireplaces) with a hearth, fire chamber or similarly prepared device connected to a chimney which provides the operator with little control of combustion air, leaving its fire chamber fully or at least partially open to the room. Fireplaces include those devices with circulating systems, heat exchangers, or draft reducing doors with a net thermal efficiency of no greater than twenty percent and are used for aesthetic purposes.

"Fugitive Dust" means particulate, composed of soil and/or industrial particulates such as ash, coal, minerals, etc., which becomes airborne because of wind or mechanical disturbance of surfaces. Natural sources of dust and fugitive emissions are not fugitive dust within the meaning of this definition.

"Fugitive Emissions" means emissions from an installation or facility which are neither passed through an air cleaning device nor vented through a stack or could not reasonably pass through a stack, chimney, vent, or other functionally equivalent opening.

"Garbage" means all putrescible animal and vegetable matter resulting from the handling, preparation, cooking and consumption of food, including wastes attendant thereto.

"Gasoline" means any petroleum distillate, used as a fuel for internal combustion engines, having a Reid vapor pressure of 4 pounds or greater.
"Hazardous Air Pollutant (HAP)" means any pollutant listed by the EPA as a hazardous air pollutant in conformance with Section 112(b) of the Clean Air Act. A list of these pollutants is available at the Division of Air Quality.

"Household Waste" means any solid or liquid material normally generated by the family in a residence in the course of ordinary day-to-day living, including but not limited to garbage, paper products, rags, leaves and garden trash.

"Incinerator" means a combustion apparatus designed for high temperature operation in which solid, semisolid, liquid, or gaseous combustible wastes are ignited and burned efficiently and from which the solid and gaseous residues contain little or no combustible material.

"Installation" means a discrete process with identifiable emissions which may be part of a larger industrial plant. Pollution equipment shall not be considered a separate installation or installations.

"LPG" means liquefied petroleum gas such as propane or butane.

"Maintenance Area" means an area that is subject to the provisions of a maintenance plan that is included in the Utah state implementation plan, and that has been redesignated by EPA from nonattainment to attainment of any National Ambient Air Quality Standard.

(a) The following areas are considered maintenance areas for ozone:
   (i) Salt Lake County, effective August 18, 1997; and
   (ii) Davis County, effective August 18, 1997.

(b) The following areas are considered maintenance areas for carbon monoxide:
   (i) Salt Lake City, effective March 22, 1999;
   (ii) Ogden City, effective May 8, 2001; and
   (iii) Provo City, effective January 3, 2006.

(c) The following areas are considered maintenance areas for PM10:
   (i) Salt Lake County, effective on the date that EPA approves the maintenance plan that was adopted by the Board on July 6, 2005; and
   (ii) Utah County, effective on the date that EPA approves the maintenance plan that was adopted by the Board on July 6, 2005; and
   (iii) Ogden City, effective on the date that EPA approves the maintenance plan that was adopted by the Board on July 6, 2005.

(d) The following area is considered a maintenance area for sulfur dioxide: all of Salt Lake County and the eastern portion of Tooele County above 5600 feet, effective on the date that EPA approves the maintenance plan that was adopted by the Board on January 5, 2005.

"Major Modification" means any physical change in or change in the method of operation of a major source that would result in a significant net emissions increase of any pollutant. A net emissions increase that is significant for volatile organic compounds shall be considered significant for ozone. Within Salt Lake and Davis Counties or any nonattainment area for ozone, a net emissions increase that is significant for nitrogen oxides shall be considered significant for ozone. Within areas of nonattainment for PM10, a significant net emission increase for any PM10 precursor is also a significant net emission increase for PM10. A physical change or change in the method of operation shall not include:
   (1) routine maintenance, repair and replacement;
   (2) use of an alternative fuel or raw material by reason of an order under section 2(a) and (b) of the Energy Supply and Environmental Coordination Act of 1974, or by reason of a natural gas curtailment plan pursuant to the Federal Power Act;
   (3) use of an alternative fuel by reason of an order or rule under section 125 of the federal Clean Air Act;
   (4) use of an alternative fuel at a steam generating unit to the extent that the fuel is generated from municipal solid waste;
   (5) use of an alternative fuel or raw material by a source:
      (a) which the source was capable of accommodating before January 6, 1975, unless such change would be prohibited under any enforceable permit condition; or
      (b) which the source is otherwise approved to use;
   (6) an increase in the hours of operation or in the production rate unless such change would be prohibited under any enforceable permit condition;
   (7) any change in ownership at a source
   (8) the addition, replacement or use of a pollution control project at an existing electric utility steam generating unit, unless the director determines that such addition, replacement, or use renders the unit less environmentally beneficial, or except:
      (a) when the director has reason to believe that the pollution control project would result in a significant net increase in representative actual annual emissions of any criteria pollutant over levels used for that source in the most recent air quality impact analysis in the area conducted for the purpose of Title I of the Clean Air Act, if any, and
      (b) the director determines that the increase will cause or contribute to a violation of any national ambient air quality standard or PSD increment, or visibility limitation.
   (9) the installation, operation, cessation, or removal of a temporary clean coal technology demonstration project, provided that the project complies with:
      (a) the Utah State Implementation Plan; and
      (b) other requirements necessary to attain and maintain the national ambient air quality standards during the project and after it is terminated.

"Major Source" means, to the extent provided by the federal Clean Air Act as applicable to R307:
   (1) any stationary source of air pollutants which emits, or has the potential to emit, one hundred tons per year or more of any pollutant subject to regulation under the Clean Air Act; or
   (a) any source located in a nonattainment area for carbon monoxide which emits, or has the potential to emit, carbon monoxide in the amounts outlined in Section 187 of the federal Clean Air Act with respect to the severity of the nonattainment area as outlined in Section 187 of the federal Clean Air Act; or
   (b) any source located in Salt Lake or Davis Counties or in a nonattainment area for ozone which emits, or has the potential to emit, VOC or nitrogen oxides in the amounts outlined in Section 182 of the federal Clean Air Act with respect to the severity of the nonattainment area as outlined in Section 182 of the federal Clean Air Act; or
   (c) any source located in a nonattainment area for PM10 which emits, or has the potential to emit, PM10 or any PM10 precursor in the amounts outlined in Section 189 of the federal Clean Air Act with respect to the severity of the nonattainment area as outlined in Section 189 of the federal Clean Air Act.
   (2) any physical change that would occur at a source not qualifying under subpart 1 as a major source, if the change would constitute a major source by itself;

(3) the fugitive emissions and fugitive dust of a stationary source shall not be included in determining for any of the purposes of these R307 rules whether it is a major stationary source, unless the source belongs to one of the following categories of stationary sources:
   (a) Coal cleaning plants (with thermal dryers);
   (b) Kraft pulp mills;
   (c) Portland cement plants;
   (d) Primary zinc smelters;
   (e) Iron and steel mills;
   (f) Primary aluminum or reduction plants;
   (g) Primary copper smelters;
   (h) Municipal incinerators capable of charging more than 250 tons of refuse per day;

   (8) the addition, replacement or use of a pollution control project at an existing electric utility steam generating unit, unless the director determines that such addition, replacement, or use renders the unit less environmentally beneficial, or except:
      (a) when the director has reason to believe that the pollution control project would result in a significant net increase in representative actual annual emissions of any criteria pollutant over levels used for that source in the most recent air quality impact analysis in the area conducted for the purpose of Title I of the Clean Air Act, if any, and
      (b) the director determines that the increase will cause or contribute to a violation of any national ambient air quality standard or PSD increment, or visibility limitation.
(i) Hydrofluoric, sulfuric, or nitric acid plants;
(ii) Petroleum refineries;
(k) Lime plants;
(l) Phosphate rock processing plants;
(m) Coke oven batteries;
(n) Sulfur recovery plants;
(o) Carbon black plants (furnace process);
(p) Primary lead smelters;
(q) Fuel conversion plants;
(r) Sintering plants;
(s) Secondary metal production plants;
(t) Chemical process plants;
(u) Fossil-fuel boilers (or combination thereof) totaling more than 250 million British Thermal Units per hour heat input;
(v) Petroleum storage and transfer units with a total storage capacity exceeding 300,000 barrels;
(w) Taconite ore processing plants;
(x) Glass fiber processing plants;
(y) Charcoal production plants;
(z) Fossil fuel-fired steam electric plants of more than 250 million British Thermal Units per hour heat input; 
(aa) Any other stationary source category which, as of August 7, 1980, is being regulated under section 111 or 112 of the federal Clean Air Act.

"Modification" means any planned change in a source which results in a potential increase of emission.

"Pollution Control Project" means any activity or project that is not to exceed 180 days.

"Person" means an individual, trust, firm, estate, company, corporation, partnership, association, state, state or federal agency or entity, municipality, commission, or political subdivision of a state. (Subsection 19-2-103(4)).

"Pollution Control Project" means any activity or project at an existing electric utility steam generating unit for purposes of reducing emissions from such unit. Such activities or projects are limited to:

1. The installation of conventional or innovative pollution control technology, including but not limited to advanced flue gas desulfurization, sorbent injection for sulfur dioxide and nitrogen oxides controls and electrostatic precipitators;
2. An activity or project to accommodate switching to a fuel which is less polluting than the fuel used prior to the activity or project, including, but not limited to natural gas or coal reburning, or the co-firing of natural gas and other fuels for the purpose of controlling emissions;
3. An increase in actual emissions is creditable only if it has not been relied on in issuing any permit under R307-401 nor has it been relied on in demonstrating attainment or reasonable further progress.
4. An increase that results from a physical change at a source occurs when the emissions unit on which construction occurred becomes operational and begins to emit a particular pollutant. Any replacement unit that requires shakedown becomes operational only after a reasonable shakedown period, not to exceed 180 days.
5. "New Installation" means an installation, construction of which began after the effective date of any regulation having application to it.
6. "Nonattainment Area" means an area designated by the Environmental Protection Agency as nonattainment under Section 107, Clean Air Act for any National Ambient Air Quality Standard. The designations for Utah are listed in 40 CFR §1345.
7. "Offset" means an amount of emission reduction, by a source, greater than the emission limitation imposed on such source by these regulations and/or the State Implementation Plan.
8. "Opacity" means the capacity to obstruct the transmission of light, expressed as percent.
9. "Open Burning" means any burning of combustible materials resulting in emission of products of combustion into ambient air without passage through a chimney or stack.
10. "Owner or Operator" means any person who owns, leases, controls, operates or supervises a facility, an emission source, or air pollution control equipment.
11. "Part 70 Source" means any source subject to the permitting requirements of R307-415.
13. "Person" means an individual, trust, firm, estate, company, corporation, partnership, association, state, state or federal agency or entity, municipality, commission, or political subdivision of a state. (Subsection 19-2-103(4)).
14. "Pollution Control Project" means any activity or project at an existing electric utility steam generating unit for purposes of reducing emissions from such unit. Such activities or projects are limited to:
15. The installation of conventional or innovative pollution control technology, including but not limited to advanced flue gas desulfurization, sorbent injection for sulfur dioxide and nitrogen oxides controls and electrostatic precipitators;
16. An activity or project to accommodate switching to a fuel which is less polluting than the fuel used prior to the activity or project, including, but not limited to natural gas or coal reburning, or the co-firing of natural gas and other fuels for the purpose of controlling emissions;
(3) A permanent clean coal technology demonstration project conducted under Title II, sec. 101(d) of the Further Continuing Appropriations Act of 1985 (sec. 5903(d) of title 42 of the United States Code), or subsequent appropriations, up to a total amount of $2,500,000,000 for commercial demonstration of clean coal technology, or similar projects funded through appropriations for the Environmental Protection Agency; or

(4) A permanent clean coal technology demonstration project that constitutes a repowering project.

"Potential to Emit" means the maximum capacity of a source to emit a pollutant under its physical and operational design. Any physical or operational limitation on the capacity of the source to emit a pollutant including air pollution control equipment and restrictions on hours of operation or on the type or amount of material combusted, stored, or processed shall be treated as part of its design if the limitation or the effect it would have on emissions is enforceable. Secondary emissions do not count in determining the potential to emit of a stationary source.

"Primary PM2.5" means the sum of filterable PM2.5 and condensable PM2.5.

"Press Level" means the operation of a source, specific to the kind or type of fuel, input material, or mode of operation.

"Process Rate" means the quantity per unit of time of any raw material or process intermediate consumed, or product generated, through the use of any equipment, source operation, or control apparatus. For a stationary internal combustion unit or any other fuel burning equipment, this term may be expressed as the quantity of fuel burned per unit of time.

"Reactivation of a Very Clean Coal-Fired Electric Utility Steam Generating Unit" means any physical change or change in the method of operation associated with the commencement of commercial operations by a coal-fired utility unit after a period of discontinued operation where the unit:

(1) Has not been in operation for the two-year period prior to the enactment of the Clean Air Act Amendments of 1990; and the emissions from such unit continue to be carried in the emission inventory at the time of enactment;

(2) Was equipped prior to shutdown with a continuous system of emissions control that achieves a removal efficiency for sulfur dioxide of no less than 85 percent and a removal efficiency for particulates of no less than 98 percent;

(3) Is equipped with low-Nox burners prior to the time of commencement of operations following reactivation; and

(4) Is otherwise in compliance with the requirements of the Clean Air Act.

"Reasonable Further Progress" means annual incremental reductions in emission of an air pollutant which are sufficient to provide for attainment of the NAAQS by the date identified in the State Implementation Plan.

"Refuse" means solid wastes, such as garbage and trash.

"Regulated air pollutant" means any of the following:

(a) Nitrogen oxides or any volatile organic compound;

(b) Any pollutant for which a national ambient air quality standard has been promulgated;

(c) Any pollutant that is subject to any standard promulgated under Section 111 of the Act, Standards of Performance for New Stationary Sources;

(d) Any Class I or II substance subject to a standard promulgated under or established by Title VI of the Act, Stratospheric Ozone Protection;

(e) Any pollutant subject to a standard promulgated under Section 112, Hazardous Air Pollutants, or other requirements established under Section 112 of the Act, including Sections 112(g), (j), and (r) of the Act, including any of the following:

(1) Any pollutant subject to requirements under Section 112(j) of the Act, Equivalent Emission Limitation by Permit. If the Administrator fails to promulgate a standard by the date established pursuant to Section 112(e) of the Act, any pollutant for which a subject source would be major shall be considered to be regulated on the date 18 months after the applicable date established pursuant to Section 112(e) of the Act;

(2) Any pollutant for which the requirements of Section 112(g)(2) of the Act (Construction, Reconstruction and Modification) have been met, but only with respect to the individual source subject to Section 112(g)(2) requirement.

"Repowering" means replacement of an existing coal-fired boiler with one of the following clean coal technologies: atmospheric or pressurized fluidized bed combustion, integrated gasification combined cycle, magnetohydrodynamics, direct and indirect coal-fired turbines, integrated gasification fuel cells, or as determined by the Administrator, in consultation with the Secretary of Energy, a derivative of one or more of these technologies, and any other technology capable of controlling multiple combustion emissions simultaneously with improved boiler or generation efficiency and with significantly greater waste reduction relative to the performance of technology in widespread commercial use as of November 15, 1990.

(1) Repowering shall also include any oil and/or gas-fired unit which has been awarded clean coal technology demonstration funding as of January 1, 1991, by the Department of Energy.

(2) The director shall give expedited consideration to permit applications for any source that satisfies the requirements of this definition and is granted an extension under section 409 of the Clean Air Act.

"Representative Actual Annual Emissions" means the average rate, in tons per year, at which the source is projected to emit a pollutant for the two-year period after a physical change or change in the method of operation of unit, (or a different consecutive two-year period within 10 years after that change, where the director determines that such period is more representative of source operations), considering the effect any such change will have on increasing or decreasing the hourly emissions rate and on projected capacity utilization. In projecting future emissions the director shall:

(1) Consider all relevant information, including but not limited to, historical operational data, the company's own representations, filings with the State of Federal regulatory authorities, and compliance plans under title IV of the Clean Air Act; and

(2) Exclude, in calculating any increase in emissions that results from the particular physical change or change in the method of operation at an electric utility steam generating unit, that portion of the unit's emissions following the change that could have been accommodated during the representative baseline period and is attributable to an increase in projected capacity utilization at the unit that is unrelated to the particular change, including any increased utilization due to the rate of electricity demand growth for the utility system as a whole.

"Residence" means a dwelling in which people live, including all ancillary buildings.

"Residential Solid Fuel Burning" device means any residential burning device except a fireplace connected to a chimney that burns solid fuel and is capable of, and intended for use as a space heater, domestic water heater, or indoor cooking appliance, and has an air-to-fuel ratio less than 35-to-1 as determined by the test procedures prescribed in 40 CFR 60.534. It must also have a useable firebox volume of less than 6.10 cubic meters or 20 cubic feet, a minimum burn rate less than 20 pounds per hour as determined by test procedures prescribed in 40 CFR 60.534, and weigh less than 140 kilograms or 310 pounds. Appliances that are described as prefabricated fireplaces and are designed to accommodate doors or other accessories that would create the air starved operating conditions of a residential solid fuel burning device shall be considered as such. Fireplaces are not included in this definition for solid fuel burning devices.

"Road" means any public or private road.
"Salvage Operation" means any business, trade or industry engaged in whole or in part in salvaging or reclaiming any product or material, including but not limited to metals, chemicals, shipping containers or drums.

"Secondary Emissions" means emissions which would occur as a result of the construction or operation of a major source or major modification, but do not come from the major source or major modification itself. Secondary emissions must be specific, well defined, quantifiable, and impact the same general area as the source or modification which causes the secondary emissions. Secondary emissions include emissions from any off-site support facility which would not be constructed or increase its emissions except as a result of the construction or operation of the major source or major modification. Secondary emissions do not include any emissions which come directly from a mobile source such as emissions from the tailpipe of a motor vehicle, from a train, or from a vessel.

Fugitive emissions and fugitive dust from the source or modification are not considered secondary emissions.

"Secondary PM2.5" means particles that form or grow in mass through chemical reactions in the ambient air well after dilution and condensation have occurred. Secondary PM2.5 is usually formed at some distance downwind from the source.

"Significant" means:

- In reference to a net emissions increase or the potential of a source to emit any of the following pollutants, a rate of emissions that would equal or exceed any of the following rates:
  - Carbon monoxide: 100 ton per year (tpy);
  - Nitrogen oxides: 40 tpy;
  - Sulfur dioxide: 40 tpy;
  - Particulate matter: 25 tpy;
  - Ozone: 40 tpy of volatile organic compounds;
  - Lead: 0.6 tpy.

"Solid Fuel" means wood, coal, and other similar organic material or combination of these materials.

"Solvent" means organic materials which are liquid at standard conditions (Standard Temperature and Pressure) and which are used as dissolvers, viscosity reducers, or cleaning agents.

"Source" means any structure, building, facility, or installation which emits or may emit any air pollutant subject to regulation under the Clean Air Act and which is located on one or more continuous or adjacent properties and which is under the control of the same person or persons under common control. A building, structure, facility, or installation means all of the pollutant-emitting activities which belong to the same industrial grouping. Pollutant-emitting activities shall be considered as part of the same industrial grouping if they belong to the same "Major Group" (i.e. which have the same two-digit code) as described in the Standard Industrial Classification Manual, 1972, as amended by the 1977 Supplement (US Government Printing Office stock numbers 4101-0065 and 003-005-00176-0, respectively).

"Stack" means any point in a source designed to emit solids, liquids, or gases into the air, including a pipe or duct but not including flares.

"Standards of Performance for New Stationary Sources" means the Federally established requirements for performance and record keeping (Title 40 Code of Federal Regulations, Part 60).

"State" means Utah State.

"Temporary" means not more than 180 calendar days.

"Temporary Clean Coal Technology Demonstration Project" means a clean coal technology demonstration project that is operated for a period of 5 years or less, and which complies with the Utah State Implementation Plan and other requirements necessary to attain and maintain the national ambient air quality standards during the project and after it is terminated.

"Threshold Limit Value - Ceiling (TLV-C)" means the airborne concentration of a substance which may not be exceeded, as adopted by the American Conference of Governmental Industrial Hygienists in its "Threshold Limit Values for Chemical Substances and Physical Agents and Biological Exposure Indices, (2009)."

"Threshold Limit Value - Time Weighted Average (TLV-TWA)" means the time-weighted airborne concentration of a substance adopted by the American Conference of Governmental Industrial Hygienists in its "Threshold Limit Values for Chemical Substances and Physical Agents and Biological Exposure Indices, (2009)."

"Total Suspended Particulate (TSP)" means minute separate particles of matter, collected by high volume sampler.

"Toxic Screening Level" means an ambient concentration of an air contaminant equal to a threshold limit value - ceiling (TLV-C) or threshold limit value - time weighted average (TLV-TWA) divided by a safety factor.

"Trash" means solids not considered to be highly flammable or explosive including, but not limited to clothing, rags, leather, plastic, rubber, floor coverings, excelsior, tree leaves, yard trimmings and other similar materials.

"Volatile Organic Compound (VOC)" means VOC as defined in 40 CFR 51.100(s), effective as of the date referenced in R307-101-3, is hereby adopted and incorporated by reference.

"Waste" means all solid, liquid or gaseous material, including, but not limited to, garbage, trash, household refuse, construction or demolition debris, or other refuse including that resulting from the prosecution of any business, trade or industry.

"Zero Drift" means the change in the instrument meter readout over a stated period of time of normal continuous operation when the VOC concentration at the time of measurement is zero.


Except as specifically identified in an individual rule, the version of the Code of Federal Regulations (CFR) incorporated throughout R307 is dated July 1, 2014.

KEY: air pollution, definitions
September 25, 2015 19-2-104(1)(a)
Notice of Continuation May 8, 2014
R307-121. Authorization and Purpose.
(1) This rule is authorized by Sections 59-7-605 and 59-10-1009. These statutes establish criteria and definitions used to determine eligibility for an income tax credit.
(2) R307-121 establishes procedures to provide proof of purchase or lease, in accordance with 59-7-605(3)(b) or 59-10-1009(3)(b), to the director for an OEM vehicle, qualifying electric motorcycle, or the conversion of a motor vehicle or special mobile equipment for which an income tax credit is allowed under Sections 59-7-605 or 59-10-1009.

The following additional definitions apply to R307-121.
"Air quality standards" means air quality standards as defined in Subsection 59-7-605(1)(a) and 59-10-1009(1)(a).
"Clean fuel" means clean fuel as defined in Subsection 19-1-402(1).
"Clean fuel vehicle" means clean fuel vehicle as defined in Subsection 19-1-402(2).
"Conversion equipment" means a package that may include fuel, ignition, emissions control, and engine components that are modified, removed, or added to a motor vehicle or special mobile equipment to make that motor vehicle or equipment eligible for the tax credit.
"Motor Vehicle" means a motor vehicle as defined in 41-1a-102.
"Original equipment manufacturer(OEM) vehicle" means original equipment manufacturer(OEM) as defined in Subsection 19-1-402(8).
"Original purchase" means original purchase as defined in Subsection 59-7-605(1)(g) and 59-10-1009(1)(g).
"Qualifying electric motorcycle" means qualifying electric motorcycle as defined in 59-7-605(1)(h) or 59-10-1009(1)(h).
"Qualifying electric vehicle" means qualifying electric vehicle as defined in 59-7-605(1)(i) or 59-10-1009(1)(i).
"Qualifying plug-in hybrid vehicle" means qualifying plug-in hybrid vehicle as defined in 59-7-605(1)(j) or 59-10-1009(1)(j).
"Window Sticker" means the label required by United States Code Title 15 Sections 1231 and 1232, as effective January 3, 2012.

R307-121-3. Proof of Purchase to Demonstrate Eligibility for New OEM Natural Gas, Propane, Qualifying Electric or Qualifying Plug-in Hybrid Vehicles.
To demonstrate that an OEM natural gas, propane, qualifying electric or qualifying plug-in hybrid motor vehicle is eligible for the tax credit, proof of purchase shall be made in accordance with 59-7-605(3)(b) or 59-10-1009(3)(b), by submitting the following documents to the director:
(1) a copy of the manufacturer's documentation showing that the motor vehicle is a qualifying electric motorcycle, or
(2) an original or copy of the purchase order, customer invoice, or receipt that includes the name of the taxpayer seeking the credit, the name of the seller of the motor vehicle, the Vehicle Identification Number (VIN), purchase date, and price of the motor vehicle;
(3) a copy of the current Utah vehicle registration in the name of the taxpayer seeking the credit;
(4) an original or copy of the odometer disclosure statement required in Utah Code Annotated Title 41 Chapter 1a Section 902 for the motor vehicle that was acquired as an original purchase; and
(5) the underhood identification number or engine group of the motor vehicle.

R307-121-4. Proof of Purchase to Demonstrate Eligibility for New Qualifying Electric Motorcycle.
To demonstrate that a qualifying electric motorcycle is eligible for the tax credit, proof of purchase shall be made in accordance with 59-7-605(3)(b) or 59-10-1009(3)(b), by submitting the following documents to the director:
(1) a copy of the Manufacturer's Statement of Origin (MSO) or equivalent manufacturer's documentation showing that the motor vehicle is a qualifying electric motorcycle, or
(2) an original or copy of the purchase order, customer invoice, or receipt that includes the name of the taxpayer seeking the credit, the name of the seller of the motor vehicle, the VIN, purchase date, and price of the motor vehicle;
(3) a copy of the current Utah vehicle registration in the name of the taxpayer seeking the credit; and
(4) an original or copy of the odometer disclosure statement required in Utah Code Annotated Title 41 Chapter 1a Section 902 for the motor vehicle that was acquired as an original purchase.

R307-121-5. Proof of Lease to Demonstrate Eligibility for New OEM Natural Gas, Propane, Qualifying Electric or Qualifying Plug-in Hybrid Vehicles.
To demonstrate that an OEM natural gas, propane, qualifying electric or qualifying plug-in hybrid vehicle is eligible for the tax credit, proof of lease shall be made in accordance with 59-7-605(3)(b) or 59-10-1009(3)(b), by submitting the following documents to the director:
(1) a copy of the manufacturer's document showing that the motor vehicle is an OEM natural gas, propane, qualifying electric or qualifying plug-in hybrid vehicle; or
(2) a signed statement by either an Automotive Service Excellence (ASE)-certified technician or Canadian Standards Association (CSA) America CNG Fuel System Inspector that includes the VIN, the technician's ASE or CSA America certification number, and states that the motor vehicle is an OEM natural gas, propane, qualifying electric or qualifying plug-in hybrid vehicle;
(3) a copy of the current Utah vehicle registration in the name of the taxpayer seeking the credit;
(4) an original or copy of the odometer disclosure statement required in Utah Code Annotated Title 41 Chapter 1a Section 902 for the motor vehicle that was acquired as an original purchase; and
(5) the underhood identification number or engine group of the motor vehicle.

R307-121-6. Proof of Lease to Demonstrate Eligibility for Qualifying Electric Motorcycle.
To demonstrate that a qualifying electric motorcycle is eligible for the tax credit, proof of lease shall be made in accordance with 59-7-605(3)(b) or 59-10-1009(3)(b), by submitting the following documents to the director:

(1)(a) a copy of the Manufacturer's Statement of Origin (MSO) or equivalent manufacturer's documentation showing that the motor vehicle is a qualifying electric motorcycle, or
(1)(b) a signed statement by an Automotive Service Excellence (ASE)-certified technician that includes the VIN, the technician's ASE certification number, and states that the motorcycle is a qualifying electric motorcycle;

(2) an original or copy of the lease agreement that includes the name of the taxpayer seeking the credit, the name of the lessor of the vehicle, the VIN, the beginning date of the lease, the value of the vehicle at the beginning of the lease, and the value of the vehicle at the end of the lease;

(3) a copy of the current Utah vehicle registration in the name of the taxpayer seeking the credit; and

(4) an original or copy of the odometer disclosure statement required in Utah Code Annotated Title 41 Chapter 1a Section 902 for the motor vehicle that was acquired as an original purchase.

R307-121-7. Proof of Purchase to Demonstrate Eligibility for Motor Vehicles Converted to a Clean Fuel.

To demonstrate that a conversion of a motor vehicle to be fueled by a clean fuel is eligible for the tax credit, proof of purchase shall be made, in accordance with 59-7-605(3)(b) or 59-10-1009(3)(b), by submitting the following documentation to the director:

(1) an original or copy of the purchase order, customer invoice, or receipt that includes the name of the taxpayer seeking the credit; the name, address, and phone number of the person that converted the motor vehicle to run on a clean fuel; the VIN; the date of conversion; and the price of the conversion equipment installed on the motor vehicle;

(2) a copy of the current Utah vehicle registration in the name of the taxpayer seeking the credit; and

(3) a signed statement by the person who converted the motor vehicle certifying that the conversion does not tamper with, circumvent, or otherwise affect the vehicle's on-board diagnostic system, in accordance with 19-1-406(2).

R307-121-8. Proof of Purchase to Demonstrate Eligibility for Special Mobile Equipment Converted to Clean Fuels.

To demonstrate that a conversion of special mobile equipment to be fueled by clean fuel is eligible for the tax credit, proof of purchase shall be made, in accordance with 59-7-605(3)(b) or 59-10-1009(3)(b), by submitting the following documentation to the director:

(1) a description, including serial number, of the special mobile equipment for which credit is to be claimed; and

(2) an original or copy of the purchase order, customer invoice, or receipt that includes the name of the taxpayer seeking the credit, the serial number, the date of conversion, and the price of the conversion equipment installed on the special mobile equipment.

KEY:  air pollution, alternative fuels, tax credits, motor vehicles
September 3, 2015  19-2-104
Notice of Continuation January 23, 2012  19-1-402
59-7-605
59-10-1009

(1) This rule is authorized by Sections 59-7-618 and 59-10-1033. These statutes establish criteria and definitions used to determine eligibility for an income tax credit.

(2) R307-122 establishes procedures to provide proof of a qualified purchase, in accordance with 59-7-618(6)(a) or 59-10-1033(6)(a), to the director for a qualified heavy duty vehicle for which an income tax credit is allowed under Sections 59-7-618 or 59-10-1033.

The following additional definitions apply to R307-122.
"Heavy duty vehicle" means heavy duty vehicle as defined in Subsection 59-7-618(1)(b) and 59-10-1033(1)(b).

"Original equipment manufacturer (OEM) vehicle" means original equipment manufacturer (OEM) as defined in Subsection 19-1-402(8).

"Qualified heavy duty vehicle" means qualified heavy duty vehicle as defined in 59-7-618(1)(d) and 59-10-1033(1)(d).

"Qualified purchase" means qualified purchase as defined in 59-7-618(1)(e) and 59-10-1033(1)(e).

"Qualified taxpayer" means qualified taxpayer as defined in 59-7-618(1)(f) and 59-10-1033(1)(f).

(1) A qualified taxpayer shall reserve a qualified heavy duty vehicle tax credit before submitting proof of qualified purchase to obtain approval from the division for the heavy duty vehicle tax credit. A qualified taxpayer shall apply to reserve the tax credit on forms provided by the division, which will include the following:

(a) the name of the qualified taxpayer and the qualified taxpayers registered name with the United States Department of Transportation (USDOT),

(b) the last four digits of the qualified taxpayer's social security number (SSN) or employer identification number (EIN),

(c) the qualified taxpayer's address, and

(d) the qualified taxpayer's USDOT number.

(2) The tax credit shall be reserved for the qualified taxpayer for up to 180 calendar days from the division's approval of the request to reserve the credit.

(3) If the qualified taxpayer does not meet all of the requirements of R307-122-4 before 181 calendar days after the division's approval of the request to reserve the tax credit, the tax credit will no longer be reserved for the qualified taxpayer.

To demonstrate that a heavy duty vehicle is eligible for the tax credit, proof of qualified purchase shall be made in accordance with 59-7-605(6)(a) or 59-10-1009(6)(a), by submitting the following documents to the director:

(1)(a) a copy of the motor vehicle's window sticker, which includes its Vehicle Identification Number (VIN), or equivalent manufacturer's documentation showing that the heavy duty vehicle is an OEM natural gas vehicle; or

(b) a signed statement by either an Automotive Service Excellence (ASE)-certified technician or Canadian Standards Association (CSA) America CNG Fuel System Inspector that includes the VIN, the technician's ASE or CSA America certification number, and states that the heavy duty vehicle is an OEM natural gas vehicle;

(2) an original or copy of the purchase order, customer invoice, or receipt that includes the name of the qualified taxpayer seeking the credit, the name of the seller of the heavy duty vehicle, the VIN, purchase date, and price of the heavy duty vehicle;

(3) a copy of the current Utah vehicle registration in the name of the qualified taxpayer seeking the credit; and

(4) the certification required under Subsection 59-7-618(2)(b) and 59-10-1033(2)(b).

KEY: air pollution, alternative fuels, tax credits, heavy duty vehicles
September 3, 2015
19-2-104
19-1-402
59-7-618
59-10-1033
R309. Environmental Quality, Drinking Water.
R309-550-1. Purpose.

The purpose of this rule is to provide specific requirements for the design and installation of transmission and distribution pipelines which deliver drinking water to facilities of public drinking water systems or to consumers. It is intended to be applied in conjunction with rules R309-500 through R309-550. Collectively, these rules govern the design, construction, operation, and maintenance of public drinking water system facilities. These rules are intended to assure that facilities are reliably capable of supplying water in adequate quantities, consistently meeting applicable drinking water quality requirements, and not posing a threat to general public health.


This rule is promulgated by the Drinking Water Board as authorized by Title 19, Environmental Quality Code, Chapter 4, Safe Drinking Water Act, Subsection 104(1)(a)(ii) of the Utah Code and in accordance with Title 63G, Chapter 3 of the same, known as the Administrative Rulemaking Act.


Definitions for certain terms used in this rule are given in R309-110 but may be further clarified herein.


Transmission and distribution pipelines shall be designed, constructed and operated to convey adequate quantities of water at ample pressure, while maintaining water quality.


(1) Distribution System Pressure.

(a) The distribution system shall be designed to maintain minimum pressures as required in R309-105-9 at points of connection, under all conditions of flow.

(b) When static pressure exceeds 150 psi in new distribution water lines, pressure reducing devices shall be provided on mains in the distribution system where service connections exist.

(2) Design Flow Rates.

Flow rates used when designing or analyzing distribution systems shall meet the minimum requirements in R309-510.

(3) Hydraulic Analysis.

(a) All water mains shall be sized following a hydraulic analysis based on flow demands and pressure requirements.

(b) Where improvements will upgrade more than 50% of an existing distribution system, or where a new distribution system is proposed, a hydraulic analysis of the entire system shall be prepared and submitted for review prior to plan approval.

(c) Some projects require a hydraulic model. The Division may require submission of a hydraulic modeling report and/or certification, as outlined in R309-511, prior to plan approval.

(4) Minimum Water Main Size.

For water mains not connected to fire hydrants, the minimum line size shall be 4 inches in diameter, unless they serve picnic sites, parks, semi-developed camps, primitive camps, or roadway rest-stops. Minimum water main size, serving a fire hydrant lateral, shall be 8 inches in diameter unless a hydraulic analysis indicates that required flow and pressures can be maintained by 6-inch lines.

(5) Fire Protection.

When a public water system is required to provide water for fire flow by the local fire code official, or if the system has installed fire hydrants on existing distribution mains for that purpose:

(a) The design of the distribution system shall be consistent with the fire flow requirements as determined by the local fire code official.

(b) The location of fire hydrants shall be consistent with the requirements of the State-adopted fire code and as determined by the local fire code official.

(c) The pipe network design shall permit fire flows to be met at representative locations while minimum pressures, as required in R309-105-9, are maintained at all times and at all points in the distribution system.

(d) Fire hydrant laterals shall be a minimum of 6 inches in diameter.

(6) Geologic Considerations.

The character of the soil through which water mains are to be laid shall be considered. Special design and burial techniques shall be employed for Community Water Systems in areas of geologic hazard (e.g., slide zones, fault zones, river crossings, etc.)

(7) Dead Ends.

(a) To provide increased reliability of service and reduce head loss, dead ends shall be minimized by making appropriate tie-ins whenever practical.

(b) Where dead-end mains occur, they shall be provided with a fire hydrant if flow and pressure are sufficient, or with an approved flushing hydrant or blow-off for flushing purposes. Flushing devices shall be sized to provide flows that will give a velocity of at least 2.5 fps in the water main being flushed. No flushing device shall be directly connected to a sewer.

(8) Isolation Valves.

Sufficient number of valves shall be provided on water mains so that inconvenience and sanitary hazards will be minimized during repairs. Valves shall be located at not more than 500 foot intervals in commercial districts and at not more than one block or 800 foot intervals in other districts. Where systems serve widely scattered customers and where future development is not expected, the valve spacing shall not exceed one mile.

(9) Corrosive Soils and Waters.

Consideration shall be given to the materials to be used when corrosive soils or waters will be encountered.

(10) Special Precautions in Areas of Contamination.

Where distribution systems are installed in areas of contamination:

(a) pipe and joint materials which are not susceptible to contamination, such as permeation by organic compounds, shall be used; and,

(b) non-permeable materials shall be used for all portions of the system including water mains, service connections, and hydrant leads.

(11) Water Mains and Other Sources of Contamination.

Caution shall be exercised when locating water mains at or near certain sites such as sewage treatment plants or industrial complexes. Individual septic tanks shall be located and avoided. The Division shall be contacted to establish specific design requirements prior to locating water mains near a source of contamination.


(1) ANSI/NSF Standard for Health Effects.

All materials that may come in contact with drinking water, including pipes, gaskets, lubricants and O-Rings, shall be ANSI-certified as meeting the requirements of ANSI/NSF Standard 61, Drinking Water System Components - Health Effects. To permit field-verification of this certification, all components shall be appropriately stamped with the NSF logo.

(2) Asbestos and Lead.

(a) The use of asbestos cement pipe shall not be allowed.

(b) Pipes and pipe fittings installed after January 4, 2014, shall be "lead free" in accordance with Section 1417 of the Federal Safe Drinking Water Act. They shall be certified as...

(3) Standards for Mechanical Properties.

(a) For ductile iron pipe, AWWA Standard C600-10, Installation of Ductile Iron Water Mains and Their

(b) Water mains and sewer lines shall not be installed in the same trench.

c) Where local conditions make it impossible to install water or sewer lines at separation distances required by subsection (a), the sewer pipes are in good condition, and there is not high groundwater in the area, it may be acceptable if the design includes a minimum horizontal separation of 6 feet and a minimum vertical clearance of 18 inches with the waterline being above. In order to determine whether the design is acceptable, the following information shall be submitted as part of the plans for review:

(i) reason for not meeting the minimum separation standard;
(ii) location where the water and sewer line separation is not being met;
(iii) horizontal and vertical clearance that will be achieved;
(iv) sewer line information including pipe material, condition, size, age, type of joints, thickness or pressure class, whether the pipe is pressurized or not, etc.;
(v) water line information including pipe material, condition, size, age, type of joints, thickness or pressure class, etc.;
(vi) ground water and soil conditions; and,
(vii) any mitigation efforts.

d) If the basic separation standards as outlined in subsections (a) through (c) above cannot be met, an exception to the rule can be applied for with additional mitigation measures to protect public health, in accordance with R309-105-6(2)(b).

(3) Special Provisions.

The following special provisions apply to all situations:

(a) The basic separation standards are applicable under normal conditions for sewage collection lines and water distribution mains. More stringent requirements may be necessary if conditions such as high groundwater exist.

(b) All water transmission lines that may become unpressurized shall not be installed within 20 feet of sewer lines.

(c) In the installation of water mains or sewer lines, measures shall be taken to prevent or minimize disturbances of the existing line.

(d) Special consideration shall be given to the selection of pipe materials if corrosive conditions are likely to exist or where the minimum separation distances cannot be met. These conditions may be due to soil type, groundwater, and/or the nature of the fluid conveyed in the conduit, such as a septic sewage which produces corrosive hydrogen sulfide.

(e) Sewer Force Mains

(i) When a new sewer force main crosses under an existing water main, all portions of the sewer force main within 10 feet (horizontally) of the water main shall be enclosed in a continuous sleeve.

(ii) When a new water main crosses over an existing sewer force main, the water main shall be constructed of pipe materials with a minimum rated working pressure of 200 psi or equivalent pressure rating.

(4) Water Service Laterals Crossing Sewer Mains and Laterals.

Water service laterals shall conform to all requirements given herein for the separation of water and sewer lines.


(1) Basic Separation Standards.

(a) The horizontal distance between water lines and sanitary sewer lines shall be at least 10 feet. Where a water main and a sewer line must cross, the water main shall be at least 18 inches above the sewer line. Separation distances shall be measured edge-to-edge (i.e. from the nearest edges of the facilities).

(b) Auxiliary valves shall be installed in all hydrant leads.

(c) Hydrant drains shall be installed with a gravel packet or dry well unless the natural soils will provide adequate drainage.

(d) Control Valve Stations

(i) Isolation Valves shall be installed on both sides of the pressure reducing valve.

(ii) Where variable flow conditions will be encountered, consideration shall be given to providing parallel PRV lines to accommodate low and high flow conditions.

(b) Backflow Devices

Installation of Backflow devices shall conform to the State-adopted plumbing code.

(c) Meters

Meters installation shall conform to the State-adopted plumbing code and local jurisdictional standards.


(1) Standards.

The specifications shall incorporate the provisions of the manufacturer's recommended installation procedures or the following applicable standards:

(a) For ductile iron pipe, AWWA Standard C600-10, Installation of Ductile Iron Water Mains and Their
Appurtenances;
(b) For PVC pipe, ASTM D2774, Recommended Practice for Underground Installation of Thermoplastic Pressure Piping and PVC Pipe and AWWA Manual of Practice M23, 2003;
(c) For HDPE pipe, ASTM D2774, Recommended Practice for Underground Installation of Thermoplastic Pressure Piping and AWWA Manual of Practice M55, 2006; and,
(d) For Steel pipe, AWWA Standard C604-11, Installation of Buried Steel Water Pipe- 4 inch and Larger.

(2) Bedding.
A continuous and uniform bedding shall be provided in the trench for all buried pipe. Stones larger than the backfill materials described below shall be removed for a depth of at least 6 inches below the bottom of the pipe.

(3) Backfill.
Backfill material shall be tamped in layers around the pipe and to a sufficient height above the pipe to adequately support and protect the pipe. The material and backfill zones shall be as specified by the standards referenced in Subsection (1), above. As a minimum:
(a) for plastic pipe, backfill material with a maximum particle size of 3/4 inch shall be used to surround the pipe; and,
(b) for ductile iron pipe, backfill material shall contain no stones larger than 2 inches.

(4) Dropping Pipe into Trench.
Under no circumstances shall the pipe or accessories be dropped into the trench.

(5) Burial Cover.
All water mains shall be covered with sufficient earth or other insulation to prevent freezing, unless they are part of a non-community system that can be shut-down and drained during winter months when temperatures are below freezing.

(6) Thrust Blocking.
All tees, bends, plugs, and hydrants shall be provided with thrust blocking, anchoring, tie rods, or restraint joints designed to prevent movement. Restraints shall be sized to withstand the forces experienced.

(7) Pressure and Leakage Testing.
All types of installed pipe shall be pressure tested and leakage tested in accordance with AWWA Standard C600-10.

(8) Surface Water Crossings.
(a) Above Water Crossings
The pipe shall be adequately supported and anchored, protected from damage and freezing, and accessible for repair or replacement.

(b) Underwater Crossings
(i) A minimum cover of 2 feet or greater, as local conditions may dictate, shall be provided over the pipe.
(ii) When crossing water courses that are greater than 15 feet in width, the following shall be provided:
(A) Pipe with joints shall be of special construction, having restrained joints for joints within the surface water course and flexible restrained joints at both edges of the water course.
(B) Isolating valves shall be provided on both sides of the water crossing at locations not subject to high ground water or flooding, so that the section can be isolated for testing or repair.
(C) A means shall be provided, such as a sampling tap, not subject to flooding, to allow for representative water quality testing on the upstream and downstream side of the crossing.
(D) A means shall be provided to pressure test the underground water crossing pipe.

(9) Sealing Pipe Ends During Construction.
The open ends of all pipelines under construction shall be covered and effectively sealed at the end of the day’s work.

(10) Disinfecting Water Lines.
All new water mains or appurtenances shall be disinfected in accordance with AWWA Standard C651-05 or a method approved by the Director. The specifications shall include detailed procedures for the adequate flushing, disinfection and microbiological testing of all water mains. On all new and extensive distribution system construction, evidence of satisfactory disinfection shall be provided to the Division. Samples for coliform analyses shall be collected after disinfection is complete and the system is refilled with drinking water. A standard heterotrophic plate count is advisable. The use of water for public drinking water purposes shall not commence until the bacteriologic tests indicate the water is free from contamination.


(1) Physical Cross Connections.
There shall be no physical cross connections between the distribution system and pipe, pumps, hydrants, or tanks that may be contaminated from any source, including pressurized irrigation.

(2) Recycled Water.
Neither steam condensate nor cooling water from engine jackets or other heat exchange devices shall be returned to the drinking water supply.

(3) System Interconnects.
The interconnections between different drinking water systems shall be reviewed and approved by the Director.


Proposals for water hauling shall be submitted to, and approved by, the Director.

(1) Community Water Systems.
Water hauling is not an acceptable permanent source for drinking water distribution in Community Water Systems.

(2) Non-Community Systems.
The Director may allow water hauling for Non-Community Public Water Systems by special approval if:
(a) consumers can not otherwise be supplied with good quality drinking water; or,
(b) the nature of the development, or ground conditions, are such that the placement of a pipe distribution system is not justified.

(3) Emergencies.
Water hauling may be a temporary means of providing drinking water in an emergency. Water systems shall notify the Division as soon as possible of such emergencies.


(1) Service Taps.
Service taps shall not jeopardize the quality of the system’s water.

(2) Plumbing.
(a) Water services and plumbing shall conform to the State-adopted Plumbing Code.
(b) Pipes and pipe fittings installed after January 4, 2014, shall be “lead-free” in accordance with Section 1417 of the federal Safe Drinking Water Act. They shall be certified meeting the ANSI/NSF 372 or Annex G of ANSI/NSF 61.

(3) Individual Home Booster Pumps.
Individual booster pumps shall not be allowed for individual service from the public water supply mains. Exceptions to the rule may be granted by the Director if it can be shown that the granting of such an exception will not jeopardize the public health.

(4) Service Lines.
(a) Service lines shall be capped until connected for service.
(b) The portion of the service line under the control of the water system is considered to be part of the distribution system.

(5) Service Meters and Building Service Line.
Connections between the service meter and the home shall be in accordance with the State-adopted Plumbing Code.

(1) Unpressurized Flows.
Transmission lines shall conform to all applicable requirements in this rule. Transmission line design shall minimize unpressurized flows.

(2) Proximity to Concentrated Sources of Pollution.
A water system shall not install an unpressurized transmission line less than 20 feet from a concentrated source of pollution (e.g., septic tanks and drain fields, garbage dumps, pit privies, sewer lines, feed lots, etc.). Furthermore, unpressurized transmission lines shall not be placed in boggy areas or areas subject to the ponding of water.


(1) Disinfection After Line Repair.
The disinfection procedures of Section 4.7, AWWA Standard C651-05 shall be followed if a water main is cut or repaired.

(2) Cross Connections.
The water system shall not allow a connection that may jeopardize water quality. Cross connections shall be eliminated by physical separation, an air gap, or an approved and properly operating backflow prevention assembly.
The water system shall have an ongoing cross connection control program in compliance with R309-105-12.

(3) ANSI/NSF Standards.
All pipe and fittings used in routine operation and maintenance shall be ANSI-certified as meeting NSF Standard 61 or Standard 14.

(4) Seasonal Operation.
Water systems operated seasonally shall be disinfected and flushed according to AWWA Standard C651-05 for pipelines and AWWA Standard C652-11 for storage facilities prior to each season's use. A satisfactory bacteriologic sample shall be obtained prior to use. During the non-use period, care shall be taken to close all openings into the system.

KEY: drinking water, transmission and distribution pipelines, connections, water hauling
September 10, 2015 19-4-104
Notice of Continuation March 13, 2015

Statutory Authority.

The authority for the Department of Environmental Quality acting through the Utah Water Quality Board to issue loans to political subdivisions to finance all or part of wastewater project costs and to enter into credit enhancement agreements, interest buy-down agreements, and Hardship Grants is provided in Sections 11-8-2 and 73-10c-4.


"Project Costs" means the cost of acquiring and purchasing, constructing, expanding, upgrading or improving a wastewater project; and

"Financial Assistance" means a project loan, bond purchase, credit enhancement agreement, interest buy-down agreement or hardship grant.

"Interest Buy-Down Agreement" means any agreement entered into between the Board, on behalf of the State, and a political subdivision to finance all or part of a wastewater project and:

B. A completed application form, project engineering report, credit enhancement agreement, interest buy-down agreement or any combination thereof, is to be entered into, and approves the project schedule, Section R317-101-14. The Board shall authorize a hardship grant only if it determines that other financing alternatives are unavailable or unreasonably expensive to the applicant. If the applicant seeks financial assistance in the form of a loan of amounts in the security account established pursuant to Title 73, Chapter 10c, which loan is intended to provide direct financing of projects costs, then the Board shall authorize such loan only if it determines that credit enhancement agreements, interest buy-down agreements and other financing alternatives are unavailable or unreasonably expensive to the applicant or that a loan represents the financing of a proposed project; costs of economic investigations and studies, surveys, preparation of designs, plans, working drawings, specifications and the inspection and supervision of the construction of any facility; interest accruing on loans made under this program during acquisition and construction of the project; and any other cost incurred by the political subdivision, the Board or the Department of Environmental Quality, in connection with the issuance of obligation of the political subdivision to evidence any loan made to it under this law.

"Nonpoint Source (NPS) Project" means a facility, system, practice, study, activity or mechanism that abates, prevents or reduces the pollution of water of this State; and a study, pollution prevention activity, or pollution education activity that will protect waters of this state.

"Wastewater Project Obligation" means, as appropriate, any bond, loan, note or other obligation of a political subdivision issued to finance all or part of the cost of acquiring, constructing, expanding, upgrading or improving a wastewater project.


The following procedures must normally be followed to obtain financial assistance from the Board:

A. It is the responsibility of the applicant to obtain the necessary financial, legal and engineering counsel to prepare an effective and appropriate financial assistance agreement, including cost effectiveness evaluations of financing methods and alternatives, for consideration by the Board.

B. A completed application form, project engineering report as appropriate, and financial capability assessment are submitted to the Board. Any comments from the local health department or association of governments should accompany the application.

C. The staff prepares an engineering and financial feasibility report on the project for presentation to the Board.

D. The Board authorizes financial assistance for the project on the basis of the feasibility report prepared by the Board, designates whether a loan, credit enhancement agreement, interest buy-down agreement, hardship grant or any combination thereof, is to be entered into, and approves the project schedule, Section R317-101-14. The Board shall authorize a hardship grant only if it determines that other financing alternatives are unavailable or unreasonably expensive to the applicant. If the applicant seeks financial assistance in the form of a loan of amounts in the security account established pursuant to Title 73, Chapter 10c, which loan is intended to provide direct financing of projects costs, then the Board shall authorize such loan only if it determines that credit enhancement agreements, interest buy-down agreements and other financing alternatives are unavailable or unreasonably expensive to the applicant or that a loan represents the financing of a proposed project; costs of economic investigations and studies, surveys, preparation of designs, plans, working drawings, specifications and the inspection and supervision of the construction of any facility; interest accruing on loans made under this program during acquisition and construction of the project; and any other cost incurred by the political subdivision, the Board or the Department of Environmental Quality, in connection with the issuance of obligation of the political subdivision to evidence any loan made to it under this law.

"Executive Secretary" means the Executive Secretary of the Water Quality Board.

"Credit Enhancement Agreement" means any agreement entered into between the Board, on behalf of the State, and a political subdivision to finance all or part of a wastewater project and:

D. maximizes the potential for efficient use, reuse, recycle, and conservation of water and for energy conservation to the maximum extent practicable.

"Credit Enhancement Agreement" means any agreement entered into between the Board, on behalf of the State, and a political subdivision to finance all or part of a wastewater project and:

D. maximizes the potential for efficient use, reuse, recycle, and conservation of water and for energy conservation to the maximum extent practicable.

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"Credit Enhancement Agreement" means any agreement entered into between the Board, on behalf of the State, and a political subdivision to finance all or part of a wastewater project and:

D. maximizes the potential for efficient use, reuse, recycle, and conservation of water and for energy conservation to the maximum extent practicable.

"Credit Enhancement Agreement" means any agreement entered into between the Board, on behalf of the State, and a political subdivision to finance all or part of a wastewater project and:

D. maximizes the potential for efficient use, reuse, recycle, and conservation of water and for energy conservation to the maximum extent practicable.
Planning Advance must attend a preapplication meeting, complete an application for a Planning Advance, prepare a plan of study, and submit a draft contract for planning services.

F. Design Advance Only - The applicant requesting a design advance must have completed an engineering plan which meets program requirements and submitted a draft contract for design services.

G. The project applicant must demonstrate public support for the project.

H. Political subdivisions which receive assistance for a wastewater project under these rules must agree to participate annually in the Municipal Wastewater Planning Program (MWPP).

I. Political subdivisions which receive assistance under these rules and which own a culinary water system must complete and submit a Water Conservation Plan, per Section 73-10-32.

J. The project applicant's engineer prepares a preliminary design report, as appropriate, outlining detailed design criteria for submission to the Board.

K. Upon approval of the preliminary design report by the Board, the applicant's engineer completes the plans, specifications, and contract documents for review by the Board.

L. For financial assistance mechanisms when the applicant's bond is purchased by the Board, the project applicant's bond documentation, including an opinion from legal counsel experienced in bond matters that the wastewater project obligation is a valid and binding obligation of the political subdivision, must be submitted to the Assistant Attorney General for preliminary approval and the applicant shall publish a Notice of Intent to issue bonds in a newspaper of general circulation pursuant to Section 11-14-201. For financial assistance mechanisms when the applicant's bond is not purchased by the Board, the applicant shall submit a true and correct copy of an opinion from legal counsel experienced in bond matters that the wastewater project obligation is a valid and binding obligation of the political subdivision.

M. Hardship Grant - The Board executes a grant agreement setting forth the terms and conditions of the grant.

N. The Director issues a Construction Permit and Plan Approval for plans and specifications, and concurs in bid advertisement.

O. If a project is designated to be financed by a loan or an interest buy-down agreement as described in Sections R317-101-12 through R317-101-13, from the Board, to cover any part of project costs an account supervised by the applicant and the Board will be established by the applicant to assure that loan funds are used only for qualified project costs. If financial assistance for the project is provided by the Board in the form of a credit enhancement agreement as described in Section R317-101-11 all project funds will be maintained in a separate account and a quarterly report of project expenditures will be provided to the Board.

P. A copy of the applicant's Sewer Use Ordinance or Resolution and User Charge System must be submitted to the Division for review and approval to insure adequate provisions for debt retirement, operation and maintenance, or both.

Q. A plan of operation must be submitted by the applicant to the Division for new treatment works, sewerage systems, and projects involving upgrades that add additional treatment, e.g., advanced treatment. The Plan must address: adequate staffing, with an operator certified at the appropriate level in accordance with Rule R317-10, training, and start up procedures to assure efficient operation and maintenance of the facilities. The plan must be submitted by the applicant in draft at initiation of construction and approved in final form prior to 50% of construction completion.

R. An Operation and Maintenance Manual (Manual) which provides long-term guidance for efficient facility operations and maintenance is submitted by the applicant and approved in draft and final form prior to, respectively, 50% and 90% of project construction completion. Existing Manuals can be submitted or amended if the existing Manual is relevant to the funded project.

S. The applicant's contract with its engineer must be submitted to the Board for review to determine that there will be adequate engineering involvement, including project supervision and inspection, to successfully complete the project.

T. The applicant's attorney must provide an opinion to the Board regarding legal incorporation of the applicant, valid legal title to rights-of-way and the project site, and adequacy of bidding and contract documents.

U. Credit Enhancement Agreement and Interest Buy- Down Agreement Only - The Board issues the credit enhancement agreement or interest buy-down agreement setting forth the terms and conditions of the security or other forms of assistance provided by the agreement and notifies the applicant to sell the bonds as described in Sections R317-101-11 through R317-101-12.

V. Credit Enhancement Agreement and Interest Buy- Down Agreement Only - The applicant sells the bonds on the open market and notifies the Board of the terms of sale. If a credit enhancement agreement is being utilized, the bonds sold on the open market shall contain the legend required by Subsection 73-10c-6(2)(a). If an interest buy-down agreement is being utilized, the bonds sold on the open market shall bear a legend which makes reference to the interest buy-down agreement and states that such agreement does not constitute a pledge of or charge against the general revenues, credit or taxing powers of the state and that the holder of any such bond may look only to the applicant and the funds and revenues pledged by the applicant for the payment of interest and principal on the bonds.

W. The applicant opens bids for the project.

X. Loan Only - The Board gives final approval to purchase the bonds and execute the loan contract as described in Section R317-101-13.

Y. Loan Only - The final closing of the loan is conducted.

Z. The Board gives approval to award the contract to the low responsive and responsible bidder.

AA. A preconstruction conference is held.

BB. The applicant issues a written notice to proceed to the contractor.

R317-101-4. Loan, Credit Enhancement, Interest Buy- Down, and Hardship Grant Consideration Policy.

A. Water Quality Board Priority Determination

In determining the priority for financial assistance the Board shall consider:

1. the ability of the political subdivision to obtain funds for the wastewater project from other sources or to finance such project from its own resources;

2. the ability of the political subdivision to repay the loan or other project obligations;

3. whether a good faith effort to secure all or part of the services needed from the private sector through privatization has been made; and

4. whether the wastewater project:

   a. meets a critical local or state need;

   b. is cost effective;

   c. will protect against present or potential health hazards;

   d. is needed to comply with minimum standards of the Federal Water Pollution Control Act Amendments of 1972, U.S.C. 1251 et. Seq., or any similar or successor statute;

   e. is needed to comply with the minimum standards of Title 19, Chapter 5 Utah Water Quality Act, or any similar or successor statute;

   f. is designed to reduce or prevent the pollution of the
waters of this state; or
2. further the concept of regionalized sewer service;
3. the priority point total for the project as determined by the Board from application of the current Utah State Project Priority System Rule R317-100;
4. the overall financial impact of the proposed project on the citizens of the community including direct and overlapping indebtedness, tax levies, user charges, impact or connection fees, special assessments, etc., resulting from the project, and anticipated operation and maintenance costs versus the median adjusted gross household income of the community;
5. the readiness of the project to proceed;
6. Consistency with other funding source commitments that may have been obtained for the project; and
7. other criteria that the Board may deem appropriate.

B. Water Quality Board Financial Assistance Determination. The amount and type of assistance offered will be based on the following considerations:
1. for loan consideration, the estimated annual cost of sewer service to the average residential user should not exceed 1.4% of the median adjusted gross household income from the most recent available State Tax Commission records. Consideration will also be given to the applicant's unemployment data, population trends, and the applicant's level of contribution to the project. For hardship grant consideration, exclusive of advances for planning and design, the estimated annual cost of sewer service for the average residential user should exceed 1.4% of the median adjusted gross household income from the most recent available State Tax Commission records. The Board will also consider the applicant's level of contribution to the project;
2. the estimated, average residential cost, as a percent of median adjusted gross household income, for the proposed project should be compared to the average user charge, as a percent of median adjusted gross household income, for recently constructed projects in the State of Utah;
3. maximizing return on the security account while still allowing the project to proceed;
4. local political and economic conditions;
5. cost effectiveness evaluation of financing alternatives;
6. availability of funds in the security account;
7. environmental need; and
8. other data and criteria the Board may deem appropriate.
C. The Executive Secretary may not execute financial assistance for NPS projects totaling more than $1,000,000 per fiscal year unless directed by the Board.

A. Replacement or repair of Onsite Wastewater Systems (OWS), as defined in Section R317-4-2, are eligible for funding if they have malfunctioned or are in non-compliance with state administrative rules or local regulations governing the same.
1. Funding will only be made for the repair or replacement of existing malfunctioning OWS when the malfunction is not attributable to inadequate system operation and maintenance.
2. The Executive Secretary, or another whom the Board may designate, will authorize and execute OWS grant agreements and loan agreements with the applicant for a wastewater project as defined by Subsection R317-101-2.C.
3. OWS funding recipients must have a total household income no greater than 150% of the state median adjusted gross household income, as determined from the Utah Tax Commission's most recently published data or other means testing approved by the Executive Secretary.
4. Eligible activities under the OWS Financial Assistance program include:
   a. septic tank;
   b. absorption system;
   c. building sewer;
   d. appurtenant facilities
   e. conventional or alternative OWS;
   f. connection of the residence to an existing centralized sewer system, including connection or hook-up fees, if this is determined to be the best means of resolving the failure of an OWS; and
   g. costs for construction, permits, legal work, engineering, and administration.
5. Ineligible project components include:
   a. land;
   b. interior plumbing components;
   c. impact fees, if connecting to a centralized sewer system is determined to be the best means of resolving the failure of an OWS;
   d. OWS for new homes or developments;
   e. OWS operation and maintenance.
6. The local health department will certify the completion of the project to the Division.
7. To be reimbursed for project expenditures the borrower must solicit bids for the work, maintain and submit invoices, financial records, or receipts that document the expenditures or costs.
B. The following procedures apply to OWS loans:
1. OWS loan applications will be received by the local health department which will evaluate the need, priority, eligibility and technical feasibility of each project. The local health department will issue a certificate of qualification (COQ) for projects which qualify for a OWS loan. The COQ and completed loan application will be forwarded to the Division for its review;
2. the maximum term of the OWS loan will be 10 years;
3. the interest rate of OWS loans may be between 0% and 60% of the interest rate on a 30-year U.S. Treasury bill;
4. security conditions for OWS loans:
   a. the borrower must adequately secure the loan with real property or other appropriate security; and
   b. the ratio of the loan amount to the value of the pledged security must not be greater than 70%;
5. OWS loan recipients will be billed for monthly payments of principal and interest beginning 60 days after execution of the loan agreement;
6. the OWS loan must be paid in full at the time the property served by the project is sold or transferred; and
7. the Division, or its designee, will evaluate the financial aspects of the project and the credit worthiness of the applicant.
C. The following procedures apply to OWS grants:
OWS grants may be made to recipients that are unable to secure a loan but are otherwise eligible for funding as identified in Subsection R317-101-5.A.4.

A. Large Underground Wastewater Disposal Systems (LUWDS) projects, as defined in Subsection 73-10c-2(9), may be eligible for funding from the state revolving loan funds and from the Hardship Grant Program. Application and project initiation procedures including loans, credit enhancement, interest buy-down and hardship grant consideration policies for LUWDS are defined in Sections R317-101-3 through R317-101-4 except as otherwise stated.
B. The following procedures apply to LUWDS project loans:
Projects will be prioritized according to criteria established in Section R317-100-4, Utah State Project Priority System for the Utah Wastewater Project Assistance Program.
2. The maximum term of LUWDS project loans will be twenty years but not beyond a term exceeding the depreciable life of the project.
The interest rate on LUWDS project loans will be determined by the Board.

C. The following procedures apply to LUWDS project grants. Hardship Grants may be considered for LUWDS projects that meet criteria established in Section R317-101-4 and that:

1. address a critical water quality need or health hazard;
2. would otherwise not be economically feasible; or
3. implement provisions of TMDLs.

A. NPS Projects, as defined in Section 73-10c-2(9), are eligible for funding from the state revolving loan fund and from the Hardship Grant Program.

1. Funding to individuals in amounts in excess of $150,000 will be presented to and authorized funding by the Board. Funding of less than $150,000 will be considered and authorized funding by the Executive Secretary.

2. The Executive Secretary, or another whom the Board may designate, will authorize and execute NPS project loan agreements, grant agreements, or both, with the applicant.

Eligible projects under the NPS project funding programs include projects that:

a. abate or reduce raw sewage discharges;

b. repair or replace failing individual on-site wastewater disposal systems;

c. reduce untreated or uncontrolled runoff;

d. improve critical aquatic habitat resources;

e. conserve soil, water, or other natural resources;

f. protect and improve ground water quality;

g. preserve and protect the beneficial uses of water of the state;

h. reduce the number of water bodies not achieving water quality standards;

i. improve watershed management;

j. prepare and implement total maximum daily load (TMDL) assessments;

k. are a study, activity, or mechanism that abates, prevents or reduces water pollution; or

l. supports educational activities that promotes water quality improvement.

B. The following procedures apply to NPS project loans:

1. Projects will be prioritized according to criteria established in Section R317-100-4, Utah State Project Priority System for the Utah Wastewater Project Assistance Program.

2. The maximum term of NPS program loans will be twenty years but not beyond a term exceeding the depreciable life of the project.

3. The interest rate on NPS project loans will be determined by the Board.

4. NPS project loans are exempt from environmental reviews under the National Environmental Policy Act (NEPA) as long as the funding of these projects is identified in Utah’s NPS Pollution Management Plan.

5. Security of NPS project loans.

a. NPS project loans to individuals in amounts greater than $15,000 will be secured by the borrower with water stock or real estate. Loans less than $15,000 may be secured with other assets.

b. For NPS project loans to individuals the ratio of the loan amount to the value of the pledged security must not be greater than 70%.

c. NPS loans to political subdivisions of the state will be secured by a revenue bond, general obligation bond or some other acceptable instrument of debt.

6. The Division will determine project eligibility and priority. Periodic payments will be made to the borrower, contractors, or consultants for work relating to the planning, design, and construction of the project. The borrower must maintain and submit the financial records that document expenditures or costs.

7. The Division, or its designee, will perform periodic project inspections. Final payment on the NPS loan project will not occur until a final inspection has occurred and an acceptance letter issued for the completed project.

8. NPS project loan recipients will be billed periodically for payments of principal and interest as agreed to in the executed loan agreements or bond documents.

9. The Division, or its designee, will evaluate the financial aspects of the NPS project and the credit worthiness of the applicant.

C. The following procedures apply to NPS project grants. Hardship Grants may be considered for a NPS project that:

1. addresses a critical water quality need or health hazard;

2. remedies water quality degradation resulting from natural sources damage including fires, floods, or other disasters;

3. would otherwise not be economically feasible;

4. provides financial assistance for a study, pollution prevention activity, or educational activity; or

5. implements provisions of TMDLs.

Storm water projects are eligible for funding through the Utah Wastewater Project Assistance Program, as identified in Subsection 73-10c-2(12). In addition to other rules identified in Rule R317-101 which may apply, the following particular rules apply to storm water project loans:

A. Loans will only be made to political subdivisions of the state.

B. The interest rate charged on storm water project loans will be equal to 60% of the interest rate on a 30-year U.S. Treasury bill.

C. Storm water project loans will be made twice per year. Projects will be prioritized so that the limited funds which are available are allocated first to the highest priority projects in accordance with Sections R317-100-3 through R317-100-4, ranking systems of the Utah State Project Priority System for the Utah Wastewater Project Assistance Program.

D. Storm water projects are eligible for funding provided a significant portion of the project is for the purpose of improving water quality.

A. A Planning Advance can only be made to a political subdivision which demonstrates a financial hardship.

B. A Planning Advance is made to a political subdivision with the intent to provide interim financial assistance for project planning until the long-term project financing can be secured. Once the long-term project financing has been secured, the Planning Advance must be expeditiously repaid to the Board.

C. The applicant must demonstrate that all funds necessary to complete project planning will be available prior to commencing the planning effort. The Planning Advance will be deposited with these other funds into a supervised escrow account at the time the grant agreement between the applicant and Board is executed.

D. Failure on the part of the recipient of a Planning Advance to implement the construction project may authorize the Board to seek repayment of the Advance on such terms and conditions as it may determine.

E. The recipient of a Planning Advance must first receive written approval for any cost increases or changes to the scope of work.

A. A Design Advance can only be made to a political subdivision which demonstrates a financial hardship.

B. A Design Advance is made to a political subdivision
with the intent to provide interim financial assistance for the completion of the project design until the long-term project financing can be secured. Once the long-term project financing has been secured, the Project Design Advance must be expeditiously repaid to the Board.

C. The applicant must demonstrate that all funds necessary to complete the project design will be available prior to commencing the design effort. The Design Advance will be deposited with these other funds into a supervised escrow account at the time the grant agreement between the applicant and Board is executed.

D. Failure on the part of the recipient of a Design Advance to implement the construction project may result in the Board seeking repayment of the Advance on such terms and conditions as it determines.

E. The recipient of a Design Advance must first receive written approval for any cost increases or changes to the scope of work.


The Board will determine whether a project may receive all or part of a loan, hardship grant, credit enhancement agreement or interest buy-down agreement subject to the criteria in Section R317-101-4. To provide security for project obligations the Board may agree to purchase project obligations of political subdivisions or make loans to the political subdivisions to prevent defaults in payments on project obligations. The Board may also consider making loans to the political subdivisions to pay the cost of obtaining letters of credit from various financial institutions, municipal bond insurance, or other forms of insurance or security for project obligations. In addition, the Board may consider other methods and assistance to political subdivisions to properly enhance the marketability of project obligations or enhance the security for project obligations.

R317-101-12. Interest Buy-Down Agreement.

Interest buy-down agreements may consist of:

A. A financing agreement between the Board and political subdivision whereby a specified sum is loaned or granted to the political subdivision to be placed in a trust account. The trust account shall be used exclusively to reduce the cost of financing for the project.

B. A financing agreement between the Board and the political subdivision whereby the proceeds of bonds purchased by the Board may carry an interest rate lower than the interest rate on the publicly issued bonds, which when blended together will provide a reduced annual debt service for the project.

C. Any other legal method of financing which reduces the annual payment amount on locally issued bonds. After credit enhancement agreements have been evaluated by the Board and it is determined that this method is not feasible or additional assistance is required, interest buy-down agreements and loans may be considered. Once the level of financial assistance required to make the project financially feasible is determined, a cost effective evaluation of interest buy-down options and loans must be completed. The financing alternative chosen should be the one most economically advantageous for the state and the applicant.


The Board may make loans to finance all or part of a wastewater project only after credit enhancement agreements and interest buy-down agreements have been evaluated and found either unavailable or unreasonably expensive. The financing alternative chosen should be the one most economically advantageous for the state and its political subdivision.


A project may be authorized for a loan, credit enhancement agreement, interest buy-down agreement or hardship grant in writing by the Board following submission and favorable review of an application form, engineering report, if required, financial capability assessment and Staff feasibility report. The engineering report must include the preparation of a cost effective analysis according to Section R317-101-2. If it is anticipated that a project will be a candidate for financial assistance from the Board, the Staff should be contacted, and the plan of study for the engineering report, if required, should be approved before the planning is initiated.

Once the application form, plan of study, engineering report, and financial capability assessment are reviewed, the staff will prepare a project feasibility report for the Board's consideration in authorizing a project. The project feasibility report will include a detailed evaluation of the project with regard to the Board's funding priority criteria, and will contain recommendations for the type of financial assistance which may be extended, i.e., a loan, credit enhancement agreement, interest buy-down agreement or hardship grant.

Project authorization is not a contractual commitment and is conditioned upon the availability of funds at the time of loan closing, or signing of the credit enhancement, interest buy-down, or grant agreement and upon adherence to the project schedule approved at that time. If the project is not proceeding according to the project schedule the Board may withdraw the project authorization so that projects that are ready to proceed can obtain necessary funding. Extensions to the project schedule may be considered by the Board, but any extension requested must be fully justified.


A. The Board considers it a proper function to assist and give direction to project applicants in obtaining funding from such State, Federal or private financing sources as may be available to achieve the most effective utilization of resources in meeting the needs of the State. This may also include joint financing arrangements with several funding agencies to complete a total project.

B. Hardship Grants will be evidenced by a grant agreement.

C. Loans will be evidenced by the sale of any legal instrument which meets the legal requirements of the Title 11, Chapter 14, Local Government Bonding Act, to the Board.

D. The Board will consider the financial feasibility and cost effectiveness evaluation of the project in detail. The financial capability assessment must be completed as a basis for the review. The Board will generally use these reports to determine whether a project will be authorized to receive a loan, credit enhancement agreement, interest buy-down agreement or hardship grant, as described in Sections R317-101-5 through R317-101-9. If a project is authorized to receive a loan, the Board will establish the portion of the construction cost to be included in the loan and will set the terms for the loan. The Board will require the applicants to repay the loan as rapidly as is reasonably consistent with the financial capability of the applicant. It is the Board's intent to avoid repayment schedules which would exceed the design life of the project facilities.

E. In order to support costs associated with the administration of the loan program, the Board may charge a loan origination fee. A recipient may use loan proceeds to pay the loan origination fee. The loan origination fee shall be due at the recipient's scheduled loan closing.

F. The Board shall determine the date on which annual repayment will be made. In fixing this date, all possible contingencies shall be considered, and the Board may allow the
system user one year of actual use of the project facilities before
the first repayment is required.

G. The applicant shall furnish the Board with acceptable
evidence that the applicant is capable of paying its share of the
construction costs during the construction period.

H. Loans and Interest Buy-Down Agreements Only - The
Board may require, as part of the loan or interest buy-down
agreement, that any local funds which are to be used in
financing the project be committed to construction prior to or
concurrent with the committal of State funds.

I. The Board will not forgive the applicant of any payment
after the payment is due.

R317-101-16. Committal of Funds and Approval of
Agreements.

After the Board has approved the plans and specifications
by the issuance of a Construction Permit and Plan Approval, and
has received the appropriate legal documents and other items
listed in the authorization letter, the project will be considered
by the Board for final approval. The Board will determine
whether the project loan, interest buy-down agreement or grant
agreement is in proper order on the basis of the Board's
authorization. The Executive Secretary may then close the loan,
credit enhancement or grant agreement if representations to the
Board or other aspects of the project have not changed
significantly since the Board's funding authorization, provided
all conditions imposed by the Board have been met. If
significant changes have occurred, the Board will then review
the project and, if satisfied, will then commit funds, approve the
signing of the contract, credit enhancement agreement, interest
buy-down or grant agreement, and instruct the Executive
Secretary to submit a copy of the signed contract agreement to
the Division of Finance.


The Division staff may conduct inspections and will report
to the applicant. Contract change orders must be properly
negotiated with the contractor and approved in writing. Change
orders in excess of $10,000 must receive prior written approval
by the Division staff before execution. Upon successful
completion of the project and recommendation of the applicant's
engineer, the applicant will request the Division to conduct a
final inspection. When the project is complete to the
satisfaction of the applicant's engineer, the Division staff, and
the applicant, written approval will be issued by the Director to
commence using the project facilities.

KEY: wastewater, water quality, loans, sewage treatment
September 24, 2015 19-5
Notice of Continuation March 28, 2013 73-10c
11-8-2
R357. Governor's Office of Economic Development.

R357-14-1. Purpose and Procedure.

(1) Purpose. Section 52-4-207 requires any public body that convenes or conducts an electronic meeting to adopt a rule governing the use of electronic meetings. This Rule establishes procedures for conducting meetings by electronic means for any and all boards, commissions, committees, and tasks forces statutorily provided in the Governor's Office of Economic Development's (GOED) code, Title 63N.

(2) Procedure. The following provisions govern any meeting at which one or more board, commission, committee, and task force members (hereinafter "member(s)") appear electronically pursuant to Section 52-4-207:

(a) If one or members desire to participate electronically, such member(s) shall contact the Executive Director of the Governor's Office of Economic Development or their designee(s) (hereinafter "Executive Director"). The Executive Director shall assess the practicality of facility requirements needed to conduct the meeting electronically in a manner that allows for the attendance, participation and monitoring as required by this Rule. If it is practical, the Executive Director shall determine whether to allow for such electronic participation, and the public notice of the meeting shall so indicate. In addition, the notice shall specify the anchor location where the members not participating electronically will be present and where interested persons and the public may attend, monitor, and participate in the open portions of the meeting.

(b) Notice of the meeting and the agenda shall be posted at the anchor location and be provided in accordance with the Open and Public Meetings Act. The anchor location is the physical location where the electronic meeting originates or where the participants are connected. The anchor location shall be identified in the public notice for the meeting. Unless otherwise designated in the notice, the anchor location shall be a room in the offices of GOED where such meetings would normally be held.

(c) Notice of the possibility of an electronic meeting shall be given to the member(s) at least 24 hours before the meeting. In addition, the notice shall describe how a member(s) may participate in the meeting electronically.

(d) When notice is given of the possibility of a member(s) participating electronically, any member(s) may do so and any voting member(s), whether at the anchor location or participating electronically, shall be counted as present for purposes of a quorum and may fully participate and vote. At the commencement of the meeting, or at such time as any member(s) initially appears electronically, the Executive Director shall identify for the record all those who are participating electronically. Votes by member(s) who are not at the anchor location of the meeting shall be confirmed by the Executive Director.

(e) The anchor location will have space and facilities so that interested persons and the public may attend, monitor and participate in the open portions of the meeting, as appropriate.

KEY: electronic meetings, open and public meetings
September 10, 2015 52-4-207
**R386. Health, Disease Control and Prevention, Epidemiology.**

**R386-703. Injury Reporting Rule.**

(1) The Injury Reporting Rule is adopted under authority of Sections 26-1-30 and 26-6-3.

(2) The Injury Reporting Rule establishes an injury surveillance and reporting system for major injuries occurring in Utah. Injuries constitute a leading cause of death and disability in Utah and, therefore, pose an important risk to public health.

(3) Rule R386-703 is adopted with the intent of identifying causes of major injury which can be reduced or eliminated, thereby reducing morbidity and mortality.

**R386-703-2. Injury Definition.**

(1) Injury is defined as bodily damage resulting from exposure to physical agents such as mechanical energy, thermal energy, ionizing radiation, or chemicals, or resulting from the deprivation of basic environmental requirements such as oxygen or heat. Mechanical energy injuries include acceleration and deceleration injuries, blunt trauma, and penetrating wound injuries.

**R386-703-3. Reportable Injuries.**

(a) Acute traumatic brain injury. Reportable acute traumatic brain injuries include head injuries of sufficient severity to cause death or to require admission to a hospital. Acute traumatic brain injuries may be associated with transient or persistent neurological dysfunction, and may be diagnosed as brain concussions, brain contusions, or traumatic intracranial hemorrhages.

(b) Acute spinal cord injury. Reportable acute spinal cord injuries include traumatic injuries to the contents of the spinal canal, spinal cord or cauda equina, which result in death or which result in transient or persistent neurological dysfunction of sufficient severity to require hospital admission.

(c) Blunt force injury. Reportable injuries include all blunt force injuries which result in death or which are of sufficient severity to require hospital admission.

(d) Drowning and near drowning. Reportable drownings and near drownings include all water immersion injuries resulting in death and other water immersion injuries of sufficient severity to require hospital admission.

(e) Asphyxiation. Reportable asphyxiation injuries include injuries which arise from atmospheric oxygen deprivation or from traumatic respiratory obstruction which result in death or which are of sufficient severity to require hospital admission.

(f) Burns. Reportable burn injuries include injuries resulting from acute thermal exposure or exposure to fire which result in death or which are of sufficient severity to require hospital admission.

(g) Electrocutation. Reportable electrocution injuries include injuries arising from exposure to electricity which result in death or which are of sufficient severity to require hospital admission.

(h) Blood Lead. All blood lead test results are reportable. Cases of elevated blood lead levels include all persons with whole blood lead concentrations equal to or greater than 10 micrograms per deciliter.

(i) Chemical Poisoning. Reportable cases of chemical poisoning include all persons with acute exposure to toxic chemical substances which result in death or which require hospital admission or hospital emergency department evaluation. Unintentional adverse health effects resulting from the use of pharmacological agents as prescribed by physicians do not require reporting under this rule.

(j) Intentional Injuries. Reportable intentional injuries include all cases of suicide or attempted suicide resulting in hospital admission and all cases of homicide, attempted homicide, or battery resulting in hospitalization.

(k) Injuries Related to Substance Abuse. Reportable injuries include all cases of injury resulting in death or hospitalization and associated with alcohol or drug intoxication of any person involved in the injury occurrence.

(l) Traumatic Amputations. Reportable amputations include traumatic amputations of a limb or part of a limb which result in death or which require hospital admission or hospital emergency department treatment. Only amputations resulting in bone loss shall be reported.

**R386-703-4. Report Requirements.**

(1) Non-Case Report Contents. Unless otherwise specified, each blood lead result shall provide at minimum the following: name, date of birth or age if date of birth is unknown, sex, zip code, and the individual or agency submitting the report.

(2) Case Report Contents. Unless otherwise specified, each injury report shall provide the following information pertaining to the injured person: name, date of birth or age if date of birth is unknown, sex, address of residence, date of injury, type of injury, external cause of injury, locale of injury, intentionality, relation of injury to occupation, disposition of the injured person, and the individual or agency submitting the report. A standard report format has been adopted and shall be supplied to reporting sources by the Department of Health upon request.

(3) Agencies or Individuals Required to Report Injuries. A reportable injury evaluated or treated at a hospital shall be reported by that hospital. Reportable injuries not evaluated at a hospital shall be reported by the involved physician, nurse, other health care practitioner, medical examiner, or laboratory administrator.

(4) Time Requirements. Persons required to report shall submit their reports to the local health department or the Utah Department of Health within 60 days of the time of diagnosis or recognition of injury. In the event of an unusual or excessive occurrence of injuries which may arise from a continuing or immediate threat to the public’s health, persons required to report shall immediately report by telephone to the local health officer or to the Utah Department of Health.

(5) Case Report Destinations. Each case of injury shall be reported to the Utah Department of Health or to the local health department responsible for the geographic area where the injury occurred.

(a) The local health officer shall forward all original reports to the Utah Department of Health. Local health departments may maintain copies of these reports.

(b) Except as noted in R386-703-4(c), (d) and (e), case reports shall be sent to the Bureau of Epidemiology of the Utah Department of Health.

(c) In fatal cases, submission of completed death certificates to the Bureau of Vital Records fulfills reporting requirements.

(d) In cases evaluated in hospital emergency departments, submission of properly completed hospital emergency department logs to the Bureau of Emergency Medical Services will fulfill reporting requirements, provided that the records are submitted through an electronic medium in a computer database format acceptable to the Bureau of Emergency Medical Services.

(e) In cases where reportable injuries listed in R386-703-3 are reported under the requirements of the Utah Health Data Authority Act, 26-33a, the data supplier may notify the Utah
Department of Health in writing that information relating to individuals with a reportable injury will be supplied to the Bureau of Epidemiology before the identifying information is removed from the data file. Any data provided in this manner fulfills reporting requirements. If permission is not granted by the data supplier, duplicate reporting is required.

R386-703-5. Special Investigations of Injury.
   (1) The Utah Department of Health and local health departments may conduct epidemiologic investigations of injury occurrence. The Utah Department of Health and local health departments may collect additional information pertaining to risk factors, medical condition, and circumstances of injury. Hospitals and other health care providers shall, upon request, provide authorized health personnel the occasion to inspect medical records of reportable injuries. The Utah Department of Transportation, Utah Industrial Commission, Utah Department of Public Safety, and local public safety agencies shall make available to authorized health personnel information on reportable injuries.

R386-703-6. Confidentiality of Reports.
   (1) All reports herein required are confidential and are not open to public inspection. The confidentiality of personal information obtained under this rule shall be maintained according to the provisions of Sections 26-6-27 through 26-6-30. Nothing in this rule, however, precludes the discussion of case information with the attending physician or public health workers.

R386-703-7. Penalties.
   (1) Enforcement provisions and penalties for the violation or for the enforcement of public health rules, including this Injury Reporting Rule, are prescribed under Sections 26-23-3 through 26-23-6.

KEY: rules and procedures, injury
May 15, 2015 26-1-30
Notice of Continuation September 23, 2015

R388-804. Special Measures for the Control of Tuberculosis.

R388-804-1. Authority and Purpose.

(1) This rule establishes standards for the control and prevention of tuberculosis as required by Section 26-6-4, Section 26-6-6, Section 26-6-7, Section 26-6-8, and Section 26-6-9 of the Utah Communicable Disease Control Act and Title 26, Chapter 6b, Communicable Diseases-Treatment, Isolation and Quarantine Procedures.

(2) The purpose of this rule is to focus the efforts of tuberculosis control on disease elimination. The standards outlined in this rule constitute the minimum expectations in the care and treatment of individuals diagnosed with, suspected to have, or exposed to tuberculosis.


(1) The definitions described in Section 26-6b apply to this rule, and in addition:

(a) Tuberculosis. A disease caused by Mycobacterium tuberculosis complex, i.e., Mycobacterium tuberculosis, Mycobacterium bovis, or Mycobacterium africanum.

(b) Acid-fast bacilli (AFB). Denotes bacteria that are not decolorized by acid-alcohol after having been stained with dyes such as basic fuschin; e.g., the mycobacteria and nocardiae.

(c) Case of tuberculosis. An episode of tuberculosis disease meeting the clinical or laboratory criteria for tuberculosis as defined in the National Notifiable Diseases Surveillance System (NNDSS). The Department incorporates by reference the Tuberculosis 2009 Case Definition, CSTE (Council of State and Territorial Epidemiologists) Position Statement, 09-ID-65.

(d) Tuberculosis infection. The presence of M. tuberculosis in the body but the absence of clinical or radiographic evidence of active disease as documented by a significant tuberculin skin test, a negative chest radiograph and the absence of clinical signs and symptoms.

(e) Tuberculosis disease. A state of infectious or communicable tuberculosis, pulmonary or extra-pulmonary, as determined by a chest radiograph, the bacteriologic examination of body tissues or secretions, other diagnostic procedures or physician diagnosis.

(f) Directly observed therapy. A method of treatment in which health-care providers or other designated individuals physically observe the individual ingesting anti-tuberculosis medications.

(g) Drug resistant tuberculosis. Tuberculosis bacteria which is resistant to one or more anti-tuberculosis drug.

(h) Multi-drug resistant tuberculosis. Tuberculosis bacteria which is resistant to at least isoniazid and rifampin.

(i) Suspect case. An individual who is suspected to have tuberculosis disease, e.g., a known contact to an active tuberculosis case or a person with signs and symptoms consistent with tuberculosis.

(j) Program. Utah Department of Health: Bureau of HIV/AIDS, Tuberculosis Control and Refugee Health: Tuberculosis Control/Refugee Health Program.

(k) Department. Utah Department of Health.


(1) Tuberculosis is a reportable disease. Individuals shall immediately notify the Department by telephone of all suspect and confirmed cases of pulmonary and extra-pulmonary tuberculosis as required by R386-702-2, R386-702-3.

(2) The report may also be made to the local health department, who shall notify the Department of all suspect and confirmed cases within 72 hours of report.


(1) Private physicians and local health departments shall screen individuals considered to be at high risk for tuberculosis disease and infection before screening is conducted in the general population. Priorities shall be established based on those at greatest risk for disease and in consideration of the resources available.

(2) Individuals considered at high risk for tuberculosis include the following:

(a) Close contacts of those with infectious tuberculosis;

(b) Persons infected with human immunodeficiency virus;

(c) Individuals who inject illicit drugs;

(d) Inmates of adult and youth correctional facilities;

(e) Residents of nursing homes, mental institutions, other long term residential facilities and homeless shelters;

(f) Recently arrived foreign-born individuals, within five years, from countries that have a high tuberculosis incidence or prevalence;

(g) Low income or traditionally under-served groups with poor access to health care, e.g., migrant farm workers and homeless persons;

(h) Individuals who are substance abusers and members of traditionally under-served groups;

(i) Individuals with certain medical conditions that may predispose them to tuberculosis infection and disease, e.g., diabetes, cancer, silicosis, and immune-suppressive disorders;

(j) Individuals who have traveled for extended periods of time in countries that have a high tuberculosis incidence or prevalence;

(k) Other groups may be identified by order of the Department, as needed to protect public health.

(3) Employers who are required to follow Occupational Safety and Health Administration guidelines for the prevention of tuberculosis transmission disease shall develop and implement an employee screening program.

(4) Tuberculosis screening shall be completed using either the Mantoux tuberculin skin test method or an FDA approved in-vitro serologic test.

(a) Screening for tuberculosis with chest radiographs or sputum smears to identify individuals with tuberculosis disease is acceptable in places where the risk of transmission is high and the time required to give the skin test makes the method impractical.

(b) If the skin test yields results indicating tuberculosis exposure, the individual shall be referred for further medical evaluation.


(2) The Department incorporates by reference the CDC diagnostic and classification standards for use of Nucleic Acid Amplification test in the document entitled "Updated Guidelines for the Use of Nucleic Acid Amplification Tests in the Diagnosis of Tuberculosis," MMWR; 58 (01), 7-10, 2010.

(3) The Department incorporates by reference the CDC diagnostic and classification standards for use of Interferon Gamma Release Assays as described in the document entitled, "Updated Guidelines for Using Interferon Gamma Release Assays to Detect Mycobacterium tuberculosis Infection, United States, 2010" MMWR; 59 (no. RR-5); 1-25, 2010.

In diagnosing tuberculosis, health care providers shall be expected to adhere to the standards listed in this document.

R388-804-6. Treatment and Control.

(2) A health-care provider who treats an individual with tuberculosis disease shall use the ATS/CDC treatment standards as a reference for the development of a comprehensive treatment and follow-up plan for each individual. The plan shall be developed in cooperation with the individual and approved by the local health department or the Program. Health-care providers shall routinely document an individual's adherence to prescribed therapy for tuberculosis infection and disease. If isolation is indicated, the plan for isolation shall be approved by the local health department or the Program.

(3) A health-care provider who treats an individual with tuberculosis disease shall provide for directly observed therapy for individuals diagnosed with active tuberculosis disease.

(4) Individuals with infectious tuberculosis disease shall wear a mask approved by the local health department or the Program when outside the isolation area.


(1) The local health department shall conduct a contact investigation immediately upon report of an AFB smear positive suspected or confirmed case of tuberculosis disease.

(2) The contact investigation shall include interviewing, counseling, educating, examining and obtaining comprehensive information about those who have been in contact with individuals who have infectious tuberculosis.

(a) The investigation shall begin within three days of notification of an AFB smear positive suspected or confirmed case and the initial evaluation shall be completed within fourteen days of notification.

(b) Investigations of contacts to persons with active TB disease shall include the evaluation of contacts and the treatment of infected contacts.

(c) The local health department shall submit demographic data to the Department at 30 days and at 120 days after initiation of the contact investigation, and following the completion of prophylactic.

R388-804-8. Payment for Isolation and Quarantine.

(1) Individuals who are isolated or quarantined at the expense of the Department shall provide the Department with information to determine if any other payment source for the costs associated with isolation or quarantine is available.


(1) Any person who violates any provision of this rule may be assessed a civil money penalty as provided in Section 26-23-6.

KEY: tuberculosis, screening, communicable diseases
September 23, 2015 26-6-4
Notice of Continuation October 18, 2011 26-6-6
26-6-7
26-6-8
26-6-9
26-6b
R414-1. Utah Medicaid Program.
R414-1-1. Introduction and Authority.
(1) This rule generally characterizes the scope of the Medicaid Program in Utah, and defines all of the provisions necessary to administer the program.
(2) The rule is authorized by Title XIX of the Social Security Act, and Sections 26-1-5, 26-18-2.1, 26-18-2.3, UCA.

The following definitions are used throughout the rules of the Division:
(1) "Act" means the federal Social Security Act.
(2) "Applicant" means any person who requests assistance under the medical programs available through the Division.
(3) "Categorically needy" means aged, blind or disabled individuals or families and children:
(a) who are otherwise eligible for Medicaid; and
(b) who meet the financial eligibility requirements for AFDC as in effect in the Utah State Plan on July 16, 1996; or
(ii) who meet the financial eligibility requirements for SSI or an optional State supplement, or are considered under section 1619(b) of the federal Social Security Act to be SSI recipients; or
(iii) who is a pregnant woman whose household income does not exceed 133% of the federal poverty guideline; or
(v) who is a child under age one born to a woman who was receiving Medicaid on the date of the child's birth and the child remains with the mother; or
(vi) who is at least age six but not yet age 18, or is at least age six but not yet age 19 and was born after September 30, 1983, and whose household income does not exceed 133% of the federal poverty guideline; or
(vii) who is aged or disabled and whose household income does not exceed 100% of the federal poverty guideline; or
(viii) who is a child for whom an adoption assistance agreement with the state is in effect.
(b) whose categorical eligibility is protected by statute.
(4) "Code of Federal Regulations" (CFR) means the publication by the Office of the Federal Register, specifically Title 42, used to govern the administration of the Medicaid Program.
(5) "Client" means a person the Division or its duly constituted agent has determined to be eligible for assistance under the Medicaid program.
(6) "CMS" means The Centers for Medicare and Medicaid Services, a Federal agency within the U.S. Department of Health and Human Services. Programs for which CMS is responsible include Medicare, Medicaid, and the State Children's Health Insurance Program.
(7) "Department" means the Department of Health.
(8) "Director" means the director of the Division.
(9) "Division" means the Division of Health Care Financing within the Department.
(10) "Emergency medical condition" means a medical condition showing acute symptoms of sufficient severity that the absence of immediate medical attention could reasonably be expected to result in:
(a) placing the patient's health in serious jeopardy;
(b) serious impairment to bodily functions;
(c) serious dysfunction of any bodily organ or part; or
(d) death.
(11) "Emergency service" means immediate medical attention and service performed to treat an emergency medical condition. Immediate medical attention is treatment rendered within 24 hours of the onset of symptoms or within 24 hours of diagnosis.
(12) "Emergency Services Only Program" means a health program designed to cover a specific range of emergency services.
(13) "Executive Director" means the executive director of the Department.
(14) "InterQual" means the McKesson Criteria for Inpatient Reviews, a comprehensive, clinically based, patient focused medical review criteria and system developed by McKesson Corporation.
(15) "Medicaid agency" means the Department of Health.
(16) "Medical assistance program" or "Medicaid program" means the state program for medical assistance for persons who are eligible under the state plan adopted pursuant to Title XIX of the federal Social Security Act; as implemented by Title 26, Chapter 18.
(17) "Medical or hospital assistance" means services furnished or payments made to or on behalf of recipients under medical programs available through the Division.
(18) "Medically necessary service" means that:
(a) it is reasonably calculated to prevent, diagnose, or cure conditions in the recipient that endanger life, cause suffering or pain, cause physical deformity or malfunction, or threaten to cause a handicap; and
(b) there is no other equally effective course of treatment available or suitable for the recipient requesting the service that is more conservative or substantially less costly.
(19) "Medically needy" means aged, blind, or disabled individuals or families and children who are otherwise eligible for Medicaid, who are not categorically needy, and whose income and resources are within limits set under the Medicaid State Plan.
(20) "Medical standards," as applied in this rule, means that an individual may receive reasonable and necessary medical services up until the time a physician makes an official determination of death.
(21) "Prior authorization" means the required approval for provision of a service that the provider must obtain from the Department before providing the service. Details for obtaining prior authorization are found in Section I of the Utah Medicaid Provider Manual.
(22) "Provider" means any person, individual or corporation, institution or organization that provides medical, behavioral or dental care services under the Medicaid program and who has entered into a written contract with the Medicaid program.
(23) "Recipient" means a person who has received medical or hospital assistance under the Medicaid program, or has had a premium paid to a managed care entity.
(24) "Undocumented alien" means an alien who is not recognized by Immigration and Naturalization Services as being lawfully present in the United States.
(25) "Utilization review" means the Department provides for review and evaluation of the utilization of inpatient Medicaid services provided in acute care general hospitals to patients entitled to benefits under the Medicaid plan.
(26) "Utilization Control" means the Department has implemented a statewide program of surveillance and utilization control that safeguards against unnecessary or inappropriate use of Medicaid services, safeguards against excess payments, and assesses the quality of services available under the plan. The program meets the requirements of 42 CFR, Part 456.

The Utah Department of Health is the Single State Agency designated to administer or supervise the administration of the Medicaid program under Title XIX of the federal Social Security Act.
R414-1-4. Medical Assistance Unit.
Within the Utah Department of Health, the Division of Health Care Financing has been designated as the medical assistance unit.

R414-1-5. Incorporations by Reference.
The Department incorporates by the July 1, 2015, versions of the following by reference:
(1) Utah Medicaid State Plan, including any approved amendments, under Title XIX of the Social Security Act Medical Assistance Program;
(2) Medical Supplies Utah Medicaid Provider Manual, Section 2, Medical Supplies, as applied in Rule R414-70, and the manual's attachment for Donor Human Milk Request Form;
(3) Hospital Services Utah Medicaid Provider Manual with its attachments;
(4) Home Health Agencies Utah Medicaid Provider Manual, and the manual's attachment for the Private Duty Nursing Acuity Grid;
(5) Speech-Language Pathology and Audiology Services Utah Medicaid Provider Manual;
(6) Hospice Care Utah Medicaid Provider Manual, and the manual's attachment for the Utah Medicaid Prior Authorization Request for Hospice Services;
(7) Long Term Care Services in Nursing Facilities Utah Medicaid Provider Manual with its attachments;
(8) Personal Care Utah Medicaid Provider Manual and the manual's attachment for the Request for Prior Authorization: Personal Care and Capitated Programs;
(9) Utah Home and Community-Based Waiver Services for Individuals Age 65 or Older Utah Medicaid Provider Manual;
(10) Utah Home and Community-Based Waiver Services for Individuals with an Acquired Brain Injury Utah Medicaid Provider Manual;
(11) Utah Community Supports Waiver for Individuals with Intellectual Disabilities or Other Related Conditions Utah Medicaid Provider Manual;
(12) Utah Home and Community-Based Services Waiver for Individuals with Physical Disabilities Utah Medicaid Provider Manual;
(13) Utah Home and Community-Based Services New Choices Waiver Utah Medicaid Provider Manual;
(14) Utah Home and Community-Based Services Waiver for Technology Dependent, Medically Fragile Individuals Utah Medicaid Provider Manual;
(15) Utah Home and Community-Based Waiver Services Medicaid Autism Waiver Utah Medicaid Provider Manual;
(17) Pharmacy Services Utah Medicaid Provider Manual with its attachments;
(19) CHEC Services Utah Medicaid Provider Manual with its attachments;
(20) Chiropractic Medicine Utah Medicaid Provider Manual;
(21) Dental, Oral Maxillofacial, and Orthodontia Services Utah Medicaid Provider Manual;
(22) General Attachments (All Providers) for the Utah Medicaid Provider Manual;
(23) Indian Health Utah Medicaid Provider Manual;
(24) Laboratory Services Utah Medicaid Provider Manual with its attachments;
(25) Medical Transportation Utah Medicaid Provider Manual;
(26) Non-Traditional Medicaid Plan Utah Medicaid Provider Manual with its attachments;
(27) Licensed Nurse Practitioner Utah Medicaid Provider Manual;
(28) Physical Therapy and Occupational Therapy Services Utah Medicaid Provider Manual, and the manual's attachment for Physical Therapy and Occupational Therapy Decision Tables;
(29) Physician Services, Anesthesiology and Laboratory Services Utah Medicaid Provider Manual with its attachments;
(30) Podiatric Services Utah Medicaid Provider Manual;
(31) Primary Care Network Utah Medicaid Provider Manual with its attachments;
(32) Psychology Services Utah Medicaid Provider Manual;
(33) Rehabilitative Mental Health and Substance Use Disorder Services Utah Medicaid Provider Manual;
(34) Rural Health Clinics and Federally Qualified Health Centers Services Utah Medicaid Provider Manual;
(35) School-Based Skills Development Services Utah Medicaid Provider Manual;
(36) Section 1: General Information Utah Medicaid Provider Manual;
(37) Targeted Case Management for Individuals with Serious Mental Illness Utah Medicaid Provider Manual;
(38) Targeted Case Management for Early Childhood (Ages 0-4) Utah Medicaid Provider Manual;
(39) Vision Care Services Utah Medicaid Provider Manual; and
(40) Women's Services Utah Medicaid Provider Manual.

(1) Medical or hospital services available under the Medical Assistance Program are generally limited by federal guidelines as set forth under Title XIX of the federal Social Security Act and Title 42 of the Code of Federal Regulations (CFR).
(2) The following services provided in the State Plan are available to both the categorically needy and medically needy:
   (a) inpatient hospital services, with the exception of those services provided in an institution for mental diseases;
   (b) outpatient hospital services and rural health clinic services;
   (c) other laboratory and x-ray services;
   (d) skilled nursing facility services, other than services in an institution for mental diseases, for individuals 21 years of age or older;
   (e) early and periodic screening and diagnoses of individuals under 21 years of age, and treatment of conditions found, are provided in accordance with federal requirements;
   (f) family planning services and supplies for individuals of child-bearing age;
   (g) physician's services, whether furnished in the office, the patient's home, a hospital, a skilled nursing facility, or elsewhere;
   (h) podiatrist's services;
   (i) optometrist's services;
   (j) psychologist's services;
   (k) interpreter's services;
   (l) home health services;
   (m) private duty nursing services for children under age 21;
   (n) clinic services;
   (o) dental services;
(p) physical therapy and related services;
(q) services for individuals with speech, hearing, and language disorders furnished by or under the supervision of a speech pathologist or audiologist;
(r) prescribed drugs, dentures, and prosthetic devices and eyeglasses prescribed by a physician skilled in diseases of the eye or by an optometrist;
(s) other diagnostic, screening, preventive, and rehabilitative services other than those provided elsewhere in the State Plan;
(t) services for individuals age 65 or older in institutions for mental diseases;
(i) inpatient hospital services for individuals age 65 or older in institutions for mental diseases;
(ii) skilled nursing services for individuals age 65 or older in institutions for mental diseases and
(iii) intermediate care facility services for individuals age 65 or older in institutions for mental diseases;
(u) intermediate care facility services, other than services in an institution for mental diseases. These services are for individuals determined, in accordance with section 1902(q)(31)(A) of the Social Security Act, to be in need of this care, including those services furnished in a public institution for the mentally retarded or for individuals with related conditions;
(v) inpatient psychiatric facility services for individuals under 22 years of age;
(w) nurse-midwife services;
(x) family or pediatric nurse practitioner services;
(y) hospice care in accordance with section 1905(o) of the Social Security Act;
(z) case management services in accordance with section 1905(a)(19) or section 1915(g) of the Social Security Act;
(aa) extended services to pregnant women, pregnancy-related services, postpartum services for 60 days, and additional services for any other medical conditions that may complicate pregnancy;
(bb) ambulatory prenatal care for pregnant women furnished during a presumptive eligibility period by a qualified provider in accordance with section 1920 of the Social Security Act; and
(cc) other medical care and other types of remedial care recognized under state law, specified by the Secretary of the United States Department of Health and Human Services, pursuant to 42 CFR 440.60 and 440.170, including:
(i) medical or remedial services provided by licensed practitioners, other than physician's services, within the scope of practice as defined by state law;
(ii) transportation services;
(iii) skilled nursing facility services for patients under 21 years of age;
(iv) emergency hospital services; and
(v) personal care services in the recipient's home, prescribed in a plan of treatment and provided by a qualified person, under the supervision of a registered nurse.
(dd) other medical care, medical supplies, and medical equipment not otherwise a Medicaid service if the Division determines that it meets both of the following criteria:
(i) it is medically necessary and more appropriate than any Medicaid covered service; and
(ii) it is more cost effective than any Medicaid covered service.

(1) Certain qualified aliens described in Title IV of Pub. L. No. 104 193, 110 Stat. 2105, may be eligible for the Medicaid program. All other aliens are prohibited from receiving non-emergency services as described in Section 1903(v) of the Social Security Act.

(2) An alien who is prohibited from receiving non-emergency services will have "Emergency Services Only Program" printed on his Medical Identification Card, as noted in Rule R414-3A.

The medical assistance program is state-administered and operates on a statewide basis in accordance with 42 CFR 431.50.

R414-1-9. Medical Care Advisory Committee.
There is a Medical Care Advisory Committee that advises the Medicaid agency director on health and medical care services. The committee is established in accordance with 42 CFR 431.12.

R414-1-10. Discrimination Prohibited.
In accordance with Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d et seq.), Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 706), and the regulations at 45 CFR Parts 80 and 84, the Medicaid agency assures that no individual shall be subjected to discrimination under the plan on the grounds of race, color, gender, national origin, or handicap.

The Department has a system of administrative hearings for medical providers and dissatisfied applicants, clients, and recipients that meets all the requirements of 42 CFR, Part 431, Subpart E.

R414-1-12. Utilization Review.
(1) The Department conducts hospital utilization review as outlined in the Hospital Services Utah Medicaid Provider Manual in effect at the time service is rendered.
(2) The Department shall determine medical necessity and appropriateness of inpatient admissions during utilization review by use of InterQual Criteria, published by McKesson Corporation.

(3) The standards in the InterQual Criteria shall not apply to services in which a determination has been made to utilize criteria customized by the Department or that are:
(a) excluded as a Medicaid benefit by rule or contract;
(b) provided in an intensive physical rehabilitation center as described in Rule R414-2B; or
(c) organ transplant services as described in Rule R414-10A.

In these exceptions, or where InterQual is silent, the Department shall approve or deny services based upon appropriate administrative rules or its own criteria as incorporated in the Medicaid provider manuals.

(1) To meet the requirements of 42 CFR 431.107, the Department contracts with each provider who furnishes services under the Utah Medicaid Program.
(2) By signing a provider agreement with the Department, the provider agrees to follow the terms incorporated into the provider agreements, including policies and procedures, provider manuals, Medicaid Information Bulletins, and provider letters.
(3) By signing an application for Medicaid coverage, the client agrees that the Department's obligation to reimburse for services is governed by contract between the Department and the provider.

(1) In order to control utilization, and in accordance with 42 CFR 440, Subpart B, services, equipment, or supplies not specifically identified by the Department as covered services
under the Medicaid program are not a covered benefit. In addition, the Department will also use prior authorization for utilization control. All necessary and appropriate medical record documentation for prior approvals must be submitted with the request. If the provider has not obtained prior authorization for a service as outlined in the Medicaid provider manual, the Department shall deny coverage of the service.

(2) The Department may request records that support provider claims for payment under programs funded through the Department. These requests must be in writing and identify the records to be reviewed. Responses to requests must be returned within 30 days of the date of the request. Responses must include the complete record of all services for which reimbursement is claimed and all supporting services. If there is no response within the 30 day period, the Department will close the record and will evaluate the payment based on the records available.

(3)(a) If the Department pays for a service which is later determined not to be a benefit of the Utah Medicaid program or does not comply with state or federal policies and regulations, the provider shall refund the payment upon written request from the Department.

(b) If services cannot be properly verified or when a provider refuses to provide or grant access to records, the provider shall refund to the Department all funds for services rendered. Otherwise, the Department may deduct an equal amount from future reimbursements.

(c) Unless appealed, the refund must be made to Medicaid within 30 days of written notification. An appeal of this determination must be filed within 30 days of written notification as specified in Rule R410-14.

(d) A provider shall reimburse the Department for all overpayments regardless of the reason for the overpayment.

(e) Provider appeals of action for recovery or withholding of money initiated by the Office of Inspector General of Medicaid Services (OIG) shall be governed by the OIG Administrative Hearings Procedures Manual incorporated by reference in Section R414-1-5.


The Department has established and will maintain methods, criteria, and procedures that meet all requirements of 42 CFR 455.13 through 455.21 for prevention and control of program fraud and abuse.


State statute, Title 63G, Chapter 2, and Section 26-1-17.5, impose legal sanctions and provide safeguards that restrict the use or disclosure of information concerning applicants, clients, and recipients to purposes directly connected with the administration of the plan.

All other requirements of 42 CFR Part 431, Subpart F are met.

R414-1-17. Eligibility Determinations.

Determinations of eligibility for Medicaid under the plan are made by the Division of Health Care Financing, the Utah Department of Workforce Services, and the Utah Department of Human Services. There is a written agreement among the Utah Department of Health, the Utah Department of Workforce Services, and the Utah Department of Human Services. The agreement defines the relationships and respective responsibilities of the agencies.


All other provisions of the State Plan shall be administered by the Medicaid agency or its agents according to written contract, except for those functions for which final authority has been granted to a Professional Standards Review Organization under Title XI of the Act.


The Medicaid agency shall adhere to all timeliness requirements of 42 CFR 435.911, for processing applications, determining eligibility, and approving Medicaid requests. If these requirements are not completed within the defined time limits, clients may notify the Division of Health Care Financing at 288 North, 1460 West, Salt Lake City, UT 84114-2906.


Medicaid is furnished to eligible individuals who are residents of the State under 42 CFR 435.403.


Medicaid services shall be made available to eligible residents of the state who are temporarily in another state. Reimbursement for out-of-state services shall be provided in accordance with 42 CFR 431.52.


Individuals are entitled to Medicaid services under the plan during the 90 days preceding the month of application if they were, or would have been, eligible at that time.


Unless an exception under 42 CFR 431.55 applies, any individual eligible under the plan may obtain Medicaid services from any institution, pharmacy, person, or organization that is qualified to perform the services and has entered into a Medicaid provider contract, including an organization that provides these services or arranges for their availability on a prepayment basis.


In accordance with 42 CFR 431.18, the state office, local offices, and all district offices of the Department maintain program manuals and other policy issuances that affect recipients, providers, and the public. These offices also maintain the Medicaid agency's rules governing eligibility, need, amount of assistance, recipient rights and responsibilities, and services. These manuals, policy issuances, and rules are available for examination and, upon request, are available to individuals for review, study, or reproduction.


In submitting claims to the Department, every provider shall use billing codes compliant with Health Insurance Portability and Accountability Act of 1996 (HIPAA) requirements as found in 45 CFR Part 162.


The following format is used generally throughout the rules of the Division. Section headings as indicated and the following general definitions are for guidance only. The section headings are not part of the rule content itself. In certain instances, this format may not be appropriate and will not be implemented due to the nature of the subject matter of a specific rule.

(1) Introduction and Authority. A concise statement as to what Medicaid service is covered by the rule, and a listing of specific federal statutes and regulations and state statutes that authorize or require the rule.

(2) Definitions. Definitions that have special meaning to the particular rule.

(3) Client Eligibility. Categories of Medicaid clients eligible for the service covered by the rule: Categorically Needy or Medically Needy or both. Conditions precedent to the client's obtaining coverage such as age limitations or otherwise.
(4) Program Access Requirements. Conditions precedent external to the client's obtaining service, such as type of certification needed from attending physician, whether available only in an inpatient setting or otherwise.

(5) Service Coverage. Detail of specific services available under the rule, including limitations, such as number of procedures in a given period of time or otherwise.

(6) Prior Authorization. As necessary, a description of the procedures for obtaining prior authorization for services available under the particular rule. However, prior authorization must not be used as a substitute for regulatory practice that should be in rule.

(7) Other Sections. As necessary under the particular rule, additional sections may be indicated. Other sections include regulatory language that does not fit into sections (1) through (5).

(1) In accordance with the provisions of Section 26-34-2, the fiduciary responsibility for medically necessary care on behalf of the client ceases upon the determination of death.

(2) Reimbursement for the determination of death by acceptable medical standards must be in accordance with Medicaid coverage and billing policies that are in place on the date the physician renders services.

(1) An enrollee is responsible to pay the:
   (a) hospital a $220 coinsurance per year;
   (b) hospital a $6 copayment for each non-emergency use of hospital emergency services;
   (c) provider a $3 copayment for outpatient office visits for physician and physician-related mental health services except that no copayment is due for preventive services, immunizations, health education, family planning, and related pharmacy costs; and
   (d) pharmacy a $3 copayment per prescription up to a maximum of $15 per month;

(2) The out-of-pocket maximum payment for copayments for physician and outpatient services is $100 per year.

(3) The provider shall collect the copayment amount from the Medicaid client. Medicaid shall deduct that amount from the reimbursement it pays to the provider.

(4) Medicaid clients in the following categories are exempt from copayment and coinsurance requirements;
   (a) children;
   (b) pregnant women;
   (c) institutionalized individuals;
   (d) American Indians; and
   (e) individuals whose total gross income, before exclusions and deductions, is below the temporary assistance to needy families (TANF) standard payment allowance. These individuals must indicate their income status to their eligibility caseworker on a monthly basis to maintain their exemption from the copayment requirements.

R414-1-29. Provider-Preventable Conditions.
(1) In accordance with 42 CFR 447.26, October 1, 2011 ed., which is incorporated by reference, Medicaid will not reimburse providers or contractors for provider-preventable conditions as noted therein. Please see Utah Medicaid State Plan Attachments 4.19-A and 4.19-B for detail.

(2) Medicaid providers who treat Medicaid eligible patients must report all provider-preventable conditions whether or not reimbursement for the services is sought. Medicaid providers shall meet this requirement by complying with existing state reporting requirements (rules and legislation) of these events that include:
   (a) Rule R380-200;
   (b) Rule R380-210;
   (c) Rule R386-705;
   (d) Rule R428-10; and
   (e) Section 26-6-31.

(3) Utilizing the reporting mechanism from one of the rules noted above shall not impact confidentiality and privacy protections for reporting entities as noted in Title 26, Chapter 25, Confidential Information Release.

KEY: Medicaid
September 22, 2015 26-1-5
Notice of Continuation March 2, 2012 26-18-3
26-34-2
R414-55. Medicaid Policy for Hospital Emergency Department Copayment Procedures.
R414-55-1. Introduction and Authority.
This rule establishes Medicaid copayment policy for non-emergency use of outpatient hospital emergency departments by Medicaid clients who are not in any of the categories exempted from copayment requirements. The rule is authorized by 42 CFR 447.15 and 447.50 through 447.59, Oct. 2003 ed., which are adopted and incorporated by reference.

In addition to the definitions in R414-1, the following definitions also apply to this rule:
(1) "Child" means any person under the age of 18.
(2) "Copayment" means that form of cost sharing required of a Medicaid client at the time a service is provided, with the amount of copayment specified beforehand.
(3) "Emergency Services" means those services defined by a select group of International Classification of Diseases, Clinical Modification (ICD-CM) diagnosis codes which Medicaid shall identify for hospital Emergency Departments by means of Medicaid Information Bulletins.
(4) "Hospital Emergency Department" means that area of a hospital in which emergency services are provided on a 24-hour-a-day basis.

Each Medicaid client is responsible to pay a copayment amount that complies with the requirements of the Utah Medicaid State Plan and Rule R414-1.
R414-307. Eligibility for Home and Community-Based Services Waivers.

R414-307-1. Introduction and Authority.
(1) Section 26-18-3 authorizes this rule. It establishes eligibility requirements for Medicaid coverage for home and community-based service waivers.
(2) The Department adopts 42 CFR 435.217 and 435.726, 2011 ed., which are incorporated by reference. The Department adopts Title XIX of the Social Security Act, Section 1915(c) in effect April 13, 2012, which is incorporated by reference.

The definitions found in Rules R 414-1 and R414-301 apply to this rule.

(1) The Department shall apply the provisions of Sec. 2544 of Pub. L. No. 111-148, Patient Protection and Affordable Care Act, which refers to applying the provisions of Section 1924 of the Social Security Act to married individuals who are eligible for home and community-based waiver services.
(2) To qualify for Medicaid coverage of home and community-based waiver services, an individual must meet:
(a) the medical eligibility criteria defined in the State Waiver Implementation Plan adopted in Rule R414-61, which applies to the specific waiver under which the individual is seeking services, as verified by the operating agency case manager;
(b) the financial and non-financial eligibility criteria for one of the Medicaid coverage groups selected in the specific waiver implementation plan under which the individual is seeking services; and
(c) other requirements defined in this rule that apply to all waiver applicants and recipients, or specific to the waiver for which the individual is seeking eligibility.
(3) The provisions found in Rule R414-304 and Rule R414-305 apply to eligibility determinations under a Home and Community-Based Services (HCBS) waiver, except where otherwise stated in this rule.
(4) The Department shall limit the number of individuals covered by an HCBS waiver as provided in the adopted waiver implementation plan.
(5) The Department adopts and incorporates by reference, Subsection 1917(f) of the Social Security Act, effective January 1, 2013. An individual is ineligible for nursing facility and other long-term care services when an individual has home equity that exceeds the limit set forth in Subsection 1917(f).
(a) The Department sets that limit at the minimum level allowed under Subsection 1917(f).
(b) An individual who has excess home equity and meets eligibility criteria under a community Medicaid eligibility group defined in the Medicaid State Plan may receive Medicaid for services other than long-term care services provided under the plan or the HCBS waiver.
(c) An individual who has excess home equity and does not qualify for a community Medicaid eligibility group, is ineligible for Medicaid under both the special income group and the medically needy waiver group.
(6) To determine initial eligibility for a Medicaid coverage group under an HCBS waiver, the eligibility agency must receive a completed waiver referral form from the operating agency or designee. Individuals who are not currently eligible for Medicaid must also complete a Medicaid application.
(a) The waiver referral form must verify the date the individual meets the level of care requirements as defined in the State Waiver Implementation Plan.
(b) If the individual's Medicaid eligibility is not approved within 60 days of the level of care date stated on the waiver referral form, the waiver referral form is no longer valid.
(i) The operating agency or designee must submit a new waiver referral form to the eligibility agency establishing a new level of care date.
(ii) Eligibility for Medicaid under an HCBS waiver cannot begin before the new level of care date on the new waiver referral form, subject to the same 60-day period to approve eligibility.
(c) The Medicaid agency may not pay for waiver services before the start date of the individual's approved comprehensive care plan, which may not be earlier than the date the individual meets:
(i) the eligibility criteria for a Medicaid coverage group included in the applicable waiver; and
(ii) the level of care date verified on a valid waiver referral form.
(7) In the event an individual is not approved for Waiver Medicaid services due to Subsection R414-307-3(6), an individual who otherwise meets Medicaid financial and non-financial eligibility criteria for a Non-Waiver Medicaid coverage group may qualify for Medicaid services other than services under an HCBS waiver.
(8) If an individual's Medicaid eligibility ends and the individual reapplies for Medicaid, the Department shall establish a process of obtaining approval from the operating agency or designee in which the individual continues to meet medical criteria for the Waiver. The operating agency or designee approval may establish a new date in which eligibility to receive coverage of waiver services may begin.
(9) An individual denied Medicaid coverage for an HCBS waiver may request a fair hearing.
(a) The Department conducts hearings on programmatic eligibility for payment of waiver services.
(b) The Department of Workforce Services conducts hearings on financial eligibility issues for a Medicaid coverage group.

The following provisions set forth financial eligibility requirements for the special income group that apply to individuals seeking Medicaid coverage for services under an HCBS waiver as defined in 42 CFR 435.217.
(1) If the individual's spouse meets the definition of a community spouse, the eligibility agency shall apply the income and resource provisions defined in Section 1924 of the Social Security Act and Section R414-305-3.
(2) If the individual does not have a spouse, or the individual's spouse does not meet the definition of a community spouse, the eligibility agency may only count the individual's resources to determine eligibility. If both members of a married couple who live together apply for waiver services and meet the criteria for the special income group, the eligibility agency shall count one-half of jointly-held assets as available to each spouse. Each spouse must pass the medically needy resource test for one person.
(3) The eligibility agency may only count income determined under the most closely associated cash assistance program to decide if the individual passes the income eligibility test for the special income group. The eligibility agency may not count income of the individual's spouse except for actual contributions from the spouse.
(4) If the individual is a minor child, the eligibility agency may not count income and resources of the child's parents to decide if the child passes the income and resource tests for the special income group. The eligibility agency shall count actual contributions from a parent, including court-ordered support payments as income of the child.
(5) The individual's income cannot exceed three times the payment that would be made to an individual with no income under Subsection 1611(b)(1) of the Social Security Act.

(6) The eligibility agency shall apply the transfer of asset provisions of Section 1917 of the Social Security Act.

(7) The individual's cost-of-care contribution is determined by deducting from the individual's total income, the post-eligibility allowances defined in the implementation plan of the specific waiver for which the individual qualifies. The individual must meet the applicable contribution to the cost of care in the same manner as a spenddown as defined in Subsection R414-304-11(9).

(8) The eligibility agency shall determine financial eligibility for the special income group for an individual based on the level of care date on a valid waiver referral form as defined in Subsection R414-307-3(2). The eligibility agency shall determine eligibility for prior months using the community Medicaid or institutional Medicaid rules that apply to the individual's situation.


The following sets forth financial eligibility requirements for the medically needy coverage group, and applies to individuals seeking Medicaid coverage for HCBS under the New Choices Waiver or the Individuals with Physical Disabilities Waiver.

(1) If an individual's spouse meets the definition of a community spouse, the eligibility agency shall apply the resource provisions defined in Section 1924 of the Social Security Act and Section R414-305-3 and Section R414-305-4.

(2) If the individual does not have a spouse or the individual's spouse does not meet the definition of a community spouse, the eligibility agency may only count the individual's resources to determine eligibility. When both members of a married couple who live together apply for waiver services and meet the criteria for the medically needy waiver group, the eligibility agency shall count one-half of jointly-held assets available to each spouse. Each spouse must pass the medically needy resource test for one person.

(3) The eligibility agency may only count income of the individual determined under the most closely associated cash assistance program to decide eligibility for the medically needy waiver group. The eligibility agency may not count income of the individual's spouse except for actual contributions from the spouse.

(4) If the individual is a minor child, the eligibility agency may only count income and resources of the child and may not count income and resources of the child's parents to decide if the child passes the income and resource tests for the medically needy waiver group. The eligibility agency may count actual contributions from a parent, including court-ordered support payments as income of the child.

(5) The individual's income must exceed three times the payment that would be made to an individual with no income under Subsection 1611(b)(1) of the Social Security Act.

(6) To determine eligibility for an individual without a community spouse, the eligibility agency shall apply the income deductions allowed by the community Medicaid category under which the individual qualifies.

(a) The eligibility agency shall compare countable income to the applicable medically needy income limit for a one-person household to determine the individual's spenddown. The individual's medical expenses, including the cost of long-term care services, must exceed the spenddown amount.

(i) If an individual does not have a community spouse, to receive Medicaid eligibility, the individual must meet the applicable contribution to the cost of care in the same manner as a spenddown as defined in Subsection R414-304-11(9).

(ii) An individual who has a community spouse is subject to the post-eligibility provisions of Section 1924 of the Social Security Act. The eligibility agency determines the individual's total cost-of-care contribution by deducting from the individual's total income, the post-eligibility allowances defined in the implementation plan of the specific waiver for which the individual qualifies. The individual must meet the applicable contribution to the cost of care in the same manner as a spenddown as defined in Subsection R414-304-11(9).

(b) The eligibility agency deducts medical expenses incurred by the individual in accordance with Section R414-304-11.


(1) To qualify for the New Choices Waiver, an individual must be 65 years of age or older, or at least 18 through 64 years of age and disabled as defined in Subsection 1614(a)(3) of the Social Security Act. For the purpose of this waiver, an individual is 18 years of age beginning the first month after the month of the individual's 18th birthday.

(2) A single individual eligible under the special income group, or any married individual with a community spouse, may be required to pay a contribution toward the cost of care to receive services under an HCBS waiver. The eligibility agency determines a client's cost-of-care contribution as follows:

(a) The eligibility agency counts all of the client's income unless the income is excluded under other federal laws that exclude certain income from being counted to determine eligibility for federally-funded, needs-based medical assistance.

(b) The eligibility agency deducts the following amounts from the individual's income:

(i) A personal needs allowance equal to 100% of the federal poverty guideline for a household of one.

(ii) For individuals with earned income, up to $125 of gross-earned income.

(iii) Actual monthly shelter costs not to exceed $300. This deduction includes mortgage, insurance, property taxes, rent, and other shelter expenses.

(iv) A deduction for monthly utility costs equal to the standard utility allowance Utah uses under Subsection 5(e) of the Food Stamp Act of 1977. If the waiver client shares utility expenses with others, the allowance is prorated accordingly.

(v) In the case of a married individual with a community spouse, an allowance for a community spouse and dependent family members who live with the community spouse, in accordance with the provisions of Section 1924 of the Social Security Act;

(vi) When an individual has a dependent family member at home and the provisions of Section 1924 of the Social Security Act do not apply, an allowance for a dependent family member that is equal to one-third of the difference between the minimum monthly spousal needs allowance defined in Section 1924 of the Social Security Act and the family member's monthly income. If more than one individual qualifies for an HCBS waiver or institutional Medicaid coverage, and contributes income to the dependent family member, the combined income deductions of these individuals cannot exceed one-third of the difference between the minimum monthly spousal needs allowance and the family member's monthly income. The eligibility agency shall end this deduction when the dependent family member enters a medical institution;

(vii) Medical and remedial care expenses incurred by the individual in accordance with Section R414-304-11.

(c) The income deduction to provide an allowance to a spouse or a dependent family member may not exceed the amount the individual actually gives to such spouse or
(6) The provisions of Section R414-305-9 concerning transfers of assets apply to individuals seeking eligibility or receiving benefits under this home and community-based services waiver.

R414-307-8. Home and Community-Based Services Waiver for Individuals Age 65 and Older.

(1) Medicaid eligibility for Home and Community-Based Services for individuals age 65 and older is limited to individuals eligible for Aged Medicaid who could qualify for skilled nursing home care.

(2) A client's resources must be equal to or less than the Medicaid resource limit applicable to an institutionalized person. The spousal impoverishment resource provisions for married, institutionalized individuals in Section R414-305-3 apply to a married individual.

(3) An eligible client may be required to pay a contribution toward the cost-of-care to receive home and community-based services. The eligibility agency shall determine a client's cost-of-care contribution as follows:

(a) The eligibility agency shall count all income of the client in accordance with Section R414-304-11, to determine countable gross earned income.

(i) Any personal needs allowance for the individual not to exceed 100% of the federal poverty level for one person.

(ii) Actual monthly shelter costs not to exceed $300. This deduction includes mortgage, insurance, property taxes, rent, and other shelter expenses.

(iii) Actual monthly utility costs equal to the standard utility allowance Utah uses under Section 5(e) of the Food Stamp Act of 1977. If the waiver client shares utility expenses with others, the allowance is prorated accordingly.

(iv) A deduction for monthly utility costs equal to the standard utility allowance

(v) Health insurance premiums for the waiver-eligible recipient paid by the recipient, or medical expenses incurred by the recipient in accordance with Section R414-304-11.

(c) The income deduction to provide an allowance to a spouse or a dependent family member that is equal to one-third of the difference between the minimum monthly spousal needs allowance defined in Section R414-304-11 of the Social Security Act and the family member's monthly income. If more than one individual who qualifies for a Medicaid home and community-based waiver or institutional Medicaid coverage contributes income to the dependent family member, the combined income deductions of such individuals cannot exceed one-third of the difference between the minimum monthly spousal needs allowance and the family member's monthly income.

(vi) Health insurance premiums for the waiver-eligible recipient paid by the recipient, or medical expenses incurred by the recipient in accordance with Section R414-304-11.

(c) The income deduction to provide an allowance to a spouse or a dependent family member that is equal to one-third of the difference between the minimum monthly spousal needs allowance defined in Section R414-304-11 of the Social Security Act and the family member's monthly income.

(vii) Health insurance premiums for the waiver-eligible recipient paid by the recipient, or medical expenses incurred by the recipient in accordance with Section R414-304-11.

(c) The income deduction to provide an allowance to a spouse or a dependent family member that is equal to one-third of the difference between the minimum monthly spousal needs allowance and the family member's monthly income.

(d) The remaining amount of income after such deductions is the individual's cost-of-care contribution.

(4) The individual must pay the contribution to cost-of-care to the eligibility agency each month to receive home and community-based services.

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(4) The individual must pay the contribution to cost-of-care to the eligibility agency each month to receive home and community-based services.

(d) The remaining amount of income after such deductions is the individual's cost-of-care contribution.

(4) The individual must pay the contribution to cost-of-care to the eligibility agency each month to receive home and community-based services.
may pay a spenddown to become eligible. To determine the payable under Section 1611(b)(1) of the Social Security Act and whose income exceeds three times the federal benefit rate deductions from income are allowed.

the federal benefit rate payable under Section 1611(b)(1) of the available, which is a personal needs allowance equal to 300% of being counted to determine eligibility for federally-funded, except income that is excluded under other federal laws from determination of cost-of-care contribution.

determination of cost-of-care contribution. The following provisions apply to the Home and Community-based services waiver.


(1) To qualify for the waiver for individuals with autism, the child must be at least two years of age and under six years of age. The last month a child can be eligible for this waiver is the month in which the child turns six years of age.

(2) All other eligibility requirements follow the rules of the Community Supports Home and Community-Based Services Waiver found in Section R414-307-7 except for Subsection R414-307-7(1).


(1) An individual must be under 19 years of age to be eligible for the HCBS Waiver for Medically Complex Children.

(a) The eligibility agency shall treat an individual as being under 19 years of age through the month in which the individual turns 19 years old.

(b) The agency shall end waiver eligibility after the month in which the individual turns 19 years old.

(2) The agency shall determine whether an individual meets the disability criteria described in Section R414-303-3.

(3) This waiver is in accordance with the provisions of the Community Supports Home and Community-Based Services waiver.

KEY: eligibility, waivers, special income group

Notice of Continuation April 17, 2012 26-1-5

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R414-510-1. Introduction and Authority.

(1) This rule implements the Intermediate Care Facility for Persons with Intellectual Disabilities (ICF/ID) Transition Program. Program participation is voluntary and allows an individual to transition out of an ICF/ID into the Community Supports Waiver for Individuals with Intellectual Disabilities and Other Related Conditions.

(2) This rule is authorized by Section 26-18-3. Waiver services are optional and provided in accordance with 42 CFR 440.225.


(1) The term "Intermediate Care Facility for the Mentally Retarded" (ICF/MR) has been replaced with the term "Intermediate Care Facility for Persons with Intellectual Disabilities" (ICF/ID). ICF/ID is equivalent to ICF/MR as described under federal law.

(2) "Program" means the Intermediate Care Facility for Persons with Intellectual Disabilities Transition Program.

(3) "Program applicant" means an individual who meets eligibility requirements and submits an application to the Department during the open application period.

(4) "Slot" refers to the funding available for one individual to participate in the Program.

(5) "Representative" means a parent or guardian who assists a potential Program participant.

(6) "Waiver" means the Community Supports Waiver for Individuals with Intellectual Disabilities and Other Related Conditions.


Waiver services are potentially available to an individual who:

(1) receives ICF/ID benefits under the Medicaid State Plan;

(2) has been diagnosed with an intellectual disability or a related condition;

(3) meets ICF/ID level of care criteria defined in Section R414-502-8;

(4) meets state funding eligibility criteria for the Division of Services for People with Disabilities (DSPD) found in Subsection 62A-5-102(4); and

(5) has resided in any Medicaid-certified, privately-owned ICF/ID located in Utah for at least 12 consecutive months.


(1) Each fiscal year, the Department shall determine whether there are sufficient funds available to open slots in the Program. The Department shall stipulate to the amount of funds that it dedicates to the Program if funds are available.

(2) Based on funds dedicated to the Program, the Department shall estimate the number of slots available. The Department estimates the number of slots available by dividing the total amount of funds dedicated to the Program in a fiscal year by the state portion of the average daily ICF/ID rate.

(3) At its discretion, the Department may reserve a number of slots for individuals:

(a) who meet the eligibility requirements of Section R414-510-3;

(b) who receive a discharge notice from the ICF/ID in which they reside;

(c) who have no viable option for alternative ICF/ID placement; and

(d) who DSPD accepts for ICF/ID placement.

(4) During a fiscal year in which the Program receives funding for new applicants, the Department shall announce an open application period. The Department shall publicize the availability of the Transition Program in the following manner:

(a) The Department shall provide a letter to the administrator of each privately-owned ICF/ID, each ICF/ID resident and to the representative of each ICF/ID resident. The letter shall:

(i) describe the purpose and operation of the Program, including availability of funding;

(ii) identify the selection process utilized for the Program;

(iii) state that Program participation is voluntary; and

(iv) provide Program contact information.

(b) The Department shall post information about Program availability on the Utah Medicaid website.

(c) The Department shall hold at least one open and public meeting to introduce the Program and send notice of the meeting via letter to the administrator of each privately-owned ICF/ID, each ICF/ID resident and to the representative of each ICF/ID resident. The meeting must:

(i) cover the purpose of the Program;

(ii) cover how the Program operates with available funds;

(iii) cover how residents or guardians may apply for the Program; and

(iv) allow a time period for questions and answers.

(5) After the open application period, the Department places the name of each Program applicant on both a longevity list and a random list. On the longevity list, the Department randomly ranks each Program applicant according to length of consecutive stay in any ICF/ID in the state of Utah. On the random list, the Department randomly ranks each Program applicant based on a computerized random selection.

(6) The Department then selects evenly first from the longevity list and then from the random list for placement in the Waiver until the amount of funding allocated to the Program is disbursed to care for the admitted individuals.

(7) The Department conducts a periodic alternate selection process as follows:

(a) The Department shall place the names of all ICF/ID residents who meet the eligibility requirements in Section R414-510-3 on both a longevity list and a random list. The use of longevity and random lists shall follow the same process as identified in Subsection R414-510-4(5) through (6), except that all eligible individuals are considered.

(b) The Department shall send a letter to each selected resident and their representative. The letter must comply with requirements noted in Subsection R414-510-4(a)(ii) through (iv), and describe how Department staff will contact the individual or representative by phone or in-person for the purpose of answering questions to allow the individual or representative to make an informed choice about participation in the Program.

(c) The Department shall make follow-up phone calls or in-person visits to each individual or representative to provide information that reiterates the requirements described in Subsection R414-510-4(a)(i) through (iv).

(d) In cases where a selected individual does not have or require a representative, a DSPD Transition Program coordinator will visit the selected individual in-person at the ICF/ID to verify if program participation is desired.

(e) When an individual or representative voluntarily confirms a desire to participate in the Program, the Department shall provide a letter to the ICF/ID administrator to inform the administrator of the choice of the individual or representative to participate in the Program.

(f) If an individual is selected for the Program and has a spouse who also resides in a Utah ICF/ID and who meets the eligibility criteria in Section R414-510-3, the Department shall provide an additional slot for the spouse to participate in the Program without affecting the number of available slots from
the longevity and random lists.

(9) Based on available funding, the Department shall continue to select eligible individuals through the aforementioned process until the Department exhausts the amount of funds committed to the Program.

(10) The Department shall keep the longevity list and random lists open for the sole purpose of filling slots vacated through Program attrition. If a Waiver participant who is admitted through the Program leaves the Waiver program for any reason, the Department shall contact and enroll the next person on the list who is interested in moving through the Program.

(11) The Department shall create new lists in accordance with Subsection R414-510-4(4) through (6) or (7) when there is funding available to open new Program slots.


Services and limitations of the Program may be found in the Waiver State Implementation Plan.


The Department of Human Services (DHS) contracts with the Department to set rates for Waiver-covered services. The DHS rate-setting process is designed to comply with the requirements of Subsection 1915(c) of the Social Security Act and other applicable Medicaid rules. Medicaid requires that rates for services not exceed customary charges.

KEY: Medicaid

September 29, 2015  26-1-5
Notice of Continuation January 9, 2012  26-18-3
R426-1. General Definitions.
R426-1-100. Authority and Purpose.  
This rule establishes uniform definitions for all R426 rules. It also provides administration standards applicable to all R426 rules.

R426-1-200. General Definitions.  
The definitions in Title 26, Chapter 8a are adopted and incorporated by reference into this rule, in addition:

(1) "Advanced Emergency Medical Technician" or "AEMT" means an individual who has completed an AEMT training program, approved by the Department, who is certified by the Department as qualified to render services enumerated in this rule.

(2) "Affiliated Provider" means a certified EMS individual's secondary employer or employers.

(3) "Air Ambulance" means a specially equipped and permitted aircraft, especially a helicopter or fixed wing airplane, for transporting patients.

(4) "Air Ambulance Personnel" mean the pilot and patient care personnel who are involved in an air medical transport.

(5) "Air Ambulance Service" means any publicly or privately owned organization that is licensed or applies for licensure under R426-3 and provides transportation and care of patients by air ambulance.

(6) "Air Ambulance Service Medical Director" means a physician knowledgeable of potential medical complications which may arise because of air medical transport, and is responsible for overseeing and assuring that the appropriate air ambulance, medical personnel, and equipment are provided for patients transported by the air ambulance service.

(7) "Categorization" means the process of identifying and developing a stratified profile of Utah hospital trauma critical care capabilities in relation to the standards defined under R426-5.

(8) "Certify," "Certification," and "Certified" mean the official Department recognition that an individual has completed a specific level of training and has the minimum skills required to provide emergency medical care at the level for which he is certified.

(9) "Certified EMS Individual" means a person certified by the Bureau of Emergency Medical Services and Preparedness to perform an EMS function.

(10) "Competitive Grant" means a grant awarded through the Emergency Medical Services Grants Program on a competitive basis for a share of available funds.

(11) "Complaint, Compliance, and Enforcement Unit or CCEU" means the investigative unit of the Department.

(12) "Continuing Medical Education" means a Department-approved training relating specifically to the appropriate level of certification designed to maintain or enhance an individual's emergency medical skills.

(13) "County or Multi-County EMS Council or Committee" means a group of persons recognized as the legitimate entity within the county to formulate policy regarding the provision of EMS.

(14) "Course Coordinator" means an individual who has completed a Department course coordinator course and is certified by the Department as capable to conduct Department-authorized EMS courses.

(15) "Department" means the Utah Department of Health.

(16) "Emergency Medical Dispatcher" or "EMD" means an individual who has completed a Department approved EMD training program, and is certified by the Department as qualified to render services enumerated in this rule.

(17) "Emergency Medical Service Dispatch Center" means a call center designated by the Department for the routine acceptance of calls for emergency assistance, staffed by trained operators who utilize a selective medical dispatch system to dispatch licensed ambulance and paramedic services.

(18) "Emergency Medical Responder" or "EMR" means an individual who has completed a Department approved EMR training program, and is certified by the Department as qualified to render services enumerated in this rule.

(19) "Emergency Medical Technician" or "EMT" means an individual who has completed a Department approved EMT training program and is certified by the Department as qualified to render services enumerated in this rule.

(20) "Emergency Medical Technician Intermediate Advanced" means an individual who has completed a Department approved EMT-IA training program and is certified by the Department as qualified to render services enumerated in this rule.

(21) "Emergency vehicle operator" means an individual on the roster of an EMS provider who may, in the normal course of the individual's duties, drive an ambulance or an emergency medical response vehicle.

(22) "EMS" means Emergency Medical Services.

(23) "Emergency Medical Incident" means any instance in which an Emergency Medical Services Provider is requested to provide or potentially provide emergency medical services.

(24) "EMS Instructor" means an individual who has completed a Department EMS instructor course and is certified by the Department as capable to teach EMS personnel.

(25) "EMS stand-by event" means the on-site licensed ambulance, paramedic service, or designated quick response unit at a scheduled event or activity provided by the local 911 exclusive license provider or their designee as referred to in R426-3-400(6).

(26) "Exclusive License" means the sole right to perform the licensed act in a defined geographic service area, and that prohibits the Department of Health from performing the licensed act, and from granting the right to anyone else.

(27) "Grants Review Subcommittee" means a subcommittee appointed by the EMS Committee to review, evaluate, prioritize and make grant funding recommendations to the EMS Committee.

(28) "Ground Ambulance" means a vehicle which is properly equipped, maintained, permitted and used to transport a patient to a patient destination such as a patient receiving facility or resource hospital.

(29) "Inclusive Trauma System" means the coordinated component of the State emergency medical services (EMS) system composed of all general acute hospitals licensed under Title 26, Chapter 21, trauma centers, and pre-hospital providers which have established communication linkages and triage protocols to provide for the effective management, transport and care of all injured patients from initial injury to complete rehabilitation.

(30) "Inter-facility Transfer" means an ambulance transfer of a patient, who does not have an emergency medical condition as defined in UCA 26-8a-102(6)(a), and the ambulance transfer of the patient is arranged by a transferring physician for the particular patient, from a hospital, nursing facility, patient receiving facility, mental health facility, or other licensed medical facility.

(31) "Individual" means a human being.

(32) "Level of Care" means the capabilities and commitment to the care of the trauma patient available within a specified facility.

(33) "Level of Certification" means the official Department recognized step in the certification process in which an individual has attained as an EMS provider.

(34) "Meritorious Complaint" means a complaint against an ambulance provider, designated agency, or certified provider(s) that is made by a patient, a member of the immediate
family of a patient, or health care provider, that the Department determines is substantially supported by the facts or an ambulance provider, designated agency, or certified provider(s):
(a) has repeatedly failed to provide service at the level or in the exclusive geographic service area required license;
(b) has repeatedly failed to follow operational standards established by the EMS Committee;
(c) has committed an act in the performance of a professional duty that endangered the public or constituted gross negligence;
(d) has otherwise repeatedly engaged in conduct that is adverse to the public health, safety, morals, or welfare, or would adversely affect the public trust in the emergency medical service system.

(35) "Matching Funds" means that portion of funds, in cash, contributed by the grantee to total project expenditures.

"On-line Medical Control" which refers to physician medical direction of pre-hospital personnel during a medical emergency; and
"Off-line Medical Control" which refers to physician oversight of local EMS services and personnel to assure their medical accountability.

(36) "Medical Director" means a physician certified by the Department to provide off-line medical control.

(37) "Mid-level Provider" means a nurse practitioner or a physician assistant.

(38) "Net Income" means the sum of net service revenue, plus other regulated operating revenue and subsidies of any type, less operating expenses, interest expense, and income.

(39) "Paramedic" means an individual who has completed a Department approved Paramedic training program and is certified by the Department as qualified to render services enumerated in this rule.

(40) "Paramedic Ground Ambulance" means the provision of advanced life support patient care and transport by paramedic personnel in a licensed ambulance.

(41) "Paramedic Rescue Service" means the provision of advanced life support patient care by paramedic personnel without the ability to transport patients.

(42) "Paramedic Unit" means a vehicle which is properly equipped, maintained and used to transport paramedics to the scene of emergencies to perform paramedic services without the ability to transport patients to a designated hospital or designated patient receiving facility.

(43) "Paramedic Tactical Service" means the retrieval and field treatment of injured peace officers or victims of traumatic confrontations by paramedics who are trained in combat medical response.

(44) "Paramedic Tactical Unit" means a vehicle which is properly equipped, maintained, and used to transport paramedics to the scene of traumatic confrontations to provide paramedic tactical services.

(45) "Patient Care Report" means a record of the response by each responding Emergency Medical Services Provider unit to each patient during an EMS Incident.

(46) "Patient Receiving Facility" means a Department designated medical clinic or designated resource hospital that is approved to receive patients transported by an ambulance.

(47) "Per Capita grants" mean block grants determined by prorating available funds on a per capita basis as delineated in 26-8a-207, as part of the Emergency Medical Services Grants Program.

(48) " Permit" means the document issued by the Department that authorizes a vehicle to be used in providing emergency medical services.

(49) "Person" means an individual, firm, partnership, association, corporation, company, or group of individuals acting together for a common purpose, agency, or organization of any kind public or private.

(50) "Physician" means a medical doctor licensed to practice medicine in Utah.

(51) "Pilot" means any individual licensed under Federal Aviation Regulations, Part 135.

(52) "Pre-hospital Care" means medical care given to an ill or injured patient by a designated or licensed EMS provider outside of a hospital setting.

(53) "Primary Affiliated Provider" or "PAP" means a certified EMS individual's primary or main employer or provider.

(54) "Primary emergency medical services" means an organization that is the only licensed or designated service in a geographical area.

(55) "Provider" means a Department licensed or designated entity that provides emergency medical services.

(56) "Provisional Certification" means temporary terms and conditions placed on a certified EMS individual's certification until completion of an investigation or a final adjudication or conclusion of the pending matter.

(57) "Quick Response Unit" or "QRU" means an entity that provides emergency medical services to supplement local ambulance services or provide unique services.

(58) "Quick Response Vehicle" or "QRV" means a vehicle which is properly equipped, maintained, permitted and used to perform assistive services at a scene. A QRV may transport or deliver a patient to an ambulance access point. The QRV may include an automobile, an all-terrain vehicle or a watercraft.

(59) "Resource Hospital" means a facility designated by the EMS Committee to provide on-line medical control for the provision of pre-hospital emergency care.

(60) "Restricted Certification" means a certified EMS individual may not function in their EMS capacity for an interim period of time.

(61) "Scene" means the location of initial contact with the patient.

(62) "Selective Medical Dispatch System" means a department-approved reference system used by a local dispatch agency to dispatch aid to medical emergencies which includes:
(a) systemized caller interrogation questions;
(b) systemized pre-arrival instructions; and
(c) protocols matching the dispatcher's evaluation of injury or illness severity with vehicle response mode and configuration.

(63) "Specialized Life Support Air Ambulance Service" means a level of care which requires equipment or specialty patient care by one or more medical personnel in addition to the regularly scheduled air medical team.

(64) "Training Officer" means an individual who has completed a department Training Officer Course and is certified by the Department to be responsible for an EMS provider organization's continuing medical education, recertification records, and testing.

(65) "Transition Period" means prescribed range of dates that includes a begin and end date in which EMS providers will change their level of certification from existing levels of certification to the Department adopted National Traffic and Highway Safety Administration's (NTHSA) National EMS Scope of Practice Model. This model names levels of certification as EMR, EMT, AEMT and Paramedic.
R426-3. Licensure.
R426-3-100. Authority and Purpose.
(1) This Rule is established under Chapter 8, Title 26a, Chapter 8a. It establishes standards for the licensure of an air ambulance, ground ambulance, and paramedic services.
(2) The purpose of this rule is to set forth air and ground ambulance policies, rules, and standards adopted by the Utah Emergency Medical Services Committee, which promotes and protects the health and safety of the people of this state.
(3) The definitions in Title 26, Chapter 8a are adopted and incorporated by reference into this rule.

R426-3-200. Requirement for Licensure.
(1) A person who provides or represents that it provides air ambulance, ground ambulance, paramedic ground ambulance, or paramedic services shall first be licensed by the Department.

R426-3-300. Licensure Types.
(1) The Department may issue exclusive ground ambulance transport licenses for the following types of service at the given levels:
(a) emergency medical technician (EMT);
(b) advanced emergency medical technician (AEMT); and
(c) paramedic.
(2) Current emergency medical technician intermediate advanced (EMT-IA) licenses will remain in effect, no new EMT-IA ground ambulance licenses will be issued.
(3) The Department may issue exclusive ground ambulance inter-facility transport licenses for the following types of service at the given levels:
(a) emergency medical technician (EMT);
(b) advanced emergency medical technician (AEMT); and
(c) paramedic.
(4) The Department may issue exclusive paramedic, non-transport licenses. (5) The Department may issue a paramedic tactical license that is a designation of function not geographical location.

R426-3-310. Air Ambulance Licensure Types.
(1) The Department may issue an Air Ambulance provider a license in accordance with services accredited by a Department approved accreditation vendor.

R426-3-400. Scope of Operations.
(1) A ground ambulance or paramedic licensed provider may only provide service to its specific licensed geographic service area and is responsible to provide all services to its entire specific geographic service area except as provided by R426-3-900 Aid Agreements. It will provide emergency medical services for its category of licensure that corresponds to the certification levels in R426-5 Emergency Medical Services Training and Certification Standards.
(2) A ground ambulance provider or paramedic service provider shall provide services 24 hours a day, every day of the year.
(3) Air ambulance services shall provide services 24 hours a day, every day of the year as allowed by weather conditions.
(4) A ground ambulance provider or paramedic service provider shall provide all standby services for any special event that requires ground ambulance or paramedic services within its geographic service area. The licensed provider may arrange for those services through R426-3-900 aid agreements. Designated quick response units may also support licensed ground ambulance or paramedic services at special events. If a licensed provider refuses to provide service, or is non-responsive in a timely manner to a request for a special event, the event organizer may use a licensed or designated provider of their choice.

A licensed provider conforming to R426-3-200 shall meet the following minimum requirements:
(1) sufficient air or ground ambulances, emergency response vehicle(s), equipment, and supplies that meet the requirements of this rule and as may be necessary to carry out its responsibilities under its license or proposed license without relying upon aid agreements with other licensed provider;
(2) locations or staging areas for stationing its vehicles;
(3) a current written dispatch agreement with a designated emergency medical dispatch center;
(4) ground ambulances shall have current written aid agreements with other ground ambulance licensed providers to give assistance in times of unusual demand;
(5) a Department certified EMS training officer that is responsible for continuing education;
(6) a current plan of operations;
(7) a description of how the licensed provider or applicant proposes to interface with other EMS agencies.
(8) demonstrate fiscal viability;
(9) medical personnel roster which includes level of certification to ensure there is sufficient trained and certified staff who meet the requirements of R426-4-200 Staffing, and operational procedures.
(10) all permitted vehicles shall be equipped to allow field EMS personnel to be able to:
(a) communicate with hospital emergency departments, dispatch centers, EMS providers, and law enforcement services; and
(b) communicate on radio frequencies assigned to the Department for EMS use by the Federal Communications Commission.
(11) a current written agreement with a Department-certified off-line medical director or a medical director certified in the state where the service is based pursuant to R426-3-700.
(12) provide the Department with a copy of its certificate of insurance or if seeking application, provide proof of the ability to obtain insurance to respond to damages due to operation of a vehicle or air ambulance in the manner and following minimum amounts:
(a) liability insurance in the amount of $1,000,000 for each individual claim; and
(b) liability insurance in the amount of $1,000,000 for property damage from any one occurrence;
(c) the licensed provider shall obtain the insurance from an insurance company authorized to write liability coverage in Utah or through a self-insurance program and shall:
(i) provide the Department with a copy of its certificate of insurance demonstrating compliance with this section; and
(ii) direct the insurance carrier or self-insurance program to notify the Department of all changes in insurance coverage within 60 days.
(13) not be disqualified for any of the following reasons:
(a) violation of Subsection 26-8a-504; or
(b) disciplinary action relating to an EMS license, permit, designation, or certification in this or any other state that adversely affect its service under its license; and
(14) A paramedic tactical service shall be a public safety agency or have a letter of recommendation from a county or city law enforcement agency within the paramedic tactical service's geographic service area.

R426-3-600. Cost, Quality, and Access Goals for Ground Ambulance Providers.
(1) A local government shall establish emergency medical service goals pursuant to Title 26-8a-408(7).
(2) Cost, quality and access goals should be reviewed by the local government and the licensed ground ambulance provider every two years, and shall be submitted to the Department as part of the re-licensing application every four years.

(3) Goals may be amended, if necessary, due to:
   (a) unforeseen changes in service delivery,
   (b) community impacts, or
   (c) significant unforeseen impact in the geographical service area.

(4) Goals shall be written, approved by local governments, and submitted to the Department with licensure and re-licensure application by the EMS licensed provider for the geographical service area.

(5) Cost and revenues for goals may include the following:
   (a) all forecasted costs involved in the provision of ambulance services in the geographical service area, which may include:
      (i) expenses for equipment,
      (ii) personnel,
      (iii) maintenance,
      (iv) facilities,
      (v) insurance,
      (vi) taxes, and
      (vii) dispatching fees;
   (b) all forecasted revenues involved in the provision of ambulance services in the geographical service area, which may include:
      (i) Department approved rates charged to patients,
      (ii) reimbursements,
      (iii) local funds,
      (iv) Department grants,
      (v) outside grants,
      (vi) gifts, and
      (vii) related subsidies.
   (6) Quality goals may include the following:
      (a) appropriate licensure service levels rationale,
      (b) local medical direction,
      (c) coordination improvement with designated emergency medical dispatch,
      (d) appropriate patient destinations,
      (e) quality assurance process,
      (f) recruitment plans,
      (g) retention plans,
      (h) training of response personnel, and
      (i) accreditation.
   (7) Aggregate goals may include the following:
      (a) quantity of permitted vehicles available,
      (b) response times,
      (c) numbers and availability of response personnel,
      (d) mutual aid agreements, and
      (e) planning for stand-by events requiring an ambulance on scene such as:
         (i) mass gatherings,
         (ii) sporting events,
         (iii) commercial,
         (iv) any special event, or
         (v) disaster response planning and participation in disaster response exercises.

R426-3-700. Ground Ambulance or Paramedic Service Application.

(1) An applicant desiring to obtain a new license for ground ambulance, or paramedic services shall submit the applicable fees and application on Department-approved forms to the Department. As part of the application, the applicant shall submit documentation that it meets the requirements listed in R426-3-500 along with the following:
   (a) a detailed description and detailed map of the exclusive geographical areas that will be served;
   (b) if the requested geographical service area is for less than all ground ambulance or paramedic services, the applicant shall include a written description and detailed map showing how the areas not included will receive ground ambulance or paramedic services;
   (c) if an applicant is responding to a public bid as described in 26-8a-405.2 the applicant shall include detailed maps and descriptions for all geographical areas served in accordance with 26-8a-405.2(2);
   (d) documentation showing that the applicant meets all local zoning and business licensing standards within the exclusive geographical service area that it will serve;
   (e) a written description of how the applicant will communicate with dispatch centers, law enforcement agencies, on-line medical control, and patient transport destinations;
   (f) patient care protocols, medications, and equipment approved by the provider's medical director based on licensure level according to Department policies; and
   (g) applicant's plans for operations during times of unusual demand.

(2) An applicant desiring to renew an existing license shall submit documentation that it meets the requirements listed in R426-3-500, along with the following:
   (a) a written assessment of field performance from the applicant's off-line medical director; and
   (b) other information that the Department determines necessary for the processing of the application and the oversight of the licensed entity.

(3) An applicant desiring to obtain a new license or renew an existing license shall submit written cost, quality, and access goals as described in R426-3-600.

(4) A ground ambulance or paramedic service holding a license under 26-8a-404, including any political subdivision that is part of a special district may respond to a request for proposal if it complies with 26-8a-405(2).

(5) Upon receipt of an appropriately completed application, ground ambulance or paramedic service license and submission of license fees, the Department shall collect supporting documentation and review each application.

(6) If, upon Department review, the application for a new license is complete and meets all the requirements, the Department shall issue a notice of approved application as required by 26-8a-404 and 405.

(7) Award of a new license or a renewal license is contingent upon the applicant's demonstration of compliance with all applicable statute and rules and a successful Department quality assurance review.

(8) After review and before issuing a license to a new service, the Department shall directly inspect the ground vehicle(s), equipment, and required documentation.

(9) A license may be issued for up to a four-year period unless revoked or suspended by the Department. The Department may alter the length of the license to standardize renewal cycles.

R426-3-710. Air Ambulance Application.

An applicant desiring to obtain a new license or to renew its license for air ambulance services shall submit the applicable fees and application on Department-approved forms to the Department. As part of the application, the applicant shall submit documentation that it meets the requirements listed in R426-3-500 and the following:

(1) certified articles of incorporation, if incorporated;

(2) a statement summarizing the training and experience of the applicant in the air transportation and care of patients;

(3) a copy of current Federal Aviation Administration (FAA) Air Carrier Operating Certificate authorizing FAR, Part 135, operations;
(4) a copy of the current certificates of insurance demonstrating coverage for medical malpractice;
(5) a description and location of each dedicated and back-up air ambulance(s) procured for use in the air ambulance service, including the make, model, and year of manufacture, FAA-N number, insignia, name or monogram, or other distinguishing characteristics;
(6) successful completion of a Department approved accreditation process and such accreditation decision shall exclude Federal Aviation Agency or Aviation Deregulation Act regulated activities;
(7) for new air ambulance services licensed under R426-3-200, the applicant shall submit an application for accreditation by a Department approved accreditation process within one year of receiving a license under this rule; and
(8) licensed air ambulance services shall achieve accreditation and maintain accreditation.

(9) Any new air ambulance providers applying for a license who have been licensed and operating in any other state for at least one year shall provide the Department with a copy of a successful accreditation decision, or an application sent to a Department approved accreditation vendor(s) prior to receiving an air ambulance license.

(10) Upon receipt of an appropriately completed application for air ambulance provider license and submission of license fees, the Department shall collect supporting documentation and review each application.

(11) After review and before issuing a license to a new service, the Department shall directly inspect the air vehicle(s), equipment, and required documentation.

(12) Department approved accreditation vendors shall allow a Department representative to accompany accreditation surveys on site surveys or during any accreditation inspections at the request of the Department.

(13) If, upon Department review, the application for a new license is complete and meets all the requirements, the Department shall issue a notice of approved application as required by 26-8a-405 and 406.

(14) Award of a new license or a renewal license is contingent upon the applicant's demonstration of compliance with all applicable statute and rules and a successful Department quality assurance review.

(15) Any events impacting patient safety including death, permanent harm, or severe temporary harm, or requiring intervention to sustain life shall be reported to the Department and the associated Department approved accreditation vendor(s) by the licensed air ambulance provider within 30 days or the event.

(16) A license may be issued for up to a four-year period unless revoked or suspended by the Department. The Department may alter the length of the license to standardize renewal cycles.

R426-3-800. Medical Control.

(1) All licensed providers shall enter into a written agreement with a physician to serve as its off-line medical director to supervise the medical care or instructions provided by the field EMS personnel and dispatchers. The physician shall be familiar with:
(a) the design and operation of the local pre-hospital EMS system; and
(b) local dispatch and communication systems and procedures.

(2) The off-line medical director shall:
(a) develop and implement patient care standards which include written standing orders and triage, treatment, and transport protocols;
(b) ensure the qualification of field EMS personnel involved in patient care through the provision of ongoing continuing medical education programs and appropriate review and evaluation;
(c) develop and implement an effective quality improvement program, including medical audit, review, and critique of patient care;
(d) annually review triage, treatment, and transport protocols and update them as necessary;
(e) suspend from patient care, pending Department review, a field EMS personnel who does not comply with local medical triage, treatment and transport protocols, or who violates any of the EMS rules, or who the medical director determines is providing emergency medical service in a careless or unsafe manner. The medical director shall notify the Department within one business day of the suspension;
(f) attend meetings of the local EMS Council, if one exists, to participate in the coordination and operations of local EMS providers; and
(g) licensed providers shall notify the Department if an off-line medical director is replaced, within thirty days.

(3) It is the responsibility of the air ambulance medical director:
(a) authorize written protocols for the use by air medical attendants and review policies and procedures of the Air ambulance service; and
(b) develop and review treatment protocols, assess field performance, and critique at least 10% of the Air ambulance service runs.

R426-3-900. Ground Ambulance or Paramedic Service Provider Aid Agreements.

(1) All licensed ground ambulance providers shall maintain aid agreement(s) with other ground ambulance provider(s) to call upon them for assistance during times of unusual demand, inter-facility transports, or stand-by events.

(2) Aid agreements shall be in writing, signed by both parties, and detail the:
(a) purpose of the agreement;
(b) type of assistance required;
(c) circumstances under which the assistance would be given; and
(d) duration of the agreement.

(3) The parties shall provide a copy of the aid agreement to the Department and to the emergency medical dispatch centers that dispatch the licensed providers.

R426-3-1100. Application Review and Award for Ground Ambulance Providers Selected by Public Bid.

(1) Upon receipt of an appropriately completed application, for ground ambulance or paramedic service license and submission of license fees, the Department shall collect supporting documentation and review each application.

(2) If, upon Department review, the application is complete and meets all the requirements, the Department shall:
(a) for a new license application, issue a notice of approved application as required by 26-8a-405 and 406;
(b) issue a renewal license to an applicant in accordance with 26-8a-413(1) and (2) or 26-8a-405.1(3), whichever is applicable;
(c) issue a four-year renewal license to a license selected by a political subdivision if the political subdivision certified to the Department that the licensed provider has met all of the specifications of the original bid and requirements of 26-8a-413(1) through 26-8a-413(3); or
(d) issue a second four-year renewal license to a licensed provider selected by a political subdivision if:
(i) the political subdivision certified to the Department that the licensed provider has met all of the specifications of the original bid and requirements of 26-8a(1) through (3); and
(ii) if the Department or the political subdivision has not
received, prior to the expiration date, written notice from an approved applicant desiring to submit a bid for ambulance or paramedic services.

(3) Upon the request of the political subdivision and the agreement of all interested parties and the Department that the public interest would be served, the renewal license may be issued for a period of less than four years or a new request for the proposal process may be commenced at any time.

R426-3-1200. Criteria for Denial or Revocation of Licensure.

(1) The Department may deny an application for a license, a renewal of a license, or revoke, suspend or restrict a license without reviewing whether a license shall be granted or renewed to meet public convenience and necessity for any of the following reasons:
   (a) failure to meet substantial requirements as specified in the rules governing the service;
   (b) failure to meet vehicle, equipment, staffing, or insurance requirements;
   (c) failure to meet agreements covering training standards or testing standards;
   (d) substantial violation of Subsection 26-8a-504(1);
   (e) a history of disciplinary action relating to a license, permit, designation, or certification in this or any other state;
   (f) a history of serious or substantial public complaints;
   (g) a history of criminal activity by the licensee or its principals while licensed or designated as an EMS provider or while operating as an EMS service with permitted vehicles;
   (h) falsification or misrepresentation of any information in the application or related documents;
   (i) failure to pay the required licensing or permitting fees or other fees or failure to pay outstanding balances owed to the Department;
   (j) failure to submit records and other data to the Department as required by R426-7;
   (k) a history of inappropriate billing practices, such as:
       (i) charging a rate that exceeds the maximum rate allowed by rule;
       (ii) charging for items or services for which a charge is not allowed by statute or rule; or
       (iii) Medicare or Medicaid fraud.
   (l) misuse of grant funds received under Section 26-8a-207; or
   (m) violation of OSHA or other federal standards that it is required to meet in the provision of the EMS service.

(2) An applicant or licensed provider that has been denied, revoked, suspended or issued a restricted license may appeal by filing a written appeal within thirty calendar days of the receipt of the issuance of the Department's denial.

R426-3-1300. Change of Owner.

(1) A license and the vehicle permits cannot be transferred to another party.

(2) As outlined in 26-8a-415, a new owner shall submit within 10 (ten) calendar days prior to acquisition of property, applications and fees for a new license and vehicle permits.

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R426-4. Operations.

R426-4-100. Authority and Purpose.
This rule is established under Title 26, Chapter 8a. It establishes standards for the operation of EMS providers licensed or designated under the provisions of the Emergency Medical Services System Act.

R426-4-200. Ground Ambulance and QRV Staffing.
(1) While responding to a call, each QRV shall be staffed by at least one individual certified at or above the provider's designated level of service.
(2) While responding to a call, each ground ambulance shall be staffed with the following minimum complement of certified personnel for the service level described:
   (a) Basic Life Support ambulance: two EMTs, AEMTs, or paramedics, or any combination thereof.
   (b) AEMT ambulance: one AEMT and one EMT, AEMT, or paramedic.
   (c) EMT-IA ambulance: one EMT-IA and one EMT, AEMT, or Paramedic.
   (d) Paramedic ambulance: one paramedic and one EMT, AEMT, EMT-IA, or paramedic.
   (e) Paramedic (non-transport): one paramedic.
   (f) Paramedic inter-facility: one paramedic and one EMT, AEMT, EMT-IA, or paramedic.
   (g) Paramedic tactical: one paramedic.
(3) A paramedic ground ambulance or paramedic provider shall deploy two paramedics to the scene of 911 calls for service requiring Advanced Life Support response, unless otherwise determined by local selective medical dispatch system protocols.
(4) When providing care, responders not in a Department approved uniform shall display their level of medical certification.
(5) Each provider shall maintain a personnel file for each certified individual. The personnel file must include records documenting the individual's qualifications, training, certification, immunizations, and continuing medical education.
(6) An individual may perform only to his certified service level, even if the provider is licensed or designated at a higher level.

R426-4-210. Air Ambulance Staffing.
(1) Air ambulance provider shall have at least one medical attendant who is a licensed PA, RN, or MD/DO. This attendant shall be the primary medical attendant. The second medical attendant shall be a Paramedic, PA, Respiratory Therapist, RN, or MD/DO.
(2) Air ambulance providers shall operate only within their accreditation standards designation.
(3) Air ambulance providers shall notify the Department if the air ambulance provider changes its specialty designation through its accrediting agency.

R426-4-300. Permits and Inspections.
(1) A ground ambulance, QRV or air ambulance provider shall only use vehicles for which the provider has obtained a permit from the Department.
   (a) Ground ambulances must meet Federal General Services Administration Specification for ground ambulances as of the date of manufacture. New ground ambulance vehicles must meet current state approved specifications for ground ambulances.
   (b) QRVs shall meet the Department requirements.
(2) A permit issued by the Department is valid for one year.
(3) The provider shall display the current permit location on vehicle in a location easily visible at ground level from outside of the vehicle.
(4) Permits and decals are not transferable to other vehicles.
(5) Each permit holder shall annually provide proof that every operator of an emergency vehicle has successfully completed an emergency vehicle operator's course approved by the Department for all emergency vehicle operators.

R426-4-310. Air Ambulance Shall Meet Federal Aviation Regulations.
Air Ambulance providers shall meet all Federal Aviation Regulations specific to their operations.

R426-4-400. Ground Ambulance and QRV Operations.
(1) Each ground ambulance or QRV provider shall notify the Department of the permanent location of its ground ambulances and QRVs. The ground ambulance provider or QRV provider shall notify the Department in writing whenever it changes the permanent location for any ground ambulance or QRV.
(2) Each ground ambulance provider or QRV provider shall maintain each operational permitted vehicle on a premise suitable to make it available for immediate use, in good mechanical repair, properly equipped, and in a sanitary condition.
(3) Each ground ambulance provider or QRV provider shall maintain each operational vehicle in a clean condition with the interior being thoroughly cleaned after each use in accordance with OSHA standards and the provider's exposure control plan.
(4) Each ground ambulance provider or QRV provider shall equip each operational vehicle with adult and child safety restraints. To the point practicable and feasible, all occupants must be safely restrained during operation.
(5) Each ground ambulance provider or QRV provider shall assure that each emergency vehicle operator who may drive the emergency vehicle:
   (a) is at least 18 years of age;
   (b) possesses a valid driver license;
   (c) successfully passed the provider's criminal background check within the prior four years; and
   (d) successfully completed a department approved emergency vehicle operator's course or refresher course within the past two years.
(6) The Department shall verify annually that providers are in compliance with this requirement.

R426-4-500. Scene and Patient Management.
(1) Emergency medical service dispatch centers shall use a selective medical dispatch system to determine which EMS service provider will be notified for patient transport.
(2) When responding to a medical emergency call, EMS personnel shall follow protocols approved by the service provider's medical director, and act within their scope of practice.
(3) EMS personnel shall establish communication with online medical control as soon as reasonable.
(4) Paramedic tactical service may only function at the invitation of the local or state public safety authority. When called upon for assistance, the tactical paramedic shall immediately notify the local emergency medical service dispatch center to coordinate patient transportation.

R426-4-600. Pilot Projects.
(1) A person who proposes to undertake a research or study project which requires waiver of any rule must have a project director who is a physician licensed to practice medicine in Utah, and shall submit a written proposal to the Department for presentation to the EMS Committee for recommendation.
(2) The proposal shall include the following:
   (a) A project description that describes the:
       (i) need for project;
       (ii) project goal;
       (iii) specific objectives;
       (iv) approval by the provider off-line medical director;
       (v) methodology for the project implementation;
       (vi) geographical area involved by the proposed project;
       (vii) specific rule or portion of rule to be waived;
       (viii) proposed waiver language; and
       (ix) evaluation methodology.
   (b) A list of the EMS providers and hospitals participating in the project;
   (c) a signed statement of endorsement from the participating hospital medical directors and administrators, the director of each participating paramedic and ambulance licensee, other project participants, and other parties who may be significantly affected.
   (d) If the pilot project requires the use of additional skills, a description of the skills to be utilized by the field EMS personnel and provision for training and supervising the field EMS personnel who are to utilize these skills, including the names of the field EMS personnel.
   (e) The name and signature of the project director attesting to his support and approval of the project proposal.

(3) If the pilot project involves human subjects' research, the applicant must also obtain Department Institutional Review Board approval.

(4) The Department or Committee, as appropriate, may require the applicant to meet additional conditions as it considers necessary or helpful to the success of the project, integrity of the EMS system, and safety to the public.

(5) The Department or Committee, as appropriate, may initially grant project approval for one year. The Department or Committee, as appropriate, may grant approval for continuation beyond the initial year based on the achievement and satisfactory progress as evidenced in written progress reports to be submitted to the Department at least 90 days prior to the end of the approved period. A pilot project may not exceed three years.

(6) The Department or Committee, as appropriate, may only waive a rule if:
   (a) the applicant has met the requirements of this section;
   (b) the waiver is not inconsistent with statutory requirements;
   (c) there is not already another pilot project being conducted on the same subject; and
   (d) it finds that the pilot project has the potential to improve pre-hospital medical care.

(7) Approval of a project allows the field EMS personnel listed in the proposal to exercise the specified skills of the participants in the project. The project director shall submit the names of field EMS personnel not initially approved to the Department.

(8) The Department or Committee, as appropriate, may rescind approval for the project at any time if:
   (a) Those implementing the project fail to follow the protocols and conditions outlined for the project;
   (b) it determines that the waiver is detrimental to public health; or
   (c) it determines that the project's risks outweigh the benefits that have been achieved.

(9) The Department or Committee, as appropriate, shall allow the EMS provider involved in the study to appear before the Department or Committee, as appropriate, to explain and express its views before determining to rescind the waiver for the project.

(10) At least six months prior to the planned completion of the project, the medical director shall submit to the Department a report with the preliminary findings of the project and any recommendations for change in the project requirements.

R426-4-700. Confidentiality of Patient Information.

Providers shall not disclose patient information except as necessary for patient care or as allowed by statute or rule.

R426-4-800. Ground Ambulance and QRV Supply Requirements.

1. In accordance with the licensure or designation type and level, the ground ambulance or QRV shall carry on each vehicle the quantities of supplies, medications, and equipment as described in the Department inspection requirements. The vehicle requirements shall be approved by the State EMS Medical Director and the State EMS Committee.

2. Medical directors for licensed or designated providers are responsible to provide protocols, training, and quality assurance for all medications used by certified individuals performing duties for their respective provider.

3. If a licensed or designated provider desires to carry different equipment, supplies, or medication from the vehicle supply requirements, the provider shall submit a written request from the off-line medical director to the Department requesting the waiver. The request shall include:
   (a) a detailed training outline;
   (b) protocols;
   (c) proficiency testing
   (d) support documentation;
   (e) local EMS Council or committee comments; and
   (f) a detailed letter of justification.

4. All non-disposable equipment shall be designed and constructed of materials that are durable and capable of withstanding repeated cleaning. The provider:
   (a) shall clean the equipment after each use in accordance with OSHA standards;
   (b) shall sanitize or sterilize equipment prior to reuse;
   (c) shall not reuse equipment intended for single use;
   (d) shall clean and change linens after each use; and
   (e) shall store or secure all equipment in a readily accessible and safe manner to prevent its movement.

5. The provider shall have all equipment tested, maintained, and calibrated according to the manufacturer's standards.

6. The provider shall document all equipment inspections, testing, maintenance and calibrations. Testing or calibration conducted by an outside service shall be documented. Such inspections, testing and calibration shall be performed monthly. All testing documentation shall be maintained and available for Department review upon request.

7. A provider required to carry any of the following equipment shall perform monthly inspections to ensure proper functionality:
   (a) defibrillator, manual, or automatic;
   (ii) autovent;
   (ii) infusion pump;
   (iv) glucometer;
   (v) flow restricted, oxygen-powered ventilation devices;
   (vi) suction equipment;
   (vii) electronic Doppler device;
   (viii) automatic blood pressure/pulse measuring device;
   (ix) pulse oximeter; and
   (x) any other electronic, battery powered, or critical care device.

8. The provider shall perform monthly inspections to ensure proper functionality of all equipment that require consumables: power supplies, electrical cables, pneumatic power lines, hydraulic power lines, or related connectors.

9. Unless otherwise authorized by the State EMS Medical
Director, a provider shall store all medications according to the manufacturers' recommendations:
(a) for temperature control and packaging requirements; and
(b) return to the supplier for replacement of any medication known or suspected to have been subjected to temperatures outside the recommended range.

(10) The Department shall maintain and publish requirements for ground ambulances and QRVs on the Department's website.

R426-4-900. Air Ambulance Equipment Standards.  
Air ambulance providers must maintain minimum quantities of supplies and equipment for each air ambulance transport in accordance with its accreditation designation. The air ambulance medical director shall oversee and determine the protocols and provide training to support the medications.

R426-4-1000. Air Ambulance Operational Standards.  
(1) An air ambulance pilot may refuse transport to any individual who the pilot considers to be a safety hazard to the air ambulance or any of its passengers.
(2) Air ambulance providers shall provide a patient care record to the receiving hospital as soon as practical, but no longer than 24 hours after completion of the transport.
(3) Air ambulance providers shall maintain a personnel file which shall include staff qualifications and training.
(4) All air ambulance providers shall have an operational manual or policy and procedures manual available for all air ambulance personnel.
(5) All air ambulance provider records shall be available for inspection by representatives of the Department.
(6) Air ambulances shall be equipped to allow air ambulance provider personnel to be able to:
(a) Communicate with hospital emergency medical departments, flight operations centers, air traffic control, ground ambulance providers, and law enforcement agencies;
(b) Communicate with other air ambulances while in flight;
(c) Have the ability to override any radio or telephone transmission in the event of an emergency.
(7) The management of the air ambulance provider shall be familiar with the federal regulations related to air ambulance providers.
(8) Each air ambulance provider shall have a safety committee, with a designated safety officer. The committee shall meet at least quarterly to review safety issues and submit a written report to the air ambulance provider's management and maintain a copy on file at the air ambulance provider's office.
(9) Air ambulance providers shall have a quality management team and a program implemented by this team to assess and improve the quality of patient care provided by the air ambulance provider.

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R426-5. Emergency Medical Services Training and Certification Standards.
R426-5-100. Authority and Purpose.
(1) This rule is established under Title 26, Chapter 8a to provide uniform minimum standards to be met by those providing emergency medical services in the State of Utah; and for the training, certification, and recertification of individuals who provide emergency medical service and for those providing instructions and training to pre-hospital emergency medical care providers.
(2) The definitions in Title 26, Chapter 8a are adopted and incorporated by reference into this rule.
R426-5-200. Scope of Practice.
(1) The Department may certify as an EMR, EMT, AEMT, EMT-IA Paramedic, or EMD an individual who meets the initial certification requirements in this rule.
(2) The Committee adopts as the standard for EMR, EMT, AEMT, EMT-IA, or Paramedic training and competency in the state, the following United States Department of Transportation's National Emergency Medical Services Education Standards.
(3) An EMR, EMT, AEMT, or Paramedic may perform the skills as described in the EMS National Education Standards, to their level of certification, as adopted in this section.
(4) Per Utah Code section 41-6a-523 persons authorized to draw blood/immunity from liability and section 53-10-405 DNA specimen analysis -- Saliva sample to be obtained -- Blood sample to be drawn by a professional. Acting at the request of a peace officer a paramedic may draw field blood samples to determine alcohol or drug content and for DNA analysis. Acting at the request of a peace officer an AEMT may draw field blood samples to determine alcohol or drug content and for DNA analysis if they have received certification pursuant to administrative rule R438-12. A person authorized by this section to draw blood samples may not be held criminally or civilly liable if drawn in a medically acceptable manner.
R426-5-300. Certification.
(1) The Department may certify an EMR, EMT, EMT-IA, AEMT, Paramedic, or EMD for a four-year period.
(2) An individual who wishes to become certified as an EMR, EMT, EMT-IA, AEMT, Paramedic, or EMD shall:
   (a) successfully complete a Department-approved EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD course as described in this rule;
   (b) be able to perform the functions listed in the National EMS Education Standards adopted in this rule as verified by personal attestation and successful accomplishment by certified EMS Instructors during the course;
   (c) achieve a favorable recommendation from the course coordinator and course medical director stating technical competence during field and clinical training and successful completion of all training requirements for an EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD certification;
   (d) submit the applicable fees and a completed application, including social security number and signature, to the Department;
   (e) submit to and pass a background investigation, including an FBI background investigation if the applicant has not resided in Utah for the past consecutive five years;
   (f) maintain and submit documentation of having completed a Department approved CPR course within the prior two years that is consistent with the most current version of the American Heart Association Guidelines for the level of Healthcare Provider Cardiopulmonary Resuscitation (CPR) and Emergency Cardiac Care (ECC); and
   (g) submit TB test results as per R426-5-700.
(3) Age requirements:
   (a) EMR may certify at 16 years of age or older; and
   (b) EMT, AEMT, EMT-IA and Paramedic may certify at 18 years of age or older.
(4) Within 120 days after the official course end date the applicant shall successfully complete the Department written and practical EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD examinations, or reexaminations, if necessary.
(5) Test development, the Department shall:
   (a) develop or approve written and practical tests for each certification;
   (b) establish the passing score for certification and recertification written and practical tests;
   (c) the Department may administer the tests or delegate the administration of any test to another entity; and
   (d) the Department may release only to the individual who took the test and to persons who have a signed release from the individual who took the test:
      (i) whether the individual passed or failed a written or practical test; and
      (ii) the subject areas where items were missed on a written or practical test.
(6) An individual who fails any part of the EMR, AEMT, EMT-IA, Paramedic, or EMD certification or recertification written or practical examination may retake the examination twice without further course work.
(7) If the individual fails both re-examinations, they shall take a complete EMR, EMT, AEMT, Paramedic, or EMD training course respective to the certification level sought to be eligible for further examination.
(8) The individual may retake the course as many times as they desire, but may only take the examinations three times for each completed course. If an individual retakes the course because of failure to pass the examinations, the individual shall pass both the practical and written test administered after completion of the new course.
(9) An individual who wishes to enroll in an AEMT, EMT-IA, or Paramedic course shall have as a minimum a Utah EMT certification. This Certification shall remain current until new certification level is obtained.
(10) The Department may extend the time limits for an individual who demonstrates that the inability to meet the requirements within the 120 days was due to circumstances beyond the applicant's control, such as for documented medical circumstances that prevent completion of testing, military deployment out of the state, extreme illness in the immediate family, or the like.
R426-5-400. Certification at a Lower Level.
(1) An individual who has taken a Paramedic course, but has not been recommended for certification, may request to become certified at the AEMT levels if:
   (a) the paramedic course coordinator submits to the Department a favorable letter of recommendation stating that the individual has successfully obtained the knowledge and skills of the AEMT level as required by this rule; and
   (b) the individual successfully completes all requirements for an AEMT.
R426-5-500. Certification Challenges.
(1) The Department may certify as an EMT or AEMT; a registered nurse licensed in Utah, a nurse practitioner licensed in Utah, a physician assistant licensed in Utah, or a physician licensed in Utah who:
   (a) is able to demonstrate knowledge, proficiency and competency to perform all the functions listed in the National EMS Education Standards as verified by personal attestation and successful demonstration to a currently certified course
standards. The hours shall be completed throughout the prior manual and in accordance with the National EMS Education department's Recertification Protocol for EMS Personnel complete the required CME hours, as outlined in the approved CME requirements.

and reexaminations if necessary, within one year prior to expiration; written and practical recertification examinations, or during certification; Healthcare Provider CPR and ECC. CPR shall be kept current Association Guidelines for the level of Adult and Pediatric care providers attesting to the applicant's patient care skills and abilities; demonstrating the inability to meet the requirements within 120 days was due to circumstances beyond the applicant's control; submit to and pass a background screening clearance as per R426-5-2700; and submit a statement from a physician, confirming the applicant's results of a TB examination conducted within one year prior to submitting the application.

R426-5-600. Recertification Requirements.

(1) The Department may recertify an individual for a four-year period or for a shorter period as modified by the Department to standardize recertification cycles.

(2) An individual seeking recertification shall:

(a) submit letters of recommendation from health care providers attesting to the applicant's patient care skills and abilities;

(b) submit a favorable recommendation from a currently certified course coordinator attesting to competency of all knowledge and skills contained within the National EMS Education Standards;

(c) submit the applicable fees and a completed application, including social security number, signature, and, proof of current Utah license as a Registered Nurse, a Physician Assistant, or a Medical Doctor;

(d) within 120 days after submitting the challenge application, successfully complete the Department written and practical EMT examinations, or reexaminations, if necessary; the Department may extend the time limit for an individual who demonstrates the inability to meet the requirements within 120 days due to circumstances beyond the applicant's control;

(f) submit to and pass a background screening clearance as per R426-5-2700; and

(g) submit a statement from a physician, confirming the applicant's results of a TB examination conducted within one year prior to submitting the application.

R426-5-600. Recertification Requirements. The hours shall be completed throughout the prior four years.

(4) As well as requirements in (2)(c) The following course completion documentation is required for the specific certification level and may be included in the CME required hours:

(a) EMR 52 hours of CME.

(b) EMT 98 hours of CME.

(c) AEMT 108 hours of CME.

(d) EMT-IA 108 hours of CME.

(e) Paramedic 144 hours of CME; and,

(f) EMD 48 hours of CME.

(5) An EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD may complete CME hours through various methodologies, but 30 percent of the CME hours shall be practical hands-on training.

(6) All CME shall be related to the required skills and knowledge of the EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD's level of certification.

(7) The CME Instructors need not be certified EMS instructors, but shall be knowledgeable in the subject matter.

(8) The EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD shall complete and provide documentation of demonstrating the psychomotor skills listed in the current National EMS Education Standards at their level of certification.

(9) An EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD who is affiliated with an EMS organization should have the organization's designated training officer submit a letter verifying the completion of the recertification requirements. An EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD who is not affiliated with a licensed or designated EMS provider shall submit verification of all recertification requirements directly to the Department.

(10) An AEMT, EMT-IA or Paramedic shall submit a letter from a certified off-line medical director recommending the individual for recertification and verifying the individual has demonstrated proficiency in the psychomotor skills listed in the current National EMS Education Standards at their level of certification.

(11) Each EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD is individually responsible to complete and submit all required recertification material to the Department at one time, no later than 30 days and no earlier than one year prior to the individual's current certification expiration date. If the Department receives incomplete or late recertification materials, the Department may not be able to process the recertification before the certification expires. The Department processes recertification material in the order received.

(12) A licensed or designated EMS provider, or a Department approved entity who provides CME may compile and submit recertification materials on behalf of an EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD; however, the individual EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD remains responsible for a timely and complete submission.

(13) The Department may shorten recertification periods. An EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD whose recertification period is shortened shall meet the CME requirements in each of the required and elective subdivisions on a prorated basis by the expiration of the shortened period.

(14) The Department may not lengthen certification periods more than the four-year certification, unless the individual is a member of the National Guard or reserve component of the armed forces and is on active duty when certification expired. If this happens, the individual shall recertify in accordance with Utah Code 39-1-64.

R426-5-700. TB Test Requirements.

(1) All levels of certification and recertification except EMD shall submit a statement from a physician or other health
care provider, confirming the applicant's negative results of a Tuberculin Skin Test or equivalent (TB test) examination conducted within the prior year, or complete the following requirements:

(a) if the test is positive, and there is no documented history of prior Latent TB Infection (LTBI) treatment, the applicant shall see his primary care physician for a chest x-ray (CXR) in accordance with current Center for Disease Control and Prevention (CDC) guidelines and further evaluation; and
(b) Results of CXR and medical history shall be submitted to the Department.

(2) If the CXR is negative, the applicant's medical history will be reviewed by the State EMS Medical Director. For individuals at high risk for developing active TB, treatment will be strongly recommended.

(3) If the CXR is positive, the applicant is considered to be suspect Active TB. Should the diagnosis be confirmed:
(a) Completion of treatment or release by an appropriate physician will be required prior to certification; and
(b) Each such case will be reviewed by the State EMS Medical Director.

(4) If an applicant who is required to get treatment refuses the treatment, the Department may deny certification.

(5) A TB test should not be performed on a person who has a documented history of either a prior positive TB test or prior treatment for tuberculosis. The applicant shall instead have a CXR in accordance with current CDC guidelines and provide documentation of negative CXR results to the Department.

(6) If the applicant has had prior treatment for active TB or LTBI, the applicant shall provide documentation of this treatment prior to certification. Documentation of this treatment will be maintained by the Department, and needs only to be provided once.

(7) Each such case will be reviewed by the State EMS Medical Director.

R426-5-800. Reciprocity.

(1) The Department may certify an individual as an EMR, EMT, AEMT, Paramedic, or EMD an individual certified outside of the State of Utah if the applicant can demonstrate the applicant's out-of-state training and experience requirements are equivalent to or greater than what is required in Utah.

(2) An individual seeking reciprocity for certification in Utah based on out-of-state training and experience shall:
(a) Submit the applicable fees and a completed application, authorized to provide care as an EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD until the individual completes the recertification process.
(b) Successfully complete the applicable Department written and practical examinations;
(c) Complete all recertification requirements; and
(d) The individual's new expiration date will be four years from the completion of all recertification materials.

(3) An individual whose certification has expired for more than one year shall:
(a) Submit a letter of recommendation including results of an oral examination, from a certified off-line medical director, verifying proficiency in patient care skills at the certification level;
(b) Successfully complete the applicable Department written and practical examinations;
(c) Complete all recertification requirements; and
(d) The individual's new expiration date will be four years from the completion of all recertification materials.

R426-5-900. Lapsed Certification.

(1) An individual whose EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD certification has expired for less than one year may, within one year after expiration, complete all recertification requirements, pay a late recertification fee, and successfully pass the written certification examination to become certified. The individual's new expiration date will be four years from the previous expiration date.

(2) An individual whose certification has expired for more than one year shall:
(a) Submit a letter of recommendation including results of an oral examination, from a certified off-line medical director, verifying proficiency in patient care skills at the certification level;
(b) Successfully complete the applicable Department written and practical examinations;
(c) Complete all recertification requirements; and
(d) The individual's new expiration date will be four years from the completion of all recertification materials.

(3) An individual whose certification has lapsed, is not authorized to provide care as an EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD until the individual completes the recertification process.

R426-5-1000. Transition to 2009 National EMS Education Standards.

(1) The Department adopts the 2009 National Education Standards as noted in this rule resulting in a need for specific dates for a transition period. These dates shall be as follows:
(a) EMR Basic to EMT January 1, 2012 to January 1, 2016; and
(b) EMT Intermediate to Advanced EMT, October 1, 2011 to September 30, 2013.

(2) Transition for EMT-B to EMT will be accomplished through the Department's written examination as part of the individual's recertification process during the transition period.

(3) Transition for EMT-I and EMT-IA to AEMT will be accomplished through the Department's written AEMT transition examination during the transition period.

(4) Transition will not change the individual's recertification date.

(5) During the transition period:
(a) EMT-I and EMT-IA will be deemed equivalent to AEMT certification, in accordance with the respective licensed or designated EMS provider's waivers; and
(b) EMT-B will be deemed equivalent to EMT certification by the National Academy of Emergency Medical Dispatch (NAEMD) or equivalent. An individual seeking reciprocity for certification in Utah based on NAEMD or equivalent certification shall:
(a) Submit documentation of current NAEMD or equivalent certification.
(b) Maintain and submit documentation of having completed within the prior two years:
(i) A Department approved CPR course that is consistent with the most current version of the American Heart Association Guidelines for CPR and ECC; and
(ii) A minimum of a two-hour course in critical incident stress management (CISM).
(c) An individual who fails the written or practical examinations three times can request further consideration of reciprocity after five years if the candidate has worked for an out of state EMS provider and can verify steady employment as a paramedic for at least three of the five years.

certification.
(c) EMT-IA may maintain level of certification as long as employed by a licensed EMT-IA provider.
(6) After the deadline of September 31, 2013 of the AEMT transition period:
(a) an EMT-I who has not yet transitioned will be deemed an EMT, and;
(b) an EMT-IA who is not working for a licensed EMT-IA provider shall be deemed an AEMT.

R426-5-1100. Emergency Medical Care During Clinical Training.
A student enrolled in a Department-approved training program may, under the direct supervision of the course coordinator, an instructor in the course, or a preceptor for the course, perform activities delineated within the training curriculum that otherwise require certification to perform.

R426-5-1200. Instructor Requirements.
(1) The Department may certify as an EMS Instructor an individual who:
(a) meets the initial certification requirements in R426-5-1300; and
(b) is currently certified in Utah as an EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD.
(2) The Committee adopts the United States Department of Transportation's "EMS Instructor Training Program as the standard for EMS Instructor training and competency in the state, which is adopted and incorporated by reference.
(3) An EMS instructor may only teach up to the certification level to which the instructor is certified. An EMS instructor who is only certified as an EMD may only teach EMD courses.
(4) An EMS instructor shall comply with the teaching standards and procedures in the EMS Instructor Manual.
(5) An EMS instructor shall maintain the EMS certification for the level the instructor is certified to teach. If an individual's EMS certification lapses, the instructor certification is invalid until EMS certification is renewed.
(6) The Department may waive a particular instructor certification requirement if the applicant can demonstrate the applicant's training and experience requirements are equivalent or greater to what are required in Utah.

R426-5-1300. Instructor Certification.
(1) The Department may certify an individual who is an EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD as an EMS Instructor for a two-year period.
(2) An individual who wishes to become certified as an EMS Instructor shall:
(a) submit an application and pay all applicable fees;
(b) submit three letters of recommendation regarding EMS skills and teaching abilities;
(c) submit documentation of 15 hours of teaching experience;
(d) successfully complete all required examinations; and
(e) successfully complete the Department-sponsored initial EMS instructor training course.
(3) An individual who wishes to become certified as an EMS Instructor to teach EMR, EMT, AEMT, or paramedic courses shall also:
(a) Provide documentation of 30 hours of patient care within the prior year.
(4) The Department may waive portions of the initial EMS instructor training courses for previously completed Department-approved instructor programs.

R426-5-1400. Instructor Recertification.
(1) An EMS instructor who wishes to recertify as an instructor shall:
(a) maintain current EMS certification; and
(b) attend the required Department-approved recertification training at least once in the two year recertification cycle;
(2) Submit an application and pay all applicable fees.

R426-5-1500. Instructor Lapsed Certification.
(1) An EMS instructor whose instructor certification has expired for less than two years may again become certified by completing the recertification requirements.
(2) An EMS instructor whose instructor certification has expired for more than two years shall complete all initial instructor certification requirements and reapply as if there were no prior certification.

R426-5-1600. Training Officer Certification.
(1) The Department may certify an individual who is a certified EMS instructor as a training officer for a two-year period.
(2) An individual who wishes to become certified as an EMS Training officer shall:
(a) Be currently certified as an EMS instructor;
(b) successfully complete the Department's course for new training officers;
(c) submit an application and pay all applicable fees; and
(d) submit biennially a completed and signed "Training Officer Contract" to the Department agreeing to abide by the standards and procedures in the then current Training Officer Manual.
(3) A training officer shall maintain EMS instructor certification to retain training officer certification.
(4) An EMS training officer shall abide by the terms of the Training Officer Contract, and comply with the standards and procedures in the Training Officer Manual as incorporated into the respective Training Officer Contract.

R426-5-1700. Training Officer Recertification.
(1) A training officer who wishes to recertify as a training officer shall:
(a) Attend a training officer seminar at least once in the two year recertification cycle;
(b) maintain current EMS instructor and EMS certification;
(c) submit an application and pay all applicable fees;
(d) successfully complete any Department-examination requirements; and
(e) submit biennially a completed and signed new "Training Officer Contract" to the Department agreeing to abide by the standards and procedures in the current training officer manual.

R426-5-1800. Training Officer Lapsed Certification.
(1) An individual whose training officer certification has expired for less than two years may again become certified by completing the recertification requirements. The individual's new expiration date will be two years from the old expiration date.
(2) An individual whose training officer certification has expired for more than two years shall complete all initial training officer certification requirements and reapply as if there were no prior certification.

R426-5-1900. Course Coordinator Certification.
(1) The Department may certify an individual as an EMS course coordinator for a two-year period.
(2) An individual who wishes to certify as a course coordinator shall:
(a) Be certified as an EMS instructor;
(b) be a co-coordinator of record for one Department-approved course with a certified course coordinator;
(c) submit a written evaluation and recommendation from the course coordinator in the co-coordinated course;
(d) complete certification requirements within one year of completion of the Department's course for new course coordinators;
(e) submit an application and pay all applicable fees;
(f) complete the Department's course for new course coordinators;
(g) sign and submit annually the "Course Coordinator Contract" to the Department agreeing to abide to the standards and procedures in the then current Course Coordinator Manual; and
(h) maintain EMS instructor certification.

(3) A Course Coordinator may only coordinate courses up to the certification level to which the course coordinator is certified. A course coordinator, who is only certified as an EMD, may only coordinate EMD courses.

(4) A course coordinator shall abide by the terms of the "Course Coordinator Contract" and comply with the standards and procedures in the Course Coordinator Manual as incorporated into the "Course Coordinator Contract."

(5) A Course Coordinator shall maintain an EMS Instructor certification and the EMS certification for the level that the course coordinator is certified to coordinate. If an individual's EMS certification lapses, the Course Coordinator certification is invalid until EMS certification is renewed.


(1) A course coordinator who wishes to recertify as a course coordinator shall:
   (a) Maintain current EMS instructor and EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD certification;
   (b) coordinate or co-coordinate at least one Department-approved course every two years;
   (c) attend a course coordinator seminar at least once in the two year recertification cycle;
   (d) submit an application and pay all applicable fees; and
   (e) sign and submit biannually a Course Coordinator Contract to the Department agreeing to abide by the policies and procedures in the then current Course Coordinator Manual.

R426-5-2100. Course Coordinator Lapsed Certification.

(1) An individual whose course coordinator certification has expired for less than two years may again become certified by completing the recertification requirements. The individual's new expiration date will be two years from the recertification date.

(2) An individual whose course coordinator certification has expired for more than two years must complete all initial course coordinator certification requirements and reapply as if there were no prior certification.

R426-5-2200. Course Approvals.

(1) A course coordinator offering EMS training to individuals who wish to become certified as an EMR, EMT, AEMT, EMT-IA, Paramedic, or EMD shall obtain Department approval prior to initiating an EMS training course. The Department shall approve a course if:
   (a) The applicant submits the course application and fees no earlier than 90 days and no later than 30 days prior to commencing the course;
   (b) the applicant has sufficient equipment available for the training or if the equipment is available for rental from the Department;
   (c) the Department finds the course meets all the Department rules and contracts governing training;
   (d) the course coordinators and instructors hold current respective course coordinator and EMS instructor certifications; and
   (e) the Department has the capacity to offer the applicable examinations in a timely manner after the conclusion of the course.

R426-5-2300. Paramedic Training Institutions Standards Compliance.

(1) A person shall be authorized by the Department to provide training leading to the certification of a paramedic.

(2) To become authorized and maintain authorization to provide paramedic training, a person shall:
   (a) Enter into the Department's standard paramedic training contract; and
   (b) adhere to the terms of the contract, including the requirement to provide training in compliance with the Course Coordinator Manual and the Utah Paramedic Training Program Accreditation Standards Manual.

R426-5-2400. Off-line Medical Director Requirements.

(1) The Department may certify an off-line medical director for a four-year period.

(2) An off-line medical director shall be:
   (a) a physician actively engaged in the provision of emergency medical care;
   (b) familiar with the Utah EMS Systems Act, Title 26, Chapter 8a, and applicable state rules; and
   (c) familiar with medical equipment and medications required.

R426-5-2500. Off-line Medical Director Certification.

(1) An individual who wishes to certify as an off-line medical director shall:
   (a) have completed an American College of Emergency Physicians or National Association of Emergency Medical Services Physicians medical director training course or the Department's medical director training course within twelve months of becoming a medical director;
   (b) submit an application and;
   (c) pay all applicable fees.

(2) An individual who wishes to recertify as an off-line medical director shall:
   (a) attend the medical directors annual workshop at least once every four years
   (b) submit an application; and
   (c) pay all applicable fees.

R426-5-2600. Epinephrine Auto-Injector Use.

(1) Any qualified entities or qualified adults as defined in 26-41-102 in accordance with 26-41-107 shall receive training approved by the Department.
   (a) The training shall include:
      (i) recognition of life threatening symptoms of anaphylaxis;
      (ii) appropriate administration of an epinephrine auto-injector;
      (iii) proper storage of an epinephrine auto-injector;
      (iv) disposal of an epinephrine auto-injector; and
      (v) an initial and annual refresher course.
   (2) The annual refresher course requirement may be waived if:
     (a) The qualified entities or qualified adults are currently licensed or certified at the EMR or higher level by the State of Utah, or
     (b) The approved trainings are the Red Cross and American Heart Association epinephrine auto-injector modules.
   (3) All epinephrine auto injectors shall be stored and disposed of following the manufacturers specifications.
R426-5-2700. Background Screening Clearance for EMS Certification.

(1) The Department shall conduct a background screening on each individual who seeks to certify or recertify as an EMT, AEMT, EMT-IA, Paramedic, or EMD. The Department shall approve EMS certification or recertification upon successful completion of a background screening. Background clearance indicates the individual does not pose an unacceptable risk to public health and safety.

(2) The Department may review relevant information obtained from the following sources:

(a) Department of Public Safety arrest, conviction, and disposition records described in Title 53, Chapter 10, Criminal Investigations and Technical Services Act, including information in state, regional, and national records files;
(b) juvenile court arrest, adjudication, and disposition records, as allowed under Section 78A-6-209;
(c) federal criminal background databases available to the state;
(d) the Department of Human Services' Division of Child and Family Services Licensing Information System described in Section 62A-4a-1006;
(e) child abuse or neglect findings described in Section 78A-6-323;
(f) the Department of Human Services' Division of Aging and Adult Services vulnerable adult abuse, neglect, or exploitation database described in Section 62A-3-311.1; and
(g) licensing and certification records of individuals licensed or certified by the Division of Occupational and Professional Licensing under Title 58, Occupations and Professions.

(3) If the Department determines an individual is not eligible for certification or recertification based upon the criminal background screening and the individual disagrees with the information provided by the Criminal Investigations and Technical Services Division or court record, the individual may challenge the information as provided in Utah Code Annotated Sections 77-18a.

(4) If the Department determines an individual is not eligible for certification or recertification based upon the non-criminal background screening and the individual disagrees with the information provided, the individual may challenge the information through the appropriate agency.

(5) The individual seeking certification or recertification shall submit the completed application, including fees, prior to submission of fingerprint.

(6) Exclusions from certification or recertification.

(a) Criminal Convictions or Pending Charges:

(i) If an individual has been convicted, has pleaded no contest, is subject to a plea in abeyance, or a diversion agreement, for the following offenses within the past 15 years, they shall not be approved for certification or recertification:

(A) any felony or class A under Title 76, Chapter 5 Offenses Against the Person, Utah Criminal Code;
(B) any felony or class A under Title 76, Chapter 9, Offenses Against Public Order and Decency, Utah Criminal Code;
(C) any felony or class A or B under the following Utah Criminal Codes:
   (I) 76-9-301.8, Bestiality;
   (II) 76-9-702.1, Sexual Battery; and
   (III) 76-9-702.5, Lewdness Involving Child.
(ii) If an individual has been convicted or has pleaded no contest for the following offenses, 15 years has passed since the last conviction and the offense cannot be expunged they may not be approved for certification or recertification:

(A) any felony or class A under Title 76, Chapter 5 Offenses Against the Person, Utah Criminal Code;
(B) any felony or class A under Title 76, Chapter 9, Offenses Against Public Order and Decency, Utah Criminal Code;
(C) any felony or class A or B under the following Utah Criminal Codes:
   (I) 76-9-301.8, Bestiality;
   (II) 76-9-702.1, Sexual Battery; and
   (III) 76-9-702.5, Lewdness Involving Child.

(iii) If an individual has been convicted, has pleaded no contest, is subject to a plea in abeyance, or a diversion agreement, for the following offenses, they may not be approved for certification or recertification:

(A) any felony or class A under Utah Code not listed in R426-5-2700(6)(a)(i);
(B) any class B or C under Title 76, Chapter 5 Offenses Against the Person, Utah Criminal Code;
(C) any felony, class A, B, or C under Title 76, Chapter 6, Offenses Against Property, Utah Criminal Code;
(D) any felony or class A under Title 76, Chapter 6a, Pyramid Schemes, Utah Criminal Code;
(E) any felony or class A under Title 76, Chapter 8, Offenses Against the Administration of Government, Utah Criminal Code;
(F) any felony, class A, B or C under Title 76, Chapter 10, Offenses Against Public Health, Welfare, Safety and Morals, Utah Criminal Code;
(G) any felony, class A, B or C under the following Utah Criminal Codes:
   (I) 76-10-1201 to 1229.5, Pornographic and Harmful Materials and Performances; and
   (II) 76-10-1301 to 1314, Prostitution;
(H) any felony or class A under Utah Criminal Code 76-10-2301, Contributing to the Delinquency of a Minor;
(I) any felony or class A, B or C under Utah Motor Vehicles Traffic Code 41-6a-302 and 517.
(j) any felony or class A, B or C under Utah Occupations and Professions Utah Controlled Substances Act 58-37.
(K) any felony or class A, B or C under Alcoholic Beverage Control Act 32B-4-409.
(L) any criminal conviction or pattern of convictions that may represent an unacceptable risk to public health and safety.

(iv) An individual seeking certification who has been convicted or has pleaded no contest, is subject to a plea in abeyance, a diversion agreement, a warrant for arrest, arrested or charged for any of the identified offenses in R426-5-2700(6)(a)(iii), may not be approved for certification.

(v) A certified EMS individual who is subject to a warrant for arrest, arrested or charged for any of the identified offenses in R426-5-2700(6)(a)(iii), and after an investigation and Peer Review Board process as established in R426-5-2900, the Department may issue recertification, or suspend or revoke a certification, or place a certification on probation.

(vi) A certified EMS individual who is subject to a warrant for arrest, arrested or charged for any of the identified offenses in R426-5-2700(6)(a)(iii), shall immediately have the individuals EMS certification placed on restriction pending the outcome of a CCEU investigation as per the process established in R426-5-2900.

(b) Juvenile Records.

(i) As required by Utah Code Subsection 26-8a-310(5)(b), juvenile court records shall be reviewed if an individual is:

(A) under the age of 28; or
(B) over the age of 28 and has convictions or pending charges identified in R426-5-2600(6)(a).

(ii) Adjudications by a juvenile court may exclude the individual from certification or recertification if the adjudications refer to an act that, if committed by an adult, would be a felony or a misdemeanor any of the identified offenses in R426-5-2700(6)(a).

(c) Non-Criminal Records.
(i) The Department may deny certification or recertification based on a supported finding from:
   (A) the Department of Human Services' Division of Child and Family Services Licensing Information System described in Section 62A-4-1006;
   (B) child abuse or neglect findings described in Section 78A-6-323;
   (C) the Department of Human Services' Division of Aging and Adult Services vulnerable adult abuse, neglect, or exploitation database described in Section 62A-3-311.1;
(ii) The Department may deny certification or recertification based on a finding from licensing records of individuals licensed by the Division of Occupational and Professional Licensing under Title 58, Occupations and Professions.
   (d) Review of Relevant Information.
      (i) Results of background screening review, as listed above in R426-5-2700(6)(a)(ii)-(iii), (b) or (c) may be reviewed to determine under what circumstance, if any, the individual may be granted certification or recertification. The following factors may be considered:
         (A) types and number;
         (B) passage of time;
         (C) surrounding circumstances;
         (D) intervening circumstances; and
         (E) steps taken to correct or improve.
      (ii) The Department shall rely on relevant information identified in R426-5-2700(2) as conclusive evidence and may deny certification or recertification based on that information.
   (e) Appeal of Department certification decision.
      (i) A certified EMS individual may appeal a Department certification decision as listed in R426-5-2700(6)(d)(ii) to the CCEU as per the process established in R426-5-2900.
   (7) A certified EMS individual who has been arrested, charged, or convicted shall notify the Department CCEU and all employers or affiliated entities who utilize the EMS individual's certification within 7 business days. The certified EMS individual shall also notify the Department of all entities they work for or are affiliated with.
   (8) All licensed or designated EMS providers who are notified or become aware of a certified EMS individual arrest, charge or conviction shall notify the Department CCEU within 7 business days.

R426-5-2800. Review and Investigation by the Complaint, Compliance and Enforcement Unit (CCEU).
   (1) The CCEU shall review all complaints filed against an EMS provider and a certified EMS individual.
      (a) Complaints shall be in writing and submitted on an approved CCEU complaint form.
      (b) Every complaint shall have the compliants contact information and be signed by the complainant.
      (2) Designated or licensed provider complaints will be investigated by the CCEU.
         (a) The CCEU may conduct interviews with the provider.
         (b) The CCEU will allow the provider an opportunity to respond to the allegations and to provide supporting witnesses and documentation.
         (c) Based on the investigation, the CCEU will make recommendations to the Department's Bureau Director.
         (d) If the CCEU recommendation is that the provider is to be placed on probation or suspension, the CCEU shall recommend terms and conditions.
         (e) The Department may take action against a designated or licensed provider's license or designation based on the investigative findings.
         (f) The Department shall notify the provider in writing of the Department's decision within 30 days of completion of the investigation.
   (3) Certified EMS individual complaints will be investigated either by the CCEU or by the Primary Affiliated Provider (PAP).
      (a) The CCEU shall investigate the following complaints against a certified EMS individual.
         (i) If the CCEU determines that:
            (A) the certified EMS individual demonstrates a threat to him or herself or to a coworker,
            (B) the certified EMS individual demonstrates a threat to the public health,
            (C) the certified EMS individual demonstrates a threat to the safety or welfare of the public,
            (D) the certified EMS individual potentially violated R426-5-2800(4), or
            (E) the CCEU determines the risk cannot be reasonably mitigated.
         (ii) The Department may place the certified EMS individual on a restricted certification while and investigation is pending until terms are reached for a provisional certification using the process outlined in R426-5-2800(5)(e).
      (iii) The CCEU may conduct interviews with all parties necessary. The CCEU will gather information and evidence, which may include requiring the certified EMS individual to submit to a drug or alcohol screening or any other appropriate evaluation.
      (iv) The certified EMS individual shall have an opportunity to respond to the allegations and to provide supporting witnesses and documentation.
      (v) Once the CCEU has completed its investigation it shall submit the report with all findings and recommendations to the Peer Review Board per R426-5-2900 and the Bureau Director for review.
      (vi) While waiting for the Peer Review Board process, the Department shall notify the certified EMS individual in writing of the CCEU's recommendation within 30 days of the completion of the investigation.
   (b) The Primary Affiliated Provider shall investigate a complaint against the certified EMS individual who the CCEU refers to the PAP.
      (i) The PAP investigation shall:
         (A) be investigated by the licensed or designated EMS provider's certified medical training officer or designee;
         (B) be completed and findings submitted to the CCEU within 30 calendar days from receipt of complaint from the CCEU;
      (ii) If the CCEU determines that:
         (a) the complaint is sufficient or unsufficient and the PAP acts in the same way, the CCEU may initiate an investigation of the certified EMS individual which follows the CCEU and the Peer Review Board process.
         (3) The Department shall investigate a certified EMS individual's certification or a provider's license or designation for any of the following:
            (a) refusal to submit to a drug test requested by the EMS provider or the Department;
            (b) failure to report by an individual or any affiliated provider pursuant to 426-5-2700(7)and(8);
            (c) non-prescribed use of or addiction to narcotics or drugs;
            (d) use of alcoholic beverages or being under the influence of alcoholic beverages at any level while on call or on duty as an EMS personnel or while driving any EMS vehicle;
            (e) being under the influence of a prescribed or non-prescribed medication or drug(legal or illegal) while on call or on duty as a certified EMS individual who affects the person's ability to operate or function safely.
            (f) failure to comply with the training, licensing, or relicensing requirements for the license or certification;
            (g) failure to comply with a contractual agreement as an EMS instructor, a training officer, or a course coordinator.
Action taken by the Department on this item shall only be against the individual's ability to perform this particular function and would not affect their base certification:

(h) fraud or deceit in applying for or obtaining a certification;

(i) fraud, deceit, lack of professional competency, patient abuse, or theft in the performance of the duties as a certified EMS individual;

(j) false or misleading information or failure to disclose criminal background information during an investigation or an EMS Personnel Peer Review Board proceeding;

(k) unauthorized use or removal of narcotics, medications, supplies or equipment from a provider, emergency vehicle or health care facility;

(l) performing procedures or skills beyond the level of certification or providers licensure;

(m) violation of laws pertaining to medical practice, drugs, or controlled substances;

(n) mental incompetence as determined by a court of competent jurisdiction;

(o) demonstrated inability and failure to perform adequate patient care;

(p) inability to provide emergency medical services with reasonable skill and safety because of illness, or as a result of any other mental or physical condition, when the individual's condition demonstrates a clear and unjustifiable threat or potential threat to oneself, coworkers, or the public health, safety, or welfare that cannot be reasonably mitigated;

(q) misrepresentation of an individual's level of certification;

(r) failure of a certified EMS individual to display a clearly identifiable level of medical certification during an EMS response;

(s) unsafe, unnecessary or improper operation of an emergency vehicle that would likely cause concern or create a danger to the general public; or

(t) improper or unnecessary use of emergency equipment.

(5) Background screening referrals may be submitted to the CCEU:

(a) The CCEU shall review any case referred under R426-5-2700.

(b) The CCEU may require the certified EMS individual to provide the proper criminal background documentation.

(c) The certified EMS individual shall notify the CCEU of all entities they work for or are affiliated with or that they may become affiliated with in connection to their EMS certification.

(d) Failure to comply with any CCEU requirements may result in disciplinary action against the certified EMS individual's certification.

(e) The CCEU may negotiate with the certified EMS individual and their primary affiliated provider to determine terms and conditions of the EMS individual's provisional certification.

(i) When the Department determines a certified EMS individual's certification will be restricted, the CCEU shall notify both the certified EMS individual and all providers they are affiliated with.

(ii) Within 2 business days of receiving the complaint or referral, the CCEU will attempt to contact and begin negotiations with the primary affiliated provider and the certified EMS individual. All parties will attempt to determine reasonable terms and conditions to the certified EMS individual's certification that would mitigate the concerns alleged in the complaint or referral.

(iii) If terms and conditions are agreed upon between the parties, the certified EMS individual and all affiliated providers shall be notified immediately. This notification will include that the certified EMS individual is under a provisional certification with terms and conditions until the resolution of any criminal charge or the completion of an investigation.

(iv) If the certified EMS individual is not employed or affiliated with a provider or if terms and conditions are not agreed upon, the CCEU will take action necessary to protect the public's best interest.

(v) The CCEU, the certified EMS individual and the provider, if applicable shall sign the terms of the provisional certification and licensure agreement. Non-licensed providers shall be notified of the provisional certification and its terms and conditions.

(vi) Once the provisional certification has been signed, all known EMS providers who the certified EMS individual is affiliated with will be notified immediately by the CCEU.

(vii) If any affiliated EMS provider or the certified EMS individual fail to abide by the terms and conditions of a provisional certification, both may be subject to sanctions by the Department.

(6) Appeal process:

(a) If a provider chooses to appeal an action by the Department, they may appeal to the EMS Committee or pursue a remedy under the Utah Administrative Procedures Act, 63G-4-201;

(b) If the Department action is appealed to the EMS Committee, then the recommendation shall be given to the Department Executive Director for a final decision.

(c) If a certified EMS individual chooses to appeal an action by the Department, they may appeal to the Executive Director, or pursue a remedy under the Utah Administrative Procedures Act, 63G-4-201.

R426-5-2900. Peer Review Board.

The EMS Personnel Peer Review Board is created under section 26-8a-105(4).

(1) Membership of the EMS Personnel Peer Review Board. The EMS Personnel Peer Review Board shall be composed of the following 15 members appointed by the Executive Director of the Department of Health:

(a) One EMS administrative officer representing a licensed provider from a county of the first or second class;

(b) One EMS administrative officer representing a licensed provider from a county of the third through sixth class;

(c) One educational representative from an accredited EMS training program;

(d) One physician certified and practicing as an EMS Medical Director;

(e) One certified EMD;

(f) Two representatives from professional employee groups, one fire based, and one non-fire based;

(g) Two certified quality assurance/medical training officers;

(h) Two non-supervisory certified EMT’s;

(i) Two non-supervisory certified AEMT’s;

(j) Two non-supervisory certified Paramedics;

(2) EMS Personnel Peer Review Board member terms of office:

(a) Except as provided in subsection (2)(b) members shall be appointed for a six year term beginning no later than October 1, 2015.

(b) The Department shall adjust the length of terms to ensure the terms of members of the board are staggered so approximately one third of the board is appointed every two years.

(c) No member shall serve consecutive full terms.

(d) When a vacancy occurs in the membership of the board for any reason, the Executive Director of the Department shall appoint the replacement for the balance of the unexpired term. If the balance of the term is greater than 50% of the initial term, then the term shall be considered a full term.

(e) The EMS Personnel Peer Review Board shall organize
and select one of its members as Chair and one of its members as Vice Chair to serve no more than two years in each position.

(f) If a board member becomes ineligible for the EMS Personnel Peer Review Board membership position through promotion, an increase in level of certification or transfer out of the employment position which qualified them for the appointment, they shall be replaced at the next two year interval.

(g) An equitable mix of urban and rural members is preferred.

(3) EMS Personnel Peer Review Board Meetings.
(a) Regular meetings of the Peer Review Board shall be scheduled quarterly.
(i) Regular meetings shall be noticed and posted to employers and posted in accordance with the Utah Open and Public Meetings Act, Section 52-4-202.
(ii) Failure to attend three or more consecutive meetings by any member may be grounds for removal of that member and replacement in accordance with subsection (2)(d).
(iii) A member may not receive compensation or benefits from the Department for the member's service. The member may receive per diem and travel expenses in accordance with Department rules and policies.

(4) Once a complaint against a certified EMS individual is investigated, the CCEU shall refer the case and provide a report with all findings and recommendations to the EMS Personnel Peer Review Board.

(5) If the EMS Personnel Peer Review Board chooses to recommend any action that deviates from the CCEU recommendation, the board shall provide written justification for that recommendation.

(6) The EMS Personnel Peer Review Board may make recommendations to the Bureau Director, of:
(a) no Department action, or
(b) a letter of notice, or
(c) probation of the certified EMS individual's certification with specific terms and conditions for a period of time, or
(d) suspension of the certified EMS individual's certification for a defined period of time, or
(e) permanent revocation of the certified EMS individual's certification.

(7) If the Department's Bureau Director modifies the recommended action of the EMS Personnel Peer Review Board, the Director shall attach a written letter of dissent noting the reasoning for the decision. The Bureau Director shall then notify the EMS Personnel Peer Review Board of the dissent and action taken.

(8) The certified EMS individual shall be notified by the Department of any action taken within 15 days of the decision by mail.

(9) An action to restrict, place on probation, suspend, or revoke the certified EMS individual's certification shall be done in accordance with Title 63G, Chapter 4, Administrative Procedures Act.

KEY: emergency medical services
September 24, 2015 26-8a-302
Notice of Continuation April 26, 2012
R428. Health, Center for Health Data, Health Care Statistics.
R428-1. Health Data Plan and Incorporated Documents.
R428-1-1. Legal Authority.
  This rule is promulgated in accordance with Title 26, Chapter 33a.

R428-1-2. Purpose.
  This rule adopts and incorporates documents related to the collection, analysis, and dissemination of data covered in this title.

R428-1-3. Health Data Plan Adoption.
  As required by Section 26-33a-104, the Health Data Committee adopts by rule the health data plan dated October 3, 1991.

R428-1-4. Incorporation by Reference.
  The following documents are adopted and incorporated by reference:
  (1) Utah Hospital Inpatient Discharge Data Submittal Manual, Data Element Descriptions and Definitions, Version VI, February 2014
  (2) Utah Ambulatory Surgery Data Submission Manual, Version IV, March 2015
  (3) HEDIS 2014, Volume 3: Specifications for Survey Measures, published by NCQA
  (5) Utah All-Payer Claims Database Data Submission Guide Version 2.0
  (6) Utah All-Payer Claims Database Data Submission Guide Version 2.1

KEY: health, health policy, health planning
October 1, 2015  26-33a-104
Notice of Continuation November 21, 2011
R428. Health Center for Health Data, Health Care Statistics.
R428-11. Health Data Authority Ambulatory Surgical Data Reporting Rule.
R428-11-1. Legal Authority.
This rule is promulgated under authority granted by Title 26, Chapter 33a, and in accordance with the Health Data Plan.

R428-11-2. Purpose.
This rule establishes the reporting standards for ambulatory surgery data by licensed hospitals and ambulatory surgical facilities. The data will be used to develop and maintain a statewide ambulatory surgical data base.

The reporting sources for ambulatory surgery data are Utah licensed general acute care hospitals and ambulatory surgical facilities.

(1) A general acute care hospital shall report discharge data records for each surgical outpatient discharged from its facility.

(2) An ambulatory surgical facility shall report surgical and diagnostic procedure data records for each patient discharged from its facility.

(3) For a patient with multiple discharges, each hospital or ambulatory surgical facility submitting electronic media shall submit a single data record for each discharge. For a patient with multiple billing claims each hospital or ambulatory surgical facility shall consolidate the multiple billings into a single data record for submission after the patient's discharge.

(4) A hospital or ambulatory surgical facility may designate an intermediary or may submit ambulatory surgery data directly to the Office.

(5) Each hospital and ambulatory surgical facility is responsible for compliance with the rule. Use of a designated intermediary does not relieve the hospital or ambulatory surgical facility of its reporting responsibility.

(6) Each hospital and ambulatory surgical facility shall designate a department or other appropriate entity and a person who is responsible for submitting the discharge data records. This person shall also be responsible for communicating with the Office.

(7) The Department of Health may conduct on-site audits to verify the accuracy of all submittals.

R428-11-4. Data Submittal Schedule.

(1) Each hospital and ambulatory surgical facility shall submit ambulatory surgery data to the Office.

(2) Each quarterly submission is due no later than the 15th day of the second month following the last day of a calendar quarter. The Director of the Office may approve an alternate schedule as long as it meets the needs of the committee.

R428-11-5. Data Reporting.

(1) Each hospital and ambulatory surgical facility shall submit ambulatory surgery data described in the Submittal Manual for Ambulatory Surgery Data.

(2) Each hospital and ambulatory surgical facility shall submit data for all fields contained in the Submittal Manual for Ambulatory Surgery Data if the data are available to the hospital and ambulatory surgical facility.

(3) The Office shall adopt an encryption method for the patient social security number by creating a record linkage number as the control number.

(4) Each hospital and ambulatory surgical facility shall submit ambulatory surgery data on encrypted electronic media acceptable to the Office or send them electronically through the Utah Health Information Network or another compatible electronic data interchange network or other secure upload or secure email method.

KEY: health, hospital policy, health planning
October 1, 2015 26-33a-104
Notice of Continuation November 14, 2012 26-33a-108
R432-3.  Purpose.
This rule delineates the role and responsibility of the Department and the licensing agency in the enforcement of rules and regulations pertaining to health, safety, and welfare in all licensed and unlicensed health facilities and agencies regulated by Title 26, Chapter 21. These provisions provide guidelines and criteria to ensure that sanctions are applied consistently and appropriately.

R432-3-3.  Deemed Status.
The Department may grant licensing deemed status to facilities and agencies accredited by The Joint Commission (TJC), Accreditation Association for Ambulatory Health Care (AAAHC), Accreditation Commission for Health Care, Community Health Accreditation Program or the American Osteopathic Association's Health Facilities Accreditation Program (AOA/HFAP) in lieu of the licensing inspection by the Department upon completion of the following by the facility or agency:

1. As part of the license renewal process, the licensee shall identify on the Request for Agency Action/Application its desire to:
   a. initiate deemed status,
   b. continue deemed status, or
   c. relinquish deemed status during the licensing year of application.

2. This request shall constitute written authorization for the Department to attend the accrediting agency exit conference.

3. Upon receipt from the accrediting agency, the facility shall submit copies of the following:
   a. accreditation certificate;
   b. Joint Commission Statement of Construction;
   c. survey reports and recommendations;
   d. progress reports of all corrective actions underway or completed in response to accrediting body's action or Department recommendations.

4. Regardless of deemed status, the Department may assert regulatory responsibility and authority pursuant to applicable state and federal statutes to include:
   a. inspections,
   b. complaint investigations,
   c. verification of the violations of state law, rule, or standard identified in a Department survey or, violations of state law, rule, or standard identified in the accrediting body's survey including:
      i. facilities or agencies granted a provisional or conditional accreditation by the Joint Commission until a full accreditation status is achieved,
      ii. any facility or agency that does not have a current, valid accreditation certificate, or
      iii. construction, expansion, or remodeling projects required to comply with standards for construction promulgated in the rules by the Health Facility Committee.

5. The Department may annually conduct validation inspections of facilities or agencies accredited for the purpose of determining compliance with state licensing requirements. If a validation survey discloses a failure to comply with the standards for licensing, the provisions relating to regular inspections shall apply.

R432-3-4.  Access for Inspections.
1. The Department or its designee may, upon presentation of proper identification, inspect each licensed health care facility or agency as necessary to determine compliance with applicable laws, rules and federal regulations.
2. Each licensed health care facility or agency must:
   a. allow authorized representatives of the Department immediate access to the facility or agency, including access to all staff and patients; and
   b. make available and permit photocopying of facility records and documents by, or on behalf of, the Department as necessary to ascertain compliance with applicable laws, rules and federal regulations. Copies become the responsibility and property of the Department.

R432-3-5.  Statement of Findings.
1. Whenever the Department has reason to believe that a health facility or agency is in violation of Title 26, Chapter 21 or any of the rules promulgated by the Health Facility Committee, the Department shall serve a written Statement of Findings to the licensee or his designee within the following timeframe.

   a. Statements for Class I and III violations are served immediately.

   b. Statements for Class II violations are served within ten working days.

2. Violations shall be classified as Class I, Class II, and Class III violations.

   a. "Class I Violation" means any violation of a statute or rule relating to the operation or maintenance of a health facility or agency which presents imminent danger to patients or residents of the facility or agency or which presents a clear hazard to the public health.

   b. "Class II Violation" means any violation of a statute or rule relating to the operation or maintenance of a health facility or agency which has a direct or immediate relationship to the health, safety, or security of patients or residents in a health facility or agency.

   c. "Class III Violation" means establishing, conducting, managing, or operating a health care facility or agency regulated under Title 26, Chapter 21 and this rule without a license or with an expired license.

3. The Department may cite a facility or agency with one or more rule or statute violations. If the Department finds that there are no violations, a letter shall be sent to the facility acknowledging the inspection findings.

4. The Statement of Findings shall include:
   a. the statute or rule violated;
   b. a description of the violation;
   c. the facts which constitute the violation; and
   d. the classification of the violation.

R432-3-6.  Plan of Correction.
1. A health facility or agency shall submit within 14 calendar days of receipt of a Statement of Findings a Plan of Correction outlining the following:

   a. how the required corrections shall be accomplished;
   b. who is the responsible person to monitor the correction is accomplished; and
   c. the date the facility or agency will correct the violation.

2. Within ten working days of receipt of the Plan of Correction, the Department shall make a determination as to the acceptability of the Plan of Correction.

3. If the Department rejects the Plan of Correction, the Department shall notify the facility or agency of the reasons for rejection and may request a revised Plan of Correction or issue a Notice of Agency Action directing a Plan of Correction and imposing a deadline for the correction. If the Department requests a revised Plan of Correction, the facility or agency shall submit the revised Plan of Correction within 14 days of receipt of the Department request.

4. If the facility or agency corrects the violation prior to
submitting the Plan of Correction, the facility or agency shall submit a report of correction.  
(5) If violations remain uncorrected after the time specified for completion in the Plan of Correction or if the facility or agency fails to submit a Plan of Correction as specified, the Department shall notify the facility or agency.  
(6) Any person aggrieved by the agency action shall have the right to seek review under the provisions outlined in Rule R432-30, Adjudicative Proceedings.  
(7) If a licensed or unlicensed health facility or agency is served with a Statement of Findings citing a Class I violation, the facility or agency shall correct the situation, condition, or practice constituting the Class I violation immediately, unless a fixed period of time is determined by the Department and is specified in the Plan of Correction.  
(a) The Department shall conduct a follow-up inspection within 14 calendar days or within the agreed-upon correction period to determine correction of Class I violations.  
(b) If a health facility or agency fails to correct a Class I violation as outlined in the accepted Plan of Correction, the Department shall pursue sanctions or penalties through a formal adjudicative proceeding as outlined in Rule R432-30.  
(8) A facility or agency served with a Statement of Findings citing a Class II violation shall correct the violation within the time specified in the Plan of Correction or within a time-frame approved by the Department which does not exceed 60 days unless justification is provided in the accepted Plan of Correction.  
(9) The Department may issue a conditional license or impose sanctions to the license or initiate a formal adjudicative proceeding to close the facility or agency if a facility or agency is cited with a Class II violation and fails to take required corrective action as outlined in Rule R432-30.  
(10) The Department shall determine which sanction to impose by considering the following:  
(a) the gravity of the violation;  
(b) the effort exhibited by the licensee to correct violations;  
(c) previous facility or agency violations; and  
(d) other relevant facts.  
(11) The Department shall serve a facility or agency with a Statement of Findings for a Class III violation. A facility of agency cited for a Class III violation must file a Request for Agency Action/License Application form and pay the required licensing fee within 14 days of the receipt of the Class III Statement of Findings.  
(a) The Statement of Findings may include the names of individuals residing in the facility who require services outside the scope of the proposed licensing category.  
(b) The facility shall arrange for all individuals to be relocated if the facility is unable to meet the individuals’ needs within the scope of the proposed license category.  
(c) If the facility or facility fails to submit the Request for Agency Action/License Application as specified, the Department shall issue a written Notice of Agency Action ordering closure of the facility or agency.  
(d) If the Executive Director determines that the lives, health, safety or welfare of the patients or residents cannot be adequately assured pending a full formal adjudicative proceeding, he may order immediate closure of the facility or agency under an emergency adjudicative proceeding, as outlined in Rule R432-30.  
R432-3-7. Sanction Action on License.  
(1) The Department may initiate an action against a health facility or agency pursuant to Section 26-21-11. That action may include the following sanctions:  
(a) denial or revocation of a license if the facility or agency fails to comply with the rules established by the Committee, or demonstrates conduct adverse to the public health, morals, welfare, and safety of the people of the state;  
(b) restriction or prohibition on admissions to a health facility or agency for:  
(i) any Class I deficiency,  
(ii) Class II deficiencies that indicate a pattern of care and have resulted in the substandard quality of care of patients,  
(iii) repeat Class I or II deficiencies that demonstrate continuous noncompliance or chronic noncompliance with the rules, or  
(iv) permitting, aiding, or abetting the commission of any illegal act in the facility or agency;  
(c) distribution of a notice of public disclosure to at least one newspaper of general circulation or other media form stating the violation of licensing rules or illegal conduct permitted by the facility or agency and the Department action taken;  
(d) placement of Department employees or Department-approved individuals as monitors in the facility or agency until such time as corrective action is completed or the facility or agency is closed;  
(e) assessment of the cost incurred by the Department in placing the monitors to be reimbursed by the facility or agency;  
(f) during the correction period, placement of a temporary manager to ensure the health and safety of the patients; or  
(g) issuance of a civil money penalty pursuant to UCA 26-23-6, not to exceed the sum of $10,000 per violation.  
(2) If the Department imposes a restriction or prohibition on admissions to a long-term care facility or agency, the Department shall send a written notice to the licensee.  
(a) The licensee shall post the copies of the notice on all public entry doors to the licensed long-term care facility or agency.  
(b) The Department shall impose the restriction or prohibition if:  
(i) the long-term care facility or agency has previously received a restriction or prohibition on admissions within the previous 24 month period; or  
(ii) the long-term care facility or agency has failed to meet the timeframes in the Plan of Correction which is the basis for the restriction or prohibition on admissions; or  
(iii) circumstances in the facility or agency indicate actual harm, a pattern of harm, or a serious and immediate threat to patients.  
(3) If telephone inquiries are made to a long-term care facility or agency with a restriction or prohibition on admissions, the facility or agency shall inform the caller, during the call, about the restriction or prohibition on admissions. If the facility or agency fails to inform the caller, the department may assess penalties as allowed by statute and shall require the facility or agency to post a written notice on all public entry doors.  
R432-3-8. Immediate Closure of Facility.  
(1) The Department may order the immediate closure of any licensed or unlicensed health facility or agency when the health, safety, or welfare of the patients or residents cannot be assured pending a full formal adjudicative proceeding.  
(2) The provisions for an emergency adjudicative proceeding as provided in section 63-46b-20 shall be followed.  
(3) If the Department determines to close a facility or agency, it shall serve an order that the facility or agency is ordered closed as of a given date. The order shall:  
(a) state the reasons the facility is ordered closed;  
(b) cite the statute or rule violated; and  
(c) advise as to the commencement of a formal adjudicative proceeding in accordance with this rule.  
(4) The Department may maintain an action in the name of the state for injunction or other process against the health
facility or agency which disobeys a closure order as provided in section 26-21-15.

(5) The Department may assist in relocating patients or residents to another licensed facility or agency.

(6) The Department may pursue other lesser sanctions in lieu of the closure order.

(7) The Department may, in addition to emergency closure, seek criminal penalties.

R432-3-9. Mandatory License Revocation.

(1) The Department may revoke a license or refuse to renew a license for a health care facility that is in chronic noncompliance with one or more of the rule requirements identified as mandatory license revocation criteria in the rules specific to the facility or agency licensing category.

(2) The Department may not revoke a license or refuse to renew a license for chronic noncompliance on the third or subsequent violation unless it has documented within 14 working days from receipt of the Statement of Findings two prior violations and given the licensee or facility administrator a written warning notice. The written notice shall include a statement that continued violation could result in revocation of the license.

(3) If the Department revokes the license because of chronic noncompliance and the evidence supports the Department's finding of chronic noncompliance, no lesser sanction may be substituted, either by the Department or upon subsequent review by the Health Facility Committee or the courts.

R432-3-10. Alternative Remedies for Nursing Facilities.

(1) The department conducts on-site inspections of nursing facilities to determine compliance with state and federal nursing home requirements. When the department finds that a nursing facility is out of compliance with requirements of participation, the department may apply remedies, including Federal civil money penalties (CMP) to compel the facility to implement corrective measures to achieve compliance.

(2) For Medicare and/or Medicaid certified nursing facilities the authority to apply the remedies described in this section is defined in the federal Omnibus Budget Reconciliation Act (OBRA) of 1987 (P.L. 100-203), which mandates compliance with requirements for participation in the program, and in Section 26-18-3 of the Utah Code Annotated 1953. Section 1819(h) and 1919(h) of the Social Security Act specifies remedies available to a state when a skilled nursing facility (SNF) or nursing facility (NF) is out of compliance with the participation requirements. This section requires the state to ensure prompt compliance, and it further specifies that the available remedies are in addition to other remedies available under state or federal law and, except for Federal CMP, are imposed prior to the conduct of a hearing.

(3) This rule establishes criteria for the imposition of remedies authorized by statute.

(4) The department adopts and incorporates by reference the regulations in 42 CFR, Part 488-Survey, Certification, and Enforcement Procedures, as amended in the Federal Register for November 10, 1994, 59 FR 56237. Remedies available for noncompliance with one or more participation requirements may include:

(a) temporary management;
(b) denial of payment for new admissions;
(c) transfer of residents;
(d) closure of the facility and transfer of residents;
(e) state monitoring; and
(f) Civil Money Penalties. Civil Money Penalties may be imposed for either:

(i) the number of days a facility is out of compliance with one or more participation requirements; or

(ii) for each instance that a facility is not in substantial compliance.

(5) Interest shall be assessed on the unpaid balance of the Federal CMP, beginning on the due date. The interest rate charged shall be the average of the bond equivalent of the weekly 90-day U.S. Treasury bill auction rates during the period for which interest will be charged.

(6) Disposition of Federal CMP Collected.

(a) The department shall deposit Federal CMP and corresponding interest collected from Medicaid certified facilities in the General Fund in accordance with Section 26-18-3(5).

(b) Federal CMP collected by the department must be applied in accordance with Section 1819 and 1919 of the act for the protection of the health and property of residents.

KEY: health care facilities
September 29, 2015 26-21-5
Notice of Continuation August 12, 2013 26-21-14 through 26-21-16

R501-14-1. Authority and Purpose.
(2) This Rule establishes the circumstances under which an applicant may have direct access or provide services to a child or vulnerable adult when the person has a criminal history record, is listed in the Licensing Information System or the statewide database of the Division of Aging and Adult Services, or when juvenile court records show that a court made a substantiated finding under Section 78A-6-323 that the person committed a severe type of child abuse or neglect.
(3) This Rule clarifies the standards for approving, denying, or revoking an applicant's background screening.

(1) "Abuse" may include "severe emotional abuse", "severe physical abuse", and "emotional or psychological abuse", as these terms are defined in Sections 62A-4a-101 and Section 62A-3-301.
(2) "Applicant" means a person whose identifying information is submitted to the Department of Human Services Office of Licensing under Sections 62A-2-108.3, 62A-2-120, 62A-3-104.3, 62A-5-103.5, 78B-6-128, and 78B-6-113.
(3) "BCI" means the Bureau of Criminal Identification, and is the designated state agency of the Division of Criminal Investigation and Technical Services Division, within the Department of Public Safety, responsible to maintain criminal records in the State of Utah.
(4) "Child" is defined in Section 62A-2-101.
(5) "Comprehensive Review Committee" means the Committee appointed to conduct comprehensive reviews in accordance with Section 62A-2-120.
(6) "Direct Access" is defined in Section 62A-2-101.
(7) "Direct Service Worker" is defined in Section 62A-5-103.5.
(8) "Directly supervised" is defined in 62A-2-120(5).
(9) "Fingerprints" means an individual's fingerprints as copied electronically through a live-scan fingerprinting device or on two ten-print fingerprint cards by a law enforcement agency, an agency approved by the BCI, or an agency approved by the Office of Licensing.
(10) "Human services program" is defined in Section 62A-2-101.
(11) "Identifying information" means an applicant's:
(a) current and former names, aliases, and addresses,
(b) date of birth,
(c) social security number, and
(d) a current, valid state driver's license or state identification card bearing the applicant's photo, current name, and address; and
(e) Identifying information includes an applicant's fingerprints when required by law or rule, certified copies of applicable court records, and other records specifically requested by the Office of Licensing.
(12) "Licensing Information System" is created by Section 62A-4a-1006, as a sub-part of the Division of Child and Family Services' Management Information System created by Section 62A-4a-1003.
(13) "Neglect" may include "severe neglect", as these terms are defined in Sections 62A-4a-101 and 62A-3-301.
(14) "Personal Care Attendant" is defined in Section 62A-3-301.
(15) "Statewide Database" of the Division of Aging and Adult Services is created by Section 62A-3-311.1 to maintain reports of vulnerable adult abuse, neglect, or exploitation.

(1)(a) An applicant for initial background screening or annual background screening renewal shall legibly complete, date, and sign a background screening application and consent on a form provided by the Office of Licensing, and attach all required identifying information.
(b) An applicant for annual background screening renewal shall submit a background screening application and identifying information no later than fourteen days preceding the expiration date of the current background screening approval.
(c) An applicant for initial background screening or annual background screening renewal shall disclose all criminal charges, including pending charges, and all supported or substantiated findings of abuse, neglect or exploitation on the background screening application.
(2)(a) An applicant for initial background screening or annual background screening renewal who has not continuously lived in Utah for the five years immediately preceding the day the application is submitted shall submit fingerprints, and a cashiers' check or money order for the cost of a FBI national criminal history record check, with the background screening application.
(b) An applicant has not continuously lived in Utah for the five years immediately preceding the date of the application if the applicant has spent six or more consecutive weeks outside Utah, including but not limited to education, volunteer or employment activities, military duty, or vacations.
(c) An applicant has not continuously lived in Utah for the five years immediately preceding the date of the application if the applicant presents an out-of-state driver license or an out-of-state identification card.
(d) Notwithstanding any other provision of Rule R501-14, an applicant shall submit fingerprints if the background screening is being conducted for the purpose of licensing a prospective foster home or approving a prospective adoptive placement of a child in state custody.
(3)(a) Notwithstanding Subsection R501-14-3(2)(a), an applicant for background screening who has continuously lived in Utah for the five years immediately preceding the day the application is submitted, except for time spent outside of the United States and its territories, is not required to submit fingerprints.
(b) An applicant for annual background screening renewal who has continuously lived in Utah at all times since the date of the initial background screening approval is not required to submit fingerprints with the renewal application.
(4) An applicant who has lived outside of the United States during the five years immediately preceding the date of the application shall attach an original or certified copy of:
(a) a criminal history report from each country lived in;
(b) a letter of honorable release from U.S. military or full-time ecclesiastical service, from each country lived in; or
(c) other written verification of criminal history from each country lived in, as approved by the Office of Licensing.
(5)(a) An applicant shall submit the completed application and consent form, and all required identifying information, to the applicable licensing specialist, human services program, local government employer (for certified local inspector applicants only), the Area Agency on Aging (for Personal Care Attendant applicants only), or the Division of Services for People With Disabilities (for Direct Service Worker applicants only).
(b) The applicable licensing specialist, human services
program, local government employer (for certified local inspector applicants only), Area Agency on Aging (for Personal Care Attendant applicants only), or Division of Services for People With Disabilities (for Direct Service Worker applicants only), shall:

(i) inspect the applicant's state driver's license or state identification card and make a good faith effort to determine that it does not appear to have been forged or altered;

(ii) inspect the copy of applicant's state driver's license or state identification card and make a good faith effort to determine that it appears to be identical to the original; and

(iii) forward the inspected copy of applicant's state driver's license or state identification card, the completed application and consent form, and all other required identifying information, to the Office of Licensing background screening unit within five calendar days after the applicant completes and signs the application.

(6) An application that is illegible, incomplete, unsigned, undated, or lacks a signed consent or required identifying information, may be returned to the individual who submitted it within further action.

(7)(a) Identifying information submitted pursuant to Sections 62A-2-108.3, 62A-2-120, 62A-3-104.3, 62A-5-103.5, 78B-6-113, and 78B-6-128 shall be used to search criminal history records, the Licensing Information System, juvenile court records under Section 78A-6-323, and the statewide database.

(b) Identifying information submitted in accordance with Section 62A-2-120(2)shall also be used to check the child abuse and neglect registry in each state where the applicant resided in accordance with Section 62A-2-120(2).

(8)(a) Except as permitted by Section 62A-2-120(5), an applicant for an initial background screening shall have no direct access to a child or vulnerable adult prior to receiving written confirmation of background screening approval from the Office of Licensing.

(b) Except as permitted by Section 62A-2-120(5), an applicant seeking annual background screening renewal shall have no direct access to a child or vulnerable adult after the background screening expiration date and prior to receiving written confirmation of background screening approval from the Office of Licensing.

(9) Upon receipt of a signed, legible, completed application and identifying information, the Office of Licensing shall:

(a) investigate and make a preliminary determination of whether the applicant has been charged with any crime and the disposition of any charges; and

(b) search the Licensing Information System, juvenile court records, and the statewide database, and make a preliminary determination of whether the applicant has any supported or substantiated findings of abuse, neglect or exploitation.

(10)(a) The Office of Licensing may defer action on an application until the applicant submits all additional information required by the Office of Licensing.

(b) The Office of Licensing may deny an application in the event that an applicant fails to provide all additional information required by the Office of Licensing.

(11) The Office of Licensing may notify an applicant of its preliminary determination that the applicant may have a criminal history outside of Utah, and require an applicant to:

(a) submit fingerprints, and a cashier's check or money order for the cost of a nationwide criminal history check, within 15 calendar days of a letter of notification;

(b) obtain and submit a certified copy of the applicant's criminal history or records from local, state, federal, or foreign officials within 15 calendar days of a letter of notification.

(12)(a) The Office of Licensing shall send all written communications to the applicant or to the applicable human services program, local government employer (for certified local inspector applicants only), the Area Agency on Aging (for Personal Care Attendant applicants only), or the Division of Services for People With Disabilities (for Direct Service Worker applicants only) by first-class mail.

(b) A human services program, local government employer (for certified local inspector applicants only), the Area Agency on Aging (for Personal Care Attendant applicants only), or the Division of Services for People With Disabilities (for Direct Service Worker applicants only) shall provide the applicant with a copy of all written communication from the Office of Licensing within 5 calendar days after the date it is received.

(13) The applicant shall promptly notify the Office of Licensing of any change of address while the application remains pending.

R501-14-4. Results of Screening.

(1)(a) The Office of Licensing shall approve an application for background screening in accordance with Section 62A-2-120(2).

(b) The Office of Licensing shall notify the applicant, the applicable licensing specialist, human services program, local government employer (for certified local inspector applicants only), the Area Agency on Aging (for Personal Care Attendant applicants only), or the Division of Services for People With Disabilities (for Direct Service Worker applicants only), that the applicant's background screening application is approved.

(c) The approval granted by the Office of Licensing shall be valid for a period not to exceed one calendar year from the date of approval.

(2) The applicant shall promptly notify the Office of Licensing of any change of address while the application remains pending.

(i) Notwithstanding Subsection R501-14-4(1)(c), an applicant's background screening approval that is issued for the purpose of a preplacement adoptive evaluation in accordance with Section 78B-6-128 shall be valid for 18 calendar months from the date of approval.

(ii) An approval granted by the Office of Licensing shall not be transferable, except as provided in Section R501-14-9.

(3) The Office of Licensing shall deny an application for background screening in accordance with Subsections 62A-2-120(3) and 62A-2-120(8).

(4) The Office of Licensing shall refer an application to the Comprehensive Review Committee for a comprehensive review in accordance with Section 62A-2-120(4).


(1) The Director of the following Department of Human Services divisions and offices shall appoint one member and one alternate to serve on the Comprehensive Review Committee:

(a) the Executive Director's Office;

(b) the Division of Aging and Adult Services;

(c) the Division of Child and Family Services;

(d) the Division of Juvenile Justice Services;

(e) the Division of Services for People with Disabilities;

(f) the Division of Substance Abuse and Mental Health;

(g) Public Guardian; and
(h) the Office of Licensing.

(2) Comprehensive Review Committee members and alternates shall be professional staff persons who are familiar with the programs they represent.

(3) The appointed Office of Licensing member shall chair the Comprehensive Review Committee as a non-voting member.

(4) Five voting members shall constitute a quorum.

(5) The Comprehensive Review Committee shall conduct a comprehensive review of an applicant's background screening application, criminal history records, abuse, neglect or exploitation records, and related circumstances, in accordance with Section 62A-2-120(4).


(1) The Comprehensive Review Committee shall not deny a background screening application without the Office of Licensing first sending the applicant a written notice that:
   (a) the Office is investigating the applicant's criminal history or findings of abuse, neglect or exploitation;
   (b) the applicant is encouraged to submit any written statements or records that the applicant wants the Comprehensive Review Committee to consider;
   (c) the Comprehensive Review Committee evaluates information using the criteria established by Section 62A-2-120(4)(b), and the applicant may specifically address these issues; and
   (d) submissions must be received within 15 calendar days of the written notice.

   (2) (a) The Office of Licensing shall gather information described in Section 62A-2-120(4)(b) and provide available information to the Comprehensive Review Committee.
   
   (b) The Office of Licensing may request additional information from any available source, including the applicant, victims, witnesses, investigators, the criminal justice system, law enforcement agencies, the courts and any others it deems necessary for the comprehensive evaluation of an application.

   (i) The Office of Licensing may defer action on an application until the applicant submits all additional information required by the Office of Licensing.

   (ii) The Office of Licensing may deny an application in the event that an applicant fails to provide all additional information required by the Office of Licensing.


(1) The Comprehensive Review Committee shall only consider applications presented by the Office of Licensing. The Comprehensive Review Committee shall evaluate the information provided by the Office of Licensing and any information provided by the applicant.

(2) The Comprehensive Review Committee shall recommend approval of the background screening of an applicant only after a simple majority of the voting members of the Comprehensive Review Committee determines that approval will not likely create a risk of harm to a child or vulnerable adult.

(3) The Comprehensive Review Committee shall recommend denial of the background screening of an applicant when it finds that approval will likely create a risk of harm to a child or vulnerable adult.

(4) The Office of Licensing shall approve or deny the applicant's background screening application in accordance with the recommendation of the Comprehensive Review Committee, and send written notification to the applicant, the applicant's licensing specialist, the licensed human services program the applicant is associated with (if any), a certified local inspector applicant's local government employer (if any), a person described in Subsections 62A-3-101(9)(a)(i) through (iv) (if any), or a direct service worker's employer (if any).


(1) An applicant, a human services program the applicant is associated with (if any), a certified local inspector applicant's local government employer (if any), a person described in Subsections 62A-3-101(9)(a)(i) through (iv) (if any), and a direct service worker's employer (if any), shall immediately notify the Office of Licensing if the applicant is charged with any felony, misdemeanor, or infraction, or listed in the Licensing Information System, juvenile court records under Section 78A-6-323, or the statewide database.

   (a) An applicant who is associated with a human services program shall immediately notify the human services program if the applicant is charged with any felony, misdemeanor, or infraction, or listed in the Licensing Information System, juvenile court records under Section 78A-6-323, or the statewide database.

   (2) An applicant who has received an approved background screening shall resubmit an application and identifying information to the Office of Licensing within ten calendar days after being charged with any felony, misdemeanor, or infraction, or being listed in the Licensing Information System, the statewide database, or juvenile court records under Section 78A-6-323.

   (3) An applicant who has been charged with any felony, misdemeanor, or infraction or listed in the Licensing Information System or the statewide database, or juvenile court records under Section 78A-6-323, after a background screening application is approved shall have no unsupervised direct access to a child or vulnerable adult until after an application and identifying information have been resubmitted to the Office of Licensing and a current background screening approval is received from the Office of Licensing.

   (4)(a) An applicant charged with an offense for which there is no final disposition shall inform the Office of Licensing of the current status of each case.

   (b) The Office of Licensing shall determine whether the charge could require a denial or committee review, and if so, notify the applicant to submit a certified copy of judicial documentation that indicates the current status of the case at least once every 3 months until final disposition.

   (c) An applicant shall submit a certified copy of judicial documentation that indicates the current status of the case at least once every 3 months until final disposition.

(5) The Office of Licensing may revoke the background screening approval of an applicant who:
   (a) has been charged with any felony, misdemeanor, or infraction or listed in the Licensing Information System, the statewide database, or juvenile court records under Section 78A-6-323; or
   (b) fails to provide required current status information; and
   (c) will likely create a risk of harm to a child or vulnerable adult, as determined by the Office of Licensing.

(6) The Office of Licensing shall process identifying information received pursuant to Subsection R501-14-8(2) in accordance with Rule R501-14.


(1) The Office of Licensing may disclose criminal background screening information, including information acknowledging the existence or non-existence of a criminal history, only to the Applicant, the applicable human services program, local government employer (for certified local inspector applicants only), the Area Agency on Aging (for Personal Care Attendant applicants only), or the Division of Services for People With Disabilities (for Direct Service Worker applicants only), and in accordance with the Government Records Access and Management Act, Section 63G-2-101, et seq.
(2) Except as described below, background screening approvals may not be transferred or shared between human service programs.

(a) A licensed child-placing agency may provide the approval granted by the Office of Licensing to the person who is the subject of the approval, another licensed child-placing agency, or the attorney for the adoptive parents, in accordance with Section 53-10-108(4).

(b) A licensed human services program may provide a copy of the approval granted by the Office of Licensing to another licensed human services program with the prior written consent of the person who is the subject of the approval.

(c) A licensed human services program may permit an individual to have direct access to a child or vulnerable adult if:
   (i) the program receives a copy of the approval granted by the Office of Licensing for the person from another licensed human services program;
   (ii) both the sending and receiving human services programs are licensed to provide the same categories of services to the same client populations; and
   (iii) the program receives written confirmation from the Office of Licensing that the background screening approval has not expired or been revoked.

R501-14-10. Retention of Background Screening Information.

A human services program shall retain the background screening information of all individuals associated with the program for a minimum of eight years after the termination of the individual's association with the program.


An applicant whose background screening application has been denied due to the applicant's criminal record may submit a new application with a certified copy of an Order of Expungement.


A notice of agency action that denies or revokes the applicant's background screening application shall inform the applicant of the right to appeal in accordance with Administrative Rule 497-100 and Section 63G-4-101, et seq.


Any licensee that is in operation on the effective date of this rule shall be given 30 days after the effective date to achieve compliance with this rule.

KEY: licensing, background screening, fingerprinting
September 15, 2007 62A-2-108 et seq.
Notice of Continuation September 29, 2015
(1) The purpose of Intake Services is:
(a) To receive and evaluate whether an investigation is needed;
(b) Assign for investigation referrals of suspected child abuse, neglect, and dependency.

(2) Pursuant to Section 62A-4a-105 and 62A-4a-403, Child and Family Services is authorized to provide CPS.

(3) This rule is authorized by Section 62A-4a-102.

(a) The following terms are defined for the purposes of this rule:
(b) "Child and Family Services" means the Division of Child and Family Services.
(c) "CPS" means Child Protective Services.

(1) Qualification for Services.
(a) Child and Family Services will maintain a system for receiving referrals or reports about child abuse, neglect, or dependency. The system shall supply Child and Family Services CPS workers with a complete previous Child and Family Services history for each child, including siblings, foster care episodes, all reports of abuse, neglect, or dependency, treatment plans, and casework deadlines.

(b) Priority of the referral.
(a) Child and Family Services establishes CPS priority time frames as follows:
(i) A Priority 1 response shall be assigned when the child referred is in need of immediate protection. Intake will begin to collect information immediately after the completion of the initial contact from the referent. As soon as possible thereafter, Intake will obtain additional information, staff the referral to determine the priority, notify law enforcement, and assign to the Child and Family Services CPS worker. Intake shall provide the Child and Family Services CPS worker with information concerning prior investigations on SAFE. The Child and Family Services CPS worker has a standard of 60 minutes from the time Intake notifies the worker to initiate efforts to make face-to-face contact with an alleged victim. For a Priority 1 (rural) referral, a Child and Family Services CPS worker has, as a standard, three hours to initiate efforts to make face-to-face contact if the alleged victim is more than 40 miles from the investigator who is assigned to make the face-to-face contact.
(ii) A Priority 2 response shall be assigned when physical evidence is at risk of being lost or the child is at risk of further abuse, neglect, or dependency, but the child does not have immediate protection and safety needs, as determined by the Intake checklist. Intake will begin to collect information as soon as possible after the completion of the initial contact from the referent. As soon as possible Intake will obtain additional information, staff the referral to determine the priority, assign the referral to the Child and Family Services CPS worker, and notify law enforcement. Intake shall give verbal notification to the assigned Child and Family Services CPS worker. Intake shall also provide the Child and Family Services CPS worker with information concerning prior investigations on SAFE. The Child and Family Services CPS worker has, as a standard, 24 hours from the time Intake notifies the worker to initiate efforts to make face-to-face contact with an alleged victim. Prior to transferring the case to a Child and Family Services CPS worker, Intake will obtain additional information, research data sources, staff the referral as necessary, determine the priority, complete documentation including data entry, make disposition to CPS, and notify law enforcement. Intake shall also provide the Child and Family Services CPS worker with information concerning prior investigations on SAFE. The Child and Family Services CPS worker will make the face-to-face contact with the alleged victim by the end of the third business day.
(iii) A Priority 3 response shall be assigned when potential for further harm to the child and the loss of physical evidence is low. Prior to transferring the case to a Child and Family Services CPS worker, Intake will obtain additional information, research data sources, staff the referral as necessary, determine the priority, make disposition to CPS, and notify law enforcement. Intake shall also provide the Child and Family Services CPS worker with information concerning prior investigations on SAFE. The Child and Family Services CPS worker will make the face-to-face contact with the alleged victim by the end of the third business day.

(b) Determine the location of the child and the length of time the child will be at their current location. If the child will be outside the state of Utah longer than 30 days, a request for courtesy casework will be made in the state where the child is currently located.
(c) If the child is determined to be at risk, a request will be made for courtesy casework within the priority time frame.

(2) Pursuant to Section 62A-4a-105 and 62A-4a-403, Child and Family Services is authorized to provide CPS.

(3) This rule is authorized by Section 62A-4a-102.

(4) Out-of-State Abuse or Neglect Report.
(a) Child and Family Services will take reasonable steps to ensure that reports of abuse or neglect are referred for investigation to the appropriate out-of-state agency and shall take reasonable steps to adequately protect children in Utah who were victims of abuse or neglect in another state or country from the alleged perpetrator.
(b) When the referent identifies an incident of abuse or neglect that occurred outside Utah but the child is in Utah at the time of the referral, the Child and Family Services CPS worker shall:
(i) Obtain all the information needed to complete a referral.
(ii) Determine whether the child is at risk of abuse or neglect from the alleged perpetrator.
(iii) Contact the CPS agency in the state where the incident of abuse occurred and complete the referral process of that state.

(c) If the child is determined to be at risk, a request will be made for courtesy casework within the priority time frame.

(5) When a referent identifies an incident of abuse or neglect that occurred in Utah, and the child is not in Utah at the time of the referral, the Intake worker shall:
(a) Obtain all the information needed to complete a referral.
(b) Determine the location of the child and the length of time the child will be at their current location. If the child will be outside the state of Utah longer than 30 days, a request for courtesy casework will be made in the state where the child is currently located.

(d) Determine whether the child is at risk of abuse or neglect from the alleged perpetrator.

(e) If the child is determined to be at risk, a request will be made for courtesy casework within the priority time frame.

(6) The Department of Health Child Care Licensing unit and/or the Department of Human Services Office of Licensing and appropriate Child and Family Services staff shall be notified by Intake when Child and Family Services receives a referral for an allegation of child abuse, neglect, or dependency against a licensed child care provider or out-of-home care provider. The referral shall be forwarded to the assigned personnel for conflict of interest investigations when the allegation involves a child living in substitute care while in protective custody or temporary custody of Child and Family Services, or any other Child and Family Services conflict of interest in accordance with Section 62A-4a-202.6.

(f) Availability.
(C) CPS are available in all geographic regions of the state.

KEY: social services, child welfare, domestic violence, child abuse
September 22, 2015 62A-4a-102
Notice of Continuation April 8, 2013 62A-4a-105
62A-4a-202.6
Kinship Services, Placement and Background Screening

R512-500-1. Purpose and Authority.
(1) The purpose of this rule is to establish standards for kinship placement for a child who is in Child and Family Services custody, including Preliminary Placement, evaluation of kinship caregiver capacity for ongoing care, and background screening.
(2) This rule is authorized by Sections 62A-4a-102, 62A-4a-209, 78A-6-307, and 78A-6-307.5.

(1) "Abuse" is defined in Section 78A-6-105.
(2) "Child" is defined in Section 62A-4a-101.
(3) "Child and Family Services" means the Division of Child and Family Services, Department of Human Services.
(4) "Child and Family Team" has the same meaning as defined in Rule R512-301.
(5) "Friend" means an adult the child knows and is comfortable with, other than a non-custodial parent or relative as defined in Section 78A-6-307. A friend who is not licensed as a foster parent and who is designated a preference for care of a child by a custodial parent or guardian in accordance with Section 62A-4a-209, must be willing to become a licensed foster parent.
(6) "Kinship caregiver" means a non-custodial parent or relative, as defined in this section, who is selected for placement and care of a child in Child and Family Services custody.
(7) "Neglect" is defined in Section 78A-6-105.
(8) "Non-custodial parent" is a natural parent as defined in Section 78A-6-307 who is a biological or adoptive mother, an adoptive father, or a biological father who was married to the child's biological mother at the time the child was conceived or born, or who has had paternity established, who has not been granted legal custody of the child.
(9) "Non-relative" is defined in Section 62A-4a-209.
(10) "Preliminary Placement" means an out-of-home placement with a non-custodial parent, relative, or with a friend who is either a licensed foster parent or is willing to become a licensed foster parent, which is referred to in statute as an emergency placement with a non-custodial parent or relative as authorized in Section 62A-4a-209 or a post-shelter hearing placement with a non-custodial parent, relative, or friend as authorized in Section 78A-6-307.
(11) "Relative" is defined in Section 78A-6-307 as the child's "grandparent, great-grandparent, aunt, great-aunt, uncle, great-uncle, brother-in-law, sister-in-law, stepparent, first cousin, stepsibling, sibling of the child, a first cousin of the child's parent, or an adult who is an adoptive parent of the child's sibling." For a Native American child, relative also includes "extended family members" as defined by the Indian Child Welfare Act (ICWA), 25 USC 1903, which is "by the law or custom of the Native American child's tribe or, in the absence of such law or custom, shall be a person who has reached the age of eighteen and who is the Native American child's grandparent, aunt, or uncle, brother or sister, brother-in-law or sister-in-law, niece or nephew, first or second cousin, or stepparent."
(12) "Severe type of child abuse or neglect" is defined in Section 62A-4a-1002.
(13) "Sibling" is defined as a child who has the same biological parent or adoptive parent as the child.
(14) "Substantiated" is defined in Section 62A-4a-101.
(15) "Supported" is defined in Section 62A-4a-101.

(1) All children need permanency through enduring relationships that provide stability, familiarity, and support for the culture of the child; support the child's sense of self based on existing attachments; provide for the child's safety and physical care; and connect the child to their past, present, and future through continuing family relationships. First priority is to maintain a child safely at home. However, if a child cannot safely remain at home, kinship care has the potential for providing these elements of permanency by virtue of the kin's knowledge of and relationship to the family and child.
(2) All kinship work is done in the context of a Child and Family Team. Kinship care includes elements of child protection, in-home services, family preservation, and out-of-home care. When a child cannot safely remain home, kinship care is preferable to other out-of-home placements if the kinship caregiver can keep the child safe and appropriately meet the child's needs.
(3) The caregiver's willingness and ability to care for and keep the child safe are fundamental. The kinship caregiver must have or acquire knowledge of the child, be able to meet the child's needs, support reunification efforts, and be able to provide the child access to parents, siblings, and other family members. 
(4) Ongoing assessment of the child's safety, permanence, and well-being is important to the stability and value of kinship care. Ongoing assessment of safety is based on the components of safety decision-making, which include threats of harm, vulnerabilities of the child, and protective capacities of the kinship caregiver and their support system.
(5) Providing for kinship care in the Child and Family Services spectrum of services requires active efforts to identify and locate kin families with whom children may form or continue relationships at home or in temporary or permanent placements. Support to kinship caregivers is essential to the success of the child's placement with the family and to the family's ability to respond to the needs of the child. As members of the Child and Family Team, kinship caregivers will seek support from other family members and from informal and formal supports to provide for the child.

R512-500-4. Preferences for Placement.
(1) The following order of preference shall be used when determining the placement of a child in the custody of Child and Family Services, and is subject to the child's best interest:
(a) A non-custodial parent of the child in accordance with Section 78A-6-307;
(b) A relative of the child, including the adoptive parent of the child's sibling;
(c) A friend who is a licensed foster parent, designated by the custodial parent or guardian of the child;
(d) A friend not licensed as a foster parent, designated by the custodial parent or guardian of the child, who is willing to become licensed within six months of the child being placed with them;
(e) A former out-of-home care placement; and
(f) A shelter facility or other out-of-home care placement designated by Child and Family Services.
(2) Preferential consideration given in accordance with Section 78A-6-307 to kinship caregivers or friends who are licensed or who become licensed expires 120 days from the date of the shelter hearing. After that time period has expired, a relative or friend who has not obtained custody or asserted an interest in the child may not be granted preferential consideration by Child and Family Services or the court. Prospective kinship caregivers or friends may be considered for placement after the 120 days has lapsed, if it is in the best interest of the child.
(3) A potential caregiver who meets the definition of friend and who is not a licensed foster parent must be designated by the custodial parent or guardian to provide care for the child.
for the child. The friend must be willing to become a licensed foster parent, must be actively engaged in the process of becoming a licensed foster parent within 60 days of the child being placed with them, and must complete all requirements of the Department of Human Services, Office of Licensing to obtain a child-specific foster care license within six months of a child being placed with them in order for a child in the custody of Child and Family Services to be placed with them and to remain in the friend's care. Furthermore, if the child remains in the custody of Child and Family Services placed in the home of the friend, the friend must comply with all Office of Licensing requirements to receive ongoing licensure as a foster parent prior to the child-specific license expiring, or the child will be removed from the friend's care.

(1) The requirements specified in Section 62A-4a-209 must be met for Preliminary Placement of a child with a kinship caregiver.
(2) A decision to make a Preliminary Placement of a child with a kinship caregiver will include assessment of the kinship caregiver's willingness and ability to care for a child and to keep the child safe, a limited home inspection, and background screening.
(3) A kinship caregiver must meet the background screening requirements specified in Rule R512-500-7.
(4) Assessment of safety will be based on safety decision-making principles, which include:
   (a) Potential threats of harm;
   (b) Vulnerabilities of the child; and
   (c) Protective capacities of the potential kinship caregiver and their support system.
(5) The limited home inspection specified in Section 62A-4a-209 is required for a non-custodial parent, relative, or friend. The limited home inspection is conducted in the home of the prospective kinship caregiver to determine if there are apparent safety risks in the home that present a potential threat of harm to the child. The limited home inspection determines if the following are met:
   (a) The home is free from observable health and fire hazards.
   (b) There are adequate sleeping arrangements to meet the specific needs of each child.
   (c) Any firearms, ammunition, hazardous chemicals, and/or medications are secured and not accessible to children.
(6) References may be contacted to obtain input regarding placing the child with the potential kinship caregiver or information about other available relatives or friends who may care for the child.

(1) The Child and Family Team will determine the most appropriate caregiver to meet the ongoing and permanency needs of the child.
   (a) Since the Preliminary Placement is made in an emergency situation they may or may not be the most appropriate caregiver to meet the ongoing and permanency needs of the child.
   (b) The ongoing caregiver may be the kinship caregiver who is the Preliminary Placement or may be a different prospective caregiver.
(2) Child and Family Services will evaluate with the prospective caregiver their capacity for ongoing care of the child as well as permanency if reunification efforts are not successful. The components of the evaluation process include:
   (a) The child-specific home study, including:
      (i) Results of the background screening specified in R512-500-7;
      (ii) Obtaining positive written references from three different people known to the kinship caregiver expressing the referent's opinion about the family's ability to care for the child;
      (iii) Physical and emotional ability of the kinship caregiver to provide adequate care for the child;
      (iv) Understanding of family dynamics and how placement will impact relationships within the family;
      (v) Ability to provide for the child's safety and well-being needs and to support a plan for permanency;
      (vi) Analysis of the type of resources and support needed by the kinship caregiver to care for the child.
   (b) Ability of the home to meet required safety standards of the Office of Licensing.
   (b) Providing information to the kinship caregiver to assist with considering options for ongoing care of the child, including:
      (i) Educating the kinship caregiver of the expectations of caring for a child who is under the jurisdiction of the court.
      (ii) Assessing the resources that may be available to assist the kinship caregiver in providing a stable placement for the child.
      (iii) Becoming a licensed out-of-home care placement for the child.
      (iv) Requesting temporary custody and guardianship from the court.

R512-500-7. Background Screening.
(1) Background Screening Procedure for Preliminary Placements.
   (a) In order for a non-custodial parent, relative, or friend to be considered for Preliminary Placement of a child, background screening must be completed that meets the requirements of Sections 62A-4a-209, 78A-6-307, and 78A-6-308. If any non-relative adults live in the household, applicable background screening requirements in Sections 62A-4a-209, 78A-6-307, and 78A-6-308 must be met.
   (b) A non-custodial parent or relative and all persons 18 years of age and older living in the household must provide the following information in order for background screening to be conducted:
      (i) Full first, middle, last, maiden, alias, and all previous married names.
      (ii) Social Security number, if a number has been issued.
      (iii) Proof of identity verified by a government-issued photo identification.
      (iv) Date of birth.
(2) Background Screening Procedure for Ongoing Care of a Child.
   (a) As part of the evaluation of capacity for ongoing care of a child, in addition to background screening required for Preliminary Placement, anyone over the age of 18 years in the home must complete an FBI fingerprint-based criminal history records check.
   (b) A Utah child abuse registry check will be completed or all persons over the age of 18 years residing in the home. If any person 18 years of age or older residing in the home has lived out of the state of Utah in the five years immediately preceding the date of the application, a child abuse and neglect registry check must be completed for any state in which the individual resided.
   (c) All persons 18 years of age and older living in the household must provide the following information on a form provided by Child and Family Services in order for background screening to be conducted:
      (i) Full first, middle, last, maiden, alias, and all previous married names.
      (ii) Social Security number, if a number has been issued.
      (iii) Proof of identity verified by a government-issued photo identification.

(iv) Date of birth.
(v) The potential kinship caregiver and applicable adults living in the household shall provide fingerprints from an authorized law enforcement agency or designated electronic scanning site.
(vi) If the applicant has lived outside of Utah in the five years preceding the date of the application, a list of the states the applicant has lived in will be provided.

KEY: child welfare, kinship
September 8, 2015
Notice of Continuation April 8, 2013
62A-4a-102
62A-4a-105
62A-4a-209
78A-6-307
78A-6-307.5
78A-6-308
R590-130. Rules Governing Advertisements of Insurance.

R590-130-1. Authority.

This rule is adopted pursuant to Subsection 31A-2-201(3), which authorizes rules to implement the Insurance Code, and Section 31A-23a-402, which authorizes the commissioner to define unfair or deceptive acts or practices in the business of insurance.

R590-130-2. Purpose.

This rule is designed to help assure the clear and truthful disclosure of the benefits, limitations and exclusions of policies sold as insurance. This is intended to be accomplished by the establishment of guidelines and standards of conduct in the advertising of insurance in a manner which prevents unfair, deceptive and misleading advertising and which is conducive to accurate presentation and description to the insurance buying public through the advertising media and material used by insurance producers and companies.

R590-130-3. Applicability.

A. This rule shall apply to any insurance "advertisement" as that term is defined herein unless otherwise specified in these rules, which the licensee knows or reasonably should know is intended for presentation, distribution or dissemination in this state when such presentation, distribution or dissemination is made either directly or indirectly by or on behalf of an insurer or producer, as those terms are defined in the Insurance Code of this state.

B. Advertising materials reproduced in quantity shall be identified by form numbers or other identifying means. Such identification shall be sufficient to distinguish an advertisement from any other advertising materials, policies, applications or other materials used by the insurer or advertiser.

R590-130-4. Definitions.

A. (1) An "Advertisement" for the purpose of this rule shall include:

(a) printed and published material, audio or visual material, and descriptive literature of an insurer used in direct mail, newspapers, magazines, radio scripts, TV scripts, websites, emails, billboards and similar displays; and

(b) prepared sales talks, presentations and material for use by producers and solicitors whether prepared by the insurer or the producer or solicitor, when used for members of the insurance buying public, whether mailed or delivered in person.

(2) The definition of advertisement includes promotional material included with a policy when the policy is delivered as well as material used in the solicitation of renewals and reinstatements.

B. "Institutional Advertisement" for the purpose of this rule shall mean an advertisement having as its sole purpose the promotion of the insurer's, the reader's, viewer's or listener's interest in the concept of insurance, or the promotion of the insurer as a seller of insurance.

C. "Invitation to Contract" for the purpose of this rule shall mean an advertisement having as its sole purpose the purpose of the reader's, viewer's or listener's interest in the contract for that product.

D. "Invitation to Inquire" for the purpose of this rule shall mean an advertisement having as its object the creation of a desire to inquire further about insurance and which is limited to a brief description of coverage, and which shall contain a provision in the following or substantially similar form.

"This policy has (exclusions) (limitations) (reduction of benefits) terms under which the policy may be continued in force or discontinued). For costs and complete detail of the coverage, call (or write) your insurance agent or the company (whichever is applicable)."

E. "Preneed funeral contract" shall mean an agreement by or for an individual before the individual's death relating to the purchase or provision of specific funeral or cemetery merchandise or services, which is funded, at least in part, by insurance.

R590-130-5. Method of Disclosure of Required Information.

All information required to be disclosed by this rule shall be set out conspicuously and in close conjunction with the statements to which such information relates or under appropriate captions of such prominence that it may not be minimized, rendered obscure or presented in an ambiguous fashion or intermingled with the context of the advertisements so as to be confusing or misleading.

R590-130-6. Form and Content of Advertisements.

A. The format and content of an insurance advertisement shall be sufficiently complete and clear to avoid deceiving or misleading the reader, viewer, or listener. Whether an advertisement is misleading or deceiving shall be determined from the overall impression that the advertisement may reasonably be expected to create upon a person of average education or intelligence within the segment of the public to which it is directed.

B. Advertisements shall be truthful and not misleading in fact or in implication. Words or phrases, the meaning of which is clear only by implication or by familiarity with insurance terminology, may not be used without a clear explanation of such words or phrases.

C. An insurer must clearly identify its insurance policy as an insurance policy. A policy trade name must be followed by the words "Insurance Policy" or similar words clearly identifying the fact that an insurance policy or, in the case of health maintenance organizations, prepaid health plans and other direct service organizations, a health benefits product is being offered.

D. No insurer, producer, solicitor or other person may solicit residents of this state for the purchase of insurance through the use of a name that is deceptive or misleading with regard to the status, character, or proprietary or representative capacity of such person, or the true purpose of the advertisement.

R590-130-7. Advertisements of Benefits Payable, Losses Covered or Premiums Payable.

A. Deceptive Words, Phrases or Illustrations Prohibited:

1. No advertisement may omit information, or use words, phrases, statements, references or illustrations if the omission of such information, or use of such words, phrases, statements, references or illustrations has the effect of misleading or deceiving purchasers or prospective purchasers as to the nature or extent of any policy benefit payable, loss covered, or premium payable. The fact that the policy offered is made available to a prospective insured for inspection prior to consummation of the sale or an offer is made to refund the premium if the purchaser is not satisfied, does not negate this requirement.

2. No advertisement may contain or use words or phrases such as "all," "full," "complete," "comprehensive," "unlimited," "up to," "as high as," "this policy will help fill some of the gaps that Medicare and your present insurance leave out," "the policy will help to replace your income" (when used to express loss of time benefits), or similar words and phrases, in a manner which exaggerates the extent of any policy benefit when the policy is viewed as a whole.

3. An advertisement which also is an invitation to join an association, trust or discretionary group must solicit insurance coverage on a separate and distinct application which requires separate signatures for each application. The separate and
distinct applications required shall be on separate documents. The
insurance program must be presented so as to disclose to
the prospective members that they are purchasing insurance as
well as applying for membership, if that is the case. Refundability of a membership fee must be fully disclosed, as
well as the complete identity of the underwriter.

(4) An advertisement may not contain descriptions of
policy limitations, exceptions or reductions, worded in a
positive manner to imply the use of the phrase "no preexisting condition" or saying "even preexisting conditions are covered after two years." Words and phrases used in an advertisement to describe such policy
limitations, exceptions and reductions shall fairly and accurately
describe the negative features of such limitations, exceptions
and reductions of the policy offered.

(5) No advertisement of a benefit for which payment is
conditional upon confinement in a hospital or similar facility
may use words or phrases such as "tax-free," "extra cash," "extra
income," "extra pay," or substantially similar words or phrases
because such words and phrases have the capacity, tendency or
effect of misleading the public into believing that the policy
advertised will, in some way, enable them to make a profit from
being hospitalized.

(6) No advertisement of confinement indemnity benefits
shall advertise weekly or monthly benefits without also, with
equal prominence, explaining that these benefits are based upon
an accumulated daily pro rata benefit, if that is in fact the case.

(7) No advertisement of a policy covering only one disease
or a list of specified diseases may imply coverage beyond the
terms of the policy. Synonymous terms may not be used to refer
to any disease so as to imply broader coverage than is the fact.

(8) An advertisement for a policy providing benefits for
specified illnesses only, such as cancer, or for specified
accidents only, such as automobile accidents, shall clearly and
conspicuously in prominent type state the limited nature of the
policy. The statement shall be worded in language identical to
or substantially similar to the following: "THIS IS A LIMITED
POLICY," "THIS IS A CANCER ONLY POLICY," or "THIS
IS AN AUTOMOBILE ACCIDENT ONLY POLICY.

(9) An advertisement for the solicitation or sale of a
preneed funeral contract, which is funded or to be funded by a
life insurance policy or annuity contract, shall adequately
disclose the fact that a life insurance policy or annuity contract
is involved or being used to fund such arrangement.

(10) An advertisement may not use as the name or title of
a life insurance policy any phrase which does not include the
words life insurance unless accompanied by other language
clearly indicating it is life insurance.

B. Exceptions, Reductions and Limitations

(1) An advertisement which is an invitation to contract
shall disclose those exceptions, reductions and limitations
affecting the basic provisions of the policy.

(2) When a policy contains a waiting, elimination,
probationary or similar time period between the effective date
of the policy and the effective date of coverage under the policy
or at a time period between the date of loss and the date benefits
begin to accrue for such loss, an advertisement which is an
invitation to contract shall disclose the existence of such periods.

(3) An advertisement may not use the words "only," "just,
"merely," "minimum," "necessary" or similar words or phrases
to describe the applicability of any exceptions, reductions,
limitations or exclusions in any way so as to minimize the
apparent effect of such exceptions, reductions, limitations, or
exclusions.

C. Preexisting Conditions:

(1) An advertisement which is an invitation to contract
shall, in negative terms, disclose the extent to which any loss is
not covered if the cause of such loss is traceable to a condition
existing prior to the effective date of the policy. The use of the
term "preexisting condition" must be accompanied by a
description or definition.

(2) When a accident and health insurance policy does not
cover losses resulting from preexisting conditions, no
advertisement of the policy may state or imply that the
applicant's physical condition or medical history will not affect
the issuance of the policy or payment of a claim. This rule
prohibits the use of the phrase "no medical examination
required" and phrases of similar import, but does not prohibit
explaining "automatic issue." If an insurer requires a medical
examination for a specified policy, the advertisement, if it is an
invitation to contract, shall disclose that a medical examination
is required.

(3) When an advertisement contains an application form
to be completed by the applicant and returned by mail, such
application form shall contain a question or statement which
reflects the preexisting condition provisions of the policy
immediately preceding the blank space for the applicant's
signature or preceding the statement regarding the truthfulness
of the information provided in the application. For example, such
application form shall contain a question or statement
substantially as follows: Do you understand that this policy will
not pay benefits during the first (insert period of time) after the
issue date for a disease or physical condition which you now
have or have had in the past? YES.

Or substantially the following statement: I understand that
the policy applied for will not pay benefits for any loss incurred
during the first (insert period of time) after the issue date on
account of disease or physical condition which I now have or
have had in the past.

Relating to Renewability, Cancelability and Termination.
An advertisement which is an invitation to contract shall
disclose the provisions relating to renewability, cancelability
and termination, and any modification of benefits, losses
covered, or premiums, in a manner which may not minimize or
render obscure the qualifying conditions.

The terms "noncancelable" or "guaranteed renewable" may be used only to advertise a policy
in which the insured has the right to continue in force by the
timely payment of premiums set forth in the policy at least to
age 65 or to eligibility for Medicare, during which period the
insurer has no right to unilaterally make any change in any
provision of the policy while the policy is in force; provided,
however, any disability or accident only policy which provides
for periodic payments, weekly or monthly, for a specified period
during the continuance of disability resulting from accident or
sickness may provide that the insured has the right to continue
the policy at least to age 60 if, at age 60, the insured has the
right to continue the policy in force at least to age 65 while
actively and regularly employed.

The term "guaranteed renewable" may be used only to advertise a policy in which the insured has the right to continue in force by the
timely payment of premiums set forth in the policy at least to
age 65 or to eligibility for Medicare, during which period the
insurer has no right to unilaterally make any change in any
provision of the policy while the policy is in force; provided,
however, any disability or accident only policy which provides
for periodic payments, weekly or monthly, for a specified period
during the continuance of disability resulting from accident or
sickness may provide that the insured has the right to continue
the policy at least to age 60 if, at age 60, the insured has the right to continue the policy in force at least to age 65 while actively and regularly employed.

R590-130-9. Testimonials or Endorsements by Third
Parties.

A. A person shall be deemed a “spokesperson” if the person making the testimonial or endorsement:
   (1) Has a financial interest in the insurer or a related entity as a stockholder, director, officer, employee or otherwise; or
   (2) Has been formed by the insurer, is owned or controlled by the insurer, its employees, or the person or persons who own or control the insurer; or
   (3) Has any person in a policy making position who is affiliated with the insurer in any of the above described capacities; or
   (4) Is in any way directly or indirectly compensated for making a testimonial or endorsement.

B. The fact of a financial interest or the proprietary or representative capacity of a spokesperson shall be disclosed in an advertisement and shall be accomplished in the introductory portion of the testimonial or endorsement in the same form and with equal prominence thereto. If a spokesperson is directly or indirectly compensated for making a testimonial or endorsement, such fact shall be disclosed in the advertisement by language substantially as follows: “Paid Endorsement.” The requirement of this disclosure may be fulfilled by use of the phrase “Paid Endorsement” or words of similar import in a type style and size at least equal to that used for the spokesperson’s name or the body of the testimonial or endorsement, whichever is larger. In the case of non-print advertising, the required disclosure must be accomplished in the introductory portion of the advertisement and must be given prominence.

C. An advertisement may not state or imply that an insurer or an insurance policy has been approved or endorsed by any individual, group of individuals, society, association or other organizations, unless such is the fact, and unless any proprietary relationship between an organization and the insurer is disclosed. If the entity making the endorsement or testimonial has been formed by the insurer or is owned or controlled by the insurer or the person or persons who own or control the insurer, such fact shall be disclosed in the advertisement. If the insurer or an officer of the insurer formed or controls the association, or holds any policy making position in the association, that fact must be disclosed.

D. When a testimonial refers to benefits received under an insurance policy, the specific claim data, including claim number, date of loss and other pertinent information shall be retained by the insurer for inspection for a period of three years after the last use of said testimonial in any advertisement. The use of testimonials which do not correctly reflect the present practices of the insurer or which are not applicable to the policy or benefit being advertised is prohibited.

E. An advertisement may not imply that approval, endorsement or accreditation of policy forms or advertising has been granted by any division or agency of any state or federal government. "Approval" or filing of either policy forms or advertising may not be used by an insurer to state or imply that a governmental agency has endorsed or recommended the insurer, its policies, advertising, or its financial condition.

R590-130-10. Use of Statistics and Exaggerations.

A. An advertisement may not represent or imply that claim settlements by the insurer are "liberal" or "generous," or use words of similar import, or that claim settlements are or will be beyond the actual terms of the contract. An unusual amount paid for a unique claim under the policy advertised is misleading and may not be used.

B. The source of any statistics used in an advertisement shall be identified in such advertisement.

R590-130-11. Identification of Plan or Number of Policies.

A. When a choice of the amount of benefits is referred to, an advertisement which is an invitation to contract shall disclose that the amount of benefits provided depends upon the plan selected and that the premium will vary with the amount of the benefits selected.

B. When an advertisement which is an invitation to contract refers to various benefits which may be obtained only through two or more policies, other than group master policies, the advertisement shall disclose that such benefits are provided only through a combination of such policies.

R590-130-12. Identity of Insurer.

A. The name of the actual insurer shall be stated in all advertisements. The form number or numbers of the policy advertised shall be stated in an advertisement which is an invitation to contract. An advertisement may not use a trade name, any insurance group designation, name of a parent company of the insurer, name of a particular division of the insurer, service mark, slogan, symbol or other device which by language substantially implies that the solicitation is in some manner connected with an agency of any municipal, state or federal government.

B. No advertisement may use any combination of words, symbols, or physical materials which by their content, phraseology, shape, color or other characteristics are so similar to combination of words, symbols or physical materials used by agencies of the federal government or of any state, or otherwise appear to be of such a nature that it would confuse or mislead prospective insureds into believing that the solicitation is in any way directly or indirectly compensated for a governmental agency or such other insurers.

C. Advertisements, envelopes or stationery which employ words, letters, initials, symbols or other devices that are so similar to those used in governmental agencies or by other insurers are not permitted if they may lead the public to believe:
   (1) that the advertised coverages are somehow provided by or are endorsed by a governmental agency or such other insurers.
   (2) that the advertiser is the same as, is connected with, or is endorsed by a governmental agency or such other insurers.

D. No advertisement may use the name of a state or political subdivision thereof in a policy name or description, unless the company name contains the same state or political subdivision name.

E. No advertisement in the form of envelopes or stationery of any kind may use any name, service mark, slogan, symbol or any device in such a manner that implies that the insurer or the policy advertised, or any producer who may call upon the consumer in response to the advertisement is connected with a governmental agency, such as the Social Security Administration.

F. No advertisement may incorporate the word "Medicare" in the title of the plan or policy being advertised unless, where ever it appears, said word is qualified by language differentiating it from Medicare. Such an advertisement, however, may not use the phrase "( ) Medicare Department of the ( ) Insurance Company," or language of similar import.

G. No advertisement may imply that the reader may lose a right or privilege or benefit under federal, state or local law if he fails to respond to the advertisement.

H. The use of letters, initials, or symbols of the corporate name or trademark that would have the tendency or capacity to mislead or deceive the public as to the true identity of the insurer is prohibited unless the true, correct and complete name of the insurer is in close conjunction and in the same size type as the letters initials or symbols of the corporate name or trademark.

I. The use of the name of an agency or "( ) Underwriters" or "( ) Plan" in type, size and location so as to mislead or deceive as to the true identity of the insurer or advertiser is prohibited.
J. The use of an address that is misleading or deceiving as to the true identity of the insurer or advertiser, its location or licensing status is prohibited.

K. No insurer or advertiser may use, in the trade name of its insurance policy, any terminology or words so similar to the name of a governmental agency or governmental program that will confuse, deceive or mislead the prospective purchaser regarding governmental sponsorship, endorsement, or connection with the insurance policy or the insurer.

A. An advertisement of a particular policy may not state or imply that prospective insureds become group or quasi-group members covered under a group policy and as such enjoy special rates or underwriting privileges, unless such is the fact and renewal rates are also given special or preferred status.
B. This rule prohibits the solicitations of a particular class such as governmental employees, by use of advertisements which state or imply that their occupational status entitles them to reduced rates on a group or other basis when, in fact, the policy being advertised is sold only on an individual basis at regular rates.

Advertising File. Each insurer or advertiser shall maintain at its home or principal office a complete file containing every printed, published or prepared advertisement of its individual policies and typical printed, published or prepared advertisements of its blanket, franchise and group policies hereafter disseminated in this or any other state, whether or not licensed in such other state, with a notation attached to each such advertisement which shall indicate the manner and extent of distribution and the form number of any policy advertised. Such file shall be subject to regular and periodic inspection by this Department. All such advertisements shall be maintained in said file for a period of three years from date of last use.

R590-130-15. Enforcement Date.
The commissioner shall begin enforcing the revised provisions of this rule on the effective date.

If any provision or clause of this rule or the application of it to any person or situation is held to be invalid, that invalidity shall not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this end the provision of this rule are declared to be severable.

R590-130-17. Filing for Prior Review.
The commissioner may, at his discretion, require the filing with the department, for review prior to use, of advertising material, for informational purposes only.

KEY: insurance law
September 11, 2012 31A-2-201
Notice of Continuation September 4, 2015 31A-23a-402
R590-220. Submission of Accident and Health Insurance Filings.  

R590-220-1. Authority.  
This rule is promulgated by the insurance commissioner pursuant to Sections 31A-2-201.1 and 31A-22-1404, and Subsections 31A-2-201(3), 31A-2-202(2), 31A-2-212(5), 31A-22-605(4), 31A-22-620(3)(f), 31A-30-106(1) and (4), and 31A-30-106.1(13) and (14).  

R590-220-2. Purpose and Scope.  
(1) The purpose of this rule is to set forth procedures for submitting:  
(a) accident and health filings required by Section 31A-21-201;  
(b) individual accident and health filings in accordance with Section 31A-22-605 and Rule R590-85;  
(c) Medicare supplement filings in accordance with Sections 31A-22-605 and 31A-22-620, and Rules R590-85 and R590-146;  
(d) long term care filings required by Section 31A-22-1404 and Rule R590-148; and  
(e) health benefit plan filings required by Subsection 31A-2-212(5); Title 31A, Chapter 30, Individual, Small Employer, and Group Health Insurance Act; and Rule R590-167.  
(2) This rule applies to:  
(a) all types of accident and health insurance products; and  
(b) group accident and health contracts issued to nonresident policyholders, including trusts, when Utah residents are provided coverage by certificates of insurance.  

(1) The department requires that the documents described in this rule shall be used for all filings.  
(a) Actual copies may be used or you may adapt them to your word processing system.  
(b) If adapted, the content, size, font, and format must be similar.  
(2) The NAIC Uniform Life, Accident and Health, Annuity, and Credit Product Coding Matrix, effective January 1, 2015, is hereby incorporated by reference and is available on the department's web site, www.insurance.utah.gov.  

In addition to the definitions in Sections 31A-1-301 and 31A-30-103, the following definitions shall apply for the purposes of this rule.  
(1) "Certification" means a statement that the filing being submitted is in compliance with Utah laws and rules.  
(2) "Discretionary group" means a group that has been specifically authorized by the commissioner under Subsection 31A-22-701(2)(c).  
(3) "Electronic filing" means a filing submitted via the Internet by using the System for Electronic Rate and Form Filings, SERFF.  
(4) "Eligible group" means a group that meets the requirements in Section 31A-22-701.  
(5) "File And Use" means a filing can be used, sold, or offered for sale after it has been filed with the department.  
(6) "File Before Use" means a filing can be used, sold, or offered for sale after it has been filed with the department and a stated period of time has elapsed from the date filed.  
(7) "File For Acceptance" means a filing can be used, sold, or offered for sale after it has been filed and the filer has received written confirmation that the filing was accepted.  
(8) "File For Approval" means a filing can be used, sold, or offered for sale after it has been filed and the filer has received written confirmation that the filing was approved.  
(9) "Filer" means a person who submits a filing.  
(10) "Filing," when used as a noun, means an item required to be filed with the department including:  
(a) a policy;  
(b) a rate, rate manual, or rate methodologies;  
(c) a form;  
(d) a document;  
(e) a plan;  
(f) a manual;  
(g) an application;  
(h) a report;  
(i) a certificate;  
(j) an endorsement or rider;  
(k) an actuarial memorandum, demonstration, and certification;  
(l) a licensee annual statement;  
(m) a licensee renewal application;  
(n) an advertisement;  
(o) a binder; or  
(p) an outline of coverage.  
(11) "Filing Objection Letter" means a letter issued by the commissioner when a review has determined the filing fails to comply with Utah law and rules. The filing objection letter, in addition to requiring correction of non-compliant items, may request clarification or additional information pertaining to the filing.  
(12) "Filing status information" means a list of the states to which the filing was submitted, the date submitted, and the states' actions, including their responses.  
(13) "Letter of authorization" means a letter signed by an officer of the licensee on whose behalf the filing is submitted that designates filing authority to the filer.  
(14) "Market type" means the type of policy that indicates the targeted market such as individual or group.  
(15) "Non-2014 PPACA compliant health benefit plan" means a health benefit plan that is either:  
(a) a grandfathered health plan as defined in 45 CFR 147.140(a); or  
(b) a transitional health benefit plan as outlined by the letter to Insurance Commissioners from the Centers for Medicare and Medicaid Services dated November 14, 2013 and extended by the Insurance Standards Bulletin Series, Extension of Transitional Policy through October 1, 2016 dated March 5, 2014. A transitional plan is also known as a grandfathered health plan.  
(16) "Order to Prohibit Use" means an order issued by the commissioner that prohibits the use of a filing.  
(17) "Rating methodology change" for the purpose of a non-2014 PPACA compliant health benefit plan means a:  
(a) change in the number of case characteristics used by a covered licensee to determine premium rates for health benefit plans in a class of business;  
(b) change in the manner or procedures by which insureds are assigned into categories for the purpose of applying a case characteristic to determine premium rates for health benefit plans in a class of business;  
(c) change in the method of allocating expenses among health benefit plans in a class of business; or  
(d) change in a rating factor, with respect to any case characteristic, if the change would produce a change in premium for any individual or small employer that exceeds 10%. A change in a rating factor shall mean the cumulative change with respect to such factor considered over a 12-month period. If a covered licensee changes rating factors with respect to more than one case characteristic in a 12-month period, the licensee shall consider the cumulative effect of all such changes in applying the 10% test.  
(18) "Rejected" means a filing is:  
(a) not submitted in accordance with Utah laws and rules;  
(b) returned to the filer by the department with the reasons...
for rejection; and
(c) not considered filed with the department.
(19) "SERFF" means the System for Electronic Rate and Form Filings.
(20) "Type of insurance" means a specific accident and health product including dental, health benefit plan, long-term care, Medicare supplement, income replacement, specified disease, or vision.
(21) "Utah Filed Date" means the date provided to a filer by the Utah Insurance Department that indicates a paper filing has been accepted. If the Utah Filed Date is used for compliance with any section of this rule, a complete copy of the paper filing with the filed date stamped on the filing must be attached as a supporting document. In addition, if the filing was amended at any time, the amendment filing must also be attached as a supporting document.

R590-220-5. General Filing Information.

(1) Each filing submitted must be accurate, consistent, complete and contain all required documents in order for the filing to be processed in a timely and efficient manner. The commissioner may request any additional information deemed necessary.
(2) A licensee and filer are responsible for assuring that a filing is in compliance with Utah laws and rules. A filing not in compliance with Utah laws and rules is subject to regulatory action under Section 31A-2-308.
(3) A filing that does not comply with this rule will be rejected and returned to the filer. A rejected filing:
(a) is not considered filed with the department;
(b) must be submitted as a new filing; and
(c) will not be reopened for purposes of resubmission.
(4) A prior filing will not be researched to determine the purpose of the current filing.
(5) The department does not review or proofread every filing.
(a) A filing may be reviewed:
(i) when submitted;
(ii) as a result of a complaint;
(iii) during a regulatory examination or investigation; or
(iv) at any other time the department deems necessary.
(b) If a filing is reviewed and is not in compliance with Utah laws and rules, a Filing Objection Letter or an Order to Prohibit Use will be issued to the filer. The commissioner may require the licensee to disclose deficiencies in forms or rating practices to affected insureds.
(6) Filing correction.
(a) Filing corrections are considered informational.
(b) Filing corrections must be submitted within 15 days of the date the original filing was submitted to the department. The filer shall include a description of the filing corrections.
(c) A new filing is required if a filing correction is made more than 15 days after the date the original filing was submitted to the department. The filer must reference the original filing in the filing description and include a description of the filing corrections.
(7) If responding to a Filing Objection Letter, an Order to Prohibit Use, or a Filing Rejection, review Section R590-220-17 for instructions.
(8) Filing withdrawal. A filer must notify the department when withdrawing a previously filed form, rate, or supplementary information.


(1) All filings must be submitted as an electronic filing.
(2) A filing must be submitted by market type and type of insurance.
(3) A filing may not include more than one type of insurance, or request filing for more than one licensee.

(4)(a) Filing Description. Do not submit a cover letter.

On the General Information tab, complete the Filing Description section with the following information, presented in the order shown below:

(i) Provide a description of the filing including:
(A) the intent of the filing; and
(B) the purpose of each document within the filing.
(ii) Indicate if the filing:
(A) is new;
(B) is replacing or modifying a previous submission; if so, describe the changes made, if previously rejected the reasons for rejection, and the previous filing's Utah Filed Date or SERFF tracking number;
(C) includes documents for informational purposes; if so, provide the Utah Filed Date or SERFF tracking number; or
(D) does not include the base policy; if so, provide the Utah Filed Date or SERFF tracking number for the base policy and all amendments and describe the effect on the base policy.
(iii) Identify if any of the provisions are unusual, controversial, or have been previously objected to, or prohibited, and explain why the provision is included in the filing.
(iv) Explain any change in benefits or premiums that may occur while the contract is in force.
(v) List the issue ages, which means the range of minimum and maximum ages for which a policy will be issued.
(b) Certification. The filer must certify that a filing has been properly completed AND is in compliance with Utah laws and rules. The Utah Accident and Health Insurance Filing Certification must be properly completed, signed, and attached to the Supporting Documentation tab. A false certification may subject the licensee to administrative action.
(c) Domiciliary Approval and Filing Status Information.

All filings for a foreign licensee must include on the Supporting Documentation tab:

(i) copy of domicile approval for the exact same filing;
(ii) filing status information which includes:
(A) a list of the states to which the filing was submitted;
(B) the date submitted; and
(C) summary of the states' actions and their responses; or
(iii) if the filing is specific to Utah and only filed in Utah, then state, "UTAH SPECIFIC - NOT SUBMITTED TO ANY OTHER STATE."
(d) Group Questionnaire, Utah Bona Fide Employer Association Group Questionnaire, or Discretionary Group Authorization Letter. A group filing must have attached to the Supporting Documentation tab either a:
(i) signed and fully completed Utah Accident and Health Insurance Group Questionnaire;
(ii) copy of the Utah Accident and Health Insurance Discretionary Group Authorization letter; or
(iii) signed and fully completed Utah Bona Fide Employer Association Group Questionnaire.
(e) Letter of Authorization.
(i) When the filer is not the licensee, a letter of authorization from the licensee must be attached to the Supporting Documentation tab.
(ii) The licensee remains responsible for the filing being in compliance with Utah laws and rules.
(f) Variable data.
(i) A statement of variability must be attached to the Supporting Documentation tab and certify:
(A) the final form will not contain brackets denoting variable data;
(B) the use of variable data will be administered in a uniform and non-discriminatory manner and will not result in unfair discrimination;
(C) the variable data included in this statement will be used on the referenced forms;
(D) any changes to variable data will be submitted prior to implementation; and
(E) all possible variations of the variable data are shown in the statement, such as "Deductible is S(x-xxxx) in Sxx increments."

(ii) Variable data are denoted in brackets and are defined, either by imbedding in the form, or by a separate form identified by its own form number and edition date. Variable data submitted as a separate form must be in a manner that follows the construction of the form, by page and paragraph, or page and footnote.

(iii) Variable data must be reasonable, appropriate and compliant.

(iv) Use of unauthorized variable data is prohibited. (g) Items being submitted for filing.

(i) All forms must be attached to the Form Schedule tab.

(ii) All rating documentation, including actuarial memorandums and rate schedules, must be attached to the Rate/Rule Schedule tab.

(h) Reports are exempt from the filing submission requirements and described in Sections R590-220-6(4)(c), (d), and (f).

(i) Underline and Strikethrough Version. A filing submitted for a correction, modification, or replacement of existing language shall have an underline and strikethrough version of the form included with the corrected, modified, or replacement form on the Form Schedule tab.

(5) Refer to each applicable section of this rule for additional procedures on how to submit forms, rates, and reports.

(6) All filings must be submitted in SERFF correctly utilizing the NAIC Uniform Life, Accident and Health, Annuity, and Credit Product Coding Matrix.

**R590-220-7. Procedures for Form Filings.**

(1) Forms in General.

(a) Forms are File and Use filings.

(b) Each form must be identified by a unique form number. The form number may not be variable.

(c) A form must be in final form. A draft may not be submitted.

(d) Blank spaces within the forms must be completed in John Doe fashion to accurately represent the intended market, purpose, and use.

(2) Application Filing.

(a) Each application or enrollment form may be submitted as a separate filing or may be filed with its related policy or certificate filing.

(b) If an application has been previously filed or is filed separately, an informational copy of the application must be included with the policy or certificate filing. Include the Utah Filed Date or SERFF tracking number for the application in the Filing Description.

(3) Policy Filing.

(a) Each type of insurance must be filed separately.

(b) A policy filing consists of one policy form, including its related forms, such as the application, outline of coverage, certificate, rider, endorsement, and actuarial memorandum.

(c) Only one policy filing for a single type of insurance may be filed, except as stated in Subsection R590-220-7(3)(d).

(d) A Medicare supplement filing may include more than one policy filing but each filing is limited to only one of each of the Medicare supplement plans A through N.

(4) Rider or Endorsement Only Filing.

(a) Related riders or endorsements may be filed together.

(b) A single rider or endorsement that affects multiple forms may be filed, if the Filing Description references all affected forms.

(c) The filing must include:

(i) a listing of all base policy form numbers, title and Utah Filed Dates or SERFF tracking numbers; and

(ii) a description of how each filed rider or endorsement affects the base policy.

(d) Unrelated riders or endorsements may not be filed together.

(5) Outline of Coverage. If an outline of coverage is required to be issued with a policy, rider, or an endorsement, the outline of coverage must be filed when the policy, rider or endorsement is filed.

**R590-220-8. Additional Procedures for Individual Accident and Health Market Filings.**

(1) A filer submitting an individual accident and health filing is advised to review:

(a) Title 31A, Chapter 8, Health Maintenance Organizations and Limited Health Plans;

(b) Title 31A, Chapter 22, Part 6, Accident and Health Insurance;

(c) Rules R590-76, R590-85, R590-122, R590-126, R590-131, R590-192, R590-203, R590-215, and R590-218; and

(d) for health benefit plan submissions, additionally review:

(i) Title 31A, Chapter 30, Individual, Small Employer, and Group Health Insurance Act; and


(2) Rate and rate documentation filings.

(a) Rates and rate documentation submitted with a new form filing are a File and Use filing.

(b) A rate revision filing is a File for Acceptance filing.

(3) An individual accident and health policy, rider, or endorsement affecting benefits shall be accompanied by a rate filing with an actuarial memorandum signed by a qualified actuary.

(a) A rate filing need not be submitted if the filing does not require a change in premiums, however the reason why there is not a change in premium must be explained in the Filing Description.

(b) Rates must be filed in accordance with the requirements of Section 31A-22-602, Rules R590-85, and R590-220.

(c) This subsection does not apply to a rate filing for a health benefit plan. A filer submitting a rate filing for a health benefit plan should review R590-220-10.

(4) A filer submitting a long term care filing, including an endorsement or rider attached to a life insurance policy, is advised to review Title 31A, Chapter 22, Part 14, Long Term Care Insurance Standards, Rule R590-148, and Sections R590-220-12 and 13.

(5) A filer submitting a Medicare supplement filing is advised to review Section 31A-22-620, Rule R590-146, and Section R590-220-11.

**R590-220-9. Additional Procedures for Group Market Form Filings.**

(1) A filer submitting a group accident and health filing is advised to review:

(a) Title 31A, Chapter 8, Health Maintenance Organizations and Limited Health Plans;

(b) Title 31A, Chapter 22, Parts 6 and 7;

(c) Title 31A, Chapter 30, Individual, Small Employer, and Group Health Insurance Act; and


(2) Any application or enrollment form must be submitted as a separate filing or may be filed with related policy or certificate filing.

(3) Only one policy filing for a single type of insurance may be filed, except as stated in Subsection R590-220-7(3)(d).

(4) A Medicare supplement filing may include more than one policy filing but each filing is limited to only one of each of the Medicare supplement plans A through N.

(5) Outline of Coverage. If an outline of coverage is required to be issued with a policy, rider, or an endorsement, the outline of coverage must be filed when the policy, rider or endorsement is filed.

(6) A Medicare supplement filing may include more than one policy filing but each filing is limited to only one of each of the Medicare supplement plans A through N.

(7) Outline of Coverage. If an outline of coverage is required to be issued with a policy, rider, or an endorsement, the outline of coverage must be filed when the policy, rider or endorsement is filed.
261, R590-266, R590-271 and Section R590-220-10.  
(2) A filer must determine if the group is an allowable group. An allowable group must meet the parameters of an eligible group or a discretionary group. All groups, except a group formed under a Taft Hartley trust in accordance with Section 302(c)(5) of the Federal Labor Management Relations Act, must be formed and maintained for purposes other than obtaining insurance.  
(a) Eligible Group.  
(i) A filing for an eligible group must include a signed and fully completed Utah Accident and Health Insurance Group Questionnaire.  
(A) A questionnaire must be completed for each eligible group under Sections 31A-22-503 through 507, and Subsection 31A-22-701(2).  
(B) When a filing applies to multiple employee-employer groups under Section 31A-22-502, only one questionnaire is required to be completed.  
(ii) A filing for an eligible Bona Fide Employer Association must include a signed and fully completed Utah Bona Fide Employer Association Group Questionnaire.  
(b) Discretionary Group. If the group is not an eligible group, then specific discretionary group authorization must be obtained prior to filing.  
(i) To obtain discretionary group authorization a Utah Accident and Health Insurance Request for Discretionary Group Authorization must be submitted and include all required information.  
(ii) Evidence or proof of the following items are some factors considered in determining acceptability of a discretionary group:  
(A) the existence of a verifiable group;  
(B) that granting permission is not contrary to public policy;  
(C) the proposed group would be actuarially sound;  
(D) the group would result in economies of acquisition and administration which justify a group rate; and  
(E) the group would not present hazards of adverse selection.  
(iii) A discretionary group filing that does not provide authorization documentation will be rejected.  
(iv) A change to an authorized discretionary group, such as change of name, trustee or domicile state, must be submitted to the department within 30 days of the change.  
(v) Adding additional types of insurance products to be offered, requires that the discretionary group be reauthorized. The discretionary group authorization will specify the types of products that a discretionary group may offer.  
(vi) The commissioner may periodically re-evaluate the group's authorization.  
(vii) A filer may not submit a rate or form filing prior to receiving discretionary group authorization. If a rate or form filing is submitted without discretionary group authorization, the filing will be rejected.  
(3) A filer submitting a long-term care filing, including a long-term care endorsement or rider attached to a life insurance policy, is advised to review Title 31A, Chapter 22, Part 14, Long Term Care Insurance Standards, Rule R590-148, and Sections R590-220-12 and 13.  
(4) A filer submitting a Medicare supplement filing is advised to review Section 31A-22-620, Rule R590-146, and Section R590-220-11.  

R590-220-10. Additional Procedures for Individual, Small Employer, and Group Health Benefit Plan Filing.  
This section contains instructions for health benefit plan filings subject to Title 31A, Chapter 30, Individual, Small Employer, and Group Health Insurance Act.  
(1) Form Filing.  
(a) A health benefit plan form filing must include in the Filing Description the SERFF tracking number for the form's applicable rate manual.  
(b) Grandfathered and transitional plans must be filed separate from 2014 PPACA compliant health benefit plans.  
(c) Provide documentation for the department's receipt of the form filing's corresponding rate filing.  
(2) Rate Manual Filing for non-2014 PPACA Compliant Health Benefit Plans.  
(a) A rate manual that does not request a change in rating methodology is a File Before Use filing.  
(b) A change in rating methodology filing is a File for Approval filing.  
(c) A new and revised rate manual must:  
(i) include an actuarial certification signed by a qualified actuary;  
(ii) be filed 30 days prior to use;  
(iii) list the case characteristics and rate factors to be used;  
(iv) be applied in the same manner for all health benefit plans in a class;  
(v) contain specific area factors applicable in Utah;  
(vi) include the method of calculating the risk load, including the method used to determine any experience factors;  
(vii) include how the overall rate is reviewed for compliance with the rate restrictions;  
(viii) include detailed description of all classes of business, as provided in Section 31A-30-105;  
(ix) fully complete the Company Rate Information on the Rate/Rule Schedule tab; and  
(x) comply with all information required by Section R590-167-6.  
(3) Rate Filing for 2014 PPACA Compliant Health Benefit Plans.  
(a) Rate filings shall be filed in accordance with the department's annual Bulletin to insurance carriers.  
(b) Quarterly changes to a rate filing shall be filed in accordance with Bulletin 2015-3.  
(c) Fully complete the Company Rate Information on the Rate/Rule Schedule tab.  
(4) Actuarial Certification Report.  
(a) All individual and small employer licensees who maintain a non-2014 PPACA compliant health benefit plan must file an actuarial certification as described in Sections 31A-30-106, 31A-30-106.1, and Subsection R590-167-11(1)(a).  
(b) The report is due April 1 each year.  
(c) Each report must be filed separately and be properly identified.  
(d) Except as provided in R590-220-10(4)(d)(ii), a health benefit plan report must be filed using a type of insurance of "H161" or "H16G," and a filing type of "Report."  
(ii) A Health Maintenance Organization must use "H0rg02I" or "H0rg02G" as the type of insurance and the filing type of "Report."  

A filer submitting Medicare supplement filings is advised to review Section 31A-22-620 and Rule R590-146.  
(1) A Medicare supplement form filing that affects rates must be filed with all required rating documentation.  
(2)(a) A licensee must file its Medicare Supplement Buyers Guide.  
(b) If previously filed, indicate the Utah Filed Date or SERFF tracking number in the filing description.  
(3) Rates.  
(a) Rates and rate documentation submitted with a new form filing are a File and Use filing.  
(b) A rate revision filing is a File for Acceptance filing.  
(c) Medicare supplement rates must comply with Section
31A-22-602, and Rules R590-146 and R590-85.

(d) A licensee shall not use or change premium rates for a Medicare supplement policy or certificate unless the rates, rating schedule and supporting documentation have been filed.

(e) A rate revision request may not be used to satisfy the annual filing requirements of Subsection R590-146-14.C.

(4) Annual Medicare Supplement Reports.

(a) Reports are due May 31 each year.
(b) Report of Multiple Policies.

(i) As required by Section R590-146-22, an issuer of Medicare supplement policies shall annually submit a report of multiple policies the licensee has issued to a single insured.
(ii) The report is required each year listing each insured with multiple policies or must state “NO MULTIPLE POLICIES WERE ISSUED.”

(c) Annual Filing of Rates and Supporting Documentation.

(i) An issuer of Medicare supplement policies and certificates shall file annually its rates, rating schedule and supporting documentation, including ratios of incurred losses to earned premiums by policy duration, in accordance with Subsection R590-146-14.C.
(ii) The NAIC Medicare Supplement Insurance Model Regulations Manual details what should be included in the annual rate filing.
(iii) Annual reports submitted with a request or any type of reference to a rate revision will be rejected.

(d) Refund Calculation and Benchmark Ratio. An issuer shall file the Medicare Supplement Refund Calculation Form and Reporting Form for the Calculation of Benchmark Ratio Since Inception for Group Policies reports according to Subsection R590-146-14.B.

(e) Reports for Pre-Standardized Medicare supplement benefit plans and 1990 Standardized Medicare supplement benefit plans must be submitted together as one filing using a type of insurance of “MS06,” and a filing type of “Report.”

(f) Reports for 2010 Standardized Medicare supplement benefit plans must be submitted together as one filing with SERFF using a type of insurance of “MS09,” and a filing type of “Report.”
(g) All Medicare supplement reports are not submitted together as one filing, the filing is considered incomplete and will be rejected.

R590-220-12. Additional Procedures for Combination Policies or Endorsements and Riders Providing Life and Accident and Health Benefits.

A filer submitting a health and life combination policy or a health endorsement or rider to a life policy is advised to review Rule R590-226.

(1) A combination filing is a policy, rider, or endorsement, which creates a product that provides both life and accident and health insurance benefits.
(a) The two types of acceptable combination filings are:
(i) an endorsement or rider; or
(ii) an integrated policy.
(b) Combination filings take considerable time to process, and will be processed by both the Health Section and the Life Section of the Health and Life Insurance Division.

(2) A combination filing must be submitted separately to both the Health Section and Life Section of the Health and Life Insurance Division.

(a) For an integrated policy, the filing must be submitted to the appropriate division based on benefits provided in the base policy.
(b) For an endorsement or rider, the filing must be submitted to the appropriate division based on benefits provided in the endorsement or rider.

(4) The Filing Description must identify the filing as having a combination of insurance types, such as:

(a) whole life policy with a long-term care benefit rider; or
(b) major medical health policy that includes a life insurance benefit.


A filer submitting long-term care product filings is advised to review Title 31A, Chapter 22, Part 14, Long Term Care Insurance Standards and Rule R590-148.

(1) A long-term care form filing that affects rates must be filed with all required rating documentation.

2) Rates.

(a) Rates and rate documentation submitted with a new form filing are a File and Use filing.
(b) A rate revision filing is a File for Acceptance filing.
(c) Long-term care rates must comply with Rules R590-148 and R590-85.

(d) A licensee shall not use or change premium rates for a long-term care policy or certificate unless the rates, rating schedule and supporting documentation have been filed.

(3) Annual Long-term Care Reports.

(a) All four long-term care reports required by Section R590-148-25 must be submitted together as one filing:
(i) Replacement and Lapse Reporting Form;
(ii) Claims Denial Reporting Form;
(iii) Rescission Reporting Form; and
(iv) Suitability Report Form.

(b) If all reports are not submitted as one filing, the filing is considered incomplete and will be rejected.
(c) If there is no information to report, the reporting form must state "NONE."

(d) Reports are due June 30 each year.
(e) All long term care reports must be electronically filed using a type of insurance of "LTC06," and a filing type of "Report."


(1) Criteria for adding or terminating participating providers must be submitted electronically using a type of insurance of "H21" and a filing type of "Report."

(2) The Filing Description must state "Preferred Provider Agreement," as required by Subsection 31A-22-617.1(1)(c).


Binder filings for 2014 PPACA compliant health benefit plans and certified stand-alone dental plans shall be in accordance with the department's annual Bulletin to insurance carriers.


(1) Except as provided in R590-167-12, the commissioner shall maintain as a protected record the records submitted under Sections 31A-30-106 and 31A-30-106.1.

(2) In accordance with Section 63G-2-305, the only information the commissioner may classify as protected is:

(a) information deemed to be a trade secret. Trade secret means information, including a formula, pattern, compilation, program, device, method, technique, or process, that:
(i) derives independent economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by, other persons who can obtain economic value from its disclosure or use; and
(ii) is the subject of efforts that are reasonable under the circumstances to maintain its secrecy; or

(b) commercial information and non-individual financial information obtained from a person if:
(i) disclosure of the information could reasonably be expected to result in unfair competitive injury to the person...
submitting the information or would impair the ability of the commissioner to obtain necessary information in the future; and
(ii) the person submitting the information has a greater interest in prohibiting access than the public in obtaining access.

(3) The person submitting the information under Subsection (2)(a) or (b) and claiming that such is or should be protected shall provide the commissioner with the information in Section 63G-2-309(1)(a)(i).

(a) The person shall request which specific document the filer believes qualifies under Subsections 63G-2-305(1) or (2) when the filing is submitted; and
(b) the request shall include a written statement of reasons supporting the request that the information should be classified as protected.

(4) Once the filing has been received, the commissioner will review the documents the filer has requested to be classified as protected to determine if the request meets the requirements of Subsections 63G-2-305(1) or (2).

(a) If all the information in the document meets the requirements for being classified as protected and the required statement is included, the document will be classified as protected and the information will not be available to the public.
(b) If all the information in the document does not meet the requirements for being classified as protected, the commissioner will notify the filer of the denial, the reasons for the denial, and the filer's right to appeal the denial. The filer has 30 days to appeal the denial as allowed by Section 63G-2-401.
(c) Despite the denial of classifying the information as protected, the commissioner shall treat the information as if it had been classified as protected until:
   (A) the 30 day time limit for an appeal to the commissioner has expired; or
   (B) the filer has exhausted all appeals available under Title 63G, Chapter 2, Part 4 and the document has been found to be a public document.

(ii) During the 30 day time limit to appeal or the appeal process, the filer may withdraw:
   (A) the filing; or
   (B) the request for designation as protected.

(d) If the filer combines in a document, information it wishes to be classified as protected with information that is public, the document will be classified as public.

R590-220-17. Responses.
(1) Response to a Filing Objection Letter. When responding to a Filing Objection Letter, a filer must:
   a) provide an explanation identifying all changes made;
   b) include an underline and strikeout version for each revised document;
   c) a final version of revised documents that incorporates all changes; and
   d) attach the documents in Subsections R590-220-17(1)(b) and (c) to the appropriate Form Schedule or Rate/Rule Schedule tabs.

(2) Response to an Order to Prohibit Use.
   (a) An Order to Prohibit Use becomes final 15 days after the date of the Order.
   (b) Use of the filing must be discontinued no later than the date specified in the Order.
   (c) To contest an Order to Prohibit Use, the commissioner must receive by mail or electronic mail a written request for a hearing not later than 15 days after the date of the Order.
   (d) A new filing is required if the licensee chooses to make the requested changes addressed in the Filing Objection Letter. The new filing must reference the previously prohibited filing.

(3) Response to a Filing Rejection. A Filing Rejection is not considered filed with the department. A filer may choose to submit as a new filing. The new filing must reference the previously rejected filing.

A person found to be in violation of this rule shall be subject to penalties as provided under Section 31A-2-308.

If any provision of this rule or its application to any person or situation is held to be invalid, that invalidity shall not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this end the provisions of this rule are declared to be severable.

KEY: health insurance filings
September 23, 2015 31A-2-201
Notice of Continuation February 24, 2014 31A-2-201.1
31A-2-202
31A-22-605
31A-22-620
31A-30-106
R590-238-4. Annual Reporting Requirements.
(1) A captive insurance company authorized in this state shall file an annual report of its financial condition with the commissioner as required by Section 31A-37-501. The report shall be verified by oath of one of its executive officers and the captive manager and shall be prepared using generally accepted accounting principles ("GAAP"). The annual report shall be filed electronically consistent with directions from the commissioner.

(2) A captive insurance company shall observe the requirements of Section 31A-4-113 when it files an annual report of its financial condition. In addition, an industrial insured group shall observe the requirements of Section 31A-4-113.5 when it files an annual report.

(3) All captive insurance companies are to use the "Captive Insurance Company Annual Statement Form" except Risk Retention Group (RRG) insurers and special purpose financial captives which shall use the NAIC's Annual and Quarterly Statements.

(4) The Captive Insurance Company Annual Statement shall include a statement of a qualified Actuary titled "Statement of Actuarial Opinion," setting forth his or her opinion relating to loss and loss adjustment expense reserves.

R590-238-5. Risk Limitation.
(1) The commissioner may limit the net amount of risk a captive insurance company retains for a single risk after considering the impact of the retention on the captive insurance company's capital and surplus.

(2) The commissioner may also prescribe and demand additional capital and surplus of any captive insurance company if he determines that the captive insurance company is not adequately capitalized for the type, volume and nature of the risk that is being covered by the captive insurance company.

R590-238-6. Annual Audit.
(1) All companies shall have an annual audit by an independent certified public accountant, approved by the commissioner, and shall file such audited financial report with the commissioner on or before June 30 for the preceding year. Financial statements furnished under this section shall be prepared in accordance with generally accepted auditing standards as determined by the American Institute of Certified Public Accountants ("AICPA").

(2) The annual audit report shall be considered part of the company's annual report of financial condition except with respect to the date by which it must be filed with the commissioner.

(3) The annual audit shall consist of the following:

(a) Opinion of Independent Certified Public Accountant
   (i) Financial statements furnished pursuant to this section shall be examined by independent certified public accountants in accordance with generally accepted auditing standards as determined by the AICPA.
   (ii) The opinion of the independent certified public accountant shall cover all years presented.

(b) Report of Evaluation of Internal Controls
   (i) This report shall include an evaluation of the internal controls of the company relating to the methods and procedures used in the securing of assets and the reliability of the financial records, including but not limited to, controls as the system of authorization and approval and the separation of duties.
   (ii) The review shall be conducted in accordance with generally accepted auditing standards and the report shall be filed with the commissioner.

(c) Accountant's Letter
   The accountant shall furnish the company, for inclusion in the filing of the audited annual report, a letter stating:
   (i) that he is independent with respect to the company and conforms to the standards of his profession as contained in the Code of Professional Ethics and pronouncements of the AICPA and pronouncements of the Financial Accounting Standards Board.
   (ii) the general background and experience of the staff engaged in the audit, including their experience in auditing captive or other insurance companies;
   (iii) that the accountant understands that the audited annual report and his opinions thereon will be filed in compliance with this rule.
   (iv) that the accountant consents to the requirements of R590-238-10;
   (v) that the accountant consents and agrees to make the work papers as defined in R590-238-3(3) available for review by the commissioner, his designee or his appointed agent; and
   (vi) that the accountant is properly licensed by a state having a state licensing authority.

(d) Financial Statements
   (i) The financial statements required shall be as follows:
      (A) balance sheet;
      (B) statement of gain or loss from operations;
      (C) statement of changes in financial position;
      (D) statement of cash flow;
      (E) statement of changes in capital paid up, gross paid in and contributed surplus and unassigned funds (surplus); and
      (F) notes to financial statements.
(ii) The notes to financial statements shall be those required by GAAP and shall include:
(A) a reconciliation of differences, if any, between the audited financial report and the statement or form filed with the commissioner;
(B) a summary of ownership and relationship of the company and all affiliated corporations or companies insured by the captive; and
(C) a narrative explanation of all material transactions with the company. For purposes of this provision, no transaction shall be deemed material unless it involves 3% or more of a company's admitted assets as of the December 31 next preceding.

(e) Certification of Loss Reserves and Loss Expense Reserves of the company's opinion actuary
(i) The annual audit shall include an actuarial opinion as to the reasonableness of the company's loss reserves and loss expense reserves, unless waived by the commissioner.
(ii) The individual who certifies as to the reasonableness of reserves shall be approved by the Commissioner and shall be a Fellow or Associate of the Casualty Actuarial Society and a member in good standing of the American Academy of Actuaries, for property and casualty companies or a Fellow or Associate of the Society of Actuaries and a member in good standing of the American Academy of Actuaries for life and health companies.

(4) Certification under Subsection R590-238-6(3)(e) shall be in such form as the commissioner deems appropriate.

(1) A certified public accountant that is retained to conduct the independent annual audit may only be appointed from the list of approved certified public accounting firms or individual certified public accountants maintained by the commissioner.
(2) A company that terminates the appointment of an independent certified public accountant retained to conduct the annual audit required in this rule shall report the name and address of the certified public accountant in writing to the commissioner within ninety days after the appointment is terminated and shall within the same period report the name and address of the certified public accountant that is subsequently retained.

A company shall require its certified public accountant to immediately notify an officer and all members of the board of directors of the company in writing of any determination by the independent certified public accountant that the company has materially misstated its financial condition in its report to the commissioner. The company shall furnish such notification to the commissioner within five working days of receipt thereof.

(1) Whenever the commissioner deems that the financial condition of a company warrants additional security, the commissioner may require the company to deposit, in trust for the company, cash, securities approved by the commissioner, or an irrevocable letter of credit issued by a bank chartered by the State of Utah or a member bank of the Federal Reserve System with the commissioner.
(2) The commissioner shall return the deposit or letter of credit of a company if the company ceases to do any business only after being satisfied that all obligations of the company have been discharged.
(3) A company may receive interest or dividends from the deposit or exchange the deposits for others of equal value with the approval of the commissioner.

(1) Each company shall require its independent certified public accountant to make all work papers prepared in the conduct of the audit of the company available for review by the commissioner or his appointed agent. The company shall require that the accountant retain the audit work papers for a period of not less than seven years after the period reported upon.
(2) The review by the commissioner shall be considered an official investigation by the commissioner and all working papers obtained during the course of such investigation shall be confidential business papers and shall be classified as business confidential protected records. The company shall require that the independent certified public accountant provide photocopies of any of the working papers that the department considers relevant. The department may retain any photocopies of working papers.

R590-238-11. Documentation Required to be Held in Utah by Licensed Captives.
(1) All companies licensed by the commissioner as a captive insurance company, shall maintain and make ready for inspection and examination by the commissioner, or the commissioner's agent, any and all documents pertaining to the formation, operation, management, finances, insurance, and reinsurance of each company.
(2) Original documents may be kept in the offices of the company's captive manager, the company's parent, or the company itself. Accurate and complete copies shall be held in an office located in Utah that is designated by the company and approved by the commissioner.

R590-238-12. Reinsurance.
(1) Any company authorized to do business in this state may take credit for reserves on risks ceded to a reinsurer subject to the following limitations:
(a) No credit shall be allowed for reinsurance where the reinsurance contract does not result in the transfer of the risk or liability to the reinsurer.
(b) No credit shall be allowed, as an asset or a deduction from liability, to any ceding insurer for reinsurance unless the reinsurance is payable by the assuming insurer on the basis of the liability of the ceding insurer under the contract reinsured without diminution because of the insolvency of the ceding insurer.
(2) Reinsurance under this section shall be effected through a written agreement of reinsurance setting forth the terms, provisions and conditions governing such reinsurance.
(3) The commissioner, in his discretion, may require that complete copies of all reinsurance treaties and contracts be filed and approved by him.

No person shall act, in or from this state, as a captive insurance manager, broker, agent, or salesperson, or reinsurance intermediary for captive business without the authorization of the commissioner. Application for such authorization must be on a form prescribed by the commissioner.

(1) Every company shall report any change in its executive officers or directors to the commissioner within thirty days after a change is made, including, in its report, a biographical affidavit of any new executive officer or director.
(2) No director, officer, or employee of a company shall, except on behalf of the company, accept, or be the beneficiary of, any fee, brokerage, gift, or other emolument because of any investment, loan, deposit, purchase, sale, payment or exchange made by or for the company. Such person may receive
reasonable compensation for necessary services rendered to the company in his or her usual private, professional or business capacity.

(3) Any profit or gain received by or on behalf of any person in violation of this section shall inure to and be recoverable by the company.

(1) Each company licensed in Utah is required to adopt a conflict of interest statement for officers, directors and key employees. The statement shall disclose that the individual has no outside commitments, personal or otherwise, that would divert him from his duty to further the interests of the company he represents but this shall not preclude a person from being a director or officer in more than one insurance company.

(2) Each officer, director, and key employee shall file a yearly disclosure with the board of directors.

R590-238-16. Acquisition of Control of or Merger with Domestic Company.
The acquisition of control of or merger of a domestic captive insurance company shall be regulated pursuant to Section 31A-16-103, notwithstanding the Commissioner may waive or modify the requirements for public notice and hearing when the Commissioner concludes the public hearing is not necessary due to limited public interest in the change of control.

R590-238-17. Suspension or Revocation.
(1) The commissioner may by order suspend or revoke the license of a company or place the same on probation on the following grounds:
(a) the company has not commenced business according to its plan of operation within two years of being licensed;
(b) the company has ceased to carry on insurance business in or from within Utah;
(c) at the request of the company; or
(d) any reason provided in Section 31A-37-505.

(2) Before the commissioner takes any action set forth under R590-238-17(1) the commissioner shall give the company notice in writing of the grounds on which the commissioner proposes to act, and shall afford the company a hearing as to such proposed action in accordance with Title 63G, Chapter 4, Utah Administrative Procedures Act.

(1) Any material change in a company's business plan that was filed with the commissioner at the time of initial application and any subsequent amendment of the plan requires prior approval of the commissioner.

(2) Any change in any other information filed with the initial application must be filed with the commissioner within sixty days after the change, but does not require prior approval.

(3) The company shall immediately notify the commissioner upon making changes in board members or officers of the company.

(1) Any person that wants to form a captive insurance company shall make application to the commissioner for authority to conduct a captive insurance company using the form, "Application to Form A Captive Insurance Company."

(2) One complete copy of the application including forms, attachments, exhibits and all other papers and documents filed as a part thereof, shall be filed electronically with the commissioner through the captive.utah.gov website. Accompanying payments may be filed by personal delivery or mail addressed to: Office of the Commissioner, Utah Insurance Department, State Office Building, Room 3110, Salt Lake City, Utah 84114-6901, Attention: Captive Insurance Administrator, or call and pay by credit card.

(3) The application shall be signed in the manner prescribed in the application. If the signature of any person is affixed pursuant to a power of attorney or other similar authority, a copy of such power of attorney or other authority shall also be filed with the application.

(4) A company must include with its application, a feasibility study demonstrating the feasibility of the business plan of the company. The department may test the feasibility of the study by examining the company's corporate records, including: charter; bylaws and minute books; verification of capital and surplus; verification of principal place of business; determination of assets and liabilities; and other factors as the commissioner deems necessary.

(1) An applicant for a certificate of authority under the captive insurance code shall pay a nonrefundable fee established in the department's fee rule, R590-102-8 for examining, investigating, and processing its initial application for license to the commissioner at the time the application is filed.

(2) In addition, each company that is licensed by the commissioner shall pay a license fee, without proration, for the initial year of registration and a renewal fee for each succeeding year in the amount established in the department's fee rule, R590-102-8.

(3) Each company shall pay an annual nonrefundable e-commerce (internet technology services) fee each year in the amount established in the department's fee rule, R590-102-18(1)(b) to the commissioner.

(4) Each captive insurance company shall pay a nonrefundable fee in the amount established in the department's fee rule, R590-102 for photocopies of documents to the commissioner.

(1) The following forms are to be used for any applicant applying for a certificate of authority for a new captive insurance company and may be obtained from the department's captive administrator at (801) 537-9174 or (801) 537-9047:
(a) "Application to Form A Captive Insurance Company;"
(b) "Biographical Affidavit For Captive Insurance Company;"
(c) "Utah Department of Insurance Reinsurance Exhibits;"
(e) "Utah Approved Irrevocable Letter of Credit;"
(f) "Statement of Economic Benefit to the State of Utah;" and
(g) "Appointment Of The Insurance Commissioner For The State Of Utah As Attorney To Accept Service of Process."

(2) The following forms are to be used when applying to become an Approved captive insurance company provider and are available on the department's captive website:
(a) "Application for Placement on Approved Captive Insurer Management Firm List;"
(b) "Application To Certify Loss And Expense For Captive Insurance Companies Captive Actuary Application;" and
(c) "Application For Authorization As An Independent Certified Public Accountant for Captive Insurance Companies;"

(3) All captive insurance companies, except those noted in R590-238-4(2), are to use the "Captive Insurance Company Annual Statement Form."

(4) A company shall file a "Statement of Economic Benefit to the State of Utah" form with its initial application and for each of the 12 months ending December 31, of each applicable year.

(5) The forms indicated in Sections (2), (3), and (4) are available on the department's captive website.

**R590-238-22. Severability.**

If any provision of this rule or its application to any person or circumstance is, for any reason, held to be invalid, the remainder of this rule and its application to other persons and circumstances are not affected.

**KEY: captive insurance**

<table>
<thead>
<tr>
<th>Date</th>
<th>Document</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 25, 2015</td>
<td>31A-2-201</td>
</tr>
<tr>
<td>Notice of Continuation May 2, 2012</td>
<td>31A-37-106</td>
</tr>
</tbody>
</table>
R590. Insurance, Administration.
R590-258. Email Address Requirement.

R590-258-1. Authority.
This rule is promulgated pursuant to Subsection 31A-2-201(3), which authorizes the commissioner to adopt rules to implement the provisions of Title 31A, Section 31A-23a-412 requires licensees to provide the department with current contact information; and Subsection 46-4-501(1), which authorizes state governmental agencies to make rules relating to electronic transactions and records.

R590-258-2. Purpose and Scope.
(1) The purpose of this rule is to require a licensed or registered person to have a current valid email address on file with the commissioner in order to:
   (a) improve the accuracy, reliability, and promptness of communications between the department and those persons to whom the rule applies;
   (b) reduce mailing expense;
   (c) promote paperless interaction with a licensed or registered person; and
   (d) support the Utah Health Exchange.
(2) Scope. This rule applies to an individual, agency, provider, insurer, and other organization licensed or registered by the commissioner to do business in Utah.

R590-258-3. Requirement to Submit and Maintain a Valid Email Address.
(1) A person to whom this rule applies shall submit to, and maintain with, the commissioner a valid business email address where the person can receive from the department, communication which includes, but is not limited to:
   (a) a general notification;
   (b) a license renewal notice;
   (c) a billing invoice;
   (d) a consumer complaint;
   (e) a request for information; or
   (f) other correspondence.
(2) A person to whom this rule applies must confirm that the spam filter for the email address required in Subsection (1) above will accept email correspondence from the department.
(3) Correspondence sent by the department to the email address required in Subsection (1) above shall be considered received by the person.
(4) A change of email address shall be submitted electronically at no cost to the licensed or registered person:
   (a) an individual or agency licensee shall submit the change at http://www.sircon.com/utah or http://www.nipr.com/; and
   (b) a licensed or registered person, other than an individual or agency licensee shall, submit the change at http://clr.utah.gov/.

R590-258-4. Penalties.
A person found to be in violation of this rule shall be subject to penalties as provided under Section 31A-2-308.

R590-258-5. Enforcement Date.
The commissioner will begin enforcing this rule 45 days from the rule's effective date.

If any provision of this rule or its application to any person or situation is held to be invalid, that invalidity shall not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this end the provisions of this rule are declared to be severable.

KEY: insurance, email address requirement
R590. Insurance, Administration.
R590-269. Individual Open Enrollment Period.
R590-269-1. Authority.
This rule is promulgated pursuant to Subsection 31A-30-117(1)(c) wherein the commissioner is directed to adopt a rule to establish one statewide open enrollment period for the individual insurance market that is not part of the Federally Facilitated Marketplace.

R590-269-2. Purpose and Scope.
(1) The purpose of this rule is to establish an open enrollment period for a carrier that offers an individual health benefit plan outside the Federally Facilitated Marketplace.
(2) This rule applies to a carrier that offers an individual health benefit plan outside the Federally Facilitated Marketplace with an effective date on or after January 1, 2014.

R590-269-3. Definitions.
In addition to the definitions in Sections 31A-1-301 and 31A-30-103, the following definitions apply for the purpose of this rule.
(1) "Federally Facilitated Marketplace" means an exchange set up by the federal government to facilitate the purchase of individual health insurance in accordance with the Patient Protection and Affordability Care Act (PPACA).
(2) "Qualifying life event" means an event that triggers a special enrollment period because an individual or dependent:
   (a) loses minimum essential coverage;
   (b) gains a dependent or becomes a dependent through marriage, birth, adoption or placement for adoption;
   (c) enrollment or non-enrollment is unintentional, inadvertent, or erroneous and is the result of the error, misrepresentation, or inaction of an officer, employee or agent of an exchange or the United States Department of Health and Human Services, or its instrumentalities as evaluated and determined by an exchange;
   (d) adequately demonstrates to the individual carrier that the health benefit plan in which he or she is previously enrolled substantially violated a material provision of its contract in relation to the enrollee;
   (e) is newly ineligible for advance payment of premium tax credits; or
   (f) permanently moves into a new service area.
(2)(a) "Loss of minimum essential coverage" means those circumstances described in 26 CFR 54.9801-6(a)(3)(i) through (iii).
(b) Loss of minimum essential coverage does not include termination or loss due to:
   (i) failure to pay premiums on a timely basis, including COBRA premiums prior to expiration of COBRA coverage; or
   (ii) situations allowing for a rescission as specified in 45 CFR 147.128.

R590-269-4. Open and Special Enrollment Periods.
(1)(a) The open enrollment period for an individual health benefit plan outside the Federally Facilitated Marketplace will coincide with the open enrollment period for the Federally Facilitated Marketplace.
(b) Open enrollment period coverage begins on:
   (i) January 1 for individuals who enroll on or before December 15;
   (ii) the first day of the following month, for individuals who enroll between the first and the fifteenth of the month; and
   (iii) the first day of the second following month for individuals who enroll between the sixteenth and the last day of the month.
(2)(a) An individual carrier shall offer to an individual experiencing a qualifying life event, a special enrollment period for at least 60 days.
R592. Insurance, Title and Escrow Commission.
R592-1. Title Insurance Licensing.
R592-1-1. Authority.
This rule is promulgated pursuant to Subsections 31A-2-404(2)(a)(ii) and (b), which direct the Title and Escrow Commission to make rules pertaining to the licensing of a title licensee and require the Title and Escrow Commission's concurrence in the issuance and renewal of title licensee licenses.

R592-1-2. Purpose and Scope.
(1) The purpose of this rule is:
   (a) to establish rules for the licensing of a title licensee; and
   (b) to concur in the issuance and renewal of a title license in accordance with Section 31A-2-404(2)(b).
(2) This rule applies to all title licensees and applicants for a title insurance license or renewal of a title insurance license.

R592-1-3. Definitions.
"Title licensee" has the same meaning as found in Section 31A-2-402(3).

R592-1-4. Licensing.
The Commission hereby grants its preliminary concurrence to the issuance or renewal of title insurance licenses issued by the commissioner, subject to final concurrence as specified in Section 5, to an applicant that:
(1) complies with Sections 31A-23a-104, 31A-23a-105, 31A-23a-106, 31A-23a-107, 31A-23a-108, and 31A-23a-204; and
(2) complies with Section 31A-23a-202 as an applicant for a renewal of a license; and
(3) meets all other requirements for the issuance of a license.

R592-1-5. Commission Concurrence with License Issuance or Renewal.
(1) The commissioner will report to the Title and Escrow Commission, at an interval and in a format acceptable to the commissioner and the Commission, the names of title licensee applicants or licensees:
   (a) who were issued an initial license; and
   (b) who were issued a renewal license.
(2) At a meeting of the Commission, the Commission shall give final concurrence or shall not concur with the licensing action of the commissioner.
(3) If the Commission votes to not concur with a licensing action of the commissioner for a licensee, the commissioner shall commence an administrative proceeding under the Utah Administrative Procedures Act to revoke, suspend, limit, or place on probation that license.

If any section, term, or provision of this rule shall be adjudged invalid for any reason, such judgment shall not affect, impair or invalidate any other section, term, or provision of this rule and the remaining sections, terms, and provisions shall be and remain in full force.

R592-1-7. Enforcement Date.
The commissioner will begin enforcing this rule upon the rule's effective date.

KEY: title insurance
September 30, 2005 31A-2-402
Notice of Continuation September 4, 2015
R592-2-1. Authority.
This rule is promulgated pursuant to Subsections 31A-2-404(2)(e) and (h), to provide the process for conducting or delegating a title administrative hearing and imposing a penalty for a violation of statute or rule.

R592-2-2. Purpose and Scope.
(1) The purposes of this rule are:
(a) to establish procedures for the commission;
(b) to establish procedures for the commission, and the following:
(1) to delegate to the commissioner's administrative law judge the conduct of an administrative hearing to resolve a title insurance matter; and
(ii) to conduct an administrative hearing to resolve a title insurance matter; and
(iii) to conduct an administrative hearing to resolve a title insurance matter; and
(iv) for the commissioner to concur with the penalties imposed.
(2) This rule applies to all title licensees, applicants for a title insurance license, unlicensed persons doing the business of title insurance, and continuing education providers submitting title continuing education programs for approval.

For purposes of this rule, the commission adopts the definitions set forth in Utah Code Annotated (U.C.A.) Title 31A and the following:
(1) "Commission" means the Title and Escrow Commission.
(2) "Commissioner" means Utah's insurance commissioner.
(3) "Title insurance matter" means a matter related to:
(a) title insurance; and
(b) an escrow conducted by an individual title insurance producer.

R592-2-4. Title Insurance Matters Referred for Enforcement.
(1) A title insurance matter referred for enforcement will be resolved by:
(i) an informal adjudicative action pursuant to R592-2-5;
(ii) a stipulation and order issued by the commissioner; or
(iii) an administrative hearing conducted either by the commission or the commissioner's administrative law judge pursuant to R592-2-6.

(1) If the commissioner uses an informal adjudicative proceeding as set forth in 63G-4-203 and R590-160 to resolve a violation listed in Table 1 below, the commissioner shall use the penalties imposed by the commission in this Section.
(2) The commission shall impose the following penalties on title licensees for the violations listed in Table 1 below when resolved through an informal adjudicative proceeding.

<table>
<thead>
<tr>
<th>Violation</th>
<th>1st Proceeding</th>
<th>2nd Proceeding</th>
</tr>
</thead>
<tbody>
<tr>
<td>Failure to complete required continuing</td>
<td>Individual: $1,000;</td>
<td>Individual: $2,000;</td>
</tr>
<tr>
<td>education hours.</td>
<td>Agency: n/a;</td>
<td>Agency: n/a;</td>
</tr>
<tr>
<td>Failure to respond to an inquiry of</td>
<td>Individual: $500;</td>
<td>Individual: $1,000;</td>
</tr>
<tr>
<td>the commissioner.</td>
<td>Agency: $750;</td>
<td>Agency: $1,500;</td>
</tr>
<tr>
<td>Failure to file a</td>
<td>Individual: n/a;</td>
<td>Individual: n/a;</td>
</tr>
</tbody>
</table>

R592-2-6. Use of an Administrative Hearing to Resolve a Title Insurance Matter.
(1) When the commissioner sets a date for an administrative hearing to resolve a title insurance matter, the commission shall inform the commission of the hearing date.
(2) After being informed of a hearing date, the commission shall:
(a) delegate the conduct of the administrative hearing to the commissioner's administrative law judge; or
(b) conduct the administrative hearing.
(3) For an administrative hearing conducted by the commission, the commission shall:
(a) accept the date, time and place set by the commissioner or set a different date, time, and place for the administrative hearing;
(b) cause notification to be sent to the respondent(s), the commissioner's administrative law judge, and the commissioner's enforcement attorney of the date, time, and place of the administrative hearing;
(c) conduct the hearing pursuant to R590-160;
(d) impose penalties in accordance with Sections 31A-2-308, 31A-23a-111, 31A-23a-112, 31A-26-213, and 31A-26-214, subject to the concurrence of the commissioner; and
(e) issue an Order on Hearing.
(4) The commissioner's administrative law judge shall assist the commission in its conduct of an administrative hearing.

The commission shall impose a penalty as follows:
(1) for an informal adjudicative proceeding, a penalty shall be imposed in accordance with Table 1 in R592-2-5;
(2) for an administrative hearing conducted by the commissioner's administrative law judge pursuant to R592-2-6 (2)(a), the commission shall impose the recommended penalty or a different penalty, subject to the concurrence of the commissioner; or
(3) for an administrative hearing conducted by the commission, the commission shall impose a penalty, subject to the concurrence of the commissioner.

If any provision or clause of this rule or its application to any person or situation is held invalid, that invalidity shall not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this end the provisions of this rule are declared to be severable.

R592-2-9. Enforcement Date.
The commissioner will begin enforcing this rule upon the rule's effective date.

KEY: title insurance
May 1, 2013
31A-2-402
Notice of Continuation September 4, 2015
R671. Pardons (Board of), Administration.

R671-204. Hearing Continuances.

R671-204-1. Permissible Hearing Continuances.

Board hearings may be continued:

(1) to inquire into, investigate, assess, or respond to any issue associated with a:
   
   (a) possible lack of competency of the offender, pursuant to Utah Code Ann. Sections 77-15-2, 77-15-3 or Utah Admin. Rule R671-206; or
   
   (b) mentally ill offender whose mental health has deteriorated to a point where the offender has been transferred to the state hospital, or whose mental illness renders the offender unable to attend, understand, or appropriately participate in a hearing, pursuant to Utah Code Ann. Sections 62A-15-605, 62A-15-605.5, 77-16a-204, Utah R. Admin. P. R207-1, R207-2 or R671-207;

(2) when the offender is not available for the hearing due to medical or mental health reasons;

(3) to allow an offender who has been determined by the Board to be unable to effectively represent themselves to obtain assistance at the hearing, pursuant to Utah R. Admin. P. R671-308;

(4) to allow for the personal appearance of the offender if the offender is unable to appear at the hearing as scheduled;

(5) upon the request of a victim of record who desires to participate in the hearing, pursuant to Utah R. Admin. P. R671-203, but who cannot reasonably attend the hearing as scheduled;

(6) to await the adjudication or resolution of new or additional criminal charges;

(7) to conduct a parole violation evidentiary hearing, pursuant to Utah R. Admin. P. R671-517;

(8) at the motion or request of the offender or an attorney representing the offender, with a written waiver and stipulation for the continuance;

(9) when the Board determines that new, additional, critical, or material information necessary for a full, fair, accurate, and complete hearing has not been received and will not be received by the scheduled hearing; or

(10) when the Board finds that a continuance is in the interest of justice, procedural economy, or is necessary because of transportation, technical, security, or other issues beyond the control of the Board.

R671-204-2. Limitations.

(1) Staff may not reschedule or continue original hearings, rescission hearings, or rehearings beyond 90 days unless a majority of the Board concurs with the continuance.

(2) No hearing may be continued beyond an offender's sentence expiration date.

KEY: continuances, hearings, parole

October 1, 2015

Art. VII, Sec. 12
63G-3-201(3)
77-27-5
77-27-7
77-27-9
R722-350-1. Purpose.
The purpose of these rules is to establish procedures by which a petitioner may seek a certificate of eligibility pursuant to Title 77 Chapter 40.

Section 77-40-111 authorizes the department to promulgate rules to implement procedures for the application and issuance of certificates of eligibility.

Terms used in this rule are defined in Section 77-40-102.

(1)(a) An application for a certificate of eligibility must be made in writing to the bureau by filing out the application form established by the bureau.
(b) An application form must be accompanied by a payment of $25.00 in the form of cash, check, money order, or credit card.
(c) Upon receipt of a completed application form and payment of the application fee, the bureau shall review each criminal episode contained on the petitioner's criminal history, in its entirety, to determine whether the petitioner meets the requirements for a certificate of eligibility found in Sections 77-40-104 and 77-40-105.
(d) In making its determination, the bureau shall also review all federal, state and local criminal records, to which it has access.

(2) If the bureau has insufficient information to determine if the petitioner meets the requirements for a certificate of eligibility, the bureau may request that the petitioner submit additional information.

(3) If the bureau is unable to obtain disposition information regarding the petitioner's criminal history or cannot determine whether the petitioner meets the requirements for a certificate of eligibility found in Sections 77-40-104 and 77-40-105, the bureau shall send a letter to the petitioner, at the address indicated on the application form, indicating that the petitioner may obtain a special certificate for each criminal episode upon the payment of $56.00, per special certificate.

(4) If the bureau determines that the petitioner does not meet the criteria for the issuance of a certificate of eligibility under any other circumstances, the order shall describe the reasons why the bureau's decision was upheld and notify the petitioner that the petitioner's opportunity to review the bureau's decision is limited to review by the district court as described in R722-350-5.

(5) If the bureau determines that the petitioner meets the requirements for the issuance of a certificate of eligibility found in Section 77-40-104, the bureau shall send the certificate of eligibility to the petitioner, at the address indicated on the application form, unless the charges were dismissed pursuant to a plea in abeyance agreement under Title 77, Chapter 2a, Pleas in Abeyance, or a diversion agreement under Title 77, Chapter 2, Prosecution, Screening, and Diversion.

(6) If the bureau determines that the petitioner meets the requirements for the issuance of a certificate of eligibility under any other circumstances, the bureau shall send a letter to the petitioner, at the address indicated on the application form, indicating that the petitioner must pay $56.00 for each certificate of eligibility.

(7) If the bureau determines that the petitioner does not meet the criteria for the issuance of a certificate of eligibility, the bureau shall send a letter to the petitioner, at the address indicated on the application form, which describes the reasons why the petitioner's application was denied and notifies the petitioner that the petitioner may seek agency review of the bureau's decision by following the procedures outlined in R722-350-4.


(1) A petitioner may seek review of the denial of an application for a certificate of eligibility, as provided by Section 63G-4-401, by mailing a written request for review to the bureau within 30 days from the date the denial letter is issued.

(2) The request for review must:
(a) be signed by the petitioner;
(b) state the specific grounds upon which relief is requested;
(c) state the date upon which it was mailed; and
(d) include documentation which supports the petitioner's request for review.

(3) An employee of the bureau shall be designated to review the petitioner's written request, any accompanying documents supplied by the petitioner, and the materials contained in the application file to determine whether the petitioner meets the requirements for the issuance of a certificate found in Section 77-40-104 and 77-40-105.

(4) Within a reasonable time after receiving the request for review, the bureau shall issue a final written order on review, which shall be mailed to the petitioner at the address indicated on the application.

(5) If upon further review the bureau is unable to determine whether the petitioner meets the requirements for a certificate of eligibility found in Sections 77-40-104 and 77-40-105, the bureau shall send a letter to the petitioner, at the address indicated on the application form, indicating that the petitioner may obtain a special certificate for each criminal episode upon the payment of $56.00, per special certificate.

(6) If further review indicates that the petitioner meets the requirements for the issuance of a certificate of eligibility found in Section 77-40-104, the bureau shall send a certificate of eligibility to the petitioner, unless the charges were dismissed pursuant to a plea in abeyance agreement under Title 77, Chapter 2a, Pleas in Abeyance, or a diversion agreement under Title 77, Chapter 2, Prosecution, Screening, and Diversion.

(7) If further review indicates that the petitioner meets the requirements for the issuance of a certificate of eligibility under any other circumstances, the order shall describe the reasons why the bureau's decision was upheld and notify the petitioner that the petitioner's opportunity to review the bureau's decision is limited to review by the district court as described in R722-350-5.

A petitioner may seek judicial review of the bureau's final written order on review denying an application for a certificate of eligibility, as provided by Section 63G-4-402, by filing a complaint in the district court within 30 days from the date that the bureau's final written order is issued.

KEY: expungement, certificate of eligibility
January 24, 2012
Notice of Continuation September 17, 2015
R895. Technology Services, Administration.


R895-1-1. Purpose and Authority.
Under authority of Sections 63G-2-204, and 63A-12-104, and Title 63G, Chapter 3, this rule provides procedures for access and denial of access to government records.


(1) "Department" means the Department of Technology Services.

(2) "Non-Department Record" means a record that is maintained for another entity by the department but is not the property of the department.

(3) "Records officer" means the individual appointed by the executive director to fulfill the function of Subsection 63G-2-103.

R895-1-3. Records Officer.

(1) The executive director shall appoint a records officer to perform the following functions:
(a) The duties set forth in Section 63A-12-103; and
(b) Review and respond to requests for access to department records.

R895-1-4. Requests for Access.

(1) Request for access to records shall be on a form provided by the department or in another legible written document which contains the following information: the requester's name, mailing address, daytime telephone, a description of the records requested that identifies the record with reasonable specificity, and if the record is not public, information regarding requester's status.

(2) The request shall be submitted to the department records officer. The response to the request may be delayed if not properly directed.

(3) The department shall deny a request for access to non-department records. The records officer, with written permission from the executive director, may redirect a request for non-department records to the owner of the records.

(4) The department shall deny a request for private, controlled, protected or limited access records if the request is not made in writing and does not contain information required in this section.

(5) Notwithstanding the provision of subsection 63G-2-204, the department may, at its discretion, waive the requirement for a written request if the records requested are public, the records are readily accessible and the request is filled promptly by providing access or copying at the time the request is made.

R895-1-5. Appeal of Agency Decision.

(1) If a requester is dissatisfied with the department's initial decision, the requester may appeal the decision to the executive director under the procedures of Section 63G-2-401 et seq.

(2) An individual may contest the accuracy or completeness of a document pertaining to that individual pursuant to Section 63G-2-603. The request should be made to the records officer.

R895-1-6. Fees.

(1) A fee schedule for the direct costs of duplicating or compiling a record may be obtained from the department by contacting the records officer.

(2) Fees for duplication and compilation of a record may be waived under certain circumstances described in Subsection 63G-2-203. Requests for this waiver of fees may be made to the records officer.

R895-1-7. Forms.

Request forms are available from the records officer of the department.

KEY: freedom of information, public information, confidentiality of information, access to information
July 25, 2006 63G-3-201
Notice of Continuation September 11, 2015 63F-1-206
63G-2-101 et seq.
R895. Technology Services, Administration.
R895-2-1. Authority and Purpose.
(1) This rule is promulgated pursuant to Section 63G-3-201 of the State Administrative Rulemaking Act. The Department of Technology Services hereby adopts and defines a complaint procedure to provide for prompt and equitable resolution of complaints filed in accordance with Title II of the Americans With Disabilities Act, pursuant to 28 CFR 35.107, 1992 edition.
(2) No qualified individual with a disability, by reason of such disability, shall be excluded from participation in or be denied the benefits of the services, programs, or activities of this department, or be subjected to discrimination by this department.

(1) "Department" mean the Utah Department of Technology Services.
(2) "Department ADA Coordinator" means an individual, appointed by the executive director of the Department of Technology Services, who has responsibility for investigating and providing prompt and equitable resolution of complaints filed by qualified individuals with disabilities in accordance with the Americans With Disabilities Act, or provisions of this rule.
(3) "Disability" means, with respect to an individual with a disability, a physical or mental impairment that substantially limits one or more of the major life activities of such an individual; a record of such an impairment; or being regarded as having such an impairment.
(4) "Major life activities" include caring for oneself, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, and working. A major life activity also includes the operation of a major bodily function, such as functions of the immune system, normal cell growth, digestive, bowel, bladder, neurological, brain, respiratory, circulatory, endocrine, and reproductive functions.
(5) "Individual with a disability" (hereinafter "individual") means a person who has a disability which limits one of his major life activities and who meets the essential eligibility requirement for the receipt of services or the participation in programs or activities provided by the Department of Technology Services, or who would otherwise be an eligible applicant for vacant state positions, as well as those who are employees of the state.

(1) The complaint shall be filed in a timely manner to assure prompt, effective assessment and consideration of the facts, but no later than 60 days from the date of the alleged act of discrimination. However, any complaint alleging an act of discrimination occurring between March 8, 2006 and the effective date of this rule may be filed within 60 days of the effective date of this rule.
(2) The complaint shall be filed with the department's ADA Coordinator in writing or in another accessible format suitable to the individual.
(3) Each complaint shall:
   (a) include the individual's name and address;
   (b) include the nature and extent of the individual's disability;
   (c) describe the department's alleged discriminatory action in sufficient detail to inform the department of the nature and date of the alleged violation;
   (d) describe the action and accommodation desired; and
   (e) be signed by the individual or by his or her legal representative.
(4) Complaints filed on behalf of classes or third parties shall describe or identify by name, if possible, the alleged victims of discrimination.

(1) The ADA Coordinator shall conduct an investigation of each complaint received. The investigation shall be conducted to the extent necessary to assure all relevant facts are determined and documented. This may include gathering all information listed in Subsection 3(3) of this rule if it is not made available by the individual.
(2) When conducting the investigation, the coordinator may seek assistance from the department's legal, human resource and administrative services staff in determining what action, if any, shall be taken on the complaint. Before making any decision that would involve:
   (a) an expenditure of funds which is not absorbable within the agency's budget and would require appropriation authority; or
   (b) facility modifications; or
   (c) reclassification or reallocation in grade.

(1) Within 15 working days after receiving the complaint, the ADA Coordinator shall issue a decision outlining in writing or another acceptable suitable format stating what action, if any, shall be taken on the complaint.
(2) If the coordinator is unable to reach a decision within the 15 working day period, the coordinator shall notify the individual with a disability in writing or by another acceptable suitable format why the decision is being delayed and what additional time is needed to reach a decision.

R895-2-6. Appeals.
(1) The individual may appeal the decision of the ADA Coordinator by filing an appeal within five working days from the receipt of the decision.
(2) The appeal shall be filed in writing with the department's executive director or a designee other than the department's ADA Coordinator.
(3) The filing of an appeal shall be considered as authorization by the individual to allow review of all information classified as private or controlled, by the department's executive director or designee.
(4) The appeal shall describe in sufficient detail why the coordinator's decision is in error, is incomplete or ambiguous, is not supported by the evidence, or is otherwise improper.
(5) The executive director or designee shall review the factual findings of the investigation and the individual's statement regarding the inappropriateness of the coordinator's decision and arrive at an independent conclusion and recommendation. Additional investigations may be conducted if necessary to clarify questions of fact before arriving at an independent conclusion. Before making a decision that would involve the executive director or designee to:
   (a) an expenditure of funds which is not absorbable and would require appropriation authority;
   (b) facility modifications; or
   (c) reclassification or reallocation in grade.
(6) The decision shall be issued within ten working days after receiving the appeal and shall be in writing or in another accessible suitable format to the individual.
(7) If the executive director or designee is unable to reach a decision within the ten working day period, the executive director or designee shall notify the individual in writing or by another acceptable suitable format why the decision is being delayed and the additional time needed to reach a decision.

R895-2-7. Relationship to Other Laws.
This rule does not prohibit or limit the use of remedies available to individuals under the State Anti-Discrimination Complaint Procedures Section (67-19-32); the Federal ADA Complaint Procedures (28 CFR Part 35.170, 1992 edition); or any other Utah State or federal law that provides equal or greater protection for the rights of individuals with disabilities.

KEY: developmentally disabled, disabilities act
June 8, 2011 63G-3-201
Notice of Continuation September 15, 2015 63F-1-206
R933. Transportation, Preconstruction, Right-of-Way Acquisition.

R933-2. Control of Outdoor Advertising Signs.

R933-2-1. Purpose.

The purpose of this rule is to implement the Utah Outdoor Advertising Act Sections 72-7-5 through 72-7-516. Nothing in this rule shall be construed to permit outdoor advertising that would disqualify the state for federal participation of funds under the applicable federal standards or conflict with the Utah Outdoor Advertising Act. The Transportation Commission and the Utah Department of Transportation shall, through designated personnel, control outdoor advertising on controlled routes throughout the State of Utah.


All references in this rule to Title 72, Chapter 7, Part 5, are to those sections of the Utah Code known as the Utah Outdoor Advertising Act. In addition to the definitions in that part, the following definitions are supplied:

(1) "Abandoned sign" means any controlled sign of which the sign face has been partially obliterated, dilapidated, has unsafe conditions or has remained blank or been removed for a continuous period of 12 months or more, and the sign owner does not have a pending and active application with the department or a local governmental authority to repair or rectify the condition.

(2) "Acceleration and deceleration lanes" means speed change lanes created for the purpose of enabling a vehicle to increase or decrease its speed to merge into, or out of, traffic on the main-traveled way. As used in the Act, an acceleration or deceleration lane begins and ends at a point no closer than 300 feet from the nearest point of the beginning or ending of pavement widening at the exit from or entrance to the main-traveled way. On-ramps and off-ramps are part of the interchange and shall not be considered an acceleration or deceleration lane under the Act or this rule.

(3) "Act" means the Utah Outdoor Advertising Act.

(4) "Advertising" means any message, whether in words, symbols, pictures or any combination thereof, painted or otherwise applied to the face of an outdoor advertising structure, and the message is designed, intended, or used to advertise or inform, and the message is visible from any place on the main traveled-way of a controlled route.

(5) "Areas zoned for the primary purpose of outdoor advertising" as used in the Act is defined to include areas in which the principal activity is outdoor advertising.

(6) "Changing Electronic Variable Message Signs" or "CEVMS" means a self-luminous advertising sign which emits or projects any kind of light, color, or message. Such a sign has the capability of being changed or altered by electronic means on a fixed display screen composed of a series of lights including light emitting diodes (LEDs), fiber optics, plasma displays, light bulbs, or other illumination devices within the display area.

(7) "Conforming sign" means an off-premises sign maintained in a location that conforms to the size, lighting, spacing, zoning, and other requirements as provided by law and this rule.

(8) "Contiguous" means a property that shares a common property line with another property.

(9) "Controlled route" means any route where outdoor advertising control is mandated by the Act, the Utah-Federal Agreement R933-5, or other state or federal law.

(10) "Controlled sign" means any off-premises sign that is designed, intended, or used to advertise or inform and which is located and the advertising thereon is visible within a controlled outdoor advertising corridor as specified by state or federal law.

(11) "Customary Maintenance" means any change, replacement, manipulation, or other repair to the sign structure that does not:

(a) alter or change the overall height, location, material, sign face orientation or sign face size (except for temporary embellishments);

(b) add lighting relative to what is currently listed on the valid permit or change the sign face to a CEVMS, or

(c) require structural engineering review.

(12) "Feeder systems" are secondary city or county roads that bring traffic to the state highway.

(13) "Freeway" means a divided highway for through traffic with full control access.

(14) "Good standing" means the controlled sign is properly maintained, all program and permit-related fees are paid as specified in this rule, and current sign owner contact information is up to date with the department.

(15) "Grandfather status" refers to any off-premises controlled sign erected in zoned or unzoned commercial or industrial areas, prior to May 9, 1967, even if the sign does not comply with the size, lighting, or spacing of the Act and this rule. Signs only, and not sign sites, may qualify for Grandfather Status.

(16) "H-1" means highway service zone as defined in the Act.

(17) "Lease or consent" means any written agreement by which possession of land, or permission to use land for the purpose of erecting or maintaining a sign, or both, is granted by the owner to another person for a specified period of time.

(18) "Nonconforming sign" means a sign that was lawfully erected, but that does not conform to state law or rules enacted at a later date or that later fails to comply with state legislation or rules because of changed conditions. The term "illegally erected" or "illegally maintained" is not synonymous with the term, "nonconforming sign", nor is a sign with "grandfather" status synonymous with the term, "nonconforming sign".

(19) "Off-Premises Sign" means an outdoor advertising sign that advertises an activity, service or product and that is located on premises other than the premises at which activity or service occurs or product is sold or manufactured.

(20) "On-Premises Sign" does not include a sign that advertises a product or service that is only incidental to the principal activity or that brings rental income to the property owner or occupant.

(21) "Point of the gore" means the point of the area delineated by two solid white lines that is between a permanently constructed continuing lane of a through roadway and a permanently constructed lane used to enter or exit the continuing lane, including similar areas between merging or splitting highways.

(22) "Property" as used in the definition of "On-Premises Sign" includes those areas from which the general public is serviced and which are directly connected with and are involved in assembling, manufacturing, servicing, or repairing of products used in the business activity. This property does not include the site of any auxiliary facilities that are not essential to and customarily used in the conduct of business, nor does it include property not contiguous to the property on which the sign is situated.

(23) "Public park" means any publicly owned land that is designed or used as a recreation area, wildlife or waterfowl refuge, or historical site.

(24) "Sale or lease sign" means any sign situated on the subject property that advertises that the property is for "sale" or "lease". This sign may not advertise any product or service unrelated to the business of selling or leasing the land upon which it is located, nor may it advertise a projected use of the land or a financing service available or being utilized in its development.

(25) "Scenic area" as used in the Act includes a scenic byway.
(26) "Transient or temporary activity" means any industrial or commercial activity, not otherwise herein excluded, that does not have a prior continuous history for a period of six months.
(27) "Visible" means capable of being seen whether or not readable, without visual aid, by a person of normal visual acuity.
(28) "Written notification" as described under Subsection 72-7-506(2)(a) is further defined to include email notification.

An outdoor advertising permit holder may request in writing to receive notice via United States Postal Service.

(1) All controlled signs legally in existence prior to the effective date of the 1967 Act, or that are legally created thereafter, shall have a permit issued by the department.

(1) Permits shall be issued in accordance with the Act and as described by this rule.
(2) Permits may be issued only for signs that are to be erected in areas allowed by local, state and federal law.
(3) All permits shall be maintained in good standing with the department for the duration of the sign's existence.
(4) Until the application is considered complete by the department, the department shall not process the application.
(a) If the application is deemed incomplete by the department, the department will send a notice notifying the applicant of the deficiencies of the application.
(b) The applicant will have 30 days from the notification date to make the application complete per the instructions on the application.
(c) If the applicant does not submit the required information to make the application complete within 30 days from the notification date the application will be returned to the applicant as incomplete without being processed.
(d) During the time the applicant is completing the application, the department will not consider or review any subsequently-received New Outdoor Advertising Permit Application for the same general location, where granting one permit would preclude the other.
(e) If two or more applicants file a New Outdoor Advertising Permit Application at exactly the same time for the same general location, where granting one permit would preclude the other, the first complete application received by the department will have priority over the other(s).
(f) A retroactive permit fee penalty shall be charged in addition to the non-refundable new application review fee to cover the additional administrative review and inspection costs where an applicant is seeking a state permit for an existing sign location with a clearly visible stake and a ribbon. The stake shall have the sign owners name clearly identified on it.

R933-2-5. Commercial and Industrial Usage Limitations for Unzoned Areas.
(1) Airport runways or parking or aircraft tie down areas are not commercial or industrial activities.
(2) Farming or ranching areas or related dairy farm facilities, of whatever nature, are not commercial or industrial activities.
(3) Municipal or private golf courses or cemeteries are not commercial or industrial areas.
(4) A trailer or mobile home park, court, or facility are not commercial or industrial areas.

(1) The applicant shall submit a completed application on the approved departmental form (Outdoor Advertising Permit Application) in accordance with the instructions listed on the application. At a minimum, the applicant shall include the following items:
(a) Each application shall be accompanied by a valid and approved building permit or special use permit from the local governing authority, or a written statement from that authority indicating the building permit or special use permit is not required under its ordinances for the proposed sign.
(b) Written proof of lease, easement, ownership, or consent from the property owner to erect and maintain an outdoor advertising sign shall be furnished by the applicant.
(c) The Application's Location Sketch Addendum shall be completed and attached in accordance with the instructions contained thereon.
(d) The Application's Zoning Verification Addendum shall be completed and signed by the local zoning authority.
(2) All new approved permit applications require the applicant to commence construction of the sign structure within 180 days from the date of the department approval and shall complete all work within 365 days from the date of the department approval.
(3) The final approval of the new approved permit application will not occur until (a) the applicant notifies the department of its completion and (b) the applicant has forwarded photographs to the department depicting the entire sign structure (including a photograph showing each individual sign face).
(4) It shall be the sole responsibility of the sign owner to ensure the final placement of the sign is not encroaching anywhere within the department's established right-of-way.
(5) A retroactive permit fee penalty shall be charged in addition to the non-refundable new application review fee to cover the additional administrative review and inspection costs where an applicant is seeking a state permit for an existing sign that did not have prior written approval.

R933-2-7. Permit Transfer Application Requirements.
(1) A permit is transferable in accordance with Utah Code
Section 72-7-507.
(2) Within 90 days of the sale or transfer of ownership of a controlled sign the new sign owner shall submit a completed application on the approved departmental form (Outdoor Advertising Permit Ownership Transfer Application) in accordance with the instructions listed on the application. At a minimum, the applicant shall include the following items:
(a) The new sign owner shall provide the department proof of sign ownership.
(b) Written proof of lease, easement, ownership, or consent from the property owner to maintain an outdoor advertising sign shall be furnished by the applicant.
(i) Proof of ownership may consist of a notarized declaration showing the landowner’s name and address, the sign owner’s name, and the sign location by route, milepost, address, and county; and
(ii) Proof verifying legal access to the sign location from private property, for purposes of maintaining the controlled sign, is also required.
(3) The appropriate non-refundable permit transfer fee shall be submitted with the completed application.
(4) If an ownership transfer application is not submitted to the department within 90 days of the sale or transfer the new sign owner shall submit a new permit application, with the appropriate non-refundable application review fee and any corresponding late fee.

(1) Any sign alteration-related activity that is not defined as customary maintenance requires the sign owner to submit an Outdoor Advertising Sign Alteration Application.
(2) Anyone preparing to remodel a controlled sign shall submit a completed application on an approved departmental form (Outdoor Advertising Sign Alteration Application). The form shall be completed in accordance with the instructions on the application. At a minimum, the applicant shall include the following items:
(a) Each application shall be accompanied by a valid and approved building permit or special use permit from the local governing authority, or a written statement from that authority indicating the building permit or special use permit is not required under its ordinances for the proposed sign.
(b) The Application’s Location Sketch Addendum shall be completed and attached in accordance with the instructions contained therein.
(c) The Application’s Zoning Verification Addendum shall be completed and signed by the local zoning authority.
(d) Evidence from the sign owner confirming the sign owner has legal access to the sign location from private property, for purposes of alteration and maintenance of the controlled sign.
(e) The appropriate non-refundable application review fee shall be submitted with the completed application.
(3) All approved alteration(s) shall commence within 180 days from the date of the department approval and shall complete all work within 365 days from the date of the department approval.
(4) A retroactive permit fee penalty shall be charged in addition to the non-refundable application review fee to cover additional administrative and inspection costs where an applicant is seeking an alteration permit for a sign that has been altered without prior written approval.
(a) If the sign alterations are not approved the permit holder will return the sign to the original recorded approved permitted state for size and structure.
(b) A sign with any of the deficiencies listed in Subsection

(1) Permits shall be renewed by the filing of a renewal application and submission of the appropriate non-refundable renewal fee before the first day of July during the designated billing cycle year.
(a) Permits not renewed by the first day of July during the designated billing cycle year are considered suspended.
(i) Suspended permits for conforming and non-conforming signs may be renewed upon submittal of the renewal application, appropriate non-refundable renewal fee, and late fee. The submittal must be received by September 30 of the current billing cycle year.
(ii) The department shall issue a Notice of Agency Action for suspended permits not renewed by September 30 of the current billing cycle year providing the sign owner a voluntary correction time frame prior to revoking the permit. The department shall provide this notice via certified mail to the sign owner as identified within the official sign inventory records maintained by the department.
(2) A renewal time extension may be provided to the sign owner upon the sign owner submitting a written request to the department before the first day of July during the designated billing cycle year. The department may approve such a time extension at the department’s sole discretion. Any such extension shall not exceed 30 days in length. Additional time extensions beyond 30 days may only be considered where the department determines extraordinary circumstances exist. The time extension are not subject to Section (1)(a) unless they do not submit payment within the 30 day extension period.
(3) The department may make renewal applications available to the sign owner 90 days prior to the first day of July during the designated billing cycle year. The department will make the renewal applications available to the sign owner no less than 30 days prior to the first day of July of the designated billing cycle year.
(4) Completion of the renewal application prior to the expiration of the existing permit shall be the sole responsibility of the sign owner.
(5) Ensuring the department has the latest billing contact information including a valid email address shall be the sole responsibility of the sign owner.
(6) By signing the renewal application the sign owner certifies the sign site is still under valid lease, easement, or consent to the sign owner, or under the ownership of the sign owner including legal access to the sign location from private property, for purposes of maintaining the controlled sign.

(1) Signs shall be properly maintained.
(a) Improper maintenance includes:
(i) Improper maintenance includes:
(ii) Improper maintenance includes:
(iii) Improper maintenance includes:
(iv) Improper maintenance includes:
(v) Improper maintenance includes:
(b) A sign with any of the deficiencies listed in Subsection
R933-2-10(1)(a) is not in a reasonable state of repair, is in violation of the law, and is subject to permit revocation and removal. The department shall issue a Notice of Agency Action providing the sign owner a voluntary correction time frame prior to revocation and removal. The department shall provide this notice via certified mail to the sign owner as identified within the official sign inventory records maintained by the department.
(1) All applicable outdoor advertising control and permit-related fees shall be determined in accordance with Utah Code 63J-1-504 and be contained within the department's approved fee schedule.
(2) Permit applications shall not be processed or reviewed until all applicable outdoor advertising control and permit-related fees have been paid in full.
(3) The fee for permits shall not be prorated.

R933-2-12. Termination of Nonconforming Use Status.
(1) The nonconforming use status of a controlled sign shall terminate and the status will become illegal under the following conditions:
(a) failure of the sign owner to respond to a Notice of Agency Action issued to renew a suspended permit;
(b) abandonment;
(c) failure to correct an identified outdoor advertising violation or failure to ask for a hearing after receiving proper notice pursuant to Section 72-7-508, failure to file a written response as required by law, or failure to appeal from an adverse decision of the department;
(d) purchase by the department under Section 72-7-510; or
(e) acquisition at any time by the department for highway construction.

An on-premises sign loses its on-premises status when the business or activity it advertises has ceased to exist for a period of 12 months at the site of the sign, and the message thereon is visible to the traveling public from a controlled route. The advertising copy on signs meeting this criterion may be removed at the expense of the sign owner or land owner or both without compensation to the sign or site owner as provided in Section 72-7-508 of the Act.

(1) Illegal or abandoned sign(s) removal from private property. The department shall provide the responsible party with a Notice of Agency Action prior to removing any illegal or abandoned sign(s) from private property.
(2) Signs placed within the state right-of-way may be removed without prior written notice.
(3) Permitted sign(s) affixed to private property that encroach on the state right-of-way may be given written notice to remove the installation from the right-of-way.
(4) The cost for the removal by department of an illegal or abandoned sign shall be assessed jointly and severally against the sign owner, landowner, occupant of the land or other responsible person, or any combination thereof, in accordance with Section 72-7-508.
(5) Storage Charges. Illegal or abandoned signs that have been removed by the department shall be stored at the nearest department shed. An appropriate fee shall be charged for storage. The storage charges shall be in addition to the costs of the removal of the illegal or abandoned sign.
(6) Redemption and Disposal. If the illegal or abandoned sign has not been claimed and redeemed within 60 calendar days from the date of removal a designated department official shall proceed to dispose of the stored illegal or abandoned sign by either utilizing the material contained therein for department purposes or destroying the sign. A statement of the sign disposal shall be made and filed with a designated person at the department.

(1) Directional signs allowed under Section 72-7-504 shall conform to federal standards under 23 CFR Section 750.154.

(1) Prerequisites for erection and maintenance.
(a) Prior to erection of an official sign the public agency shall submit to the Outdoor Advertising Control Program, a completed permit application on an approved departmental form (Outdoor Advertising Permit Application). The form shall be completed in accordance with the instructions on the application.
(b) The sign shall be erected off the highway right-of-way, owned and maintained by the political subdivision, and located within the zoning jurisdiction of the political subdivision.
(2) Standards, Criteria and Restrictions.
(a) Only information of general interest to the traveling public may be placed on an official sign. Commercial advertising of a particular service, product or facility is prohibited.
(b) The sign shall be within the zoning jurisdiction of the city, town, or other public agency designated by the sign.
(c) No city, town or other political subdivision of the state may erect or maintain more than one sign at each approach to the off-ramp facing oncoming traffic at the nearest point of turn off to a city, town or other political subdivision and in no event may more than two official signs, one for each direction of travel upon the controlled highway, be erected and maintained by or for the purpose of designating a city or town or other subdivision.
(d) No official sign may be located within 2,000 feet of an interchange or intersection at grade along the interstate highway system, measured from the nearest point of pavement widening at the exit from the main traveled way.
(e) No official sign may be so illuminated as to interfere with the effectiveness of, or obscure, an official traffic sign, device, or signal.
(f) Signs that are not effectively shielded so as to prevent light from being directed at any portion of the traveled way of a controlled route, or that cause glare or impair the vision of the driver of any motor vehicle, or that otherwise interfere with any driver's operation of a motor vehicle, are prohibited.
(g) Any official sign erected or maintained under the Act and this rule may at any time be removed for cause and without compensation after a Notice of Agency Action is issued, if required. The owner of any official sign shall remove the sign at its own cost and expense.
(h) Official signs shall remain static and not be permitted or converted to digital display formats such as CEVMS signs.
(i) An Outdoor Advertising Permit for an Official Sign may not be transferred and may not display off-premises advertising.

R933-2-17. Department Hearings.
Any hearing regarding an application or conformance to the rule or statute for a sign shall be held in accordance with the Act, and in accordance with the Utah Administrative Procedures Act and Rule R907-1.

KEY: signs
September 23, 2015 Title 72, Chapter 7, Part 5
Notice of Continuation November 14, 2011 72-1-201
R986. Workforce Services, Employment Development.

R986-100. Employment Support Programs.

R986-100-101. Authority.

(1) The legal authority for these rules and for the Department of Workforce Services to carry out its responsibilities is found in Sections 35A-1-104 and 35A-3-103.

(2) If any applicable federal law or regulation conflicts with these rules, the federal law or regulation is controlling.

R986-100-102. Scope.

(1) These rules establish standards for the administration of the following programs, for the collection of overpayments as defined in 35A-3-602(7) and/or disqualifications from any public assistance program provided under a state or federally funded benefit program;

(a) Food Stamps
(b) Family Employment Program (FEP)
(c) Family Employment Program Two Parent (FEPTP)
(d) Refugee Resettlement Program (RRP)
(e) Working Toward Employment (WTE)
(f) General Assistance (GA)
(g) Child Care Assistance (CC)
(h) Emergency Assistance Program (EA)
(i) Adoption Assistance Program (AA)
(j) Activities funded with TANF monies

(2) The rules in the 100 section (R986-100 et seq.) apply to all programs listed above. Additional rules which apply to each specific program can be found in the section number assigned for that program. Nothing in R986 et seq. is intended to apply to Unemployment Insurance.

R986-100-103. Acronyms.

The following acronyms are used throughout these rules:

(1) "AA" Adoption Assistance Program
(2) "ALJ" Administrative Law Judge
(3) "CC" Child Care Assistance
(4) "CFR" Code of Federal Regulations
(5) "DCFS" Division of Children and Family Services
(6) "DWS" Department of Workforce Services
(7) "EA" Emergency Assistance Program
(8) "FEP" Family Employment Program
(9) "FEPTP" Family Employment Program Two Parent
(10) "GA" General Assistance
(11) "INA" Immigration and Nationality Act
(12) "IPV" Intentional program violation
(13) "ORS" Office of Recovery Service, Utah State Department of Human Services
(14) "PRWORA" the Personal Responsibility and Work Opportunity Reconciliation Act of 1996
(15) "RRP" Refugee Resettlement Program
(16) "SNB" Standard Needs Budget
(17) "SSA" Social Security Administration
(18) "SSI" Social Security Disability Insurance
(19) "SSII" Supplemental Security Insurance
(20) "SSN" Social Security Number
(21) "TANF" Temporary Assistance for Needy Families
(22) "UCA" Utah Code Annotated
(23) "UI" Unemployment Compensation Insurance
(24) "USCIS" United States Citizenship and Immigration Services
(25) "VA" US Department of Veteran Affairs
(26) "WTE" Working Toward Employment Program
(27) "WIA" Workforce Investment Act
(28) "WSL" Work Site Learning

R986-100-104. Definitions of Terms Used in These Rules.

In addition to the definitions of terms found in 35A Chapter 3, the following definitions apply to programs listed in R986-100-102:

(1) "Applicant" means any person requesting assistance under any program in Section 102 above.
(2) "Assistance" means "public assistance."
(3) "Certification period" is the period of time for which public assistance is presumptively approved. At the end of the certification period, the client must cooperate with the Department in providing any additional information needed to continue assistance for another certification period. The length of the certification period may vary between clients and programs depending on circumstances.
(4) "Client" means an applicant for, or recipient of, public assistance services or payments, administered by the Department.
(5) "Confidential information" means information that has limited access as provided under the provisions of UCA 63G-2-201 or 7 CFR 272.1. The name of a person who has disclosed information about the household without the household's knowledge is confidential and cannot be released. If the person disclosing the information states in writing that his or her name and the information may be disclosed, it is no longer considered confidential.
(6) "Department" means the Department of Workforce Services.
(7) "Education or training" means:
(a) basic remedial education;
(b) adult education;
(c) high school education;
(d) education to obtain the equivalent of a high school diploma;
(e) education to learn English as a second language;
(f) applied technology training;
(g) employment skills training;
(h) WSL; or
(i) post high school education.
(8) "Employment plan" consists of two parts, a participation agreement and an employment plan. Together they constitute a written agreement between the Department and a client that describes the requirements for continued eligibility and the result if an obligation is not fulfilled.
(9) "Executive Director" means the Executive Director of the Department of Workforce Services.
(10) "Financial assistance" means payments, other than for food stamps, child care or medical care, to an eligible individual or household under FEP, FEPTP, RRP, GA, or WTE and which is intended to provide for the individual's or household's basic needs.
(11) "Full-time education or training" means education or training attended on a full-time basis as defined by the institution attended.
(12) "Group Home." The Department uses the definition of group home as defined by the state Department of Human Services.
(13) "Household assistance unit" means a group of individuals who are living together or who are considered to be living together, and for whom assistance is requested or issued. For all programs except food stamps and CC, the individuals included in the household assistance unit must be related to each other as described in R986-200-205.
(14) "Income match" means accessing information about an applicant's or client's income from a source authorized by law. This includes state and federal sources.
(15) "Local office" means the Employment Center which serves the geographical area in which the client resides.
(16) "Material change" means anything that might affect household eligibility, participation levels or the level of any assistance payment including a change in household composition, eligibility, assets and/or income.
(17) "Minor child" is a child under the age of 18, or under 19 years of age and in school full time and expected to complete
his or her educational program prior to turning 19, and who has not been emancipated either by a lawful marriage or court order. (18) "Parent" means all natural, adoptive, and stepparents.
(19) "Public assistance" means:
(a) services or benefits provided under UCA 35A Chapter 3, Employment Support Act;
(b) medical assistance provided under Title 26, Chapter 18, Medical Assistance Act;
(c) foster care maintenance payments provided with the General Fund or under Title IV-E of the Social Security Act;
(d) food stamps; and
(e) any other public funds expended for the benefit of a person in need of financial, medical, food, housing, or related assistance.
(20) "Recipient" means any individual receiving assistance under any of the programs listed in Section 102.
(21) Review or recertification. Client's who are found
eligible for assistance or certain exceptions under R986-200-218 are given a date for review or recertification at which point continuing eligibility is determined.
(22) "Standard needs budget" is determined by the Department based on a survey of basic living expenses.
(23) "Work Site Learning" or "WSL" means work experience or training program.

R986-100-105. Availability of Program Manuals.
(1) Program manuals for all programs are available for examination on the Department's Internet site. If an interested party cannot obtain a copy from the Internet site, a copy will be provided by the Department upon request. Reasonable costs of copying may be assessed if more than ten pages are requested.
(2) For the Food Stamp Program, copies of additional information available to the public, including records, regulations, plans, policy memos, and procedures, are available for examination upon request by members of the public, during office hours, at the Department's administrative offices, as provided in 7 CFR 272.1(d)(1) (1999).

R986-100-106. Residency Requirements.
(1) To be eligible for assistance for any program listed in R986-100-102, a client must be living in Utah voluntarily and not for a temporary purpose. There is no requirement that the client have a fixed place of residence. An individual is not eligible for public assistance in Utah if they are receiving public assistance in another state.
(2) The Department may require that a household live in the area served by the local office in which they apply.
(3) Individuals are not eligible if they are:
(a) in the custody of the criminal justice system;
(b) residents of a facility administered by the criminal justice system;
(c) residents of a nursing home;
(d) hospitalized; or
(e) residents in an institution.
(4) Individuals who reside in a temporary shelter, including shelters for battered women and children, for a limited period of time are eligible for public assistance if they meet the other eligibility requirements.
(5) Residents of a substance abuse or mental health facility may be eligible if they meet all other eligibility requirements. To be eligible for food stamps, the substance abuse or mental health facility must be an approved facility. Approval is given by the Department. Approved facilities must notify the Department and give a "change report form" to a client when the client leaves the facility and tell the client to return it to the local office. The change report form serves to notify the Department that the client no longer lives in the approved facility.
(6) Residents of a group home may be eligible for food stamps provided the group home is an approved facility. The state Department of Human Services provides approval for group homes.

(1) A client may apply or reapply at any time for any program listed in R986-100-102 by completing and signing an application and turning it in, in person or by mail, at the local office.
(2) If a client needs help to apply, help will be given by the local office staff.
(3) No individual will be discriminated against because of race, color, national origin, sex, age, religion or disability.
(4) A client's home will not be entered without permission.
(5) Advance notice will be given if the client must be visited at home outside Department working hours.
(6) A client may request an agency conference to reconcile any dispute which may exist with the Department.
(7) Information about a client obtained by the Department will be safeguarded.
(8) If the client is physically or mentally incapable or has demonstrated an inability to manage funds, the Department may make payment to a protective payee.

(1) All information obtained on specific clients, whether kept in the case file, in the computer system, maintained by the Department, the state, or somewhere else, is safeguarded in accordance with the provisions of Sections 63G-2-101 through 63G-2-901 and 7 CFR 272.1(c) and 7 CFR 272.8 and PRWORA (1996) Title VIII, Section 837.
(2) General statistical information may be released if it does not identify a specific client. This includes information obtained by the Department from another source. Information obtained from the federal government for purposes of income match can never be released.

R986-100-109. Release of Information to the Client or the Client's Representative.
(1) Information obtained by the Department from any source, which would identify the individual, will not be released without the individual's consent or, if the individual is a minor, the consent of his or her parent or guardian.
(2) A client may request, review and/or be provided with copies of anything in the case record unless it is confidential. This includes any records kept on the computer, in the file, or somewhere else.
(3) Information that may be released to the client may be released to persons other than the client with written permission from the client. All such requests must include:
(a) the date the request is made;
(b) the name of the person who will receive the information;
(c) a description of the specific information requested including the time period covered by the request; and
(d) the signature of the client.
(4) The client is entitled to a copy of his or her file at no cost. Duplicate requests may result in an appropriate fee for the copies in accordance with Department policy which will not be more than the cost to the Department for making copies.
(5) The original case file will only be removed from the office as provided in R986-100-110(6) and cannot be given to the client.
(6) Information that is not released to the client because it is confidential, cannot be used at a hearing or to close, deny or reduce assistance.
(7) Requests for information intended to be used for a commercial or political reason will be denied.

R986-100-110. Release of Information Other Than at the
Request of the Client:

(1) Information obtained from or about a client will not be published or open to public inspection in any manner which would reveal the client's identity except:

(a) unless there has been a criminal conviction against the client for fraud in obtaining public assistance. In that instance, the Department will only provide information available in the public record on the criminal charge; or

(b) if an abstract has been docketed in the district court on an overpayment, the Department can provide information that is a matter of public record in the abstract.

(2) Any information obtained by the Department pursuant to an application for or payment of public assistance may not be used in any court or admitted into evidence in an action or proceeding, except:

(a) in an action or proceeding arising out of the client's receipt of public assistance, including fraudulently obtaining or retaining public assistance, or any attempt to fraudulently obtain public assistance; or

(b) where obtained pursuant to a court order.

(3) If the case file, or any information about a client in the possession of the Department, is subpoenaed by an outside source, legal counsel for the Department will ask the court to quash the subpoena or take such action as legal counsel deems appropriate.

(4) Information obtained by the Department from the client or any other source, except information obtained from an income match, may be disclosed to:

(a) an employee of the Department in the performance of the employee's duties unless prohibited by law;

(b) an employee of a governmental agency that is specifically identified and authorized by federal or state law to receive the information;

(c) an employee of a governmental agency to the extent the information will aid in the detection or avoidance of duplicate, inconsistent, or fraudulent claims against public assistance programs, or the recovery of overpayments of public assistance funds;

(d) an employee of a law enforcement agency to the extent the disclosure is necessary to avoid a significant risk to public safety or to aid in a felony criminal investigation except no information regarding a client receiving food stamps can be provided under this paragraph;

(e) to a law enforcement officer when the client is fleeing to avoid prosecution, custody or confinement for a felony or is in violation of a condition of parole or probation or when the client has information which will assist a law enforcement officer in locating or apprehending an individual who is fleeing to avoid prosecution, custody or confinement for a felony or is in violation of a condition of parole or probation and the officer is acting in his or her official capacity. The only information under this paragraph which can be released on a client receiving food stamps is the client's address, SSN and photographic identification;

(f) to a law enforcement official, upon written request, for the purpose of investigating an alleged violation of the Food Stamp Act 7 USC A 2011 or any regulation promulgated pursuant to the act. The written request shall include the identity of the individual requesting the information and his/her authority to do so, the violation being investigated, and the identity of the person being investigated. Under this paragraph, the Department can release to the law enforcement official, more than just the client's address, SSN and photo identification;

(g) an educational institution, or other governmental entity engaged in programs providing financial assistance or federal needs-based assistance, job training, child welfare or protective services, foster care or adoption assistance programs, and to individuals or other agencies or organizations who, at the request of the Department, are coordinating services and evaluating the effectiveness of those services;

(h) to certify receipt of assistance for an employer to get a tax credit; or

(i) information necessary to complete any audit or review of expenditures in connection with a Department public assistance program. Any information provided under this part will be safeguarded by the individual or agency receiving the information and will only be used for the purpose expressed in its release.

(5) Any information released under paragraph (4) above can only be released if the Department receives assurances that:

(a) the information being released will only be used for the purposes stated when authorizing the release; and

(b) the agency making the request has rules for safeguarding the information which are at least as restrictive as the rules followed by the Department and that those rules will be adhered to.

(6) Case records or files will not be removed from the local office except by court order, at the request of authorized Department employees, the Department's Information Disclosure Officer, the Department's Quality Control office or ORS.

(7) In an emergency, as determined to exist by the Department's Information Disclosure Officer, information may be released to persons other than the client before permission is obtained.

(8) For clients receiving CC, the Department may provide limited additional information to the child care provider identified by the client as the provider as provided in R986-700-703.

(9) Taxpayer requests to view public assistance payrolls will be denied.

R986-100-111. How to Apply For Assistance.

(1) To be eligible for assistance, a client must complete and sign an application for assistance.

(2) The application is not complete until the applicant has provided complete and correct information and verification as requested by the Department so eligibility can be determined or re-established at the time of review at the end of the certification period. The client must agree to provide correct and complete information to the Department at all times to remain eligible. This includes:

(a) property or other assets owned by all individuals included in the household unit;

(b) insurance owned by any member of the immediate family;

(c) income available to all individuals included in the household unit;

(d) a verified SSN for each household member receiving assistance. If any household member does not have a SSN, the client must provide proof that the number has been applied for. If a client fails to provide a SSN without good cause, or if the application for a SSN is denied for a reason that would be disqualifying, assistance will not be provided for that household member. Good cause in this paragraph means the client has made every effort to comply. Good cause does not mean illness, lack of transportation or temporary absence because the SSA makes provisions for mail-in applications in lieu of applying in person. Good cause must be established each month for continued benefits;

(e) the identity of all individuals who are living in the household regardless of whether they are considered to be in the household assistance unit or not;

(f) proof of relationship for all dependent children in the household. Proof of relationship is not needed for food stamps or child care; and

(g) a release of information, if requested, which would allow the Department to obtain information from otherwise
protected sources when the information requested is necessary to establish eligibility or compliance with program requirements.

(3) All clients, including those not required to participate in an employment plan, will be provided with information about applicable program opportunities and supportive services.

R986-100-112. Assistance Cannot Be Paid for Periods Prior to Date of Application.

(1) Assistance payments for any program listed in Section 102 above cannot be made for any time period prior to the day on which the application for assistance was received by the Department.

(2) If an application for assistance is received after the first day of the month, and the client is eligible to receive assistance, payment for the first month is prorated from the date of the application.

(3) If additional verifying information is needed to complete an application, it must be provided within 30 days of the date the application was received. If the client is at fault in not providing the information within 30 days, the first day the client is eligible is the day on which the verification was received by the Department.

(4) If the verification is not received within 60 days of the date the application was received by the Department, a new application is required and assistance payments cannot be made for periods prior to the date the new application is received.

(5) If an application for assistance was denied and no appeal taken within 90 days, or a decision unfavorable to the client was issued on appeal, assistance cannot be claimed, requested, or paid for that time period.

R986-100-113. A Client Must Inform the Department of All Material Changes.

(1) A material change is any change which might affect eligibility.

(2) Households receiving assistance must report all material changes to the Department as follows:
  (a) households receiving food stamps must report a change in the household’s gross income if the income exceeds 130% of the federal poverty level. The change must be reported within ten days from the end of the calendar month in which the change occurred. Changes reported by the tenth of the month following the month when the change occurred are considered timely; and
  (b) households receiving GA, WTE, FEP, FEPTP, AA and RRP that do not meet the requirements of paragraph (2)(a) must report the following changes within ten days of the change occurring:
    (i) if the household’s gross income exceeds 185% of the adjusted standard needs budget;
    (ii) a change of address; and
    (iii) the only eligible child leaves the household and the household receives FEP, FEPTP or AA.

(3) Households that do not meet the requirements of paragraph (2)(a) of this section will be assigned a review month. In addition to the ten-day reporting requirements listed in paragraphs (2)(b) and (c) of this section, the household must report, by the last day of the review month, all material changes that have occurred since the last review, or the date of application if it is the first review. The household is also required to accurately complete all review forms and reports as requested by the Department.

(4) Most changes which result in an increase of assistance will become effective the month following the month in which the report of the change was made. If verification is necessary, verification and changes will be made in the month following the month in which verification was received. If the change is to add a person to the household, the person will be added effective on the date reported, provided necessary verification is received within 30 days of the change. If verification is received after 30 days, the increase will be made effective the date verification was received.

R986-100-114. A Client's Continuing Obligation to Provide Verification and Information.

(1) A client who is eligible for assistance must provide additional verification and information, which may affect household eligibility or ongoing eligibility, after the application is approved if requested by the Department.

(2) The client must provide information to determine if eligibility was appropriately established and if payments made under these rules were appropriate. This information may be requested by an employee of the Department or a person authorized to obtain the information under contract with the Department such as an employee of ORS.

R986-100-114a. Determining When a Document or Information is Considered Received by the Department.

(1) The date of receipt of a document filed with the Department is the date the document is actually received by the Department and not the post mark date. Any document or information received after 5 p.m.by Fax, postal mail, email or hand delivery, will be considered received the next day Department offices are open. If an application for assistance or other information is filed through the "myCase" system, it will be considered received the day it was filed online even if it is filed after 5 p.m. or on a Saturday, Sunday, or legal holiday.

(2) If a document has a due date and that due date falls on a Saturday, Sunday, or legal holiday, the time permitted for filing the document will be extended to 5 p.m. on the next day Department offices are open.

(3) "Document" as used in this section means application for assistance, verification, report, form and written notification of any kind.

(4) A verbal report or notification will be considered received on the date the client talks to a Department representative. A voice message received after 5 p.m. will be considered received the next day Department offices are open.

R986-100-115. Underpayment Due to an Error on the Part of the Department.

(1) If it is determined that a client was entitled to assistance but, due to an error on the part of the Department, assistance was not paid, the Department will correct its error and make retroactive payment.

(2) If a client receives assistance payments and it is later discovered that due to Department error the assistance payment should have been made at a higher level than the client actually received, retroactive payment will be made to correct the Department’s error.

(3) If the client’s public assistance was terminated due to the error, the client will be notified and assistance, plus any retroactive payments, will commence immediately.

(4) An underpayment found to have been made within the last 12 calendar months will be corrected and issued to the client. Errors which resulted in an underpayment which were made more than 12 months prior to the date of the discovery of the error are not subject to a retroactive payment.

(5) Retroactive payment under this section cannot be made for any month prior to the date on which the application for assistance was completed.

(6) The client must not have been at fault in the creation of the error.


(1) A client is responsible for repaying any overpayment for any program listed in R986-100-102 regardless of who was at fault in creating the overpayment.

(2) Underpayments may be used to offset an overpayment
for the same program.

(3) If a change is not reported as required by R986-100-113 it may result in an overpayment.

(4) The Department will collect overpayments for all programs listed in R986-100-102 as provided by federal regulation for food stamps unless otherwise noted in this rule or inconsistent with federal regulations specific to those other programs.

(5) This rule will apply to overpayments determined under contract with the Department of Health.

(6) If an obligor has more than one overpayment account and does not tell the Department which account to credit, the Department will make that determination.

R986-100-117. Disqualification For Fraud (Intentional Program Violations or IPVs).

(1) Any person, including a child care provider, who is at fault in obtaining or attempting to obtain, an overpayment of assistance, as defined in Section 35A-3-602 from any of the programs listed in R986-100-102 or otherwise intentionally breache any program rule, either personally or through a representative, is guilty of an intentional program violation (IPV). Acts which constitute an IPV include but are not limited to:

(a) knowingly making false or misleading statements;
(b) misrepresenting, concealing, or withholding facts or information;
(c) posing as someone else;
(d) knowingly taking, using or accepting a public assistance payment the party knew or should have known they were not eligible to receive or not reporting the receipt of a public assistance payment the individual knew or should have known they were not eligible to receive;
(e) not reporting a material change as required by and in accordance with these rules;
(f) committing an act intended to mislead, misrepresent, conceal or withhold facts or propound a falsity; or
(g) accessing TANF public assistance funds through an electronic benefit transfer, including through an automated teller machine or point-of-sale device, in an establishment in the state that;
(i) exclusively or primarily sells intoxicating liquor,
(ii) allows gambling or gaming, or
(iii) provides adult-oriented entertainment where performers disrobe or perform unclothed.

(2) An IPV occurs when a person commits any of the above acts in an attempt to obtain, maintain, increase or prevent the decrease or termination of any public assistance payment(s).

(3) When the Department determines or receives notice from a court that fraud or an IPV has occurred, the client is disqualified from receiving assistance of the same type for the time period as set forth in rule, statute or federal regulation.

(4) Disqualifications run concurrently.

(5) All income and assets of a person who has been disqualified from assistance for an IPV continue to be counted in the time period as set forth in rule, statute or federal regulation.

(6) If an individual has been disqualified in another state, the disqualification period for the IPV in that state will apply in Utah and is found to have committed an IPV in Utah, the prior periods of disqualification in any other state count toward determining the length of disqualification in Utah.

(7) The client will be notified that a disqualification period has been determined. The disqualification period shall begin no later than the second month which follows the date the client receives written notice of the disqualification and continues in consecutive months until the disqualification period has expired.

(8) Nothing in these rules is intended to limit or prevent a criminal prosecution for fraud based on the same facts used to determine the IPV.

R986-100-118. Additional Penalty for a Client Who Intentionally Misrepresents Residence.

A person who has been convicted in federal or state court of having made a fraudulent statement or representation with respect to the place of residence in order to receive assistance simultaneously from two or more states is disqualified from receiving assistance for any and all programs listed in R986-100-102 above, for a period of 10 years. This applies even if Utah was not one of the states involved in the original fraudulent misrepresentation.


(1) A client may not access assistance payments through an electronic benefit transfer, including through an automated teller machine or point-of-sale device, in an establishment in the state that;
(a) exclusively or primarily sells intoxicating liquor,
(b) allows gambling or gaming, or
(c) provides adult-oriented entertainment where performers disrobe or perform unclothed.

(2) Violation of the provisions of subsection (1) of this section will result in;
(a) a warning letter for the first offense,
(b) a one month disqualification for the second offense, and
(c) a three month disqualification for the third and all subsequent offenses.

R986-100-119. Reporting Possible Child Abuse or Neglect.

When a Department employee has reason to believe that a child has been subjected to abuse or neglect, it shall be reported under the provisions of Section 62A-4a-401 et seq.

R986-100-120. Discrimination Complaints.

(1) Complaints of discrimination can be made in person, by phone, or in writing to the local office, the Office of the Executive Director or the Director's designee, the Department's Equal Opportunity Officer, or the appropriate Federal agency.

(2) Complaints shall be resolved and responded to as quickly as possible.

(3) A record of complaints will be maintained by the local office including the response to the complaint.

(4) If a complaint is made to the local office, a copy of the complaint together with a copy of the written response will be sent to the Office of the Executive Director or the Director's designee.

(5) Discrimination complaints pertaining to the Food Stamp Program will also be sent to the Secretary of Agriculture or the Administrator of Food and Nutrition Service, Washington, D.C., 20250 in accordance with the provisions of 7 CFR 272.6 (1999).

R986-100-121. Agency Conferences.

(1) Agency conferences are used to resolve disputes between the client and Department staff.

(2) Clients or Department staff may request an agency conference at any time to resolve a dispute regarding a denial or reduction of assistance.

(3) Clients may have an authorized representative attend the agency conference.

(4) An agency conference will be attended by the client's employment counselor and the counselor's supervisor unless the
client or the supervisor request that the employment counselor not attend the conference.

(5) If an agency conference has previously been held on the same dispute, the Department may decline to hold the requested conference if, in the judgment of the employment counselor's supervisor, it will not result in the resolution of the dispute.

(6) If the Department requests the agency conference and the client fails to respond, attend or otherwise cooperate in this process, documentation in the case file of attempts by the staff to follow these steps will be considered as compliance with the requirement to attempt to resolve the dispute.

(7) An agency conference may be held after a client has made a request for hearing in an effort to resolve the dispute. If so, the client must be notified that failure to participate or failure to resolve the dispute at the agency conference will not affect the client's right to proceed with the hearing.

**R986-100-122. Advance Notice of Department Action.**

(1) Except as provided in (2) below, clients will be notified in writing when a decision concerning eligibility or amount of assistance payment or action on the part of the Department which affects the client's eligibility or amount of assistance has been made. Notice will be sent prior to the effective date of any action to reduce or terminate assistance payments. The Department will send advance notice of its intent to collect overpayments or to disqualify a household member.

(2) Except for overpayments, advance notice is not required when:
   (a) the client requests in writing that the case be closed;
   (b) the client has been admitted to an institution under governmental administrative supervision;
   (c) the client has been placed in skilled nursing care, intermediate care, or long-term hospitalization;
   (d) the client's whereabouts are unknown and mail sent to the client has been returned by the post office with no forwarding address;
   (e) it has been determined the client is receiving public assistance in another state;
   (f) a child in the household has been removed from the home by court order or by voluntary relinquishment;
   (g) a special allowance provided for a specific period is ended and the client was informed in writing at the time the allowance began that it would terminate at the end of the specified period;
   (h) a household member has been disqualified for an IPV in accordance with 7 CFR 273.16, or the benefits of the remaining household members are reduced or terminated to reflect the disqualification of that household member;
   (i) the Department has received factual information confirming the death of a client or payee if there is no other relative able to serve as a new payee;
   (j) the client's certification period has expired;
   (k) the action to terminate assistance is based on the expiration of the time limits imposed by the program;
   (l) the client has provided information to the Department, or the Department has information obtained from another reliable source, that the client is not eligible or that payment should be reduced or terminated;
   (m) the Department determines that the client willfully withheld information or;
   (n) when payment of financial assistance is made after performance under R986-200-215 and R986-400-454 no advance notice is needed when performance requirements are not met.

(3) For food stamp recipients and recipients of assistance under R986-300, no action will be taken until ten days after notice was sent unless one of the exceptions in (2)(a) through (k) above apply.

(4) Notice is complete if sent to the client's last known address. If notice is sent to the client's last known address and the notice is returned by the post office or electronically with no forwarding address, the notice will be considered to have been properly served. If a client elects to receive correspondence electronically, notice is complete when sent to the client's last known email address and/or posted to the client's Department sponsored web page.

**R986-100-123. The Right To a Hearing and How to Request a Hearing.**

(1) A client has the right to a review of an adverse Department action by requesting a hearing.

(2) In cases where the Department sends notice of its intent to take action to collect an alleged overpayment but there is no alleged overpayment of food stamps, the client must request a hearing in writing or orally within 30 days of the date of notice of agency action. In all other cases, the client must request a hearing in writing or orally within 90 days of the date of notice of agency action with which the client disagrees.

(3) Only a clear expression by the client to the effect that the client wants an opportunity to present his or her case is required.

(4) The request for a hearing can be made at the local office or the Division of Adjudication.

(5) If the client disagrees with the level of food stamp benefits paid or payable, the client can request a hearing within the certification period, even if that is longer than 90 days.

(6) If a request for restoration of lost food stamp benefits is made within one year of the loss of benefits a client may request a hearing within 90 days of the date of the denial of restoration.

(7) In the case of an overpayment and/or IPV the obligor may contact the presiding officer and attempt to resolve the dispute. If the dispute cannot be resolved, the obligor may still request a hearing provided it is filed within the time limit provided in the notice of agency action.

**R986-100-124. How Hearings Are Conducted.**

(1) Hearings are held at the state level and not at the local level.

(2) Where not inconsistent with federal law or regulation governing hearing procedure, the Department will follow the Utah Administrative Procedures Act.

(3) Hearings for all programs listed in R986-100-102 and overpayments and IPVs in Section 35A-3-601 et seq. are declared to be informal.

(4) Hearings are conducted by an ALJ or a Hearing Officer in the Division of Adjudication. A Hearing Officer has all of the same rights, duties, powers and responsibilities as an ALJ under these rules and the terms are interchangeable.

(5) Hearings are scheduled as telephone hearings. Every party wishing to participate in the telephone hearing must call the Division of Adjudication before the hearing and provide a telephone number where the party can be reached at the time of the hearing. If the client fails to call in advance, as required by the notice of hearing, the appeal will be dismissed.

(6) If a client requires an in-person hearing, the client must contact an ALJ and request that the hearing be scheduled as an in-person hearing. The request should be made sufficiently in advance of the hearing so that all other parties may be given notice of the change in hearing type and the opportunity to appear in person also. Requests will only be granted if the client can show that an in-person hearing is necessary to accommodate a special need or if the ALJ deems an in-person hearing is necessary to ensure an orderly and fair hearing which meets due process requirements. If the ALJ grants the request, all parties will be informed that the hearing will be conducted in
person. Even if the hearing is scheduled as an in-person hearing, a party may elect to participate by telephone. In-person hearings are held in the office of the Appeals Unit unless the ALJ determines that another location is more appropriate. A client can participate from the local Employment Center.

(7) the Department is not responsible for any travel costs incurred by the client in attending an in-person hearing.

(8) the Division of Adjudication will permit collect calls from parties and their witnesses participating in telephone hearings.

R986-100-125. When a Client Needs an Interpreter at the Hearing.

(1) If a client notifies the Department that an interpreter is needed at the time the request for hearing is made, the Department will arrange for an interpreter at no cost to the client.

(2) If an interpreter is needed at the hearing by a client or the client's witness(es), the may arrange for an interpreter to be present at the hearing who is an adult with fluent ability to understand and speak English and the language of the person testifying, or notify the Division of Adjudication at the time the appeal is filed that assistance is required for arranging for an interpreter.

R986-100-126. Procedure For Use of an Interpreter.

(1) The ALJ will be assured that the interpreter:

(a) understands the English language; and

(b) understands the language of the client or witness for whom the interpreter will interpret.

(2) The ALJ will instruct the interpreter to interpret, word for word, and not summarize, add, change, or delete any of the testimony or questions.

(3) The interpreter will be sworn to truthfully and accurately translate all statements made, all questions asked, and all answers given.

(4) The interpreter will be instructed to translate to the client the explanation of the hearing procedures as provided by the ALJ.


(1) All interested parties will be notified by mail at least 10 days prior to the hearing.

(2) Advance written notice of the hearing can be waived if the client and Department agree.

(3) The notice shall contain:

(a) the time, date, and place, or conditions of the hearing.

(b) the legal issues or reason for the hearing.

(c) the consequences of not appearing.

(d) the procedures and limitations for requesting rescheduling; and

(e) notification that the client can examine the case file prior to the hearing.

(4) If a client has designated a person or professional organization as the client's agent, notice of the hearing will be sent to that agent. It will be considered that the client has been given notice when notice is sent to the agent.

(5) When a new issue arises during the hearing or under other unusual circumstances, advance written notice may be waived, if the Department and the client agree, after a full verbal explanation of the issues and potential results.

(6) The client must notify any representatives, including counsel and witnesses, of the time and place of the hearing and make necessary arrangements for their participation.

(7) The notice of hearing will be translated, either in writing or verbally, for certain clients participating in the RRP program in accordance with RRP regulations.


(1) Hearings are not open to the public.

(2) A client may be represented at the hearing. The client may also invite friends or relatives to attend as space permits.

(3) Representatives from the Department or other state agencies may be present.

(4) All hearings will be conducted informally and in such manner as to protect the rights of the parties. The hearing may be recorded.

(5) All issues relevant to the appeal will be considered and decided upon.

(6) The decision of the ALJ will be based solely on the testimony and evidence presented at the hearing.

(7) All parties may testify, present evidence or comment on the issues.

(8) All testimony of the parties and witnesses will be given under oath or affirmation.

(9) Any party to an appeal will be given an adequate opportunity to be heard and present any pertinent evidence of probative value and to know and rebut by cross-examination or otherwise any other evidence submitted.

(10) The ALJ will direct the order of testimony and rule on the admissibility of evidence.

(11) Oral or written evidence of any nature, whether or not conforming to the legal rules of evidence including hearsay, may be accepted and will be given its proper weight.

(12) Official records of the Department, including reports submitted in connection with any program administered by the Department or other State agency may be included in the record.

(13) The ALJ may request the presentation of and may take such additional evidence as the ALJ deems necessary.

(14) The parties, with consent of the ALJ, may stipulate to the facts involved. The ALJ may decide the issues on the basis of such facts or may set the matter for hearing and take such further evidence as deemed necessary to determine the issues.

(15) The ALJ may require portions of the evidence be transcribed as necessary for rendering a decision.

(16) Unless the client requests a continuance, the decision of the ALJ will be issued within 60 days of the date on which the client requests a hearing.

(17) A decision of the ALJ which results in a reversal of the Department decision shall be complied with within 10 days of the issuance of the decision.

R986-100-129. Rescheduling or Continuance of Hearing.

(1) The ALJ may adjourn, reschedule, continue or reopen a hearing on the ALJ's own motion or on the motion of the client or the Department.

(2) If a party knows in advance of the hearing that they will be unable to proceed with or participate in the hearing on the date or time scheduled, the party must request that the hearing be rescheduled or continued to another day or time.

(a) The request must be received prior to the hearing.

(b) The request must be made orally or in writing to the ALJ who is scheduled to hear the case. If the request is not received prior to the hearing, the party must show cause for failing to make a timely request.

(c) The party making the request must show cause for the request.

(d) Normally, a party will not be granted more than one request for a continuance.

(3) The rescheduled hearing must be held within 30 days of the original hearing date.

R986-100-130. Default Order or Dismissal for Failure to Participate.

(1) The Department will issue a default order if an obligor
in an IPV or IPV overpayment case fails to participate in the administrative process. Participation for an obligor means:
(a) signing and returning to the Department an approved stipulation for repayment and making all of the payments as agreed,
(b) requesting and participating in a hearing, or
(c) paying the overpayment in full.
(2) If a hearing has been scheduled at the request of a client or an obligor in a case not involving an IPV and the client or obligor fails to appear at or participate in the hearing, either in person or through a representative, the ALJ will, unless a continuance or rescheduling has been requested, dismiss the request for a fair hearing.

R986-100-131. Setting Aside A Default or Dismissal and/or Reopening the Hearing After the Hearing Has Been Concluded.
(1) Any party who fails to participate personally or by authorized representative as defined in R986-100-130 may request that the default order or dismissal be set aside and a hearing or a new hearing be scheduled. If a party failed to participate in a hearing but no decision has yet been issued, the party may request that the hearing be reopened.
(2) The request must be in writing, set forth the reason for the request and must be mailed, faxed or delivered to the ALJ or presiding officer who issued the default order or dismissal within ten days of the issuance of the default or dismissal. If the request is made after the expiration of the ten-day time limit, the party requesting reopening must show good cause for not making the request within ten days.
(3) The ALJ has the discretion to schedule a hearing to determine if a party requesting that a default order or dismissal be set aside or a reopening satisfied the requirements of this rule or may grant or deny the request on the basis of the record in the case.
(4) If a presiding officer issued the default or dismissal, the officer shall forward the request to the Division of Adjudication. The request will be assigned to an ALJ who will then determine if the party requesting that the default or dismissal be set aside or that the hearing be reopened has satisfied the requirements of this rule.
(5) The ALJ may, on his or her own motion, reschedule, continue or reopen a case if it appears necessary to take continuing jurisdiction based on a mistake as to facts or if the denial of a hearing would be an affront to fairness. A presiding officer may, on his or her own motion, set aside a default or dismissal on the same grounds.
(6) If a request to set aside the default or dismissal or a request for reopening is not granted, the ALJ will issue a decision denying the request to reopen. A copy of the decision will be given or mailed to each party, with a clear statement of the right of appeal or judicial review. A defaulted party may appeal a denial of a request to set aside a default or dismissal by following the procedure in R986-100-135. The appeal can only contest the denial of the request to set aside the default and not the underlying merits of the case. If the default or dismissal is set aside on appeal, the Executive Director or designee may rule on the merits or remand the case to an ALJ for a ruling on the merits on an additional hearing if necessary.

R986-100-132. What Constitutes Grounds to Set Aside a Default or Dismissal.
(1) A request to reopen or set aside for failure to participate:
(a) will be granted if the party was prevented from participating and/or appearing at the hearing due to circumstances beyond the party's control;
(b) may be granted upon such terms as are just for any of the following reasons: mistake, inadvertence, surprise, excusable neglect or any other reason justifying relief from the operation of the decision. The determination of what sorts of neglect will be considered excusable is an equitable one, taking into account all of the relevant circumstances including:
(i) the danger that the party not requesting reopening will be harmed by reopening,
(ii) the length of the delay caused by the party's failure to participate including the length of time to request reopening,
(iii) the reason for the request including whether it was within the reasonable control of the party requesting reopening,
(iv) whether the party requesting reopening acted in good faith, and
(v) whether the party was represented by another at the time of the hearing. Because they are required to know and understand Department rules, attorneys and professional representatives are held to a higher standard, and
(vi) whether based on the evidence of record and the parties arguments or statements, setting aside the default and taking additional evidence might effect the outcome of the case.
(2) Requests to reopen or set aside are remedial in nature and thus must be liberally construed in favor of providing parties with an opportunity to be heard and present their case. Any doubt must be resolved in favor of granting reopening.

R986-100-133. Canceling an Appeal and Hearing.
When a client notifies the Division of Adjudication or the ALJ that the client wants to cancel the hearing and not proceed with the appeal, a decision dismissing the appeal will be issued. This decision will have the effect of upholding the Department decision. The client will have ten days in which to reinstate the appeal by filing a written request for reinstatement with the Division of Adjudication.

R986-100-134. Payments of Assistance Pending the Hearing.
(1) A client is entitled to receive continued assistance pending a hearing contesting a Department decision to reduce or terminate food stamps or RRF financial assistance if the client's request for a hearing is received no later than 10 days after the date of the notice of the reduction, or termination. The assistance will continue unless the certification period expires until a decision is issued by the ALJ. If the certification period expires while the hearing or decision is pending, assistance will be terminated. If a client becomes ineligible or the assistance amount is reduced for another reason pending a hearing, assistance will be terminated or reduced for the new reason unless a hearing is requested on the new action.
(2) If the client can show good cause for not requesting the hearing within 10 days of the notice, assistance may be continued if the client can show good cause for failing to file in a timely fashion. Good cause in this paragraph means that the delay in filing was due to circumstances beyond the client's control or for circumstances which were compelling and reasonable. Because the Department allows a client to request a hearing by telephone or mail, good cause does not mean illness, lack of transportation or temporary absence.
(3) A client can request that payment of assistance not be continued pending a hearing but the request must be in writing.
(4) If payments are continued pending a hearing, the client is responsible for any overpayment in the event of an adverse decision.
(5) If the decision of the ALJ is adverse to the client, the client is not eligible for continued assistance pending any appeal of that decision.
(6) If a decision favorable to the client is rendered after a hearing, and payments were not made pending the decision, retroactive payment will be paid back to the date of the adverse action if the client is otherwise eligible.
(7) Financial assistance payments under FEP, FEPTP, GA or WTE, and CC subsidies will not continue during the hearing process regardless of when the appeal is filed.

(8) Financial assistance under the RRP will not extend for longer than the eight-month time limit for that program under any circumstances.

(9) Assistance is not allowed pending a hearing from a denial of an application for assistance.

R986-100-135. Further Appeal From the Decision of the ALJ or Presiding Officer.

Either party has the option of appealing the decision of the ALJ or presiding officer to either the Executive Director or person designated by the Executive Director or to the District Court. The appeal must be filed, in writing, within 30 days of the issuance of the decision of the ALJ or presiding officer. If a request for a fair hearing is not timely filed under R986-100-123, there are no further appeal rights.

KEY: employment support procedures
July 1, 2015 35A-3-101 et seq.
Notice of Continuation September 2, 2015 35A-3-301 et seq.
35A-3-401 et seq.
R986. Workforce Services, Employment Development.
R986-200. Family Employment Program.
R986-200-201. Authority for Family Employment Program (FEP) and Family Employment Program Two Parent (FEPTP) and Other Applicable Rules.

(1) The Department provides services to eligible families under FEP and FEPTP under the authority granted in the Employment Support Act, UCA 35A-3-301 et seq. Funding is provided by the federal government through Temporary Aid to Needy Families (TANF) as authorized by PRWORA.

(2) Rule R986-100 applies to FEP and FEPTP unless expressly noted otherwise.


(1) The goal of FEP is to increase family income through employment, and where appropriate, child support and/or disability payments.

(2) FEP is for families with no more than one able bodied parent in the household. If the family has two able bodied parents in the household, the family is not eligible for FEP but may be eligible for FEPTP. Able bodied means capable of earning at least $500 per month in the Utah labor market.

(3) If a household has at least one incapacitated parent, the parent claiming incapacity must verify that incapacity in one of the following ways:

(a) receipt of disability benefits from SSA;
(b) 100% disabled by VA; or
(c) by submitting a written statement from:
   (i) a licensed medical doctor;
   (ii) a doctor of osteopathy;
   (iii) a licensed Mental Health Therapist as defined in UCA 58-60-102;
   (iv) a licensed Advanced Practice Registered Nurse; or
   (v) a licensed Physician's Assistant.

(4) The written statement in paragraph (c) of this subsection must be based on a current physical examination of the parent, not just a review of parent's medical records.

(5) Incapacity means not capable of earning $500 per month. The incapacity must be expected to last 30 days or longer.

(6) An incapacitated parent must cooperate in the obtaining of a second opinion regarding incapacity if requested by the Department. Only the costs associated with a second opinion requested by the Department will be paid for by the Department. The Department will not pay the costs associated with obtaining a second opinion if the parent requests the second opinion.

(7) An incapacitated parent who is included in the FEP household assistance unit and the parent's income and assets are counted toward establishing eligibility unless the parent is a SSI recipient. If the parent is a SSI recipient, that parent is not included in the household and none of the income or assets of the SSI recipient is counted.

(8) If a parent in the financial assistance household is a pregnant woman when it has been medically verified that she is in the third calendar month prior to the expected month of delivery, or later, and who, if the child were born and living with her in the month of payment, would be eligible. The unborn child is not included in the financial assistance payment; or

(b) at least one minor dependent child who is a citizen or meets the alienage criteria. All minor children age 6 to 16 must attend school, or be exempt under 53A-11-102, to be included in the household assistance unit for a financial assistance payment for that child.

(i) a pregnant woman when it has been medically verified that she is in the third calendar month prior to the expected month of delivery, or later, and who, if the child were born and living with her in the month of payment, would be eligible.

(ii) an unemancipated child, at least 18 years old but under 19 years old, with no high school diploma or its equivalent, who is a full-time student in a secondary school, or in the equivalent level of vocational or technical training, and the school has verified a reasonable expectation the 18 year old will complete the program before reaching age 19.

(2) Households must meet other eligibility requirements of income, assets, and participation in addition to the eligibility requirements found in R986-100.

(3) Persons who are fleeing to avoid prosecution of a felony, or who are violating parole or probation for a felony or a misdemeanor, are ineligible for financial assistance.

(4) All clients who are required to complete a negotiated employment plan as provided in R986-200-206 must attend a FEP orientation meeting, sign a FEP Agreement, and negotiate and sign an employment plan within 30 days of submitting his or her application for assistance. Attendance at the orientation meeting can only be excused for reasonable cause as defined in R986-200-212(8). The application for assistance will not be complete until the client has attended the meeting.

(5) If a parent in the financial assistance household received TANF funded financial assistance benefits from another state or from a tribe, the entire household is ineligible to receive TANF funded financial assistance in Utah the same
month. This is true even if household composition has changed.
If a child in the household has received TANF funded financial assistance in another household, in this or any other state, the child will be excluded from the household determination in the same month according to the provisions of R986-200-205(2)(d). TANF funded financial assistance in Utah is FEP, FEP-TP, Emergency Assistance and AA.

R986-200-205. How to Determine Who Is Included in the Household Assistance Unit.

The amount of financial assistance for an eligible household is based on the size of the household assistance unit and the income and assets of all people in the household assistance unit.

1. The income and assets of the following individuals living in the same household must be counted in determining eligibility of the household assistance unit:

   a. all natural parents, adoptive parents, parents listed on the birth certificate and stepparents, unless expressly excluded in this section, who are related to and residing in the same household as an eligible dependent child. Natural parentage is determined as follows:

      i. A woman is the natural parent if her name appears on the birth record of the child.

      ii. For a man to be determined to be the natural parent, that relationship must be established or acknowledged or his name must appear on the birth record. If the parents have a solemnized marriage at the time of birth, relationship is established and can only be rebutted by a DNA test;

   b. household members who would otherwise be included but who are absent solely by reason of employment, school or training, or who will return home to live within 30 days;

   c. all minor siblings, half-siblings, and adopted siblings living in the same household as an eligible dependent child; and

   d. all spouses living in the household.

2. The following individuals in the household are not counted in determining the household size for determining payment amount nor are the assets or income of the individuals counted in determining household eligibility:

   a. a recipient of SSI benefits. If the SSI recipient is the parent and is receiving FEP assistance for the child(ren) residing in the household, the SSI parent must cooperate with establishing paternity and child support enforcement for the household to be eligible. If the only dependent child is a SSI recipient, the parent or specified relative may receive a FEP assistance payment which does not include that child, provided the parent or specified relative is not on SSI and can meet all other requirements;

   b. a child during any month in which a foster care maintenance payment is being provided to meet the child's needs. If the only dependent child in the household is receiving a foster care maintenance payment, the parent or specified relative may still receive a FEP assistance payment which does not include the child, provided all other eligibility, income and asset requirements are met;

   c. an absent household member who is expected to be gone from the household for 180 days or more unless the absence is due to employment, school or training. If the absence is due to employment, school or training the household member must be included;

   d. a child who was counted as a dependent in a household that received TANF funded financial assistance or in a specified relative household in the same month. A child cannot be counted as a dependent in two households that receive TANF funded financial assistance or specific relative assistance in the same month.

3. The household assistance unit can choose whether to include or exclude the following individuals living in the household. If included, all income and assets of that person are counted:

   a. all absent household members who are not required to participate in an employment plan under R986-200-210 and who are expected to be temporarily absent from the home for more than 30 but not more than 180 consecutive days unless the absence is due to employment, school or training. If the absence is due to employment, school or training the household member must be included. If the household member is required to participate in an employment plan, the household member must be included;

   b. Native American children, or deaf or blind children, who are temporarily absent while in boarding school, even if the temporary absence is expected to last more than 180 days;

   c. an adopted child who receives a federal, state or local government special needs adoption payment. If the adopted child receiving this type of payment is the only dependent child in the household and excluded, the parent(s) or specified relative may still receive a FEP or FEPTP assistance payment which does not include the child, provided all other eligibility requirements are met. If the household chooses to include the adopted child in the household assistance unit under this paragraph, the special needs adoption payment is counted as income;

   d. former stepchildren who have no blood relationship to a dependent child in the household;

   e. a specified relative. If a household requests that a specified relative be included in the household assistance unit, only one specified relative can be included in the financial assistance payment regardless of how many specified relatives are living in the household. The income and assets of all household members are counted according to the provisions of R986-200-241.

4. In situations where there are children in the home for which there is court order regarding custody of the children, the Department will determine if the children should be included in the household assistance unit based on the actual living arrangements of the children and not on the custody order. If the child lives in the home 50% or more of the time, the child must be included in the household assistance unit and duty of support completed. It is not an option to exclude the child. This is true even if the court awarded custody to the other parent or the court ordered joint custody. If the child lives in the household less than 50% of the time, the child cannot be included in the household. It is not an option to include the child. This is true even if the parent applying for financial assistance has been awarded custody by the court or the court ordered joint custody. If financial assistance is allowed, a joint custody order might be modified by the court under the provisions of 30-3-10.2(4) and 30-3-10.4.

5. The income and assets of the following individuals are counted in determining eligibility even though the individual is not included in the assistance payment:

   a. a household member who has been disqualified from the receipt of assistance because of an IPV, (fraud determination);

   b. a household member who does not meet the citizenship and alienage requirements; or

   c. a minor child who is not in school full time or participating in self sufficiency activities.


1. Payment of any and all financial assistance is contingent upon all parents in the household, including adoptive and stepparents, participating, to the maximum extent possible, in:

   a. assessment and evaluation;
(b) the completion of a negotiated employment plan; and
(c) assisting ORS in good faith to:
(i) establish the paternity of all minor children; and
(ii) establish and enforce child support obligations.
(d) obtaining any and all other sources of income. If any household member is or appears to be eligible for unemployment, SSA, Workers Compensation, VA, or any other benefits or forms of assistance, the Department will refer the individual to the appropriate agency and the individual must apply for and pursue obtaining those benefits. If an individual refuses to apply for and pursue these benefits or assistance, the individual is ineligible for financial assistance. Pursuing these benefits includes cooperating fully and providing all the necessary documentation to insure receipt of benefits. If the individual is already receiving assistance from the Department and it is found he or she is not cooperating fully to obtain benefits from another source, the individual will be considered to not be participating in his or her employment plan. If the individual is otherwise eligible for FEP or FEPTP, financial assistance will be provided until eligibility for other benefits or assistance has been determined. If an individual's application for SSA benefits is denied, the individual must fully cooperate in prosecuting an appeal of that SSA denial at least to the Social Security ALJ level.

(2) Parents who have been determined to be ineligible to be included in the financial assistance payment are still required to participate.

(3) Children at least 16 years old but under 18 years old, unless they are in school full-time or in school part-time and working less than 100 hours per month are required to participate.

(1) Receipt of child support is an important element in increasing a family's income.
(2) Every natural, legal or adoptive parent has a duty to support his or her children and stepchildren even if the children do not live in the parental home.
(3) A parent's duty to support continues until the child:
(a) reaches age 18;
(b) is 18 years old and enrolled in high school during the normal and expected year of graduation;
(c) is emancipated by marriage or court order;
(d) is a member of the armed forces of the United States; or
(e) is self supporting.

(4) A client receiving financial assistance automatically assigns to the state any and all rights to child support for all children who are included in the household assistance unit while receiving financial assistance. The assignment of rights occurs even if the client claims or establishes “good cause or other exception” for refusal to cooperate. The assignment of rights to support, cooperation in establishing paternity, and establishing and enforcing child support is a condition of eligibility for the receipt of financial assistance.

(5) For each child included in the financial assistance payment, the client must also assign any and all rights to alimony or spousal support from the noncustodial parent while the client receives public assistance.

(6) The client must cooperate with the Department and ORS in establishing and enforcing the spousal and child support obligation from any and all natural, legal, or adoptive noncustodial parents.

(7) If a parent is absent from the home, the client must identify and help locate the non-custodial parent.

(8) If a child is conceived or born during a marriage, the husband is considered the legal father, even if the wife states he is not the natural father.

(9) If the child is born out of wedlock, the client must also cooperate in the establishment of paternity.

(10) ORS is solely responsible for determining if the client is cooperating in identifying the noncustodial parent and with child support establishment and enforcement efforts for the purposes of receipt of financial assistance. The Department cannot review, modify, or reject a decision made by ORS.

(11) Unless good cause is shown, financial assistance will terminate if a parent or specified relative does not cooperate with ORS in establishing paternity or enforcing child support obligations.

(12) Upon notification from ORS that the client is not cooperating, the Department will commence reconciliation procedures as outlined in R986-200-212. If the client continues to refuse to cooperate with ORS at the end of the reconciliation process, financial assistance will be terminated.

(13) Termination of financial assistance for non cooperation is immediate, without a reduction period outlined in R986-200-212, if:
(a) the client is a specified relative who is not included in the household assistance unit;
(b) the client is a parent receiving SSI benefits;
(c) the client is participating in FEPTP; or
(d) the client is an undocumented alien parent.

(14) Once the financial assistance has been terminated due to the client's failure to cooperate with child support enforcement, the client must then reapply for financial assistance. This time, the client must cooperate with child support collection prior to receiving any financial assistance.

(15) A specified relative, undocumented alien parent, SSI recipient, or disqualified parent in a household receiving FEP assistance must assign rights to support of any kind and cooperate with all establishment and enforcement efforts even if the parent or relative is not included in the financial assistance payment.

R986-200-208. Good Cause for Not Cooperating With ORS.
(1) The Department is responsible for determining if the client has good cause or other exception for not cooperating with ORS.
(2) To establish good cause for not cooperating, the client must file a request for a good cause determination and provide proof of good cause within 20 days of the request.

(3) A client has the right to request a good cause determination at any time, even if ORS or court proceedings have begun.

(4) Good cause for not cooperating with ORS can be shown if one of the following circumstances exists:
(a) The child, for whom support is sought, was conceived as a result of incest or rape. To prove good cause under this paragraph, the client must provide:
(i) birth certificates;
(ii) medical records;
(iii) Department records;
(iv) records from another state or federal agency;
(v) court records; or
(vi) law enforcement records.
(b) Legal proceedings for the adoption of the child are pending before a court. Proof is established if the client provides copies of documents filed in a court of competent jurisdiction.
(c) A public or licensed private social agency is helping the client resolve the issue of whether to keep or relinquish the child for adoption and the discussions between the agency and client have not gone on for more than three months. The client is required to provide written notice from the agency concerned.
(d) The client's cooperation in establishing paternity or securing support is reasonably expected to result in physical or emotional harm to the child or to the parent or specified relative. If harm to the parent or specified relative is claimed, it must be
significantly enough to reduce that individual’s capacity to adequately care for the child.

(i) Physical or emotional harm is considered to exist when it results in, or is likely to result in, an impairment that has a substantial effect on the individual’s ability to perform daily life activities.

(ii) The source of physical or emotional harm may be from individuals other than the noncustodial parent.

(iii) The client must provide proof that the individual is likely to inflict such harm or has done so in the past. Proof must be from an independent source such as:

(A) medical records or written statements from a mental health professional evidencing a history of abuse or current health concern. The record or statement must contain a diagnosis and prognosis where appropriate;

(B) court records;

(C) records from the Department or other state or federal agency; or

(D) law enforcement records.

(5) If a claim of good cause is denied because the client is unable to provide proof as required under Subsection (4) (a) or (d) the client can request a hearing and present other evidence of good cause at the hearing. If the ALJ finds that evidence credible and convincing, the ALJ can make a finding of good cause under Subsections (4) (a) or (d) based on the evidence presented by the client at the hearing. A finding of good cause by the ALJ can be based solely on the sworn testimony of the client.

(6) When the claim of good cause for not cooperating is based in whole or in part on anticipated physical or emotional harm, the Department must consider:

(a) the client’s present emotional health and history;

(b) the intensity and probable duration of the resulting impairment;

(c) the degree of cooperation required; and

(d) the extent of involvement of the child in the action to be taken by ORS.

(7) The Department recognizes no other exceptions, apart from those recognized by ORS, to the requirement that a client cooperate in good faith with ORS in the establishment of paternity and establishment and enforcement of child support.

(8) If the client has exercised his or her right to an agency review or adjudicative proceeding under Utah Administrative Procedures Act on the question of non-cooperation as determined by ORS, the Department will not review, modify, or reverse the decision of ORS on the question of non-cooperation. If the client did not have an opportunity for a review with ORS, the Department will refer the request for review to ORS for determination.

(9) Once a request for a good cause determination has been made, all collection efforts by ORS will be suspended until the Department has made a decision on good cause.

(10) A client has the right to appeal a Department decision on good cause to an ALJ by following the procedures for appeal found in R986-100.

(11) If a parent requests a hearing on the basis of good cause for not cooperating, the resulting decision cannot change or modify the determination made by ORS on the question of good faith.

(12) Even if the client establishes good cause not to cooperate with ORS, if the Department supervisor determines that support enforcement can safely proceed without the client’s cooperation, ORS may elect to do so. Before proceeding without the client’s cooperation, ORS will give the client advance notice that it intends to commence enforcement proceedings and give the client an opportunity to object. The client must file his or her objections with ORS within 10 days.

(13) A determination that a client has good cause for non-cooperation may be reviewed and reversed by the Department upon a finding of new, or newly discovered evidence, or a change in circumstances.

R986-200-209. Participation in Obtaining an Assessment.

(1) Within 20 business days of the date the application for financial assistance has been completed and approved, the client will be assigned to an employment counselor and must complete an assessment.

(2) The assessment evaluates a client’s needs and is used to develop an employment plan.

(3) Completion of the assessment requires that the client provide information about:

(a) family circumstances including health, needs of the children, support systems, and relationships;

(b) personal needs or potential barriers to employment;

(c) education;

(d) work history;

(e) skills;

(f) financial resources and needs; and

(g) any other information relevant to the client’s ability to become self-sufficient.

(4) The client may be required to participate in testing or completion of other assessment tools and may be referred to another person within the Department, another agency, or to a company or individual under contract with the Department to complete testing, assessment, and evaluation.


(1) Within 15 business days of completion of the assessment, the following individuals in the household assistance unit are required to sign and make a good faith effort to participate to the maximum extent possible in a negotiated employment plan:

(a) All parents, including parents whose income and assets are included in determining eligibility of the household but have been determined to be ineligible or disqualified from being included in the financial assistance payment.

(b) Dependent minor children who are at least 16 years old, who are not parents, unless they are full-time students or are employed an average of 30 hours a week or more.

(2) The goal of the employment plan is obtaining marketable employment and it must contain the soonest possible target date for entry into employment consistent with the employability of the individual.

(3) An employment plan consists of activities designed to help an individual become employed. For each activity there will be:

(a) an expected outcome;

(b) an anticipated completion date;

(c) the number of participation hours agreed upon per week; and

(d) a definition of what will constitute satisfactory progress for the activity.

(4) Each activity must be directed toward the goal of increasing the household’s income.

(5) Activities may require that the client:

(a) obtain immediate employment. If so, the parent client shall:

(i) promptly register for work and commence a search for employment for a specified number of hours each week; and

(ii) regularly submit a report to the Department on:

(A) how much time was spent in job search activities;

(B) the number of job applications completed;

(C) the interviews attended;

(D) the offers of employment extended; and

(E) other related information required by the Department.

(b) participate in an educational program to obtain a high school diploma or its equivalent, if the parent client does not have a high school diploma;
Training ability has been completed showing the client has the training certificate in a currently marketable occupation. Incurs while the education or training is being completed. A parent client's participation in education or training will only be approved if all of the following are met:

(a) The client can demonstrate that the education or training would substantially increase the income level that the client would be able to achieve without the education and training, and would offset the loss of income the household incurs while the education or training is being completed.
(b) The client does not already have a degree or skills training certificate in a currently marketable occupation.
(c) An assessment specific to the client's education and training ability to be successful in the education or training.
(d) The mental and physical health of the client indicates the education or training could be completed successfully and the client could perform the job once the schooling is completed.
(e) The specific employment goal that requires the education or training is marketable in the area where the client resides or the client has agreed to relocate for the purpose of employment once the education/training is completed.
(f) The client, when determined appropriate, is willing to complete the education/training as quickly as possible, such as attending school full time which may include attending school during the summer.
(g) The client can realistically complete the requirements of the education or training program within the required time frames or time limits of the financial assistance program, including the 36-month lifetime limit for FEP and FEPTP, for which the client is eligible.

(3) A parent client may participate in education or training for up to six months beyond the 24-month limit if:
(a) the parent client is employed for 80 or more hours per month during each month of the extension;
(b) circumstances beyond the control of the client prevented completion within 24 months; and
(c) the Department director or designee determines that extending the 24-month limit is prudent because other employment, education, or training options do not enable the family to meet the objective of the program.

(4) A parent client with a high school diploma or equivalent who has received 24 months of education or training while receiving financial assistance must participate a minimum of 30 hours per week in eligible activities. Twenty of those 30 hours must be in priority activities. A list of approved priority and eligible activities is available at each employment center. If the client has a child in the household under the age of six, the minimum number of hours of participation under this this subsection is 20 hours per week and all of those 20 hours must be in priority activities.

(5) Graduate work can never be approved or supported as part of an employment plan.


If a client who is required to participate in an employment plan consistently fails, without reasonable cause, to show good faith in complying with the employment plan, the Department will terminate all or part of the financial assistance. This will apply if the Department is notified that the client has failed to cooperate with ORS as provided in R986-200-207. A termination for the reasons mentioned in this paragraph will occur only after the Department attempts reconciliation through the following process:

(1) When an employment counselor discovers that a client is not complying with his or her employment plan, the employment counselor will attempt to discuss compliance with the client and explore solutions. The employment counselor will also send written notice of the failure to comply to the client. The notice will specify a date certain by which the client must comply and the consequences of not complying by that date.

(2) If compliance is not resolved by the date specified in the notice sent under subsection (1) of this section, the employment counselor will send a second written notice and initiate termination of the household financial assistance. This second notice will advise the client that the financial assistance will terminate at the end of that month unless the client resolves the problem, as provided in paragraph (2)(a) of this section. This second notice will also provide a date certain by which the compliance problems must be resolved for benefits to continue.
(a) If the client establishes reasonable cause for not complying with the employment plan or provides required documentation by the date specified in the first or second notice, financial assistance will continue or be restored.

(b) If the compliance problem is not resolved as provided in subparagraph (a) of this subsection, the household will be ineligible for financial assistance for one full month. The client must then reapply for financial benefits and successfully complete a two week trial participation period before financial assistance will be approved.

(3) A client must demonstrate a genuine willingness to comply with the employment plan during the two week trial period.

(4) The two week trial period may be waived only if the client has cured all previous compliance issues prior to re-application.

(5) The provisions of this section apply to clients who are eligible for and receiving financial assistance during an extension period as provided in R986-200-218.

(6) A child age 16-18 who is not a parent and who is not participating will be removed from the financial assistance grant. The financial assistance will continue for other household members provided they are participating. If the child successfully completes a two week trial period, the child will be added back on to the financial assistance grant.

(7) Reasonable cause under this section means the client was prevented from participating through no fault of his or her own or failed to participate for reasons that are reasonable and compelling.

(8) Reasonable cause can also be established, as provided in 45 CFR 261.56, by a client who is a single custodial parent caring for a child under age six who refuses to engage in required work because he or she is unable to obtain needed child care because appropriate and affordable child care arrangements are not available within a reasonable distance from the home or work site.

(9) If a client is also receiving food stamps and the client is disqualified for non-participation under this section, the client will also be subject to the food stamp sanctions found in 7CFR 30-1-4.5 unless the client meets an exemption under food stamp regulations.


(1) Financial assistance may be provided to a single minor parent who resides in a place of residence maintained by a parent, legal guardian, or other adult relative of the single minor parent, unless the minor parent is exempt.

(2) The single minor parent may be exempt when:

(a) The minor parent has no living parent or legal guardian whose whereabouts is known;

(b) No living parent or legal guardian of the minor parent allows the minor parent to live in his or her home;

(c) The minor parent lived apart from his or her own parent or legal guardian for a period of at least one year before either the birth of the dependent child or the parent's having made application for FEP and the minor parent was self supporting during this same period of time; or

(d) The physical or emotional health or safety of the minor parent or dependent child would be jeopardized if they resided in the same residence with the minor parent's parent or legal guardian. A referral will be made to DCFS if allegations are made under this paragraph.

(3) Prior to authorizing financial assistance, the Department must approve the living arrangement of all single minor parents exempt under section (2) above. Approval of the living arrangement is not a certification or guarantee of the safety, quality, or condition of the living arrangements of the single minor parent.

(4) All minor parents regardless of the living arrangement must participate in education for parenting and life skills in infant and child wellness programs operated by the Department of Health and, for not less than 20 hours per week:

(a) attend high school or an alternative to high school, if the minor parent does not have a high school diploma;

(b) participate in education and training; and/or

(c) participate in employment.

(5) If a single minor parent resides with a parent, the Department shall include the income of the parent of the single minor parent in determining the single minor parent's eligibility for financial assistance.

(6) If a single minor parent resides with a parent who is receiving financial assistance, the single minor parent is included in the parent's household assistance unit.

(7) If a single minor parent receives financial assistance but does not reside with a parent, the Department shall seek an order requiring that the parent of the single minor parent financially support the single minor parent.


(1) Specified relatives include:

(a) grandparents;

(b) brothers and sisters;

(c) stepbrothers and stepsisters;

(d) aunts and uncles;

(e) first cousins;

(f) first cousins once removed;

(g) nephews and nieces;

(h) people of prior generations as designated by the prefix grand, great, great-great, or great-great-great;

(i) brothers and sisters by legal adoption;

(j) the spouse of any person listed above;

(k) the former spouse of any person listed above;

(l) individuals who can prove they met one of the above mentioned relationships via a blood relationship even though the legal relationship has been terminated;

(m) former stepparents

(n) a Native American adult who has a Native American child placed in, or living in that adult's home, and both the child and the adult are members of, or eligible for membership in, a federally recognized tribe; and

(o) an adult of the same ethnicity, culture, country of origin, religion, language and/or nationality as the refugee/asylee child in his or her care.

(2) The specified relative must provide proof of relationship to the child. If the specified relative is unable to provide proof, but DCFS has determined that one of the relationships in subparagraph (1) of this section exists, the Department will accept the DCFS determination. DCFS will not be liable for any potential overpayment resulting from a determination made regarding relationship.

(3) The Department shall require compliance with Section 30-1-4.5.

(4) A specified relative may apply for financial assistance for the child. If the child is otherwise eligible, FEP rules apply.

(5) The child must have a blood or a legal relationship to the specified relative even if the legal relationship has been terminated, or have a blood relationship to a dependent child who is in the home and who is included in the household for assistance purposes. This does not apply to specified relatives who are eligible under subsection (1)(n) and (o) of this section;

(6) Both parents must be absent from the home where the child lives. This is true even for a parent who has had his or her parental rights terminated;

(7) The child must be currently living with, and not just visiting, the specified relative;

(8) The parents' obligation to financially support their child will be enforced and the specified relative must cooperate with child support enforcement; and
(9) If the parent(s) state they are willing to support the child if the child would return to live with the parent(s), the child is ineligible unless there is a court order removing the child from the parent(s)' home.

(10) If the specified relative is currently receiving FEP or FEPTP, the child must be included in that household assistance unit.

(11) The income and resources of the specified relative are not counted unless the specified relative requests inclusion in the household assistance unit.

(12) If the specified relative is not currently receiving FEP or FEPTP, and the specified relative does not want to be included in the financial assistance payment, the specified relative shall be paid, on behalf of the child, the full standard financial assistance payment for one person. The size of the financial assistance payment shall be increased accordingly for each additional eligible child in the household assistance unit excluding the dependent child(ren) of the specified relative. Since the specified relative is not included in the household assistance unit, the income and assets of the specified relative, or the relative's spouse, are not counted.

(13) The specified relative may request to be included in the household assistance unit. If the specified relative is included in the household assistance unit, the household must meet all FEP eligibility requirements including participation requirements and asset limits.

(14) Income eligibility for a specified relative who wants to be included in the household assistance unit is calculated according to R986-200-241.


(1) FEPTP is for households otherwise eligible for FEP but with two able-bodied parents in the household. Eligible refugee households with two able-bodied persons and at least one dependent child, must first exhaust RRP benefits before considering eligibility for FEPTP.

(2) Families may only participate in this program for seven months out of any 13-month period. Months of participation count toward the 36-month time limit in Sections 35A-3-306 and R986-200-217.

(3) Both parents must participate in eligible activities for a combined total of 60 hours per week, as defined in the employment plan. At least 50 of those hours must be in priority activities. A list of approved priority and eligible activities is available at each employment center. Refugee families may participate in any combination of eligible and priority activities for a combined total of 60 hours per week, as provided in the employment plan.

(4) Both parents are required to participate every week as defined in the employment plan, unless the parent can establish reasonable cause for not participating. Reasonable cause is defined in rule R986-200-212(S).

(5) Payment is made twice per month and only after proof of participation. Payment is based on the number of hours of participation by both parents. The amount of assistance is equal to the FEP payment for the household size prorated based on the number of hours which the parents participated up to a maximum of 60 hours of participation per week. In no event can the financial assistance payment per month for a FEPTP household be more than for the same size household participating in FEP.

(6) If it is determined by the employment counselor that either one of the parents has failed to participate to the maximum extent possible assistance for the entire household unit will terminate immediately.

(7) Because payment is made after performance, advance notice is not required to terminate or reduce assistance payments for households participating in FEPTP.

(8) The parents must meet all other requirements of FEP including, but not limited to, income and asset limits, cooperation with ORS if there are legally responsible persons outside of the household assistance unit, signing a participation agreement and employment plan and applying for all other assistance or benefits to which they might be entitled.

R986-200-216. Diversion.

(1) Diversion is a one-time financial assistance payment provided to help a client avoid receiving extended cash assistance.

(2) In determining whether a client should receive diversion assistance, the Department will consider the following:

(a) the applicant's employment history;
(b) the likelihood that the applicant will obtain immediate full-time employment;
(c) the applicant's housing stability; and
(d) the applicant's child care needs, if applicable.

(3) To be eligible for diversion the applicant must:

(a) have a need for financial assistance to pay for housing or substantial and unforeseen expenses or work related expenses which cannot be met with current or anticipated resources;
(b) show that within the diversion period, the applicant will be employed or have other specific means of self support, and
(c) meet all eligibility criteria for a FEP financial assistance payment except the applicant does not need to cooperate with ORS in obtaining support. If the client is applying for other assistance such as medical or child care, the client will have to follow the eligibility rules for that type of assistance which may require cooperation with ORS.

(4) If the Department and the client agree diversion is appropriate, the client must sign a diversion agreement listing conditions, expectations and participation requirements.

(5) The diversion payment will equal three times the monthly financial assistance payment for the household size. All income expected to be received during the three-month period including wages and child support must be considered when negotiating diversion.

(6) Child support will belong to the client during the three-month period, whether received by the client directly or collected by ORS. ORS will not use the child support to offset or reimburse the diversion payment.

(7) The client must agree to have the financial assistance portion of the application for assistance denied.

(8) If a diversion payment is made, the client is ineligible for FEP for the three months covered by the diversion payment and must reapply at the end of the three month period.

(9) Diversion assistance is not available to clients participating in FEPTP. This is because FEPTP is based on performance and payment can only be made after performance.

(10) A household can only receive one diversion assistance payment in a 12 month period.

R986-200-217. Time Limits.

(1) Except as provided in R986-200-218 and in Section 35A-3-306, a family cannot receive financial assistance under the FEP or FEPTP for more than 36 months.

(2) The following months count toward the 36-month time limit regardless of whether the financial assistance payment was made in this or any other state:

(a) each month when a parent client received financial assistance beginning with the month of January, 1997;
(b) each month beginning with January, 1997, where a parent resided in the household, the parent's income and assets were counted in determining the household's eligibility, but the parent was disqualified from being included in the financial payment. Disqualification occurs when a parent has been
determined to have committed fraud in the receipt of public assistance when the parent is an ineligible alien; and
(c) each month when financial assistance was reduced or a partial financial assistance payment was received beginning with the month of January, 1997.

(3) Months which do not count toward the 36 month time limit are:
(a) months where both parents were absent from the home and dependent children were cared for by a specified relative who elected to be excluded from the household unit;
(b) months where the client received financial assistance as a minor child and was not the head of a household or married to the head of a household;
(c) months during which the parent lived in Indian country, as defined in Title 18, Section 1151, United States Code 1999, or an Alaskan Native village, if the most reliable data available with respect to the month, or a period including the month, indicate that at least 50% of the adults living in Indian country or in the village were not employed;
(d) months when a parent resided in the home but were excluded from the household assistance unit. A parent is excluded when they receive SSI benefits;
(e) diversion assistance does not count toward the 36 month time limit. If a client has already used 36 months of financial assistance, the client is not eligible for diversion assistance unless the client meets one of the extension criteria in R986-200-218 in addition to all other eligibility criteria of diversion assistance;
(f) months when a parent client received transitional assistance.


Exceptions to the time limit may be allowed for up to 20% of the average monthly number of families receiving financial assistance from FEP and FEPT during the previous Federal fiscal year for the following reasons:

(1) A hardship under Section 35A-3-306 is determined to exist when a parent:
(a) is determined to be medically unable to work. The client must provide proof of inability to work in one of the following ways:
(i) receipt of disability benefits from SSA;
(ii) receipt of VA Disability benefits based on the parent being 100% disabled;
(iii) placement on the Division of Services to People with Disabilities' waiting list. Being on the waiting list indicates that at least 50% of the adults living in Indian country or in the village were not employed;
(iv) current receiving Temporary Total or Permanent Total disability Workers' Compensation benefits;
(v) a medical statement completed by a medical doctor, a licensed Advanced Practice Registered Nurse, a licensed Physician's Assistant, or a doctor of osteopathy, stating the parent has a medical condition supported by medical evidence, which prevents the parent from engaging in work activities capable of generating income of at least $500 a month. The statement must be completed by a professional skilled in both the diagnosis and treatment of the condition; or
(vi) a statement completed by a licensed clinical social worker, licensed psychologist, licensed Mental Health Therapist as defined in UCA Section 58-60-102, or psychiatrist stating that the parent has been diagnosed with a mental health condition that prevents the parent from engaging in work activities capable of generating income of at least $500 a month. Substance abuse is considered the same as mental health condition;
(b) is under age 19 through the month of their nineteenth birthday;
(c) is currently engaged in an approved full-time job preparation, educational or training activity which the parent was expected to complete within the 36 month time limit but completion within the 36 months was not possible through no fault of the parent. Additionally, if the parent has previously received, beginning with the month of January 1997, 24 months of financial assistance while attending educational or training activities, good cause for additional months must be shown and approved;
(d) was without fault and a delay in the delivery of services provided by the Department occurred. The delay must have had an adverse effect on the parent causing a hardship and preventing the parent from obtaining employment. An extension under this section cannot be granted for more than the length of the delay;
(e) moved to Utah after exhausting 36 months of assistance in another state or states and the parent did not receive supportive services in that state or states as required under the provisions of PRWORA. To be eligible for an exception under this section, the failure to receive supportive services must have occurred through no fault of the parent and must contribute to the parent's inability to work. An exception under this section can never be for longer than the delay in services;
(f) completed an educational or training program at the 36th month and needs additional time to obtain employment;
(g) is unable to work because the parent is required in the home to meet the medical needs of a dependent. Dependent for the purposes of this paragraph means a person who the parent claims as a dependent on his or her income tax filing. Proof consisting of a medical statement from a health care professional listed in subparagraph (1)(a)(v) or (vi) of this section is required unless the dependent is on the Travis C Medicaid waiver program. The medical statement must include all of the following:
(i) the diagnosis of the dependent's condition,
(ii) the recommended treatment needed or being received for the condition,
(iii) the length of time the parent will be required in the home to care for the dependent, and
(iv) whether the parent is required to be in the home full-time or part-time; or
(h) is currently receiving assistance under one of the exceptions in this section and needs additional time to obtain employment. A client can only receive assistance for one month under this subparagraph. If the Department determines that granting an exception under this subparagraph adversely impacts its federally mandated participation rate requirements or might otherwise jeopardize its funding, the one month exception will not be granted or
(i) the client is currently participating in the Intergenerational Welfare Dependency Poverty Pilot Program, "Next Generation Kids" and needs additional time to obtain job training and preparation to decrease the risk of his/her children being part of intergenerational welfare dependency. This exception will not be available if the Pilot Program is to end.
(2) Additional months of financial assistance may be provided if the family includes an individual who has been battered or subjected to extreme cruelty which is a barrier to employment and the implementation of the time limit would make it more difficult to escape the situation. Battered or subjected to extreme cruelty means:
(a) physical acts which resulted in, or threatened to result in, physical injury to the individual;
(b) sexual abuse;
(c) sexual activity involving a dependent child;
(d) threats of, or attempts at, physical or sexual abuse;
(e) mental abuse which includes stalking and harassment; or
(f) neglect or deprivation of medical care.
(3) Employment extension. An extension to the time limit
can be granted for a maximum of an additional 24 months if during the previous two months, the parent client was employed for no less than 20 hours per week. The employment can consist of self-employment if the parent's net income from that self-employment is at or above minimum wage.

(a) If, at the end of the 24-month extension, the parent client qualifies for an exception under subsections (1) or (2) of this section, an exception can be granted under the provisions of those sections.

(b) A family cannot receive financial assistance for more than a total of 60 months unless an exception can be granted under subsections (1) and (2) of this section.

(4) All clients receiving an extension or an exception must continue to participate, to the maximum extent possible, in an employment plan. This includes cooperating with ORS in the collection, establishment, and enforcement of child support and the establishment of paternity, if necessary.

(5) If a household filing unit contains more than one parent, and one parent has received at least 36 months of assistance as a parent, then the entire filing unit is ineligible unless both parents meet one of the exceptions or extension listed above. Both parents need not meet the same exception or extension.

(6) A family in which the only parent or both parents are ineligible aliens cannot be granted an extension under Section (3) above or for any of the reasons for an exception in Subsections (1)(c), (d), (e) or (f). This is because ineligible aliens are not legally able to work and supportive services for work, education and training purposes are inappropriate.

(7) A client who is no longer eligible for financial assistance may be eligible for other kinds of public assistance including food stamps, Child Care Assistance and medical coverage. The client must follow the appropriate application process to determine eligibility for assistance from those other programs.

(8) Exceptions and extensions are subject to a review at least once every six months.

### R986-200-219. Emergency Assistance (EA) for Needy Families With Dependent Children

(1) EA is provided in an effort to prevent homelessness. It is a payment which is limited to use for utilities and rent or mortgage.

(2) To be eligible for EA the family must meet all other FEP requirements except:

(a) the client need only meet the "gross income" test. Gross income which is available to the client must be equal to or less than 185% of the standard needs budget for the client's filing unit; and

(b) the client is not required to enter into an employment plan or cooperate with ORS in obtaining support.

(3) The client must be homeless, in danger of becoming homeless or having the utilities at the home cut off due to a crisis situation beyond the client's control. The client must show that:

(a) The family is facing eviction or foreclosure because of past due rent or mortgage payments or unpaid utility bills which result from the crisis;

(b) A one-time EA payment will enable the family to obtain or maintain housing or prevent the utility shut off while they overcome the temporary crisis;

(c) Assistance with one month's rent or mortgage payment is enough to prevent the eviction, foreclosure or termination of utilities;

(d) The client has the ability to resolve past due payments and pay future months' rent or mortgage payments and utility bills after resolution of the crisis; and

(e) The client has exhausted all other resources.

(4) Emergency assistance is available for only 30 consecutive days during a year to any client or that client's household. If, for example, a client receives an EA payment of $450 for rent on April 1 and requests an additional EA payment of $300 for utilities on or before April 30 of that same year, the request for an EA payment for utilities will be considered. If the request for an additional payment for utilities is made after April 30, it cannot be considered for payment. The client will not be eligible for another EA payment until April 1 of the following year. A year is defined as 365 days following the initial date of payment of EA.

(5) Payments will not exceed $450 per family for one month's rent payment or $700 per family for one month's mortgage payment, and $300 for one month's utilities payment.

### R986-200-220. Mentors

(1) The Department will recruit and train volunteers to serve as mentors for parent clients. The Department may elect to contract for the recruitment and training of the volunteers.

(2) A mentor may advocate on behalf of a parent client and help a parent client:

(a) develop life skills;

(b) implement an employment plan; or

(c) obtain services and support from:

(i) the volunteer mentor;

(ii) the Department; or

(iii) civic organizations.

### R986-200-221. Drug Testing Requirements

(1) A parent client or specified relative who is counted in the household assistance unit under R986-200-205 must complete a substance abuse questionnaire. A substance abuse questionnaire is defined as a written screening questionnaire designed to accurately determine the reasonable likelihood of the client having a substance use disorder involving the misuse of a controlled substance. Individuals in the household who have been disqualified from the receipt of assistance because of an IPV are also required to complete a substance abuse questionnaire and otherwise comply with this section.

(2) If the results of the substance abuse questionnaire indicate a reasonable likelihood of a substance use disorder involving the misuse of a controlled substance, a drug test is required within a period of time as specified by the Department. The test will be performed in accordance with the requirements of Utah Code Ann. Section 34-38-6. Before taking the drug test, the client may advise the person administering the test of any prescription or any over the counter medication the client is taking.

(3) If the client tests positive for the unlawful use of a controlled substance on the drug test required under subsection (2), benefits may continue but only if the client agrees to receive treatment from a Department approved provider. The treatment will be for a minimum of 60 days and the client must also submit to drug tests during, and at the conclusion of, treatment. Each test must be negative. The length of treatment, if over 60 days, will be determined by the treatment provider and the Department. The client cannot change treatment providers unless the treatment provider and the Department agree to the change.

(4) The entire household unit will be denied financial assistance for a period of three months for the first occurrence and 12 months for any subsequent occurrence within a 12 month period if a client identified in subsection (1):

(a) refuses to take a drug test as required in subsection (2) or (3) of this section,

(b) fails to enter and successfully complete treatment as required in subsection (3) of this section, or

(c) tests positive for the unlawful use of a controlled substance, on any subsequent drug test required by the Department, while in treatment or at the completion of
treatment.

5. A client can be excused from complying with the requirements of this section if the necessary resources are not available through no fault of the client.

6. A client can be excused from complying with the requirements of this section in a timely manner if the client can show reasonable cause. Reasonable cause under this section means the client was prevented from complying in a timely manner through no fault of his or her own or failed to comply in a timely manner for reasons that are reasonable and compelling.

7. If a client disagrees with the results of a drug test performed under subsections (2) or (3) of this section, the client can provide the Department with the results of a second drug test. This second drug test will be performed:
   (i) at the client's expense,
   (ii) at a testing facility approved by the Department,
   (iii) in accordance with requirements of Utah Code Ann. Section 34-38-6, and
   (iv) within seven days of the Department sending notice of the results of the original drug test.


(1) All available assets, unless exempt, are counted in determining eligibility. An asset is available when the applicant or client owns it and has the ability and the legal right to sell it or dispose of it. An item is never counted as both income and an asset in the same month.

(2) The value of an asset is determined by its equity value. Equity value is the current market value less any debts still owing on the asset. Current market value is the asset's selling price on the open market as set by current standards of appraisal.

(3) Both real and personal property are considered assets. Real property is an item that is fixed, permanent, or immovable. This includes land, houses, buildings, mobile homes and trailer homes. Personal property is any item other than real property.

(4) If an asset is potentially available, but a legal impediment to making it available exists, it is exempt until it can be made available. The applicant or client must take appropriate steps to make the asset available unless:
   (a) Reasonable action would not be successful in making the asset available; or
   (b) The probable cost of making the asset available exceeds its value.

(5) The value of countable real and personal property cannot exceed $2,000.

(6) If the household assets are below the limits on the first day of the month the household is eligible for the remainder of the month.

R986-200-231. Assets That Are Not Counted (Exempt) for Eligibility Purposes.

The following are not counted as an asset when determining eligibility for financial assistance:

(1) the home in which the family lives, and its contents, unless any single item of personal property has a value over $1,000, then only that item is counted toward the $2,000 limit. If the family owns more than one home, only the primary residence is exempt and the equity value of the other home is counted;

(2) the value of the lot on which the home stands is exempt if it does not exceed the average size of residential lots for the community in which it is located. The value of the property in excess of an average size lot is counted if marketable;

(3) water rights attached to the home property are exempt;

(4) motorized vehicles;

(5) with the exception of real property, the value of income producing property necessary for employment;

(6) the value of any reasonable assistance received for post-secondary education;

(7) bona fide loans, including reverse equity loans;

(8) per capita payments or any asset purchased with per capita payments made to tribal members by the Secretary of the Interior or the tribe. Any asset purchased with profit distributions or income to tribal members derived from tribal owned casinos and privately owned land is countable;

(9) maintenance items essential to day-to-day living;

(10) life estates;

(11) an irrevocable trust where neither the corpus nor income can be used for basic living expenses;

(12) for refugees, as defined under R986-300-303(1), assets that remain in the refugee’s country of origin are not counted;

(13) one burial plot per member of the household. A burial plot is a burial space and any item related to repositories used for the remains of the deceased. This includes caskets, concrete vaults, urns, crypts, grave markers, etc. If the individual owns a grave site, the value of which includes opening and closing, the opening and closing is also exempt;

(14) a burial/funeral fund up to a maximum of $1,500 per member of the household;

(a) The value of any irrevocable burial trust is subtracted from the $1,500 burial/funeral fund exemption. If the irrevocable burial trust is valued at $1,500 or more, it reduces the burial/funeral fund exemption to zero.

(b) After deducting any irrevocable burial trust, if there is still a balance in the burial/funeral fund exemption amount, the remaining exemption is reduced by the cash value of any burial contract, funeral plan, or funds set aside for burial up to a maximum of $1,500. Any amount over $1,500 is considered an asset;

(15) any interest which is accrued on an exempt burial contract, funeral plan, or funds set aside for burial is exempt as income or assets. If an individual removes the principal or interest and uses the money for a purpose other than the individual’s burial expenses, the amount withdrawn is countable income; and

(16) any other property exempt under federal law.


(1) Any nonexempt real property that an applicant or client is making a bona fide effort to sell is exempt for a nine-month period provided the applicant or client agrees to repay, from the proceeds of the sale, the amount of financial and/or child care assistance received. Bona fide effort to sell means placing the property up for sale at a price no greater than the current market value. Additionally, to qualify for this exemption, the applicant or client must assign, to the state of Utah, a lien against the real property under consideration. If the property is not sold during the period of time the client was receiving financial and/or child care assistance or if the client loses eligibility for any reason during the nine-month period, the lien will not be released until repayment of all financial and/or child care assistance is made.

(2) Payments received on a sales contract for the sale of an exempt home are not counted if the entire proceeds are committed to replacement of the property sold within 30 days of receipt and the purchase is completed within 90 days. If more than 90 days is needed to complete the actual purchase, one 90-day extension may be granted. Proceeds are defined as all payments made on the principal of the contract. Proceeds do not include interest earned on the principal which is counted as income.


(1) The assets of a disqualified household member are
counted.
(2) The assets of a ward that are controlled by a legal guardian are considered available to the ward.
(3) The assets of an ineligible child are exempt.
(4) When an ineligible alien is a parent, the assets of that alien parent are counted in determining eligibility for other family members.
(5) Certain aliens who have been legally admitted to the United States for permanent residence must have the income and assets of their sponsors considered in determining eligibility for financial assistance under applicable federal authority in accordance with R986-200-243.

R986-200-234. Income Counted in Determining Eligibility.
(1) The amount of financial assistance is based on the household’s monthly income and size.
(2) Household income means the payment or receipt of countable income from any source to any member counted in the household assistance unit including:
(a) children; and
(b) people who are disqualified from being counted because of a prior determination of fraud (IPV) or because they are an ineligible alien.
(3) The income of SSI recipients is not counted.
(4) Countable income is gross income, whether earned or unearned, less allowable exclusions listed in section R986-200-239.
(5) Money is not counted as income and an asset in the same month.
(6) If an individual has elected to have a voluntary reduction or deduction taken from an entitlement to earned or unearned income, the voluntary reduction or deduction is counted as gross income. Voluntary reductions include insurance premiums, savings, and garnishments to pay an owed obligation.

(1) Unearned income is income received by an individual for which the individual performs no service.
(2) Countable unearned income includes:
(a) pensions and annuities such as Railroad Retirement, Social Security, VA, Civil Service;
(b) disability benefits such as sick pay and workers' compensation payments unless considered as earned income;
(c) unemployment insurance, except, starting March 1, 2009, and continuing as long as it is authorized by Congress and not counted for food stamps, the $25 supplemental weekly Unemployment Compensation payment authorized by the American Recovery and Reinvestment Act of 2009 (ARRA) will not be countable unearned income;
(d) strike or union benefits;
(e) VA allotment;
(f) income from the GI Bill;
(g) assigned support retained in violation of statute is counted when a request to do so has been generated by ORS;
(h) payments received from trusts made for basic living expenses;
(i) payments of interest from stocks, bonds, savings, loans, insurance, a sales contract, or mortgage. This applies even if the payments are from the sale of an exempt home. Payments made for the down payment or principal are counted as assets;
(j) inheritances;
(k) life insurance benefits;
(l) payments from an insurance company or other source for personal injury, interest, or destroyed, lost or stolen property unless the money is used to replace that property;
(m) cash contributions from any source including family, a church or other charitable organization;
(n) rental income if the rental property is managed by another individual or company for the owner. Income from rental property managed by someone in the household assistance unit is considered earned income;
(o) financial assistance payments received from another state or the Department from another type of financial assistance program including a diversion payment; and
(p) payments from Job Corps and Americorps living allowances.
(3) Unearned income which is not counted (exempt):
(a) cash gifts for special occasions which do not exceed $30 per quarter for each person in the household assistance unit. The gift can be divided equally among all members of the household assistance unit;
(b) bona fide loans, including reverse equity loans on an exempt property. A bona fide loan means a loan which has been contracted in good faith without fraud or deceit and genuinely endorsed in writing for repayment;
(c) the value of food stamps, food donated from any source, and the value of vouchers issued under the Women Infants and Children program;
(d) any per capita payments made to individual tribal members by either the secretary of interior or the tribe are excluded. Profit distributions or income to tribal members derived from tribal owned casinos and privately owned land are countable income;
(e) any payments made to household members that are declared exempt under federal law;
(f) the value of governmental rent and housing subsidies, federal relocation assistance, or EA issued by the Department;
(g) money from a trust fund to provide for or reimburse the household for a specific item NOT related to basic living expenses. This includes medical expenses and educational expenses.
(h) travel and training allowances and reimbursements if they are directly related to training, education, work, or volunteer activities;
(i) all unearned income in-kind. In-kind means something, such as goods or commodities, other than money;
(j) thirty dollars of the income received from rental income unless greater expenses can be proven. Expenses in excess of $30 can be allowed for:
(i) taxes;
(ii) attorney fees expended to make the rental income available;
(iii) upkeep and repair costs necessary to maintain the current value of the property; and
(iv) interest paid on a loan or mortgage made for upkeep or repair. Payment on the principal of the loan or mortgage cannot be excluded;
(k) if meals are provided to a roomer/boarder, the value of a one-person food stamp allotment for each roomer/boarder;
(l) payments for energy assistance including H.E.A.T payments, assistance given by a supplier of home energy, and in-kind assistance given by a private non-profit agency;
(m) federal and state income tax refunds and earned income tax credit payments;
(n) payments made by the Department to reimburse the client for education or work expenses, or a CC subsidy;
(o) income of an SSI recipient. Neither the payment from SSI nor any other income, including earned income, of an SSI recipient is included;
(p) payments from a person living in the household who is not included in the household assistance unit, as defined in R986-200-205, when the payment is intended and used for that person's share of the living expenses;
(q) educational assistance and college work study except Veterans Education Assistance intended for family members of the student, living stipends and money earned from an
assistantship program is counted as income; and
income, as defined in R986-300-303(1), any grant or assistance, whether cash or in-kind, received directly or indirectly under the Reception and Placement Programs of Department of State or Department of Justice.

(1) All earned income is counted when it is received even if it is an advance on wages, salaries or commissions.
(2) Countable earned income includes:
(a) wages, except Americorps*Vista living allowances are not counted;
(b) salaries;
(c) commissions;
(d) tips;
(e) sick pay which is paid by the employer;
(f) temporary disability insurance or temporary workers' compensation payments which are employer funded and made to an individual who remains employed during recuperation from a temporary illness or injury pending the employee's return to the job;
(g) rental income only if managerial duties are performed by the owner to receive the income. The number of hours spent performing those duties is not a factor. If the property is managed by someone other than the individual, the income is counted as unearned income;
(h) net income from self-employment less allowable expenses, including income over a period of time for which settlement is made at one given time. The periodic payment is annualized prospectively. Examples include the sale of farm crops, livestock, and poultry. A client may deduct actual, allowable expenses, or may opt to deduct 40% of the gross income from self-employment to determine net income;
(i) training incentive payments and work allowances; and
(j) earned income of dependent children.
(3) Income that is not counted as earned income:
(a) income for an SSI recipient;
(b) reimbursements from an employer for any bona fide work expense;
(c) allowances from an employer for travel and training and identifiable and separate from other countable income; or
(d) Earned Income Tax Credit (EITC) payments.

(1) Lump sum payments are one-time windfalls or retroactive payments of earned or unearned income. Lump sums include but are not limited to, inheritances, insurance settlements, awards, winnings, gifts, and severance pay, including when a client cashes out vacation, holiday, and sick pay. They also include lump sum payments from Social Security, VA, UI, Worker's Compensation, and other one-time payments. Payments from SSA that are paid out in installments are not considered lump sum payments but as income, even if paid less often than monthly.
(2) The following lump sum payments are not counted as income or assets:
(a) any kind of lump sum payment of excluded earned or unearned income. If the income would have been excluded, the lump sum payment is also excluded. This includes SSI payments and any EITC; and
(b) insurance settlements for destroyed exempt property when used to replace that property.
(3) The net lump sum payment is counted as income for the month it is received. Any amount remaining after the end of that month is considered an asset.
(4) The net lump sum is the portion of the lump sum that is remaining after deducting:
(a) legal fees expended in the effort to make the lump sum available;
(b) payments for past medical bills if the lump sum was intended to cover those expenses; and
(c) funeral or burial expenses, if the lump sum was intended to cover funeral or burial expenses.
(5) A lump sum paid to an SSI recipient is not counted as income or an asset except for those recipients receiving financial assistance from GA or WTE.

R986-200-238. How to Calculate Income.
(1) To determine if a client is eligible for, and the amount of, a financial assistance payment, the Department estimates the anticipated income, assets and household size for each month in the certification period.
(2) The methods used for estimating income are:
(a) income averaging or annualizing which means using a history of past income that is representative of future income and averaging it to determine anticipated future monthly income. It may be necessary to evaluate the history of past income for a full year or more; and
(b) income anticipating which means using current facts such as rate of pay and hourly wage to anticipate future monthly income when no reliable history is available.
(3) Monthly income is calculated by multiplying the average weekly income by 4.3 weeks. If a client is paid every two weeks, the income for those two weeks is multiplied by 2.15 weeks to determine monthly income.
(4) The Department's estimate of income, when based on the best available information at the time it was made, will be determined to be an accurate reflection of the client's income. If it is later determined the actual income was different than the estimate, no adjustment will be made. If the client notifies the Department of a change in circumstances affecting income, the estimated income can be adjusted prospectively but not retrospectively.

R986-200-239. How to Determine the Amount of the Financial Assistance Payment.
(1) Once the household's size and income have been determined, the gross countable income must be less than or equal to 185% of the Standard Needs Budget (SNB) for the size of the household. This is referred to as the "gross test".
(2) If the gross countable income is less than or equal to 185% of the SNB, the following deductions are allowed:
(a) a work expense allowance of $100 for each person in the household unit who is employed;
(b) fifty percent of the remaining earned income after deducting the work expense allowance as provided in paragraph (a) of this subsection, if the individual has received a financial assistance payment from the Department for one or more of the immediately preceding four months; and
(c) after deducting the amounts in paragraphs (a) and (b) of this subsection, if appropriate, the following deductions can be made:
   (i) a dependent care deduction as described in subsection (3) of this section; and
   (ii) child support paid by a household member if legally owed to someone not included in the household.
(3) The amount of the dependant care deduction is set by the Department and based on the number of hours worked by the parent and the age of the dependant needing care. It can only be deducted if the dependant care:
(a) is paid for the care of a child or adult member of the household assistance unit, or a child or adult who would be a member of the household assistance unit except that this person receives SSI. An adult's need for care must be verified by a doctor; and
(b) is not subsidized, in whole or in part, by a CC payment from the Department; and
(c) is not paid to an individual who is in the household assistance unit.

(4) After deducting the amounts allowed under paragraph (2) above, the resulting net income must be less than 100% of SNB for size of the household assistance unit. If the net income is equal to or greater than the SNB, the household is not eligible.

(5) If the net income is less than 100% of the SNB the following amounts are deducted:
(a) Fifty percent of earned countable income for all employed household assistance unit members if the household was not eligible for the 50% deduction under paragraph (2)(b) above; and/or
(b) All of the earned income of all children in the household assistance unit, if not previously deducted, who are:
(i) in school or training full-time, or
(ii) in part-time education or training if they are employed less than 100 hours per month. "Part-time education or training" means enrolled for at least one-half the number of hours or periods considered by the institution to be customary to complete the course of study within the minimum time period. If no schedule is set by the school, the course of study must be no less than an average of two class periods or two hours per day, whichever is less.
(6) The resulting net countable income is compared to the full financial assistance payment for the household size. If the net countable income is more than the financial assistance payment, the household is not eligible. If it is less, the net countable income is deducted from the financial assistance payment and the household is paid the difference.

(7) The amount of the standard financial assistance payment is set by the Department. The current amount is in the table that follows:

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$288</td>
</tr>
<tr>
<td>2</td>
<td>$399</td>
</tr>
<tr>
<td>3</td>
<td>$498</td>
</tr>
<tr>
<td>4</td>
<td>$583</td>
</tr>
<tr>
<td>5</td>
<td>$663</td>
</tr>
<tr>
<td>6</td>
<td>$731</td>
</tr>
<tr>
<td>7</td>
<td>$765</td>
</tr>
<tr>
<td>8</td>
<td>$801</td>
</tr>
</tbody>
</table>

Amounts for household sizes larger than 8 are available at all Department offices.


(1) Each parent eligible for financial assistance in the FEP or FEPTP programs who takes part in at least one enhanced participation activity may be eligible to receive $60 each month in addition to the standard financial assistance payment. Enhanced participation activities are limited to:
(a) work experience sites of at least 20 hours a week and other eligible activities that together total 30 hours per week;
(b) full-time attendance in an employment training program; or
(c) employment of 20 hours or more a week and other eligible activities that together total 30 hours per week.

(2) An additional payment of $15 per month for a pregnant woman in the third month prior to the expected month of delivery. Eligibility for the allowance begins in the month the woman provides medical proof that she is in the third month prior to the expected month of delivery. The pregnancy allowance ends at the end of the month the pregnancy ends.

(3) A limited number of funds are available to individuals for work and training expenses. The funds can only be used to alleviate circumstances which impede the individual's ability to begin or continue employment, job search, training, or education. The payment of these funds is completely discretionary by the Department. The individual does not need to meet any eligibility requirements to request or receive these funds.

(4) Limited funds are available, up to a maximum of $300, to pay for burial costs if the individual is not entitled to a burial paid for by the county.

(5) A Department Regional Director or designee may approve assistance, as funding allows, for the emergency needs of a non-resident who is transient, temporarily stranded in Utah, and who does not intend to stay in Utah.

(6) A limited number of funds are available for enhanced payments to parents who are eligible for financial assistance in the FEP program or who are eligible for TANF non-FEP training under R986-200-245 and who participate in the HS/GED Pilot Program. The payment of these funds is completely discretionary by the Department and may differ from region to region. The payments may continue until the client completes the HS/GED Pilot Program even if the client is no longer receiving FEP.

R986-200-241. Income Eligibility Calculation for a Specified Relative Who Wants to be Included in the Assistance Payment.

(1) The income calculation for a specified relative who wants to be included in the financial assistance payment is as follows:
(a) All earned and unearned countable income is counted, as determined by FEP rules, for the specified relative and his or her spouse, less the following allowable deductions:
(i) one hundred dollars for each employed person in the household. This deduction is only allowed for the specified relative and/or spouse and not any other in the household even if working; and
(ii) the child care expenses paid by the specified relative and necessary for employment, up to the maximum allowable deduction as set by the Department.
(2) The household size is determined by counting the specified relative, his or her spouse if living in the home, and their dependent children living in the home who are not in the household assistance unit.
(3) If the income less deductions exceeds 100% of the SNB for a household of that size, the specified relative cannot be included in the financial assistance payment. If the income is less than 100% of the SNB, the total household income is divided by the household size calculated under subsection (2) of this section. This amount is deemed available to the specified relative as countable unearned income. If that amount is less than the maximum financial assistance payment for the household assistance unit size, the specified relative may be included in the financial assistance payment.

R986-200-242. Income Calculation for a Minor Parent Living with His or Her Parent or Stepparent.

(1) All earned and unearned countable income of all parents, including stepparents living in the home, is counted when determining the eligibility of a minor parent residing in the home of the parent(s).
(2) From that income, the following deductions are allowed:
(a) one hundred dollars from income earned by each parent or stepparent living in the home, and
(b) an amount equal to 100% of the SNB for a group with the following members:
(i) the parents or stepparents living in the home;
(ii) any other person in the household who is not included in the financial assistance payment of the minor parent and who is a dependent of the parents or stepparents.
the documents which contained, the misinformation that resulted to a sponsored alien if the sponsor was responsible for, or signed as countable.

The resulting amount is counted as unearned income to the minor parent.

(4) If a minor parent lives in a household already receiving financial assistance, the child of the minor parent is included in the larger household assistance unit.


(1) Certain aliens who have been legally admitted into the United States for permanent residence must have a portion of the earned and uncountable income of their sponsors counted as unearned income in determining eligibility and financial assistance payment amounts for the alien.

(2) The following aliens are not subject to having the income of their sponsor counted:

(a) paroled or admitted into the United States as a refugee or asylee;
(b) granted political asylum;
(c) admitted as a Cuban or Haitian entrant;
(d) other conditional or paroled entrants;
(e) not sponsored or who have sponsors that are organizations or institutions;
(f) sponsored by persons who receive public assistance or SSI;
(g) permanent resident aliens who were admitted as refugees and have been in the United States for eight months or less.

(3) Except as provided in subsection (7) of this section, the income of the sponsor of an alien who applies for financial assistance after April 1, 1983 and who has been legally admitted into the United States for permanent residence must be counted for five years after the entry date into the United States. The entry date is the date the alien was admitted for permanent residence. The time spent, if any, in the United States other than as a permanent resident is not considered as part of the five year period.

(4) The amount of income deemed available for the alien is calculated by:

(a) deducting 20% from the total earned income of the sponsor and the sponsor's spouse up to a maximum of $175 per month; then
(b) adding to that figure all of the monthly unearned countable income of the sponsor and the sponsor's spouse; then
(c) minus the following deductions are allowed:

(i) an amount equal to 100% of the SNB amount for the number of people living in the sponsor's household who are or could be claimed as dependents under federal income tax policy; then
(ii) actual payments made to people not living in the sponsor's household whom the sponsor claims or could claim as dependents under federal income tax policy; then
(iii) actual payments of alimony and/or child support the sponsor makes to individuals not living in the sponsor's household;
(c) the remaining amount is counted as unearned income against the alien whether or not the income is actually made available to the alien.

(5) Actual payments by the sponsor to aliens will be counted as income only to the extent that the payment amount exceeds the amount of the sponsor's income already determined as countable.

(6) A sponsor can be held liable for an overpayment made to a sponsored alien if the sponsor was responsible for, or signed the documents which contained, the misinformation that resulted in the overpayment. The sponsor is not held liable for an overpayment if the alien fails to give accurate information to the Department or the sponsor is deceased, in prison, or can prove the request for information was incomplete or vague.

(7) In the case where the alien entered the United States after December 19, 1997, the sponsor's income does not count if:

(a) the alien becomes a United States citizen through naturalization;
(b) the alien has worked 40 qualifying quarters as determined by Social Security Administration; or
(c) the alien or the sponsor dies.

R986-200-244. TANF Needy Family (TFN).

(1) TFN is not a program but describes a population that can be served using TANF Surplus Funds.

(2) Eligible families must have a dependent child under the age of 18 residing in the home, and the total household income must not exceed 300% of the Federal poverty level. Income is determined as gross income without allowance for disbursements.

(3) Services available vary throughout the state. Information on what is available in each region is available at each Employment Center. The Department may elect to contract out services.

(4) If TANF funded payments are made for basic needs such as housing, food, clothing, shelter, or utilities, each month a payment is received under TFN, counts as one month of assistance toward the 36 month lifetime limit. Basic needs also include transportation and child care if all adults in the household are unemployed and will count toward the 36 month lifetime limit.

(5) If a member of the household has used all 36 months of TANF assistance the household is not eligible for basic needs assistance under TFN but may be eligible for other TANF funded services.

(6) Assets are not counted when determining eligibility for TANF services.

R986-200-245. TANF Non-FEP Training (TNT).

(1) TNT is to provide skills and training to parents to help them become suitably employed and self-sufficient.

(2) The client must be unable to achieve self-sufficiency without training.

(3) Eligible families must have a dependent child under the age of 18 residing in the home and the total household income must not exceed 200% of the Federal poverty level. If the only dependent child is 18 and expected to graduate from High School before their 19th birthday the family is eligible up through the month of graduation. Income is counted and calculated the same as for WIA as found in rule R986-600.

(4) Assets are not counted when determining eligibility for TANF services.

(5) The client must show need and appropriateness of training.

(6) The client must negotiate an employment plan with the Department and participate to the maximum extent possible.

(7) The Department will not pay for supportive services such as child care, transportation or living expenses under TANF. The Department can pay for books, tools, work clothes and other needs associated with training.

R986-200-246. Transitional Cash Assistance.

(1) Transitional Cash Assistance, (TCA) is offered to help FEP and FEPTP customers stabilize employment and reduce recidivism.

(2) To be eligible for TCA a client must;

(a) have been eligible for and have received FEP or FEPTP during the month immediately preceding the month
during which TCA is requested or granted. The FEP or FEPTP assistance must have been terminated due to earned or earned and unearned income and not for nonparticipation under R986-200-212. If the immediately preceding month was during a diversion period, or the client has a termination pending due to non participation as provided in R986-200-212, the client is not eligible for TCA, (b) be employed and (i) have income greater than the FEP or FEP TP income guideline (ii) the FEP or FEP TP assistance was terminated because of that income, and (iii) the earned income exceeds the unearned income at the time the FEP or FEP TP was terminated, and (c) continue to cooperate with the Office of Recovery Services, Child Support Enforcement. (3) TCA is only available if the customer verifies income at the minimum required in subparagraph (2)(b) of this section. (4) The TCA benefit is available for a maximum of three months in a 12 month period. The three months do not need to be consecutive. (a) The assistance payment for the first two months of TCA is based on household size. All household income, earned and unearned, is disregarded. (b) Payment for the third month is one half of the payment available in (4)(a) of this section. (5) To receive the second and third month of the TCA benefit, the client must remain employed or have had an open FEP case that closed during the prior month due to income described in (2)(b) of this section. (6) If initial verification is provided and a client is paid one month of TCA but the client is unable to provide documentation to support that initial verification, no further payments will be made under TCA but the one month payment will not result in an overpayment. (7) TCA does not count toward the 36 month time limit found in R986-200-217. R986-200-248. Wasatch Front North Service Area Pilot: FEP Subsidized Employment (FEP SE). (1) FEP SE is a voluntary program providing short term subsidized employment for a maximum of three months to an eligible FEP recipient. FEP SE is a pilot program for Wasatch Front North Service Area but may be expanded to other service areas if funding permits. To be eligible, a FEP recipient must: (a) be currently receiving FEP benefits and have received at least one FEP payment; (b) have a current employment plan. If the client is working less than 30 hours per week, the employment plan must provide additional activities, (c) be legally eligible to work in the U.S. and be a U.S. citizen or meet the alienage requirements of R986-200-203; (d) have not worked for the employer where the client is to be hired under this program more than 40 hours in the 60 days immediately preceding the date of hire under the FEP SE program; and (e) have not previously participated in the FEP SE program. (2) An employer eligible for a subsidy under this section is an employer that: (a) is registered with the Department's UI division as an active employer in "good standing". For the purposes of this section, "good standing" means the employer has no delinquent UI contributions or reports; (b) is a "qualified employer" which is defined as any employer other than the United States, any State, or any political subdivision or instrumentality thereof. A public institution of higher education is considered a "qualified employer" for purposes of this section. The employer cannot be a Temporary Help Company as defined in R994-202-102 or a Professional Employer Organization as defined in R994-202-106; (c) pays a wage of at least $8 per hour. Commission only jobs may qualify if the employer guarantees $8 per hour or more; (d) has not displaced or partially displaced existing workers by participating in this program; (e) has at least one other employee; (f) will provide the client with at least 20 hours work per week; and (g) does not hire the client for temporary or seasonal work. (3) Once it has been verified that a FEP recipient has been hired, a qualified employer will be paid a $500 subsidy and an additional $1,500 subsidy at the conclusion of the third month of employment provided the required DWS invoices have been provided. (4) FEP SE will continue for as long as funding is available. R986-200-249. Access to Assistance. Financial assistance for FEP and FEPTP is provided through an electronic benefit transfer (EBT) card. The card, instructions on its use, and applicable fees will be provided to all clients. A method for obtaining assistance without a fee will be made available. In other circumstances, minimal fees or/surcharges will apply. Information about obtaining assistance without a fee or surcharge, when fees or surcharges apply, and the amount of the fee or surcharge is available on the Department's website: jobs.utah.gov. KEY: family employment program September 1, 2015 35A-3-301 et seq. Notice of Continuation September 2, 2015
R986. Workforce Services, Employment Development.
R986-300. Refuge Resettlement Program.
R986-300-301. Authority for the Refugee Resettlement Program (RRP) and Other Applicable Rules.

(1) The Department provides services to eligible refugees pursuant to 45 CFR 400 and 45 CFR 401 et seq., (2000) which are incorporated herein by reference.

(2) The Department has opted to operate a Publicly-Administrated Refugee Cash Assistance Program as provided in 45 CFR 400.65 through 400.68.

(3) Rule R986-100 applies to RRP.

(4) Applicable provisions of R986-200 apply to RRP except as noted in this rule.

R986-300-302. Refugee Resettlement Program (RRP).

(1) RRP provides resettlement assistance to refugees to help them achieve economic self-sufficiency within the shortest possible time after entry into the state.

(2) Financial and medical assistance may be provided to eligible refugees who meet the time limit requirements of R986-300-306 as funding permits.

(3) Refugee Social Services as identified in 45 CFR 400.154, and 400.155 may be provided to eligible refugees who meet the eligibility requirements of 45 CFR 400.152.

(4) Refugee child welfare services will be provided to refugee unaccompanied minor children in accordance with 45 CFR 400 Subpart H.

(5) The following definitions apply to RRP:

(a) "Appropriate employment" means employment that pays a wage which meets or exceeds the applicable federal or state minimum wage law and has daily and weekly hours customary to the occupation. If the minimum wage laws do not apply, the wage must equal what is normally paid for similar work and in no case less than three-fourths of the minimum wage rate.

(b) "Good cause" for quitting or refusing work can be established if the client shows:

(i) the job is vacant due to a strike, lockout, or other genuine labor dispute;

(ii) the client is required to work contrary to his membership in the union governing that occupation;

(iii) the employment was deemed a risk to the health or safety of the worker;

(iv) the employment lacked Workers' Compensation Insurance; or

(v) the individual is unable to engage in employment for physical reasons or lack of child care or transportation.


(1) An applicant for RRP must provide proof, in the form of documentation issued by the USCIS, of being or having been:

(a) paroled as a refugee or asylee under Section 212(d)(5) of the INA;

(b) admitted as a refugee under Section 207 of the INA;

(c) granted asylum under Section 208 of the INA;

(d) a Cuban or Haitian entrant, in accordance with the requirements of 45 CFR Part 401;

(e) certain Amerasians from Vietnam who are admitted to the United States as immigrants pursuant to Public Law 100-202 and Public Law 100-461;

(f) a victim of trafficking;

(g) admitted for permanent residence, provided the individual previously held one of the statuses listed in (a) through (f) of this section; or

(h) admitted for permanent residence under Special Immigrant Visas and provided benefits under federal law and in accordance with that federal law.

(2) The following aliens are not eligible for assistance:

(a) an applicant for asylum unless otherwise provided by federal law;

(b) humanitarian parolees;

(c) public interest parolees; and

(d) conditional entrants admitted under Section 203(a)(7) of the INA.

(3) Refugees who are single parents, two parents with one parent who is incapacitated, or specified relatives with dependent children must meet the eligibility and participation requirements, including cooperating with ORS to establish paternity and establish and enforce child support, of FEP and will be paid financial assistance under that program. All other refugees, including refugee households with two able-bodied parents and at least one dependent child, will be paid financial assistance under the RRP and must meet the federal RRP participation requirements.

(4) An applicant for RRP who voluntarily quit or refused appropriate employment without good cause within 30 calendar days prior to the date of application is ineligible for financial assistance for 30 days from the date of the voluntarily quit or refusal of employment. If the applicant is living with a spouse who is ineligible, the income and assets of the ineligible refugee will be counted in determining eligibility but the amount of financial assistance payment will be made as if the household had one less member.

(5) Refugees who are 65 years of age or older will be referred to SSA to apply for assistance under the SSI program.

(6) Income and asset eligibility and the amount of financial assistance available is determined under FEP rules, R986-200-230 through R986-200-240.

(7) If an otherwise eligible client demonstrates an urgent and immediate need for financial assistance, payment will be made on an expedited basis.

R986-300-304. Participation Requirements.

(1) All refugee applicants must comply with the assessment and employment plan requirements in R986-200-209. If the assessment cannot be completed or an employment plan negotiated and signed within the time prescribed because of a lack of staff with language skills, the application shall be approved, the assessment completed, and employment plan negotiated and signed as soon as possible.

(2) The goal of participation is to promote family economic self-sufficiency and social adjustment within the shortest possible time after entrance to the state to enable the family to become self-supporting through the employment of one or more members of the family.

(3) If a refugee claims an inability to participate due to incapacity, medical proof is required. Acceptable proof is the same as for FEP found in R986-200-202(3).

(4) Refugees 65 years of age or older, blind, or disabled, are exempt from the work participation requirements of FEP or RRP.

(5) In addition to the requirements of an employment plan as found in R986-200-210, a refugee must, as a condition of receipt of financial assistance:

(a) unless already employed full time, register for work with the Department within 30 days of receipt of refugee financial assistance and participate in employment activities as required by the Department and other appropriate agency providing employment services;

(b) accept any and all offers of appropriate employment as determined by the Department or the local resettlement agency which was responsible for the initial resettlement of the refugee; and

(c) participate in any available social adjustment service or targeted assistance activities determined to be appropriate by the Department or the local resettlement agency which was responsible for the initial resettlement of the refugee.
(6) Education and training cannot be approved for any program which cannot be completed within one year.

(7) English language instruction funded under RRP must be provided concurrently with employment or employment related services.

R986-300-305. Failure to Comply with an Employment Plan.

(1) If a client who is required to participate in an employment plan consistently fails to show good faith in complying with the employment plan, the client is required to participate in the conciliation process in R986-200-212 with the following exceptions:

(a) the client will be disqualified for a period of three months for the first occurrence and six months for the second occurrence. There is no reduction period as provided in R986-200-212(2),

(b) because the disqualification period for RRP is a time certain, there is no trial period as provided in R986-200-212(2), (3), and (5).

(2) If there are other household members included in the financial assistance payment, the other household members will continue to receive assistance provided those household members are eligible and complying with all of the requirements of RRP.

(3) If eligible, food stamps and medical assistance may be continued for the person who is disqualified for failure to comply with the requirements of an employment plan.

R986-300-306. Time Limits.

(1) Except as provided in paragraph (2) below, a refugee is eligible for financial assistance only during the first eight months after entry into the United States, regardless of when the refugee applies for financial assistance. Financial assistance cannot be paid for any months prior to the date of application.

(2) An asylee's entry date is determined to be the date that the individual was granted asylum in the United States.

(3) The date of entry for a victim of trafficking is established by the certification date.

KEY: refugee resettlement program
August 26, 2009 35A-3-103
Notice of Continuation September 3, 2015
R986. Workforce Services, Employment Development.
R986-400. General Assistance.
R986-400-401. Authority for General Assistance (GA) and Applicable Rules.

(1) The Department provides GA financial assistance pursuant to Section 35A-3-401, et seq. as funding permits.
(2) Rule R986-100 applies to GA, except as noted in this rule.
(3) Applicable provisions of R986-200 apply to GA except as noted in this rule.
(4) The citizenship and alienage requirements of the Food Stamp Program apply to GA.


(1) GA provides temporary financial assistance to single persons and married couples who have no dependent children residing with them 50% or more of the time and who have a physical or mental health impairment that prevents basic work activities in any occupation. This means that the applicant or client is unable to work any number of hours at all in any occupation.
(2) The impairment must be expected to last at least 60 days after the date of application.
(3) Drug addiction and/or alcoholism alone is insufficient to meet the impairment requirement for GA as defined in Public Law 104-121.
(4) Married couples meet the impairment criteria and time limits on an individual basis. If the household includes an ineligible spouse, the income and assets of the ineligible spouse must be counted when determining the eligibility of the household and the ineligible spouse will not be included in the financial payment. The household must consist of any combination of impaired, non-impaired, short term disabled, or long term disabled as long as at least one spouse meets the eligibility requirements.
(5) GA is only available to a client who is at least 18 years old or legally or factually emancipated. Factual emancipation means the client has lived independently from his or her parents or guardians and has been economically self-supporting for a period of at least twelve consecutive months, and the client's parents have refused financial support.
(6) A client claiming factual emancipation must cooperate with the Department in locating his or her parents. The parents, once located, will be contacted by the Department. If the parents continue to refuse to support the client, a referral will be made to ORS to enforce the parents' child support obligations.
(7) A person eligible for Bureau of Indian Affairs assistance is not eligible for GA financial assistance.
(8) In addition to the residency requirements in R986-100-106, residents in a group home that is administered under a contract with a governmental unit or administered by a governmental unit are not eligible for financial assistance.


(1) An applicant must provide current medical evidence of an impairment that prevents basic work activities in any occupation due to a physical or mental health condition and that the impairment is expected to last at least 60 days from the date of application. Evidence consists of a statement from a medical doctor, a doctor of osteopathy, a licensed Advanced Practice Registered Nurse, a licensed Physician's Assistant, a licensed Mental Health Therapist as defined in UCA 58-60-102. If an applicant has been approved for SSI/SSDI and is waiting for the first check, no further medical evidence of impairment is necessary. Verification and evidence of social security approval must be included in the case record.
(2) An applicant must cooperate in the obtaining of a second opinion if requested by the Department. Only the costs associated with a second opinion requested by the Department will be paid for by the Department. The Department will not pay the costs associated with obtaining a second opinion if the client requests the second opinion.

R986-400-404. Participation Requirements.

(1) A GA client with an impairment that is expected to last 12 months or longer is required to sign the General Assistance Agreement Form within thirty days after the initial financial benefit has been issued. A GA client with an impairment that is expected to last at least 60 days, but less than 12 months, will not be required to sign the General Assistance Agreement Form.
(2) The requirement to sign the General Assistance Agreement form, complete an assessment and negotiate an employment plan is limited to clients with long term impairments expected to last 12 months or longer.
(3) If the impairment is expected to last 12 months or longer, the client must apply for SSI/SSDI benefits.
(4) A client must accept any and all offers of appropriate employment as determined by the Department. "Appropriate employment" means employment that pays a wage that meets or exceeds the applicable federal or state minimum wage law and has daily and weekly hours customary to the occupation. If the minimum wage laws do not apply, the wage must equal what is normally paid for similar work and in no case less than three-fourths of the minimum wage rate. The employment is not appropriate employment if the client is unable, due to physical or mental limitations, to perform the work.
(5) A client must cooperate in obtaining any and all other sources of income to which the client may be entitled including, SSI/SSDI, VA Benefits, and Workers' Compensation.
(6) A client who meets the eligible alien status requirements for GA but does not meet the eligible alien requirements for SSI can participate in activities that may help them to become eligible for SSI such as pursuing citizenship.

R986-400-405. Interim Aid for SSI Applicants.

(1) A client who has applied for SSI or SSDI benefits may be provided with GA financial assistance pending a determination on the application for SSI or SSDI. If the client is applying for SSI, he or she must sign an "Agreement to Repay Interim Assistance" form and agree to reimburse, or allow SSA to reimburse, the state of Utah for any and all GA financial assistance advanced pending a determination from SSA.
(2) Financial assistance will be immediately terminated without advance notice when SSA issues a payment or if the client fails to cooperate to the maximum extent possible in pursuing the application which includes cooperating fully with SSA and providing all necessary documentation to insure receipt of SSI or SSDI benefits.
(3) A client must fully cooperate in prosecuting an appeal of an SSI or SSDI denial at least to the Social Security ALJ level. If the ALJ issues an unfavorable decision, the client is not eligible for financial assistance unless an unrelated physical or mental health condition develops and is verified.
(4) If a client's SSI or SSDI benefits have been terminated due to a physical or mental health condition, the client is ineligible unless an unrelated physical or mental health condition develops and is verified.

R986-400-406. Failure to Comply with the Requirements of an Employment Plan.

(1) If a client fails to comply with the requirements of the
employment plan without reasonable cause, financial assistance will be terminated immediately. Reasonable cause under this section means the client was prevented from participating through no fault of his or her own or failed to participate for reasons that are reasonable and compelling and may include reasons like verified illness or extraordinary transportation problems.

(2) If a client's financial assistance has been terminated under this section, the client is not eligible for further assistance as follows:

(a) the first time financial assistance is terminated, the client must resolve the reason for the termination and participate to the maximum extent possible in all of the required activities of the employment plan. The client does not need to reapply if he or she resolves the reason for termination by the end of the month following the termination;

(b) the second time financial assistance is terminated, the client will be ineligible for financial assistance for a minimum of one month and can only become eligible again upon completing a new application and participating to the maximum extent possible in the required employment activity; and

(c) the third and subsequent time financial assistance is terminated, the client will be ineligible for a minimum of six months and can only become eligible again upon completing a new application and actively participating in the required employment activity.

R986-400-407. Income and Assets Limits, Amount of Assistance, and Assistance Start Date.

(1) The provisions of R986-200 are used for determining asset and income eligibility except:

(a) the income and assets of an SSI recipient living in the household are counted if that individual is legally responsible for the client;

(b) the total gross income of an alien's sponsor and the sponsor's spouse is counted as unearned income for the alien. If a person sponsors more than one alien, the total gross income of the sponsor and the sponsor's spouse is counted for each alien. Indigent aliens, as defined by 7 CFR 273.4(c)(3)(iv), are not exempt;

(c) one vehicle, with a maximum of $8,000 equity value, is not counted. The entire equity value of one vehicle equipped to transport a disabled individual is exempt from the asset limit even if the vehicle has a value in excess of $8,000. Beginning October 1, 2007, all motorized vehicles will be exempt.

(2) The financial assistance payment level is set by the Department and available for review at all Department local offices.

(3) If otherwise eligible, assistance will be paid effective the first day of the month following the month the application is received by the Department provided the application is completed within 30 days. If the application is not completed within 30 days, but is completed within 60 days, the first day the client can be eligible is the day all verification requested by the Department is received by the Department. If the application is not completed within 60 days, a new application is required. An application is complete when all information and verification requested by the Department has been provided by the applicant.

R986-400-408. Time Limits.

(1) An individual cannot receive GA financial assistance for more than 12 months out of a rolling 60-month period. Any month in which a client received a full or partial GA financial assistance payment count toward the 12 month limit.

(a) A client with a short term impairment that prevents basic work activities in any occupation lasting at least 60 days from the date of application but less than 12 months can receive up to six months of GA financial benefits in a rolling 12 month period. Clients are limited to a total of 12 months of financial assistance within a rolling 60-month period.

(b) A client with a long term impairment that prevents basic work activities in any occupation and the impairment is expected to last 12 months or more, can receive a total of 12 months of GA financial benefits in a rolling 60 month period.

(2) There are no exceptions or extensions to the time limit.

(3) Advanced written notice for termination of GA financial assistance due to time limits is not required.

KEY: general assistance
November 1, 2013 35A-3-401
Notice of Continuation September 3, 2015 35A-3-402
R986. Workforce Services, Employment Development.

R986-500. Adoption Assistance.

R986-500-501. Authority for Adoption Assistance (AA) and Other Applicable Rules.

(1) The Department administers AA pursuant to the authority granted in Section 35A-3-308.

(2) The provisions of R986-100 apply to AA.

(3) The provisions of R986-200 apply to AA, except as noted in this rule.


(1) AA may be provided to a birth parent who was or would have been the caretaker of a child relinquished for adoption.

(2) The relinquishment must have been voluntary. Birth parents who have had their parental rights terminated are not eligible for AA.

(3) The adoption must have met the requirements of Section 78B-6-120.

(4) AA financial assistance can be provided to a woman who is in her third trimester of pregnancy if she is planning to relinquish custody of the child for the purpose of adoption and if she is otherwise eligible.

(5) A parent must apply for AA no later than the end of the second month after the month of relinquishment. Proof of relinquishment is required.

(6) Relinquishment can be made for any minor child, however a child age 12 or older must agree to the relinquishment.

(7) The Department will coordinate services to assist the client in:

(a) receiving appropriate educational and occupational assessment and planning, including enrolling in appropriate education or training programs, which includes high school completion and adult education programs;

(b) enrolling in programs that provide assistance with job readiness, employment counseling, finding employment, and work skills;

(c) finding suitable housing;

(d) receiving medical assistance, under Title 26, Chapter 18, Medical Assistance Act, if the client is otherwise eligible; and

(e) receiving counseling and other mental health services.

(8) If a birth parent relinquishes custody of a child, and before the adoption is finalized, takes back custody of the child, the parent is no longer eligible for AA.

(9) The rule regarding minor parents found at R986-200-213 applies if the parent seeking AA is a minor.

(10) If the minor parent seeking AA is living with her parent(s), or the parent(s) of the father of the child being relinquished, the FEP rule for counting the income of the household found in R986-200-242 applies.

R986-500-503. Services Available to All Pregnant Clients.

(1) The Department will publish and make available to all pregnant clients an easy-to-understand adoption information packet which:

(a) contains information about the public and private organizations that provide adoption assistance specific to the geographical location of the client;

(b) lists the names, addresses, and telephone numbers of licensed child placement agencies and licensed attorneys who place children for adoption;

(c) explains that private adoption is legal and that the law permits adoptive parents to reimburse the costs of prenatal care, childbirth, neonatal care, and other expenses related to pregnancy; and

(d) describes the services and supports available to the client from the Department and other state agencies.

(2) The Department will refer the client for appropriate prenatal medical care, including maternal health services provided under Title 26, Chapter 10, Family Health Services.

(3) The Department will inform the client of free counseling about adoption from licensed child placement agencies and licensed attorneys.

R986-500-504. AA Financial Assistance Eligibility and Amount.

(1) Eligibility and participation are determined by R986-200 except:

(a) the employment plan must contain the requirement that the client enroll in high school or an alternative to high school, if the client does not have a high school diploma;

(b) the child support enforcement provisions do not apply for the child being relinquished; and

(c) one vehicle with a maximum of $8,000 equity value is not counted. The entire equity value of one vehicle equipped to transport a disabled individual is exempt from the asset limit even if the vehicle has a value in excess of $8,000.

(2) If there are other eligible children living in the household assistance unit, the household will receive a monthly supplemental financial AA payment equal to the additional amount the household would have received had the parent(s) not relinquished the child.

(3) If there are no eligible children living in the household, financial AA will be provided equal to a household size of one even if both birth parents are living in the household.

R986-500-505. Time Limits for AA.

(1) Financial AA can be provided up to a maximum of 12 consecutive months from the date of relinquishment.

(2) Payment of financial assistance for part of a month counts as a whole month when calculating the 12 month time limit.

(3) No extensions or exceptions to the time limit will be allowed.

(4) A birth parent who is determined eligible for adoption assistance and becomes ineligible during the 12 month payment period may reestablish eligibility up to the twelfth month if the parent reapplies during the 12 month period.

(5) Months during which no payment of financial assistance was made due to ineligibility or disqualification count toward the 12 month time limit.

(6) There is no limit to the number of times a parent can apply for or be found eligible for AA, however months during which a client receives AA prior to relinquishment count toward the 36 month time limit for FEP and FEPTP found in R986-200-217. Months when a client receives AA after relinquishment count toward the 36 month time limit if the client is otherwise eligible to receive FEP or FEPTP because there are eligible children in the home.


Records pertaining to the adoption will not be kept or imaged by the Department. This includes verification of relinquishment and anything that would identify any agency, organization, or individual assisting with the adoption.

The Department must, however, review required legal documentation verifying that the client has relinquished custody for the purposes of adoption. The legal documentation consists of either a court document or statement from the adoption agency.

The client's file will contain a Verification of Relinquishment form signed by the Department employee who viewed and verified the legal documentation.

KEY: adoption assistance
August 18, 2011
Notice of Continuation September 3, 2015

35A-3-114
(a) outreach, intake, and orientation to, and information about, available services, including resource and referral services;
(b) local, regional and national labor market information including job vacancy listings and occupations in demand and the skills necessary to obtain those jobs and occupations.
(c) performance measures with respect to the one-stop delivery system;
(d) job development;
(e) rapid response services;
(f) bonding;
(g) assessment of skill levels, aptitudes, abilities, and supportive service needs;
(h) job search and placement assistance, and where appropriate, career counseling and workshops;
(i) follow-up services which will be provided for a minimum of 12 months after active participation ends for all youth. If requested, follow-up services will also be provided for a minimum of 12 months after the first day of unsubsidized employment to adults and dislocated workers who have been placed in unsubsidized employment and,
(j) determining if a client is eligible for, and assistance in, applying for: WIA funded programs, unemployment insurance benefits, financial aid assistance available for training and educational programs not funded under WIA, food stamps, other supportive services such as child care, medical services, and transportation.

(1) Intensive services for adults, dislocated workers and youth consist of:
(a) an assessment as provided in R986-600-620;
(b) development of an employment plan as provided in R986-600-621;
(c) case management, career counseling and career planning;
(d) basic education;
(e) in depth testing and formal assessment;
(f) supportive services;
(g) unpaid internships;
(h) employment internship opportunities; and
(i) follow up services.
(2) Additional intensive services available to youth include:
(a) leadership development;
(b) mentoring;
(c) comprehensive guidance and counseling;
(d) alternative school; and
(e) summer youth employment internship opportunities.

Training services include employment related education and work site learning.

R986-600-608. Eligibility Requirements, General Definition.
(1) Core services are available to all clients. There are no eligibility requirements for core services offered by the Department.
(2) Eligibility requirements for intensive and training services must be determined before an adult, youth, or dislocated worker can receive services. There are different eligibility criteria for low-income youth services (ages 14-21), adults (18 and over) and dislocated workers. If a client is eligible for services in more than one category, the Department or youth contract provider will determine the most appropriate program or programs for the client.
(3) A client is required to sign and date the training program agreement for the program in which he or she is enrolled.

R986-600-610. Selective Service Registration Requirements.

Male applicants and recipients who are 18 and older must be in compliance with Selective Service registration requirements to receive intensive or training services.

R986-600-611. Factors Used for Determining Priority.

(1) In the event WIA Adult funds are limited, priority will be given to recipients of public assistance and other low income clients for intensive and training services. Other criteria may be applied if funding dictates as determined by the State Workforce Investment Board (SWIB) or the Department.

(2) In the event WIA Youth funds are limited, priority will be given to clients who have two or more barriers as determined by the SWIB.

(3) Veterans and covered persons, as determined by federal law, will receive priority over non-veterans.


(1) Intensive services are available to adults who meet self-sufficiency requirements. Those services are available to adults who:

(a) are unemployed, receive at least one core service, and are determined by the Department to be in need of more intensive services to obtain employment; or

(b) are employed, receive at least one core service, and are determined by the Department to be in need of more intensive services to obtain employment that leads to self-sufficiency.

Self-sufficiency for WIA Adult is defined as 100% of the Lower Living Standard Income Level (LLSIL) for the specified family size.

(2) Intensive services are available to dislocated workers who are:

(a) unemployed, received at least one core service, and are determined by the Department to be in need of more intensive services to obtain employment; or

(b) employed, received at least one core service, and are determined by the Department to be in need of more intensive services to obtain employment that leads to self-sufficiency.

Self-sufficiency for WIA Dislocated Worker is defined as 80% of the client's layoff wage.

R986-600-613. Income Eligibility.

(1) Dislocated workers do not need to meet income eligibility requirements.

(2) Applicants for youth and adult programs must meet income eligibility requirements.

(3) A client is deemed to have met the income eligibility requirements for youth services, and adult services, if the client:

(a) is receiving, has received, or has been determined eligible to receive food stamps at any time during the six months prior to the application date. This does not apply if the client only received expedited food stamps;

(b) is currently receiving financial assistance from the Department or TANF funds from another state;

(c) is homeless;

(d) is currently receiving SSI; or

(e) is in foster care.

(4) If a client is not eligible under paragraphs (1) or (2) above, the client must meet the low income eligibility guidelines in this rule.

(5) Up to 5% of the youth clients served do not need to meet the income eligibility requirements but must have barriers as determined by the Department. A list of current, eligible barriers is available at the Department.


(1) Family size must be determined to establish income eligibility for adult and youth services. Family size is determined by counting the maximum number of family members in the residence during the six months prior to the date of application, not including the current month. Family members included in the income determination:

(a) a husband and wife and dependent children age 21 and under;

(b) parent(s) or legal guardian(s) and dependent children age 21 and under;

(c) a husband and wife, if there are no dependent children, and

(d) two people living in a single residence who are not married but have children in common.

(2) A "family" is generally described as two or more persons related by blood, marriage or decree of court, living in a single residence. "Living in a single residence" includes family members residing elsewhere on a voluntary, temporary basis, such as attending school or visiting relatives. It does not include involuntary temporary residence elsewhere, such as incarceration, or court-ordered placement outside the home.

(3) A client can be considered a "family" of one, if the client is living alone or with a family member and has a disability that substantially limits one or more major life activities.

(4) The income of the parent or guardian is not counted for a client:

(a) who is between 18 and 21 years of age who states he or she has not been reliant on his or her parent or guardian's income for the six months prior to the date of application not including the current month, or

(b) who is age 22 or older living with his or her parents and applying on his or her own behalf.

R986-600-615. Assets.

Assets are not counted when determining eligibility for WIA services but will be considered in determining whether the client has a need for WIA funding.

R986-600-616. Countable Income.

(1) Countable income is total gross income from all sources with the exceptions listed below under "Excludable Income". If income is not specifically excluded, it is counted. Countable income, for WIA purposes includes:

(a) gross wages and salaries including severance pay and payment of accrued vacation leave;

(b) net receipts from self-employment, including farming;

(c) pensions and retirement income including railroad and military retirement;

(d) strike benefits from union funds;

(e) workers' compensation benefits;

(f) alimony;

(g) any insurance, annuity, or disability, payments other than SSI or veterans disability;

(h) merit-based scholarships, fellowships, and assistantships;

(i) dividends;

(j) interest;

(k) net rental income;

(l) net royalties, including tribal payments from casino royaltties;

(m) periodic receipts from estates or trusts;
R986-600-617. How to Calculate Income.

(1) To determine if a client meets the income eligibility standards, all income from all sources of all family members during the six months prior to the application date is counted.

(2) The family is income eligible if the annual income meets the higher of:

(a) the poverty line as determined by the U.S. Department of Human Services, or
(b) 70% of the LLSIL as determined by the U.S. Department of Labor and available at the Department of Workforce Services.

R986-600-618. Dislocated Worker.

(1) A dislocated worker is a client who meets one of the following criteria:

(a) has been laid off, and
(A) is eligible for or has exhausted unemployment compensation entitlement, or
(B) has been employed for a duration sufficient to demonstrate attachment to the workforce, but is not eligible for unemployment compensation due to insufficient earnings or having performed services for an employer that were not covered under unemployment compensation law, and
(ii) is unlikely to return to the client's previous industry or occupation. 'Unlikely to return' means the client lacks the skills to re-enter the industry or occupation, or declares that he or she will not return to that industry or occupation.

(b) has received a notice of layoff;

(c) was self-employed (including employment as a farmer, a rancher, or a fisherman) but is unemployed as a result of general economic conditions in the community in which the client resides or because of natural disasters;

(d) is a displaced homemaker. A WIA displaced homemaker is a client who has been providing unpaid services to family members in the home and who:

(i) has been dependent on the income of another family member but is no longer supported by that income; and
(ii) is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment;

(e) was laid off from military service and

(i) is eligible for or has exhausted unemployment compensation entitlement, or
(ii) is unlikely to return to the previous industry or occupation, and
(iii) was discharged from the military service under conditions other than dishonorable; or

(f) is defined by the Department of Veteran Affairs as a covered person who left employment in order to relocate because of an assignment change of the military service member, and

(i) is eligible for or has exhausted unemployment compensation entitlement, or
(ii) has been employed for a duration sufficient to demonstrate attachment to the workforce but is not eligible for unemployment compensation due to insufficient earnings or having performed services not covered for unemployment compensation, and
(iii) is unlikely to return to the client's previous industry or occupations.

(2) The displacement must be no more than 24 months prior to the date of application.

(3) There are no income or asset requirements for dislocated worker eligibility.

(4) If the Department is providing services under a National Reserve Discretionary Grant, additional eligibility requirements must be met.


Payment of any and all financial assistance, intensive and/or training services is contingent upon the client participating, to the maximum extent possible, in assessment and evaluation, and the completion of a negotiated employment plan.

R986-600-620. Participation in Obtaining an Assessment.

(1) When the Department or youth contract provider determines that a client has a need for intensive services, an employment counselor/case worker will be assigned to assess the needs of the client.

(2) The client may be required to participate in testing or completion of other assessment tools and may be referred to another person within the Department, another agency, or to a company or individual under contract with the Department to complete testing, assessment, and evaluation.
R986-600-621. Requirements of an Employment Plan.
(1) A client is required to sign and make a good faith effort to participate to the maximum extent possible in a negotiated employment plan.
(2) The goal of the employment plan is obtaining employment.
(3) An employment plan consists of activities designed to help a client become employed.
(4) The employment plan may require that the client:
   (a) search for employment;
   (b) participate in an educational program to obtain a high school diploma or its equivalent, if the client does not have a high school diploma;
   (c) obtain education or training necessary to obtain employment;
   (d) obtain medical, mental health, or substance abuse treatment;
   (e) resolve transportation and child care needs;
   (f) resolve any other barriers identified as preventing or limiting the ability of the client to obtain employment, and/or
   (g) participate in rehabilitative services as prescribed by the state Office of Rehabilitation.
(5) The client must meet the performance expectations of each activity in the employment plan in order to stay eligible for intensive or training services.
(6) The client must cooperate with the Department's efforts to monitor and evaluate the client's activities and progress under the employment plan, which may include providing ongoing information and or documentation relative to their progress and providing the Department with a release of information, if necessary to facilitate the Department's monitoring of compliance.
(7) The client agrees, as part of the employment plan, to cooperate with other agencies, or with individuals or companies under contract with the Department, as outlined in the employment plan.
(8) An employment plan may, at the discretion of the Department, be amended to reflect new information or changed circumstances.

(1) Employment plans for all youth must reflect intentions to assist with preparing for post-secondary education and/or employment; finding effective connections to the job market and employers, and understanding the links between academic and occupational learning.
(2) The goal of the youth program is:
   (a) placement in employment or postsecondary education;
   (b) attainment of a degree or certificate; and/or
   (c) literacy and numeracy gains for out-of-school youth who are basic skill deficient.

(1) A client's participation in training services beyond that required to obtain a high school diploma or its equivalent is limited per exposure to the lesser of:
   (a) 24 months which need not be continuous and which can be waived by a Department supervisor based on individual circumstances, or
   (b) the completion of the education and training goals of the employment plan.
(2) Education and training will only be supported when the client meets appropriateness as provided in R986-600-624.
(3) Additional payments and/or services are allowable under certain circumstances based on individual need provided they are necessary and appropriate to enable the client to participate in activities authorized under WIA.

(1) To be eligible for training services, the client must have:
   (a) met the eligibility requirements for intensive services as detailed in this R986-600-12;
   (b) met the funding priority requirements for intensive services as listed in R986-600-611;
   (c) received at least one intensive service as listed in R986-600-606; and
   (d) be deemed by the Department as appropriate for training services. To be deemed appropriate, the client must:
      (i) have been determined by the Department to be in need of training services;
      (ii) have the skills and qualifications to successfully complete the selected training program,
      (iii) select a program of training that is directly linked to employment opportunities in the area in which they plan to work, and
      (iv) be unable to obtain grant assistance from other sources to pay the costs of such training or the other grant assistance is pending.
(2) A client who does not meet the requirements listed in subsection (1) of this section will be denied training services by the Department.

R986-600-625. Funding.
(1) When a client is approved for intensive or training services, the Department will estimate the anticipated cost to the Department associated with those services and reserve that amount for accounting purposes. This amount may be revised and/or rescinded by the Department at any time without prior notice to the client.
(2) The Department issues an electronic benefit transfer card (card) to each eligible intensive and/or training service client to pay for training, supportive services, and incentives.
(3) The client must prove that all funds received from the Department were spent as intended. Proof may require receipts. If a client is found to have been ineligible for funds, made unauthorized use of Department funds, or cannot prove how those funds were spent, the client will be responsible for repayment of the overpayment.
(4) Amounts remaining on the card after 120 days of inactivity are subject to expungement.

R986-600-626. The Right to Appeal a Denial of Services.
If an applicant or a client who is currently receiving services is denied services the client or applicant can request a hearing as provided in Rules R986-100-123 through R986-100-135.

(1) The State Council on Workforce Services is referred to in these rules as the State Workforce Investment Board (SWIB).
(2) "Eligible Provider" means an occupational skills training provider eligible to receive funds for training adults and dislocated workers authorized under WIA and approved by the SWIB. Basic education providers that are eligible to receive funds are approved by the Department.

(1) Training providers are automatically eligible if they complete an application and are either:
   (a) a postsecondary educational institution that:
      (i) is eligible to receive federal funds under Title IV of the Higher Education Act of 1965 (20 U.S.C. 1070 et seq.), and
      (ii) provides a program that leads to an associate degree,
baccalaureate degree, or certificate; or
(b) is an entity that provides programs under the "National Apprenticeship Act", 50 Stat. 664, chapter 663; 29 U.S.C. 50 et seq.
(2) All other training providers must submit the following information:
(a) all names under which the provider operates or is known, the mailing address, physical address, federal tax identification number, telephone number, and email address (if available) of the training facility and the number of years the provider has been in business as a school;
(b) a copy of the provider's student grievance procedure;
(c) the name of each program for which approval is requested;
(d) the percentage of all participants who complete each program, if available;
(e) the percentage of all participants in each program who obtained unsubsidized employment, if available;
(f) average placement wage of all participants in each program, if available;
(g) if the purpose of an offered program of study is to prepare students for entry into fields of employment which require licensure by any licensing agency or to prepare students for entry into fields of employment for which it would be impracticable to have reasonable expectations of employment without accreditation and/or certification by any trade and/or industry association and/or accrediting and/or certifying body, the provider must provide to the Department:
(i) information regarding the type of license, accreditation and/or certification that students completing the program of study must obtain in order to have a reasonable expectation of employment;
(ii) the name of the agency, trade and/or industry association and/or accrediting and/or certifying body;
(iii) evidence that the curriculum for the offered program of study has been reviewed by the appropriate entity identified in subparagraph (2)(g)(ii) of this section; and
(iv) evidence that the instructors teaching students enrolled in the program of study are licensed by the appropriate agency identified in subparagraph (2)(g)(ii) of this section, or have earned the accreditation and/or certification from the appropriate entity from subparagraph (2)(g)(ii) of this section to teach and/or practice in the field for which the students are being prepared;
(h) program costs including tuition and fees;
(i) documentation showing the provider has registered with the Utah Division of Consumer Protection, if required by UCA Title 13 Chapter 34. Governmental agencies are exempt and do not need to provide additional documentation but all other providers that are exempt from registration with the Utah Division of Consumer Protection must also submit documentation of exempt status with the Utah Division of Consumer Protection;
(j) a copy of the provider's refund policy; and
(k) any other information, documentation or verification requested by the Department.
(3) Applications from providers covered under subsection 2 of this section must be sent to the Department. The Department recommends approval decisions to the SWIB which takes the final action on each application.
(4) Providers contracting with individuals to conduct the training will only be approved if the individual conducting the training is under contract as an independent contractor of the provider and being paid by 1099.
(5) All providers must be in business as a school for a minimum of one year before applying to become a training provider.
(6) All providers must agree to abide by the terms of the application filed with the Department.
(7) The Department will notify a provider in writing or by email when a final decision has been made concerning the provider's eligibility.
(8) A list of eligible providers, including the provider's program performance, if available, and cost information will be published on the Department's Internet site.
(9) Once a provider has been approved, the Department may establish a review date for that provider and notify the provider by email of the review date. The Department will determine at the time of the review, if the provider is still eligible for approved provider status and notify the provider of that determination. At the time of review, the provider is required to provide any and all information requested by the Department which the Department has determined is necessary to allow the provider to continue to be an approved provider.
This may include completing necessary forms, providing documentation and verification, and returning the Department's telephone calls. The requests for information must be completed within the time frame specified by the Department. If the Department determines as a result of the review that the provider is no longer eligible for approved provider status, the provider will be removed from the approved provider list.
(10) Providers must retain participant program records for three years from the date the participant completes the program.
(11) A provider who is not on the Department's approved provider list is not eligible for receipt of WIA funds. A provider will be removed from the eligible provider list if the provider:
(a) does not meet the performance levels established by the Department;
(b) has committed fraud or violated applicable state or federal law;
(c) intentionally supplies inaccurate student or program performance information;
(d) does not provide services in a professional and timely manner, as determined by the Department; or
(e) has lost approval, accreditation, licensing, or certification from any of the following:
(i) Utah Division of Consumer Protection,
(ii) USOE,
(iii) Northwest Association of Accredited Schools, or
(iv) any other required approval, accrediting, licensing, or certification body.
(f) fails to complete the review process.
(12) Some providers who have been removed from the eligible provider list may be eligible to be placed back on the list in the following:
(a) a provider who was removed for failure to meet performance levels may reapply for approval if the provider can prove it can meet performance levels;
(b) there is a lifetime ban for a provider who has committed fraud as a provider;
(c) providers removed for other violations of state or federal law will be suspended:
(i) until the provider can prove it is no longer in violation of the law for minor violations;
(ii) for a period of two years for serious violations;
(iii) for the lifetime of the provider for egregious violations. The seriousness of the violation will be determined by the Department; or
(iv) a provider removed for supplying inaccurate student or program performance information will be suspended for two years.

R986-600-653. Distance Learning Providers.

(1) Distance learning is training that is made possible due to advances in computer technology. Using an online computer connection, distance learning can establish a setting for students and instructors where lessons are assigned, completed, and returned, and discussions can be held online.
(1) Basic education funds can only be provided to training providers approved by the Department.
(2) This section applies to basic education providers receiving funds from the Department including TANF funds under R986-200.

R986-600-655. Types of Basic Education Training Providers and Approval Requirements.  
(1) Public schools governed by the Utah State Office of Education (USOE) must complete and submit Application "A" to the Department.
(2) Individuals offering youth tutoring personally, and not as an employee of another business or school, must be over 18 years of age, submit Application "B" and provide all of the following:
   (a) a current BCI background check results for Utah, from the Utah Department of Public Safety, paid for by the individual. The BCI report cannot contain:
      (i) any matters involving an alleged sexual offense;
      (ii) any matters involving an alleged felony or class A misdemeanor drug offense; or
      (iii) any matters involving an alleged offense against the person under Utah State Code Title 76 Chapter 5, Offenses Against the Person.
   (b) a resume with tutoring-related work history or subject matter knowledge, and
   (c) an approved grievance procedure for clients to use in making complaints.
(3) All other providers must submit Application "C" and:
   (a) have been in business as a school in Utah for at least one year;
   (b) meet all state and local licensing requirements;
   (c) submit a current Utah Business License showing at least one year in business, and
   (d) submit an approved grievance procedure for clients to use in making complaints.
(4) ESL training providers must also submit documentation of registration as a Postsecondary Proprietary School with the Utah Division of Consumer Protection or show an exemption from such registration, and
(5) Providers offering high school credit must also provide documentation of accreditation through Utah State Office of Education and Northwest Association of Accredited Schools.
(6) Training providers submitting Application "B" or "C" must provide the following information for each training program for which the provider is seeking approval:
   (a) program completion rates for all individuals enrolled if available;
   (b) the type of certification students completing the program will obtain if available;
   (c) the percentage rate of certification attained by program graduates, if available; and
   (d) program costs including tuition, fees and refund policy.
(7) A training provider approved under R986-600-652 can be approved for its basic education curriculum upon submission and approval of the information required in subsection (3) and (4) of this section. However, public schools governed by Title IV of the Higher Education Act of 1965 (20 USCA 1070 et seq.) or the Utah State Office of Education (USOE) approved as providers under R986-600-652 do not need to submit the information required in subsection (3) or (4) of this section.

R986-600-656. The Right to a Hearing and How to Request a Hearing.  
(1) Training providers will be notified in writing, which may be by email of a decision to deny an application for approval as a basic education training provider or a decision to revoke prior approval. The notice will inform the provider of its right to file a written appeal, where the appeal should be sent, and the deadline for filing an appeal.
(2) If the SWIB made the decision being appealed, the hearing request must be made in writing to the SWIB, which will conduct the hearing at the next regularly scheduled meeting. The SWIB's decision on the provider's eligibility will be final.
(3) If the Department made the determination to deny eligibility or to remove the provider, the written hearing request must be made to the Department and a hearing will be held in accordance with rule R986-100-124 through R986-100-132. Any appeal of the decision of the ALJ must be made to the SWIB. The SWIB's decision will be final.

(1) The Department monitors service providers for compliance with the equal opportunity and nondiscrimination requirements of WIA. This includes compliance with all applicable laws, regulations, contract provisions, corrective actions, and remedial actions.
(2) Each service provider's compliance will be reviewed annually. The review can be either an on-site review or a data review.

(1) In the event the Department identifies specific instances of noncompliance with federal discrimination laws, the Department will:
   (a) notify the service provider in writing of the finding(s) of noncompliance and the corrective action required to ensure compliance;
   (b) establish a corrective action plan;
   (c) notify the provider of the time lines for the completion of the plan; and
   (d) ensure compliance with the corrective action plan.
(2) For training providers, the corrective action plan will provide that the training provider agree to stop all prohibited practices in order to remain eligible for WIA funding.

(1) The Department may impose sanctions against a provider for failure to comply with federal nondiscrimination laws or required corrective actions.
(2) If the Department finds that a provider has not taken the required corrective action in the specified time limits the Department will issue a notice of final action informing the service provider of the Department's intent to:
   (a) discontinue referral of participants to the provider,
   (b) cancel the contract with the provider,
   (c) make other changes deemed necessary to secure compliance, and/or
   (d) refer the matter to another governmental entity.
(3) The service provider may appeal the decision of the Department by filing an appeal in writing within 30 days of the date of the notice of final action to: The Director, Civil Rights Center, US Department of Labor, 200 Constitution Ave NW, Room N4123, Washington DC, 20210.

KEY: Workforce Investment Act
October 7, 2013
Notice of Continuation September 3, 2015
R986. Workforce Services, Employment Development.
R986-700. Child Care Assistance.
R986-700-701. Authority for Child Care Assistance (CC) and Other Applicable Rules.
   (1) The Department administers Child Care Assistance (CC) pursuant to the authority granted in Section 35A-3-310.
   (2) Rule R986-100 applies to CC except as noted in this rule.
   (3) Applicable provisions of R986-200 apply to CC except as noted in this rule or where in conflict with this rule.

   (1) CC is provided to support employment and job search activities.
   (2) CC is available, as funding permits, to the following clients who are employed or are participating in activities that lead to employment:
      (a) parents;
      (b) specified relatives; or
      (c) clients who have been awarded custody or appointed guardian of the child by court order and both parents are absent from the home. If there is no court order, an exception can be made on a case by case basis in unusual circumstances by the Department program specialist.
   (3) Child care is provided only for children living in the home and only during hours when neither parent is available to provide care for the children.
   (4) If a client is eligible to receive CC, the following children, living in the household unit, are eligible:
      (a) children under the age of 13; and
      (b) children up to the age of 18 years if the child;
      (i) meets the requirements of rule R986-700-717; and/or
      (ii) is under court supervision.
   (5) Clients who qualify for child care services will be paid if and as funding is available. When the child care needs of eligible applicants exceed available funding, applicants will be placed on a waiting list. Eligible applicants on the list will be served as funding becomes available. Special needs children, homeless children and FEP or FEFTP eligible children will be prioritized at the top of the list and will be served first. "Special needs child" is defined in rule R986-700-717.
   (6) The amount of CC might not cover the entire cost of care.
   (7) A client is only eligible for CC if the client has no other options available for child care. The client is encouraged to obtain child care at no cost from a parent, sibling, relative, or other suitable provider. If suitable child care is available to the client at no cost from another source, CC cannot be provided.
   (8) CC can only be provided by an eligible provider approved by the Department and will not be provided for illegal or unsafe child care. Illegal child care is care provided by any person or facility required to be licensed or certified but where the provider has not fulfilled the requirements necessary to obtain the license or certification.
   (9) CC will not be paid to a client for the care of his or her own child(ren) when the client is working in a residential setting. CC may be approved where the client is working for an approved child care center, regularly watches children other than her own, and does not have an ownership interest in the child care center. CC will not be paid to a client for the care of his or her own child(ren) if the client is a stockholder, officer, director, partner, manager or member of a corporation, partnership, limited liability partnership or company or similar legal entity providing the CC.
   (10) Neither the Department nor the state of Utah is liable for injuries that may occur when a child is placed in child care even if the parent receives a subsidy from the Department.
   (11) Foster care parents receiving payment from the Department of Human Services are not eligible to receive CC

for the foster children.
(12) Once eligibility for CC has been established, eligibility must be reviewed at least once every six months. The review is not complete until the client has completed, signed and returned all necessary review forms to the local office. All requested verifications must be provided at the time of the review. If the Department has reason to believe the client's circumstances have changed, affecting either eligibility or payment amount, the Department will reduce or terminate CC even if the certification period has not expired.

In addition to the client rights and responsibilities found in R986-100, the following client rights and responsibilities apply:
(1) A client has the right to select the type of child care which best meets the family's needs.
(2) If the client requests help in selecting a provider, the Department will refer the client to the local Care About Child Care agency.
(3) A client is responsible for monitoring the child care provider. The Department will not monitor the provider.
(4) A client is responsible to pay all costs of care charged by the provider. If the child care assistance payment provided by the Department is less than the amount charged by the provider, the client is responsible for paying the provider the difference.
(5) The only changes a client must report to the Department within ten days of the change occurring are:
   (a) that the household's gross monthly income exceeds the percentage of the state median income as determined by the Department in R986-700-710(3);
   (b) that the client is no longer in an approved training or educational program;
   (c) if the client's schedule changes so that child care is no longer needed during the hours of approved employment and/or training activities;
   (d) that the client does not meet the minimum work requirements of an average of 15 hours per week or 15 and 30 hours per week when two parents are in the household and it is expected to continue;
   (e) that the client is separated from his or her employment;
   (f) a change of address;
   (g) any of the following changes in household composition; a parent, stepparent, spouse, or former spouse moves into the home, a child receiving child care moves out of the home, or the client gets married; or
   (h) a change in the child care provider, including when care is provided at no cost.
(6) If a material change which would result in a decrease in the amount of the CC payment is reported within 10 days, the decrease will be made effective beginning the next month and sums received in the month in which the change occurred will not be treated as an overpayment. If it is too late to make the change to the next month’s CC payment, the client is responsible for repayment even if the 10 days for reporting the change has not expired. If the client fails to report the change within 10 days, the decrease will occur as soon as the Department learns of the change and the overpayment will be assessed back to the date of the change.
(7) If an overpayment is established and it is determined that the client was at fault in the creation of the overpayment, the client must repay the overpayment to the Department. In some situations, the client and provider may be jointly liable. In the case of joint liability, both parties can be held liable for the entire overpayment.
(8) The Department is authorized to release the following information to the designated provider:
   (a) limited information regarding the status of a CC payment including that no payment was issued or services were
denied;  
(b) the date the child care subsidy was issued;  
(c) the subsidy amount for that provider;  
(d) the copayment amount;  
(e) information available in the Department Provider Portal. The Provider Portal provides a provider with computer access to limited, secure information;  
(f) the month the client is scheduled for review;  
(g) the date the client's application was received; and  
(h) general information about what additional information and/or verification is needed to approve CC such as the client's work schedule and income.  
(9) Unused child care funds issued on the client's electronic benefit transfer (EBT) card will be removed from (*aged ofP*) the EBT card 90 days after those funds were deposited onto the EBT card. Aged off funds will no longer be available to the client.  
(10) If a client uses a child care provider at least eight hours during the first week of the calendar month, and that provider has been paid for that month, the Department will not pay another provider for child care for the rest of that month even if the client changed providers. However, if it is the provider that decided not to provide care and the client is required to change providers, the Department may pay that second provider for a portion of that same month.

The provisions of rules R986-100 and R986-200 pertaining to cooperation with ORS in the establishment of paternity and collection of child support do not apply to ES CC.

(1) The Department will only pay CC to clients who select eligible providers. The only eligible providers are:  
(a) providers regulated through Department of Health Child Care Licensing (CCL):  
(i) licensed homes;  
(ii) licensed child care centers; and  
(iii) homes with a residential certificate.  
(b) license exempt providers who are not required by law to be licensed and are either:  
(i) license exempt centers as defined in R430-8-3.  
Programs or centers must have a current letter of exempt status from CCL and have at least one person who is trained in first aid and infant/child CPR who must be with the children at all times including when the children are being transported in a vehicle. Current verification of first aid and CPR training must be provided to CCL prior to Department approval. License exempt centers will be required to have background checks on all staff pursuant to CCL rules; or  
(ii) DWS Family, Friend and Neighbor providers (FFN) as approved by CCL. The requirements for FFN approval are provided in subsection (3) of this section and in Department policy.  
(2) The following providers are not eligible for receipt of a CC payment:  
(a) a provider living in the same home as the parent client unless the provider is caring for a child who has special needs who cannot be otherwise accommodated;  
(b) a sibling of the child living in the home can never be approved, even for a special needs child;  
(c) a parent, foster care parent, stepparent or former stepparent, even if living in another residence;  
(d) undocumented aliens;  
(e) persons under age 18;  
(f) a provider providing care for the child in another state;  
(g) a provider who has committed an IPV as a provider, or  
as a recipient of any funds from the Office of Child Care including subsidy and grant payments, as determined by the Department or by a court. The disqualification for an IPV will remain in effect until the IPV disqualification period has run, any resulting overpayment has been satisfied, and the provider is otherwise eligible;  
(h) any provider disqualified under R986-700-718;  
(i) a provider who does not provide necessary information or cooperate with a Department investigation or audit or is not an approved provider; or  
(j) a provider whose child care subsidies are being taken pursuant to an IRS levy or garnishment.  
(3) FFN providers will not be approved for a CC subsidy payment unless all of the following requirements have been successfully completed and verification has been provided to CCL:  
(a) complete, sign and submit an application to CCL;  
(b) provide a copy of a certificate of completion of New Provider orientation and agree to comply with Department requirements and policy as explained in the orientation;  
(c) pass a home inspection as provided in Department policy;  
(d) complete an infant/child CPR training;  
(e) complete first aid training; and  
(f) the provider and all individuals 12 years old or older living in the home where care is provided must submit to and pass a background check as provided in R986-700-751 et seq.  
(4) A FFN provider must also comply with all Department policies including abiding by the ratio requirements.  
(5) FFN approval must be renewed annually. Renewal information is found in Department or CCL policy. The FFN CC provider must complete and submit a renewal application, together with any information, verifications or releases required or requested by the Department or CCL, 30 calendar days before the expiration date of the current approval.  
(6) FFN CCL provider approval is for the provider and the location(s) and is not assignable or transferable.  
(7) A FFN provider or applicant has a right to file an appeal when an adverse action has been taken against him or her in regards to FFN approval status or health and safety compliance. Prior to filing an appeal, the provider or applicant must request a review with the CCL manager. If unresolved after that review, the provider may file an appeal by requesting a fair hearing with DWS in accordance with R986-1-125 et seq.  
(1) Providers assume the responsibility to collect copayments and any other fees for child care services rendered. Neither the Department nor the state of Utah assumes responsibility for payment to providers.  
(2) A provider may not charge clients receiving a CC subsidy a higher rate than their customers who do not receive a CC subsidy.  
(3) Providers must keep accurate records of subsidized child care payments, and time and attendance. The Department has the right to investigate child care providers and audit their records. Time and attendance records for all subsidized clients must be kept for at least one year.  
(4) Providers must provide initial verification information to determine eligibility. Providers must also cooperate with an investigation or audit to determine ongoing eligibility or if eligibility was correctly determined. Cooperation includes providing information and verification and returning telephone calls or responding to emails from Department employees or other persons authorized by the Department to obtain information such as an employee of ORS in a timely manner. "A timely manner" is usually considered to be ten business days for written documentation and two business days to return a phone call or email request. Providing incomplete or incorrect information will be treated the same as a failure to provide information if the incorrect or insufficient information results in
an improper decision with regard to the eligibility. Failure to disclose a material fact that might affect the eligibility determination can also lead to criminal prosecution. If a provider fails to cooperate with an investigation or audit, provide any and all information or verification requested, or fails to keep records for one year without good cause, the provider will no longer be an approved provider. Good cause is limited to circumstances where the provider can show that the reasons for the delay in filing were due to circumstances beyond the provider's control or were compelling and reasonable. The period the provider will not be an approved provider will be from the date the information or verification was due until when it is received by the Department.

(5) If a provider accepts payment from funds provided by the Department for services which were not provided, the provider is responsible for repayment of the resulting overpayment and there may be a disqualification period and/or criminal prosecution.

(6) CCL will keep a list of all providers that have been disqualified as a provider or against whom a referral or complaint is received.

(7) All providers, except FFN providers as defined in R986-700-705(1)(b)(ii), are required to report their child care rates to the local Care About Child Care agency.

(8) Providers are required to access the Provider Portal at jobs.utah.gov/childcare and:
(a) submit and manage bank account information;
(b) read and agree to the terms and conditions contained in the Provider Guide and in the Portal;
(c) view child care payment information;
(d) manage Provider Portal user access to ensure only those users with authority to make changes can do so. The provider is liable for all changes made and information provided through the Provider Portal;
(e) report the following changes within 10 days, or by the 25th of the month, whichever is sooner:
   (i) a child is no longer in child care;
   (ii) a child was not in child care during that month;
   (iii) that the provider decided not to charge the full subsidy amount for one month. The provider should notify the Department and the difference will be deducted from the next payment;
   (iv) a child attended for less than eight hours in the first week of the month, payment for the month was received and the child is not expected to return; or
   (v) a change in financial institution account information for direct deposit.

(9) Providers must submit a W-9 Form if required by the Department and a 1099 will be issued annually.

(10) A provider who provides services for any part of a month and then terminates services with the client/child during the month, must reimburse the Department for the days when care was not provided. However, if it was necessary to remove the child from care because the child or others were endangered, and the incident was reported to CCL or local authorities, the Department may waive repayment.

(1) "Copayment" means a dollar amount which is deducted by the Department from the standard CC subsidy for Employment Support CC. The copayment is determined on a sliding scale and the amount of the copayment is based on the parent(s) countable earned and unearned income and household size.

(2) The parent is responsible for paying the amount of the copayment directly to the child care provider.

(3) If the copayment exceeds the actual cost of child care, the family is not eligible for child care assistance.

(4) The Department will deduct the full monthly copayment from the subsidy even if the client receives CC for only part of the month.

(5) There is no copayment during transitional child care. Transitional child care is available during the six months immediately following a FEP or FEPTP termination if the termination was due to increased income and the parent is otherwise eligible for ESCC. The copayment will resume in the seventh month after the termination of FEP or FEPTP. The six month time limit is the same regardless of whether the client receives TCA or not.

(6) A client does not need to fill out a new application for child care during the six month transitional period even if there is a gap in services during those six months.

R986-700-708. FEP CC.
FEP CC may be provided to clients receiving financial assistance from FEP or FEPTP. FEP CC will only be provided to cover the hours a client needs child care to support the activities required by the employment plan. FEP CC is not subject to the copayment.

R986-700-709. Employment Support (ES) CC.
(1) Parents who are not eligible for FEP CC may be eligible for Employment Support (ES) CC. To be eligible, a parent must be employed or be employed while participating in educational or training activities. Work Study is not considered employment. A parent who attends school but is not employed at least 15 hours per week, is not eligible for ES CC. ES CC will only be provided to cover the hours a client needs child care for work or work and approved educational or training activities.

(2) If the household has only one parent, the parent must be employed at least an average of 15 hours per week.

(3) If the family has two parents, CC can be provided if:
   (a) one parent is employed at least an average of 30 hours per week and the other parent is employed at least an average of 15 hours per week and their work schedules cannot be changed to provide care for the child(ren). CC will only be provided during the time both parents are in approved activities and neither is available to care for the children; or
   (b) one parent is employed and the other parent cannot work, or is not capable of earning $500 per month and cannot provide care for their own children because of a physical, emotional or mental incapacity. Any employment or educational or training activities invalidate a claim of incapacity. The incapacity must be expected to last 30 days or longer. The individual claiming incapacity must verify that incapacity in one of the following ways:
      (i) receipt of disability benefits from SSA;
      (ii) 100% disabled by VA; or
      (iii) by submitting a written statement from:
         (A) a licensed medical doctor;
         (B) a doctor of osteopathy;
         (C) a licensed Mental Health Therapist as defined in UCA 58-60-102;
         (D) a licensed Advanced Practice Registered Nurse; or
         (E) a licensed Physician's Assistant.

(4) Employed or self-employed parent client(s) must make, either through wages or profit from self-employment, a rate of pay equal to or greater than minimum wage multiplied by the number of hours the parent is working. To be eligible for ES CC, a self employed parent must provide business records for the most recent three month time period to establish that the parent is likely to make at least minimum wage. If a parent has a barrier to other types of employment, exceptions can be made in extraordinary cases with the approval of the state program specialist.

(5) Americorps*Vista is not supported. Job Corps activities are considered to be training and a client in the Job
Corp. would also have to meet the work requirements to be eligible for ES CC.
(6) Applicants must verify identity but are not required to provide a Social Security Number (SSN) for household members. Benefits will not be denied or withheld if a customer chooses not to provide a SSN if all factors of eligibility are met. SSN's that are supplied will be verified. If an SSN is provided but is not valid, further verification will be requested to confirm identity.

R986-700-710. Income Limits for ES CC.

(1) Rule R986-200 is used to determine:
   (a) who must be included in the household assistance unit for determining whose income must be counted to establish eligibility. In some circumstances, determining household composition for a ES CC household is different from determining household composition for a FEP or FEPTP household. ES CC follows the parent and the child, not just the child so, for example, if a parent in the household is ineligible, the entire ES CC household is ineligible. A specified relative may not opt out of the household assistance unit when determining eligibility for CC. The income of the specified relatives needing ES CC in the household must be counted. For ES CC, only the income of the parent/client is counted in determining eligibility regardless of who else lives in the household. If both parents are living in the household, the income of both parents is counted. Recipients of SSI benefits are included in the household assistance unit.
   (b) what is counted as income except:
      (i) the earned income of a minor child who is not a parent is not counted;
      (ii) child support, including in kind child support payments, is counted as unearned income, even if it exceeds the court or ORS ordered amount of child support, if the payments are made directly to the client. If the child support payments are paid to a third party, only the amount up to the court or ORS ordered child support amount is counted; and
      (iii) earned and unearned income of SSI recipients is counted with the exception of the SSI benefit.
   (c) how to estimate income.
(2) The following income deductions are the only deductions allowed on a monthly basis:
   (a) the first $50 of child support received by the family;
   (b) court ordered and verified child support and alimony paid out by the household;
   (c) $100 for each person with countable earned income; and
   (d) a $100 medical deduction. The medical deduction is automatic and does not require proof of expenditure.
(3) The household's countable income, less applicable deductions in paragraph (2) above, must be at, or below, a percentage of the state median income as determined by the Department. The Department will make adjustments to the percentage of the state median income as funding permits. The percentage currently in use is available at the Department's administrative office.
(4) Charts establishing income limits and the copayment amounts are available at all local Department offices.
(5) An independent living grant paid by DHS to a minor parent is not counted as income.

R986-700-711. ES CC to Support Education and Training Activities.

(1) CC may be provided when the client(s) is engaged in education or training or employment, provided the client(s) meet the work requirements under Section R986-700-709(1).
(2) The education or training is limited to courses that directly relate to improving the parent(s) employment skills.
(3) ES CC will only be paid to support education or training activities for a total of 24 calendar months. The months need not be consecutive.
   (a) On a case by case basis, and for a reasonable length of time, months do not count toward the 24-month time limit when a client is enrolled in a formal course of study for any of the following:
      (i) obtaining a high school diploma or equivalent,
      (ii) adult basic education, and/or
      (iii) learning English as a second language.
   (b) Months during which the client received FEP child care while receiving education and training do not count toward the 24-month time limit.
   (c) CC can not ordinarily be used to support short term workshops unless they are required or encouraged by the employer. If a short term workshop is required or encouraged by the employer, and approved by the Department, months during which the client receives child care to attend such a workshop do not count toward the 24-month time limit.
   (4) Education or training can only be approved if the parent can realistically complete the course of study within 24 months.
(5) Any child care assistance payment made for a calendar month, or a partial calendar month, counts as one month toward the 24-month limit.
(6) There are no exceptions to the 24-month time limit, and no extensions can be granted.
(7) CC is not allowed to support education or training if the parent already has a bachelor's degree.
(8) CC cannot be approved for graduate study or obtaining a teaching certificate if the client already has a bachelor's degree.

(1) CC can be provided for homeless families with one or two parents when the family meets the following criteria:
   (a) The family must present a referral for CC from an agency known by the local office to be an agency that works with homeless families, including shelters for abused women and children. This referral will serve as proof of their homeless status. Local offices will provide a list of recognized homeless agencies in local office area.
   (b) The family must show a need for child care to resolve an emergency crisis.
   (c) The family must meet all other relationship and income eligibility criteria.
(2) CC for homeless families is only available for up to three months in any 12-month period. When a payment is made for any part of a calendar month, that month counts as one of the three months. The months need not be consecutive.
(3) Qualifying families may use child care assistance for any activity including, but not limited to, employment, job search, training, shelter search or working through a crisis situation.
(4) If the family is eligible for a different type of CC, the family will be paid under the other type of CC.

R986-700-713. Amount of CC Payment.
(1) CC will be paid at the lower of the following levels:
   (a) the maximum monthly local market rate as calculated using the Local Market Survey. The Local Market Survey is conducted by the Department and based on the provider category and age of the child. The Survey results are available for review at any Department office through the Department web site on the Internet; or
   (b) the rate established by the provider for services and, if required, reported to the local Care About Child Care agency; or
   (c) the unit cost multiplied by the number of hours approved by the Department. The unit cost is determined by
dividing the maximum monthly local market rate by 137.6 hours.

R986-700-714. CC Payment Method.
(1) The provider must provide a valid financial account and routing number to allow for payment by direct deposit. For open, ongoing cases, payment will be issued on the first day of the month for services to be provided during that month. The provider is not an employee of the Department, the Office of Child Care, or the state of Utah even if the provider is only providing care for one client.

(2) Under unusual or extraordinary circumstances, the Department can issue payment by check. If a provider cannot obtain a financial account for direct deposit, the provider must contact the Department and explain why direct deposit is not possible.

(3) In the event that a check is reported as lost or stolen, the provider is required to sign a statement that they have not received funds from the original check before a replacement check can be issued. The check must be reported as lost or stolen within 60 days of the date the check was mailed. The statement must be signed on an approved Department form. If the original check has been redeemed, the Department will conduct an investigation and the provider, or the parent and provider in the case of a two party check, may be required to provide a sworn, notarized statement that the signature on the endorsed check is a forgery. If the Department determines the redeemed check was a forgery, the Department may require a waiting period prior to issuing a replacement check.

(4) The Department is authorized to stop payment on a CC check without prior notice if:
   (a) the Department has determined that the client or the provider was not eligible for the CC payment, the Department has confirmed with the child care provider that no services were provided for the month in question or the provider cannot be located, and the Department has made an attempt to contact the provider; or
   (b) when the check has been outstanding for at least 90 days; or
   (c) the check is lost or stolen.

(5) No stop payment will be issued by the Department without prior notice to the provider unless the provider is not providing services or cannot be contacted.

(1) An overpayment occurs when a client or provider received CC for which they were not eligible including when a provider accepts payment but does not provide care. If the Department fails to establish one or more of the eligibility criteria and through no fault of the client, payments are made, it will not be considered to have been an overpayment if the client would have been eligible and the amount of the subsidy would not have been affected.

(2) Even if CC funds are authorized by the Department, a CC provider cannot receive and retain funds for any month during which no CC services were provided. If authorized or unauthorized subsidy funds received and retained by a provider but no CC services were provided during the month, the provider will be required to reimburse the Department for the excess funds and may be disqualified from receipt of further CC subsidies as provided in R986-700-718. A provider is considered to have retained subsidy funds if the provider knew or should have known the child would not receive services that month and fails to notify the Department within ten days or the provider does not notify the Department within ten days of the end of the month when the child was not in care at least eight hours that month.

(3) All CC overpayments must be repaid to the Department.

(a) Client overpayments may be deducted from ongoing CC payments for clients who are receiving CC. If the Department is at fault in the creation of an overpayment, the Department will deduct $10 from each month’s CC payment unless the client requests a larger amount.

(b) Provider overpayments. If a provider does not repay any outstanding overpayment within 30 days of notice of the overpayment, the Department will commence collection procedures which may include recouping the overpayment by deducting a portion of the overpayment from ongoing child care subsidies from the Department. This is true even if the child or client no longer receives child care from the provider. The decision whether to recoup the overpayment from ongoing child care payments or to commence collection procedures lies with the Department and not the provider or client/s.

   (i) If the Department elects to recoup the overpayment from ongoing child care payments, and the overpayment is less than $1,000, the Department will recoup the full amount within 90 days. If the overpayment is more than $1,000 the Department will recoup the amount within six months. If the Department determines that the overpayment presents a hardship because it is more than 50% of the provider’s ongoing monthly subsidy amount, the provider can contact the Department to discuss alternative arrangements for repayment.

   (ii) If a provider stops providing care and has a balance due on an overpayment, and seeks approval to become a provider at a later date, approval cannot be granted until the overpayment is paid in full even if any disqualification period has expired.

(4) CC will be terminated if a client fails to cooperate with the Department’s efforts to investigate alleged overpayments.

(5) If the Department has reason to believe an overpayment has occurred and it is likely that the client will be determined to be disqualified or ineligible as a result of the overpayment, payment of future CC may be withheld, at the discretion of the Department, to offset any overpayment which may be determined.

(6) A CC provider may appeal an overpayment as provided for public assistance appeals in rule R986-100. Any appeal must be filed in writing within 30 days of the notice of agency action establishing the overpayment.

(7) If a provider receives and retains three overpayments in a rolling 12 month period, the provider will be taken off the approved provider list until all outstanding overpayments are paid in full, even if the time frames outlined in subsection (3)(b)(i) of this section have not expired.

(8) If a provider fails to enter into a payment plan to repay the overpayment or abide by the terms of the payment plan for 12 consecutive months, the provider will be taken off the approved provider list until all overpayments are paid in full or the arrearage on the payment plan is brought current. This is true even if there is only one overpayment.

R986-700-716. CC in Unusual Circumstances.
(1) CC may be provided for study time, to support clients in education or training activities if the parent has classes scheduled in such a way that it is not feasible or practical to pick up the child between classes. For example, if a client has one class from 8:00 a.m. to 9:00 a.m. and a second class from 11:00 a.m. to noon it might not be practical to remove the child from care between 9:00 a.m. and 11:00 a.m.

(2) An away-from-home study hall or lab may be required as part of the class course. A client who takes courses with this requirement must verify study hall or lab class attendance. The Department will not approve more study hall hours or lab hours in this setting than hours for which the client is enrolled in school. For example: A client enrolled for ten hours of classes each week may not receive more than ten hours of this type of study hall or lab.
(3) CC will not be provided for private kindergarten or preschool activities when a publicly funded education program is available.

(4) CC may be authorized to support employment for clients who work graveyard shifts and need child care services during the day for sleep time. If no other child care options are available, child care services may be authorized for the graveyard shift or during the day, but not both. A maximum of seven hours per day will be approved for sleep time.

(5) CC may be authorized to support employment for clients who work at home, provided the client makes at least minimum wage from the at home work, and the client has a need for child care services. The client must choose a provider setting outside the home.


(1) The Department will fund child care for children with disabilities or special needs at a higher rate if the child has a physical, social, or mental condition or special health care need that...

(a) an increase in the amount of care or supervision and/or

(b) special care, which includes but is not limited to the use of special equipment, assistance with movement, feeding, toileting or the administration of medications that require specialized procedures.

(2) To be eligible under this section, the client must submit a statement from one of the professionals listed in rule R986-700-709(3)(b)(ii) or one of the following agencies documenting the child's disability or special child care needs;

(a) Social Security Administration showing that the child is a SSI recipient,

(b) Division of Services for People with Disabilities,

c) Division of Mental Health,

(d) State Office of Education, or

(e) Baby Watch, Early Intervention Program.

(3) Verification to support that the child is disabled or has a special need must be dated and signed by the preparer and include the following;

(a) the child's name,

(b) a description of the child's disability, and

(c) the special provisions that justify a higher payment rate.

(4) The Department may require additional information and may deny requests if adequate or complete information or justification is not provided.

(5) The higher rate is available through the month the child turns 18 years of age.

(6) Clients qualify for child care under this section if the household is at or below 85% of the state median income.

(7) The higher rate in effect for each child care category is available at any Department office.

R986-700-718. Provider Disqualification.

(1) If a parent or provider commits an IPV, as defined in R986-100-117, the parent or provider will be responsible for repayment of the overpayment, if there is one, and will be disqualified from receipt of any funds from the Office of Child Care, including subsidy funds, grants and funds as a provider or as a parent:

(a) for a period of one year for the first IPV;

(b) for a period of two years for the second IPV; and

c) for life for the third IPV.

(2) If the overpayment resulted from parent or provider fault not amounting to fraud or an agency error, the client and/or provider will be responsible for repayment of the overpayment. There is no disqualification or ineligibility period for a fault overpayment.

(3) A CC provider may appeal an overpayment or disqualification as provided for public assistance appeals in rule R986-100. Any appeal must be filed in writing within 30 days of the date of the notice of agency action establishing the overpayment or disqualification. A provider who has been disqualified may continue to receive CC subsidy funds pending appeal until a decision is issued by the ALJ. The disqualification period will take effect even if the provider files an appeal of the decision issued by the ALJ. If the provider fails to file an appeal within 30 days of the date of the notice of agency action and the Department issues a default decision, and the provider files a request to set aside the default, CC subsidy funds will not continue unless or until the default is set aside by the ALJ. If the request to set aside the default is denied, the provider will be disqualified pending appeal of the denial to set aside the default.

(4) A provider is ineligible for CC subsidy funds after a disqualification until all overpayments established in conjunction with the disqualification have been paid in full even if the disqualification period has ended.

(6) A provider that intentionally breaches any program rule is provided in R986-100-117, except as provided in subsection (1) of this section, or violates CC rule R986-700-706(2) through (5) or who assumes a client's identity in order to gain access to client information or payment of Department funds will be disqualified for one year for the first offense, two years for the second offense and for life for the third offense.

R986-700-719. Job Search Child Care (JS CC).

(1) JS CC is available to a client who is otherwise eligible for child care but is separated from his or her job and meets the eligibility criteria.

(2) JS CC is available for a maximum of two additional months provided the client:

(a) was employed at least 32 hours per week and was
separated from his or her job;
(a) was receiving ES CC or Transitional Child Care (TR CC) in the month of the job separation and;
(b) reports the job loss within 10 days and requests continued child care payments while searching for a job. In that case, the client will be eligible for one additional month of child care. The month of the job loss does not count.
(3) If the client verifies the job loss in a timely manner, as directed by the Department, a second month of CC will be paid while the client looks for a job.
(4) The JS CC extension is only available once in a rolling 12 month period even if the client received only one month of JS CC assistance.
(5) A client is not eligible for JS CC if the client has two or more jobs and is separated from one or more of them but still has one job.
(6) Two parent households are not eligible for JS CC.
(7) The JS CC copayment will be at the lowest copayment amount required by the Department disregarding all earned income.
(8) A client who is receiving TR CC when the job separation occurs, and meets the requirements of this section, can be eligible for a maximum of two months of JS CC but those two months will count against the six month maximum under TR CC as provided in R986-700-707. If the job separation occurs in the last month of TR CC, the client can be eligible for JS CC which would be in addition to the TR CC.

R986-700-751. Background Checks.
(1) Sections R986-700-751 through 756 apply to child care providers identified in Utah Code Section 35A-3-310.5(1).
(2) The provider and each person age 12 years old or older living in the household where the child care is provided must submit to a background check.
(3) If child care is provided in the child's home, a background check must be done on each person age 12 years old or older living in the child's home who is not on the client's child care case.
(4) A client is not eligible for a subsidy if the client chooses a provider and the provider or any person age 12 years old or older living in the household where the child care is provided has:
(a) a supported finding of severe abuse or neglect by the Department of Human Services, a substantiated finding by a Juvenile court under Subsection 78-3a-320 or a criminal conviction related to neglect, physical abuse, or sexual abuse of any person; or
(b) a conviction for an offense as identified in R986-700-754; or
(c) an adjudication in juvenile court of an act which if committed by an adult would be an offense identified in R986-700-754.

Terms used in the section R986-700-751 through 756 are defined as followed:
(1) "Convicted" includes a conviction by a jury or court, a guilty plea or a plea of no contest, an adjudication in juvenile court or an individual who is currently subjected to a deferred judgment and sentence agreement, a deferred prosecution agreement, a deferred adjudication agreement, or a plea in abeyance.
(2) "Covered Individual" means:
(a) each person providing child care;
(b) all individuals 12 years old or older residing in a residence where child care is provided.
(3) "Supported" means a finding by the Utah Department of Human Services (DHS), at the completion of an investigation by DHS, that there is a reasonable basis to conclude that one or more of the following severe types of abuse or neglect has occurred:
(a) if committed by a person 18 years of age or older;
(i) severe or chronic physical abuse;
(ii) sexual abuse;
(iii) sexual exploitation;
(iv) abandonment;
(v) medical neglect resulting in death, disability, or serious illness;
(vi) chronic or severe neglect; or
(vii) chronic or severe emotional abuse
(b) if committed by a person under the age of 18:
(i) serious physical injury, as defined in Subsection 76-5-109(1)(b) to another child which indicates a significant risk to other children, or
(ii) sexual behavior with or upon another child which indicates a significant risk to other children.

R986-700-753. Criminal Background Screening.
(1) The Department will contract with the CCL to perform a criminal background screening, which includes a review of the Bureau of Criminal Identification, (BCI) database maintained by the Department of Public Safety pursuant to Part 2 of Chapter 10, Title 53; and if a fingerprint card, waiver and fee are submitted, CCL will submit the fingerprint card and fee to the Utah Department of Public Safety for submission to the FBI for a national criminal history record check.
(2) Each client requesting approval of a covered child care provider must submit to CCL a form, which will include a waiver and certification, completed and signed by the child care provider as part of the DWS FFN approved provider process. Additional household members must give permission to run the background check. A fingerprint card and fee, prepared either by the local law enforcement agency or an agency approved by local law enforcement, shall also be submitted unless an exception is granted under subsection (4) of this section.
(3) The provider must state in writing, based upon the provider's best information and belief, that no covered person, including the provider's own children, has ever been convicted of a felony, misdemeanor or had a supported finding from DHS or a substantiated finding from a juvenile court of severe abuse or neglect of a child. If the provider is aware of any such conviction or supported or substantiated finding, but is not certain it will result in a disqualification, CCL will obtain information from the provider to assess the threat to children. If the provider knowingly makes false representations or material omissions to CCL regarding a covered individual's record, the provider will be responsible for repayment to the Department of the child care subsidy paid by the Department. If a provider signs an attestation, a disqualification based on a covered individual who no longer lives in the home can be cured under certain conditions.
(4) Fingerprint cards are not required if the Department or CCL is reasonably satisfied that the covered individual has resided in Utah for the last five years or is a refugee who settled directly to Utah. A fingerprint card may be required, even if the individual has resided in Utah for the last five years or is a refugee who settled directly to Utah, if requested by the Department or CCL.
(5) If CCL takes an action adverse to any covered individual based upon the background screening, CCL will send a denial letter to the provider and the covered individual.

R986-700-754. Exclusion from Child Care Due to Criminal Convictions.
(1) As required by Utah Code Subsection 35A-3-310.5(4), if the criminal conviction was a felony, or is a misdemeanor that is not excluded under paragraphs (2) or (3) below, the covered individual may not provide child care or reside in a home where
child care is provided.

As allowed by Utah Code Subsection 35A-3-310.5(5), the Department hereby excludes the following misdemeanors and determines that a misdemeanor conviction listed below does not disqualify a covered individual from providing child care:

(a) any class B or C misdemeanor offense under Title 32A, Alcoholic Beverage Control Act, except for 32A-12-203, Unlawful sale or furnishing to minors;
(b) any class B or C misdemeanor offense under Title 41, Traffic Code except for 41-6a-502, Driving under the influence of alcohol, drugs, or a combination of both or with specified or unsafe blood alcohol concentration, when the individual had a child in the car at the time of the offense;
(c) any class B or C misdemeanor offense under Title 58, Chapter 37a, Utah Controlled Substances Act;
(d) any Class B or C misdemeanor offense under Title 58, Chapter 37a, Utah Drug Paraphernalia Act;
(e) any class B or C misdemeanor offense under Title 58, Chapter 37b, Imitation Controlled Substances Act;
(f) any class B or C misdemeanor offense under Title 76, Chapter 4, Inchoate Offenses, except for 76-4-401, Enticing a Minor;
(g) any class B or C conviction under Chapter 6, Title 76, Offenses Against Property, Utah Criminal Code;
(h) any class B or C conviction under Chapter 6a, Title 76, Offenses Against Public Order, Utah Criminal Code;
(i) any class B or C misdemeanor offense under Title 76, Chapter 7, Subsection 103, Adultery, and 104, Fornication;
(j) any class B or C conviction under Chapter 8, Title 76, Offenses Against the Administration of Government, Utah Criminal Code except 76-8-1201 through 1207, Public Assistance Fraud; and 76-8-1301 False statements regarding unemployment compensation;
(k) any class B or C conviction under Chapter 9, Title 76, Offenses Against Public Order and Decency, Utah Criminal Code, except for:
   (i) 76-9-301, Cruelty to Animals;
   (ii) 76-9-301.1, Dog Fighting;
   (iii) 76-9-301.8, Bestiality;
   (iv) 76-9-702, Lewdness;
   (v) 76-9-702.5, Lewdness Involving Child; and
   (vi) 76-9-702.7, Voyeurism; and
(l) any class B or C conviction under Chapter 10, Title 76, Offenses Against Public Health, Welfare, Safety and Morals, Utah Criminal Code, except for:
   (i) 76-10-509.5, Providing Certain Weapons to a Minor;
   (ii) 76-10-509.6, Parent or guardian providing firearm to violent minor;
   (iii) 76-10-509.7, Parent or Guardian Knowing of a Minor's Possession of a Dangerous Weapon;
   (iv) 76-10-1201 to 1229.5, Pornographic Material or Performance;
   (v) 76-10-1301 to 1314, Prostitution; and
   (vi) 76-10-2301, Contributing to the Delinquency of a Minor

(m) any class A misdemeanor where the conviction occurred more than ten years ago and the offense would be an excludable offense listed in this section.
(3) The Executive Director or designee may consider and approve individual cases where a covered individual will be allowed to provide child care who would otherwise be excluded by this section.

(4) The Department will rely on the criminal background screening as conclusive evidence of the conviction and the Department may revoke or deny approval for a provider based on that evidence.

(5) If a covered individual causes a provider to be disqualified as a provider based upon the criminal background screening and the covered individual disagrees with the information provided by BCI, the covered individual may challenge the information by contacting BCI directly. If the information causing the disqualification came from a Utah court, the covered individual must contact that court or seek an expungement as provided in Utah Code Ann. Sections 77-18-10 through 77-18-15.

(6) All child care providers must report all felony and misdemeanor arrests, charges or convictions of covered individuals to DOH within ten calendar days of the arrest, notice of the charge, or conviction. All child care providers must also report a person aged 12 or older moving into the home where child care is provided within ten calendar days of that person moving in. A release for a background check must also be provided for that person within the time requested by the Department or DOH.

R986-700-755. Covered Individuals with Arrests or Pending Criminal Charges.

If CCL determines there exists credible evidence that a covered individual has been arrested or charged with a felony or a misdemeanor that would not be excluded under R986-700-754, the Department will act to protect the health and safety of children in child care that the covered individual may have contact with. The Department may revoke or suspend approval of the provider if necessary to protect the health and safety of children in care.

R986-700-756. Exclusion From Child Care Due to Finding of Abuse, Neglect, or Exploitation.

(1) Pursuant to Utah Code Subsection 62A-4a-1005(2)(a)(v) CCL will screen all covered individuals, including children residing in a home where child care is provided, for a history of a supported finding of severe abuse, neglect, or exploitation from the licensing information system maintained by the Utah Department of Human Services (DHS) and the juvenile court records. The juvenile court records need only be accessed as provided in 35A-3-310.5(2)(c).

(2) If a covered individual appears on the licensing information system, the threat to the safety and health of children will be assessed. The Department or CCL may revoke any existing approval and refuse to permit child care in the home until the Department or CCL is reasonably convinced that the covered individual no longer resides in the home.

(3) If the Department or CCL denies or revokes approval of a child care subsidy based upon the licensing information system, the Department will send a written decision to the client.

(4) If the DHS determines a covered individual has a supported finding of severe abuse, neglect or exploitation after the Department approves a child care subsidy, the covered individual has ten calendar days to notify CCL. Failure to notify CCL may result in the child care provider being liable for an overpayment for all subsidy amounts paid to the client between the finding and when it is reported or discovered.

R986-700-775. High Quality School Readiness Grant Program.

(1) The Office of Child Care (OCC) administers this program pursuant to the authority granted in Utah Code Section 53A-1b-106.

(2) The OCC will solicit proposals from eligible private providers and eligible home-based educational technology providers and make recommendations to the School Readiness Board (SRB) as provided in 53A-1b-106(3).

(3) Eligible private providers and eligible home-based educational technology providers must submit an application, together with a proposal to the OCC by the date provided in the application.

(4) The proposal must contain the components outlined in
53A-1b-105(1) or (2) and details as required in 53A-1b-106(7).

(5) A grant recipient must report annually to the OCC the information required in 53A-1b-106(12) in addition to other information as required by the OCC.

(6) The OCC will monitor each grant recipient to ensure compliance with the High Quality School Readiness Grant Program and share information received from grant recipients annually with the SRB.

(7) Grant recipients must cooperate with the OCC to satisfy the monitoring and reporting requirements of the grant. Cooperation will include allowing onsite visits, providing information, including documentary evidence and written statements, when requested by the OCC, returning telephone calls from an OCC representative when requested to do so, and reporting, at a designated time and place, for an in-person interview with an OCC representative if so requested.

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Notice of Continuation September 3, 2015  53A-1b-110
R986. Workforce Services, Employment Development.
R986-800. Displaced Homemaker Program.

The Department provides services to displaced homemakers pursuant to Section 35A-3-114. The definitions, acronyms, residency, and safeguarding of information provisions of R986-100 apply to this program.


Services are available to a displaced homemaker who:

(1) has been a homemaker for a period of eight or more years without significant gainful employment in the labor market, and whose primary occupation during that period of time was the provision of unpaid household services for family members;

(2) has found it necessary to enter the job market but is not reasonably capable of obtaining employment sufficient to provide self-support or necessary support for dependents, due to a lack of marketable job skills or other skills necessary for self-sufficiency; and

(3) has depended on the income of a family member and lost that income or has depended on governmental assistance as the parent of dependent children, and is no longer eligible for that assistance.


(1) The Department provides the following services to displaced homemakers either directly or through referral:

(a) employment and skills training, career counseling, and placement services specifically designed to address the needs of displaced homemakers;

(b) assistance in obtaining access to existing public and private employment training programs;

(c) educational services, including information on high school or college programs, or assistance in gaining access to existing educational programs;

(d) health education and counseling, or assistance in gaining access to existing health education and counseling services;

(e) financial management services which provide information on insurance, taxes, estate and probate matters, mortgages, loans, and other financial issues;

(f) prevocational self-esteem and assertiveness training; and

(g) encouragement of placement in any displaced homemaker program established or offered by any local, state or federal agency.

(2) Some of these services are available through workshops conducted by the Department.

KEY: displaced homemakers
August 1, 2006 35A-3-114
Notice of Continuation September 3, 2015
R986. Workforce Services, Employment Development.
R986-900-901. Authority for Food Stamps and Applicable Rules.

(1) Food stamps provide assistance to eligible individuals in accordance with the requirements found in: The Food Stamp Act of 1977 as amended (7 USC 2011 et seq); 7 CFR 271 through 7 CFR 283; and PRWORA and its amendments. The complete text of all applicable federal laws and regulations can be found at the United States Department of Agriculture web site at: http://www.fns.usda.gov/fsp/. Federal regulations are also available at most public libraries, on the Internet at: http://access.gpo.gov/nara/cfr/waisidx_00/7cfrv4_00.html, at the Department of Workforce Services, Division of Employment Development, Appeals Division 2nd Floor, 140 E 300 S, Salt Lake City UT, 84145; or at the Division of Administrative Rules, 4120 State Office Building, Salt Lake City UT, 84114. The state maintains a policy manual describing the benefits and eligibility requirements for receipt of food stamps. The policy manual is available on the Department's Internet web site. The provisions of 7 CFR 271 through 7 CFR 283 (2000) are incorporated herein by reference.

(2) The provisions of R986-100 apply to food stamps except where specifically noted otherwise.


The Department administers the Food Stamp Program in compliance with federal law with the following exceptions or clarifications:

(1) The following options not otherwise found in R986-100 have been adopted by the Department where allowed by the applicable federal law or regulation:

(a) The Department has opted to hold hearings at the state level and not at the local level.

(b) The Department does not offer a workfare program for ABAWDs (Able Bodied Adults Without Dependents).

(c) An applicant is required to apply.

(d) The Department has opted to use the Simplified Standard Utility Allowance found in 7 USC 2014(e)(7)(C)(iii) as amended by 2002 H.R. 2646 known as Section 4104 of the Farm Bill. The Department has a mandatory standard utility allowance. This means the customer is eligible for an appropriate utility allowance at the time of application and eligibility for the appropriate allowance is re-determined at recertification or if the household moves to a different place of residence. The customer does not have the choice of using "actual" utility expenses. The Department has three utility standards that are updated annually and are available upon request. This Farm Bill option allows households in subsidized housing and households in shared living arrangements to receive the full appropriate utility allowance.

(e) The Department does not use photo ID cards. ID cards are available upon request to homeless, disabled, and elderly clients so that the client is able to use food stamp benefits at a participating restaurant.

(f) The state has opted to provide food stamp benefits through the use of an electronic benefit transfer system (EBT).

(g) The Department counts diversion payments in the food stamp allotment calculation.

(h) The Department has opted to use Utah's TANF vehicle allowance rules in conjunction with the Food Stamp Program vehicle allowance regulations at 7 CFR 273.8, as authorized by Pub. L. No. 106-387 of the Agriculture Appropriations Act 2001, Food Stamp Act of 1977, 7 USC 2014.

(i) The Department has opted to count all of an ineligible alien's resources and all but a pro rata share of the ineligible alien's income and deductible expenses as provided in 7 CFR 273.11(c)(3)(ii)(A).

(j) A client may waive his or her right to an administrative disqualification hearing.

(k) A client may deduct actual, allowable expenses from self employment, or may opt to deduct 40% of the gross income from self employment to determine net income.

(l) The Department has opted to align food stamps with FEP in determining how to count educational assistance income. That income is counted for food stamps as provided in R986-200-235(3)(q).

(m) The Department has opted to do simplified reporting as provided in 7 CFR 273.12(a)(1)(vii).

(n) The Department has opted to operate a Mini Simplified Food Stamp Program under 7 CFR 273.25. Under this option, a client receiving food stamps and FEP or FEPTP, must participate as required in R986-200-210. A client found ineligible due to non-compliance under R986-200-212 will also be subject to the food stamp sanctions found in 7 CFR 273.7(f)(2) unless the client meets an exemption under food stamp regulations.

(o) Effective July 1, 2010, the Department will count the full income of an ineligible alien household member for both the gross and net income tests and for determining the level of benefits. The deductible expenses of the ineligible alien household member will no longer be prorated and the full value of all assets will continue to be counted. This also applies to ineligible aliens who are unable or unwilling to provide documentation of their alien status. This does not apply to the following ineligible aliens:

(i) An alien who is lawfully admitted as a permanent resident.

(ii) An alien who is granted asylum under Section 208 of the INA.

(iii) An alien who is admitted as a refugee under Section 207 of the INA.

(iv) An alien who is paroled in accordance with Section 212(d)(5) of the INA.

(v) An alien whose deportation or removal has been withheld in accordance with Section 243 of the INA.

(vi) An alien who is aged, blind or disabled and is admitted for temporary or permanent residency under Section 245A(b)(1) of the INA.

(vii) An alien who is a special agricultural worker admitted for temporary residence under Section 210(a) of the INA.

For an ineligible alien listed in this subparagraphs (i) through (vi), a prorated share of the ineligible alien's income and expenses will be counted for purposes of applying the gross and net income tests and to determine the level of benefits. The full amount of the ineligible alien's assets will count.

(p) The Department allows the following exemptions from the Employment and Training (E and T) program for individuals who:

(i) are Refugee Cash Assistance (RCA) participants;

(ii) are on a temporary layoff from their place of employment;

(iii) live more than 35 miles from an employment center;

(iv) lack child care, either because it is not available or the customer is not eligible for child care assistance;

(v) are not appropriate for E and T as determined by a manager or designee;

(vi) are age 47 through the month of their 60th birthday;

(vii) are low functioning/have developmental disabilities/are socially dysfunctional and who have obvious functional limitations that are a substantial handicap to employment;

(viii) have current domestic violence issues;

(ix) have limited language skills or individuals whose primary language is other than English;

(x) lack public and/or private transportation;

(xi) are in the application or appeals process for SSI;

(xii) have earned income, regardless of the amount earned;
(xiii) have no fixed address;  
(xiv) are pregnant regardless of trimester;  
(xv) are on probation or parole who are required to  
complete court ordered activities such as work release and drug  
court; or  
(xvi) are participating in a program with a Department  
partner such as case management by Vocational Rehabilitation,  
or are participating in a Title V or Choose to Work program.  

(q) Beginning July 1, 2012, individuals who meet the  
requirements of an exemption will no longer be allowed to  
receive services on a voluntary basis or receive a work  
reimbursement.  

(2) The Department has been granted the following  
applicable waivers from the Food and Nutrition Service:  
(a) The Department requires that a household need only  
report changes in earned income if there is a change in source,  
the hourly rate or salary, or if there is a change in full-time or  
part-time status. A client is required to report any change in  
unearned income over $25 or a change in the source of unearned  
income.  
(b) The Department uses a combined Notice of Expiration  
and Shortened Recertification Form. Notice of Expiration is  
required in 7 CFR 273.14(b)(1)(i). The Recertification Form is  
found under 7 CFR 273.14(b)(2)(i).  
(c) The Department conducts the Family Nutrition  
Education Program for individuals even if they are otherwise  
ineligible for food stamps.  
(d) The Department may deduct overpayments that  
resulted from an IPV from a household's monthly entitlement.  
(e) If the application was received before the 15th of the  
month and the client has earned income, the certification period  
can be no longer than six months. The initial certification  
period may be as long as seven months if the application was  
received after the 15th of the month.  
(f) A household which had its food stamps terminated can  
be reinstated during the calendar month following the month  
assistance was terminated without completing a new application  
if the reason for the termination is fully resolved. The reason for  
the termination does not matter. Assistance will be prorated to  
the date on which the client reported that the disqualifying  
condition was resolved if verification is received within ten days  
of the report. Assistance is reinstated for the remaining months  
of the certification period and the certification period must not  
be changed.  
(g) If the Department is unable to obtain proper  
documentary evidence from an employer, the Department may  
use Utah quarterly wage data as the primary verification of  
income when calculating overpayments.  
(h) The Department will hold disqualification hearings by  
telephone.  
(i) All initial interviews, and recertification interviews for  
households certified for 12 months or less, will have their initial  
or recertification interviews conducted by telephone, rather than  
in person, unless the household requests an in-person interview  
or the Department determines that an in-person interview is  
necessary to resolve issues that would be better facilitated face-  
to-face.  
(j) The federal regulation that requires all interviews be  
scheduled for a specific date and time is waived for initial  
telephone interviews. This allows clients to call anytime  
Monday through Friday from 8 a.m. to 5 p.m. to complete the  
required initial interview. Households selected for the  
"Assessment of the Contributions of an Interview to the  
Supplemental Nutrition Assistance Program (SNAP) Eligibility  
and Benefits Determinations" study, also known as the No  
Interview Pilot, will be exempt from the interview requirement.  
Customer contact may be needed to complete the application  
and/or recertification process. This waiver will be in place  
September 1, 2012 - November 30, 2013.  

(k) To meet the student work exemption, a student  
enrolled in post-secondary education half-time or more must  
work an average of 20 hours per week. The work hours must be  
averaged over the 30 days immediately prior to the date of  
application or recertification.  
(l) Certain Utah counties have been granted a waiver  
which exempts ABAWDs from the work requirements of  
Section 824 of PRWORA. The counties granted this waiver  
change each year based on Department of Labor statistics. A  
list of counties granted this waiver is available from the  
Department.  

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