

Executive Document

This document was published in the April 15, 2011, issue (Vol. 2011, No. 8) of the Utah State Bulletin.

Governor, Administration: Governor's Executive Order EO/003/2011: Providing Public Services on Fridays

Issued: March 30, 2011

[Office of Administrative Rules Note: See related [Executive Order 2008/006](#); see also [H.B. 328 \(2011\)](#), effective 09/17/2011]

EXECUTIVE ORDER

PROVIDING PUBLIC SERVICES ON FRIDAYS

WHEREAS, on August 4, 2008, the State of Utah launched the *Working 4 Utah initiative* with the goal of becoming the model employer of qualified people;

WHEREAS, the *Working 4 Utah* initiative was designed to provide extended hours of access to government services, reduce energy consumption, and attract and retain a quality workforce;

WHEREAS, under the *Working 4 Utah initiative*, state agency employees' working hours were generally adjusted from five eight-hour days per week to four ten-hour days per week, with state agencies open from 7:00 a.m. until 6:00 p.m., Monday through Thursday;

WHEREAS, the public response to the extended hours has been overwhelmingly positive with independently conducted polls demonstrating that 60 per cent of Utahns believe the four ten-hour day schedule is good for Utah residents, 72 per cent of Utahns think the work schedule is a good way for government to save money, and 66 per cent of Utahns indicate they believe the State should continue the initiative;

WHEREAS, the *Working 4 Utah* initiative has promoted efficiencies in state government and has lead to annual cost savings;

WHEREAS, Utah currently has more than 900 services on-line and continues to find new ways to provide services on-line and, in fact, is a national leader in finding cost savings by better utilizing technology to make services available 24 hours a day, seven days a week;

WHEREAS, in more than two years since the *Working 4 Utah* initiative has been in place, the state has monitored the process and found the need to provide certain services on Fridays, and has opened certain offices to respond to those needs;

WHEREAS, the people of the State of Utah should have the ability to access critical public-facing services on Fridays;

WHEREAS, the state should have the capability to provide critical, public-facing services on Fridays without sacrificing the extended Monday through Thursday hours, nor the cost savings realized by the *Working 4 Utah* initiative;

NOW, THEREFORE, I, Gary R. Herbert, Governor of the State of Utah, by the authority vested in me by the laws and constitution of the state, do hereby order that:

1. by October 1, 2011, all critical, public-facing services provided by executive branch state agencies will be available to the public in one of three ways; (1) in person; (2) on-line; or (3) with telephone support.

IN WITNESS, WHEREOF, I have hereunto set my hand and caused to be affixed the Great Seal of the State of Utah. Done at the Utah State Capitol in Salt Lake City, Utah on this 30th day of March 2011.

(State Seal)

Gary R. Herbert
Governor

Attest:

Greg Bell
Lieutenant Governor

EO/003/2011

Additional Information

Each executive document is published from an electronic version provided by the Governor's Office. Occasionally, special symbols or characters may appear in the original document, e.g., a section character for the word "section", a publishing quote for a regular quote, among others. These special symbols or characters may not translate well across computer systems or applications. In cases where special symbols or characters have been used in the original, the Office of Administrative Rules may substitute the full word or standard character.

For questions regarding the *content* or *application* of this document, please contact the Governor's Office at [801-538-1000](tel:801-538-1000) or at [the Governor's Office's online contact form](#).

Further historical executive documents may be found at the [Office of Administrative Rules' Executive Documents resource](#) or the [Division of Archives and Records Service's Governors' Records research guides](#).

[Office of Administrative Rules Note: See related [Executive Order 2008-0006](#), issued 07/31/2008, Launching the Working 4 Utah Initiative]