# R68. Agriculture and Food, Plant Industry.

R68-4. Standardization, Marketing, and Phytosanitary Inspection of Fresh Fruits, Vegetables, and Other Plant and Plant Products.

R68-4-1. Authority.

Promulgated under authority of Section 4-2-2 and 4-2-2(1)(h).

# R68-4-2. Standards and Grades.

The Commissioner of Agriculture and Food has adopted the standards and grades established by the Food Safety and Quality Service, United States Department of Agriculture, for fresh fruits and vegetables. In the case of apricots for processing, no federal standards have been established, therefore, Utah standards have been developed for that commodity. Phytosanitary inspection shall be in accordance with federal standards as well as those of the importing country or state. All other grading of fresh fruit and vegetables in Utah shall be according to official federal grade standards.

(A) Containers.

- (1) The term "container" is defined as any commercial type of package, open or closed, such as barrel, box, basket, carton, crate, lug, sack, or any other receptacle.
- (2) "Clean containers" are defined as those containers which are free from dirt, filth, or product residues and are found acceptable to the Utah Department of Agriculture and Food. Such containers shall be of good substantial construction and be in good condition.
- (3) "Closed container" means any container which is covered by any material in the form of a lid, cover, or wrapping of any kind.

(B) Packaging and Labeling.

(1) All lots of fresh fruits and vegetables packed for sale, offered for sale, transported for sale or sold in Utah, shall be packaged in clean containers, either open or closed.

(2) All closed containers are to be of good substantial construction, good commercial type and marked to comply in every way with all marketing requirements of the State of Utah, and are in no way to conflict with requirements of the U.S.

Food, Drug and Cosmetic Act.

- (3) The name and address of the grower, packer, or shipper shall be plainly labeled on all closed containers of fresh fruits and vegetables offered for sale. It shall be unlawful to offer produce for sale in closed containers which are labeled with the brand of another grower, packer or shipper, without permission from such grower, packer, or shipper. Such closed containers shall also be plainly marked on the outside with the name of the product and with terms of either net weight, numerical count, or minimum diameter. Minimum height of numbers and letters for all labeling on packages of ten pounds or more shall be 3/8".
- (4) The above labeling requirements shall not apply to fresh fruits and vegetables to be used for processing purposes or for repackaging.
- (5) In addition to the above requirements, bags of certified seed potatoes must be officially sealed and tagged with the seal and tag of the certifying agency at point of origin.

(C) Deceptive Pack.

(1) It shall be unlawful to offer for sale in Utah a deceptive pack of fruits or vegetables or to mislabel any package of fruits

or vegetables packed for sale or offered for sale.

(2) "Deceptive Pack" shall mean any container of fruits or vegetables which has in the outer layer or any exposed surface, fruits or vegetables which are so superior in quality, size or condition to those in the interior of the container, or the unexposed portion, as to noticeably misrepresent the entire contents; provided that facing which is not in violation of the foregoing is not regarded as deceptive. Such pack is deceptive if the outer or exposed surface is composed of products whose size is not an accurate representation of the variation of size of

the products in the entire container.

(D) Grade Designation.

All fresh fruits and vegetables offered for sale in Utah in closed or open containers of any kind, or on display tables, or shelves, where a federal or state grade is designated on the container or on a sign accompanying produce on display, must conform to the grade so designated. If a lot of fruit or vegetables does not meet the above requirements, sale of such lot shall be stopped until the lot is brought into compliance.

### R68-4-3. Prohibited Sale.

It shall be unlawful to sell or offer for sale in Utah any fruits or vegetables in bulk or in containers which contain more than ten percent by count or weight of plant pest injury or serious defects of a progressive nature which has penetrated or damaged the edible portions, including not more than five percent of fruit with worm holes.

# R68-4-4. Authority to Issue Certificates.

No person, firm, corporation, or association is permitted to issue, classify or sign certificates covering the grade of farm products when such farm products have been officially standardized, except as provided by law and only by a person properly qualified, licensed, and designated as a state agricultural inspector by the Utah Department of Agriculture and Food and approved and licensed by the federal supervisor.

### R68-4-5. Duty of Inspector.

When an agricultural inspector finds any lot of fruits or vegetables being offered for sale which fails to meet the requirements of the regulations herein, it shall be his duty to serve notice on the owner or person who has possession thereof, that the provisions of these regulations have been violated and that the produce in question cannot be marketed or sold unless officially released by said inspector.

# R68-4-6. Inspection Notes and Certificates.

- (A) Only financially-interested persons are entitled to information from the inspectors' notes unless applicant directs the inspector to give this information to prospective buyers. This information can be obtained by others only by court order through subpoena.
- (B) All certificates issued by authorized agents of the U.S. Department of Agriculture (Federal-State Inspection Service) shall be received in all federal courts as prima facie evidence of the truth contained therein.
  - (C) General quantitative terms.
- (1) Averages cannot always be accurately obtained. In such cases the following general terms may be used with the meanings given.
  - (a) Few means 10 percent or less.
  - (b) Some means 11 to 25 percent.
  - (c) Many means 26 to 45 percent.
  - (d) Approx. half means 46 to 54 percent.(e) Most-Mostly means 55 to 89 percent.
- (f) Generally means 90 percent or more (see paragraph 447).
  - (g) Practically all means 95 percent or more.
- (h) Occasionally means 5 percent or less (Used only in reference to container; see Paragraph 446).

# R68-4-7. Utah Standards for Apricots for Canning or Freezing (There are no Federal Standards for processing apricots).

(A) Utah No. 1 shall consist of apricots which are well formed, firm ripe, (but not hard or overripe), well colored, free from decay, mold, worms and worm holes and from damage caused by dirt, growth crack, limb rubs, sun cracks, scald, hail, bird pecks, scale, disease, insects, mechanical factors, or by

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other means (See minimum size).

- (B) Utah No. 2 shall consist of apricots which are ripe (but not overripe and soft, or hard or shriveled), fairly well colored, not badly misshapen, free from decay, mold, worms, worm holes and from serious damage by any cause.
- (C) Culls shall mean apricots which do not meet the requirements of Utah No. 2 or are affected by blight, scale, scale insects, larvae, or other worm damage, serious bruises and decay.
- (D) Minimum size refers to the greatest diameter, measured through the center of the apricot at right angles to a line running from the stem to the blossom ends. Minimum sizes for Utah No. 1 and Utah No. 2 grades may be fixed by agreement between buyer and seller.
  - (E) Definitions of terms used in these grades:
- (1) "Ripe" shall mean the state of maturity wherein the apricots are ready for immediate processing or consumption.
- (2) "Firm" shall mean that the apricots are fairly solid and yield slightly to moderate pressure.
- (3) "Well colored" shall mean that the apricots show at least 90 percent good over-all deep yellow or orange color characteristic of ripe fruit.
- (4) "Fairly well colored" shall mean that the apricots show at least two-thirds of the over-all surface with a good shade of orange or deep yellow color characteristic of ripening apricots.
- (5) "Well formed" shall mean the shape characteristic of the variety and shall not be extremely flat or otherwise misshapen.
- (6) "Damage" shall mean any injuries or defects which materially affect the appearance or the processing quality of the apricots or cause waste of more than five percent (by weight) of the flesh in excess of that which occurs if the apricots were not defective, or cause waste to the extent that the fruit, after trimming, will not yield two reasonably well shaped halves.
- (7) "Serious damage" shall mean any injuries or defects which seriously affect the appearance or processing quality or cause a waste of more than ten percent (by weight) of the flesh in excess of that which would occur if the apricots were not defective.
  - (F) Tolerances.
- (1) It is contemplated, in the application of above given standards, that in most instances sellers will not sort their apricots into separate lots of Utah No. 1 and Utah No. 2 grades before delivery to the buyer, and that the buyer will pay on the basis of the percentage of each grade in the sellers' lot as described by inspection. In such cases, no tolerance is needed. Should the contract between buyer and seller call for delivery of lots containing only Utah No. 1 and Utah No. 2, then, unless otherwise specified, a ten percent tolerance shall be allowed for apricots which fail to meet requirements of the grade on which the contract is based, with an additional ten percent tolerance allowed for apricots which fail to meet the minimum size specified in the contract. Lots of apricots which contain in excess of five percent wormy fruit must be reconditioned by the grower to be acceptable for processing purposes.

# R68-4-8. Certification and Grade Standards for Seed Potatoes.

- (A) Requirements and standards for the certification and grading of seed potatoes are established and regulated by the Utah Crop Improvement Association, Utah Agricultural Experiment Station, Logan, Utah, 84322-4820.
- (B) Copies of seed certification requirements and standards can be obtained from the Utah Crop Improvement Association, Logan, Utah.

# R68-4-9. Controlled Atmosphere (CA) Apples.

- (A) Licensing.
- (1) Any person, corporation, partnership, association or

- other organized group or person who owns or operates a controlled atmosphere room or storage building shall apply for a license with the Commissioner of Agriculture and Food on a form prescribed by the Commissioner. The licensing period shall commence on January 1 and end on December 31 of each year.
- (2) The application for an annual registration to engage in the business of operating a controlled atmosphere storage warehouse or warehouses shall be accompanied by an annual license fee determined by the department pursuant to Subsection 4-2-2(2).
- (3) The Commissioner shall assign each approved applicant a registration number preceded by the letters CA. This number shall be marked on all containers coming under the provisions of these regulations.
  - (B) Atmospheric Specifications.
- (1) Apples shall not be identified as being from CA storage unless the following requirements have been met as evidenced by inspection and certification by the Commissioner of Agriculture and Food.
- (a) The percent of oxygen within the storage atmosphere shall be reduced to five percent within 20 days after the date of sealing.
- (b) The period of storage in a sealed room with not more than five percent oxygen shall be a minimum of 45 days for Gala and Jonagold varieties and a minimum period of 90 days for all other varieties. The maximum period of storage in a sealed room with not more than five percent oxygen shall be ten months, but in no case later than September 1 of the year following harvest.
- (c) The fruit temperature in the CA storage room shall be maintained without significant deviation in a range of temperature normal for the variety.
- temperature normal for the variety.

  (d) A representative of the Utah Department of Agriculture and Food shall be notified prior to opening of the CA facility following the storage period, and he shall inspect the general condition of the facility and contents within 48 hours following the opening.
- (e) CA Certified Apples must enter commercial channels of trade within four weeks after storage is opened. Minimum condition and maturity standards shall be the U.S. Condition Standards for Export.
  - (C) Storage Records.
- (1) Each owner or operator shall maintain a record for each room on an approved form or forms. The record shall include owner or operator's name and address, room number, date of sealing, date of opening, capacity in bushels, lot identification, number of bushels within each lot, and daily air constituents determination including date of test, time of test, percentage of oxygen, percentage of carbon dioxide, temperature and comments.
- (2) Each owner or operator shall submit to the Utah Department of Agriculture and Food within 20 days after date of sealing, a report in writing, for each room showing room number, date of sealing and number of bushels contained therein.
  - (D) Marketing CA Apples.
- (1) Any person selling, offering for sale or transporting for sale any apples coming under the provision of these regulations shall furnish an invoice covering the sale of such apples. Each invoice shall indicate the CA registration number assigned to the owner or owners of the controlled atmosphere room or storage building in which each lot or lots of apples included thereon were kept. Enforcement officials may investigate and examine records and invoices relating to any transactions in connection herewith in order to determine the identity of apples represented as meeting requirements for such identification.
- (2) It shall be unlawful for any person to sell, hold for sale, or transport for sale any apples represented as having been

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exposed to "controlled atmosphere storage" or to use any such term or form of words or symbols of similar import unless such apples have been stored in controlled atmosphere storage which meets the requirements of the regulations adopted herein.

# R68-4-10. Standards for Utah Premium Grade for Apples.

- (1) Utah Premium apples shall consist of Utah grown apples which meet or exceed all minimum standards as issued by the "United States Department of Agriculture (USDA) U.S. Extra Fancy Grade", including the requirements and tolerances as defined in the "United States Standards for Grades of Apples effective September 1, 1964, as amended and in effect July 25, 1972, as issued by USDA". Each apple of this grade shall have the amount of color specified in the USDA Standards for US Extra Fancy given for a specific variety except solid red apples shall have a minimum 85 percent good red color.
- (2) The Utah Department of Agriculture and Food shall conduct condition and grade inspections to assure the grade and quality of all Utah Premium Apples. Fees for quality assurance inspections will be pursuant to Subsection 4-2-2(2).

## R68-4-11. Phytosanitary Inspection.

- A Phytosanitary Inspection must be performed by the Commissioner of Agriculture and Food or designated employees of the Department, on plants or plant products and may include: nursery plants or bulbs, seeds, grains, fruits, vegetables, and other plant materials for the purpose of export or sale within the state.
  - (A) Definitions.
- (1) Phytosanitary shall mean sanitary plant health inspection.
- (2) Standards shall mean the requirements of the federal government, and those of the importing counties of this state or of another state.
- (3) Information shall mean the information contained on the phytosanitary certificate that represents the plant material listed.
- (B) Shipping Information such as names and descriptions of plant materials, origin of plant material, intended destination, means of transportation, intended date for shipment and name and address of consignee must be provided by the exporting shipper to the Department when calling for an issuance of a certificate.

# **R68-4-12.** Charges for Inspection Services.

- (A) Inspection fees will be determined pursuant to Subsection 4-2-2(2). Such fees shall be paid by the person, firm, corporation or other organization who requested inspection, upon receipt of a statement for same from the Utah Department of Agriculture and Food. In all cases, payment of such charges shall be made to the Utah Department of Agriculture and Food within thirty days of the date of billing. If accounts become delinquent, the Department may discontinue inspection services until full payment is received.
- (B) Mileage or extra expense incurred in cases where inspection is requested at isolated loading points may be added to the cost of the regular inspection fee. Such charges shall be the same as those set forth in the current State of Utah Travel Rules and Regulations.
- (C) Charges in addition to regular inspection fees shall be made for inspection services performed during irregular working hours when such hours are not included in the inspectors' scheduled shift.

KEY: food inspection April 1, 1997 Notice of Continuation February 8, 2011

# R68. Agriculture and Food, Plant Industry. **R68-18.** Quarantine Pertaining to Karnal Bunt. R68-18-1. Authority.

- (A) Promulgated under authority of Subsection 4-2-2(1)(k)(ii).
- (B) The fact has been determined by the Utah Commissioner of Agriculture and Food that a serious fungal disease of wheat, durum wheat, and Triticale known as Karnal bunt (Tilletia indica Mitra), not known to exist in the State of Utah, exists in the described infested areas, and the restricted articles and commodities described are hosts or possible carriers of the disease.
- (C) The Commissioner, by virtue of the authority vested in him by Section 4-2-2, does establish a quarantine setting forth the name of the fungal disease against which the quarantine is established, the infested area, the articles and commodities regulated, and specifying conditions governing disposition of violations.

### R68-18-2. Disease.

Karnal bunt (Tilletia indica Mitra) in any living state of development.

### R68-18-3. Areas Under Quarantine.

- (A) Entire state of Arizona; Counties in New Mexico: Dona Ana county, Hidalgo county, Luna county and Sierra county; Counties in Texas: El Paso county, Hudspeth county.
- (B) Any areas not mentioned above and subsequently found to be infested.

# R68-18-4. Articles and Commodities Under Quarantine.

- (A) The disease Karnal bunt (Tilletia indica Mitra) in any living state of development.
- (B) Plants of the genus Triticum or any plant part hereof.
- (C) Any mechanized farming equipment from the areas under quarantine used in the planting or harvesting of small grains.
- (D) Any other plant, plant part, article, or means of conveyance when it is determined by the Commissioner, Utah Department of Agriculture and Food or the commissioners duly authorized representative to present a hazard spreading of Karnal bunt organisms.

# R68-18-5. Restrictions.

- (A) All articles and commodities under quarantine are prohibited entry into the state of Utah from any area under quarantine with the following exception:
- (1) From uninfested areas of the states listed in R68-18-3, when accompanied by a certificate of origin stating the origin of the material and that the plant material originated from an area not known to be infested with Karnal bunt.

# R68-18-6. Disposition of Violations.

Any or all shipments or lots of quarantined articles or commodities listed in R68-18-4 arriving in the state of Utah in violation of this order shall immediately be sent out of the state, destroyed, or treated by a method and in a manner as directed by the Commissioner, Utah Department of Agriculture and Food or his agent. Treatment shall be performed at the expense of the owner, or owners, or their duly authorized agent.

**KEY:** plant disease March 18, 1997 4-2-2(1)(k)(ii) Notice of Continuation February 8, 2011

# R81. Alcoholic Beverage Control, Administration. R81-1. Scope, Definitions, and General Provisions. R81-1-1. Scope and Effective Date.

These rules are adopted pursuant to Section 32A-1-107(1), and shall be interpreted so as to be consistent with the Alcoholic Beverage Control Act. These rules shall govern the department and all licensees and permittees of the commission.

### R81-1-2. Definitions.

Definitions of terms in the Act are used in these rules, except where the context of the terms in these rules clearly indicates a different meaning.

- (1) "ACT" means the Alcoholic Beverage Control Act, Title 32A.
- (2) "COMMISSION" means the Utah Alcoholic Beverage Control Commission.
- (3) "DECISION OFFICER" means a person who has been appointed by the commission or the director of the Department of Alcoholic Beverage Control to preside over the prehearing phase of all disciplinary actions, and, in all cases not requiring an evidentiary hearing.
- (4) "DEPARTMENT" or "DABC" means the Utah Department of Alcoholic Beverage Control.
- (5) "DIRECTOR" means the director of the Department of Alcoholic Beverage Control.
- (6) "DISCIPLINARY ACTION" means the process by which violations of the Act and these rules are charged and adjudicated, and by which administrative penalties are imposed.
- (7) "DISPENSING SYSTEM" means a dispensing system or device which dispenses liquor in controlled quantities not exceeding 1.5 ounces and has a meter which counts the number of pours served.
- (8) "GUEST ROOM" means a space normally utilized by a natural person for occupancy, usually a traveler who lodges at an inn
- (9) "HEARING OFFICER" or "PRESIDING OFFICER" means a person who has been appointed by the commission or the director to preside over evidentiary hearings in disciplinary actions, and who is authorized to issue written findings of fact, conclusions of law, and recommendations to the commission for final action.
- (10) "LETTER OF ADMONISHMENT" is a written warning issued by a decision officer to a respondent who is alleged to have violated the Act or these rules.
- (11) "MANAGER" means a person chosen or appointed to manage, direct, or administer the affairs of another person, corporation, or company.
- (12) "POINT OF SALE" means that portion of a package agency, restaurant, limited restaurant, airport lounge, on-premise banquet premises, private club, on-premise beer retailer, single event permitted area, temporary special event beer permitted area, or public service special use permitted area that has been designated by the department as an alcoholic beverage selling area. It also means that portion of an establishment that sells beer for off-premise consumption where the beer is displayed or offered for sale.
- (13) "REASONABLE" means ordinary and usual thinking, speaking, or acting, which is fit and appropriate to the end in view
- (14) "RESPONDENT" means a department licensee, or permittee, or employee or agent of a licensee or permittee, or other entity against whom a letter of admonishment or notice of agency action is directed.
- (15) "STAFF" or "authorized staff member" means a person duly authorized by the director of the department to perform a particular act.
- (16) "UTAH ALCOHOLIC BEVERAGE CONTROL LAWS" means any Utah statutes, commission rules and municipal and county ordinances relating to the manufacture,

possession, transportation, distribution, sale, supply, wholesale, warehousing, and furnishing of alcoholic beverages.

- (17) "VIOLATION REPORT" means a written report from any law enforcement agency or authorized department staff member alleging a violation of the Utah Alcoholic Beverage Control Act or rules of the commission by a department licensee, or permittee, or employee or agent of a licensee or permittee or other entity.
- (18) "WARNING SIGN" means a sign no smaller than six inches high by twelve inches wide, with print no smaller than one half inch bold letters and clearly readable, stating: "Warning: Driving under the influence of alcohol or drugs is a serious crime that is prosecuted aggressively in Utah."

## R81-1-3. General Policies.

(1) Labeling.

No licensee or permittee shall sell or deliver any alcoholic beverage in containers not marked, branded or labeled in conformity with regulations enacted by the agencies of the United States government pertaining to labeling and advertising.

(2) Manner of Paying Fees.

Payment of all fees for licenses or permits, or renewals thereof, shall be made in legal tender of the United States of America, certified check, bank draft, cashier's check, United States post office money order, or personal check.

(3) Copy of Commission Rules.

Copies of the commission rules shall be available at the department's office, 1625 South 900 West, P. O. Box 30408, Salt Lake City, Utah 84130-0408 for an administrative cost of \$20 per copy, or on the department's website at http://www.abc.utah.gov.

(4) Interest Assessment on Delinquent Accounts.

The department may assess the legal rate of interest provided in Sections 15-1-1 through -4 for any debt or obligation owed to the department by a licensee, permittee, package agent, or any other person.

(5) Returned Checks.

- (a) The department will assess a \$20 charge for any check payable to the department returned for the following reasons:
  - (i) insufficient funds;
  - (ii) refer to maker; or
  - (iii) account closed.
- (b) Receipt of a check payable to the department which is returned by the bank for any of the reasons listed in Subsection (5)(a) may result in the immediate suspension of the license, permit, or operation of the package agency of the person tendering the check until legal tender of the United States of America, certified check, bank draft, cashier's check, or United States post office money order is received at the department offices, 1625 South 900 West, Salt Lake City, Utah, plus the \$20 returned check charge. Failure to make good the returned check and pay the \$20 returned check charge within thirty days after the license, permit, or operation of the package agency is suspended, is grounds for revocation of the license or permit, or termination of the package agency contract, and the forfeiture of the licensee's, permittee's, or package agent's bond.
- (c) In addition to the remedies listed in Subsection (5)(b), the department may require that the licensee, permittee, or package agent transact business with the department on a "cash only" basis. The determination of when to put a licensee, permittee, or package agency operator on "cash only" basis and how long the licensee, permittee, or package agency operator remains on "cash only" basis shall be at the discretion of the department and shall be based on the following factors:
  - (i) dollar amount of the returned check(s);
  - (ii) the number of returned checks;
- (iii) the length of time the licensee, permittee, or package agency operator has had a license, permit, or package agency with the department;

- (iv) the time necessary to collect the returned check(s); and
  - (v) any other circumstances.
- (d) A returned check received by the department from or on behalf of an applicant for or holder of a single event permit or temporary special event beer permit may, at the discretion of the department, require that the person or entity that applied for or held the permit be on "cash only" status for any future events requiring permits from the commission.
- (e) In addition to the remedies listed in Subsections (5)(a), (b), (c) and (d), the department may pursue any legal remedies to effect collection of any returned check.
  - (6) Disposition of unsaleable merchandise.

The department, after determining that certain alcoholic products are distressed or unsaleable, but consumable, may make those alcoholic products available to the Utah Department of Public Safety for education or training purposes.

All merchandise made available to the Utah Department of Public Safety must be accounted for as directed by the Department of Alcoholic Beverage Control.

- (7) Administrative Handling Fees.
- (a) Pursuant to 32A-12-212(1)(b) a person, on a one-time basis, who moves the person's residence to this state from outside of this state may have or possess for personal consumption and not for sale or resale, liquor previously purchased outside the state and brought into this state during the move if the person obtains department approval before moving the liquor into the state, and the person pays the department a reasonable administrative handling fee as determined by the commission.
- (b) Pursuant to 32A-12-212(1)(c) a person who as a beneficiary inherits as part of an estate liquor that is located outside the state, may have or possess the liquor and transport or cause the liquor to be transported into the state if the person obtains department approval before moving the liquor into the state, the person provides sufficient documentation to the department to establish the person's legal right to the liquor as a beneficiary, and the person pays the department a reasonable administrative handling fee as determined by the commission.
- (c) The administrative handling fee to process any request for department approval referenced in subsections (1)(b) and (1)(c) is \$20.00.

# R81-1-4. Employees.

The department is an Equal Opportunity Employer.

# R81-1-5. Notice of Public Hearings and Meetings.

Notice of all department meetings and public hearings, other than disciplinary hearings, shall be done in the following manner:

- (1) The public notice shall specify the date, time, agenda, and location of each hearing or meeting.
- (2) In the case of public meetings, notice shall be made as provided in Section 52-4-202.
- (3) In the case of hearings, other than disciplinary hearings, public notice shall be made not less than ten days prior to the hearing.
- (4) The procedure for posting public notice and the definition of public meeting for purposes of these rules, shall be the same as provided in Section 52-4-202.

### **R81-1-6.** Violation Schedule.

(1) Authority. This rule is pursuant to Sections 32A-1-107(1)(c)(i), 32A-1-107(1)(e), 32A-1-107(4)(b), 32A-1-119(5), (6) and (7). These provisions authorize the commission to establish criteria and procedures for imposing sanctions against licensees and permittees and their officers, employees and agents who violate statutes and commission rules relating to alcoholic beverages. For purposes of this rule, holders of

- certificates of approval are also considered licensees. The commission may revoke or suspend the licenses or permits, and may impose a fine against a licensee or permittee in addition to or in lieu of a suspension. The commission also may impose a fine against an officer, employee or agent of a licensee or Violations are adjudicated under procedures permittee. contained in Section 32A-1-119 and disciplinary hearing Section R81-1-7.
- (2) General Purpose. This rule establishes a schedule setting forth a range of penalties which may be imposed by the commission for violations of the alcoholic beverage laws. It shall be used by department decision officers in processing violations, and by presiding officers in charging violations, in assisting parties in settlement negotiations, and in recommending penalties for violations. The schedule shall be used by the commission in rendering its final decisions as to appropriate penalties for violations.
- (3) Application of Rule.(a) This rule governs violations committed by all commission licensees and permittees and their officers, employees and agents except single event permittees. Violations by single event permittees and their employees and agents are processed under Section 32A-7-106.
- (b) This rule does not apply to situations where a licensee or permittee fails to maintain the minimum qualifications provided by law for holding a license or permit. These might include failure to maintain a bond or insurance, or a conviction for a criminal offense that disqualifies the licensee or permittee from holding the license or permit. These are fundamental licensing and permitting requirements and failure to maintain them may result in immediate suspension or forfeiture of the license or permit. Thus, they are not processed in accordance with the Administrative Procedures Act, Title 63G, Chapter 4 or Section R81-1-7. They are administered by issuance of an order to show cause requiring the licensee or permittee to provide the commission with proof of qualification to maintain their license or permit.
- (c) If a licensee or permittee has not received a letter of admonishment, as defined in Sections R81-1-2 and R81-1-7(2)(b), or been found by the commission to be in violation of Utah statutes or commission rules for a period of 36 consecutive months, its violation record shall be expunged for purposes of determining future penalties sought. The expungement period shall run from the date the last offense was finally adjudicated by the commission.
- (d) In addition to the penalty classifications contained in this rule, the commission may:
- (i) upon revocation of a license or permit, take action to forfeit the bond of any licensee or permittee;
- (ii) prohibit an officer, employee or agent of a licensee or permittee from serving, selling, distributing, manufacturing, wholesaling, warehousing, or handling alcoholic beverages in the course of employment with any commission licensee or permittee for a period determined by the commission;
- (iii) order the removal of a manufacturer's, supplier's or importer's products from the department's sales list and a suspension of the department's purchase of those products for a period determined by the commission if the manufacturer, supplier, or importer directly committed the violation, or solicited, requested, commanded encouraged, or intentionally aided another to engage in the violation.
- (iv) require a licensee to have a written responsible alcohol service plan as provided in R81-1-24.
- (e) When the commission imposes a fine or administrative costs, it shall establish a date on which the payment is due. Failure of a licensee or permittee or its officer, employee or agent to make payment on or before that date shall result in the immediate suspension of the license or permit or the suspension of the employment of the officer, employee or agent to serve,

sell, distribute, manufacture, wholesale, warehouse or handle alcoholic beverages with any licensee or permittee until payment is made. Failure of a licensee or permittee to pay a fine or administrative costs within 30 days of the initial date established by the commission shall result in the issuance of an order to show cause why the license or permit should not be revoked and the licensee's or permittee's compliance bond forfeited. The commission shall consider the order to show cause at its next regularly scheduled meeting.

- (f) Violations of any local ordinance are handled by each individual local jurisdiction.
- (4) Penalty Schedule. The department and commission shall follow these penalty range guidelines:
- (a) Minor Violations. Violations of this category are lesser in nature and relate to basic compliance with the laws and rules. If not corrected, they are sufficient cause for action. Penalty range: Verbal warning from law enforcement or department compliance officer(s) to revocation of the license or permit and/or up to a \$25,000 fine. A record of any letter of admonishment shall be included in the licensee's or permittee's and the officer's, employee's or agent's violation file at the department to establish a violation history.
- (i) First occurrence involving a minor violation: the penalty shall range from a verbal warning from law enforcement or department compliance officer(s), which is documented to a letter of admonishment to the licensee or permittee and the officer, employee or agent involved. Law enforcement or department compliance officer(s) shall notify management of the licensee or permittee when verbal warnings are given.
- (ii) Second occurrence of the same type of minor violation: a written investigation report from law enforcement or department compliance officer(s) shall be forwarded to the department. The penalty shall range from a \$100 to \$500 fine for the licensee or permittee, and a letter of admonishment to a \$25 fine for the officer, employee or agent.
- (iii) Third occurrence of the same type of minor violation: a one to five day suspension of the license or permit and employment of the officer, employee or agent, and/or a \$200 to \$500 fine for the licensee or permittee and up to a \$50 fine for the officer, employee or agent.
- (iv) More than three occurrences of the same type of minor violation: a six day suspension to revocation of the license or permit and a six to ten day suspension of the employment of the officer, employee or agent, and/or a \$500 to \$25,000 fine for the licensee or permittee and up to a \$75 fine for the officer, employee or agent.
- (v) If more than one violation is charged during the same investigation, the penalty shall be the sum of the days of suspension and/or the monetary penalties for each of the charges in their respective categories. If other minor violations are discovered during the same investigation, a verbal warning shall be given for each violation on a first occurrence. If the same type of violation is reported more than once during the same investigation, the violations shall be charged as a single occurrence.
- (b) Moderate Violations. Violations of this category demonstrate a general disregard for the laws or rules. Although the gravity of the acts are not viewed in the same light as in the serious and grave categories, they are still sufficient cause for action. Penalty range: Written investigation report from law enforcement or department compliance officer(s) shall be forwarded to the department on the first occurrence. The penalty shall range from a letter of admonishment to revocation of the license or permit and/or up to a \$25,000 fine.
- (i) First occurrence involving a moderate violation: a written investigation report from law enforcement or department compliance officer(s) shall be forwarded to the department. The penalty shall range from a letter of admonishment to a \$1000 fine for the licensee or permittee, and a letter of admonishment

to a \$50 fine for the officer, employee or agent.

- (ii) Second occurrence of the same type of moderate violation: a three to ten day suspension of the license or permit and a three to ten day suspension of the employment of the officer, employee or agent, and/or a \$500 to \$1000 fine for the licensee or permittee and up to a \$75 fine for the officer, employee or agent.
- (iii) Third occurrence of the same type of moderate violation: a ten to 20 day suspension of the license or permit and a ten to 20 day suspension of the employment of the officer, employee or agent, and/or a \$1000 to \$2000 fine for the licensee or permittee and up to a \$100 fine for the officer, employee or agent.
- (iv) More than three occurrences of the same type of moderate violation: a 15 day suspension to revocation of the license or permit and a 15 to 30 day suspension of the employment of the officer, employee or agent, and/or a \$2000 to \$25,000 fine for the licensee or permittee and up to a \$150 fine for the officer, employee or agent.
- (v) If more than one violation is charged during the same investigation, the penalty shall be the sum of the days of suspension and/or the sum of the monetary penalties for each of the charges in their respective categories.
- (vi) If the same type of violation is reported more than once during the same investigation, the violations shall be charged as a single occurrence.
- (c) Serious Violations. Violations of this category directly or indirectly affect or potentially affect the public safety, health and welfare, or may involve minors. Penalty range: Written investigation report from law enforcement or department compliance officer(s) shall be forwarded to the department on the first occurrence. The penalty shall range from a five day suspension to revocation of the license or permit and/or up to a \$25,000 fine.
- (i) First occurrence involving a serious violation: written investigation report from law enforcement or department compliance officer(s) shall be forwarded to the department. The penalty shall range from a five to 30 day suspension of the license or permit and a five to 30 day suspension of the employment of the officer, employee or agent, and/or a \$500 to \$3000 fine for the licensee or permittee and up to a \$100 fine for the officer, employee or agent.
- (ii) Second occurrence of the same type of serious violation: a ten to 90 day suspension of the license or permit and a ten to 90 day suspension of the employment of the officer, employee or agent, and/or a \$1000 to \$9000 fine for the licensee or permittee and up to a \$150 fine for the officer, employee or agent.
- (iii) More than two occurrences of the same type of serious violation: a 15 day suspension to revocation of the license or permit and a 15 to 120 day suspension of the employment of the officer, employee or agent, and/or a \$9000 to \$25,000 fine for the licensee or permittee and up to a \$500 fine for the officer, employee or agent.
- (iv) If more than one violation is charged during the same investigation, the penalty shall be the sum of the days of suspension and/or the sum of the monetary penalties for each of the charges in their respective categories.
- (v) If the same type of violation is reported more than once during the same investigation, the violations shall be charged as a single occurrence.
- (d) Grave Violations. Violations of this category pose or potentially pose, a grave risk to public safety, health and welfare, or may involve lewd acts prohibited by title 32A, fraud, deceit, willful concealment or misrepresentation of the facts, exclusion of competitors' products, unlawful tied house trade practices, commercial bribery, interfering or refusing to cooperate with authorized officials in the discharge of their duties, unlawful importations, or industry supplying liquor to

persons other than the department and military installations. Penalty range: Written investigation report from law enforcement or department compliance officer(s) shall be forwarded to the department on the first occurrence. The penalty shall range from a ten day suspension to revocation of the license or permit and/or up to a \$25,000 fine.

- (i) First occurrence involving a grave violation: written investigation report from law enforcement or department compliance officer(s) shall be forwarded to the department. The penalty shall range from a ten day suspension to revocation of the license or permit and a 10 to 120 day suspension of the employment of the officer, employee or agent, and/or a \$1000 to \$25,000 fine to the licensee or permittee and up to a \$300 fine for the officer, employee or agent.
- (ii) More than one occurrence of the same type of grave violation: a fifteen day suspension to revocation of the license or permit, and a 15 to 180 day suspension of the employment of the officer, employee or agent and/or a \$3000 to \$25,000 fine for the licensee or permittee and up to a \$500 fine for the officer, employee or agent.
- (iii) If more than one violation is charged during the same investigation, the penalty shall be the sum of the days of suspension and/or the sum of the monetary penalties for each of the charges in their respective categories.
- (iv) If the same type of violation is reported more than once during the same investigation, the violations shall be charged as a single occurrence.
- (e) The following table summarizes the penalty ranges contained in this section of the rule for licensees and permittees.

		TABLE		
Violation Degree and Frequency	Warning Verbal/Writt	Fine en \$ Amount	Suspension No. of Days	
Minor 1st 2nd 3rd Over 3	x x	100 to 500 200 to 500 500 to 25,000	1 to 5 6 to	X
Moderate 1st 2nd 3rd Over 3	X	to 1,000 500 to 1,000 1,000 to 2,000 2,000 to 25,000	10 to 20	X
Serious 1st 2nd Over 2		500 to 3,000 1,000 to 9,000 9,000 to 25,000	10 to 90	х
Grave 1st Over 1		1,000 to 25,000 3,000 to 25,000	10 to 15 to	X X

(f) The following table summarizes the penalty ranges contained in this section of the rule for officers, employees or agents of licensees and permittees.

		TABL	.E			
Violation Degree and Frequency		rning 'Written	F Amo	ine ount		spension . of Days
Minor 1st 2nd 3rd Over 3	Х	X X	to to to	25 50 75		to 5 to 10
Moderate 1st 2nd 3rd Over 3		X		50 75 100 150	10	to 10 to 20 to 30

Serious 1st 2nd Over 2	to 100 to 150 to 500	5 to 30 10 to 90 15 to 120
Grave 1st Over 1	to 300 to 500	10 to 120 15 to 180

- (5) Aggravating and Mitigating Circumstances. The commission and presiding officers may adjust penalties within penalty ranges based upon aggravating or mitigating circumstances.
  - (a) Examples of mitigating circumstances are:
  - (i) no prior violation history;
  - (ii) good faith effort to prevent a violation;
- (iii) existence of written policies governing employee conduct;
- (iv) extraordinary cooperation in the violation investigation that shows the licensee or permittee and the officer, employee or agent of the licensee or permittee accepts responsibility; and
- (v) there was no evidence that the investigation was based on complaints received or on observed misconduct of others, but was based solely on the investigating authority creating the opportunity for a violation.
  - (b) Examples of aggravating circumstances are:
  - (i) prior warnings about compliance problems;
  - (ii) prior violation history;
  - (iii) lack of written policies governing employee conduct;
- (iv) multiple violations during the course of the investigation;
  - (v) efforts to conceal a violation;
  - (vi) intentional nature of the violation;
- (vii) the violation involved more than one patron or employee;
- (viii) the violation involved a minor and, if so, the age of the minor; and
  - (ix) whether the violation resulted in injury or death.
- (6) Violation Grid. Any proposed substantive change to the violation grid that would establish or adjust the degree of seriousness of a violation shall require rulemaking in compliance with title 63G-3, the Utah Administrative Rulemaking Act. A violation grid describing each violation of the alcoholic beverage control laws, the statutory and rule reference, and the degree of seriousness of each violation is available for public inspection in the department's administrative office. A copy will be provided upon request at reproduction cost. It is entitled "Alcoholic Beverage Control Commission Violation Grid" (May 2010 edition) and is incorporated by reference as part of this rule.

# R81-1-7. Disciplinary Hearings.

- (1) General Provisions.
- (a) This rule is promulgated pursuant to Section 32A-1-107(1)(c)(i) and shall govern the procedure for disciplinary actions under the jurisdiction of the commission. Package agencies are expressly excluded from the provisions of this rule, and are governed by the terms of the package agency contract.
- (b) Liberal Construction. Provisions of this rule shall be liberally construed to secure just, speedy and economical determination of all issues presented in any disciplinary action.
- (c) Emergency Adjudication Proceedings. The department or commission may issue an order on an emergency basis without complying with the Utah Administrative Procedures Act in accordance with the procedures outlined in Section 63G-4-502.
- (d) Utah Administrative Procedures Act. Proceedings under this rule shall be in accordance with Title 63G, Chapter 4, Utah Administrative Procedures Act (UAPA), and Sections 32A-1-119 and -120.

- (e) Penalties.
- (i) This rule shall govern the imposition of any penalty against a commission licensee, permittee, or certificate of approval holder, an officer, employee or agent of a licensee, permittee, or certificate of approval holder, and a manufacturer, supplier or importer whose products are listed in this state.
- (ii) Penalties may include a letter of admonishment, imposition of a fine, the suspension or revocation of a commission license, permit, or certificate of approval, the requirement that a licensee have a written responsible alcohol service plan as provided in R81-1-24, the assessment of costs of action, an order prohibiting an officer, employee or agent of a licensee, permittee, or certificate of approval holder, from serving, selling, distributing, manufacturing, wholesaling, warehousing, or handling alcoholic beverages in the course of employment with any commission licensee, permittee, or certificate of approval holder for a period determined by the commission, the forfeiture of bonds, an order removing a manufacturer's, supplier's or importer's products from the department's sales list and a suspension of the department's purchase of those products for a period determined by the commission, and an order removing the products of a certificate of approval holder from the state approved sales list, and a suspension of the purchase of the products in the state.
- (iii) Department administrative costs are the hourly pay rate plus benefits of each department employee involved in processing and conducting the adjudicative proceedings on the violation, an hourly charge for department overhead costs, the amount billed the department by an independent contractor for services rendered in conjunction with an adjudicative proceeding, and any additional extraordinary or incidental costs incurred by the department. The commission may also assess additional costs if a respondent fails to appear before the commission at the final stage of the adjudicative process. Department overhead costs are calculated by taking the previous year's total department expenditures less staff payroll charges expended on violations, dividing it by the previous year's total staff hours spent on violations, and multiplying this by a rate derived by taking the previous year's total staff payroll spent on violations to the previous year's total payroll of all office employees. The overhead cost figure shall be recalculated at the beginning of each fiscal year.
- (f) Perjured Statements. Any person who makes any false or perjured statement in the course of a disciplinary action is subject to criminal prosecution under Section 32A-12-304.
- (g) Service. Service of any document shall be satisfied by service personally or by certified mail upon any respondent, or upon any officer or manager of a corporate or limited liability company respondent, or upon an attorney for a respondent, or by service personally or by certified mail to the last known address of the respondent or any of the following:
- (i) Service personally or by certified mail upon any employee working in the respondent's premises; or
- (ii) Posting of the document or a notice of certified mail upon a respondent's premises; or
- (iii) Actual notice. Proof of service shall be satisfied by a receipt of service signed by the person served or by a certificate of service signed by the person served, or by certificate of service signed by the server, or by verification of posting on the respondent's premises.
- (h) Filing of Pleadings or Documents. Filing by a respondent of any pleading or document shall be satisfied by timely delivery to the department office, 1625 South 900 West, Salt Lake City, or by timely delivery to P. O. Box 30408, Salt Lake City, Utah 84130-0408.
- (i) Representation. A respondent who is not a corporation or limited liability company may represent himself in any disciplinary action, or may be represented by an agent duly authorized by the respondent in writing, or by an attorney. A

corporate or limited liability company respondent may be represented by a member of the governing board of the corporation or manager of the limited liability company, or by a person duly authorized and appointed by the respondent in writing to represent the governing board of the corporation or manager of the limited liability company, or by an attorney.

(j) Presiding Officers.

- (i) The commission or the director may appoint presiding officers to receive evidence in disciplinary proceedings, and to submit to the commission orders containing written findings of fact, conclusions of law, and recommendations for commission action.
- (ii) If fairness to the respondent is not compromised, the commission or director may substitute one presiding officer for another during any proceeding.
- (iii) A person who acts as a presiding officer at one phase of a proceeding need not continue as presiding officer through all phases of a proceeding.
- (iv) Nothing precludes the commission from acting as presiding officer over all or any portion of an adjudication proceeding.
- (v) At any time during an adjudicative proceeding the presiding officer may hold a conference with the department and the respondent to:
  - (A) encourage settlement;
  - (B) clarify issues;
  - (C) simplify the evidence;
  - (D) expedite the proceedings; or
  - (E) facilitate discovery, if a formal proceeding.
- (k) Definitions. The definitions found in Sections 32A-1-105 and Title 63G, Chapter 4 apply to this rule.
- (l) Computation of Time. The time within which any act shall be done shall be computed by excluding the first day and including the last day, unless the last day is a Saturday, Sunday, or state or federal holiday, in which case the next business day shall count as the last day.
  - (m) Default.
- (i) The presiding officer may enter an order of default against a respondent if the respondent in an adjudicative proceeding fails to attend or participate in the proceeding.
- (ii) The order shall include a statement of the grounds for default, and shall be mailed to the respondent and the department.
- (iii) A defaulted respondent may seek to have the default order set aside according to procedures outlined in the Utah Rules of Civil Procedure.
- (iv) After issuing the order of default, the commission or presiding officer shall conduct any further proceedings necessary to complete the adjudicative proceeding without the participation of the respondent in default and shall determine all issues in the adjudicative proceeding, including those affecting the defaulting respondent.
  - (2) Pre-adjudication Proceedings.
- (a) Staff Screening. Upon receipt of a violation report, a decision officer of the department shall review the report, and the alleged violator's violation history, and in accordance with R81-1-6, determine the range of penalties which may be assessed should the alleged violator be found guilty of the alleged violation.
- (b) Letters of Admonishment. Because letters of admonishment are not "state agency actions" under Section 63G-4-102(1)(a), no adjudicative proceedings are required in processing them, and they shall be handled in accordance with the following procedures:
- (i) If the decision officer of the department determines that the alleged violation does not warrant an administrative fine, or suspension or revocation of the license, permit, or certificate of approval, or action against an officer, employee or agent of a licensee, permittee, or certificate of approval holder, or against

a manufacturer, supplier or importer of products listed in this state, a letter of admonishment may be sent to the respondent.

- (ii) A letter of admonishment shall set forth in clear and concise terms:
  - (A) The case number assigned to the action;
  - (B) The name of the respondent;
- (C) The alleged violation, together with sufficient facts to put a respondent on notice of the alleged violations and the name of the agency or staff member making the report;
- Notice that a letter of admonishment may be considered as a part of the respondent's violation history in assessing appropriate penalties in future disciplinary actions against the respondent; and
- (E) Notice that a rebuttal is permitted under these rules within ten days of service of the letter of admonishment.
- (F) Notice that the letter of admonishment is subject to the approval of the commission.
- (iii) A copy of the law enforcement agency or department staff report shall accompany the letter of admonishment. The decision officer shall delete from the report any information that might compromise the identity of a confidential informant or undercover agent.
- (iv) A respondent may file a written rebuttal with the department within ten days of service of the letter of admonishment. The rebuttal shall be signed by the respondent, or by the respondent's authorized agent or attorney, and shall set forth in clear and concise terms:
  - (A) The case number assigned to the action;
  - (B) The name of the respondent;
- (C) Any facts in defense or mitigation of the alleged violation, and a brief summary of any attached evidence. The rebuttal may be accompanied by supporting documents, exhibits, or signed statements.
- (v) If the decision officer is satisfied, upon receipt of a rebuttal, that the letter of admonishment was not well taken, it may be withdrawn and the letter and rebuttal shall be expunged from the respondent's file. Letters of admonishment so withdrawn shall not be considered as a part of the respondent's violation history. If no rebuttal is received, or if the decision officer determines after receiving a rebuttal that the letter of admonishment is justified, the matter shall be submitted to the commission for final approval. Upon commission approval, the letter of admonishment, together with any written rebuttal, shall be placed in the respondent's department file and may be considered as part of the respondent's violation history in assessing appropriate penalties in future disciplinary actions against the respondent. If the commission rejects the letter of admonishment, it may either direct the decision officer to dismiss the matter, or may direct that an adjudicative proceeding be commenced seeking a more severe penalty.
- (vi) At any time prior to the commission's final approval of a letter of admonishment, a respondent may request that the matter be processed under the adjudicative proceeding process.
  - (c) Commencement of Adjudicative Proceedings.
- (i) Alleged violations shall be referred to a presiding officer for commencement of adjudicative proceedings under the following circumstances:
- (A) the decision officer determines during screening that the case does not fit the criteria for issuance of a letter of admonishment under section (2)(b)(i);
- a respondent has requested that a letter of admonishment be processed under the adjudicative proceeding process; or
- (C) the commission has rejected a letter of admonishment and directed that an adjudicative proceeding be commenced seeking a more severe penalty.
- (ii) All adjudicative proceedings shall commence as informal proceedings.
  - (iii) At any time after commencement of informal

adjudicative proceedings, but before the commencement of a hearing, if the department determines that it will seek administrative fines exceeding \$3000, a suspension of the license, permit or certificate of approval for more than ten days, or a revocation of the license, permit, or certificate of approval for the alleged violation(s), the presiding officer shall convert the matter to a formal adjudicative proceeding.

(iv) At any time before a final order is issued, a presiding officer may convert an informal proceeding to a formal proceeding if conversion is in the public interest and does not

unfairly prejudice the rights of any party.

(3) The Informal Process.

- (a) Notice of agency action.
- (i) Upon referral of a violation report from the decision officer for commencement of informal adjudicative proceedings, the presiding officer shall issue and sign a written 'notice of agency action" which shall set forth in clear and concise terms:
- (A) The names and mailing addresses of all persons to whom notice is being given by the presiding officer, and the name, title, and mailing address of any attorney or employee who has been designated to appear for the department;
  - (B) The department's case number;
  - (C) The name of the adjudicative proceeding, "DABC vs.
  - (D) The date that the notice of agency action was mailed;
- (E) A statement that the adjudicative proceeding is to be conducted informally according to the provisions of this rule and Sections 63G-4-202 and -203 unless a presiding officer converts the matter to a formal proceeding pursuant to Sections (2)(c)(iii) or (iv) of this rule, in which event the proceeding will be conducted formally according to the provisions of this rule and Sections 63G-4-204 to -209;
- (F) The date, time and place of any prehearing conference with the presiding officer;
- (G) A statement that a respondent may request a hearing for the purpose of determining whether the violation(s) alleged in the notice of agency action occurred, and if so, the penalties that should be imposed;
- (H) A statement that a respondent who fails to attend or participate in any hearing may be held in default;
- (I) A statement of the legal authority and jurisdiction under which the adjudicative proceeding is to be maintained;
- (J) A statement of the purpose of the adjudicative proceeding and questions to be decided including:
- (I) the alleged violation, together with sufficient facts to put the respondent on notice of the alleged violation and the name of the agency or department staff member making the violation report;
- (II) the penalty sought, which may include assessment of costs under Section 32A-1-119(5)(c) and (d) if the respondent is found guilty of the alleged violation, and forfeiture of any compliance bond on final revocation under Section 32A-1-119(5)(f) if revocation is sought by the department;
- (K) Any violation history of the respondent which may be considered in assessing an appropriate penalty should the respondent be found guilty of the alleged violation; and
- (L) The name, title, mailing address, and telephone number of the presiding officer.
- (ii) A copy of the law enforcement agency or staff report shall accompany the notice of agency action. The presiding officer shall delete from the report any information that might compromise the identity of a confidential informant or undercover agent.
- (iii) The notice of agency action and any subsequent pleading in the case shall be retained in the respondent's department file.
- (iv) The notice of agency action shall be mailed to each respondent, any attorney representing the department, and, if

applicable, any law enforcement agency that referred the alleged violation to the department.

- (v) The presiding officer may permit or require pleadings in addition to the notice of agency action. All additional pleadings shall be filed with the presiding officer, with copies sent by mail to each respondent and to the department.
- (vi) Amendment to Pleading. The presiding officer may, upon motion of the respondent or department made at or before the hearing, allow any pleading to be amended or corrected. Defects which do not substantially prejudice a respondent or the department shall be disregarded.
- (vii) Signing of Pleading. Pleadings shall be signed by the department or respondent, or their authorized attorney or representative, and shall show the signer's address and telephone number. The signature shall be deemed to be a certification by the signer that he has read the pleading and that he has taken reasonable measures to assure its truth.
  - (b) The Prehearing Conference.
- (i) The presiding officer may hold a prehearing conference with the respondent and the department to encourage settlement, clarify issues, simplify the evidence, or expedite the proceedings.
- (ii) All or part of any adjudicative proceeding may be stayed at any time by a written settlement agreement signed by the department and respondent or their authorized attorney or representative, and by the presiding officer. The stay shall take effect immediately upon the signing of the settlement agreement, and shall remain in effect until the settlement agreement is approved or rejected by the commission. No further action shall be required with respect to any action or issue so stayed until the commission has acted on the settlement agreement.
- (iii) A settlement agreement approved by the commission shall constitute a final resolution of all issues agreed upon in the settlement. No further proceedings shall be required for any issue settled. The approved settlement shall take effect by its own terms and shall be binding upon the respondent and the department. Any breach of a settlement agreement by a respondent may be treated as a separate violation and shall be grounds for further disciplinary action. Additional sanctions stipulated in the settlement agreement may also be imposed.
- (iv) If the settlement agreement is rejected by the commission, the action shall proceed in the same posture as if the settlement agreement had not been reached, except that all time limits shall have been stayed for the period between the signing of the agreement and the commission rejection of the settlement agreement.
- (v) If the matter cannot be resolved by settlement agreement, the department shall notify the respondent and the presiding officer whether it will seek administrative fines exceeding \$3000, a suspension of the license, permit or certificate of approval for more than ten days, or a revocation of the license, permit, or certificate of approval for the alleged violation(s).
- (vi) If the department does not seek administrative fines exceeding \$3000, a suspension of the license, permit, or certificate of approval for more than ten days, or a revocation of the license, permit, or certificate of approval for the alleged violation(s), any hearing on the matter shall be adjudicated informally.
- (vii) If the department does seek administrative fines exceeding \$3000, a suspension of the license, permit, or certificate of approval for more than ten days, or a revocation of the license, permit, or certificate of approval for the alleged violation(s), the presiding officer shall convert the matter to a formal adjudicative proceeding, and any hearing on the matter shall be adjudicated formally. The department may waive the formal adjudicative proceeding requirement that the respondent file a written response to the notice of agency action.

- (c) The Informal Hearing.
- (i) The presiding officer shall notify the respondent and department in writing of the date, time and place of the hearing at least ten days in advance of the hearing. Continuances of scheduled hearings are not favored, but may be granted by the presiding officer for good cause shown. Failure by a respondent to appear at the hearing after notice has been given shall be grounds for default and shall waive both the right to contest the allegations, and the right to the hearing. The presiding officer shall proceed to prepare and serve on respondent an order pursuant to R81-1-7(3)(d).
- (ii) All hearings shall be presided over by the presiding
- (iii) The respondent named in the notice of agency action and the department shall be permitted to testify, present evidence, and comment on the issues. Formal rules of evidence shall not apply, however, the presiding officer:
- (A) may exclude evidence that is irrelevant, immaterial or unduly repetitious;
- (B) shall exclude evidence privileged in the courts of Utah:
- (C) shall recognize presumptions and inferences recognized by law;
- (D) may receive documentary evidence in the form of a copy or excerpt if the copy or excerpt contains all the pertinent portions of the original document;
- (E) may take official notice of any facts that could be judicially noticed under the Utah Rules of Evidence, of the record of other proceedings before the commission, and of technical or scientific facts within the commission's specialized knowledge;
- (F) may not exclude evidence solely because it is hearsay; and
- (G) may use his experience, technical competence, and specialized knowledge to evaluate the evidence.
  - (iv) All testimony shall be under oath.
  - (v) Discovery is prohibited.
- (vi) Subpoenas and orders to secure the attendance of witnesses or the production of evidence shall be issued by the presiding officer when requested by a respondent or the department, or may be issued by the presiding officer on his own motion.
- (vii) A respondent shall have access to information contained in the department's files and to material gathered in the investigation of respondent to the extent permitted by law.
  - (viii) Intervention is prohibited.
- (ix) The hearing shall be open to the public, provided that the presiding officer may order the hearing closed upon a written finding that the public interest in an open meeting is clearly outweighed by factors enumerated in the closure order. The presiding officer may take appropriate measures necessary to preserve the integrity of the hearing.
- (x) Record of Hearing. The presiding officer shall cause an official record of the hearing to be made, at the department's expense, as follows:
- (A) The record of the proceedings may be made by means of an audio or video recorder or other recording device at the department's expense.
- (B) The record may also be made by means of a certified shorthand reporter employed by the department or by a party desiring to employ a certified shorthand reporter at its own cost in the event that the department chooses not to employ a reporter. If a party employs a certified shorthand reporter, the original transcript of the hearing shall be filed with the department. Those desiring a copy of the certified shorthand reporter's transcript may purchase it from the reporter.
- (C) Any respondent, at his own expense, may have a person approved by the department, prepare a transcript of the hearing, subject to any restrictions that the department is

permitted by statute to impose to protect confidential information disclosed at the hearing. Whenever a transcript or audio or video recording of a hearing is made, it will be available at the department for use by the parties, but the original transcript or recording may not be withdrawn.

- (D) The department shall retain the record of the evidentiary hearing for a minimum of one year from the date of the hearing, or until the completion of any court proceeding on the matter.
- (xi) The presiding officer may grant continuances or recesses as necessary.
- (xii) Order of presentation. Unless otherwise directed by the presiding officer at the hearing, the order of procedure and presentation of evidence will be as follows: (1) department; (2) respondent; (3) rebuttal by department.
- (xiii) Time limits. The presiding officer may set reasonable time limits for the presentations described above.
- (xiv) Continuances of the hearing. Any hearing may be continued to a time and date certain announced at the hearing, which shall not require any new notification. The continuance of the hearing may be made upon motion of a respondent or the department indicating good cause why a continuance is necessary. The continuance of the hearing may also be made upon the motion of the presiding officer when in the public interest.
- (xv) Oral Argument and Briefs. Upon the conclusion of the taking of evidence, the presiding officer may, in his discretion, permit a respondent and the department to make oral arguments or submit additional briefs or memoranda upon a schedule to be designated by the presiding officer.
  - (d) Disposition.
  - (i) Presiding Officer's Order; Objections.
- (A) Within a reasonable time after the close of the hearing, the presiding officer shall issue a signed order in writing that includes the following:
  - (I) the decision;
  - (II) the reasons for the decision;
  - (III) findings of facts;
  - (IV) conclusions of law;
  - (V) recommendations for final commission action;
- (VI) notice that a respondent or the department having objections to the presiding officer's order may file written objections with the presiding officer within ten days of service of the order, setting forth the particulars in which the report is alleged to be unfair, inaccurate, incomplete, unreasonable, unlawful or not supported by the evidence.
- (B) The order shall be based on the facts appearing in the department's files and on the facts presented in evidence at the informal hearing. Any finding of fact that was contested may not be based solely on hearsay evidence. The findings of fact shall be based upon a preponderance of the evidence. The order shall not recommend a penalty more severe than that sought in the notice of agency action, and in no event may it recommend administrative fines exceeding \$3000, a suspension of the license, permit, or certificate of approval for more than ten days, or a revocation of the license, permit, or certificate of approval.
- (C) A copy of the presiding officer's order shall be promptly mailed to the respondent and the department.
- (D) The presiding officer shall wait ten days from service of his order for written objections, if any. The presiding officer may then amend or supplement his findings of fact, conclusions of law, and recommendations to reflect those objections which have merit or which are not disputed.
- (E) Upon expiration of the time for filing written objections, the order of the presiding officer and any written objections timely filed, shall be submitted to the commission for final consideration.
  - (ii) Commission Action.
  - (A) Upon expiration of the time for filing objections, the

- order shall be placed on the next available agenda of a regular commission meeting for consideration by the commission. Copies of the order, together with any objections filed shall be forwarded to the commission, and the commission shall finally decide the matter on the basis of the order and any objections submitted.
- (B) The commission shall be deemed a substitute presiding officer for this final stage of the informal adjudicative proceeding pursuant to Sections 63G-4-103(1)(h)(ii) and (iii). This stage is not considered a "review of an order by an agency or a superior agency" under Sections 63G-4-301 and -302.
- (Č) No additional evidence shall be presented to the commission. The commission may, in its discretion, permit the respondent and department to present oral presentations.
- (D) After the commission has reached a final decision, it shall issue or cause to be issued a signed, written order pursuant to Section 32A-1-119(3)(c) and (6) and, 63G-4-203(1)(i) containing:
  - (I) the decision;
  - (II) the reasons for the decision;
  - (III) findings of fact;
  - (IV) conclusions of law;
- (V) action ordered by the commission and effective date of the action taken;
- (VI) notice of the right to seek judicial review of the order within 30 days from the date of its issuance in the district court in accordance with Sections 63G-4-401, -402, -404, and -405 and 32A-1-119 and -120.
- (E) The commission may adopt in whole or in part, any portion(s) of the initial presiding officer's order.
- (F) The order shall be based on the facts appearing in the department's files and on the facts presented in evidence at the informal hearing.
- (G) The order shall not impose a penalty more severe than that sought in the notice of agency action, and in no event may it impose administrative fines exceeding \$3000, a suspension of the license, permit, or certificate of approval for more than ten days, or a revocation of the license, permit, or certificate of approval.
- (H) The commission, after it has rendered its final decision and order, may direct the department director to prepare, issue, and cause to be served on the parties the final written order on behalf of the commission.
- (I) A copy of the commission's order shall be promptly mailed to the parties.
  - (e) Judicial Review.
- (i) Any petition for judicial review of the commission's final order must be filed within 30 days from the date the order is issued.
- (ii) Appeals from informal adjudicative proceedings shall be to the district court in accordance with Sections 63G-4-402, -404, and -405, and 32A-1-119 and -120.
  - (4) The Formal Process.
- (a) Conversion Procedures. If a presiding officer converts an informal adjudicative proceeding to a formal adjudicative proceeding pursuant to sections (2)(c)(iii) or (iv):
- (i) the presiding officer shall notify the parties that the adjudicative proceeding is to be conducted formally according to the provisions of this rule and Sections 63G-4-204 to -209;
- (ii) the case shall proceed without requiring the issuance of a new or amended notice of agency action;
- (iii) the respondent shall be required to file a written response to the original notice of agency action within 30 days of the notice of the conversion of the adjudicative proceeding to a formal proceeding, unless this requirement is waived by the department. Extensions of time to file a response are not favored, but may be granted by the presiding officer for good cause shown. Failure to file a timely response shall waive the respondent's right to contest the matters stated in the notice of

agency action, and the presiding officer may enter an order of default and proceed to prepare and serve his final order pursuant to R81-1-7(4)(e). The response shall be signed by the respondent, or by an authorized agent or attorney of the respondent, and shall set forth in clear and concise terms:

- (A) the case number assigned to the action;
- (B) the name of the adjudicative proceeding, "DABC vs.
  - (C) the name of the respondent;
- (D) whether the respondent admits, denies, or lacks sufficient knowledge to admit or deny each allegation stated in the notice of agency action, in which event the allegation shall be deemed denied;
- (E) any facts in defense or mitigation of the alleged violation or possible penalty;
- (F) a brief summary of any attached evidence. Any supporting documents, exhibits, signed statements, transcripts, etc., to be considered as evidence shall accompany the response;
  - (G) a statement of the relief the respondent seeks;
- (H) a statement summarizing the reasons that the relief requested should be granted.
- (iv) the presiding officer may permit or require pleadings in addition to the notice of agency action and the response. All additional pleadings shall be filed with the presiding officer, with copies sent by mail to each party.
- (v) the presiding officer may, upon motion of the responsible party made at or before the hearing, allow any pleading to be amended or corrected. Defects which do not substantially prejudice any of the parties shall be disregarded;
- (vi) Pleadings shall be signed by the party or the party's attorney and shall show the signer's address and telephone number. The signature shall be deemed to be a certification by the signer that he has read the pleading and that he has taken reasonable measures to assure its truth;
  - (b) Intervention.
- (i) Any person not a party may file a signed, written petition to intervene in a formal adjudicative proceeding with the presiding officer. The person who wishes to intervene shall mail a copy of the petition to each party. The petition shall include:
  - (A) the agency's case number;
- (B) a statement of facts demonstrating that the petitioner's legal rights or interests are substantially affected by the formal adjudicative proceedings or that the petitioner qualifies as an intervenor under any provision of law; and
- (C) a statement of the relief that the petitioner seeks from the agency;
- (ii) Response to Petition. Any party to a proceeding into which intervention is sought may make an oral or written response to the petition for intervention. The response shall state the basis for opposition to intervention and may suggest limitations to be placed upon the intervenor if intervention is granted. The response must be presented or filed at or before the hearing.
- (iii) Granting of Petition. The presiding officer shall grant a petition for intervention if the presiding officer determines that:
- (A) the petitioner's legal interests may be substantially affected by the formal adjudicative proceeding; and
- (B) the interests of justice and the orderly and prompt conduct of the adjudicative proceedings will not be materially impaired by allowing the intervention.
  - (iv) Order Requirements.
- (A) Any order granting or denying a petition to intervene shall be in writing and sent by mail to the petitioner and each party.
- (B) An order permitting intervention may impose conditions on the intervenor's participation in the adjudicative proceeding that are necessary for a just, orderly, and prompt

conduct of the adjudicative proceeding.

- (C) The presiding officer may impose conditions at any time after the intervention.
- (D) If it appears during the course of the proceeding that an intervenor has no direct or substantial interest in the proceeding and that the public interest does not require the intervenor's participation, the presiding officer may dismiss the intervenor from the proceeding.
- (E) In the interest of expediting a hearing, the presiding officer may limit the extent of participation of an intervenor. Where two or more intervenors have substantially like interests and positions, the presiding officer may at any time during the hearing limit the number of intervenors who will be permitted to testify, cross-examine witnesses or make and argue motions and objections.
  - (c) Discovery and Subpoenas.
- (i) Discovery. Upon the motion of a party and for good cause shown that it is to obtain relevant information necessary to support a claim or defense, the presiding officer may authorize the manner of discovery against another party or person, including the staff, as may be allowed by the Utah Rules of Civil Procedure.
- (ii) Subpoenas. Subpoenas and orders to secure the attendance of witnesses or the production of evidence in formal adjudicative proceedings shall be issued by the presiding officer when requested by any party, or may be issued by the presiding officer on his own motion.
  - (d) The Formal Hearing.
- (i) Notice. The presiding officer shall notify the parties in writing of the date, time, and place of the hearing at least ten days in advance of the hearing. The presiding officer's name, title, mailing address, and telephone number shall be provided to the parties. Continuances of scheduled hearings are not favored, but may be granted by the presiding officer for good cause shown. Failure to appear at the hearing after notice has been given shall be grounds for default and shall waive both the respondent's right to contest the allegations, and the respondent's right to the hearing. The presiding officer shall proceed to prepare and serve on respondent his order pursuant to R81-1-7(4)(e).
- (ii) Public Hearing. The hearing shall be open to all parties. It shall also be open to the public, provided that the presiding officer may order the hearing closed upon a written finding that the public interest in an open hearing is clearly outweighed by factors enumerated in the closure order. The presiding officer may take appropriate measures necessary to preserve the integrity of the hearing.
- (iii) Rights of Parties. The presiding officer shall regulate the course of the hearings to obtain full disclosure of relevant facts and to afford all the parties reasonable opportunity to present their positions, present evidence, argue, respond, conduct cross-examinations, and submit rebuttal evidence.
- (iv) Public Participation. The presiding officer may give persons not a party to the adjudicative proceeding the opportunity to present oral or written statements at the hearing.
- (v) Rules of Evidence. Technical rules of evidence shall not apply. Any reliable evidence may be admitted subject to the following guidelines. The presiding officer:
- (A) may exclude evidence that is irrelevant, immaterial or unduly repetitious;
- (B) shall exclude evidence privileged in the courts of Utah:
- (C) shall recognize presumptions and inferences recognized by law;
- (D) may receive documentary evidence in the form of a copy or excerpt if the copy or excerpt contains all the pertinent portions of the original document.
- (E) may take official notice of any facts that could be judicially noticed under the Utah Rules of Evidence, of the

record of other proceedings before the agency, and of technical or scientific facts within the agency's specialized knowledge;

- (F) may not exclude evidence solely because it is hearsay;
- (G) may use his experience, technical competence, and specialized knowledge to evaluate the evidence.
- (vi) Oath. All testimony presented at the hearing, if offered as evidence to be considered in reaching a decision on the merits, shall be given under oath.
- (vii) Order of presentation. Unless otherwise directed by the presiding officer at the hearing, the order of procedure and presentation of evidence will be as follows: (1) agency; (2) respondent; (3) intervenors (if any); (4) rebuttal by agency.
- (viii) Time limits. The presiding officer may set reasonable time limits for the presentations described above.
- (ix) Continuances of the hearing. Any hearing may be continued to a time and date certain announced at the hearing, which shall not require any new notification. The continuance of the hearing may be made upon motion of a party indicating good cause why a continuance is necessary. The continuance of the hearing may also be made upon the motion of the presiding officer when in the public interest.
- (x) Oral Argument and Briefs. Upon the conclusion of the taking of evidence, the presiding officer may, in his discretion, permit the parties to make oral arguments or submit additional briefs or memoranda upon a schedule to be designated by the presiding officer.
- (xi) Record of Hearing. The presiding officer shall cause an official record of the hearing to be made, at the agency's expense, as follows:
- (A) The record may be made by means of an audio or video recorder or other recording device at the department's expense.
- (B) The record may also be made by means of a certified shorthand reporter employed by the department or by a party desiring to employ a certified shorthand reporter at its own cost in the event that the department chooses not to employ a reporter. If a party employs a certified shorthand reporter, the original transcript of the hearing shall be filed with the department. Those desiring a copy of the certified shorthand reporter's transcript may purchase it from the reporter.
- (C) Any respondent, at his own expense, may have a person approved by the department prepare a transcript of the hearing, subject to any restrictions that the agency is permitted by statute to impose to protect confidential information disclosed at the hearing. Whenever a transcript or audio or video recording of a hearing is made, it will be available at the department for use by the parties, but the original transcript or recording may not be withdrawn.
- (D) The department shall retain the record of the evidentiary hearing for a minimum of one year from the date of the hearing, or until the completion of any court proceeding on the matter.
- (xii) Failure to appear. Inexcusable failure of the respondent to appear at a scheduled evidentiary hearing after receiving proper notice constitutes an admission of the charged violation. The validity of any hearing is not affected by the failure of any person to attend or remain in attendance pursuant to Section 32A-1-119(5)(c).
  - (e) Disposition.
  - (i) Presiding Officer's Order; Objections.
- (A) Within a reasonable time of the close of the hearing, or after the filing of any post-hearing papers permitted by the presiding officer, the presiding officer shall sign and issue a written order that includes the following:
- (I) the findings of fact based exclusively on evidence found in the record of the adjudicative proceedings, or facts officially noted. No finding of fact that was contested may be based solely on hearsay evidence. The findings of fact shall be

based upon a preponderance of the evidence, except if the respondent fails to respond as per R81-1-7(4)(a)(iii), then the findings of fact shall adopt the allegations in the notice of agency action;

- (II) conclusions of law;
- (III) the decision;
- (IV) the reasons for the decision;
- (V) recommendations for final commission action. The order shall not recommend a penalty more severe than that sought in the notice of agency action;
- (VI) notice that a respondent or the department having objections to the presiding officer's order may file written objections with the presiding officer within ten days of service of the order setting forth the particulars in which the report is alleged to be unfair, inaccurate, incomplete, unreasonable, unlawful, or not supported by the evidence.
- (B) A copy of the presiding officer's order shall be promptly mailed to the parties.
- (C) The presiding officer shall wait ten days from service of his order for written objections, if any. The presiding officer may then amend or supplement his findings of fact, conclusions of law, and recommendations to reflect those objections which have merit and which are not disputed.
- (D) Upon expiration of the time for filing written objections, the order of the presiding officer and any written objections timely filed, shall be submitted to the commission for final consideration.
  - (ii) Commission Action.
- (A) Upon expiration of the time for filing objections, the order shall be placed on the next available agenda of a regular commission meeting for consideration by the commission. Copies of the order, together with any objections filed by the respondent, shall be forwarded to the commission, and the commission shall finally decide the matter on the basis of the order and any objections submitted.
- (B) The commission shall be deemed a substitute presiding officer for this final stage of the formal adjudicative proceeding pursuant to Sections 63G-4-103(1)(h)(ii) and (iii). This stage is not considered a "review of an order by an agency or a superior agency" under Sections 63G-4-301 and -302.
- (C) No additional evidence shall be presented to the commission. The commission may, in its discretion, permit the parties to present oral presentations.
- (D) After the commission has reached a final decision, it shall issue or cause to be issued a signed, written order pursuant to Section 32A-1-119(3)(c) and (6) and 63G-4-208(1) that includes:
- (I) findings of fact based exclusively on evidence found in the record of the adjudicative proceedings, or facts officially noted. No finding of fact that was contested may be based solely on hearsay evidence. The findings of fact shall be based upon a preponderance of the evidence, except if the respondent fails to respond as per R81-1-7(4)(a)(iii), then the findings of fact shall adopt the allegations in the notice of agency action and the respondent is considered in default;
  - (II) conclusions of law;
  - (III) the decision;
  - (IV) the reasons for the decision;
- (V) action ordered by the commission and effective date of the action taken. The order shall not impose a penalty more severe than that sought in the notice of agency action;
- (VI) notice of the right to file a written request for reconsideration within ten days of the service of the order;
- (VII) notice of the right to seek judicial review of the order within thirty days of the date of its issuance in the court of appeals in accordance with Sections 32A-1-120 and 63G-4-403, -404, -405.
- (E) The commission may adopt in whole or in part, any portion(s) of the initial presiding officer's order.

- (F) The commission may use its experience, technical competence and specialized knowledge to evaluate the evidence.
- (G) The commission, after it has rendered its final decision and order, may direct the department director to prepare, issue, and cause to be served on the parties the final written order on behalf of the commission.
- (H) A copy of the commission's order shall be promptly mailed to the parties.
- (I) A respondent having objections to the order of the commission may file, within ten days of service of the order, a request for reconsideration with the commission, setting forth the particulars in which the order is unfair, unreasonable, unlawful, or not supported by the evidence. If the request is based upon newly discovered evidence, the petition shall be accompanied by a summary of the new evidence, with a statement of reasons why the respondent could not with reasonable diligence have discovered the evidence prior to the formal hearing, and why the evidence would affect the commission's order.
- (J) The filing of a request for reconsideration is not a prerequisite for seeking judicial review of the commission's order.
- (K) Within twenty days of the filing of a request for reconsideration, the commission may issue or cause to be issued a written order granting the request or denying the request in whole or in part. If the request is granted, it shall be limited to the matter specified in the order. Upon reconsideration, the commission may confirm its former order or vacate, change or modify the same in any particular, or may remand for further action. The final order shall have the same force and effect as the original order.
- (L) If the commission does not issue an order within twenty days after the filing of the request, the request for reconsideration shall be considered denied.
  - (f) Judicial Review.
- (i) Respondent may file a petition for judicial review of the commission's final order within 30 days from the date the order is issued.
- (ii) Appeals from formal adjudicative proceedings shall be to the Utah Court of Appeals in accordance with Sections 63G-4-403, -404, and 405, and Section 32A-1-120.

# R81-1-8. Consent Calendar Procedures.

- (1) Authority. This rule is pursuant to the commission's authority to establish procedures for suspending or revoking permits, licenses, and package agencies under 32A-1-107(1)(b) and (e), and the commission's authority to adjudicate violations of Title 32A.
- (2) Purpose. This rule establishes a consent calendar procedure for handling letters of admonishment issued and settlement agreements proposed pursuant to R81-1-7 that meet the following criteria:
- (a) Uncontested letters of admonishment where no written objections have been received from the respondent; and
- (b) Settlement agreements except those where the respondent is allowed to present further argument to the commission under the terms of the settlement agreement.
  - (3) Application of the Rule.
- (a) A consent calendar may be utilized by the commission at their meetings to expedite the handling of letters of admonishment and settlement agreements that meet the criteria of Section (2).
- (b) Consent calendar items shall be briefly summarized by department staff or the assistant attorney general assigned to the department. The summary shall describe the nature of the violations and the penalties sought.
- (c)(i) The commission shall be furnished in advance of the meeting a copy of each letter of admonishment and settlement

agreement on the consent calendar and any documents essential for the commission to make an informed decision on the matter.

- (ii) If the case involves anything unusual or out of the ordinary, it shall be highlighted on the letter of admonishment or settlement agreement and shall be noted by the department staff person or assistant attorney general during the summary of the case.
- (iii) Settlement agreements on the consent calendar shall include specific proposed dates for the suspension of any license or permit, and for payment of any fines or administrative costs.
- (d) If the case involves a serious or grave violation as defined in R81-1-6, the licensee or permittee, absent good cause, shall be in attendance at the commission meeting. The licensee or permittee shall be present not to make a presentation, but to respond to any questions from the commission. Individual employees of a licensee or permittee are not required to be in attendance at the commission meeting.
- (e) Any commissioner may have an item removed from the consent calendar if the commissioner feels that further inquiry is necessary before reaching a final decision. In the event a commissioner elects to remove an item from the consent calendar, and the licensee or permittee is not in attendance, the matter may be rescheduled for the next regular commission meeting. Otherwise, the action recommended by department staff or the assistant attorney general presenting the matter shall be approved by unanimous consent of the commission.
- (f) All consent calendar items shall be approved in a single motion at the conclusion of the presentation of the summary.
- (g) All fines and administrative costs shall be paid on or before the day of the commission meeting unless otherwise provided by order of the commission.

### R81-1-9. Liquor Dispensing Systems.

- A licensee may not install or use any system for the automated mixing or dispensing of spirituous liquor unless the dispensing system has been approved by the department.
- (1) Minimum requirements. The department will only approve a dispensing system which:
- (a) dispenses spirituous liquor in calibrated quantities not to exceed 1.5 ounces; and
- (b) has a meter which counts the number of pours dispensed.

The margin of error of the system for a one ounce pour size cannot exceed 1/16 of an ounce or two milliliters.

- (2) Types of systems. Dispensing systems may be of various types including: gun, stationary head, tower, insertable spout, ring activator or similar method.
  - (3) Method of approval.
- (a) Suppliers. Companies which manufacture, distribute, sell, or supply dispensing systems must first have their product approved by the department prior to use by any liquor licensee in the state. They shall complete the "Supplier Application for Dispensing System Approval" form provided by the department, which includes: the name, model number, manufacturer and supplier of the product; the type and method of dispensing, calibrating, and metering; the degree or tolerance of error, and a verification of compliance with federal and state laws, rules, and regulations.
- (b) Licensees. Before any dispensing system is put into use by a licensee, the licensee shall complete the "Licensee Application for Dispensing System Approval" form provided by the department. The department shall maintain a list of approved products and shall only authorize installation of a product previously approved by the department as provided in subsection (a). The licensee is thereafter responsible for verifying that the system, when initially installed, meets the specifications which have been supplied to the department by the manufacturer. Once installed, the licensee shall maintain the dispensing system to ensure that it continues to meet the

manufacturer's specifications. Failure to maintain the system may be grounds for suspension or revocation of the licensee's liquor license.

- (c) Removal from approved list. In the event the system does not meet the specifications as represented by the manufacturer, the licensee shall immediately notify the department. The department shall investigate the situation to determine whether the product should be deleted from the approved list.
  - (4) Operational restrictions.
- (a) The system must be calibrated to pour a quantity of spirituous liquor not to exceed 1.5 ounces.
- (b) Voluntary consent is given that representatives of the department, State Bureau of Investigation, or any law enforcement officer shall have access to any system for inspection or testing purposes. A licensee shall furnish to the representatives, upon request, samples of the alcoholic products dispensed through any system for verification and analysis.
- (c) Spirituous liquor bottles in use with a dispensing system at the dispensing location must be affixed to the dispensing system by the licensee. Spirituous liquor bottles in use with a remote dispensing system must be in a locked storage area. Any other primary spirituous liquor not in service must remain unopened. There shall be no opened primary spirituous liquor bottles at a dispensing location that are not affixed to an approved dispensing device.
- (d) The dispensing system and spirituous liquor bottles attached to the system must be locked or secured in such a place and manner as to preclude the dispensing of spirituous liquor at times when liquor sales are not authorized by law.
  - (e) All dispensing systems and devices must
- (i) avoid an in-series hookup which would permit the contents of liquor bottles to flow from bottle to bottle before reaching the dispensing spigot or nozzle;
- (ii) not dispense from or utilize containers other than original liquor bottles; and
- (iii) prohibit the intermixing of different kinds of products or brands in the liquor bottles from which they are being dispensed.
- (f) Pursuant to federal law, all liquor dispensed through a dispensing system shall be from its original container, and there shall be no re-use or refilling of liquor bottles with any substance whatsoever. The commission adopts federal regulations 27 CFR 31.261-31.262 and 26 USC Section 5301 and incorporates them by reference.
- (g) Each licensee shall keep daily records for each dispensing outlet as follows:
- (i) a list of brands of liquor dispensed through the dispensing system;
- (ii) the number of portions of liquor dispensed through the dispensing system determined by the calculated difference between the beginning and ending meter readings and/or as electronically generated by the recording software of the dispensing system;
  - (iii) number of portions of liquor sold; and
- (iv) a comparison of the number of portions dispensed to the number of portions sold including an explanation of any variances.
- (v) These records must be made available for inspection and audit by the department or law enforcement.
- (h) This rule does not prohibit the sale of pitchers of mixed drinks as long as the pitcher contains no more than 1.5 ounces of primary spirituous liquor and no more than a total of 2.5 ounces of spirituous liquor per person to which the pitcher is served.
- (i) Licensees shall display in a prominent place on the premises a list of the types and brand names of spirituous liquor being served through its dispensing system. This requirement may be satisfied either by printing the list on an alcoholic

beverage menu or by wall posting or both.

- (j) All dispensing systems and devices must conform to federal, state, and local health and sanitation requirements. Where considered necessary, the department may:
  - (i) require the alteration or removal of any system,
- (ii) require the licensee to clean, disinfect, or otherwise improve the sanitary conditions of any system.

# R81-1-11. Multiple-Licensed Facility Storage and Service.

- (1) For the purposes of this rule:
- (a) "premises" as defined in Section 32A-1-105(45) shall include the location of any licensed restaurant, limited restaurant, club, or on-premise beer retailer facility or facilities operated or managed by the same person or entity that are located within the same building or complex, and any similar sublicense located within the same building of a resort license under 32A-4a. Multiple licensed facilities shall be termed "qualified premises" as used in this rule.
- (b) the terms "sell", "sale", "to sell" as defined in Section 32A-1-105(53) shall not apply to a cost allocation of alcoholic beverages as used in this rule.
- (c) "cost allocation" means an apportionment of the as purchased cost of the alcoholic beverage product based on the amount sold in each outlet.
- (d) "remote storage alcoholic beverage dispensing system" means a dispensing system where the alcoholic product is stored in a single centralized location, and may have separate dispensing heads at different locations, and is capable of accounting for the amount of alcoholic product dispensed to each location.
- (2) Where qualified premises have consumption areas in reasonable proximity to each other, the dispensing of alcoholic beverages may be made from the alcoholic beverage inventory of an outlet in one licensed location to patrons in either consumption area of the qualified premises subject to the following requirements:
- (a) point of sale control systems must be implemented that will record the amounts of each alcoholic beverage product sold in each location;
- (b) cost allocation of the alcoholic beverage product cost must be made for each location on at least a monthly or quarterly basis pursuant to the record keeping requirements of Section 32A-4-106, 32A-4-307, 32A-5-107, or 32A-10-206;
- (c) dispensing of alcoholic beverages to a licensed location may not be made on prohibited days or at prohibited hours pertinent to that license type;
- (d) if separate inventories of liquor are maintained in one dispensing location, the storage area of each licensee's liquor must remain locked during the prohibited hours and days of sale for each license type;
- (e) dispensing of alcoholic beverages to a licensed location may not be made in any manner prohibited by the statutory or regulatory operational restrictions of that license type;
- (f) alcoholic beverages dispensed under this section may be delivered by servers from one outlet to the various approved consumption areas, or dispensed to each outlet through the use of a remote storage alcoholic beverage dispensing system.
- (3) On qualified premises where each licensee maintains an inventory of alcoholic beverage products, the alcoholic beverages owned by each licensee may be stored in a common location in the building subject to the following guidelines:
- (a) each licensee shall identify the common storage location when applying for or renewing their license, and shall receive department approval of the location;
- (b) each licensee must be able to account for its ownership of the alcoholic beverages stored in the common storage location by keeping records, balanced monthly, of expenditures for alcoholic beverages supported by items such as delivery tickets, invoices, receipted bills, canceled checks, petty cash

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vouchers; and

(c) the common storage area may be located on the premises of one of the licensed liquor establishments.

#### **R81-1-12.** Alcohol Training and Education Seminar.

- (1) The alcohol training and education seminar, as described in Section 62A-15-401, shall be completed by every individual of every new and renewing licensee under title 32A who:
- (a) is employed to sell or furnish alcoholic beverages to the public within the scope of his employment for consumption on the premises;
- (b) is employed to manage or supervise the service of alcoholic beverages; or
- (c) holds an ownership interest in an on-premise licensed establishment and performs the duties of a manager, supervisor, or server of alcoholic beverages.
- (2) Persons described in subsection 1(a) and (b) must complete the training within 30 days of commencing employment. Persons described in subsection 1(c) must complete the training within 30 days of engaging in the duties described in subsection 1(a) and (b).
- (3) Each licensee shall maintain current records on each individual indicating:
  - (a) date of hire, and
  - (b) date of completion of training.
- (4) The seminar shall include the following subjects in the curriculum and training:
- (a) alcohol as a drug and its effect on the body and behavior;
  - (b) recognizing the problem drinker;
  - (c) an overview of state alcohol laws;
  - (d) dealing with problem customers; and
- (e) alternate means of transportation to get a customer safely home.
- (5) Persons required to complete the seminar shall pay a fee to the seminar provider.
- (6) The seminar is administered by the Division of Substance Abuse of the Utah Department of Human Services.
- (7) Persons who are not in compliance with subsection (2) may not:
- (a) serve or supervise the serving of alcoholic beverages to a customer for consumption on the premises of a licensee; or
- (b) engage in any activity that would constitute managing operations at the premises of a licensee.

# R81-1-13. Utah Government Records Access and Management Act.

- (1) Purpose. To provide procedures for access to government records of the commission and the department.
- (2) Authority. The authority for this rule is Sections 63G-2-204 and 63A-12-104 of the Government Records Access and Management Act (GRAMA).
- (3) Requests for Access. Requests for access to government records of the commission or the department should be written and made to the executive secretary of the commission or the records officer of the department, as the case may be, at the following address: Department of Alcoholic Beverage Control, 1625 South 900 West, P.O. Box 30408, Salt Lake City, Utah 84130-0408.
- (4) Fees. A fee schedule for the direct and indirect costs of duplicating or compiling a record may be obtained from the commission and the department by contacting the appropriate official specified in paragraph (3) above. The department may require payment of past fees and future estimated fees before beginning to process a request if fees are expected to exceed \$50 or if the requester has not paid fees from previous requests. Fees for duplication and compilation of a record may be waived under certain circumstances described in Section 63G-2-203(4).

Requests for this waiver of fees must be made to the appropriate official specified in paragraph (3) above.

- (5) Requests for Access for Research Purposes. Access to private or controlled records for research purposes is allowed by Section 63G-2-202(8). Requests for access to these records for research purposes may be made to the appropriate official specified in paragraph (3) above.
- (6) Intellectual Property Rights. Whenever the commission or department determines that it owns an intellectual property right to a portion of its records, it may elect to duplicate and distribute, or control any materials, in accordance with the provisions of Section 63G-2-201(10). Decisions affecting records covered by these rights will be made by the appropriate official specified in paragraph (3) above. Any questions regarding the duplication and distribution of materials should be addressed to that individual.
- (7) Requests to Amend a Record. An individual may contest the accuracy or completeness of a document pertaining to him pursuant to Section 63G-2-603. The request should be made to the appropriate official specified in paragraph (3) above.
- (8) Time Periods Under GRAMA. The provisions of Rule 6 of the Utah Rules of Civil Procedure shall apply to calculate time periods specified in GRAMA.

# **R81-1-14.** Americans With Disabilities Act Complaint Procedure.

- (1) Authority and Purpose. This rule is promulgated pursuant to Section 63G-3-201(3). The commission, pursuant to 28 CFR 35.107, July 1, 1992 Ed., adopts, defines, and publishes within this rule complaint procedures providing for prompt and equitable resolution of complaints filed in accordance with Title II of the Americans With Disabilities Act, with the commission or the department.
- (2) No qualified individual with a disability, by reason of disability, shall be excluded from participation in or be denied the benefits of the services, programs, or activities of the commission, or department, or be subjected to discrimination by the commission or department.
  - (3) Definitions.
- "ADA coordinator" means the commission's and department's coordinator or designee who has responsibility for investigating and providing prompt and equitable resolution of complaints filed by qualified individuals with disabilities.
- "ADA State Coordinating Committee" means that committee with representatives designated by the directors of the following agencies: Office of Planning and Budget; Department of Human Resource Management; Division of Risk Management; Division of Facilities Construction Management; and Office of the Attorney General.

"Disability" means with respect to an individual with a disability, a physical or mental impairment that substantially limits one or more of the major life activities of an individual; a record of an impairment; or being regarded as having an impairment.

"Individual with a disability" means a person who has a disability which limits one of his major life activities and who meets the essential eligibility requirement for the receipt of services or the participation in programs or activities provided by the commission or department, or who would otherwise be an eligible applicant for vacant positions with the commission or department, as well as those who are employees of the commission or department.

"Major life activities" means functions such as caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working.

(4) Filing of Complaints.

(a) The complaint shall be filed in a timely manner to assure prompt, effective assessment and consideration of the

facts, but no later than 60 days from the date of the alleged act of discrimination.

- (b) The complaint shall be filed with the commission's and department's ADA coordinator in writing or in another accessible format suitable to the individual.
  - (c) Each complaint shall:
  - (i) include the individual's name and address;
- (ii) include the nature and extent of the individual's disability;
- (iii) describe the commission's or department's alleged discriminatory action in sufficient detail to inform the commission or department of the nature and date of the alleged violation:
  - (iv) describe the action and accommodation desire; and
- (v) be signed by the individual or by his legal representative.
- (d) Complaints filed on behalf of classes or third parties shall describe or identify by name, if possible, the alleged victims of discrimination.
  - (5) Investigation of Complaint.
- (a) The ADA coordinator shall conduct an investigation of each complaint received. The investigation shall be conducted to the extent necessary to assure all relevant facts are determined and documented. This may include gathering all information listed in paragraph (4)(c) of this rule if it is not made available by the individual.
- (b) When conducting the investigation, the ADA coordinator may seek assistance from the commission's or department's legal, human resource, and budget staff in determining what action, if any, shall be taken on the complaint. Before making any decision that would involve an expenditure of funds which is not absorbable within the commission's or department's budget and would require appropriation authority; facility modifications; or reclassification or reallocation in grade, the ADA coordinator shall consult with the ADA State Coordinating Committee.
  - (6) Issuance of Decision.
- (a) Within 15 working days after receiving the complaint, the ADA coordinator shall issue a decision outlining in writing or in another acceptable suitable format stating what action, if any, shall be taken on the complaint.
- (b) If the coordinator is unable to reach a decision within the 15 working day period, he shall notify the individual with a disability in writing or by another acceptable, suitable format why the decision is being delayed and what additional time is needed to reach a decision.
  - (7) Appeals.
- (a) The individual may appeal the decision of the ADA coordinator by filing an appeal within five working days from the receipt of the decision.
- (b) Appeals involving the commission shall be filed in writing with the commission. Appeals involving the department shall be filed in writing with the department's executive director or a designee other than the ADA coordinator.
- (c) The filing of an appeal shall be considered as authorization by the individual to allow review of all information, including information classified as private or controlled, by the commission, executive director, or designee.
- (d) The appeal shall describe in sufficient detail why the ADA coordinator's decision is in error, is incomplete or ambiguous, is not supported by the evidence, or is otherwise improper.
- (e) The commission, executive director, or designee, shall review the factual findings of the investigation and the individual's statement regarding the inappropriateness of the ADA coordinator's decision and arrive at an independent conclusion and recommendation. Additional investigations may be conducted if necessary to clarify questions of fact before arriving at an independent conclusion. Before making any

- decision that would involve an expenditure of funds which is not absorbable within the commission's or department's budget and would require appropriation authority; facility modifications; or reclassification or reallocation in grade, the commission, executive director, or designee shall also consult with the State ADA Coordinating Committee.
- (f) The decision shall be issued within ten working days after receiving the appeal and shall be in writing or in another accessible suitable format to the individual.
- (g) If the commission, executive director, or designee is unable to reach a decision within the ten working day period, the individual shall be notified in writing or by another acceptable, suitable format why the decision is being delayed and the additional time needed to reach a decision.
- (8) Classification of records. The record of each complaint and appeal, and all written records produced or received as part of the action, shall be classified as protected as defined under Section 63G-2-305 until the ADA coordinator, executive director, or their designees issue the decision, at which time any portions of the record which may pertain to the individual's medical condition shall remain classified as private as defined under Section 63G-2-302, or controlled as defined in Section 63G-2-304. All other information gathered as part of the complaint record shall be classified as private information. Only the written decision of the ADA coordinator, executive director, or designees shall be classified as public information.
- (9) Relationship to other laws. This rule does not prohibit or limit the use of remedies available to individuals under the state Anti-Discrimination Complaint Procedures Section 67-19-32; the Federal ADA Complaint Procedures, 28 CFR 35.170, et seq.; or any other Utah or federal law that provides equal or greater protection for the rights of individuals with disabilities.

### R81-1-15. Commission Declaratory Orders.

- (1) Authority. As required by Section 63G-4-503, and as authorized by Section 32A-1-107, this rule provides the procedures for the submission, review, and disposition of petitions for commission declaratory orders on the applicability of statutes administered by the commission and department, rules promulgated by the commission, and orders issued by the commission.
  - (2) Petition Procedure.
- (a) Any person or government agency directly affected by a statute administered by the commission, a rule promulgated by the commission, or an order issued by the commission may petition for a declaratory order.
- (b) The petitioner shall file the petition with the commission's executive secretary.
  - (3) Petition Form. The petition shall:
- (a) be clearly designated as a request for a declaratory order:
  - (b) identify the statute, rule, or order to be reviewed;
- (c) describe the situation or circumstances giving rise to the need for the declaratory order, or in which applicability of the statute, rule, or order is to be reviewed;
- (d) describe the reason or need for the applicability review;
- (e) identify the person or agency directly affected by the statute, rule, or order;
- (f) include an address and telephone number where the petitioner can be reached during regular work days; and
  - (g) be signed by the petitioner.
  - (4) Petition Review and Disposition.
  - (a) The commission shall:
  - (i) review and consider the petition;
  - (ii) prepare a declaratory order stating:
- (A) the applicability or non-applicability of the statute, rule, or order at issue;
  - (B) the reasons for the applicability or non-applicability of

the statute, rule, or order; and

- (C) any requirements imposed on the department, the petitioner, or any person as a result of the declaratory order;
  - (iii) serve the petitioner with a copy of the order.
  - (b) The commission may:
  - (i) interview the petitioner;
- (ii) hold an informal adjudicative hearing to gather information prior to making its determination;
- (iii) hold a public information-gathering hearing on the petition;
- (iv) consult with department staff, the Attorney General's Office, other government agencies, or the public; and
- (v) take any other action necessary to provide the petition adequate review and due consideration.

# R81-1-16. Disqualification Based Upon Conviction of Crime.

- (1) The Alcoholic Beverage Control Act generally disqualifies persons from being employees of the department, operating a package agency, holding a license or permit, or being employed in a managerial or supervisory capacity with a package agency, licensee or permittee if they have been convicted of:
  - (a) a felony under any federal or state law;
- (b) any violation of any federal or state law or local ordinance concerning the sale, manufacture, distribution, warehousing, adulteration, or transportation of alcoholic beverages;
  - (c) any crime involving moral turpitude; or
- (d) driving under the influence of alcohol or drugs on two or more occasions within the last five years.
- (2) In the case of a partnership, corporation, or limited liability company the proscription under Subsection (1) applies if any of the following has been convicted of any offense described in Subsection (1):
  - (a) a partner;
  - (b) a managing agent;
  - (c) a manager;
  - (d) an officer;
  - (e) a director;
- (f) a stockholder who holds at least 20% of the total issued and outstanding stock of the corporation; or
- (g) a member who owns at least 20% of the limited liability company.
  - (3) As used in the Act and these rules:
- (a) "convicted" or "conviction" means a determination of guilt by a judge or a jury, upon either a trial or entry of a plea, in any court, including a court not of record, that has not been reversed on appeal;
- (b) "felony" means any crime punishable by a term of imprisonment in excess of one year; and
- (c) a "crime involving moral turpitude" means a crime that involves actions done knowingly contrary to justice, honesty, or good morals. It is also described as a crime that is "malum in se" as opposed to "malum prohibitum" actions that are immoral in themselves regardless of being punishable by law as opposed to actions that are wrong only since they are prohibited by statute. A crime of moral turpitude ordinarily involves an element of falsification or fraud or of harm or injury directed to another person or another's property. For purposes of this rule, crimes of moral turpitude may include crimes involving controlled substances, illegal drugs, and narcotics.

# R81-1-17. Advertising.

- (1) Authority and General Purpose. This rule is pursuant to Section 32A-12-401(4) which authorizes the commission to establish guidelines for the advertising of alcoholic beverages in this state except to the extent prohibited by Title 32A.
  - (2) Definitions.

- (a) For purposes of this rule, "advertisement" or "advertising" includes any written or verbal statement, illustration, or depiction which is calculated to induce alcoholic beverage sales, whether it appears in a newspaper, magazine, trade booklet, menu, wine card, leaflet, circular, mailer, book insert, catalog, promotional material, sales pamphlet, or any written, printed, graphic, or other matter accompanying the container, representations made on cases, billboard, sign, or other public display, public transit card, other periodical literature, publication or in a radio or television broadcast, or in any other media; except that such term shall not include:
  - (i) labels on products; or
- (ii) any editorial or other reading material (i.e., news release) in any periodical or publication or newspaper for the publication of which no money or valuable consideration is paid or promised, directly or indirectly, by any alcoholic beverage industry member or retailer, and which is not written by or at the direction of the industry member or retailer.
- (b) For purposes of this rule, "minor" or "minors" shall mean persons under the age of 21 years.
  - (3) Application.
- (a) This rule shall govern the regulation of advertising of alcoholic beverages sold within the state, except where the regulation of interstate electronic media advertising is preempted by federal law. This rule incorporates by reference the Federal Alcohol Administration Act, 27 U.S.C. 205(f), and Subchapter A, Parts 4, 5, 6 and 7 of the regulations of the Bureau of Alcohol, Tobacco and Firearms, United States Department of the Treasury in 27 CFR 4, 5, 6 and 7 (1993 Edition). These provisions shall regulate the labeling and advertising of alcoholic beverages sold within this state, except where federal statutes and regulations are found to be contrary to or inconsistent with the provisions of the statutes and rules of this state.
- (b) 27 CFR Section 7.50 provides that federal laws apply only to the extent that the laws of a state impose similar requirements with respect to advertisements of malt beverages manufactured and sold or otherwise disposed of in the state. This rule, therefore, adopts and incorporates by reference federal laws, previously referenced in subparagraph (a), relating to the advertising of malt beverage products.
- (4) Current statutes and rules restricting the advertising, display, or display of price lists of liquor products, as defined in 32A-1-105(29), by the department, state stores, or type 1, 2 or 3 package agencies as defined in R81-3-1, are applicable.
- (5) All advertising of liquor and beer by manufacturers, suppliers, importers, local industry representatives, wholesalers, permittees, and licensed retailers of such products, and type 4 and 5 package agencies as defined in R81-3-1 shall comply with the advertising requirements listed in Section (6) of this rule.
- (6) Advertising Requirements. Any advertising or advertisement authorized by this rule:
- (a) May not violate any federal laws referenced in Subparagraph (3);
- (b) May not contain any statement, design, device, or representation that is false or misleading;
- (c) May not contain any statement, design, device, or representation that is obscene or indecent;
- (d) May not refer to, portray or imply illegal conduct, illegal activity, abusive or violent relationships or situations, or anti-social behavior, except in the context of public service advertisements or announcements to educate and inform people of the dangers, hazards and risks associated with irresponsible drinking or drinking by persons under the age of 21 years;
- (e) May not encourage over-consumption or intoxication, promote the intoxicating effects of alcohol consumption, or overtly promote increased consumption of alcoholic products;
- (f) May not advertise any unlawful discounting practice such as "happy hour", "two drinks for the price of one", "free

- alcohol", or "all you can drink for \$...".
  - (g) May not encourage or condone drunk driving;
  - (h) May not depict the act of drinking;
- (i) May not promote or encourage the sale to or use of alcohol by minors;
  - (i) May not be directed or appeal primarily to minors by:
- (i) using any symbol, language, music, gesture, cartoon character, or childhood figure such as Santa Claus that primarily appeals to minors;
- (ii) employing any entertainment figure or group that appeals primarily to minors;
- (iii) placing advertising in magazines, newspapers, television programs, radio programs, or other media where most of the audience is reasonably expected to be minors, or placing advertising on the comic pages of magazines, newspapers, or other publications;
- (iv) placing advertising in any school, college or university magazine, newspaper, program, television program, radio program, or other media, or sponsoring any school, college or university activity;
- (v) using models or actors in the advertising that are or reasonably appear to be minors;
- (vi) advertising at an event where most of the audience is reasonably expected to be minors; or
- (vii) using alcoholic beverage identification, including logos, trademarks, or names on clothing, toys, games or game equipment, or other materials intended for use primarily by minors.
- (k) May not portray use of alcohol by a person while that person is engaged in, or is immediately about to engage in, any activity that requires a high degree of alertness or physical coordination;
- (l) May not contain claims or representations that individuals can obtain social, professional, educational, athletic, or financial success or status as a result of alcoholic beverage consumption, or claim or represent that individuals can solve social, personal, or physical problems as a result of such consumption;
  - (m) May not offer alcoholic beverages without charge;
- (n) May not require the purchase, sale, or consumption of an alcoholic beverage in order to participate in any promotion, program, or other activity; and
- (o) May provide information regarding product availability and price, and factual information regarding product qualities, but may not imply by use of appealing characters or life-enhancing images that consumption of the product will benefit the consumer's health, physical prowess, sexual prowess, athletic ability, social welfare, or capacity to enjoy life's activities.
- (7) Violations. Any violation of this rule may result in the imposition of any administrative penalties authorized by 32A-1-119(5), (6) and (7), and may result in the imposition of the criminal penalty of a class B misdemeanor pursuant to 32A-12-104 and -401.

# R81-1-19. Emergency Meetings.

- (1) Purpose. The commission recognizes that there may be times when, due to the necessity of considering matters of an emergency or urgent nature, the public notice provisions of Utah Code Sections 52-4-6(1), (2) and (3) cannot be met. Pursuant to Utah Code Section 52-4-6(5), under such circumstances those notice requirements need not be followed but rather the "best notice practicable" shall be given.
- (2) Authority. This rule is enacted under the authority of Sections 63G-3-201 and 32A-1-107.
- (3) Procedure. The following procedure shall govern any emergency meeting:
- (a) No emergency meeting shall be held unless an attempt has been made to notify all of the members of the commission

- of the proposed meeting and a majority of the convened commission votes in the affirmative to hold such an emergency meeting.
- (b) Public notice of the emergency meeting shall be provided as soon as practicable and shall include at a minimum the following:
- (i) Written posting of the agenda and notice at the offices of the department;
- (ii) If members of the commission may appear electronically or telephonically, all such notices shall specify the anchor location for the meeting at which interested persons and members of the public may attend, monitor, and participate in the open portions of the meeting;
- (iii) Notice to the commissioners shall advise how they may participate telephonically or electronically and be counted as present for all purposes, including the determination of a quorum.
- (iv) Written, electronic or telephonic notice shall be provided to at least one newspaper of general circulation within the state and at least one local media correspondent.
- (c) If one or more members of the commission appear electronically or telephonically, the procedures governing electronic meetings shall be followed, except for the notice requirements which shall be governed by these provisions.
- (d) In convening the meeting and voting in the affirmative to hold such an emergency meeting, the commission shall affirmatively state and find what unforeseen circumstances have rendered it necessary for the commission to hold an emergency meeting to consider matters of an emergency or urgent nature such that the ordinary public notice of meetings provisions of Utah Code Section 52-4-6 could not be followed.

### R81-1-20. Electronic Meetings.

- (1) Purpose. Utah Code Section 52-4-207 requires any public body that convenes or conducts an electronic meeting to establish written procedures for such meetings. This rule establishes procedures for conducting commission meetings by electronic means.
- (2) Authority. This rule is enacted under the authority of Sections 52-4-207, 63G-3-201 and 32A-1-107.
- (3) Procedure. The following provisions govern any meeting at which one or more commissioners appear telephonically or electronically pursuant to Utah Code Section 52-4-207:
- (a) If one or more members of the commission may participate electronically or telephonically, public notices of the meeting shall so indicate. In addition, the notice shall specify the anchor location where the members of the commission not participating electronically or telephonically will be meeting and where interested persons and the public may attend, monitor, and participate in the open portions of the meeting.
- (b) Notice of the meeting and the agenda shall be posted at the anchor location. Written or electronic notice shall also be provided to at least one newspaper of general circulation within the state and to a local media correspondent. These notices shall be provided at least 24 hours before the meetings.
- (c) Notice of the possibility of an electronic meeting shall be given to the commissioners at least 24 hours before the meeting. In addition, the notice shall describe how a commissioner may participate in the meeting electronically or telephonically.
- (d) When notice is given of the possibility of a commissioner appearing electronically or telephonically, any commissioner may do so and shall be counted as present for purposes of a quorum and may fully participate and vote on any matter coming before the commission. At the commencement of the meeting, or at such time as any commissioner initially appears electronically or telephonically, the chair shall identify for the record all those who are appearing telephonically or

electronically. Votes by members of the commission who are not at the physical location of the meeting shall be confirmed by the chair.

(e) The anchor location, unless otherwise designated in the notice, shall be at the offices of the Department of Alcoholic Beverage Control, 1625 South 900 West, Salt Lake City, Utah. The anchor location is the physical location from which the electronic meeting originates or from which the participants are connected. In addition, the anchor location shall have space and facilities so that interested persons and the public may attend, monitor, and participate in the open portions of the meeting.

### R81-1-21. Beer Advertising in Event Venues.

- (1) Authority. This rule is pursuant to the commission's powers and duties as the plenary policymaking body on the subject of alcoholic beverage control under 32A-1-107, and its authority to establish guidelines for the advertising of alcoholic beverages under 32A-12-401(4).
  - (2) Purpose.
- (a) This rule establishes a "safe harbor" from administrative action being taken against beer manufacturers and retailers under the circumstances and conditions below. This rule is necessary to allow certain advertising relations to occur even though they have the appearance of violating the "tied-house" provisions of 32A-12-603, but where the reasons and purposes for the "tied-house" provisions do not apply.
- (b) "Tied-house" provisions have been enacted at both the federal and state level in response to historical forces and concerns. The thrust of the laws is to prevent two particular dangers: the ability and potential ability of large firms to dominate local markets through vertical and horizontal integration, and excessive sales of alcoholic beverages produced by overly aggressive marketing techniques. The principle method used to avoid these developments was the establishment of a triple-tiered distribution system and licensing scheme where separate and distinct business enterprises engaged in the production, handling, and final sale of alcoholic beverages. The laws also prohibited certain economic arrangements and agreements between each of the three tiers of the distribution system.
- (c) Utah's "tied-house" and trade practice laws prohibit a beer industry member, directly or indirectly or through an affiliate, from inducing any beer retailer to purchase alcoholic beverages from the industry member to the exclusion in whole or in part of any of those products sold or offered for sale by other persons by furnishing the retailer signs, money or other things of value except to the extent allowed under 32A-12-603. The laws prohibit a beer industry member, directly or indirectly or through an affiliate, from paying or crediting a beer retailer for any advertising, display, or distribution service. 32A-12-603(5). This includes the purchase, by an industry member, of advertising on signs, scoreboards, programs, scorecards, and the like at ballparks, racetracks or stadiums, from the retail concessionaire. See 27 C.F.R. Sec. 6.53 as referenced in 32A-12-603(5)(a). The laws also prohibit an industry member from making payments for advertising to a retailer association or a display company where the resulting benefits flow to the individual retailers. 32A-12-603(3)(b)(i)(B).
- (d) Throughout the state, there are a number of large facilities which put on or allow events to occur on their premises. This includes sports arenas, ballparks, raceways, fairgrounds, equestrian facilities and the like. These facilities have a recognized area of advertising for sale in connection with the events and which is standard for their events, e.g., fence signage at ballparks. Many of these facilities are or have associated with their on-premise beer retailer, either on an annual basis, or as a temporary event permit holder. The issue is thus raised as to the legality of the advertising of beer products as part of the general advertising where other items are

advertised and the facility is or has within it an on-premise beer retailer.

- (3) Application of the Rule. If the conditions listed below are met, the reasons and purposes behind the "tied-house" provisions restricting relations between manufacturers and retailers do no apply or are not significantly impacted. In addition, an event facility may be unduly restricted in its ability to sell advertising and be competitive. This is based upon the facility's primary purpose being other than the sale of food and beverages, that advertising is a normal and accepted part of the business of the facility and the events that occur at the facility, that beer advertisers would be on equal footing with other advertisers, and that there is little, if any, likelihood of the purchasing of advertising space or time either having an impact on the beer retailing decisions of the retailer or of allowing the manufacturer to obtain or assert control over the retailer. Therefore, if the following conditions are met, the sale of advertising space or time to a beer manufacturer for display at the facility does not constitute the payment to a retailer for advertising, display or distribution service, and does not otherwise constitute the furnishing of any signs, money, or other things of value to a retailer in violation of the "tied-house" provisions of 32A-12-603:
- (a) The primary purpose of the facility is the hosting or putting on events, and not the sale or service of food and beverages, including alcoholic beverages;
- (b) The retail licensee operates with a fixed seating capacity of more than 2,000 persons;
- (c) The advertising space or time is purchased only in connection with events to be held on the premises, and not as point-of-sale advertising. The advertising space or time is not located near the beer concession area and does not reference the on-premise retailer or the availability of beer;
- (d) Sales of event advertising space or time and retail beer sales are handled by different entities or divisions, that are separate and do not influence each other, and no preference in terms of beer sales or facilities are extended to a beer advertiser;
- (e) The retail licensee serves other brands of malt beverages or beer than the brand manufactured or sold by the manufacturer purchasing advertising space or time. Unless demonstrated for sound business reasons unrelated to "tied-house" laws, the percentage of taps in a facility may not exceed by 10% the actual percentage of sales, by brand, in that facility or the community in the previous year;
- (f) The advertising space or time is available to all types of advertisers, is not limited to any type of product, such as beer, is pursuant to an established rate card that sets forth the advertising rates equally available to any other industry member or (and at rates substantially similar for any) non-industry advertiser, and the advertising agreement does not provide for an exclusive right to an advertiser or a right to exclude other advertisers;
- (g) The industry member may not share in the costs or contribute to the costs of the advertising or promotion of the beer retailer or the facility, or obtain or have any interest in the retailer or the facility; and
- (h) The purchase of advertising space or time is by written agreement, a copy of which shall be provided to the department as a confidential business document, non-public, and only to be used for enforcement purposes, and the term of the agreement may not be for a period in excess of three years, including any right of renewal.
- (4) This "safe harbor" is limited to its express terms, does not undermine or infringe upon general "tied-house" prohibitions, and shall be strictly construed against its applicability. This "safe harbor" also does not limit or abrogate any exception to "tied-house" prohibitions.

# R81-1-22. Diplomatic Embassy Shipments and Purchases.

(1) Purpose. The Vienna Conventions on Diplomatic and Consular Relations grant foreign diplomatic missions certain exemptions from federal, state and local taxes. The United States, by treaty, is a party to the Vienna Conventions, and is obligated under international law to grant these exemptions under these agreements to accredited diplomatic missions of those countries that grant the United States reciprocal privileges. These privileges include the purchase of alcoholic beverages duty and tax free subject to certain exceptions such as indirect taxes normally incorporated in the price of goods or services, and charges levied for specific services rendered to benefit the mission.

This rule establishes department guidelines for shipments and purchases of alcohol by a foreign diplomatic mission with an accredited embassy having full diplomatic privileges under the Vienna Conventions that establishes an embassy presence in the state of Utah (hereafter "accredited foreign diplomatic mission").

(2) Application of Rule.

- (a) Shipments. An accredited foreign diplomatic mission that establishes an embassy presence in Utah may have or possess, for official diplomatic use, and not for sale or resale, alcoholic beverages that have not been purchased in the state of Utah. Such products may be shipped or transported into the state of Utah under the following conditions:
- (i) The embassy must first obtain the approval of this department prior to shipping or transporting its alcoholic beverages into the state.
- (ii) Alcoholic beverages shipped or transported into the state must clear U.S. Customs duty free.
- (iii) The department shall affix the official state label to the alcoholic beverages.
- (iv) The embassy shall pay the department an administrative handling fee of \$1.00 per smallest unit (bottle, can, or keg). Payment of handling fees shall be made by the embassy using an official embassy check or embassy credit
- (v) The alcoholic beverages may be used by the embassy only for official diplomatic functions, and may not be sold or resold.
  - (b) Purchases.
- (i) Special Orders. An accredited foreign diplomatic mission that establishes an embassy presence in Utah may special order from the department alcoholic beverage products not presently sold in the state of Utah under the following procedures:
- (A) The company or importer supplying the product must submit a price quotation to the department indicating the case price (in US dollars) for which it will sell the product to the
- (B) The quoted case price must be reasonable (a minimum of \$10.00 per case).
- (C) The product will be marked up using the department=s standard pricing formula (less the state sales tax).
- (D) Special orders must be placed by the embassy at least two months in advance to allow the department sufficient time to purchase and receive the product for the embassy.
- (E) The product must be paid for by the embassy using an official embassy check or embassy credit card.
- (F) The product may be used by the embassy only for official diplomatic functions, and may not be sold or resold.
- (ii) Presently Available Merchandise. An accredited foreign diplomatic mission that establishes an embassy presence in Utah may purchase alcoholic beverages that are presently sold in the state of Utah under the following procedures:
- (A) Alcoholic beverage product purchases, other than large quantity purchases, may be made by the embassy at any state store. The store shall deduct state sales tax from the purchase price.

- (B) Large quantity purchase orders must be placed by the embassy at the department's licensee warehouse. warehouse shall deduct state sales tax from the purchase price.
- (C) The products must be paid for by the embassy using an official embassy check or embassy credit card.
- (D) The product may be used by the embassy only for official diplomatic functions, and may not be sold or resold.

#### R81-1-23. Sales Restrictions on Products of Limited Availability.

- (1) Purpose. Some alcoholic beverage products, especially wines, are of very limited availability from their manufacturers and suppliers to retailers including the department. When the department perceives that customer demand for these limited products may exceed the department=s current and future stock levels, the department, as a public agency, may place restrictions on their sales to ensure their fair distribution to all consumers. This also encourages manufacturers and suppliers to continue to provide their products to the department. This rule establishes the procedure for allocating products of limited availability.
  - (2) Application of Rule.
- (a) The purchasing and wine divisions of the department shall identify those products that are of limited availability and designate them as "Limited /Allocated Status" ("L Status") items. The products shall be given a special "L Status" product code designation.
- (b) "L Status" products on the department's price list, in stock, or on order, do not have to be sold on demand. Their sales to the general public and to licensees and permittees may be restricted. The purchasing and wine divisions of the department may issue system-wide restrictions directing the allocation of such products which may include placing limits on the number of bottles sold per customer.
- (c) Signs noting this rule shall be posted in state stores and package agencies that carry "L Status" products.

### R81-1-24. Responsible Alcohol Service Plan.

- (1) Authority. This rule is pursuant to the commission's powers and duties under 32A-1-107 to act as a general policymaking body on the subject of alcoholic beverage control; set policy by written rules that establish criteria and procedures for suspending or revoking licenses; and prescribe the conduct and management of any premises upon which alcoholic beverages may be sold, consumed, served, or stored.
- (2) Purpose. This rule allows the commission to require a business licensed by the commission to sell, serve or store alcoholic beverages for consumption on the licensed premises that has been found by the commission to have violated any provision of the Alcoholic Beverage Control Act relating to the sale, service, or furnishing of alcoholic beverages to an intoxicated person, or to a person under the age of 21, to have a written Responsible Alcohol Service Plan.
  - (3) Definitions.
- (a) "Commission" means the Alcoholic Beverage Control Commission.
- (b) "Department" means the Department of Alcoholic Beverage Control.
- (c) "Intoxication" and "intoxicated" are as defined in 32A-
- 1-105(28).
  (d) "Licensed Business" is a person or business entity licensed by the commission to sell, serve, and store alcoholic beverages for consumption on the premises of the business.
- (e) "Manager" means a person chosen or appointed to manage, direct, or administer the operations at a licensed business. A manager may also be a supervisor.
- (f) "Responsible Alcohol Service Plan" or "Plan" means a written set of policies and procedures of a licensed business that outline measures that will be taken by the business to

prevent employees of the licensed business from:

- (i) over-serving alcoholic beverages to customers;
- (ii) serving alcoholic beverages to customers who are actually, apparently, or obviously intoxicated; and
- (iii) serving alcoholic beverages to persons under the age of 21.
- (h) "Server" means an employee who actually makes available, serves to, or provides an alcoholic beverage to a customer for consumption on the business premises.
- (i) "Supervisor" means an employee who, under the direction of a manager or owner, directs or has the responsibility to direct, transfer, or assign duties to employees who actually provide alcoholic beverages to customers on the premises of the business.
  - (4) Application of Rule.
- (a)(i) The commission may direct that a licensed business that has been found by the commission to have violated any provision of the Alcoholic Beverage Control Act relating to the sale, service, or furnishing of alcoholic beverages to an intoxicated person, or to a person under the age of 21, submit to the department a Responsible Alcohol Service Plan.
- (ii) The licensee thereafter shall maintain a Plan as a condition of continued licensing and relicensing by the commission.
  - (b) Any Plan at a minimum shall:
- (i) outline the policies and procedures of the licensed business to:
  - (A) prevent over-service of alcohol;
- (B) prevent service of alcohol to persons who are intoxicated;
- (C) prevent service of alcohol to persons under the age of 21:
- (D) provide alternate transportation options for problem customers; and
  - (E) deal with hostile customers;
- (ii) require that all managers, supervisors, servers, security personnel, and others who are involved in the sale, service or furnishing of alcohol, agree to follow the policies and procedures of the Plan;
- (iii) require adherence to the Plan as a condition of employment;
- (iv) require a commitment by management to monitor employee compliance with the Plan;
- (v) require periodic training sessions on the house policies and procedures in the Plan, and on the techniques of responsible service of alcohol taught in the Alcohol Training and Education Seminar required by 62A-15-401, such as:
- (A) identifying legal forms of ID, checking ID, and recognizing fake ID;
  - (B) identifying persons under the age of 21;
  - (C) discussing the legal definition of intoxication;
  - (D) identifying behavioral signs of intoxication;
- (E) discussing techniques for monitoring and controlling consumption such as:
  - (1) drink counting;
  - (2) slowing down alcohol service;
  - (3) offering food or nonalcoholic beverages; and
  - (4) cutting off alcohol service;
- (F) discussing third party or "dram shop" liability for the unlawful service of alcohol to intoxicated persons and persons under the age of 21 as outlined in 32A-14a-101 through -105; and
- (G) discussing the potential criminal, civil and administrative penalties for over-serving alcohol, selling, serving, or otherwise furnishing alcohol to persons who are intoxicated, or to persons who are under the age of 21.
- (c) The licensed business may choose to include in the Plan incentives for those employees who deserve special recognition for their responsible service of alcohol.

- (d) The Plan shall be available on the premises of the licensed business so as to be accessible to all employees of the licensed business who are involved in the sale, service or furnishing of alcohol.
- (e) The Plan shall be available on the premises of the licensed business for inspection by representatives of the commission, department and by law enforcement officers.
- (f) Any licensed business that fails to submit to the department a Plan as directed by the commission pursuant to Subsection (4)(a), or to have a Plan available for inspection as required by Subsection (4)(e), shall be subject to the immediate suspension or revocation of its current license, and shall not be granted a renewal of its license by the commission.
- (g) The department, at the request of a licensed business, may provide assistance in the preparation of a Plan.

# R81-1-25. Sexually-Oriented Entertainers and Stage Approvals.

- (1) Authority. This rule is pursuant to:
- (a) the police powers of the state under 32A-1-103 to regulate the sale, service and consumption of alcoholic beverages in a manner that protects the public health, peace, safety, welfare, and morals;
- (b) the commission's powers and duties under 32A-1-107 to prescribe the conduct and management of any premises upon which alcoholic beverages may be sold, consumed, served, or stored; and
- (c) 32A-1-601 through -604 that prescribe the attire and conduct of sexually-oriented entertainers in premises regulated by the commission and require them to appear or perform only in a tavern or social club and only upon a stage or in a designated area approved by the commission in accordance with commission rule.
- (2) Purpose. This rule establishes guidelines used by the commission to approve stages and designated performance areas in a tavern or social club where sexually-oriented entertainers may appear or perform in a state of seminudity.
  - (3) Definitions.
- (a) "Seminude", "seminudity, or "state of seminudity" means a state of dress as defined in 32A-1-105(54).
- (b) "Sexually-oriented entertainer" means a person defined in 32A-1-105(55).
  - (4) Application of Rule.
- (a) A sexually-oriented entertainer may appear or perform seminude only on the premises of a tavern or social club.
- (b) A tavern or social club licensee, or an employee, independent contractor, or agent of the licensee shall not allow:
- (i) a sexually-oriented entertainer to appear or perform seminude except in compliance with the conditions and attire and conduct restrictions of 32A-1-602 and -603;
- (ii) a patron to be on the stage or in the performance area while a sexually-oriented entertainer is appearing or performing on the stage or in the performance area; and
- (iii) a sexually-oriented entertainer to appear or perform seminude except on a stage or in a designated performance area that has been approved by the commission.
  - (c) Stage and designated performance area requirements.
- (i) The following shall submit for commission approval a floor-plan containing the location of any stage or designated performance area where sexually-oriented entertainers appear or perform:
- (A) an applicant for a tavern or social club license from the commission who intends to have sexually-oriented entertainment on the premises;
- (B) a current tavern or social club licensee of the commission that did not have sexually-oriented entertainment on the premises when application was made for the license or permit, but now intends to have such entertainment on the premises; or

- (C) a current tavern or social club licensee of the commission that has sexually-oriented entertainment on the premises, but has not previously had the stage or performance area approved by the commission.
- (ii) The commission may approve a stage or performance area where sexually-oriented entertainers may perform in a state of seminudity only if the stage or performance area:
- (A) is horizontally separated from the portion of the premises on which patrons are allowed by a minimum of three (3) feet, which separation shall be delineated by a physical barrier or railing that is at least three (3) feet high from the floor:
  - (B) is configured so as to preclude a patron from:
  - (I) touching the sexually-oriented entertainer;
- (II) placing any money or object on or within the costume or the person of any sexually-oriented entertainer;
- (III) is configured so as to preclude a sexually-oriented entertainer from touching a patron; and
- (IV) conforms to the requirements of any local ordinance of the jurisdiction where the premise is located relating to distance separation requirements between sexually-oriented entertainers and patrons that may be more restrictive than the requirements of Sections (4)(c)(i) and (ii) of this rule.
- (iii) The person applying for approval of a stage or performance area shall submit with their application:
- (A) a diagram, drawn to scale, of the premises of the business including the location of any stage or performance area where sexually-oriented entertainers will appear or perform;
- (B) a copy of any applicable local ordinance relating to distance separation requirements between sexually-oriented entertainers and patrons; and
- (C) evidence of compliance with any such applicable local ordinance.

# R81-1-26. Criminal History Background Checks.

- (1) Authority. This rule is pursuant to:
- (a) the commission's powers and duties under 32A-1-107 to set policy by written rules that establish criteria and procedures for granting, denying, suspending, or revoking permits, licenses, and package agencies;
- (b) 32A-1-111, 32A-2-101(1)(b),32A-3-103, 32A-4-103, 32A-4-203, 32A-4-304, 32A-4-403, 32A-4a-203, 32A-4a-303, 32A-5-103, 32A-6-103, 32A-7-103, 32A-8-103, 32A-8-503, 32A-9-103, 32A-10-203, 32A-10-303, and 32A-11-103 that prohibit certain persons who have been convicted of certain criminal offenses from being employed by the department or from holding or being employed by the holder of an alcoholic beverage license, permit, or package agency; and
- (c) 32A-1-701 through 704 that allow for the department to require criminal history background check reports on certain individuals.
  - (2) Purpose. This rule:
- (a) establishes the circumstances under which a person identified in the statutory sections enumerated in Subparagraph (1)(b), must provide the department with a criminal history background report that shows the person meets the qualifications of those statutory sections as a condition of employment with the department, or as a condition of the commission granting a license, permit, or package agency to an applicant for a license, permit, or package agency; and
- (b) establishes the procedures for the filing and processing of criminal history background reports.
  - (3) Application of Rule.
- (a)(i) Except to the extent provided in Subparagraphs (3)(a)(iv), (v), (vi), and (vii) a person identified in Subparagraph (1)(b) who has been a resident of the state of Utah for at least two years, shall submit a fingerprint card to the department, and consent to a fingerprint criminal background check by Utah Bureau of Criminal Identification, Department of Public Safety

(hereafter "B.C.I.").

- (ii) Except to the extent provided in Subparagraphs (3)(a)(iv), (v), (vi), and (vii), and (3)(b) through (h), a person identified in Subparagraph (1)(b) who has been a resident of the state of Utah for less than two years, shall submit a fingerprint card to the department, and consent to a fingerprint criminal background check by the Federal Bureau of Investigation (hereafter "F.B.I.").
- (iii) Except to the extent provided in Subparagraphs (3)(a)(iv), (v), and (vi), and (vii), (3)(b) through (h), a person identified in Subparagraph (1)(b) who currently resides outside the state of Utah shall submit a fingerprint card to the department, and consent to a fingerprint criminal background check by the F.B.I.
- (iv) A person identified in Subparagraph (1)(b) who previously submitted a criminal background check as part of the application process for a different license, permit, or package agency that was issued by the commission shall not be required to submit a fingerprint card with the department or provide a new criminal history background report as part of the application process for a new license, permit, or package agency if the person attests that he or she has not been convicted of any disqualifying criminal offense identified in Subparagraph (1)(b).
- (v) An applicant for a single event permit under Title 32A, Chapter 7 shall not be required to submit a fingerprint card or provide a criminal history background report if the applicant attests that the persons identified in Subparagraph (1)(b) have not been convicted of any disqualifying criminal offense.
- (vi) An applicant for a temporary special event beer permit under 32A-10-301 to -306 shall not be required to submit a fingerprint card or provide a criminal history background report if the applicant attests that the persons identified in Subparagraph (1)(b) have not been convicted of any disqualifying criminal offense identified in Subparagraph (1)(b).
- (vii) An applicant for employment with benefits with the department shall be required to submit a fingerprint card and consent to a fingerprint criminal background check only if the department has made the decision to offer the applicant employment with the department.
- (b) An application that requires B.C.I. or F.B.I. criminal history background report(s) may be included on a commission meeting agenda, and may be considered by the commission for issuance of a license, permit, or package agency if:
- (i) the applicant has completed all requirements to apply for the license, permit, or package agency other than the department receiving the required B.C.I. or F.B.I. criminal history background report(s);
- (ii) the applicant attests in writing that he or she is not aware of any criminal conviction of any person identified in Subparagraph (1)(b) that would disqualify the applicant from applying for and holding the license, permit, or package agency;
- (iii) the applicant has submitted to the department the necessary fingerprint card(s) required for the application, and consented to the fingerprint criminal background check(s) by the B.C.I. or F.B.I.;
- (iv) the applicant at the time of application supplies the department with a current criminal history background report conducted by a third-party background check reporting service on any person for which a B.C.I. or an F.B.I. background check is required; and
- (v) the applicant stipulates in writing that if a B.C.I. or an F.B.I. report shows a criminal conviction that would disqualify the applicant from holding the license, permit, or package agency, the applicant shall immediately surrender the license, permit, or package agency to the department.
- (c) The commission may issue a license, permit, or package agency to an applicant that has met the requirements of Subparagraph (3)(b), and the license, permit, or package agency shall be valid during the period the B.C.I. or F.B.I. is processing

the criminal history report(s).

(d) The department shall use a unique file tracking system

for such licenses, permits, and package agencies.

- (e) If the required B.C.I. or F.B.I. report(s) are not received by the department within six (6) months of the date the license, permit, or package agency is issued by the commission, the licensee, permittee, or package agent shall appear at the next regular meeting of the commission for a status report, and the commission may either order the surrender of the license, permit, or package agency, or may extend the reporting period.
- (f) Upon the department's receipt of the B.C.I. or F.B.I. report(s):
- (i) if there is no disqualifying criminal history, the license, permit, or package agency shall continue for the balance the license or permit period, or the package agency contract period; or
- (ii) if there is a disqualifying criminal history, the license, permit, or package agency shall be immediately surrendered, and the commission may enter an order accepting the surrender, or an order revoking the license, permit, or package agency depending on the circumstances.
- (g) In the case of a license or permit, if the statutory deadline for renewing the license or permit occurs before receipt of the B.C.I. or F.B.I. report(s), the licensee or permittee may file for renewal of the license or permit subject to meeting all of the requirements in Subparagraphs (3)(b) through (f).

(h) An applicant for employment with benefits with the department that requires a B.C.I. or an F.B.I. criminal history background report may be conditionally hired by the department

prior to receipt of the report if:

- (i) the applicant attests in writing that he or she is not aware of any criminal conviction that would disqualify the applicant from employment with the department;
- (ii) the applicant has submitted to the department the necessary fingerprint card(s) required for the application, and consented to the fingerprint criminal background check(s) by the B.C.I. or F.B.I.;
- (iii) the applicant stipulates in writing that if a B.C.I. or an F.B.I. report shows a criminal conviction that would disqualify the applicant from employment with the department, the applicant shall terminate his or her employment with the department.

# R81-1-27. Label Approvals.

- (1) Authority. This rule is pursuant to 32A-1-806(2)(c) and (d) and 32A-1-807 which give the commission the authority to adopt rules necessary to fully implement certain aspects of the Malted Beverages Act, 32A-1-801 to -809.
  - (2) Purpose.
- (a) Pursuant to 32A-1-804, effective October 1, 2008, a manufacturer may not distribute or sell in this state any malted beverage including beer, heavy beer, and flavored malt beverage unless the label and packaging of the beverage has been first approved by the department.
- (b) The requirements and procedures for applying for label and packaging approval are set forth in 32A-1-804 to -806.
  - (c) This rule:
- (i) establishes administrative fees that may be assessed by the department to process applications for the approval of malt beverage labels and packaging;
- (ii) provides supplemental procedures for applying for and processing label and package approvals;
- (iii) defines the meaning of certain terms in the Malted Beverages Act; and
- (iv) establishes the format of certain words and phrases required on the containers and packaging of certain flavored malt beverages.
  - (3) Application of Rule.
  - (a) The department shall assess a fee of \$30.00 made

payable to the "Department of Alcoholic Beverage Control" for each application submitted for label and packaging approval.

- (b) A complete set of original labels for each size of container must accompany each application for label and packaging approval.
- (i) This includes all band, strip, front and back labels appearing on any individual container.

(ii) Original containers will not be accepted.

- (iii) If original labels cannot be obtained, the following will be accepted:
  - (A) color reproductions that are exact size; or
- (B) a copy of the federal certificate of label approval (COLA) from the Department of Treasury, Tax and Trade Bureau (Form TTB F5100.31) with the exact size label if printed in color.
- (c) Because a heavy beer and flavored malt beverage product may be sold only by the department to consumers and on-premise retailers in this state, label approval for a heavy beer or flavored malt beverage need not be applied for until the department has decided to list the product for sale in this state. Any listing will be contingent on label and packaging approval.

(d) An application for approval is required for any revision

of a previously approved label.

(e) An application for approval is required for any revision to packaging that significantly modifies the notice that the product is an alcoholic beverage.

- (f) An application for approval is not required for any revision to packaging that relates to subject matter other than the required notice that the product is an alcoholic beverage such as temporary seasonal or promotional themes.
  - (g) Pursuant to 32A-1-805(6):
- (i) the department may revoke any label and packaging approved by the department prior to October 1, 2008, that does not comply with the label and packaging requirements of the Malted Beverage Act;
- (ii) the department may delist any heavy beer or flavored malt beverage product listed by the department prior to October 1, 2008, that does not meet the label and packaging requirements of the Malted Beverage Act;
- (iii) any heavy beer or flavored malt beverage product listed by the department prior to October 1, 2008, that did not receive prior label and packaging approval need not submit an application for label and packaging approval if the label and packaging meet the requirements of the Malted Beverage Act.
- (h) Pursuant to 32A-1-806, effective October 1, 2008, a flavored malt beverage that is packaged in a manner that is similar to a label or package used for a nonalcoholic beverage must bear a prominently displayed label or a firmly affixed sticker on the container that includes the statement "alcoholic beverage" or "contains alcohol". Any packaging of a flavored malt beverage must also prominently include, either imprinted on the packaging or imprinted on a sticker firmly affixed to the packaging the statement "alcoholic beverage" or "contains alcohol". The words in the statement must appear:
  - (i) in capital letters and bold type;
  - (ii) in a solid contrasting background;
  - (iii) on the front of the container and packaging;
  - (iv) in a format that is readily legible;
- (v) separate and apart from any descriptive or explanatory information; and
- (vi) in a type size no smaller than 3 millimeters wide and 3 millimeters high.
- (i) Pursuant to 32A-1-806, effective October 1, 2008, the label on a flavored malt beverage container shall state the alcohol content as a percentage of alcohol by volume or by weight. The alcohol content statement may not be abbreviated, but shall use the complete words "alcohol," "volume," or "weight". The words in the alcohol content statement must appear:

- (i) in capital letters and bold type;
- (ii) in a solid contrasting background;
- (iii) in a format that is readily legible; and
- (iv) separate and apart from any descriptive or explanatory information.

# R81-1-28. Special Commission Meetings - Fees.

- (1) Authority. This rule is pursuant to 32A-1-106(9) that gives the commission authority to hold special commission meetings; and 32A-1-107(1) that gives the commission authority to establish procedures for granting and denying permits and to prescribe fees payable for permits.
- (2) Purpose. This rule authorizes the commission to assess an administrative fee in addition to the regular permit fee to cover the additional administrative costs of convening a special commission meeting to consider the application of an applicant for a single event permit or temporary special event beer permit who failed to timely submit the permit application to be considered at the commission's regularly scheduled monthly meeting.
  - (3) Application of Rule.
- (a) If the commission agrees to convene a special commission meeting to accommodate an applicant described in Section (2), the commission shall assess an administrative fee of \$350 in addition to the regular permit fee.
- (b) The administrative fee in Section (3)(a) shall be used to offset the costs of convening the special meeting including, but not limited to:
- (i) department costs associated with scheduling, arranging, and providing notice of the special meeting;
- (ii) department costs associated with any emergency or electronic meeting held pursuant to R81-1-19 and -20;
- (iii) payment of per diem and expenses to commissioners;
  - (iv) any other costs incurred.
- (c) The administrative fee in Section (3)(a) shall be paid prior to the convening of the special commission meeting.
- (d) The administrative fee in Section (3)(a) is a nonrefundable fee.

# R81-1-29. Disclosure of Conflicts of Interest.

- (1) Authority. This rule is pursuant to 32A-12-306 that prohibits a commissioner from having a conflict of interest in the performance of the commissioner's duties, and 67-16-9 that prohibits a public officer from having personal investments in any business entity which will create a substantial conflict between the public officer's private interests and public duties.
- (2) Purpose. This rule provides procedures for a commissioner to disclose an existing or potential conflict of interest to ensure that the decisions of the commission are based on a fair process.
  - (3) Application of Rule.
- (a) A commissioner shall disclose during a meeting of the commission any substantial existing or potential conflict of interest including the existence and nature of a professional, financial, business, or personal interest with an applicant for a license or permit or with a licensee or permittee that may impact the commission member's ability to fairly and impartially vote on a particular issue involving that applicant, licensee or permittee.
- A commission member who believes he has a substantial existing or potential conflict of interest that will impact the commissioner's ability to fairly and impartially vote on a particular issue shall recuse himself from voting on that issue.
- (c) If a commission member discloses a substantial existing or potential conflict of interest and does not recuse himself from voting on the particular issue, the commission may, by majority vote, disqualify the commission member from

participating and voting on the particular issue if the commission believes the conflict of interest is substantial and will impact the commission member's ability to fairly and impartially vote on the issue. The affected commission member may not participate in this vote.

(d) Any declaration of a conflict of interest must be recorded in the minutes of the meeting.

- R81-1-30. Factors for Granting Licenses.
  (1) Definition. For purposes of this rule, "license" includes a license, permit, certificate of approval, and package agency.
- (2) Authority. This rule is pursuant to 32A-1-107(1)(c) which gives the commission the authority to set policy by written rules that establish criteria and procedures for granting a license. It is also based on those statutes throughout the Alcoholic Beverage Control Act such as 32A-4-104(2)(e) that give the commission the authority to consider non-statutory factors or circumstances the commission considers necessary in granting a license.
- (3) Purpose. This rule provides a list of non-statutory factors the commission considers in granting a license.
- (4) Application of Rule. In addition to any statutory factor for granting a license, the commission also may consider the following non-statutory factors:
  - (a) availability of licenses under the quota;
- (b) length of time the applicant has been awaiting a license;
  - (c) opening date;
  - (d) whether a seasonal business;
- (e) whether the location has been previously licensed or is a new location;
- (f) whether the application involves a change of ownership of an existing location;
- (g) whether the applicant holds other alcohol licenses at this or other locations;
- (h) whether the applicant has a violation history or a pending violation;
- (i) projected alcohol sales -- extent to which the alcohol license will be utilized;
  - (j) nature of entertainment; and
- (k) public input in support or opposition to granting the license.

**KEY:** alcoholic beverages 32A-1-106(9) February 24, 2011 Notice of Continuation August 31, 2006 32A-1-107 32A-1-119(5)(c) 32A-1-702 32-1-703 32A-1-704 32A-1-807 32A-3-103(1)(a) 32A-4-103(1)(a) 32A-4-106(1)(a) 32A-4-203(1)(a) 32A-4-304(1)(a) 32A-4-307(1)(a) 32A-4-401(1)(a) 32A-5-103(1)(a) 32A-6-103(2)(a) 32A-7-103(2)(a) 32A-7-106(5) 32A-8-103(1)(a) 32A-8-503(1)(a) 32A-9-103(1)(a)

32A-10-203(1)(a) 32A-10-206(14)

32A-10-303(1)(a)

32A-10-306(5) 32A-11-103(1)(a) 32A-12-212(1)(b) and ©

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R81. Alcoholic Beverage Control, Administration. R81-3. Package Agencies. R81-3-1. Definition.

Package agencies are retail liquor outlets operated by private persons under contract with the department for the purpose of selling packaged liquor from facilities other than state liquor stores for off premise consumption. Package agencies are classified into five types:

Type 1 - A package agency under contract with the department which is operated in conjunction with a resort environment (e.g., hotel, ski lodge, summer recreation area).

Type 2 - A package agency under contract with the department which is in conjunction with another business where the primary source of income to the operator is not from the sale of liquor.

Type 3 - A package agency under contract with the department which is not in conjunction with another business, but is in existence for the sole purpose of selling liquor.

Type 4 - A package agency under contract with the department which is located within a facility approved by the commission for the purpose of selling and delivering liquor to tenants or occupants of specific rooms which have been leased, rented, or licensed within the same facility. A type 4 package agency shall not be open to the general public.

Type 5 - A package agency under contract with the department which is located within a winery, distillery, or brewery that has been granted a manufacturing license by the commission.

The commission may grant type 4 package agency privileges to a type 1 package agency.

### R81-3-2. Change of Location.

Any change of package agency location must be requested in writing and approved in advance by the commission.

## R81-3-3. Bonds.

No part of any surety bond required in Section 32A-3-105, may be withdrawn during the time the package agency contract is in effect. If the package agent fails to maintain a valid surety bond, the package agency contract shall be immediately suspended until a valid bond is obtained. Failure to obtain a bond within 30 days of notification by the department of the delinquency shall result in an automatic rescission of the package agency contract.

# R81-3-4. Change of Package Agent.

Pursuant to Section 32A-3-106(17), any change of the package agent designated in the department's package agency agreement is a violation of these rules and shall result in the immediate termination of the package agency contract.

## R81-3-5. Special Orders of Liquor by Public.

- (1) Purpose. A special order product is any product not listed on the department=s product/price list. This rule outlines the procedures for accepting, processing, ordering and disbursing special orders.
  - (2) Application of Rule.
- (a) Only type 2 and 3 package agencies may process special order requests.
- (b) Any individual may place a special order at any type 2 or 3 package agency. Special orders may be placed by groups of individuals, organizations, or retail licensees either at a type 2 or 3 package agency or with the purchasing division of the department. A special order shall be processed as follows:
- (i) A special order form must be filled out and signed by the customer for each special order product purchased. The package agency shall forward the form to the department's purchasing division.
  - (ii) Special orders may be ordered only by the case, not by

the bottle. There is no handling fee on special orders.

- (iii) Customers should be advised to allow at least two months between processing and delivery of a special order.
- (iv) Special orders for beer will be subject to availability and according to the distributor's shipping criteria.
- (v) If a group, organization, or retail licensee places a special order, they may designate a particular package agency or state store to which they want the special order items to be sent. They shall include the name and telephone number of the individual who will pick up and pay for the special order product at that location.
- (vi) A special order must include the product name and distributor or shipper.
- (vii) The department=s special order buyer shall obtain a retail bottle price and call the customer and/or package agent for clearance to proceed with the order.
- (viii) When the special order arrives, the package agency or state store to which the special order has been sent shall immediately notify the customer, and the customer shall pick up the order as soon as possible after notification. The customer shall pay for and pick up the entire special order. The package agency or state store is not allowed to warehouse special ordered products. All merchandise must be cleared from the system before a reorder on that special order item is allowed.
- (ix) Special orders may only be placed by customers. Package agencies may not place a special order unrelated to a particular customer as a means to sell unlisted products to the general public.
- (x) Special orders of beer, wine or spirits with lower prices than quoted to the department on products handled by or similar to products handled by the department will be allowed only on two conditions:
- (A) the department has the opportunity to purchase the same product at the same price; or
- (B) the individual, group of individuals, organization, or retail licensee name is part of the design of the front label found on the product.

### R81-3-6. Liquor Returns, Refunds and Exchanges.

- (1) Purpose. This rule establishes guidelines for accepting liquor returns, refunds and exchanges.
  - (2) Application of Rule.
- (a) Unsaleable Product. Unsaleable product includes product that is spoiled, leaking, contains foreign matter, or is otherwise defective. The department will accept for refund or exchange, liquor merchandise that is unsaleable subject to the following conditions and restrictions:
- (i) Returns of unsaleable merchandise are subject to approval by the package agent to verify that the product is indeed defective.
- (ii) The product must be returned within a reasonable time of the date of purchase. Discontinued products may not be returned. Vintages of wine that are not currently being retailed by the department may not be returned.
- (iii) All returned product must have the state stamp attached to each bottle.
- (iv) No refunds shall be given for wines returned due to spoilage such as corkiness, oxidation, and secondary fermentation, or due to the customer's unfamiliarity with the characteristics of the product. Such wines may only be exchanged for another bottle of the same product. Wine will not be accepted for refund or exchange if the return is a result of improper extraction of the cork.
- (v) Unsaleable product shall be held at the package agency and accounted for in the same manner as breakage.
- (b) Saleable Product. Package agents are authorized to accept saleable returned merchandise from licensees, single event permit holders, convention groups, and individual customers, subject to the following conditions and restrictions:

- (i) Returns of saleable merchandise are subject to approval by the package agent. The customer may receive a refund or exchange of product for the return. Large returns will be accepted from licensees, single event permittees, convention groups and other organizations only if prior arrangements have been made with the package agent.
- (ii) Returns should be made within a reasonable amount of time from the date of purchase, and all returned merchandise must be in good condition with a state stamp attached to every bottle. Returns of \$50.00 or more shall not be accepted without a receipt. Therefore, it is necessary for cashiers to print a receipt for all purchases of \$50.00 or more. Signs should be posted at each cash register informing customers of this requirement. Merchandise shall be refunded at the price paid by the customer, or the current price, whichever is lower.
- (iii) Wine and beer, due to their perishable nature and susceptibility to temperature changes, should be accepted back with caution. These products can only be returned if the package agent has personal knowledge of how they have been handled and stored.
- (iv) If the total amount of the return is more than \$500 the package agent shall fill out a "Returned Merchandise Acknowledgment Receipt" (LQ-45), and submit a copy to the office. A refund check will be processed at the office and mailed to the customer. Customers need to be informed that it generally takes three to six weeks to process payment.
- (v) If the total value of the returned merchandise is more than \$1,000, a 10% restocking fee shall be charged on the total amount.
- (c) Unreturnable Products. The following items may not be returned:
- (i) All limited item wines wines that are available in very limited quantities.
- (ii) Any products that have been chilled, over-heated, or label-damaged.
- (iii) Outdated (not listed on the department's product/price list) and discontinued products.
  - (iv) Merchandise purchased by catering services.
- (v) Unsaleable product shall be held at the package agency and accounted for in the same manner as breakage.
- (d) A cash register return receipt shall be completed for each product return. The following information must be on the receipt: the customer's name, address, telephone number, driver's license number, and signature. The cashier must attach the receipt to the cash register closing report.

# R81-3-7. Warning Sign.

All package agencies shall display in a prominent place a "warning sign" as defined in R81-1-2.

### R81-3-8. Identification Guidelines to Purchase Liquor.

- All package agencies shall accept only four forms of identification to establish proof of age for the purchase of liquor by customers:
- (1) A current valid driver's license that includes date of birth and has a picture affixed and is issued in this state under Title 53, Chapter 3, Uniform Driver License Act or in accordance with the laws of another state;
- (2) A current valid identification card that includes date of birth and has a picture affixed issued by this state under Title 53, Chapter 3, Part 8, Identification Card Act, or issued by another state that is substantially similar to this state's identification card;
- (3) A current valid military identification card that includes date of birth and has a picture affixed; or
  - (4) A current valid passport.
- If a person's age is still in question after presenting proof of age, the package agency may require the person to also sign a "statement of age" form as provided in 32A-1-303. The form

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shall be filed alphabetically by the close of business day, and shall be maintained on file for a period of three years.

### R81-3-9. Promotion and Listing of Products.

- (1) An operator or employee of a Type 1, 2, or 3 package agency, as defined in R81-3-1, may not promote a particular brand or type of liquor product while on duty at the package agency. An operator or employee may inform a customer as to the characteristics of a particular brand or type of liquor, provided the information is linked to a comparison with other brands or types.
- (2) A package agency may not advertise alcoholic beverages on billboards except:
- (a) a Type 1 package agency, as defined in R81-3-1, may provide informational signs on the premises of the hotel or resort directing persons to the location of the hotel's or resort's Type 1 package agency;
- (b) a Type 2 package agency, as defined in R81-3-1, may provide informational signs on the premises of its business directing persons to the location of the Type 2 package agency within the business; and
- (c) a Type 5 package agency, as defined in R81-3-1, may advertise the location of the winery, distillery, or brewery and the Type 5 package agency, and may advertise the alcoholic beverage products produced by the winery, distillery, or brewery and sold at the Type 5 package agency under the guidelines of R81-1-17 for advertising alcoholic beverages.
- (3) A package agency may not display price lists in windows or showcases visible to passersby except:
- (a) a Type 1 package agency, as defined in R81-3-1, may provide a price list in each guest room of the hotel or resort containing the code, number, brand, size and price of each item it carries for sale at the Type 1 package agency;
- (b) a Type 4 package agency, as defined in R81-3-1, may provide a price list of the code number, brand, size, and price of each item it carries for sale to the tenants or occupants of the specific leased, rented, or licensed rooms within the facility; and
- (c) a Type 5 package agency, as defined in R81-3-1, may provide a price list on the premises of the winery, distillery, or brewery, authorized tasting room, and at the entrance of the Type 5 package agency of the code, number, brand, size, and price of each liquor item it carries for sale at the Type 5 package agency.

# **R81-3-10.** Non-Consignment Inventory.

Type 1, 4 and 5 package agencies shall be on a nonconsignment inventory status where the agency owns the inventory.

### R81-3-11. Application.

An application for a package agency shall be included in the agenda of the monthly commission meeting for consideration for issuance of a package agency contract when the requirements of Sections 32A-3-102, -103, and -105 have been met, a completed application has been received by the department, and when the package agency premises have been inspected by the department. No application fee is required for type 2 and 3 package agency applicants.

### R81-3-12. Evaluation Guidelines of Package Agencies.

Type 2 and 3 package agencies shall:

- (1) serve a population of at least 6,000 people comprised of both permanent residents and tourists;
- (2) not be established or maintained within a one mile radius of another type 2 or 3 package agency unless it can be clearly demonstrated that it is in the best interest of the state to establish and maintain the outlet at that location; and
- (3) maintain a gross profit to the state of \$12,000 annually to assure adequate service to the public.

### R81-3-13. Operational Restrictions.

(1) Hours of Operation.

- (a) Type 1, 2, and 5 package agencies may operate from 10:00 a.m. until 12:00 midnight, Monday through Saturday. However, the actual operating hours may be less in the discretion of the package agent with the approval of the department. Type 2 agencies shall be open for business at least seven hours a day, five days a week, except where closure is otherwise required by law. Type 5 package agencies may, in the discretion of the package agent, be open as early as 8:00 a.m. for sales to licensees with the approval of the department.
- (b) Type 3 package agencies may operate from 10:00 a.m. until 10:00 p.m., Monday through Saturday, but may remain closed on Mondays in the discretion of the package agent. However, the actual operating hours may be less in the discretion of the package agent with the approval of the department, provided the agency operates at least seven hours a day
- (c) Type 4 package agencies may operate from 10:00 a.m. until 1:00 a.m., Monday through Friday, and 10:00 a.m. until 12:00 midnight on Saturday. However, the actual operating hours may be less in the discretion of the package agent with the approval of the department. A Type 4 package agency in a resort that is licensed under 32A-4a, may operate 24 hours a day, Monday through Sunday to provide room service to guests of the resort.
- (d) Any change in the hours of operation of any package agency requires prior department approval, and shall be submitted in writing by the package agent to the department.
- (e)(i) A package agency shall not operate on a Sunday or legal holiday except to the extent authorized by 32A-3-106(9) which allows the following to operate on a Sunday or legal holiday:
- (A) a package agency located in certain licensed wineries;
   and
- (B) a package agency held by a resort that is licensed under 32A-4a that does not sell liquor in a manner similar to a state store which is limited to a Type 4 package agency.
- (ii) If a legal holiday falls on a Sunday, the following Monday will be observed as the holiday by a Type 2 and 3 package agency.
- (2) Size of Outlet. The retail selling space devoted to liquor sales in a type 2 or 3 package agency must be at least one hundred square feet.
- (3) Inventory Size. Type 2 and 3 package agencies must maintain at least fifty code numbers of inventory at a retail value of at least five thousand dollars and must maintain a representative inventory by brand, code, and size.
- (4) Access to General Public. Type 1, 2, and 3 package agencies must be easily accessible to the general consuming public.
- (5) Purchase of Inventory. All new package agencies, at the discretion of the department, will purchase and maintain their inventory of liquor.

# R81-3-14. Type 5 Package Agencies.

- (1) Purpose. A type 5 package agency is for the limited purpose of allowing a winery, distillery, or brewery to sell at its manufacturing location the packaged liquor product it actually produces to the general public for off-premise consumption. This rule establishes guidelines and procedures for type 5 package agencies.
  - (2) Application of Rule.
- (a) The package agency must be located on the winery, distillery, or brewery premises at a location approved by the commission.
- (b) The package agency may only sell products produced at the winery, distillery, or brewery, and may not carry the products of other alcoholic beverage manufacturers.

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- (c) The product produced by the winery, distillery, or brewery and sold in the type 5 package agency need not be shipped from the winery, distillery, or brewery to the department warehouse and then back to the package agency. The bottles for sale may be moved directly from the manufacturer's storage area to the package agency provided that proper record-keeping is maintained on forms provided by the department. Records required by the department shall be kept current and available to the department for auditing purposes. Records must be maintained for at least three years. package agency shall submit to the department a completed monthly sales report form which specifies the variety and number of bottles sold from the package agency. This report must be submitted to the department within the first five working days of the month. A club or restaurant purchases form must be filled out for every licensee purchase.
- (d) Direct deliveries to licensees are prohibited. Products must be purchased and picked up by the licensees or their designated agents at the Type 5 package agency.
- (e) The type 5 package agency shall follow the same laws, rules, policies, and procedures applicable to other package agencies as to the retail price of products.
- (f) The days and hours of sale of the type 5 package agency shall be in accordance with 32A-3-106(10).

### R81-3-15. Refusal of Service.

An employee of the package agency may refuse to sell liquor to any person whom the employee has reason to believe is purchasing or attempting to purchase liquor in violation of the Utah Alcoholic Beverage Control laws. The employee may also detain the person and hold the person's form of identification in a reasonable manner and for a reasonable length of time for the purpose of informing a peace officer of a suspected violation.

# R81-3-16. Minors on Premises.

No person under the age of 21 years may enter a package agency unless accompanied by a parent, legal guardian, or spouse that is 21 years of age or older. Signs notifying the public of this rule shall be posted in a prominent place on the doors or windows of the package agency.

# R81-3-17. Consignment Inventory Package Agencies.

- (1) Purpose. At the discretion of the department, liquor may be provided by the department to a Type 2 and Type 3 package agency for sale on consignment pursuant to 32A-3-106(2)(b). This rule provides the procedures for such consignment sales.
  - (2) Application of the Rule.
  - (a) Consignment Inventory.
- (i) The initial amount of consignment inventory furnished to the package agency shall be established by the department's regional manager assigned to the package agency.
- (ii) The consignment inventory amount shall be posted to the department's accounting system as "Consignment Inventory Account."
- (iii) The consignment inventory amount shall be stated in the department's contract with the package agency.
- (iv) Any adjustment to the consignment inventory amount shall be done through the use of a transfer, authorization, or payment of money. A copy of the transfer, adjusting authorization, or evidence of payment shall be included in the package agency's file.
- (v) The consignment inventory amount may be adjusted from time to time based on the package agency's monthly average sales. Any adjustment shall be made by a properly executed amendment to the department's contract with the package agency.
  - (b) Payments.
  - (i) After receipt of a shipment of merchandise, the package

agent shall submit a check to the department within 30 days of the authorization/transfer date.

- (ii) The check shall be annotated with the authorization, transfer and credit memo numbers to which it applies as follows: Authorization(s) + or transfers credit memos = check.
- (iii) All delivery discrepancies shall be resolved immediately by contacting the department's warehouse shipping manager. Payment shall be made on all authorizations/transfers by their due date whether or not any discrepancies have been resolved.
- (iv) Any returned checks to the department from a package agent is grounds to require the package agent to provide a certified check to pay for future shipments.
- (v) If a check for an authorization is not received by the department within 30 days of its due date, the department may assess the legal rate of interest on the amount owed, or may terminate the contract with the package agent and close the package agency.
  - (c) Transfers.
- (i) Transfers (+ or -) shall be adjusted to the package agency's next payment due the department.
- (ii) Transfer in will add to the amount owed to the department on the next check due to the department.
- (iii) Transfer out will subtract from the amount owed to the department on the next check due to the department.
  - (d) Audits.
- (i) Any package agency that is on a consignment contract shall keep a daily log of sales.
- (ii) The regional manager shall audit the package agency at least once every six months.
- (iii) The package agency is subject to a department audit at any time.

# R81-3-18. Type 4 Package Agency Room Service - Mini-Bottle/187 ml Wine Sales.

- (1) Purpose. Pursuant to 32A-1-116, the department may not purchase or stock alcoholic beverages in containers smaller than 200 milliliters. except as otherwise allowed by the commission. The commission hereby allows the limited use of 50 milliliter "mini-bottles" of distilled spirits and 187 milliliter bottles of wine for room service sales by Type 4 package agencies located in hotels and resorts. The following conditions are imposed to ensure that these smaller bottle sales are limited to patrons of sleeping rooms, and are not offered to the general public.
  - (2) Application of Rule.
- (a) The department will not maintain a regular inventory of distilled spirits and wine in the smaller bottle sizes, but will accept special orders for these products from a Type 4 package agency. Special orders may be placed with the department's purchasing division, any state store, or any Type 2 or 3 package agency.
- (b) The Type 4 package agency must order in full case lots, and all sales are final.
- (c) If the hotel/resort has a Type 1 package agency with Type 4 privileges, the smaller bottle sized products must be stored in a secure area separate from the Type 1 agency inventory.
- (d) Sale and use of alcohol in the smaller bottle sizes is restricted to providing room service to guests in sleeping rooms in the hotel/resort, and may not be used for other purposes, or be sold to the general public.
- (e) Failure of the Type 4 package agency to strictly adhere to the provisions of this rule is grounds for the department to terminate its contract with the Type 4 package agency.

### R81-3-19. Credit Cards.

(1) Purpose. This rule explains the procedures to be

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followed by consignment package agents in accepting credit cards for the purchase of alcoholic beverages.

(2) Application of Rule.

- (a) Licensee purchases may not be paid by credit card. The department will accept only checks and cash from
- (b) Refunds, or exchanges of products of unequal value, will be handled by crediting the customer's credit card account. The cash register must be balanced by doing a return at the
- (c) The cashier shall examine the security features of the card such as signatures, account numbers, expiration date, hologram, etc., before accepting any card.
- (d) No sale may be made without the credit card. Merely having the credit card number available is not acceptable.
  - (e) All credit cards must be signed by the card holder.
- (f) Customers may not use another person's credit card, including their spouse's card.
- (g) Credit card receipts contain confidential information that needs to be safeguarded. Cashiers should not throw them in the trash. Consignment package agents and their employees should consult their regional manager concerning proper storage and disposal of such receipts.
- (h) If for any reason the credit card cannot be scanned, the credit card number should be hand keyed into the credit card machine keyboard. An imprinted copy of the credit card must then be made. The imprinted copy must be signed by the card holder.

**KEY:** alcoholic beverages February 24, 2011 32A-1-107 Notice of Continuation September 6, 2002A-3-106(9)(c)(ii) R152. Commerce, Consumer Protection. R152-11. Utah Consumer Sales Practices Act. R152-11-1. Purposes, Rules of Construction.

- A. These substantive rules are adopted by the Director of the Division of Consumer Protection pursuant to Section 8 of Chapter 188 of the Laws of Utah, 1973 (Utah Consumer Sales Practices Act, Utah Code Annotated Section 13-11-1 et seq., as amended). Without limiting the scope of any section of the Utah Consumer Sales Practices Act or any other rule, these rules are intended to promote their purposes and policies. The purpose and policies of these rules are to:
- (1) define with reasonable specificity acts and practices which violate Section 4 of the Utah Consumer Sales Practices
- (2) protect consumers from suppliers who engage in referral sellings, commit deceptive acts or practices, or commit unconscionable acts or practices.
- (3) encourage the development of fair consumer sales practices.
- supplement and compliment any other rules promulgated by the State of Utah or any agency or subdivision thereof or any other governmental entity.
  - B. Definitions.
- (1) "Advertisement" means any written, visual, or oral communication made to a consumer by means of newspaper, magazine, circular, billboard, direct mailing, sign, radio, television or otherwise, which identifies or represents the terms of any item of goods, service, franchise, distributorship or intangible which may be transferred in a consumer transaction.
- (2) "Consumer Commodity" means any subject of a consumer transaction.
- (3) "Express Authorization" means the agreement of the consumer expressed in a form that is evidenced by a written agreement signed by the consumer or by any electronically transferred authorization from the consumer that is stored, recorded, or retained by the supplier, such as a facsimile transmission, e-mail, telephonic, or other electronic means.
- (4) "Fixture" or "Fixtures" means goods or products that are not readily removable from a permanent structure or land itself such as shingling, siding and or windows or other like improvements and which, when they thus become so related to particular real estate that an interest in them arises under real estate law.
- (5) "Goods" mean all things which are movable at time of identification to the contract for sale other than the money in which the price is to be paid and things in action.

  (6) "Service" means performance of labor or any act for
- the benefit of another.
- (7) "Offer" means any attempt to effect, an offer to enter into a consumer transaction.
- (8) "Product" means any goods, services, consumer commodity, or other property, both tangible and intangible (except securities and insurance) which is the subject or object of a consumer transaction.
- (9) All other terms used in these regulations shall carry the same meaning and definition as in the Utah Consumer Sales Practices Act unless otherwise specified, consistent with that

### R152-11-2. Exclusions and Limitations in Advertisement.

A. It is a deceptive act or practice for a supplier in connection with a consumer transaction, in the sale or offering for sale of a consumer commodity to make any offer in written or printed advertising or promotional literature without stating clearly and conspicuously in close proximity to the words stating the offer of any material exclusions, reservations, limitations, modifications, or conditions. The following are examples of the types of material exclusions, reservations, limitations, modifications, or conditions of offers which must be clearly stated:

- (1) An advertisement for any consumer commodity not disclosing the amount of any additional charge for any of the features displayed or listed in the advertisement would be deceptive.
- (2) An advertisement for an article of clothing must state that there is an additional charge for sizes above or below a certain size if such is the case.
- (3) An advertisement which offers floor covering with an additional charge for room sizes above or below a certain size must disclose the nature and amount of additional charge.
- (4) An advertisement for a consumer commodity sold from more than one outlet under the direct control of the supplier causing the advertisement to be made must state:
- (a) Which outlets within the area served by the publication in which the advertisement appears either have or do not have certain features mentioned in the advertisement;
- (b) Which outlets within the area served by the publication in which the advertisement appears charge rates higher than the rate mentioned in advertisement. For example:

TABLE

"Rug Shampooer - \$15.00 a day at West 3rd Street South Office all other locations are more."

- (c) An advertisement for a consumer commodity sold from outlets not under the direct control of the supplier causing the advertisement to be made does not violate Section 2a(4)(a) or 2a(4)(b) of this rule if it states that the consumer commodity is available only at participating independent dealers.
- (5) An advertisement for any consumer commodity requiring installation must reflect the exact price of the commodity and if the price includes installation or if installation is additional.
- (6) If the advertised price is available only during certain hours of the day or certain days of the week that fact must be stated along with the hours and days the price is available.
- (7) If the advertisement involves or pictures more than one consumer commodity (for example: a sofa, cocktail table and two commodes) and the advertised price applies only if the complete set is purchased, that fact must be stated.
- (8) If there is a minimum amount (or maximum amount) that must be purchased for the advertised price to apply, that fact must be stated.
- (9) If an advertisement specifies a price for a consumer commodity which includes a trade-in, that fact must be stated. For example: a 6 volt battery for \$50.00 plus your old battery.
- (10) If there are "additional" items that must be purchased for the advertised price to apply that fact must be so stated.
- (11) These examples are intended to be illustrative only and do not limit the scope of any section of the Utah Consumer Sales Practices Act or of this or any other rule or regulation.
- B. Offers made orally, such as through radio or television advertising, must include a conspicuously clear and oral statement of any material exclusions, reservations, modifications, or conditions.
- C. If an error is made in advertising, either by pricing, wording, picture, or description, it shall be the responsibility of the supplier to retract or correct the error. A retraction is necessary when it cannot be shown that the error was due to the fault of the advertising medium. If it can be documented that the responsibility rests with the advertising medium, a retraction by the supplier is not necessary but the supplier may post a correction in close proximity to the merchandise which was advertised incorrectly.

### R152-11-3. Bait Advertising/Unavailability of Goods.

A. Definitions: For the purposes of this rule, the following

definitions shall apply:

- (1) "Raincheck" means a written document evidencing a consumer's entitlement to purchase advertised items at an advertised price within the time limits set forth in paragraph d. of this rule.
- (2) "Salesperson" means the supplier or his agent or employee who interacts personally or directly with a consumer in negotiating or effecting a consumer transaction.
- B. It shall be a deceptive act or practice in connection with a consumer transaction for a supplier to offer to sell consumer commodities when the offer is not a bona fide effort to sell the advertised consumer commodities. An offer is not bona fide if:
- (1) A supplier uses a statement or illustration in any advertisement which would create in the mind of a reasonable consumer a false impression of the grade, quality, quantity, make, value, model, year, size, color, usability, or origin of the consumer commodities offered or which otherwise misrepresents the consumer commodities in such a manner that, on subsequent disclosure or discovery of the true facts, the consumer is diverted from the advertised consumer commodities to other consumer commodities. An offer is not bona fide, even though the true facts are made known to the consumer before he views the advertised consumer commodities, if the first contact or interview is secured by deception.
- (2) A supplier discourages the purchase of the advertised consumer commodities in order to sell other consumer commodities. This does not however, prohibit the good faith recommendation concerning a different consumer commodity as it relates to a consumer's particular or unique needs or problems concerning the consumer commodity. The following are examples of acts or practices which raise a presumption that an offer to sell consumer commodities is not bona fide:
- (a) Refusal to show, demonstrate, or sell the consumer commodities advertised in accordance with the terms of the advertisement:
- (b) Disparagement by the supplier either by acts or words of the advertised consumer commodities or of the guarantee, credit terms, availability of service, repairs, or parts, or any other respects of the consumer commodities;
- (c) The failure of a supplier to have available at all outlets under its direct control, or listed in the advertisement, a sufficient quantity of the advertised consumer commodities at the advertised price to meet reasonably anticipated demands, unless the advertisement clearly and adequately disclosed that there is a limited quantity of advertised consumer commodities available and/or that the consumer commodities are available only at the designated outlets;
- (d) The failure to give rainchecks to consumers where the advertisement does not disclose that there is a limited quantity or availability of consumer commodities. Suppliers who clearly and consistently post a raincheck policy for public review shall be exempt from this section;
- (e) The showing or demonstrating of defective, unusable, or impractical consumer commodities when such defective, unusable, or impractical nature is not fairly and adequately disclosed in the advertisement;
- (f) The use of a sales plan or method of compensation for salesperson designed to prevent or discourage them from selling the advertised consumer commodity. This does not, however, prohibit the usual and reasonable use of commissions as a means of compensation;
- (g) The demonstration of an advertised consumer commodity in such a manner that makes the commodity appear inferior.
- (3) A supplier, in the event of a sale to the consumer of the offered consumer commodities, attempts to persuade a consumer to repudiate the purchase of the offered commodities and purchase other consumer commodities in their stead, by any

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means, including but not limited to the following:

- (a) Accepting a consideration for the offered consumer commodities and then switching the consumer to other commodities:
- (b) Delivering offered consumer commodities which are unusable or impractical for the purposes represented or materially different from the offered consumer commodities. The purchase on the part of some consumers of the offered consumer commodities is not in itself prima facie evidence that the offer is bona fide.
- (4) A supplier represents in any advertisement, which would create in the mind of the consumer, a false impression that the offer of goods has been occasioned by a financial or natural catastrophe when such is not true.
- (5) A supplier misrepresents the former price, savings, quality or ownership of any goods sold.

## R152-11-4. Use of the Word "Free" etc.

- A. It shall be a deceptive act or practice in connection with a consumer transaction for a supplier to use the word "free" or other words of similar import or meaning, except when such representation is, in fact, the case and the cost of the "free" consumer commodity is not passed on to the consumer by raising the regular price of the consumer commodity that must be purchased in connection with the "free" offer.
- (1) The meaning of "free".(a) An offer of "free" consumer commodities is based upon a regular price for the merchandise or services which must be purchased by consumers in order to avail themselves of that which is represented to be "free." Such consumer commodities are not free if the supplier will directly and immediately recover, in whole or in part, the costs of the free consumer commodities by marking up the price of the other consumer commodities which must be purchased, by the substitution of inferior consumer commodities, or otherwise.
- (b) For the purpose of this rule, all references to the word "free" shall include within the term all other words of similar import and meaning. Representative of the word or words to which this rule is applicable would be the following: "free"; "buy one, get one free"; "two for one sale"; "50% off the purchase of two"; "gift"; "given without charge"; "bonus" or other words and terms which tend to convey to the consuming public the impression that an item of a consumer commodity is "free".
  - (2) The meaning of "regular price".
- (a) The term "regular price" means the price in the same quantity, quality, and with the same service, at which the seller or advertiser of the consumer commodity has openly and actively sold the consumer commodity in the geographic market or trade area in which he is making a "free" or similar offer in the most recent and regular course of business for a reasonably substantial period of time. For consumer products or services which fluctuate in price, the "regular price" shall be the lowest price at which any substantial sales were made during the aforementioned period of time.
- (b) Negotiated sales. If a consumer commodity usually is sold at a price arrived at through bargaining, rather than at a regular price, it is improper to represent that another consumer commodity is being offered "free" with the sale, unless the supplier is able to establish a mean, average price immediately prior to the free offer. The same representation is also improper where there may be a regular price, but where other material factors such as quantity, quality, or size are arrived at through
  - (3) Frequency of offers.
- (a) In order to establish a regular price over a reasonably substantial period of time, a single kind of consumer commodity should not be advertised with a "free" offer in a trade area for more than six months in any twelve-month period. At least 30

days should elapse before another such offer is promoted in the same trade area. No more than three such offers should be made in the same area in any twelve-month period.

- B. Disclosure of Conditions. A "free" or similar offer is deceptive unless all the terms, conditions, and obligations upon which receipt and retention of the "free" item are contingent are set forth clearly and conspicuously at the outset of the offer so as to leave no reasonable probability that the terms of the offer might be misunderstood.
- C. Combination Offer. This rule does not preclude the use of nondeceptive, "combination" offers in which two or more items of consumer commodities such as, but not limited to, toothpaste and a toothbrush, or soap and deodorant, or clothing and alterations are offered for sale as a single unit at a single state price, and, in which no representation is made that the price is being paid for one item and the other is "free." Similarly, suppliers are not precluded from settling a price for an item of consumer commodities which also includes furnishing the consumer with a second, distinct item of consumer commodities at one inclusive price if no presentation is made that the latter is free.
- D. Introductory Offers. No "free" offers should be made in connection with the introduction of a new consumer commodity offered for sale at a specified price unless the offerer expects in good faith to discontinue the offer after a limited time and to commence selling the consumer commodity promoted separately, at the same price at which it was promoted with a "free" offer.

### R152-11-5. Repairs and Services.

A. It shall be a deceptive act or practice in connection with a consumer transaction involving repairs, inspections, or other similar services for a supplier to:

- (1) Fail to obtain the consumer's express authorization for repairs, inspections, or other services. The authorization shall be obtained only after the supplier has clearly explained to the consumer the anticipated repairs, inspection or other services to be performed, the estimated charges for those repairs, inspections or other services, and the reasonably expected completion date of such repairs, inspection or other services to be performed, including any charge for re-assembly of any parts disassembled in regards to the providing of such estimate. For repairs, inspections or other services that exceed a value of \$50, a transcript or copy of the consumer's express authorization shall be provided to the consumer on or before the time that the consumer receives the initial billing or invoice for supplier's performance. This rule is in addition to the requirements of any other statute or rule:
- (2) Fail to obtain the consumer's express authorization for additional, unforeseen, but necessary, repairs, inspections, or other services when those repairs, inspections, or other services amount to ten percent (10%) or more (excluding tax) of the original estimate. A transcript or copy of the consumer's express authorization shall be provided to the consumer on or before the time that the consumer receives the initial billing or invoice for supplier's performance. This rule is in addition to the requirements of any other statute or rule;
- (3) Fail to re-assemble any parts disassembled for inspection unless the consumer is so advised, prior to acceptance for inspection by supplier that there will be a charge for re-assembly of the parts or that it is not possible to reassemble such parts;
- (4) Charge for repairs, inspections, or other services which have not been authorized by the consumer;
- (5) In the case of an in-home service call where the consumer had initially contacted the supplier, to fail to disclose before the supplier's repairman goes to the consumer's residence that a service or diagnostic charge will be imposed, even though no repairs may be effected;

- (6) Represent that repairs, inspections, or other services are necessary when such is not the fact;
- (7) Represent that repairs, inspections, or other services must be performed away from the consumer's residence when such is not the fact;
- (8) Represent that repairs, inspections or other services have been made when such is not the fact;
- (9) Represent that the goods being inspected or diagnosed are in a dangerous condition or that the consumer's continued use of them may be harmful to him when such is not the fact;
- (10) Intentionally understate or misstate materially the estimated cost of repairs, inspections, or other services;
- (11) Fail to provide the consumer with an itemized list of repairs, inspections, or other services performed and the reason for such repairs, inspections, or other services, including:
- (a) A list of parts and a statement of whether they are new, used, rebuilt, or after market, and the cost thereof to the consumer; and
- (b) The number of hours of labor charged, apportioned for each part, service or repair, and the name or other reasonable means of identification of the mechanic or repairman performing the service, provided, however, that the requirements of (b) shall be satisfied by the statement of a flat rate price if such repairs are customarily done and billed on a flat rate price basis and such has been previously disclosed to the consumer in writing.
- (12) Fail to give reasonable written notice before repairs, inspections, or other services are provided, that replaced or repaired parts may be inspected or fail to allow the consumer to inspect replaced or repaired parts on request, unless:
- (a) the parts are to be rebuilt or sold by the supplier and such intended reuse is made known to the consumer by written notice on the original estimate; or
- (b) the parts are to be returned to the manufacturer or distributor under a written warranty agreement; or
- (c) the parts are impractical to return to the consumer because of size, weight, or other similar factors; or
- (d) the consumer waives the return of such parts in writing after repairs are completed and a total cost is presented.
- (13) Fail to provide to the consumer a written, itemized receipt for any consumer commodities that are left with, or turned over to, the supplier for repairs, inspections, or other services. Such receipt shall include:
- (a) The exact name and business address of the business entity (or person, if the entity is not a corporation or partnership) which will repair or service the consumer commodities.
- (b) The name and signature of the person who actually takes the consumer commodities into custody.
- (c) The name of any entity to whom such repairs, inspections, or other services are sublet including the address, phone number and a contact person at such entity.
- (d) A description including make and model number or such other features as will reasonably identify the consumer commodities to be repaired or serviced.
- B. It shall be a deceptive act or practice in connection with a consumer transaction involving all other services not covered under Section A for a supplier to:
- (1) Intentionally understate or misstate the estimated cost of the services to be provided;
- (2) Fail to obtain the consumer's express authorization prior to performing services that exceed a value of \$50;
- (3) Fail to obtain the consumer's express authorization for any change orders, cost increases, or other amendments to the parties' contract;
- (4) Fail to give the consumer written documentation containing the terms of any warranty made with respect to labor, services, products, or materials furnished;
- (5) Misrepresent that the supplier has the particular license, bond, insurance, qualifications, or expertise that is

related to the work to be performed;

- (6) Misrepresent that the consumer's present equipment, material, product, home or a part thereof is dangerous or defective, or in need of repair or replacement;
- (7) Fail to timely complete performance under the contract as represented unless the cause for the delay is beyond the supplier's control or the supplier obtains the consumer's express authorization to the supplier's delay;
- (8) Wrongfully refuse to perform any obligation under a contract with the intent to induce the consumer to agree to pay a higher price than originally agreed to in the contract; or
- (9) Misrepresent or mislead the consumer into believing that no obligation will be incurred because of the signing of any document, or that the consumer will be relieved of some or all obligations under a contract by the signing of any document.

### R152-11-6. Prizes.

- A. It shall be a deceptive act or practice in connection with a consumer transaction for a supplier to notify in any way a consumer or prospective consumer that he has (1) won a prize or will receive anything of value, or (2) been selected, or is eligible, to win a prize or receive anything of value, if the receipt of the prize or thing of value is conditioned upon the consumer's listening to or observing a sales promotional effort or entering into a consumer transaction, unless the supplier clearly and explicitly discloses, at the time of notification of the prize, that an attempt will be made to induce the consumer or prospective consumer to undertake a monetary obligation irrespective of whether that obligation constitutes a consumer transaction. If a supplier states or implies a value to the prize or thing of value the true market value of such prize must be accurately stated. A supplier must further state that the prize or thing of value could not benefit the consumer or prospective consumer without the expenditure of the consumer's or prospective consumer's time or transportation expense, or that a salesman will be visiting the consumer's or prospective consumer's residence; if such is the case.
- B. A statement to the effect that the consumer or prospective consumer must observe or listen to a "demonstration" or promotional effort in connection with a consumer transaction does not satisfy the requirements of this rule, unless it is reasonably clear from the information supplied to the consumer that the supplier is in the business of making consumer sales or that the intent is to encourage or induce the consumer to undertake a monetary obligation irrespective of whether that obligation constitutes a consumer transaction.

### R152-11-7. New for Used.

- A. Except as provided in Section 7c and d of this rule, it shall be a deceptive act or practice in connection with a consumer transaction for a supplier to represent, directly or indirectly, that an item of consumer commodity, or that any part of an item of consumer commodity, is new or unused when such is not the fact, or to misrepresent the extent of previous use thereof, or to fail to make clear and conspicuous disclosures, prior to time of offer, to the consumer or prospective consumer that an item of consumer commodity has been used.
- B. For the purpose of this rule, "used" shall include rebuilt, re-manufactured, reconditioned consumer commodity or parts, thereof, or used either as a demonstrator or as a consumer commodity by a previous consumer.
- C. For the purpose of this rule, a returned consumer commodity which has not been used by a previous purchaser, shall be considered new or unused.
- D. The disclosure that an item of consumer commodity has been used or contains used parts as required by Section 7a may be made by use of words such as, but not limited to, "used"; "second hand"; "repaired"; "re-manufactured"; "reconditioned"; "rebuilt"; or "reline"; whichever is applicable

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to the item of consumer commodity involved.

### R152-11-8. Substitution of Consumer Commodities.

- A. It shall be a deceptive act or practice in connection with a consumer transaction for a supplier to furnish similar consumer commodities of equal or greater value when there was no intention to ship, deliver or install the original consumer commodities ordered. The act of a supplier in furnishing similar merchandise of equal or greater value as a good faith substitute does not violate this rule if such substitution is first approved by the consumer.
- B. For the purpose of this rule, consumer commodities may not be considered of "equal or greater value" if they are not substantially similar to the consumer commodity ordered, or are not fit for the purposes intended, or if the supplier normally offers the substituted consumer commodities at a lower price than the "regular price".
- C. It will be assumed that a supplier had no intention to deliver, ship, or install the original ordered or substitute goods if the supplier fails to ship, deliver or install the goods within 30 days of the date of the order, purchase or of the notice of delay and fails to notify the purchaser of any delay or further delay; unless the supplier can show that it has made a good faith effort to ship, deliver or install the goods or to notify the purchaser of any delay or further delay within the prescribed period.

#### R152-11-9. Direct Solicitations.

- A. It shall be a deceptive act or practice in connection with a consumer transaction involving any direct solicitation sale for a supplier to do any of the following:
- (1) Solicit a sale without clearly, affirmatively, and expressly revealing at the time the seller initially contacts the consumer or prospective consumer, and before making any other statements or asking any questions, except for a greeting: the name of the seller, the name or trade name of the company, corporation or partnership the seller represents, and stating in general terms the nature of the consumer commodities the seller wishes to show or demonstrate.
- (2) Represent that the consumer or prospective consumer will receive a discount, rebate, or other benefit for permitting his home or other property, real or personal, to be used as a so-called "model home" or "model property" for demonstration or advertising purposes when such, in fact, is not true;
- (3) Represent that the consumer or prospective consumer has been specially selected to receive a bargain, discount, or other advantage when such, in fact, is not true;
- (4) Represent that the consumer or prospective consumer is a winner of a contest when such, in fact, is not true;
- (5) Represent that the consumer commodities that are being offered for sale cannot be purchased in any place of business, but only through direct solicitation, when such, in fact, is not true;
- (6) Represent that the salesman representative, or agent has authority to negotiate the final terms of a consumer transaction when such, in fact, is not true;
- (7) Sell, lease, or rent consumer goods or services with a purchase price of \$25 or more and fail to furnish the buyer with a fully completed receipt or copy of any contract pertaining to such sale at the time of its execution which is in the same language (e.g. Spanish) as that principally used in the oral sales presentation and which shows the date of the transaction and the name and address of the seller.
- (8) Except as otherwise provided in the "Home Solicitations Sales Act", Section 70C-5-102(5) and or the "Telephone Fraud Prevention Act", Section 13-26-5, to fail to provide a notice of the buyer's right to cancel within three (3) business days at the time of purchase if the total of the sale exceeds \$25, unless the supplier's cancellation policy is communicated to the buyer and the policy offers greater rights

- to the buyer than three days, which notice shall be in conspicuous statement written in dark bold at least 12 point type on the front page of the purchase documentation, and shall read as follows: "You, the Buyer, May Cancel This Transaction At Any Time Prior to Midnight of the Third Business Day (or Time Period Reflecting the Supplier's Cancellation Policy But Not Less Than Three Business Days) After the Date of This Transaction or Receipt of The Product, Whichever is Later."
- (a) Paragraph (8) shall not apply to "fixture" solicitation sales where the supplier:
- (i) automatically provides the buyer a right to cancel within three (3) or more business days from the time of purchase; or
- (ii) automatically provides a refund for return of goods within three (3) or more business days from the time of purchase, but prior to installation as a fixture; or
- (iii) supplies merchandise to a buyer without prior full payment and allows the buyer three (3) or more business days from the time of receipt of the merchandise, but prior to installation as a fixture to cancel the order and return the merchandise; or
- (iv) discloses its refund/return policy in its advertising, catalog and contract, and that policy provides for a return of merchandise within a period of three (3) or more business days from the time of purchase, but prior to installation as a fixture or that policy indicates no return or refund will be offered or made on special merchandise (such as uniquely sized items, custom made or special ordered items); or
- (9) Fail or refuse to honor any valid notice of cancellation by a consumer and within 30 calendar days after the receipt of such notice, to: (i) refund all payments made under the contract or sale; (ii) return any goods or property traded in, in substantially as good condition as when received by the supplier; (iii) cancel and return any negotiable instrument executed by the buyer in connection with the contract or sale and take any action necessary or appropriate to terminate promptly any security interest created in the transaction.
- B. "Direct Solicitation" means solicitation of a consumer transaction initiated by a supplier, at the residence or place of employment of any consumer, and includes a sale or solicitation of sale made by the supplier by direct mail or telephone or personal contact at the residence or place of employment of any consumer. In the case of a subscription or club membership (e.g., tape, book, or record club) solicitation, "direct solicitation" means solicitation of the initial consumer transaction pursuant to a subscription or club membership agreement, made by the supplier at the residence or place of employment of any consumer, and includes a solicitation of an initial sale made by the supplier by direct mail or telephone or personal contact at the residence or place of employment of any consumer, but excludes all subsequent consumer transactions which are provided for in the subscription or club membership agreement.
- C. "Time of Purchase" is defined as the day on which the buyer signs an agreement or accepts an offer to purchase consumer goods or services where the total of the sale is \$25 or
- D. Except for direct solicitations subject to Section 13-26-5, for the purposes of this rule "business day" does not include Saturday, Sunday, or a federal or state holiday.

### R152-11-10. Deposits and Refunds.

- A. It shall be a deceptive act or practice in connection with a consumer transaction for a supplier to accept a deposit unless the following conditions are met:
- (1) The deposit obligates the supplier to refrain for a specified period of time from offering for sale to any other person the consumer commodities in relation to which the deposit has been made by the consumer if such consumer

commodities are unique; provided that a supplier may continue to sell or offer to sell consumer commodities on which a deposit has been made if he has available sufficient consumer commodities to satisfy all consumers who have made deposits;

- (2) All deposits accepted by a supplier must be evidenced by dated receipts, provided to the consumer at the time of the transaction, stating the following information:
- (a) Description of the consumer commodity, (including model, model year, when appropriate, make, and color);
  - (b) The cash selling price;
- (c) Allowance on the consumer commodity to be traded in, if any;
  - (d) Time during which the option is binding;
- (e) Whether the deposit is refundable and under what conditions; and
  - (f) Any additional cost such as delivery charge.
- (3) For the purpose of this rule "deposit" means any payment in cash, or of anything of value or an obligation to pay including, but not limited to, a credit device transaction incurred by a consumer as a deposit, refundable or non-refundable option, or as partial payment for consumer commodities.
- B. It shall be a deceptive act or practice in connection with a consumer transaction when the consumer can provide reasonable proof of purchase from a supplier for the supplier to refuse to give refunds for:
- (1) Used, damaged or defective products, unless they are clearly marked "as is" or with some other conspicuous disclaimer of any implied or express warranty, and also clearly marked that no refund will be given; or
- (2) Non-used, non-damaged or non-defective products unless:
- (a) Such non-refund, exchange or credit policy, including any applicable restocking fee, is clearly indicated by:
- (i) a sign posted at the point of display, the point of sale, the store entrance;
- (ii) adequate verbal or written disclosure if the transaction occurs through the mail, over the telephone, via facsimile machine, via e-mail, or over the Internet; or
- (iii) a clear and conspicuous statement on the first or front page of any sales document or contract at the time of the sale.
- (b) The consumer commodities are food, perishable items, merchandise which is substantially custom made or custom finished.
- (3) For the purpose of this rule "refund" means cash if payment were made in cash provided that if payment were made by check the refund may be delayed until the check has cleared; and further provided that if payment were made by debit to a credit card or other account, then refund may be made by an appropriate credit or refund pursuant to the applicable law.
- C. It shall be a deceptive act or practice in connection with a consumer transaction for a supplier who has accepted a deposit and has received from the consumer within a reasonable time a valid request for refund of the deposit to fail to make the refund within 30 calendar days after receipt of such request.
- (1) In determining the amount required to be refunded under this rule, the supplier may take into consideration the nature of the commodity returned, the condition of the commodity returned, shipping charges if agreed to and any lawful restocking fee.
- (2) For purposes of this rule, "reasonable time" means within 30 days of the date of the deposit unless a longer period is justified due to the nature of the commodity returned or any agreement between the parties.
- D. No deposit accepted by a supplier to secure the value of equipment or materials provided to a consumer for the consumer's use in any business opportunity where it is anticipated by either the consumer or the supplier that some remuneration will be paid to the consumer for services or goods supplied to the supplier or to some third party in the behalf of

the supplier shall exceed the actual cost of the supplies or equipment paid by the supplier or any person acting on behalf

#### R152-11-11. Franchises, Distributorships, Referral Sales.

- A. Definitions. As used in this chapter, the following words and terms shall have the following meanings, unless some other meaning is plainly indicated:
- (1) "Referral Selling" means any consumer transaction where the seller gives or offers a rebate or discount to the buyer as an inducement for a sale in consideration of the buyer's providing the seller with the names of prospective purchasers.
- The term "franchise or distributorship" means a contract or agreement requiring substantial capital investment, either expressed or implied, whether oral or written, between two or more persons:
- (a) Wherein a commercial relationship of definite duration or continuing indefinite duration is involved;
- (b) Wherein the purchaser, is granted the right to offer, sell and distribute consumer commodities manufactured, processed, distributed or, in the case of services, organized and directed by the seller; and the purchaser has not been previously engaged in such business opportunity;
- (c) Wherein the franchise or distributorship as an independent business constitutes a component of seller's distribution system; or
- (d) Wherein the operation of the purchaser's business is substantially reliant on sellers for the basic supply of consumer commodities.
- B. Franchises and Distributorships. It shall be an unfair or deceptive act or practice for any person in the trade or commerce of establishing a franchise, distributorship to:
- (1) Misrepresent the prospects or chances for success of a proposed or existing franchise or distributorship;
- (2) Misrepresent by failure to disclose or otherwise, the known required total investment for such franchise or distributorship;
- (3) Misrepresent or fail to disclose efforts to sell or establish more franchises or distributorships than is reasonable to expect the market or market area for the particular franchise or distributorship to sustain;
- (4) Misrepresent the quantity or quality of the products to be sold or distributed through the franchise or distributorship;
- (5) Misrepresent the training and management assistance available to the franchise or distributorship;
- (6) Misrepresent the amount of profits, net or gross, the franchisee can expect from the operation of the franchise or distributorship:
- (7) Misrepresent the size, choice, potential or demographic feature of a franchise territory or misrepresent the number of present or future franchises or distributorships within the franchise territory;
- (8) Misrepresent by failure to disclose or otherwise, the termination, transfer or renewal provision of a franchise or distributorship agreement;
- (9) Falsely claim or infer that a primary marketer of trademark products or services sponsors or participates directly or indirectly in the franchise or distributorship operation;
- (10) Assign a so-called exclusive territory encompassing the same area to more than one franchise;
- Provide vending locations for which written authorizations have not been granted by the property owners or lessees of the premises;
- (12) Provide vending machines or displays of a brand or kind different from or inferior to those promised by the seller;
- (13) Fail to provide to the purchaser a written contract which includes the following provisions:

  (a) The total financial obligation of the purchaser to the

- (b) The date of delivery of the purchaser consumer commodity to the purchaser if the seller is responsible for delivery of such consumer commodity;
- (c) The description and quantity of consumer commodities to be delivered to the purchaser if the seller is responsible for delivery of such consumer commodities; and
- (d) All other disclosures and provisions required in the preceding subsections;
- (14) Fail to honor his contract as required in this section with the purchaser.

#### R152-11-12. Negative Options.

A. A negative option, as defined in 16 C.F.R. 425.1, is a deceptive act or practice only if the negative option violates 16 C.F.R. 425.1.

#### R152-11-13. Travel Packages.

- (1) This rule is authorized by Subsection 13-11-8(2). The purpose of this rule is to define one type of conduct that violates Subsection 13-11-4(1).
- (2) It shall be a deceptive act or practice for a supplier to offer, knowingly or intentionally, a reduced rate travel package which:
- (a) is tendered to a consumer as an incentive for the performance of some act the consumer has no legal obligation to perform;
- (b) is subject to redemption rules the violation of which will result in a default which discharges the supplier's obligation to perform under such rules; and
- (c) is structured so that the supplier will only realize a profit if a majority of the consumers who receive reduced rate travel package default.
- (3)(a) For a supplier to be held liable under this rule, it is not necessary that he contract directly with a consumer for a reduced rate travel package. It is a sufficient basis for liability for the supplier to offer such a package to any person knowing that a consumer eventually will look to him for performance.
- (b) A supplier acts deceptively required by Subsection 13-11-4(2) when he consciously engages in conduct which constitutes a deceptive act or practice, even if he is unaware that such conduct is unlawful.
- (4) The definitions appearing in Section 13-11-3 shall apply to this rule, with the following additional definitions:
- (a) "reduced rate" means the payment of funds, whether styled as fees, taxes, a discounted payment, or otherwise, which is less than the fair market value of the travel package offered by a supplier; and
- (b) "travel package" means air, land, or sea transportation, with or without lodging, for pleasure or business purpose within the scope of the term "consumer transaction".

KEY: advertising, bait and switch, consumer protection, negative options
February 7, 2011

Notice of Continuation February 1, 2007

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13-11

## R156. Commerce, Occupational and Professional Licensing. R156-1. General Rule of the Division of Occupational and Professional Licensing.

#### R156-1-101. Title.

This rule is known as the "General Rule of the Division of Occupational and Professional Licensing."

#### R156-1-102. Definitions.

In addition to the definitions in Title 58, as used in Title 58 or this rule:

- (1) "Active and in good standing" means a licensure status which allows the licensee full privileges to engage in the practice of the occupation or profession subject to the scope of the licensee's license classification.
- (2) "Aggravating circumstances" means any consideration or factors that may justify an increase in the severity of an action to be imposed upon an applicant or licensee. Aggravating circumstances include:
- (a) prior record of disciplinary action, unlawful conduct, or unprofessional conduct;
  - (b) dishonest or selfish motive:
  - (c) pattern of misconduct;
  - (d) multiple offenses;
- (e) obstruction of the disciplinary process by intentionally failing to comply with rules or orders of the Division;
- (f) submission of false evidence, false statements or other deceptive practices during the disciplinary process including creating, destroying or altering records after an investigation has begun;
- (g) refusal to acknowledge the wrongful nature of the misconduct involved, either to the client or to the Division;
  - (h) vulnerability of the victim;
- (i) lack of good faith to make restitution or to rectify the consequences of the misconduct involved;
- (j) illegal conduct, including the use of controlled substances; and
- (k) intimidation or threats of withholding clients' records or other detrimental consequences if the client reports or testifies regarding the unprofessional or unlawful conduct.
- testifies regarding the unprofessional or unlawful conduct.

  (3) "Cancel" or "cancellation" means nondisciplinary action by the Division to rescind, repeal, annul, or void a license issued in error. Such action includes rescinding a license issued to an applicant whose payment of the required application fee is dishonored when presented for payment, or who has been issued a conditional license pending a criminal background check and the check cannot be completed due to the applicant's failure to resolve an outstanding warrant or to submit acceptable fingerprint cards.
- (4) "Charges" means the acts or omissions alleged to constitute either unprofessional or unlawful conduct or both by a licensee, which serve as the basis to consider a licensee for inclusion in the diversion program authorized in Section 58-1-
- (5) "Denial of licensure" means action by the Division refusing to issue a license to an applicant for initial licensure, renewal of licensure, reinstatement of licensure or relicensure.
- (6)(a) "Disciplinary action" means adverse licensure action by the Division under the authority of Subsections 58-1-401(2)(a) through (2)(b).
- (b) "Disciplinary action", as used in Subsection 58-1-401(5), shall not be construed to mean an adverse licensure action taken in response to an application for licensure. Rather, as used in Subsection 58-1-401(5), it shall be construed to mean an adverse action initiated by the Division.
- (7) "Diversion agreement" means a formal written agreement between a licensee, the Division, and a diversion committee, outlining the terms and conditions with which a licensee must comply as a condition of entering in and remaining under the diversion program authorized in Section

58-1-404

- (8) "Diversion committees" mean diversion advisory committees authorized by Subsection 58-1-404(2)(a)(i) and created under Subsection R156-1-404a.
- (9) "Duplicate license" means a license reissued to replace a license which has been lost, stolen, or mutilated.
- (10) "Emergency review committees" mean emergency adjudicative proceedings review committees created by the Division under the authority of Subsection 58-1-108(2).
- (11) "Expire" or "expiration" means the automatic termination of a license which occurs:
- (a) at the expiration date shown upon a license if the licensee fails to renew the license before the expiration date; or
  - (b) prior to the expiration date shown on the license:
  - (i) upon the death of a licensee who is a natural person;
- (ii) upon the dissolution of a licensee who is a partnership, corporation, or other business entity; or
- (iii) upon the issuance of a new license which supersedes an old license, including a license which:
  - (A) replaces a temporary license;
- (B) replaces a student or other interim license which is limited to one or more renewals or other renewal limitation; or
- (C) is issued to a licensee in an upgraded classification permitting the licensee to engage in a broader scope of practice in the licensed occupation or profession.
- (12) "Inactive" or "inactivation" means action by the Division to place a license on inactive status in accordance with Sections 58-1-305 and R156-1-305.
- (13) "Investigative subpoena authority" means, except as otherwise specified in writing by the director, the Division regulatory and compliance officer, or if the Division regulatory and compliance officer is unable to so serve for any reason, a Department administrative law judge, or if both the Division regulatory and compliance officer and a Department administrative law judge are unable to so serve for any reason, a bureau manager designated by the director in writing.
- (14) "License" means a right or privilege to engage in the practice of a regulated occupation or profession as a licensee.
- (15) "Limit" or "limitation" means nondisciplinary action placing either terms and conditions or restrictions or both upon a license:
- (a) issued to an applicant for initial licensure, renewal or reinstatement of licensure, or relicensure; or
- (b) issued to a licensee in place of the licensee's current license or disciplinary status.
- (16) "Mitigating circumstances" means any consideration or factors that may justify a reduction in the severity of an action to be imposed upon an applicant or licensee.
  - (a) Mitigating circumstances include:
- (i) absence of prior record of disciplinary action, unlawful conduct or unprofessional conduct;
- (ii) personal, mental or emotional problems provided such problems have not posed a risk to the health, safety or welfare of the public or clients served such as drug or alcohol abuse while engaged in work situations or similar situations where the licensee or applicant should know that they should refrain from engaging in activities that may pose such a risk;
- (iii) timely and good faith effort to make restitution or rectify the consequences of the misconduct involved;
- (iv) full and free disclosure to the client or Division prior to the discovery of any misconduct;
- (v) inexperience in the practice of the occupation and profession provided such inexperience is not the result of failure to obtain appropriate education or consultation that the applicant or licensee should have known they should obtain prior to beginning work on a particular matter;
- (vi) imposition of other penalties or sanctions if the other penalties and sanctions have alleviated threats to the public health, safety, and welfare; and

- (vii) remorse.
- (b) The following factors should not be considered as mitigating circumstances:
  - (i) forced or compelled restitution;
- (ii) withdrawal of complaint by client or other affected persons;
  - (iii) resignation prior to disciplinary proceedings;
  - (iv) failure of injured client to complain; and
  - (v) complainant's recommendation as to sanction.
- (17) "Nondisciplinary action" means adverse licensure action by the Division under the authority of Subsections 58-1-401(1) or 58-1-401(2)(c) through (2)(d).
- (18) "Peer committees" mean advisory peer committees to boards created by the legislature in Title 58 or by the Division under the authority of Subsection 58-1-203(1)(f).
- (19) "Probation" means disciplinary action placing terms and conditions upon a license;
- (a) issued to an applicant for initial licensure, renewal or reinstatement of licensure, or relicensure; or
- (b) issued to a licensee in place of the licensee's current license or disciplinary status.
- (20) "Public reprimand" means disciplinary action to formally reprove or censure a licensee for unprofessional or unlawful conduct, with the documentation of the action being classified as a public record.
- (21) "Regulatory authority" as used in Subsection 58-1-501(2)(d) means any governmental entity who licenses, certifies, registers, or otherwise regulates persons subject to its jurisdiction, or who grants the right to practice before or otherwise do business with the governmental entity.
- (22) "Reinstate" or "reinstatement" means to activate an expired license or to restore a license which is restricted, as defined in Subsection (26)(b), or is suspended, or placed on probation, to a lesser restrictive license or an active in good standing license.
- (23) "Relicense" or "relicensure" means to license an applicant who has previously been revoked or has previously surrendered a license.
- (24) "Remove or modify restrictions" means to remove or modify restrictions, as defined in Subsection (25)(a), placed on a license issued to an applicant for licensure.
- (25) "Restrict" or "restriction" means disciplinary action qualifying or limiting the scope of a license:
- (a) issued to an applicant for initial licensure, renewal or reinstatement of licensure, or relicensure in accordance with Section 58-1-304; or
- (b) issued to a licensee in place of the licensee's current license or disciplinary status.
- (26) "Revoke" or "revocation" means disciplinary action by the Division extinguishing a license.
- (27) "Suspend" or "suspension" means disciplinary action by the Division removing the right to use a license for a period of time or indefinitely as indicated in the disciplinary order, with the possibility of subsequent reinstatement of the right to use the license.
- (28) "Surrender" means voluntary action by a licensee giving back or returning to the Division in accordance with Section 58-1-306, all rights and privileges associated with a license issued to the licensee.
- (29) "Temporary license" or "temporary licensure" means a license issued by the Division on a temporary basis to an applicant for initial licensure, renewal or reinstatement of licensure, or relicensure in accordance with Section 58-1-303.
- (30) "Unprofessional conduct" as defined in Title 58 is further defined, in accordance with Subsection 58-1-203(1)(e), in Section R156-1-502.
- (31) "Warning or final disposition letters which do not constitute disciplinary action" as used in Subsection 58-1-108(3) mean letters which do not contain findings of fact or

conclusions of law and do not constitute a reprimand, but which may address any or all of the following:

- (a) Division concerns;
- (b) allegations upon which those concerns are based;
- (c) potential for administrative or judicial action; and
- (d) disposition of Division concerns.

#### R156-1-102a. Global Definitions of Levels of Supervision.

- (1) Except as otherwise provided by statute or rule, the global definitions of levels of supervision herein shall apply to supervision terminology used in Title 58 and Title R156, and shall be referenced and used, to the extent practicable, in statutes and rules to promote uniformity and consistency.
- (2) Except as otherwise provided by statute or rule, all unlicensed personnel specifically allowed to practice a regulated occupation or profession are required to practice under an appropriate level of supervision defined herein, as specified by the licensing act or licensing act rule governing each occupation or profession.
- (3) Except as otherwise provided by statute or rule, all license classifications required to practice under supervision shall practice under an appropriate level of supervision defined herein, as specified by the licensing act or licensing act rule governing each occupation or profession.
  - (4) Levels of supervision are defined as follows:
- (a) "Direct supervision" and "immediate supervision" mean the supervising licensee is present and available for face-to-face communication with the person being supervised when and where occupational or professional services are being provided.
  - (b) "Indirect supervision" means the supervising licensee:
- (i) has given either written or verbal instructions to the person being supervised;
- (ii) is present within the facility in which the person being supervised is providing services; and
- (iii) is available to provide immediate face-to-face communication with the person being supervised as necessary.
- (c) "General supervision" means that the supervising licensee:
- (i) has authorized the work to be performed by the person being supervised;
- (ii) is available for consultation with the person being supervised by personal face-to-face contact, or direct voice contact by telephone, radio or some other means, without regard to whether the supervising licensee is located on the same premises as the person being supervised; and
- (iii) can provide any necessary consultation within a reasonable period of time and personal contact is routine.
- (5) "Supervising licensee" means a licensee who has satisfied any requirements to act as a supervisor and has agreed to provide supervision of an unlicensed individual or a licensee in a classification or licensure status that requires supervision in accordance with the provisions of this chapter.

#### R156-1-103. Authority - Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58.

### R156-1-106. Division - Duties, Functions, and Responsibilities.

(1) In accordance with Subsection 58-1-106(2), the following responses to requests for lists of licensees may include multiple licensees per request and may include home telephone numbers and home addresses, subject to the restriction that the addresses and telephone numbers shall only be used by a requester for purposes for which the requester is properly authorized and shall not be sold or otherwise redisclosed by the requester:

- (a) responses to requests from another governmental entity, government-managed corporation, a political subdivision, the federal government, another state, or a not-for-profit regulatory association to which the Division is a member;
- (b) responses to requests from an occupational or professional association, private continuing education organizations, trade union, university, or school, for purposes of education programs for licensees;
- (c) responses to a party to a prelitigation proceeding convened by the Division under Title 78, Chapter 14;
- (d) responses to universities, schools, or research facilities for the purposes of research;
- (e) responses to requests from licensed health care facilities or third party credentialing services, for the purpose of verifying licensure status for issuing credentialing or reimbursement purposes; and
- (f) responses to requests from a person preparing for, participating in, or responding to:
  - (i) a national, state or local emergency;
- (ii) a public health emergency as defined in Section 26-23b-102; or
- (iii) a declaration by the President of the United States or other federal official requesting public health-related activities.
- (2) In accordance with Subsection 58-1-106(3)(a) and (b), the Division may deny a request for an address or telephone number of a licensee to an individual who provides proper identification and the reason for the request, in writing, to the Division, if the reason for the request is deemed by the Division to constitute an unwarranted invasion of privacy or a threat to the public health, safety, and welfare.
- (3) In accordance with Subsection 58-1-106(3)(c), proper identification of an individual who requests the address or telephone number of a licensee and the reason for the request, in writing, shall consist of the individual's name, mailing address, and daytime number, if available.

### R156-1-107. Organization of Rules - Content, Applicability and Relationship of Rules.

- (1) The rules and sections in Title R156 shall, to the extent practicable, follow the numbering and organizational scheme of the chapters in Title 58.
- (2) Rule R156-1 shall contain general provisions applicable to the administration and enforcement of all occupations and professions regulated in Title 58.
- (3) The provisions of the other rules in Title R156 shall contain specific or unique provisions applicable to particular occupations or professions.
- (4) Specific rules in Title R156 may supplement or alter Rule R156-1 unless expressly provided otherwise in Rule R156-1

#### R156-1-109. Presiding Officers.

In accordance with Subsection 63G-4-103(1)(h), Sections 58-1-104, 58-1-106, 58-1-109, 58-1-202, 58-1-203, 58-55-103, and 58-55-201, except as otherwise specified in writing by the director, or for Title 58, Chapter 55, the Construction Services Commission, the designation of presiding officers is clarified or established as follows:

- (1) The Division regulatory and compliance officer is designated as the presiding officer for issuance of notices of agency action and for issuance of notices of hearing issued concurrently with a notice of agency action or issued in response to a request for agency action, provided that if the Division regulatory and compliance officer is unable to so serve for any reason, a bureau manager designated by the director is designated as the alternate presiding officer.
- (2) Subsections 58-1-109(2) and 58-1-109(4) are clarified with regard to defaults as follows. Unless otherwise specified in writing by the director, or with regard to Title 58, Chapter 55,

by the Construction Services Commission, the department administrative law judge is designated as the presiding officer for entering an order of default against a party, for conducting any further proceedings necessary to complete the adjudicative proceeding, and for issuing a recommended order to the director or commission, respectively, determining the discipline to be imposed, licensure action to be taken, relief to be granted, etc.

- (3) Except as provided in Subsection (4) or otherwise specified in writing by the director, the presiding officer for adjudicative proceedings before the Division are as follows:
- (a) Director. The director shall be the presiding officer for:
- (i) formal adjudicative proceedings described in Subsections R156-46b-201(1)(e), and R156-46b-201(2)(a) through (c), however resolved, including stipulated settlements and hearings; and
- (ii) informal adjudicative proceedings described in Subsections R156-46b-202(1)(d), (h),(j), (m), (n), (p), and (t), and R156-46b-202(2)(a) and (b), however resolved, including memorandums of understanding and stipulated settlements.
- (b) Bureau managers or program coordinators. Except for Title 58, Chapter 55, the bureau manager or program coordinator over the occupation or profession or program involved shall be the presiding officer for:
- (i) formal adjudicative proceedings described in Subsections R156-46b-201(1)(a) through (c), provided that any evidentiary hearing requested shall be conducted by the appropriate board who shall be designated as the presiding officer to act as the fact finder at any evidentiary hearing and shall issue a recommended order to the Division based upon the record developed at the hearing determining all issues pending before the Division to the director for a final order;
- (ii) formal adjudicative proceedings described in Subsection R156-46b-201(1)(f), for purposes of determining whether a request for a board of appeal is properly filed as set forth in Subsections R156-56-105(1) through (4); and
- (iii) informal adjudicative proceedings described in Subsections R156-46b-202(1)(a) through (c), (e), (g), (i), (k), and (o).
- (iv) At the direction of a bureau manager or program coordinator, a licensing technician or program technician may sign an informal order in the name of the licensing technician or program technician provided the wording of the order has been approved in advance by the bureau manager or program coordinator and provided the caption "FOR THE BUREAU MANAGER" or "FOR THE PROGRAM COORDINATOR" immediately precedes the licensing technician's or program technician's signature.
- (c) Contested Citation Hearing Officer. The regulatory and compliance officer or other contested citation hearing officer designated in writing by the director shall be the presiding officer for the adjudicative proceeding described in Subsection R156-46b-202(1)(1).
- (d) Uniform Building Code Commission. The Uniform Building Code Commission shall be the presiding officer for the adjudicative proceeding described in Subsection R156-46b-202(1)(f) for convening a board of appeal under Subsection 58-56-8(3), for serving as fact finder at any evidentiary hearing associated with a board of appeal, and for entering the final order associated with a board of appeal. An administrative law judge shall perform the role specified in Subsection 58-1-109(2)
- (e) Residence Lien Recovery Fund Advisory Board. The Residence Lien Recovery Fund Advisory Board shall be the presiding officer for adjudicative proceedings described in Subsection R156-46b-202(1)(g) that exceed the authority of the program coordinator, as delegated by the board, or are otherwise referred by the program coordinator to the board for action.
  - (4) Unless otherwise specified in writing by the

Construction Services Commission, the presiding officers and process for adjudicative proceedings under Title 58, Chapter 55, are established or clarified as follows:

- (a) Commission.
- (i) The commission shall be the presiding officer for all adjudicative proceedings under Title 58, Chapter 55, except as otherwise delegated by the commission in writing or as otherwise provided in this rule; provided, however, that all orders adopted by the commission as a presiding officer shall require the concurrence of the director.
- (ii) Unless otherwise specified in writing by the commission, the commission is designated as the presiding officer:
- (A) for formal adjudicative proceedings described in Subsections R156-46b-201(1)(e) and R156-46b-201(2)(a) through (b), however resolved, including stipulated settlements and hearings;
- (B) informal adjudicative proceedings described in Subsections R156-46b-202(1)(d), (m), (n), (p), (s) and (t), and R156-46b-202(2)(b) and (c), however resolved, including memorandums of understanding and stipulated settlements;
- (C) to serve as fact finder and adopt orders in formal evidentiary hearings associated with adjudicative proceedings involving persons licensed as or required to be licensed under Title 58, Chapter 55; and
- (D) to review recommended orders of a board, an administrative law judge, or other designated presiding officer who acted as the fact finder in an evidentiary hearing involving a person licensed or required to be licensed under Title 58, Chapter 55, and to adopt an order of its own. In adopting its order, the commission may accept, modify or reject the recommended order.
- (iii) If the commission is unable for any reason to act as the presiding officer as specified, it shall designate another presiding officer in writing to so act.
- (iv) Orders of the commission shall address all issues before the commission and shall be based upon the record developed in an adjudicative proceeding conducted by the commission. In cases in which the commission has designated another presiding officer to conduct an adjudicative proceeding and submit a recommended order, the record to be reviewed by the commission shall consist of the findings of fact, conclusions of law, and recommended order submitted to the commission by the presiding officer based upon the evidence presented in the adjudicative proceeding before the presiding officer.
- (v) The commission or its designee shall submit adopted orders to the director for the director's concurrence or rejection within 30 days after it receives a recommended order or adopts an order, whichever is earlier. An adopted order shall be deemed issued and constitute a final order upon the concurrence of the director.
- (vi) If the director or his designee refuses to concur in an adopted order of the commission or its designee, the director or his designee shall return the order to the commission or its designee with the reasons set forth in writing for the nonconcurrence therein. The commission or its designee shall reconsider and resubmit an adopted order, whether or not modified, within 30 days of the date of the initial or subsequent return, provided that unless the director or his designee and the commission or its designee agree to an extension, any final order must be issued within 90 days of the date of the initial recommended order, or the adjudicative proceeding shall be dismissed. Provided the time frames in this subsection are followed, this subsection shall not preclude an informal resolution such as an executive session of the commission or its designee and the director or his designee to resolve the reasons for the director's refusal to concur in an adopted order.
- (vii) The record of the adjudicative proceeding shall include recommended orders, adopted orders, refusals to concur

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in adopted orders, and final orders.

- (viii) The final order issued by the commission and concurred in by the director may be appealed by filing a request for agency review with the executive director or his designee within the department.
- (ix) The content of all orders shall comply with the requirements of Subsection 63G-4-203(1)(i) and Sections 63G-4-208 and 63G-4-209.
- (b) Director. The director is designated as the presiding officer for the concurrence role on disciplinary proceedings under Subsections R156-46b-202(2)(c) as required by Subsection 58-55-103(1)(b)(iv).
- (c) Administrative Law Judge. Unless otherwise specified in writing by the commission, the department administrative law judge is designated as the presiding officer to conduct formal adjudicative proceedings before the commission and its advisory boards, as specified in Subsection 58-1-109(2).
- (d) Bureau Manager. Unless otherwise specified in writing by the commission, the responsible bureau manager is designated as the presiding officer for conducting:
- (i) formal adjudicative proceedings specified in Subsections R156-46b-201(1)(a) through (c), provided that any evidentiary hearing requested shall be conducted by the appropriate board or commission who shall be designated as the presiding officer to act as the fact finder at any evidentiary hearing and to adopt orders as set forth in this rule; and
- (ii) informal adjudicative proceedings specified in Subsections R156-46b-202(1)(a) through (c), (e), (i), (o), (q) and (r).
- (iii) At the direction of a bureau manager, a licensing technician may sign an informal order in the name of the licensing technician provided the wording of the order has been approved in advance by the bureau manager and provided the caption "FOR THE BUREAU MANAGER" immediately precedes the licensing technician's signature.
- (e) Plumbers Licensing Board. Except as set forth in Subsection (c) or as otherwise specified in writing by the commission, the Plumbers Licensing Board is designated as the presiding officer to serve as the fact finder and to issue recommended orders to the commission in formal evidentiary hearings associated with adjudicative proceedings involving persons licensed as or required to be licensed as plumbers.
- (f) Electricians Licensing Board. Except as set forth in Subsection (c) or as otherwise specified in writing by the commission, the Electricians Licensing Board is designated as the presiding officer to serve as the fact finder and to issue recommended orders to the commission in formal evidentiary hearings associated with adjudicative proceedings involving persons licensed as or required to be licensed as electricians.
- (g) Alarm System Security and Licensing Board. Except as set forth in Subsection (c) or as otherwise specified in writing by the commission, the Alarm System Security and Licensing Board is designated as the presiding officer to serve as the fact finder and to issue recommended orders to the commission in formal evidentiary hearings associated with adjudicative proceedings involving persons licensed as or required to be licensed as alarm companies or agents.

#### R156-1-110. Issuance of Investigative Subpoenas.

- (1) All requests for subpoenas in conjunction with a Division investigation made pursuant to Subsection 58-1-106(1)(c), shall be made in writing to the investigative subpoena authority and shall be accompanied by an original of the proposed subpoena.
- (a) Requests to the investigative subpoena authority shall contain adequate information to enable the subpoena authority to make a finding of sufficient need, including: the factual basis for the request, the relevance and necessity of the particular person, evidence, documents, etc., to the investigation, and an

- explanation why the subpoena is directed to the particular person upon whom it is to be served.
- (b) Approved subpoenas shall be issued under the seal of the Division and the signature of the subpoena authority.
- (2) The investigative subpoena authority may quash or modify an investigative subpoena if it is shown to be unreasonable or oppressive.
- R156-1-205. Peer or Advisory Committees Executive Director to Appoint Terms of Office Vacancies in Office Removal from Office Quorum Requirements Appointment of Chairman Division to Provide Secretary Compliance with Open and Public Meetings Act Compliance with Utah Administrative Procedures Act No Provision for Per Diem and Expenses.
- (1) The executive director shall appoint the members of peer or advisory committees established under Title 58 or Title R156.
- (2) Except for ad hoc committees whose members shall be appointed on a case-by-case basis, the term of office of peer or advisory committee members shall be for four years. The executive director shall, at the time of appointment or reappointment, adjust the length of terms to ensure that the terms of committee members are staggered so that approximately half of the peer or advisory committee is appointed every two years.
- (3) No peer or advisory committee member may serve more than two full terms, and no member who ceases to serve may again serve on the peer or advisory committee until after the expiration of two years from the date of cessation of service.
- (4) If a vacancy on a peer or advisory committee occurs, the executive director shall appoint a replacement to fill the unexpired term. After filling the unexpired term, the replacement may be appointed for only one additional full term.
- (5) If a peer or advisory committee member fails or refuses to fulfill the responsibilities and duties of a peer or advisory committee member, including the attendance at peer committee meetings, the executive director may remove the peer or advisory committee member and replace the member in accordance with this section. After filling the unexpired term, the replacement may be appointed for only one additional full term.
- (6) Committee meetings shall only be convened with the approval of the appropriate board and the concurrence of the Division.
- (7) Unless otherwise approved by the Division, peer or advisory committee meetings shall be held in the building occupied by the Division.
- (8) A majority of the peer or advisory committee members shall constitute a quorum and may act in behalf of the peer or advisory committee.
- (9) Peer or advisory committees shall annually designate one of their members to serve as peer or advisory committee chairman. The Division shall provide a Division employee to act as committee secretary to take minutes of committee meetings and to prepare committee correspondence.
- (10) Peer or advisory committees shall comply with the procedures and requirements of Title 52, Chapter 4, Open and Public Meetings, in their meetings.
- (11) Peer or advisory committees shall comply with the procedures and requirements of Title 63G, Chapter 4, Administrative Procedures Act, in their adjudicative proceedings.
- (12) Peer or advisory committee members shall perform their duties and responsibilities as public service and shall not receive a per diem allowance, or traveling or accommodations expenses incurred in peer or advisory committees business, except as otherwise provided in Title 58 or Title R156.

- R156-1-206. Emergency Adjudicative Proceeding Review Committees - Appointment - Terms - Vacancies - Removal -Quorum - Chairman and Secretary - Open and Public Meetings Act - Utah Administrative Procedures Act - Per Diem and Expenses.
- (1) The chairman of the board for the profession of the person against whom an action is proposed may appoint the members of emergency review committees on a case-by-case or period-of-time basis.
- (2) With the exception of the appointment and removal of members and filling of vacancies by the chairman of a board, emergency review committees, committees shall serve in accordance with Subsections R156-1-205(7), and (9) through (12).

#### R156-1-301. Application for Licensure - Filing Date -Applicable Requirements for Licensure - Issuance Date.

- (1) The filing date for an application for licensure shall be the postmark date of the application or the date the application is received and date stamped by the Division, whichever is earlier.
- (2) Except as otherwise provided by statute, rule or order, the requirements for licensure applicable to an application for licensure shall be the requirements in effect on the filing date of the application.
- (3) The issuance date for a license issued to an applicant for licensure shall be as follows:
- (a) the date the approval is input into the Division's electronic licensure database for applications submitted and processed manually; or
- (b) the date printed on the verification of renewal certificate for renewal applications submitted and processed electronically via the Division's Internet Renewal System.

#### R156-1-302. Consideration of Good Moral Character, Unlawful Conduct, Unprofessional Conduct, or Other Mental or Physical Condition.

Pursuant to the provisions of Subsection 58-1-401(1) and (2), if an applicant or licensee has failed to demonstrate good moral character, has been involved in unlawful conduct, has been involved in unprofessional conduct, or has any other mental or physical condition which conduct or condition, when considered with the duties and responsibilities of the license held or to be held, demonstrates a threat or potential threat to the public health, safety or welfare, the Division may consider various relevant factors in determining what action to take regarding licensure including the following:

- (1) aggravating circumstances, as defined in Subsection R156-1-102(2);
- (2) mitigating circumstances, as defined in Subsection R156-1-102(16);
- (3) the degree of risk to the public health, safety or welfare;
  - (4) the degree of risk that a conduct will be repeated;
  - (5) the degree of risk that a condition will continue;
- (6) the magnitude of the conduct or condition as it relates to the harm or potential harm;
- (7) the length of time since the last conduct or condition has occurred:
- (8) the current criminal probationary or parole status of the applicant or licensee;
- (9) the current administrative status of the applicant or licensee:
- (10) results of previously submitted applications, for any regulated profession or occupation;
- (11) results from any action, taken by any professional licensing agency, criminal or administrative agency, employer, practice monitoring group, entity or association;
  - (12) evidence presented indicating that restricting or

monitoring an individual's practice, conditions or conduct can protect the public health, safety or welfare;

(13) psychological evaluations; or

(14) any other information the Division or the board reasonably believes may assist in evaluating the degree of threat or potential threat to the public health, safety or welfare.

#### R156-1-305. Inactive Licensure.

- (1) In accordance with Section 58-1-305, except as provided in Subsection (2), a licensee may not apply for inactive licensure status.
- (2) The following licenses issued under Title 58 that are active in good standing may be placed on inactive licensure status:
  - (a) advanced practice registered nurse;
  - (b) architect;
  - (c) audiologist;
  - (d) certified nurse midwife;
  - (e) certified public accountant emeritus;
  - (f) certified registered nurse anesthetist;
  - (g) certified court reporter;
  - (h) certified social worker;
  - (i) chiropractic physician;
  - (j) clinical social worker;
  - (k) contractor;
  - (1) deception detection examiner;
  - (m) deception detection intern;
  - (n) dental hygienist;
  - (o) dentist;
  - (p) direct-entry midwife;
  - (q) genetic counselor;
  - (r) health facility administrator;
  - (s) hearing instrument specialist;
  - (t) licensed substance abuse counselor;
  - (u) marriage and family therapist;
  - (v) naturopath/naturopathic physician;
  - (w) optometrist;
  - (x) osteopathic physician and surgeon;
  - (y) pharmacist;
  - (z) pharmacy technician;
  - (aa) physician assistant;
  - (bb) physician and surgeon;
  - (cc) podiatric physician;
  - (dd) private probation provider;
  - (ee) professional counselor;
  - (ff) professional engineer;
  - (gg) professional land surveyor;
  - (hh) professional structural engineer;
  - (ii) psychologist;
  - (jj) radiology practical technician;
  - (kk) radiology technologist;
  - (ll) security personnel;
  - (mm) speech-language pathologist; and
  - (nn) veterinarian.
- (3) Applicants for inactive licensure shall apply to the Division in writing upon forms available from the Division. Each completed application shall contain documentation of requirements for inactive licensure, shall be verified by the applicant, and shall be accompanied by the appropriate fee.
- (4) If all requirements are met for inactive licensure, the Division shall place the license on inactive status.
- (5) A license may remain on inactive status indefinitely except as otherwise provided in Title 58 or rules which implement Title 58.
- (6) An inactive license may be activated by requesting activation in writing upon forms available from the Division. Unless otherwise provided in Title 58 or rules which implement Title 58, each reactivation application shall contain documentation that the applicant meets current renewal

requirements, shall be verified by the applicant, and shall be accompanied by the appropriate fee.

- (7) An inactive licensee whose license is activated during the last four months of a renewal cycle shall, upon payment of the appropriate fees, be licensed for a full renewal cycle plus the period of time remaining until the impending renewal date, rather than being required to immediately renew their activated
- (8) A Controlled Substance license may be placed on inactive status if attached to a primary license listed in Subsection R156-1-305(2) and the primary license is placed on inactive status.

#### R156-1-308a. Renewal Dates.

(1) The following standard two-year renewal cycle renewal dates are established by license classification in accordance with the Subsection 58-1-308(1):

#### TABLE RENEWAL DATES

(1)	Acupuncturist	May 31 even years
(2)	Advanced Practice Registered Nurse	January 31 even years
(3)	Alternate Dispute Resolution Provdr	
(4)	Architect	May 31 even years
(5)	Athlete Agent	September 30 even years
(6)	Athletic Trainer	May 31 odd years
(7)	Audiologist	May 31 odd years
(8)	Barber	September 30 odd years
(9)	Barber School	September 30 odd years
		Newsenber 30 odd years
(10)	Building Inspector	November 30 odd years November 30 even years
(11)	Burglar Alarm Security	November 30 even years
(12)		September 30 even years
(13)	Certified Court Reporter	May 31 even years
(14)	Certified Dietitian	September 30 even years
(15)		
()	Interpreter	March 31 odd years
(16)		
		January 31 even years
(17)		September 30 even years
(18)		
	Nurse Anesthetist	January 31 even years
(19)	Certified Social Worker	September 30 even years
(20)	Chiropractic Physician	May 31 even years
(21)		September 30 even years
(22)		November 30 odd years
(23)		November 30 odd years
(24)	Controlled Substance License	Attached to primary
		license renewal
(25)	Controlled Substance	
	Precursor	May 31 odd years
(26)	Controlled Substance Handler	May 31 odd years May 31 odd years
(27)		September 30 odd years
(28)		September 30 odd years
(29)	Deception Detection	November 30 even years
(30)	Dental Hygienist	May 31 even years May 31 even years
(31)		
(32)		September 30 odd years
(33)	Electrician	
	Apprentice, Journeyman, Mast	er,
	Residential Journeyman,	
	Residential Master	November 30 even years
(34)	Electrologist	September 30 odd years
(35)		September 30 odd years
(36)	Elevator Mechanic	November 30 even years
(37)		May 31 odd years
(38)		September 30 odd years
(39)		September 30 odd years
(40)	Factory Built Housing Dealer	September 30 even years
(41)		May 31 even years
	Funeral Service Director	May 31 even years
(41) (42)	Funeral Service Director Funeral Service	
(42)	Funeral Service Director Funeral Service Establishment	May 31 even years May 31 even years
(42) (43)	Funeral Service Director Funeral Service Establishment Genetic Counselor	May 31 even years May 31 even years September 30 even years
(42)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility	May 31 even years May 31 even years
(42) (43) (44)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator	May 31 even years May 31 even years September 30 even years May 31 odd years
(42) (43)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument	May 31 even years May 31 even years September 30 even years
(42) (43) (44) (45)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument Specialist	May 31 even years  September 30 even years  May 31 odd years  September 30 even years
(42) (43) (44)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument	May 31 even years  September 30 even years  May 31 odd years  September 30 even years
(42) (43) (44) (45)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument Specialist Internet Facilitator	May 31 even years May 31 even years September 30 even years May 31 odd years September 30 odd years
(42) (43) (44) (45) (46) (47)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument Specialist Internet Facilitator Landscape Architect	May 31 even years May 31 even years September 30 even years May 31 odd years September 30 odd years
(42) (43) (44) (45) (46) (47) (48)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument Specialist Internet Facilitator Landscape Architect Licensed Practical Nurse	May 31 even years  September 30 even years  September 30 even years  September 30 even years  September 30 odd years  May 31 even years  January 31 even years
(42) (43) (44) (45) (46) (47)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument Specialist Internet Facilitator Landscape Architect Licensed Practical Nurse Licensed Substance Abuse	May 31 even years May 31 even years September 30 even years May 31 odd years September 30 odd years
(42) (43) (44) (45) (46) (47) (48) (49)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument Specialist Internet Facilitator Landscape Architect Licensed Practical Nurse Licensed Substance Abuse Counselor	May 31 even years May 31 even years September 30 even years September 30 even years September 30 odd years May 31 even years January 31 even years May 31 even years Odd years Odd years Odd years
(42) (43) (44) (45) (46) (47) (48)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument Specialist Internet Facilitator Landscape Architect Licensed Practical Nurse Licensed Substance Abuse Counselor Marriage and Family	May 31 even years  September 30 even years  September 30 even years  September 30 even years  September 30 odd years  May 31 even years  January 31 even years
(42) (43) (44) (45) (46) (47) (48) (49) (50)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument Specialist Internet Facilitator Landscape Architect Licensed Practical Nurse Licensed Substance Abuse Counselor Marriage and Family Therapist	May 31 even years September 30 even years September 30 even years September 30 even years September 30 odd years May 31 even years January 31 even years May 31 even years May 31 even years September 30 even years
(42) (43) (44) (45) (46) (47) (48) (49) (50)	Funeral Service Director Funeral Service Establishment Genetic Counselor Health Facility Administrator Hearing Instrument Specialist Internet Facilitator Landscape Architect Licensed Practical Nurse Licensed Substance Abuse Counselor Marriage and Family	May 31 even years May 31 even years September 30 even years September 30 even years September 30 odd years May 31 even years January 31 even years May 31 even years Odd years Odd years Odd years

	Therapist		
(52)	Master Esthetician	September 30	
(53)	Medication Aide Certified	March 31	
(54)	Nail Technologist	September 30	
(55)	Nail Technology School	September 30	
(56)	Naturopath/Naturopathic	May 31	even years
	Physician		
(57)	Occupational Therapist	May 31	odd years
(58)	Occupational Therapy	May 31	odd years
	Assistant		
(59)	Optometrist	September 30	
(60)	Osteopathic Physician and	May 31	even years
	Surgeon,		
	Online Prescriber		
(61)	Outfitter/Hunting Guide		even years
(62)	Pharmacy Class A-B-C-D-E,	September 30	odd years
	Online Contract Pharmacy		
(63)	Pharmacist	September 30	
(64)	Pharmacy Technician	September 30	
(65)	Physical Therapist	May 31	odd years
(66)	Physical Therapist Assistant		odd years
(67)	Physician Assistant	May 31	even years
(68)	Physician and Surgeon,	January 31	even years
>	Online Prescriber		
(69)	Plumber		
	Apprentice, Journeyman,		
	Master, Residential Master,		
>	Residential Journeyman	November 30	
(70)	Podiatric Physician	September 30	even years
(71)	Pre Need Funeral Arrangement		
(=0)	Sales Agent	May 31	even years
(72)	Private Probation Provider	May 31	odd years
(73)	Professional Counselor	September 30	
(74)	Professional Engineer	March 31	odd years
(75)	Professional Geologist	March 31	odd years
(76)	Professional Land Surveyor	March 31	odd years
(77)	Professional Structural	March 31	odd years
(70)	Engineer		
(78)	Psychologist	September 30	
(79)	Radiology Technologist,	May 31	odd years
(00)	Radiology Practical Technician		
(80)	Recreational Therapy		
	Technician, Specialist,	Ma 21	
(01)	Master Specialist	May 31 January 31	odd years
(81)	Registered Nurse		
(82)	Respiratory Care	September 30	even years
(02)	Practitioner	Navamban 20	
(83)	Security Personnel	November 30	
(84) (85)	Social Service Worker Speech-Language Pathologist	September 30	
(86)	Veterinarian	May 31	
(00)	veter inafidii	September 30	even years

(2) The following non-standard renewal terms and renewal or extension cycles are established by license classification in accordance with Subsection 58-1-308(1) and in accordance with specific requirements of the license:

- (a) Associate Marriage and Family Therapist licenses shall be issued for a three year term and may be extended if the licensee presents satisfactory evidence to the Division and the board that reasonable progress is being made toward passing the qualifying examinations or is otherwise on a course reasonably expected to lead to licensure; but the period of the extension may not exceed two years past the date the minimum supervised experience requirement has been completed.
- (b) Associate Professional Counselor licenses shall be issued for a three year term and may be extended if the licensee presents satisfactory evidence to the Division and the board that reasonable progress is being made toward passing the qualifying examinations or is otherwise on a course reasonably expected to lead to licensure.
- (c) Certified Social Worker Intern licenses shall be issued for a period of six months or until the examination is passed whichever occurs first.
- (d) Funeral Service Apprentice licenses shall be issued for a two year term and may be extended for an additional two year term if the licensee presents satisfactory evidence to the Division and the board that reasonable progress is being made toward passing the qualifying examinations or is otherwise on a course reasonably expected to lead to licensure.
- (e) Psychology Resident licenses shall be issued for a two year term and may be extended if the licensee presents

satisfactory evidence to the Division and the board that reasonable progress is being made toward passing the qualifying examinations or is otherwise on a course reasonably expected to lead to licensure; but the period of the extension may not exceed two years past the date the minimum supervised experience requirement has been completed.

- (f) Hearing Instrument Intern licenses shall be issued for a three year term and may be extended if the licensee presents satisfactory evidence to the Division and the Board that reasonable progress is being made toward passing the qualifying examination, but a circumstance arose beyond the control of the licensee, to prevent the completion of the examination process.
- (g) Vocational Rehabilitation Counselor licenses will be renewed annually on March 31.

### R156-1-308b. Renewal Periods - Adjustment of Renewal Fees for an Extended or Shortened Renewal Period.

- (1) Except as otherwise provided by statute or as required to establish or reestablish a renewal period, each renewal period shall be for a period of two years.
- (2) The renewal fee for a renewal period which is extended or shortened by more than one month to establish or reestablish a renewal period shall increased or decreased proportionately.

#### R156-1-308c. Renewal of Licensure Procedures.

- The procedures for renewal of licensure shall be as follows:
  (1) The Division shall send a renewal notice to each licensee at least 60 days prior to the expiration date shown on the licensee's license. The notice shall include directions for the licensee to renew the license via the Division's website.
- (2)(a) Except as provided in Subsection (2)(b), renewal notices shall be sent by mail deposited in the post office with postage prepaid, addressed to the last mailing address shown on the Division's automated license system. Such mailing shall constitute legal notice. It shall be the duty and responsibility of each licensee to maintain a current mailing address with the Division.
- (b) If a licensee has authorized the Division to send a renewal notice by email, a renewal notice may be sent by email to the last email address shown on the Division's automated license system. Such mailing shall constitute legal notice. It shall be the duty and responsibility of a licensee who authorizes the Division to send a renewal notice by email to maintain a current email address with the Division.
- (3) Renewal notices shall provide that the renewal requirements are outlined in the online renewal process and that each licensee is required to document or certify that the licensee meets the renewal requirements prior to renewal.
- (4) Renewal notices shall advise each licensee that a license that is not renewed prior to the expiration date shown on the license automatically expires and that any continued practice without a license constitutes a criminal offense under Subsection 58-1-501(1)(a).
- (5) Licensees licensed during the last four months of a renewal cycle shall be licensed for a full renewal cycle plus the period of time remaining until the impending renewal date, rather than being required to immediately renew their license.

### R156-1-308d. Waiver of Continuing Education Requirements - Renewal Requirements.

- (1)(a) In accordance with Subsection 58-1-203(1)(g), a licensee may request a waiver of any continuing education requirement established under this title or an extension of time to complete any requirement on the basis that the licensee was unable to complete the requirement due to a medical or related condition, humanitarian or ecclesiastical services, extended presence in a geographical area where continuing education is not available, etc.
  - (b) A request must be submitted no later than the deadline

for completing any continuing education requirement.

- (c) A licensee submitting a request has the burden of proof and must document the reason for the request to the satisfaction of the Division.
- (d) A request shall include the beginning and ending dates during which the licensee was unable to complete the continuing education requirement and a detailed explanation of the reason why. The explanation shall include the extent and duration of the impediment, extent to which the licensee continued to be engaged in practice of his profession, the nature of the medical condition, the location and nature of the humanitarian services, the geographical area where continuing education is not available, etc.
- (e) The Division may require that a specified number of continuing education hours, courses, or both, be obtained prior to reentering the practice of the profession or within a specified period of time after reentering the practice of the profession, as recommended by the appropriate board, in order to assure competent practice.
- (f) While a licensee may receive a waiver from meeting the minimum continuing education requirements, the licensee shall not be exempted from the requirements of Subsection 58-1-501(2)(i), which requires that the licensee provide services within the competency, abilities and education of the licensee. If a licensee cannot competently provide services, the waiver of meeting the continuing education requirements may be conditioned upon the licensee limiting practice to areas in which the licensee has the required competency, abilities and education.

### R156-1-308e. Automatic Expiration of Licensure Upon Dissolution of Licensee.

- (1) A license that automatically expires prior to the expiration date shown on the license due to the dissolution of the licensee's registration with the Division of Corporations, with the registration thereafter being retroactively reinstated pursuant to Section 16-10a-1422, shall:
- (a) upon written application for reinstatement of licensure submitted prior to the expiration date shown on the license, be retroactively reinstated to the date of expiration of licensure; and
- (b) upon written application for reinstatement submitted after the expiration date shown on the current license, be reinstated on the effective date of the approval of the application for reinstatement, rather than relating back retroactively to the date of expiration of licensure.

# R156-1-308f. Denial of Renewal of Licensure - Classification of Proceedings - Conditional Renewal of Licensure During Adjudicative Proceedings - Conditional Initial, Renewal, or Reinstatement Licensure During Audit or Investigation.

- (1) Denial of renewal of licensure shall be classified as a formal adjudicative proceeding under Rule R156-46b, with allowance for exceptions.
- (2) When a renewal application is denied and the applicant concerned requests a hearing to challenge the Division's action as permitted by Subsection 63G-4-201(3)(d)(ii), unless the requested hearing is convened and a final order is issued prior to the expiration date shown on the applicant's current license, the Division shall conditionally renew the applicant's license during the pendency of the adjudicative proceeding as permitted by Subsection 58-1-106(1)(h).
- (3)(a) When an initial, renewal or reinstatement applicant under Subsections 58-1-301(2) through (3) or 58-1-308(5) or (6)(b) is selected for audit or is under investigation, the Division may conditionally issue an initial license to an applicant for initial licensure, or renew or reinstate the license of an applicant pending the completion of the audit or investigation.

- (b) The undetermined completion of a referenced audit or investigation rather than the established expiration date shall be indicated as the expiration date of a conditionally issued, renewed, or reinstated license.
- (c) A conditional issuance, renewal, or reinstatement shall not constitute an adverse licensure action.
- (d) Upon completion of the audit or investigation, the Division shall notify the initial license, renewal, or reinstatement applicant whether the applicant's license is unconditionally issued, renewed, reinstated, denied, or partially denied or reinstated.
- (e) A notice of unconditional denial or partial denial of licensure to an applicant the Division conditionally licensed, renewed, or reinstated shall include the following:
- (i) that the applicant's unconditional initial issuance, renewal, or reinstatement of licensure is denied or partially denied and the basis for such action;
- (ii) the Division's file or other reference number of the audit or investigation;
- (iii) that the denial or partial denial of unconditional initial licensure, renewal, or reinstatement of licensure is subject to review and a description of how and when such review may be requested;
- (iv) that the applicant's conditional license automatically will or did expire on the expiration date shown on the conditional license, and that the applicant will not be issued, renewed, or reinstated unless or until the applicant timely requests review; and
- (v) that if the applicant timely requests review, the applicant's conditionally issued, renewed, or reinstated license does not expire until an order is issued unconditionally issuing, renewing, reinstating, denying, or partially denying the initial issuance, renewal, or reinstatement of the applicant's license.

## R156-1-308g. Reinstatement of Licensure which was Active and in Good Standing at the Time of Expiration of Licensure - Requirements.

The following requirements shall apply to reinstatement of licensure which was active and in good standing at the time of expiration of licensure:

- (1) In accordance with Subsection 58-1-308(5), if an application for reinstatement is received by the Division between the date of the expiration of the license and 30 days after the date of the expiration of the license, the applicant shall:
- (a) submit a completed renewal form as furnished by the Division demonstrating compliance with requirements and/or conditions of license renewal; and
- (b) pay the established license renewal fee and a late fee.
  (2) In accordance with Subsection 58-1-308(5), if an application for reinstatement is received by the Division between 31 days after the expiration of the license and two years after the date of the expiration of the license, the applicant
- shall:

  (a) submit a completed renewal form as furnished by the Division demonstrating compliance with requirements and/or conditions of license renewal; and
- (b) pay the established license renewal fee and reinstatement fee.
- (3) In accordance with Subsection 58-1-308(6)(a), if an application for reinstatement is received by the Division more than two years after the date the license expired and the applicant has not been active in the licensed occupation or profession while in the full-time employ of the United States government or under license to practice that occupation or profession in any other state or territory of the United States during the time the license was expired, the applicant shall:
- (a) submit an application for licensure complete with all supporting documents as is required of an individual making an initial application for license demonstrating the applicant meets

all current qualifications for licensure and compliance with requirements and/or conditions of license reinstatement;

- (b) provide information requested by the Division and board to clearly demonstrate the applicant is currently competent to engage in the occupation or profession for which reinstatement of licensure is requested;
- (c) if the applicant has not been engaged in unauthorized practice of the applicant's occupation or profession following the expiration of the applicant's license, pay the established license fee for a new applicant for licensure; and
- (d) if the applicant has been engaged in unauthorized practice of the applicant's occupation or profession following the expiration of the applicant's license, pay the current license renewal fee multiplied by the number of renewal periods for which the license renewal fee has not been paid since the time of expiration of license, plus a reinstatement fee.
- (4) In accordance with Subsection 58-1-308(6)(b), if an application for reinstatement is received by the Division more than two years after the date the license expired but the applicant has been active in the licensed occupation or profession while in the full-time employ of the United States government or under license to practice that occupation or profession in any other state or territory of the United States shall:
- (a) provide documentation of prior licensure in the State of Utah;
- (b) provide documentation that the applicant has continuously, since the expiration of the applicant's license in Utah, been active in the licensed occupation or profession while in the full-time employ of the United States government or under license to practice that occupation or profession in any other state or territory of the United States;
- (c) provide documentation that the applicant has completed or is in compliance with any renewal qualifications;
- (d) provide documentation that the applicant's application was submitted within six months after reestablishing domicile within Utah or terminating full-time government service; and
- (e) pay the established license renewal fee and the reinstatement fee.

## R156-1-308h. Reinstatement of Restricted, Suspended, or Probationary Licensure During Term of Restriction, Suspension, or Probation - Requirements.

- (1) Reinstatement of restricted, suspended, or probationary licensure during the term of limitation, suspension, or probation shall be in accordance with the disciplinary order which imposed the discipline.
- (2) Unless otherwise specified in a disciplinary order imposing restriction, suspension, or probation of licensure, the disciplined licensee may, at reasonable intervals during the term of the disciplinary order, petition for reinstatement of licensure.
- (3) Petitions for reinstatement of licensure during the term of a disciplinary order imposing restriction, suspension, or probation, shall be treated as a request to modify the terms of the disciplinary order, not as an application for licensure.

# R156-1-308i. Reinstatement of Restricted, Suspended, or Probationary Licensure After the Specified Term of Suspension of the License or After the Expiration of Licensure in a Restricted, Suspended or Probationary Status - Requirements.

Unless otherwise provided by a disciplinary order, an applicant who applies for reinstatement of a license after the specified term of suspension of the license or after the expiration of the license in a restricted, suspended or probationary status shall:

(1) submit an application for licensure complete with all supporting documents as is required of an individual making an initial application for license demonstrating the applicant meets

all current qualifications for licensure and compliance with requirements and conditions of license reinstatement;

- (2) pay the established license renewal fee and the reinstatement fee;
- (3) provide information requested by the Division and board to clearly demonstrate the applicant is currently competent to be reinstated to engage in the occupation or profession for which the applicant was suspended, restricted, or placed on probation; and
- (4) pay any fines or citations owed to the Division prior to the expiration of license.

### R156-1-308j. Relicensure Following Revocation of Licensure - Requirements.

An applicant for relicensure following revocation of licensure shall:

- (1) submit an application for licensure complete with all supporting documents as is required of an individual making an initial application for license demonstrating the applicant meets all current qualifications for licensure and compliance with requirements and/or conditions of license reinstatement;
- (2) pay the established license fee for a new applicant for licensure; and
- (3) provide information requested by the Division and board to clearly demonstrate the applicant is currently competent to be relicensed to engage in the occupation or profession for which the applicant was revoked.

### R156-1-308k. Relicensure Following Surrender of Licensure - Requirements.

The following requirements shall apply to relicensure applications following the surrender of licensure:

- (1) An applicant who surrendered a license that was active and in good standing at the time it was surrendered shall meet the requirements for licensure listed in Sections R156-1-308a through R156-1-308l.
- (2) An applicant who surrendered a license while the license was active but not in good standing as evidenced by the written agreement supporting the surrender of license shall:
- (a) submit an application for licensure complete with all supporting documents as is required of an individual making an initial application for license demonstrating the applicant meets all current qualifications for licensure and compliance with requirements and/or conditions of license reinstatement;
- (b) pay the established license fee for a new applicant for licensure;
- (c) provide information requested by the Division and board to clearly demonstrate the applicant is currently competent to be relicensed to engage in the occupation or profession for which the applicant was surrendered;
- (d) pay any fines or citations owed to the Division prior to the surrender of license.

### R156-1-308l. Reinstatement of Licensure and Relicensure - Term of Licensure.

Except as otherwise governed by the terms of an order issued by the Division, a license issued to an applicant for reinstatement or relicensure issued during the last four months of a renewal cycle shall, upon payment of the appropriate fees, be issued for a full renewal cycle plus the period of time remaining until the impending renewal date, rather than requiring the licensee to immediately renew their reinstated or relicensed license.

#### R156-1-310. Cheating on Examinations.

(1) Policy.

The passing of an examination, when required as a condition of obtaining or maintaining a license issued by the Division, is considered to be a critical indicator that an applicant

or licensee meets the minimum qualifications for licensure. Failure to pass an examination is considered to be evidence that an applicant or licensee does not meet the minimum qualifications for licensure. Accordingly, the accuracy of the examination result as a measure of an applicant's or licensee's competency must be assured. Cheating by an applicant or licensee on any examination required as a condition of obtaining a license or maintaining a license shall be considered unprofessional conduct and shall result in imposition of an appropriate penalty against the applicant or licensee.

(2) Cheating Defined.

- Cheating is defined as the use of any means or instrumentality by or for the benefit of an examinee to alter the results of an examination in any way to cause the examination results to inaccurately represent the competency of an examinee with respect to the knowledge or skills about which they are examined. Cheating includes:
- (a) communication between examinees inside of the examination room or facility during the course of the examination:
- (b) communication about the examination with anyone outside of the examination room or facility during the course of the examination;
- (c) copying another examinee's answers or looking at another examinee's answers while an examination is in progress;
- (d) permitting anyone to copy answers to the examination;
- (e) substitution by an applicant or licensee or by others for the benefit of an applicant or licensee of another person as the examinee in place of the applicant or licensee;
- (f) use by an applicant or licensee of any written material, audio material, video material or any other mechanism not specifically authorized during the examination for the purpose of assisting an examinee in the examination;
- (g) obtaining, using, buying, selling, possession of or having access to a copy of any portion of the examination prior to administration of the examination.
  - (3) Action Upon Detection of Cheating.
- (a) The person responsible for administration of an examination, upon evidence that an examinee is or has been cheating on an examination shall notify the Division of the circumstances in detail and the identity of the examinees involved with an assessment of the degree of involvement of each examinee:
- (b) If cheating is detected prior to commencement of the examination, the examinee may be denied the privilege of taking the examination; or if permitted to take the examination, the examinee shall be notified of the evidence of cheating and shall be informed that the Division may consider the examination to have been failed by the applicant or licensee because of the cheating; or
- (c) If cheating is detected during the examination, the examinee may be requested to leave the examination facility and in that case the examination results shall be the same as failure of the examination; however, if the person responsible for administration of the examination determines the cheating detected has not yet compromised the integrity of the examination, such steps as are necessary to prevent further cheating shall be taken and the examinee may be permitted to continue with the examination.
- (d) If cheating is detected after the examination, the Division shall make appropriate inquiry to determine the facts concerning the cheating and shall thereafter take appropriate action.
- (e) Upon determination that an applicant has cheated on an examination, the applicant may be denied the privilege of retaking the examination for a reasonable period of time, and the Division may deny the applicant a license and may establish conditions the applicant must meet to qualify for a license including the earliest date on which the Division will again

consider the applicant for licensure.

#### R156-1-404a. Diversion Advisory Committees Created.

- (1) There are created diversion advisory committees of at least three members for the professions regulated under Title 58. The diversion committees are not required to be impaneled by the director until the need for the diversion committee arises. Diversion committees may be appointed with representatives from like professions providing a multi-disciplinary committee.
- (2) Committee members are appointed by and serve at the pleasure of the director.
- (3) A majority of the diversion committee members shall constitute a quorum and may act on behalf of the diversion committee.
- (4) Diversion committee members shall perform their duties and responsibilities as public service and shall not receive a per diem allowance, or traveling or accommodations expenses incurred in diversion committees business.

#### R156-1-404b. Diversion Committees Duties.

The duties of diversion committees shall include:

- (1) reviewing the details of the information regarding licensees referred to the diversion committee for possible diversion, interviewing the licensees, and recommending to the director whether the licensees meet the qualifications for diversion and if so whether the licensees should be considered for diversion:
- (2) recommending to the director terms and conditions to be included in diversion agreements;
- (3) supervising compliance with all terms and conditions of diversion agreements;
- (4) advising the director at the conclusion of a licensee's diversion program whether the licensee has completed the terms of the licensee's diversion agreement; and
- (5) establishing and maintaining continuing quality review of the programs of professional associations and/or private organizations to which licensees approved for diversion may enroll for the purpose of education, rehabilitation or any other purpose agreed to in the terms of a diversion agreement.

#### R156-1-404c. Diversion - Eligible Offenses.

In accordance with Subsection 58-1-404(4), the unprofessional conduct which may be subject to diversion is set forth in Subsections 58-1-501(2)(e) and (f).

#### R156-1-404d. Diversion - Procedures.

- (1) Diversion committees shall complete the duties described in Subsections R156-1-404b(1) and (2) no later than 60 days following the referral of a licensee to the diversion committee for possible diversion.
- (2) The director shall accept or reject the diversion committee's recommendation no later than 30 days following receipt of the recommendation.
- (3) If the director finds that a licensee meets the qualifications for diversion and should be diverted, the Division shall prepare and serve upon the licensee a proposed diversion agreement. The licensee shall have a period of time determined by the diversion committee not to exceed 30 days from the service of the proposed diversion agreement to negotiate a final diversion agreement with the director. The final diversion agreement shall comply with Subsections 58-1-404.
- (4) If a final diversion agreement is not reached with the director within 30 days from service of the proposed diversion agreement, the Division shall pursue appropriate disciplinary action against the licensee in accordance with Section 58-1-108.
- (5) In accordance with Subsection 58-1-404(5), a licensee may be represented, at the licensee's discretion and expense, by legal counsel during negotiations for diversion, at the time of execution of the diversion agreement and at any hearing before

the director relating to a diversion program.

## R156-1-404e. Diversion - Agreements for Rehabilitation, Education or Other Similar Services or Coordination of Services.

- (1) The Division may enter into agreements with professional or occupational organizations or associations, education institutions or organizations, testing agencies, health care facilities, health care practitioners, government agencies or other persons or organizations for the purpose of providing rehabilitation, education or any other services necessary to facilitate an effective completion of a diversion program for a licensee.
- (2) The Division may enter into agreements with impaired person programs to coordinate efforts in rehabilitating and educating impaired professionals.
- (3) Agreements shall be in writing and shall set forth terms and conditions necessary to permit each party to properly fulfill its duties and obligations thereunder. Agreements shall address the circumstances and conditions under which information concerning the impaired licensee will be shared with the Division.
- (4) The cost of administering agreements and providing the services thereunder shall be borne by the licensee benefiting from the services. Fees paid by the licensee shall be reasonable and shall be in proportion to the value of the service provided. Payments of fees shall be a condition of completing the program of diversion.
- (5) In selecting parties with whom the Division shall enter agreements under this section, the Division shall ensure the parties are competent to provide the required services. The Division may limit the number of parties providing a particular service within the limits or demands for the service to permit the responsible diversion committee to conduct quality review of the programs given the committee's limited resources.

#### R156-1-502. Unprofessional Conduct.

"Unprofessional conduct" includes:

- (1) surrendering licensure to any other licensing or regulatory authority having jurisdiction over the licensee or applicant in the same occupation or profession while an investigation or inquiry into allegations of unprofessional or unlawful conduct is in progress or after a charging document has been filed against the applicant or licensee alleging unprofessional or unlawful conduct;
- (2) practicing a regulated occupation or profession in, through, or with a limited liability company which has omitted the words "limited company," "limited liability company," or the abbreviation "L.C." or "L.L.C." in the commercial use of the name of the limited liability company;
- (3) practicing a regulated occupation or profession in, through, or with a limited partnership which has omitted the words "limited partnership," "limited," or the abbreviation "L.P." or "Ltd." in the commercial use of the name of the limited partnership;
- (4) practicing a regulated occupation or profession in, through, or with a professional corporation which has omitted the words "professional corporation" or the abbreviation "P.C." in the commercial use of the name of the professional corporation;
- (5) using a DBA (doing business as name) which has not been properly registered with the Division of Corporations and with the Division of Occupational and Professional Licensing; or
- (6) failing, as a prescribing practitioner, to follow the "Model Policy for the Use of Controlled Substances for the Treatment of Pain", 2004, established by the Federation of State Medical Boards, which is hereby adopted and incorporated by reference.

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#### R156-1-503. Reporting Disciplinary Action.

The Division may report disciplinary action to other state or federal governmental entities, state and federal data banks, the media, or any other person who is entitled to such information under the Government Records Access and Management Act.

#### KEY: diversion programs, licensing, occupational licensing, supervision

February 24, 2011 58-1-106(1)(a) Notice of Continuation March 1, 2007 58-1-308 58-1-501(4)

#### R156. Commerce, Occupational and Professional Licensing. R156-55c. Plumber Licensing Rule.

R156-55c-101. Title.

This rule is known as the "Plumber Licensing Rule".

#### R156-55c-102. Definitions.

In addition to the definitions in Title 58, Chapters 1 and 55, as used in Title 58, Chapters 1 and 55 or this rule:

- "Board" means the Plumbers Licensing Board.
   "Direct supervision", as used in this rule, means reasonable direction, oversight, inspection, and evaluation of the work of a person, in or out of the immediate presence of the supervision person, so as to ensure that the end result complies with applicable standards.
- (3) "Minor plumbing work that is incidental", as used in Subsection 58-55-305(1)(k)(i) and this rule, means:
- (a) repair or replacement of the following residential type appliances:
  - (i) dishwashers;
  - (ii) refrigerators;
  - (iii) freezers:
  - (iv) ice makers;
  - (v) stoves;
  - (vi) ranges;
  - (vii) clothes washers; and (viii) clothes dryers; and
- (b) repair or replacement of other plumbing fixtures and appliances inside the occupied space of a structure, when the cost of the repair or replacement does not exceed \$300 in total value, including all labor and materials, and including all changes or additions to the contracted or agreed upon work.
- (4) "Minor plumbing work that is incidental", as used in Subsection 58-55-305(1)(k)(i), does not include installation or replacement of a water heater.
- (5) "Plumber" means apprentice plumber, journeyman plumber, residential journeyman plumber, master plumber and residential master plumber.
- (6) "Unprofessional conduct" as defined in Title 58, Chapters 1 and 55, is further defined in accordance with Subsection 58-1-203(1)(e), in Subsection R156-55c-501.

#### R156-55c-103. Authority - Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 55.

#### R156-55c-104. Organization - Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

#### R156-55c-302a. Qualifications for Licensure - Application Requirements.

In accordance with Subsections 58-1-203(2) and 58-1-301(3), the application requirements for licensure in Section 58-55-302 are defined, clarified, or established as follows:

- (1) an applicant for licensure shall submit an application for license only after having met all requirements for licensure set forth in Section 58-55-302 and this rule; and
- (2) the application must be accompanied by all documents or other evidence required demonstrating the applicant is qualified for licensure.

#### R156-55c-302b. Qualification for Licensure - Training and Instruction Requirement.

In accordance with Subsections 58-1-203(2) and 58-1-301(3), the training and instruction requirements for licensure in Subsection 58-55-302(3)(c) and (d) are defined, clarified, or established as follows:

(1) An applicant for a journeyman plumber's license shall

demonstrate successful completion of the requirements of either paragraph (a) or (b):

- (a)(i) 8,000 hours of training and instruction in not less than four years that meets the requirements of Subsections R156-55c-302b(4) and (6).
- (ii) the 8,000 hours shall include 576 clock hours of related classroom instruction that meets the requirements of Subsection R156-55c-302b(5);
- (iii) the apprenticeship shall be obtained while licensed as an apprentice plumber;
- (iv) the apprenticeship shall include on the job training and instruction in nine of the 11 work process areas listed in Table I: and
- (v) the hours obtained in any work process area shall be at least the number of hours listed in Table I.
- (b)(i) 16,000 hours of on the job training and instruction in not less than eight years;
- (ii) the apprenticeship shall be obtained while licensed as an apprentice plumber;
- (iii) the hours shall include on the job training and instruction in nine of the 11 work process areas listed in Table I: and
- (iv) the hours obtained in any work process shall be at least the number of hours listed in Table I.

#### TABLE I Training and Instruction

Wo	rk Process	Minimum Hours
Α.	Use of hand tools, equipment and pipe machinery	200
В.	Installation of piping for waste, soil, sewer and vent lines	2,000
С.	Installation of hot and cold water for domestic purposes	1,400
D.	Installation and setting of plumbing appliances and fixtures	1,200
Ε.	Maintenance and repair of plumbing	600
F.	General pipe work including process and industrial hours	600
G.	Gas piping or service piping	400
Н.	Welding, soldering and brazing as it applies to the trade	100
Ι.	Service and maintenance of gas controls and equipment	100
J.	Hydronics piping and equipment 300	installation
Κ.	Fire suppression system installation	100

- (2) An applicant for a residential journeyman plumber's license shall demonstrate successful completion of the requirements of paragraph (a) or (b):
- (a)(i) 6,000 hours of training and instruction in not less than three years that meets the requirements of Subsections R156-55c-302b(4) and (6).
- (ii) the 6,000 hours shall include 432 clock hours of related classroom instruction that meets the requirements of Subsection R156-55c-302b(5);
- (iii) the 6,000 hours shall be obtained while licensed as an apprentice plumber;
- (iv) the apprenticeship shall include on the job training and instruction in eight of the ten work process areas listed in Table II: and
- (v) the hours obtained in any work process area shall include at least the number of hours listed in Table II.

- (b)(i) 12,000 hours of experience in not less than six years which has been documented using a form provided by the Division;
- (ii) the experience shall be obtained while licensed as an apprentice plumber;
- (iii) at least 9,000 hours of experience shall be directly involved in the plumbing trade;
- (iv) the hours shall be in eight of the ten work process areas listed in Table II; and
- (v) the hours obtained in any work process area shall include at least the number of hours listed in Table II.

#### TABLE II Training and Instruction

Wo	rk Process	Minimu Hours
Α.	Use of hand tools, equipment and pipe machinery	100
В.	Installation of piping for waste, soil, sewer and vent lines	1,600
С.	Installation of hot and cold water for domestic purposes	1,200
D.	Installation and setting of plumbing appliances and fixtures	800
Ε.	Maintenance and repair of plumbing	600
F.	Gas piping or service piping	400
G.	Service and maintenance of gas controls and equipment	100
Н.	Welding, soldering and brazing as it applies to the trade	100
Ι.	Hydronics piping and equipment installation	300
J.	Fire suppression system installation	100

- (3) A licensed residential journeyman plumber applying for a journeyman plumber's license shall complete 2,000 hours of on the job training in industrial or commercial plumbing while licensed as an apprentice plumber, which shall include successful completion of an approved fourth year course of classroom instruction.
- (4) On the job training and instruction required in this section shall include measurements of an apprentice's performance in the plumbing trade.
- (5) Formal classroom instruction required by this section shall meet the following requirements:
- (a) instruction shall be conducted by an entity approved by the Utah Board of Regents, Utah College of Applied Technology Board of Trustees or by another similar out of state body that approves formal plumbing educational programs; and
- (b) instruction shall be conducted by competent qualified staff and shall include measures of competency and achievement level of each apprentice.
- (6) Apprentice plumbers shall engage in the plumbing trades only in accordance with the following:
- (a) except as provided in Subsection 58-55-302(3)(e)(ii) for fourth through tenth year apprentices, while engaging in the plumbing trade, an apprentice plumber shall be under the immediate supervision of a journeyman plumber for commercial or industrial work, and by a residential journeyman or journeyman plumber for residential work;
- (b) the apprentice shall engage in the plumbing trade in accordance with the instruction of the supervising plumber; and
- (c) the apprentice shall work in a ratio of not to exceed two apprentice plumbers to one supervising plumber.

#### R156-55c-302c. Qualifications for Licensure - Examination

#### Requirements.

In accordance with Subsections 58-1-203(2) and 58-1-301(3), the examination requirements for licensure in Subsection 58-55-302(1)(c)(i) are defined, clarified, or established as follows:

- (1) The applicant shall obtain a score of 70% on the Utah Plumbers Licensing Examination which shall consist of a written section and practical section.
- (2) Admission to the examinations is permitted after the applicant has completed all requirements for licensure set forth in Sections R156-55c-302a, R156-55c-302b and R156-55c-302c.
- (3)(a) If an applicant fails one or more sections of the examination, the applicant shall retake any section of the examination failed.
- (b) An applicant may not retake any section of the examination more than two times and shall wait at least 25 days between retakes.
- (c) If an applicant does not pass any failed section of the examination upon the second retake or within six months of initially being approved to test, whichever occurs first, the applicant's application shall be denied.
- (4)(a) On or after December 31, 2010, if an applicant passes any section of the examination but does not pass the entire examination, the passing score on any section of the examination shall be valid for one year from the date the section of the examination was passed. Thereafter the applicant shall retake any previously passed section of the examination that is no longer valid to support any subsequent application for licensure.
- (b) Prior to December 31, 2010, if an applicant passed any section of the examination but did not pass the entire examination, the applicant may use any previously passed section of the examination to pass the entire examination until December 31, 2011. Thereafter the applicant shall retake the entire examination.

### R156-55c-302d. Qualifications for Licensure - Master Supervisory Experience and Education Requirements.

In accordance with Subsections 58-55-302(3)(a)(i)(A) and 58-55-302(3)(b)(i), the minimum supervisory experience qualifications for licensure as a master plumber and residential master plumber are established as follows:

- (1) An applicant shall demonstrate successful completion of 4000 hours of supervisory experience that includes each of the following categories and minimum number of hours:
  - (a) supervising employees: 700 hours;
  - (b) supervising construction projects: 700 hours;
  - (c) cost/price management: 300 hours; and
- (d) miscellaneous construction experience: 300 hours in any one or more of the following: accounting/financial principles, contract negotiations, conflict resolutions, marketing, human resources and government regulation pertaining to business and the construction trades.
- (2) The following, or the substantial equivalent thereof, as determined by the Board in collaboration with the Commission, shall apply to the minimum supervisory experience qualifications established in Subsection (1):
- (a) supervisory experience shall be obtained while licensed in the proper license classification as either a journeyman plumber or a residential journeyman plumber;
- (b) supervisory experience shall be obtained as an employee of a licensed plumbing contractor, whose employer covers the applicant with workers compensation and unemployment insurances and deducts federal and state taxes from the applicant's compensation;
- (c) all supervisory experience shall be under the direct supervision of the applicant's employer; and
  - (d) no more than 2000 hours of experience may be earned

during any 12-month period.

- (3) An associate of applied science or similar or higher educational degree, in accordance with Subsection 58-55-302(3)(a)(i)(B), shall fulfill 2000 hours of the 4000 hour supervisory experience requirement. Such an applicant shall complete the remaining minimum 2000 hour supervisory experience listed above in Subsection R156-55c-302d(1).
  - (a) The degree shall be accredited by one of the following:
  - (i) Middle States Association of Colleges and Schools;
  - (ii) New England Association of Colleges and Schools;
  - (iii) North Central Association of Colleges and Schools;
  - (iv) Northwest Commission on Colleges and Universities;
  - (v) Southern Association of Colleges and Schools; or
  - (vi) Western Association of Schools and Colleges.
- (b) The degree shall be in one of the following courses of study:
  - (i) accounting;
  - (ii) apprenticeship;
  - (iii) business management;
  - (iv) communications;
  - (v) computer systems and computer information systems;
  - (vi) construction management;
  - (vii) engineering;
  - (viii) environmental technology;
  - (ix) finance;
  - (x) human resources; or
  - (xi) marketing.

#### R156-55c-303. Renewal Cycle - Procedures.

- (1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 55, is established by rule in Section R156-1-308a(1).
- (2) Renewal procedures shall be in accordance with Section R156-1-308c.

#### R156-55c-303b. Continuing Education - Standards.

- (1) Required Hours. Pursuant to Sections 58-55-302.7 and 58-55-303, each licensee shall complete 12 hours of continuing education during each two year license term. A minimum of eight hours shall be core education. The remaining four hours may be professional education.
- (2) "Core continuing education" is defined as education covering:
- (a) International Building, Mechanical, Plumbing Codes and Utah building code amendments as adopted or proposed for adoption:
  - (b) the Americans with Disability Act;
- (c) medical gas, National Fire Protection Association 13D and 54; and
  - (d) hydronics and waste water treatment.
- (3) "Professional continuing education" is defined as education covering:
- (a) energy conservation, management training, new technology, plan reading; and
  - (b) lien laws and Utah construction registry.
- (4) Non-acceptable course subject matter includes the following types of courses and other similar courses:
- (a) mechanical office and business skills, such as typing, speed reading, memory improvement and report writing;
- (b) physical well-being or personal development, such as personal motivation, stress management, time management, or dress for success;
- (c) presentations by a supplier or a supplier representative to promote a particular product or line of products; and
- (d) meetings held in conjunction with the general business of the licensee or employer.
  - (5) The Division may:
  - (a) waive the continuing education requirements for a

licensee that is an instructor of an approved education apprenticeship program; or

- (b) waive or defer the continuing education requirements as provided in Section R156-1-308d.
- (6) A continuing education course shall meet the following standards:
- (a) Time. Each hour of continuing education course credit shall consist of at least 50 minutes of education in the form of seminars, lectures, conferences, training sessions or distance learning modules. The remaining ten minutes may be used for breaks.
- (b) Provider. The course provider shall meet the requirements of this section and shall be one of the following:
  - (i) a recognized accredited college or university;
  - (ii) a state or federal agency;
- (iii) a professional association or organization involved in the construction trades; or
- (iv) a commercial continuing education provider providing a program related to the plumbing trade.
- (c) Content. The content of the course shall be relevant to the practice of the plumbing trade and consistent with the laws and rules of this state.
- (d) Objectives. The learning objectives of the course shall be reasonably and clearly stated.
- (e) Teaching Methods. The course shall be presented in a competent, well organized and sequential manner consistent with the stated purpose and objective of the program.
- (f) Faculty. The course shall be prepared and presented by individuals who are qualified by education, training and experience.
- (g) Distance learning. A course may be recognized for continuing education that is provided via internet or through home study courses provided the course verifies registration and participation in the course by means of a passing a test which demonstrates that the participant has learned the material presented. Test questions shall be randomized for each internet participant.
- (h) Documentation. The course provider shall have a competent method of registration of individuals who actually completed the course, shall maintain records of attendance that are available for review by the Division and shall provide to individuals completing the course a certificate which contains the following information:
  - (i) the date of the course;
  - (ii) the name of the course provider;
  - (iii) the name of the instructor;
  - (iv) the course title;
  - (v) the hours of continuing education credit;
  - (vi) the attendee's name;
  - (vii) the attendee's license number; and
  - (viii) the signature of the course provider.
- (7) On a random basis, the Division may assign monitors at no charge to attend a course for the purpose of evaluating the course and the instructor.
- (8) Each licensee shall maintain adequate documentation as proof of compliance with this section, such as certificates of completion, course handouts and materials. The licensee shall retain this proof for a period of three years from the end of the renewal period for which the continuing education is due. Each licensee shall assure that the course provider has submitted the verification of attendance to the continuing education registry on behalf of the licensee as specified in Subsection (11). Alternatively, the licensee may submit the course for approval and pay any course approval fees and attendance recording fees.
- (9) Licensees who lecture in approved continuing education courses shall receive two hours of continuing education for each hour spent lecturing. However, no lecturing or teaching credit is available for participation in a panel discussion.

- (10) Licensees who obtain an initial license after March 31st of the renewal year shall not be required to meet the continuing education requirement for that renewal cycle.
- (11) A course provider shall submit continuing education courses for approval to the continuing education registry and shall submit verification of attendance and completion on behalf of licensees attending and completing the program directly to the continuing education registry in the format required by the continuing education registry.
- (12) The Division shall review continuing education courses which have been submitted through the continuing education registry and approve only those courses which meet the standards set forth under this section.
  - (13) Continuing Education Registry.
- (a) The Division shall designate an entity to act as the Continuing Education Registry under this rule.
- (b) The Continuing Education Registry, in consultation with the Division and the Commission, shall:
- (i) through its internet site electronically receive applications from continuing education course providers and shall submit the application for course approval to the Division for review and approval of only those programs which meet the standards set forth under this section;
- (ii) publish on its website listings of continuing education programs which have been approved by the Division, and which meet the standards for continuing education credit under this rule:
- (iii) maintain accurate records of qualified continuing education approved;
- (iv) maintain accurate records of verification of attendance and completion, by individual licensee, which the licensee may review for compliance with this rule; and
- (v) make records of approved continuing education programs and attendance and completion available for audit by representatives of the Division.
- (c) Fees. The Continuing Education Registry may charge a reasonable fee to continuing education providers or licensees for services provided for review and approval of continuing education programs.

#### R156-55c-304. Licensure by Endorsement.

In accordance with the provisions of Section 58-1-302, the Division may issue an individual a license as an apprentice plumber, journeyman plumber, residential journeyman plumber, master plumber or residential master plumber by endorsement, in accordance with the following:

- (1) An applicant for licensure by endorsement as a journeyman plumber, residential journeyman plumber, master plumber or residential master plumber has the burden to demonstrate that the apprenticeship instruction and training, or experience requirements in lieu of an apprenticeship, and the examination requirements of the state or jurisdiction in which the applicant holds licensure are equal to the requirement of this state or were equal to the requirements of this state at the time the applicant received licensure in the other state.
- (2) An applicant for licensure as an apprentice plumber who has completed part of apprenticeship training and instruction in another jurisdiction has the burden to demonstrate that the apprenticeship program in the other state is equivalent to an approved apprenticeship program in this state as a condition of the applicant being given credit for completion of an apprenticeship program in another state.

#### R156-55c-501. Unprofessional Conduct.

"Unprofessional conduct" includes:

- (1) engaging in the plumbing trade as an apprentice plumber on a commercial or industrial project when not under the immediate supervision of a journeyman plumber;
  - (2) engaging in the plumbing trade as an apprentice

plumber on a residential project when not under the immediate supervision of a residential journeyman or journeyman plumber, except as provided in Subsection 58-55-302(3)(e)(ii);

- (3) engaging in the plumbing trade as an apprentice plumber except in accordance with instructions of the supervising plumber;
- (4) acting as a journeyman plumber or residential journeyman plumber while supervising more than two apprentice plumbers;
- (5) failure as a licensed plumber to carry a copy of his current plumber's license on his person or in close proximity to his person when performing plumbing work or to display that license upon request of a representative of the Division or any law enforcement officer; and
- (6) failure as a plumbing contractor to certify work experience and supervisory hours when requested by a plumber who is or has been an employee of the plumbing contractor.

#### R156-55c-601. Proof of Licensure.

Each apprentice, residential journeyman, journeyman plumber, residential master plumber and master plumber shall:

- (1) carry on his person or in close proximity to his person his current license when he is engaged in the plumbing trade; and
- (2) display his license to a representative of the Division or any law enforcement officer upon request.

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#### R156. Commerce, Occupational and Professional Licensing. R156-60a. Social Worker Licensing Act Rule. R156-60a-101. Title.

This rule is known as the "Social Worker Licensing Act

#### **R156-60a-102.** Definitions.

In addition to the definitions in Title 58, Chapters 1 and 60, as used in Title 58, Chapters 1 and 60, or this rule:

- (1) "ASWB" means the Association of Social Work Boards.
  - (2) "CSW" means a licensed certified social worker.
- (3) "Clinical social work concentration and practicum", "clinical concentration and practicum" "case work", "group work", or "family treatment course sequence with a clinical practicum", "clinical practicum" or "practicum", as used in Subsections 58-60-205(1)(g) and (2)(d)(ii), means a track of professional education which is specifically established to prepare an individual to practice or engage in mental health
  - (4) "LCSW" means a licensed clinical social worker.
- (5) "Social work practice methods", as used in Subsection 58-60-205(4)(d)(iii)(A), means a course at an accredited college or university that includes emphasis on the following:
- (a) generalist social work practice at the individual, family, group, organization, and community levels;
- (b) planned client change process and social work roles at various levels;
- (c) application of key values and principles of the National Association of Social Workers (NASW) Code of Ethics and resolution of ethical dilemmas; and
- (d) evaluation of programs and direct practice in the social work field.
- (6) "SSW" means a licensed social service worker.(7) "Supervised practice of mental health therapy by a clinical social worker", as used in Subsection 58-60-202(4)(a), means that the CSW is under the general supervision of an LCSW meeting the requirements of Sections R156-60a-302e and R156-60a-601.

#### R156-60a-103. Authority - Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 60.

#### R156-60a-104. Organization - Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

#### R156-60a-302a. Education Requirements for Licensure as an SSW.

In accordance with Subsection 58-60-205(3)(d)(ii), a master's degree qualifying an applicant for licensure as an SSW shall be in a field of social work, psychology, marriage and family therapy, or professional counseling.

#### R156-60a-302b. Experience Requirements for Licensure as an SSW.

In accordance with Subsection 58-60-205(4)(d)(iii), the 2,000 hours of supervised qualifying experience for licensure as an SSW shall:

- (1) be performed as an employee of an agency providing social work services and activities;
- (2) be performed according to a written social work job description approved by the licensed mental health therapist supervisor;
  - (3) be completed over a duration of not less than one year.

#### R156-60a-302c. Training Requirements for Licensure as an

#### LCSW.

In accordance with Subsections 58-60-205(1)(e),(f) and (g), and 58-60-202(4)(a), the 4,000 hours of clinical social work and mental health therapy training qualifying an applicant for licensure as an LCSW shall:

- (1) be obtained after completion of the education requirement set forth in Subsections 58-60-205(1)(d) and (g) and shall not include any clinical practicum hours obtained as part of the education program;
- (2) be completed over a duration of not less than two years:
  - (3) be completed while licensed as a CSW;
- (4) be completed while the CSW is an employee of a public or private agency engaged in mental health therapy;
- (5) be completed under a program of general supervision by an LCSW meeting the requirements of Sections R156-60a-302e and R156-60a-601; and
  - (6) include the following training requirements:
  - (a) individual, family, and group therapy;
  - (b) crisis intervention;
  - (c) intermediate treatment; and
  - (d) long term treatment.

#### R156-60a-302d. Examination Requirements.

- (1) In accordance with Subsection 58-60-205(1)(h), the examination requirements for licensure as an LCSW include passing the Clinical Examination of the ASWB or the Clinical Social Workers Examination of the State of California.
- (2) In accordance with Subsection 58-60-205(2)(e), the examination requirements for licensure as a CSW shall include passing the Masters, Advanced Generalist, or Clinical Examination of the ASWB.
- (3) In accordance with Subsection 58-60-205(4)(e), the examination requirements for licensure as an SSW shall include passing the Bachelors Examination of the ASWB.
- (4) Applicants for any ASWB exam must pass the exam within one year from date of the Division's approval for the applicant to take the exam. If the applicant does not pass the required exam within one year, the pending license application shall be denied.

### R156-60a-302e. Requirements to Become an LCSW Supervisor.

In accordance with Subsections 58-60-202(2)(c), 58-60-202(3)(a) and 58-60-205(1)(e) and (f), in order for an LCSW to supervise a CSW, the LCSW shall:

- be currently licensed in good standing as an LCSW;
- (2) have engaged in active practice as an LCSW, including mental health therapy, for a period of not less than two years prior to supervising a CSW.

#### R156-60a-303. Renewal Cycle - Procedures.

- (1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licenses under Title 58, Chapter 60, is established by rule in Section R156-1-308a(1).
- (2) Renewal procedures shall be in accordance with Section R156-1-308c.

#### R156-60a-304. Continuing Education.

- (1) Required Hours. In accordance with Subsection 58-60-105(1) and Section 58-60-205.5, during each two year renewal cycle commencing on October 1 of each even numbered year:
- (a) An LCSW shall be required to complete not fewer than 40 hours of continuing education. A minimum of three of the 40 hours shall be completed in ethics and/or law.
- (b) An SSW shall be required to complete not fewer than 20 hours of continuing education of which a minimum of three

contact hours shall be completed in ethics and/or law.

- (c) The required number of hours of continuing education for an individual who first becomes licensed during the two year renewal cycle shall be decreased in a pro-rata amount.
- (d) The Division may defer or waive the continuing education requirements as provided in Section R156-1-308d.
- (2) A continuing education course shall meet the following standards:
- (a) Time. Each hour of continuing education course credit shall consist of not fewer than 50 minutes of education. Licensees shall only receive credit for lecturing or instructing the same course up to two times. Licensees shall receive one hour of continuing education for every one hour of time spent lecturing or instructing a continuing education course;
- (b) Course Content and Type. A course shall be presented in a competent, well organized and sequential manner consistent with the stated purpose and objective of the course;
- (i) The content of the course shall be relevant to the practice of social work and shall be completed in the form of any of the following course types:
  - (A) seminar;
  - (B) lecture;
  - (C) conference;
  - (D) training session;
  - (E) webinar;
  - (F) internet course;
  - (G) distance learning course;
  - (H) specialty certification; or
- (I) lecturing or instructing of a continuing education course:
- (ii) The following limits apply to the number of hours recognized in the following course types during a two year license renewal cycle:
- (A) a maximum of ten hours for lecturing or instructing of continuing education courses meeting these requirements; and
- (B) a maximum of 15 hours for online, distance learning, or home study courses that include examination and issuance of a completion certificate;
- (c) Course Provider or Sponsor. The course shall be approved by, conducted by, or under the sponsorship of one of the following:
  - (i) a recognized accredited college or university;
- (ii) a community mental health agency or entity providing mental health services under the auspices of the State of Utah;
- (iii) a professional association or society involved in the practice of social work; or
- (iv) the Division of Occupational and Professional Licensing;
- (d) Objectives. The learning objectives of the course shall be clearly stated in course material;
- (e) Faculty. The course shall be prepared and presented by individuals who are qualified by education, training and experience;
- (f) Documentation. Each licensee shall maintain adequate documentation as proof of compliance with this Section, such as a certificate of completion, school transcript, course description, or other course materials. The licensee shall retain this proof for a period of three years after the end of the renewal cycle for which the continuing education is due; and
- (i) At a minimum, the documentation shall contain the following:
  - (A) date of the course;
  - (B) name of the course provider;
  - (C) name of the instructor;
  - (D) course title;
  - (E) number of hours of continuing education credit; and
  - (F) course objectives.
- (3) Extra Hours of Continuing Education. If a licensee completes more than the required number of hours of continuing

education during a two year renewal cycle specified in Subsection (1), up to ten hours of the excess over the required number may be carried over to the next two year renewal cycle. No education received prior to a license being granted may be carried forward to apply towards the continuing education required after the license is granted.

### R156-60a-308. Reinstatement of an LCSW License which has Expired Beyond Two Years.

In accordance with Subsection 58-1-308(6) and Section R156-1-308e, an applicant for reinstatement for licensure as an LCSW, whose license expired after two years following the expiration of that license, shall:

- (1) upon request, meet with the Board to evaluate the applicant's ability to safely and competently practice clinical social work and mental health therapy;
- (2) upon recommendation of the Board, establish a plan of supervision under an approved supervisor which may include up to 4,000 hours of clinical social work and mental health therapy training as a CSW before qualifying for reinstatement of the LCSW license:
- (3) pass the Clinical Examination of the ASWB if it is determined by the Board that examination or reexamination is necessary to demonstrate the applicant's ability to safely and competently practice clinical social work and mental health therapy; and
- (4) complete a minimum of 40 hours of continuing education in subjects determined by the Board as necessary to ensure the applicant's ability to safely and competently practice clinical social work and mental health therapy.

#### R156-60a-309. Exemption from Licensure Clarified.

The exemption specified in Subsection 58-60-107(5) does not permit an individual to engage in the 4,000 hours of clinical social work and mental health therapy training without first becoming licensed as a CSW.

#### R156-60a-502. Unprofessional Conduct.

"Unprofessional conduct" includes:

- (1) using the abbreviated title of LCSW unless licensed as an LCSW;
- (2) using the abbreviated title of CSW unless licensed as a CSW:
- (3) using the abbreviated title of SSW unless licensed as an SSW;
- (4) acting as a supervisor or accepting supervision of a supervisor without complying with or ensuring the compliance with the requirements of Sections R156-60a-302c and R156-60a-601.
- (5) engaging in the supervised practice of mental health therapy as a licensed CSW unless:
- (a) the licensee has completed a clinical practicum as part of the Council on Social Work Education (CSWE) accredited master's degree program; and
- (b) the scope of practice is otherwise within the licensee's competency, abilities and education;
- (6) engaging in the supervised practice of mental health therapy when not in compliance with Section R156-60a-302c and Subsection R156-60a-601(7);
- (7) engaging in or aiding or abetting conduct or practices which are dishonest, deceptive or fraudulent;
- (8) engaging in or aiding or abetting deceptive or fraudulent billing practices;
- (9) failing to establish and maintain professional boundaries with a client or former client:
- (10) engaging in dual or multiple relationships with a client or former client in which there is a risk of or potential harm to the client;
  - (11) engaging in sexual activities or sexual contact with a

client with or without client consent;

- (12) engaging in sexual activities or sexual contact with a former client within two years of documented termination of services even when there is no risk of exploitation or potential harm to the client;
- (13) engaging in sexual activities or sexual contact with client's relatives or other individuals with whom the client maintains a personal relationship when there is a risk of exploitation or potential harm to the client;
- (14) embracing, massaging, cuddling, caressing, or performing any other act of physical contact with a client when there is a risk of exploitation or potential harm to the client resulting from the contact;
- (15) engaging in or aiding or abetting sexual harassment or any conduct which is exploitive or abusive with respect to a student, trainee, employee, or colleague with whom the licensee has supervisory or management responsibility;
- (16) failing to exercise professional discretion and impartial judgement required for the performance of professional activities, duties and functions;
- (17) failing to render impartial, objective, and informed services, recommendations or opinions with respect to custodial or parental rights, divorce, domestic relationships, adoptions, sanity, competency, mental health or any other determination concerning an individual's civil or legal rights;
  - (18) exploiting a client or former client for personal gain;
- (19) exploiting a person who has a personal relationship with a client for personal gain;
- (20) failing to maintain client records including records of assessment, treatment, progress notes and billing information for a period of not less than ten years from the documented termination of services to the client;
- (21) failing to provide client records in a reasonable time upon written request of the client, or legal guardian;
- (22) failing to obtain informed consent from the client or legal guardian before taping, recording or permitting third party observations of client activities or records;
- (23) failing to protect the confidences of other persons named or contained in the client records; and
- (24) failing to abide by the provisions of the Code of Ethics of the National Association of Social Workers (NASW) as approved by the NASW 1996 Delegate Assembly and revised by the 1999 NASW Delegate Assembly, which is adopted and incorporated by reference.

### R156-60a-601. Duties and Responsibilities of an LCSW Supervisor.

- The duties and responsibilities of an LCSW supervisor are further established as follows:
- (1) be professionally responsible for the acts and practices of the supervisee;
- (2) be engaged in a relationship with the supervisee in which the supervisor is independent from control by the supervisee and in which the ability of the supervisor to supervise and direct the practice of the supervisee or is not compromised;
- (3) be available for advice, consultation, and direction consistent with the standards and ethics of the profession;
- (4) provide periodic review of the client records assigned to the supervisee;
- (5) comply with the confidentiality requirements of Section 58-60-114;
- (6) monitor the performance of the supervisee for compliance with laws, rules, standards and ethics applicable to the practice of social work;
- (7) supervise only a supervisee who is an employee of a public or private mental health agency;
- (8) supervise not more than three individuals who are lawfully engaged in mental health therapy training, unless

otherwise approved by the Division in collaboration with the Board;

- (9) not begin supervision of a CSW until having met the requirements of Section R156-60a-302e; and
- (10) in accordance with Subsections 58-60-205(1)(e) and (f), submit to the Division on forms made available by the Division:
- (a) documentation of the training hours completed by the CSW; and
- (b) an evaluation of the CSW, with respect to the quality of the work performed and the competency of the CSW to practice clinical social work and mental health therapy.

#### R156-60a-602. Supervision - Scope of Practice - SSW.

In accordance with Subsections 58-60-202(2) and (6), supervision and scope of practice of an SSW is further defined as follows:

- (1) general supervision of an SSW by a licensed mental health therapist is only required where mental health therapy services are provided; and
- (2) the scope of practice of the SSW shall be in accordance with a written social work job description approved by the licensed mental health therapist supervisor, except that the SSW may not engage in the supervised or unsupervised practice of mental health therapy.

KEY: licensing, social workers February 10, 2011 Notice of Continuation August 31, 2009

58-60-201 58-1-106(1)(a) 58-1-202(1)(a)

## R156. Commerce, Occupational and Professional Licensing. R156-60c. Professional Counselor Licensing Act Rule. R156-60c-101. Title.

This rule is known as the "Professional Counselor Licensing Act Rule".

#### R156-60c-102. Definitions.

In addition to the definitions in Title 58, Chapters 1 and 60, as used in Title 58, Chapters 1 and 60, or this rule:

- (1) "Internship" means:
- (a) 900 clock hours of supervised counseling experience of which 360 hours must be in the provision of mental health therapy:
- (i) in a public or private agency engaged in the clinical practice of mental health therapy as defined in Subsection 58-60-102(7); and
- (ii) from a supervisor licensed as a mental health therapist as defined in Section R156-60c-401.
- (2) "Practicum" means a supervised counseling experience in an appropriate setting of at least three semester or four quarter hours duration for academic credit.
- (3) "Unprofessional conduct" as defined in Title 58, Chapters 1 and 60 is further defined, in accordance with Subsection 58-1-203(1)(e), in Section R156-60c-502.

#### R156-60c-103. Authority - Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1) to enable the Division to administer Title 58, Chapter 60, Part 4.

#### R156-60c-104. Organization - Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

### R156-60c-302a. Qualifications for Licensure - Education Requirements.

- (1) Pursuant to Subsection 58-60-405(1)(d)(i), the degree and educational program which prepares one to competently engage in mental health therapy is established and clarified to be a masters or doctorate degree in Mental Health Counseling or an equivalent degree from an institution accredited by the Council for Accreditation of Counseling and Related Educational Programs (CACREP) or the Council for Higher Education Accreditation of the American Council on Education (CHEA), at the time the applicant obtained the education, which includes a minimum of 60 semester (90 quarter) hours of graduate studies and includes the specific course requirements as specified in Subsection (2).
- (2) The core curriculum in Subsection 58-60-405(1)(d) shall consist of the following courses:
- (a) a minimum of two semester or three quarter hours shall be in ethical standards, issues, behavior and decision-making based on the standards of the American Counseling Association (ACA), American Mental Health Counselors Association (AMHCA), or National Board of Certified Counselors (NBCC);
- (b) a minimum of two semester or three quarter hours shall be in professional roles and functions of a mental health counselor, trends and history, professional preparation standards and credentialing;
- (c) a minimum of two semester or three quarter hours shall be in individual theory and shall include several of the predominant theories, which may include humanistic, behavioral or cognitive theories of individual therapy;
- (d) a minimum of two semester or three quarter hours shall be in group theory and shall include understanding of group development and multiple theories regarding group therapy;
- (e) a minimum of three semester or four quarter hours shall be in human growth and development across the life span, which may include:

- (i) physical, social and psychosocial development;
- (ii) personality development;
- (iii) learning theory and cognitive development;
- (iv) emotional development;
- (f) a minimum of three semester or four quarter hours shall be in career development;
- (g) a minimum of three semester or four quarter hours shall be in cultural foundations. Examples are:
  - (i) human diversity;
  - (ii) multicultural issues and trends;
  - (iii) gender issues;
  - (iv) exceptionality;
  - (v) disabilities; and
  - (vi) aging;
- (h) a minimum of six semester or eight quarter hours shall be in the application of individual and group therapy and other therapeutic methods and interventions. Examples are:
  - (i) building, maintaining and terminating relationships;
  - (ii) solution-focused and brief therapy;
  - (iii) crisis intervention;
  - (iv) prevention of mental illness;
  - (v) treatment of specific syndromes;
  - (vi) case conceptualization; and
  - (vii) referral, supportive and follow-up services;
- (i) a minimum of two semester or three quarter hours shall be in psychopathology and multi-axial diagnosis DSM classification;
- (j) a minimum of two semester or three quarter hours shall be in dysfunctional behaviors. Examples are:
  - (i) addictions;
  - (ii) substance abuse;
  - (iii) cognitive dysfunction;
  - (iv) sexual dysfunction; and
  - (v) abuse and violence;
- (k) a minimum of two semester or three quarter hours shall be in a foundation course in test and measurement theory including the theory of test development, variety of test types and introduction to several tests used in mental health assessment:
- (l) a minimum of two semester or three quarter hours shall be in an advanced course in assessment of mental status including the assessment of DSM personality diagnosis;
- (m) a minimum of three semester or four quarter hours shall be in research and evaluation. This shall not include a thesis, dissertation, or project, but may include:
  - (i) statistics;
  - (ii) research methods, qualitative and quantitative;
  - (iii) use and interpretation of research data;
  - (iv) evaluation of client change; and
  - (v) program evaluation;
- (n) a minimum of three semester or four quarter hours of practicum as defined in Subsection R156-60c-102(2);
- (o) a minimum of six semester or eight quarter hours of internship as defined in Subsection R156-60c-102(1); and
- (p) a minimum of 17 semester or 25.5 quarter hours of course work in the behavioral sciences. No more than six semester or nine quarter hours of credit for thesis, dissertation or project hours shall be counted toward the required core curriculum hours in this subsection.
- (3) The supplemental course work shall consist of formal graduate level work meeting the requirements of Subsections (1) and (2) in regularly offered and scheduled classes. University based directed reading courses may be approved at the discretion of the Board.
- (4) The following degrees do not prepare a person to competently engage in mental health therapy: Career Counseling, College Counseling, Community Counseling, Gerontological Counseling, School Counseling, Student Affairs, Rehabilitation Counseling, Music Therapy, Art Therapy, or

Dance Therapy. Applicants who have one of these degrees or comparable degrees and who complete the classes which have been included in the Mental Health Counseling degree and as outlined in Subsection (1) and (2), may request the Division and the Board to consider their education as equivalent to the requirements for licensure. Upon completion of this substantially equivalent education requirement, the applicant may be granted a license as a licensed associate professional counselor under Subsection 58-60-405(2).

(5) An applicant who has met the degree requirements under Subsection (1) or (4) which prepares one to competently engage in mental health therapy, but who is deficient in one or more, but no more than three of the courses provided in Subsection (2), may be granted a temporary professional counselor license as a licensed associate professional counselor extern under Section 58-60-117. Furthermore, the deficient courses may not include ethics, psychopathology, advanced mental status, practicum, or internship.

### R156-60c-302b. Qualifications for Licensure - Experience Requirements.

- (1) The professional counselor and mental health therapy training qualifying an applicant for licensure as a professional counselor under Subsections 58-60-405(1)(e) and (f) shall:
  - (a) be completed in not less than two years;
- (b) be completed while the applicant is licensed as a licensed associate professional counselor or licensed associate professional counselor extern;
- (c) be completed while the applicant is an employee, as defined in Subsection R156-60-102(3), of a public or private agency engaged in mental health therapy under the supervision of a qualified professional counselor, psychiatrist, psychologist, clinical social worker, registered psychiatric mental health nurse specialist, physician, or marriage and family therapist; and
- (c) be completed under a program of supervision by a mental health therapist meeting the requirements under Sections R156-60c-401 and R156-60c-402.
- (2) An applicant for licensure as a professional counselor, who is not seeking licensure by endorsement based upon licensure in another jurisdiction, who has completed all or part of the professional counselor and mental health therapy training requirements under Subsection (1) outside the state may receive credit for that training completed outside of the state if it is demonstrated by the applicant that the training completed outside the state is equivalent to and in all respects meets the requirements for training under Subsections 58-60-405(1)(e) and (f), and Subsections R156-60c-302b(1). The applicant shall have the burden of demonstrating by evidence satisfactory to the Division and Board that the training completed outside the state is equivalent to and in all respects meets the requirements under this Subsection.

### R156-60c-302c. Qualifications for Licensure - Examination Requirements.

- (1) Under Subsection 58-60-405(1)(g), an applicant for licensure as a professional counselor must pass the following examinations:
- (a) the National Counseling Examination of the National Board for Certified Counselors; and
- (b) the National Clinical Mental Health Counseling Examination of the National Board of Certified Counselors.

#### R156-60c-303. Renewal Cycle - Procedures.

- (1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licenses under Title 58, Chapter 60, is established by rule in Section R156-1-308a.
- (2) Renewal procedures shall be in accordance with Section R156-1-308c.

#### R156-60c-304. Continuing Education.

- (1) There is hereby established a continuing education requirement for all individuals licensed under Title 58, Chapter 60, Part 4, as a professional counselor and licensed associate professional counselor.
- (2) During each two year period commencing September 30th of each even numbered year, a professional counselor or licensed associate professional counselor shall be required to complete not fewer than 40 hours of continuing education directly related to the licensee's professional practice of which a minimum of six hours must be completed in ethics/law.
- (3) The required number of hours of continuing education for an individual who first becomes licensed during the two year period shall be decreased in a pro-rata amount equal to any part of that two year period preceding the date on which that individual first became licensed.
  - (4) Continuing education under this section shall:
  - (a) be relevant to the licensee's professional practice;
- (b) be prepared and presented by individuals who are qualified by education, training and experience to provide continuing education regarding mental health therapy professional counseling; and
- (c) have a method of verification of attendance and completion.
- (5) Credit for continuing education shall be recognized in accordance with the following:
- (a) unlimited hours shall be recognized for continuing education completed in blocks of time of not less than one hour in formally established classroom courses, seminars, or conferences;
- (b) a maximum of 10 hours per two year period may be recognized for teaching in a college or university, teaching qualified continuing education courses in the field of mental health therapy professional counseling, or supervision of an individual completing his experience requirement for licensure in a mental health therapist license classification; and
- (c) a maximum of 10 hours per two year period may be recognized for distance learning, clinical readings, or internet-based courses directly related to practice as a mental health therapist or professional counselor.
- (6) A licensee shall be responsible for maintaining competent records of completed continuing professional education for a period of four years after close of the two year period to which the records pertain. It is the responsibility of the licensee to maintain such information with respect to continuing education to demonstrate it meets the requirements under this section.
- (7) A licensee who documents he is engaged in full-time activities or is subjected to circumstances which prevent that licensee from meeting the continuing education requirements established under this Section may be excused from the requirement for a period of up to three years. However, it is the responsibility of the licensee to document the reasons and justify why the requirement could not be met.

#### R156-60c-306. License Reinstatement - Requirements.

In addition to the requirements established in Section R156-1-308e, an applicant for reinstatement of his license after two years following expiration of that license shall be required to meet the following reinstatement requirements:

- (1) if deemed necessary, meet with the Board for the purpose of evaluating the applicant's current ability to engage safely and competently in practice as a professional counselor and to make a determination of any additional education, experience or examination requirements which will be required before reinstatement;
- (2) upon the recommendation of the Board, establish a plan of supervision under an approved supervisor which may include up to 4,000 hours of professional counselor and mental

health therapy training as a professional counselor-temporary;

- (3) pass the National Counseling Examination of the National Board for Certified Counselors if it is determined by the Board that current taking and passing of the examination is necessary to demonstrate the applicant's ability to engage safely and competently in practice as a professional counselor;
- (4) pass the National Clinical Mental Health Counseling Examination if it is determined by the Board that current taking and passing of the examination is necessary to demonstrate the applicant's ability to engage safely and competently in practice as a professional counselor; and
- (5) complete a minimum of 40 hours of professional education in subjects determined by the Board as necessary to ensure the applicant's ability to engage safely and competently in practice as a professional counselor.

## R156-60c-401. Requirements to be Qualified as a Professional Counselor Training Supervisor and Mental Health Therapist Training Supervisor.

In accordance with Subsections 58-60-405(1)(e) and (f), in order for an individual to be qualified as a professional counselor training supervisor or mental health therapist trainer, the individual shall have the following qualifications:

- (1) be currently licensed in good standing in a profession set forth for a supervisor under Subsection 58-60-405(1)(e) in the state in which the supervised training is being performed;
- (2) have engaged in lawful practice of mental health therapy as a physician, professional counselor, psychiatrist, psychologist, clinical social worker, registered psychiatric mental health nurse specialist, or marriage and family therapist for not fewer than 4,000 hours in a period of not less than two years prior to beginning supervision activities; and
- (3) be employed by or have a contract with the mental health agency that employs the supervisee, but not be employed by the supervisee, nor be employed by an agency owned in total or in part by the supervisee, or in which the supervisee has any controlling interest.

## R156-60c-402. Duties and Responsibilities of a Supervisor of Professional Counselor and Mental Health Therapy Training.

The duties and responsibilities of a licensee providing supervision to an individual completing supervised professional counselor and mental health therapy training requirements for licensure as a professional counselor are to:

- (1) be professionally responsible for the acts and practices of the supervisee which are a part of the required supervised training:
- (2) be engaged in a relationship with the supervisee in which the supervisor is independent from control by the supervisee and in which the ability of the supervisor to supervise and direct the practice of the supervisee is not compromised;
- (3) be available for advice, consultation, and direction consistent with the standards and ethics of the profession and the requirements suggested by the total circumstances including the supervisee's level of training, diagnosis of patients, and other factors known to the supervisee and supervisor;
- (4) provide periodic review of the client records assigned to the supervisee;
- (5) comply with the confidentiality requirements of Section 58-60-114;
- (6) monitor the performance of the supervisee for compliance with laws, standards, and ethics applicable to the practice of professional counseling and report violations to the Division;
- (7) supervise only a supervisee who is an employee of a public or private mental health agency;
  - (8) submit appropriate documentation to the Division with

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respect to all work completed by the supervisee evidencing the performance of the supervisee during the period of supervised professional counselor and mental health therapy training, including the supervisor's evaluation of the supervisee's competence in the practice of professional counseling and mental health therapy;

- (9) supervise not more than three supervisees at any given time unless approved by the Board and Division; and
- (10) assure each supervisee is licensed as a licensed associate professional counselor or licensed associate professional counselor extern prior to beginning the supervised training of the supervisee as required under Subsection 58-60-405(1)(e) and (f).

#### R156-60c-502. Unprofessional Conduct.

"Unprofessional conduct" includes:

- (1) acting as a supervisor or accepting supervision duties of a supervisor without complying with or ensuring the compliance with the requirements of Sections R156-60c-401 and R156-60c-402;
- (2) engaging in the supervised practice of mental health therapy when not in compliance with Subsections R156-60c-401(3) and R156-60c-402(7);
- (3) engaging in and aiding or abetting conduct or practices which are dishonest, deceptive or fraudulent;
- (4) engaging in or aiding or abetting deceptive or fraudulent billing practices;
- (5) failing to establish and maintain appropriate professional boundaries with a client or former client;
- (6) engaging in dual or multiple relationships with a client or former client in which there is a risk of exploitation or potential harm to the client;
- (7) engaging in sexual activities or sexual contact with a client with or without client consent;
- (8) engaging in sexual activities or sexual contact with a former client within two years of documented termination of services;
- (9) engaging in sexual activities or sexual contact at any time with a former client who is especially vulnerable or susceptible to being disadvantaged because of the client's personal history, current mental status, or any condition which could reasonably be expected to place the client at a disadvantage recognizing the power imbalance which exists or may exist between the professional counselor and the client;
- (10) engaging in sexual activities or sexual contact with client's relatives or other individuals with whom the client maintains a relationship when that individual is especially vulnerable or susceptible to being disadvantaged because of his personal history, current mental status, or any condition which could reasonably be expected to place that individual at a disadvantage recognizing the power imbalance which exists or may exist between the professional counselor and that individual:
- (11) engaging in physical contact with a client when there is a risk of exploitation or potential harm to the client resulting from the contact;
- (12) engaging in or aiding or abetting sexual harassment or any conduct which is exploitive or abusive with respect to a student, trainee, employee, or colleague with whom the licensee has supervisory or management responsibility;
- (13) failing to render impartial, objective, and informed services, recommendations or opinions with respect to custodial or parental rights, divorce, domestic relationships, adoptions, sanity, competency, mental health or any other determination concerning an individual's civil or legal rights;
  - (14) exploiting a client for personal gain;
- (15) using a professional client relationship to exploit a person that is known to have a personal relationship with a client for personal gain;

- (16) failing to maintain appropriate client records for a period of not less than ten years from the documented termination of services to the client;
- (17) failing to obtain informed consent from the client or legal guardian before taping, recording or permitting third party observations of client care or records;
- (18) failing to cooperate with the Division during an investigation; and
- (19) failing to abide by the provisions of the American Mental Health Counselors Association Code of Ethics, last amended March 2010, which is adopted and incorporated by reference.

KEY: licensing, counselors, mental health, professional counselors

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#### R156. Commerce, Occupational and Professional Licensing. R156-69. Dentist and Dental Hygienist Practice Act Rule. R156-69-101. Title.

This rule is known as the "Dentist and Dental Hygienist Practice Act Rule."

#### R156-69-102. Definitions.

In addition to the definitions in Title 58, Chapters 1 and 69, as used in Title 58, Chapters 1 and 69 or this rule:

- (1) "ACLS" means Advanced Cardiac Life Support.
- (2) "ADA" means the American Dental Association.
- (3) "ADA CERP" means American Dental Association Continuing Education Recognition Program.
- (4) "Advertising or otherwise holding oneself out to the public as a dentist" means representing or promoting oneself as a dentist through any of the following or similar methods:
  - (a) business names;
  - (b) business signs;
  - (c) door or window lettering;
  - (d) business cards;
  - (e) letterhead:
  - (f) business announcements;
  - (g) flyers;
  - (h) mailers;
  - (i) promotions;
  - (j) advertisements;
  - (k) radio or television commercials;
  - (l) listings in printed or online telephone directories; or
- (m) any other type of advertisement or promotional communication.
  - (5) "BCLS" means Basic Cardiac Life Support.
- "ADHA" means the American Dental Hygienists' Association.
  - (7) "CPR" means cardiopulmonary resuscitation.
- (8) "CRDTS" means the Central Regional Dental Testing Service, Inc.
- (9) "Competency" means displaying special skill or knowledge derived from training and experience.
- (10) "Conscious sedation" means a minimally depressed level of consciousness that retains the patient's ability to independently and continuously maintain an airway and respond appropriately to physical stimulation and verbal command, produced by a pharmacologic or non-pharmacologic method, or a combination thereof.
- (11) "DANB" means the Dental Assisting National Board,
- (12) "Deep sedation" means a controlled state of depressed consciousness, accompanied by partial loss of protective reflexes, including inability to respond purposefully to verbal command, produced by a pharmacologic or non-pharmacologic method, or combination thereof.
- (13) "General anesthesia" means a controlled state of unconsciousness accompanied by partial or complete loss of protective reflexes, including inability to independently maintain an airway and respond purposefully to physical stimulation or verbal command, produced by a pharmacologic or non-pharmacologic method or a combination thereof.
- (14) "NERB" means Northeast Regional Board of Dental Examiners, Inc.
  - (15) "PALS" means Pediatric Advanced Life Support.
- (16) "Practice of dentistry" in regard to administering anesthesia is further defined as follows:
- (a) a Class I permit allows for local anesthesia which is the elimination of sensation, especially pain, in one part of the body by the topical application or regional injection of a drug;
- (b) a Class II permit allows for minimal sedation which is a minimally depressed level of consciousness induced by nitrous oxide, or by a pharmacological method, or by both, that retains the patient's ability to independently and consciously maintain

an airway and respond normally to tactile stimulation and verbal command. Although cognitive function and coordination may be modestly impaired, ventilatory and cardiovascular functions are unaffected:

- (c) a Class III permit allows for moderate sedation in which a drug induced depression of consciousness occurs during which a patient responds purposefully to verbal commands, either alone or accompanied by light tactile stimulation. No interventions are required to maintain a patient's airway, and spontaneous ventilation is adequate. Cardiovascular function is usually maintained; and
- (d) a Class IV permit allows for deep sedation in which a drug induced depression of consciousness occurs from which a patient cannot be easily aroused but respond purposefully following repeated or painful stimulation. The ability to independently maintain ventilatory function may be impaired. A patient may require assistance in maintaining an airway and spontaneous ventilation may be inadequate. Cardiovascular function is usually maintained.
- "Prominent disclaimer" means a disclaimer as described in and as required by Subsection R156-69-502(2)(ii)
- (a) if in writing, is in the same size of lettering as the largest lettering otherwise contained in an advertisement, publication, or other communication in which the disclaimer appears; or
- (b) if not in writing, is in the same volume and speed as the slowest speed and highest volume otherwise included in a radio or television commercial or other oral advertisement or promotion in which the disclaimer appears.
- (18) "Specialty area" means an area of dentistry proposed in a formal application by a sponsoring organization to the Council on Dental Education and Licensure and formally approved by the ADA as meeting the "Requirements for Recognition of Dental Specialists". Specialty areas include the following:
  - (a) orthodontics;
  - (b) oral and maxillofacial surgery;
  - (c) oral and maxillofacial pathology;
  - (d) pediatric dentistry;
  - (e) periodontics;
  - (f) endodontics;
  - (g) prosthodontics:
  - (h) dental public health; and
  - (i) oral and maxillofacial radiology.
  - (19) "SRTA" means Southern Regional Testing Agency,

(20) "Unprofessional conduct," as defined in Title 58

- Chapters 1 and 69, is further defined, in accordance with Subsection 58-1-203(1)(e), in Section R156-69-502.
  - (21) "UDA" means Utah Dental Association.(22) "UDHA" means Utah Dental Hygienists' Association.
- (23) "WREB" means the Western Regional Examining Board.

#### R156-69-103. Authority - Purpose.

This rule is adopted by the Division under the authority of Subsection 58-1-106(1)(a) to enable the Division to administer Title 58, Chapter 69.

#### R156-69-104. Organization - Relationship to Rule R156-1.

The organization of this rule and its relationship to Rule R156-1 is as described in Section R156-1-107.

#### R156-69-201. Classifications of Anesthesia and Analgesia **Permits - Dentist.**

In accordance with Subsection 58-69-301(4)(a), a dentist may be issued an anesthesia and analgesia permit in the following classifications:

- (1) class I permit;
- (2) class II permit;
- (3) class III permit; and
- (4) class IV permit.

### R156-69-202. Qualifications for Anesthesia and Analgesia Permits - Dentist.

In accordance with Subsection 58-69-301(4)(b), the qualifications for anesthesia and analgesia permits are:

- (1) for a class I permit:
- (a) current licensure as a dentist in Utah; and
- (b) documentation of current CPR or BCLS certification;
- (2) for a class II permit:
- (a) current licensure as a dentist in Utah;
- (b) documentation of current BCLS certification;
- (c) evidence of having successfully completed training in the administration of nitrous oxide and pharmacological methods of conscious sedation which conforms to the Guidelines for Teaching Pain Control and Sedation to Dentists and Dental Students, published by the American Dental Association, October 2007, which is incorporated by reference; and
- (d) certification that the applicant will comply with the scope of practice as set forth in Subsection R156-69-601(2);
  - (3) for a class III permit:
  - (a) compliance with Subsections (1)(a) and (2) above;
- (b) evidence of current Advanced Cardiac Life Support (ACLS) certification;
- (c) evidence of holding a current Utah controlled substance license in good standing and a current Drug Enforcement Administration (DEA) Registration in good standing;
- (d) evidence of having successfully completed comprehensive predoctoral or post doctoral training in the administration of conscious sedation which conforms to the Guidelines for Teaching Pain Control and Sedation to Dentists and Dental Students, published by the American Dental Association, October 2007, and a letter from the course director documenting competency in performing conscious sedation; and 60 hours of didactic education in sedation and successful completion of 20 cases; and
- (e) certification that the applicant will comply the scope of practice as set forth in Subsection R156-69-601(3); and
  - (4) for a class IV permit:
  - (a) compliance with Subsections (1), (2), and (3) above;
  - (b) evidence of current ACLS certification;
- (c) evidence of having successfully completed advanced training in the administration of general anesthesia and deep sedation consisting of not less than one year in a program which conforms to the Guidelines for Teaching Pain Control and Sedation to Dentists and Dental Students, published by the American Dental Association, October 2007, and a letter from the course director documenting competency in performing general anesthesia and deep sedation;
- (d) documentation of successful completion of advanced training in obtaining a health history, performing a physical examination and diagnosis of a patient consistent with the administration of general anesthesia or deep sedation; and
- (e) certification that the applicant will comply with the scope of practice as set forth in Subsection R156-69-601(4).

#### R156-69-203. Classification of Anesthesia and Analgesia Permits - Dental Hygienist.

In accordance with Subsection 58-69-301(4)(a), a dental hygienist may be issued an anesthesia and analgesia permit in the classification of local anesthesia.

### R156-69-204. Qualifications for Anesthesia and Analgesia Permits - Dental Hygienist.

In accordance with Subsection 58-69-301(4)(b), the qualifications for a local anesthesia permit are the following:

- (1) current Utah licensure as a dental hygienist or documentation of meeting all requirements for licensure as a dental hygienist;
- (2) successful completion of a program of training in the administration of local anesthetics accredited by the Commission on Dental Accreditation of the ADA;
- (3)(a) a passing score on the WREB examination in anesthesiology; or
- (b) documentation of having a current, active license to administer local anesthesia in another state in the United States; and
  - (4) documentation of current CPR or BCLS certification.

### R156-69-302b. Qualifications for Licensure - Examination Requirements - Dentist.

In accordance with Subsections 58-69-302(1)(f) and (g), the examination requirements for licensure as a dentist are established as the following:

- (1) the WREB examination with a passing score as established by the WREB;
- (2) the NERB examination with a passing score as established by the NERB;
- (3) the SRTA examination with a passing score as established by the SRTA; or
- (4) the CRDTS examination with a passing score as established by the CRDTS.

### R156-69-302c. Qualifications for Licensure - Examination Requirements - Dental Hygienist.

In accordance with Subsections 58-69-302(3)(f) and (g), the examination requirements for licensure as a dental hygienist are established as the following:

- (1) the WREB examination with a passing score as established by the WREB;
- (2) the NERB examination with a passing score as established by the NERB;
- (3) the SRTA examination with a passing score as established by the SRTA; or
- (4) the CRDTS examination with a passing score as established by the CRDTS.

#### R156-69-303. Renewal Cycle - Procedures.

- (1) In accordance with Subsection 58-1-308(1), the renewal date for the two-year renewal cycle applicable to licensees under Title 58, Chapter 69, is established by rule in Section R156-1-308a.
- (2) Renewal procedures shall be in accordance with Section R156-1-308c.

### R156-69-304a. Continuing Education - Dentist and Dental Hygienist.

In accordance with Section 58-69-304, qualified continuing professional education requirements are established as the following:

- (1) All licensed dentists and dental hygienists shall complete 30 hours of qualified continuing professional education during each two year period of licensure.
- (2) Qualified continuing professional education hours for licensees who have not been licensed for the entire two year period will be prorated from the date of licensure.
  - (3) Continuing education under this section shall:
  - (a) be relevant to the licensee's professional practice;
- (b) be prepared and presented by individuals who are qualified by education, training and experience to provide dental and dental hygiene continuing education; and
- (c) have a method of verification of attendance and completion.

- (4) Credit for continuing education shall be recognized in accordance with the following:
- (a) unlimited hours shall be recognized for continuing education completed in blocks of time of not less than 50 minutes in formally established classroom courses, seminars, lectures, conferences, or training sessions which meet the criteria listed in Subsection (3) above, and which are approved by, conducted by or under sponsorship of:
- (i) the Division of Occupational and Professional Licensing;

(ii) recognized universities and colleges;

- (iii) professional associations, societies and organizations representing a licensed profession whose program objectives relate to the practice of dentistry and dental hygiene; or
- (iv) ADA or any subgroup thereof, the ADHA or any subgroup thereof, an accredited dental, dental hygiene or dental postgraduate program, a government agency, a recognized health care professional association or a peer study club;
- (b) a maximum of ten hours per two year period may be recognized for teaching continuing education relevant to dentistry and dental hygiene;
- (c) a maximum of 15 hours per two year period may be recognized for continuing education that is provided via Internet or through home study which provides an examination and a completion certificate;
- (d) a maximum of six hours per two year period may be recognized for continuing education provided by the Division of Occupational and Professional Licensing; and
- (e) qualified continuing professional education may include up to three hours in practice and office management.
- (5) If properly documented that a licensee is engaged in full time activities or is subjected to circumstances which prevent that licensee from meeting the continuing education requirements established under this section, the licensee may be excused from the requirement for a period of up to three years. However, it is the responsibility of the licensee to document the reasons and justify why the requirement could not be met.
- (6) Hours for recertification in CPR, BCLS, ACLS and PALS do not count as continuing education.
- (7) A licensee shall be responsible for maintaining competent records of completed qualified continuing professional education for a period of four years after close of the two year period to which the records pertain. It is the responsibility of the licensee to maintain such information with respect to qualified continuing professional education to demonstrate it meets the requirements under this section.

#### R156-69-502. Unprofessional Conduct.

"Unprofessional Conduct" includes the following:

- (1) failing to provide continuous in-operatory observation by a trained dental patient care staff member for any patient under nitrous oxide administration;
- (2) advertising or otherwise holding oneself out to the public as a dentist or dental group that practices in a specialty area unless:
- (i) each dentist has successfully completed an advanced educational program accredited by the ADA's Commission on Dental Accreditation (or its equivalent if completed prior to 1967) of two or more years in length, as specified by the Council on Dental Education and Licensure;
- (ii) as specified in Subsection 58-69-502(2)(b), the advertisement or other method of holding oneself out to the public as a dentist or dental group includes a prominent disclaimer that the dentist or dentists performing services are licensed as general dentists or that the specialty services will be provided by a general dentist;
- (iii) the advertisement or other method of holding oneself out to the public as a dentist or dental group that practices in a specialty area includes a prominent disclaimer that the dentist or

dentists performing services is a specialist, but not qualified as a specialist in the specialty area being advertised; or

- (iv) otherwise advertising in a specialty area by representing that a dentist has attained any education, training or certification in the specialty area when the dentist has not met the criteria;
- (3) advertising in any form that is misleading, deceptive, or false; including the display of any credential, education, or training that is inaccurate, or the making of any unsubstantiated claim of superiority in training, skill, experience, or any other quantifiable aspect;
- (4) prescribing treatments and medications outside the scope of dentistry;
- prescribing for oneself any Schedule II or III controlled substance;
- (6) engaging in practice as a dentist or dental hygienist without prominently displaying a copy of the current Utah license;
- (7) failing to personally maintain current CPR or BCLS certification, or employing patient care staff who fail to maintain current CPR or BCLS certification;
- (8) providing consulting or other dental services under anonymity;
- (9) engaging in unethical or illegal billing practices or fraud, including:
- (a) reporting an incorrect treatment date for the purpose of obtaining payment;

(b) reporting charges for services not rendered;

- (c) incorrectly reporting services rendered for the purpose of obtaining payment;
- (d) generally representing a charge to a third party that is different from that charged to the patient;
- (10) failing to establish and maintain appropriate dental records:
- (11) failing to maintain patient records for a period of seven years;
- (12) failing to provide copies of x-rays, reports or records to a patient or the patient's designee upon written request and payment of a nominal fee for copies regardless of the payment status of the services reflected in the record; and
- (13) failing to submit a complete report to the Division within 30 calendar days concerning an incident, in which any anesthetic or sedative drug was administered to any patient, which resulted in, either directly or indirectly, the death or adverse event resulting in patient admission to a hospital.

### R156-69-601. Scope of Practice - Anesthesia and Analgesia Permits.

- In accordance with Subsection 58-69-301(4)(a), the scope of practice permitted under each classification of anesthesia and analgesia permit includes the following:
  - (1) A dentist with a class I permit:
- (a) may administer or supervise the administration of any legal form of non-drug induced conscious sedation or drug induced conscious sedation except:
- (i) the administration of inhalation agents including nitrous oxide; and
- (ii) the administration of any drug for sedation by any parenteral route; and
- (b) shall maintain and ensure that all patient care staff maintain current CPR certification.
  - (2) A dentist with a class II permit:
- (a) may administer or supervise the administration of nitrous oxide induced conscious sedation in addition to the privileges granted to one holding a Class I permit; and
  - (b) shall ensure that:
- (i) every patient under nitrous oxide administration is under continuous in-operatory observation by a member of the dental patient care staff;

- (ii) nitrous oxide and oxygen flow rates and sedation duration and clearing times are appropriately documented in patient records;
- (iii) reasonable and prudent controls are in place and followed in regard to nitrous oxide to ensure the health and safety of patients, dental office personnel, and the general public:
- (iv) the dental facility is equipped with adequate and appropriate equipment, in good working order, to assess vital signs; and
- (v) equipment used in the administration of nitrous oxide has a scavenging system and that all gas delivery units have an oxygen fail-safe system.
  - (3) A dentist with a class III permit:
- (a) may administer or supervise the administration of parenteral conscious sedation in addition to the privileges granted one holding a Class I and Class II permit; and
  - (b) shall ensure that:
- (i) the dental facility has adequate and appropriate monitoring equipment, including pulse oximetry, current emergency drugs, and equipment capable of delivering oxygen under positive pressure;
- (ii) the patient's heart rate, blood pressure, respirations and responsiveness are checked at specific intervals during the anesthesia and recovery period and that these observations are appropriately recorded in the patient record;
- (iii) the dental facility is equipped to treat emergencies providing immediate access to advanced airway equipment, and resuscitation medications:
- (iv) the above equipment is inspected annually by a certified technician and is calibrated and in good working order;
- (v) inhalation agents' flow rates and sedation duration and clearing times are appropriately documented in patient records; and
- (vi) a minimum of two persons, with one person constantly monitoring the patient, are present during the administration of parenteral conscious sedation as follows:
- (A) an operating permittee dentist and a BCLS certified assistant trained and qualified to monitor appropriate and required physiologic parameters;
  - (B) an operating dentist and a permittee dentist; or
- (C) an operating permittee dentist and another licensed professional qualified to administer this class of anesthesia.
  - (4) A dentist with a class IV permit;
- (a) may administer or supervise the administration of general anesthesia or deep sedation in addition to the privileges granted one holding a class I, II and III permit; and
  - (b) shall ensure that:
- (i) the dental facility is equipped with precordial stethoscope for continuous monitoring of cardiac function and respiratory work, electrocardiographic monitoring and pulse oximetry, means of monitoring blood pressure, and temperature monitoring; the preceding or equivalent monitoring of the patient will be used for all patients during all general anesthesia or deep sedation procedures; in addition, temperature monitoring will be used for children;
- (ii) the dental facility is equipped to treat emergencies providing immediate access to advanced airway equipment, resuscitation medications, and defibrillator;
- (iii) the above equipment is inspected annually by a certified technician and is calibrated and in good working order; and
- (iv) three qualified and appropriately trained individuals are present during the administration of general anesthesia or deep sedation as follows:
- (A) an operating dentist holding a permit under this classification, an anesthesia assistant trained to observe and monitor the patient using the equipment required above, and an individual to assist the operating dentist;

- (B) an operating dentist, an assistant to the dentist and a dentist holding a permit under this classification; or
- (C) another licensed professional qualified to administer this class of anesthesia and an individual to assist the operating dentist.
- (5) Any dentist administering any anesthesia to a patient which results in, either directly or indirectly, the death or adverse event resulting in hospitalization of a patient shall submit a complete report of the incident to the Board within 30 days.

#### R156-69-602. Practice of Dental Hygiene.

In accordance with Subsection 58-69-102(7)(a)(ix), other practices of dental hygiene include performing laser bleaching and laser periodontal debridement.

### R156-69-603. Use of Unlicensed Individuals as Dental Assistants.

- In accordance with Section 58-69-803, the standards regulating the use of unlicensed individuals as dental assistants are that an unlicensed individual shall not, under any circumstance:
  - (1) render definitive treatment diagnosis;
- (2) place, condense, carve, finish or polish restorative materials, or perform final cementation;
  - (3) cut hard or soft tissue or extract teeth;
- (4) remove stains, deposits, or accretions, except as is incidental to polishing teeth coronally with a rubber cup;
- (5) initially introduce nitrous oxide and oxygen to a patient for the purpose of establishing and recording a safe plane of analgesia for the patient, except under the direct supervision of a licensed dentist;
- (6) remove bonded materials from the teeth with a rotary dental instrument or use any rotary dental instrument within the oral cavity except to polish teeth coronally with a rubber cup;
- (7) take jaw registrations or oral impressions for supplying artificial teeth as substitutes for natural teeth, except for diagnostic or opposing models for the fabrication of temporary or provisional restorations or appliances;
- (8) correct or attempt to correct the malposition or malocclusion of teeth, or make an adjustment that will result in the movement of teeth upon an appliance which is worn in the mouth:
  - (9) perform sub-gingival instrumentation;
- (10) render decisions concerning the use of drugs, their dosage or prescription;
- (11) expose radiographs without meeting the following criteria:
- (a) completing a dental assisting course accredited by the ADA Commission on Dental Accreditation; or
  - (b) passing one of the following examinations:
- (i) the DANB Radiation Health and Safety Examination (RHS); or
- (ii) a radiology exam approved by the Board that meets the criteria established in Section R156-69-604; or
  - (12) work without a current CPR or BCLS certification.

### R156-69-604. Radiology Course for Unlicensed Individuals as Dental Assistants.

In accordance with Section 58-69-803 and Subsection 58-54-4.3(2), the radiology course in Subsection R156-69-603(11) shall include radiology theory consisting of:

- (1) orientation to radiation technology;
- (2) terminology;
- (3) radiographic dental anatomy and pathology (cursory);
- (4) radiation physics (basic);
- (5) radiation protection to patient and operator;
- (6) radiation biology including interaction of ionizing radiation on cells, tissues and matter;

- (7) factors influencing biological response to cells and tissues to ionizing radiation and cumulative effects of x-
- (8) intraoral and extraoral radiographic techniques;
  (9) processing techniques including proper disposal of chemicals; and
  (10) infection control in dental radiology.

KEY: licensing, dentists, dental hygienists February 7, 2011 Notice of Continuation June 19, 2006 58-69-101 58-1-106(1)(a) 58-1-202(1)(a)

### R235. Community and Culture, Olene Walker Housing Loan Fund.

### R235-1. Olene Walker Housing Loan Fund (OWHLF). R235-1-1. Authority.

- (1) Pursuant to Section 9-4-701 et seq., Utah Code, the Olene Walker Housing Loan Fund Board (OWHLF) determines how federal and state monies deposited to the fund shall be allocated and distributed.
- (2) An Allocation Plan governs the allocation and distribution of funds. The Allocation Plan may be amended from time to time as new guidelines and regulations are issued or as the Board deems necessary to carry out the goals of the OWHLF.

#### R235-1-2. Purpose.

- (1) Pursuant to Subsection 9-4-702(1)(a), the Division of Housing and Community Development (HCD) shall administer the OWHLF as the designee of the executive director of the Department of Community and Culture (DCC).
- (2) The objective of the OWHLF is to develop housing that is affordable to very low, low and moderate-income persons through a fair and competitive process.
- (3) In administering this fund, this rule incorporates by reference 24 CFR 84-85 as authorized under Utah Code Annotated Section 9-4-703 through 708.

#### R235-1-3. Definitions.

In addition to terms defined in Section 9-4-701:

- (1) "Application" means the form provided and required by HCD to be submitted to request funds from the OWHLF.
- (2) "Board" means the Olene Walker Housing Loan Fund Board.
- (3) "BRC" means a Board Review Committee(s), consisting of members selected by the Board.(4) "Consolidated Plan" means a plan of up to five years
- (4) "Consolidated Plan" means a plan of up to five years in length that describes community needs, resources, priorities and proposed activities to be undertaken under certain HUD programs, including Community Development Block Grant (CDBG), HOME, Emergency Shelter Grant and Housing Opportunities for Persons with AIDS (HOPWA).
- (5) "Subsidy-layering" means an evaluation of the project conducted by HCD staff to ensure that the lowest amount of HOME funds necessary to provide affordable housing are invested in the project.
- (6) "HOME, CDBG, or HOPWA" means HUD programs that provide funds for housing and community needs.
- (7) "Affordable Housing" means assisting persons at or below 80% of area median income (as defined by HUD) to find decent, and safe housing at a reasonable cost.
- (8) "Loan" means funds provided with the requirement of repayment of principal and interest over a fixed period of time.
- (9) "Grant" means funds provided with no requirement or expectation of repayment.
- (10) "Local Agency" means public housing authorities, counties, cities, towns, and association of governments.
- (11) "Funding Cycle" means period of time in which OWHLF funds are allocated.
- (12) "Allocation Plan" means an annual plan that describes housing needs, priorities, funding sources, and the process and policies to request funds from the OWHLF.

#### R235-1-4. Applicant and Project Eligibility.

- (1) The Board shall consider for funding, only those applications submitted by an eligible applicant as defined in Section 9-4-706, Utah Code.
- (2) The Board shall consider for funding only those eligible projects as defined in Section 9-4-705, Utah Code and meet one or more of the following priorities established by the Board:

- (a) Efficiently utilize funds, through cost containment and resource leveraging,
- (b) Provide that largest numbers of units shall charge the lowest monthly rental amount at levels that are attainable over the longest periods of time,
- (c) Provide the most equitable geographic distribution of resources,
- (d) Provide housing for special-needs populations including: (i) transitional housing, (ii) elderly and frail elderly housing, and (iii) housing for physically and mentally disabled persons,
- (e) Strengthen and expand the abilities of local governments, non-profits organizations and for-profit organizations to provide affordable housing,
- (f) Assist various Community Housing Development Organizations (CHDO) in designing and implementing strategies to create affordable housing, and
- (g) Promote partnerships among local government, non-profit and for-profit organizations, and CHDO.
- (h) Meet the goals of the Utah Consolidated Plan and any local area plans regarding affordable housing.

#### R235-1-5. Application Requirements.

- (1) OWHLF funds shall be distributed in accordance with an application process defined in this rule. Funds shall be issued during a scheduled funding cycle. The Board conducts four cycles during a calendar year.
- (2) An applicant seeking to obtain funds shall submit a completed application form furnished by the Division of HCD prior to the cycle's deadline.
- (3) All completed applications will be reviewed by staff, which will present the application to the Board Review Committee (BRC) during the cycle in which the application is received. Applications will be ranked and scored according to how completely each application meets the criteria established by the Board.
- (4) Applicants submitting incomplete applications will be notified of deficiencies. Each incomplete request(s) will be held in a file, pending submission of all required information by the applicant.
- (5) A decision on each application will generally be made no later than the award notification date for each cycle. The Board may delay final decisions in order to accommodate scheduling and processing problems peculiar to each cycle.
- (6) The Board may modify a given cycle and change submission deadlines to dates other than those previously scheduled. In doing so, the Board will make reasonable efforts to inform interested parties of such modifications.
- (7) For Single-Family Program applicants, the Board may delegate responsibilities to local agencies for application intake, processing, approval, project development, construction oversight, and management. Local agencies will be governed by policies and procedures approved by the Board.

#### R235-1-6. Project Selection Process.

- (1) The BRC shall select applications for funding according to the following process and requirements as outlined in the Allocation Plan:
  - (a) Project underwriting and threshold review,
  - (b) Scoring and documentation review,
  - (c) Market study and project reasonableness review,
  - (d) Calculation of OWHLF subsidy amount.

#### R235-1-7. Funding Approval.

(1) After each application has been processed and the funding amount has been determined for a given cycle, staff will present projects to the BRC at its next regularly scheduled meeting. The BRC shall hear comments from applicants at the committee meeting and obtain sufficient information to inform

the full board about the project, its financial structure, and related general information.

- (2) A copy of the BRC recommendation, including all conditional requirements imposed by the BRC and staff, shall become a part of the permanent record and placed in the applicant's file. Recommendations will be presented at the next regularly scheduled quarterly Board meetings. The board will approve, deny, or delay the application.
- (3) An applicant may request a change in the terms as outlined in the original motion of the board by reapplying to HCD, with all updated, applicable financial information included, in subsequent funding rounds.

#### R235-1-8. Project Reporting.

- (1) All projects receiving funding approval will be required to provide status reports at a scheduled frequency, in a format prescribed by the staff, and approved by the Board.
- (2) Projects that have not begun construction within one year from the date of approval for funding must submit to staff a summary of significant progress made to date and an explanation of why the project is behind schedule. Staff will present this information to the BRC.
- (3) The BRC may choose to extend the period of the project, to rescind the approval, or require the project to reapply in accordance with current parameters.

#### R235-1-9. Compliance Monitoring.

(1) Monitoring of the project by HCD staff will be completed to ensure program compliance. Program noncompliance or lack of response to inquiries from staff will be reported to the HCD administration, the Board, HUD, and the Attorney General's Office as deemed necessary.

#### R235-1-10. Administration Fees.

- (1) The local agencies listed below may use previously designated funds for project administration costs as approved by the Board. Such projects are still subject to on-site administrative supervision, staff oversight, or monitoring by HDC. The agencies include:
  - (a) Public Housing Authorities.
  - (b) Counties, cities and towns.
  - (c) Associations of Governments.
- (2) The agencies shall be expected to demonstrate a significant level of business management and administrative experience and ability in order to receive administrative funds. They shall also demonstrate an acceptable level of background and experience to perform housing rehabilitation/reconstruction and implementation functions.

#### R235-1-11. Financial Subsidy Review.

- (1) HCD staff shall conduct "subsidy layering" reviews on projects that directly or indirectly receive financial assistance from the U.S. Department of Agriculture Rural Development Service ("RD or RDS"), or the U.S. Department of Housing and Urban Development ("HUD") exclusive of HOME, CDBG, or HOPWA assistance, (i.e., the "Subsidy Layering Review").
- (2) Subsidy Layering Reviews shall be conducted in accordance with guidelines established by RD and HUD with respect to the review of any financial assistance provided by or through these agencies to the project and shall include a review of
- (a) The amount of equity capital contributed to a project by investors,
  - (b) The project costs including developer fees, and
  - (c) The contractor's profit, syndication costs and rates.
- (3) In the course of conducting the review, the staff may disclose or provide a copy of the application to RD or HUD for their review and comments and shall take any other action deemed necessary to satisfy its obligations under the respective

review requirements. HCD staff will accept a review completed by Utah Housing Corporation (UHC).

#### R235-1-12. Sharing of Information.

(1) Application information may be shared with participating lenders, IRS and UHC.

(2) In administering this program, the HCD staff shall conduct all functions in accordance with the provisions of the state GRAMA statute and the federal Freedom of Information Act

#### R235-1-13. Portfolio Management.

- (1) HCD staff will track the status of the OWHLF portfolio to assess any problem loans needing special loan servicing. Staff will make recommendations to the BRC regarding loan review, changes, and approvals.
- (2) HCD staff will work with the board and the Attorney General's office to develop policies and procedures to govern special portfolio management issues such as loan restructuring, bankruptcies, and asset disposal.

KEY: Olene Walker Housing Loan Fund, affordable housing, housing development
March 1, 2006 9-4-704(5)(a)
Notice of Continuation February 24, 2011

#### R277. Education, Administration. R277-400. School Emergency Response Plans. R277-400-1. Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Emergency" means a natural or man-made disaster, accident, act of war, or other circumstance which could reasonably endanger the safety of school children or disrupt the operation of the school.
- C. "Emergency Preparedness Plan" means policies and procedures developed to promote the safety and welfare of students, protect school property, or regulate the operation of schools during an emergency occurring within a school district or a school.
- D. "Emergency Response Plan" means a plan developed by a school district or school to prepare and protect students and staff in the event of school violence emergencies.

#### R277-400-2. Authority and Purpose.

- A. This rule is authorized under Utah Constitution Article X Section 3 which vests general control and supervision of public education in the Board, and Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.
- B. The purpose of this rule is to establish general criteria for both Emergency Preparedness and Emergency Response plans required of schools and school districts in the event of natural disasters or school violence emergencies. This rule also directs school districts and charter schools to develop prevention, intervention, and response measures and to prepare staff and students to respond promptly and appropriately to school violence emergencies.

### R277-400-3. Establishing School District Emergency Preparedness and Emergency Response Plans.

- A. By July 1 of each year, each local board of education/local charter school board shall certify to the Board that its plan has been practiced at the school level, presented to and reviewed by its teachers, administrators, students and their parents, local law enforcement, and public safety representatives consistent with Section 53A-3-402(18).
- B. As a part of a local board of education's/local charter school board's annual application for Safe and Drug Free School funds, the local board of education/local charter school board shall reference its Emergency Response plan.
- C. The plan(s) shall be designed to meet individual school needs and features. A school district may direct schools within the school district to develop and implement individual plans.
- D. The local board of education/local charter school board shall appoint a committee to prepare plan(s) or modify existing plan(s) to satisfy this rule. The committee shall consist of appropriate school and community representatives which may include school and school district administrators, teachers, parents, community and municipal governmental officers, and fire and law enforcement personnel. Governmental agencies and bodies vested with responsibility for directing and coordinating emergency services on local and state levels shall be included on the committee.
- E. The local board of education/local charter school board shall appoint appropriate persons at least once every three years to review the plan(s).
- F. The Board shall develop Emergency Response plan models under Section 53A-3-402(18)(d).

#### R277-400-4. Notice and Preparation.

- A. A copy of the plan(s) for each school within a school district shall be filed in the school district superintendent's office. A charter school plan shall be maintained by the local charter school board.
  - B. At the beginning of each school year, parents and staff

shall receive a written notice of relevant sections of school district and school plans which are applicable to that school.

C. Each school shall designate an Emergency Preparedness/Emergency Response week prior to April 30 of each school year. Community, student, teacher awareness, or training, such as those outlined in R277-400-7 and 8, would be appropriate activities offered during the week.

### R277-400-5. Plan(s) Content--Educational Services and Student Supervision.

The plan shall contain measures which assure that, during an emergency, school children receive reasonably adequate educational services and supervision during school hours.

- A. Evacuation procedures shall assure reasonable care and supervision of children until responsibility has been affirmatively assumed by another responsible party.
- B. Release of a child below ninth grade at other than regularly scheduled hours is prohibited unless the parent or another responsible person has been notified and has assumed responsibility for the child. An older child may be released without such notification if a school official determines that the child is reasonably responsible and notification is not practicable.
- C. School districts and charter schools shall, to the extent reasonably possible, provide educational services to school children whose regular school program has been disrupted by an extended emergency.

#### R277-400-6. Emergency Preparedness Training.

The plan shall contain measures which assure that school children receive emergency preparedness training.

- A. School children shall be provided with training appropriate to their ages in rescue techniques, first aid, safety measures appropriate for specific emergencies, and other emergency skills.
  - B. Fire drills:
- (1) During each school year, elementary schools shall conduct fire drills at least once each month during school sessions. A fire drill in secondary schools shall be conducted at least every two months, for a total of four fire drills during the nine month school year. The first fire drill shall be conducted within the first two weeks of the school year for both elementary and secondary schools. An exception may be made, subject to the approval of the local fire chief, to postpone a fire drill due to severe weather conditions.
- (2) Fire drills shall include the complete evacuation of all persons from the school building or portion thereof used for educational purposes. An exception may be made for the staff member responsible for notifying the local fire department and handling emergency communications.
- (3) When required by the local fire chief, the local fire department shall be notified prior to each drill.
- (4) When a fire alarm system is provided, fire drills shall be initiated by activation of the fire alarm system.
- C. Schools shall hold at least one drill for other emergencies during the school year.
- D. Resources and materials available for training shall be identified in the plan.

#### R277-400-7. Emergency Response Training.

- A. Each school district and local charter school board shall provide an annual training for school district and school building staff on employees roles, responsibilities and priorities in the emergency response plan.
- B. School districts and local charter school boards shall require schools to conduct at least one annual drill for school violence emergencies.
- C. School districts and local charter school boards shall require schools to review existing security measures and

procedures within their schools and make adjustments as needs demonstrate and funds are available.

- D. School districts and local charter school boards shall develop standards and protections to the extent practicable for participants and attendees at school-related activities, with special attention to those off school property.
- E. School districts and schools shall coordinate with local law enforcement and other public safety representatives in appropriate drills for school safety emergencies.

#### R277-400-8. Prevention and Intervention.

- A. School districts and local charter school boards shall provide schools, as part of their regular curriculum, comprehensive violence prevention and intervention strategies such as resource lessons and materials on anger management, conflict resolution, and respect for diversity and other cultures.
- B. As part of the violence prevention and intervention strategies, schools may provide age-appropriate instruction on firearm safety (not use) including appropriate steps to take if a student sees a firearm or facsimile in school.
- C. School districts and local charter school boards shall also develop, to the extent resources permit, student assistance programs such as care teams, school intervention programs, and interagency case management teams.
- D. In developing student assistance programs, school districts and local charter school boards are encouraged to coordinate with and seek support from other state agencies and the Utah State Office of Education.

#### R277-400-9. Cooperation With Governmental Entities.

- A. As appropriate, a local board of education or local charter school board may enter into cooperative agreements with other governmental entities to assure proper coordination and support during emergencies.
- B. School districts and local charter school boards shall cooperate with other governmental entities, as reasonably feasible, to provide emergency relief services. The plan(s) shall contain procedures for assessing and providing school facilities, equipment, and personnel to meet public emergency needs.
- C. The plan(s) developed under R277-400-5 shall delineate communication channels and lines of authority within the school district, charter school, city, county, and state.
- (1) the Board, through its superintendent, is the chief officer for emergencies involving more than one school district, charter school, or state or federal aid;
- (2) the local board, through its superintendent, is the chief officer for school district emergencies;
- (3) the local charter school board through its director is the chief officer for local charter school emergencies;
- (4) direction and control of emergency operations shall be exercised by the executive heads of government and school districts and charter schools. Local governments, school districts, and charter schools retain their autonomy and identity throughout all levels of emergency operations;
- (5) personnel and resources received from outside sources shall be incorporated into the structure of the local government, school district, and charter school.

#### R277-400-10. Fiscal Procedures.

The plan(s) under R277-400-5 shall address procedures for recording school district or charter school funds expected for emergencies, for assessing and repairing damage, and for seeking reimbursement for emergency expenditures.

KEY: emergency preparedness, disasters, safety, safety education

February 22, 2011 Art X Sec 3
Notice of Continuation September 6, 2007 53A-1-401(3)
53A-1-402(1)(b)

#### R277. Education, Administration.

R277-403. Student Reading Proficiency and Notice to Parents.

#### R277-403-1. Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "LEA" means a Utah school district or charter school.
- C. "Midpoint of the school year" means the last school day of January as determined by individual LEA calendars.
- D. "Notification to parents" for purposes of this rule means notice by any reasonable means including electronic notice, notice by telephone, written notice, or personal notice.
- E. "Reading below grade level" for purposes of this rule means that a student requires additional instruction beyond that provided to typically developing peers in order to close the gap between the student's current level of reading achievement and that expected of all students in that grade as determined by valid and reliable assessment.
- F. "Reading remediation interventions" means instruction or activities or both in reading given to students in addition to their regular reading instruction, during another time in the school day, outside school hours, or in the summer, which is focused on specific needs as identified by reliable and valid assessments.
  - G. "USOE" means the Utah State Office of Education.

#### R277-403-2. Authority and Purpose.

- A. This rule is authorized under Utah Constitutional Article X, Section 3 which vests general control and supervision over public education in the Board, by Section 53A-1-606.6(2) which directs the Board to make rules defining reading levels for specific grades, and by Section 53A-1-401(3) which allows the Board to make rules in accordance with its responsibilities.
- B. The purpose of this rule is to provide notice, reporting standards and timelines for LEAs and to provide for a report by the Board to the Education Interim Committee as required under Section 53A-1-606.6.

#### R277-403-3. LEA Responsibilities.

- A. Before the midpoint of the school year, each LEA or school within an LEA, shall identify every student currently enrolled in the school who is in the first, second or third grade who is not reading at grade level.
- B. Each LEA shall notify the parent/legal guardian of each student identified under R277-403-3A as determined by the LEA by the midpoint of the school year.
- C. An LEA shall use at least two different assessments to identify students who are not reading at grade level.
  - D. One assessment shall be determined by the USOE.
- E. Each LEA shall select and submit the name or type of the additional assessment to the USOE that it shall use to identify students who are not reading at grade level by September 30, 2010. LEAs need not submit additional assessment information annually unless they change the identified assessment.
- F. LEAs shall determine the grade level designation for each selected assessment; the USOE shall provide guidance to LEAs to assist in their designation of grade level for various assessments.
- G. LEAs shall provide, upon request, information to parents notified under R277-403-3B of the interventions available for their students from the LEA.
- H. LEAs shall provide, as part of the S3 Report, the following information:
- (1) the number of students in each of grades 1, 2 and 3 that are reading below grade level; and
- (2) the number of students in each grade level that were reading below grade level who received reading remediation interventions.

#### R277-403-4. USOE Responsibilities.

- A. The USOE shall provide guidance to LEAs about available and valid assessments to use in evaluating the reading grade level of students.
- B. The USOE shall assist LEAs in determining expected reading levels of first, second and third grade students.
- C. The USOE shall report and provide data to the Education Interim Committee consistent with Section 53A-1-606.6(3).

KEY: students, reading, proficiency February 22, 2011

Art X, Sec 3 53A-1-606.6(2) 53A-1-401(3)

### R277. Education, Administration. R277-470. Charter Schools.

#### R277-470-1. Definitions.

- A. "Board" means the Utah State Board of Education.
- B. "Chartering entities" means entities that authorize a charter school under Section 53A-1a-501.3(2).
- C. "Charter schools" means schools acknowledged as charter schools by chartering entities under Sections 53A-1a-515, 53A-1a-521, and this rule or by the Board under Section 53A-1a-505.
- D. "Charter school application" means the official chartering document by which a prospective charter school seeks recognition and funding under Section 53A-1a-505. The application includes the basic elements of the charter to be established between the charter school and the chartering board.
- E. "Charter school deficiencies" means the following information:
- (1) a charter school is not satisfying financial obligations as required by Section 53A-1a-505 in the charter school's written contractual agreement;
- (2) a charter school is not providing required documentation following reasonable warning;
- (3) compelling evidence of fraud or misuse of funds by charter school governing board members or employees.
- F. "Charter school founding member" or "founding member" means an individual who had a significant role in the initial development of the charter school up until the first instructional day of school, the first year of operation, as submitted in writing to the State Charter School Board the first day of operation.
- G. "Charter school governing board" means the board designated by the charter school to make decisions for the operation of the school similar to a local board of education.
- H. "Days" means calendar days, unless specifically designated.
- I. "Expansion" means a proposed ten percent increase of students or adding grade level(s) in an operating charter school at a single location.
- J. \*\*Local education agency (LEA)\*\* means a local board of education, combination of school districts, other legally constituted local school authority having administrative control and direction of free public education within the state, or other entities as designated by the Board, and includes any entity with state-wide responsibility for directly operating and maintaining facilities for providing public education.
- K. "Northwest Accreditation Commission accreditation" means the formal process for evaluation and approval under the Standards for Accreditation of the Northwest Accreditation Commission or the accreditation standards of the Board, available from the Utah State Office of Education Accreditation Specialist. Accreditation ensures that the credits/diploma a student earns is the result of a quality educational experience. The purpose of accreditation is to ensure excellence in education by holding schools accountable to rigorous standards and a process of continued improvement.
- L. "Neighborhood or traditional school" for purposes of this rule, means a public, non-charter school.
- M. "New charter school" as provided in Section 53A-21-401(5)(d) means any charter school through the first day of its second year with students, or a satellite school that requires a new location/campus.
- N. "No Child Left Behind (NCLB)" means the federal law under the Elementary and Secondary Education Act, Title IX, Part A, 20 U.S.C. 7801.
- O. "On-going funds" means funds that are appropriated annually by the Legislature with the expectation that the funds shall continue to be appropriated annually.
- P. "Satellite school" means a charter school affiliated with an operating charter school having a common governing board

- and a similar program of instruction, but located at a different site or in a different geographical area. The parent school and all satellites shall be considered a single local education agency (LEA) for purposes of public school funding and reporting.
- Q. "State Charter School Board" means the board designated in Section 53A-1a-501.5.
- R. "Superintendent" means the State Superintendent of Public Instruction as designated under 53A-1-301.
- S. "Urgent facility need" as provided in Section 53A-21-401(5)(d) means an unexpected exigency that affects the health and safety of students such as:
- (1) to satisfy an unforeseen condition that precludes a school's qualification for an occupancy permit; or
- (2) to address an unforeseen circumstance that keeps the school from satisfying provisions of public safety, public health or public school code.
  - T. "USOE" means the Utah State Office of Education.
- U. "Weighted Pupil Unit (WPU)" means the unit of measure that is computed in accordance with the Minimum School Program Act for the purpose of distributing revenue on a uniform basis for each pupil.

#### R277-470-2. Authority and Purpose.

- A. This rule is authorized under Utah Constitution Article X, Section 3 which vests general control and supervision over public education in the Board, Section 53A-1a-513 which directs the Board to distribute funds for charter school students directly to the charter school, Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities, and 20 U.S.C., Section 8063(3) which directs the Board to submit specific information prior to charter schools' receipt of federal funds.
- B. The purpose of this rule is to establish procedures for authorizing, funding, and monitoring charter schools and for repealing charter school authorizations. The rule also establishes timelines as required by law to provide for adequate training for beginning charter schools.

### R277-470-3. Maximum Authorized Charter School Students.

- A. Local school boards may not approve district-chartered schools unless they notify the State Charter School Board by August 15 two years prior to opening of proposed district-chartered schools and estimated numbers of students.
- B. The Board, in consultation with the State Charter School Board and chartering entities, may approve schools, expansions and satellite charter schools for the total number of students authorized under 53A-1a-502.5
- C. The number of students requested from all chartering entities shall be considered as students are allocated by the State Charter School Board and approved by the Board.

#### R277-470-4. Charter School Orientation and Training.

- A. All charter school applicants shall attend orientation/training sessions designated by the State Charter School Board.
- B. Orientation meetings shall be scheduled at least quarterly and be available electronically, as determined by the State Charter School Board.
- C. Charter schools and applicants that attend orientation/training sessions shall be eligible for additional funds, upon approval, in an amount to be determined by the State Charter School Board provided through federal charter school funds or a General Fund appropriation to the extent of funds available. Charter school applicants that attend training and orientation sessions may receive priority for approval from the State Charter School Board and the Board.
- D. Orientation/training sessions shall provide information including:

- (1) charter school implementation requirements;
- (2) charter school statutory and Board requirements;
- (3) charter school financial and data management requirements;
  - (4) charter school legal requirements;
  - (5) federal requirements for charter school funding; and
- (6) other items as determined by the State Charter School

### R277-470-5. New or Expanding Charter School Notification to Prospective Students and Parents.

- A. All charter schools opening or expanding by at least ten percent of overall enrollment or adding one or more grade levels shall notify all families consistent with the schools' outreach plans described in the charter agreements of:
- (1) a new or expanding charter school's purpose, focus and governance structure, including names, qualifications, and contact information of governing board members;
- (2) the number of new students that will be admitted into the school by grade;
- (3) the proposed school calendar for the charter school including at a minimum the first and last days of school, scheduled holidays, pre-scheduled professional development days (no student attendance), and other scheduled non-school days;
- (4) the charter school's timelines for acceptance or rejection of new students consistent with Section 53A-1a-506.5;
- (5) the requirement and availability of a State-approved charter school student application;
- (6) procedures for transferring to or from a charter school, together with applicable timelines; and
- (7) provisions for payment, if required, of a one-time fee per secondary school enrollment, not to exceed \$5.00, consistent with Section 53A-12-103.
- B. Charter schools shall provide written notice of the information in R277-470-5A consistent with the school's outreach plan and at least 180 days before the proposed opening day of school.
- C. Charter schools shall have an operative and readily accessible electronic website providing information required under R277-470-5A in place. The completed charter school website shall be provided to the State Charter School Board at least 180 days prior to the proposed opening day of school. The State Charter School Board shall require new charter schools to have websites that may be reviewed by the State Charter School Board prior to the schools posting the websites publicly.

#### R277-470-6. Timelines - Charter School Starting Date.

- A. The State Charter School Board shall accept a proposed starting date from a charter school applicant, or the State Charter School Board shall negotiate and recommend a starting date prior to recommending final charter approval to the Board.
- B. A local or state-chartered school shall be approved by November 30, two years prior to the school year it intends to serve students in order to be eligible for state funds.
- C. A local or state-chartered school shall acquire a facility and enter into a written agreement, or begin construction on a new or existing facility no later than January 1 of the year the school is scheduled to open. Each state-chartered school shall submit any lease, lease-purchase agreement, or other contract or agreement relating to the charter school's facilities or financing the charter school facilities to its chartering entity for review and advice prior to the charter school entering into the lease, agreement, or contract, consistent with Section 53A-1a-507(9).
- D. If students are not enrolled and attending classes by October 1, a charter school shall not receive funding from the state for that school year.
- E. Despite a charter school meeting starting dates, a charter school shall be required to satisfy R277-419

requirements of 180 days and 990 hours of instruction time, unless otherwise exempted by the Board under 53A-1a-511.

F. The Board may, following review of information, approve the recommended starting date or determine a different charter school starting date after giving consideration to the State Charter School Board recommendation.

### R277-470-7. Remedying Charter School Financial Deficiencies.

- A. Upon receiving credible information of charter school financial deficiencies, the State Charter School Board shall immediately direct a review or audit through the charter school governing board, by State Charter School Board staff, or by an independent auditor hired by the State Charter School Board.
- B. The State Charter School Board or the Board through the State Charter School Board may direct a charter school governing board or the charter school administration to take reasonable action to protect state or federal funds consistent with Section 53A-1a-510.
- C. The State Charter School Board or the Board in absence of the State Charter School Board action may:
- (1) allow a charter school governing board to hold a hearing to determine financial responsibility and assist the charter school governing board with the hearing process;
  - (2) immediately terminate the flow of state funds; or
  - (3) recommend cessation of federal funding to the school;
- (4) take immediate or subsequent corrective action with employees who are responsible for financial deficiencies; or
  - (5) any combination of the foregoing (1), (2), (3) and (4).
- D. The recommendation by the State Charter School Board shall be made within 20 school days of receipt of complaint of deficiency(ies).
- E. The State Charter School Board may exercise flexibility for good cause in making recommendation(s) regarding deficiency(ies).
- F. The Board shall consider and affirm or modify the State Charter School Board's recommendation(s) for remedying a charter school's financial deficiency(ies) within 60 days of receipt of information from the State Charter School Board.
- G. In addition to remedies provided for in Section 53A-1a-509, the State Charter School Board may provide for a remediation team to work with the school.

### R277-470-8. Charter School Financial Practices and Training.

- A. Charter school business and financial staff shall attend USOE required business meetings for charter schools.
- B. Local charter school board members and directors shall be invited to all applicable Board-sponsored training, meetings, and sessions for traditional school district financial personnel/staff if charter schools supply current staff information and addresses and indicate the desire to attend.
- C. The Board shall work with other education agencies to encourage their inclusion of charter school representatives at training and professional development sessions.
- D. A charter school shall appoint a business administrator consistent with Sections 53A-3-302 and 303. The business administrator shall be responsible for the submission of all financial and statistical information required by the Board.
- E. The Board may interrupt disbursements to charter schools for failure to comply with financial and statistical information required by law or Board rules.
- F. Charter schools shall comply with the Utah State Procurement Code, Title 63G, Chapter 6.
- G. Charter schools are not eligible for necessarily existent small schools funding under Section 53A-17a-109(2) and R277-
- H. Charter schools shall comply with R277-471, Oversight of School Inspections.

## R277-470-9. Procedures and Timelines for Schools Chartered by Local Boards to Convert to Board-Chartered Schools.

- A. A charter school chartered initially by a local board of education shall notify the local board that it will seek Board approval for a state conversion to its charter with adequate notice for the local board to make staffing decisions.
- B. A locally chartered school shall operate successfully for at least nine months prior to applying for conversion to a Board chartered school.
- C. A charter school shall submit an application to convert from a locally chartered school to a Board chartered school to the State Charter School Board; the State Charter School Board shall provide an application for schools seeking to convert.
- D. The application may require some or all of the following, depending upon the school's longevity, successful operation and existing documentation at the USOE:
  - (1) current board members and founding members;
  - (2) audit and financial records:
  - (a) record of state payments received;
- (b) record of contributions received by the school from inception to date;
  - (c) test scores, including calendar of testing;
- (d) current employees: identifying assignments and licensing status, if applicable;
- (e) student lists, including home addresses or uniform student identifiers for current students;
- (f) school calendar for previous school year and prospective school year;
  - (g) course offerings, if applicable;
- (h) affidavits, signed by all board members providing or certifying (documentation may be required):
- (i) the school's nondiscrimination toward students and employees;
  - (ii) the school's compliance with all state and federal laws;
- (iii) that all information on application provided is complete and accurate;
- (iv) that school meets/complies with all health and safety codes/laws;
- (v) that the school is current with all required policies (personnel, salaries, and fees), including board minutes for the most recent three months;
- (vi) that the school is operating consistent with the school's charter;
- (vii) the school's Annual Yearly Progress status under No Child Left Behind;
- (viii) that there are no outstanding lawsuits or judgments or identifying outstanding lawsuits filed or judgments against the school;
- (ix) that the previous local board of education supports or does not support conversion;
- E. Applications for conversion from locally chartered to Board chartered shall be considered by the State Charter School Board within 60 days of submission of complete applications, including all required documentation.
- F. Following approval by the State Charter School Board, proposals of charter schools seeking conversion approval shall be submitted to the Board for review.
- G. If an applicant is not accepted for conversion, the State Charter School Board shall provide adequate information for the charter school to review and revise its proposal and reapply no sooner than nine months from the previous conversion application.
- H. The Board shall consider the conversion application within 45 days of State Charter School Board approval, or next possible monthly Board meeting, whichever is sooner.
- I. Final approval or denial of conversion is final administrative action by the Board.

#### R277-470-10. Charter Schools and NCLB Funds.

- A. Charter schools that desire to receive NCLB funds shall comply with the requirements of R277-470-11.
- B. To obtain its allocation of NCLB formula funds, a charter school shall complete all appropriate sections of the Utah Consolidated Application (UCA) and identify its economically disadvantaged students in the October upload of the Data Clearinghouse.
- C. If the school does not operate a federal school lunch program, the school:
- (1) shall determine the economically disadvantaged status for its students on the basis of criteria no less stringent than those established by the U.S. Department of Agriculture for identifying students who qualify for reduced price lunch for the fiscal year in question; or
- (2) may use the Charter School Declaration of Household Income form provided by the USOE for this purpose.
- D. A school which does not use the form shall maintain equivalent documentation in its records, which may be subject to audit.

#### R277-470-11. Charter School Parental Involvement.

- A. Charter schools shall encourage and provide opportunities for parental involvement in management decisions at the school level.
- B. Charter schools that elect to receive School LAND Trust funds shall have a committee consisting of a majority of parents elected from parents of students currently attending the charter school that is designated to make decisions about the School LAND Trust funds consistent with R277-477-3E.

#### R277-470-12. Charter School Oversight and Monitoring.

- A. The State Charter School Board shall provide direct oversight to the state's Board chartered schools, including:
- (I) requiring and using a performance framework adopted by the State Charter School Board as a framework for measuring charter school quality;
- (2) requiring that all charter schools shall be members of and accredited by Northwest Accreditation Commission;
- (3) annual review of student achievement indicators for all schools, disaggregated for various student subgroups;
- (4) quarterly review of summary financial records and disbursements and student enrollment;
- (5) annual review conducted through site visits or random audits of personnel matters such as employee licensure and evaluations:
- (6) regular review of other matters specific to effective charter school operations as determined by the USOE charter school staff;
- (7) audits and investigations of claims of fraud or misuse of public assets or funds; and
- (8) requiring that charter schools are in compliance with their charter agreement, as maintained by the USOE. It is presumed that the charter agreement maintained by the USOE is the final, official and complete agreement.
- B. The Board may review or revoke charter school authorization based upon factors that may include:
- (1) failure to meet measures of charter school quality which includes adherence to a performance framework required and monitored by the State Charter School Board;
  - (2) financial deficiencies or irregularities; or
- (3) persistently low student achievement inconsistent with comparable schools; or
- (4) failure of the charter school to comply with state law, Board rules, or directives; or
- (5) failure to comply with currently approved charter commitments.
- C. All charter schools shall amend their charters by January 1, 2011 to include the following statement:

To the extent that any charter school's charter conflicts with applicable federal or state law or rule, the charter shall be interpreted and enforced to comply with such law or rule and all other provisions of the charter school shall remain in full force and effect.

- D. A charter school shall notify the Board and the chartering entity of any and all lawsuits filed against the charter school within 30 days of the filing of the lawsuit.
  - E. District charter school authorizers shall:
- visit a charter school at least once during its first year of operation;
- (2) visit a charter school as determined in the review process; and
- (3) provide written reports to the charter schools after the visits.

### R277-470-13. Approved Charter School Expansion.

- A. The following shall apply to requests for expansion for approved and operating charter schools:
- (1) The school satisfies all requirements of state law and Board rule.
- (2) The approved Charter Agreement shall provide for an expansion consistent with the request; or
- (3) The charter school governing board has submitted a formal amendment request to the State Charter School Board that provides documentation that:
- (a) the school district in which the charter school is located has been notified of the proposed expansion in the same manner as required in Section 53A-1a-505(1);
- (b) the school can accommodate the expansion within existing facilities or that necessary structures will be completed, meeting all requirements of law and Board rule, by the proposed date of operation;
- (c) the school currently satisfies all requirements of state law and Board rule including adequate insurance, adequate parental involvement, compliance with all fiscal requirements, and adequate services for all special education students at the school:
- (d) students at the school are performing on standardized assessments at an acceptable level with stable scores or scores showing an upward trend;
- (e) adequate qualified administrators and staff shall be available to meet the needs of the increased number of students at the time the expansion is implemented.
- B. The charter school governing board shall file a request with the State Charter School Board for an expansion no later than April 1 two years prior to the date of the proposed implementation of the expansion.
- C. Expansion requests shall be considered by the State Charter School Board as part of the total number of charter school students allowed under 53A-1a-502.5(1).

# R277-470-14. Satellite School for Approved Charter Schools.

- A. An existing charter school may submit an amendment request to the State Charter School Board for a satellite school no later than April 1 two years prior to the date of the proposed implementation of the satellite if the charter school fully satisfies the following:
- (1) The school currently satisfies all requirements of state law and Board rule including adequate insurance, adequate parental involvement, compliance with all fiscal requirements, and adequate services for all special education students at the school:
- (2) The school has operated successfully for at least three years;
- (3) Students at the school are performing on standardized assessments at an acceptable level with stable scores or scores showing an upward trend;

- (4) The proposed satellite school will provide educational services, assessment, and curriculum consistent with the services, assessment, and curriculum currently being offered at the existing charter school;
- (5) The school shall be financially stable; there have been no repeat findings of deficiencies on required outside audits for at least two consecutive years:
- (6) Adequate qualified administrators, including at least one onsite administrator, and staff are available to meet the needs of the proposed student population at the satellite site school:
- (7) The school has had an audit by Charter School Section staff regarding performance of the current charter agreement, contractual agreements, and financial records; and
- (8) The school provides any additional information or documentation requested by the Charter School Section staff or the Board.
- (9) A satellite school that receives School LAND Trust funds shall have a School LAND Trust committee and satisfy all requirements for School LAND Trust committees consistent with R277-477.
- B. The satellite school amendment request shall include the following:
- (1) Written certification from the charter school governing board that the charter school currently satisfies all requirements of state law and Board rule;
- (2) A detailed explanation of the governance structure for the satellite school, including appointed or elected representation on the governing board, parental involvement and professional staff involvement in implementing the educational plan;
- (3) Information detailing the grades to be served, the number of students to be served and general information regarding the physical facilities anticipated to serve the school;
  - (4) A detailed financial plan for the satellite school;
- (5) A signed acknowledgment by the charter school governing board certifying board members' understanding that a physical site for the building must be secured no later than January 1 of the year the satellite school is scheduled to open;
- (a) the securing of the building site must be verified by a real estate closing document, signed lease agreement, or other contract indicating a right of occupancy pursuant to R277-470-70.
- (b) failure to secure a site by the required date may, at the discretion of the State Charter School Board, delay the opening of the satellite school for at least one academic year.
- (6) Notification to both the school district in which the charter school is located and the school district of the proposed satellite school location in the same manner as required in Section 53A-1a-505(1);
- (7) Written certification that no later than 15 days after securing a building site, the charter school governing board shall notify the school district in which the charter school satellite school is located of the school location, grades served, and anticipated enrollment by grade with a copy of the notification sent to the State Charter School Board; and
- (8) A signed acknowledgment by the charter school governing board that the board understands the satellite school shall be held accountable for its own AYP report and disaggregated financial data and reports.
- C. The approval of the satellite school by the State Charter School Board requires ratification by the State Board of Education and will expire 24 months following such ratification if a building site has not been secured for the satellite school.
- D. A charter school may not apply for more than three satellite locations.

### R277-470-15. Transportation.

A. Charter schools are not eligible for to-and-from school

transportation funds.

- B. A charter school that provides transportation to students shall comply with Utah law Section 53-8-211.
- C. A school district may provide transportation for charter school students on a space-available basis on approved routes.
- (1) School districts may not incur increased costs or displace eligible students to transport charter school students.
- (2) A charter school student shall board and leave the bus only at existing designated stops on approved bus routes or at identified destination schools.
- (3) A charter school student shall board and leave the bus at the same stop each day.
- (4) Charter school students and their parents who participate in transportation by the school district as guests shall receive notice of applicable district transportation policies and may forfeit with no recourse the privilege of transportation for violation of the policies.

# R277-470-16. Appeals Criteria and Procedures.

- A. Only an operating charter school, a charter school that has been recommended by the State Charter School Board to the Board, or a charter school applicant that has met State Charter School Board requirements for review by the full State Charter School Board, may appeal State Charter School Board administrative decisions or recommendations to the Board.
- B. Only the following State Charter School Board administrative decisions or recommendations may be appealed to the Board:
  - (1) recommendation for termination of a charter;
- (2) recommendation for denial of expansions or satellite schools:
- (3) recommendation for denial of local charter board proposed changes to approved charters;
- (4) recommendation for denial or withholding of funds from local charter boards; and
  - (5) recommendation for denial of a charter.
  - C. No other issues may be appealed.
  - D. Appeals procedures and timelines
- (1) The State Charter School Board shall, upon taking any of the administrative actions under R277-470-17A:
- (a) provide written notice of denial to the charter school or approved charter school;
- (b) provide written notice of appeal rights and timelines to the local charter board chair or authorized agent; and
- (c) post information about the appeals process on the State Charter School Board website and provide training to prospective charter school board members and staff regarding the appeals procedure.
- (2) A local charter school board chair or authorized agent (appellant) may submit a written appeal to the State Superintendent within 14 calendar days of the State Charter School Board administrative action or recommendation.
- (3) The Superintendent shall, in consultation with the Board chair, designate three to five Board members and a hearing officer, who is not a Board member, to act as an objective hearing panel.
- (4) The hearing officer, in consultation with the Superintendent, shall set a hearing date and provide notice to all parties, including the State Charter School Board staff and State Charter School Board.
- (5) The Hearing shall be held no more than 45 days following receipt of the written appeal.
- (6) The hearing officer shall establish procedures that provide fairness for all parties, which may include:
- (a) a request for parties to provide a written explanation of the appeal and related information and evidence;
- (b) a determination of time limits and scope of testimony and witnesses;
  - (c) a determination for recording the hearing;

- (d) preliminary decisions about evidence; and
- (e) decisions about representation of parties.
- (7) The hearing panel shall make written findings and provide an appeal recommendation to the Board no more than 10 calendar days following the hearing.
- (8) The Board shall take action on the hearing report findings at the next regularly scheduled Board meeting.
- (9) The recommendation of the State Charter School Board shall be in place pending the conclusion of the appeals process, unless the Superintendent in her sole discretion, determines that the State Charter School Board's recommendation or failure to act presents a serious threat to students or an imminent threat to public property or resources.
- (10) All parties shall work to schedule and conclude hearings as fairly and expeditiously as possible.
- (11) The Board's acceptance or rejection of the hearing report is the final administrative action on the issue.

### R277-470-17. Miscellaneous Provisions.

- A. The State Charter School Board and the Board shall, in the recommendation and approval process, consider and may give priority to charter school applications that target underserved student populations, among traditional public schools and operating charter schools.
- (1) Underserved student populations may include low income students, students with disabilities, English Language Learners (ELL), or students in remote areas of the state who have limited access to the full range of academic courses;
- (2) Priority may also be given to charter school applicants for proposed schools that do not have other charter schools within the school district; and
- (3) To be given priority, the charter school application and proposed employee and site information shall support the school's designated focus.
- B. The State Charter School Board shall provide a form on its website for individuals to report threats to health, safety, or welfare of students consistent with 53A-1a-510(3).
- (1) Individuals making reports shall be directed to report suspected criminal activity to local law enforcement and suspected child abuse to local law enforcement or the Division of Child and Family Services consistent with 62A-4a-403 and 53A-11-605(4).
- (2) Additionally, Individuals may report threats to the health, safety, or welfare of students to the local charter board.
  - (a) reports shall be made in writing;
  - (b) reports shall be timely;
  - (c) anonymous reports shall not be reviewed further.
- (3) Local charter boards shall verify that potential criminal activity or suspected child abuse has been reported consistent with state law and this rule.
- (4) Local charter boards shall act promptly to investigate disciplinary action, if appropriate, against students who may be participants in threatening activities or take appropriate and reasonable action to protect students or both.
- C. The Board shall have authority for final approval of all charter schools. All charter schools shall be subject to accountability standards established by the Board and to monitoring and auditing by the Board.

KEY: education, charter schools February 22, 2011 Notice of Continuation October 10, 2008

Art X, Sec 3 53A-1a-515 53A-1a-505 53A-1a-513 53A-1a-502 53A-1-401(3) 53A-1a-510 53A-1a-509 41-6-115 53A-1a-506 53A-21-401 53A-1a-519 53A-1a-501.5 53A-1a-501.5 53A-1a-502.5 53A-1a-506.5 53A-12-103 53A-11-504 53A-11-904 53A-11-904 53A-1302 and 303 53A-17a;109 53-8-211 62A-4a-403 53A-11-605

#### R277. Education, Administration.

R277-520. Appropriate Licensing and Assignment of Teachers.

#### R277-520-1. Definitions.

- A. "At will employment" means employment that may be terminated for any reason or no reason with minimum notice to the employee consistent with the employer's designated payroll cycle.
  - B. "Board" means the Utah State Board of Education.
- C. "Comprehensive Administration of Credentials for Teachers in Utah Schools (CACTUS)" means the electronic file maintained on all licensed Utah educators. The file includes information such as:
  - (1) personal directory information;
  - (2) educational background;
  - (3) endorsements;
  - (4) employment history;
  - (5) professional development information; and
- (6) a record of disciplinary action taken against the educator.
- D. "Composite major" means credits earned in two or more related subjects, as determined by an accredited higher education institution.
- E. "Core academic subjects or areas" means English, reading or language arts, mathematics, science, foreign languages, civics and government, economics, arts, history, and geography under the Elementary and Secondary Education Act (ESEA), also known as the No Child Left Behind Act (NCLB), Title IX, Part A, 20 U.S.C. 7801, Section 9101(11).
- F. "Demonstrated competency" means that a teacher shall demonstrate current expertise to teach a specific class or course through the use of lines of evidence which may include completed USOE-approved course work, content test(s), or years of successful experience including evidence of student performance.
- G. "Eminence" means distinguished ability in rank, in attainment of superior knowledge and skill in comparison with the generally accepted standards and achievements in the area in which the authorization is sought as provided in R277-520-6.
- H. "Highly qualified" means a teacher has met the specific requirements of ESEA, NCLB, Title IX, Part A, 20 U.S.C. 7801, Section 9101(23).
- I. J-1 Visa means a visa issued by the U.S. Department of State to an international exchange visitor who has qualified by training and experience to work in U.S. schools for a period not to exceed three years. Such international exchange visitors may qualify for "highly qualified" status under NCLB only if assigned within their subject matter competency.
  - J. "LEA" means a school district or charter school.
- K. "Letter of authorization" means a designation given to an individual for one year, such as an out-of-state candidate or individual pursuing an alternative license, who has not completed the requirements for a Level 1, 2, or 3 license or who has not completed necessary endorsement requirements and who is employed by a school district. A teacher working under a letter of authorization who is not an alternative routes to licensing (ARL) candidate, cannot be designated highly qualified under R277-520-1H.
- L. "Level 1 license" means a Utah professional educator license issued upon completion of an approved preparation program or an alternative preparation program, or pursuant to an agreement under the NASDTEC Interstate Contract, to candidates who have also met all ancillary requirements established by law or rule.
- M. "Level 2 license" means a Utah professional educator license issued after satisfaction of all requirements for a Level 1 license as well as completion of Entry Years Enhancements (EYE) for Quality Teaching Level 1 Utah Teachers, as provided in R277-522, a minimum of three years of successful

teaching in a public or accredited private school, and completion of all NCLB requirements at the time the applicant is licensed.

- N. "Level 3 license" means a Utah professional educator license issued to an educator who holds a current Utah Level 2 license and has also received, in the educator's field of practice, National Board certification or a doctorate in education or in a field related to a content area under R277-501-1M from an accredited institution.
- O. "License areas of concentration" are obtained by completing an approved preparation program or an alternative preparation program in a specific area of educational studies such as Early Childhood (K-3), Elementary 1-8, Middle (5-9), Secondary (6-12), Administrative/Supervisory, Applied Technology Education, School Counselor, School Psychologist, School Social Worker, Special Education (K-12), Preschool Special Education (Birth-Age 5), Communication Disorders.
- P. "License endorsement (endorsement)" means a specialty field or area earned through course work equivalent to at least an academic minor (with pedagogy) or through demonstrated competency; the endorsement shall be listed on the Professional Educator License indicating the specific qualification(s) of the holder.
- Q. "Major equivalency" means 30 semester hours of USOE and local board-approved postsecondary education credit or CACTUS-recorded professional development in NCLB core academic subjects as appropriate to satisfy NCLB highly qualified status.
- R. "No Child Left Behind Act (NCLB)" means the federal Elementary and Secondary Education Act, P.L. 107-110, Title IX, Part A, Section 9101(11).
- S. "Professional staff cost program funds" means funding provided to school districts based on the percentage of a district's professional staff that is appropriately licensed in the areas in which staff members teach.
- T. "State qualified" means that an individual has met the Board-approved requirements to teach core or non-core courses in Utah public schools.
- U. "SAEP" means State Approved Endorsement Program. This identifies an educator working on a professional development plan to obtain an endorsement.
  - V. "USOE" means the Utah State Office of Education.

## R277-520-2. Authority and Purpose.

- A. This rule is authorized by Utah Constitution, Article X, Section 3 which vests general control and supervision of public education in the Board, Section 53A-1-401(3) which gives the Board authority to adopt rules in accordance with its responsibilities, and Section 53A-6-104(2)(a) which authorizes the Board to rank, endorse, or classify licenses. This rule is also necessary in response to ESEA NCLB.
- B. The purpose of this rule is to provide criteria for local boards to employ educators in appropriate assignments, for the Board to provide state funding to local school boards for appropriately qualified and assigned staff, and for the Board and local boards to satisfy the requirements of ESEA in order for local boards to receive federal funds.

### R277-520-3. Required Licensing.

- A. All teachers in public schools shall hold a Utah educator license along with appropriate areas of concentration and endorsements.
- B. LEAs shall receive assistance from the USOE to the extent of resources available to have all teachers fully licensed.
- C. LEAs are expected to hire teachers who are licensed or in the process of becoming fully licensed and endorsed. Failure to ensure that an educator has appropriate licensure consistent with timelines provided in R277-501 may result in the USOE withholding all LEA funds related to salary supplements under

Section 53A-17a-153 and R277-110 and educator quality under Section 53A-17a-107(2) and R277-486 until teachers are appropriately licensed.

# R277-520-4. Appropriate Licenses with Areas of Concentration and Endorsements.

- A. An early childhood teacher (kindergarten through 3) shall hold a Level 1, 2, or 3 license with an early childhood license area of concentration.
- B. An elementary teacher (one through 8) shall hold a Level 1, 2, or 3 license with an elementary license area of concentration.
- C. A secondary teacher (grades 6-12) including high school, middle-level, intermediate, and junior high schools, shall hold a Level 1, 2, or 3 license with a secondary license area of concentration with endorsements in all teaching assignment(s).
- D. A teacher with a subject-specific assignment in grades 6, 7 or 8 shall hold a secondary license area of concentration with endorsement(s) for the specific teaching assignment(s) or an elementary license area of concentration with the appropriate subject/content endorsement(s).
- E. An elementary (grades 7-8), a secondary or middle-level teacher may be assigned temporarily in a core or non-core academic area for which the teacher is not endorsed if the local board requests and receives a letter of authorization from the Board and the teacher is placed on an approved SAEP.
- F. Secondary educators with special education areas of concentration may add content endorsement(s) to their educator licenses consistent with R277-520-11 (SAEP).
- G. Educators who have qualified for a J-1 Visa as an international visitor and have provided documentation of holding the equivalent of a bachelors degree, subject content mastery, and appropriate work/graduate training may qualify for a Utah Level 1 license. Such temporary visitors may be exempted, at the employer's discretion, from subject content testing, license renewal requirements, and EYE requirements for the duration of their visa eligibility.

### R277-520-5. Routes to Utah Educator Licensing.

- A. In order to receive a license, an educator shall have completed a bachelors degree at an approved higher education institution and:
- (1) completed an approved institution of higher education teacher preparation program in the desired area of concentration; or
- (2) completed an approved alternative preparation for licensing program, under alternative routes to licensing, consistent with R277-503.
- B. An individual may receive a Utah license with an applied technology area of concentration following successful completion of a USOE-approved professional development program for teacher preparation in applied technology education.
- C. An individual may receive a district-specific, competency-based license under Section 53A-6-104.5 and R277-520-9.

### R277-520-6. Eminence.

- A. The purpose of an eminence authorization is to allow individuals with exceptional training or expertise, consistent with R277-520-1F, to teach or work in the public schools on a limited basis. Documentation of the exceptional training, skill(s) or expertise may be required by the USOE prior to the approval of the eminence authorization.
- B. Teachers with an eminence authorization may teach no more than 37 percent of the regular instructional load.
- C. Teachers working under an eminence authorization shall never be considered highly qualified.
  - D. Local boards shall require an individual teaching with

- an eminence authorization to have a criminal background check consistent with Section 53A-3-410(1) prior to employment by the local board.
- E. The local board of education that employs the teacher with an eminence authorization shall determine the amount and type of professional development required of the teacher.
- F. A local board of education that employs teachers with eminence authorizations shall apply for renewal of the authorization(s) annually.
- G. Eminence authorizations may apply to individuals without teaching licenses or to unusual and infrequent teacher situations where a license-holder is needed to teach in a subject area for which he is not endorsed, but in which he may be eminently qualified.

#### R277-520-7. State Qualified Teachers.

- A. A teacher has a Utah Level 1, 2 or 3 license or a district-specific competency-based license.
  - B. A teacher has an appropriate area of concentration.
- C. A teacher in grades 6-12 has the required endorsement for the course(s) the teacher is teaching by means of:
- an academic teaching major from an accredited postsecondary institution, or a passing score on content test(s) and pedagogy test(s), if available, or USOE-approved pedagogy courses; or
- (2) an academic major or minor from an accredited postsecondary institution; or
- (3) completion of a personal development plan under an SAEP in the appropriate subject area(s) as explained under R277-520-11 with approval from the USOE specialist(s) in the endorsement subject areas.
- D. On an annual basis, local boards/charter school boards shall request letters of authorization for teachers who are teaching classes for which they are not endorsed.

# R277-520-8. Highly Qualified Teachers.

- A. A secondary teacher (7-12) is considered highly qualified if the teacher meets the requirements of R277-501-4.
- B. An elementary/early childhood teacher (grades K-8) is considered highly qualified if the teacher meets the requirements of R277-501-5.

# R277-520-9. School District/Charter School Specific Competency-based Licensed Teachers.

- A. The following procedures and timelines apply to the employment of educators who have not completed the traditional licensing process under R277-520-6A, B, or C:
- (1) A local board/charter school board may apply to the Board for a school district/charter school specific competencybased license to fill a position in the district.
- (2) The employing school district shall request a school district/charter school specific competency-based license no later than 60 days after the date of the individual's first day of employment.
- (3) The application for the school district/charter school specific competency-based license for an individual to teach one or more core academic subjects shall provide documentation of:
  - (a) the individual's bachelors degree; and
- (b) for a K-6 grade teacher, the satisfactory results of the rigorous state test including subject knowledge and teaching skills in the required core academic subjects under Section 53A-6-104.5(3)(ii) as approved by the Board; or
- (c) for the teacher in grades 7-12, demonstration of a high Level of competency in each of the core academic subjects in which the teacher teaches by completion of an academic major, a graduate degree, course work equivalent to an undergraduate academic major, advanced certification or credentialing, results or scores of a rigorous state core academic subject test in each of the core academic subjects in which the teacher teaches.

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- (4) The application for the school district/charter school specific competency-based license for non-core teachers in grades K-12 shall provide documentation of:
- (a) a bachelors degree, associates degree or skill certification; and
- (b) skills, talents or abilities specific to the teaching assignment, as determined by the local board/charter school board
- (5) Following receipt of documentation, the USOE shall approve a district/charter school specific competency-based license.
- (6) If an individual employed under a school district/charter school specific competency-based license leaves the district before the end of the employment period, the district shall notify the USOE Licensing Section regarding the end-of-employment date.
- (7) The school district/charter school specific competency-based license for an individual's district/charter school specific competency-based license shall be valid only in the district/charter school that originally requested the school district/charter school specific competency-based license and for the individual originally employed under the school district/charter school specific competency-based license.
- B. The written copy of the state-issued district-specific competency-based license shall prominently state the name of the school district/charter school followed by DISTRICT/CHARTER SCHOOL-SPECIFIC COMPETENCY-BASED LICENSE.
- C. A school district/charter school may change the assignment of a school district/charter school-specific competency-based license holder but notice to USOE shall be required and additional competency-based documentation may be required for the teacher to remain qualified or highly qualified.
- D. School district/charter school specific competency-based license holders are at-will employees consistent with Section 53A-8-106(5).

# R277-520-10. Routes to Appropriate Endorsements for Teachers.

Teachers shall be appropriately endorsed for their teaching assignment(s). To be highly qualified:

- A. teachers may obtain the required endorsement(s) with a major or composite major or major equivalency consistent with their teaching assignment(s), including appropriate pedagogical competencies; or
- B. teachers who have satisfactorily completed a minimum of nine semester hours of USOE-approved university level courses may complete a professional development plan under an SAEP in the appropriate subject area(s) with approval from USOE Curriculum specialists; or
- C. teachers may demonstrate competency in the subject area(s) of their teaching assignment(s). In order to be endorsed through demonstrated competency, the educator shall pass designated Board-approved content knowledge and pedagogical knowledge assessments as they become available.
- D. individuals shall be properly endorsed consistent with R277-520-4 or have USOE-approved SAEPs. Otherwise, the Board may withhold professional staff cost program funds.

# R277-520-11. Board-Approved Endorsement Program (SAEP).

- A. Teachers in any educational program who are assigned to teach out of their area(s) of endorsement and who have at least nine hours of USOE-approved university level courses shall participate in an SAEP and make satisfactory progress within the period of the SAEP as determined by USOE specialists.
  - B. The employing school district shall identify teachers

who do not meet the state qualified definition and provide a written justification to the USOE.

- C. Individuals participating in SAEPs shall demonstrate progress toward completion of the required endorsement(s) annually, as determined jointly by the school district/charter school and the USOE.
- D. An SAEP may be granted for one two-year period and may be renewed by the USOE, upon written justification from the school district, for one additional two-year period.

# R277-520-12. Background Check Requirement and Withholding of State Funds for Non-Compliance.

- A. Educators qualified under any provision of this rule shall also satisfy the criminal background requirement of Section 53A-3-410 prior to unsupervised access to students.
- B. If LEAs do not appropriately employ and assign teachers consistent with this rule, they may have state appropriated professional staff cost program funds withheld pursuant to R277-486, Professional Staff Cost Formula.
- C. Local boards/charter school boards shall report highly qualified educators in core academic subjects and educators who do not meet the requirements of highly qualified educators in core academic subjects beginning July 1, 2003.

KEY: educators, licenses, assignments February 22, 2011 Notice of Continuation July 1, 2010

Art X Sec 3 53A-1-401(3) 53A-6-104(2)(a)

#### R277. Education, Administration.

R277-602. Special Needs Scholarships - Funding and Procedures.

## R277-602-1. Definitions.

- A. "Agreed upon procedure" for purposes of this rule means the agreed upon procedure as provided for under Section 53A-1a-705(1)(b)(i)(B).
- B. "Annual assessment" for purposes of this rule means a formal testing procedure carried out under prescribed and uniform conditions that measures students' academic progress, consistent with Section 53A-1a-705(1)(f).
- C. "Appeal" for purposes of the rule means an opportunity to discuss/contest a final administrative decision consistent with and expressly limited to the procedures of this rule.
- D. "Assessment team" means the individuals designated under Section 53A-1a-703(1).
- E. "Audit of a private school" for purposes of this rule means a financial audit provided by an independent certified public accountant, as provided under Section 53A-1a-705(1)(b).
  - F. "Board" means the Utah State Board of Education.
- G. "Days" means school days unless specifically designated otherwise in this rule.
- H. "Disclosure to parents" for purposes of this rule means the express acknowledgments and acceptance required under Section 53A-1a-704(5) as part of parent application available through schools districts.
  - I. "Eligible student" for purposes of this rule means:
  - (1) the student's parent resides in Utah;
- (2) the student has a disability as designated in 53A-1a-704(2)(b); and
  - (3) the student is school age.
- (4) Eligible student also means that the student was enrolled in a public school in the school year prior to the school year in which the student will be enrolled in a private school, has an IEP and has obtained acceptance for admission to an eligible private school; and
- (5) The requirement to be enrolled in a public school in the year prior and have an IEP does not apply if:
- (a) the student is enrolled or has obtained acceptance for admission to an eligible private school that has previously served students with disabilities; and
- (b) an assessment team is able to readily determine with reasonable certainty that the student has a disability and would qualify for special education services if enrolled in a public school and the appropriate level of special education services which would be provided were the student enrolled in a public school.
- J. "Enrollment" for purposes of this rule means that the student has completed the school enrollment process, the school maintains required student enrollment information and documentation of age eligibility, the student is scheduled to receive services at the school, the student attends regularly, and has been accepted consistent with R277-419 and the student's IEP.
- K. "Final administrative action" for purposes of this rule means the concluding action under Section 53A-1a-701 through 53A-1a-710 and this rule.
- L. "Individual education program (IEP)" means a written statement for a student with a disability that is developed, reviewed, and revised in accordance with Board Special Education Rules and Part B of the Individuals with Disabilities Education Act (IDEA).
- M. "Private school that has previously served students with disabilities" means a school that:
- (1) has enrolled students within the last three years under the special needs scholarship program;
- (2) has enrolled students within the last three years who have received special education services under Individual Services Plans (ISP from the school district where the school is

geographically located; or

- (3) can provide other evidence to the Board that is determinative of having enrolled students with disabilities within the last three years.
- N. "Special Needs Scholarship Appeals Committee (Appeals Committee)" means a committee comprised of:
  - (1) the special needs scholarship coordinator;
  - (2) the USOE Special Education Director;
- (3) one individual appointed by the Superintendent or designee; and
  - (4) two Board-designated special education advocates.
  - O. "USOE" means the Utah State Office of Education.
  - P. "Warrant" means payment by check to a private school.

### R277-602-2. Authority and Purpose.

- A. This rule is authorized by Utah Constitution Article X, Section 3 which vests general control and supervision of the public school system under the Board, Section 53A-1a-706(5)(b) which provides for Board rules to establish timelines for payments to private schools, Section 53A-3-410(6)(b)(i)(c) which provides for criminal background checks for employees and volunteers, Section 53A-1a-707 which provides for Board rules about eligibility of students for scholarships and the application process for students to participate in the scholarship program, and by Section 53A-1-401(3) which allows the Board to adopt rules in accordance with its responsibilities.
- B. The purpose of this rule is to outline responsibilities for parents/students, public schools, school districts or charter schools, and eligible private schools that accept scholarships from special needs students and the State Board of Education in providing choice for parents of special needs students who choose to have their children served in private schools and in providing accountability for the citizenry in the administration and distribution of the scholarship funds.

# R277-602-3. Parent/Guardian Responsibilities.

- A. If the student is enrolled in a public school or was enrolled in a public school in the year previous to the year in which the scholarship is sought, the parent/guardian shall submit an application, available from the USOE or online at www.usoe.org, to the school district or charter school within which the parent/guardian resides.
- (1) The parent shall complete all required information on the application and submit the following documentation with the application form:
- (a) documentation that the parent/guardian is a resident of the state of Utah;
- (b) documentation that the student is at least five years of age before September 2 of the year of enrollment, consistent with Section 53A-3-402(6);
- (c) documentation that the student is not more than 21 years of age and has not graduated from high school consistent with Section 53A-15-301(1)(a);
- (d) documentation that the student has satisfied R277-602-3A or B; and
- (e) documentation that the student has official acceptance at an eligible private school, as defined under Section 53A-1a-705:
- (2) The parent shall sign the acknowledgments and refusal to consent to services on the application form consistent with Section 53A-1a-704.
- (3) Any intentional falsification, misinformation, or incomplete information provided on the application may result in the cancellation of the scholarship to the student and non-payment to the private school.
- B. If the student was not enrolled in a public school in the year previous to the year in which the scholarship is sought, the parent/guardian shall submit an application to the school district in which the private school is geographically located (school

district responsible for child find under IDEA, Sec. 612(a)(3)).

- (1) The parent shall complete all required information on the application and submit the following documentation with application form:
- (a) documentation that the parent/guardian is a resident of the state of Utah;
- (b) documentation that the student is at least five years of age, before September 2 of the year of enrollment;
- (c) documentation that the student is not more than 21 years of age and has not graduated from high school consistent with Section 53A-15-301(1)(a);
- (d) documentation that the student has satisfied R277-602-3A or B; and
- (e) documentation that the student has official acceptance at an eligible private school, as defined under Section 53A-1a-705.
- (2) The parent shall sign the acknowledgments and refusal to consent to services on the application form consistent with Section 53A-1a-704.
- (3) The parent shall provide documentation of student's enrollment in an eligible private school as defined under Section 53A-1a-705;
- (4) The parent shall participate in an assessment team meeting to determine if a student would qualify for special education services and the level of services for which the student would be eligible if enrolled in a public school.
  - C. Payment provisions
- (1) The parent of a special needs scholarship student whose application is received on or before July 1 shall be eligible for quarterly scholarship payments equal to no more than the amount established in Section 53A-1a-706(2), with payments beginning on September 1.
- (2) The parent of a special needs scholarship student whose application is received after July 1, but on or before September 1 that shall be eligible for quarterly scholarship payments equal to no more than three-fourths of the amount established in Section 53A-1a-706(2), with payments beginning on November 1.
- (3) The parent of a special needs scholarship student whose application is received after September 1, but on or before November 1 shall be eligible for quarterly scholarship payments equal to no more than one-half of the amount established in Section 53A-1a-706(2), with payments beginning on February 1.
- (4) The parent of a special needs scholarship student whose application is received on or before February 15 shall be eligible for quarterly scholarship payments equal to no more than one-fourth of the amount established in Section 53A-1a-706(2), with payments beginning on April 15.
- D. A special needs scholarship shall be effective for three years subject to renewal under Section 53A-1a-704(6).
- E. The parent shall, consistent with Section 53A-1a-706(8), endorse the warrant received by the private school from the USOE no more than 15 school days after the private school's receipt of the warrant.
- F. The parent shall notify the Board in writing within five days if:
- (1) the student does not continue in enrollment in an eligible private school for any reason including parent/student choice, suspension or expulsion of the student; or
- (2) the student misses more than 10 consecutive days at which point the Board may modify the payment to the private school consistent with R277-419-1J.
- G. The parent shall cooperate and respond within 10 days to an enrollment cross-checking request from the Board.
- H. The parent shall notify the Board in writing by July 1 in the second and third year to indicate the student's continued enrollment.

# R277-602-4. School District or Charter School Responsibilities.

- A. The school district or charter school that receives the student's scholarship application consistent with Section 53A-1a-704(4) shall forward applications to the Board no more than 10 days following receipt of the application.
- B. The school district or charter school that received the student's scholarship application shall:
  - (1) receive applications from students/parents;
- (2) verify enrollment of the student seeking a scholarship in previous school year within a reasonable time following contact by the Board;
- (3) verify the existence of the student's IEP and level of service to the USOE within a reasonable time;
- (4) provide personnel to participate on an assessment team to determine:
- (a) if a student who was previously enrolled in a private school that has previously served students with disabilities would qualify for special education services if enrolled in a public school and the appropriate level of special education services which would be provided were the child enrolled in a public school for purposes of determining the scholarship amount consistent with Section 53A-1a-706(2);
- (b) if a student previously receiving a special needs scholarship is entitled to receive the scholarship during the subsequent eligibility period.
- C. Special needs scholarship students shall not be enrolled in public or charter schools for dual enrollment or extracurricular activities, consistent with the parents'/guardians' assumption of full responsibility for students' services under Section 53A-1a-704(5).
- D. School districts and charter schools shall cooperate with the Board in cross-checking special needs scholarship student enrollment information, as requested by the Board.
- E. School district and charter school notification to students with IEPs:
- (1) School districts and charter schools shall provide written notice to parents or guardians of students who have an IEP of the availability of a scholarship to attend a private school through the Special Needs Scholarship Program.
- (2) The written notice shall consist of the following statement: School districts and charter schools are required by Utah law, 53A-1a-704(10), to inform parents of students with IEPs enrolled in public schools, of the availability of a scholarship to attend a private school through the Carson Smith Scholarship Program.
- (3) The written notice shall be provided no later than 30 days after the student initially qualifies for an IEP.
- (4) The written notice shall be provided annually no later than February 1 to all students who have IEPs.
- (5) The written notice shall include the address of the Internet website maintained by the Board that provides prospective applicants and their parents with program information and application forms for the Carson Smith Scholarship Program.
- (6) A school district, school within a school district, or charter school that has an enrolled student who has an IEP shall post the address of the Carson Smith Internet website maintained by the Board on the school district's or school's website, if the school district or school has one.

#### R277-602-5. State Board of Education Responsibilities.

- A. The Board shall provide applications, containing acknowledgments required under Section 53A-1a-704(5), for parents seeking a special needs scholarship online, at the Board offices, at school district or charter school offices, and at charter schools no later than April 1 prior to the school year in which admission is sought.
  - B. The Board shall provide a determination that a private

school meets the eligibility requirements of Section 53A-1a-705 as soon as possible but no more than 30 days after the private school submits an application and completed documentation of eligibility. The Board may:

- (1) provide reasonable timelines within the application for satisfaction of private school requirements;
- (2) issue letters of warning, require the school to take corrective action within a time frame set by the Board, suspend the school from the program consistent with Section 53A-1a-708, or impose such other penalties as the Board determines appropriate under the circumstances.
- (3) establish appropriate consequences or penalties for private schools that:
  - (a) fail to provide affidavits under Section 53A-1a-708;
- (b) fail to administer assessments, fail to report assessments to parents or fail to report assessments to assessment team under Section 53a-1a-705(1)(f);
- (c) fail to employ teachers with credentials required under Section 53A-1a-705(g);
- (d) fail to provide to parents relevant credentials of teachers under Section 53A-1a-705(h):
- (e) fail to require completed criminal background checks under Section 53A-3-410(2) and take appropriate action consistent with information received.
- (4) initiate complaints and hold administrative hearings, as appropriate, and consistent with R277-602.
- C. The Board shall make a list of eligible private schools updated annually and available no later than May 30 of each year.
- D. Information about approved scholarships and availability and level of funding shall be provided to scholarship applicant parents/guardians no later than July 30 of each year.
- E. The Board shall mail scholarships directly to private schools as soon as reasonably possible consistent with Section 53A-1a-706(8).
- F. Beginning with the 2006-07 school year, the Board may begin scholarship payments to eligible private schools no earlier than July 1 but before payment dates established by Section 53A-1a-706(5)(a) if the parent/guardian negotiates a payment date with the USOE, provides reasonable advance notice to the USOE and assumes responsibility for transmission of the payment from the USOE to the private school.
- G. If an annual legislative appropriation is inadequate to cover all scholarship applicants and documented levels of service, the Board shall establish by rule a lottery system for determining the scholarship recipients, with preference provided for under Section 53A-1a-706(1)(c)(i).
- H. The Board shall verify and cross-check with school districts or charter school special needs scholarship student enrollment information consistent with Section 53A-1a-706(7).

# R277-602-6. Responsibilities of Private Schools that Receive Special Needs Scholarships.

- A. Private schools shall submit applications by May 1 prior to the school year in which it intends to enroll scholarship students.
- B. Applications and appropriate documentation from private schools for eligibility to receive special needs scholarship students shall be provided to the USOE on forms designated by the USOE consistent with Section 53A-1a-705(3).
- C. Private schools shall satisfy criminal background check requirements for employees and volunteers consistent with Section 53A-3-410.
- D. Private schools that seek to enroll special needs scholarship students shall, in concert with the parent seeking a special needs scholarship for a student, initiate the assessment team meetings required under Sections 53A-1a-704(3) and 53A-1a-704(6).
  - (1) Meetings shall be scheduled at times and locations

mutually acceptable to private schools, applicant parents and participating public school personnel.

- (2) Designated private school and public school personnel shall maintain documentation of the meetings and the decisions made for the students.
- (3) Documentation regarding required assessment team meetings, including documentation of meetings for students denied scholarships or services and students admitted into private schools and their levels of service, shall be maintained confidentially by the private and public schools, except the information shall be provided to the USOE for purposes of determining student scholarship eligibility, or for verification of compliance upon request by the USOE.
- E. Private schools receiving scholarship payments under this rule shall provide complete student records in a timely manner to other private schools or public schools requesting student records if parents have transferred students under Section 53A-1a-704(7).
- F. Private schools shall notify the Board within five days
- (1) the student does not continue in enrollment in an eligible private school for any reason including parent/student choice, suspension or expulsion of the student; or
  - (2) the student misses more than 10 consecutive days of
- G. Private schools shall satisfy health and safety laws and codes under Section 53A-1a-705(1)(d) including:
- (1) the adoption of emergency preparedness response plans that include training for school personnel and parent notification for fire drills, natural disasters, and school safety emergencies and
- (2) compliance with R392-200, Design, Construction, Operation, Sanitation, and Safety of Schools.
- H. An approved eligible private school that changes ownership shall submit a new application for eligibility to receive Carson Smith scholarship payments from the Board; the application shall demonstrate that the school continues to meet the eligibility requirements of R277-602.
- (1) The application for renewed eligibility shall be received from the school within 60 calendar days of the change of ownership.
- (2) Ownership changes on the date that an agreement is signed between previous owner and new owner.
- (3) If the application is not received by the USOE within the 60 days, the new owner/school is presumed ineligible to receive continued Carson Smith scholarship payments from the USOE and, at the discretion of the Board, the USOE may reclaim any payments made to a school within the previous 60 days.
- (4) If the application is not received by the USOE within 60 days after the change of ownership, the school is not an eligible school and shall submit a new application for Carson Smith eligibility consistent with the requirements and timelines of R277-602.

# R277-602-7. Special Needs Scholarship Appeals.

- A. A parent or legal guardian of an eligible student or a parent or legal guardian of a prospective eligible student may appeal only the following actions under this rule:
- (1) alleged USOE violations of Section 53A-1a-701 through 710 or R277-602; or
  - (2) alleged USOE violations of required timelines.
- B. The Appeals Committee may not grant an appeal contrary to the statutory provisions of Section 53A-1a-701 through 53A-1a-710.
- Č. An appeal shall be submitted in writing to the USOE Special Needs Scholarship Coordinator at: Utah State Office of Education, 250 East 500 South, P.O. Box 144200, Salt Lake City, UT 84114-4200.

- (1) The appeal opportunity is expressly limited to an appeal submitted in writing for USOE consideration. The appeal opportunity does not include an investigation required under or similar to an IDEA state complaint investigation.
- (2) Appellants have no right to additional elements of due process beyond the specific provisions of this rule.
- (3) Nothing in the appeals process established under R277-602 shall be construed to limit, replace or adversely affect parental appeal rights available under IDEA.
- D. Appeals shall be made within 15 days of written notification of the final administrative decision.
- E. Appeals shall be considered by the Appeals Committee
- within 15 days of receipt of the written appeal.

  F. The decision of the Appeals Committee shall be transmitted to parents no more than ten days following consideration by the Appeals Committee.

  G. Appeals shall be finalized as expeditiously as possible
- in the joint interest of schools and students involved.
- H. The Appeals Committee's decision is the final administrative action.

KEY: special needs students, scholarships February 22, 2011 Art X Sec 3 Notice of Continuation September 24, 20193A-1a-706(5)(b) 53A-3-410(6)(i)(c) 53A-1a-707 53A-1-401(3)

Printed: March 9, 2011 **UAC** (As of March 1, 2011) Page 83

### R309. Environmental Quality, Drinking Water. R309-100. Administration: Drinking Water Program. R309-100-1. Purpose.

The purpose of this rule is to set forth the water quality and drinking water standards for public water systems.

R309-100-2 Authority. R309-100-3 Definitions.

R309-100-4 General.

R309-100-5 Approval of Plans and Specifications for Public Water System Projects.

R309-100-6 Feasibility Studies.

R309-100-7 Sanitary Survey and Evaluation of Existing

R309-100-8 Rating System.

R309-100-9 Orders and Emergency Actions.

R309-100-10 Variances.

R309-100-11 Exemptions.

### R309-100-2. Authority.

This rule is promulgated by the Drinking Water Board as authorized by Title 19, Environmental Quality Code, Chapter 4, Safe Drinking Water Act, Subsection 104 of the Utah Code and in accordance with 63G-3 of the same, known as the Administrative Rulemaking Act.

## R309-100-3. Definitions.

Definitions for certain terms used in this rule are given in R309-110 but may be further clarified herein.

#### R309-100-4. General.

These rules shall apply to all public drinking water systems within the State of Utah.

- (1) A public drinking water system is a system, either publicly or privately owned, providing water for human consumption and other domestic uses, which:
  - (a) Has at least 15 service connections,
- (i) Delivery of drinking water, such as by a single well, to a portion of a platted subdivision or a portion of a contiguous development, either of which is under the same ownership or control, shall be considered a single public drinking water
- (ii) A platted subdivision or other contiguous development of 15 or more lots, under the same ownership or control, is considered to have the corresponding number of connections as there are lots; or
- (b) Serves an average of at least 25 individuals daily at least 60 days out of the year.
- (i) A ratio of 3.13 persons per connection shall be used to calculate the individuals served unless, at the time of operation, more accurate information is available. The ratio is based on the statewide average persons per residence in the 2000 census.
- (ii) Notwithstanding the threshold for the number of service connections set forth in (a), a drinking water system consisting of at least 8 service connections is considered to serve 25 people, based on the ratio in (b)(i), and consequently is classified as a public drinking water system, unless, at the time of operation, more accurate data can be used.
- (iii) The ratio in (b)(i) is only be used to determine whether, prior to construction or modification, any particular water system is considered to be a public water system.
- (c) Any person or entity may request a review of the designation of a public water system by submitting documentation to the Executive Secretary showing that the drinking water system, upon complete build out, falls below both thresholds listed in (a) and (b) above. All decisions made by the Executive Secretary may be appealed to the Drinking Water Board.
  - (2) Submetered Properties.
  - (a) Submetered Properties means a billing process by

which a property owner (or association of property owners, in the case of co-ops or condominiums) bills tenants based on metered total water use; the property owner is then responsible for payment of a water bill from a public water system.

(b) A property owner who installs submeters to track usage of water by tenants on his or her property shall not be subject to these rules solely as a result of taking the administrative act of submetering and billing.

(c) Owners of submetered properties shall receive all their water from a regulated public water system to qualify under the terms of R309-105-5 for exemption from monitoring requirements, except as to the selling of water.

- (d) This is not intended to exempt systems where the property in question has a large distribution system (piping in excess of 500 feet in length and sized larger than the normal service lateral based on a fixture unit analysis) serves a large population or serves a mixed (commercial/residential) population (e.g. many military installations/facilities or large mobile home parks or P.U.D's) from regulation as a public drinking water system as pertains to notifying the Division of the persons indicated below in (5) or plan review of modifications or changes to their systems (refer to R309-500).
- (3) The term public drinking water system includes collection, treatment, storage or distribution facilities under control of the operator and used primarily in connection with the system. Additionally, the term includes collection, pretreatment or storage facilities used primarily in connection with the system but not under such control (see 19-4-102 of the Utah Code Annotated).
- (4) Categories of Public Drinking Water Systems Public drinking water systems are divided into three categories, as follows:
- (a) "Community water system" (CWS) means a public drinking water system which serves at least 15 service connections used by year-round residents or regularly serves at least 25 year-round residents.
- "Non-transient, non-community water system" (NTNCWS) means a public water system that is not a community water system and that regularly serves at least 25 of the same nonresident persons over six months per year. Examples of such systems are those serving the same individuals (industrial workers, school children, church members) by means of a separate system.
  (c) "Transient non-community water system" (TNCWS)
- means a non-community public water system that does not serve 25 of the same nonresident persons per day for more than six months per year. Examples of such systems are those, RV park, diner or convenience store where the permanent nonresident staff number less than 25, but the number of people served exceeds 25.
- The distinctions between "Community", "Nontransient, non-community", and "Transient Non-community" water systems are important with respect to monitoring and water quality requirements.
  - (5) Responsibility
- (a) All public drinking water systems must have a person or organization designated as the owner of the system. The name, address and phone number of this person or organization shall be supplied, in writing, to the Board.
- (b) The name of the person to be contacted on issues concerning the operation and maintenance of the system shall also be provided, in writing, to the Board.

### R309-100-5. Approval of Plans and Specifications for Public Water Supply Projects.

- (1) The Executive Secretary must approve, in writing, all engineering plans and specifications for public drinking water projects prior to construction.
  - (2) Refer to R309-105-6 and/or R309-500-6 for further

requirements.

(3) Operating Permits shall be obtained by the public water system prior to placing any public drinking water facility into operation as required in R309-500-9.

#### R309-100-6. Feasibility Reviews.

- (1) Upon the request of the local health department, the Department of Environmental Quality will conduct a review to determine the "feasibility" of adequate water supply for any proposed public water system (e.g. subdivisions, industrial plants or commercial facilities). Information submitted to the Department for consideration must be simultaneously submitted to the local health department. This feasibility review is a preliminary investigation of the proposed method of water supply and is done in conjunction with a review of proposed methods of wastewater disposal.
- (2) Refer to the Department of Environmental Quality publication "Review Criteria for Establishing the Feasibility of Proposed Housing Subdivisions" available at the Division of Drinking Water.

#### R309-100-7. Sanitary Survey, Evaluation, and Corrective Action of Existing Facilities.

- (1) The Executive Secretary, after considering information gathered during sanitary surveys and facility evaluations, may make determinations of regulatory significance including: monitoring reductions or increases, treatment, variances and exemptions.
  - (2) CONDUCTING SANITARY SURVEYS
- (a) The Executive Secretary shall ensure a sanitary survey is conducted at least every three years on all public water systems. The Executive Secretary may reduce this frequency to once every five years based on outstanding performance on prior sanitary surveys.
- Sanitary surveys conducted by the following individuals under the circumstances as listed, may be used by the Executive Secretary for the above determinations:
  - (i) Division of Drinking Water personnel;
- (ii) Utah Department of Environmental Quality District Engineers;
  - (iii) local health officials;
  - (iv) Forest Service engineers;
  - (v) Utah Rural Water Association staff;
  - (vi) consulting engineers; and
- (vii) other qualified individuals authorized in writing by the Executive Secretary.
- (3) Public water systems must provide the Executive Secretary, at the Executive Secretary's request, any existing information that will enable the State to conduct a sanitary
- (4) For the purposes of this subpart, a "sanitary survey", as conducted by the Executive Secretary, includes but is not limited to, an onsite review of the water source(s) (identifying sources of contamination by using results of source water assessments or other relevant information where available), facilities, equipment, operation, maintenance, and monitoring compliance of a public water system to evaluate the adequacy of the system, its sources and operations and the distribution of safe drinking water.
- (5) The sanitary survey must include an evaluation of the applicable components listed in paragraphs (5)(a) through (h) of this section:

  - (a) Source,(b) Treatment,
  - (c) Distribution system,
  - (d) Finished water storage,
  - (e) Pumps, pump facilities, and controls,
  - (f) Monitoring, reporting, and data verification,
  - (g) System management and operation, and

- (h) Operator compliance with State requirements.
- (6) CONDITIONS ON CONDUCT OF SANITARY **SURVEYS**
- In order for the groups of individuals listed in R309-100-7(2)(b) to conduct sanitary surveys acceptable for consideration by the Executive Secretary, the following criteria must be met:
- (a) Surveys of all systems involving complete treatment plants must be performed by Division of Drinking Water staff or others authorized in writing by the Executive Secretary;
- (b) Local Health officials may conduct surveys of systems within their respective jurisdictions;
- (c) U.S. Forest Service (USFS) engineers may conduct surveys of water systems if the system is owned and operated by the USFS or USFS concessionaires;
- (d) Utah Rural Water Association staff may conduct surveys of water systems if the system's population is less than 10,000:
- Consulting Engineers under the direction of a (e) Registered Professional Engineer;
- (f) Other qualified individuals who are authorized in writing by the Executive Secretary may conduct surveys.

(7) SANITARY SURVEY REPORT CONTENT

The Executive Secretary will prescribe the form and content of sanitary survey reports and be empowered to reject all or part of unacceptable reports.

(8) ACCESS TO WATER FACILITIES

Department of Environmental Quality employees after reasonable notice and presentation of credentials, may enter any part of a public water system at reasonable times to inspect the facilities and water quality records, conduct sanitary surveys, take samples and otherwise evaluate compliance with Utah's drinking water rules. All others who have been authorized by the Executive Secretary to conduct sanitary surveys must have the permission of the water system owner or designated representative before a sanitary survey may be conducted.

## (9) CORRECTIVE ACTION

Public water systems must comply with requirements found in R309-215-16(3)(a)(iii), R309-215-16(3)(a)(iv), R309-215-16(3)(a)(v), R309-215-16(3)(a)(vi), and R309-215-16(3)(a)(vii).

(10) Refer to R309-100-8 and R309-105-6 for further requirements.

## R309-100-8. Rating System.

The Executive Secretary shall assign a rating to each public water supply in order to provide a concise indication of its condition and performance. The criteria to be used for determining a water system's rating shall be as set forth in R309-400.

#### R309-100-9. Orders and Emergency Actions.

- (1) In situations in which a public water system fails to meet the requirements of these rules, the Board or the Executive Secretary may issue an order to a water supplier to take appropriate protective or corrective measures.
- (2) Failure to comply with these rules or with an order issued by the Executive Secretary or the Board may result in the imposition of penalties as provided in the Utah Safe Drinking Water Act.
- (3) The Executive Secretary may respond to emergency situations involving public drinking water, including emergency situations as described in R309-105-18, in a manner appropriate to protect the public health. The Executive Secretary's response may include the following:
- (a) Issuing press releases to inform the public of any confirmed or possible hazards in their drinking water.
- (b) Ordering water suppliers to take appropriate measures to protect public health, including issuance of orders pursuant to 63G-4-502, if warranted.

### R309-100-10. Variances.

- (1) Variances to the requirements of R309-200 of these rules may be granted by the Board to water systems which, because of characteristics of their raw water sources, cannot meet the required maximum contaminant levels despite the application of best technology and treatment techniques available (taking costs into consideration).
- (2) The variance will be granted only if doing so will not result in an unreasonable risk to health.
- (3) No variance from the maximum contaminant level for total coliforms are permitted.
- (4) No variance from the minimum filtration and disinfection requirements of R309-525 and R309-530 will be permitted for sources classified by the Executive Secretary as directly influenced by surface water.
- (6) Within one year of the date any variance is granted, the Board shall prescribe a schedule by which the water system will come into compliance with the maximum contaminant level in question. The requirements of Section 1415 of the Federal Safe Drinking Water Act, PL 104-182, are hereby incorporated by reference. The Board shall provide notice and opportunity for public hearing prior to granting any variance or determining the compliance schedule. Procedures for giving notice and opportunity for hearing will be as outlined in 40 CFR Section 142.44.

#### R309-100-11. Exemptions.

- (1) The Board may grant an exemption from the requirements of R309-200 or from any required treatment technique if:
- (a) Due to compelling factors (which may include economic factors), the public water system is unable to comply with contaminant level or treatment technique requirements, and
- (b) The public water system was in operation on the effective date of such contaminant level or treatment technique requirement, and
- (c) The granting of the exemption will not result in an unreasonable risk to health.
- (2) No exemptions from the maximum contaminant level for total coliforms are permitted.
- (3) No exemptions from the minimum disinfection requirements of R309-200-5(7) will be permitted for sources classified by the Executive Secretary as directly influenced by surface water.
- (4) Within one year of the granting of an exemption, the Board shall prescribe a schedule by which the water system will come into compliance with contaminant level or treatment technique requirement. The requirements of Section 1416 of the Federal Safe Drinking Water Act, PL 104-182, are hereby incorporated by reference.
- (5) The Board shall provide notice and opportunity for an exemption hearing as provided in 40 CFR Section 142.54.

KEY: drinking water, environmental protection, administrative procedures
February 3, 2011 19-4-104
Notice of Continuation March 22, 2010 63G-4-202

### R309. Environmental Quality, Drinking Water. R309-215. Monitoring and Water Quality: Treatment Plant Monitoring Requirements. R309-215-1. Purpose.

The purpose of this rule is to outline the monitoring and reporting requirements for public water systems which treat water prior to providing it for human consumption.

R309-215-2 Authority.

R309-215-3 Definitions.

R309-215-4 General.

R309-215-5 Monitoring Requirements for Groundwater Disinfection.

R309-215-6 Monitoring Requirements for Miscellaneous Treatment Plants.

R309-215-7 Surface Water Treatment Plant Evaluations. R309-215-8 Surface Water Treatment Plant Monitoring and Reporting.

R309-215-9 Turbidity Monitoring and Reporting.

R309-215-10 Residual Disinfectant Monitoring.

R309-215-11 Waterborne Disease Outbreak.

R309-215-12 Monitoring Requirements for Disinfection Byproducts Precursors (DBPP).

R309-215-13 Treatment Techniques for control of Disinfection Byproducts Precursors (DBPP).

R309-215-14 Disinfection Profiling and Benchmarking. R309-215-15 Enhanced Treatment for Cryptosporidium (Federal Subpart W).

R309-215-16 Groundwater Rule.

### R309-215-2. Authority.

This rule is promulgated by the Drinking Water Board as authorized by Title 19, Environmental Quality Code, Chapter 4, Safe Drinking Water Act, Subsection 104 of the Utah Code and in accordance with 63G-3 of the same, known as the Administrative Rulemaking Act.

#### R309-215-3. Definitions.

Definitions for certain terms used in this rule are given in R309-110 but may be further clarified herein.

# R309-215-4. General.

- (1) All public water systems are required to monitor their water to determine if they comply with the requirements for water quality stated in R309-200. In exceptional circumstances the Executive Secretary may modify the monitoring requirements given herein as is deemed appropriate.
- (2) The Executive Secretary may determine compliance or initiate compliance actions based upon analytical results and other information compiled by authorized representatives.
- (3) If the water fails to meet minimum standards, then certain public notification procedures shall be carried out, as outlined in R309-220. Water suppliers shall also keep analytical records in their possession, for a required length of time, as outlined in R309-105-17.
- (4) All samples shall be taken at representative sites as specified herein for each contaminant or group of contaminants.
- (5) For the purpose of determining compliance, samples may only be considered if they have been analyzed by the State of Utah primacy laboratory or a laboratory certified by the Utah State Health Laboratory.
- (6) Measurements for pH, temperature, turbidity and disinfectant residual may, under the direction of the direct responsible operator, be performed by any water supplier or their representative.
- (7) All samples shall be marked either: routine, repeat, check or investigative before submission of such samples to a certified laboratory. Routine, repeat, and check samples shall be considered compliance purpose samples.
  - (8) All sample results can be sent to the Division of

Drinking Water either electronically or in hard copy form.

- (9) Unless otherwise required by the Board, the effective dates on which required monitoring shall be initiated are identical to the dates published in 40 CFR 141 on July 1, 2001 by the Office of the Federal Register
- (10) Exemptions from monitoring requirements shall only be granted in accordance with R309-105-5.

# R309-215-5. Monitoring Requirements for Groundwater Disinfection.

- (1) General: Continuous disinfection is recommended for all drinking water sources. Continuous disinfection shall be required of all groundwater sources which do not consistently meet standards of bacteriologic quality. Once required by the Executive Secretary continuous disinfection shall not be interrupted nor terminated unless so authorized, in writing, by the Executive Secretary.
- (2) Disinfection Reporting: For each disinfection treatment facility, plant management shall report information to the Division as specified in R309-105-16(2)(c).
- (3) A water system shall report a malfunction of any facility or equipment such that a detectable residual cannot be maintained throughout the distribution system. The system shall notify the Division as soon as possible, but no later than by the end of the next business day. The system also shall notify the Division by the end of the next business day whether or not the residual was restored to at least 0.2 mg/L within four hours.

# R309-215-6. Monitoring Requirements for Miscellaneous Treatment Plants.

- (1) Treatment of the drinking water may be required for other than inactivation of microbial contaminants or removal/inactivation of pathogens and viruses. Miscellaneous treatment methods are outlined in R309-535.
- (2) The Executive Secretary may require additional monitoring as necessary to evaluate the treatment process and to ensure the quality of the water. The specific analytes, frequency of monitoring, the reporting frequency and the sampling location for which monitoring may be required shall be determined by the following:
- (a) the contaminant of concern for which the treatment process has been installed;
- (b) the process control samples required to operate treatment process being used; and
- (c) alternative surrogate sampling when it is either quicker or less expensive and still provides the necessary information;
- (3) For point-of-use or point-of-entry technology the location of sampling may be at each treatment unit spread out over time.
- (4) If monitoring is required, the Executive Secretary shall provide the report forms and the water system shall report the data as required by R309-105-16(3). Alternate forms may be used as long as prior approval from the Executive Secretary is obtained.

# R309-215-7. Surface Water Treatment Evaluations.

(1) General: Surface water sources or groundwater sources under direct influence of surface water shall be disinfected during the course of required surface water treatment. Disinfection shall not be considered a substitute for inadequate collection facilities. All public water systems which use a treatment technique to treat water obtained in whole or in part from surface water sources or ground water sources under the direct influence of surface water shall monitor the plant's operation and report the results to the Division as indicated in R309-215-7 through R309-215-14. Individual plants will be evaluated in accordance with the criteria outlined in paragraph (2) below. Based on information submitted and/or plant inspections, the plant will receive credit for treatment

techniques other than disinfection that remove pathogens, specifically Giardia lamblia and viruses. This credit (log removal) will reduce the required disinfectant "CT" value which the plant shall maintain to assure compliance with R309-200-5(7)(a)(i).

- (2) Criteria for Individual Treatment Plant Evaluation: New and existing water treatment plants shall meet specified monitoring and performance criteria in order to ensure that filtration and disinfection are satisfactorily practiced. The monitoring requirements and performance criteria for turbidity and disinfection listed above provide the minimum for the Division to evaluate the plant's efficiency in removing and/or inactivating 99.9 percent (3-log) of Giardia lamblia cysts and 99.99 percent (4-log) of viruses as required by R309-505-6(2)(a) and (b).
- (3) The Division, upon evaluation of individual raw water sources, surface water or ground water under the direct influence of surface water, may require greater than the 3-log, 4-log removal/inactivation of Giardia and viruses respectfully. If a raw water source exhibits an estimated concentration of 1 to 10 Giardia cysts per 100 liters, 4 and 5-log removal/inactivation may be required. If the raw water exhibits a concentration of 10 to 100 cysts per 100 liters, 5 and 6-log removal/inactivation may be required.

If a plant decides to recycle any spent filter backwash water, thickener supernatant, or liquids from dewatering processes the Division shall be notified in writing by December 8, 2003 or prior to recycling such waters. Such notification shall include, at a minimum:

- (a) A plant schematic showing the origin of all flows which are recycled (including, but not limited to, spent filter backwash water, thickener supernatant, and any liquids from dewatering processes), the hydraulic conveyance used to transport them, and the location where they are reintroduced back into the treatment plant.
- (b) Typical recycle flow in gallons per minute (gpm), the highest observed plant flow experienced in the previous year (gpm), design flow for the treatment plant (gpm), and Division approved operating capacity for the plant where the Division has made such determinations.
- (c) Treatment technique (TT) requirement. Any system that recycles spent filter backwash water, thickener supernatant, or liquids from dewatering processes shall return these flows through the processes of a system's existing conventional or direct filtration system as defined in R309-525 or R309-530 or at an alternate location approved by the Division by or after June 8, 2004. If capital improvements are required to modify the recycle location to meet this requirement, all capital improvements must be completed no later than June 8, 2006.
- (4) The Division, upon individual plant evaluation, may assign the treatment techniques (coagulation, flocculation, sedimentation and filtration) credit toward removal of Giardia cysts and viruses. The greater the number of barriers in the treatment process, the greater the reduction of pathogens, therefore lessor credit will be given to processes such as direct filtration which eliminate one or more conventional barriers. Plants may monitor turbidity at multiple points in the treatment process as evidence of the performance of an individual treatment technique.
- (5) The nominal credit that will be assigned certain conventional processes are outlined in Table 215-1:

#### TABLE 215-1 CONVENTIONAL PROCESS CREDIT

Process	Log Reduction Giardia	Credit Viruses
Conventional Complete		
Treatment	2.5	2.0
Direct Filtration	2.0	1.0

Slow Sand Fil	tration	2.0	2.0
Diatomaceous	Earth Filters	2.0	1.0

- (6) Upon evaluation of information provided by individual plants or obtained during inspections by Division staff, the Division may increase or decrease the nominal credit assigned individual plants based on that evaluation.
- (a) Items which would augment the treatment process and thereby warrant increased credit are:
- (i) facilities or means to moderate extreme fluctuations in raw water characteristics;
- (ii) sufficient on-site laboratory facilities regularly used to alert operators to changes in raw water quality;
- (iii) use of pilot stream facilities which duplicate treatment conditions but allow operators to know results of adjustments much sooner than if only monitoring plant effluent;
- (iv) use of additional monitoring methods such as particle size and distribution analysis to achieve greater efficiency in particulate removal;
- (v) regular program for preventive maintenance, records of such, and general good housekeeping; or
- (vi) adequate staff of well trained and certified plant operators.
- (b) Items which would be considered a detriment to the treatment process and thereby warrant decreased credit are:
  - (i) inadequate staff of trained and certified operators;
  - (ii) lack of regular maintenance and poor housekeeping;
  - (iii) insufficient on-site laboratory facilities.

# R309-215-8. Surface Water Treatment Plant Monitoring and Reporting.

Treatment plant management shall report the following to the Division within ten days after the end of each month that the system serves water to the public, except as otherwise noted:

- For each day;
- (a) if the plant treats water from multiple sources, the sources being utilized (including recycled backwash water) and the ratio for each if blending occurs.
  - (b) the total volume of water treated by the plant,
  - (c) the turbidity of the raw water entering the plant,
- (d) the pH of the effluent water, measured at or near the monitoring point for disinfectant residual,
- (e) the temperature of the effluent water, measured at or near the monitoring point for disinfectant residual,
- (f) the type and amount of chemicals used in the treatment process (clearly indicating the weight and active percent of chemical if dry feeders are used, or the percent solution and volume fed if liquid feeders are used),
- (g) the high and low temperature and weather conditions (local forecast information may be used, but any precipitation in the watershed should be further described as light, moderate, heavy, or extremely heavy), and
  - (h) the results of any "jar tests" conducted that day
  - (2) For each filter, each day;
  - (a) the rate of water applied to each (gpm/sq.ft.),
  - (b) the head loss across each (feet of water or psi),
  - (c) length of backwash (if conducted; in minutes), and
  - (d) hours of operation since last backwashed.
- (3) Annually; certify in writing as required by R309-105-14(1) that when a product containing acrylamide and/or epichlorohydrin is used, the combination of the amount of residual monomer in the polymer and the dosage rate does not exceed the levels specified as follows:
- (a) Acrylamide: 0.05%, when dosed at 1 part per million, and
- (b) Epichlorohydrin: 0.01%, when dosed at 20 parts per million.

Certification may rely on manufacturers data.

(4) Additional record-keeping for plants that recycle.

The system must collect and retain on file recycle flow information for review and evaluation by the Division beginning June 8, 2004 or upon approval for recycling. As a minimum the following shall be maintained:

- (a) Copy of the recycle notification and information submitted to the Division under R309-215-7(3).
- (b) List of all recycle flows and the frequency with which they are returned.
- (c) Average and maximum backwash flow rates through the filters and the average and maximum duration of the filter backwash process in minutes.
- (d) Typical filter run length and a written summary of how filter run length is determined.
  - (e) The type of treatment provided for the recycle flow.
- (f) Data on the physical dimensions of the equalization and/or treatment units, typical and maximum hydraulic loading rates, type of treatment chemicals used, average dose, frequency of use and frequency at which solids are removed, if applicable.

### R309-215-9. Turbidity Monitoring and Reporting.

Public water systems utilizing surface water and ground water under the direct influence of surface water shall monitor for turbidity in accordance with this section. Small surface water systems serving a population less than 10,000 shall monitor in accordance with subsections (1), (2), (3), (5) and (6). Large surface water systems serving 10,000 or more population shall monitor in accordance with subsections (1), (2), (3), (4) and (6).

- (1) Routine Monitoring Requirements for Treatment Facilities utilizing surface water sources or ground water sources under the direct influence of surface water.
- (a) All public water systems which use a treatment technique to treat water obtained in whole or in part from surface water sources or ground water sources under the direct influence of surface water shall monitor for turbidity at the treatment plant's clearwell outlet. This monitoring shall be independent of the individual filter monitoring required by R309-525-15(4)(b)(vi) and R309-525-15(4)(c)(vii). Where the plant facility does not have an internal clearwell, the turbidity shall be monitored at the inlet to a finished water reservoir external to the plant provided such reservoir receives only water from the treatment plant and, furthermore, is located before any point of consumer connection to the water system. If such external reservoir does not exist, turbidity shall then be monitored at a location immediately downstream of the treatment plant filters.
- (b) All treatment plants, with the exception of those utilizing slow sand filtration and other conditions indicated in section (c) below, shall be equipped with continuous turbidity monitoring and recording equipment for which the direct responsible charge operator will validate the continuous measurements for accuracy in accordance with paragraph (d) below. These plants shall continuously record the finished water turbidity of the combined filter effluent as well as each individual filter. All systems shall be equipped to continuously monitor the turbidity at each filter unless the treatment plant is only equipped with two filters and the turbidity is measured at the combined filter effluent (CFE). If there is a failure in continuous monitoring equipment the system shall conduct grab sampling every 4 hours in lieu of continuous monitoring, but for no more than five working days following the failure of equipment. Systems serving less than 10,000 population shall have no more than 14 days to conduct grab samples in lieu of continuous monitoring in order to correct any failing equipment. All surface water systems shall monitor the turbidity results of individual filters at a frequency no greater than every 15
- (c) Turbidity measurements, as outlined below, shall be reported to the Division within ten days after the end of each

month that the system serves water to the public. Systems are required to mark and interpret turbidity values from the recorded charts at the end of each four-hour interval of operation (or some shorter regular time interval) to determine compliance with the turbidity performance criterion. For systems using slow sand filtration the Executive Secretary may reduce the sampling frequency to as little as once per day if the Executive Secretary determines that less frequent monitoring is sufficient to indicate effective filtration performance. For systems serving 500 or fewer persons, the Executive Secretary may reduce the turbidity sampling frequency to as little as once per day, regardless of the type of filtration treatment used, if the Executive Secretary determines that less frequent monitoring is sufficient to indicate effective filtration performance.

The following shall be reported and the required percentage achieved for compliance:

- (i) The total number of interpreted filtered water turbidity measurements taken during the month;
- (ii) The number and percentage of interpreted filtered water turbidity measurements taken during the month which are less than or equal to the turbidity limits specified in R309-200-5(5)(a)(ii) (or increased limit approved by the Executive Secretary). The percentage of measurements which are less than or equal to the turbidity limit shall be 95 percent or greater for compliance; and
- (iii) The date and value of any turbidity measurements taken during the month which exceed 5 NTU. The system shall inform the Division as soon as practical, but no later than 24 hours after the exceedance is known, in accordance with R309-220-6(2)(c) if any turbidity measurements exceed 5 NTU.
- (d) The analytical method which shall be followed in making the required determinations shall be Nephelometric Method Nephelometric Turbidity Unit as set forth in the latest edition of Standard Methods for Examination of Water and Wastewater, 1985, American Public Health Association et al., (Method 214A, pp. 134-136 in the 16th edition). Continuous turbidity monitoring equipment shall be checked for accuracy and recalibrated using methods outlined in the above standard at a minimum frequency of monthly. The direct responsible charge operator will note on the turbidity report form when these recalibrations are conducted. For systems that practice lime softening, the representative combined filter effluent turbidity sample may be acidified prior to analysis with prior approval by the Executive Secretary as to the protocol.
- (2) Procedures if a Filtered Water Turbidity Limit is Exceeded

(a) Resampling -

- If an analysis indicates that the turbidity limit has been exceeded, the sampling and measurement shall be confirmed by resampling as soon as practicable and preferably within one hour.
- (b) If the result of resampling confirms that the turbidity limit has been exceeded, the system shall collect and have analyzed at least one bacteriologic sample near the first service connection from the source as specified in R309-210-5(1)(f). The system shall collect this bacteriologic sample within 24 hours of the turbidity exceedance. Sample results from this monitoring shall be included in determining bacteriologic compliance for that month.

(c) Initial Notification of the Executive Secretary -

- If the repeat sample confirms that the turbidity limit has been exceeded, the supplier shall report this fact to the Executive Secretary as soon as practical, but no later than 24 hours after the exceedance is known in accordance with the public notification requirements under R309-220-6(2)(c). This reporting is in addition to reporting the incident on any monthly reports.
- (3) For the purpose of individual plant evaluation and establishment of pathogen removal credit for the purpose of

lowering the required "CT" value assigned a plant, plant management may do additional turbidity monitoring at other points to satisfy criteria in R309-215-7(2).

(4) Additional reporting and recordkeeping requirements for large surface water systems (serving greater than 10,000 population) reporting and recordkeeping requirements.

In addition to the reporting and recordkeeping requirements sub-sections (1), (2) and (3) above, a large surface water system that provides conventional filtration treatment or direct filtration shall report monthly to the Division the information specified in paragraphs (a) and (b) of this section. In addition to the reporting and recordkeeping requirements above, a public water system subject to the requirements of this subpart that provides filtration approved under R309-530-8 or R309-530-9 shall report monthly to the Division the information specified in paragraphs (a) of this section. The reporting in paragraph (a) of this section is in lieu of the reporting specified above.

- (a) Turbidity measurements, as required in R309-200-5(5)(a), shall be reported within 10 days after the end of each month the system serves water to the public. Information that shall be reported includes:
- (i) The total number of filtered water turbidity measurements taken during the month.
- (ii) The number and percentage of filtered water turbidity measurements taken during the month which are less than or equal to 0.3 NTU or those levels established under R309-200-5(5)(a)(ii).
- (iii) The date and value of any turbidity measurements taken during the month which exceed 1 NTU for systems using conventional filtration treatment or direct filtration, or which exceed the maximum level set by the Executive Secretary under R309-530-8 or R309-530-9.
- (b) Systems shall maintain the results of individual filter monitoring taken under R309-215-9(1)(b) for at least three years. Systems shall record the results of individual filter monitoring every 15 minutes. Systems shall report that they have conducted individual filter turbidity monitoring within 10 days after the end of each month the system serves water to the Systems shall report individual filter turbidity measurement results within 10 days after the end of each month the system serves water to the public only if measurements demonstrate one or more of the conditions in paragraphs (b)(i) through (iv) of this section. Systems that use lime softening may apply to the Executive Secretary for alternative exceedance levels for the levels specified in paragraphs (b)(i) through (iv) of this section if they can demonstrate that higher turbidity levels in individual filters are due to lime carryover only and not due to degraded filter performance.
- (i) For any individual filter that has a measured turbidity level of greater than 1.0 NTU in two consecutive measurements taken 15 minutes apart, the system shall report the filter number, the turbidity measurement, and the date(s) on which the exceedance occurred. In addition, the system shall either produce a filter profile for the filter within 7 days of the exceedance (if the system is not able to identify an obvious reason for the abnormal filter performance) and report that the profile has been produced or report the obvious reason for the exceedance.
- (ii) For any individual filter that has a measured turbidity level of greater than 0.5 NTU in two consecutive measurements taken 15 minutes apart at the end of the first four hours of continuous filter operation after the filter has been backwashed or otherwise taken offline, the system shall report the filter number, the turbidity, and the date(s) on which the exceedance occurred. In addition, the system shall either produce a filter profile for the filter within 7 days of the exceedance (if the system is not able to identify an obvious reason for the abnormal filter performance) and report that the profile has been produced or report the obvious reason for the exceedance.

- (iii) For any individual filter that has a measured turbidity level of greater than 1.0 NTU in two consecutive measurements taken 15 minutes apart at any time in each of three consecutive months, the system shall report the filter number, the turbidity measurement, and the date(s) on which the exceedance occurred. In addition, the system shall conduct a self-assessment of the filter within 14 days of the exceedance and report that the self-assessment was conducted. The self assessment shall consist of at least the following components: assessment of filter performance; development of a filter profile; identification and prioritization of factors limiting filter performance; assessment of the applicability of corrections; and preparation of a filter self-assessment report.
- (iv) For any individual filter that has a measured turbidity level of greater than 2.0 NTU in two consecutive measurements taken 15 minutes apart at any time in each of two consecutive months, the system shall report the filter number, the turbidity measurement, and the date(s) on which the exceedance occurred. In addition, the system shall arrange for and conduct a comprehensive performance evaluation by the Division or a third party approved by the Executive Secretary no later than 30 days following the exceedance and have the evaluation completed and submitted to the Division no later than 90 days following the exceedance.
- (5) Additional reporting and recordkeeping requirements for surface water systems serving less than 10,000 population.
- In addition to the reporting and recordkeeping requirements sub-sections (1), (2) and (3) above, a surface water system that provides conventional filtration treatment or direct filtration shall report monthly to the Division the information specified in paragraphs (a) and (b) of this section. In addition to the reporting and recordkeeping requirements above, a public water system subject to the requirements of this subpart that provides filtration approved under R309-530-8 or R309-530-9 shall report monthly to the Division the information specified in paragraphs (a) of this section. The reporting in paragraph (a) of this section is in lieu of the reporting specified above.
- (a) Turbidity measurements, as required in R309-200-5(5)(a), shall be reported within 10 days after the end of each month the system serves water to the public. Information that shall be reported includes:
- (i) The total number of filtered water turbidity measurements taken during the month.
- (ii) The number and percentage of filtered water turbidity measurements taken during the month which are less than or equal to 0.3 NTU or those levels established under R309-200-5(5)(a)(ii).
- (iii) The date and value of any turbidity measurements taken during the month which exceed 1 NTU for systems using conventional filtration treatment or direct filtration, or which exceed the maximum level set by the Executive Secretary under R309-530-8 or R309-530-9.
- (b) Systems shall maintain the results of individual filter monitoring taken under R309-215-9(1)(b) for at least three years. Systems shall record the results of individual filter monitoring every 15 minutes. Systems shall report that they have conducted individual filter turbidity monitoring within 10 days after the end of each month the system serves water to the Systems shall report individual filter turbidity measurement results within 10 days after the end of each month the system serves water to the public only if measurements demonstrate one or more of the conditions in paragraphs (b)(i) through (iv) of this section. Systems that use lime softening may apply to the Executive Secretary for alternative exceedance levels for the levels specified in paragraphs (b)(i) through (iv) of this section if they can demonstrate that higher turbidity levels in individual filters are due to lime carryover only and not due to degraded filter performance.
  - (i) For any individual filter (or CFE for systems with 2

filters that monitor CFE in lieu of individual filters) that has a measured turbidity level of greater than 1.0 NTU in two consecutive measurements taken 15 minutes apart, the system shall report the filter number(s), the corresponding date(s), the turbidity values which exceeded 1.0 NTU, and the cause (if known) for the exceedance(s), to the Executive Secretary by the 10th of the following month.

- (ii) If a system was required to report to the Executive Secretary for three months in a row and turbidity exceeded 1.0 NTU in two consecutive recordings taken 15 minutes apart at the same filter (or CFE for systems with 2 filters that monitor CFE in lieu of individual filters), the system shall conduct a self-assessment of the filter within 14 days of the day the filter exceeded 1.0 NTU in two consecutive measurements for the third straight month unless a CPE as specified in paragraph (iii) of this section was required. Systems with 2 filters that monitor CFE in lieu of individual filters must conduct a self assessment on both filters. The self-assessment must consist of at least the following components: assessment of filter performance; development of a filter profile; identification and prioritization of factors limiting filter performance; assessment of the applicability of corrections; and preparation of a filter selfassessment report. If a self-assessment is required, the date that it was triggered and the date that it was completed.
- (iii) If a system was required to report to the Executive Secretary for two months in a row and turbidity exceeded 2.0 NTU in two consecutive measurements taken 15 minutes apart at the same filter (or CFE for systems with 2 filters that monitor CFE in lieu of individual filters), the system shall arrange to have a comprehensive performance evaluation (CPE) conducted by the Division or a third party approved by the Executive Secretary no later than 60 days following the day the filter exceeded 2.0 NTU in two consecutive measurements for the second straight month. If a CPE is required, the system must report a CPE required and the date it was triggered. If a CPE has been completed by the Division or a third party approved by the Executive Secretary within the 12 prior months or the system and Division are jointly participating in an ongoing Comprehensive Technical Assistance (CTA) project at the system, a new CPE is not required. If conducted, a CPE must be completed and submitted to the Division no later than 120 days following the day the filter exceeded 2.0 NTU in two consecutive measurements for the second straight month.
  - (6) Additional reporting requirements.
- (a) If at any time the turbidity exceeds 1 NTU in representative samples of filtered water in a system using conventional filtration treatment or direct filtration, the system shall inform the Division as soon as possible, but no later than the end of the next business day.
- (b) If at any time the turbidity in representative samples of filtered water exceeds the maximum level set by the Executive Secretary under R309-530-8 or R309-530-9 for filtration technologies other than conventional filtration treatment, direct filtration, slow sand filtration, or diatomaceous earth filtration, the system shall inform the Division as soon as possible, but no later than the end of the next business day.

## R309-215-10. Residual Disinfectant.

Treatment plant management shall continuously monitor disinfectant residuals and report the following to the Division within ten days after the end of each month that the system serves water to the public, except as otherwise noted:

(1) For each day, the lowest measurement of residual disinfectant concentration in mg/L in water entering the distribution system, except that if there is a failure in the continuous monitoring equipment, grab sampling every 4 hours may be conducted in lieu of continuous monitoring, but for no more than 5 working days following the failure of the equipment. Systems serving 3,300 or fewer persons may take

grab samples in lieu of providing continuous monitoring on an ongoing basis at the frequencies listed in Table 215.2 below:

#### TABLE 215-2 RESIDUAL GRAB SAMPLE FREQUENCY

System size by population	Samples/da
Less than 500	1
501 to 1,000	2
1,001 to 2,500	3
2,501 to 3,300	4

Note: The day's samples cannot be taken at the same time. The sampling intervals are subject to Executive Secretary's review and approval.

- (2) The date and duration of each period when the residual disinfectant concentration in water entering the distribution system fell below 0.2 mg/L and when the Division was notified of the occurrence. The system shall notify the Division as soon as possible, but no later than by the end of the next business day. The system also shall notify the Division by the end of the next business day whether or not the residual was restored to at least 0.2 mg/L within four hours.
- (3) The following information on the samples taken in the distribution system in conjunction with total coliform monitoring pursuant to R309-210-5:
- (a) number of instances where the residual disinfectant concentration is measured;
- (b) number of instances where the residual disinfectant concentration is not measured but heterotrophic bacteria plate count (HPC) is measured;
- (c) number of instances where the residual disinfectant concentration is measured but not detected and no HPC is measured:
- (d) number of instances where no residual disinfectant concentration is detected and where HPC is greater than 500/ml;
- (e) number of instances where the residual disinfectant concentration is not measured and HPC is greater than 500/ml;
- (f) for the current and previous month the system serves water to the public, the value of "V" in the formula,  $V = ((c+d+e)/(a+b)) \times 100$ , where a = the value in sub-section (a) above, b = the value in sub-section (b) above, c = the value in sub-section (c) above, d = the value in sub-section (d) above, and e = the value in sub-section (e) above.

### R309-215-11. Waterborne Disease Outbreak.

Each public water system, upon discovering that a waterborne disease outbreak as defined in R309-110 potentially attributable to their water system has occurred, shall report that occurrence to the Division as soon as possible, but no later than by the end of the next business day.

# R309-215-12. Monitoring Requirements for Disinfection Byproducts Precursors (DBPP).

- (1) Routine monitoring. Surface water systems which use conventional filtration treatment (as defined in R309-110) shall monitor each treatment plant for TOC no later than the point of combined filter effluent turbidity monitoring and representative of the treated water. All systems required to monitor under this paragraph (1) shall also monitor for TOC in the source water prior to any treatment at the same time as monitoring for TOC in the treated water. These samples (source water and treated water) are referred to as paired samples. At the same time as the source water sample is taken, all systems shall monitor for alkalinity in the source water prior to any treatment. Systems shall take one paired sample and one source water alkalinity sample per month per plant at a time representative of normal operating conditions and influent water quality.
- (2) Reduced monitoring. Surface water systems with an average treated water TOC of less than 2.0 mg/L for two consecutive years, or less than 1.0 mg/L for one year, may

reduce monitoring for both TOC and alkalinity to one paired sample and one source water alkalinity sample per plant per quarter. The system shall revert to routine monitoring in the month following the quarter when the annual average treated water TOC is greater than or equal to 2.0 mg/L.

(3) Compliance shall be determined as specified by R309-215-13(3). Systems may begin monitoring to determine whether Step 1 TOC removals can be met 12 months prior to the compliance date for the system. This monitoring is not required and failure to monitor during this period is not a violation. However, any system that does not monitor during this period, and then determines in the first 12 months after the compliance date that it is not able to meet the Step 1 requirements in R309-215-13(2)(b) and shall therefore apply for alternate minimum TOC removal (Step 2) requirements, is not eligible for retroactive approval of alternate minimum TOC removal (Step 2) requirements as allowed pursuant to R309-215-13(2)(c) and is in violation. Systems may apply for alternate minimum TOC removal (Step 2) requirements any time after the compliance date. For systems required to meet Step 1 TOC removals, if the value calculated under R309-215-13(3)(a)(iv) is less than 1.00, the system is in violation of the treatment technique requirements and shall notify the public pursuant to R309-220, in addition to reporting to the Executive Secretary pursuant to R309-105-16.

# R309-215-13. Treatment Technique for Control of Disinfection Byproduct Precursors (DBPP).

(1) Applicability.

- (a) Surface water systems using conventional filtration treatment (as defined in R309-110) shall operate with enhanced coagulation or enhanced softening to achieve the TOC percent removal levels specified in paragraph (2) of this section unless the system meets at least one of the alternative compliance criteria listed in paragraph (1)(b) or (1)(c) of this section.
- (b) Alternative compliance criteria for enhanced coagulation and enhanced softening systems. Surface Water Systems using conventional filtration treatment may use the alternative compliance criteria in paragraphs (1)(b)(i) through (vi) of this section to comply with this section in lieu of complying with paragraph (2) of this section. Systems shall still comply with monitoring requirements in R309-215-12.
- (i) The system's source water TOC level, measured according to R309-200-4(3), is less than 2.0 mg/L, calculated quarterly as a running annual average.
- (ii) The system's treated water TOC level, measured according to R309-200-4(3), is less than 2.0 mg/L, calculated quarterly as a running annual average
- (iii) The system's source water TOC level, measured according to R309-200-4(3), is less than 4.0 mg/L, calculated quarterly as a running annual average; the source water alkalinity, measured according to R309-200-4(3), is greater than 60 mg/L (as CaCO<sub>3</sub>), calculated quarterly as a running annual average; and either the TTHM and HAA5 running annual averages are no greater than 0.040 mg/L and 0.030 mg/L, respectively; or prior to the effective date for compliance in R309-210-8(1)(a), the system has made a clear and irrevocable financial commitment not later than the effective date for compliance in R309-210-8(1)(a) to use of technologies that will limit the levels of TTHMs and HAA5 to no more than 0.040 mg/L and 0.030 mg/L, respectively. Systems shall submit evidence of a clear and irrevocable financial commitment, in addition to a schedule containing milestones and periodic progress reports for installation and operation of appropriate technologies, to the Executive Secretary for approval not later than the effective date for compliance in R309-210-8(1)(a). These technologies shall be installed and operating not later than June 30, 2005. Failure to install and operate these technologies by the date in the approved schedule will constitute a violation

of National Primary Drinking Water Regulations.

- (iv) The TTHM and HAA5 running annual averages are no greater than 0.040 mg/L and 0.030 mg/L, respectively, and the system uses only chlorine for primary disinfection and maintenance of a residual in the distribution system.
- (v) The system's source water SUVA, prior to any treatment and measured monthly according to R309-200-4(3), is less than or equal to 2.0 L/mg-m, calculated quarterly as a running annual average.
- (vi) The system's finished water SUVA, measured monthly according to R309-200-4(3), is less than or equal to 2.0 L/mg-m, calculated quarterly as a running annual average.
- (c) Additional alternative compliance criteria for softening systems. Systems practicing enhanced softening that cannot achieve the TOC removals required by paragraph (2)(b) of this section may use the alternative compliance criteria in paragraphs (1)(c)(i) and (ii) of this section in lieu of complying with paragraph (2) of this section. Systems shall still comply with monitoring requirements in R309-210-8(4).
- (i) Softening that results in lowering the treated water alkalinity to less than 60 mg/L (as CaCO<sub>3</sub>), measured monthly according to R309-200-4(3) and calculated quarterly as a running annual average.
- (ii) Softening that results in removing at least 10 mg/L of magnesium hardness (as  $CaCO_3$ ), measured monthly according to R309-200-4(3) and calculated quarterly as an annual running average.
- (2) Enhanced coagulation and enhanced softening performance requirements.
- (a) Systems shall achieve the percent reduction of TOC specified in paragraph (2)(b) of this section between the source water and the combined filter effluent, unless the Executive Secretary approves a system's request for alternate minimum TOC removal (Step 2) requirements under paragraph (2)(c) of this section.
- (b) Required Step 1 TOC reductions, indicated in the following table, are based upon specified source water parameters measured in accordance with R309-200-4(3). Systems practicing softening are required to meet the Step 1 TOC reductions in the far-right column (Source water alkalinity >120 mg/L) for the specified source water TOC:

TABLE 215-3 Step 1 Required Removal of TOC by Enhanced Coagulation and Enhanced Softening for Surface Water Systems Using Conventional Treatment (notes 1,2)

Source-Water To	ОС,	Source-Water Alkalinity, mg/L as CaCO3			
37		0-60	>60-120		e 3)
	(pe	ercent)	(percent)	(percent)	
>2.0-4.0	3.5	5.0%	25.0%	15.0%	
>4.0-8.0	4.5	5.0%	35.0%	25.0%	
>8 0	5.0	) N%	40 0%	30 0%	

Note 1: Systems meeting at least one of the conditions in paragraph (1)(b)(i)-(vi) of this section are not required to operate with enhanced coagulation.

Note 2: Softening systems meeting one of the alternative compliance criteria in paragraph (1)(c) of this section are not required to operate with enhanced softening.

Note 3: Systems practicing softening shall meet the TOC removal requirements in this column

(c) Surface water systems using conventional treatment systems that cannot achieve the Step 1 TOC removals required by paragraph (2)(b) of this section due to water quality parameters or operational constraints shall apply to the Executive Secretary, within three months of failure to achieve the TOC removals required by paragraph (2)(b) of this section, for approval of alternative minimum TOC removal (Step 2) requirements submitted by the system. If the Executive Secretary approves the alternative minimum TOC removal (Step

- 2) requirements, the Executive Secretary may make those requirements retroactive for the purposes of determining compliance. Until the Executive Secretary approves the alternate minimum TOC removal (Step 2) requirements, the system shall meet the Step 1 TOC removals contained in paragraph (2)(b) of this section.
- (d) Alternate minimum TOC removal (Step 2) requirements. Applications made to the Executive Secretary by enhanced coagulation systems for approval of alternate minimum TOC removal (Step 2) requirements under paragraph (2)(c) of this section shall include, at a minimum, results of bench- or pilot-scale testing conducted under paragraph (2)(d)(i) of this section. The submitted bench- or pilot- scale testing shall be used to determine the alternate enhanced coagulation level.
- (i) Alternate enhanced coagulation level is defined as: Coagulation at a coagulant dose and pH as determined by the method described in paragraphs (2)(d)(i) through (v) of this section such that an incremental addition of 10 mg/L of alum (or equivalent amount of ferric salt) results in a TOC removal of less than or equal to 0.3 mg/L. The percent removal of TOC at this point on the "TOC removal versus coagulant dose" curve is then defined as the minimum TOC removal required for the system. Once approved by the Executive Secretary, this minimum requirement supersedes the minimum TOC removal required by the table in paragraph (2)(b) of this section. This requirement will be effective until such time as the Executive Secretary approves a new value based on the results of a new bench- and pilot-scale test. Failure to achieve Executive Secretary set alternative minimum TOC removal levels is a violation of R309-215-13.
- (ii) Bench- or pilot-scale testing of enhanced coagulation shall be conducted by using representative water samples and adding 10 mg/L increments of alum (or equivalent amounts of ferric salt) until the pH is reduced to a level less than or equal to the enhanced coagulation Step 2 target pH shown in the following table 215-4:

- (iii) For waters with alkalinities of less than 60 mg/L for which addition of small amounts of alum or equivalent addition of iron coagulant drives the pH below 5.5 before significant TOC removal occurs, the system shall add necessary chemicals to maintain the pH between 5.3 and 5.7 in samples until the TOC removal of 0.3 mg/L per 10 mg/L alum added (or equivalant addition of iron coagulant) is reached.
- (iv) The system may operate at any coagulant dose or pH necessary (consistent with other NPDWRs) to achieve the minimum TOC percent removal approved under paragraph (2)(c) of this section.
- (v) If the TOC removal is consistently less than 0.3 mg/L of TOC per 10 mg/L of incremental alum dose at all dosages of alum (or equivalant addition of iron coagulant), the water is deemed to contain TOC not amenable to enhanced coagulation. The system may then apply to the Executive Secretary for a waiver of enhanced coagulation requirements.
  - (3) Compliance Calculations.
- (a) Surface Water Systems other than those identified in paragraphs (1)(b) or (1)(c) of this section shall comply with requirements contained in paragraphs (2)(b) or (2)(c) of this section. Systems shall calculate compliance quarterly, beginning after the system has collected 12 months of data, by determining an annual average using the following method:
  - (i) Determine actual monthly TOC percent removal, equal

- to: (1 (treated water TOC/source water TOC)) x 100.
- (ii) Determine the required monthly TOC percent removal (from either the table in paragraph (2)(b) of this section or from paragraph (2)(c) of this section).
- (iii) Divide the value in paragraph (3)(a)(i) of this section by the value in paragraph (3)(a)(ii) of this section.
- (iv) Add together the results of paragraph (3)(a)(iii) of this section for the last 12 months and divide by 12.
- (v) If the value calculated in paragraph (3)(a)(iv) of this section is less than 1.00, the system is not in compliance with the TOC percent removal requirements.
- (b) Systems may use the provisions in paragraphs (3)(b)(i) through (v) of this section in lieu of the calculations in paragraph (3)(a)(i) through (v) of this section to determine compliance with TOC percent removal requirements.
- (i) In any month that the system's treated or source water TOC level, measured according to R309-200-4(3), is less than 2.0 mg/L, the system may assign a monthly value of 1.0 (in lieu of the value calculated in paragraph (3)(a)(iii) of this section) when calculating compliance under the provisions of paragraph (3)(a) of this section.
- (ii) In any month that a system practicing softening removes at least 10 mg/L of magnesium hardness (as CaCO<sub>3</sub>), the system may assign a monthly value of 1.0 (in lieu of the value calculated in paragraph (3)(a)(iii) of this section) when calculating compliance under the provisions of paragraph (3)(a) of this section.
- (iii) In any month that the system's source water SUVA, prior to any treatment and measured according to R309-200-4(3), is less than or equal to 2.0 L/mg-m, the system may assign a monthly value of 1.0 (in lieu of the value calculated in paragraph (3)(a)(iii) of this section) when calculating compliance under the provisions of paragraph (3)(a) of this section.
- (iv) In any month that the system's finished water SUVA, measured according to R309-200-4(3), is less than or equal to 2.0 L/mg-m, the system may assign a monthly value of 1.0 (in lieu of the value calculated in paragraph (3)(a)(iii) of this section) when calculating compliance under the provisions of paragraph (3)(a) of this section.
- (v) In any month that a system practicing enhanced softening lowers alkalinity below 60 mg/L (as CaCO<sub>3</sub>), the system may assign a monthly value of 1.0 (in lieu of the value calculated in paragraph (3)(a)(iii) of this section) when calculating compliance under the provisions of paragraph (3)(a) of this section.
- (c) Surface Water Systems using conventional treatment may also comply with the requirements of this section by meeting the criteria in paragraph (1)(b) or (c) of this section.
- (4) Treatment Technique Requirements for DBP Precursors. The Executive Secretary identifies the following as treatment techniques to control the level of disinfection byproduct precursors in drinking water treatment and distribution systems: For Surface Water Systems using conventional treatment, enhanced coagulation or enhanced softening.

# R309-215-14. Disinfection Profiling and Benchmarking.

A disinfection profile is a graphical representation of your system's level of Giardia lamblia or virus inactivation measured during the course of a year. Community or non-transient non-community water systems which use surface water or ground water under the direct influence of surface must develop a disinfection profile unless the Executive Secretary determines that a system's profile is unnecessary. The Executive Secretary may approve the use of a more representative data set for disinfection profiling than the data set required under R309-215-14.

(1) Determination of systems required to profile. A public

water system subject to the requirements of this subpart shall determine its TTHM annual average using the procedure in paragraph (1)(a) of this section and its HAA5 annual average using the procedure in paragraph (1)(b) of this section. The annual average is the arithmetic average of the quarterly averages of four consecutive quarters of monitoring.

- (a) The TTHM annual average shall be the annual average during the same period as is used for the HAA5 annual average.
- (i) Those systems that collected data under the provisions of 40 CFR 141.142 subpart M (Information Collection Rule) shall use the results of the samples collected during the last four quarters of required monitoring.
- (ii) Those systems that use grandfathered HAA5 occurrence data that meet the provisions of paragraph (1)(b)(ii) of this section shall use TTHM data collected at the same time under the provisions of R309-200-5(3)(c)(vii) and R309-210-9.
- (iii) Those systems that use HAA5 occurrence data that meet the provisions of paragraph (1)(b)(iii)(A) of this section shall use TTHM data collected at the same time under the provisions of R309-200-5(3)(c)(vii) and R309-210-9.
- (b) The HAA5 annual average shall be the annual average during the same period as is used for the TTHM annual average.
- (i) Those systems that collected data under the provisions of 40 CFR 141.142 subpart M (Information Collection Rule) shall use the results of the samples collected during the last four quarters of required monitoring.
- (ii) Those systems that have collected four quarters of HAA5 occurrence data that meets the routine monitoring sample number and location requirements for TTHM in R309-200-5(3)(c)(vii) and R309-210-9 and handling and analytical method requirements of R309-200-4(3) may use those data to determine whether the requirements of this section apply.
- (iii) Those systems that have not collected four quarters of HAA5 occurrence data that meets the provisions of either paragraph (1)(b)(i) or (ii) of this section by March 16, 1999 shall either:
- (A) Conduct monitoring for HAA5 that meets the routine monitoring sample number and location requirements for TTHM in R309-200-5(3)(c)(vii) and R309-210-9 and handling and analytical method requirements of R309-200-4(3) to determine the HAA5 annual average and whether the requirements of paragraph (2) of this section apply. This monitoring shall be completed so that the applicability determination can be made no later than March 31, 2000, or
- (B) Comply with all other provisions of this section as if the HAA5 monitoring had been conducted and the results required compliance with paragraph (2) of this section.
- (c) The system may request that the Executive Secretary approve a more representative annual data set than the data set determined under paragraph (1)(a) or (b) of this section for the purpose of determining applicability of the requirements of this section.
- (d) The Executive Secretary may require that a system use a more representative annual data set than the data set determined under paragraph (1)(a) or (b) of this section for the purpose of determining applicability of the requirements of this section.
- (e) The system shall submit data to the Executive Secretary on the schedule in paragraphs (1)(e)(i) through (v) of this section.
- (i) Those systems that collected TTHM and HAA5 data under the provisions of subpart M (Information Collection Rule), as required by paragraphs (1)(a)(i) and (1)(b)(i) of this section, shall submit the results of the samples collected during the last 12 months of required monitoring under 40 CFR section 141.142 (Information Collection Rule) not later than December 31, 1999.
- (ii) Those systems that have collected four consecutive quarters of HAA5 occurrence data that meets the routine

- monitoring sample number and location for TTHM in R309-200-5(3)(c)(vii) and R309-210-9 and handling and analytical method requirements of R309-200-4(3), as allowed by paragraphs (1)(a)(ii) and (1)(b)(ii) of this section, shall submit those data to the Executive Secretary not later April 16, 1999. Until the Executive Secretary has approved the data, the system shall conduct monitoring for HAA5 using the monitoring requirements specified under paragraph (1)(b)(iii) of this section.
- (iii) Those systems that conduct monitoring for HAA5 using the monitoring requirements specified by paragraphs (1)(a)(iii) and (1)(b)(iii)(A) of this section, shall submit TTHM and HAA5 data not later than April 1, 2000.
- (iv) Those systems that elect to comply with all other provisions of this section as if the HAA5 monitoring had been conducted and the results required compliance with this section, as allowed under paragraphs (1)(b)(iii)(B) of this section, shall notify the Executive Secretary in writing of their election not later than December 31, 1999.
- (v) If the system elects to request that the Executive Secretary approve a more representative annual data set than the data set determined under paragraph (1)(b)(i) of this section, the system shall submit this request in writing not later than December 31, 1999.
- (f) Any system having either a TTHM annual average greater than or equal to 0.064 mg/L or an HAA5 annual average greater than or equal to 0.048 mg/L during the period identified in paragraphs (1)(a) and (b) of this section shall comply with paragraph (2) of this section.
- (g) The Executive Secretary may only determine that a system's profile is unnecessary if a system's TTHM and HAA5 levels are below 0.064 mg/L and 0.048 mg/L, respectively. To determine these levels, TTHM and HAA5 samples must be collected after January 1, 1998, during the month with the warmest water temperature, and at the point of maximum residence time in your distribution system. The Executive Secretary may approve a more representative TTHM and HAA5 data set to determine these levels.
  - (2) Disinfection profiling.
- (a) Any system that is required by paragraph (1) of this section shall develop a disinfection profile of its disinfection practice for a period of up to three years. A disinfection profile consists of the following 3 steps:
- (i) The system must collect data for several parameters from the plant over the course of 12 months. If your system serves between 500 and 9,999 persons you must begin to collect data no later than July 1, 2003. If your system serves fewer than 500 persons you must begin to collect data no later than January 1, 2004. If your system serves 10,000 persons or greater than the requirements of R309-215-14(2) are only required if it meets the criteria in paragraph R309-215-14(1)(f).
- (ii) The system must use this data to calculate weekly log inactivation as discussed in paragraph (d) of this section.
- (iii) The system must use these weekly log inactivations to develop a disinfection profile.
- (b) The system shall monitor daily for a period of 12 consecutive calendar months to determine the total logs of inactivation for each day of operation, based on the CT99.9 values in Tables 1.1-1.6, 2.1, and 3.1 of Section 141.74(b)(3) in the code of Federal Regulations (also available from the Division), as appropriate, through the entire treatment plant. This system shall begin this monitoring not later than April 1, 2000. As a minimum, the system with a single point of disinfectant application prior to entrance to the distribution system shall conduct the monitoring in paragraphs (2)(b)(i) through (iv) of this section. A system with more than one point of disinfectant application shall conduct the monitoring in paragraphs (2)(b)(i) through (iv) of this section for each disinfection segment. The system shall monitor the parameters

necessary to determine the total inactivation ratio, using analytical methods in R309-200-4(3), as follows:

- (i) The temperature of the disinfected water shall be measured once per day at each residual disinfectant concentration sampling point during peak hourly flow.
- (ii) If the system uses chlorine, the pH of the disinfected water shall be measured once per day at each chlorine residual disinfectant concentration sampling point during peak hourly flow.
- (iii) The disinfectant contact time(s) ("T") shall be determined for each day during peak hourly flow.
- (iv) The residual disinfectant concentration(s) ("C") of the water before or at the first customer and prior to each additional point of disinfection shall be measured each day during peak hourly flow.
- (v) For systems serving less than 10,000 persons, the above parameters shall be monitored once per week on the same calendar day, over 12 consecutive months for the purposes of disinfection profiling.
- disinfection profiling.

  (c) In lieu of the monitoring conducted under the provisions of paragraph (2)(b) of this section to develop the disinfection profile, the system may elect to meet the requirements of paragraph (2)(c)(i) of this section. In addition to the monitoring conducted under the provisions of paragraph (2)(b) of this section to develop the disinfection profile, the system may elect to meet the requirements of paragraph (2)(c)(ii) of this section.
- (i) A PWS that has three years of existing operational data may submit those data, a profile generated using those data, and a request that the Executive Secretary approve use of those data in lieu of monitoring under the provisions of paragraph (2)(b) of this section not later than March 31, 2000. The Executive Secretary shall determine whether these operational data are substantially equivalent to data collected under the provisions of paragraph (2)(b) of this section. These data shall also be representative of Giardia lamblia inactivation through the entire treatment plant and not just of certain treatment segments. Until the Executive Secretary approves this request, the system is required to conduct monitoring under the provisions of paragraph (2)(b) of this section.
- (ii) In addition to the disinfection profile generated under paragraph (2)(b) of this section, a PWS that has existing operational data may use those data to develop a disinfection profile for additional years. Such systems may use these additional yearly disinfection profiles to develop a benchmark under the provisions of paragraph (3) of this section. The Executive Secretary shall determine whether these operational data are substantially equivalent to data collected under the provisions of paragraph (2)(b) of this section. These data shall also be representative of inactivation through the entire treatment plant and not just of certain treatment segments.
- (d) The system shall calculate the total inactivation ratio as follows:
- (i) If the system uses only one point of disinfectant application, the system may determine the total inactivation ratio for the disinfection segment based on either of the methods in paragraph (2)(d)(i)(A) or (2)(d)(i)(B) of this section.
- (A) Determine one inactivation ratio (CTcalc/CT<sub>99.9</sub>) before or at the first customer during peak hourly flow.
- (B) Determine successive CTcalc/CT<sub>99,9</sub> values, representing sequential inactivation ratios, between the point of disinfectant application and a point before or at the first customer during peak hourly flow. Under this alternative, the system shall calculate the total inactivation ratio by determining (CTcalc/CT<sub>99,9</sub>) for each sequence and then adding the (CTcalc/CT<sub>99,9</sub>) values together to determine sum of (CTcalc/CT<sub>99,9</sub>).
- (ii) If the system uses more than one point of disinfectant application before the first customer, the system shall determine

the CT value of each disinfection segment immediately prior to the next point of disinfectant application, or for the final segment, before or at the first customer, during peak hourly flow. The (CTcalc/CT<sub>99,9</sub>) value of each segment and sum of (CTcalc/CT<sub>99,9</sub>) shall be calculated using the method in paragraph (b)(4)(i) of this section.

paragraph (b)(4)(i) of this section.

(iii) The system shall determine the total logs of inactivation by multiplying the value calculated in paragraph

(2)(d)(i) or (ii) of this section by 3.0.

- (e) A system that uses either chloramines and chlorine dioxide or ozone for primary disinfection shall also calculate the logs of inactivation for viruses using a method approved by the Executive Secretary.
- (f) The system shall retain disinfection profile data in graphic form, as a spreadsheet, or in some other format acceptable to the Executive Secretary for review as part of sanitary surveys conducted by the Executive Secretary.

(3) Disinfection Benchmarking

- (a) Any system required to develop a disinfection profile under the provisions of paragraphs (1) and (2) of this section and that decides to make a significant change to its disinfection practice shall consult with the Executive Secretary prior to making such change. Significant changes to disinfection practice are:
  - (i) Changes to the point of disinfection;
- (ii) Changes to the disinfectant(s) used in the treatment plant;

(iii) Changes to the disinfection process; and

- (iv) Any other modification identified by the Executive Secretary.
- (b) Any system that is modifying its disinfection practice shall calculate its disinfection benchmark using the procedure specified in paragraphs (3)(b)(i) through (ii) of this section.
- (i) For each year of profiling data collected and calculated under paragraph (2) of this section, the system shall determine the lowest average monthly Giardia lamblia inactivation in each year of profiling data. The system shall determine the average Giardia lamblia inactivation for each calendar month for each year of profiling data by dividing the sum of daily Giardia lamblia of inactivation by the number of values calculated for that month.
- (ii) The disinfection benchmark is the lowest monthly average value (for systems with one year of profiling data) or average of lowest monthly average values (for systems with more than one year of profiling data) of the monthly logs of Giardia lamblia inactivation in each year of profiling data.
- (c) A system that uses either chloramines, ozone or chlorine dioxide for primary disinfection must calculate the disinfection benchmark from the data the system collected for viruses to develop the disinfection profile in addition to the Giardia lamblia disinfection benchmark calculated under paragraph (b)(i) above. This viral benchmark must be calculated in the same manner used to calculate the Giardia lamblia disinfection benchmark in paragraph (b)(i).
- (d) The system shall submit information in paragraphs (3)(d)(i) through (iv) of this section to the Executive Secretary as part of its consultation process.

(i) A description of the proposed change;

- (ii) The disinfection profile for Giardia lamblia (and, if necessary, viruses) under paragraph (2) of this section and benchmark as required by paragraph (3)(b) of this section; and
- (iii) An analysis of how the proposed change will affect the current levels of disinfection.
- (iv) Any additional information requested by the Executive Secretary.

# R309-215-15. Enhanced Treatment for Cryptosporidium (Federal Subpart W).

(1) General requirements.

- (a) The rule requirements of this section establish or extend treatment technique requirements in lieu of maximum contaminant levels for Cryptosporidium. These requirements are in addition to requirements for filtration and disinfection in R309-200 and other parts of R309-215.
- (b) Applicability. The requirements of this subpart apply to all surface water systems, which are public water systems supplied by a surface water source and public water systems supplied by a ground water source under the direct influence of surface water.
- (i) Wholesale systems, as defined in R309-110, must comply with the requirements of this section based on the population of the largest system in the combined distribution system.
- (ii) The requirements of this sub-section apply to systems required by these rules to provide filtration treatment, whether or not the system is currently operating a filtration system.
- (c) Requirements. Systems subject to this subpart must comply with the following requirements:
- (i) Systems must conduct an initial and a second round of source water monitoring for each plant that treats a surface water or GWUDI source. This monitoring may include sampling for Cryptosporidium, E. coli, and turbidity as described in R309-215-15(2) through R309-215-15(7), to determine what level, if any, of additional Cryptosporidium treatment they must provide.
- (ii) Systems that plan to make a significant change to their disinfection practice must develop disinfection profiles and calculate disinfection benchmarks, as described in R309-215-15(9) through R309-215-15(10).
- (iii) Filtered systems must determine their Cryptosporidium treatment bin classification as described in R309-215-15(11) and provide additional treatment for Cryptosporidium, if required, as described in R309-215-15(12). Filtered must implement Cryptosporidium treatment according to the schedule in R309-215-14.
- (iv) Systems required to provide additional treatment for Cryptosporidium must implement microbial toolbox options that are designed and operated as described in R309-215-15(15) through R309-215-15(20).
- (v) Systems must comply with the applicable recordkeeping and reporting requirements described in R309-215-15(21) through R309-215-15(22).
- (vi) Systems must address significant deficiencies identified in sanitary surveys performed by EPA as described in R309-215-15(22).
  - (2) Source Water Monitoring Requirements.
- (a) Initial round of source water monitoring. Systems must conduct the following monitoring on the schedule in paragraph (c) of this section unless they meet the monitoring exemption criteria in paragraph (d) of this section.
- (i) Filtered systems serving at least 10,000 people must sample their source water for Cryptosporidium, E. coli, and turbidity at least monthly for 24 months.
- (ii) (A) Filtered systems serving fewer than 10,000 people must sample their source water for E. coli at least once every two weeks for 12 months.
- (B) A filtered system serving fewer than 10,000 people may avoid E. coli monitoring if the system notifies the Executive Secretary that it will monitor for Cryptosporidium as described in paragraph (a)(iv) of this section. The system must notify the Executive Secretary no later than 3 months prior to the date the system is otherwise required to start E. coli monitoring under R309-215-15(2)(c).
- (iii) Filtered systems serving fewer than 10,000 people must sample their source water for Cryptosporidium at least twice per month for 12 months or at least monthly for 24 months if they meet one of the following, based on monitoring conducted under paragraph (a)(iii) of this section:

- (A) For systems using lake/reservoir sources, the annual mean E. coli concentration is greater than 10 E. coli/ 100 mL.
- (B) For systems using flowing stream sources, the annual mean E. coli concentration is greater than 50 E. coli/ 100 mL.
- (C) The system does not conduct E. coli monitoring as described in paragraph (a)(iii) of this section.
- (D) Systems using ground water under the direct influence of surface water (GWUDI) must comply with the requirements of paragraph (a)(iv) of this section based on the E. coli level that applies to the nearest surface water body. If no surface water body is nearby, the system must comply based on the requirements that apply to systems using lake/reservoir sources.
- (iv) For filtered systems serving fewer than 10,000 people, the Executive Secretary may approve monitoring for an indicator other than E. coli under paragraph (a)(ii) of this section. The Executive Secretary also may approve an alternative to the E. coli concentration in paragraph (a)(iii)(A), (B) or (D) of this section to trigger Cryptosporidium monitoring. This approval by the Executive Secretary must be provided to the system in writing and must include the basis for the Executive Secretary's determination that the alternative indicator and/or trigger level will provide a more accurate identification of whether a system will exceed the Bin 1 Cryptosporidium level in R309-215-15(11).
- (v) Systems may sample more frequently than required under this section if the sampling frequency is evenly spaced throughout the monitoring period.
- (b) Second round of source water monitoring. Systems must conduct a second round of source water monitoring that meets the requirements for monitoring parameters, frequency, and duration described in paragraph (a) of this section, unless they meet the monitoring exemption criteria in paragraph (d) of this section. Systems must conduct this monitoring on the schedule in paragraph (c) of this section.
- (c) Monitoring schedule. Systems must begin the monitoring required in paragraphs (a) and (b) of this section no later than the month beginning with the date listed:
  - (i) Systems that serve at least 100,000 people must:
- (A) begin the first round of source water monitoring no later than October 1, 2006; and
- (B) begin the second round of source water monitoring no later than April 1, 2015.
  - (ii) Systems that serve from 50,000 to 99,999 people must:
- (A) begin the first round of source water monitoring no later than April 1, 2007; and
- (B) begin the second round of source water monitoring no later than October 1, 2015.
- (iii) Systems that serve from 10,000 to 49,999 people must:
- (A) begin the first round of source water monitoring no later than April 1, 2008; and
- (B) begin the second round of source water monitoring no later than October 1, 2016.
- (iv) Systems that serve less than 10,000 people and monitor for E. coli must:
- (A) begin the first round of source water monitoring no later than October 1, 2008; and
- (B) begin the second round of source water monitoring no later than October 1, 2017.
  - (C) Applies only to filtered systems.
- (v) Systems that serve less than 10,000 people and monitor for Cryptosporidium must:
- (A) begin the first round of source water monitoring no later than April 1, 2010; and
- (B) begin the second round of source water monitoring no later than April 1, 2019.
- (C) Applies to filtered systems that meet the conditions of paragraph (a)(iii) of this section.
  - (d) Monitoring avoidance.

- (i) Filtered systems are not required to conduct source water monitoring under this sub-section if the system will provide a total of at least 5.5-log of treatment for Cryptosporidium, equivalent to meeting the treatment requirements of Bin 4 in R309-215-15(12).
- (ii) If a system chooses to provide the level of treatment in paragraph (d)(i) of this section rather than start source monitoring, the system must notify the Executive Secretary in writing no later than the date the system is otherwise required to submit a sampling schedule for monitoring under R309-215-15(3). Alternatively, a system may choose to stop sampling at any point after it has initiated monitoring if it notifies the Executive Secretary in writing that it will provide this level of treatment. Systems must install and operate technologies to provide this level of treatment by the applicable compliance dates in R309-215-15(13).
- (e) Plants operating only part of the year. Systems with surface water plants that operate for only part of the year must conduct source water monitoring in accordance with this subpart, but with the following modifications:
- (i) Systems must sample their source water only during the months that the plant operates unless the Executive Secretary specifies another monitoring period based on plant operating practices.
- (ii) Systems with plants that operate less than six months per year and that monitor for Cryptosporidium must collect at least six Cryptosporidium samples per year during each of two years of monitoring. Samples must be evenly spaced throughout the period the plant operates.
- (f)(i) New sources. A system that begins using a new source of surface water or GWUDI after the system is required to begin monitoring under paragraph (c) of this section must monitor the new source on a schedule the Executive Secretary approves. Source water monitoring must meet the requirements of this sub-section. The system must also meet the bin classification and Cryptosporidium treatment requirements of R309-215-15(11) and (12) for the new source on a schedule the Executive Secretary approves.
- (ii) The requirements of R309-215-15(2)(f) apply to surface water systems that begin operation after the monitoring start date applicable to the system's size under paragraph (c) of this section
- (iii) The system must begin a second round of source water monitoring no later than 6 years following initial bin classification under R309-215-15(11).
- (g) Failure to collect any source water sample required under this section in accordance with the sampling schedule, sampling location, analytical method, approved laboratory, and reporting requirements of R309-215-15(3) through R309-215-15(7) is a monitoring violation.
- (h) Grandfathering monitoring data. Systems may use (grandfather) monitoring data collected prior to the applicable monitoring start date in paragraph (c) of this section to meet the initial source water monitoring requirements in paragraph (a) of this section. Grandfathered data may substitute for an equivalent number of months at the end of the monitoring period. All data submitted under this paragraph must meet the requirements in R309-215-15(8).
  - (3) Sampling schedules.
- (a) Systems required to conduct source water monitoring under R309-215-15(2) must submit a sampling schedule that specifies the calendar dates when the system will collect each required sample.
- (i) Systems must submit sampling schedules no later than 3 months prior to the applicable date listed in R309-215-15(2)(c) for each round of required monitoring.
- (ii) (A) Systems serving at least 10,000 people must submit their sampling schedule for the initial round of source water monitoring under R309-215-15(2)(a) to EPA

electronically at https://intranet.epa.gov/lt2/.

- (B) If a system is unable to submit the sampling schedule electronically, the system may use an alternative approach for submitting the sampling schedule that EPA approves.
- (iii) Systems serving fewer than 10,000 people must submit their sampling schedules for the initial round of source water monitoring R309-215-15(2)(a) to the Executive Secretary.
- (iv) Systems must submit sampling schedules for the second round of source water monitoring R309-215-15(2)(b) to the Executive Secretary.
- (v) If EPA or the Executive Secretary does not respond to a system regarding its sampling schedule, the system must sample at the reported schedule.
- (b) Systems must collect samples within two days before or two days after the dates indicated in their sampling schedule (i.e., within a five-day period around the schedule date) unless one of the conditions of paragraph (b)(i) or (ii) of this section applies.
- (i) If an extreme condition or situation exists that may pose danger to the sample collector, or that cannot be avoided and causes the system to be unable to sample in the scheduled five-day period, the system must sample as close to the scheduled date as is feasible unless the Executive Secretary approves an alternative sampling date. The system must submit an explanation for the delayed sampling date to the Executive Secretary concurrent with the shipment of the sample to the laboratory.
- (ii)(A) If a system is unable to report a valid analytical result for a scheduled sampling date due to equipment failure, loss of or damage to the sample, failure to comply with the analytical method requirements, including the quality control requirements in R309-215-15(5), or the failure of an approved laboratory to analyze the sample, then the system must collect a replacement sample.
- (B) The system must collect the replacement sample not later than 21 days after receiving information that an analytical result cannot be reported for the scheduled date unless the system demonstrates that collecting a replacement sample within this time frame is not feasible or the Executive Secretary approves an alternative resampling date. The system must submit an explanation for the delayed sampling date to the Executive Secretary concurrent with the shipment of the sample to the laboratory.
- (c) Systems that fail to meet the criteria of paragraph (b) of this section for any source water sample required under R309-215-15(2) must revise their sampling schedules to add dates for collecting all missed samples. Systems must submit the revised schedule to the Executive Secretary for approval prior to when the system begins collecting the missed samples.
  - (4) Sampling locations.
- (a) Systems required to conduct source water monitoring under R309-215-15(2) must collect samples for each plant that treats a surface water or GWUDI source. Where multiple plants draw water from the same influent, such as the same pipe or intake, the Executive Secretary may approve one set of monitoring results to be used to satisfy the requirements of R309-215-15(2) for all plants.
- (b) (i) Systems must collect source water samples prior to chemical treatment, such as coagulants, oxidants and disinfectants, unless the system meets the condition of paragraph (b)(ii) of this section.
- (ii) The Executive Secretary may approve a system to collect a source water sample after chemical treatment. To grant this approval, the Executive Secretary must determine that collecting a sample prior to chemical treatment is not feasible for the system and that the chemical treatment is unlikely to have a significant adverse effect on the analysis of the sample.
- (c) Systems that recycle filter backwash water must collect source water samples prior to the point of filter backwash water

addition.

- (d) Bank filtration.
- (i) Systems that receive Cryptosporidium treatment credit for bank filtration under R309-200-5(5)(a)(ii) must collect source water samples in the surface water prior to bank filtration
- (ii) Systems that use bank filtration as pretreatment to a filtration plant must collect source water samples from the well (i.e., after bank filtration). Use of bank filtration during monitoring must be consistent with routine operational practice. Systems collecting samples after a bank filtration process may not receive treatment credit for the bank filtration under R309-215-15(16)(c).
- (e) Multiple sources. Systems with plants that use multiple water sources, including multiple surface water sources and blended surface water and ground water sources, must collect samples as specified in paragraph (e)(i) or (ii) of this section. The use of multiple sources during monitoring must be consistent with routine operational practice.
- (i) If a sampling tap is available where the sources are combined prior to treatment, systems must collect samples from the tap.
- (ii) If a sampling tap where the sources are combined prior to treatment is not available, systems must collect samples at each source near the intake on the same day and must follow either paragraph (e)(ii)(A) or (B) of this section for sample analysis.
- (A) Systems may composite samples from each source into one sample prior to analysis. The volume of sample from each source must be weighted according to the proportion of the source in the total plant flow at the time the sample is collected.
- (B) Systems may analyze samples from each source separately and calculate a weighted average of the analysis results for each sampling date. The weighted average must be calculated by multiplying the analysis result for each source by the fraction the source contributed to total plant flow at the time the sample was collected and then summing these values.
- (f) Additional Requirements. Systems must submit a description of their sampling location(s) to the Executive Secretary at the same time as the sampling schedule required under R309-215-15(3). This description must address the position of the sampling location in relation to the system's water source(s) and treatment processes, including pretreatment, points of chemical treatment, and filter backwash recycle. If the Executive Secretary does not respond to a system regarding sampling location(s), the system must sample at the reported location(s).
  - (5) Analytical methods.
- (a) Cryptosporidium. Systems must analyze for Cryptosporidium using Method 1623: Cryptosporidium and Giardia in Water by Filtration/IMS/FA, 2005, United States Environmental Protection Agency, EPA-815-R-05-002 or Method 1622: Cryptosporidium in Water by Filtration/IMS/FA, 2005, United States Environmental Protection Agency, EPA-815-R-05-001, which are incorporated by reference. You may obtain a copy of these methods online from http:// www.epa.gov/safewater/disinfection/lt2 or from the United States Environmental Protection Agency, Office of Ground Water and Drinking Water, 1201 Constitution Ave., NW, Washington, DC 20460 (Telephone: 800-426-4791). You may inspect a copy at the Water Docket in the EPA Docket Center, 1301 Constitution Ave., NW, Washington, DC, (Telephone: 202-566-2426) or at the National Archives and Records Administration (NARA). For information on the availability of this material at NARA, call 202-741-6030, or go to: http://www.archives.gov/federal register/code of federal re gulations/ibr\_locations.html. You may also obtain a copy of these methods by contacting the Division of Drinking Water at 801-536-4200.

- (i) Systems must analyze at least a 10 L sample or a packed pellet volume of at least 2 mL as generated by the methods listed in paragraph (a) of this section. Systems unable to process a 10 L sample must analyze as much sample volume as can be filtered by two filters approved by EPA for the methods listed in paragraph (a) of this section, up to a packed pellet volume of at least 2 mL.
- (ii) (A) Matrix spike (MS) samples, as required by the methods in paragraph (a) of this section, must be spiked and filtered by a laboratory approved for Cryptosporidium analysis under R309-215-15(6).
- (B) If the volume of the MS sample is greater than 10 L, the system may filter all but  $10\,L$  of the MS sample in the field, and ship the filtered sample and the remaining  $10\,L$  of source water to the laboratory. In this case, the laboratory must spike the remaining  $10\,L$  of water and filter it through the filter used to collect the balance of the sample in the field.
- (iii) Flow cytometer-counted spiking suspensions must be used for MS samples and ongoing precision and recovery (OPR) samples
- (b) E. coli. Systems must use methods for enumeration of E. coli in source water approved in R309-200-4(3) and (4).
- (i) The time from sample collection to initiation of analysis may not exceed 30 hours unless the system meets the condition of paragraph (b)(ii) of this section.
- (ii) The Executive Secretary may approve on a case-bycase basis the holding of an E. coli sample for up to 48 hours between sample collection and initiation of analysis if the Executive Secretary determines that analyzing an E. coli sample within 30 hours is not feasible. E. coli samples held between 30 to 48 hours must be analyzed by the Colilert reagent version of Standard Method 9223B as listed in R309-200-4(3) and (4).
- (iii) Systems must maintain samples between 0 deg.C and 10 deg. C during storage and transit to the laboratory.
- (c) Turbidity. Systems must use methods for turbidity measurement approved in R309-200-4(3) and (4).
  - (6) Approved laboratories.
- (a) Cryptosporidium. Systems must have Cryptosporidium samples analyzed by a laboratory that is approved under EPA's Laboratory Quality Assurance Evaluation Program for Analysis of Cryptosporidium in Water or a laboratory that has been certified for Cryptosporidium analysis by an equivalent State laboratory certification program.
- (b) E. coli. Any laboratory certified by the EPA, the National Environmental Laboratory Accreditation Conference or the State for total coliform or fecal coliform analysis under R309-200-4(3) and (4) is approved for E. coli analysis under this subpart when the laboratory uses the same technique for E. coli that the laboratory uses for R309-200-4(3), (4) and in R444-14-4(1).
- (c) Turbidity. Measurements of turbidity must be made by a party approved by the State.
  - (7) Reporting source water monitoring results.
- (a) Systems must report results from the source water monitoring required under R309-215-15(2) no later than 10 days after the end of the first month following the month when the sample is collected.
- (b) (i) All systems serving at least 10,000 people must report the results from the initial source water monitoring required under R309-215-15(2)(a) to EPA electronically at https://intranet.epa.gov/lt2/.
- (ii) If a system is unable to report monitoring results electronically, the system may use an alternative approach for reporting monitoring results that EPA approves.
- (c) Systems serving fewer than 10,000 people must report results from the initial source water monitoring required under R309-215-15(2)(a) to the Executive Secretary.
- (d) All systems must report results from the second round of source water monitoring required under R309-215-15(2)(b)

to the Executive Secretary.

- (e) Systems must report the applicable information in paragraphs (e)(i) and (ii) of this section for the source water monitoring required under R309-215-15(2).
- (i) Systems must report the following data elements for each Cryptosporidium analysis:
  - (A) PWS ID.
  - (B) Facility ID.
  - (C) Sample collection date.
  - (D) Sample type (field or matrix spike).
  - (E) Sample volume filtered (L), to nearest 1/4 L.
  - (F) Was 100% of filtered volume examined.
  - (G) Number of oocysts counted.
- (H) For matrix spike samples, systems must also report the sample volume spiked and estimated number of oocysts spiked. These data are not required for field samples.
- (I) For samples in which less than 10 L is filtered or less than 100% of the sample volume is examined, systems must also report the number of filters used and the packed pellet volume.
- (J) For samples in which less than 100% of sample volume is examined, systems must also report the volume of resuspended concentrate and volume of this resuspension processed through immunomagnetic separation.
- (ii) Systems must report the following data elements for each E. coli analysis:
  - (A) PWS ID.
  - (B) Facility ID.
  - (C) Sample collection date.
  - (D) Analytical method number.
  - (E) Method type.
  - (F) Source type (flowing stream, lake/reservoir, GWUDI).
  - (G) E. coli/100 mL.
- (H) Turbidity. (Systems serving fewer than 10,000 people that are not required to monitor for turbidity under R309-215-15(2) are not required to report turbidity with their E. coli results.)
  - (8) Grandfathering previously collected data.
- (a) (i) Systems may comply with the initial source water monitoring requirements of R309-215-15(2)(a) by grandfathering sample results collected before the system is required to begin monitoring (i.e., previously collected data). To be grandfathered, the sample results and analysis must meet the criteria in this section and the Executive Secretary must approve.
- (ii) A filtered system may grandfather Cryptosporidium samples to meet the requirements of R309-215-15(2)(a) when the system does not have corresponding E. coli and turbidity samples. A system that grandfathers Cryptosporidium samples without E. coli and turbidity samples is not required to collect E. coli and turbidity samples when the system completes the requirements for Cryptosporidium monitoring under R309-215-15(2)(a).
- (b) E. coli sample analysis. The analysis of E. coli samples must meet the analytical method and approved laboratory requirements of R309-215-15(5) through R309-215-15(6).
- (c) Cryptosporidium sample analysis. The analysis of Cryptosporidium samples must meet the criteria in this paragraph.
- (i) Laboratories analyzed Cryptosporidium samples using one of the analytical methods in paragraphs (c)(i)(A) through (D) of this section, which are incorporated by reference. You may obtain a copy of these methods on-line from the United States Environmental Protection Agency, Office of Ground Water and Drinking Water, 1201 Constitution Ave, NW, Washington, DC 20460 (Telephone: 800-426-4791). You may inspect a copy at the Water Docket in the EPA Docket Center, 1301 Constitution Ave., NW, Washington, DC, (Telephone:

- 202-566-2426) or at the National Archives and Records Administration (NARA). For information on the availability of this material at NARA, call 202-741-6030, or go to: http://www.archives.gov/federal\_register/code\_of\_federal\_regulations/ibr\_locations.html. You may also obtain a copy of these methods by contacting the Division of Drinking Water at 801-536-4200.
- (A) Method 1623: Cryptosporidium and Giardia in Water by Filtration/IMS/ FA, 2005, United States Environmental Protection Agency, EPA-815-R-05-002.
- (B) Method 1622: Cryptosporidium in Water by Filtration/IMS/FA, 2005, United States Environmental Protection Agency, EPA-815-R-05-001.
- (C) Method 1623: Cryptosporidium and Giardia in Water by Filtration/IMS/ FA, 2001, United States Environmental Protection Agency, EPA-821-R-01-025.
- (D) Method 1622: Cryptosporidium in Water by Filtration/IMS/FA, 2001, United States Environmental Protection Agency, EPA-821-R-01-026.
- (E) Method 1623: Cryptosporidium and Giardia in Water by Filtration/IMS/ FA, 1999, United States Environmental Protection Agency, EPA-821-R-99-006.
- (F) Method 1622: Cryptosporidium in Water by Filtration/IMS/FA, 1999, United States Environmental Protection Agency, EPA-821-R-99-001.
- (ii) For each Cryptosporidium sample, the laboratory analyzed at least 10 L of sample or at least 2 mL of packed pellet or as much volume as could be filtered by 2 filters that EPA approved for the methods listed in paragraph (c)(1) of this section.
- (d) Sampling location. The sampling location must meet the conditions in R309-215-15(4).
- (e) Sampling frequency. Cryptosporidium samples were collected no less frequently than each calendar month on a regular schedule, beginning no earlier than January 1999. Sample collection intervals may vary for the conditions specified in R309-215-15(3)(b)(i) and (ii) if the system provides documentation of the condition when reporting monitoring results.
- (i) The Executive Secretary may approve grandfathering of previously collected data where there are time gaps in the sampling frequency if the system conducts additional monitoring the Executive Secretary specifies to ensure that the data used to comply with the initial source water monitoring requirements of R309-215-15(2)(a) are seasonally representative and unbiased.
- (ii) Systems may grandfather previously collected data where the sampling frequency within each month varied. If the Cryptosporidium sampling frequency varied, systems must follow the monthly averaging procedure in R309-215-15(11)(b)(v) when calculating the bin classification for filtered systems.
- (f) Reporting monitoring results for grandfathering. Systems that request to grandfather previously collected monitoring results must report the following information by the applicable dates listed in this paragraph. Systems serving at least 10,000 people must report this information to EPA unless the Executive Secretary approves reporting to the Executive Secretary rather than EPA. Systems serving fewer than 10,000 people must report this information to the Executive Secretary.
- (i) Systems must report that they intend to submit previously collected monitoring results for grandfathering. This report must specify the number of previously collected results the system will submit, the dates of the first and last sample, and whether a system will conduct additional source water monitoring to meet the requirements of R309-215-15(2)(a). Systems must report this information no later than the date the sampling schedule under R309-215-15(3) is required.
  - (ii) Systems must report previously collected monitoring

results for grandfathering, along with the associated documentation listed in paragraphs (f)(ii)(A) through (D) of this section, no later than two months after the applicable date listed in R309-215-15(2)(c).

- (A) For each sample result, systems must report the applicable data elements in R309-215-15(7).
- (B) Systems must certify that the reported monitoring results include all results the system generated during the time period beginning with the first reported result and ending with the final reported result. This applies to samples that were collected from the sampling location specified for source water monitoring under this subpart, not spiked, and analyzed using the laboratory's routine process for the analytical methods listed in this section.
- (C) Systems must certify that the samples were representative of a plant's source water(s) and the source water(s) have not changed. Systems must report a description of the sampling location(s), which must address the position of the sampling location in relation to the system's water source(s) and treatment processes, including points of chemical addition and filter backwash recycle.
- (D) For Cryptosporidium samples, the laboratory or laboratories that analyzed the samples must provide a letter certifying that the quality control criteria specified in the methods listed in paragraph (c)(i) of this section were met for each sample batch associated with the reported results. Alternatively, the laboratory may provide bench sheets and sample examination report forms for each field, matrix spike, IPR, OPR, and method blank sample associated with the reported results.
- (g) If the Executive Secretary determines that a previously collected data set submitted for grandfathering was generated during source water conditions that were not normal for the system, such as a drought, the Executive Secretary may disapprove the data. Alternatively, the Executive Secretary may approve the previously collected data if the system reports additional source water monitoring data, as determined by the Executive Secretary, to ensure that the data set used under R309-215-15(11) represents average source water conditions for the system.
- (h) If a system submits previously collected data that fully meet the number of samples required for initial source water monitoring under R309-215-15(2)(a) and some of the data are rejected due to not meeting the requirements of this section, systems must conduct additional monitoring to replace rejected data on a schedule the Executive Secretary approves. Systems are not required to begin this additional monitoring until two months after notification that data have been rejected and additional monitoring is necessary.
- (9) Disinfection Profiling and Benchmarking Requirements Requirements when making a significant change in disinfection practice.
- (a) Following the completion of initial source water monitoring under R309-215-15(2)(a), a system that plans to make a significant change to its disinfection practice, as defined in paragraph (b) of this section, must develop disinfection profiles and calculate disinfection benchmarks for Giardia lamblia and viruses as described in R309-215-15(10). Prior to changing the disinfection practice, the system must notify the Executive Secretary and must include in this notice the information in paragraphs (a)(i) through (iii) of this section.
- (i) A completed disinfection profile and disinfection benchmark for Giardia lamblia and viruses as described in R309-215-15(10).
- (ii) A description of the proposed change in disinfection practice.
- (iii) An analysis of how the proposed change will affect the current level of disinfection.
  - (b) Significant changes to disinfection practice are defined

as follows:

- (i) Changes to the point of disinfection;
- (ii) Changes to the disinfectant(s) used in the treatment plant;
  - (iii) Changes to the disinfection process; or
- (iv) Any other modification identified by the Executive Secretary as a significant change to disinfection practice.
  - (10) Developing the disinfection profile and benchmark.
- (a) Systems required to develop disinfection profiles under R309-215-15(9) must follow the requirements of this section. Systems must monitor at least weekly for a period of 12 consecutive months to determine the total log inactivation for Giardia lamblia and viruses. If systems monitor more frequently, the monitoring frequency must be evenly spaced. Systems that operate for fewer than 12 months per year must monitor weekly during the period of operation. Systems must determine log inactivation for Giardia lamblia through the entire plant, based on CT <sub>99.9</sub> values in Tables 1.1 through 1.6, 2.1 and 3.1 of Section 141.74(b) in the code of Federal Regulations as applicable (available from the Division). Systems must determine log inactivation for viruses through the entire treatment plant based on a protocol approved by the Executive Secretary.
- (b) Systems with a single point of disinfectant application prior to the entrance to the distribution system must conduct the monitoring in paragraphs (b)(i) through (iv) of this section. Systems with more than one point of disinfectant application must conduct the monitoring in paragraphs (b)(i) through (iv) of this section for each disinfection segment. Systems must monitor the parameters necessary to determine the total inactivation ratio, using analytical methods in R309-200-4(3) and (4).
- (i) For systems using a disinfectant other than UV, the temperature of the disinfected water must be measured at each residual disinfectant concentration sampling point during peak hourly flow or at an alternative location approved by the Executive Secretary.
- (ii) For systems using chlorine, the pH of the disinfected water must be measured at each chlorine residual disinfectant concentration sampling point during peak hourly flow or at an alternative location approved by the Executive Secretary.
- (iii) The disinfectant contact time(s) (t) must be determined during peak hourly flow.
- (iv) The residual disinfectant concentration(s) (C) of the water before or at the first customer and prior to each additional point of disinfectant application must be measured during peak hourly flow.
- (c) In lieu of conducting new monitoring under paragraph (b) of this section, systems may elect to meet the requirements of paragraphs (c)(i) or (ii) of this section.
- (i) Systems that have at least one year of existing data that are substantially equivalent to data collected under the provisions of paragraph (b) of this section may use these data to develop disinfection profiles as specified in this section if the system has neither made a significant change to its treatment practice nor changed sources since the data were collected. Systems may develop disinfection profiles using up to three years of existing data.
- (ii) Systems may use disinfection profile(s) developed under R309-215-14 in lieu of developing a new profile if the system has neither made a significant change to its treatment practice nor changed sources since the profile was developed. Systems that have not developed a virus profile under R309-251-14 must develop a virus profile using the same monitoring data on which the Giardia lamblia profile is based.
- (d) Systems must calculate the total inactivation ratio for Giardia lamblia as specified in paragraphs (d)(i) through (iii) of this section.
  - (i) Systems using only one point of disinfectant

application may determine the total inactivation ratio for the disinfection segment based on either of the methods in paragraph (d)(1)(i) or (ii) of this section.

(A) Determine one inactivation ratio (CTcalc/CT<sub>99.9</sub>)

- before or at the first customer during peak hourly flow.

  (B) Determine successive CTcalc/ CT<sub>99,9</sub> values, representing sequential inactivation ratios, between the point of disinfectant application and a point before or at the first customer during peak hourly flow. The system must calculate the total inactivation ratio by determining (CTcalc/CT<sub>99 9</sub>) for each sequence and then adding the (CTcalc/ CT99.9) values together to determine the sum of ( $CTcalc/CT_{99.9}$ ).
- (ii) Systems using more than one point of disinfectant application before the first customer must determine the CT value of each disinfection segment immediately prior to the next point of disinfectant application, or for the final segment, before or at the first customer, during peak hourly flow. The (CTcalc/  $CT_{99,9}$ ) value of each segment and the sum of  $(CTcalc/CT_{99,9})$ must be calculated using the method in paragraph (d)(i)(B) of
- The system must determine the total logs of (iii) inactivation by multiplying the value calculated in paragraph (d)(i) or (d)(ii) of this section by 3.0.
- (iv) Systems must calculate the log of inactivation for viruses using a protocol approved by the Executive Secretary.
- (e) Systems must use the procedures specified in paragraphs (e)(i) and (ii) of this section to calculate a disinfection benchmark.
- (i) For each year of profiling data collected and calculated under paragraphs (a) through (d) of this section, systems must determine the lowest mean monthly level of both Giardia lamblia and virus inactivation. Systems must determine the mean Giardia lamblia and virus inactivation for each calendar month for each year of profiling data by dividing the sum of daily or weekly Giardia lamblia and virus log inactivation by the number of values calculated for that month.
- (ii) The disinfection benchmark is the lowest monthly mean value (for systems with one year of profiling data) or the mean of the lowest monthly mean values (for systems with more than one year of profiling data) of Giardia lamblia and virus log inactivation in each year of profiling data.
- Treatment Technique Requirements Bin (11)classification for filtered systems.
- (a) Following completion of the initial round of source water monitoring required under R309-215-15(2)(a), filtered systems must calculate an initial Cryptosporidium bin concentration for each plant for which monitoring was required. Calculation of the bin concentration must use the Cryptosporidium results reported under R309-215-15(2)(a) and must follow the procedures in paragraphs (b)(i) through (v) of this section.
- (b)(i) For systems that collect a total of at least 48 samples, the bin concentration is equal to the arithmetic mean of all sample concentrations.
- (ii) For systems that collect a total of at least 24 samples, but not more than 47 samples, the bin concentration is equal to the highest arithmetic mean of all sample concentrations in any 12 consecutive months during which Cryptosporidium samples were collected.
- (iii) For systems that serve fewer than 10,000 people and monitor for Cryptosporidium for only one year (i.e., collect 24 samples in 12 months), the bin concentration is equal to the arithmetic mean of all sample concentrations.
- (iv) For systems with plants operating only part of the year that monitor fewer than 12 months per year under R309-215-15(2)(e), the bin concentration is equal to the highest arithmetic mean of all sample concentrations during any year of Cryptosporidium monitoring.
  - (v) If the monthly Cryptosporidium sampling frequency

varies, systems must first calculate a monthly average for each month of monitoring. Systems must then use these monthly average concentrations, rather than individual sample concentrations, in the applicable calculation for bin classification in paragraphs (b)(i) through (iv) of this section.

(c) Filtered systems must determine their initial bin classification from the following and using the Cryptosporidium bin concentration calculated under paragraphs (a) and (b) of this section:

(i) Systems that are required to monitor for Cryptosporidium under R309-215-15(2):

(A) with a cryptosporidium concentration of less than 0.075 oocyst/L, the bin classification is Bin 1.

- (B) with a cryptosporidium concentration of 0.075 oocysts/L to less than 1.0 oocysts/L, the bin classification is Bin
- (C) with a cryptosporidium concentration of 1.0 oocysts/L to less than 3.0 oocysts/L, the bin classification is Bin 3.
- (D) with a cryptosporidium concentration of equal to or greater than 3.0 oocysts/L, the bin classification is Bin 4.
- (ii) Systems serving fewer than 10,000 people and not required to monitor for Cryptosporidium under R309-215-15(2)(a)(iii), the concentration of cryptosporidium is not applicable and their bin classification is Bin 1.

(iii) Based on calculations in paragraph (a) or (d) of this section, as applicable.

- (d) Following completion of the second round of source water monitoring required under R309-215-15(2)(b), filtered systems must recalculate their Cryptosporidium bin concentration using the Cryptosporidium results reported under R309-215-15(2)(b) and following the procedures in paragraphs (b)(i) through (iv) of this section. Systems must then redetermine their bin classification using this bin concentration and the table in paragraph (c) of this section.
- (e)(i) Filtered systems must report their initial bin classification under paragraph (c) of this section to the Executive Secretary for approval no later than 6 months after the system is required to complete initial source water monitoring based on the schedule in R309-215-15(2)(c).
- (ii) Systems must report their bin classification under paragraph (d) of this section to the Executive Secretary for approval no later than 6 months after the system is required to complete the second round of source water monitoring based on the schedule in R309-215-15(2)(c).
- (iii) The bin classification report to the Executive Secretary must include a summary of source water monitoring data and the calculation procedure used to determine bin classification.
- (f) Failure to comply with the conditions of paragraph (e) of this section is a violation of the treatment technique requirement.
- (12) Filtered system additional Cryptosporidium treatment requirements.
- (a) Filtered systems must provide the level of additional treatment for Cryptosporidium specified in this paragraph based on their bin classification as determined under R309-215-15(11) and according to the schedule in R309-215-15(13). filtration treatment used by the system in this paragraph must be utilized in full compliance with the requirements of R309-200-5(5), R309-200-7, R309-215-8 and 9.
- (i) If the system bin classification is Bin 1 and the system
- (A) Conventional filtration treatment including softening there is no additional cryptosporidium treatment required.
- (B) Direct filtration there is no additional cryptosporidium treatment required.
- (C) Slow sand or diatomaceous earth filtration there is no additional cryptosporidium treatment required.
  - Alternative filtration technologies there is no

additional cryptosporidium treatment required.

- (ii) If the system bin classification is Bin 2 and the system uses:
- (A) Conventional filtration treatment including softening there is an additional 1-log cryptosporidium treatment required.
- (B) Direct filtration there is an additional 1.5-log cryptosporidium treatment required.
- (C) Slow sand or diatomaceous earth filtration there is an additional 1-log cryptosporidium treatment required.
- (D) Alternative filtration technologies there is an additional cryptosporidium treatment required as determined by the Executive Secretary such that the total Cryptosporidium removal an inactivation is at least 4.0-log.
- (iii) If the system bin classification is Bin 3 and the system uses:
- (A) Conventional filtration treatment including softening there is an additional 2-log cryptosporidium treatment required.
- (B) Direct filtration there is an additional 2.5-log cryptosporidium treatment required.
- (C) Slow sand or diatomaceous earth filtration there is an additional 2-log cryptosporidium treatment required.
- (D) Alternative filtration technologies there is an additional cryptosporidium treatment required as determined by the Executive Secretary such that the total Cryptosporidium removal an inactivation is at least 5.0-log.
- (iv) If the system bin classification is Bin 4 and the system uses:
- (A) Conventional filtration treatment including softening there is an additional 2.5-log cryptosporidium treatment required.
- (B) Direct filtration there is an additional 3-log cryptosporidium treatment required.
- (C) Slow sand or diatomaceous earth filtration there is an additional 2.5-log cryptosporidium treatment required.
- (D) Alternative filtration technologies there is an additional cryptosporidium treatment required as determined by the Executive Secretary such that the total Cryptosporidium removal an inactivation is at least 5.5-log.
- (b)(i) Filtered systems must use one or more of the treatment and management options listed in R309-215-15(14), termed the microbial toolbox, to comply with the additional Cryptosporidium treatment required in paragraph (a) of this section.
- (ii) Systems classified in Bin 3 and Bin 4 must achieve at least 1-log of the additional Cryptosporidium treatment required under paragraph (a) of this section using either one or a combination of the following: bag filters, bank filtration, cartridge filters, chlorine dioxide, membranes, ozone, or UV, as described in R309-215-15(15) through R309-215-15(19).
- (c) Failure by a system in any month to achieve treatment credit by meeting criteria in R309-215-15(15) through R309-215-15(19) for microbial toolbox options that is at least equal to the level of treatment required in paragraph (a) of this section is a violation of the treatment technique requirement.
- (d) If the Executive Secretary determines during a sanitary survey or an equivalent source water assessment that after a system completed the monitoring conducted under R309-215-15(2)(a) or R309-215-15(2)(b), significant changes occurred in the system's watershed that could lead to increased contamination of the source water by Cryptosporidium, the system must take actions specified by the Executive Secretary to address the contamination. These actions may include additional source water monitoring and/or implementing microbial toolbox options listed in R309-215-15(14).
- (13) Schedule for compliance with Cryptosporidium treatment requirements.
- (a) Following initial bin classification under R309-215-15(11)(c), filtered systems must provide the level of treatment for Cryptosporidium required under R309-215-15(12) according

to the schedule in paragraph (c) of this section.

- (b) Cryptosporidium treatment compliance dates.
- (i) Systems that serve at least 100,000 people must comply with Cryptosporidium treatment requirements no later than April 1, 2012.
- (ii) Systems that serve from 50,000 to 99,999 people must comply with Cryptosporidium treatment requirements no later than October 1, 2012.
- (iii) Systems that serve from 10,000 to 49,999 people must comply with Cryptosporidium treatment requirements no later than October 1, 2013.
- (iv) Systems that serve less than 10,000 people must comply with Cryptosporidium treatment requirements no later than October 1, 2014.
- (v) The Executive Secretary may allow up to an additional two years for complying with the treatment requirement for systems making capital improvements.
- (c) If the bin classification for a filtered system changes following the second round of source water monitoring, as determined under R309-215-15(11)(d), the system must provide the level of treatment for Cryptosporidium required under R309-215-15(12) on a schedule the Executive Secretary approves.
- (14) Microbial toolbox options for meeting Cryptosporidium treatment requirements.
- (a) Systems receive the treatment credits listed in the table in paragraph (b) of this section by meeting the conditions for microbial toolbox options described in R309-215-15(15) through R309-215-15(19). Systems apply these treatment credits to meet the treatment requirements in R309-215-15(12).
- (b) The following sub-section summarizes options in the microbial toolbox and the Cryptosporidium treatment credit with design and implementation criteria.
  - (i) Source Protection and Management Toolbox Options:
- (A) Watershed control program: 0.5-log credit for Executive Secretary-approved program comprising required elements, annual program status report to Executive Secretary, and regular watershed survey. Specific criteria are in R309-215-15(15) (a).
- (B) Alternative source/intake management: No prescribed credit. Systems may conduct simultaneous monitoring for treatment bin classification at alternative intake locations or under alternative intake management strategies. Specific criteria are in R309-215-15(15) (b).
  - (ii) Pre Filtration Toolbox Options:
- (A) Presedimentation basin with coagulation: 0.5-log credit during any month that presedimentation basins achieve a monthly mean reduction of 0.5-log or greater in turbidity or alternative Executive Secretary-approved performance criteria. To be eligible, basins must be operated continuously with coagulant addition and all plant flow must pass through basins. Specific criteria are in R309-215-15(16) (a).
- (B) Two-stage lime softening: 0.5-log credit for two-stage softening where chemical addition and hardness precipitation occur in both stages. All plant flow must pass through both stages. Single-stage softening is credited as equivalent to conventional treatment. Specific criteria are in R309-215-15(16) (b).
- (C) Bank filtration: 0.5-log credit for 25-foot setback; 1.0-log credit for 50-foot setback; aquifer must be unconsolidated sand containing at least 10 percent fines; average turbidity in wells must be less than 1 NTU. Systems using wells followed by filtration when conducting source water monitoring must sample the well to determine bin classification and are not eligible for additional credit. Specific criteria are in R309-215-15(16) (c).
  - (iii) Treatment Performance Toolbox Options:
- (A) Combined filter performance: 0.5-log credit for combined filter effluent turbidity less than or equal to 0.15 NTU

in at least 95 percent of measurements each month. Specific criteria are in R309-215-15(17) (a).

- (B) Individual filter performance: 0.5-log credit (in addition to 0.5-log combined filter performance credit) if individual filter effluent turbidity is less than or equal to 0.15 NTU in at least 95 percent of samples each month in each filter and is never greater than 0.3 NTU in two consecutive measurements in any filter. Specific criteria are in R309-215-15(17) (b).
- (C) Demonstration of performance: Credit awarded to unit process or treatment train based on a demonstration to the Executive Secretary with a Executive Secretary-approved protocol. Specific criteria are in R309-215-15(17) (c).
  - (iv) Additional Filtration Toolbox Options:
- (A) Bag or cartridge filters (individual filters): Up to 2-log credit based on the removal efficiency demonstrated during challenge testing with a 1.0-log factor of safety. Specific criteria are in R309-215-15(18) (a).
- (B) Bag or cartridge filters (in series): Up to 2.5-log credit based on the removal efficiency demonstrated during challenge testing with a 0.5-log factor of safety. Specific criteria are in R309-215-15(18) (a).
- (C) Membrane filtration: Log credit equivalent to removal efficiency demonstrated in challenge test for device if supported by direct integrity testing. Specific criteria are in R309-215-15(18) (b).
- (D) Second stage filtration: 0.5-log credit for second separate granular media filtration stage if treatment train includes coagulation prior to first filter. Specific criteria are in R309-215-15(18) (c).
- (E) Slow sand filters: 2.5-log credit as a secondary filtration step; 3.0-log credit as a primary filtration process. No prior chlorination for either option. Specific criteria are in R309-215-15(18) (d).
  - (v) Inactivation Toolbox Options:
- (A) Chlorine dioxide: Log credit based on measured CT in relation to CT table. Specific criteria in R309-215-15(19) (b).
- (B) Ozone: Log credit based on measured CT in relation to CT table. Specific criteria in R309-215-15(19) (b).
- (C) UV: Log credit based on validated UV dose in relation to UV dose table; reactor validation testing required to establish UV dose and associated operating conditions. Specific criteria in R309-215-15(19) (d).
  - (15) Source toolbox components.
- (a) Watershed control program. Systems receive 0.5-log Cryptosporidium treatment credit for implementing a watershed control program that meets the requirements of this section.
- (i) Systems that intend to apply for the watershed control program credit must notify the Executive Secretary of this intent no later than two years prior to the treatment compliance date applicable to the system in R309-215-15(13).
- (ii) Systems must submit to the Executive Secretary a proposed watershed control plan no later than one year before the applicable treatment compliance date in R309-215-15(13). The Executive Secretary must approve the watershed control plan for the system to receive watershed control program treatment credit. The watershed control plan must include the elements in paragraphs (a)(ii)(A) through (D) of this section.
- (A) Identification of an "area of influence" outside of which the likelihood of Cryptosporidium or fecal contamination affecting the treatment plant intake is not significant. This is the area to be evaluated in future watershed surveys under paragraph (a)(v)(B) of this section.
- (B) Identification of both potential and actual sources of Cryptosporidium contamination and an assessment of the relative impact of these sources on the system's source water quality.
- (C) An analysis of the effectiveness and feasibility of control measures that could reduce Cryptosporidium loading

from sources of contamination to the system's source water.

- (D) A statement of goals and specific actions the system will undertake to reduce source water Cryptosporidium levels. The plan must explain how the actions are expected to contribute to specific goals, identify watershed partners and their roles, identify resource requirements and commitments, and include a schedule for plan implementation with deadlines for completing specific actions identified in the plan.
- (iii) Systems with existing watershed control programs (i.e., programs in place on January 5, 2006) are eligible to seek this credit. Their watershed control plans must meet the criteria in paragraph (a)(ii) of this section and must specify ongoing and future actions that will reduce source water Cryptosporidium levels
- (iv) If the Executive Secretary does not respond to a system regarding approval of a watershed control plan submitted under this section and the system meets the other requirements of this section, the watershed control program will be considered approved and 0.5 log Cryptosporidium treatment credit will be awarded unless and until the Executive Secretary subsequently withdraws such approval.
- (v) Systems must complete the actions in paragraphs (a)(v)(A) through (C) of this section to maintain the 0.5-log credit.
- (A) Submit an annual watershed control program status report to the Executive Secretary. The annual watershed control program status report must describe the system's implementation of the approved plan and assess the adequacy of the plan to meet its goals. It must explain how the system is addressing any shortcomings in plan implementation, including those previously identified by the Executive Secretary or as the result of the watershed survey conducted under paragraph (a)(v)(B) of this section. It must also describe any significant changes that have occurred in the watershed since the last watershed sanitary survey. If a system determines during implementation that making a significant change to its approved watershed control program is necessary, the system must notify the Executive Secretary prior to making any such changes. If any change is likely to reduce the level of source water protection, the system must also list in its notification the actions the system will take to mitigate this effect.
- (B) Undergo a watershed sanitary survey every three years for community water systems and every five years for non-community water systems and submit the survey report to the Executive Secretary. The survey must be conducted according to State guidelines and by persons the Executive Secretary approves.
- (I) The watershed sanitary survey must meet the following criteria: encompass the region identified in the Executive Secretary-approved watershed control plan as the area of influence; assess the implementation of actions to reduce source water Cryptosporidium levels; and identify any significant new sources of Cryptosporidium.
- (II) If the Executive Secretary determines that significant changes may have occurred in the watershed since the previous watershed sanitary survey, systems must undergo another watershed sanitary survey by a date the Executive Secretary requires, which may be earlier than the regular date in paragraph (a)(v)(B) of this section.
- (C) The system must make the watershed control plan, annual status reports, and watershed sanitary survey reports available to the public upon request. These documents must be in a plain language style and include criteria by which to evaluate the success of the program in achieving plan goals. The Executive Secretary may approve systems to withhold from the public portions of the annual status report, watershed control plan, and watershed sanitary survey based on water supply security considerations.
  - (vi) If the Executive Secretary determines that a system is

not carrying out the approved watershed control plan, the Executive Secretary may withdraw the watershed control program treatment credit.

- (b) Alternative source. (i) A system may conduct source water monitoring that reflects a different intake location (either in the same source or for an alternate source) or a different procedure for the timing or level of withdrawal from the source (alternative source monitoring). If the Executive Secretary approves, a system may determine its bin classification under R309-215-15(11) based on the alternative source monitoring results.
- (ii) If systems conduct alternative source monitoring under paragraph (b)(i) of this section, systems must also monitor their current plant intake concurrently as described in R309-215-15(2).
- (iii) Alternative source monitoring under paragraph (b)(i) of this section must meet the requirements for source monitoring to determine bin classification, as described in R309-215-15(2) through R309-215-15(7). Systems must report the alternative source monitoring results to the Executive Secretary, along with supporting information documenting the operating conditions under which the samples were collected.
- (iv) If a system determines its bin classification under R309-215-15(11) using alternative source monitoring results that reflect a different intake location or a different procedure for managing the timing or level of withdrawal from the source, the system must relocate the intake or permanently adopt the withdrawal procedure, as applicable, no later than the applicable treatment compliance date in R309-215-15(13).
  - (16) Pre-filtration treatment toolbox components.
- (a) Presedimentation. Systems receive 0.5-log Cryptosporidium treatment credit for a presedimentation basin during any month the process meets the criteria in this paragraph.
- (i) The presedimentation basin must be in continuous operation and must treat the entire plant flow taken from a surface water or GWUDI source.
- (ii) The system must continuously add a coagulant to the presedimentation basin.
- (iii) The presedimentation basin must achieve the performance criteria in paragraph (iii)(A) or (B) of this section.
- (A) Demonstrates at least 0.5-log mean reduction of influent turbidity. This reduction must be determined using daily turbidity measurements in the presedimentation process influent and effluent and must be calculated as follows: log10(monthly mean of daily influent turbidity) minus log10(monthly mean of daily effluent turbidity).
- (B) Complies with Executive Secretary-approved performance criteria that demonstrate at least 0.5-log mean removal of micron-sized particulate material through the presedimentation process.
- (b) Two-stage lime softening. Systems receive an additional 0.5-log Cryptosporidium treatment credit for a two-stage lime softening plant if chemical addition and hardness precipitation occur in two separate and sequential softening stages prior to filtration. Both softening stages must treat the entire plant flow taken from a surface water or GWUDI source.
- (c) Bank filtration. Systems receive Cryptosporidium treatment credit for bank filtration that serves as pretreatment to a filtration plant by meeting the criteria in this paragraph. Systems using bank filtration when they begin source water monitoring under R309-215-15(2)(a) must collect samples as described in R309-215-15(4)(d) and are not eligible for this credit.
- (i) Wells with a ground water flow path of at least 25 feet receive 0.5-log treatment credit; wells with a ground water flow path of at least 50 feet receive 1.0-log treatment credit. The ground water flow path must be determined as specified in paragraph (c)(iv) of this section.

- (ii) Only wells in granular aquifers are eligible for treatment credit. Granular aquifers are those comprised of sand, clay, silt, rock fragments, pebbles or larger particles, and minor cement. A system must characterize the aquifer at the well site to determine aquifer properties. Systems must extract a core from the aquifer and demonstrate that in at least 90 percent of the core length, grains less than 1.0 mm in diameter constitute at least 10 percent of the core material.
- (iii) Only horizontal and vertical wells are eligible for treatment credit.
- (iv) For vertical wells, the ground water flow path is the measured distance from the edge of the surface water body under high flow conditions (determined by the 100 year floodplain elevation boundary or by the floodway, as defined in Federal Emergency Management Agency flood hazard maps) to the well screen. For horizontal wells, the ground water flow path is the measured distance from the bed of the river under normal flow conditions to the closest horizontal well lateral screen.
- (v) Systems must monitor each wellhead for turbidity at least once every four hours while the bank filtration process is in operation. If monthly average turbidity levels, based on daily maximum values in the well, exceed 1 NTU, the system must report this result to the Executive Secretary and conduct an assessment within 30 days to determine the cause of the high turbidity levels in the well. If the Executive Secretary determines that microbial removal has been compromised, the Executive Secretary may revoke treatment credit until the system implements corrective actions approved by the Executive Secretary to remediate the problem.
- (vi) Springs and infiltration galleries are not eligible for treatment credit under this section, but are eligible for credit under R309-215-15(17)(c).
- (vii) Bank filtration demonstration of performance. The Executive Secretary may approve Cryptosporidium treatment credit for bank filtration based on a demonstration of performance study that meets the criteria in this paragraph. This treatment credit may be greater than 1.0-log and may be awarded to bank filtration that does not meet the criteria in paragraphs (c)(i)-(v) of this section.
- (A) The study must follow a Executive Secretaryapproved protocol and must involve the collection of data on the removal of Cryptosporidium or a surrogate for Cryptosporidium and related hydrogeologic and water quality parameters during the full range of operating conditions.
- (B) The study must include sampling both from the production well(s) and from monitoring wells that are screened and located along the shortest flow path between the surface water source and the production well(s).
  - (17) Treatment performance toolbox components.
- (a) Combined filter performance. Systems using conventional filtration treatment or direct filtration treatment receive an additional 0.5-log Cryptosporidium treatment credit during any month the system meets the criteria in this paragraph. Combined filter effluent (CFE) turbidity must be less than or equal to 0.15 NTU in at least 95 percent of the measurements. Turbidity must be measured as described in R309-200-4(3) and (4).
- (b) Individual filter performance. Systems using conventional filtration treatment or direct filtration treatment receive 0.5-log Cryptosporidium treatment credit, which can be in addition to the 0.5-log credit under paragraph (a) of this section, during any month the system meets the criteria in this paragraph. Compliance with these criteria must be based on individual filter turbidity monitoring as described in R309-215-9(4) or (5), as applicable.
- (i) The filtered water turbidity for each individual filter must be less than or equal to 0.15 NTU in at least 95 percent of the measurements recorded each month.

- (ii) No individual filter may have a measured turbidity greater than 0.3 NTU in two consecutive measurements taken 15 minutes apart.
- (iii) Any system that has received treatment credit for individual filter performance and fails to meet the requirements of paragraph (b)(i) or (ii) of this section during any month does not receive a treatment technique violation under R309-215-15(12)(c) if the Executive Secretary determines the following:
- (A) The failure was due to unusual and short-term circumstances that could not reasonably be prevented through optimizing treatment plant design, operation, and maintenance.
- (B) The system has experienced no more than two such failures in any calendar year.
- (c) Demonstration of performance. The Executive Secretary may approve Cryptosporidium treatment credit for drinking water treatment processes based on a demonstration of performance study that meets the criteria in this paragraph. This treatment credit may be greater than or less than the prescribed treatment credits in R309-215-15(12) or R309-215-15(16) through R309-215-15(19) and may be awarded to treatment processes that do not meet the criteria for the prescribed credits.
- (i) Systems cannot receive the prescribed treatment credit for any toolbox box option in R309-215-15(16) through R309-215-15(19) if that toolbox option is included in a demonstration of performance study for which treatment credit is awarded under this paragraph.
- (ii) The demonstration of performance study must follow a Executive Secretary-approved protocol and must demonstrate the level of Cryptosporidium reduction the treatment process will achieve under the full range of expected operating conditions for the system.
- (iii) Approval by the Executive Secretary must be in writing and may include monitoring and treatment performance criteria that the system must demonstrate and report on an ongoing basis to remain eligible for the treatment credit. The Executive Secretary may designate such criteria where necessary to verify that the conditions under which the demonstration of performance credit was approved are maintained during routine operation.
  - (18) Additional filtration toolbox components.
- Bag and cartridge filters. Systems receive Cryptosporidium treatment credit of up to 2.0-log for individual bag or cartridge filters and up to 2.5-log for bag or cartridge filters operated in series by meeting the criteria in paragraphs (a)(i) through (x) of this section. To be eligible for this credit, systems must report the results of challenge testing that meets the requirements of paragraphs (a)(ii) through (ix) of this section to the Executive Secretary. The filters must treat the entire plant flow taken from a surface water source.
- (i) The Cryptosporidium treatment credit awarded to bag or cartridge filters must be based on the removal efficiency demonstrated during challenge testing that is conducted according to the criteria in paragraphs (a)(ii) through (a)(ix) of this section. A factor of safety equal to 1-log for individual bag or cartridge filters and 0.5-log for bag or cartridge filters in series must be applied to challenge testing results to determine removal credit. Systems may use results from challenge testing conducted prior to January 5, 2006 if the prior testing was consistent with the criteria specified in paragraphs (a)(ii) through (ix) of this section.
- (ii) Challenge testing must be performed on full-scale bag or cartridge filters, and the associated filter housing or pressure vessel, that are identical in material and construction to the filters and housings the system will use for removal of Cryptosporidium. Bag or cartridge filters must be challenge tested in the same configuration that the system will use, either as individual filters or as a series configuration of filters.

  (iii) Challenge testing must be conducted using
- Cryptosporidium or a surrogate that is removed no more

- efficiently than Cryptosporidium. The microorganism or surrogate used during challenge testing is referred to as the challenge particulate. The concentration of the challenge particulate must be determined using a method capable of discreetly quantifying the specific microorganism or surrogate used in the test; gross measurements such as turbidity may not be used.
- (iv) The maximum feed water concentration that can be used during a challenge test must be based on the detection limit of the challenge particulate in the filtrate (i.e., filtrate detection limit) and must be calculated using the following equation: Maximum Feed Concentration =  $1 \times 10^4 \times (Filtrate Detection)$
- (v) Challenge testing must be conducted at the maximum design flow rate for the filter as specified by the manufacturer.
- (vi) Each filter evaluated must be tested for a duration sufficient to reach 100 percent of the terminal pressure drop, which establishes the maximum pressure drop under which the filter may be used to comply with the requirements of this
- (vii) Removal efficiency of a filter must be determined from the results of the challenge test and expressed in terms of log removal values using the following equation: LRV =  $LOG_{10}(C_f)$ - $LOG_{10}(C_p)$  Where: LRV = log removal value demonstrated during challenge testing; C<sub>f</sub> = the feed concentration measured during the challenge test; and C<sub>p</sub> = the filtrate concentration measured during the challenge test. In applying this equation, the same units must be used for the feed and filtrate concentrations. If the challenge particulate is not detected in the filtrate, then the term C<sub>n</sub> must be set equal to the detection limit.
- (viii) Each filter tested must be challenged with the challenge particulate during three periods over the filtration cycle: within two hours of start-up of a new filter; when the pressure drop is between 45 and 55 percent of the terminal pressure drop; and at the end of the cycle after the pressure drop has reached 100 percent of the terminal pressure drop. An LRV must be calculated for each of these challenge periods for each filter tested. The LRV for the filter (LRV $_{\rm filter}$ ) must be assigned the value of the minimum LRV observed during the three challenge periods for that filter.
- (ix) If fewer than 20 filters are tested, the overall removal efficiency for the filter product line must be set equal to the lowest  $LRV_{filter}$  among the filters tested. If 20 or more filters are tested, the overall removal efficiency for the filter product line must be set equal to the 10th percentile of the set of LRV<sub>filter</sub> values for the various filters tested. The percentile is defined by (i/(n+1)) where i is the rank of n individual data points ordered lowest to highest. If necessary, the 10th percentile may be calculated using linear interpolation.
- (x) If a previously tested filter is modified in a manner that could change the removal efficiency of the filter product line, challenge testing to demonstrate the removal efficiency of the modified filter must be conducted and submitted to the Executive Secretary.
  - (b) Membrane filtration.
- (i) Systems receive Cryptosporidium treatment credit for membrane filtration that meets the criteria of this paragraph. Membrane cartridge filters that meet the definition of membrane filtration in R309-110 are eligible for this credit. The level of treatment credit a system receives is equal to the lower of the values determined under paragraph (b)(i)(A) and (B) of this section.
- (A) The removal efficiency demonstrated during challenge testing conducted under the conditions in paragraph (b)(ii) of this section.
- (B) The maximum removal efficiency that can be verified through direct integrity testing used with the membrane filtration process under the conditions in paragraph (b)(iii) of

this section.

- (ii) Challenge Testing. The membrane used by the system must undergo challenge testing to evaluate removal efficiency, and the system must report the results of challenge testing to the Executive Secretary. Challenge testing must be conducted according to the criteria in paragraphs (b)(ii)(A) through (G) of this section. Systems may use data from challenge testing conducted prior to January 5, 2006 if the prior testing was consistent with the criteria in paragraphs (b)(ii)(A) through (G) of this section.
- (A) Challenge testing must be conducted on either a full-scale membrane module, identical in material and construction to the membrane modules used in the system's treatment facility, or a smaller-scale membrane module, identical in material and similar in construction to the full-scale module. A module is defined as the smallest component of a membrane unit in which a specific membrane surface area is housed in a device with a filtrate outlet structure.
- (B) Challenge testing must be conducted using Cryptosporidium oocysts or a surrogate that is removed no more efficiently than Cryptosporidium oocysts. The organism or surrogate used during challenge testing is referred to as the challenge particulate. The concentration of the challenge particulate, in both the feed and filtrate water, must be determined using a method capable of discretely quantifying the specific challenge particulate used in the test; gross measurements such as turbidity may not be used.
- (C) The maximum feed water concentration that can be used during a challenge test is based on the detection limit of the challenge particulate in the filtrate and must be determined according to the following equation: Maximum Feed Concentration =  $3.16 \times 10^6 \times (Filtrate Detection Limit)$ .
- (D) Challenge testing must be conducted under representative hydraulic conditions at the maximum design flux and maximum design process recovery specified by the manufacturer for the membrane module. Flux is defined as the throughput of a pressure driven membrane process expressed as flow per unit of membrane area. Recovery is defined as the volumetric percent of feed water that is converted to filtrate over the course of an operating cycle uninterrupted by events such as chemical cleaning or a solids removal process (i.e., backwashing).
- (E) Removal efficiency of a membrane module must be calculated from the challenge test results and expressed as a log removal value according to the following equation: LRV =  $LOG_{10}(C_p)$   $LOG_{10}(C_p)$  Where: LRV = log removal value demonstrated during the challenge test;  $C_f$  = the feed concentration measured during the challenge test; and  $C_p$  = the filtrate concentration measured during the challenge test. Equivalent units must be used for the feed and filtrate concentrations. If the challenge particulate is not detected in the filtrate, the term  $C_p$  is set equal to the detection limit for the purpose of calculating the LRV. An LRV must be calculated for each membrane module evaluated during the challenge test.
- (F) The removal efficiency of a membrane filtration process demonstrated during challenge testing must be expressed as a log removal value (LRV<sub>C-Test</sub>). If fewer than 20 modules are tested, then LRV<sub>C-Test</sub> is equal to the lowest of the representative LRVs among the modules tested. If 20 or more modules are tested, then LRV<sub>C-Test</sub> is equal to the 10th percentile of the representative LRVs among the modules tested. The percentile is defined by (i/(n+1)) where i is the rank of n individual data points ordered lowest to highest. If necessary, the 10th percentile may be calculated using linear interpolation.
- (G) The challenge test must establish a quality control release value (QCRV) for a non-destructive performance test that demonstrates the Cryptosporidium removal capability of the membrane filtration module. This performance test must be applied to each production membrane module used by the

- system that was not directly challenge tested in order to verify Cryptosporidium removal capability. Production modules that do not meet the established QCRV are not eligible for the treatment credit demonstrated during the challenge test.
- (H) If a previously tested membrane is modified in a manner that could change the removal efficiency of the membrane or the applicability of the non-destructive performance test and associated QCRV, additional challenge testing to demonstrate the removal efficiency of, and determine a new QCRV for, the modified membrane must be conducted and submitted to the Executive Secretary.
- (iii) Direct integrity testing. Systems must conduct direct integrity testing in a manner that demonstrates a removal efficiency equal to or greater than the removal credit awarded to the membrane filtration process and meets the requirements described in paragraphs (b)(iii)(A) through (F) of this section. A direct integrity test is defined as a physical test applied to a membrane unit in order to identify and isolate integrity breaches (i.e., one or more leaks that could result in contamination of the filtrate).
- (A) The direct integrity test must be independently applied to each membrane unit in service. A membrane unit is defined as a group of membrane modules that share common valving that allows the unit to be isolated from the rest of the system for the purpose of integrity testing or other maintenance.
- (B) The direct integrity method must have a resolution of 3 micrometers or less, where resolution is defined as the size of the smallest integrity breach that contributes to a response from the direct integrity test.
- (C) The direct integrity test must have a sensitivity sufficient to verify the log treatment credit awarded to the membrane filtration process by the Executive Secretary, where sensitivity is defined as the maximum log removal value that can be reliably verified by a direct integrity test. Sensitivity must be determined using the approach in either paragraph (b)(iii)(C)(I) or (II) of this section as applicable to the type of direct integrity test the system uses.
- (I) For direct integrity tests that use an applied pressure or vacuum, the direct integrity test sensitivity must be calculated according to the following equation:  $LRV_{\text{DIT}} = LOG_{10} \; (Q_p / (VCF \times Q_{\text{breach}})) \; \text{Where:} \; LRV_{\text{DIT}} = \text{the sensitivity of the direct integrity test;} \; Q_p = \text{total design filtrate flow from the membrane unit;} \; Q_{\text{breach}} = \text{flow of water from an integrity breach associated with the smallest integrity test response that can be reliably measured, and VCF = volumetric concentration factor. The volumetric concentration factor is the ratio of the suspended solids concentration on the high pressure side of the membrane relative to that in the feed water.$
- (II) For direct integrity tests that use a particulate or molecular marker, the direct integrity test sensitivity must be calculated according to the following equation:  $LRV_{DIT} = LOG_{10}(C_p)-LOG_{10}(C_p)$  Where: LRVDIT = the sensitivity of the direct integrity test; Cf = the typical feed concentration of the marker used in the test; and Cp = the filtrate concentration of the marker from an integral membrane unit.
- (D) Systems must establish a control limit within the sensitivity limits of the direct integrity test that is indicative of an integral membrane unit capable of meeting the removal credit awarded by the Executive Secretary.
- (E) If the result of a direct integrity test exceeds the control limit established under paragraph (b)(iii)(D) of this section, the system must remove the membrane unit from service. Systems must conduct a direct integrity test to verify any repairs, and may return the membrane unit to service only if the direct integrity test is within the established control limit.
- (F) Systems must conduct direct integrity testing on each membrane unit at a frequency of not less than once each day that the membrane unit is in operation. The Executive Secretary may approve less frequent testing, based on demonstrated

process reliability, the use of multiple barriers effective for Cryptosporidium, or reliable process safeguards.

- (iv) Indirect integrity monitoring. Systems must conduct continuous indirect integrity monitoring on each membrane unit according to the criteria in paragraphs (b)(iv)(A) through (E) of this section. Indirect integrity monitoring is defined as monitoring some aspect of filtrate water quality that is indicative of the removal of particulate matter. A system that implements continuous direct integrity testing of membrane units in accordance with the criteria in paragraphs (b)(iii)(A) through (E) of this section is not subject to the requirements for continuous indirect integrity monitoring. Systems must submit a monthly report to the Executive Secretary summarizing all continuous indirect integrity monitoring results triggering direct integrity testing and the corrective action that was taken in each case.
- (A) Unless the Executive Secretary approves an alternative parameter, continuous indirect integrity monitoring must include continuous filtrate turbidity monitoring.
- (B) Continuous monitoring must be conducted at a frequency of no less than once every 15 minutes.
- (C) Continuous monitoring must be separately conducted on each membrane unit.
- (D) If indirect integrity monitoring includes turbidity and if the filtrate turbidity readings are above 0.15 NTU for a period greater than 15 minutes (i.e., two consecutive 15-minute readings above 0.15 NTU), direct integrity testing must immediately be performed on the associated membrane unit as specified in paragraphs (b)(iii)(A) through (E) of this section.
- (E) If indirect integrity monitoring includes a Executive Secretary-approved alternative parameter and if the alternative parameter exceeds a Executive Secretary-approved control limit for a period greater than 15 minutes, direct integrity testing must immediately be performed on the associated membrane units as specified in paragraphs (b)(iii)(A) through (E) of this section.
- (c) Second stage filtration. Systems receive 0.5-log Cryptosporidium treatment credit for a separate second stage of filtration that consists of sand, dual media, GAC, or other fine grain media following granular media filtration if the Executive Secretary approves. To be eligible for this credit, the first stage of filtration must be preceded by a coagulation step and both filtration stages must treat the entire plant flow taken from a surface water or GWUDI source. A cap, such as GAC, on a single stage of filtration is not eligible for this credit. The Executive Secretary must approve the treatment credit based on an assessment of the design characteristics of the filtration process.
- (d) Slow sand filtration (as secondary filter). Systems are eligible to receive 2.5-log Cryptosporidium treatment credit for a slow sand filtration process that follows a separate stage of filtration if both filtration stages treat entire plant flow taken from a surface water or GWUDI source and no disinfectant residual is present in the influent water to the slow sand filtration process. The Executive Secretary must approve the treatment credit based on an assessment of the design characteristics of the filtration process. This paragraph does not apply to treatment credit awarded to slow sand filtration used as a primary filtration process.
  - (19) Inactivation toolbox components.
- (a) Calculation of CT values. (i) CT is the product of the disinfectant contact time (T, in minutes) and disinfectant concentration (C, in milligrams per liter). Systems with treatment credit for chlorine dioxide or ozone under paragraph (b) or (c) of this section must calculate CT at least once each day, with both C and T measured during peak hourly flow as specified in R309-200-4(3) and (4).
- (ii) Systems with several disinfection segments in sequence may calculate CT for each segment, where a disinfection segment is defined as a treatment unit process with

a measurable disinfectant residual level and a liquid volume. Under this approach, systems must add the Cryptosporidium CT values in each segment to determine the total CT for the treatment plant.

(b) CT values for chlorine dioxide and ozone. (i) Systems receive the Cryptosporidium treatment credit listed in this paragraph by meeting the corresponding chlorine dioxide CT value for the applicable water temperature, as described in paragraph (a) of this section.

(i) CT values ((MG)(MIN)/L) for Cryptosporidium inactivation by Chlorine Dioxide listed by the log credit with inactivation listed by water temperature in degrees Celsius.

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(A) 0.25 Log Credit:
(I) less than or equal to 0.5 degrees: 159;
(II) 1 degree: 153;
(III) 2 degrees: 140;
(IV) 3 degrees: 128;
(V) 5 degrees: 107;
(VI) 7 degrees: 90;
(VII) 10 degrees: 69;
(VIII) 15 degrees: 45;
(IX) 20 degrees: 29;
(X) 25 degrees: 19; and
(XI) 30 degrees: 12.
(B) 0.5 Log Credit:
(I) less than or equal to 0.5 degrees: 319;
(II) 1 degree: 305;
(III) 2 degrees: 279;
(IV) 3 degrees: 256;
(V) 5 degrees: 214;
(VI) 7 degrees: 180;
(VII) 10 degrees: 138;
(VIII) 15 degrees: 89;
(IX) 20 degrees: 58;
(X) 25 degrees: 38; and
(XI) 30 degrees: 24.
(C) 1.0 Log Credit:
(I) less than or equal to 0.5 degrees: 637;
(II) 1 degree: 610;
(III) 2 degrees: 558;
(IV) 3 degrees: 511;
(V) 5 degrees: 429;
(VI) 7 degrees: 360;
(VII) 10 degrees: 277
(VIII) 15 degrees: 179;
(IX) 20 degrees: 116;
(X) 25 degrees: 75; and
(XÍ) 30 degrees: 49.
(D) 1.5 Log Credit:
(I) less than or equal to 0.5 degrees: 956;
(II) 1 degree: 915;
(III) 2 degrees: 838;
(IV) 3 degrees: 767;
(V) 5 degrees: 643;
(VI) 7 degrees: 539;
(VII) 10 degrees: 415;
(VIII) 15 degrees: 268;
(IX) 20 degrees: 174;
(X) 25 degrees: 113; and
(XI) 30 degrees: 73.
(E) 2.0 Log Credit:
(I) less than or equal to 0.5 degrees: 1275;
(II) 1 degree: 1220;
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(III) 2 degrees: 1117;

(IV) 3 degrees: 1023;

(V) 5 degrees: 858;

(VI) 7 degrees: 719; (VII) 10 degrees: 553;

(VIII) 15 degrees: 357;

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(IX) 20 degrees: 232;
     (X) 25 degrees: 150; and
     (XI) 30 degrees: 98.
     (F) 2.5 Log Credit:
     (I) less than or equal to 0.5 degrees: 1594;
     (II) 1 degree: 1525;
     (III) 2 degrees: 1396;
     (IV) 3 degrees: 1278;
     (V) 5 degrees: 1072;
(VI) 7 degrees: 899;
     (VII) 10 degrees: 691;
     (VIII) 15 degrees: 447;
     (IX) 20 degrees: 289;
     (X) 25 degrees: 188; and
     (XI) 30 degrees: 122.
     (G) 3.0 Log Credit:
     (I) less than or equal to 0.5 degrees: 1912;
     (II) 1 degree: 1830;
     (III) 2 degrees: 1675;
(IV) 3 degrees: 1534;
     (V) 5 degrees: 1286;
     (VI) 7 degrees: 1079;
     (VII) 10 degrees: 830;
     (VIII) 15 degrees: 536;
     (IX) 20 degrees: 347;
     (X) 25 degrees: 226; and (XI) 30 degrees: 147.
     (F) Systems may use this equation to determine log credit
between the indicated values above: Log credit = (0.001506 \text{ x} (1.09116)^{\text{Temp}}) \text{ x CT}.
     (ii) Systems receive the Cryptosporidium treatment credit
listed in this paragraph by meeting the corresponding ozone CT
values for the applicable water temperature, as described in
paragraph (a) of this section. CT values ((MG)(MIN)/L) for
Cryptosporidium inactivation by Ozone listed by the log credit
with inactivation listed by water temperature in degrees Celsius.
     (A) 0.25 Log Credit:
     (I) less than or equal to 0.5 degrees: 6.0;
     (II) 1 degree: 5.8;
     (III) 2 degrees: 5.2
     (IV) 3 degrees: 4.8;
     (V) 5 degrees: 4.0;
     (VI) 7 degrees: 3.3;
(VII) 10 degrees: 2.5;
     (VIII) 15 degrees: 1.6;
     (IX) 20 degrees: 1.0;
     (X) 25 degrees: 0.6; and
     (XI) 30 degrees: 0.39.
     (B) 0.5 Log Credit:
     (I) less than or equal to 0.5 degrees: 12;
     (II) 1 degree: 12;
     (III) 2 degrees: 10;
     (IV) 3 degrees: 9.5;
(V) 5 degrees: 7.9;
     (VI) 7 degrees: 6.5;
     (VII) 10 degrees: 4.9;
     (VIII) 15 degrees: 3.1;
     (IX) 20 degrees: 2.0;
     (X) 25 degrees: 1.2; and
     (XI) 30 degrees: 0.78.
     (C) 1.0 Log Credit:
     (I) less than or equal to 0.5 degrees: 24;
     (II) 1 degree: 23;
     (III) 2 degrees: 21;
     (IV) 3 degrees: 19;
     (V) 5 degrees: 16;
     (VI) 7 degrees: 13;
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(VII) 10 degrees: 9.9;

(VIII) 15 degrees: 6.2;

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(IX) 20 degrees: 3.9;
(X) 25 degrees: 2.5; and
(XI) 30 degrees: 1.6.
(D) 1.5 Log Credit:
(I) less than or equal to 0.5 degrees: 36;
(II) 1 degree: 35;
(III) 2 degrees: 31;
(IV) 3 degrees: 29;
(V) 5 degrees: 24;
(VI) 7 degrees: 20;
(VII) 10 degrees: 15;
(VIII) 15 degrees: 9.3;
(IX) 20 degrees: 5.9;
(X) 25 degrees: 3.7; and
(XI) 30 degrees: 2.4.
(E) 2.0 Log Credit:
(I) less than or equal to 0.5 degrees: 48;
(II) 1 degree: 46;
(III) 2 degrees: 42;
(IV) 3 degrees: 38;
(V) 5 degrees: 32;
(VI) 7 degrees: 26;
(VII) 10 degrees: 20;
(VIII) 15 degrees: 12;
(IX) 20 degrees: 7.8;
(X) 25 degrees: 4.9; and (XI) 30 degrees: 3.1.
(F) 2.5 Log Credit:
(I) less than or equal to 0.5 degrees: 60;
(II) 1 degree: 58;
(III) 2 degrees: 52;
(IV) 3 degrees: 48;
(V) 5 degrees: 40;
(VI) 7 degrees: 33:
(VII) 10 degrees: 25;
(VIII) 15 degrees: 16;
(IX) 20 degrees: 9.8;
(X) 25 degrees: 6.2; and
(XI) 30 degrees: 3.9.
(G) 3.0 Log Credit:
(I) less than or equal to 0.5 degrees: 72;
(II) 1 degree: 69;
(III) 2 degrees: 63;
(IV) 3 degrees: 57;
(V) 5 degrees: 47;
(VI) 7 degrees: 39;
(VII) 10 degrees: 30;
(VIII) 15 degrees: 19;
(IX) 20 degrees: 12;
(X) 25 degrees: 7.4; and
(XI) 30 degrees: 4.7.
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(F) Systems may use this equation to determine log credit between the indicated values: Log credit =  $(0.0397 \text{ x} (1.09757)^{\text{Temp}}) \text{ x CT}$ .

(c) Site-specific study. The Executive Secretary may approve alternative chlorine dioxide or ozone CT values to those listed in paragraph (b) above on a site-specific basis. The Executive Secretary must base this approval on a site-specific study a system conducts that follows a protocol approved by the Executive Secretary.

(d) Ultraviolet light. Systems receive Cryptosporidium, Giardia lamblia, and virus treatment credits for ultraviolet (UV) light reactors by achieving the corresponding UV dose values shown in paragraph (d)(i) of this section. Systems must validate and monitor UV reactors as described in paragraph (d)(ii) and (iii) of this section to demonstrate that they are achieving a particular UV dose value for treatment credit.

(i) UV dose table. The treatment credits listed in Table 215-5 are for UV light at a wavelength of 254 nm as produced

by a low pressure mercury vapor lamp. To receive treatment credit for other lamp types, systems must demonstrate an equivalent germicidal dose through reactor validation testing, as described in paragraph (d)(ii). The UV dose values in Table 215-5 are applicable only to post-filter applications of UV in filtered systems.

TABLE 215-5 UV Dose Table for Cryptosporidium, Giardia lamblia, and Virus Inactivation Credit

Log	Cryptosporidium	Giardia lamblia	Virus
credit	UV dose	UV dose	UV dose
	(mJ/cm²)	(mJ/cm²)	(mJ/cm <sup>2</sup> )
0.5	1.6	1.5	39
1.0	2.5	2.1	58
1.5	3.9	3.0	79
2.0	5.8	5.2	100
2.5	8.5	7.7	121
3.0	12	11	143
3.5	15	15	163
4.0	22	22	186

- (ii) Reactor validation testing. Systems must use UV reactors that have undergone validation testing to determine the operating conditions under which the reactor delivers the UV dose required in paragraph (d)(i) of this section (i.e., validated operating conditions). These operating conditions must include flow rate, UV intensity as measured by a UV sensor, and UV lamp status.
- (A) When determining validated operating conditions, systems must account for the following factors: UV absorbance of the water; lamp fouling and aging; measurement uncertainty of on-line sensors; UV dose distributions arising from the velocity profiles through the reactor; failure of UV lamps or other critical system components; and inlet and outlet piping or channel configurations of the UV reactor.
- (B) Validation testing must include the following: Full scale testing of a reactor that conforms uniformly to the UV reactors used by the system and inactivation of a test microorganism whose dose response characteristics have been quantified with a low pressure mercury vapor lamp.
- (C) The Executive Secretary may approve an alternative approach to validation testing.
  - (iii) Reactor monitoring.
- (A) Systems must monitor their UV reactors to determine if the reactors are operating within validated conditions, as determined under paragraph (d)(ii) of this section. This monitoring must include UV intensity as measured by a UV sensor, flow rate, lamp status, and other parameters the Executive Secretary designates based on UV reactor operation. Systems must verify the calibration of UV sensors and must recalibrate sensors in accordance with a protocol the Executive Secretary approves.
- (B) To receive treatment credit for UV light, systems must treat at least 95 percent of the water delivered to the public during each month by UV reactors operating within validated conditions for the required UV dose, as described in paragraphs (d)(i) and (ii) of this section. Systems must demonstrate compliance with this condition by the monitoring required under paragraph (d)(iii)(A) of this section.
  - (20) Reporting requirements.
- (a) Systems must report sampling schedules under R309-215-15(3) and source water monitoring results under R309-215-15(7) unless they notify the Executive Secretary that they will not conduct source water monitoring due to meeting the criteria of R309-215-15(2)(d).
- (b) Filtered systems must report their Cryptosporidium bin classification as described in R309-215-15(11).
- (c) Systems must report disinfection profiles and benchmarks to the Executive Secretary as described in R309-215-15(9) through R309-215-15(10) prior to making a significant change in disinfection practice.

- (d) Systems must report to the Executive Secretary in accordance with the following information on the following schedule for any microbial toolbox options used to comply with treatment requirements under R309-215-15(12). Alternatively, the Executive Secretary may approve a system to certify operation within required parameters for treatment credit rather than reporting monthly operational data for toolbox options.
  - (i) Watershed control program (WCP).
- (A) Notice of intention to develop a new or continue an existing watershed control program no later than two years before the applicable treatment compliance date in R309-215-15(13).
- (B) Watershed control plan no later than one year before the applicable treatment compliance date in R309-215-15(13).
- (C) Annual watershed control program status report every 12 months, beginning one year after the applicable treatment compliance date in R309-215-15(13).
  - (D) Watershed sanitary survey report:
- (I) For community water systems, every three years beginning three years after the applicable treatment compliance date in R309-215-15(13).
- (II) For noncommunity water systems, every five years beginning five years after the applicable treatment compliance date in R309-215-15(13).
  - (ii) Alternative source/intake management:
- (A) Verification that system has relocated the intake or adopted the intake withdrawal procedure reflected in monitoring results No later than the applicable treatment compliance date in R309-215-15(13).
- (iii) Presedimentation: Monthly verification of the following:
  - (A) Continuous basin operation
  - (B) Treatment of 100% of the flow
  - (C) Continuous addition of a coagulant
- (D) At least 0.5-log mean reduction of influent turbidity or compliance with alternative Executive Secretary-approved performance criteria.
- (E) Monthly reporting within 10 days following the month in which the monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).
- (iv) Two-stage lime softening: Monthly verification of the following:
- (A) Chemical addition and hardness precipitation occurred in two separate and sequential softening stages prior to filtration
  - (B) Both stages treated 100% of the plant flow.
- (C) Monthly reporting within 10 days following the month in which the monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).
  - (v) Bank filtration:
- (A) Initial demonstration of the following no later than the applicable treatment compliance date in R309-215-15(13).
  - (I) Unconsolidated, predominantly sandy aquifer
- (II) Setback distance of at least 25 ft. (0.5-log credit) or 50 ft. (1.0-log credit).
- (B) If monthly average of daily max turbidity is greater than 1 NTU then system must report result and submit an assessment of the cause. The report is due within 30 days following the month in which the monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).
  - (vi) Combined filter performance:
- (A) Monthly verification of combined filter effluent (CFE) turbidity levels less than or equal to 0.15 NTU in at least 95 percent of the 4 hour CFE measurements taken each month.
- (B) Monthly reporting within 10 days following the month in which the monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).
  - (vii) Individual filter performance. Monthly verification

of the following:

- (A) Individual filter effluent (IFE) turbidity levels less than or equal to 0.15 NTU in at least 95 percent of samples each month in each filter.
- (B) No individual filter greater than 0.3 NTU in two consecutive readings 15 minutes apart.
- (C) Monthly reporting within 10 days following the month in which the monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).

(viii) Demonstration of performance.

- (A) Results from testing following a Executive Secretary approved protocol no later than the applicable treatment compliance date in R309-215-15(13).
- (B) As required by the Executive Secretary, monthly verification of operation within conditions of Executive Secretary approval for demonstration of performance credit within 10 days following the month in which monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).

(ix) Bag filters and cartridge filters.

- (A) Demonstration that the following criteria are met no later than the applicable treatment compliance date in R309-215-15(13).
- (I) Process meets the definition of bag or cartridge filtration;
- (II) Removal efficiency established through challenge testing that meets criteria in this subpart.
- (B) Monthly verification that 100% of plant flow was filtered within 10 days following the month in which monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).
  - (x) Membrane filtration.
- (A) Results of verification testing demonstrating the following no later than the applicable treatment compliance date in R309-215-15(13).
- (I) Removal efficiency established through challenge testing that meets criteria in this subpart;
- (II) Integrity test method and parameters, including resolution, sensitivity, test frequency, control limits, and associated baseline.
- (B) Monthly report summarizing the following within 10 days following the month in which monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).
  - (I) All direct integrity tests above the control limit;
- (II) If applicable, any turbidity or alternative Executive Secretary-approved indirect integrity monitoring results triggering direct integrity testing and the corrective action that was taken.
- (xi) Second stage filtration: Monthly verification that 100% of flow was filtered through both stages and that first stage was preceded by coagulation step within 10 days following the month in which monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).
- (xii) Slow sand filtration (as secondary filter): Monthly verification that both a slow sand filter and a preceding separate stage of filtration treated 100% of flow from surface water sources within 10 days following the month in which monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).
- (xiii) Chlorine dioxide: Summary of CT values for each day as described in R309-215-15(19) within 10 days following the month in which monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).
- (xiv) Ozone: Summary of CT values for each day as described in R309-215-15(19) within 10 days following the month in which monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).

(xv) UV:

- (A) Validation test results demonstrating operating conditions that achieve required UV dose no later than the applicable treatment compliance date in R309-215-15(13).
- (B) Monthly report summarizing the percentage of water entering the distribution system that was not treated by UV reactors operating within validated conditions for the required dose as specified in R309-215-15(19) (d) within 10 days following the month in which monitoring was conducted, beginning on the applicable treatment compliance date in R309-215-15(13).

(21) Recordkeeping requirements.

- (a) Systems must keep results from the initial round of source water monitoring under R309-215-15(2)(a) and the second round of source water monitoring under R309-215-15(2)(b) until 3 years after bin classification under R309-215-15(11) for filtered systems for the particular round of monitoring.
- (b) Systems must keep any notification to the Executive Secretary that they will not conduct source water monitoring due to meeting the criteria of R309-215-15(2)(d) for 3 years.
- (c) Systems must keep the results of treatment monitoring associated with microbial toolbox options under R309-215-15(15) through R309-215-15(19) for 3 years.
- (22) Requirements for Sanitary Surveys Performed by EPA. Requirements to respond to significant deficiencies identified in sanitary surveys performed by EPA.
- (a) A sanitary survey is an onsite review of the water source (identifying sources of contamination by using results of source water assessments where available), facilities, equipment, operation, maintenance, and monitoring compliance of a PWS to evaluate the adequacy of the PWS, its sources and operations, and the distribution of safe drinking water.
- (b) For the purposes of this section, a significant deficiency includes a defect in design, operation, or maintenance, or a failure or malfunction of the sources, treatment, storage, or distribution system that EPA determines to be causing, or has the potential for causing the introduction of contamination into the water delivered to consumers.
- (c) For sanitary surveys performed by EPA, systems must respond in writing to significant deficiencies identified in sanitary survey reports no later than 45 days after receipt of the report, indicating how and on what schedule the system will address significant deficiencies noted in the survey.
- (d) Systems must correct significant deficiencies identified in sanitary survey reports according to the schedule approved by EPA, or if there is no approved schedule, according to the schedule reported under paragraph (c) of this section if such deficiencies are within the control of the system.

#### R309-215-16. Groundwater Rule.

- (1) Applicability: This subpart applies to all public water systems that use ground water except that it does not apply to public water systems that combine all of their ground water with surface water or with ground water under the direct influence of surface water prior to treatment. For the purposes of this subpart, "ground water system" is defined as any public water system meeting this applicability, including consecutive systems receiving finished ground water.
- (a) General requirements: Systems subject to this subpart must comply with the following requirements:
- (i) Sanitary survey information requirements for all ground water systems as described in R309-100-7.
- (ii) Microbial source water monitoring requirements for ground water systems that do not treat all of their ground water to at least 99.99 percent (4-log) treatment of viruses (using inactivation, removal, or an Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer as described in R309-215-16(2).

- (iii) Treatment technique requirements, described in R309-215-16(3), that apply to ground water systems that have fecally contaminated source waters, as determined by source water monitoring conducted under R309-215-16(2), or that have significant deficiencies that are identified by the Executive Secretary or that are identified by EPA under SDWA section 1445. A ground water system with fecally contaminated source water or with significant deficiencies subject to the treatment technique requirements of this subpart must implement one or more of the following corrective action options: correct all significant deficiencies; provide an alternate source of water; eliminate the source of contamination; or provide treatment that reliably achieves at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer.
- (b) Ground water systems that provide at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer are required to conduct compliance monitoring to demonstrate treatment effectiveness, as described in R309-215-16(3)(b).
- (c) If requested by the Executive Secretary, ground water systems must provide the Executive Secretary with any existing information that will enable the Executive Secretary to perform a hydrogeologic sensitivity assessment. For the purposes of this subpart, "hydrogeologic sensitivity assessment" is a determination of whether ground water systems obtain water from hydrogeologically sensitive settings.
- (d) Compliance date: Ground water systems must comply, unless otherwise noted, with the requirements of this subpart beginning December 1, 2009.
- (2) Ground water source microbial monitoring and analytical methods.
  - (a) Triggered source water monitoring.
- (i) General requirements. A ground water system must conduct triggered source water monitoring if the conditions identified in paragraphs (a)(i)(A) and (a)(i)(B) of this section exist.
- (A) The system does not provide at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for each ground water source; and
- (B) The system is notified that a sample collected under R309-210-5(1)is total coliform-positive and the sample is not invalidated under R309-210-5(4).
- (ii) Sampling Requirements. A ground water system must collect, within 24 hours of notification of the total coliform-positive sample, at least one ground water source sample from each ground water source in use at the time the total coliform-positive sample was collected under R309-210-5(1), except as provided in paragraph (a)(ii)(B) of this section.
- (A) The Executive Secretary may extend the 24-hour time limit on a case-by-case basis if the system cannot collect the ground water source water sample within 24 hours due to circumstances beyond its control. In the case of an extension, the Executive Secretary must specify how much time the system has to collect the sample.
- (B) If approved by the Executive Secretary, systems with more than one ground water source may meet the requirements of this paragraph (a)(ii) by sampling a representative ground water source or sources. Systems must submit for Executive Secretary approval a triggered source water monitoring plan that identifies one or more ground water sources that are representative of each monitoring site in the system's sample site plan under R309-210-5(1)(d) and that the system intends to use for representative sampling under this paragraph.
  - (C) A ground water system serving 1,000 people or fewer

- may use a repeat sample collected from a ground water source to meet both the requirements of R309-210-5(2)(a) and to satisfy the monitoring requirements of paragraph (a)(ii) of this section for that ground water source only if the Executive Secretary approves the use of E. coli as a fecal indicator for source water monitoring under this paragraph (a). If the repeat sample collected from the ground water source is E.coli positive, the system must comply with paragraph (a)(iii) of this section
- (iii) Additional Requirements. If the Executive Secretary does not require corrective action under R309-215-16(3)(a)(ii) for a fecal indicator-positive source water sample collected under paragraph (a)(ii) of this section that is not invalidated under paragraph (d) of this section, the system must collect five additional source water samples from the same source within 24 hours of being notified of the fecal indicator-positive sample.
  - (iv) Consecutive and Wholesale Systems.
- (A) In addition to the other requirements of this paragraph (a), a consecutive ground water system that has a total coliform-positive sample collected under R309-210-5(1) must notify the wholesale system(s) within 24 hours of being notified of the total coliform-positive sample.
- (B) In addition to the other requirements of this paragraph (a), a wholesale ground water system must comply with paragraphs (a)(iv)(B)(I) and (a)(iv)(B)(II) of this section.
- (I) A wholesale ground water system that receives notice from a consecutive system it serves that a sample collected under R309-210-5(1) is total coliform-positive must, within 24 hours of being notified, collect a sample from its ground water source(s) under paragraph (a)(ii) of this section and analyze it for a fecal indicator under paragraph (c) of this section.
- (II) If the sample collected under paragraph (a)(iv)(B)(I) of this section is fecal indicator-positive, the wholesale ground water system must notify all consecutive systems served by that ground water source of the fecal indicator source water positive within 24 hours of being notified of the ground water source sample monitoring result and must meet the requirements of paragraph (a)(iii) of this section.
- (v) Exceptions to the Triggered Source Water Monitoring Requirements. A ground water system is not required to comply with the source water monitoring requirements of paragraph (a) of this section if either of the following conditions exists:
- (A) The Executive Secretary determines, and documents in writing, that the total coliform-positive sample collected under R309-210-5(1)is caused by a distribution system deficiency; or
- (B) The total coliform-positive sample collected under R309-210-5(1) is collected at a location that meets Executive Secretary criteria for distribution system conditions that will cause total coliform-positive samples.
- (b) Assessment Source Water Monitoring. If directed by the Executive Secretary, ground water systems must conduct assessment source water monitoring that meets Executive Secretary-determined requirements for such monitoring. A ground water system conducting assessment source water monitoring may use a triggered source water sample collected under paragraph (a)(ii) of this section to meet the requirements of paragraph (b) of this section. Executive Secretary-determined assessment source water monitoring requirements may include:
- (i) collection of a total of 12 ground water source samples that represent each month the system provides ground water to the public,
- (ii) collection of samples from each well unless the system obtains written Executive Secretary approval to conduct monitoring at one or more wells within the ground water system that are representative of multiple wells used by that system and that draw water from the same hydrogeologic setting,

- (iii) collection of a standard sample volume of at least 100 mL for fecal indicator analysis regardless of the fecal indicator or analytical method used,
- (iv) analysis of all ground water source samples in accordance with R309-210-4(1) and R309-200-4(3) for the presence of E. coli, enterococci, or coliphage,
- (v) collection of ground water source samples at a location prior to any treatment of the ground water source unless the Executive Secretary approves a sampling location after treatment, and
- (vi) collection of ground water source samples at the well itself unless the system's configuration does not allow for sampling at the well itself and the Executive Secretary approves an alternate sampling location that is representative of the water quality of that well.
- (c) Invalidation of a fecal indicator-positive ground water source sample.
- (i) A ground water system may obtain Executive Secretary invalidation of a fecal indicator-positive ground water source sample collected under paragraph (a) of this section only under the conditions specified in paragraphs (c)(i)(A) and (B) of this section.
- (A) The system provides the Executive Secretary with written notice from the laboratory that improper sample analysis occurred; or
- (B) The Executive Secretary determines and documents in writing that there is substantial evidence that a fecal indicator-positive ground water source sample is not related to source water quality.
- (ii) If the Executive Secretary invalidates a fecal indicatorpositive ground water source sample, the ground water system
  must collect another source water sample under paragraph (a) of
  this section within 24 hours of being notified by the Executive
  Secretary of its invalidation decision and have it analyzed for
  the same fecal indicator using the analytical methods in
  paragraph (c) of this section. The Executive Secretary may
  extend the 24-hour time limit on a case-by-case basis if the
  system cannot collect the source water sample within 24 hours
  due to circumstances beyond its control. In the case of an
  extension, the Executive Secretary must specify how much time
  the system has to collect the sample.
  - (d) Sampling location.
- (i) Any ground water source sample required under paragraph (a) of this section must be collected at a location prior to any treatment of the ground water source unless the Executive Secretary approves a sampling location after treatment.
- (ii) If the system's configuration does not allow for sampling at the well itself, the system may collect a sample at a Executive Secretary-approved location to meet the requirements of paragraph (a) of this section if the sample is representative of the water quality of that well.
- (e) New Sources. If directed by the Executive Secretary, a ground water system that places a new ground water source into service after November 30, 2009, must conduct assessment source water monitoring under paragraph (b) of this section. If directed by the Executive Secretary, the system must begin monitoring before the ground water source is used to provide water to the public.
- (f) Public Notification. A ground water system with a ground water source sample collected under paragraph (a) or (b) of this section that is fecal indicator-positive and that is not invalidated under paragraph (d) of this section, including consecutive systems served by the ground water source, must conduct public notification under R309-220-5.
- (g) Monitoring Violations. Failure to meet the requirements of paragraphs (a)-(f) of this section is a monitoring violation and requires the ground water system to provide public notification under R309-220-7.

- (3) Treatment technique requirements for ground water systems.
- (a) Ground water systems with significant deficiencies or source water fecal contamination.
- (i) The treatment technique requirements of this section must be met by ground water systems when a significant deficiency is identified or when a ground water source sample collected under R309-215-16(2)(a)(iii) is fecal indicator-positive.
- (ii) If directed by the Executive Secretary, a ground water system with a ground water source sample collected under R309-215-16(2)(a)(ii), R309-215-16(2)(a)(iv), or R309-215-16(2)(b) that is fecal indicator-positive must comply with the treatment technique requirements of this section.
- (iii) When a significant deficiency is identified at a public water system that uses both ground water and surface water or ground water under the direct influence of surface water, the system must comply with provisions of this paragraph except in cases where the Executive Secretary determines that the significant deficiency is in a portion of the distribution system that is served solely by surface water or ground water under the direct influence of surface water.
- (iv) Unless the Executive Secretary directs the ground water system to implement a specific corrective action, the ground water system must consult with the Executive Secretary regarding the appropriate corrective action within 30 days of receiving written notice from the Executive Secretary of a significant deficiency, written notice from a laboratory that a ground water source sample collected under R309-215-16(2)(a)(iii) was found to be fecal indicator-positive, or direction from the Executive Secretary that a fecal indicatorpositive collected under R309-215-16(2)(a)(ii), R309-215-16(2)(a)(iv), or R309-215-16(2)(b) requires corrective action. For the purposes of this subpart, significant deficiencies include, but are not limited to, defects in design, operation, or maintenance, or a failure or malfunction of the sources, treatment, storage, or distribution system that the Executive Secretary determines to be causing, or have potential for causing, the introduction of contamination into the water delivered to consumers.
- (v) Within 120 days (or earlier if directed by the Executive Secretary) of receiving written notification from the Executive Secretary of a significant deficiency, written notice from a laboratory that a ground water source sample collected under R309-215-16(2)(a)(iii) was found to be fecal indicator-positive, or direction from the Executive Secretary that a fecal indicator-positive sample collected under R309-215-16(2)(a)(ii), R309-215-16(2)(a)(iv), or R309-215-16(2)(b) requires corrective action, the ground water system must either:
- (A) have completed corrective action in accordance with applicable Executive Secretary plan review processes or other Executive Secretary guidance or direction, if any, including Executive Secretary-specified interim measures; or
- (B) be in compliance with a Executive Secretary-approved corrective action plan and schedule subject to the conditions specified in paragraphs (a)(v)(B)(I) and (a)(v)(B)(II) of this section.
- (I) Any subsequent modifications to a Executive Secretary-approved corrective action plan and schedule must also be approved by the Executive Secretary.
- (II) If the Executive Secretary specifies interim measures for protection of the public health pending Executive Secretary approval of the corrective action plan and schedule or pending completion of the corrective action plan, the system must comply with these interim measures as well as with any schedule specified by the Executive Secretary.
- (vi) Corrective Action Alternatives. Ground water systems that meet the conditions of paragraph (a)(i) or (a)(ii) of this section must implement one or more of the following

corrective action alternatives:

- (A) correct all significant deficiencies;
- (B) provide an alternate source of water;
- (C) eliminate the source of contamination; or
- (D) provide treatment that reliably achieves at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for the ground water source.
- (vii) Special notice to the public of significant deficiencies or source water fecal contamination.
- (A) In addition to the applicable public notification requirements of R309-220-5, a community ground water system that receives notice from the Executive Secretary of a significant deficiency or notification of a fecal indicator-positive ground water source sample that is not invalidated by the Executive Secretary under R309-215-16(2)(d) must inform the public served by the water system under R309-225-5(8) of the fecal indicator-positive source sample or of any significant deficiency that has not been corrected. The system must continue to inform the public annually until the significant deficiency is corrected or the fecal contamination in the ground water source is determined by the Executive Secretary to be corrected under paragraph (a)(v) of this section.
- (B) In addition to the applicable public notification requirements of R309-220-5, a non-community ground water system that receives notice from the Executive Secretary of a significant deficiency must inform the public served by the water system in a manner approved by the Executive Secretary of any significant deficiency that has not been corrected within 12 months of being notified by the Executive Secretary, or earlier if directed by the Executive Secretary. The system must continue to inform the public annually until the significant deficiency is corrected. The information must include:
- (I) The nature of the significant deficiency and the date the significant deficiency was identified by the Executive Secretary;
- (II) The Executive Secretary-approved plan and schedule for correction of the significant deficiency, including interim measures, progress to date, and any interim measures completed; and
- (III) For systems with a large proportion of non-English speaking consumers, as determined by the Executive Secretary, information in the appropriate language(s) regarding the importance of the notice or a telephone number or address where consumers may contact the system to obtain a translated copy of the notice or assistance in the appropriate language.
- (C) If directed by the Executive Secretary, a noncommunity water system with significant deficiencies that have been corrected must inform its customers of the significant deficiencies, how the deficiencies were corrected, and the dates of correction under paragraph (a)(vii)(B) of this section.
  - (b) Compliance monitoring.
- (i) Existing ground water sources. A ground water system that is not required to meet the source water monitoring requirements of this subpart for any ground water source because it provides at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for any ground water source before December 1, 2009, must notify the Executive Secretary in writing that it provides at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for the specified ground water source and begin compliance monitoring in accordance with paragraph (b)(iii) of this section by December 1, 2009. Notification to the Executive Secretary must include engineering, operational, or other information that the Executive Secretary requests to evaluate the submission. If the system subsequently

- discontinues 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for a ground water source, the system must conduct ground water source monitoring as required under R309-215-16(2).
- (ii) New ground water sources. A ground water system that places a ground water in service after November 30, 2009, that is not required to meet the source water monitoring requirements of this subpart because the system provides at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for the ground water source must comply with the requirements of paragraphs (b)(ii)(A), (b)(ii)(B) and (b)(ii)(C) of this section.
- (A) The system must notify the Executive Secretary in writing that it provides at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for the ground water source. Notification to the Executive Secretary must include engineering, operational, or other information that the Executive Secretary requests to evaluate the submission.
- (B) The system must conduct compliance monitoring as required under R309-215-16(3)(b)(iii) of this subpart within 30 days of placing the source in service.
  (C) The system must conduct ground water source
- (C) The system must conduct ground water source monitoring under R309-215-16(2) if the system subsequently discontinues 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for the ground water source.
- (iii) Monitoring requirements. A ground water system subject to the requirements of paragraph (b)(i) or (b)(ii) of this section must monitor the effectiveness and reliability of treatment for that ground water source before or at the first customer as follows:
  - (A) Chemical disinfection.
- (I) Ground water systems serving greater than 3,300 people. A ground water system that serves greater than 3,300 people must continuously monitor the residual disinfectant concentration using analytical methods specified in R444-14-4 at a location approved by the Executive Secretary and must record the lowest residual disinfectant concentration each day that water from the ground water source is served to the public. The ground water system must maintain the Executive Secretary-determined residual disinfectant concentration every day the ground water system serves water from the ground water source to the public. If there is a failure in the continuous monitoring equipment, the ground water system must conduct grab sampling every four hours until the continuous monitoring equipment is returned to service. The system must resume continuous residual disinfectant monitoring within 14 days.
- (II) Ground water systems serving 3,300 or fewer people. A ground water system that serves 3,300 or fewer people must monitor the residual disinfectant concentration using analytical methods specified in R444-14-4 at a location approved by the Executive Secretary and record the residual disinfection concentration each day that water from the ground water source is served to the public. The ground water system must maintain the Executive Secretary-determined residual disinfectant concentration every day the ground water system serves water from the ground water source to the public. The ground water system must take a daily grab sample during the hour of peak flow or at another time specified by the Executive Secretary. If any daily grab sample measurement falls below the Executive Secretary-determined residual disinfectant concentration, the ground water system must take follow-up samples every four hours until the residual disinfectant concentration is restored to

the Executive Secretary-determined level. Alternatively, a ground water system that serves 3,300 or fewer people may monitor continuously and meet the requirements of paragraph (b)(iii)(A)(I) of this section.

- (B) Membrane filtration. A ground water system that uses membrane filtration to meet the requirements of this subpart must monitor the membrane filtration process in accordance with all Executive Secretary-specified monitoring requirements and must operate the membrane filtration in accordance with all Executive Secretary-specified compliance requirements. A ground water system that uses membrane filtration is in compliance with the requirement to achieve at least 4-log removal of viruses when:
- (I) The membrane has an absolute molecular weight cutoff (MWCO), or an alternate parameter that describes the exclusion characteristics of the membrane, that can reliably achieve at least 4-log removal of viruses;
- (II) The membrane process is operated in accordance with Executive Secretary-specified compliance requirements; and
  - (III) The integrity of the membrane is intact.
- (C) Alternative treatment. A ground water system that uses a Executive Secretary-approved alternative treatment to meet the requirements of this subpart by providing at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer must:
- (I) Monitor the alternative treatment in accordance with all Executive Secretary-specified monitoring requirements; and
- (II) Operate the alternative treatment in accordance with all compliance requirements that the Executive Secretary determines to be necessary to achieve at least 4-log treatment of viruses.
- (c) Discontinuing treatment. A ground water system may discontinue 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for a ground water source if the Executive Secretary determines and documents in writing that 4-log treatment of viruses is no longer necessary for that ground water source. A system that discontinues 4-log treatment of viruses is subject to the source water monitoring and analytical methods requirements of R309-215-16(2) of this subpart.
- (d) Failure to meet the monitoring requirements of paragraph (b) of this section is a monitoring violation and requires the ground water system to provide public notification under R309-220-7.
- (4) Treatment technique violations for ground water systems.
- (a) A ground water system with a significant deficiency is in violation of the treatment technique requirement if, within 120 days (or earlier if directed by the Executive Secretary) of receiving written notice from the Executive Secretary of the significant deficiency, the system:
- (i) Does not complete corrective action in accordance with any applicable Executive Secretary plan review processes or other Executive Secretary guidance and direction, including Executive Secretary specified interim actions and measures, or
- (ii) Is not in compliance with a Executive Secretaryapproved corrective action plan and schedule.
- (b) Unless the Executive Secretary invalidates a fecal indicator-positive ground water source sample under R309-215-16(2)(d), a ground water system is in violation of the treatment technique requirement if, within 120 days (or earlier if directed by the Executive Secretary) of meeting the conditions of R309-215-16(3)(a)(i) or R309-215-16(3)(a)(ii), the system:
- (i) Does not complete corrective action in accordance with any applicable Executive Secretary plan review processes or other Executive Secretary guidance and direction, including Executive Secretary-specified interim measures, or

- (ii) Is not in compliance with a Executive Secretaryapproved corrective action plan and schedule.
- (c) A ground water system subject to the requirements of R309-215-16(3)(b)(iii) that fails to maintain at least 4-log treatment of viruses (using inactivation, removal, or a Executive Secretary-approved combination of 4-log virus inactivation and removal) before or at the first customer for a ground water source is in violation of the treatment technique requirement if the failure is not corrected within four hours of determining the system is not maintaining at least 4-log treatment of viruses before or at the first customer.
- (d) Ground water system must give public notification under R309-220-6 for the treatment technique violations specified in paragraphs (a), (b) and (c) of this section.
- (5) Reporting and recordkeeping for ground water systems.
- (a) Reporting. In addition to the requirements of R309-105-16, a ground water system regulated under this subpart must provide the following information to the Executive Secretary:
- (i) A ground water system conducting compliance monitoring under R309-215-16(3)(b) must notify the Executive Secretary any time the system fails to meet any Executive Secretary-specified requirements including, but not limited to, minimum residual disinfectant concentration, membrane operating criteria or membrane integrity, and alternative treatment operating criteria, if operation in accordance with the criteria or requirements is not restored within four hours. The ground water system must notify the Executive Secretary as soon as possible, but in no case later than the end of the next business day.
- (ii) After completing any corrective action under R309-215-16(3)(a), a ground water system must notify the Executive Secretary within 30 days of completion of the corrective action.
- (iii) If a ground water system subject to the requirements of R309-215-16(2)(a) does not conduct source water monitoring under R309-215-16(2)(a)(v)(B), the system must provide documentation to the Executive Secretary within 30 days of the total coliform positive sample that it met the Executive Secretary criteria.
- (b) Recordkeeping. In addition to the requirements of R309-105-17, a ground water system regulated under this subpart must maintain the following information in its records:
- (i) Documentation of corrective actions. Documentation shall be kept for a period of not less than ten years.
- (ii) Documentation of notice to the public as required under R309-215-16(3)(a)(vii). Documentation shall be kept for a period of not less than three years.
- (iii) Records of decisions under R309-215-16(2)(a)(v)(B) and records of invalidation of fecal indicator-positive ground water source samples under R309-215-16(2)(d). Documentation shall be kept for a period of not less than five years.
- (iv) For consecutive systems, documentation of notification to the wholesale system(s) of total-coliform positive samples that are not invalidated under R309-210-5(4). Documentation shall be kept for a period of not less than five years.
- (v) For systems, including wholesale systems, that are required to perform compliance monitoring under R309-215-16(3)(b):
- (A) Records of the Executive Secretary-specified minimum disinfectant residual. Documentation shall be kept for a period of not less than ten years.
- (B) Records of the lowest daily residual disinfectant concentration and records of the date and duration of any failure to maintain the Executive Secretary-prescribed minimum residual disinfectant concentration for a period of more than four hours. Documentation shall be kept for a period of not less

than five years.

(C) Records of Executive Secretary-specified compliance requirements for membrane filtration and of parameters specified by the Executive Secretary for Executive Secretary-approved alternative treatment and records of the date and duration of any failure to meet the membrane operating, membrane integrity, or alternative treatment operating requirements for more than four hours. Documentation shall be kept for a period of not less than five years.

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#### R311. Environmental Quality, Environmental Response and Remediation.

#### R311-200. Underground Storage Tanks: Definitions. R311-200-1. Definitions.

- (a) Refer to Section 19-6-402 for definitions not found in this rule.
  - (b) For purposes of underground storage tank rules:
- "Actively participated" for the purpose of the certification programs means that the individual applying for certification must have had operative experience for the entire project from start to finish, whether it be an installation or a removal.
- (2) "Alternative Fuel" means a petroleum-based fuel containing:
  - (A) more than ten percent ethanol, or
- (B) more than twenty percent biodiesel.(3) "As-built drawing" for purpose of notification means a drawing to scale of newly constructed USTs. The USTs shall be referenced to buildings, streets and limits of the excavation. The drawing shall show the locations of tanks, product lines, dispensers, vent lines, cathodic protection systems, and monitoring wells. Drawing size shall be limited to 8-1/2" x 11" if possible, but shall in no case be larger than 11" x 17".
- (4) "Automatic line leak detector test" means a test that simulates a leak, and causes the leak detector to restrict or shut off the flow of regulated substance through the piping or trigger an audible or visual alarm.
- (5) "Backfill" means any foreign material, usually pea gravel or sand, which usually differs from the native soil and is used to support or cover the underground storage tank system.
- (6) "Biodiesel" means a fuel comprised of mono-alkyl esters of long chain fatty acids derived from vegetable oils or animal fats, designated B100.
- (7) "Burden" means the addition of the percentage of indirect costs which are added to raw labor costs.
- "Certificate" means a document that evidences (8) certification.
- (9) "Certification" means approval by the Executive Secretary or the Board to engage in the activity applied for by the individual.
- (10) "Certified Environmental Laboratory" means a laboratory certified by the Utah Department of Health as outlined in Rule R444-14 to perform analyses according to the laboratory methods identified for UST sampling in Subsection R311-205-2(d).
- (11) "Change-in-service" means the continued use of an UST to store a non-regulated substance.
- (12) "Community Water System" means a public water system that serves at least fifteen service connections used by year-round residents or regularly serves at least 25 year-round residents.
- "Confirmation sample" means an environmental (13)sample taken, excluding closure samples as outlined in Section R311-205-2, during soil overexcavation or any other remedial or investigation activities conducted for the purpose of determining the extent and degree of contamination.
- (14) "Consultant" is a person who is a certified underground storage tank consultant according to Subsection 19-6-402(6).
- "Customary, reasonable and legitimate expenses" means costs incurred during the investigation, abatement and corrective actions that address a release which are normally charged according to accepted industry standards, and which must be justified in an audit as an appropriate cost. The costs must be directly related to the tasks performed.
- (16) "Customary, reasonable and legitimate work" means work for investigation, abatement and corrective action that is required to reduce contamination at a site to levels that are protective of human health and the environment. Acceptable

levels may be established by risk-based analysis and taking into account current or probable land use as determined by the Executive Secretary following the criteria in R311-211.

- "Department" means the Utah Department of (17)Environmental Quality.
- (18) "Eligible exempt underground storage tank" for the purpose of eligibility for the Utah Petroleum Storage Tank Trust Fund means a tank specified in 19-6-415(1).
- (19) "Environmental sample" is a groundwater, surface water, air, or soil sample collected, using appropriate methods, for the purpose of evaluating environmental contamination.
- (20) "EPA" means the United States Environmental Protection Agency.
- (21) "Expeditiously disposed of" means disposed of as soon as practical so as not to become a potential threat to human health or safety or the environment, whether foreseen or unforeseen as determined by the Executive Secretary.
- (22) "Fiscal year" means a period beginning July 1 and ending June 30 of the following year.
- (23) "Full installation" for the purposes of 19-6-411(2) means the installation of an underground storage tank.
- (24) "Groundwater sample" is a sample of water from below the surface of the ground collected according to protocol established in Rule R311-205.
- (25) "Groundwater and soil sampler" is the person who performs environmental sampling for compliance with Utah underground storage tank rules.
- (26) "Injury or Damages from a Release" means, for the purposes of Subsection 19-6-409(2)(e), any petroleum contamination that has migrated from the release onto or under a third party's property at concentrations exceeding Initial Screening Levels specified in R311-211-6(a).
- "In use" means that an operational, inactive or (27)abandoned underground storage tank contains a regulated substance, sludge, dissolved fractions, or vapor which may pose a threat to human health, safety or the environment as determined by the Executive Secretary.
- (28) "Lapse" in reference to the Certificate of Compliance and coverage under the Petroleum Storage Tank Trust Fund, means to terminate automatically.
- (29) "Native soil" means any soil that is not backfill material, which is naturally occurring and is most representative of the localized subsurface lithology and geology.
- (30) "No Further Action determination" means that the Executive Secretary has evaluated information provided by responsible parties or others about the site and determined detectable petroleum contamination from a particular release does not present an unacceptable risk to public health or the environment based upon Board established criteria in R311. If future evidence indicates contamination from that release may cause a threat, further corrective action may be required.
- (31) "Notice of agency action" means any enforcement notice, notice of violation, notice of non-compliance, order, or letter issued to an individual for the purpose of obtaining compliance with underground storage tank rules and regulations.
- (32) "Occurrence" in reference to Subsection R311-208-4 means a separate petroleum fuel delivery to a single tank.
- (33) "Owners and operators" means either an owner or operator, or both owner and operator.
  (34) "Overexcavation" means any soil removed in an
- effort to investigate or remediate in addition to the minimum amount required to remove the UST or take environmental samples during UST closure activities as outlined in Section R311-205-2.
- (35) "Permanently closed" means underground storage tanks that are removed from service following guidelines in 40 CFR Part 280 Subpart G adopted by Section R311-202.
  - (36) "Petroleum storage tank" means a storage tank that

contains petroleum as defined by Section 19-6-402(20).

- (37) "Petroleum storage tank fee" means the fee which capitalizes the Petroleum Storage Tank Trust Fund as established in Section 19-6-409.
- (38) "Petroleum storage tank trust fund" means the fund created by Section 19-6-409.(39) "Potable Drinking Water Well" means any hole (dug,
- (39) "Potable Drinking Water Well" means any hole (dug, driven, drilled, or bored) that extends into the earth until it meets groundwater which supplies water for a non-community public water system, or otherwise supplies water for household use (consisting of drinking, bathing, and cooking, or other similar uses). Such well may provide water to entities such as a single-family residence, group of residences, businesses, schools, parks, campgrounds, and other permanent or seasonal communities.
- (40) "Public Water System" means a system for the provision to the public of water for human consumption through pipes or, after August 5, 1998, other constructed conveyances, if such system has at least fifteen service connections or regularly serves an average of at least 25 individuals daily at least 60 days out of the year. It includes any collection, treatment, storage, and distribution facilities under control of the operator of the system and used primarily in connection with the system; and, any collection or pretreatment storage facilities not under such control which are used primarily in connection with the system.
- (41) "Registration fee" means underground storage tank registration fee.
- (42) "Regulated substance" means any substance defined in section 101(14) of the Comprehensive Environmental Response, Compensation and Liability Act "CERCLA" of 1980, but not including any substance regulated as a hazardous waste under subtitle C, and petroleum, including crude oil or any fraction thereof that is liquid at standard conditions of temperature and pressure, 60 degrees Fahrenheit and 14.7 pounds per square inch absolute. The term "regulated substance" includes petroleum and petroleum-based substances comprised of a complex blend of hydrocarbons derived from crude oil through processes of separation, conversion, upgrading, and finishing, and includes motor fuels, jet fuels, distillate fuel oils, residual fuel oils, lubricants, petroleum solvents, and used oils.
- (43) "Secondary Containment" means a release prevention and detection system for a tank or piping that has an inner and outer barrier with an interstitial space between them for monitoring. The monitoring of the interstitial space shall meet the requirements of 40 CFR 280.43(g).
- (44) "Site assessment" or "site check" is an evaluation of the level of contamination at a site which contains or has contained an UST.
- (45) "Site assessment report" is a summary of relevant information describing the surface and subsurface conditions at a facility following any abatement, investigation or assessment, monitoring, remediation or corrective action activities as outlined in Rule R311-202, Subparts E and F.
- (46) "Site investigation" is work performed by the owner or operator, or his designee, when gathering information for reports required for Utah underground storage tank rules.
- (47) "Site plat" for purpose of notification, or reporting, refers to a drawing to scale of USTs in reference to the facility. The scale should be dimensioned appropriately. Drawing size shall be limited to 8-1/2" x 11" if possible, but shall in no case be larger than 11" x 17". The site plat should include the following: property boundaries; streets and orientation; buildings or adjacent structures surrounding the facility; present or former UST(s); extent of any excavation(s) and known contamination and location and volume of any stockpiled soil; locations and depths of all environmental samples collected; locations and total depths of monitoring wells, soil borings or

- other measurement or data points; type of ground-cover; utility conduits; local land use; surface water drainage; and other relevant features.
- (48) "Site under control" means that the site of a release has been actively addressed by the owner or operator who has taken the following measures:
  - (A) Fire and explosion hazards have been abated.
- (B) Free flow of the product out of the tank has been stopped.
- (C) Free product is being removed from the soil, groundwater or surface water according to a work plan or corrective action plan approved by the Executive Secretary.
- (D) Alternative water supplies have been provided to affected parties whose original water supply has been contaminated by the release.
- (E) A soil or groundwater management plan or both have been submitted for approval by the Executive Secretary.
- (49) "Soil sample" is a sample collected following the protocol established in Rule R311-205.
- (50) "Surface water sample" is a sample of water, other than a groundwater sample, collected according to protocol established in Rule R311-205.
- (51) "Tank" is a stationary device designed to contain an accumulation of regulated substances and constructed of non-earthen materials, such as concrete, steel, or plastic, that provide structural support.
- (52) "ÚAPA-exempt orders" are orders that are exempt from requirements of the Utah Administrative Procedures Act under Section 63G-4-102(2)(k), Utah Code Annot.
- (53) "Under-Dispenser Containment" means containment underneath a dispenser that will prevent leaks from the dispenser or transitional components that connect the piping to the dispenser (check valves, shear valves, unburied risers or flex connectors, or other components that are beneath the dispenser) from reaching soil or groundwater.
- (54) "Underground storage tank" or "UST" means any one or combination of tanks, including underground pipes connected thereto and any underground ancillary equipment and containment system, that is used to contain an accumulation of regulated substances, and the volume of which, including the volume of underground pipes connected thereto, is ten percent or more beneath the surface of the ground, regulated under Subtitle I, Resource Conservation and Recovery Act, 42 U.S.C., Section 6991c et seq.
- (55) "Underground storage tank registration fee" means the fee assessed by Section 19-6-408 on tanks located in Utah.
- (56) "UST inspection" is the inspection required by state and federal underground storage tank rules and regulations during the installation, testing, repairing, operation or maintenance, and removal of regulated underground storage tank.
- (57) "UST inspector" is an individual who performs underground storage tank inspections for compliance with state and federal rules and regulations.
- (58) "UST installation" means the installation of an underground storage tank, including construction, placing into operation, building or assembling an underground storage tank in the field. It includes any operation that is critical to the integrity of the system and to the protection of the environment, which includes:
- (A) pre-installation tank testing, tank site preparation including anchoring, tank placement, and backfilling;
  - (B) vent and product piping assembly;
  - (C) cathodic protection installation, service, and repair;
  - (D) internal lining;
  - (E) secondary containment construction; and
  - (F) UST repair and service.
- (59) "UST installation permit fee" means the fee established by Section 19-6-411(2)(a)(ii).

- (60) "UST installer" means an individual who engages in underground storage tank installation.
- (61) "UST removal" means the removal of an underground storage tank system, including permanently closing and taking out of service all or part of an underground storage tank.
- (62) "UST remover" means an individual who engages in underground storage tank removal.
- (63) "UST tester" means an individual who engages in
- UST testing.
  (64) "UST testing" means a testing method which can detect leaks in an underground storage tank system, or testing for compliance with corrosion protection requirements. Testing methods must meet applicable performance standards of 40 CFR 280.40(a)(3), 280.43(c), and 280.44(b) for tank and product piping tightness testing, 280.44(a) for automatic line leak detector testing, and 280.31(b) for cathodic protection testing.

KEY: petroleum, underground storage tanks February 14, 2011 19-6-105 Notice of Continuation April 18, 2007 19-6-403

R311. Environmental Quality, Environmental Response and Remediation.

R311-201. Underground Storage Tanks: Certification Programs and UST Operator Training. R311-201-1. Definitions.

Definitions are found in Rule R311-200.

#### R311-201-2. Certification Requirement.

- (a) Certified UST Consultant. After December 31, 1995, no person shall provide or contract to provide information, opinions, or advice relating to UST release management, abatement, investigation, corrective action, or evaluation for a fee, or in connection with the services for which a fee is charged, without having certification to conduct these activities, except as outlined in Subsections 19-6-402(6)(b)(i), 19-6-402(6)(b)(ii) and R311-204-5(b). The Certified UST Consultant shall be the person directly overseeing UST release-related work. The Certified UST Consultant shall make pertinent project management decisions and be responsible for ensuring that all aspects of UST-related work are performed in an appropriate manner, and all related documentation for work performed submitted to the Executive Secretary shall contain the Certified UST Consultant's signature. After December 31, 1995, any release abatement, investigation, and corrective action work performed by a person who is not certified or who is not working under the direct supervision of a Certified UST Consultant, and is performed for compliance with Utah underground storage tank release-related rules, except as outlined in Subsections 19-6-402(6)(b)(i), 19-6-402(6)(b)(ii) and R311-204-5(b), may be rejected by the Executive Secretary.
- (b) UST Inspector. After December 31, 1989, no person shall conduct underground storage tank inspection for determining compliance with Utah underground storage tank rules without having certification to conduct these activities. After December 31, 1989, no owner or operator shall allow any underground storage tank inspections for determining compliance with Utah underground storage tank rules to be conducted on a tank under their ownership or operation unless the person conducting the tank inspection is certified according to Rule R311-201.
- (c) UST tester. After December 31, 1989, no person shall conduct UST testing without having certification to conduct such activities. After December 31, 1989, no owner or operator shall allow UST testing to be conducted on an UST under their ownership or operation unless the person conducting the UST testing is certified according to Rule R311-201. Certification by the Executive Secretary under this Rule for tank, line and leak detector testing shall apply only to the specific UST testing equipment and procedures for which the UST tester has been successfully trained by the manufacturer of the equipment or by training determined by the Executive Secretary to be equivalent to the manufacturer training. The Executive Secretary may issue a limited certification restricting the type of UST testing the applicant can perform.
- (d) Groundwater and soil sampler. After December 31, 1989, no person shall conduct groundwater or soil sampling for determining levels of contamination which may have occurred from regulated underground storage tanks without having certification to conduct these activities. After December 31, 1989, no owner or operator shall allow any groundwater or soil sampling for determining levels of contamination which may have occurred from regulated underground storage tanks to be conducted on a tank under their ownership or operation unless the person conducting the groundwater or soil sampling is certified according to Rule R311-201.
- (e) UST Installer. After January 1, 1991, no person shall install an underground storage tank without having certification or the on-site supervision of an individual having certification to conduct these activities. After January 1, 1991, no owner or

operator shall allow the installation of an underground storage tank to be conducted on a tank under their ownership or operation unless the person installing the tank is certified according to Rule R311-201. The Executive Secretary may issue a limited certification restricting the type of UST installation the applicant can perform.

(f) UST Remover. After January 1, 1991, no person shall remove an underground storage tank without having certification or the on-site supervision of an individual having certification to conduct these activities. After January 1, 1991, no owner or operator shall allow the removal of an underground storage tank to be conducted on a tank under their ownership or operation unless the person conducting the tank removal is certified according to Rule R311-201.

#### R311-201-3. Application for Certification.

- (a) Any individual may apply for certification by paying any applicable fees and by submitting an application to the Executive Secretary to demonstrate that the applicant
- (1) meets applicable eligibility requirements specified in Subsection R311-201-4 and
- (2) will maintain the applicable performance standards specified in Subsection R311-201-6 after receiving a certificate.
- (b) Applications submitted under Subsection R311-201-3(a) shall be reviewed by the Executive Secretary for determination of eligibility for certification. If the Executive Secretary determines that the applicant meets the applicable eligibility requirements described in Subsection R311-201-4 and meets the standards described in Subsection R311-201-6, the Executive Secretary shall issue to the applicant a certificate.
- (c) Certification for all certificate holders shall be effective for a period of two years from the date of issuance, unless revoked before the expiration date pursuant to Section R311-201-9 or inactivated pursuant to Section R311-201-8. Certificates shall be subject to periodic renewal pursuant to Subsection R311-201-5.

#### R311-201-4. Eligibility for Certification.

(a) Certified UST Consultant.

- (1) Training. For initial and renewal certification, an applicant must meet Occupational Safety and Health Agency safety training requirements in accordance with 29 CFR 1910.120 and any other applicable safety training, as required by federal and state law, and within a six-month period prior to application must complete an approved training course or equivalent in a program approved by the Executive Secretary to provide training to include the following areas: state and federal statutes, rules and regulations, groundwater and soil sampling, and other applicable and related Department of Environmental Quality policies.
- (2) Experience. Each applicant must provide with the application a signed statement or other evidence demonstrating three years, within the past seven years, of appropriately related experience in underground storage tank release abatement, investigation, and corrective action, or an equivalent combination of appropriate education and experience, as determined by the Executive Secretary.
- (3) Education. Each applicant must provide with the application college transcripts or other evidence demonstrating the following:
- (A) a bachelor's or advanced degree from an accredited college or university with major study in environmental health, engineering, biological, chemical, environmental, or physical science, or a specialized or related scientific field, or equivalent education/experience as determined by the Executive Secretary;
- (B) a professional engineering certificate licensed under Title 58, Chapter 22, of the Professional Engineers and Land Surveyors Licensing Act or equivalent certification as determined by the Executive Secretary; or

- (C) a professional geologist certificate licensed under Title 58, Chapter 76 of the Professional Geologist Licensing Act, or equivalent certification as determined by the Executive Secretary.
- (4) Initial Certification Examination. Each applicant who is not certified pursuant to R311-201-3 must successfully pass an initial certification examination or equivalent administered under the direction of the Executive Secretary. The Executive Secretary shall determine the content of the initial examination based on the training requirements as outlined in Subsection R311-201-4(a)(1).
- (5) Renewal Certification Examination. Certified UST Consultants seeking to renew their certification pursuant to R311-201-5 must successfully pass a renewal certification examination or equivalent administered under the direction of the Executive Secretary. The Executive Secretary shall determine the content of the renewal examination based on the training requirements as outlined in Subsection R311-201-The Executive Secretary may offer a renewal 4(a)(1). certification examination that is less comprehensive than the initial certification examination.
- (6) Examination for Revoked or Expired Certification. Any applicant who is not a Certified UST Consultant on the date the renewal certification examination is given, because the consultant's prior UST Consultant certification was revoked or expired prior to completing a renewal application, must successfully pass the initial certification examination administered under R311-201-4(a)(4).
  - (b) UST Inspector.
- (1) Training. For initial certification, an applicant must have successfully completed an underground storage tank inspector training course or equivalent within the six month period prior to application. The training course shall be approved by the Executive Secretary and shall include instruction in the following areas: corrosion, geology, hydrology, tank handling, tank testing, product piping testing, disposal, safety, sampling methodology, state site inspection protocol, state and federal statutes, rules and regulations. Renewal certification training will be established by the Executive Secretary. The applicant must provide documentation of training with the application.
- Certification Examination. An applicant must successfully pass a certification examination administered under the direction of the Executive Secretary. The Executive Secretary shall determine the content of the initial and renewal examinations, based on the training requirements as outlined in Subsection R311-201-4(b)(1), and the standards and criteria against which the applicant will be evaluated. The Executive Secretary may offer a renewal certification examination that is less comprehensive than the initial certification examination.
  - (c) UST Tester.
- (1) Financial Assurance. An applicant or applicant's employer shall have insurance, surety bonds, liquid company assets or other appropriate kinds of financial assurance which covers UST testing and which, in combination, represent an unencumbered value of the largest UST testing contract performed by the applicant or the applicant's employer, as appropriate, during the previous two years, or \$50,000, whichever is greater. An applicant who uses his employer's financial assurance must also provide evidence of his employer's approval of the certification application.
  - (2) Training.
- (A) Tank and product piping tightness testing, and automatic line leak detector testing. For initial certification, an applicant must have successfully passed a training course conducted by the manufacturer of the UST testing equipment that he will be using, or a training course determined by the Executive Secretary to be equivalent to the manufacturer training, in the correct use of the necessary equipment, and

- testing procedures required to operate the UST test system. An applicant for renewal of certification must have successfully passed an appropriate refresher training course conducted by the manufacturer of the UST testing equipment that he will be using, or training as determined by the Executive Secretary to be equivalent to the manufacturer training, in the correct use of the necessary equipment, and testing procedures required to operate the UST test system. For renewal certification, refresher training or equivalent must be completed within one year prior to the expiration date of the certificate. In addition, an applicant must complete underground storage tank testers training within the six month period prior to application in a program approved by the Executive Secretary to provide training to include applicable and related areas of state and federal statutes, rules and regulations. Renewal certification training will be established by the Executive Secretary. The applicant must provide documentation of training with the application.
- (B) Cathodic protection testing. For initial and renewal of certification, the applicant shall provide documentation of training as a "Cathodic protection tester" as defined in 40 CFR 280.12. The applicant shall provide documentation of training with the application.
- (3) Performance Standards of Equipment. An applicant shall submit documentation that demonstrates the UST testing equipment used by the applicant meets performance standards of 40 CFR Part 280.40(a)(3), 280.43(c), and 280.44(b) for tank and product piping tightness testing. This documentation shall be obtained through an independent lab, professional engineering firm, or other independent organization or individual approved by the Executive Secretary. documentation shall be submitted at the time of application for certification.
- (4) Certification Examination. An applicant must successfully pass a certification examination administered under the direction of the Executive Secretary. The Executive Secretary shall determine the content of the initial and renewal examinations, based on the training requirements as outlined in Subsection R311-201-4(c)(2), and the standards and criteria against which the applicant will be evaluated. The Executive Secretary may offer a renewal certification examination that is less comprehensive than the initial certification examination.
- (d) Groundwater and soil sampler.
  (1) Training. For initial certification an applicant shall successfully complete an underground storage tank groundwater and soil sampler training course or equivalent within the six month period prior to application. The training course shall be approved by the Executive Secretary and shall include instruction in the following areas: chain of custody, decontamination, EPA testing methods, groundwater and soil sampling protocol, preservation of samples during transportation, coordination with Utah certified labs, state and federal statutes, rules and regulations. Renewal certification training will be determined by the Executive Secretary. The applicant shall provide documentation of training with the application.
- Certification Examination. An applicant must (2) successfully pass a certification examination administered under the direction of the Executive Secretary. The Executive Secretary shall determine the content of the initial and subsequent examinations, based on the training requirements as outlined in Subsection R311-201-4(d)(1), and the standards and criteria against which the applicant will be evaluated. The Executive Secretary may offer a renewal certification examination that is less comprehensive than the initial certification examination.
  - (e) UST Installer.
- (1) Financial assurance. An applicant or the applicant's employer shall have insurance, surety bonds, liquid company

assets or other appropriate kinds of financial assurance which covers underground storage tank installation and which, in combination, represents an unencumbered value of not less than the largest underground storage tank installation contract performed by the applicant or the applicant's employer, as appropriate, during the previous two years, or \$250,000, whichever is greater. Evidence of financial assurance shall be provided with the application. An applicant who uses his employer's financial assurance must also provide evidence of his employer's approval of the application.

- (2) Training. For initial certification, an applicant must have successfully completed an underground storage tank installer training course or equivalent within the six-month period prior to the application. The training course shall be approved by the Executive Secretary, and shall include instruction in the following areas: tank installation, preinstallation tank testing, product piping testing, excavation, anchoring, backfilling, secondary containment, leak detection methods, piping, electrical, state and federal statutes, rules and regulations. The applicant must provide documentation of training with the application.
- (3) Experience. Each applicant must provide with his application a sworn statement or other evidence that he has actively participated in a minimum of three underground storage tank installations.
- (4) Certification Examination. An applicant must successfully pass a certification examination administered under the direction of the Executive Secretary. The Executive Secretary shall determine the content of the initial and renewal examinations, based on the training requirements as outlined in Subsection R311-201-4(e)(2), and the standards and criteria against which the applicant will be evaluated. The Executive Secretary may offer a renewal certification examination that is less comprehensive than the initial certification examination.
  - (f) UST Remover.
- (1) Financial assurance. An applicant or the applicant's employer shall have insurance, surety bonds, liquid company assets or other appropriate kinds of financial assurance which covers underground storage tank removal and which, in combination, represents an unencumbered value of not less than the largest underground storage tank removal contract performed by the applicant or the applicant's employer, as appropriate, during the previous two years, or \$250,000, whichever is greater. Evidence of financial assurance shall be provided with the application. An applicant who uses his employer's financial assurance must also provide evidence of his employer's approval of the application.
- (2) Training. For initial certification, an applicant must have successfully completed an underground storage tank remover approved training course or equivalent within the sixmonth period prior to the application. The training course shall be approved by the Executive Secretary and shall include instruction in the following areas: tank removal, tank removal safety practices, state and federal statutes, rules and regulations. The applicant must provide documentation of training with the application.
- (3) Experience. Each applicant must provide with his application a sworn statement or other evidence that he has actively participated in a minimum of three underground storage tank removals.
- (4) Certification Examination. An applicant must successfully pass a certification examination administered under the direction of the Executive Secretary. The Executive Secretary shall determine the content of the initial and renewal examinations, based on the training requirements as outlined in Subsection R311-201-4(f)(2), and the standards and criteria against which the applicant will be evaluated. The Executive Secretary may offer a renewal certification examination that is less comprehensive than the initial certification examination.

#### R311-201-5. Renewal.

- (a) A certificate holder may apply for certificate renewal not more than six months prior to the expiration date of the certificate by:
- (1) submitting a completed application form to demonstrate that the applicant meets the applicable eligibility requirements described in R311-201-4 and meets the applicable performance standards specified in R311-201-6;
  - (2) paying any applicable fees, and
  - (3) passing a certification renewal examination.
- (b) If the Executive Secretary determines that the applicant meets the applicable eligibility requirements of R311-201-4 and the applicable performance standards of R311-201-6, the Executive Secretary shall reissue the certificate to the applicant.
- (c) Renewal certificates shall be issued for a period equal to the initial certification period, and shall be subject to inactivation under R311-201-8 and revocation under R311-201-9.
- (d) Any applicant who has a certification which has been revoked or expired for more than two years prior to submitting a renewal application shall successfully satisfy the training and certification examination requirements for initial certification under R311-201-4 for the applicable certificate before receiving the renewal certification, except as provided in R311-201-4(a)(6) for certified UST consultants.

#### R311-201-6. Standards of Performance.

- (a) Certified UST Consultant. An individual who provides UST consulting services in the State of Utah:
  - (1) shall display the certificate upon request;
- (2) shall comply with all local, state and federal laws, rules and regulations regarding UST release-related consulting in this state:
- (3) shall provide, or shall associate appropriate personnel in order to provide a high level of experience and expertise in release abatement, investigation, or corrective action;
- (4) shall perform, or take steps to ensure that work is performed with skill, care, and diligence consistent with a high level of experience and expertise in release abatement, investigation, or corrective action;
- (5) shall perform work and submit documentation in a timely manner:
- (6) shall review and certify by signature any documentation submitted to the Executive Secretary in accordance with UST release-related compliance;
- (7) shall ensure and certify by signature all pertinent release abatement, investigation, and corrective action work performed under the direct supervision of a Certified UST Consultant;
- (8) shall report the discovery of any release caused by or encountered in the course of performing environmental sampling for compliance with Utah underground storage tank rules, or report the results indicating that a release may have occurred, to the local health district, local public safety office and the Executive Secretary within twenty-four hours;
- (9) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to performance of work for which certification is granted; and,
- (10) shall not participate in any other activities regulated under Rule R311-201 without meeting all requirements of that certification program.
- (b) UST Inspector. An individual who performs underground storage tank inspecting for the Division of Environmental Response and Remediation:
  - (1) shall display his certificate upon request;
- (2) shall comply with all local, state and federal laws, rules and regulations regarding underground storage tank inspecting in this state;

- (3) shall report the discovery of any release caused by or encountered in the course of performing tank inspecting to the local health district, local public safety office and the Executive Secretary within twenty-four hours;
- (4) shall conduct inspections of USTs and records to determine compliance with this rule only as authorized by the Executive Secretary.
- (5) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to any certificate application;
- (6) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to performance of work for which certification is granted; and,
- (7) shall not participate in any other regulated certification program activities without meeting all requirements of that certification program.
- (c) UST Tester. An individual who performs UST testing in the State of Utah:
  - (1) shall display his certificate upon request;
- (2) shall comply with all local, state and federal laws, rules and regulations regarding UST testing in this state;
- (3) shall perform all work in a manner that there is no release of the contents of the tank;
- (4) shall report the discovery of any release caused by or encountered in the course of performing tank testing to the local health district, local public safety office and the Executive Secretary within twenty-four hours;
- (5) shall assure that all operations of UST testing which are critical to the integrity of the system and to the protection of the environment shall be supervised by a certified person;
- (6) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to any certificate application;
- (7) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to performance of work for which certification is granted where the manner of the activity would increase the possibility of a release or suspected release from an underground storage tank or which would falsify UST testing results of the underground storage tank system;
- (8) shall perform work in a manner that the integrity of the underground storage tank system is maintained; and,
- (9) shall not participate in any other regulated certification program activities without meeting all requirements of that certification program.
- (d) Groundwater and soil sampler. An individual who performs environmental sampling for compliance with Utah underground storage tank rules:
  - (1) shall display his certificate upon request;
- (2) shall comply with all local, state and federal laws, rules and regulations regarding underground storage tank sampling in this state;
- (3) shall report the discovery of any release caused by or encountered in the course of performing groundwater or soil sampling or report the results indicating that a release may have occurred to the local health district, local public safety office and the Executive Secretary within twenty-four hours;
- (4) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to any certificate application;
- (5) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to performance of work for which certification is granted; and,
- (6) shall not participate in any other regulated certification program activities without meeting all requirements of that certification program.
- (e) UST Installer. An individual who performs underground storage tank installation in the State of Utah:
  - (1) shall display his certificate upon request;
- (2) shall comply with all local, state and federal laws, rules and regulations regarding underground storage tank installation in this state:
  - (3) shall perform all work in a manner that there is no

release of the contents of the tank;

- (4) shall report the discovery of any release caused by or encountered in the course of performing tank installation to the local health district, local public safety office and the Executive Secretary within twenty-four hours;
- (5) shall assure that all operations of tank installation which are critical to the integrity of the system and to the protection of the environment which includes preinstallation tank testing, tank site preparation including anchoring, tank placement, backfilling, cathodic protection installation, service, or repair, vent and product piping assembly, fill tube attachment, installation of tank manholes, pump installation, secondary containment construction, and UST repair shall be supervised by a certified person;
- (6) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to any certificate application;
- (7) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to performance of work for which certification is granted where the manner of the activity would increase the possibility of a release from an underground storage tank; and
- (8) shall not participate in any other regulated certification program activities without meeting all requirements of that certification program.
- (9) shall notify the Executive Secretary as required by R311-203-3(a) before installing or upgrading an UST.
- (f) UST Remover. An individual who performs underground storage tank removal in the State of Utah:
  - (1) shall display his certificate upon request;
- (2) shall comply with all local, state and federal laws and regulations regarding underground storage tank removal in this state:
- (3) shall perform all work in a manner that there is no release of the contents of the tank;
- (4) shall report the discovery of any release caused by or encountered in the course of performing tank removal to the local health district, local public safety office and the Executive Secretary within twenty-four hours;
- (5) shall assure that all operations of tank removal which are critical to safety and to the protection of the environment which includes removal of soil adjacent to the tank, disassembly of pipe, final removal of product and sludges from the tank, cleaning of the tank, purging or inerting of the tank, removal of the tank from the ground, and removal of the tank from the site shall be supervised by a certified person;
- (6) shall not proceed to close a regulated UST without an approved closure plan, except as outlined in Subsection R311-204-2(b):
- (7) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to any certificate application;
- (8) shall not participate in fraudulent, unethical, deceitful or dishonest activity with respect to performance of work for which certification is granted where the manner of the activity would increase the possibility of a release from an underground storage tank; and
- (9) shall not participate in any other regulated certification program activities without meeting all requirements of that certification program, except as outlined in Subsection R311-204-5(b).

#### R311-201-7. Denial of Certification and Appeal of Denial.

Any individual whose application or renewal application for certification or certification renewal is denied shall be provided with a written documentation by the Executive Secretary specifying the reason or reasons for denial. An applicant may appeal that determination to the Solid and Hazardous Waste Control Board using the procedures specified in Section 63G-4-102, et seq., and Rule R311-210.

#### R311-201-8. Inactivation of Certification.

If an applicant was certified based upon his employer's financial assurance, certification is contingent upon the applicant's continued employment by that employer. If the employer loses his financial assurance or the applicant leaves the employer, his certificate shall automatically be deemed inactive and he shall no longer be certified for purposes of this Rule. Inactive certificates may be reactivated by submitting a supplemental application with new financial assurances and payment of any applicable fees. Reactivated certificates shall be effective for the remainder of their original term unless subsequently revoked or inactivated before the end of that term.

#### R311-201-9. Revocation of Certification.

Upon receipt of evidence that a certificate holder does not meet one or more of the eligibility requirements specified in Section R311-201-4 or does not meet one or more of the performance standards specified in Section R311-201-6, the individual's certification may be revoked by the Executive Secretary. Any appeal proceedings by the individual shall be conducted in accordance with the requirements of Section 63G-4-102, et seq., using informal procedures.

#### R311-201-10. Reciprocity.

If the Executive Secretary determines that another state's certification program is equivalent to the certification program provided in this rule, the applicant successfully passes the Utah certification examination, and payment of any fees associated with this rule are made, he may issue a Utah certificate. The certificate will be valid until the expiration date of the previous state's certificate or the expiration of the certification period described in Section R311-201-3(c), as appropriate, whichever is first.

## R311-201-11. Work Performed by Licensed Engineers or Geologists.

- (a) All work that qualifies as Professional Engineering or the Practice of Engineering, as defined in Section 58-22-102, shall be performed by or under the personal direction of a licensed Professional Engineer, or as qualifying under exemptions stated in Section 58-22-305. All documents and other work products submitted to the division for work that is performed under Section 58-22-102, shall be stamped and signed by an individual licensed under Section 58-22-301.
- (b) All work that qualifies as the Practice of Geology Before the Public, as defined in Section 58-76-102, shall be performed by or under the personal direction of a licensed Professional Geologist, or as qualifying under exemptions stated in Section 58-76-304. All documents and other work products submitted to the division, for work that is performed under Section 58-76-102, shall be stamped and signed by an individual licensed under Section 58-76-301.

#### R311-201-12. UST Operator Training and Registration.

- (a) To meet the Operator Training requirement (42 USC Section 6991i) of the Solid Waste Disposal Act as amended by the Energy Policy Act of 2005, each UST facility shall, by January 1, 2012, have UST facility operators that are trained and registered according to the requirements of this section. Each facility shall have three classes of operators: A, B, and C.
- (1) A facility may have more than one person designated for each operator class.
- (2) An individual acting as a Class A or B operator may do so for more than one facility.
- (b) The UST owner or operator shall provide documentation to the Executive Secretary to identify the Class A, B, and C operators for each facility. If an owner or operator does not register and identify Class A, B, and C operators for a facility, the certificate of compliance for the facility may be

revoked for failure to demonstrate substantial compliance with all state and federal statutes, rules and regulations.

- (c) After January 1, 2012, new Class A and B operators shall be trained and registered within 30 days of assuming responsibility for an UST facility. New Class C operators shall be trained before assuming the responsibilities of a Class C operator.
- (d) The Class A operator shall be an owner or employee who has primary responsibility for the broader aspects of the statutory and regulatory requirements and standards necessary to operate and maintain the UST system. The Class A operator shall:
  - (1) have a general knowledge of UST systems;
- (2) ensure that UST records are properly maintained according to 40 CFR 280;
  - (3) ensure that yearly UST fees are paid;
- (4) ensure proper response to and reporting of emergencies caused by releases or spills from USTs;
- (5) make financial responsibility documents available to the Executive Secretary as required; and
- (6) ensure that Class B and Class C operators are trained and registered.
- (e) The Class B operator shall implement routine daily aspects of operation, maintenance, and recordkeeping for UST systems. The Class B operator shall be an owner, employee, or contractor working for the UST owner or operator. The Class B operator shall:
- (1) ensure that on-site UST operator inspections are conducted according to the requirements of Subsection R311-201-12(h);
- (2) ensure that UST release detection is performed according to 40 CFR 280 subpart D;
- (3) ensure that the status of the UST system is monitored every seven days for alarms and unusual operating conditions that may indicate a release;
- (4) document the reason for an alarm or unusual operating condition identified in Subsection R311-201-12(e)(3), if it is not reported as a suspected release according to 40 CFR 280.50;
- (5) ensure that appropriate release detection and other records are kept according to 40 CFR 280.34 and 280.45, and are made available for inspection;
- (6) ensure that spill prevention, overfill prevention, and corrosion protection requirements are met;
- (7) be on site for facility compliance inspections, or designate another individual to be on site for inspections;
- (8) ensure that suspected releases are reported according to the requirements of 40 CFR 280.50; and
- (9) ensure that Class C operators are trained and registered, and are on-site during operating hours.
- (f) An individual who contracts to act as a Class B operator for an UST owner or operator, or performs UST operator inspections according to Subsection R311-201-12(h), and is not the owner or operator, or an employee of the owner or operator, shall be certified as an UST inspector according to Section R311-201-2, and shall meet all requirements of an UST inspector.
- (g) The Class C operator is an employee and is generally the first line of response to events indicating emergency conditions. A Class C operator shall:
- (1) be present at the facility at all times during normal operating hours;
- (2) monitor product transfer operations according to 40 CFR 280.30(a), to ensure that spills and overfills do not occur;
- (3) properly respond to alarms, spills, and overfills;
   (4) notify Class A and/or Class B operators and appropriate emergency responders when necessary; and
- (5) act in response to emergencies and other situations caused by spills or releases from an UST system that pose an immediate danger or threat to the public or to the environment,

and that require immediate action.

- (h) UST Operator Inspections.
- (1) Each UST facility shall have an on-site operator inspection conducted every 30 days, or as approved under Subsection R311-201-12(h)(4) or (5). The inspection shall be performed by or under the direction of the designated Class B operator. The Class B operator shall ensure that documentation of each inspection is kept and made available for review by the Executive Secretary.
  - (2) The UST operator inspection shall document that:
- (A) release detection systems are properly operating and maintained;
- (B) spill, overfill, vapor recovery, and corrosion protection systems are in place and operational;
- (C) tank top manways, tank and dispenser sumps, secondary containment sumps, and under-dispenser containment are intact, and are properly maintained to be free of water, product, and debris;
- (D) the tag or other identifying method issued under Subsection 19-6-411(7) is properly in place on each tank;
- (E) alarm conditions that could indicate a release are properly investigated and corrected, and are reported as suspected releases according to 40 CFR 280.50 or documented to show that no release has occurred; and
- (F) unusual operating conditions and other indications of a release or suspected release indicated in 40 CFR 280.50 are properly reported.
- (3) The individual conducting the inspection shall use the form "UST Operator Inspection- Utah" to conduct on-site operator inspections. The form, dated April 30, 2009, and including information required to be completed during the inspection, is hereby incorporated by reference.
- (4) The Executive Secretary may allow operator inspections to be performed less frequently in situations where it is impractical to conduct an inspection every 30 days. The owner or operator shall request the exemption, justify the reason for the exemption, and submit a plan for conducting operator inspections at the facility.
- (5) An UST facility whose tanks are properly temporarily closed according to 40 CFR 280.70 and R311-204-4 shall have an operator inspection every 90 days.
- (i) A facility that normally has no employee or other responsible person on site, or is open to dispense fuel at times when no employee or responsible person is on site, shall have:
- (1) a sign posted in a conspicuous place, giving the name and telephone number of the facility owner, operator, or local emergency responders, and
- (2) an emergency shutoff device, if the facility dispenses fuel.
  - (j) Operator Training and Registration

(1) Training and testing.

- (A) Applicants for Class A and B operator registration shall successfully complete an approved operator training course within the six-month period prior to application.
- (B) The training course shall be approved by the Executive Secretary, and shall include instruction in the following: notification, temporary and permanent closure, installation permitting, underground tank requirements of the 2005 Energy Policy Act, Class A, B, and C operator responsibilities, spill prevention, overfill prevention, UST release detection, corrosion protection, record-keeping requirements, emergency response, product compatibility, Utah UST rules and regulations, UST financial responsibility, and delivery prohibition.
- (C) Applicants for Class A and B operator registration shall successfully pass a registration examination authorized by the Executive Secretary. The Executive Secretary shall determine the content of the examination.
- (D) An individual applying for Class A or B operator registration may be exempted from meeting the requirements of

Subsections R311-201-12(j)(1)(A) and (C) by completing the following within the six-month period prior to application:

- successfully passing a nationally recognized UST operator examination approved by the Executive Secretary, and
- (ii) successfully passing a Utah UST rules and regulations examination authorized by the Executive Secretary. The Executive Secretary shall determine the content of the examination.
- (E) Class C operators shall receive instruction in product transfer procedures, emergency response, and initial response to alarms and releases.

(2) Registration application.

- (A) Applicants for Class A and B operator registration shall submit a registration application to the Executive Secretary, shall document proper training, and shall pay any applicable fees.
- (B) Class C operators shall be designated by a Class B operator. The Class B operator shall maintain a list identifying the Class C operators for each UST facility. The list shall identify each Class C operator, the date of training, and the trainer. Identification on the list shall serve as the operator registration for Class C operators.
- (C) A registered Class A or B operator may act as a Class C operator by meeting the training and registration requirements for a Class C operator.
- (D) Class A and B registration shall be effective for a period of three years, and shall not lapse or expire if the registered operator leaves the employment of the company under which the registration was obtained.

(3) Renewal of registration.

- (A) Class A and B operators shall apply for renewal of registration not more than six months prior to the expiration of the registration by:
  - (i) submitting a completed application form;

(ii) paying any applicable fees; and

- (iii) documenting successful completion of any re-training required by Subsection R311-201-12(k).
- (B) If the Executive Secretary determines that the operator meets all the requirements for registration, the Executive Secretary shall renew the applicant's registration for a period equal to the initial registration.
- (C) Any applicant for renewal who has a registration that has been expired for more than two years prior to submitting a renewal application shall successfully satisfy the training and examination requirements for initial registration under Subsection R311-201-12(j)(1) before receiving the renewal registration.
  - (k) Re-training.
- (1) A Class A operator shall be subject to re-training requirements if any facility for which the Class A operator has oversight is found to be out of compliance due to:
  - (A) lapsing of certificate of compliance;
- (B) failure to provide acceptable financial responsibility;
   or
- (C) failure to ensure that Class B and C operators are trained and registered.
- (2) A Class B operator shall be subject to re-training requirements if a facility for which the Class B operator has oversight is found to be out of compliance due to:
- (A) failure to document significant operational compliance, as determined by the EPA Release Prevention Compliance Measures Matrix and Release Detection Compliance Measures Matrix, both incorporated by reference in Subsection R311-206-10(b)(1);
- (B) failure to perform UST operator inspections required by Subsection R311-201-12(h);
- (C) failure to have the tag or other identifying method issued under Subsection 19-6-411(7) properly in place on each tank: or

- (D) failure to ensure that Class C operators are trained and registered, and are on-site during operating hours.
- (3) To be re-trained, Class A and Class B operators shall successfully complete the appropriate Class A or B operator training course and examination, or shall complete an equivalent re-training course and examination approved by the Executive Secretary.
- (4) Class A and B operators shall be re-trained within 90 days of the date of the determination of non-compliance, and shall submit documentation showing successful completion of the re-training to the Executive Secretary within 30 days of the re-training. If the documentation is not received, the Executive Secretary may revoke the certificate of compliance for the facility for failure to demonstrate substantial compliance with all state and federal statutes, rules and regulations.
- (5) If the documentation of re-training is not received by the Executive Secretary within six months of the date of determination of non-compliance, the Class A or B operator's registration will lapse. To re-register, the operator shall meet the requirements of Subsection R311-201-12(j)(1) and (2).
- (6) If a facility for which a Class A or B operator has oversight is found to be out of compliance under Subsections R311-201-12(k)(1) or (2), re-training shall not be required if the Class A or B operator successfully completes and documents retraining under Subsections R311-201-12(k)(3) and (4) for a prior determination of non-compliance that occurred during the previous nine months.
  - (l) Reciprocity.
- (1) If the Executive Secretary determines that another state's operator training program is equivalent to the operator training program provided in this rule, he may accept an applicant's Class A or Class B registration application, provided that the applicant:
  - (A) submits a completed application form;
- (B) passes the Utah UST rules and regulations examination referenced in Subsection R311-201-12(j)(1)(D)(ii), and
  - (C) submits payment of any applicable registration fees.
- (2) The Class A or Class B registration shall be valid until the Utah registration expiration described in Subsection R311-201-12(j)(2)(D).

KEY: hazardous substances, petroleum, underground storage tanks

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R311-203. Underground Storage Tanks: Technical Standards.

**R311-203-1.** Definitions.

Definitions are found in Rule R311-200.

#### R311-203-2. Notification.

- (a) The owner or operator of an underground storage tank shall notify the Executive Secretary whenever:
  - (1) new USTs are brought into use;
  - (2) the owner or operator changes;
  - (3) changes are made to the tank or piping system;
- (4) release detection, corrosion protection, or spill or overfill prevention systems are installed, changed or upgraded, and
  - (5) whenever an alternative fuel is stored in the tank.
- (b) All notifications shall be submitted on the current approved notification form.
- (1) Notifications submitted to meet the requirements of R311-203-2(a)(1) through (4) shall be submitted within 30 days of the completion of the work or the change of ownership.
- (2) Notifications submitted to meet the requirement of R311-203-2(a)(5) shall be submitted at least 10 days, or another time period approved by the Executive Secretary, prior to storing an alternative fuel in the tank.
- (c) To satisfy the requirement of Subsection 19-6-407(1)(c) the certified installer shall:
- (1) complete the appropriate section of the notification form to be submitted by the owner or operator, and ensure that the notification form is submitted by the owner or operator within 30 days of completion of the installation; or
- (2) provide separate notification to the Executive Secretary within 60 days of the completion of the installation.

#### R311-203-3. New Installations, Permits.

- (a) Certified UST installers shall notify the Executive Secretary at least 10 days, or another time period approved by the Executive Secretary, before commencing any of the following activities:
  - (1) the installation of a full UST system or tank only;
- (2) the installation of underground product piping for one or more tanks at a facility, separate from the installation of one or more tanks at a facility;
  - (3) the internal lining of a previously-existing tank;
- (4) the installation of a cathodic protection system on one or more previously-existing tanks at a facility where the structural integrity of the UST was required to be assessed, or where there is no documentation of a properly-working cathodic protection system on the UST within 10 years of the proposed upgrade;
  - (5) the installation of a bladder in a tank;
- (6) any retro-fit, replacement, or installation that requires the cutting of a manway into the tank;
- (7) the installation of a spill prevention or overfill prevention device;
- (8) the installation of a leak detection monitoring system;
- (9) the installation of a containment sump or underdispenser containment.
- (b) The UST installation company shall submit to the Executive Secretary an UST installation permit fee of \$200 when any of the activities listed in R311-203-3(a)(1) through (6) is performed on an UST system that has not qualified for a certificate of compliance before the commencement of the work.
- (c) The fees assessed under 19-6-411(2)(a)(i) shall be determined based on the number of full UST installations performed by the installation company in the 12 months previous to the fee due date. Installations for which the fee

assessed under 19-6-411(2)(a)(ii) and R311-203-3(c) is charged shall count toward the total installations for the 12-month period.

- (d) For the purposes of Subsections 19-6-411(2)(a)(ii), 19-6-407(1)(c), and R311-203-2(c), an installation shall be considered complete when:
- (1) in the case of installation of a new UST system, tank only, or product piping only, the new installation first holds a regulated substance; or
- (2) in the case of installation of the components listed in Subsections R311-203-3(a)(3) through (a)(6), the new installation is functional and the UST holds a regulated substance and is operational.
- (e) If, before completion of an installation for which an UST installation permit fee is required, the owner or operator decides to install additional UST system components, the installer shall notify the Executive Secretary of the change. When additions are made, the UST installation permit fee shall not be increased unless the original UST installation permit fee would have been higher had the addition been considered at the time the original fee was determined.
- (f) The number of UST installation companies performing work on a particular installation shall not be a factor in determining the UST installation permit fee for that installation. However, each installation company shall identify itself at the time the UST installation permit fee is paid.
- (g) When a new UST system, tank only, product piping only, or new cathodic protection system is installed, the owner or operator shall submit to the Executive Secretary an as-built drawing, to scale, that meets the requirements of R311-200-1(b)(3).

#### R311-203-4. Underground Storage Tank Registration Fee.

- (a) Registration fees shall be assessed by the Department against all tanks which are not permanently closed for the entire fiscal year, and shall be billed per facility.
- (b) Registration fees shall be due on July 1 of the fiscal year for which the assessment is made, or, for underground storage tanks brought into use after the beginning of the fiscal year, underground storage tank registration fees shall be due when the tanks are brought into use, as a requirement for receiving a certificate of compliance.
- (c) The Executive Secretary may waive all or part of the penalty assessed under Subsection 19-6-408(5) if no fuel has been dispensed from the tank on or after July 1, 1991 and if the tank has been properly closed according to Sections R311-204 and R311-205, or in other circumstances as approved by the Executive Secretary.
- (d) The Executive Secretary shall issue a certificate of registration to owners or operators for individual underground storage tanks at a facility if:
- (1) the tanks are in use or are temporarily closed according to 40 CFR Part 280 Subpart G; and,
- (2) the underground storage tank registration fee has been paid.
- (e) Pursuant to 19-6-408(5)(c), all past due registration fees, late payment penalties and interest must be paid before the Executive Secretary may issue or re-issue a certificate of compliance regardless of whether there is a new owner or operator at the facility. However, the Executive Secretary may decline active collection of past due registration fees, late payment penalties and interest if a certificate of compliance is not issued and the new owner or new operator properly closes the underground storage tanks within one year of becoming the new owner or operator of the facility.
- (f) An underground storage tank will be assessed the higher registration fee established under Section 63J-1-504 if it is found to be out of significant operational compliance with leak prevention or leak detection requirements during an

inspection, and remains out of compliance for six months or greater following the initial inspection. The higher registration fee shall be due July 1 following the documented six-month period of non-compliance. A tank will be out of significant operational compliance if it fails to meet any of the significant operational compliance measures stated in the EPA compliance measures matrices incorporated by Subsection R311-206-10(b)(1).

#### **R311-203-5.** UST Testing Requirements.

- (a) Tank tightness testing. The testing method must be able to test the UST system at the maximum level that could contain regulated substances. Tanks with overfill prevention devices that prevent product from entering the upper portion of the tank may be tested at the maximum level allowed by the overfill device.
- (b) Automatic line leak detector testing. Line leak detectors shall be tested annually for functionality according to 40 CFR 280.44(a) and R311-200-1(b)(4). An equivalent test may be approved by the Executive Secretary. The test shall simulate a leak and provide a determination based on the test whether the leak detector functions properly and meets the requirements of 40 CFR 280.44(a). If a sump sensor is used as an automatic line leak detector, the sensor shall be located as close as is practical to the lowest portion of the sump.
- (c) Containment sump testing. When a sump sensor is used as a leak detector, the secondary containment sump shall be tested for tightness annually according to the manufacturer's guidelines or standards, or by another method approved by the Executive Secretary.
- (d) Cathodic protection testing. Cathodic protection tests shall meet the inspection criteria outlined in 40 CFR 280.31(b)(2), or other criteria approved by the Executive Secretary. The tester who performs the test shall provide the following information: location of at least three test points per tank, location of one remote test point for galvanic systems, test results in volts or millivolts, pass/fail determination for each tank, line, flex connector, or other UST system component tested, the criteria by which the pass/fail determination is made, and a site plat showing locations of test points. A re-test of any cathodic protection system is required within six months of any below-grade work that may harm the integrity of the system.
- (e) UST testers performing tank and line tightness testing shall include the following as part of the test report: pass/fail determination for each tank or line tested, the measured leak rate, the test duration, the product level for tank tests, the pressure used for pressure tests, the type of test, and the test equipment used.

### R311-203-6. Secondary Containment and Under-dispenser Containment.

- (a) Secondary containment for tanks and piping.
- (1) To meet the requirements of Section 42 USC 6991b(i) of the Solid Waste Disposal Act, all tanks and product piping that are installed as part of an underground storage tank system after October 1, 2008 shall have secondary containment if the installation is located 1000 feet or less from an existing community water system or an existing potable drinking water well
- (2) The secondary containment installed under Subsection (a) shall meet the requirements of 40 CFR 280.42(b), and shall be monitored monthly for releases from the tank and piping. Monthly monitoring shall meet the requirements of 40 CFR 280.43(g).
- (3) Containment sumps for piping that is installed under Subsection (a) shall be required:
- (A) at the submersible pump or other location where the piping connects to the tank;
  - (B) where the piping connects to a dispenser, or otherwise

goes above-ground; and

- (C) where double-walled piping that is required under Subsection (a) connects with existing piping.
- (4) Containment sumps for piping that is installed under Subsection (a) shall:
- (A) contain submersible pumps, check valves, unburied risers, flexible connectors, and other transitional components that connect the piping to the tank, dispenser, or existing piping; and
- (B) meet the requirements of Subsections (b)(2)(A) through (C).
- (5) In the case of a replacement of tank or piping, only the portion of the UST system being replaced shall be subject to the requirements of Subsection (a). If less than 100 percent of the piping from a tank to a dispenser is replaced, the requirements of Subsection (a) shall apply to all new product piping that is installed. The closure requirements of R311-205 shall apply to all product piping that is taken out of service. When new piping is connected to existing piping that is not taken out of service, the connection between the new and existing piping shall be secondarily contained, and shall be monitored for releases according to 40 CFR 280.43(g).
- (6) The requirements of Subsection (a) shall not apply to:
  (A) piping that meets the requirements for "safe suction" piping in 40 CFR 280.41(b)(2)(i) through (v), or
- (B) piping that connects two or more tanks to create a siphon system.
- (7) The requirements of Subsection (a) shall apply to emergency generator USTs installed after October 1, 2008.

(b) Under-dispenser containment.

- (1) To meet the requirements of Section 42 USC 6991b(i) of the Solid Waste Disposal Act, all new motor fuel dispenser systems installed after October 1, 2008, and connected to an underground storage tank, shall have under-dispenser containment if the installation is located 1000 feet or less from an existing community water system or an existing potable drinking water well.
  - (2) The under-dispenser containment shall:
- (A) be liquid-tight on its sides, bottom, and at all penetrations;
- (B) be compatible with the substance conveyed by the piping; and
- (C) allow for visual inspection and access to the components in the containment system, or shall be continuously monitored for the presence of liquids.
- (3) If an existing dispenser is replaced, the requirements of Subsection (b) shall apply to the new dispenser if any equipment used to connect the dispenser to the underground storage tank system is replaced. This equipment includes unburied flexible connectors, risers, and other transitional components that are beneath the dispenser and connect the dispenser to the product piping.
- (c) The requirements of Subsections (a) and (b) shall not apply if the installation is located more than 1000 feet from an existing community water system or an existing potable drinking water well.
- (1) The UST owner or operator shall provide to the Executive Secretary documentation to show that the requirements of Subsections (a) and (b) to not apply to the installation. The documentation shall be provided at least 60 days before the beginning of the installation, and shall include:
- (A) a detailed to-scale map of the proposed installation that demonstrates that no part of the installation is within 1000 feet of any community water system, potable drinking water well, or any well the owner or operator plans to install at the facility, and
- (B) a certified statement by the owner or operator explaining who researched the existence of a community water system or potable drinking water well, how the research was

conducted, and how the proposed installation qualifies for an exemption from the requirements of Subsections (a) and (b).

- (d) To determine whether the requirements of Subsections (a) and (b) apply, the distance from the UST installation to an existing community water system or existing potable drinking water well shall be measured from the closest part of the new underground tank, piping, or motor fuel dispenser system to:
- (1) the closest part of the nearest community water system, including:
- (A) the location of the wellheads for groundwater and/or the location of the intake points for surface water;
- (B) water lines, processing tanks, and water storage tanks;
- (C) water distribution/service lines under the control of the community water system operator, or
- (2) the wellhead of the nearest existing potable drinking water well.
- (e) If a new underground storage tank facility is installed, and is not within 1000 feet of an existing community water system or an existing potable drinking water well, the requirements of Subsections (a) and (b) apply if the owner or operator installs a potable drinking water well at the facility that is within 1000 feet of the underground tanks, piping, or motor fuel dispenser system, regardless of the sequence of installation of the UST system, dispenser system, and well.

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 ${\bf R311.}\ Environmental\ Quality, Environmental\ Response\ and\ Remediation.$ 

R311-205. Underground Storage Tanks: Site Assessment Protocol.

R311-205-1. Definitions.

Definitions are found in Rule R311-200.

#### R311-205-2. Site Assessment Protocol.

- (a) General Requirements.
- (1) When a site assessment or site check is required, pursuant to 40 CFR 280 or Subsection 19-6-428(3), owners or operators shall perform or commission to be performed a site assessment or a site check according to the protocol outlined in Rule R311-205 or equivalent, as approved by the Executive Secretary. Additional environmental samples must be collected when contamination is found, suspected, or as requested by the Executive Secretary.
- (2) This Subsection incorporates by reference the documents referenced in Subsections R311-205-2(a)(2)(A) through (C). These documents contain guidance and methodologies for collecting soil and groundwater samples.
- (A) Groundwater samples shall be collected in accordance with "RCRA Ground-Water Monitoring Technical Enforcement Guidance Document" (OSWER Directive 9950.1), published by EPA and dated September 1986, or as determined by the Executive Secretary.
- (B) Surface water samples shall be collected in accordance with protocol established in "Compendium of ERT Surface Water and Sediment Sampling Procedures", published by EPA and dated January 1991, or as determined by the Executive Secretary.
- (C) Soil samples shall be collected in accordance with "Description and Sampling of Contaminated Soils, A Field Pocket Guide", published by EPA and dated November 1991, or as determined by the Executive Secretary.
- (3) Owners and operators must document and report to the Executive Secretary sample types, sample locations and depths, field and sampling measurement methods, the nature of the stored substance, the type of backfill and native soil, the depth to groundwater, and other factors appropriate for identifying the source area and the degree and extent of subsurface soil and groundwater contamination.
- (4) The owner or operator shall report the discovery of any release or suspected release to the Executive Secretary within twenty-four hours. Owners or operators shall begin release investigation and confirmation steps in accordance with 40 CFR 280, Subpart E upon suspecting a release. Owners or operators shall begin release response and corrective action in accordance with 40 CFR 280, Subpart F upon confirming a release.
- (5) All environmental samples shall be collected by a certified groundwater and soil sampler who meets the requirements of Rule R311-201. The certified groundwater and soil sampler shall record the depth below grade and location of each sample collected to within one foot.
- (6) All environmental samples shall be analyzed within the time frame allowed, in accordance with Table 4.1 of "RCRA Ground-Water Monitoring Technical Enforcement Guidance Document" (OSWER Directive 9950.1), by a Certified Environmental Laboratory. Soil samples must be corrected for moisture, if necessary, with percent moisture reported to accurately represent the level of contamination.
- (7) Environmental samples for UST permanent closure or change in service shall be collected according to the protocol outlined in Subsection R311-205-2(b), after the UST system is emptied and cleaned and after the closure plan has been approved.
- (8) Environmental confirmation samples are required following overexcavation of soils. Confirmation samples shall be taken at locations and depths sufficient to detect the

- presence, extent and degree of a release from any portion of the UST in accordance with 40 CFR 280, Subparts E, F and G. Additional confirmation samples may be required as determined by the Executive Secretary.
- (9) Upon confirming a release, a site assessment report, an updated site plat, analytical laboratory results, chain of custody forms, and all other applicable documentation required by 40 CFR 280, Subparts E and F, following any abatement, investigation or assessment, monitoring, remediation or corrective action activities, shall be submitted to the Executive Secretary within the specified time frames as outlined in compliance schedules.
- (10) When conducting environmental sampling to satisfy the requirements of 40 CFR 280, subparts E and F, soil classification samples to determine native soil type shall be collected at locations and depths as outlined in compliance schedules, or as determined by the Executive Secretary. Techniques of the Unified Soil Classification such as a sieve analysis or laboratory classification, or a field description from a qualified individual as determined by the Executive Secretary, may be used to satisfy requirements of determining native soil type.
- (11) Other types of environmental or quality assurance samples may be required as determined by the Executive Secretary.
  - (b) Site Assessment Protocol for UST Closure.
- (1) The appropriate number of environmental samples, as described in Subsection R311-205-2(b)(4) shall be collected in native soils, below the backfill material, and as close as technically feasible to the tank, piping or dispenser island. Any other samples required by Subsection R311-205-2(a) must also be collected. Soil samples shall be collected from a depth of zero to two feet below the backfill and native soil interface. If groundwater is contacted in the process of collecting the soil samples, the soil samples required by Subsection R311-205-2(b)(4) shall be collected from the unsaturated zone immediately above the capillary fringe. Groundwater samples shall be collected using proper surface water collection techniques, from a properly installed groundwater monitoring well, or as determined by the Executive Secretary. All environmental samples shall be analyzed using the appropriate analytical methods outlined in Subsection R311-205-2(d).
- (2) One soil classification sample to determine native soil type shall be collected at the same depth as indicated for environmental samples, at each tank and product piping area. For all dispenser islands, only one representative sample to determine native soil type is required. Techniques of the Unified Soil Classification such as a sieve analysis or laboratory classification shall be used to satisfy requirements of determining native soil type when taking samples for UST closure.
- (3) For purposes of complying with Rule R311-205, for tanks or piping to be removed, closed in-place or that undergo a change in service, a tank or product piping area is considered to be an excavation zone or equivalent volume of material containing one, or more than one immediately adjacent, UST or piping run.
  - (4) Environmental Sampling Protocol for UST closures:
- (A) For a tank area containing one UST, one soil sample shall be collected at each end of the tank. If groundwater is contacted during the process of collecting soil samples, a minimum of one groundwater and one soil sample shall be collected from each end of the tank.
- (B) For a tank area containing more than one UST, one soil sample shall be collected from each corner of the tank area. If groundwater is contacted during the process of collecting soil samples, a minimum of one groundwater and one soil sample shall be collected from each end of the tank area.
  - (C) Product piping samples shall be collected from each

product piping area, at locations where leaking is most likely to occur, such as joints, connections and fittings, at intervals which do not allow more than 50 linear feet of piping in a single piping area to go unsampled. If groundwater is contacted during the process of collecting soil samples, a minimum of one groundwater and one soil sample shall be collected from each piping area where groundwater was encountered.

- (D) For dispenser islands, environmental samples shall be collected from the middle of each dispenser island. Additional environmental samples shall be collected at intervals which do not allow more than 25 linear feet of dispenser island piping to go unsampled. If groundwater is contacted during the process of collecting soil samples, a minimum of one groundwater and one soil sample shall be collected from each dispenser island where groundwater was encountered.
- (c) Site Check Requirements for Re-applying to Participate in the Petroleum Storage Tank Trust Fund Program.
- (1) Owners or operators wishing to re-apply for participation in the Petroleum Storage Tank Trust Fund Program following a period of lapse or non-participation shall perform a tank tightness test and site check pursuant to Subsection 19-6-428(3)(a). The tank tightness test and site check shall be consistent with requirements for testing and site assessment as defined under 40 CFR 280, Subparts D and E.
- (2) The owner or operator shall develop or commission to have developed a site check plan outlining the intended sampling program. The Executive Secretary shall review and approve the site check plan prior to its implementation. The site check shall meet the sampling requirements for USTs, dispensers and piping as defined in Subsection R311-205-2(b), or as determined by the Executive Secretary on a site-specific basis. Additional sampling may be required by the Executive Secretary based on review of the proposed site check plan and site specific conditions.
  - (d) Laboratory Analyses of Environmental Samples.
- (1) Environmental samples which have been collected to determine levels of contamination from underground storage tanks shall be analyzed by a Certified Environmental Laboratory. Unless otherwise approved by the Executive Secretary, the required analytes and corresponding analytical methods shall be:
  - (A) Gasoline contamination-
- (i) total petroleum hydrocarbons (purgeable TPH as gasoline range organics  $C_6$   $C_{10}$ ) by either EPA 8015 or EPA 8260; and
- (ii) benzene, toluene, ethylbenzene, xylenes, naphthalene (BTEXN), and methyl tertiary butyl ether (MTBE) by either EPA 8021 or EPA 8260.
  - (B) Diesel fuel contamination-
- (i) total petroleum hydrocarbons (extractable TPH as diesel range organics  $C_{10}$   $C_{28}$ ) by EPA 8015; and
- (ii) benzene, toluene, ethylbenzene, xylenes and naphthalene (BTEXN) by either EPA 8021 or EPA 8260.
  - (C) Used oil contamination-
- (i) oil and grease (O and G) or total recoverable petroleum hydrocarbons (TRPH) by EPA 1664; and
- (ii) benzene, toluene, ethylbenzene, xylenes, naphthalene (BTEXN), methyl tertiary butyl ether (MTBE), and halogenated volatile organic compounds (VOX) by EPA 8021 or EPA 8260.
- (D) New oil contamination- oil and grease (O and G) or total recoverable petroleum hydrocarbons (TRPH) by EPA 1664.
- (E) Contamination from underground storage tanks which contain substances other than or in addition to petroleum shall be analyzed for appropriate constituents as determined by the Executive Secretary.
- (F) Contamination for an unknown petroleum product type-
  - (i) total petroleum hydrocarbons (purgeable TPH as

gasoline range organics  $C_6$  -  $C_{10}$ ) by either EPA 8015 or EPA 8260:

- (ii) total petroleum hydrocarbons (extractable TPH as diesel range organics  $C_{10}$   $C_{28}$ ) by EPA 8015;
- (iii) oil and grease (O and G) or total recoverable petroleum hydrocarbons (TRPH) by EPA 1664; and
- (iv) benzene, toluene, ethylbenzene, xylenes, naphthalene (BTEXN), methyl tertiary butyl ether (MTBE), and halogenated volatile organic compounds (VOX) by either EPA 8021 or EPA 8260.
- (2) All original laboratory sample results must be returned to the certified groundwater and soil sampler or certified UST consultant to verify all chain of custody protocols, including holding times and analytical procedures, were properly followed. Environmental samples shall be collected and transported under chain of custody according to EPA methods as approved by the Executive Secretary.
- (3) Reporting limits used by laboratories analyzing environmental samples taken under this rule shall be below initial screening levels for the contaminated media under study. Environmental samples shall be analyzed with the least possible dilution to ensure reporting limits are below initial screening levels to the extent possible. If more than one determinative analysis is performed on any given environmental sample, the final dilution factor used and the reporting limit must be reported by the laboratory. As an alternative to diluting environmental samples, the laboratory shall consider using appropriate analytical cleanup methods and describe which analytical cleanup methods were used to eliminate or minimize matrix interference. Any analytical cleanup method used must not eliminate the contaminant of concern or target analyte.

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## ${\bf R311.\ Environmental\ Quality, Environmental\ Response\ and\ Remediation.}$

R311-206. Underground Storage Tanks: Financial Assurance Mechanisms.

R311-206-1. Definitions.

Definitions are found in Rule R311-200.

### R311-206-2. Declaration of Financial Assurance Mechanism.

- (a) To demonstrate financial assurance, as required by 40 CFR 280, subpart H, owners or operators of petroleum storage tanks shall:
- (1) meet all requirements for participation in the Environmental Assurance Program, or
- (2) demonstrate financial assurance by an allowable method specified in 40 CFR 280, subpart H.
- (b) Owners or operators shall declare whether they will participate in the Environmental Assurance Program under Section 19-6-410.5, or show financial assurance by another method.
- (c) For the purposes of Subsection 19-6-412(6), all tanks at a facility shall be covered by the same financial assurance mechanism, and shall be considered to be in one area, unless the Executive Secretary determines there is sufficient information so that releases from different tanks at the facility could be accurately differentiated.

## **R311-206-3.** Requirements for Issuance of Certificates of Compliance.

- (a) The Executive Secretary shall issue a certificate of compliance to an owner or operator for individual petroleum storage tanks at a facility if:
  - (1) the owner or operator has a certificate of registration;

(2) the tank is substantially in compliance with all state and federal statutes, rules and regulations;

- (3) the UST test, conducted within 6 months before the tank was registered or within 60 days after the date the tank was registered, indicates that each individual UST is not leaking;
- (4) the owner or operator has submitted a letter to the Executive Secretary stating that based on customary business inventory practices standards there has been no release from the tank:
- (5) the owner or operator has submitted a completed application according to a form provided and approved by the Executive Secretary, and has declared the financial assurance mechanism that will be used;
- (6) the owner or operator has met all requirements for the financial assurance mechanism chosen, including payment of all applicable fees; and
- (7) the owner or operator has submitted an as-built drawing that meets the requirements of R311-200-1(b)(3).

# R311-206-4. Requirements for Environmental Assurance Program participants.

- (a) To meet the requirements of Subsections 19-6-411(1)(a)(ii) and 19-6-411(1)(b)(ii) the owner or operator shall submit:
- (1) A letter to the Executive Secretary stating that the facility is not engaged in petroleum production, refining, or marketing, and
- (2) Evidence, each fiscal year, of average annual throughput less than 10,000 gallons per month based on current inventory records.
- (b) In accordance with Subsection 19-6-411(1)(c), the annual facility throughput rate, if reported, shall be reported to the Executive Secretary as a specific number of gallons, based on the throughput for the previous calendar year.
- (c) In accordance with Subsection 19-6-411(1)(d), when a petroleum storage tank is initially registered with the

Executive Secretary, any Petroleum Storage Tank fee for that tank for the current fiscal year shall be due when the tank is brought into use, as a requirement for receiving a Certificate of Compliance.

- (d) In accordance with Subsection 19-6-411(6), the Executive Secretary may waive all or part of the fees required to be paid on or before May 5, 1997 under Section 19-6-411 if no fuel has been dispensed from the tank on or after July 1, 1991, and if the tank has been properly closed according to Rules R311-204 and R311-205, or in other circumstances as approved by the Executive Secretary.
- (e) In accordance with Subsection 19-6-411(2)(a)(i), if an installation company receives its annual permit after the beginning of the fiscal year, the annual fee must be paid for the entire year
- (f) Auditing of UST facility throughput records for fiscal year 1998.
- (1) Owners and operators shall retain for seven years the monthly tank throughput records of the facility for the months of July 1997 through June 1998. Tank throughput records shall include all financial and product documentation for receipts, dispositions and inventories.
- (2) The executive secretary may audit or order an audit, by an independent auditor, of records which support the amount of throughput, for each tank at a participant's facility.
- (A) Records shall be made available at the Department for inspection within 30 calendar days after receiving notice from the Executive Secretary.
- (B) Audits may be determined by random selection or for particular reasons, including suspicion or discovery of inaccuracies in throughput reports, aggregating throughput reports, having a release, or filing a claim.
- (C) Auditing tank throughput may be accomplished by any method approved by the Executive Secretary.
- (D) All costs of an independent audit shall be paid by the owner or operator.
- (g) Owners or operators eligible for coverage by the Fund shall demonstrate financial assurance for the difference between coverage provided by the Fund and coverage amounts required by 40 CFR 280 Subpart H. If the owner or operator chooses self insurance as the mechanism for demonstrating financial assurance for the difference, the owner or operator must document a tangible net worth of \$10,000 upon request and to the satisfaction of the Executive Secretary. An owner or operator may also select and document another mechanism specified in 40 CFR 280.94 to demonstrate financial assurance for the difference. The processing fee requirement referenced in Subsection R311-206-5(b) is not applicable because the administrative cost is covered by the PST fund fee. However, the Executive Secretary may require the owner or operator to submit an independent audit to demonstrate net worth for self insurance. The owner or operator shall bear the expense for the audit. The criteria for an audit are the same as set forth in Subsection R311-206-4(f)(2).

## R311-206-5. Requirements for Owners and Operators Demonstrating Financial Assurance by Other Methods.

- (a) Owners and operators who elect to utilize an alternate form of financial assurance shall use one or a combination of mechanisms specified in 40 CFR 280.94. Owners and operators shall submit to the Executive Secretary the documents required by 40 CFR 280.111 to be kept and maintained for the mechanism used.
- (1) Formats, calculations, letters, reporting, and record keeping shall be done in accordance with each applicable financial assurance mechanism specified in 40 CFR 280 subpart H.
- (2) If the financial assurance documentation submitted to the Executive Secretary is not in accordance with 40 CFR 280

subpart H, it shall be rejected and shall be invalid.

- (b) The processing fee established in Subsection 19-6-408(2)(a) for each new or changed financial assurance document submitted for approval shall be included with the financial assurance document and shall be payable to the Department. Processing fees for subsequent yearly review of a financial assurance document shall be due on July 1 annually.
- (1) Pursuant to 40 CFR 280.97, if the financial assurance mechanism is an insurance policy, the insurer is liable for payment of amounts within any deductible applicable to the policy to the provider of corrective action or a damaged third party, with right of reimbursement by the insured for such payment made by the insurer. This provision does not apply with respect to that amount of any deductible for which coverage is demonstrated under another mechanism or combination of mechanisms as specified in 40 CFR 280.95-280.107. A showing of financial assurance for the deductible, if such a showing is made, shall be treated as a separate financial assurance mechanism subject to the processing fee requirement referenced in Subsection R311-206-5(b) above.
- (2) If an owner or operator desires to make any material change to the financial assurance document, the change shall be approved by the Executive Secretary, and an additional processing fee shall be paid in circumstances as determined by the Executive Secretary.
- (c) Evidence of a current and approved financial assurance mechanism shall be reported to the Executive Secretary as follows:
- (1) For State fiscal year 1998 evidence of financial assurance for all mechanisms shall be due to the Executive Secretary by June 15, 1997.
- (2) Thereafter, proof of financial assurance shall be reported to the Executive Secretary and shall include:
- (A) Owners and operators using the financial test of self insurance shall submit the "Letter from Chief Financial Officer" to the Executive Secretary within the maximum 120 day period specified in 40 CFR 280.95.
- (B) Owners and Operators using insurance and risk retention group coverage for financial assurance shall submit the coverage policy in its entirety, with the current Certificate of Insurance or Endorsement specified in 40 CFR 280.97(b), to the Executive Secretary within 30 days of acceptance of such policy by the insurer or risk retention group.
- (i) If the insurance policy or risk retention group coverage is cancelled, the insurer or risk retention group shall provide written notice of cancellation or other termination of coverage required by 40 CFR 280.97(b)(1)2.d. and 40 CFR 280.97(b)(2)2.d. to the Executive Secretary as well as the insured.
- (ii) The insurer shall have a rating of A- or greater by A.M.Best Co.
- (C) Owners and operators using an irrevocable letter of credit shall submit proof of the letter of credit, standby trust fund, and formal certification of acknowledgement to the Executive Secretary within 30 days of issuance from the issuing institution.
- (D) Owners and operators using a fully funded trust fund for financial assurance shall submit proof of the trust fund and formal certification of acknowledgement to the Executive Secretary within 30 days after implementation of the trust fund.
- (E) Owners and operators using a guarantee for financial assurance shall submit the Guarantee document, standby trust fund, and certification of acknowledgement to the Executive Secretary within 30 days of issuance. The owner or operator shall also submit the guarantor's letter from chief financial officer within the 120-day period specified in 40 CFR 280.95.
- (F) Owners and operators using a surety bond for financial assurance shall submit the surety bond document, standby trust fund, and certification of acknowledgement to the Executive

Secretary within 30 days of issuance.

- (G) Guarantees and surety bonds may be used as financial assurance mechanisms in Utah only if the requirement of 40 CFR Part 280.94(b) is met.
- (H) Owners and operators using one of the local government methods specified in 40 CFR 280.104 through 107 shall submit the letter from chief financial officer and associated documents to the Executive Secretary within 120 days of the end of the owner/operator's or guarantor's fiscal year.
- (d) The Executive Secretary may require reports of financial condition or any other information relative to justification of the financial assurance mechanism from the owner or operator at any time. Information requested shall be reported to the Executive Secretary within 30 calendar days after receiving the request.
- (1) Owners and operators shall maintain evidence of all financial assurance mechanisms as specified in 40 CFR 280.111.
- (2) Owners and operators shall keep records of all financial assurance mechanisms for a period of three years.
- (3) The Executive Secretary may audit or order an audit of records supporting the financial assurance mechanism at any time.
- (A) Audits may be determined by random selection or for specific reasons, including the occurrence of a release or suspected release, deficiencies in complying with regulations or orders, or the suspicion or discovery of inaccuracies.
- (B) Auditing of financial assurance methods may be accomplished by any method approved by the Executive Secretary.
- (e) Any and all costs of securing a selected financial assurance mechanism and generating and providing the necessary reporting evidence of an assurance mechanism to the Executive Secretary shall be the sole responsibility of the owner or operator.
- (f) Processing of the alternate financial assurance mechanism documents may be accomplished utilizing any method approved by the Executive Secretary.

# R311-206-6. Voluntary Admission of Eligible Exempt Underground Storage Tanks and above-ground storage tanks to the Environmental Assurance Program.

- (a) Owners or operators of eligible exempt underground storage tanks specified in Subsection 19-6-415(1)(a) may voluntarily participate in the Environmental Assurance Program by:
- (1) meeting the requirements of Subsection 19-6-415(1) and Subsection R311-206-3(a);
- (2) properly performing release detection according to the requirements of 40 CFR Part 280 Subpart D; and
- (3) meeting the upgrade requirements in 40 CFR 280.21 or the new tank requirements in 40 CFR 280.20, as applicable.
- (b) Owners or operators of above-ground storage tanks may voluntarily participate in the Environmental Assurance Program by:
- (1) meeting the requirements of Subsection 19-6-415(2) and Subsection R311-206-3(a);
- (2) meeting applicable requirements of the Utah State Fire Code adopted pursuant to Section 53-7-106;
- (3) performing an annual line tightness test of all underground product piping, or documenting monthly monitoring of sensor-equipped double-walled underground product piping; and
- (4) performing a tightness test of all above-ground tanks every five years, using a tightness test method capable of properly testing the tank.

#### R311-206-7. Revocation and Lapsing of Certificates.

(a) The Executive Secretary shall revoke a certificate of

compliance or registration if he determines that the owner or operator has willfully submitted a fraudulent application or is not in compliance with any requirement pertaining to the certificate.

- (b) A petroleum storage tank owner or operator who has had a certificate of compliance revoked under Section 19-6-414 or Subsection R311-206-7(a) may have the certificate reissued by the Executive Secretary after the owner or operator demonstrates compliance with Subsection 19-6-412(2), Subsection 19-6-428(3), and Section R311-206-3.
- (c) A petroleum storage tank owner or operator who has had a certificate of compliance lapse under Subsection 19-6-408(5)(c) may have the certificate reissued by the Executive Secretary after the owner or operator demonstrates compliance with Subsection 19-6-412(2) and Section R311-206-3.
- (d) A petroleum storage tank owner or operator who has had eligibility to receive payments for claims against the fund lapse under Section 19-6-411(3)(c)(ii) shall meet the requirements of Subsection 19-6-428(3) and pay all fees, interest, and penalties due to reinstate eligibility.
- (e) Upon permanent closure of a tank which is covered by the Fund, the eligibility to make a claim against the Fund shall terminate as specified in Section R311-207-2. Permanently closed tanks are not eligible to be reissued a certificate of compliance.
- (f) In accordance with Section 19-6-414, the Executive Secretary may revoke a certificate of compliance for the owner's or operator's failure to comply with 40 CFR 280, which requires release reporting, abatement, investigation, corrective action, or other measures to bring the release site under control.

#### R311-206-8. Proof of Certification.

- (a) In accordance with Subsection 19-6-411(7), a tag or other means of identification shall be issued to each petroleum storage tank or underground storage tank which has demonstrated current compliance with Section 19-6-412 and Section R311-206-3 or Section R311-206-6. The tag or other means of identification shall be displayed for view of the person delivering or placing petroleum product into an underground storage tank for which the tag was issued.
- (b) A tank shall not be issued a tag or other means of identification if the owner or operator has not satisfied the requirements of Section 19-6-412. An owner or operator shall not allow a tag to be displayed on a tank for which the Certificate of Compliance has been revoked or has lapsed, or on a tank for which the eligibility to receive payment for claims against the fund has lapsed unless the owner or operator has demonstrated compliance with financial assurance requirements.

# R311-206-9. Removing Participating Tanks from the Environmental Assurance Program.

- (a) At any time after May 1,1997, owners and operators of petroleum storage tanks who have voluntarily elected to participate in the Environmental Assurance Program may cease participation in the program and be exempted from the requirements described in Section R311-206-4 by:
- (1) permanently closing tanks as outlined in 40 CFR 280, subpart G, Rule R311-204, and Rule R311-205, or
  - (2) meeting the following requirements:
- (i) demonstrating compliance with Section R311-206-5, and
- (ii) notifying the Executive Secretary at least 60 days before the date of cessation in the program, and specifying the date of cessation.
  - (b) The fund will not give pro-rata refunds.
- (c) For tanks being removed voluntarily from the program, the date of cessation in the program shall be the date on which coverage under the program ends. Subsequent claims for payments from the fund must be made in accordance with

Section 19-6-424 and Section R311-207-2.

# R311-206-10. Participation in the Environmental Assurance Program After a Period of Voluntary Non-participation.

- (a) Owners and operators who choose not to participate in the Environmental Assurance Program shall, before any subsequent participation in the program, meet the following requirements:
- (1) notify the Executive Secretary of the intent to participate in the program;
- (2) comply with the requirements of Subsection 19-6-428(3), and
- (3) meet the requirements of Subsection R311-206-3(a) to qualify for a new certificate of compliance.
- (b) Effective January 1, 2007, and until December 31, 2007, the Executive Secretary may determine that there is reasonable cause to believe that no petroleum has been released if the owner or operator, for each UST to participate in the program, meets the following requirements at the time the owner or operator applies for participation:
- (1) The last two compliance inspections verify significant operational compliance, and verify that no release has occurred. Significant operational compliance status shall be determined using the EPA Release Prevention Compliance Measures Matrix and Release Detection Compliance Measures Matrix, both dated March 3, 2005 and incorporated herein by reference. The matrices contain leak prevention and leak detection criteria to be used by inspectors in determining compliance status of underground storage tanks.
- (2) The owner or operator documents compliance with all release prevention and release detection requirements that are required for the time period since the last compliance inspection, and the records submitted do not give reason to suspect a release has occurred. The owner or operator shall submit:
- (i) tank and piping leak detection records, or a tank and line tightness test performed within the last six months;
- (ii) the most recent simulated leak test for all automatic line leak detectors;
  - (iii) cathodic protection tests, if applicable, and
  - (iv) internal lining inspections, if applicable.
- (c) Effective January 1, 2008, the Executive Secretary may determine that reasonable cause exists if:
- (1) the owner or operator meets the requirements of Subsections (b)(1) and (b)(2) above, and
- (2) the period of non-participation in the Program is less than six months, or the UST is less than ten years old.

## KEY: hazardous substances, petroleum, underground storage tanks

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### R311. Environmental Quality, Environmental Response and Remediation.

R311-207. Accessing the Petroleum Storage Tank Trust Fund for Leaking Petroleum Storage Tanks. R311-207-1. Definitions.

Definitions are found in Section R311-200.

# R311-207-2. Notification of Intent and Eligibility to Claim Against the Petroleum Storage Tank Trust Fund.

- (a) Any responsible party who is making any claim against the Petroleum Storage Tank Trust Fund shall have previously satisfied the requirements of Section R311-206-3(a), have a valid certificate of compliance at the time of product release by the covered UST; and meet the requirements of 19-6-424.
- (b) Except as provided in Section R311-207-2(c), a responsible party eligible to receive payments in accordance with Section 19-6-419 shall submit to the Executive Secretary a written Eligibility Application to make a claim against the Petroleum Storage Tank Trust Fund,
- (1) during a period for which that tank was covered by the fund: or
- (2) within one year after that fund-covered tank is closed;
- (3) within six months after the end of the period during which the tank was covered by the fund; or
- (4) before the responsible party expends any amount over their share in eligible costs, whichever is sooner.
- (c) For eligible releases that are discovered and reported to the Executive Secretary after July 1, 1994, the responsible party is required to expend the first \$10,000 in eligible costs as determined by the Executive Secretary. For eligible releases that are discovered prior to July 1, 1994, the responsible party is required to expend the first \$25,000 in eligible costs as determined by the Executive Secretary.
- (d) A completed eligibility application form submitted by the responsible party requesting coverage, within the time frames specified in R311-207-2(b), shall constitute a claim against the fund in accordance with Section 19-6-424.
- (e) The responsible party's share of eligible costs shall remain the same, regardless of the number of responsible parties who are associated with a release and covered by the fund. Only one responsible party can claim against the fund per release in accordance with 19-6-419.
- (f) When a facility has an open release and a subsequent PST Fund eligible release occurs at that facility, the PST Fund allowable coverage for the subsequent release will be limited to the amount required to investigate and remediate the subsequent release up to the maximum allowable by the Utah Underground Storage Tank Act 19-6-419. Additional PST Fund monies cannot be obtained for the investigation and remediation of the original release through the coverage of a subsequent release. The Executive Secretary shall determine the allowable coverage for a subsequent release. When the Executive Secretary has made a determination that the clean up standards established for the site pursuant to R311-211-5 have been achieved for a release, the release shall receive a "No Further Action" status. The maximum coverages allowed in 19-6-419 for a series of releases cannot be aggregated to provide additional reimbursement over the maximum for any release included in the series.

# R311-207-3. Prerequisites for Submission of Requests for Reimbursement of Claims Against the Petroleum Storage Tank Trust Fund.

(a) Upon making a claim for coverage under the fund, and after receiving notice from the Executive Secretary that they are eligible to claim against the fund, the owner or operator shall respond to the compliance schedule issued by the Executive Secretary with work plans. The work plans may address three

phases of the compliance schedule as determined by the Executive Secretary:

- (1) tasks required to bring the site under control;
- (2) tasks required to determine the extent and degree of the release; and
- (3) tasks required to remediate the site until the Executive Secretary is satisfied that remediation has achieved the clean up goals as described in Section R311-211 or until further remediation is not feasible as determined by the Executive Secretary.
- (b) The work plan shall include a budget for the work. The budget shall be in compliance with R311-207-4(e)(1) and (2). The budget shall include proposed costs in an itemized format as described in Section R311-207-4(a).
- (c) The consultant must have a Statement of Qualification approved by the Executive Secretary.
- (1) The initial Statement of Qualification submittal shall include information about the qualifications of all certified UST consultants and other persons who will be performing investigation or corrective action activities in accordance with the work plans. The Statement of Qualification shall include at least three letters of reference from entities that have retained the services of the consultant, and shall document that:
- (A) the consultant and other key personnel are of good character and reputation regarding such matters as control of costs, quality of work, ability to meet deadlines, and technical competence;
- (B) the consultant and other key personnel have completed applicable Occupational Safety and Health Agency-approved safety training and any other applicable safety training, as required by federal and state law; and
  - (C) the consultant carries the following insurance:
- (i) Commercial General Liability Insurance or Comprehensive General Liability Insurance, including coverage for premises and operation, explosion, collapse and underground hazards, products and completed operations, contractual, personal injury and death, and catastrophic, with limits of \$1,000,000 minimum per occurrence, \$2,000,000 minimum general aggregate, and \$2,000,000 minimum products or completed operations aggregate;
- (ii) Comprehensive Automobile Liability Insurance, with limits of \$1,000,000 minimum and \$2,000,000 aggregate; and
- (iii) Workers' Compensation and Employers' Liability Insurance, as required by applicable state law.
- (2) The Statement of Qualification shall be updated annually in January, and shall be approved by the Executive Secretary for a period of one year. The update shall include changes in personnel and current documentation of compliance with Subsections R311-207-3(c)(1)(B) and (C).
- (d) The work plan shall include information about the responsible party's contract with any proposed consultant or other person performing remedial action in accordance with the work plans. That information shall demonstrate that the following requirements have been met, as determined by the Executive Secretary:
- (1) The contract shall be with the consultant, and shall specify the certified UST consultant and other key personnel for which qualifications are submitted under R311-207-3(c);
- (2) The contract shall require a 100 percent payment bond through a United States Treasury-listed bonding company, or other equivalent assurance;
- (3) The consultant shall have no cause of action against the state for payment;
- (4) The contract will specify a subcontracting method consistent with the requirements of R311-207;
- (5) The contract shall require, and include documentation that the consultant carries, the insurance specified in R311-207-3(c)(1)(C).
  - (6) Payment under the contract shall be limited to amounts

that are customary, legitimate, and reasonable;

- (7) The contract shall include a provision indicating that the State of Utah is not a party to the contract, unless the State of Utah is a responsible party; and
- (8) Any other requirements specified by the Executive Secretary.
- (e) The work plan shall include any additional information required by 40 CFR 280.
- (f) The Executive Secretary may waive specific requirements of Section R311-207 if he determines there is good cause for a waiver, and that public health and the environment will be protected. The Executive Secretary may also consider, in determining whether to grant a waiver, the extent to which the financial soundness of the fund will be affected.
- (g) Once the responsible party's share of eligible costs has been spent in accordance with Section 19-6-419, the Executive Secretary shall review and approve or disapprove work plans and the corrective action plan and all associated budgets. For costs to be covered by the fund, the Executive Secretary must approve all work plans, corrective action plans, and associated budgets before a responsible party initiates any work, except as allowed by Sections 19-6-420(3)(b) and 19-6-420(6).
- (h) A request for time and material reimbursement from the Fund must be received by the Executive Secretary within one year from the date the included work was performed or reimbursement shall be denied. If there are any deficiencies in the request, the owner/operator shall have 90 days from the date of their notification of the deficiency to correct the deficiency or the amount of the deficient item(s) shall not be reimbursed. If a release was initially denied eligibility and is subsequently found to be eligible, this provision shall apply only to the portion of work conducted following the determination that the release is eligible for reimbursement. The responsible party may submit claims for reimbursement where the work is more than one year old until April 2, 2003.
- (i) The request for final reimbursement from the fund must be received by the Executive Secretary within one year from the date of the "No Further Action" letter issued by the Executive Secretary or reimbursement shall be denied. If a release is reopened as provided for in the "No Further Action" letter, payments from the fund may be resumed when approved by the Executive Secretary.

# R311-207-4. Submission Requirements for Requests for Reimbursement of Claims Against the Petroleum Storage Tank Trust Fund.

- (a) In order to receive payment from the fund, a claimant shall submit an invoice to the Executive Secretary. The invoice from the owner to the fund shall be on the form or forms provided by the Executive Secretary. Reimbursement may be on a pay for performance or on a time and material basis as approved in advance by the Executive Secretary. All costs for time and material reimbursement shall be itemized at a minimum to show the following:
- amounts allocated to each approved work plan budget;
   employee name, date of work, task or description of work, labor cost and the number of hours spent on each task;
  - (3) sampling, reporting, and laboratory analysis costs;
  - (4) equipment rental and materials;
  - (5) utilities:
  - (6) other direct costs; and
  - (7) other items as determined by the Executive Secretary.
    (b) All itemized expenses shall indicate the full name and
- (b) All itemized expenses shall indicate the full name and address of the company or contractor providing materials or performing services.
- (c) All expenses for time and material reimbursement shall be documented on a monthly basis, or as otherwise directed by the Executive Secretary, with a copy of the original bill provided to the Executive Secretary by the owners or operators.

The claimant shall provide documentation that claimed costs and associated work were reasonable, customary, and legitimate in accordance with Sections R311-207-5 and R311-207-4(e).

- (d) For time and material based reimbursement, before receiving payment under Section 19-6-419, the responsible party shall provide proof of past payments for services or construction rendered, in a form acceptable to, or as directed by, the Executive Secretary, unless the Executive Secretary has agreed to other arrangements. The owner or operator shall remain primarily liable, however, for all costs incurred and should obtain lien releases from the company or contractor providing material or performing services.
- (e) For time and material based reimbursement, documentation of expenses for construction or other services provided by a subcontractor retained by a consultant or contractor shall include one or more of the following items:
- (1) a minimum of three competitive bids by responsive bidders. To be competitive:
- (A) Two of the bids must be from bidders who are not related parties. "Related parties" for the purpose of this rule, shall mean organizations or persons related to the consultant by any of the following: marriage; blood; one or more partners in common with the consultant; one or more directors or officers in common with the consultant; more than 10% common ownership direct or indirect with the consultant.
- (B) The bid specifications shall contain a clear and accurate description of the technical requirements for the material, product or service and shall not contain features which unduly restrict competition. The bid specifications shall include a statement of the qualitative nature of the material, product or service to be procured, and, when necessary shall set forth those minimum essential characteristics.
- (C) For frequently used services such as drilling, competitive bid schedules may be taken by the consultant once each calendar year in January with the results provided to the Executive Secretary. The prices from the lowest responsible bidder will be used for at least the following 12 months and will remain in effect until re-bid by the consultant and approved by the Executive Secretary. The Executive Secretary may reject bid prices that are not customary, reasonable and legitimate. The lowest bid from a responsible bidder will establish the maximum dollar amount the PST Fund will reimburse the owner for these services, regardless of whether the owner accepts that bid or another;
  - (2) sole source justification;
- (A) Analytical laboratories may be justified based on service, data quality and cost;
- (3) documentation that expenses have been for reasonable, customary, and legitimate purposes; or
- (4) other documentation as required or requested by the Executive Secretary.
- (f) In accordance with Section 19-6-420, the Executive Secretary may not authorize payment from the fund for services provided by consultants, contractors, or subcontractors which are in non-compliance with the requirements of Section R311-207 or any other applicable federal, state, or local law.
- (g) Any third party claims brought against the owner or operator or any occurrence likely to result in third party claims against the owner or operators as a result of the release must be immediately reported to the State Risk Manager and to the Executive Secretary.
- (h) The Executive Secretary may reimburse claimants based on pay for performance for the investigation, abatement or remediation of eligible PST fund sites. Under a pay for performance cleanup the claimant is reimbursed on a fixed price schedule as measurable contaminant level goals are reached. The claimant's reimbursement under pay for performance for the work anticipated shall be supported by competitive bidding, sole source justification or reasonable, customary and legitimate

costs as approved by the Executive Secretary. Itemization of expenses is not required for payment of a claim unless specifically required in a work plan by the Executive Secretary.

# R311-207-5. Responsible Parties' Standard Liability and Customary, Reasonable and Legitimate Expenses.

- (a) Costs claimed by the responsible party in accordance with Section 19-6-419(1) must be customary, reasonable, and legitimate, and must be expended for customary, reasonable, and legitimate work, as determined by the Executive Secretary. The Executive Secretary may determine the amount of fund monies that will be reimbursed to an owner or operator for items including, but not limited to, labor, equipment, services, and tasks established according to the provisions of R311-207-7 or such other methods that are applicable to the item or task. As conditions require, costs of the following activities may be considered to be customary, reasonable, and legitimate: performing abatement, investigation, site assessment, monitoring, or corrective action activities; providing alternative drinking water supplies; and settling or otherwise resolving third party damage claims and settlements in accordance with Section 19-6-422.
- (b) This rule incorporates by reference the TABLE OF UTAH PETROLEUM STORAGE TANK TRUST FUND TIME AND MATERIAL REIMBURSEMENT STANDARDS dated November 14, 2002. This document contains specific items that will and will not be reimbursed by the Fund.
- (c) This rule incorporates by reference the UTAH PETROLEUM STORAGE TANK FUND, MAXIMUM ALLOWABLE RATE LIST FOR EQUIPMENT AND SUPPLIES as revised November 14, 2002. This document contains specific rates the Fund will reimburse the responsible party or consultant for the included items.
- (d) If a claim that does not comply with the requirements of R311-207 is returned by the Executive Secretary to a responsible party or consultant for correction, the responsible party or consultant shall not claim for reimbursement the costs expended to correct and re-submit the claim.
- The Petroleum Storage Tank Trust Fund may reimburse an owner or operator or other eligible claimant for the use or purchase of his consultant's originally designed and manufactured equipment provided the cost is customary, reasonable, and legitimate as determined by the Executive Secretary. The rate of reimbursement shall not exceed the consultant's direct labor hours for manufacturing at specified fixed hourly rates in the rate schedule approved by the Executive Secretary and the materials at cost to the consultant. Material costs shall include adjustments for all available discounts, refunds, rebates and allowances which the consultant reasonably should take under the circumstances, and for credits for proceeds the consultant received or should have received from salvage and material returned to suppliers. In no event shall the price paid by the Petroleum Storage Tank Trust Fund exceed the sales price of comparable equipment available to other customers through the consultant or through another The consultant's claimed direct labor hours for manufacturing and costs shall be documented through time sheets, original invoices or other documents acceptable to the Executive Secretary. No reimbursement shall be made for undocumented labor hours and costs. No reimbursement shall be made for labor hours and costs associated with patenting or marketing.

#### R311-207-6. Subrogation.

When the State makes a payment from the Petroleum Storage Tank Trust Fund, the State shall have the right to sue or take other action as may be necessary and appropriate to recover the amount of payment from any third party who may be held responsible. The petroleum underground storage tank owner or

operator or both who receive payment from the Fund must execute and deliver all necessary documents and cooperate as necessary to preserve the State's rights and do nothing to prejudice them.

### R311-207-7. Consultant Labor Codes, Titles, Duties and Fee Schedules.

- (a) This rule incorporates by reference the Consultant Personnel Qualifications and Task Descriptions table, dated May 1998, and consisting of standardized personnel qualification categories and task descriptions to be used for PST Fund-reimbursable activities. Consultants must assign to one of the categories listed in the table, any service time for an individual that is billed to a responsible party or directly to the PST Fund and for which reimbursement is claimed, unless the duties of the individual are so unusual that they do not closely approximate any of the listed categories. By submitting a claim for reimbursement for a labor category, the consultant warrants that the person so claimed meets the described education, skills and experience.
- (b) A consultant may file with the Executive Secretary, and amend once a year in January (absent unusual circumstances), the hourly fees at which it bills clients in Utah for the service of its personnel as described in (a). The Executive Secretary shall calculate new allowable reimbursement rates once a year. Consultant fees, reimbursement rate schedules and amendments must be maintained in confidence by and accessible only to the staff of the Executive Secretary, as the consultant's expectation of privacy is reasonable and outweighs the merits of public disclosure. The calculated maximum allowable reimbursement rates must be maintained in confidence by and accessible only to the staff of the Executive Secretary
- (c) When fee schedules, from companies who have performed work reimbursed by the Fund, have been filed in a number sufficient for meaningful statistical analysis, the Executive Secretary shall compute a range of allowable reimbursement rates for each code listed in (a), the maximum of each range shall be the mean fee for each code plus one standard deviation (rounded up to the nearest whole dollar) unless modified as provided for in R311-207-7(e). The Executive Secretary shall then notify each filing firm whether its fees exceed the range of allowable reimbursement rates. If they do exceed the allowable range, the firm shall then resubmit a revised fee schedule that is within the allowable range. The amount by which a consultant's fee for a particular code exceeds the allowable reimbursement rate will be presumed unreasonable and will not be reimbursed by the Fund.
- (d) The Executive Secretary may approve a range of reimbursement rates for a particular category when proposed by a consultant. However, the maximum of this range shall not exceed the maximum reimbursement rate as calculated in R311-207-7(c). When a range is proposed, the average of the range will be used for the calculations in R311-207-7(c).
- (e) If a consultants fees exceed the maximum of the range in not more than three categories but are lower in the other categories, the average of the maximum reimbursement rates as calculated in R311-207-7(c) for the categories for which that consultant provides services will be calculated. If the average of the consultant's fees is lower than this average, the Executive Secretary may approve all of the fees as proposed.
- (f) The Executive Secretary may request a detailed explanation of fee structures when a submitted fee appears to vary significantly from those submitted by other consultants for the same code. The Executive Secretary reserves the right not to use fees that significantly vary from similar fees submitted by other consultants, fees from consultants who have not submitted claims for reimbursement, fees from consultants who have not submitted proper documentation for claim reimbursement, fees

from consultants that do not currently have key personnel holding valid certification as a Certified UST Consultant and other fees not deemed acceptable by the Executive Secretary.

- (g) A consultant not filing its schedule of fees must submit its invoices for services formatted in accordance with R311-207-7(a). Any fees which exceed the average of allowable reimbursement rates will be presumed unreasonable.
- (h) A responsible party or consultant may overcome the presumption that a fee is unreasonable by presenting clear and concise evidence to the Executive Secretary that their fees are reasonable and customary. Excessive overhead factors will not meet this test.
- (i) The Executive Secretary may determine the amount of fund monies that will be reimbursed to a responsible party for commonly performed tasks. The amount of fund monies that will be reimbursed for a particular task, item or activity may be established by R311-207-7(c), competitive bid, market survey or other applicable method as determined by the Executive Secretary. Public comment will be taken before proposed reimbursement rates are adopted.

#### R311-207-8. Third Party Claims Apportionment.

To prioritize payments from the Petroleum Storage Tank Fund as required by Subsection 19-6-419(5)(a), yet promptly authorize the payment of third party claims prior to a determination that corrective action has been properly performed and completed, the Executive Secretary may utilize budget projections to allocate coverage available for the payment of third party claims. The Executive Secretary may amend budget projections as frequently as he deems appropriate. Costs among third party claimants shall be apportioned after the responsible party has agreed to the settlement and the state risk manager has approved the settlement. Apportionment and priority shall be based upon the order in which an approved and agreed upon claim is received by the Executive Secretary.

#### R311-207-9. Third Party Consultant.

- (a) A certified UST consultant hired by a third party under Subsection 19-6-409(2)(e) shall:
- (1) have an approved PST Trust Fund Statement of Qualifications in accordance with Subsection R311-207-3(c);
- (2) have approved PST Trust Fund labor rates in accordance with Section R311-207-7; and
- (3) be a licensed professional geologist in accordance with Section 58-76-301 or a licensed professional engineer in accordance with Section 58-22-301.

**KEY:** financial responsibility, petroleum, underground storage tanks

February 14, 2011 19-6-105 Notice of Continuation April 18, 2007 19-6-403 19-6-409

19-6-419

## R311. Environmental Quality, Environmental Response and Remediation.

R311-212. Administration of the Petroleum Storage Tank Loan Fund.

**R311-212-1.** Definitions.

Definitions are found in Section R311-200.

#### R311-212-2. Loan Application Submittal.

- (a) Application for a loan shall be made on forms incorporated in Section R311-212-10, in accordance with Subsection 19-6-405.3(7). Loan applications shall be accepted during application periods designated by the Executive Secretary.
- (b) As long as loan funds are available at least one application period shall be designated each fiscal year. Additional funds available through repayment of existing loans shall be loaned according to priorities from the most recent application period.
- (c) Applications must be received by the Executive Secretary by 5:00 p.m. on the last day of a given application period
- (d) Loan applications received outside the application period shall be invalid.

#### R311-212-3. Eligibility Review.

- (a) The Executive Secretary shall determine if the applicant meets the eligibility criteria stated in Subsections 19-6-405.3(3), 19-6-405.3(4), 19-6-405.3(5) and 19-6-405.3(6).
- (b) To meet the eligibility requirements of 19-6-405.3(4) the applicant must, for all facilities for which the applicant requests a loan, demonstrate current compliance with all state and federal UST laws, rules and regulations, including compliance with all requirements for remediation of facilities with leaking underground storage tanks, or must be able to achieve compliance with the loan proceeds.
- (c) To meet the eligibility requirements of 19-6-405.3(4) the applicant must meet the following for all facilities owned or operated by the applicant for which the applicant does not request a loan:
- (1) The applicant has demonstrated current compliance with all state and federal UST laws, rules and regulations, including compliance with all requirements for remediation of facilities with leaking underground storage tanks;
- (2) All regulated underground petroleum storage tanks owned by the applicant have met the requirements of Section 19-6-412(2) and have a current certificate of compliance;
- (3) The applicant has paid all underground storage tank registration fees, interest and penalties which have been assessed; and
- (4) The applicant has paid all applicable petroleum storage tank fees, interest and penalties which have been assessed.
- (d) To meet the requirements of Section 19-6-405.3(3), the loan request must be for the purpose of:
  - (1) Upgrading petroleum USTs;
  - (2) replacing USTs; or
- (3) Permanently closing USTs. If an applicant requests a loan for closing USTs which will be replaced by above-ground storage tanks, the loan, if approved, will be only for closing the USTs. The security pledged by the applicant for a loan to replace USTs with above-ground storage tanks shall be subject to the limitations in R311-212-6.

#### R311-212-4. Prioritization of Loan Applications.

- (a) When determined by the Executive Secretary to be necessary, all applications received during a designated application period shall be prioritized by total points assigned. Ten points shall be given for each item that applies to the applicant or the facility for which the loan is requested:
  - (1) The applicant has less than \$1,000,000 annual gross

income and fewer than five full-time employee equivalents and is not owned or operated by any person not meeting the income and employee criteria.

- (2) The applicant's income is derived solely from operations at UST facilities.
- (3) The applicant owns or operates no more than two facilities.
- (4) The facility is located in a U.S. Census Bureau population unit containing fewer than 5,000 people.
- (5) There are no more than three operating retail outlets selling motor fuel within 15 miles road distance in all directions.
- (6) Loan proceeds will be used solely for replacing or upgrading USTs.
  - (7) All USTs at the facility are greater than 15 years old.
- (b) One point shall be given for each road mile of distance from the facility to the nearest operating retail outlet selling motor fuel, to a maximum of 30 points.
- (c) Applications which receive the same number of points shall be sub-prioritized according to the date postmarked or the date delivered to the Executive Secretary by any other method.
- (d) Applications shall remain in priority order regardless of availability of funds until a new application period is declared. When a new application period begins, priority order of applications which have not been reviewed terminates. An applicant whose application has not been reviewed or an applicant whose application has not been approved because the applicant has not satisfied the requirements of Subsections 19-6-405.3(3) through (6), loses eligibility to apply for a loan and must submit a new application in the subsequent period to be considered for a loan in that period.

#### R311-212-5. Loan Application Review.

- (a) The applicant shall ensure that the loan application is complete. The completed application with supporting documents shall contain all information required by the application. If the applicant does not submit a complete application within 60 days of eligibility approval, the applicant's eligibility approval shall be forfeited, and the applicant must reapply
- (b) All costs incurred in processing the application including appraisals, title reports, or UCC-1 releases shall be the responsibility of and paid for by the applicant. The Executive Secretary may require payment of costs in advance. The Executive Secretary shall not reimburse costs which have been expended, even if the loan fails to close, regardless of the reason.
- (c) The review and approval of the application shall be based on information provided by the applicant, and:
  - (1) review of any and all records and documents on file;
- (2) verification of any and all information provided by the applicant;
  - (3) review of credit worthiness and security pledged; and
  - (4) review of a site construction work plan.
- (d) The applicant must close the loan within 30 days after the Executive Secretary mails the loan documents for the applicant's signature. If the applicant fails to close the loan within this time period, the approval is forfeited and the applicant must re-apply. An exception to the 30 day period may be granted by the Executive Secretary if the closing is delayed due to circumstances beyond the applicant's control.

#### R311-212-6. Security for Loans.

- (a) When an applicant applies for a loan of greater than \$30,000, the loan applicant must pledge for security personal or real property which meets or exceeds the following criteria:
- (1) The loan amount may not be greater than 80 percent of the value of the applicant's equity in the security for cases where the Department obtains a first mortgage position, or
  - (2) The loan amount may not be greater than 60 percent of

the value of the applicant's equity in the security for cases where the Department obtains a second mortgage position.

- (b) The applicant shall provide acceptable documentation of the value of the property to be used as security using:
- a current written appraisal, performed by a State of Utah certified appraiser;
  - (2) a current county tax assessment notice, or
- (3) other documentation acceptable to the Executive Secretary.
- (c) A title report on all real property and a UCC-1 clearance on all personal property used as security shall be submitted to the Executive Secretary by a title company or appropriate professional person approved by the Executive Secretary.
- (d) When the title report indicates an existing lien or encumbrance on real property to be used as security, the existing lien holders may subordinate their interest in favor of the Department. The Department shall accept no less than a second mortgage position on real property pledged for loan security.
- (e) Whenever a corporation seeks a loan, its principals must guarantee the loan personally.
- (f) The applicant must provide a complete financial statement with cash flow projections for debt service.
- (g) Above ground storage tanks and real property on which they are located shall not be acceptable as security.
- (h) Underground storage tanks and the real property on which they are located shall not be acceptable as security unless:
- (1) The UST facility offered for security has not had a petroleum release which has not been properly remediated; and
- (2) The applicant provides documentation to demonstrate the UST facility is currently in compliance with the loan eligibility requirements set forth in R311-212-3.
- (i) If a loan is made without security, the maximum loan repayment period shall be seven years.

#### R311-212-7. Procedure for Making Loans.

- (a) Loan funds shall be obligated after all documents to secure a loan are complete, processed, and appropriately signed by the applicant and the Executive Secretary.
- (b) Loan proceeds shall be disbursed to the applicant after closing documents are processed, work at the site is completed, and all paperwork and notifications have been received by the Executive Secretary.
- (c) Loan proceeds shall not be used to pay underground storage tank registration fees, penalties, or interest assessed under Section 19-6-408 or petroleum storage tank fees, penalties, or interest assessed under Section 19-6-411.
- (d) Loans shall not be made for work which is performed before the applicant's loan application is approved and the loan is closed.

#### R311-212-8. Servicing the Loans.

- (a) The Executive Secretary shall establish a loan repayment schedule for each borrower based on the financial situation and income circumstances of the borrower and within the term of loans allowed by Subsection 19-6-405.3(6)(e). Loans shall be amortized with equal payment amounts and payments shall be of such amount to pay all interest and principal in full.
- (b) The initial installment payment is due on a date established by the Executive Secretary. Subsequent installment payments are due on the first day of each month. A notice of payment and due date shall be sent for each subsequent payment. Non-receipt of the statement of account or notice of payment shall not be a defense for non-payment or late payment.
- (c) The Executive Secretary shall apply loan payments received first to penalty, next to interest and then to principal.

- (d) Loan payments may be made in advance or the remaining principal balance of the loan may be paid in full at any time without penalty.
- (e) Notices of late payment penalty assessed with amounts of penalty and the total payment due shall be sent to the borrower
- (f) The penalty for late loan payments shall be 10 percent of the payment due. The penalty shall be assessed and payable on payments received by the Executive Secretary more than five days after the due date. A penalty shall be assessed only once on a given late payment. Payments shall be considered received the day of the U.S. Postal Service post mark date or receipted date for payments delivered to the Executive Secretary by methods other than the U.S. Postal Service. If a loan payment check is returned due to insufficient funds, a service charge in the amount allowed by law shall be added to the payment amount due.
- (g) Notice of loans paid in full shall be sent after all penalties, interest and principal have been paid.
- (h) Releases of the Executive Secretary's interest in security shall be prepared and sent to the borrower or filed for public notice as applicable.

#### R311-212-9. Recovering on Defaulted Loans.

- (a) Loans may be considered in default when two consecutive payments are past due by 30 days or more, when the applicant's ability to receive payments for claims against the fund lapses, or if the certificate of compliance lapses or is revoked. Lapsing under section R311-206-7(e) shall not be considered as grounds for default for USTs which are permanently closed.
- (b) The Executive Secretary may declare the full amount of the defaulted loan, penalty, and interest immediately due.
- (c) The Executive Secretary need not give notice of default prior to declaring the full amount due and payable.
- (d) The borrower shall be liable for attorney's fees and collection costs for defaulted loans whether incurred before or after court action.

#### R311-212-10. Forms.

- (a) The forms dated and listed below, on file with the Department, are incorporated by reference as part of Section R311-212, and shall be used by the Executive Secretary for making loans.
  - (1) Loan Application version 08/19/10
  - (2) Balance Sheet version 04/02/04
  - (3) Loan Commitment Agreement version 06/15/95
  - (4) Corporate Authorization version 06/15/95
  - (5) Promissory Note version 06/15/95
- (6) Extension and Modification Agreement version 06/15/95
  - (7) Security Agreement version 06/15/95
  - (8) Hypothecation Agreement 06/15/95
  - (9) General Pledge Agreement 06/15/95
  - (10) Assignment 06/15/95
  - (11) Assignment of Account 06/15/95
  - (12) Trust Deed
- (i) property with underground storage tanks version 06/15/95; or
- (ii) property without underground storage tanks version 06/15/95.
- (b) The Executive Secretary may require or allow the use of other forms that are consistent with these rules as necessary for the loan approval process. The Executive Secretary may change these forms for administrative purposes provided the revised forms remain consistent with the substantive provisions of the adopted forms.

#### R311-212-11. Rules in Effect.

(a) The rules in effect on the closing date of the loan and the forms signed by the parties shall govern the parties.

KEY: hazardous substances, petroleum, underground storage tanks
February 14, 2011 19-6-105
Notice of Continuation April 18, 2007 19-6-403
19-6-405.3

# R325. Fair Corporation (Utah State), Administration. R325-1. Utah State Fair Competitive Exhibitor Rules. R325-1-1. Exhibitors' Requirements and Guidelines.

Utah State Fair competitive exhibitors shall comply with the terms of the Exhibitor Entry Form, which constitutes a contract between the Utah State Fair Corporation and the exhibitor. For further guidelines, Exhibitors should refer to the exhibitor handbook which will be mailed to livestock and other department exhibitors for each year's fair, to other potential exhibitors upon request and will be available in Fair office after July 15th.

#### R325-1-2. Entry Form and Charge.

The exhibitor shall complete the entry form provided by the fair administration when entering exhibit items or animals in the fair. The exhibitor entry form may be photocopied for submission, however, the form may not be retyped or reproduced in any other manner. The exhibitor shall pay an entry charge which will be published in the exhibitor handbook. The entry form and charge must be submitted by dates published in the exhibitor handbook. The filing of a signed entry form by the exhibitor constitutes his acceptance of fair department rules and his eligibility for premium prize awards offered by the Utah State Fair Corporation.

#### R325-1-3. Claim Checks.

When an exhibitor in creative arts, home arts, floriculture, fine arts and photography enters exhibits at the fair, the department supervisor shall place entry tags on the exhibits and claim checks shall be furnished to the exhibitor. At the close of the fair, on published release dates, the claim check shall be furnished to the fair by the exhibitor for reclaiming his item. The exhibitor at the time of exhibit release shall sign his entry form. The fair department exhibit supervisor shall also furnish a release permit to the exhibitor which will be checked by a security officer at the entrance gate. Those items entered in the floriculture (015), horticulture (011), and agriculture (012) departments shall become property of the Utah State Fair and will not be returned to exhibitor unless prior approval has been made in writing with the supervisor.

#### R325-1-4. Adjudication of Objections.

- (1) A person wishing to petition, object to, or complain about a decision by fair judge(s), the decision of a Fair administrator regarding the enforcement of contest or exhibitor rules, the exhibition of displays, damage to an exhibit, or any other disagreement with fair personnel, shall submit a petition in writing to the fair coordinator or executive director, stating the exact reason for the complaint.
- (2) The written complaint shall contain the following information:
- (a) the petitioner's name, mailing address, daytime telephone number;
- (b) a statement of the exact reason for the complaint and a description of any relief sought.
- (3) The petitioner may also include a short statement of facts, reasons, and any appropriate legal authority in support of the written objection/complaint.
- (4) The fair coordinator or executive director shall consider the objection/complaint and, if necessary, act within a period of 30 days of its receipt.
- (5) Any person aggrieved by a decision made by the director or a Fairpark administrator, may appeal that determination within 30 days, to the Fair Board of Directors by filing a notice of appeal, which shall include the information listed above, plus an explanation of, or reasons for making an appeal.
- (6) Actions taken by the board of directors to adjudicate appeals shall be informal-proceedings, and shall be conducted

in accordance with Section 63G-4-203, Utah Code, of the Administrative Procedures Act.

#### R325-1-5. View of Forms.

Upon request, exhibitors may view the official entry forms and judges' forms in the administration office one month after the conclusion of State Fair.

#### R325-1-6. Request for New Categories.

Potential exhibitors requesting new categories or classes for inclusion in the exhibitor handbook shall submit, in writing, a request to the fair coordinator by January 1st. Final action on the request shall be taken by the executive director and/or the board of directors.

KEY: fairs, rules and procedures August 19, 1999 9-4-1103 Notice of Continuation February 24, 2011

# R325. Fair Corporation (Utah State), Administration. R325-2. Utah State Fair Commercial Exhibitor Rules. R325-2-1. Applications.

Potential exhibitors desiring a commercial, non-profit, or educational booth at the Utah State Fair shall complete and submit a commercial space application furnished by the fair with appropriate deposit.

#### R325-2-2. Selection of Exhibitors.

- (a) Exhibit space lease agreements shall be negotiated with the Commercial Exhibits Supervisor for the use of Fairpark exhibit space on a year by year basis. Space may be awarded or declined based on a need for variety and best-use determined by the Commercial Exhibits Supervisor, executive director and/or board of directors.
- (b) The Commercial Exhibit Supervisor, executive director and/or board of directors may elect to renew exhibit space lease agreements for space to those exhibitors desiring to participate in the next succeeding year's fair. Application forms for such selected exhibitors shall be made available in February. Such a renewal is conditioned upon the previous year's exhibitor's fulfillment of the exhibit space lease agreement, adherence to the rules and regulations as outlined in the Commercial Exhibitor Handbook and regardless of the number of years an exhibitor may have participated in prior Utah State Fairs.
- (c) Applications from new or prior exhibitors will be accepted after March 20. The Commercial Exhibit Supervisor, executive director and/or board of directors may limit the numbers of similar types of exhibits in order to give Fairpark patrons the most appropriate variety. Such selection decisions shall be unrelated to an exhibitor's products or services involving content of speech matters.
- (d) All commercial exhibit applications shall be considered and accepted on a first-come, first served basis by date received and then alphabetically.
- (e) In accordance with Section 9-4-1103 (5)(ii) that the Utah State Fair Corporation seek sponsorships for the State Fairpark and for individual buildings or facilities within the Fairpark, the Utah State Fair Corporation may select and sell exclusive sponsorships which may limit commercial exhibit vendors from previous years from participating in the Fair or other times of the year during the period of such exclusive sponsorship. Sponsorships are not governed by Commercial Exhibit rules for renewing exhibitor space leases.

#### R325-2-3. Exhibit Space Lease Agreement.

Each exhibit space requires an Exhibit Space Lease Agreement signed by both the renter and space supervisor. The signing of the agreement with the Utah State Fair Corporation indicates the renter's acceptance of the rules governing the contract which includes the deposit and rent balance to be paid on the date designated in the contract. Failure to honor this rule is grounds for cancellation of exhibit space without refund of deposit. The Exhibit Space Lease Agreement form and rent are revised from year to year and are available at Utah State Fairpark Administration Office.

# R325-2-4. Advertising Material, Petition Signing or Private Business Prohibited Without Lease Agreement.

- (a) No individual, company or organization of any kind may distribute or post advertising materials, solicit signatures for petitions, pass out campaign literature or conduct business of any kind in the Fairpark without a certified exhibit space lease agreement.
- (b) Exhibit space lease agreements for space during the State Fair shall not be extended to, nor be made available for the Fairpark parking areas, vehicle entrances or exit areas.

#### R325-2-5. Pictures or Videos.

Any pictures or videos taken during the Fair for publicity or for commercial gain must have the approval of the executive director

KEY: fairs, rules and procedures June 5, 2000 9-4-1103 Notice of Continuation February 24, 2011

#### R325. Fair Corporation (Utah State), Administration. R325-3. Utah State Fair Patron Rules. R325-3-1. Admission Charge.

Patrons shall pay a gate admission charge upon entrance to the Utah State Fair, of an amount determined annually by the board of directors. The admission charge will be posted at the

entrance gates. Gate refunds may be granted to patrons based on extenuating circumstances. Refunds shall not be considered unless the patron submits, in writing, a letter to the executive director, stating the reason(s) for requesting the refund in accordance with the procedures established by Section R325-1-

#### R325-3-2. Parking.

A patron parking on the fairpark parking lot shall pay a parking charge. The charge, which is subject to change, shall be posted at the parking lot entrance. The management shall not be responsible for damage to vehicles or theft of property from vehicles.

#### R325-3-3. Liability.

By being granted entrance to the fair, a patron agrees to hold the Utah State Fair Corporation harmless from any liability, cost or expense in connection with or growing out of any claim whatsoever for injury, loss or damage to person or property, as the case may be, resulting from the patron's activities in or upon the fairpark premises, its facilities and appurtenances.

#### R325-3-4. Violation of Rules.

The management reserves the right to remove from the fairpark any person who violates the rules of the Utah State Fair Corporation.

#### R325-3-5. Unauthorized Business.

The fairpark management reserves the right to remove from fairpark property any person or persons distributing advertising material or conducting private business of any kind who does not have an authorized Exhibit Space Lease Agreement.

#### R325-3-6. Handling Complaints.

A patron who feels that he has been mistreated by fairpark personnel, exhibitors, midway and food concession personnel, or others shall submit, in writing, a detailed summary of his complaint for consideration and possible action by the fairpark management and/or board of directors in accordance with the procedures established by Section R325-1-4.

#### R325-3-7. Accident Reporting.

A patron involved in any type of accident while in the fairpark shall contact the fairpark administration office and/or a security officer immediately to request that a security officer complete an official accident report.

#### R325-3-8. Pets, Bicycles and Miscellaneous.

No pets, bicycles, motorcycles, golf carts, skateboards, gopeds or similar items/devices shall be allowed in the fairpark without written approval of the fairpark management. Needs for seeing-eye dogs or pets or equipment required by physician prescription will be considered for possible exceptions.

#### R325-3-9. Patron Responsibility.

A patron purchasing merchandise or entering into contracts with commercial, educational and non-profit exhibitors is responsible for his transactions. The Utah State Fair Corporation shall not assume responsibility for faulty merchandise or for agreements entered into by a patron.

#### R325-3-10. Litter.

A patron shall not litter the fairpark. Trash shall be placed in barrels provided.

#### R325-3-11. Damaging Buildings or Grounds.

A patron shall not deface the grounds or buildings, outside or inside. Anyone damaging buildings or grounds shall be required to pay all repair and replacement costs.

#### R325-3-12. Fires or Flammable Materials.

No fires or flammable materials are allowed in the fairpark without written approval of fairpark management.

#### R325-3-13. Removal of Utah Fair Corporation Property.

Patrons shall not remove Utah State Fair Corporation property from the buildings and grounds. Flowers and garden crops shall not be removed without permission of fairpark management.

#### R325-3-14. Fair Hours.

A patron shall adhere to the hours of the fairpark which shall be posted at the entrance gates and may be changed yearly.

#### R325-3-15. Reviewing Contracts.

Contractual service agreements negotiated by the Utah State Fair Corporation may be reviewed by an individual with the approval of the executive director.

#### R325-3-16. Behavior, Clothing and Actions.

Fair patrons may be removed from Fair property for the of foul or abusive language, the wearing of offensive clothing, for offensive actions or intoxication as determined by the executive director, or his representative.

#### R325-3-17. Smoke-Free Policy.

To enhance the family friendly environment and to promote the health and safety of all of our guests, smoking will be limited to designated outdoor areas.

In accordance with the Utah Indoor Clean Air Act, all indoor facilities will be smoke free.

No refund of admission, ticketed events or rent will be issued as a result of this policy.

9-4-1103

#### KEY: fairs, rules and procedures August 9, 2010

Notice of Continuation February 24, 2011

# R325. Fair Corporation (Utah State), Administration. R325-4. Interim Patrons Rules (Other Than Utah State Fair).

#### R325-4-1. Fairpark Hours.

The fairpark hours shall be 7:30 a.m. to 10:00 p.m. Sunday through Saturday and from 7:00 a.m. to 2:00 a.m. as required by scheduled events. A buildings and grounds representative shall be available either at the maintenance office or in the fairpark. The administration office shall be open from 8:00 a.m. to 5:00 p.m. on weekdays, with the exception of state holidays. The fairpark hours may be subject to change by the executive director.

#### R325-4-2. Fairpark Users.

All users of the fairpark shall have a specific purpose for being on the premises, such as, an employee, event promoter or invited visitor, renter or an individual conducting official business.

#### R325-4-3. Trespassing.

A patron attending a special event in the fairpark shall stay in the immediate area of the event. A patron shall avoid storage areas and other locations in the fairpark where they have no authority to be. A patron shall not trespass in buildings which are not a part of the event, even if buildings are unlocked.

#### R325-4-4. Giant Slide.

A patron shall not be allowed to play on the giant slide in the fairpark unless it is officially open for an event.

#### R325-4-5. Parking.

A patron using the fairpark parking lot shall be required to pay a parking charge, posted at the lot, for events held in the fairpark as required by the administration.

#### R325-4-6. Parking Lot Rules.

The parking lot shall not be used for practice driving, playing or racing, unless such event is contracted for specifically.

#### R325-4-7. Litter.

Patrons shall not litter the fairpark. Trash shall be placed in barrels provided. Patrons shall not be allowed to dump large amounts of personal trash in the barrels.

#### R325-4-8. Damaging Buildings or Grounds.

Patrons shall not deface the grounds or buildings, outside or inside. Anyone damaging buildings or grounds shall be required to pay all repair and replacement cost.

#### R325-4-9. Fires or Flammable Materials.

No fires or flammable materials are allowed in the fairpark without written or verbal approval of fair management.

#### R325-4-10. Admission Charge.

Attendance at an event in the fairpark does not entitle a patron to free admission to other paid events in the fairpark.

#### R325-4-11. Agreement Necessary.

Events shall not be held on the fairpark without a written agreement with the fairpark management.

#### R325-4-12. Fairpark Roads.

Patrons shall observe all traffic signs and the fairpark's speed limit of ten miles-per-hour, or as posted.

#### R325-4-13. Liquor Ordinances.

A patron shall comply with Salt Lake City ordinances with respect to liquor enforcement and dance halls.

#### R325-4-14. Removal of Utah Fair Corporation Property.

A patron shall not remove Utah State Fair Corporation property from the buildings and grounds. Flowers and garden crops shall not be removed without permission from fairpark management.

#### R325-4-15. Liability.

A patron agrees to hold the Utah State Fair Corporation harmless from any liability, cost or expense in connection with or growing out of any claim whatsoever for injury, loss or damage to person or property, as the case may be, resulting from the patron's activities in or upon the fairpark premises, its facilities and appurtenances.

#### R325-4-16. Reporting Accidents.

A patron involved in any type of accident while on the fairpark shall contact the fairpark administration office or Fairpark representative immediately and request that an official accident report be completed.

#### **R325-4-17.** Complaints.

A patron who feels he has been mistreated by fairpark personnel, event promoter, food concession personnel or others shall submit, in writing, a detailed summary of this complaint for consideration by the fairpark management in accordance with the procedures established by Section R325-1-4.

#### R325-4-18. Complaint Against Renter.

A patron who has a complaint about an event sponsored by a renter, pursuant to the provisions of Section R325-5-1, et seq., shall submit, in writing, a detailed summary of his complaint to the fairpark management for their consideration. Such complaints shall be filed and handled in accordance with the procedures established by Section R325-1-4.

#### R325-4-19. Right to Remove From Grounds.

The fairpark management reserves the right to remove from the grounds any person who uses foul or abusive language, is wearing offensive clothing, makes offensive actions, or is intoxicated as determined by the executive director or his representative, or violates any of the other rules of the Utah State Fair Corporation.

#### R325-4-20. Reviewing Contracts.

Contractual service agreements negotiated by the Utah State Fair Corporation may be reviewed by an individual with the approval of the executive director.

#### R325-4-21. Pictures or Videos.

Any pictures or videos taken in the Fairpark for publicity or for commercial gain must have the approval of the executive director.

#### R325-4-22. Smoke-Free Policy.

In accordance with the Utah Indoor Clean Air Act, all indoor facilities will be smoke free.

No refund of admission, ticketed events or rent will be issued as a result of this policy.

#### KEY: fairs, rules and procedures August 9, 2010

9-4-1103

Notice of Continuation February 24, 2011

# R325. Fair Corporation (Utah State), Administration. R325-5. Interim Renters Rules (Other Than Utah State Fair).

#### R325-5-1. Written Contracts.

Every event occuring between state fairs on Fairpark property requires a written contract, signed by both the renter/lessee (responsible party) and the executive director, or his designee, to provide for appropriate security, insurance, parking and food arrangements.

#### R325-5-2. Rental Agreements.

Renters shall comply with the terms of rental agreement, which constitutes a contract between the Utah State Fair Corporation and the renter. A rent shall be charged by the Utah State Fair Corporation and this shall be paid by the renter upon signing the agreement. The rent shall be subject to change upon review by the executive director at regular intervals.

#### R325-5-3. Trash.

A renter shall dump trash from his event in barrels provided for that purpose.

#### R325-5-4. Fires and Flammable Materials.

A renter shall not be allowed to build fires or bring flammable materials into the Fairpark without written permission from the fairpark management (except fuel in a vehicle and other normal items for interim event use).

#### R325-5-5. Restricted Areas.

A renter shall avoid fairpark storage areas and other locations on the fairpark where he has no need or authority to be. The renter shall not trespass in buildings which are not a part of his event, even if the buildings are unlocked.

#### R325-5-6. Loading and Unloading.

Unloading and loading shall be done by the renter before or after the hours of the event.

#### R325-5-7. Liquor.

The renter shall comply with and be familiar with Salt Lake City ordinances with respect to intoxicating liquor and dance halls.

#### R325-5-8. Food and Beverages.

The Utah State Fair Corporation retains the rights to all parking, food and beverage concessions. No beer, soft drinks or food are allowed in the fairpark for use at an event, nor is the sale of food or beverages at interim events allowed without the written permission of the fairpark management and Western Food Services, Inc., the authorized food concessionaire at the fairpark.

#### R325-5-9. Traffic on Roads.

The renter shall observe all traffic signs and the fairpark speed limit of ten miles-per-hour.

#### R325-5-10. Property Removal.

A renter shall not remove Utah State Fair Corporation's property from the buildings and grounds. Flowers and garden crops shall not be removed without permission from fairpark management.

#### R325-5-11. Horses.

A horse barn renter shall be allowed to exercise horses in the warm-up ring areas only and then only at the discretion of Fairpark management.

#### R325-5-12. Jordan River Parkway Gate Access.

The Utah State Fair Corporation shall provide access to the

Jordan River Parkway at gate #15 (west side) of the fairpark for entrance to the equestrian trail and the renter may check with fairpark security for gate opening and closing times.

#### R325-5-13. Neglected Animals.

The Utah State Fair Corporation reserves the right to contact the Utah State Department of Agriculture if it appears that a renter's animals stabled in the fairpark are neglected.

#### R325-5-14. Pictures or Videos.

Any pictures or videos taken in the Fairpark for publicity or for commercial gain must have the approval of the executive director, also known as President/CEO.

# R325-5-15. Unauthorized Advertising Material, Petition Signing or Private Business Prohibited Inside Leased Facilities.

No individual, company or organization of any kind may distribute or post advertising materials, solicit signatures for petitions, pass out campaign literature or conduct business of any kind before, during or after an event inside an event facility, without first obtaining permission from event facility renter/lessee.

# R325-5-16. Advertising Material, Petition Signing or Private Business Prohibited on Fairpark Property.

No individual, company or organization of any kind may distribute or post advertising materials, solicit signatures for petitions, pass out campaign literature or conduct business of any kind on Fairpark property between state fairs without an authorized event rental agreement.

#### R325-5-17. Smoke-Free Policy.

In accordance with the Utah Indoor Clean Air Act, all indoor facilities will be smoke free.

No refund of admission, ticketed events or rent will be issued as a result of this policy.

#### KEY: fairs, rules and procedures August 9, 2010 Notice of Continuation February 24, 2011

9-4-1103

# R359. Governor, Economic Development, Pete Suazo Utah Athletic Commission.

# R359-1. Pete Suazo Utah Athletic Commission Act Rule. R359-1-101. Title.

This Rule is known as the "Pete Suazo Utah Athletic Commission Act Rule."

# R359-1-102. Definitions.

In addition to the definitions in Title 63C, Chapter 11, the following definitions are adopted for the purpose of this Rule:

(1) "Boxing" means the sport of attack and defense using

the fist, covered by an approved boxing glove.

- (2) "Designated Commission member" means a member of the Commission designated as supervisor for a contest and responsible for the conduct of a contest, as assisted by other Commission members, Commission personnel, and others, as necessary and requested by the designated Commission member.
- (3) "Drug" means a controlled substance, as defined in Title 58, Chapter 37, Utah Controlled Substances Act, or alcohol.
- (4) "Elimination Tournament" means a contest involving unarmed combat in which contestants compete in a series of matches until not more than one contestant remains in any weight category.

(5) "Mandatory count of eight" means a required count of eight that is given by the referee of a boxing contest to a

contestant who has been knocked down.

(6) "Unprofessional conduct" is as defined in Subsection 63C-11-302(25), and is defined further to include the following:

- (a) as a promoter, failing to promptly inform the Commission of all matters relating to the contest;
- (b) as a promoter, substituting a contestant in the 24 hours immediately preceding the scheduled contest without approval of the Commission;
  - (c) violating the rules for conduct of contests;
- (d) testing positive for drugs or alcohol in a random body fluid screen before or after participation in any contest;
  - (e) testing positive for HIV, Hepatitis B or C;
- (f) failing or refusing to comply with a valid order of the Commission or a representative of the Commission; and
- (g) entering into a secret contract that contradicts the terms of the contract(s) filed with the Commission.
- (h) providing false or misleading information to the Commission or a representative of the Commission;
- (i) behaving at any time or place in a manner which is deemed by the Commission to reflect discredit to unarmed compat:
- (j) engaging in any activity or practice that is detrimental to the best interests of unarmed combat;
- (k) knowing that an unarmed contestant suffered a serious injury prior to a contest or exhibition and failing or refusing to inform the Commission about that serious injury.
- (l) conviction of a felony or misdemeanor, except for minor traffic violations.
- (7) A "training facility" is a location where ongoing, scheduled training of unarmed combat contestants is held.

# R359-1-201. Authority - Purpose.

The Commission adopts this Rule under the authority of Subsection 63C-11-304(1)(b), to enable the Commission to administer Title 63C, Chapter 11, of the Utah Code.

# R359-1-202. Scope and Organization.

Pursuant to Title 63C, Chapter 11, general provisions codified in Sections R359-1-101 through R359-1-512 apply to all contests or exhibitions of "unarmed combat," as that term is defined in Subsection 63C-11-302(23). The provisions of Sections R359-1-601 through R359-1-623 shall apply only to

contests of boxing, as defined in Subsection R359-1-102(1). The provisions of Sections R359-1-701 through R359-1-702 shall apply only to elimination tournaments, as defined in R359-1-102(4). The provisions of Section R359-1-801 shall apply only to martial arts contest and exhibitions. The provisions of Section 859-1-901 shall apply only to "White-Collar Contests". The provisions of Sections R359-1-1001 through R359-1-1004 shall apply only to grants for amateur boxing.

#### R359-1-301. Qualifications for Licensure.

- (1) In accordance with Section 63C-11-308, a license is required for a person to act as or to represent that the person is a promoter, timekeeper, manager, contestant, second, referee, or judge.
- (2) A licensed amateur MMA contestant shall not compete against a professional unarmed combat contestant, or receive a purse and/or other remuneration (other than for reimbursement for reasonable travel expenses, consistent with IRS guidelines).
- (3) A licensed manager shall not hold a license as a referee or judge.
- (4) A promoter shall not hold a license as a referee, judge, or contestant.

# R359-1-302. Licensing - Procedure.

In accordance with the authority granted in Section 63C-11-309, the expiration date for licenses issued by the Commission shall be one year from the date of issuance.

#### R359-1-401. Designation of Adjudicative Proceedings.

- (1) Formal Adjudicative Proceedings. The following proceedings before the Commission are designated as formal adjudicative proceedings:
- (a) any action to revoke, suspend, restrict, place on probation or enter a reprimand as to a license;
- (b) approval or denial of applications for renewal of a license;
- (c) any proceedings conducted subsequent to the issuance of a cease and desist order; and
- (d) the withholding of a purse by the Commission pursuant to Subsection 63C-11-321(3).
- (2) Informal Adjudicative Proceedings. The following proceedings before the Commission are designated as informal adjudicative proceedings:
  - (a) approval or denial of applications for initial licensure;
- (b) approval or denial of applications for reinstatement of a license; and
  - (c) protests against the results of a match.
- (3) Any other adjudicative proceeding before the Commission not specifically listed in Subsections (1) and (2) above, is designated as an informal adjudicative proceeding.

# R359-1-402. Adjudicative Proceedings in General.

- (1) The procedures for formal adjudicative proceedings are set forth in Sections 63-46b-6 through 63-46b-10; and this Rule.
- (2) The procedures for informal adjudicative proceedings are set forth in Section 63-46b-5; and this Rule.
- (3) No evidentiary hearings shall be held in informal adjudicative proceedings before the Commission with the exception of protests against the results of a match in which an evidentiary hearing is permissible if timely requested. Any request for a hearing with respect to a protest of match results shall comply with the requirements of Section R359-1-404.
- (4) Unless otherwise specified by the Commission, an administrative law judge shall be designated as the presiding officer to conduct any hearings in adjudicative proceedings before the Commission and thus rule on evidentiary issues and matters of law or procedure.
  - (5) The Commission shall be designated as the sole

presiding officer in any adjudicative proceeding where no evidentiary hearing is conducted. The Commission shall be designated as the presiding officer to serve as the fact finder at evidentiary hearings.

(6) A majority vote of the Commission shall constitute its decision. Orders of the Commission shall be issued in accordance with Section 63-46b-10 for formal adjudicative proceedings, Subsection 63-46b-5(1)(i) for informal adjudicative proceedings, and shall be signed by the Director or, in his or her absence, by the Chair of the Commission.

# R359-1-403. Additional Procedures for Immediate License Suspension.

- (1) In accordance with Subsection 63C-11-310(7), the designated Commission member may issue an order immediately suspending the license of a licensee upon a finding that the licensee presents an immediate and significant danger to the licensee, other licensees, or the public.
- (2) The suspension shall be at such time and for such period as the Commission believes is necessary to protect the health, safety, and welfare of the licensee, other licensees, or the public.
- (3) A licensee whose license has been immediately suspended may, within 30 days after the decision of the designated Commission member, challenge the suspension by submitting a written request for a hearing. The Commission shall convene the hearing as soon as is reasonably practical but not later than 20 days from the receipt of the written request, unless the Commission and the party requesting the hearing agree to conduct the hearing at a later date.

# R359-1-404. Evidentiary Hearings in Informal Adjudicative Proceedings.

- (1) A request for an evidentiary hearing in an informal adjudicative proceeding shall be submitted in writing no later than 20 days following the issuance of the Commission's notice of agency action if the proceeding was initiated by the Commission, or together with the request for agency action, if the proceeding was not initiated by the Commission, in accordance with the requirements set forth in the Utah Administrative Procedures Act, Title 63, Chapter 46b.
- (2) Unless otherwise agreed upon by the parties, no evidentiary hearing shall be held in an informal adjudicative proceeding unless timely notice of the hearing has been served upon the parties as required by Subsection 63-46b-5(1)(d). Timely notice means service of a Notice of Hearing upon all parties no later than ten days prior to any scheduled evidentiary hearing
- (3) Parties shall be permitted to testify, present evidence, and comment on the issues at an evidentiary hearing in an informal adjudicative proceeding.

# R359-1-405. Reconsideration and Judicial Review.

Agency review is not available as to any order or decision entered by the Commission. However, any person aggrieved by an adverse determination by the Commission may either seek reconsideration of the order pursuant to Section 63-46b-13 of the Utah Administrative Procedures Act or seek judicial review of the order pursuant to Sections 63-46b-14 through 63-46b-17.

# R359-1-501. Promoter's Responsibilities in Arranging a

- (1) Before a licensed promoter may hold a contest or single contest as part of a single promotion, the promoter shall file with the Commission an application for a permit to hold the contest not less than 15 days before the date of the proposed contest, or not less than seven days for televised contests.
- (2) The application shall include the date, time, and place of the contest as well as information concerning the on-site

emergency facilities, personnel, and transportation.

- (3) The permit application must be accompanied by a contest registration fee determined by the Department under Section 63-38-32.
- (4) Before a permit to hold a contest is granted, the promoter shall post a surety bond with the Commission in the amount of \$10,000.
- (5) Prior to the scheduled time of the contest, the promoter shall have available for inspection the completed physical facilities which will be used directly or indirectly for the contest. The designated Commission member shall inspect the facilities in the presence of the promoter or the promoter's authorized representative, and all deficiencies cited upon inspection shall be corrected before the contest.
- (6) A promoter shall be responsible for verifying the identity, ring record, and suspensions of each contestant. A promoter shall be held responsible for the accuracy of the names and records of each of the participating contestants in all publicity or promotional material.
- (7) A promoter shall be held responsible for a contest in which one of the contestants is disproportionately outclassed.
- (8) Before a contest begins, the promoter shall give the designated Commission member the funds necessary for payment of contestants, referees, judges, timekeeper and the attending physician(s). The designated Commission member shall pay each contestant, referee, and judge in the presence of one witness. Payment for the attending physician(s) shall be made by the commission by the State of Utah.
- (9) A promoter shall be not under the influence of alcohol or controlled substances during the contest and until all purses to the contestants and all applicable fees are paid to the commission, officials and ringside physician.
- (10) At the time of an unarmed combat contest weigh-in, the promoter of a contest shall provide primary insurance coverage for each uninsured contestant and secondary insurance for each insured contestant in the amount of \$10,000 for each licensed contestant to provide medical, surgical and hospital care for licensed contestants who are injured while engaged in a contest or exhibition:
- (a) The term of the insurance coverage must not require the contestant to pay a deductible, for the medical, surgical or hospital care for injuries he sustains while engaged in a contest of exhibition.
- (b) If a licensed contestant pays for the medical, surgical or hospital care, the insurance proceeds must be paid to the contestant or his beneficiaries as reimbursement for the payment.
- (c) The promoter should provide life insurance coverage of \$10,000 for each contestant in case of death.
- (11) In addition to the payment of any other fees and money due under this part, the promoter shall pay the following event fees:
- (a)(i) \$200 for a contest or event occurring in a venue of fewer than 500 attendees;
- (ii) \$300 for a contest or event occurring in a venue of at least 500 attendees but fewer than 1,000 attendees;
- (iii) \$400 for a contest or event occurring in a venue of at least 1,000 attendees but fewer than 3,000 attendees;
- (iv) \$600 for a contest or event occurring in a venue of at least 3,000 attendees but fewer than 5,000 attendees;
- (v) \$1000 for a contest or event occurring in a venue of at least 5,000 attendees but fewer than 10,000 attendees; or
- (vi) \$2000 for a contest or event occurring in a venue of at least 10,000 attendees; and
- (b) 3% of the first \$500,000, and one percent of the next \$1,000,000, of the total gross receipts from the sale, lease, or other exploitation of broadcasting, television, and motion picture rights for any contest or exhibition thereof, without any deductions for commissions, brokerage fees, distribution fees,

advertising, contestants' purses or any other expenses or charges, except in no case shall the fee be more than \$25,000.

- (c) the applicable fees assessed by the Association of Boxing Commission designated official record keeper.
- (d) the commission may exempt from the payment of all or part of the assessed fees under this section for a special contest or exhibition based on factors which include:
- (i) a showcase event promoting a greater interest in contests in the state:
  - (ii) attraction of the optimum number of spectators;
- (iii) costs of promoting and producing the contest or exhibition:
  - (iv) ticket pricing;
- (v) committed promotions and advertising of the contest or exhibition;
  - (vi) rankings and quality of the contestants; and
- (vii) committed television and other media coverage of the contest or exhibition.
  - (viii) contribution to a 501(c)(3) charitable organization.

# R359-1-502. Ringside Equipment.

- (1) Each promoter shall provide all of the following:
- (a) commission-approved gloves in whole, clean and in sanitary condition for each contestant;
  - (b) stools for use by the seconds;
- (c) rubber gloves for use by the referees, seconds, ringside physicians, and Commission representatives;
- (d) a stretcher, which shall be available near the ring and near the ringside physician;
  - (e) a portable resuscitator with oxygen;
- (f) an ambulance with attendants on site at all times when contestants are competing. Arrangements shall be made for a replacement ambulance if the first ambulance is required to transport a contestant for medical treatment. The location of the ambulance and the arrangements for the substitute ambulance service shall be communicated to the physician;
  - (g) seats at ringside for the assigned officials;
- (h) seats at ringside for the designated Commission member;
- (i) ring (cage) cleaning supplies, including bucket, towels and disinfectant;
  - (j) a public address system;
- (k) a separate dressing room for each sex, if contestants of both sexes are participating;
  - (1) a separate room for physical examinations;
- (m) a separate dressing room shall be provided for officials, unless the physical arrangements of the contest site make an additional dressing room impossible;
  - (n) adequate security personnel; and
- (o) sufficient bout sheets for ring officials and the designated Commission member.
- (2) A promoter shall only hold contests in facilities that conform to the laws, ordinances, and regulations regulating the county, city, town, or village where the bouts are situated.
- (3) Restrooms shall not be used as dressing rooms, for physical examinations or weigh-ins.

# R359-1-503. Contracts.

- (1) Pursuant to Section 63C-11-320, a copy of the contract between a promoter and a contestant shall be filed with the Commission before a contest begins. The contract that is filed with the Commission shall embody all agreements between the parties.
- (2) A contestant's manager may sign a contract on behalf of the contestant. If a contestant does not have a licensed manager, the contestant shall sign the contract.
- (3) A contestant shall use his own legal name to sign a contract. However, a contestant who is licensed under another name may sign the contract using his licensed name if the

contestant's legal name appears in the body of the contract as the name under which the contestant is legally known.

(4) The contract between a promoter and a contestant shall be for the use of the contestant's skills in a contest and shall not require the contestant to sell tickets in order to be paid for his services.

# R359-1-504. Complimentary Tickets.

- (1) Limitation on issuance, calculation of price, and service charge for payment to contestant working on percentage basis.
- (a) A promoter may not issue complimentary tickets for more than 4 percent of the seats in the house without the Commission's written authorization. The Commission shall not consider complimentary tickets which it authorizes under this Section to constitute part of the total gross receipts from admission fees for the purposes of calculating the license fee prescribed in Subsection 63C-11-311(1).
- (b) If complimentary tickets are issued for more than 4 percent of the seats in the house, each contestant who is working on a percentage basis shall be paid a percentage of the normal price of all complimentary tickets in excess of 4 percent of the seats in the house, unless the contract between the contestant and the promoter provides otherwise and stipulates the number of complimentary tickets which will be issued. In addition, if a service fee is charged for complimentary tickets, the contestant is entitled to be paid a percentage of that service fee, less any deduction for federal taxes and fees.
- (c) Pursuant to Subsection 63C-11-311(3)(a) a promoter shall file, within 10 days after the contest, a report indicating how many complimentary tickets the promoter issued and the value of those tickets.
- (2) Complimentary ticket and tickets at reduced rate, persons entitled or allowed to receive such tickets, duties of promoter, disciplinary action, fees and taxes.
- (a) Each promoter shall provide tickets without charge to the following persons who shall not be liable for the payment of any fees for those tickets:
- (i) the Commission members, Director and representatives;
- (ii) principals and seconds who are engaged in a contest or exhibition which is part of the program of unarmed combat; and
  - (iii) holders of lifetime passes issued by the Commission.
- (b) Each promoter may provide tickets without charge or at a reduced rate to the following persons who shall be liable for payment of applicable fees on the reduced amount paid, unless the person is a journalist, police officer or fireman as provided in this Subsection.
- (i) Any of the promoter's employees, and if the promoter is a corporation, to a director or officer who is regularly employed or engaged in promoting programs of unarmed combat, regardless of whether the director or officer's duties require admission to the particular program and regardless of whether the director or officer is on duty at the time of that program;
  - (ii) Employees of the Commission;
- (iii) A journalist who is performing a journalist's duties; and
- (iv) A fireman or police officer that is performing the duties of a fireman or police officer.
- (c) Each promoter shall perform the following duties in relation to the issuance of complimentary tickets or those issued at a reduced price:
- (i) Each ticket issued to a journalist shall be clearly marked "PRESS." No more tickets may be issued to journalists than will permit comfortable seating in the press area;
- (ii) Seating at the press tables or in the press area must be limited to journalists who are actually covering the contest or exhibition and to other persons designated by the Commission;

- (iii) A list of passes issued to journalists shall be submitted to the Commission prior to the contest or exhibition;
- (iv) Only one ticket may be sold at a reduced price to any manager, second, contestant or other person licensed by the Commission;
- (v) Any credential issued by the promoter which allows an admission to the program without a ticket, shall be approved in advance by a member of the Commission or the Director. Request for the issuance of such credentials shall be made at least 5 hours before the first contest or exhibition of the program.
- (d) Admission of any person who does not hold a ticket or who is not specifically exempted pursuant to this Section is grounds for suspension or revocation of the promoter's license or for the assessment of a penalty.
- (e) The Commission shall collect all fees and taxes due on any ticket that is not specifically exempt pursuant to this Section, and for any person who is admitted without a ticket in violation of this Section.
- (3) Reservation of area for use by Commission. For every program of unarmed combat, the promoter of the program shall reserve seats at ringside for use by the designated Commission member and Commission representatives.

# R359-1-505. Physical Examination - Physician.

- (1) Not less than one hour before a contest, each contestant shall be given a medical examination by a physician who is appointed by the designated Commission member. The examination shall include a detailed medical history and a physical examination of all of the following:
  - (a) eyes;
  - (b) teeth;

  - (c) jaw; (d) neck;
  - (e) chest;
  - (f) ears;
  - (g) nose;
  - (h) throat;
  - (i) skin;
  - (i) scalp; (k) head;
  - (1) abdomen;
  - (m) cardiopulmonary status;
  - (n) neurological, musculature, and skeletal systems;
  - (o) pelvis; and
  - (p) the presence of controlled substances in the body.
- (2) If after the examination the physician determines that a contestant is unfit for competition, the physician shall notify the Commission of this determination, and the Commission shall prohibit the contestant from competing.
- (3) The physician shall provide a written certification of those contestants who are in good physical condition to compete.
- (4) Before a bout, a female contestant shall provide the ringside physician with the results of a pregnancy test performed on the contestant within the previous 14 days. If the results of the pregnancy test are positive, the physician shall notify the Commission, and the Commission shall prohibit the contestant from competing.
- (5) A female contestant with breast implants shall be denied a license.
- (6) A contestant who has had cardiac surgery shall not be issued a license unless he is certified as fit to compete by a cardiovascular surgeon.
- (7) A contest shall not begin until a physician and an attended ambulance are present. The physician shall not leave until the decision in the final contest has been announced and all injured contestants have been attended to.
  - (8) The contest shall not begin until the physician is seated

at ringside. The physician shall remain at that location for the entire fight, unless it is necessary for the physician to attend to a contestant.

### R359-1-506. Drug Tests.

In accordance with Section 63C-11-317, the following shall apply to drug testing:

- (1) The administration of or use of any:
- (a) Alcohol;
- (b) Illicit drug;
- (c) Stimulant; or
- (d) Drug or injection that has not been approved by the Commission, including, but not limited to, the drugs or injections listed R359-1-506 (2), in any part of the body, either before or during a contest or exhibition, to or by any unarmed combatant, is prohibited.
- (2) The following types of drugs, injections or stimulants are prohibited for any unarmed combatant pursuant to R359-1-506 (1):
- (a) Afrinol or any other product that is pharmaceutically similar to Afrinol.
- (b) Co-Tylenol or any other product that is pharmaceutically similar to Co-Tylenol.
- A product containing an antihistamine and a (c) decongestant.
- (d) A decongestant other than a decongestant listed in R359-1-506 (4).
- (e) Any over-the-counter drug for colds, coughs or sinuses other than those drugs listed in R359-1-506 (4). This paragraph includes, but is not limited to, Ephedrine, Phenylpropanolamine, and Mahuang and derivatives of Mahuang.
- (f) Any drug identified on the 2011 edition of the Prohibited List published by the World Anti-Doping Agency, which is hereby incorporated by reference. The 2008 edition of the Prohibited List may be obtained, free of charge, at www.wada-ama.org.
- (3) The following types of drugs or injections are not prohibited pursuant to R359-1-506 (1), but their use is discouraged by the Commission for any unarmed combatant:
  - (a) Aspirin and products containing aspirin.
  - (b) Nonsteroidal anti-inflammatories.
- (4) The following types of drugs or injections are accepted by the Commission:
  - (a) Antacids, such as Maalox.
- (b) Antibiotics, antifungals or antivirals that have been prescribed by a physician.
- (c) Antidiarrheals, such as Imodium, Kaopectate or Pepto-Bismol.
- Antihistamines for colds or allergies, such as Bromphen, Brompheniramine, Chlorpheniramine Maleate, Chlor-Trimeton, Dimetane, Hismal, PBZ, Seldane, Tavist-1 or Teldrin.
  - (e) Antinauseants, such as Dramamine or Tigan.
  - (f) Antipyretics, such as Tylenol.
- (g) Antitussives, such as Robitussin, if the antitussive does not contain codeine.
- (h) Antiulcer products, such as Carafate, Pepcid, Reglan, Tagamet or Zantac.
- (i) Asthma products in aerosol form, such as Brethine, Metaproterenol (Alupent) or Salbutamol (Albuterol, Proventil or Ventolin).
- (i) Asthma products in oral form, such as Aminophylline, Cromolyn, Nasalide or Vanceril.
- (k) Ear products, such as Auralgan, Cerumenex, Cortisporin, Debrox or Vosol.
- (l) Hemorrhoid products, such as Anusol-HC, Preparation H or Nupercainal.
- (m) Laxatives, such as Correctol, Doxidan, Dulcolax, Efferyllium, Ex-Lax, Metamucil, Modane or Milk of Magnesia.

- (n) Nasal products, such as AYR Saline, HuMist Saline, Ocean or Salinex.
  - (o) The following decongestants:
  - (i) Afrin:
  - (ii) Oxymetazoline HCL Nasal Spray; or
- (iii) Any other decongestant that is pharmaceutically similar to a decongestant listed in R359-1-506 (1) or (2).
- (5) At the request of the Commission, the designated Commission member, or the ringside physician, a licensee shall submit to a test of body fluids to determine the presence of drugs. A licensee shall give an adequate sample or it will deem to be a denial. The promoter shall be responsible for any costs of testing.
- (6) If the test results in a finding of the presence of a drug or if the licensee is unable or unwilling to provide a sample of body fluids for such a test, the Commission may take one or more of the following actions:
- (a) immediately suspend the licensee's license in accordance with Section R359-1-403;
- (b) stop the contest in accordance with Subsection 63C-11-316(2);
- (c) initiate other appropriate licensure action in accordance with Section 63C-11-310; or
- (d) withhold the contestant's purse in accordance with Subsection 63C-11-321.
- (7) A contestant who is disciplined pursuant to the provisions of this Rule and who was the winner of a contest shall be disqualified and the decision of the contest shall be changed to "no contest."
- (8) Unless the commission determines otherwise at a scheduled meeting, a licensee who tests positive for illegal drugs shall be penalized as follows:
  - (a) First offense 180 day suspension.
- (b) Second offense 1 year suspension, and mandatory completion of a supervisory treatment program approved by the commission that licensed the event.
- (c) Third offense 2 year suspension, and mandatory completion of a supervisory treatment program approved by the commission that licensed the event.

# R359-1-507. HIV Testing.

In accordance with Section 63C-11-317, contestants shall produce evidence of a clear test for HIV as a condition to participation in a contest as follows:

- (1) All contestants shall provide evidence in the form of a competent laboratory examination certificate verifying that the contestant is HIV negative at the time of the weigh-in.
- (2) The examination certificate shall certify that the HIV test was completed within 180 days prior to the contest.
- (3) Any contestant whose HIV test is positive shall be prohibited from participating in a contest.

# R359-1-508. Hepatitis B Surface Antigen (HBsAg) and Hepatitis C Virus (HCV) Antibody Testing.

In accordance with Section 63C-11-317(d), contestants shall produce evidence of a negative test for HBsAg and HCV antibody as a condition to participation in a contest as follows:

- (1) All contestants shall provide evidence in the form of a competent laboratory examination certificate verifying that the contestant is negative at the time of the weigh-in.
- (2) The examination certificate shall certify that the HBsAg and HCV antibody testing was completed within one year prior to the contest. The period may be reduced by the commission to protect public safety in the event of an outbreak.
- (3) Any contestant whose HBV or HCV result is positive shall be prohibited from participating in a contest.
- (4) In lieu of a negative HBsAg test result, a contestant may present laboratory testing evidence of immunity against Hepatitis B virus based on a positive hepatitis B surface

antibody (anti-HBs) test result or of having received the complete hepatitis B vaccine series as recommended by the Advisory Committee on Immunization Practices.

# R359-1-509. Contestant Use or Administration of Any Substance.

- (1) The use or administration of drugs, stimulants, or nonprescription preparations by or to a contestant during a contest is prohibited, except as provided by this Rule.
- (2) The giving of substances other than water to a contestant during the course of the contest is prohibited.
- (3) The discretional use of petroleum jelly may be allowed, as determined by the referee.
- (4) The discretional use of coagulants, adrenalin 1/1000, avetine, and thrombin, as approved by the Commission, may be allowed between rounds to stop the bleeding of minor cuts and lacerations sustained by a contestant. The use of monsel solution, silver nitrate, "new skin," flex collodion, or substances having an iron base is prohibited, and the use of any such substance by a contestant is cause for immediate disqualification.
- (5) The ringside physician shall monitor the use and application of any foreign substances administered to a contestant before or during a contest and shall confiscate any suspicious foreign substance for possible laboratory analysis, the results of which shall be forwarded to the Commission.

### R359-1-510. Weighing-In.

- (1) Unless otherwise approved by the Commission for a specific contest, the weigh-in shall occur not less than six nor more than 24 hours before the start of a contest. The designated Commission member or authorized Commission representative(s), shall weigh-in each contestant in the presence of other contestants.
- (2) Contestants shall be licensed at the time they are weighed-in.
- (3) Only those contestants who have been previously approved for the contest shall be permitted to weigh-in.
- (4) Each contestant must weigh in the presence of his opponent, a representative of the commission and an official representing the promoter, on scales approved by the commission at any place designed by the commission.
- (5) The contestant must have all weights stripped from his body before he is weighed in, but may wear shorts. Female contestants are permitted to wear a singlet and/or sports bra for modesty.
- (6) The commission may require contestants to be weighted more than once for any cause deemed sufficient by the commission.
- (7) A contestant who fails to make the weight agreed upon in his bout agreement forfeits:
- (a) Twenty five percent of his purse if no lesser amount is set by the commission's representative: or
- (b) A lesser amount set by the secretary and approved by the commission, unless the weight difference is 1 pound or less.

# R359-1-511. Event Officials.

- (1) Selection and approval of event officials for a contest, bout, program, match, or exhibition.
- (a) The event officials are the referee(s), judges, timekeeper and physician(s).
  - (b) The commission shall approve all event officials.
- (c) The number of event officials assigned is dependent on the number of rounds, bouts and/or championship bouts.
- (d) The number of event officials required to be in attendance, or the substitution of officials for any reason or at any time during the event shall be solely within the power and discretion of the Commission.
  - (e) The promoter may select the event announcer.

- (2) Event officials shall be stationed at places designated by the Commissioner in Charge or Director.
- (3) Referees, judges, timekeepers and physicians shall be deemed to be independent contractors of the Commission.
- (4) All ring officials assigned and directed by the Commission to be in attendance at any event, bout, program, match, or exhibition shall be paid by the licensed promoter for the event in accordance with the fee schedule approved by the Commission.
- (6) The promoter shall pay to the Commission the total fees set by the Commission for all officials whom the Commission directs to officiate in a contest or exhibition promoted by the promoter.
  - (7) Event Officials' Minimum Fee Schedule:

#### TABLE

NUMBER OF BOUTS	REFEREE	JUDGE	TIMEKEEPER
1 - 5	\$100.00	\$50.00	\$35.00
>5	\$100.00	\$100.00	\$50.00

(8) If any licensee of the Commission protests the assignment of a referee or judge, the matter will be reviewed by two Commissioners or a Commissioner and the Commission Director and/or Chief Inspector in order to make such disposition of the protest as the facts may justify. Protests not made in a timely manner may be denied.

#### R359-1-512. Announcer.

- (1) At the beginning of a contest, the announcer shall announce that the contest is under the auspices of the Commission.
- (2) The announcer shall announce the names of the referee, judges, and timekeeper when the competitions are about to begin, and shall also announce the changes made in officials as the contest progresses.
- (3) The announcer shall announce the names of all contestants, their weight, professional record, their city and state of residence, and country of origin if not a citizen.

### R359-1-513. Timekeeper.

- (1) A timekeeper shall indicate the beginning and end of each round by the gong.
  - (2) A timekeeper shall possess a whistle and a stopwatch.
- (3) Ten seconds before the beginning of each round, the timekeeper shall warn the contestants of the time by blowing a whistle
- (4) If a contest terminates before the scheduled limit of rounds, the timekeeper shall inform the announcer of the exact duration of the contest.
- (5) The timekeeper shall keep track of and record the exact amount of time that any contestant remains on the canvas.

# R359-1-514. Stopping a Contest.

In accordance with Subsections 63C-11-316(2) and 63C-11-302(14)(b), authority for stopping a contest is defined, clarified or established as follows.

- (1) The referee may stop a contest to ensure the integrity of a contest or to protect the health, safety, or welfare of a contestant or the public for any one or more of the following reasons:
- (a) injuries, cuts, or other physical or mental conditions that would endanger the health, safety, or welfare of a contestant if the contestant were to continue with the competition.
  - (b) one-sided nature of the contest;
- (c) refusal or inability of a contestant to reasonably compete; and
- (d) refusal or inability of a contestant to comply with the rules of the contest.
  - (2) If a referee stops a contest, the referee shall disqualify

the contestant, where appropriate, and recommend to the designated Commission member that the purse of that professional contestant be withheld pending an impoundment decision in accordance with Section 63C-11-321.

(3) The designated Commission member may stop a contest at any stage in the contest when there is a significant question with respect to the contest, the contestant, or any other licensee associated with the contest, and determine whether the purse should be withheld pursuant to Section 63C-11-321.

### R359-1-601. Boxing - Contest Weights and Classes.

- (1) Boxing weights and classes are established as follows:
- (a) Strawweight: up to 105 lbs. (47.627 kgs.)
- (b) Light-Flyweight: over 105 to 108 lbs. (47.627 to 48.988 kgs.)
  - (c) Flyweight: over 108 to 112 lbs. (48.988 to 50.802 kgs.)
- (d) Super Flyweight: over 112 to 115 lbs. (50.802 to 52.163 kgs.)
- (e) Bantamweight: over 115 to 118 lbs. (52.163 to 53.524
- (f) Super Bantamweight: over 118 to 122 lbs. (53.524 to 55.338 kgs.)
- (g) Featherweight: over 122 to 126 lbs. (55.338 to 57.153 kgs.)
- (h) Super Featherweight: over 126 to 130 lbs. (57.153 to 58.967 kgs.)
- (i) Lightweight: over 130 to 135 lbs. (58.967 to 61.235
- (j) Super Lightweight: over 135 to 140 lbs. (61.235 to 63.503 kgs.)
- (k) Welterweight: over 140 to 147 lbs. (63.503 to 66.678 kgs.)
- (1) Super Welterweight: over 147 to 154 lbs. (66.678 to 69.853 kgs.)
- (m) Middleweight: over 154 to 160 lbs. (69.853 to 72.574 kgs.)
- (n) Super Middleweight: over 160 to 168 lbs. (72.574 to 76.204 kgs.)
- (o) Light-heavyweight: over 168 to 175 lbs. (76.204 to 79.378 kgs.)
- (p) Cruiserweight: over 175 to 200 lbs. (79.378 to 90.80 kgs.)
  - (q) Heavyweight: all over 200 lbs. (90.80 kgs.)
- (2) A contestant shall not fight another contestant who is outside of the contestant's weight classification unless prior approval is given by the Commission.
- (3) A contestant who has contracted to box in a given weight class shall not be permitted to compete if he or she exceeds that weight class at the weigh-in, unless the contract provides for the opposing contestant to agree to the weight differential. If the weigh-in is held the day before the contest and if the opposing contestant does not agree or the contract does not provide for a weight exception, the contestant may have two hours to attempt to lose not more than three pounds in order to be reweighed.
- (4) The Commission shall not allow a contest in which the contestants are not fairly matched. In determining if contestants are fairly matched, the Commission shall consider all of the following factors with respect to the contestant:
  - (a) the win-loss record of the contestants;
  - (b) the weight differential;
  - (c) the caliber of opponents;
  - (d) each contestant's number of fights; and
  - (e) previous suspensions or disciplinary actions.

# R359-1-602. Boxing - Number of Rounds in a Bout.

(1) A contest bout shall consist of not less than four and not more than twelve scheduled rounds. Three minutes of boxing shall constitute a round for men's boxing, and two

minutes shall constitute a round for women's boxing. There shall be a rest period of one minute between the rounds.

(2) A promoter shall contract with a sufficient number of contestants to provide a program consisting of at least 30 and not more than 56 scheduled rounds of boxing, unless otherwise approved by the Commission.

# R359-1-603. Boxing - Ring Dimensions and Construction.

- (1) The ring shall be square, and the sides shall not be less than 16 feet nor more than 22 feet. The ring floor shall extend not less than 18 inches beyond the ropes. The ring floor shall be padded with a base not less than 5/8 of an inch of ensolite or another similar closed-cell foam. The padding shall extend beyond the ring ropes and over the edge of the platform, and shall be covered with canvas, duck, or a similar material that is tightly stretched and laced securely in place.
- (2) The ring floor platform shall not be more than four feet above the floor of the building, and shall have two sets of suitable stairs for the use of contestants, with an extra set of suitable stairs to be used for any other activities that may occur between rounds. Ring posts shall be made of metal and shall be not less than three nor more than four inches in diameter, extending a minimum of 58 inches above the ring floor. Ring posts shall be at least 18 inches away from the ropes.
- (3) The ring shall not have less than four ring ropes which can be tightened and which are not less than one inch in diameter. The ring ropes shall be wrapped in a soft material. The turnbuckles shall be covered with a protective padding. The ring ropes shall have two spacer ties on each side of the ring to secure the ring ropes. The lower ring rope shall be 18 inches above the ring floor. The ring shall have corner pads in each corner.

# **R359-1-604.** Boxing - Gloves.

- (1) A boxing contestant's gloves shall be examined before a contest by the referee and the designated Commission member. If gloves are found to be broken or unclean or if the padding is found to be misplaced or lumpy, they shall be changed before the contest begins.
- (2) A promoter shall be required to have on hand an extra set of gloves that are to be used if a contestant's gloves are broken or damaged during the course of a contest.
- (3) Gloves for a main event may be put on in the ring after the referee has inspected the bandaged hands of both contestants.
- (4) During a contest, male contestants shall wear gloves weighing not less than eight ounces each if the contestant weighs 154 lbs. (69.853 kgs.) or less. Contestants who weigh more than 154 lbs. (69.853 kgs.) shall wear gloves weighing ten ounces each. Female contestants' gloves shall be ten-ounce gloves. The designated Commission member shall have complete discretion to approve or deny the model and style of the gloves before the contest.
- (5) The laces shall be tied on the outside of the back of the wrist of the gloves and shall be secured. The tips of the laces shall be removed.

# R359-1-605. Boxing - Bandage Specification.

- (1) Except as agreed to by the managers of the contestants opposing each other in a contest, a contestant's bandage for each hand shall consist of soft gauze not more than 20 yards long and not more than two inches wide. The gauze shall be held in place by not more than eight feet of adhesive tape not more than one and one-half inches wide. The adhesive tape must be white or a light color.
- (2) Bandages shall be adjusted in the dressing room under the supervision of the designated Commission member.
- (3) The use of water or any other substance other than medical tape on the bandages is prohibited.

(4) The bandages and adhesive tape may not extend to the knuckles, and must remain at least three-fourths of an inch away from the knuckles when the hand is clenched to make a fist.

#### R359-1-606. Boxing - Mouthpieces.

A round shall not begin until the contestant's form-fitted protective mouthpiece is in place. If, during a round, the mouthpiece falls out of the contestant's mouth, the referee shall, as soon as practicable, stop the bout and escort the contestant to his corner. The mouthpiece shall be rinsed out and replaced in the contestant's mouth and the contest shall continue. If the referee determines that the contestant intentionally spit the mouthpiece out, the referee may direct the judges to deduct points from the contestant's score for the round.

#### R359-1-607. Boxing - Contest Officials.

- (1) The officials for each boxing contest shall consist of not less than the following:
  - (a) one referee;
  - (b) three judges;
  - (c) one timekeeper; and
  - (d) one physician licensed in good standing in Utah.
- (2) A licensed referee, judge, or timekeeper shall not officiate at a contest that is not conducted under the authority or supervision of the designated Commission member.
- (3) A referee or judge shall not participate or accept an assignment to officiate when that assignment may tend to impair the referee's or judge's independence of judgment or action in the performance of the referee's or judge's duties.
- (4) A judge shall be seated midway between the ring posts of the ring, but not on the same side as another judge, and shall have an unimpaired view of the ring.
- (5) A referee shall not be assigned to officiate more than 32 scheduled rounds in one day, except when substituting for another referee who is incapacitated.
- (6) A referee shall not wear jewelry that might cause injury to the contestants. Glasses, if worn, shall be protective athletic glasses or goggles with plastic lenses and a secure elastic band around the back of the head.
- (7) Referees, seconds working in the corners, the designated Commission member, and physicians may wear rubber gloves in the performance of their duties.
- (8) No official shall be under the influence of alcohol or controlled substances while performing the official's duties.

# R359-1-608. Boxing - Contact During Contests.

- (1) Beginning one minute before the first round begins, only the referee, boxing contestants, and the chief second may be in the ring. The referee shall clear the ring of all other individuals.
- (2) Once a contest has begun, only the referee, contestants, seconds, judges, Commission representatives, physician, the announcer and the announcer's assistants shall be allowed in the ring.
- (3) At any time before, during or after a contest, the referee may order that the ring and technical area be cleared of any individual not authorized to be present in those areas.
- (4) The referee, on his own initiative, or at the request of the designated Commission member, may stop a bout at any time if individuals refuse to clear the ring and technical area, dispute a decision by an official, or seek to encourage spectators to object to a decision either verbally, physically, or by engaging in disruptive conduct. If the individual involved in disruptive conduct or encouraging disruptive conduct is the manager or second of a contestant, the referee may disqualify the contestant or order the deduction of points from that contestant's score. If the conduct occurred after the decision was announced, the Commission may change the decision, declare no contest, or pursue disciplinary action against any

licensed individual involved in the disruptive conduct.

# R359-1-609. Boxing - Referees.

- (1) The chief official of a boxing contest shall be the referee. The referee shall decide all questions arising in the ring during a contest that are not specifically addressed in this Rule.
- (2) The referee shall, before each contest begins, determine the name and location of the physician assigned to officiate at the contest and each contestant's chief second.
- (3) At the beginning of each contest, the referee shall summon the contestants and their chief seconds together for final instructions. After receiving the instructions, the contestants shall shake hands and retire to their respective corners
- (4) Where difficulties arise concerning language, the referee shall make sure that the contestant understands the final instructions through an interpreter and shall use suitable gestures and signs during the contest.
- (5) No individual other than the contestants, the referee, and the physician when summoned by the referee, may enter the ring or the apron of the ring during the progress of a round.
- (6) If a contestant's manager or second steps into the ring or onto the apron of the ring during a round, the fight shall be halted and the referee may eject the manager or second from the ringside working area. If the manager or second steps into the ring or onto the apron a second time during the contest, the fight may be stopped and the decision may be awarded to the contestant's opponent due to disqualification.
- (7) A referee shall inspect a contestant's body to determine whether a foreign substance has been applied.

# R359-1-610. Boxing - Stalling or Faking.

- (1) A referee shall warn a contestant if the referee believes the contestant is stalling or faking. If after proper warning, the referee determines the contestant is continuing to stall or pull his punches, the referee shall stop the bout at the end of the round.
- (2) A referee may consult the judges as to whether or not the contestant is stalling or faking and shall abide by a majority decision of the judges.
- (3) If the referee determines that either or both contestants are stalling or faking, or if a contestant refuses to fight, the referee shall terminate the contest and announce a no contest.
- (4) A contestant who, in the opinion of the referee, intentionally falls down without being struck shall be immediately examined by a physician. After conferring with the physician, the referee may disqualify the contestant.

### R359-1-611. Boxing - Injuries and Cuts.

- (1) When an injury or cut is produced by a fair blow and because of the severity of the blow the contest cannot continue, the injured boxing contestant shall be declared the loser by technical knockout.
- (2) If a contestant intentionally fouls his opponent and an injury or cut is produced, and due to the severity of the injury the contestant cannot continue, the contestant who commits the foul shall be declared the loser by disqualification.
- (3) If a contestant receives an intentional butt or foul and the contest can continue, the referee shall penalize the contestant who commits the foul by deducting two points. The referee shall notify the judges that the injury or cut has been produced by an intentional unfair blow so that if in the subsequent rounds the same injury or cut becomes so severe that the contest has to be suspended, the decision will be awarded as follows:
- (a) a technical draw if the injured contestant is behind on points or even on a majority of scorecards; and
- (b) a technical decision to the injured contestant if the injured contestant is ahead on points on a majority of the scorecards.
  - (4) If a contestant injures himself trying to foul his

opponent, the referee shall not take any action in his favor, and the injury shall be considered as produced by a fair blow from his opponent.

- (5) If a contestant is fouled accidentally during a contest and can continue, the referee shall stop the action to inform the judges and acknowledge the accidental foul. If in subsequent rounds, as a result of legal blows, the accidental foul injury worsens and the contestant cannot continue, the referee shall stop the contest and declare a technical decision with the winner being the contestant who is ahead on points on a majority of the scorecards. The judges shall score partial rounds. If a contestant is accidentally fouled in a contest and due to the severity of the injury the contestant cannot continue, the referee shall rule as follows:
- (a) if the injury occurs before the completion of four rounds, declare the contest a technical draw; or
- (b) if the injury occurs after the completion of four rounds, declare that the winner is the contestant who has a lead in points on a majority of the scorecards before the round of injury. The judges shall score partial rounds.
- (6) If in the opinion of the referee, a contestant has suffered a dangerous cut or injury, or other physical or mental condition, the referee may stop the bout temporarily to summon the physician. If the physician recommends that the contest should not continue, the referee shall order the contest to be terminated.
- (7) A fight shall not be terminated because of a low blow. The referee may give a contestant not more than five minutes if the referee believes a foul has been committed. Each contestant shall be instructed to return to his or her respective corner by the referee. The contestants may sit in their respective corners with their mouthpiece removed. After removing their contestant's mouthpiece, the seconds must return to their seats. The seconds may not coach, administer water, or in any other way attend to their contestant, except to replace the mouthpiece when the round is ready to resume.
- (8) If a contestant is knocked down or given a standing mandatory count of eight or a combination of either occurs three times in one round, the contest shall be stopped and a technical knockout shall be awarded to the opponent. The physician shall immediately enter the ring and examine the losing contestant.
- (9) A physician shall immediately examine and administer aid to a contestant who is knocked out or injured.
- (10) When a contestant is knocked out or rendered incapacitated, the referee or second shall not handle the contestant, except for the removal of a mouthpiece, unless directed by the physician to do so.
- (11) A contestant shall not refuse to be examined by a physician.
- (12) A contestant who has been knocked out shall not leave the site of the contest until one hour has elapsed from the time of the examination or until released by the physician.
- (13) A physician shall file a written report with the Commission on each contestant who has been knocked out or injured.

# R359-1-612. Boxing - Knockouts.

- (1) A boxing contestant who is knocked down shall take a minimum mandatory count of eight.
- (2) If a boxing contestant is dazed by a blow and, in the referee's opinion, is unable to defend himself, the referee shall give a standing mandatory count of eight or stop the contest. If on the count of eight the boxing contestant, in the referee's opinion, is unable to continue, the referee may count him out on his feet or stop the contest on the count of eight.
- (3) In the event of a knockdown, the timekeeper shall immediately start the count loud enough to be heard by the referee, who, after waving the opponent to the farthest neutral corner, shall pick up the count from the timekeeper and proceed

from there. The referee shall stop the count if the opponent fails to remain in the corner. The count shall be resumed when the opponent has returned to the corner.

- (4) The timekeeper shall signal the count to the referee.
- (5) If the boxing contestant taking the count is still down when the referee calls the count of ten, the referee shall wave both arms to indicate that the boxing contestant has been knocked out. The referee shall summon the physician and shall then raise the opponent's hand as the winner. The referee's count is the official count.
- (6) If at the end of a round a boxing contestant is down and the referee is in the process of counting, the gong indicating the end of the round shall not be sounded. The gong shall only be sounded when the referee gives the command to box indicating the continuation of the bout.
- (7) In the final round, the timekeeper's gong shall terminate the fight.
- (8) A technical knockout decision shall be awarded to the opponent if a boxing contestant is unable or refuses to continue when the gong sounds to begin the next round. The decision shall be awarded in the round started by the gong.
- (9) The referee and timekeeper shall resume their count at the point it was suspended if a boxing contestant arises before the count of ten is reached and falls down again immediately without being struck.
- (10) If both boxing contestants go down at the same time, counting will be continued as long as one of them is still down or until the referee or the ringside physician determines that one or both of the boxing contestants needs immediate medical attention. If both boxing contestants remain down until the count of ten, the bout will be stopped and the decision will be scored as a double knockout.

# R359-1-613. Boxing - Procedure After Knockout or Contestant Sustaining Damaging Head Blows.

- (1) A boxing contestant who has lost by a technical knockout shall not fight again for a period of 30 calendar days or until the contestant has submitted to a medical examination. The Commission may require such physical exams as necessary.
- (2) A ringside physician shall examine a boxing contestant who has been knocked out in a contest or a contestant whose fight has been stopped by the referee because the contestant received hard blows to the head that made him defenseless or incapable of continuing immediately after the knockout or stoppage. The ringside physician may order post-fight neurological examinations, which may include computerized axial tomography (CAT) scans or magnetic resonance imaging (MRI) to be performed on the contestant immediately after the contestant leaves the location of the contest. Post-fight neurological examination results shall be forwarded to the Commission by the ringside physician as soon as possible.
- (3) A report that records the amount of punishment a fighter absorbed shall be submitted to the Commission by the ringside physician within 24 hours of the end of the fight.
- (4) A ringside physician may require any boxing contestant who has sustained a severe injury or knockout in a bout to be thoroughly examined by a physician within 24 hours of the bout. The physician shall submit his findings to the Commission. Upon the physician's recommendation, the Commission may prohibit the contestant from boxing until the contestant is fully recovered and may extend any such suspension imposed.
- (5) All medical reports that are submitted to the Commission relative to a physical examination or the condition of a boxing contestant shall be confidential and shall be open for examination only by the Commission and the licensed contestant upon the contestant's request to examine the records or upon the order of a court of competent jurisdiction.
  - (6) A boxing contestant who has been knocked out or who

- received excessive hard blows to the head that made him defenseless or incapable of continuing shall not be permitted to take part in competitive or noncompetitive boxing for a period of not less than 60 days. Noncompetitive boxing shall include any contact training in the gymnasium. It shall be the responsibility of the boxing contestant's manager and seconds to assure that the contestant complies with the provisions of this Rule. Violation of this Rule could result in the indefinite suspension of the contestant and the contestant's manager or second.
- (7) A contestant may not resume boxing after any period of rest prescribed in Subsections R359-1-613(1) and (6), unless following a neurological examination, a physician certifies the contestant as fit to take part in competitive boxing. A boxing contestant who fails to secure an examination prior to resuming boxing shall be automatically suspended until the results of the examination have been received by the Commission and the contestant is certified by a physician as fit to compete.
- (8) A boxing contestant who has lost six consecutive fights shall be prohibited from boxing again until the Commission has reviewed the results of the six fights or the contestant has submitted to a medical examination by a physician.
- (9) A boxing contestant who has suffered a detached retina shall be automatically suspended and shall not be reinstated until the contestant has submitted to a medical examination by an ophthalmologist and the Commission has reviewed the results of the examination.
- (10) A boxing contestant who is prohibited from boxing in other states or jurisdictions due to medical reasons shall be prohibited from boxing in accordance with this Rule. The Commission shall consider the boxing contestant's entire professional record regardless of the state or country in which the contestant's fights occurred.
- (11) A boxing contestant or the contestant's manager shall report any change in the contestant's medical condition which may affect the contestant's ability to fight safely. The Commission may, at any time, require current medical information on any contestant.

# R359-1-614. Boxing - Waiting Periods.

(1) The number of days that shall elapse before a boxing contestant who has competed anywhere in a bout may participate in another bout shall be as follows:

Length of Bout Required Interval
(In scheduled Rounds) (In Days)
4 3
5-9 5
10-12 7

# **R359-1-615.** Boxing - Fouls.

- (1) A referee may disqualify or penalize a boxing contestant by deducting one or more points from a round for the following fouls:
- (a) holding an opponent or deliberately maintaining a clinch;
- (b) hitting with the head, shoulder, elbow, wrist, inside or butt of the hand, or the knee.
  - (c) hitting or gouging with an open glove;
  - (d) wrestling, spinning or roughing at the ropes;
- (e) causing an opponent to fall through the ropes by means other than a legal blow;
- (f) gripping at the ropes when avoiding or throwing punches;
- (g) intentionally striking at a part of the body that is over the kidneys;
- (h) using a rabbit punch or hitting an opponent at the base of the opponent's skull;

- (i) hitting on the break or after the gong has sounded;
- (j) hitting an opponent who is down or rising after being down;
  - (k) hitting below the belt line;
- (l) holding an opponent with one hand and hitting with the other;
- (m) purposely going down without being hit or to avoid a blow;
  - (n) using abusive language in the ring;
- (o) un-sportsmanlike conduct on the part of the boxing contestant or a second whether before, during, or after a round;
  - (p) intentionally spitting out a mouthpiece;
  - (q) any backhand blow; or
  - (r) biting.

#### R359-1-616. Boxing - Penalties for Fouling.

- (1) A referee who penalizes a boxing contestant pursuant to this Rule shall notify the judges at the time of the infraction to deduct one or more points from their scorecards.
- (2) A boxing contestant committing a deliberate foul, in addition to the deduction of one or more points, may be subject to disciplinary action by the Commission.
- (3) A judge shall not deduct points unless instructed to do so by the referee.
- (4) The designated Commission member shall file a complaint with the Commission against a boxing contestant disqualified on a foul. The Commission shall withhold the purse until the complaint is resolved.

# R359-1-617. Boxing - Contestant Outside the Ring Ropes.

- (1) A boxing contestant who has been knocked, wrestled, pushed, or has fallen through the ropes during a contest shall not be helped back into the ring, nor shall the contestant be hindered in any way by anyone when trying to reenter the ring.
- (2) When one boxing contestant has fallen through the ropes, the other contestant shall retire to the farthest neutral corner and stay there until ordered to continue the contest by the referee.
- (3) The referee shall determine if the boxing contestant has fallen through the ropes as a result of a legal blow or otherwise. If the referee determines that the boxing contestant fell through the ropes as a result of a legal blow, he shall warn the contestant that the contestant must immediately return to the ring. If the contestant fails to immediately return to the ring following the warning by the referee, the referee shall begin the count that shall be loud enough to be heard by the contestant.
- (4) If the boxing contestant enters the ring before the count of ten, the contest shall be resumed.
- (5) If the boxing contestant fails to enter the ring before the count of ten, the contestant shall be considered knocked out.
- (6) When a contestant has accidentally slipped or fallen through the ropes, the contestant shall have 20 seconds to return to the ring.

# **R359-1-618.** Boxing - Scoring.

- (1) Officials who score a boxing contest shall use the 10-point must system.
- (2) For the purpose of this Rule, the "10-point must system" means the winner of each round received ten points as determined by clean hitting, effective aggressiveness, defense, and ring generalship. The loser of the round shall receive less than ten points. If the round is even, each boxing contestant shall receive not less than ten points. No fraction of points may be given.
- (3) Officials who score the contest shall mark their cards in ink or in indelible pencil at the end of each round.
- (4) Officials who score the contest shall sign their scorecards.
  - (5) When a contest is scored on the individual score sheets

for each round, the referee shall, at the end of each round, collect the score sheet for the round from each judge and shall give the score sheets to the designated Commission member for computation.

- (6) Referees and judges shall be discreet at all times and shall not discuss their decisions with anyone during a contest.
- (7) A decision that is rendered at the termination of a boxing contest shall not be changed without a hearing, unless it is determined that the computation of the scorecards of the referee and judges shows a clerical or mathematical error giving the decision to the wrong contestant. If such an error is found, the Commission may change the decision.
- (8) After a contest, the scorecards collected by the designated Commission member shall be maintained by the Commission
- (9) If a referee becomes incapacitated, a time-out shall be called and the other referee who is assigned to the contest shall assume the duties of the referee.
- (10) If a judge becomes incapacitated and is unable to complete the scoring of a contest, a time-out shall be called and an alternate licensed judge shall immediately be assigned to score the contest from the point at which he assumed the duties of a judge. If the incapacity of a judge is not noticed during a round, the referee shall score that round and the substitute judge shall score all subsequent rounds.

### **R359-1-619.** Boxing - Seconds.

- (1) A boxing contestant shall not have more than four seconds, one of whom shall be designated as the chief second. The chief second shall be responsible for the conduct in the corner during the course of a contest. During the rest period, one second shall be allowed inside the ring, two seconds shall be allowed on the apron and one second shall be allowed on the floor.
  - (2) All seconds shall remain seated during the round.
- (3) A second shall not spray or throw water on a boxing contestant during a round.
- (4) A boxing contestant's corner shall not heckle or in any manner annoy the contestant's opponent or the referee, or throw any object into the ring.
- (5) A second shall not enter the ring until the timekeeper has indicated the end of a round.
- (6) A second shall leave the ring at the timekeeper's whistle and shall clear the ring platform of all obstructions at the sound of the gong indicating the beginning of a round. Articles shall not be placed on the ring floor until the round has ended or the contest has terminated.
- (7) A referee may eject a second from a ring corner for violations of the provisions of Subsections R359-1-609(6) and R359-1-608(4) of this Rule (stepping into the ring and disruptive behavior) and may have the judges deduct points from a contestant's corner.
- (8) A second may indicate to the referee that the second's boxing contestant cannot continue and that the contest should be stopped. Only verbal notification or hand signals may be used; the throwing of a towel into the ring does not indicate the defeat of the second's boxing contestant.
- (9) A second shall not administer alcoholic beverages, narcotics, or stimulants to a contestant, pour excessive water on the body of a contestant, or place ice in the trunks or protective cup of a contestant during the progress of a contest.

### R359-1-620. Boxing - Managers.

A manager shall not sign a contract for the appearance of a boxing contestant if the manager does not have the boxing contestant under contract.

# R359-1-621. Boxing. Identification - Photo Identification Cards.

- (1) Each boxing contestant shall provide two pieces of identification to the designated Commission member before participation in a fight. One of the pieces of identification shall be a recent photo identification card issued or accepted by the Commission at the time the boxing contestant receives his original license.
- (2) The photo identification card shall contain the following information:
  - (a) the contestant's name and address;
  - (b) the contestant's social security number;
- (c) the personal identification number assigned to the contestant by a boxing registry;
  - (d) a photograph of the boxing contestant; and
  - (e) the contestant's height and weight.
- (3) The Commission shall honor similar photo identification cards from other jurisdictions.
- (4) Unless otherwise approved by the Commission, a boxing contestant will not be allowed to compete if his or her photo identification card is incomplete or if the boxing contestant fails to present the photo identification card to the designated Commission member prior to the bout.

# R359-1-622. Boxing - Dress for Contestants.

- (1) Boxing contestants shall be required to wear the following:
- (a) trunks that are belted at the contestant's waistline. For the purposes of this Subsection, the waistline shall be defined as an imaginary horizontal line drawn through the navel to the top of the hips. Trunks shall not have any buckles or other ornaments on them that might injure a boxing contestant or referee:
- (b) a foul-proof protector for male boxing contestants and a pelvic area protector and breast protector for female boxing contestants;
- (c) shoes that are made of soft material without spikes, cleats, or heels;
  - (d) a fitted mouthpiece; and
- (e) gloves meeting the requirements specified in Section R359-1-604.
- (2) In addition to the clothing required pursuant to Subsections R359-1-622(1)(a) through (e), a female boxing contestant shall wear a body shirt or blouse without buttons, buckles, or ornaments.
- (3) A boxing contestant's hair shall be cut or secured so as not to interfere with the contestant's vision.
- (4) A boxing contestant shall not wear corrective lenses other than soft contact lenses into the ring. A bout shall not be interrupted for the purposes of replacing or searching for a soft contact lens.

# R359-1-623. Boxing - Failure to Compete.

A boxing contestant's manager shall immediately notify the Commission if the contestant is unable to compete in a contest due to illness or injury. A physician may be selected as approved by the Commission to examine the contestant.

# R359-1-701. Elimination Tournaments.

- (1) In general. The provisions of Title 63C, Chapter 11, and Rule R359-1 apply to elimination tournaments, including provisions pertaining to licenses, fees, stopping contests, impounding purses, testing requirements for contestants, and adjudicative proceedings. For purposes of identification, an elimination tournament contestant shall provide any form of identification that contains a photograph of the contestant, such as a state driver's license, passport, or student identification card.
- (2) Official rules of the sport. Upon requesting the Commission's approval of an elimination tournament in this State, the sponsoring organization or promoter of an elimination

tournament may submit the official rules for the particular sport to the Commission and request the Commission to apply the official rules in the contest.

(3) The Commission shall not approve the official rules of the particular sport and shall not allow the contest to be held if the official rules are inconsistent, in any way, with the purpose of the Pete Suazo Utah Athletic Commission Act, Title 63C, Chapter 11, or with the Rule adopted by the Commission for the administration of that Act, Rule R359-1.

#### R359-1-702. Restrictions on Elimination Tournaments.

Elimination tournaments shall comply with the following restrictions:

- (1) An elimination tournament must begin and end within a period of 48 hours.
- (2) All matches shall be scheduled for no more than three rounds. A round must be one minute in duration.
- (3) A contestant shall wear 16 oz. boxing gloves, training headgear, a mouthpiece and a large abdominal groin protector during each match
- (4) A contestant may participate in more than one match, but a contestant shall not compete more than a total of 12 rounds.
- (5) The promoter of the elimination tournament shall be required to supply at the time of the weigh-in of contestants, a physical examination on each contestant, conducted by a physician not more than 60 days prior to the elimination tournament in a form provided by the Commission, certifying that the contestant is free from any physical or mental condition that indicates the contestant should not engage in activity as a contestant.
- (6) The promoter of the elimination tournament shall be required to supply at the time of the weigh-in of the contestants HIV test results for each contestant pursuant to Subsection R359-1-507 of this Rule and Subsection 63C-11-317(1).
- (7) The Commission may impose additional restrictions in advance of an elimination tournament.

# R359-1-801. Martial Arts Contests and Exhibitions.

- (1) In general. All full-contact martial arts are forms of unarmed combat. Therefore, the provisions of Title 63C, Chapter 11, and Rule R359-1 apply to contests or exhibitions of such martial arts, including provisions pertaining to licenses, fees, stopping contests, impounding purses, testing requirements for contestants, and adjudicative proceedings. For purposes of identification, a contestant in a martial arts contest or exhibition shall provide any form of identification that contains a photograph of the contestant, such as a state driver's license, passport, or student identification card.
- (2) Official rules of the art. Upon requesting the Commission's approval of a contest or exhibition of a martial art in this State, the sponsoring organization or promoter may submit the official rules for the particular art to the Commission and request the Commission to apply the official rules in the contest or exhibition.
- (3) The Commission shall not approve the official rules of the particular art and shall not allow the contest or exhibition to be held if the official rules are inconsistent, in any way, with the purpose of the Pete Suazo Utah Athletic Commission Act, Title 63C, Chapter 11, or with the Rule adopted by the Commission for the administration of that Act, Rule R359-1.

# R359-1-802. Martial Arts Contest Weights and Classes.

Martial Arts Contest Weights and Classes:

- (a) flyweight is up to and including 125 lbs. (56.82 kgs.);
- (b) bantamweight is over 125 lbs. (56.82 kgs.) to 135 lbs. (61.36 kgs.);
- (c) featherweight is over 135 lbs (61.36 kgs.) to 145 lbs. (65.91 kgs.);

- (d) lightweight is over 145 lbs. (65.91 kgs.) to 155 lbs. (70.45 kgs.);
- (e) welterweight is over 155 lbs. (70.45 kgs.) to 170 lbs. (77.27 kgs.);
- (f) middleweight is over 170 lbs. (77.27 kgs.) to 185 lbs. (84.09 kgs.);
- (g) light-heavyweight is over 185 lbs. (84.09 kgs.) to 205 lbs. (93.18 kgs.);
- (h) heavyweight is over 205 lbs. (93.18 kgs.) to 265 lbs. (120.45 kgs.); and
  - (i) super heavyweight is over 265 lbs. (120.45 kgs.).

# R359-1-901. "White-Collar Contests".

Pursuant to Section 63C-11-302 (26), the Commission adopts the following rules for "White-Collar Contests":

- (1) Contestants shall be at least 21 years old on the day of the contest.
  - (2) Competing contestants shall be of the same gender.
- (3) The heaviest contestant's weight shall be no greater than 15 percent more than their opponent.
- (4) A ringside physician (M.D. or D.O) must be present at the ringside or cageside during each bout and emergency medical response must be within 5 minutes to the training center venue.
- (5) Ticket sales, admission fees and/or donations are prohibited.
  - (6) Concession sales are prohibited.
- (7) No more than 4 bouts at an event on a single day are permitted.
- (8) Knee strikes to the head to a standing or grounded opponent are prohibited.
- (9) Elbow, forearm and triceps strikes to a standing or grounded opponent are prohibited.
- (10) Strikes to the head of a grounded opponent are prohibited.
  - (11) All twisting leg submissions are prohibited.
- (12) All spine attacks, including spine strikes and locks are prohibited.
- (13) All neck attacks, including strikes, chokes and cranks are prohibited.
- (14) Linear kicks to and around the knee joint are prohibited.
- (15) Dropping your opponent on his or her head or neck at any time is prohibited.
- (16) Medical insurance coverage for each contest participant that meets the requirements of R359-1-501(10) shall be provided at no expense to the contest participant.
- (17) Full legal names, birthdates and addresses of all contestants shall be provided to the commission no later than 72 hours before the scheduled event.

# R359-1-1001. Authority - Purpose.

These rules are adopted to enable the Commission to implement the provisions of Section 63C-11-311 to facilitate the distribution of General Fund monies to Organizations Which Promote Amateur Boxing in the State.

# R359-1-1002. Definitions.

Pursuant to Section 63C-11-311, the Commission adopts the following definitions:

- (1) For purposes of Subsection 63C-11-311, "amateur boxing" means a live boxing contest conducted in accordance with the standards and regulations of USA Boxing, Inc., and in which the contestants participate for a non-cash purse.
- (2) "Applicant" means an Organization Which Promotes Amateur Boxing in the State as defined in this section.
- (3) "Grant" means the Commission's distribution of monies as authorized under Section 63C-11-311(3).
  - (4) "Organization Which Promotes Amateur Boxing in the

State" means an amateur boxing club located within the state, registered with USA Boxing Incorporated.

(5) "State Fiscal Year" means the annual financial reporting period of the State of Utah, beginning July 1 and ending June 30.

# R359-1-1003. Qualifications for Applications for Grants for Amateur Boxing.

- (1) In accordance with Section 63C-11-311, each applicant for a grant shall:
- (a) submit an application in a form prescribed by the Commission;
- (b) provide documentation that the applicant is an "organization which promotes amateur boxing in the State";
- (c) Upon request from the Commission, document the following:
  - (i) the financial need for the grant;
- (ii) how the funds requested will be used to promote amateur boxing; and
- (iii) receipts for expenditures for which the applicant requests reimbursement.
- (2) Reimbursable Expenditures The applicant may request reimbursement for the following types of eligible expenditures:
- (a) costs of travel, including meals, lodging and transportation associated with participation in an amateur boxing contest for coaches and contestants;
  - (b) Maintenance costs; and
  - (c) Equipment costs.
- (3) Eligible Expenditures In order for an expenditure to be eligible for reimbursement, an applicant must:
- (a) submit documentation supporting such expenditure to the Commission showing that the expense was incurred during the State Fiscal Year at issue; and
- (b) submit such documentation no later than June 30 of the current State Fiscal Year at issue.
- (4) the Commission will review applicants and make a determination as to which one(s) will best promote amateur boxing in the State of Utah.

# R359-1-1004. Criteria for Awarding Grants.

The Commission may consider any of the following criteria in determining whether to award a grant:

- (1) whether any funds have been collected for purposes of amateur boxing grants under Section 63C-11-311;
- (2) the applicant's past participation in amateur boxing contests;
- (3) the scope of the applicant's current involvement in amateur boxing;
  - (4) demonstrated need for the funding; or
- (5) the involvement of adolescents including rural and minority groups in the applicant's amateur boxing program.

# KEY: licensing, boxing, unarmed combat, white-collar contests

February 22, 2011 63C-11-101 et seq. Notice of Continuation May 10, 2007

R392. Health, Epidemiology and Laboratory Services, Environmental Services.

R392-200. Design, Construction, Operation, Sanitation, and Safety of Schools.

#### R392-200-1. General Provisions.

- A. Purpose. This rule provides minimum requirements for the protection of the health and safety of the school occupants and the general public.
- B. Application. The provisions of this rule are applicable to the design, construction, operation, maintenance, safety, health, and sanitation of schools, their grounds, and accessory structures thereto.
  - C. Construction or Remodeling of School Buildings
- 1. On and after the effective date of this rule, all school buildings or appurtenances that are constructed or extensively remodeled shall be designed, constructed, remodeled, and maintained in accordance with the standards set forth in rule.
- 2. Architectural plans for new or for an extensive renovation of an existing facility shall be submitted to the Department or its designated representative for review and approval prior to construction. Any changes required for approval shall be included into the plans and adhered to in the construction of the facility.
- 3. Existing schools shall be maintained in accordance to the health and sanitary standards established in this rule.
  - D. Definitions
- 1. "Approved" means acceptable to the Director or local health officer based on his determination that there is conformance with appropriate standards and good public health practice.
- 2. "Department" means the Utah Department of Health or its authorized agents.
- 3. "Director" means the Executive Director of the Utah Department of Health, or designated representative.
- 4. "Facility" means a place, an institution, a building or part thereof, a set of buildings, or an area, whether or not enclosing a building or set of buildings, and its associated premises that is used for the education of individuals and that may be owned and/or operated by public or private agencies.
- 5. "Hot Water" means water heated to a temperature of not less than 120 degrees Fahrenheit (49 degrees Celsius) at the outlet.
- 6. "Instructor" means teacher, teaching assistant, teacher's aid, or any other such individual responsible for a particular class.
- 7. "Local Health Officer" means the health officer of any municipal, county, or district health department, or his designated representative.
- 8. "School" shall mean any public or private educational institution or facility owned and/or operated by federal, state, or local governments, religious organizations, private agencies, or individuals.
- 9. "Solid Wastes" means any discarded organic matter, refuse, rubbish, hazardous waste, special waste, garbage, trash, and other waste materials resulting from the operation of the facility.
- 10. "Toxic" means any substance that may have an adverse physiological effect on a person or persons.
- 11. "Wastewater" means sewage or water-carried wastes, and shall include, but not be limited to, the discharges from all plumbing fixtures or facilities.

# R392-200-2. Site Selection.

- A. Site Standards
- 1. The topography of the site shall permit the drainage of surface waters from the grounds without creating a nuisance during inclement weather, thawing periods, lawn sprinkling, or irrigation.
  - 2. The school site shall not be located in an area where

there is a history or high possibility of flooding, high ground water, snow or earth slides, earthquake fault, or an area that was a repository for hazardous substances.

3. The school site shall be located to eliminate the negative influence of railroads, freeways, highways, heavy traffic roads, industrial areas, airports and aircraft flight patterns, fugitive dust, odors, or other areas where auditory problems, malodorous conditions, or safety and health hazards exist

# R392-200-3. School Grounds.

# A. General

- 1. Fences, if needed, shall be constructed of sufficient height around elementary school playgrounds to exclude animals and prevent children from entering local streets or parking lots. Fencing shall be constructed of smooth materials with no barbs or projections and shall be maintained in good repair.
- 2. Electrical transmission lines, poles, transformer boxes, and other electrical equipment shall be located to prevent an electrical or obstacle safety hazard. Well pumps or other electrical equipment on the school property shall be enclosed and protected with a minimum six feet high woven wire fence or other suitable enclosure.
- 3. Walkways shall be provided between the school building and other buildings on the school grounds. Walkways shall be graded to allow proper drainage, and constructed of smooth impervious materials to prevent a safety hazard. Walkways and parking areas shall be maintained in good repair.
- 4. Illumination shall be provided for walkways, building entrances, parking areas, roads, and similar areas, during hours of use
- 5. Elevated lawn sprinkler heads shall not be permanently installed and shall not be left in place on playgrounds or other recreational areas.
- 6. Service roads, parking areas, and walkways shall be constructed and located to facilitate movement of vehicular and pedestrian traffic and to prevent or reduce safety hazards.
- 7. The playground area shall be located in a safe and supervised area. All parts of the school grounds shall be kept free of weeds, holes, ditches, stones, ashes, cinders, pieces of wire or glass, tree stumps, dead limbs of trees, or other obstructions that create safety hazards or rodent harborage areas.
- 8. Playground equipment, if provided, shall be located to permit adequate supervision. Playground sites shall be located where the hazard of elementary school age children crossing streets or parking areas is eliminated.
- 9. During school hours dogs, cats, or other animals shall not be allowed on school property. Seeing eye dogs or animals used for school instructional purposes may be allowed if adequately controlled.
- 10. If bicycles are permitted at school, a designated area shall be provided for bicycle parking. The parking area shall be located where it will not create a safety hazard by obstructing building entry/exit ways, walkways, or vehicular traffic.

# R392-200-4. Food Service.

- A. General
- 1. The design, construction, installation, and operation of food service facilities and equipment shall be in compliance with R392-100 and other appropriate local regulations.
- 2. Food not prepared on site shall be obtained from approved sources and shall be transported and served in accordance with R392-100.
- 3. Local health department approval shall be obtained prior to any function where food will be served or prepared from other than school lunch facilities.

### R392-200-5. Sanitary Facilities and Controls.

- A. Water Supply General
- 1. The water supply shall be of adequate volume and pressure and of a safe, sanitary quality and shall comply with the requirements of the State of Utah public drinking water Rules. All bottled water shall comply with the bottled water requirements of the Utah Department of Agriculture.
- 2. If the water supply is interrupted for any reason, for 4 hours or more, the local health officer shall be notified. The local health officer may require the school to be closed or an approved alternative source of potable water shall be provided.
- 3. Non-potable water supply systems used for irrigation or similar purposes shall be operated in a completely separate storage and support system from potable water and shall be maintained in compliance with Section 19-4-112 of the Utah Code Annotated 1953 as amended.
- 4. Water supply pumps, storage, treatment facilities, and other mechanical equipment shall be protected from unauthorized access.
- 5. If water is to be supplied by the school's independent water supply system, plans and specifications for such a water system shall meet Utah State safe drinking water standards and shall be submitted to and approved by the Department of Environmental Quality prior to construction.
  - B. Wastewater General
- 1. All wastewater shall be disposed of by a public sewage system or by a sewage disposal system constructed and operated according to the Utah Department of Environmental Quality wastewater disposal rules.
- 2. If a sewer service is interrupted for any reason, for 4 hours or more, the local health officer shall be notified. The local health officer may require the school to be closed or an approved alternate sanitary facility shall be provided.
- 3. All schools installing or modifying an on-site sewage disposal system shall submit plans to the health officer having jurisdiction for review and approval prior to construction or modification.
- C. Plumbing General. Plumbing shall be sized, installed, and maintained in accordance with the requirements of the Utah Plumbing Code.
- D. Toilet Facilities General. Toilet room facilities shall be located and available on each floor having classrooms or other instructional areas. Locked facilities are prohibited unless students have reasonable access to them or to other facilities that are reasonably accessible.
  - 1. Toilet Rooms
- a. Self-closing entrance doors shall be provided if privacy is not achieved using shielding to break the line of vision from outside the toilet room.
- b. If a toilet room is designed for use by more than one person at a time, each toilet therein shall be enclosed on all four sides by a separate stall. The height of the stalls shall allow sufficient light or ventilation therein. The stall partitions and door shall be at least 16 inches from the floor.
- c. In new or extensively remodeled establishments, toilet rooms shall be mechanically vented to the outside of the building. A system shall be installed to resupply the air that is exhausted.
- d. Toilet rooms used by girls in grades 4 and above, and/or women shall have at least one conveniently located covered waste receptacle.
- e. Each toilet room shall be provided with an easily cleanable waste container that shall be emptied as often as necessary, at least daily, and shall be kept clean.
- f. All toilet room fixtures shall be kept clean and maintained in good repair.
- g. Each toilet fixture shall be provided with a supply of toilet tissue at all times.
  - h. Toilet rooms shall be available for use at all times the

school is open or used for school approved activities.

- i. Conveniently located toilet facilities shall be easily accessible for all recreational facilities and areas utilized for school functions or approved activities by the school.
- j. Rest room walls, floors, and ceilings shall be light colored, smooth, non-absorbent, easily cleanable, and shall be kept clean and maintained in good repair.
  - E. Lavatory Facilities
  - 1. Lavatory Installation
- a. Lavatories with hot and cold water shall be located in or immediately adjacent to toilet facilities.
- b. Lavatories with hot and cold water shall be located in or conveniently adjacent to classrooms where normal activities require the students to wash their hands either before or after performing the classroom activities. Such classrooms shall include, but are not limited to, elementary classrooms, home economics, art, chemistry, biology, auto shop, wood and metal shop, and drama. The hot water at these locations shall not exceed 126 degrees F.
- c. Lavatories, including soap, towels, and hot water shall be provided for all persons required to handle any liquids that may burn, irritate, or otherwise be harmful to the skin.
- 2. Lavatory Faucets. Each lavatory shall be provided with hot and cold water, utilizing a mixing valve or combination faucet. Steam-mixing valves are prohibited. Any self-closing, slow-closing, or metering faucet used shall be designed to provide a flow of water for an average of 10 seconds without the need to reactivate the faucet.
  - 3. Lavatory Supplies
- a. A supply of hand cleaning soap or detergent shall be conveniently available near each lavatory.
- b. Sanitary towels in an appropriate dispenser or a forcedair mechanical hand-drying device providing heated air shall be conveniently located near each lavatory. Common towels are prohibited. If disposable towels are used, easily cleanable waste receptacles shall be provided.
- 4. Lavatory Maintenance. Lavatories and all related fixtures shall be kept clean and maintained in good repair.
  - F. Shower Facilities
  - Shower Installation
- a. Showers shall be provided for classes in physical education if students are required to change clothes. Each shower shall be provided with hot and cold water utilizing a mixing valve or combination faucet. Nothing in this section shall prohibit the use of water temperature controls to ensure the safety of the student. Shower floors and adjacent areas shall have a non-skid surface.
- b. At least one shower head shall be provided for each sixteen students utilizing any adjacent dressing area at any one time.
  - c. Privacy showers shall be provided.
- d. A dressing room area with non-skid floors and floor drains shall be provided adjacent to shower facilities and shall be equipped with benches constructed of easily cleanable impervious materials. Showers shall be constructed to prevent water flow into the drying and dressing room area. Carpeting is prohibited in dressing rooms.
- e. In new or extensively remodeled facilities, shower area dressing rooms shall be mechanically vented to the outside of the building. A system shall be installed to resupply the air that is exhausted.
- f. Toilet rooms shall be conveniently located to shower and dressing rooms.
  - 2. Maintenance
- Shower rooms and adjacent areas when used shall be cleaned at least daily.
- b. Shower room walls, floors and ceilings shall be light colored, smooth, nonabsorbent, easily cleanable, and shall be kept clean and maintained in good repair.

- 3. Shower Supplies. If towels are supplied by the school, they shall be laundered to ensure exposure to a water temperature of 168 degrees F, for a combined wash and rinse period of at least 25 minutes or an equivalent washing procedure. Such towels, if provided, shall be furnished clean weekly or at time of reissue. The use of common towels is prohibited.
  - G. Drinking Fountains
  - 1. General
- a. Fountains shall be designed so the water stream will arch into the basin. The stream of water shall be of a sufficient height and constant pressure to enable the user to drink without touching the mouth guard. Vertical flow, bubbler type fountains are prohibited. Fountains shall be constructed of impervious material such as stainless steel, porcelain, vitreous china or enameled cast iron.
  - b. Fountains shall be kept clean and in good repair.
- c. Fountains shall not be installed in toilet rooms or other areas where exposure to contamination from human wastes or toxic or hazardous materials could occur.
- d. The height of the fountain at the drinking level shall be convenient to students utilizing the fountain.
- e. Conveniently located drinking fountains shall be easily accessible for all recreational facilities and areas utilized for
- f. If water under pressure cannot be made available, all bottled water that is provided shall comply with the bottled water requirements of the Utah Department of Agriculture, with a suitable faucet for the filling of individual cups. Individual single-service drinking cups shall be dispensed from an approved dispenser.
  - g. The use of common cups is prohibited. H. Swimming Pools

  - 1. General
- a. Swimming pools shall be constructed, operated, and maintained in accordance with R392-302.
- b. Plans for swimming pools, diving pools, or therapy pools intended for installation at any facility covered by this rule shall be reviewed and approved by the Department or its designated representative prior to installation.
  - I. Solid Wastes
  - 1. Containers
- a. Cleanable waste containers shall be available in each classroom, and shall be kept clean and in good repair.
- b. Shops, chemistry labs, and similar areas shall have appropriate waste containers for solid waste disposal.
- c. Solid wastes shall be kept in durable, easily cleanable, insect-proof and rodent-proof containers that do not leak and do not absorb liquids.
- d. Containers, refuse bins, compactors, and compactor systems located or stored outside shall be easily cleanable, shall be provided with tight-fitting lids, doors, and covers, and shall be kept covered. Containers designed with drains shall have drain plugs in place at all times, except during cleaning.
- e. There shall be a sufficient number of containers to hold all the garbage, refuse, and other solid waste that accumulates.
- f. Soiled containers shall be cleaned at a frequency that is adequate to prevent odors and insect and rodent attraction. Suitable facilities, including hot water and detergent or steam, shall be provided and used for washing containers. Liquid waste from compacting or cleaning operations shall be disposed as sewage and not allowed to enter any storm drain.
- g. Suitable facilities, including hot water and detergent, shall be provided and used for washing containers.
  - 2. Storage
- a. Any solid wastes stored on the premises shall be inaccessible to insects, rodents, and other animals. Outside storage of unprotected plastic bags or wet-strength paper bags or baled units containing garbage or refuse is prohibited.

Cardboard or other packaging material that contains no garbage or food wastes need not be stored in covered containers, if such material is protected in an enclosure or baled so a litter problem or other nuisance is not created.

- b. Solid waste storage rooms, if used, shall be constructed of easily cleanable, nonabsorbent, washable materials, shall be kept clean, shall be insect- and rodent-proof, and shall be kept
- c. Outside storage areas or enclosures shall be easily cleanable and shall be kept clean. Solid waste containers, refuse bins and compactor systems located outside shall be kept covered and properly located or stored on or above a smooth surface of nonabsorbent material, such as concrete or asphalt, that is kept clean and maintained in good repair.
  - 3. Disposal
- a. Solid waste shall be disposed of often enough to prevent the development of odor or the attraction or propagation of insects or rodents.
- b. The open burning of any trash, garbage or other wastes on the premises is prohibited except as provided by law.
  - c. No disposal of solid waste shall occur on the premises.
  - J. Hazardous Wastes
- 1. General. Disposal of hazardous wastes shall comply with the Utah hazardous waste management rules and applicable local regulations.
  - K. Insect and Rodent Control
- 1. General. Effective measures intended to minimize the presence of rodents, flies, cockroaches, bedbugs, lice, or other vermin on the premises shall be utilized. The premises shall be maintained so that propagation, harborage, or feeding of vermin is prevented.
- Openings. Openings to the outside shall be effectively protected against the entrance of insects, rodents, and other animals. Screens for windows, doors, skylights, intake and exhaust air ducts, and other openings to the outside shall be tight fitting and free of breaks. Screening material shall not be less than sixteen mesh to the inch.
- 3. Pesticide Application. Restricted-use pesticides shall not be used within buildings or on the grounds unless formulated and dispensed by a pesticide applicator certified by the Utah State Department of Agriculture. All labeled directions for use shall be specifically followed, and products without label directions are prohibited from use.

### R392-200-6. Construction and Maintenance of Physical Facilities.

- A. Floors, Walls, and Ceilings
- 1. Construction. All buildings shall be of sound construction with floors, walls, and ceilings constructed of nonporous, cleanable material and shall be maintained in good condition.
  - 2. Lighting General
- a. A comfortable lighting environment shall be provided in every classroom with light quality that meets the requirements of all applicable parts of this rule.
- b. Permanently fixed artificial light sources shall be installed to provide, at a distance of 30 inches from the floor, sufficient light intensities on instructional surfaces, including chalkboards, without causing excess intensity eyestrain.
- c. All light fixtures located in student areas shall be shielded to protect the students from injury in case of bulb breakage.
- d. Light intensity ratios shall not exceed levels for surfaces causing excessive eye accommodation. Instructional areas shall have predominantly light colors to obtain low brightness ratios. Instructional areas shall not exceed the following brightness
- (1) Between the task and immediately adjacent surfaces, including between a task and a desk top; ratio 3:1

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- (2) Between the task and more remote darker surfaces, including between a task and the floor; ratio 3:1
- (3) Between the task and the more remote lighter surfaces, including between a task and the ceiling; ratio 1:5
- (4) Between windows or other luminous objects and surfaces adjacent to them, except the ratio between windows and adjacent chalkboards may be exceeded; ratio 20:1
- (5) Between the chalkboard and the wall or other visually adjacent area: ratio 1:3
- e. Reflectance of the finishes in instructional areas shall be within the following range 0:
  - (1) Percentage of Reflectances(a) Ceilings 70 to 90

  - (b) Walls 40 to 60
  - (c) Floors 30 to 50
  - (d) Chalkboards 15 to 20
  - (e) Desks and equipment 35 to 50
- f. Light fixtures shall be cleaned and repaired, and burned out bulbs or lamps replaced as often as necessary in order to maintain the illumination levels required in this section.
- g. Any light fixtures emitting noise at a bothersome level shall be repaired or replaced.
  - B. Ventilation
  - 1. General
- a. Rooms shall be provided with natural or mechanical ventilation that admits fresh air and is sufficient to remove or prevent the accumulation of obnoxious odors, smoke, dust, and In classrooms where combustible vapors may accumulate, such vapors shall be vented either through a fume hood or by other adequate roomwide ventilation.
- b. A minimum clean air replacement of 10 cubic feet per minute per person in classrooms shall be maintained. The lining of ducts with fibrous or asbestos materials is prohibited.
- c. Air vents shall be placed so no person becomes chilled or overheated in any occupied room.
  - 2. Special Ventilation
- a. Intake and exhaust air ducts shall be maintained to prevent the entrance of dust, dirt, and other contaminating materials.
- b. In new or extensively remodeled establishments, all rooms from which obnoxious odors, vapors or fumes originate shall be mechanically vented to the outside of the building.
  - C. Heating
- 1. Heating facilities shall be properly installed and vented and shall be maintained in a safe working condition. Unvented space heaters producing products of combustion are prohibited.
- 2. A temperature of 68-74 degrees F during winter months shall be maintained in classrooms. However, on a temporary basis, during a severe winter energy crisis, the temperature may be reduced to 65 degrees F. The temperature in a swimming pool area shall be warmer than the water temperature of the pool.
  - D. Cooling
- 1. By September 1, 1998 the school district administrator shall develop a written plan to mitigate adverse health effects of excessive heat to students and staff at each school in his district. The plan, to be called the Classroom Temperature Health Intervention Plan, for each school shall:
- a. include district medical, environmental, engineering and health staff in the development of the plan;
- b. cover school days during the period September 1 through September 15; however, annual plans after 1998 shall cover the period May 1 through September 15;
- c. specify the method by which the heat health hazard level shall be determined as required in Subsection R392-200-6(D)(6);
- (1) the plan must require that at least one temperature measurement be taken daily;
  - (a) the date, time, place, and temperature of the

measurement must be recorded on a log to be kept at the school building administration office for two years. The log shall be made available to the local health officer at his request.

(b) school areas supplied by a properly operating air conditioning system are exempted from this Subsection R392-200-6(D)(1)(c);

- d. identify interventions for each of the heat health hazard levels listed in tables 1 and 2, and the procedures for ensuring their timely implementation:
- e. include an emergency plan in individualized health care plans for all children with special health care needs as identified by a health assessment of the student population;
  - f. be filed with the local health officer by October 1, 1998;
- g. be updated and filed with the local health officer prior to October 1, 1999. After October 1, 1999 the plan shall be updated as changes occur in the school population or in the school facilities and at least annually.
- 2. The school district administrator shall ensure that the plans required in Subsection R392-200-6(D)(1) are executed
- 3. The school district administrator shall develop and file the plans required in Subsection R392-200-6(D)(1) with the local health officer prior to the first day of classes for a new school beginning operation after September 1, 1998.
- 4. The school district administrator shall prepare a written evaluation of the implementation of the plan required in Subsection R392-200-6(D)(1) and submit it to the local health officer prior to October 1, 1999.
- 5. The local health officer may require the school district administrator to correct a school plan required in Subsection R392-200-6(D)(1) that he determines is ineffective at preventing adverse health impacts of high heat on the students and staff of the school.
- 6. The school district administrator shall select one of the following two methods to determine the heat health hazard level in each school:
- a. Method 1: Chart the temperature reading taken from a simple wall or hand held dry bulb thermometer into column 2 of table 1. Find the corresponding heat health hazard level in column 1;
- (1) the thermometer must have a full range accuracy of plus or minus 2%;
- b. Method 2: Properly use a sling psychrometer to determine the relative humidity. Chart the relative humidity into column 1 of table 2. Find the temperature reading taken from a simple wall or hand held dry bulb thermometer in one of the columns directly across from the relative humidity reading. Find the corresponding heat health hazard level at the top of the column in which the temperature is found.
- (1) the thermometer must have a full range accuracy of plus or minus 2%;

	TABLE 1 DRY BULB IN	DEX
Heat Health Hazard Level	Thermometer Temperature	
Caution	80-89.9 degrees	F
Extreme Caution	90-99.9 degrees	F
Danger	greater than or to 100 degrees	
	TABLE 2 TEMPERATURE-HUMID	ITY INDEX
% Relative Humidity	Dry Bulb Temper Caution	ature (degrees F) Extreme Caution
0	95.0-112.9	113.0-131.9

10	89.5-107.4	107.5-124.4
20	87.5-103.4	103.5-118.4
30	86.0-99.9	100.0-114.9
40	84.0-97.4	97.5-111.9
50	82.0-95.4	95.5-108.9
60	81.5-93.4	93.5-106.9
70	78.5-91.4	91.5-104.9
80	77.5-89.9	90.0-103.4
90	76.5-88.9	90.0-101.4
100	75.0-87.4	87.5-99.9
% Relative	Dry Bulb Tempe	erature (degrees F)
Humidity	Danger	
0		or equal to 132.0
10		or equal to 125.0
20		or equal to 119.0
30		or equal to 115.0
40		or equal to 112.0
50		or equal to 109.0
60		or equal to 107.0
70		or equal to 105.0
80		or equal to 103.5
90		or equal to 101.5
100	greater than o	or equal to 100.0

- 7. The school building administrator shall ensure that the local health officer is notified immediately when:
- a. the heat health hazard level of Danger is reached anywhere inside the school where students or staff are present for an hour or longer; or
- b. on the same day two incidents occur in the school where health symptoms, such as heat stroke, cramps and heat exhaustion, may have been caused by heat and a heat health hazard level of Caution, Extreme Caution, or Danger has been recorded in the school.
- E. Maintenance of Heating, Ventilation and Air Conditioning Equipment.
- 1. The school building administrator has final responsibility to ensure that the heating, ventilating, and air-conditioning system inspection and necessary maintenance activities are conducted at proper time intervals according to the manufacturer's recommendations with qualified in-house or contracted service technicians to provide peak performance of all equipment and systems.
  - F. Cleaning Physical Facilities
  - 1. General
  - a. Floors shall be cleaned at least daily.
- b. Walls, ceilings, and attached equipment shall be kept clean.
- c. Hose bibs with back flow prevention devices shall be provided with running water for washing walkways, courts, passageways, and other common use areas.
- 2. Utility Facility. In new or extensively remodeled facilities at least one utility sink or curbed cleaning facility with a floor drain shall be located on each floor and used for the cleaning of mops or similar wet floor cleaning tools and for the disposal of mop water or similar liquid wastes. The use of lavatories for this purpose is prohibited.
  - 3. Custodian Closets
- a. Custodial closets, equipment and supply storage rooms shall be kept clean and orderly and shall be kept locked if toxic supplies are present.
- b. Separate storerooms or cabinets shall be provided for cleaning materials, pesticides, paints, flammables, or other hazardous or toxic chemicals, and for tools and maintenance equipment. These areas shall be kept locked and used for no other purpose and shall comply with the Uniform Fire Code.
- c. Oiled mops, dust cloths, rags, and other materials subject to spontaneous combustion shall be properly stored in approved fire resistant containers as required by the Uniform Fire Code.

# R392-200-7. Health and Safety.

A. Health

- 1. A centrally located room or area, with a readily accessible phone, shall be available for emergency use in providing care for persons who are ill, injured or suspected of having any contagious disease. In new structures, a clinic room shall be provided and shall have lavatory facilities with hot and cold running water, soap, individual towels, first aid supplies, and lockable cabinet space for storage of first-aid supplies. Clinic rooms or areas used for emergency treatment and first-aid shall be kept clean, orderly, and in good repair. A school nurse or other appropriately trained individual shall be on the premises and available during normal school hours. In addition, at least two individuals shall be available that have an approved current basic first-aid certificate.
- 2. Each emergency care room or clinic area shall be provided with a cot or bed, and each cot or bed shall have a washable surface, or cover, or be provided with disposable sheets and pillowcases for each user. Multiuse sheets or covers, if used, shall be laundered after each use.
- 3. Prescription medications shall be present only on an individual prescription basis and shall be administered only as prescribed by appropriate personnel.
- 4. All prescription or over the counter medication administered by school personnel, shall be stored in a secure, locked drawer or cabinet.
- 5. Specified sleeping areas shall be provided with sleeping facilities including cots or pads. Washable or disposable covers, if supplied by the school, shall be maintained in good repair and shall be washed at least weekly and before reissue.
- 6. In injury high risk areas such as, but not limited to, shops, home economics, playgrounds, and gymnasiums, the instructor shall have an approved current basic first-aid certificate. A readily accessible first-aid kit shall be available in each high risk classroom area, and shall be maintained in good condition.
  - B. Safety
- 1. Instructional, athletic, or recreational equipment shall be kept clean, safe, and in good repair. Body contact equipment surfaces shall be routinely cleaned and sanitized at least weekly to minimize the potential of disease transmission.
- 2. Recreational equipment shall not have open-ended hooks, moving parts that could pinch or crush fingers, sharp edges or rough surfaces, or form rings or angles with a diameter more than 5 inches but less than 10 inches.
- 3. Outside recreational equipment other than swings shall be placed so that the intended activity has at least 10 feet clearance from fences, buildings, or other stationary objects that may cause injury. Swings shall have at least 16 feet clearance from objects that may cause injury.
  - 4. Play equipment shall have handrails.
- 5. Recreational equipment that requires anchoring for its use, shall be securely anchored to the ground. Anchoring devices shall not protrude above ground level.
- 6. Handrails shall be properly installed on stairways, ramps, and outside steps, and shall be in good repair.
- 7. Gas supply lines serving science laboratories, home economics areas, shops, and other rooms utilizing multiple outlets shall have a master shut-off valve that is readily accessible.
- 8. Home economics areas, shops, offices and other rooms using electrically operated instruction equipment shall be supplied with a master electric switch readily accessible.
- 9. All shops shall be kept clean, orderly, and in a sanitary condition. Cleaning and sweeping shall be done in a way that contamination of the air is minimized.
- 10. Substances that are deemed harmful or hazardous to the health, safety and welfare of instructors and/or students who use them shall be accompanied by specific directions with respect to the proper use, storage, handling and disposal of such supplies and to the potential risks or hazards associated with

such supplies.

- 11. Provisions, including the development and posting of operating instructions, regulations, or procedures, for students shall be posted and reviewed in class in industrial arts, physical sciences, or vocational educational areas using equipment or hazardous devices. Such instructions shall be written at a sixth grade reading level.
- 12. Loose clothing including, but not limited to, ties, lapels, cuffs, torn clothing or similar garments that can become entangled in moving machinery shall not be worn when operating equipment.
- 13. Wrist watches, rings, or other jewelry shall not be worn in any class where they constitute a safety hazard.
- 14. Students shall confine their hair, if there is a risk of hair entanglement in moving parts of machinery.
- 15. Exposure to noise or toxic dusts, gases, mists, fumes, or vapors shall be sufficiently controlled so that a health hazard does not occur and shall be in accordance with Utah Occupational, Safety, and Health Administration (OSHA) requirements and applicable local regulations.
- 16. Approved safety equipment including, but not limited to, aprons, gloves, and safety glasses, shall be available to and worn by all students engaged in activities where there is exposure to hazardous conditions.
- 17. Safety zones consistent with OSHA requirements shall be marked around areas of equipment where there is danger of possible injury to students.
- 18. If there is exposure to skin or eye contamination with poisonous, infectious, or irritating materials, an emergency shower and a lavatory with hot and cold running water, soap, and towels or an eye wash fixture shall be available. Self-closing, slow-closing, or metered faucets are prohibited.
- 19. If there is exposure to infectious organisms, a lavatory with hot and cold running water, soap, and towels shall be available.
- 20. Where appropriate, a laboratory, auto shop, wood shop, and other such classrooms shall be equipped with an approved fume hood and the required make-up air system meeting applicable national design standards.
- 21. Facilities shall be available for the proper storage of clothing and of athletic, instructional, and recreational equipment and supplies.
- 22. Cleaning materials, tools, and maintenance equipment shall be safely stored.
- 23. Poisonous, dangerous or otherwise harmful plants and/or animals shall not be located in classrooms.
- 24. Toxic or hazardous materials including, but not limited to, chemicals, poisons, corrosive substances, or flammable liquids, shall be stored in a ventilated, locked fire resistant area with access only by authorized personnel. Such storage area shall comply with Uniform Fire Code and National Fire Protection Association requirements.
- 25. Oxygen, acetylene, and other high pressure cylinders, including empty cylinders, shall be properly secured and stored. The valve hoods shall be in place when the tanks are not in use.
- 26. No flammable, explosive, toxic, or hazardous liquids, gases, or chemicals shall be placed, stored, or used in any building or part of a building used for school purposes, except in approved quantities as necessary for use in laboratories, shops, and approved utility rooms. Such liquids, gases, or chemicals shall be kept in tightly sealed containers and stored in safety cabinets or approved storage rooms when not in actual use.

# R392-200-8. Inspection and Enforcement.

A. Inspection Frequency

1. An inspection of a school shall be performed at least once every six months. Additional inspections of the school shall be performed as often as necessary for the enforcement of

this rule.

- 2. Whenever a school is constructed or extensively remodeled, the owner or person in charge thereof shall notify the Department or local health officer having jurisdiction, to arrange for an inspection of the school facilities prior to being put into use in order to determine compliance with this rule.
- B. Access. The Director, local health officer, or their representative after proper identification, shall be permitted to enter any school at any reasonable time for the purpose of making inspections to determine compliance with this rule.
- C. Report of Inspections. Whenever an inspection of a school is made, the findings shall be recorded on an inspection report form acceptable to the Director.
- D. Correction of Violations. The completed inspection report form shall specify a reasonable period of time for the correction of the violations found, and correction of the violations shall be accomplished within the period specified.
  - E. Enforcement
- 1. The Director and local health officer are charged with the enforcement of the provisions of this rule.
- 2. The provisions of this rule shall not prevent any city, county, or city and county health department or district from adopting and enforcing standards of sanitation, health, safety, and hygiene for schools more strict than those contained in this rule.
- 3. Primary enforcement of this rule shall be the responsibility of the local health department. The Director shall periodically review and determine the adequacy of enforcement by local health departments and cooperate with and provide assistance to local health departments if he determines enforcement by a local health department is inadequate.
- The Director or the local health officer may, if he determines a serious health hazard exists, order closed all or part of a school.

26-15-2

KEY: public health, schools February 16, 2011 Notice of Continuation April 5, 2007

# R434. Health Systems Improvement, Primary Care and Rural Health.

# R434-50. Assistance for People with Bleeding Disorders. R434-50-1. Authority and Purpose.

This rule is required by Section 26-47-103 (5). It implements Section 103 of the Health Care Assistance Act, Title 26, Chapter 47.

#### R434-50-2. Definitions.

The definitions as they appear in Section 26-47-103 (1) apply. In addition, "Department" means the Utah Department of Health.

# R434-50-3. Grant Application.

An applicant responding to a request for grant application under this program shall submit its application as directed in the grant application guidance issued by the department.

# R434-50-4. Criteria for Awarding Grants.

The department shall consider:

- (1) the extent to which the applicant:
- (a) demonstrates that it will provide assistance to the greatest number of persons with bleeding disorders residing across the State of Utah;
- (b) utilizes other sources of funding, including private funding, to provide bleeding disorder services; and
  - (c) provides:
- (i) information that meets the requirements established in Section 26-47-103 (3);
- (ii) a description of the individuals to be served by the grant;
- (iii) the estimated number of individuals to be served with the grant award; and
- (iv) the results of an assessment of need demonstrating the need for the bleeding disorder services that the grantee proposes to provide.
- (2) the cost to the person with a bleeding disorder for the bleeding disorder services;
- (3) the degree to which the applicant meets the requirements of the statute; and
- (4) the degree to which the application is feasible, clearly described, and ready to be implemented.

# R434-50-5. Qualified Service Recipients.

- (1) As required by Section 26-47-103 (1)(b)(iii)(D), the Department establishes that to meet the definition of a person with a bleeding disorder the individual's health insurance must be at or greater than 7.5 percent of the individual's adjusted gross income.
- (2) The grantee must assure that each individual to whom it provides service under a grant awarded under this rule meets the requirements of this rule and Section 26-47-103 (1)(b).

**KEY:** bleeding disorders, grants March 1, 2011

26-47-103(5)(a)

# R495. Human Services, Administration. R495-879. Parental Support for Children in Care. R495-879-1. Authority and Purpose.

- (1) The Department of Human Services is authorized to create rules necessary for the provision of social services by Section 62A-1-111.
- (2) The purpose of this rule is to provide information to parents relating to the establishment and enforcement of child support when a child is placed in an out-of-home program.

### R495-879-2. Child Support Liability.

The Office of Recovery Services will establish and enforce child support obligations against parents whose children are in out-of-home placement programs administered by the Department of Human Services or Department of Health. The department shall consider fees for outpatient and day services separate from child support payments. Establishment and enforcement of child support shall be pursuant to the Uniform Civil Liability for Support Act, Title 78B, Chapter 12; Child Support Services Act, 62A-11-301 et seq.; Support and expenses of child in custody of an individual or institution, 78A-6-1106.

#### R495-879-3. Support Guidelines.

Child support obligations shall be calculated in accordance with Child Support Guidelines, Sections 78B-12-201, 78B-12-203 through 78B-12-216, 78B-12-219, 78B-12-301, 78B-12-302.

#### R495-879-4. Establishing an Order.

ORS may modify and establish child support orders through the Child Support Services Act, 62A-11-301 et seq.; Administrative Procedures Act, Section 63G-4-102 et seq.; Jurisdiction - Determination of Custody questions by Juvenile Court, Subsection 78A-6-104; and in accordance with R527-200

# R495-879-5. Good Cause Deferral and Waiver Request.

- (1) If collections interfere with family re-unification, a division may, using the Good Cause-Deferral/Waiver (form 602), request a deferral or waiver of arrears payments once a support order has been established. The request may be applied to current support when an undue hardship is created by an unpreventable loss of income to the present family. A loss of income may include non payment of child support from the other parent for the children at home, loss of employment, or loss of monthly pension or annuity payments. The request shall be initiated by the responsible case worker and forwarded to his or her supervisor, regional director, division director/superintendent, or designee for approval.
- (2) After a support order has been established, the Good Cause Deferral and Waiver request may be denied or approved by the referring agency at any stage in the process. Once the waiver has been approved at all levels in the referring agency, the division director (or designee) shall send the waiver to the ORS director (or designee) for review and decision. If the requesting agency disagrees with the ORS director's (or designee's) decision, the request may be referred to the Executive Director of the Department of Human Services for a final decision. The requesting agency will notify the family of the final decision. The request shall not be approved when it proposes actions that are contrary to state or federal law.

# **R495-879-6.** In-Kind Support.

(1) ORS may accept in-kind support after the support amount has been established, based on the parent's service to the program in which the child is placed. The service provided by a parent must be approved by the director of the division or the superintendent of the institution responsible for the child's care. The approval should be based on a monetary savings or an

enhancement to a program. If geographical distances prohibit direct service, then the division director or superintendent may approve support services for in-kind support that do not directly offset costs to the agency, but support the overall mission of the agency. For example, a parent with a child receiving services at the Utah State Hospital (USH) may provide services to a local mental health center with the approval of the USH superintendent.

(2) A memorandum of understanding shall be signed by the division/institution and the parent specifying the type, length, and dollar value of service. Verification of the service hours worked must be provided by the division/institution to ORS (using Form 603) within 10 days after the end of the month in which the service was performed. The verification shall include the dates the service was performed, the number of hours worked, and the total credit amount earned. The inkind service allowed shall be applied prospectively up to the current support ordered amount. Unless approved by the director of the Department, in-kind support approved by one division/institution shall not be used to reduce child support owed to another division/institution. In-kind support shall not be approved when it proposes actions that are contrary to state or federal law.

# R495-879-7. Extended Visitation During The Year.

A rebate shall be granted to a parent for support paid when a child's overnight visits equal 25% or more of the service period. The rebate will only be provided when the service period lasts six months or more. The rebate will be proportionate to the number of days at home compared to the number of days in care. One continuous 24-hour period equals one day.

# R495-879-8. Child Support and Adoption Assistance.

ORS will establish and enforce child support obligations for parents who are currently receiving adoption assistance or who have received adoption assistance from this state or any other state or jurisdiction, for children who are in the custody of the state, in accordance with Sections 78A-6-1106, 78B-12-106, R495-879-2 and R495-883-3. If an order for support does not currently exist, the department will establish a monthly child support obligation prospectively on existing cases. When establishing a child support obligation, ORS will not include the adoption assistance amount paid to the family in determining the family's income, pursuant to Section 78B-12-207.

KEY: child support, custody of children February 7, 2011 Notice of Continuation October 23, 2008

62A-1-111(16)
2008 62A-4a-114
62A-5-109(1)
62A-11-302
62A-15-607
63G-4-102
78A-6-104
78A-6-1106
78B-12-106
78B-12-201
78B-12-201
78B-12-216
78B-12-219
78B-12-301

# R512. Human Services, Child and Family Services. R512-308. Out-of-Home Services, Guardianship Services and Placements.

### R512-308-1. Purpose and Authority.

- (1) The purpose of this rule is to define guardianship services and placements. Guardianship services and placements provide a permanent, safe living arrangement for a child in the court-ordered custody of Child and Family Services or Department of Human Services when it is not appropriate for the child to return home or be adopted, and continuing agency custody is not in the child's best interest.
- (2) Guardianship services are authorized by Section 62A-4a-105.
  - (3) This rule is authorized by Section 62A-4a-102.

#### R512-308-2. Definitions.

- (1) "Child and Family Services" means the Division of Child and Family Services.
- (2) "Child and Family Team" has the same meaning as defined in Rule R512-301.
- (3) "Guardianship" has the same meaning as defined in Section 78A-6-105.

# R512-308-3. General Guardianship Qualifying Factors.

- (1) General qualifying factors apply for both relative and non-relative guardianship, and all factors must be met.
- (a) The child cannot safely return home. This requirement is met if the court determines that reunification with the child's parents is not possible or appropriate and the Child and Family Team and regional screening committee agree that adoption is not an appropriate plan for the child.
- (b) The parent and child have a significant bond but the parent is unable to provide ongoing care for the child, such as an emotional, mental, or physical disability, and the child's current caregiver has committed to raising the child to the age of majority and to facilitate visitation with the parent.
  - (c) The prospective guardian must:
  - (i) Be able to maintain a stable relationship with the child;
- (ii) Have a strong commitment to providing a safe and stable home for the child on a long-term basis;
- (iii) Have a means of financial support and connections to community resources; and
- (iv) Be able to care for the child without Child and Family Services supervision.
- (d) The child has no ongoing care or financial needs beyond basic maintenance and does not require the services of a case manager.
- (e) There are compelling reasons why the child cannot be adopted, such as when the child's tribe has exclusive jurisdiction or the tribe has chosen to intervene in the adoption proceedings. Under the Indian Child Welfare Act (ICWA), 25 USC Section 1911, a tribe has the right to determine the child's permanency. For this reason, the tribe has the authority to approve guardianship with the current caregiver.

# R512-308-4. Non-Relative Qualifying Factors.

- (1) In addition to general qualifying factors in R512-308-3, all of the following factors apply to non-relative guardianship and must be met.
- (a) The child is in the legal custody of Child and Family Services and has been in custody for at least 12 consecutive months. If this is a sibling group, at least one child must have been in custody for 12 consecutive months.
- (b) The prospective guardian is a licensed out-of-home care provider.
- (c) The child has lived for at least six months in the home of the prospective guardian. The region director or designee may waive the six-month placement requirement for sibling groups if at least one sibling has been in the home for six

months and meets all other eligibility criteria.

- (d) A Child and Family Team has formally assessed the placement and found that continuation with the caregiver is in the child's best interest and supports the safety, permanency, and well-being of the child.
- (e) Child and Family Services has no concerns with the care the child has received in the home.
- (f) The child has a stable and positive relationship with the prospective guardian.
- (g) The child has reached the age of 12 years. The region director or designee may waive the age requirement for members of a sibling group placed with a non-relative if at least one sibling is 12 years of age or older and meets all other guardianship criteria and adoption is not the best permanency option for the younger children.

# R512-308-5. Relative Qualifying Factors.

- (1) In addition to general qualifying factors found in R512-308-3, all of the following factors apply for relative guardianship and must be met.
- (a) The child's prospective guardian is a relative to the child who meets the relationship requirements of the Department of Workforce Services Specified Relative Program, which currently includes:
  - (i) Grandfather or grandmother;
  - (ii) Brother or sister;
  - (iii) Uncle or aunt;
  - (iv) First cousin;
  - (v) First cousin once removed (a first cousin's child);
  - (vi) Nephew or niece;
- (vii) Persons of preceding generations as designated by prefixes of grand, great, great great, or great great great;
- (viii) Spouses of any relative mentioned above even if the marriage has been terminated;
- (ix) Persons that meet any of the above-mentioned relationships by means of a step relationship; or
- (x) Relatives that meet one of these relationships by legal adoption.
- (b) If not licensed as an out-of-home care provider, the relative has completed kinship screening, including a home study and background checks, in accordance with Kinship Practice Guidelines.
- (c) The child's needs may be met without continued Child and Family Services funding. In order to be considered for a guardianship subsidy, the prospective relative guardian must be a licensed out-of-home care provider and demonstrate that they cannot qualify for a Specified Relative Grant through the Department of Workforce Services as outlined in R512-308-6.

# R512-308-6. Guardianship Subsidy Availability, Scope, Duration.

- (1) Guardianship subsidies are available to meet the care and maintenance needs for children in out-of-home care:
- (a) For whom guardianship has been determined as the most appropriate primary goal.
- (b) Who do not otherwise have adequate resources available for their care and maintenance.
- (c) Who meet the qualifying factors described in R512-308-4 Non-Relative Qualifying Factors and who cannot qualify to receive a Specified Relative Grant from the Department of Workforce Services.
- (i) The caseworker must be provided with a copy of a denial letter from the Department of Workforce Services or written proof that the relationship requirements do not apply, such as through relevant birth certificates.
- (ii) Approval from the regional guardianship screening committee and regional administration is required in making this determination.
  - (2) If a prospective guardian is found to be receiving both

- a Specified Relative Grant and guardianship subsidy for the same child, the caseworker will notify the Department of Workforce Services and appropriate actions may be taken for repayment.
- (3) Guardianship subsidies are available through the month in which the child reaches age 18 years.
- (4) Each region may establish a limit to the number of eligible children who may receive guardianship subsidies.
- (5) Guardianship subsidies are subject to the availability of state funds designated for this purpose.

# R512-308-7. Regional Guardianship Subsidy Screening Committee.

- (1) Each region shall establish at least one regional guardianship subsidy screening committee. This committee may be combined with another appropriate committee, such as the adoption subsidy committee or placement committee.
- (2) The regional guardianship subsidy screening committee shall be comprised of at least five members. A minimum of three members must be present for making decisions regarding a guardianship subsidy. Decisions shall be made by consensus.
- (3) The regional guardianship subsidy screening committee is responsible to:
  - (a) Verify that a child qualifies for a guardianship subsidy.
- (b) Approve the level of need and amount of monthly subsidy for initial requests, changes, and renewals.
  - (c) Document the committee's decisions.
- (d) Coordinate supportive services to prevent disruptions and preserve permanency.

# R512-308-8. Determining Guardianship Subsidy Amounts.

- (1) The regional guardianship subsidy screening committee will determine the subsidy amount by considering the special needs of the child and the circumstances of the guardian family. The caseworker presents to the committee information regarding the special needs of the child, the guardian family's income and expenses, and/or the guardian family's special circumstances.
- (2) All of the following factors must be considered when determining the amount of the monthly subsidy to be granted:
- (a) All sources of financial support for the child including Supplemental Security Income, Social Security benefits, and other benefits. The regional guardianship subsidy committee may require verification of financial support.
- (i) If a child is receiving benefit income and the income can continue after guardianship is granted, this amount will be deducted from the guardianship subsidy amount.
- (ii) The guardianship subsidy should not replace other available income, such as Supplemental Security Income.
- (3) A guardianship subsidy will not exceed the levels indicated in Level I and Level II below, and may be less based upon the ongoing needs of the child and the needs of the guardian family.
- (a) Guardianship Level I (Basic): Guardianship Level I is for a child who may have mild to moderate medical needs, psychological, emotional, or behavioral problems, and who requires parental supervision and care. The amount of guardianship subsidy for a child whose needs are within Level I may be any amount up to the lowest basic out-of-home care rate.
- (b) Guardianship Level II (Specialized): Guardianship Level II is for a child who may be physically disabled, developmentally delayed, medically needy or medically fragile, or have a serious emotional disorder. The amount of the guardianship subsidy may range from the lowest basic out-of-home care rate to the lowest specialized out-of-home care rate.
- (4) Children who are receiving the structured out-of-home care rate in out-of-home care or who are in a group or

residential setting are considered for the Guardianship Level II rate.

- (5) Guardianship subsidies may not exceed the Guardianship Level II rate.
- (6) Guardianship subsidies are funded with state general funds within regional out-of-home care budgets. A region has the discretion to limit the number of guardianship subsidies or reduce guardianship subsidy rates based on the availability of funds
  - (7) Changing the amount of the guardianship subsidy.
- (a) The amount of a guardianship subsidy does not automatically increase when there is an out-of-home care rate change or as the child ages.
- (b) A guardian may request a guardianship subsidy review when seeking an increase in the guardianship subsidy amount, not to exceed the maximum amount allowable for the child's level of need. The guardian must complete the Request for Subsidy Increase Form to provide documentation to justify the request.
- (c) The request must be reviewed and approved by the regional guardianship subsidy screening committee. If approved, a new Guardian Subsidy Agreement will be completed.
- (d) Child and Family Services must provide written notice of agency action by certified mail at least 30 days in advance if a guardianship subsidy rate is going to be reduced.

#### R512-308-9. Guardianship Subsidy Agreement.

- (1) A Guardianship Subsidy Agreement specifies the terms for financial support for the child's basic needs.
- (2) A guardianship subsidy worker will complete the Guardianship Subsidy Agreement.
- (3) The effective date of the initial agreement is the date of the court order granting guardianship.
  - (4) A Guardianship Subsidy Agreement must:
- (a) Be signed by the guardian and Child and Family Services prior to any payments being made.
  - (b) Identify the reason a subsidy is needed.
  - (c) List the amount of the monthly payment.
  - (d) Identify dates the agreement is in effect.
  - (e) Identify responsibilities of the guardian.
- (f) Identify under what circumstances the agreement may be amended or terminated and the time period for agreement reviews.
- (g) Include a provision for a reduction or termination in the amount of the guardianship subsidy in the event a legislative or executive branch action affects Child and Family Services' budget or expenditure authority, making it necessary for Child and Family Services to reduce or terminate guardianship subsidies or if a regional office determines that reduction is necessary due to regional budget constraints.
- (h) Include a provision for assignment of benefits to the Office of Recovery Services in accordance with the Office of Recovery Services requirements.
- (i) Include a provision for re-payment of any financial entitlement made by the Department of Human Services or Child and Family Services to the guardian that was incorrectly paid.

### R512-308-10. Notification Regarding Changes.

- (1) The guardian must notify Child and Family Services
- (a) There is no longer a need for a guardianship subsidy.
- (b) The guardian is no longer legally responsible for the support of the child.
- (c) The guardian is no longer providing any financial support to the child or is providing reduced financial support for the child.
  - (d) The child no longer resides with the guardian.

- (e) The guardian has a change in address.
- (f) The child has run away.
- (g) The guardian is planning to move out-of-state.

#### R512-308-11. Reviews, Renewals, and Recertifications.

- (1) Reviews:
- (a) A guardianship subsidy worker will review each Guardianship Subsidy Agreement annually. The family situation, child's needs, and amount of the guardianship subsidy payment may be considered.
- (b) Prior to review, the guardian must complete the Guardianship Subsidy Recertification form provided by Child and Family Services to verify that the guardian continues to support the child. If the Guardianship Subsidy Recertification form is not received after adequate notice, the guardianship subsidy may be delayed or face possible termination.
  - (2) Renewals:
- (a) In order for guardianship assistance payments to continue, this agreement shall be renewed at intervals of up to three years until the child's 18th birthday.
- (b) The Department of Human Services or Child and Family Services shall provide written notification to the guardians before the next renewal date and shall supply the guardian with the appropriate forms.
- (c) The Department of Human Services or Child and Family Services and the guardian may negotiate the terms of a new agreement at any time. In order to be effective, all new agreements shall be in writing, on a form approved by the Department of Human Services or Child and Family Services, and signed by the parties. Oral modifications or agreements shall bind the Department of Human Services or Child and Family Services and the guardian.
  - (3) Recertification:
- (a) In order for guardianship assistance payments to continue, the guardian must recertify annually by completing and submitting the Annual Guardianship Assistance Recertification form to the Department of Human Services or Child and Family Services.

### R512-308-12. Appeals/Fair Hearings.

(1) When a decision is made to deny, reduce, or terminate a guardianship subsidy, Child and Family Services shall send by certified mail a written Notice of Agency Action. The notice shall also include information about how to request a fair hearing.

# **R512-308-13.** Termination.

- (1) A Guardianship Subsidy Agreement will be terminated if any of the following circumstances occur:
  - (a) The terms of the agreement are concluded.
  - (b) The guardian requests termination.
  - (c) The child reaches age 18 years.
  - (d) The child dies.
- (e) The guardian parent dies or, in a two parent family, if both guardian parents die.
- (f) The guardian parents' legal responsibility for the child ceases.
- (g) The Department of Human Services or Child and Family Services determines that the child is no longer receiving financial support from the guardian parent.
  - (h) The child marries.
  - (i) The child enters the military.
  - (j) The child is adopted.
  - (k) The child is placed in out-of-home care.
- (l) The Department of Human Services or Child and Family Services determines that funding restrictions prevent continuation of subsidies for all guardians.
- (2) A guardianship subsidy payment may be terminated or suspended, as appropriate, if any of the following occur. The

decision to terminate or suspend must be made by the regional guardianship subsidy screening committee.

- (a) The child is incarcerated for more than 30 days.
- (b) The child is out of the home for more than a 30-day period or is no longer living in the home.
- (c) The guardian fails to return the annual Guardianship Subsidy Recertification form or to complete the renewed Guardianship Subsidy Agreement within five working days of the renewal date.
- (d) There is a supported finding of child abuse or neglect against the guardian.

KEY: out-of-home care, guardianship
December 22, 2010 62A-4a-102
Notice of Continuation February 28, 2011 62A-4a-105
78A-6-105

### R590. Insurance, Administration.

R590-144. Commercial Aviation Insurance Exemption From Rate and Form Filing. R590-144-1. Authority.

This Rule is promulgated by the insurance commissioner pursuant to:

- (a) Section 31A-2-201, which provides general authority to adopt rules for the implementation of the Utah Insurance Code;
- (b) Section 31A-19a-103, which authorizes the commissioner to exempt any market segment from provisions of Chapter 19a, Rate Regulation; and
- (c) Subsection 31A-21-101(5), which authorizes the commissioner to exempt any class of insurance contract or class of insurer from provisions of Chapter 21, Insurance Contracts in General.

# R590-144-2. Purpose.

The purpose of this rule is to exempt commercial aviation insurance, as defined in this rule, from the rate filing requirements of Chapter 19a and the form filing requirements of Chapter 21.

Because of the unique nature of commercial aviation risks, aviation insurance premiums rely on individual risk analysis, underwriting judgment and the negotiation of a sophisticated business transaction between the insurer and an informed insured. Similarly, because of their unique nature, commercial aviation insurance risks have individually tailored manuscript-type policies.

As the commercial aviation market segment is highly specialized, competitive and global in nature, the commissioner has determined that exemption from the rate and form filing requirements of the Utah Insurance Code will not harm Utah insureds, creditors, or the public and is not necessary to the regulation of these insurance products.

### R590-144-3. Scope.

This rule applies to all insurers licensed to write commercial aviation insurance as it is defined in this rule. This rule also applies to all rate service organizations.

# R590-144-4. Definitions.

For the purpose of this rule the commissioner adopts the definitions as particularly set forth in Section 31A-1-301, Section 31A-19a-102, and in addition thereto, the following:

- (1) "Aviation insurance" means:
- (a) All kinds and classes of property insurance on aircraft and all kinds of property and interests with respect to, appertaining to or in connection with any and all risks or perils of aerial navigation, transit or transportation.
- (b) All kinds and classes of casualty insurance in connection with the construction, repair, maintenance, operation or use of aircraft, and all kinds and classes of casualty insurance in connection with the maintenance, operation or use of airports, including public liability and property damage.
- (2) "Commercial aviation insurance" means any class of aviation insurance except insurance of aircraft used for private business and pleasure.
- (3) "Private business and pleasure" means predominant use of aircraft for pleasure or personal transportation purposes. The incidental use of aircraft in furtherance of an occupational or business interest is permissible.

# R590-144-5. Rule.

- (1) Insurers and rate service organizations are exempt from the rate filing requirements of Section 31A-19a-203, for commercial aviation insurance. This rule does not exempt such insurers from the rate standards of 31A-19a-201.
  - (2) Insurers and rate service organizations are exempt from

the form filing requirements of Section 31A-21-201, for commercial aviation insurance. This rule does not permit such insurers to issue contracts that do not conform to the general provisions of Chapter 21.

(3) All insurers must maintain fully documented underwriting files which must be made available to the commissioner upon request. The underwriting file must show that rates are not excessive, inadequate or unfairly discriminatory. The file must also show that contracts are not inequitable, unfairly discriminatory, misleading, deceptive, obscure, encourage misrepresentation, or are otherwise in violation of Utah law.

### R590-144-6. Severability.

If any provision or clause of this rule or the application of it to any person is for any reason held to be invalid, the remainder of the Rule and the application of any provisions to other persons or circumstances shall not be affected.

**KEY:** insurance

1991

Notice of Continuation March 1, 2011

31A-2-201 31A-19a-103 31A-21-101

# R590. Insurance, Administration. R590-148. Long-Term Care Insurance Rule. R590-148-1. Authority.

This rule is issued pursuant to the authority vested in the commissioner under Sections 31A-2-201 and 31A-22-1404.

# R590-148-2. Purpose.

The purpose of this rule is to implement standards for full and fair disclosure of the manner, content, and required disclosures for long-term care insurance to promote the public interest, to promote the availability of long-term care insurance coverage, to protect applicants for long-term care insurance, as defined, from unfair or deceptive sales enrollment practices, to facilitate public understanding and comparison of long-term care insurance coverages, and to facilitate flexibility and innovation in the development of long-term care insurance.

### R590-148-3. Applicability and Scope.

Except as otherwise specifically provided, this rule applies to all long-term care insurance, as defined in 31A-1-301, delivered or issued for delivery in this state on or after January 1,1993, by insurers; fraternal benefit societies; nonprofit health, hospital and medical service corporations; prepaid health plans; health maintenance organizations and all similar organizations.

Additionally, this rule is intended to apply to policies having indemnity benefits that are triggered by activities of daily living and sold as disability income insurance, if:

- (1) The benefits of the disability income policy are dependent upon or vary in amount based on the receipt of longterm care services;
- (2) The disability income policy is advertised, marketed or offered as insurance for long-term care services; or
- (3) Benefits under the policy may commence after the policyholder has reached Social Security's normal retirement age unless benefits are designed to replace lost income or pay for specific expenses other than long-term care services.

### R590-148-4. Incorporation by Reference.

The following tables and appendices are hereby incorporated by reference within this rule and are available for public inspection at the Insurance Department during normal b u s i n e s s h o u r s o r a t http://www.insurance.utah.gov/ruleindex.html. These tables and appendices were adopted by the National Association of Insurance Commissioners' Long-Term Care Insurance Model Regulation #641, as approved April 2000.

- (1) Table I, Notice to Applicant Regarding Replacement of Individual Accident and Sickness or Long-Term Care Insurance.
- (2) Table II, Notice to Applicant Regarding Replacement of Accident and Sickness or Long-Term Care Insurance.
  - (3) Table III, Triggers for a Substantial Premium Increase.
- (4) Table IV, Long-Term Care Insurance Outline of Coverage.
  - (5) Appendix A, Rescission Reporting Form.
- (6) Appendix B, Long-Term Care Insurance Personal Worksheet.
- (7) Appendix C, Things You Should Know Before You Buy Long-Term Care Insurance.
- (8) Appendix D, Long-Term Care Insurance Suitability Letter.
- (9) Appendix E, Claims Denial Reporting Form Long-Term Care Insurance.
- (10) Appendix F, Worksheet Potential Rate Increase Disclosure Form.
  - (11) Appendix G, Replacement and Lapse Reporting Form.

# R590-148-5. Definitions.

(1) For the purpose of this rule, the terms "applicant," "long-term care insurance," "certificate," "commissioner," and

- "policy" shall have the meanings set forth in Sections 31A-1-301 and 31A-22-1402.
  - (2) In addition, the following definitions apply:
- (a) "Activities of daily living" means at least bathing, continence, dressing, eating, toileting and transferring.
- (b) "Acute condition" means that the individual is medically unstable. Such an individual requires frequent monitoring by medical professionals, such as physicians and registered nurses, in order to maintain the individual's health status
- (c) "Adult day care" means a program for three or more individuals, of social and health-related services provided during the day in a community group setting for the purpose of supporting frail, impaired elderly or disabled adults who can benefit from care in a group setting outside the home.
- (d) "Bathing" means washing oneself by sponge bath; or in either a tub or shower, including the task of getting into or out of the tub or shower.
- (e) "Cognitive impairment" means a deficiency in a person's short or long-term memory, orientation as to person, place and time, deductive or abstract reasoning, or judgment as it relates to safety awareness.
- (f) "Continence" means the ability to maintain control of bowel and bladder function; or, when unable to maintain control of bowel or bladder function, the ability to perform associated personal hygiene, including caring for catheter or colostomy bag.
- (g)(i) "Chronically ill individual" has the meaning prescribed for this term by section 7702B(c)(2) of the Internal Revenue Code of 1986, as amended. Under this provision, a chronically ill individual means any individual who has been certified by a licensed health care practitioner as:
- (A) Being unable to perform, without substantial assistance from another individual, at least two activities of daily living for a period of at least 90 days due to a loss of functional capacity; or
- (B) Requiring substantial supervision to protect the individual from threats to health and safety due to severe cognitive impairment.
- (ii) The term "chronically ill individual" shall not include an individual otherwise meeting these requirements unless within the preceding 12-month period a licensed health care practitioner has certified that the individual meets these requirements.
- (h) "Dressing" means putting on and taking off all items of clothing and any necessary braces, fasteners or artificial limbs.
- (i) "Eating" means feeding oneself by getting food into the body from a receptacle, such as a plate, cup or table, or by a feeding tube or intravenously.
- (j)(i) "Exceptional increase" means only those increases filed by an insurer as exceptional for which the Commissioner determines the need for the premium rate increase is justified:
- (A) due to changes in laws and rules applicable to longterm care coverage in this state; or
- (B) due to increased and unexpected utilization that affects the majority of insurers of similar products.
- (ii) Except as provided in Section R590-148-24, exceptional increases are subject to the same requirements as other premium rate schedule increases.
- (iii) The commissioner may request review by an independent actuary or a professional actuarial body of the basis for a request that an increase be considered an exceptional increase.
- (iv) The commissioner, in determining that the necessary basis for an exceptional increase exists, shall also determine any potential offsets to higher claims costs.
- (k) "Hands-on assistance" means physical assistance, minimal, moderate or maximal, without which the individual would not be able to perform the activity of daily living.

- (l) "Home health care services" means medical and nonmedical services, provided to ill, disabled or infirm persons in their residences. Such services may include homemaker services, assistance with activities of daily living and respite care services.
- (m) "Incidental" means that the value of the long-term care benefits provided is less than 10% of the total value of the benefits provided over the life of the policy. These values shall be measured as of the date of issue.
- (n) "Licensed health care practitioner" means a physician, as defined in Section 1861(r)(1) of the Social Security Act, a registered professional nurse, licensed social worker or other individual who meets requirements prescribed by the Secretary of the Treasury.
- (o) "Maintenance or personal care services" means any care the primary purpose of which is the provision of needed assistance with any of the disabilities as a result of which the individual is a chronically ill individual, including the protection from threats to health and safety due to severe cognitive
- (p) "Medicare" means the "Health Insurance for the Aged Act," Title XVIII of the Social Security Amendments of 1965, as then constituted or later amended.
- (q) "Mental or nervous disorder" may not be defined more restrictively than a definition including neurosis, psychoneurosis, psychopathy, psychosis, or any other mental or emotional disease or disorder which does not have a demonstrable organic cause.
- (r) "Personal care" means the provision of hands-on services to assist an individual with activities of daily living, for example bathing, eating, dressing, transferring and toileting.
- (s) "Qualified actuary" means a member in good standing of the American Academy of Actuaries.
- (t) "Qualified long-term care services" means services that meet the requirements of Section 7702(c)(1) of the Internal Revenue Code of 1986, as amended, as follows: necessary diagnostic, preventive, therapeutic, curative, treatment, mitigation and rehabilitative services, and maintenance or personal care services which are required by a chronically ill individual, and are provided pursuant to a plan of care prescribed by a licensed health care practitioner.
- (u) "Similar policy forms" means all of the long-term care insurance policies and certificates issued by an insurer in the same long-term care benefit classification as the policy form being considered. Certificates of groups are not considered similar to certificates or policies otherwise issued as long-term care insurance, but are similar to other comparable certificates with the same long-term care benefit classifications. For purposes of determining similar policy forms, long-term care benefit classifications are defined as follows:
  - (i) institutional long-term care benefits only;
  - (ii) non-institutional long-term care benefits only; or
- (iii) comprehensive long-term care benefits.
  (v) "Skilled nursing care," "intermediate care," "personal care," "home care," and other services shall be defined in relation to the level of skill required, the nature of the care and the setting in which care must be delivered.
- (w) "Toileting" means getting to and from the toilet, getting on and off the toilet, and performing associated personal hygiene.
- (x) "Transferring" means moving into or out of a bed, chair or wheelchair.
- (3) All providers of services, including but not limited to "skilled nursing facility," "extended care facility," "intermediate care facility," "convalescent nursing home," "personal care facility," and "home care agency" shall be defined in relation to the services and facilities required to be available and the licensure or degree status of those providing or supervising the services. The definition may require that the provider be

appropriately licensed or certified.

# R590-148-6. Required Provisions and Practices.

(1) Renewability.

- The terms "guaranteed renewable" and "noncancellable" may not be used in any individual long-term care insurance policy without further explanatory language in accordance with the disclosure requirements of Subsection R590-148-6(1)(b).
- (a) No policy issued to an individual may contain renewal provisions other than "guaranteed renewable" or "noncancellable."
- (i) The term "guaranteed renewable" may be used only when the insured has the right to continue the long-term care insurance in force by the timely payment of premiums and when the insurer has no unilateral right to make any change in any provision of the policy or rider while the insurance is in force, and cannot decline to renew, except that rates may be revised by the insurer on a class basis.
- (ii) The term "noncancellable" may be used only when the insured has the right to continue the long-term care insurance in force by the timely payment of premiums during which period the insurer has no right to unilaterally make any change in any provision of the insurance or in the premium rate.
- (b) Individual long-term care insurance policies shall contain a renewability provision. This provision shall be appropriately captioned, shall appear on the first page of the policy, and shall clearly state the duration, where limited, of renewability and the duration of the term of coverage for which the policy is issued and for which it may be renewed. This provision may not apply to policies which do not contain a renewability provision, and under which the right to non-renew is reserved solely to the policyholder.
- (c) In addition to the other requirements of this subsection, a qualified long-term care insurance contract shall be guaranteed renewable, within the meaning of Section 7702B(b)(1)(C) of the Internal Revenue Code of 1986, as amended.
  - (2) Limitations and Exclusions.
- (a) No policy may be delivered or issued for delivery in this state as long-term care insurance if the policy limits or excludes coverage by type of illness, treatment, medical condition or accident, except as follows:
  - (i) preexisting conditions or diseases;
- (ii) mental or nervous disorders; however, this may not permit exclusion or limitation of benefits on the basis of Alzheimer's Disease, or any other mental or nervous disorder of organic origin;
  - (iii) alcoholism and drug addiction;
  - (iv) illness, treatment or medical condition arising out of:
  - (A) war or act of war, whether declared or undeclared;
  - (B) participation in a felony, riot or insurrection;
  - (C) service in the armed forces or auxiliary units;
- (D) suicide, sane or insane, attempted suicide or intentionally self-inflicted injury; or
  - (E) aviation for non-fare-paying passengers;
- (v) treatment provided in a government facility, unless otherwise required by law,
  - (vi) services for which benefits are paid under:
- (A) Medicare or other governmental program, except Medicaid;
  - (B) any state or federal workers' compensation;
  - (C) employer's liability or occupational disease law; or
  - (D) any motor vehicle no-fault law;
- (vii) services provided by a member of the covered person's immediate family:
- (viii) services for which no charge is normally made in the absence of insurance;
- (ix) benefits provided for a level of care cannot be conditioned on a requirement that the care be in a facility

licensed for higher levels of care.

- (b) Subsection R590-148-6(2)(a) is not intended to prohibit exclusions and limitations by type of provider or territorial limitations outside the United States.
- (3) Preexisting Condition Limitation. If a long-term care insurance policy or certificate contains any limitations with respect to preexisting conditions, the limitations shall appear as a separate paragraph of the policy or certificate and shall be labeled as "Preexisting Condition Limitations."
- (4) Benefit Triggers. Activities of daily living and cognitive impairment may be used to measure an insured's need for long-term care and shall be described in the policy or certificate in a separate paragraph and shall be labeled "Eligibility for the Payment of Benefits." Any additional benefit triggers shall also be explained in this paragraph. If these triggers differ for different benefits, explanation of the trigger shall accompany each benefit description. If an attending physician or other specified person must certify a certain level of functional dependency in order to be eligible for benefits, this too shall be specified.
- (5) Extension of Benefits. Termination of long-term care insurance shall be without prejudice to any benefits payable for institutionalization if the institutionalization began while the long-term care insurance was in force and continues without interruption after termination. The extension of benefits beyond the period the long-term care insurance was in force may be limited to the duration of the benefit period, if any, or to payment of the maximum benefits and may be subject to any policy waiting period, and all other applicable provisions of the policy.
- (6) Discontinuance and Replacement. If a group long-term care policy is replaced by another group long-term care policy issued to the same policyholder, the succeeding insurer shall offer coverage to all persons covered under the previous group policy on its date of termination. Coverage provided or offered to individuals by the insurer and premiums charged to persons under the new group policy:
- (a) may not result in any exclusion for preexisting conditions that would have been covered under the group policy being replaced; and
- (b) may not vary or otherwise depend on the individual's health or disability status, claim experience or use of long-term care services.
  - (7) Premiums.
- (a) The term "level premium" may only be used when the insurer does not have the right to change the premium.
- (b) A long-term care insurance policy or certificate, other than one where the insurer does not have the right to change the premium, shall include a statement that premium rates may change.
- (c) The purchase of additional coverage shall not be considered a premium rate increase, but for purposes of the calculation required under Section R590-148-14, the portion of the premium attributable to the additional coverage shall be added to and considered part of the initial annual premium.
- (d) A reduction in benefits shall not be considered a premium change, but for purpose of the calculation required under Section R590-148-14, the initial annual premium shall be based on the reduced benefits.
- (8) Riders and Endorsements. Except for riders or endorsements by which the insurer effectuates a request made in writing by the insured under an individual long-term care insurance policy, all riders or endorsements added to an individual long-term care insurance policy after date of issue or at reinstatement or renewal which reduce or eliminate benefits or coverage in the policy shall require signed acceptance by the individual insured. After the date of policy issue, any rider or endorsement which increases benefits or coverage with a concomitant increase in premium during the policy term must

be agreed to in writing signed by the insured, except if the increased benefits or coverage are required by law. Where a separate additional premium is charged for benefits provided in connection with riders or endorsements, this premium charge shall be set forth in the policy, rider or endorsement.

(9) Payment of Benefits. A long-term care insurance policy or certificate that provides for the payment of benefits based on standards described as "usual and customary," "reasonable and customary" or words of similar import shall include a definition of these terms and an explanation of the terms in its accompanying outline of coverage.

(10) Eligibility for Benefits Limitations and Conditions. A long-term care insurance policy or certificate containing any limitations or conditions for eligibility other than those prohibited in Section 31A-22-1407 shall set forth a description of these limitations or conditions, including any required number of days of confinement, in a separate paragraph of the policy or certificate and shall label the paragraph "Limitations or Conditions on Eligibility for Benefits."

- (11) Disclosure of Tax Consequences. With regard to life insurance policies which provide for long-term care, a disclosure statement is required at the time of application for the policy or rider and at the time the benefit payment request is submitted that receipt of these benefits may be taxable, and that assistance should be sought from a personal tax advisor. The disclosure statement shall be prominently displayed on the first page of the policy or rider and any other related documents. This subsection shall not apply to qualified long-term care insurance contracts.
- (12) Qualified Contracts. A qualified long-term care insurance contract shall include a disclosure statement in the policy and in the outline of coverage that the policy is intended to be a qualified long-term care insurance contract under Section 7702B(b) of the Internal Revenue Code of 1986, as amended.
- (13) Nonqualified Contracts. A nonqualified long-term care insurance contract shall include a disclosure statement in the policy and in the outline of coverage that the policy is not intended to be a qualified long-term care insurance contract.
- (14) Long-term care insurance sold in conjunction with another insurance product, including but not limited to life insurance or annuities shall be in the form of a separate rider complying with all provisions of this Rule. Long-term care insurance shall not be incorporated into a life insurance policy or annuity contract.

# R590-148-7. Minimum Standards for Home Health and Community Care Benefits in Long-Term Care Insurance Policies.

- (1) A long-term care insurance policy or certificate shall not, if it provides benefits for home health care services, limit or exclude benefits:
- (a) by requiring that the insured would need care in a skilled nursing facility if home health care services were not provided;
- (b) by requiring that the insured first or simultaneously receive nursing or therapeutic services, or both, in a home, community or institutional setting before home health care services are covered;
- (c) by limiting eligible services to services provided by registered nurses or licensed practical nurses;
- (d) by requiring that a nurse or therapist provide services covered by the policy that can be provided by a home health aide, or other licensed or certified home care worker acting within the scope of the aid or worker's licensure or certification;
- (e) by excluding coverage for personal care services provided by a home health aide;
- (f) by requiring that the provision of home health care services be at a level of certification or licensure greater than

that required for the eligible service;

- (g) by requiring that the insured have an acute condition before home health care services are covered;
- (h) by limiting benefits to services provided by Medicarecertified agencies or providers; or

(i) by excluding coverage for adult day care services.

- (2) Home health care coverage may be applied to the nonhome health care benefits provided in the policy or certificate when determining maximum coverage under the terms of the policy or certificate.
- (3) A long-term care insurance policy or certificate, if it provides for home health or community care services, shall provide total home health or community care coverage that is a dollar amount equivalent to at least one-half of one year's coverage available for nursing home benefits under the policy or certificate, at the time covered home health or community care services are being received. This requirement may not apply to policies or certificates issued to residents of continuing care retirement communities.

# R590-148-8. Standards for Benefit Triggers.

- (1) A long-term care insurance policy shall condition the payment of benefits on a determination of the insured's ability to perform activities of daily living and on cognitive impairment. Eligibility for the payment of benefits shall not be more restrictive than requiring either a deficiency in the ability to perform not more than 3 of the activities of daily living or the presence of cognitive impairment.
- (2) Insurers may use activities of daily living to trigger covered benefits in addition to those contained in Subsection R590-148-5(2)(a) as long as they are defined in the policy.
- (3) An insurer may use additional provisions for the determination of when benefits are payable under a policy or certificate; however the provisions shall not restrict, and are not in lieu of, the requirements contained in Subsections R590-148-8(1) and (2).
- (4) For purposes of this section the determination of a deficiency shall not be more restrictive than:
- (a) requiring the hands-on assistance of another person to perform the prescribed activities of daily living; or
- (b) if the deficiency is due to the presence of a cognitive impairment, supervision or verbal cuing by another person is needed in order to protect the insured or others.
- (5) Assessments of activities of daily living and cognitive impairment shall be performed by licensed or certified professionals, such as physicians, nurses or social workers.
- (6) Long-term care insurance policies shall include a clear description of the process for appealing and resolving benefit determinations.
- (7) The requirements set forth in this section shall be effective January 1, 2003 and shall apply as follows:
- (a) Except as provided in Subsection R590-148-8(7)(b), the provisions of this section apply to a long-term care policy issued in this state on or after July 1, 2002.
- (b) For certificates issued on or after July 1, 2002, under a group long-term care insurance policy that was in force at the time this rule became effective, the provisions of this section shall not apply.

# R590-148-9. Additional Standards for Benefit Triggers for Qualified Long-Term Care Insurance Contracts.

- (1) A qualified long-term care insurance contract shall pay only for qualified long-term care services received by a chronically ill individual provided pursuant to a plan of care prescribed by a licensed health care practitioner.
- (2) A qualified long-term care insurance contract shall condition the payment of benefits on a determination of the insured's inability to perform activities of daily living for an expected period of at least 90 days due to a loss of functional

capacity or to severe cognitive impairment.

- (3) Certifications regarding activities of daily living and cognitive impairment required pursuant to Subsection R590-148-9(2) shall be performed by the following licensed or certified professionals: physicians, registered professional nurses, licensed social workers, or other individuals who meet requirements prescribed by the Secretary of the Treasury.
- (4) Certifications required pursuant to Subsection R590-148-9(2) may be performed by a licensed health care professional at the direction of the carrier as is reasonably necessary with respect to a specific claim, except that when a licensed health care practitioner has certified that an insured is unable to perform activities of daily living for an expected period of at least 90 days due to a loss of functional capacity and the insured is in claim status, the certification may not be rescinded and additional certifications may not be performed until after the expiration of the 90-day period.
- (5) Qualified long-term care insurance contracts shall include a clear description of the process for appealing and resolving disputes with respect to benefit determinations.

# R590-148-10. Continuation and Conversion.

- (1) Group long-term care insurance issued in this state on or after July 1, 2002 shall provide covered individuals with a basis for continuation or conversion of coverage.
  - (2) For the purposes of this section:
- (a) "a basis for continuation of coverage" means a policy provision which maintains coverage under the existing group policy when the coverage would otherwise terminate and which is subject only to the continued timely payment of premium when due. Group policies which restrict provision of benefits and services to, or contain incentives to use certain providers, facilities, or both, may provide continuation benefits which are substantially equivalent to the benefits of the existing group policy. The commissioner shall make a determination as to the substantial equivalency of benefits, and in doing so, shall take into consideration the differences between managed care and non-managed care plans, including, but not limited to, provider system arrangements, service availability, benefit levels and administrative complexity.
- (b) "a basis for conversion of coverage" means a policy provision that an individual whose coverage under the group policy would otherwise terminate or has been terminated for any reason, including discontinuance of the group policy in its entirety or with respect to an insured class, and who has been continuously insured under the group policy, and any group policy which it replaced, for at least six months immediately prior to termination, shall be entitled to the issuance of a converted policy by the insurer under whose group policy the individual is covered, without evidence of insurability.
- (c) "converted policy" means an individual policy of longterm care insurance providing benefits identical to or benefits determined by the commissioner to be substantially equivalent to or in excess of those provided under the group policy from which conversion is made. Where the group policy from which conversion is made restricts provision of benefits and services to, or contains incentives to use certain providers, facilities, or both, the commissioner, in making a determination as to the substantial equivalency of benefits, shall take into consideration the differences between managed care and non-managed care plans, including provider system arrangements, service availability, benefit levels and administrative complexity.
- (d) a "Managed-Care Plan" is a health care or assisted living arrangement designed to coordinate patient care or control costs through utilization review, case management or use of specific provider networks.
- (3) Written application for the converted policy shall be made and the first premium due, if any, shall be paid as directed by the insurer not later than 60 days after termination of

coverage under the group policy. The converted policy shall be issued effective on the day following the termination of coverage under the group policy, and shall be renewable annually.

- (4) Unless the group policy from which conversion is made replaced previous group coverage, the premium for the converted policy shall be calculated on the basis of the insured's age at inception of coverage under the group policy from which conversion is made. Where the group policy from which conversion is made replaced previous group coverage, the premium for the converted policy shall be calculated on the basis of the insured's age at inception of coverage under the group policy replaced.
- (5) The premium for the individual converted policy shall not exceed the insurer's customary rate at the time of the termination, which is applicable to the form and amount of the individual policy, and to the class of risk to which the person belonged when terminated from the group policy.

(6) Continuation of coverage or issuance of a converted policy shall be mandatory, except where:

- (a) termination of group coverage resulted from an individual's failure to make any required payment of premium or contribution when due; or
- (b) the terminating coverage is replaced not later than 31 days after termination, by group coverage effective on the day following the termination of coverage:
- (i) providing benefits identical to or benefits determined by the commissioner to be substantially equivalent to or in excess of those provided by the terminating coverage; and
- (ii) the premium for which is calculated in a manner consistent with the requirements of Subsection R590-148-10(4).
- (7) Notwithstanding any other provision of this section, a converted policy issued to an individual who at the time of conversion is covered by another long-term care insurance policy which provides benefits on the basis of incurred expenses, may contain a provision which results in a reduction of benefits payable if the benefits provided under the additional coverage, together with the full benefits provided by the converted policy, would result in payment of more than 100% of incurred expenses. This provision shall only be included in the converted policy if the converted policy also provides for a premium decrease or refund which reflects the reduction in benefits payable.
- (8) The converted policy may provide that the benefits payable under the converted policy, together with the benefits payable under the group policy from which conversion is made, may not exceed those that would have been payable had the individual's coverage under the group policy remained in force and effect.
- (9) Notwithstanding any other provision of this section, any insured individual whose eligibility for group long-term care coverage is based upon the individual's relationship to another person, shall be entitled to continuation of coverage under the group policy upon termination of the qualifying relationship by death or dissolution of marriage.

# R590-148-11. Unintentional Lapse and Reinstatement.

Each insurer offering long-term care insurance shall, as a protection against unintentional lapse, comply with the following:

(1)(a) Notice before lapse or termination. No individual long-term care policy or certificate shall be issued until the insurer has received from the applicant either a written designation of at least one person, in addition to the applicant, who is to receive notice of lapse or termination of the policy or certificate for nonpayment of premium, or a written waiver dated and signed by the applicant electing not to designate additional persons to receive notice. The applicant has the right to designate at least one person who is to receive the notice of

- termination, in addition to the insured. Designation shall not constitute acceptance of any liability on the third party for services provided to the insured. The form used for the written designation must provide space clearly designated for listing at least one person. The designation shall include each person's full name and home address. In the case of an applicant who elects not to designate an additional person, the waiver shall state: "Protection against unintended lapse. I understand that I have the right to designate at least one person other than myself to receive notice of lapse or termination of this long-term care insurance policy for nonpayment of premium. I understand that notice will not be given until 30 days after a premium is due and unpaid. I elect NOT to designate a person to receive this notice."
- (b) The insurer shall notify the insured of the right to change this written designation, no less often than once every two years.
- (c) When the policyholder or certificateholder pays premium for a long-term care insurance policy or certificate through a payroll or pension deduction plan the requirements contained in Subsection R590-148-11(1)(a) need not be met until 60 days after the policyholder or certificateholder is no longer on a payroll or pension deduction plan.
- (d) Lapse or termination for nonpayment of premium. No individual long-term care policy or certificate shall lapse or be terminated for nonpayment of premium unless the insurer, at least 30 days before the effective date of the lapse or termination, has given notice to the insured and to those persons designated pursuant to Subsection R590-148-11(1)(a), at the address provided by the insured for purposes of receiving notice of lapse or termination. Notice shall be given by first class United States mail, postage prepaid; and notice may not be given until 30 days after a premium is due and unpaid. Notice shall be deemed to have been given as of five days after the date of mailing.
- (2) Reinstatement. In addition to the requirement in Subsection R590-148-11(1)(a), a long-term care insurance policy or certificate shall include a provision that provides for reinstatement of coverage in the event of lapse if the insurer is provided proof that the policyholder or certificateholder was cognitively impaired or had a loss of functional capacity before the grace period contained in the policy expired. This option shall be available to the insured if requested within five months after termination and shall allow for the collection of past due premium, where appropriate. The standard of proof of cognitive impairment or loss of functional capacity shall not be more stringent than the benefit eligibility criteria on cognitive impairment or the loss of functional capacity contained in the policy and certificate.

# R590-148-12. Applications, Enrollment and Replacement of Coverage.

- (1) All applications for long-term care insurance policies or certificates except those which are guaranteed issue shall contain clear and unambiguous questions designed to ascertain the health condition of the applicant.
- (2)(a) If an application for long-term care insurance contains a question which asks whether the applicant has had medication prescribed by a physician, it must also ask the applicant to list the medication that has been prescribed.
- (b) If the medications listed in the application were known by the insurer, or should have been known at the time of application, to be directly related to a medical condition for which coverage would otherwise be denied, then the policy or certificate may not be rescinded for that condition.
- (3) All applications shall clearly indicate the payment plan selected by the applicant.
- (4) Except for policies or certificates which are guaranteed issue:

(a) the following language shall be set out conspicuously and in close conjunction with the applicant's signature block on an application for a long-term care insurance policy or certificate:

Caution: If your answers on this application are incorrect or untrue, (company) has the right to deny benefits or rescind your policy.

(b) the following language, or language substantially similar to the following, shall be set out conspicuously on the long-term care insurance policy or certificate at the time of delivery:

Caution: The issuance of this long-term care insurance (policy) (certificate) was based upon your responses to the questions on your application. A copy of your (application) (enrollment form) (is enclosed) (was retained by you when you applied). If your answers are incorrect or untrue, the company has the right to deny benefits or rescind your policy. The best time to clear up any questions is now, before a claim arises! If, for any reason, any of your answers are incorrect, contact the company at this address: (insert address)

- (5) Prior to issuance of a long-term care policy or certificate to an applicant age 80 or older, the insurer shall obtain one of the following:
  - (a) a report of a physical examination;
  - (b) an assessment of functional capacity;
  - (c) an attending physician's statement; or
  - (d) copies of medical records.
- (6) A copy of the completed application or enrollment form, whichever is applicable, shall be delivered to the insured no later than at the time of delivery of the policy or certificate unless it was retained by the applicant at the time of application.
- (7) Application forms shall include the following questions designed to elicit information as to whether, as of the date of the application, the applicant has another long-term care insurance policy or certificate in force or whether a long-term care policy or certificate is intended to replace any other accident and sickness or long-term care policy or certificate presently in force. A supplementary application or other form to be signed by the applicant and agent, except where the coverage is sold without an agent, containing these questions may be used. With regard to a replacement policy issued to a group, other than employee and labor union groups, the following questions may be modified only to the extent necessary to elicit information about health or long-term care insurance policies other than the group policy being replaced; provided, however, that the certificateholder has been notified of the replacement.
- (a) Do you have another long-term care insurance policy or certificate in force, including health care service contract, health maintenance organization contract?
- (b) Did you have another long-term care insurance policy or certificate in force during the last 12 months?
  - (i) If so, with which company?
  - (ii) If that policy lapsed, when did it lapse?
  - (c) Are you covered by Medicaid?
- (d) Do you intend to replace any of your medical or health insurance coverage with this policy/certificate?
- (8) Agents shall list any other health insurance policies they have sold to the applicant.
  - (a) List policies sold which are still in force.
- (b) List policies sold in the past five years which are no longer in force.
- (9) Solicitations Other than Direct Response. Upon determining that a sale will involve replacement, an insurer; other than an insurer using direct response solicitation methods, or its agent; shall furnish the applicant, prior to issuance or delivery of the individual long-term care insurance policy, a notice regarding replacement of accident and sickness or long-term care coverage. One copy of this notice shall be retained by the applicant and an additional copy signed by the applicant

shall be retained by the insurer. The required notice shall be provided in the manner detailed in Table I, Notice to Applicant Regarding Replacement of Individual Accident and Sickness or Long-Term Care Insurance.

- (10) Direct Response Solicitations. Insurers using direct response solicitation methods shall deliver a notice regarding replacement of accident and sickness or long-term care coverage to the applicant upon issuance of the policy. The required notice shall be provided in the manner detailed in Table II, Notice to Applicant Regarding Replacement of Accident and Sickness or Long-Term Care Insurance.
- (11) Where replacement is intended, the replacing insurer shall notify, in writing, the existing insurer of the proposed replacement. The existing policy shall be identified by the insurer, name of the insured and policy number or address including zip code. The notice shall be made within five working days from the date the application is received by the insurer or the date the policy is issued, whichever is sooner.
- (12) Life insurance policies and certificates that provide benefits for long-term care shall comply with this section if the policy being replaced is a long-term care insurance policy. If the policy being replaced is a life insurance policy, the insurer shall comply with the replacement requirements of R590-93, Replacement of Life Insurance and Annuities. If a life insurance policy that provide benefits for long-term care is replaced by another such policy, the replacing insurer shall comply with both the long-term care and the life insurance replacement requirements.
  - (13) Electronic Enrollment for Group Policies:
- (a) In the case of a group policy, any requirement that a signature of an insured be obtained by an agent or insurer shall be deemed satisfied if:
- (i) the consent is obtained by telephonic or electronic enrollment by the group policyholder or insurer. A verification of enrollment information shall be provided to the enrollee;
- (ii) the telephonic or electronic enrollment provides necessary and reasonable safeguards to assure the accuracy, retention and prompt retrieval of records; and
- (iii) the telephonic or electronic enrollment provides necessary and reasonable safeguards to assure the confidentiality of individually identifiable information and "privileged information" as defined by the Utah Government Records Access and Management Act, Section 63G-2-202, is maintained.
- (b) The insurer shall make available, upon request of the commissioner, records that will demonstrate the insurer's ability to confirm enrollment and coverage amounts.

### R590-148-13. Requirement to Offer Inflation Protection.

- (1) No insurer may offer a long-term care insurance policy unless the insurer also offers to the policyholder in addition to any other inflation protection the option to purchase a policy that provides for benefit levels to increase with benefit maximums or reasonable durations which are meaningful to account for reasonably anticipated increases in the costs of long-term care services covered by the policy. Insurers must offer to each policyholder, at the time of purchase, the option to purchase a policy with an inflation protection feature no less favorable than one of the following:
- (a) increases benefit levels annually in a manner so that the increases are compounded annually at a rate not less than 5%;
- (b) guarantees the insured individual the right to periodically increase benefit levels without providing evidence of insurability or health status so long as the option for the previous period has not been declined. The premium rate for the additional benefit shall not exceed the insurer's customary rate at the time the offer is made, which is applicable to the form and amount of the policy, the class of risk to which the person belonged at the time of issue of the policy, and to the age

attained on the effective date of the increase. The amount of the additional benefit may be no less than the difference between the existing policy benefit and that benefit compounded annually at a rate of at least 5% for the period beginning with the purchase of the existing benefit and extending until the year in which the offer is made; or

- (c) covers a specified percentage of actual or reasonable charges and does not include a maximum specified indemnity amount or limit.
- (2) Where the policy is issued to a group, except a continuing care retirement community center, the required offer in Subsection R590-148-13(1) shall be made to the group policyholder and to each proposed certificateholder.
- (3) Insurers shall include the following information in or with the outline of coverage:
- (a) a graphic comparison of the benefit levels of a policy that increases benefits over the policy period with a policy that does not increase benefits. The graphic comparison shall show benefit levels over at least a 20 year period; and
- (b) any expected premium increases or additional premiums to pay for automatic or optional benefit increases. An insurer may use a reasonable hypothetical, or a graphic demonstration, for the purposes of this disclosure.
- (4) Inflation protection benefit increases under a policy which contains this benefit shall continue without regard to an insured's age, claim status or claim history, or the length of time the person has been insured under the policy.
- (5) An offer of inflation protection which provides for automatic benefit increases shall include an offer of a premium which the insurer expects to remain constant. The offer shall disclose in a conspicuous manner that the premium may change in the future unless the premium is guaranteed to remain constant.
- (6)(a) Inflation protection as provided in Subsection R590-148-13(1)(a) shall be included in a long-term care insurance policy unless an insurer obtains a rejection of inflation protection signed by the policyholder as required in this subsection. The rejection may be either in the application or on a separate form.
- (b) The rejection shall be considered a part of the application and shall state:

I have reviewed the outline of coverage and the graphs that compare the benefits and premiums of this policy with and without inflation protection. Specifically, I have reviewed Plans (indicate), and I reject inflation protection.

# R590-148-14. Nonforfeiture and Contingent Benefit Requirements.

- (1) To comply with the requirement to offer a nonforfeiture benefit pursuant to the provisions of Section 31A-22-1412:
- (a) a policy or certificate offered with nonforfeiture benefits shall have coverage elements, eligibility, benefit triggers and benefit length that are the same as coverage to be issued without nonforfeiture benefits. The nonforfeiture benefit included in the offer shall be the benefit described in Subsection R590-148-14(4); and
- (b) the offer shall be in writing if the nonforfeiture benefit is not otherwise described in the Outline of Coverage or other materials given to the prospective policyholder.
- (2) If the offer required to be made under Section 31A-22-1412 is rejected, the insurer shall provide the contingent benefit upon lapse described in this section.
- (3)(a) After rejection of the offer required under Section 31A-22-1412, for individual and group policies without nonforfeiture benefits issued after July 1, 2002, the insurer shall provide a contingent benefit upon lapse.
- (b) In the event a group policyholder elects to make the nonforfeiture benefit an option to the certificateholder, a certificate shall provide either the nonforfeiture benefit or the

contingent benefit upon lapse.

- (c) The contingent benefit on lapse shall be triggered every time an insurer increases the premium rates to a level which results in a cumulative increase of the annual premium equal to or exceeding the percentage of the insured's initial annual premium set forth in Table III, Triggers for a Substantial Premium Increase, based on the insured's issue age, and the policy or certificate lapses within 120 days of the due date of the premium so increased. Unless otherwise required, policyholders shall be notified at least 30 days prior to the due date of the premium reflecting the rate increase.
- (d) On or before the effective date of a substantial premium increase as defined in Subsection R590-148-14(3)(c), the insurer shall:
- (i) offer to reduce policy benefits provided by the current coverage without the requirement of additional underwriting so that required premium payments are not increased;
- (ii) offer to convert the coverage to a paid-up status with a shortened benefit period in accordance with the terms of Subsection R590-148-14(4). This option may be elected at any time during the 120-day period referenced in Subsection R590-148-14(3)(c); and
- (iii) notify the policyholder or certificateholder that a default or lapse at any time during the 120-day period referenced in Subsection R590-148-14(3)(c) shall be deemed to be the election of the offer to convert in Subsection R590-148-14(3)(d)(ii).
- (4) Benefits continued as nonforfeiture benefits, including contingent benefits upon lapse, are described in this subsection:
- (a) For purposes of this subsection, attained age rating is defined as a schedule of premiums starting from the issue date which increases with age at least 1% per year prior to age 50, and at least 3% per year beyond age 50.
- (b) For purposes of this subsection, the nonforfeiture benefit shall be of a shortened benefit period providing paid-up long-term care insurance coverage after lapse. The same benefits, amounts and frequency in effect at the time of lapse but not increased thereafter, will be payable for a qualifying claim, but the lifetime maximum dollars or days of benefits shall be determined as specified in Subsection R590-148-14(A)(c)
- (c) The standard nonforfeiture credit will be equal to 100% of the sum of all premiums paid, including the premiums paid prior to any changes in benefits. The insurer may offer additional shortened benefit period options, as long as the benefits for each duration equal or exceed the standard nonforfeiture credit for that duration. However, the minimum nonforfeiture credit shall not be less than 30 times the daily nursing home benefit at the time of lapse. In either event, the calculation of the nonforfeiture credit is subject to the limitation of Subsection R590-148-14(5).
- (d)(i) The nonforfeiture benefit shall begin not later than the end of the third year following the policy or certificate issue date. The contingent benefit upon lapse shall be effective during the first three years as well as thereafter.
- (ii) Notwithstanding Subsection R590-148-14(4)(d)(i), for a policy or certificate with attained age rating, the nonforfeiture benefit shall begin on the earlier of:
- (A) the end of the tenth year following the policy or certificate issue date; or
- (B) the end of the second year following the date the policy or certificate is no longer subject to attained age rating.
- (e) Nonforfeiture credits may be used for all care and services qualifying for benefits under the terms of the policy or certificate, up to the limits specified in the policy or certificate.
- (5) All benefits paid by the insurer while the policy or certificate is in premium paying status and in the paid up status will not exceed the maximum benefits, which would be payable if the policy or certificate had remained in premium paying

status.

- (6) There shall be no difference in the minimum nonforfeiture benefits as required under this section for group and individual policies.
- (7) The requirements set forth in this section shall become effective January 1, 2003 and shall apply as follows:
- (a) Except as provided in Subsection R590-148-14(7)(b), the provisions of this section apply to any long-term care policy issued in this state on or after July 1, 2002.
- (b) For certificates issued on or after July 1, 2002, under a group long-term care insurance policy, which policy was in force at the time this rule became effective, the provisions of this section shall not apply.
- (8) Premiums charged for a policy or certificate containing nonforfeiture benefits or a contingent benefit on lapse shall be subject to the loss ratio requirements of Section R590-148-22 treating the policy as a whole.
- (9) To determine whether contingent nonforfeiture upon lapse provisions are triggered under Subsection R590-148-14(3)(c), a replacing insurer that purchased or otherwise assumed a block or blocks of long-term care insurance policies from another insurer shall calculate the percentage increase based on the initial annual premium paid by the insured when the policy was first purchased from the original insurer.
- (10) A nonforfeiture benefit for qualified long-term care insurance contracts that are level premium contracts shall be offered that meets the following requirements:
- (a) the nonforfeiture provision shall be appropriately captioned:
- (b) the nonforfeiture provision shall provide a benefit available in the event of a default in the payment of any premiums and shall state that the amount of the benefit may be adjusted subsequent to being initially granted only as necessary to reflect changes in claims, persistency and interest as reflected in changes in rates for premium paying contracts approved by the commissioner for the same contract form; and
- (c) the nonforfeiture provision shall provide at least one of the following:
  - (i) reduced paid-up insurance;
  - (ii) extended term insurance;
  - (iii) shortened benefit period; or
  - (iv) other similar offerings approved by the commissioner.

# R590-148-15. Standard Format Outline of Coverage.

This section of the rule implements, interprets and prescribes a standard format of an outline of coverage for the provisions in Subsection 31A-22-1409(2).

- (1) The outline of coverage shall be a free-standing document, using no smaller than ten point type.
- (2) The outline of coverage may contain no material of an advertising nature.
- (3) Text which is capitalized or underscored in the standard format outline of coverage may be emphasized by other means which provide prominence equivalent to capitalization or underscoring.
- (4) Use of the text and sequence of text of the standard format outline of coverage is mandatory, unless otherwise specifically indicated.
- (5) The format for outline of coverage can be found in Table IV, Long-Term Care Insurance Outline of Coverage.

### R590-148-16. Requirement to Deliver Shopper's Guide.

- (1) A long-term care insurance shopper's guide in the format developed by the National Association of Insurance Commissioners, or a guide developed or approved by the commissioner, shall be provided to all prospective applicants of a long-term care insurance policy or certificate.
- (a) In the case of agent solicitations, an agent must deliver the shopper's guide prior to the presentation of an application or

enrollment form.

- (b) In the case of direct response solicitations, the shopper's guide must be presented in conjunction with any application or enrollment form.
- (2) Life insurance policies or riders that provide long-term care benefits are not required to furnish the above-referenced guide if the long term care benefits are incidental, but shall furnish the policy summary required under Subsection 31A-22-1409(8).

#### R590-148-17. Suitability.

- (1) Every insurer shall:
- (a) develop and use suitability standards to determine whether the purchase or replacement of long-term care insurance is appropriate for the needs of the applicant;
- (b) train its agents in the use of its suitability standards; and
- (c) maintain a copy of its suitability standards and make them available for inspection upon request by the commissioner.
- (2)(a) To determine whether the applicant meets the standards developed by the insurer, the agent and insurer shall develop procedures that take the following into consideration:
- (i) the ability to pay for the proposed coverage and other pertinent financial information related to the purchase of the coverage;
- (ii) the applicant's goals or needs with respect to long-term care and the advantages and disadvantages of insurance to meet these goals or needs; and
- (iii) the values, benefits and costs of the applicant's existing insurance, if any, when compared to the values, benefits and costs of the recommended purchase or replacement.
- (b) The insurer, and where an agent is involved, the agent shall make reasonable efforts to obtain the information set out in Subsection R590-148-17(2)(a). The efforts shall include presentation to the applicant, at or prior to application, the "Long-Term Care Insurance Personal Worksheet." The personal worksheet used by the insurer shall contain, at a minimum, the information in the format contained in Appendix B, in not less than 12 point type. The insurer may request the applicant to provide additional information to comply with its suitability standards. A copy of the insurer's personal worksheet shall be filed with the commissioner.
- (c) A completed personal worksheet shall be returned to the insurer prior to the insurer's consideration of the applicant for coverage, except the personal worksheet need not be returned for sales of employer group long-term care insurance to employees and their spouses.
- (d) The sale or dissemination outside the company or agency by the insurer or agent of information obtained through the personal worksheet in Appendix B is prohibited.
- (3) The insurer shall use the suitability standards it has developed pursuant to this section in determining whether issuing long-term care insurance coverage to an applicant is appropriate.
- (4) Agents shall use the suitability standards developed by the insurer in marketing long-term care insurance.
- (5) At the same time as the personal worksheet is provided to the applicant, the disclosure form entitled "Things You Should Know Before You Buy Long-Term Care Insurance" shall be provided. The form shall be in the format contained in Appendix C in not less than 12 point type.
- (6) If the insurer determines that the applicant does not meet its financial suitability standards, or if the applicant has declined to provide the information, the insurer may reject the application. In the alternative, the insurer shall send the applicant a letter similar to Appendix D, Long-Term Care Insurance Suitability Letter. However, if the applicant has declined to provide financial information, the insurer may use some other method to verify the applicant's intent. Either the

applicant's returned letter or a record of the alternative method of verification shall be made part of the applicant's file.

(7) If a long-term care insurance policy or certificate replaces another long-term care policy or certificate, the replacing insurer shall waive any time periods applicable to preexisting conditions and probationary periods in the new long-term care policy for similar benefits to the extent that similar exclusions have been satisfied under the original policy.

# R590-148-18. Marketing Standards.

- (1) Every insurer shall:
- (a) Establish marketing procedures to assure that any comparison of policies by its agents or other producers will be fair and accurate.
- (b) Establish marketing procedures to assure excessive insurance is not sold or issued.
- (c) Display prominently by type, stamp or other appropriate means, on the first page of the outline of coverage and policy the following:

  "Notice to buyer: This policy may not cover all of the

"Notice to buyer: This policy may not cover all of the costs associated with long-term care incurred by the buyer during the period of coverage. The buyer is advised to review carefully all policy limitations."

- (d) Provide copies of the disclosure forms required in Subsection R590-148-19(2) to the applicant. See Appendix B, Long-Term Care Insurance Personal Worksheet, and Appendix F, Potential Rate Increase Disclosure Form.
- (e) Inquire and otherwise make every reasonable effort to identify whether a prospective applicant or enrollee for long-term care insurance already has accident and sickness or long-term care insurance and the types and amounts of this insurance, except that in the case of qualified long-term care insurance contracts, an inquiry into whether a prospective applicant or enrollee for long-term care insurance has accident and sickness insurance is not required.
- (f) Every insurer or entity marketing long-term care insurance shall establish audit able procedures for verifying compliance with this Subsection R590-148-18(1).
- (g) If the state in which the policy or certificate is to be delivered or issued for delivery has a senior insurance counseling program approved by the commissioner, the insurer shall, at solicitation, provide written notice to the prospective policyholder and certificateholder that the program is available and the name, address and telephone number of the program.
- (h) For long-term care health insurance policies and certificates, use the terms "noncancellable" or "level premium" only when the policy or certificate conforms to Subsections R590-148-6(1)(a)(ii) and R590-148-6(6)(a).
- (i) Provide an explanation of contingent benefit upon lapse provided for in Subsection R590-148-14(3)(c).
- (2) In addition to the practices prohibited in Part 3, Chapter 23 of Title 31A, the following acts and practices are prohibited:
- (a) Twisting. Knowingly making any misleading representation or incomplete or fraudulent comparison of any insurance policies or insurers for the purpose of inducing, or tending to induce, any person to lapse, forfeit, surrender, terminate, retain, pledge, assign, borrow on or convert any insurance policy or to take out a policy of insurance with another insurer.
- (b) High pressure tactics. Employing any method of marketing having the effect of or tending to induce the purchase of insurance through force, fright, threat, whether explicit or implied, or undue pressure to purchase or recommend the purchase of insurance.
- (c) Cold lead advertising. Making use directly or indirectly of any method of marketing which fails to disclose in a conspicuous manner that a purpose of the method of marketing is solicitation of insurance and that contact will be made by an insurance agent or insurance company.

(d) Misrepresentation. Misrepresenting a material fact in selling or offering to sell a long-term care insurance policy.

# R590-148-19. Required Disclosure of Rating Practices to Consumer.

(1) This section shall apply as follows:

- (a) Except as provided in Subsection R590-148-19(1)(b), this section applies to any long-term care policy or certificate issued in this state on or after January 1, 2003.
- (b) For certificates issued on or after July 1, 2002, under a group long-term care insurance policy, which policy was in force at the time this rule became effective, the provisions of this section shall apply on the policy anniversary following January 1, 2003.
- (2) Other than policies for which no applicable premium rate or rate schedule increases can be made, insurers shall provide all of the information listed in this subsection to the applicant at the time of application or enrollment, unless the method of application does not allow for delivery at that time. In such a case, an insurer shall provide all of the information listed in this section to the applicant no later than at the time of delivery of the policy or certificate.
- (a) A statement that the policy may be subject to rate increases in the future;
- (b) an explanation of potential future premium rate revisions, and the policyholder's or certificateholder's option in the event of a premium rate revision;
- (c) the premium rate or rate schedules applicable to the applicant that will be in effect until a request is made for an increase:
- (d) a general explanation for applying premium rate or rate schedule adjustments that shall include:
- (i) a description of when premium rate or rate schedule adjustments will be effective, e.g., next anniversary date, next billing date, etc.; and
- (ii) the right to a revised premium rate or rate schedule as provided in Subsection R590-148-19(2)(b) if the premium rate or rate schedule is changed.
- (e)(i) Information regarding each premium rate increase on this policy form or similar policy forms over the past ten years for this state or any other state that, at a minimum, identifies:
- (A) the policy forms for which premium rates have been increased:
- (B) the calendar years when the form was available for purchase; and
- (C) the amount, percent, and date of implementation for each increase. The percentage may be expressed as a percentage of the premium rate prior to the increase, and may also be expressed as minimum and maximum percentages if the rate increase is variable by rating characteristics.
- (ii) The insurer may, in a fair manner, provide additional explanatory information related to the rate increases.
- (iii) An insurer shall have the right to exclude from the disclosure premium rate increases that only apply to blocks of business acquired from other nonaffiliated insurers or the long-term care policies acquired from other nonaffiliated insurers when those increases occurred prior to the acquisition.
- (iv) If an acquiring insurer files for a rate increase on a long-term care policy form acquired from nonaffiliated insurers or a block of policy forms acquired from nonaffiliated insurers on or before the effective date of this section, or the end of a 24-month period following the acquisition of the block or policies, the acquiring insurer may exclude that rate increase from the disclosure. However, the nonaffiliated selling company shall include the disclosure of that rate increase in accordance with Subsection R590-148-19(2)(e)(i).
- (v) If the acquiring insurer in Subsection R590-148-19(2)(e)(iv) files for a subsequent rate increase, even within the 24-month period, on the same policy form acquired from

nonaffiliated insurers or block of policy forms acquired from nonaffiliated insurers referenced in Subsection R590-148-19(2)(e)(iv), the acquiring insurer shall make all disclosures required by Subsection R590-148-19(2)(e), including disclosure of the earlier rate increase referenced in Subsection R590-148-19(2)(e)(iv).

- (3) An applicant shall sign an acknowledgment at the time of application, unless the method of application does not allow for signature at that time, that the insurer made the disclosure required under Subsections R590-148-19(2)(a) and (e). If due to the method of application the applicant cannot sign an acknowledgment at the time of application, the applicant shall sign no later than at the time of delivery of the policy or certificate.
- (4) An insurer shall use the forms in Appendix B, Personal Worksheet, and Appendix F, Potential Rate Increase Disclosure Form, to comply with the requirements of Subsections R590-148-19(1) and (2).
- (5) An insurer shall provide notice of an upcoming premium rate schedule increase to all policyholders or certificateholders, if applicable, at least 45 days prior to the implementation of the premium rate schedule increase by the insurer. The notice shall include the information required by Subsection R590-148-19(2) when the rate increase is implemented.

#### R590-148-20. Filing Requirements.

- (1) Prior to an insurer or similar organization offering group long-term care insurance to a resident of this state pursuant to Section 31A-22-1403, it shall file with the commissioner evidence that the group policy or certificate thereunder has been approved by a state having statutory or regulatory long-term care insurance requirements substantially similar to those adopted in this state.
- (2)(a) Every insurer shall provide a copy of any long-term care insurance advertisement intended for use in Utah whether through written, radio or television medium to the insurance commissioner of this state upon request.
- (b) All advertisements shall be retained by the insurer, health care service plan or other entity for at least three years from the date the advertisement was first used.
- (c) The commissioner may exempt from these requirements any advertising form or material when, in the commissioner's opinion, this requirement may not be reasonably applied.

# R590-148-21. Initial Filing Requirements.

- (1) This section shall apply to any long-term care policy issued in this state on or after January 1, 2003.
- (2) An insurer shall file the information listed in this subsection to the commissioner prior to making a long-term care insurance form available for sale:
- (a) a copy of the disclosure documents required in Section R590-148-19; and
- (b) an actuarial certification consisting of at least the following:
- (i) a statement that the initial premium rate schedule is sufficient to cover anticipated costs under moderately adverse experience and that the premium rate schedule is reasonably expected to be sustainable over the life of the form with no future premium increases anticipated;
- (ii) a statement that the policy design and coverage provided have been reviewed and taken into consideration;
- (iii) a statement that the underwriting and claims adjudication processes have been reviewed and taken into consideration;
- (iv) a complete description of the basis for contract reserves that are anticipated to be held under the form, to include:
  - (A) sufficient detail or sample calculations provided so as

to have a complete depiction of the reserve amounts to be held;

- (B) a statement that the assumptions used for reserves contain reasonable margins for adverse experience;
- (C) a statement that the net valuation premium for renewal years does not increase, except for attained-age rating where permitted; and
- (D) a statement that the difference between the gross premium and the net valuation premium for renewal years is sufficient to cover expected renewal expenses; or if such a statement cannot be made, a complete description of the situations where this does not occur;
- (I) an aggregate distribution of anticipated issues may be used as long as the underlying gross premiums maintain a reasonably consistent relationship; and
- (II) if the gross premiums for certain age groups appear to be inconsistent with this requirement, the commissioner may request a demonstration under Subsection R590-148-21(3) based on a standard age distribution;
- (v)(A) A statement that the premium rate schedule is not less than the premium rate schedule for existing similar policy forms also available from the insurer except for reasonable differences attributable to benefits; or
- (B) A comparison of the premium schedules for similar policy forms that are currently available from the insurer with an explanation of the differences.
- (3) The commissioner may request an actuarial demonstration that benefits are reasonable in relation to premiums. The actuarial demonstration shall include either premium and claim experience on similar policy forms, adjusted for any premium or benefit differences, relevant and credible data from other studies, or both.
- (4) The premiums charged to an insured for long-term care insurance may not increase due to either:
- (a) the increasing age of the insured at ages beyond 65; or(b) the duration the insured has been covered under the policy.

### R590-148-22. Loss Ratio.

- (1) This section shall apply to all individual long-term care insurance policies except those covered in Sections R590-148-21 and R590-148-24.
- (2) Benefits under individual long-term care insurance policies shall be deemed reasonable in relation to premiums provided the expected loss ratio is at least 60%, calculated in a manner which provides for adequate reserving of the long-term care insurance risk.
- (3) In evaluating the expected loss ratio, due consideration shall be given to all relevant factors, including:
- (a) statistical credibility of incurred claims experience and earned premiums;
- (b) the period for which rates are computed to provide coverage;
  - (c) experienced and projected trends;
- (d) concentration of experience within early policy duration;
  - (e) expected claim fluctuation;
  - (f) experience refunds, adjustments or dividends;
  - (g) renewability features;
  - (h) all appropriate expense factors;
  - (i) interest;
  - (j) experimental nature of the coverage;
  - (k) policy reserves;
  - (l) mix of business by risk classification; and
- (m) product features such as long elimination periods, high deductibles and high maximum limits.
- (4) The premiums charged to an insured for long-term care insurance may not increase due to either:
  - (a) the increasing age of the insured at ages beyond 65; or
  - (b) the duration the insured has been covered under the

policy.

(5) Rate filings documents must contain all information required in R590-85-4.

#### R590-148-23. Reserve Standards.

(1) When long-term care benefits are provided through the acceleration of benefits under group or individual life policies or riders to these policies, policy reserves for these benefits shall be determined in accordance with Subsection 31A-17-504(7). Claim reserves must also be established when the policy or rider is in claim status.

Reserves for policies and riders subject to this subsection should be based on the multiple decrement model utilizing all relevant decrements except for voluntary termination rates. Single decrement approximations are acceptable if the calculation produces essentially similar reserves, if the reserve is clearly more conservative, or if the reserve is immaterial. The calculations may take into account the reduction in life insurance benefits due to the payment of long-term care benefits. However, in no event may the reserves for the long-term care benefit and the life insurance benefit be less than the reserves for the life insurance benefit assuming no long-term care benefit.

In the development and calculation of reserves for policies and riders subject to this subsection, due regard shall be given to the applicable policy provisions, marketing methods, administrative procedures and all other considerations which have an impact on projected claim costs, including, but not limited to, the following:

- (a) definition of insured events;
- (b) covered long-term care facilities;
- (c) existence of home convalescence care coverage;
- (d) definition of facilities;
- (e) existence or absence of barriers to eligibility;
- (f) premium waiver provision;
- (g) renewability;
- (h) ability to raise premiums;
- (i) marketing method;
- (j) underwriting procedures;
- (k) claims adjustment procedures;
- (1) waiting period;
- (m) maximum benefit
- (n) availability of eligible facilities;
- (o) margins in claim costs;
- (p) optional nature of benefit;
- (q) delay in eligibility for benefit;
- (r) inflation protection provisions; and
- (s) guaranteed insurability option.
- Any applicable valuation morbidity table shall be certified as appropriate as a statutory valuation table by a member of the American Academy of Actuaries.
- (2) When long-term care benefits are provided other than as in Subsection R590-148-23(1), reserves shall be determined in accordance with Minimum Reserve Standards for Individual and Group Health Insurance Contracts, Appendix A-010, Accounting Practices and Procedures Manual, edition March 2001, published by the National Association of Insurance Commissioners.

### R590-148-24. Premium Rate Schedule Increases.

- (1) This section shall apply as follows:
- (a) except as provided in Subsection R590-148-24(1)(b), this section applies to any long-term care policy or certificate issued in this state on or after January 1, 2003.
- (b) for certificates issued on or after July 1, 2002, under a group long-term care insurance policy, which policy was in force at the time this rule became effective, the provisions of this section shall apply on the policy anniversary following January 1, 2003.

- (2) An insurer shall file notice of a pending premium rate schedule increase, including an exceptional increase, to the commissioner prior to the notice to the policyholders and shall include:
  - (a) information required by Section R590-148-19;
  - (b) certification by a qualified actuary that:
- (i) if the requested premium rate schedule increase is implemented and the underlying assumptions, which reflect moderately adverse conditions, are realized, no further premium rate schedule increases are anticipated;
- (ii) the premium rate filing is in compliance with the provisions of this section;
- (c) an actuarial memorandum justifying the rate schedule change request that includes:
- (i) lifetime projections of earned premiums and incurred claims based on the filed premium rate schedule increase; and the method and assumptions used in determining the projected values, including reflection of any assumptions that deviate from those used for pricing other forms currently available for sale:
- (A) annual values for the five years preceding and the three years following the valuation date shall be provided separately;
- (B) the projections shall include the development of the lifetime loss ratio, unless the rate increase is an exceptional increase:
- (C) the projections shall demonstrate compliance with Subsection R590-148-24(3); and
  - (D) for exceptional increases:
- (I) the projected experience should be limited to the increases in claims expenses attributable to the approved reasons for the exceptional increase; and
- (II) in the event the commissioner determines as provided in Section R590-148-5(2)(j)(iv) that offsets may exist, the insurer shall use appropriate net projected experience;
- (ii) disclosure of how reserves have been incorporated in this rate increase whenever the rate increase will trigger contingent benefit upon lapse;
- (iii) disclosure of the analysis performed to determine why a rate adjustment is necessary, which pricing assumptions were not realized and why, and what other actions taken by the company have been relied on by the actuary;
- (iv) a statement that policy design, underwriting and claims adjudication practices have been taken into consideration; and
- (v) in the event that it is necessary to maintain consistent premium rates for new certificates and certificates receiving a rate increase, the insurer will need to file composite rates reflecting projections of new certificates;
- (d) a statement that renewal premium rate schedules are not greater than new business premium rate schedules except for differences attributable to benefits, unless sufficient justification is provided to the commissioner; and
- (e) sufficient information for review of the premium rate schedule increase by the commissioner.
- (3) All premium rate schedule increases shall be determined in accordance with the following requirements:
- (a) exceptional increases shall provide that at least 70% of the present value of projected additional premiums from the exceptional increase will be returned to policyholders in benefits;
- (b) premium rate schedule increases shall be calculated such that the sum of the accumulated value of incurred claims, without the inclusion of active life reserves, and the present value of future projected incurred claims, without the inclusion of active life reserves, will not be less than the sum of the following:
- (i) the accumulated value of the initial earned premium times 58%;

- (ii) 85% percent of the accumulated value of prior premium rate schedule increases on an earned basis;
- (iii) the present value of future projected initial earned premiums times 58%; and
- (iv) 85% percent of the present value of future projected premiums not in Subsection R590-148-24(3)(b)(iii) on an earned basis:
- (c) in the event that a policy form has both exceptional and other increases, the values in Subsections R590-148-24(3)(b)(ii) and (iv) will also include 70% for exceptional rate increase amounts; and
- (d) all present and accumulated values used to determine rate increases shall use the maximum valuation interest rate for contract reserves which is the maximum rate permitted by law in the valuation of whole life insurance issued on the same date as the health insurance contract. The actuary shall disclose as part of the actuarial memorandum, the use of any appropriate averages.
- (4)(a) The insurer may request a premium rate schedule increase that is lower than the rate increase necessary to provide the certification required in R590-148-24(2)(b)(i) and the commissioner may accept such premium rate schedule increase, without submission of the certification required in R590-148-24(2)(b)(i), if:
- (i) in the opinion of the commissioner accepting such lower premium rate schedule increase is in the best interest of Utah policyholders;
- (ii) the actuarial memorandum discloses the rate increase necessary to provide the certification required in R590-148-24(2)(b)(i); and
- (iii) the rate increase filing satisfies all other requirements of this section.
- (b) The commissioner may condition the acceptance of the premium rate schedule increase under Subsection R590-148-24(4)(a) upon:
- (i) the disclosure, to the affected policyholders, of the premium rate schedule increase necessary to provide the certification required in R590-148-24(2)(b)(i); and
- (ii) the extension of a contingent nonforfeiture benefit upon lapse to policyholders who would have been eligible for contingent nonforfeiture benefit upon lapse based on the premium rate schedule increase necessary to provide certification required in R590-148-24(2)(b)(i).
- (5) For each rate increase that is implemented, the insurer shall file for review by the commissioner updated projections, as defined in Subsection R590-148-24(2)(c)(i), annually for the next three years and include a comparison of actual results to projected values. The commissioner may extend the period to greater than three years if actual results are not consistent with projected values from prior projections. For group insurance policies that meet the conditions in Subsection R590-148-24(12), the projections required by this subsection shall be provided to the policyholder in lieu of filing with the commissioner.
- (6) If any premium rate in the revised premium rate schedule is greater than 200% of the comparable rate in the initial premium schedule, lifetime projections, as defined in Subsection R590-148-24(2)(c)(i), shall be filed for review by the commissioner every five years following the end of the required period in Subsection R590-148-24(5). For group insurance policies that meet the conditions in Subsection R590-148-24(12), the projections required by this subsection shall be provided to the policyholder in lieu of filing with the commissioner.
- (7)(a) If the commissioner has determined that the actual experience following a rate increase does not adequately match the projected experience and that the current projections under moderately adverse conditions demonstrate that incurred claims will not exceed proportions of premiums specified in Subsection

R590-148-24(3), the commissioner may require the insurer to implement any of the following:

- (i) premium rate schedule adjustments; or
- (ii) other measures to reduce the difference between the projected and actual experience.
- (b) In determining whether the actual experience adequately matches the projected experience, consideration should be given to Subsection R590-148-24(2)(c)(v), if applicable.
- (8) If the majority of the policies or certificates to which the increase is applicable are eligible for the contingent benefit upon lapse, the insurer shall file:
- (a) a plan, subject to commissioner approval, for improved administration or claims processing designed to eliminate the potential for further deterioration of the policy form requiring further premium rate schedule increases, or both, or to demonstrate that appropriate administration and claims processing have been implemented or are in effect; otherwise the commissioner may impose the condition in Subsection R590-148-24(9); and
- (b) the original anticipated lifetime loss ratio, and the premium rate schedule increase that would have been calculated according to Subsection R590-148-24(3) had the greater of the original anticipated lifetime loss ratio or 58% been used in the calculations described in Subsection R590-148-24(3)(a)(i) and (iii).
- (9)(a) For a rate increase filing that meets the following criteria, the commissioner shall review, for all policies included in the filing, the projected lapse rates and past lapse rates during the 12 months following each increase to determine if significant adverse lapsation has occurred or is anticipated:
- (i) the rate increase is not the first rate increase requested for the specific policy form or forms;
  - (ii) the rate increase is not an exceptional increase; and
- (iii) the majority of the policies or certificates to which the increase is applicable are eligible for the contingent benefit upon lapse.
- (b) In the event significant adverse lapsation has occurred, is anticipated in the filing or is evidenced in the actual results as presented in the updated projections provided by the insurer following the requested rate increase, the commissioner may determine that a rate spiral exists. Following the determination that a rate spiral exists, the commissioner may require the insurer to offer, without underwriting, to all in force insureds subject to the rate increase the option to replace existing coverage with one or more reasonably comparable products being offered by the insurer or its affiliates.
  - (i) The offer shall:
  - (A) be subject to the approval of the commissioner;
- (B) be based on actuarially sound principles, but not be based on attained age; and
- (C) provide that maximum benefits under any new policy accepted by an insured shall be reduced by comparable benefits already paid under the existing policy.
- (ii) The insurer shall maintain the experience of all the replacement insureds separate from the experience of insureds originally issued the policy forms. In the event of a request for a rate increase on the policy form, the rate increase shall be limited to the lesser of:
- (A) the maximum rate increase determined based on the combined experience; and
- (B) the maximum rate increase determined based only on the experience of the insureds originally issued the form plus 10%.
- (10) If the commissioner determines that the insurer has exhibited a persistent practice of filing inadequate initial premium rates for long-term care insurance, the commissioner may, in addition to the provisions of Subsection R590-148-24(9), prohibit the insurer from either of the following:

- (a) filing and marketing comparable coverage for a period of up to five years; or
- (b) offering all other similar coverages and limiting marketing of new applications to the products subject to recent premium rate schedule increases.
- (11) Subsections R590-148-24(1) through (10) shall not apply to policies for which the long-term care benefits provided by the policy are incidental, as defined in Subsection R590-148-5(2)(m), if the policy complies with all of the following provisions:
- (a) the interest credited internally to determine cash value accumulations, including long-term care, if any, are guaranteed not to be less than the minimum guaranteed interest rate for cash value accumulations without long-term care set forth in the policy;
- (b) the portion of the policy that provides insurance benefits other than long-term care coverage meets the nonforfeiture requirements as applicable in any of the following:
  - (i) Section 31A-22-408; and
  - (ii) Section 31A-22-409;
- (c) the policy meets the disclosure requirements of Subsections 31A-22-1409(7) and (8) and 31A-22-1410;
- (d) the portion of the policy that provides insurance benefits other than long-term care coverage meets the requirements as applicable in the following:
  - (i) policy illustrations as required by R590-177; and
  - (ii) disclosure requirements in R590-133;
- (e) an actuarial memorandum is filed with the insurance department that includes:
- (i) a description of the basis on which the long-term care rates were determined:
  - (ii) a description of the basis for the reserves;
- (iii) a summary of the type of policy, benefits, renewability, general marketing method, and limits on ages of issuance:
- (iv) a description and a table of each actuarial assumption used. For expenses, an insurer must include percent of premium dollars per policy and dollars per unit of benefits, if any;
- (v) a description and a table of the anticipated policy reserves and additional reserves to be held in each future year for active lives;
- (vi) the estimated average annual premium per policy and the average issue age;
- (vii) a statement as to whether underwriting is performed at the time of application. The statement shall indicate whether underwriting is used and, if used, the statement shall include a description of the type or types of underwriting used, such as medical underwriting or functional assessment underwriting. Concerning a group policy, the statement shall indicate whether the enrollee or any dependent will be underwritten and when underwriting occurs; and
- (viii) a description of the effect of the long-term care policy provision on the required premiums, nonforfeiture values and reserves on the underlying insurance policy, both for active lives and those in long-term care claim status.
- (12) Subsections R590-148-24(7) and (9) shall not apply to group insurance policies where:
- (a) the policies insure 250 or more persons and the policyholder has 5,000 or more eligible employees of a single employer; or
- (b) the policyholder, and not the certificateholders, pays a material portion of the premium, which shall not be less than 20% of the total premium for the group in the calendar year prior to the year a rate increase is filed.

#### R590-148-25. Reporting Requirements.

(1) Every insurer shall maintain records for each agent of that agent's amount of replacement sales as a percent of the agent's total annual sales and the amount of lapses of long-term

- care insurance policies sold by the agent as a percent of the agent's total annual sales.
- (a) Every insurer shall report the 10% of its agents with the greatest percentages of lapses and replacements as measured by Subsection R590-148-25(1).
- (b) Every insurer shall report the number of lapsed policies as a percent of its total annual sales and as a percent of its total number of policies in force as of the end of the preceding calendar year.
- (c) Every insurer shall report the number of replacement policies sold as a percent of its total annual sales and as a percent of its total number of policies in force as of the preceding calendar year.
- (d) The reports required by Subsection R590-148-25(1)(a),(b), and (c) must be reported on the "Replacement and Lapse Reporting Form," Appendix G.
- (e) Reported replacement and lapse rates do not alone constitute a violation of insurance laws or necessarily imply wrongdoing. The reports are for the purpose of reviewing more closely agent activities regarding the sale of long-term care insurance.
- (2) Every insurer shall report, for qualified long-term care insurance contracts, the number of claims denied for each class of business, expressed as a percentage of claims denied. The report used by the insurer shall contain, at a minimum, the information in the format contained in Appendix E, Claims Denial Reporting Form Long-Term Care Insurance, in not less than 12 point type.
- (3) Every insurer shall maintain a record of all policy or certificate rescissions, both state and countrywide, except those which the insured voluntarily effectuated and shall annually report this information in the format currently prescribed by the National Association of Insurance Commissioners.
- (4) Every insurer shall report the total number of applications received from residents of this state, the number of those who declined to provide information on the personal worksheet, the number of applicants who did not meet the suitability standards, and the number of those who chose to confirm after receiving a suitability letter. The report must be submitted on the Suitability Reporting Form, Appendix H.
  - (5) For purposes of this section:
  - (a) "policy" shall mean only long-term care insurance;
- (b) "claim" means a request for payment of benefits under an in force policy regardless of whether the benefit claimed is covered under the policy or any terms or conditions of the policy have been met;
- (c) "denied" means that the insurer refuses to pay a claim for any reason other than for claims not paid for failure to meet the waiting period or because of an applicable preexisting condition; and
  - (d) "report" means on a statewide basis.
- (6) Reports required under this section shall be filed with the commissioner annually on or before June 30. All reports must be submitted in compliance with Rule R590-220-13, Submission of Accident and Health Insurance Filings: Additional Procedures for Long Term Products.

#### R590-148-26. Licensing.

A producer is not authorized to sell, solicit or negotiate with respect to long-term care insurance except as authorized by Chapter 23 of Title 31A.

#### R590-148-27. Discretionary Powers of Commissioner.

The commissioner may upon written request and after an administrative hearing, issue an order to modify or suspend a specific provision or provisions of this rule with respect to a specific long-term care insurance policy or certificate upon a written finding that:

(1) the modification or suspension would be in the best

interest of the insured; and

- (2) the purposes to be achieved could not be effectively or efficiently achieved without the modification or suspension; and
  - (3) one of the following occur:
- (a) the modification or suspension is necessary to the development of an innovative and reasonable approach for insuring long-term care;
- (b) the policy or certificate is to be issued to residents of a life care or continuing care retirement community or some other residential community for the elderly and the modification or suspension is reasonably related to the special needs or nature of the community; or
- (c) the modification or suspension is necessary to permit long-term care insurance to be sold as part of, or in conjunction with, another insurance product.

#### R590-148-28. Penalties.

In addition to any other penalties provided by the laws of this state any insurer and any agent found to have violated any requirement of this state relating to the rule of long-term care insurance or the marketing of this insurance shall be subject to a fine of up to three times the amount of any commissions paid for each policy involved in the violation or up to \$10,000, whichever is greater.

#### R590-148-29. Enforcement Date.

Effective July 1, 2002, the department will enforce all sections of the rule that do not have a different compliance date.

#### R590-148-30. Severability.

If any provision or clause of this rule or its application to any person or situation is held invalid, such invalidity may not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this and the provisions of this rule are declared to be severable.

KEY: insurance February 8, 2011 31A-2-201 Notice of Continuation July 25, 2007 31A-22-1404

#### R590. Insurance, Administration. R590-177. Life Insurance Illustrations Rule. R590-177-1. Authority.

This rule is issued based upon the authority granted the commissioner under:

- A. Subsection 31A-2-201(3)(a) to implement the provisions of Title 31A;
- B. Subsection 31A-22-425(1)(c) to establish standards for illustrations; and
- C. Subsection 31A-23a-402(8) to define unfair methods of competition and unfair or deceptive acts or practices in the business of insurance.

#### R590-177-2. Purpose.

The purpose of this rule is to provide rules for life insurance policy illustrations that will protect consumers and foster consumer education. The rule provides illustration formats, prescribes standards to be followed when illustrations are used, and specifies the disclosures that are required in connection with illustrations. The goals of this rule are to ensure that illustrations do not mislead purchasers of life insurance and to make illustrations more understandable. Insurers will, as far as possible, eliminate the use of footnotes and caveats and define terms used in the illustration in language that would be understood by a typical person within the segment of the public to which the illustration is directed.

#### R590-177-3. Applicability and Scope.

- A. This rule applies to all group and individual life insurance policies and certificates except:
  - (1) variable life insurance;
  - (2) individual and group annuity contracts;
  - (3) credit life insurance; or
- (4) life insurance policies with no illustrated death benefits on any individual exceeding \$10,000.
- B. The provisions of this rule apply to policies sold on or after January 1, 1997.

#### **R590-177-4.** Definitions.

In addition to definitions in Section 31A-1-301, the following definitions shall apply for the purposes of this rule:

- A. "Actuarial Standards Board" means the board established by the American Academy of Actuaries to develop and promulgate standards of actuarial practice.
- B. "Contract premium" means the gross premium that is required to be paid under a fixed premium policy, including the premium for a rider for which benefits are shown in the illustration.
- C. "Currently payable scale" means a scale of nonguaranteed elements in effect for a policy form as of the preparation date of the illustration or declared to become effective within the next 95 days.
- D. "Disciplined current scale" means a scale of nonguaranteed elements constituting a limit on illustrations currently being illustrated by an insurer that is reasonably based on actual recent historical experience, as certified annually by an illustration actuary designated by the insurer. Further guidance in determining the disciplined current scale as contained in standards established by the Actuarial Standards Board may be relied upon if the standards:
  - (1) are consistent with all provisions of this rule;
- (2) limit a disciplined current scale to reflect only actions that have already been taken or events that have already occurred:
- (3) do not permit a disciplined current scale to include any projected trends of improvements in experience or any assumed improvements in experience beyond the illustration date; and
- (4) do not permit assumed expenses to be less than minimum assumed expenses.

- E. "Generic name" means a short title descriptive of the policy being illustrated such as "whole life," "term life" or "flexible premium adjustable life."
  - F. "Guaranteed elements" and "non-guaranteed elements"
- (1) "Guaranteed elements" means the premiums, benefits, values, credits or charges under a policy of life insurance that are guaranteed and determined at issue.
- (2) "Non-guaranteed elements" means the premiums, benefits, values, credits or charges under a policy of life insurance that are not guaranteed or not determined at issue.
- G. "Illustrated scale" means a scale of non-guaranteed elements currently being illustrated that is not more favorable to the policy owner than the lesser of:
  - (1) the disciplined current scale; or
  - (2) the currently payable scale.
- H. "Illustration" means a presentation or depiction that includes non-guaranteed elements of a policy of life insurance over a period of years and that is one of the three types defined below:
- (1) "Basic illustration" means a ledger or proposal used in the sale of a life insurance policy that shows both guaranteed and non-guaranteed elements.
- (2) "Supplemental illustration" means an illustration furnished in addition to a basic illustration that meets the applicable requirements of this rule, and that may be presented in a format differing from the basic illustration, but may only depict a scale of non-guaranteed elements that is permitted in a basic illustration.
- (3) "In force illustration" means an illustration furnished at any time after the policy that it depicts has been in force for one year or more.
- I. "Illustration actuary" means an actuary meeting the requirements of Section 11 who certifies to illustrations based on the standard of practice promulgated by the Actuarial Standards Board.
- J. "Lapse-supported illustration" means an illustration of a policy form failing the test of self-supporting as defined in this rule, under a modified persistency rate assumption using persistency rates underlying the disciplined current scale for the first five years and 100% policy persistency thereafter.
- K.(1) "Minimum assumed expenses" means the minimum expenses that may be used in the calculation of the disciplined current scale for a policy form. The insurer may choose to designate each year the method of determining assumed expenses for all policy forms from the following:
  - (a) fully allocated expenses;
  - (b) marginal expenses; and
- (c) a generally recognized expense table based on fully allocated expenses representing a significant portion of insurance companies and approved by the National Association of Insurance Commissioners or by the commissioner.
- (2) Marginal expenses may be used only if greater than a generally recognized expense table. If no generally recognized expense table is approved, fully allocated expenses must be used.
- L. "Non-term group life" means a group policy or individual policies of life insurance issued to members of an employer group or other permitted group where:
- (1) every plan of coverage was selected by the employer or other group representative;
- (2) some portion of the premium is paid by the group or through payroll deduction; and
- (3) group underwriting or simplified underwriting is used. M. "Policy owner" means the owner named in the policy or the certificate holder in the case of a group policy.
- N. "Premium outlay" means the amount of premium assumed to be paid by the policy owner or other premium payer out-of-pocket.
  - O. "Self-supporting illustration" means an illustration of

a policy form for which it can be demonstrated that, when using experience assumptions underlying the disciplined current scale, for all illustrated points in time on or after the fifteenth policy anniversary or the twentieth policy anniversary for second-or-later-to-die policies, or upon policy expiration if sooner, the accumulated value of all policy cash flows equals or exceeds the total policy owner value available. For this purpose, policy owner value will include cash surrender values and any other illustrated benefit amounts available at the policy owner's election.

#### R590-177-5. Policies to Be Illustrated.

- A. Each insurer marketing policies to which this rule is applicable shall notify the commissioner whether a policy form is to be marketed with or without an illustration. For all policy forms being actively marketed on January 1, 1997, the insurer shall identify in writing those forms and whether or not an illustration will be used with them. For policy forms filed after January 1, 1997, the identification shall be made at the time of filing. Any previous identification may be changed by notice to the commissioner.
- B. If the insurer identifies a policy form as one to be marketed without an illustration, any use of an illustration for any policy using that form prior to the first policy anniversary is prohibited.
- C. If a policy form is identified by the insurer as one to be marketed with an illustration, a basic illustration prepared and delivered in accordance with this rule is required, except that a basic illustration need not be provided to individual members of a group or to individuals insured under multiple lives coverage issued to a single applicant unless the coverage is marketed to these individuals. The illustration furnished an applicant for a group life insurance policy or policies issued to a single applicant on multiple lives may be either an individual or composite illustration representative of the coverage on the lives of members of the group or the multiple lives covered.
- D. Potential enrollees of non-term group life subject to this rule shall be furnished a quotation with the enrollment materials. The quotation shall show potential policy values for sample ages and policy years on a guaranteed and non-guaranteed basis appropriate to the group and the coverage. This quotation shall not be considered an illustration for purposes of this rule, but all information provided shall be consistent with the illustrated scale. A basic illustration shall be provided at delivery of the certificate to enrollees for non-term group life who enroll for more than the minimum premium necessary to provide pure death benefit protection. In addition, the insurer shall make a basic illustration available to any non-term group life enrollee who requests it.

#### R590-177-6. General Rules and Prohibitions.

- A. An illustration used in the sale of a life insurance policy shall satisfy the applicable requirements of this rule, be clearly labeled "life insurance illustration" and contain the following basic information:
  - (1) name and address of insurer;
- (2) name and business address of producer or insurer's authorized representative, if any;
- (3) name, age and sex of proposed insured, except where a composite illustration is permitted under this rule;
- (4) underwriting or rating classification upon which the illustration is based;
- (5) generic name of policy, the company product name, if different, and form number;
  - (6) initial death benefit; and
- (7) dividend option election or application of non-guaranteed elements, if applicable.
- B. When using an illustration in the sale of a life insurance policy, an insurer or its producers or other authorized

representatives shall not:

- (1) represent the policy as anything other than a life insurance policy;
- (2) use or describe non-guaranteed elements in a manner that is misleading or has the capacity or tendency to mislead;
- (3) state or imply that the payment or amount of nonguaranteed elements is guaranteed;
- (4) use an illustration that does not comply with the requirements of this rule;
- (5) use an illustration that at any policy duration depicts policy performance more favorable to the policy owner than that produced by the illustrated scale of the insurer whose policy is being illustrated;
  - (6) provide an applicant with an incomplete illustration;
- (7) represent in any way that premium payments will not be required for each year of the policy in order to maintain the illustrated death benefits, unless that is the fact;
- (8) use the term "vanish" or "vanishing premium," or a similar term that implies the policy becomes paid up, to describe a plan for using non-guaranteed elements to pay a portion of future premiums:
- (9) except for policies that can never develop nonforfeiture values, use an illustration that is "lapse-supported"; or
  - (10) use an illustration that is not "self-supporting."
- C. If an interest rate used to determine the illustrated nonguaranteed elements is shown, it shall not be greater than the earned interest rate underlying the disciplined current scale.

#### R590-177-7. Standards for Basic Illustrations.

- A. Format. A basic illustration shall conform with the following requirements:
- (1) The illustration shall be labeled with the date on which it was prepared.
- (2) Each page, including any explanatory notes or pages, shall be numbered and show its relationship to the total number of pages in the illustration, e.g., the fourth page of a seven-page illustration shall be labeled "page 4 of 7 pages".
- (3) The assumed dates of payment receipt and benefit payout within a policy year shall be clearly identified.
- (4) If the age of the proposed insured is shown as a component of the tabular detail, it shall be issue age plus the numbers of years the policy is assumed to have been in force.
- (5) The assumed payments on which the illustrated benefits and values are based shall be identified as premium outlay or contract premium, as applicable. For policies that do not require a specific contract premium, the illustrated payments shall be identified as premium outlay.
- (6) Guaranteed death benefits and values available upon surrender, if any, for the illustrated premium outlay or contract premium shall be shown and clearly labeled guaranteed.
- (7) If the illustration shows any non-guaranteed elements, they cannot be based on a scale more favorable to the policy owner than the insurer's illustrated scale at any duration. These elements shall be clearly labeled non-guaranteed.
- (8) The guaranteed elements, if any, shall be shown before corresponding non-guaranteed elements and shall be specifically referred to on any page of an illustration that shows or describes only the non-guaranteed elements, e.g., "see page one for guaranteed elements."
- (9) The account or accumulation value of a policy, if shown, shall be identified by the name this value is given in the policy being illustrated and shown in close proximity to the corresponding value available upon surrender.
- (10) The value available upon surrender shall be identified by the name this value is given in the policy being illustrated and shall be the amount available to the policy owner in a lump sum after deduction of surrender charges, policy loans and policy loan interest, as applicable.
  - (11) Illustrations may show policy benefits and values in

graphic or chart form in addition to the tabular form.

- (12) Any illustration of non-guaranteed elements shall be accompanied by a statement indicating that:
  - (a) the benefits and values are not guaranteed;
- (b) the assumptions on which they are based are subject to change by the insurer; and
  - (c) actual results may be more or less favorable.
- (13) If the illustration shows that the premium payer may have the option to allow policy charges to be paid using non-guaranteed values, the illustration must clearly disclose that a charge continues to be required and that, depending on actual results, the premium payer may need to continue or resume premium outlays. Similar disclosure shall be made for premium outlay of lesser amounts or shorter durations than the contract premium. If a contract premium is due, the premium outlay display shall not be left blank or show zero unless accompanied by an asterisk or similar mark to draw attention to the fact that the policy is not paid up.
- (14) If the applicant plans to use dividends or policy values, guaranteed or non-guaranteed, to pay all or a portion of the contract premium or policy charges, or for any other purpose, the illustration may reflect those plans and the impact on future policy benefits and values.
- (15) The illustration shall be complete, not misleading, and the narrative summary, numeric summary, and tabular detail shall be consistent.
- B. Narrative Summary. A basic illustration shall include the following:
- (1) a brief description of the policy being illustrated, including a statement that it is a life insurance policy;
- (2) a brief description of the premium outlay or contract premium, as applicable, for the policy. For a policy that does not require payment of a specific contract premium, the illustration shall show the premium outlay that must be paid to guarantee coverage for the term of the contract, subject to maximum premiums allowable to qualify as a life insurance policy under the applicable provisions of the Internal Revenue Code:
- (3) a brief description of any policy features, riders or options, guaranteed or non-guaranteed, shown in the basic illustration and the impact they may have on the benefits and values of the policy;
- (4) identification and a brief definition of column headings and key terms used in the illustration; and
- (5) a statement containing in substance the following: "This illustration assumes that the currently illustrated nonguaranteed elements will continue unchanged for all years shown. This is not likely to occur, and actual results may be more or less favorable than those shown."
  - C. Numeric Summary.
- (1) Following the narrative summary, a basic illustration shall include a numeric summary of the death benefits and values and the premium outlay and contract premium, as applicable. For a policy that provides for a contract premium, the guaranteed death benefits and values shall be based on the contract premium. This summary shall be shown for at least policy years 5, 10 and 20 and at age 70, if applicable, on the three bases shown below. For multiple life policies the summary shall show at least policy years 5, 10, 20 and 30 on the three bases shown below.
  - (a) Policy guarantees;
  - (b) Insurer's illustrated scale;
- (c) Insurer's illustrated scale used but with the nonguaranteed elements reduced as follows:
- (i) dividends at 50% of the dividends contained in the illustrated scale used;
- (ii) non-guaranteed credited interest at rates that are the average of the guaranteed rates and the rates contained in the illustrated scale used; and

- (iii) all non-guaranteed charges, including term insurance charges, and mortality and expense charges, at rates that are the average of the guaranteed rates and the rates contained in the illustrated scale used.
- (2) In addition, if coverage would cease prior to policy maturity or age 100, the year in which coverage ceases shall be identified for each of the three bases.
- D. Statements. Statements substantially similar to the following shall be included on the same page as the numeric summary and signed by the applicant, or the policy owner in the case of an illustration provided at time of delivery, as required in this rule.
- (1) A statement to be signed and dated by the applicant or policy owner reading as follows: "I have received a copy of this illustration and understand that any non-guaranteed elements illustrated are subject to change and could be either higher or lower. The producer has told me they are not guaranteed."
- (2) A statement to be signed and dated by the insurance producer or other authorized representative of the insurer reading as follows: "I certify that this illustration has been presented to the applicant and that I have explained that any non-guaranteed elements illustrated are subject to change. I have made no statements that are inconsistent with the illustration."
  - E. Tabular Detail.
- (1) A basic illustration shall include the following for at least each policy year from one to ten and for every fifth policy year thereafter ending at age 100, policy maturity or final expiration; and except for term insurance beyond the twentieth year, for any year in which the premium outlay and contract premium, if applicable, is to change:
- (a) the premium outlay and mode the applicant plans to pay and the contract premium, as applicable;
- (b) the corresponding guaranteed death benefit, as provided in the policy; and
- (c) the corresponding guaranteed value available upon surrender, as provided in the policy.
- (2) For a policy that provides for a contract premium, the guaranteed death benefit and value available upon surrender shall correspond to the contract premium.
- (3) Non-guaranteed elements may be shown if described in the contract. In the case of an illustration for a policy on which the insurer intends to credit terminal dividends, they may be shown if the insurer's current practice is to pay terminal dividends. If any non-guaranteed elements are shown they must be shown at the same durations as the corresponding guaranteed elements, if any. If no guaranteed benefit or value is available at any duration for which a non-guaranteed benefit or value is shown, a zero shall be displayed in the guaranteed column.

### R590-177-8. Standards for Supplemental Illustrations.

- A. A supplemental illustration may be provided so long as:
- (1) it is appended to, accompanied by or preceded by a basic illustration that complies with this rule;
- (2) the non-guaranteed elements shown are not more favorable to the policy owner than the corresponding elements based on the scale used in the basic illustration;
- (3) it contains the same statement required of a basic illustration that non-guaranteed elements are not guaranteed; and
- (4) for a policy that has a contract premium, the contract premium underlying the supplemental illustration is equal to the contract premium shown in the basic illustration. For policies that do not require a contract premium, the premium outlay underlying the supplemental illustration shall be equal to the premium outlay shown in the basic illustration.
- B. The supplemental illustration shall include a notice referring to the basic illustration for guaranteed elements and other important information.

#### R590-177-9. Delivery of Illustration and Record Retention.

A.(1) If a basic illustration is used by an insurance producer or other authorized representative of the insurer in the sale of a life insurance policy and the policy is applied for as illustrated, a copy of that illustration, signed in accordance with this rule, shall be submitted to the insurer at the time of policy application. A copy also shall be provided to the applicant.

(2) If the policy is issued other than as applied for, a revised basic illustration conforming to the policy as issued shall be sent with the policy. The revised illustration shall conform to the requirements of this rule, shall be labeled "Revised Illustration" and shall be signed and dated by the applicant or policy owner and producer or other authorized representative of the insurer no later than the time the policy is delivered. A copy shall be provided to the insurer and the policy owner.

- B.(1) If no illustration is used by an insurance producer or other authorized representative in the sale of a life insurance policy or if the policy is applied for other than as illustrated, the producer or representative shall certify to that effect in writing on a form provided by the insurer. On the same form, the applicant shall acknowledge that no illustration conforming to the policy applied for was provided and shall further acknowledge an understanding that an illustration conforming to the policy as issued will be provided no later than at the time of policy delivery. This form shall be submitted to the insurer at the time of policy application.
- (2) If the policy is issued, a basic illustration conforming to the policy as issued shall be sent with the policy and signed no later than the time the policy is delivered. A copy shall be provided to the insurer and the policy owner.
- C. If the basic illustration or revised illustration is sent to the applicant or policy owner by mail from the insurer, it shall include instructions for the applicant or policy owner to sign the duplicate copy of the numeric summary page of the illustration for the policy issued and return the signed copy to the insurer. The insurer's obligation under this subsection shall be satisfied if it can demonstrate that it has made a diligent effort to secure a signed copy of the numeric summary page. The requirement to make a diligent effort shall be deemed satisfied if the insurer includes in the mailing a self-addressed postage prepaid envelope with instructions for the return of the signed numeric summary page.
- D. A copy of the basic illustration and a revised basic illustration, if any, signed as applicable, along with any certification that either no illustration was used or that the policy was applied for other than as illustrated, shall be retained by the insurer until three years after the policy is no longer in force. A copy need not be retained if no policy is issued.

#### R590-177-10. Annual Report; Notice to Policy Owners.

- A. In the case of a policy designated as one for which illustrations will be used, the insurer shall provide each policy owner with an annual report on the status of the policy that shall contain at least the following information:
- (1) for universal life policies, the report shall include the following:
  - (a) the beginning and end date of the current report period;
- (b) the policy value at the end of the previous report period and at the end of the current report period;
- (c) the total amounts that have been credited or debited to the policy value during the current report period, identifying each by type e.g., interest, mortality, expense and riders;
- (d) the current death benefit at the end of the current report period on each life covered by the policy;
- (e) the net cash surrender value of the policy as of the end of the current report period;
- (f) the amount of outstanding loans, if any, as of the end of the current report period; and
  - (g) for fixed premium policies: if, assuming guaranteed

interest, mortality and expense loads and continued scheduled premium payments, the policy's net cash surrender value is such that it would not maintain insurance in force until the end of the next reporting period, a notice to this effect shall be included in the report; or

- (h) for flexible premium policies: if assuming guaranteed interest, mortality and expense loads, the policy's net cash surrender value will not maintain insurance in force until the end of the next reporting period unless further premium payments are made, a notice to this effect shall be included in the report.
  - (2) For all other policies, where applicable:
  - (a) current death benefit;
  - (b) annual contract premium;
  - (c) current cash surrender value;
  - (d) current dividend;
  - (e) application of current dividend; and
  - (f) amount of outstanding loan.
- (3) Insurers writing life insurance policies that do not build nonforfeiture values shall only be required to provide an annual report with respect to these policies for those years when a change has been made to nonguaranteed policy elements by the insurer.
- B. If the annual report does not include an in force illustration, it shall contain the following notice displayed prominently:
- "IMPORTANT POLICY OWNER NOTICE: You should consider requesting more detailed information about your policy to understand how it may perform in the future. You should not consider replacement of your policy or make changes in your coverage without requesting a current illustration. You may annually request, without charge, such an illustration by calling (insurer's phone number), writing to (insurer's name) at (insurer's address) or contacting your producer. If you do not receive a current illustration of your policy within 30 days from your request, you should contact your state insurance department."

The insurer may vary the sequential order of the methods for obtaining an in force illustration.

- C. Upon the request of the policy owner, the insurer shall furnish an in force illustration of current and future benefits and values based on the insurer's present illustrated scale. This illustration shall comply with the requirements of Section 6A, 6B, 7A and 7E. No signature or other acknowledgment of receipt of this illustration shall be required.
- D. If an adverse change in non-guaranteed elements that could affect the policy has been made by the insurer since the last annual report, the annual report shall contain a notice of that fact and the nature of the change prominently displayed.

#### R590-177-11. Annual Certifications.

- A. The board of directors of each insurer shall appoint one or more illustration actuaries.
  - B. The illustration actuary shall certify that:
- (1) the disciplined current scale used in illustrations is in conformity with the Actuarial Standard of Practice No. 24, Compliance with the NAIC Life Insurance Illustrations Model Regulation promulgated by the Actuarial Standards Board; and
- (2) the illustrated scales used in insurer-authorized illustrations meet the requirements of this rule.
  - C. The illustration actuary shall:
- (1) be a member in good standing of the American Academy of Actuaries;
- (2) be familiar with the standard of practice regarding life insurance policy illustrations;
- (3) not have been found by the commissioner, following appropriate notice and hearing, to have:
- (a) violated any provision of, or any obligation imposed by, the insurance law or other law in the course of dealings as

an illustration actuary;

- (b) been found guilty of fraudulent or dishonest practices;
- (c) demonstrated incompetence, lack of cooperation, or untrustworthiness to act as an illustration actuary; or
- (d) resigned or been removed as an illustration actuary within the past five years as a result of acts or omissions indicated in any adverse report on examination or as a result of a failure to adhere to generally acceptable actuarial standards;
- (4) not fail to notify the commissioner of any action taken by a commissioner of another state similar to that under Subsection (3) above;
- (5) disclose in the annual certification whether, since the last certification, a currently payable scale applicable for business issued within the previous five years and within the scope of the certification has been reduced for reasons other than changes in the experience factors underlying the disciplined current scale. If nonguaranteed elements illustrated for new policies are not consistent with those illustrated for similar in force policies, this shall be disclosed in the annual certification. If nonguaranteed elements illustrated for both new and in force policies are not consistent with the nonguaranteed elements actually being paid, charged or credited to the same or similar forms, this shall be disclosed in the annual certification; and
- (6) disclose in the annual certification the method used to allocate overhead expenses for all illustrations:
  - (a) fully allocated expenses;
  - (b) marginal expenses; or
- (c) a generally recognized expense table based on fully allocated expenses representing a significant portion of insurance companies and approved by the National Association of Insurance Commissioners or by the commissioner.
- D.(1) The illustration actuary shall file a certification with the board:
- (a) annually for all policy forms for which illustrations are used; and
  - (b) before a policy form is illustrated.
- (2) If an error in a previous certification is discovered, the illustration actuary shall notify the board of directors of the insurer and the commissioner promptly.
- E. If an illustration actuary is unable to certify the scale for any policy form illustration the insurer intends to use, the actuary shall notify the board of directors of the insurer and the commissioner promptly of the inability to certify.
- F. A responsible officer of the insurer, other than the illustration actuary, shall certify annually:
- (1) that the illustration formats meet the requirements of this rule and that the scales used in insurer-authorized illustrations are those scales certified by the illustration actuary;
- (2) that the company has provided its producers with information about the expense allocation method used by the company in its illustrations and disclosed as required in Subsection C(6) of this section.
- G. The annual certifications shall be completed each year by a date determined by the insurer. The certifications shall be maintained by the insurer for a period of 5 years and be available for inspection by the commissioner.
- H. If an insurer changes the illustration actuary responsible for all or a portion of the company's policy forms, the insurer shall notify the commissioner and disclose the reason for the change.

### R590-177-12. Penalties.

An insurer or producer that violates this rule is subject to the penalties provided for in Sections 31A-23a-111, 31A-23a-112, and 31A-2-308 in addition to any other penalties provided by the laws of the state.

#### **R590-177-13.** Severability.

If any provision of this rule or its application to any person or circumstance is for any reason held to be invalid by any court of law, the remainder of the rule and its application to other persons or circumstances may not be affected.

#### R590-177-14. Enforcement Date.

The commissioner will begin enforcing the revised provisions of this rule 45 days from the effective date of the revised rule.

KEY: insurance November 24, 2009

31A-23-302

Notice of Continuation March 1, 2011

#### R590. Insurance, Administration. R590-186. Bail Bond Surety Business. R590-186-1. Purpose.

This rule establishes uniform criteria and procedures for the initial and renewal licensing, of a bail bond surety company, and sets standards of conduct for those in the bail bond surety business in the State of Utah.

#### R590-186-2. Authority.

This rule is promulgated pursuant to:

- (1) Section 31A-35-104 which requires the commissioner to adopt by rule specific licensure, and certification guidelines and standards of conduct for the bail bond business;
- (2) Subsection 31A-35-301(1) which authorizes the commissioner to adopt rules necessary to administer Chapter 35 of Title 31A;
- (3) Subsection 31A-35-401(1)(c) which allows the commissioner to adopt rules governing the granting of licenses for bail bond surety companies;
- for bail bond surety companies;
  (4) Subsection 31A-35-401(2) which allows the commissioner to require by rule additional information from bail bond applicants applying for licensure;
- (5) Subsection 31A-35-406(1)(b) which allows the commissioner to establish by rule the annual renewal date for the renewal of a license as a bail bond surety company.

#### R590-186-3. Scope and Applicability.

This rule applies to any person engaged in the bail bond surety business.

### R590-186-4. Initial Company License.

- (1) Persons desiring to become licensed as bail bond surety companies shall file with the Bail Bond Surety Oversight Board (Board) a bail bond company application which can be obtained from the Insurance Department.
- (2) The applicant shall pay the annual license fee set forth in R590-102, Insurance Department Fee Payment Deadlines, and provide at least one of the following:
- (a) If the applicant relies on a letter of credit as the basis for issuing a bail bond, the applicant shall provide an irrevocable letter of credit with a minimum face value of \$300,000 assigned to the State of Utah from an entity qualified by state or federal regulators to do business as a financial institution in the state of Utah.
- (b) If the applicant relies on the ownership of real or personal property located in Utah as the basis for issuing bail bonds, the applicant shall provide a financial statement reviewed by a certified public accountant as of the end of the most current fiscal year. The financial statement must show a net worth of at least \$300,000, including a minimum of \$100,000 in liquid assets. The applicant shall also provide a copy of the applicant's federal income tax returns for the prior two years and, for each parcel of real property owned by the applicant and included in the applicant's net worth calculation, a preliminary title report dated not more than one month prior to the date of the application and an appraisal dated not more than two years prior to the date of the application.
- (c) If the applicant relies on their status as the agent of a bail bond surety insurer as the basis for issuing bail bonds, the applicant shall provide a Qualifying Power of Attorney issued by the bail bond surety insurer.
- (3) Applications approved by the Board will be forwarded to the insurance commissioner for the issuance of a license.
- (4) Applications disapproved by the Board may be appealed to the insurance commissioner within 15 days of mailing the notice of disapproval.
- (5) When a bail bond surety pledges the assets of a letter of credit under 31A-35-404(1), the letter of credit must:
  - (a) be drawn on a Utah depository institution;

- (b) be assigned to the state and its political subdivisions to guarantee the payment of a bail bond forfeiture; and
- (c) be drawn upon by the holder of the judgment of a bail bond forfeiture, which remains unpaid 60 days following the suspension of the bail bond surety licensed under 31A-35-504.

#### R590-186-5. Company License Renewal.

- A licensed bail bond surety company shall renew its license on or before July 15 of each year by meeting the following requirements:
- (1) file with the insurance commissioner a renewal application, pay the required renewal licensing fee set forth in R590-102, Insurance Department Fee Payment Deadlines, and provide the additional information described in this section.
- (2) If the applicant relies on the ownership of real or personal property as the financial basis for issuing bail bonds the applicant must include the following with the renewal:
- (a) a statement that no material changes have occurred negatively affecting the property's title, including any liens or encumbrances that have occurred since the last license renewal;
- (b) a financial statement reviewed by a certified public accountant as of the end of the most current fiscal year showing a net worth of at least \$300,000, at least \$100,000 of which must consist of liquid assets and a copy of the applicant's federal income tax return for the prior year; and
  - (c) the following items are required as indicated:
- (i) renewal in 2002, 2008, and 2014: a preliminary title report dated not more than one month prior to the date of the renewal application for each parcel of real property owned by the applicant and included in the applicant's net worth calculation; or
- (ii) renewal in 2005, 2011, and 2017: a preliminary title report and a current appraisal dated not more than one month prior to the date of the renewal application for each parcel of real property owned by the applicant and included in the applicant's net worth calculation.
- (3) Renewal applicants who were licensed as a bail bond surety company prior to December 31, 1999, may opt to apply under the lower limits in effect at that date.
- (a) For renewal applicants relying on a letter of credit as the financial basis for issuing bail bonds, the amount is reduced to \$250,000.
- (b) For renewal applicants relying on real or personal property as the basis for issuing bail bonds, the amount is reduced to a net worth of at least \$250,000, at least \$50,000 of which must consist of liquid assets.
- (c) Renewal applicants opting for lower limits are limited to the 5 to 1 ratio of outstanding bond obligations as shown in R590-186-9.
- (4) When using a letter of credit at renewal the bail bond surety must follow R590-186-4(5).

#### R590-186-6. Agent License and Renewal.

- (1) Bail bond surety companies and insurers are required to issue bail bonds only through licensed bail bond agents that have been contracted with and appointed by the insurer or designated by the bail bond surety company for whom they are issuing bail bonds.
- (2) All persons doing business as bail bond agents must be licensed in accordance with Chapter 23 of Title 31A and applicable department rules regarding individual agent licensing. Bail bond agent licenses are individual limited line licenses. These licenses are issued for a two year period and require no licensing examination or continuing education.
- (3) Individual bail bond agent licenses must be renewed at the end of the two year licensing period in accordance with Chapter 23 of Title 31A and applicable department rules regarding individual agent licensing renewal.

#### R590-186-7. Unprofessional Conduct.

Persons in the bail bond surety business may not engage in unprofessional conduct. For purposes of this rule, unprofessional conduct means the violation of any applicable insurance law, rule, or valid order of the commissioner, or the commission of any of the following acts by bail bond sureties, by bail bond surety agents or by bail bond enforcement agents working for bail bond sureties:

- (1) having a license as a surety revoked in this or any other state;
- (2) being involved in any transaction which shows unfitness to act in a fiduciary capacity or a failure to maintain the standards of fairness and honesty required of a trustee or other fiduciary;
- (3) willfully misstating or negligently reporting any material fact in the initial or renewal application or procuring a misstatement in the documents supporting the initial or renewal application;
- (4) being the subject of any outstanding civil judgment which would reduce the surety's net worth below the minimum required for licensure;
- (5) being convicted of any felony or of any misdemeanor that involves the misappropriation of money or property, dishonesty or perjury;
- (6) failing to report any collateral taken as security on any bond to the principal, indemnitor, or depositor of such collateral;
- (7) failing to preserve, or to retain separately, or both, any collateral taken as security on any bond;
- (8) failing to return collateral taken as security on any bond to the depositor of such collateral, or the depositor's designee, within ten business days of having been notified of the exoneration of the bond and upon payment of all fees owed to the bail bond agent, whichever is later;
- (9) failing to advise the insurance commissioner of any change that has reduced the surety's net worth below the minimum required for licensure;
- (10) using a relationship with any person employed by a jail facility or incarcerated in a jail facility to obtain referrals;
- (11) offering consideration or gratuities to jail personnel or peace officers or inmates under any circumstances which would permit the inference that said consideration was offered to induce bonding referrals or recommendations;
- (12) failing to deliver to the incarcerated person, or the person arranging bail on behalf of the incarcerated person, prior to the time the incarcerated person is released from jail, a one page disclosure form which at a minimum includes:
  - (a) the amount of the bail;
- (b) the amount of the surety's fee, including bail bond premium, preparation fees, and credit transaction fees;
- (c) the additional collateral, if any, that will be held by the surety;
- (d) the incarcerated person's obligations to the surety and the court:
  - (e) the conditions upon which the bond may be revoked;
  - (f) any additional charges or interest that may accrue;
- (g) any co-signors or indemnitors that will be required; and
- (h) the conditions under which the bond may be exonerated and the collateral returned.
- (13) using an unlicensed bail bond agent or unlicensed bail bond enforcement agent;
- (14) using a bail bond agent not contracted and appointed by the bail bond surety company;
- (15) charging excessive or unauthorized premiums, excessive fees or other unauthorized charges;
  - (16) requiring unreasonable collateral security;
- (17) failing to provide an itemized statement of all expenses deducted from collateral, if any;
  - (18) requiring as a condition of his executing a bail bond

that the principal agree to engage the services of a specified attorney;

- (19) preparing or issuing fraudulent or forged bonds or power of attorney;
- (20) signing, executing, or issuing bonds by an unlicensed person;
- (21) executing bond without countersignature by a licensed agent at time of issue;
- (22) failing to account for and to pay any premiums held by the licensee in a fiduciary capacity to the bail bond surety company, bail bond surety insurer or other person who is entitled to receive them;
- (23) knowingly violating, advising, encouraging, or assisting the violation of any statute, court order, or injunction in the course of a business regulated under this chapter;
- (24) conviction of felony involving illegally using, carrying, or possessing a dangerous weapon;
- (25) conviction of any act of personal violence or force against any person or conviction of threatening to commit any act of personal violence or force against any person, including but not limited to violent felonies as defined under Utah Code Annotated Section 76-3-203.5;
- (26) soliciting sexual favors as a condition of obtaining, maintaining, or exonerating bail bond, regardless of the identity of the person who performs the favors;
  - (27) acting as an unlicensed bail bond enforcement agent; (28) failing to comply with the provisions of the Utah
- statutes and rules regulating the bail bond surety business or order of the insurance commissioner, including outstanding judgments; and
- (29) using deceptive or intimidating practices in which to gain bail bond business.

#### R590-186-8. Investigating Unprofessional Conduct.

The Board and the commissioner shall investigate allegations of unprofessional conduct on the part of any bail bond surety, or bail bond surety agent. Complaints alleging unprofessional conduct shall be submitted in writing to the Department of Insurance.

- (1) Investigations shall be completed in the following manner:
- (a) Upon receipt of a complaint of unprofessional conduct, the commissioner shall provide a copy of the complaint to the person against whom the complaint was made, and, if warranted, to the person's surety. The commissioner may edit the copy of the complaint mailed under this subsection as may be necessary to protect the identity or interests of the person making the complaint if the complainant so requests.
- (b) The subject of the complaint shall provide to the commissioner a written response to the complaint within 15 days of the date the complaint was mailed to him.
- (c) At the next meeting of the Board the commissioner shall present to the Board the complaint and the action undertaken by the Department to investigate the complaint.
- (d) After the investigation is completed, the commissioner shall present the findings and recommended disposition to the Board. The Board may concur with the commissioner's recommended disposition, recommend a different disposition, request additional investigation, or conduct its own investigation.
- (i) If the Board conducts its own investigation it may take and record witness statements under oath and may request any documents or other evidence from any person, including necessary financial records.
- (ii) Witnesses may be compensated for their appearances as specified in 31A-2-301.
- (iii) The Board may request a Subpoena from the commissioner to compel the production of documents or other evidence or to compel the testimony of a witness.

- (iv) After the Board completes its investigation, it shall:
- (A) close the investigation if the allegations have been shown to be unfounded or if the matter complained of is satisfactorily resolved; or
- (B) if the investigation shows that unprofessional conduct did occur that requires the imposition of sanctions, it shall compile the evidence necessary to pursue the matter in an administrative proceeding by the Department of Insurance, and shall make a written report of its findings and of its recommendations for the penalties to be applied, and forward the report and evidence to the commissioner for further action within 15 days of the conclusion of the investigation.
- (2) Except for matters referred to the commissioner for further proceedings, the Board shall retain in the Utah Insurance Department a file on each of the investigations it conducts concerning unprofessional conduct for a period of 5 years. Files regarding investigations conducted by the Board shall be classified as protected under Governmental Records Access and Management Act (GRAMA).

#### R590-186-9. Bonding Limits.

- (1) An insurance bondsman may not maintain outstanding bail bond obligations in excess of the amount allowed by the insurance company.
- (2) A letter of credit bondsman and/or a property bondsman may not maintain outstanding bail bond obligations in excess of the amounts provided in the table below:

TABLE					
Financial Requirements	Ratio of Outstanding Bond Obligations to Letter of Credit or Net Worth and Liquidity Amounts				
\$250,000 line of credit or net worth/\$50,000 liquidity)	licensed 0 to 36 months: 5 to 1 licensed over 36 months: 5 to 1				
300,000 or more line of credit limit or net worth/	licensed 0 to 36 months: 5 to 1 licensed over 36 months: 10 to 1				

(3) The commissioner may reduce the bonding limit of a letter of credit or a property bail bond company who has qualified for the 10 to 1 ratio if that bail bond company's line of credit limit or net worth or liquidity limit falls below the limits stated in Subsection(2) above.

## R590-186-10. Publication of Licensed Bail Bond Surety Companies.

On or before September 1 of each year, the Board shall publish a list of bail bond surety companies licensed to do business in the State of Utah.

#### R590-186-11. Definition.

In reference to subsection 31A-35-701(5) "members of their immediate families" shall be defined as: spouse, children, stepchildren, children-in-law, mother, father, brother, sister, mother-in-law, father-in-law, sister-in-law, brother-in-law, stepmother, step-father, step-brother, step-sister, half-brother, and half-sister.

### R590-186-12. Penalties.

Violations of this rule are punishable pursuant to Section 31A-2-308.

#### R590-186-13. Enforcement Date.

The commissioner will begin enforcing the revised provision of this rule 45 days from the rule's effective date. Non-revised provisions are enforceable as of the effective date.

#### R590-186-14. Severability.

If any provision or clause of this rule or its application to any person or situation is held invalid, such invalidity may not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this and the provisions of this rule are declared to be severable.

KEY: insurance February 10, 2011 31A-35-104 Notice of Continuation July 29, 2008 31A-35-301 31A-35-401 31A-35-406

#### R590. Insurance, Administration. R590-200. Diabetes Treatment and Management. R590-200-1. Authority.

This rule is promulgated pursuant to Subsections 31A-2-201(1) and 31A-2-201(3)(a) in which the commissioner is empowered to administer and enforce this title and to make rules to implement the provisions of this title. The authority to set minimum standards by rule for coverage of diabetes is provided in Section 31A-22-626.

#### R590-200-2. Purpose.

The purpose of this rule is to establish minimum standards of coverage for diabetes. Diabetes includes individuals with:

- (1) complete insulin deficiency or type 1 diabetes;
- (2) insulin resistance with partial insulin deficiency or type 2 diabetes; and
- (3) elevated blood glucose levels induced by pregnancy or gestational diabetes.

This coverage will be provided at the levels consistent with the coverage provided for the treatment of other illnesses or diseases.

#### R590-200-3. Applicability and Scope.

- (1) This rule applies to all health care insurance policies sold in Utah.
- (2) This rule does not prohibit an insurer from requesting additional information required to determine eligibility of a claim under the terms of the policy, certificate or both, as issued to the claimant.

#### R590-200-4. Definitions.

For purposes of this rule the commissioner adopts the definitions as particularly set forth in Section 31A-1-301 and in addition, the following:

- (1) "Health care insurance" means insurance providing health care benefits or payment of health care expenses incurred, including prescription insurance. Health care insurance does not include accident and health insurance providing benefits for:
  - (a) dental and vision;
  - (b) replacement of income;
  - (c) short term accident;
  - (d) fixed indemnity;
  - (e) credit accident and health;
  - (f) supplements to liability;
  - (g) workers compensation;
  - (h) automobile medical payments;
  - (i) no fault automobile;
  - (j) Medicare supplement insurance plans;
  - (k) equivalent self-insurance;
- (l) any type of accident and health insurance that is a part of or attached to another type of policy; or
- (m) long term care insurance.(2) "Diabetes" means diabetes mellitus, which is a common chronic, serious systemic disorder of energy metabolism that includes a heterogeneous group of metabolic disorders that can be characterized by an elevated blood glucose level. The terms diabetes and diabetes mellitus are considered synonymous and defined to include persons using insulin, persons not using insulin, individuals with elevated blood glucose levels induced by pregnancy, or persons with other medical conditions or medical therapies which wholly or partially consist of elevated blood glucose levels.
- (3) "Diabetes self-management training" means a program designed to help individuals to learn to manage their diabetes in an outpatient setting. They learn self-management skills that include making lifestyle changes to effectively manage their diabetes and to avoid or delay the complication, hospitalizations and emergency room visits associated with this illness. This

training includes medical nutrition therapy.

- (4) "Medical equipment" means non-disposable/durable equipment used to treat diabetes and will be treated per the standard deductibles, copayments, out of pocket maximums and coinsurance of the policy.
- (5) "Medical nutrition therapy" means the assessment of patient nutritional status followed by therapy including diet modification, planning and counseling services which are furnished by a registered licensed dietitian.
- (6) "Medical supplies" means the generally accepted single-use items used to manage, monitor, and treat diabetes, and to administer diabetes specific medications. Medical supplies will be treated per the standard deductibles, copayments, out of pocket maximums and coinsurance of the policy.

#### R590-200-5. Minimum Standards and General Provisions.

- (1) Coverage for the treatment of diabetes is subject to the deductibles, copayments, out-of-pocket maximums and coinsurance of the plan.
- (2)(a) All health care insurance policies will cover diabetes self-management training and patient management, including medical nutrition therapy, when deemed medically necessary and prescribed by an attending physician covered by
- (b) The diabetes self-management training services must be provided by a diabetes self-management training program that is accepted by the plan and is:
- (i) recognized by the federal Health Care Financing Administration; or
  - (ii) certified by the Department of Health; or
- (iii) approved or accredited by a national organization certifying standards of quality in the provision of diabetes selfmanagement education.
- (c) Diabetes self-management training programs shall be provided upon a health care insurance policyholder's/dependent's diagnosis with diabetes, upon a significant change in a health care insurance policyholder's/dependent's diabetes related condition, upon a change in a health care insurance policyholder's/dependent's diagnostic levels, or upon a change in treatment regimen when deemed medically necessary and prescribed by an attending physician covered by the plan. The plan must provide no less than the minimum standards required by the selected selfmanagement training services provider program.
- (3) All health care policies will cover the following when deemed medically necessary:
- (a) blood glucose monitors, including commercially available blood glucose monitors designed for patients use and for persons who have been diagnosed with diabetes;
- (b) blood glucose monitors to the legally blind which includes commercially available blood glucose monitors designed for patient use with adaptive devices and for persons who are legally blind and have been diagnosed with diabetes;
- (c) test strips for glucose monitors, which include test strips whose performance achieved clearance by the FDA for marketing;
- (d) visual reading and urine testing strips, which includes visual reading strips for glucose, urine testing strips for ketones, or urine test strips for both glucose and ketones. Using urine test strips for glucose only is not acceptable as the sole method of monitoring blood sugar levels;
- (e) lancet devices and lancets for monitoring glycemic control;
- (f) insulin, which includes commercially available insulin preparations including insulin analog preparations available in either vial or cartridge;
- (g) injection aids, including those adaptable to meet the needs of the legally blind, to assist with insulin injection;

- (h) syringes, which includes insulin syringes, pen-like insulin injection devices, pen needles for pen-like insulin injection devices and other disposable parts required for insulin injection aids;
  - (i) insulin pumps, which includes insulin infusion pumps.
- (j) "medical supplies" for use with insulin pumps and insulin infusion pumps to include infusion sets, cartridges, syringes, skin preparation, batteries and other disposable supplies needed to maintain insulin pump therapy;
   (k) "medical supplies" for use with or without insulin
- (k) "medical supplies" for use with or without insulin pumps and insulin infusion pumps to include durable and disposable devices to assist with the injection of insulin and infusion sets:
- (l) prescription oral agents of each class approved by the FDA for treatment of diabetes, and a variety of drugs, when available, within each class; and
  - (m) glucagon kits.

#### R590-200-6. Severability.

If any provision or clause of this rule or its application to any person or situation is held invalid, such validity shall not affect any other provisions or application of this rule which can be given effect without the invalid provision or application, and to this end the provisions of this rule are declared to be severable.

KEY: insurance law April 30, 2001 31A-2-201 Notice of Continuation March 1, 2011 31A-22-626

#### R590. Insurance, Administration. R590-259. Dependent Coverage to Age 26. R590-259-1. Authority.

This rule is promulgated by the insurance commissioner pursuant to Subsections 31A-2-201(3) and 31A-22-605(4).

#### R590-259-2. Purpose and Scope.

(1) The purpose of this rule is to clarify marketplace rules relating to the coverage of children in the individual and group health benefit plan markets that have experienced disruption arising from implementation of federal health care reform.

(2)(a) Except as provided in R590-259-2(2)(b), this rule applies to any health insurer that provides individual or group

health benefit plan coverage.

(b) Subject to R590-259-7, this rule applies to grandfathered plan coverage for individual and group health benefit plan coverage.

#### R590-259-3. Definitions.

In addition to the definitions in Section 31A-1-301, the following definitions shall apply for the purposes of this rule.

- (1) "Certificate of insurability" means a certificate issued to an individual by the Utah Comprehensive Health Insurance Pool, pursuant to Subsection 31A-29-111(5)(c).
- (2) "Grandfathered plan coverage" means coverage provided by a health insurer in which an individual was enrolled on March 23, 2010 for as long as it maintains that status in accordance with federal regulations.
- (3) "Group health insurance coverage" means, in connection with a group health plan, health insurance coverage offered in connection with such plan.
- (4) "Group health plan" means an employee welfare benefit plan as defined in section 3(1) of the Employee Retirement Income Security Act of 1974, ERISA, to the extent that the plan provides medical care, as defined in R590-259-3(10), and including items and services paid for as medical care to employees, including both current and former employees, or their dependents as defined under the terms of the plan directly or through insurance, reimbursement, or otherwise.
- (5)(a) "Health benefit plan" means a policy, contract, certificate or agreement offered by an insurer to provide, deliver, arrange for, pay for or reimburse any of the costs of health care services.
- (b) "Health benefit plan" includes short-term and catastrophic health insurance policies, and a policy that pays on a cost-incurred basis, except as otherwise specifically exempted in this definition.
  - (c) "Health benefit plan" does not include:
- (i) coverage only for accident, or disability income insurance, or any combination thereof;
  - (ii) coverage issued as a supplement to liability insurance;
- (iii) liability insurance, including general liability insurance and automobile liability insurance;
  - (iv) workers' compensation or similar insurance;
  - (v) automobile medical payment insurance;
  - (vi) credit-only insurance;
  - (vii) coverage for on-site medical clinics; and
- (viii) other similar insurance coverage, specified in federal regulations issued pursuant to Pub. L. No. 104-191, under which benefits for medical care are secondary or incidental to other insurance benefits.
- (d) "Health benefit plan" does not include the following benefits if they are provided under a separate policy, certificate or contract of insurance or are otherwise not an integral part of the plan:
  - (i) limited scope dental or vision benefits;
- (ii) benefits for long-term care, nursing home care, home health care, community-based care, or any combination thereof; or

- (iii) other similar, limited benefits specified in federal regulations issued pursuant to Pub. L. No. 104-191.
- (e) "Health benefit plan" does not include the following benefits if the benefits are provided under a separate policy, certificate or contract of insurance, there is no coordination between the provision of the benefits and any exclusion of benefits under any group health plan maintained by the same plan sponsor, and the benefits are paid with respect to an event without regard to whether benefits are provided with respect to such an event under any group health plan maintained by the same plan sponsor:
  - (i) coverage only for a specified disease or illness; or
  - (ii) hospital indemnity or other fixed indemnity insurance.
- (f) "Health benefit plan" does not include the following if offered as a separate policy, certificate or contract of insurance:
- (i) Medicare supplemental health insurance as defined under section 1882(g)(1) of the Social Security Act;
- (ii) coverage supplemental to the coverage provided under chapter 55 of title 10, United States Code, Civilian Health and Medical Program of the Uniformed Services (CHAMPUS); or
- (iii) similar supplemental coverage added to coverage under a group health plan.
- (6) "Health insurer" means an insurer that offers a health benefit plan.
- (7) "Individual carrier" has the same meaning as defined in Section 31A-30-103.
- (8)(a) "Individual health insurance coverage" means health insurance coverage offered to individuals in the individual market, which includes a health benefit plan provided to individuals through a trust arrangement, association or other discretionary group that is not an employer plan, but does not include short-term limited duration insurance.
- (b) For purposes of this subsection, a health insurer offering health insurance coverage in connection with a group health plan shall not be deemed to be a health insurer offering individual health insurance coverage solely because the insurer offers a conversion policy.
- (9) "Individual market" means the market for health insurance coverage offered to individuals other than in connection with a group health plan.
  - (10) "Medical care" means amounts paid for:
- (a) the diagnosis, care, mitigation, treatment or prevention of disease, or amounts paid for the purpose of affecting any structure or function of the body;
- (b) transportation primarily for and essential to medical care referred to in R590-259-3(10)(a); and
- (c) insurance covering medical care referred to in R590-259-3(10)(a) and (b).
- (11) "Participant" adopts the meaning given under section 3(7) of ERISA.
- (12) "Subscriber" means, in the case of individual health insurance contract, the person in whose name the contract is issued.

# R590-259-4. Eligibility for Dependent Coverage to Age 26; Definition of Dependent; Uniformity of Plan Terms.

- (1) A health insurer that makes available dependent coverage of children shall make that coverage available for children until attainment of 26 years of age.
- (2) With respect to a child who has not attained 26 years of age, a health insurer shall not define dependent for purposes of eligibility for dependent coverage of children other than the terms of a relationship between a child and the plan participant, and, in the individual market, primary subscriber.
- (3) A health insurer shall not deny or restrict coverage for a child who has not attained 26 years of age:
- (a) based on the presence or absence of the child's financial dependency upon the participant, primary subscriber or any other person, residency with the participant and in the

individual market the primary subscriber, or with any other person, student status, employment or any combination of those factors; or

- (b) based on eligibility for other coverage, except as provided in R590-259-7.
- (4) Nothing in this rule shall be construed to require a health insurer to make coverage available for the child of a child receiving dependent coverage, unless the grandparent becomes the adoptive parent of that grandchild.
- (5) The terms of coverage in a health benefit plan offered by a health insurer providing dependent coverage of children cannot vary based on age except for children who are 26 years of age or older.

# R590-259-5. Individuals Whose Coverage Ended by Reason of Cessation of Dependent Status - Applicability; Opportunity to Enroll; Written Notice; Effective Date.

(1) This section applies to any child:

- (a) whose coverage ended, or who was denied coverage, or was not eligible for group health insurance coverage or individual health insurance coverage under a health benefit plan because, under the terms of coverage, the availability of dependent coverage of a child ended before the attainment of 26 years of age; and
- (b) who becomes eligible, or is required to become eligible, for coverage on the first day of the first plan year and, in the individual market, the first day of the first policy year, beginning on or after September 23, 2010 by reason of the provisions of this section.
- (2)(a) If group health insurance coverage or individual health insurance coverage, in which a child described in R590-259-5(1) is eligible to enroll, or is required to become eligible to enroll, in the coverage in which the child's coverage ended or did not begin for the reasons described in R590-259-5(1), and if the health insurer is subject to the requirements of this section the health insurer shall give the child an opportunity to enroll that continues for at least 30 days.
- (b) The health insurer shall provide the opportunity to enroll, including the written notice beginning not later than the first day of the first plan year and in the individual market the first day of the first policy year, beginning on or after September 23, 2010.
- (3)(a) The notice of opportunity to enroll shall include a statement that children whose coverage ended, or who were denied coverage, or were not eligible for coverage, because the availability of dependent coverage of children ended before the attainment of 26 years of age are eligible to enroll in the coverage.
- (b)(i) The notice may be provided to an employee on behalf of the employee's child and, in the individual market, to the primary subscriber on behalf of the primary subscriber's child
  - (ii) For group health insurance coverage:
- (A) the notice may be included with other enrollment materials that the health insurer distributes to employees, provided the statement is prominent; and
- (B) if a notice satisfying the requirements of this section is provided to an employee whose child is entitled to an enrollment opportunity under R590-259-5(2), the obligation to provide the notice of enrollment opportunity under R590-259-5(3) with respect to that child is satisfied.
- (c) The written notice shall be provided beginning not later than the first day of the first plan year and in the individual market the first day of the first policy year, beginning on or after September 23, 2010.
- (4) For an individual who enrolls under R590-259-5(2), the coverage shall take effect not later than the first day of the first plan year and, in the individual market, the first day of the first policy year, beginning on or after September 23, 2010.

# R590-259-6. Individuals Whose Coverage Ended by Reason of Cessation of Dependent Status - Group Health Plan Special Enrollee.

(1) A child enrolling in group health insurance coverage pursuant to R590-259-5 shall be treated as if the child were a special enrollee, as provided under 45 CFR Section 146.117(d).

- (2)(a) The child and, if the child would not be a participant once enrolled, the participant through whom the child is otherwise eligible for coverage under the plan, shall be offered all the benefit packages available to similarly situated individuals who did not lose coverage by reason of cessation of dependent status.
- (b) For purposes of this subsection, any difference in benefits or cost-sharing requirements constitutes a different benefit package.
- (3) The child shall not be required to pay more for coverage than similarly situated individuals who did not lose coverage by reason of cessation of dependent status.

# R590-259-7. Grandfathered Group Health Plans - Applicability.

- (1) For plan years beginning before January 1, 2014, a group health plan providing group health insurance coverage that is a grandfathered plan and makes available dependent coverage of children may exclude an adult child who has not attained 26 years of age from coverage only if the adult child is eligible to enroll in an eligible employer-sponsored health benefit plan, as defined in section 5000A(f)(2) of the Internal Revenue Code, other than the group health plan of a parent.
- (2) For plan years, beginning on or after January 1, 2014, a group health plan providing group health insurance coverage that is a grandfathered plan shall comply with the requirements of R590-259-4 through 6.

#### R590-259-8. Enrollment Periods.

- (1) An individual carrier shall offer:
- (a) continuously enrollment for individuals applying for a new policy; and
  - (b) for a dependent to be added to an existing policy:
- (i) beginning May 1, 2011 and extending through June 15, 2011 for coverage effective July 1, 2011; and
- (ii) at least once a year beginning 45 days prior to the policy renewal; or
  - (iii) continuously.
- (2) During an enrollment period in R590-259-8(1), a dependent under the age of 19 shall be offered coverage on a guaranteed issue basis and without any limitations, pre-existing exclusions or riders based on health status.
- (3) A health insurer shall provide prior written notice to each of its policyholders annually of the enrollment rights in R590-259-8(1)(b) that includes information as to the enrollment dates and how a dependent eligible for enrollment may apply for coverage with the insurer.

#### R590-259-9. Utah Alternative Mechanism Enrollment.

- (1) An individual carrier shall offer a continuous enrollment to an individual under age 19 with a certificate of insurability:
- (a) as required by Subsection 31A-30-108(3) and 31A-30-109(1); and
- (b) on an underwritten basis without any limitations, preexisting exclusions or riders based on health status.
  - (2) An individual carrier shall not:
- (a) require a health benefit plan offered under the requirements of this section to cover more than one individual;
- (b) deny or unreasonably delay the issuance of a policy;or
  - (c) refuse to issue a policy.

#### R590-259-10. Special Enrollment for Qualifying Events.

Nothing in this rule shall alter an applicant's ability to obtain health insurance during a special enrollment period, outside of the open enrollment period, resulting from a qualifying event as defined by the Health Insurance Portability and Accountability Act.

#### R590-259-11. Penalties.

A person found to be in violation of this rule shall be subject to penalties as provided under Section 31A-2-308.

#### R590-259-12. Enforcement Date.

The department will begin enforcing the provisions of this rule immediately.

#### **R590-259-13.** Severability.

If any provision of this rule or its application to any person or situation is held to be invalid, that invalidity shall not affect any other provision or application of this rule which can be given effect without the invalid provision or application, and to this end the provisions of this rule are declared to be severable.

KEY: health insurance open enrollment January 25, 2011

31A-2-201 31A-22-605

# R651. Natural Resources, Parks and Recreation. R651-213. Dealer Numbers and Registrations. R651-213-1. Dealer Numbers and Registrations.

- (1) Each person acting as a vessel dealer who has an established place of business and is engaged in the business of selling motorboats and/or sailboats shall make application to the Division of Motor Vehicles, who is acting as agent for the division, to obtain dealer numbers and registration decals.
- (2) The application shall contain the following information:
  - (a) the name of the business;
  - (b) the business address;
- (c) the business owner's name (if the business is a corporation, the names of the principal officers of the corporation);
  - (d) the type of vessels offered for sale; and
- (e) the manufacture line of vessels which the dealer holds franchise from the manufacturer to sell. Attached to the application shall be copies of the appropriate city, county, and state licenses required to do business in this state.
- (3) Upon filing the application by the dealer, the Division of Motor Vehicles may assign dealer numbers and registration decals to the dealer.
- (4) Dealer numbers and registration decals are valid only when demonstrating a motorboat or sailboat to a prospective purchaser and the dealer or employee of the dealer is present during the demonstration.
- (5) Every vessel dealer who obtains dealer numbers and registration decals is responsible to maintain the numbers and to control their use.
- (6) Dealer numbers and registration decals are not valid on any vessel which is a rental or lease unit, or on a vessel which is not part of the dealer inventory and available for immediate sale.
- (7) Dealer numbers and registration decals shall not be permanently attached to any vessel, but shall be mounted and displayed on a backing plate.
- (8) If the Division of Motor Vehicles has reasonable grounds to believe that a dealer has failed to comply with any of the above provisions, after notice to the dealer and a hearing, dealer numbers and registration decals may be suspended. Upon suspension, the dealer will surrender all of his dealer numbers and registration decals to the Division of Motor Vehicles within 15 days.

KEY: boating 1987

73-18-7(18)(c)

## R651. Natural Resources, Parks and Recreation.

## R651-214. Temporary Registration.

### R651-214-1. Temporary Registration.

- (1) A vessel dealer may apply for temporary registrations to be used on motorboats or sailboats sold by his business. The application to obtain temporary registrations is the same as outlined in Section R651-213-1.
- (2) Each temporary registration will be valid for a period not to exceed 30 days from date of issue.
- (3) A temporary registration will not be valid on any motorboat or sailboat held in the dealer's inventory for sale or any motorboat or sailboat not sold by the same dealer who issued the registration.
- (4) A dealer shall not issue more than one temporary registration for any motorboat or sailboat.
- (5) A dealer who obtains temporary registrations will be responsible for their issuance and is required to maintain records of each registration obtained and issued. Dealer records will contain a description of the vessel sold, the name and address of the purchaser, and the date issued.
- (6) Temporary registration records kept by the dealer shall be made available for inspection and audit by authorized agents of the Division of Motor Vehicles during regular business hours.
- (7) If the Division of Motor Vehicles has reasonable grounds to believe that a dealer has failed to comply with any of the above provisions, after notice to the dealer and a hearing, temporary registration issuance privileges may be canceled. Upon cancellation, the dealer will surrender all unissued temporary registrations to the Division of Motor Vehicles within 15 days.

**KEY:** boating

Notice of Continuation February 10, 2011

73-18-7(18)(d)

#### R651. Natural Resources, Parks and Recreation.

R651-216. Navigation Lights - Note: Figures 1 through 7 mentioned below are on file with the Utah Division of Parks and Recreation.

R651-216-1. Navigation Lights On Motorboats Less Than 40 Feet.

Motorboats of less than 40 feet in length shall exhibit the navigation lights shown in either figure 1, 2, or 3.

# R651-216-2. Navigation Lights On Motorboats 40 Feet To Less than 65 Feet.

Motorboats 40 feet in length to less than 65 feet in length shall exhibit the navigation lights shown in either figure 1 or 2.

#### R651-216-3. Navigation Lights On Sailboats.

Sailboats shall exhibit the navigation lights shown in either figure 4, 5, or 6.

## R651-216-4. Navigation Lights On Sailboats Under Motor Power.

A sailboat under motor power shall exhibit the motorboat navigation light requirements.

## R651-216-5. Navigation Lights On Manually Propelled Vessels.

A vessel manually propelled may exhibit the navigation lights required for sailboats or have ready at hand a flashlight or lighted lantern showing a white light which shall be displayed in sufficient time to prevent collision (figure 7).

## R651-216-6. Displaying All Around White Anchor Light On Vessels At Anchor.

Vessels at anchor shall display an all-round white anchor light unless anchored in a designated mooring area.

#### R651-216-7. Visible Range.

	TABLE			
LOCATION	CLASS A, 1, or 2	CLASS 3	DEGREES	
Masthead light All-round light Side lights Stern light	2 miles 2 miles 1 mile 2 miles	3 miles 2 miles 2 miles 2 miles	225 360 112.5 135	

### R651-216-8. Use of Non-Navigational Lights.

Vessels may only display lights as outlined above, except:
(a) a spotlight or other non-navigational light may be used intermittently to locate a hazard to navigation, or (b) non-navigational lights may be used during a federal or state permitted marine parade.

KEY: boating August 15, 2002 73-18-8(2) Notice of Continuation February 10, 2011

## R651. Natural Resources, Parks and Recreation.

#### R651-217. Fire Extinguishers.

#### **R651-217-1.** Fire Extinguishers On Motorboats.

All motorboats, unless exempt, must have on board a readily accessible and approved fire extinguisher as specified in Section R651-217-2.

#### R651-217-2. Fire Extinguishers Required.

TABLE

LENGTH OF MOTORBOAT	NUMBER/SIZE		
Less than 26 feet in length* 26 feet to less than 40 feet 40 feet to 65 feet in length	1/B-I in length 2/B-I or 1/B-II 3/B-I or 1/B-I and 1/B-II		

\* If an outboard motorboat of open construction and not carrying passengers for hire, a fire extinguisher is not required (see Section R651-217-5).

#### R651-217-3. Fire Extinguisher Types.

TABL

LISTING	TYPES: FOAM	CARBON DIOXIDE	DRY CHEMICAL	HALON
B – I	1.25 gal	4 lbs	2 lbs	2.5 lbs
B – I I	2.5 gal	15 lbs	10 lbs	10 lbs

#### **R651-217-4.** Engine Compartment Fire Extinguishers.

When the engine compartment is equipped with a fixed extinguishing system, one less B-I extinguisher is required.

#### R651-217-5. Open Construction Exemptions.

An outboard motorboat is not considered "of open construction" if any one of the following conditions exist: closed compartment under thwarts (motor well) and seats where portable fuel tanks may be stored; double bottoms not sealed to the hull or which are not completely filled with flotation material; closed living spaces; closed stowage compartments in which combustible or flammable materials are stored; or permanently installed fuel tanks.

## R651-217-6. Certifying, Recharging, or Servicing a Fire Extinguisher.

Each fire extinguisher, except a disposable fire extinguisher, must show evidence of being certified, recharged, or serviced once every five years, or a current standard as described in the National Fire Protection Agency - Publication 10, by a qualified fire fighting equipment repair service.

#### R651-217-7. Disposable Fire Extinguishers.

- (1) If a fire extinguisher is unable to be certified, recharged or serviced by a qualified fire fighting equipment repair service, it is considered disposable.
- (2) The serviceability of a disposable fire extinguisher expires upon being discharged, loss of pressure or charge, or 12 years from the date of manufacture printed on the label or imprinted on the bottom of the fire extinguisher.

KEY: boating, parks

August 7, 2007 Notice of Continuation February 10, 2011 73-18-8(4)

# **R651.** Natural Resources, Parks and Recreation. **R651-218.** Carburetor Backfire Flame Control.

### R651-218-1. Acceptable Means Of Backfire Flame Control.

- (1) The following are acceptable means of backfire flame control:
- (a) an approved flame arrestor secured to the air intake with flametight connection;
  - (b) an approved engine air and fuel induction system; or
- (c) an attachment to the carburetor or location of the engine air induction system where a flame caused by engine backfire will be dispersed outside the vessel in a manner that the flame will not endanger the vessel or passengers. All attachments shall be of metallic construction with flametight connections and secured to withstand vibration, shock, and engine backfire.

KEY: boating

1987 73-18-8(5)

# R651. Natural Resources, Parks and Recreation. R651-219. Additional Safety Equipment. R651-219-1. Sound Producing Device.

- (1) Vessels 16 feet to less than 40 feet in length shall have on board a means of making an efficient sound, horn or whistle, capable of a four-to-six-second blast.
- (2) Vessels 40 feet to less than 65 feet in length shall have on board a horn and a bell. The horn shall be capable of a four-to-six-second blast and audible for one-half mile. The bell shall be designed to give a clear tone.

#### R651-219-2. Bailing Device.

All vessels, not of self-bailing design, shall have on board an adequate bail bucket or be equipped with a mechanical means for pumping the bilge.

#### R651-219-3. Spare Propulsion.

Vessels less than 21 feet in length shall have on board at least one spare motor, paddle or oar capable of maneuvering the vessel when necessary. On rivers when one-or-two-man capacity vessels less than 16 feet in length are traveling in a group, the above requirement may be met by carrying one spare oar or paddle for every three vessels in the group. On hard hulled white water kayaks, paddles designed to be strapped to or worn on the hand meet this requirement.

#### R651-219-4. Airboat Requirements.

Airboats operated on the Great Salt Lake and adjacent refuges shall also have on board a compass and one of the following: approved flares, a strobe light, or other visual distress signal.

#### R651-219-5. Equipment Good and Serviceable.

All required safety equipment shall be in good and serviceable condition, and readily accessible, unless required to be immediately available.

#### R651-219-6. Law Enforcement Vessels.

No vessel operator except authorized law enforcement and emergency vessel operators may display red or blue flashing lights or sound a siren on any waters of this state.

#### R651-219-7. Equipment Exemptions.

- (1) Sailboards, float tubes, standup paddlecraft, and personal watercraft are exempt from the following rules: Section R651-219-2 bail buckets; and Section R651-219-3 spare propulsion.
- (2) Vessels owned by the Lagoon Corporation and operated by its employees or customers under the controlled use and confines of the Lagoon Amusement Park waterways are exempt from the following Sections: R651-215-9(3), R651-219-2, and R651-219-3.
- (3) Vessels owned by the Salt Lake Airport Hilton Inn and operated by its employees or customers under the controlled use and confines of the Salt Lake Airport Hilton Inn waterways are exempt from the following sections: R651-219-2 and R651-219-3.
- (4) Racing vessels participating in a sanctioned race may be exempted from certain equipment requirements by the division upon written request to the division. The equipment exemption shall only be in effect the day before and the day of the race if conditions of the exemption are met.
- (5) Non-standard, manually propelled vessels such as air mattresses and inner tubes are required to be compliant with life jacket and equipment requirements when: (a) being used on any river, (b) being used over 50 feet from shore, except in a marked swimming area.

#### KEY: boating, parks, life jackets

April 21, 2010 Notice of Continuation February 10, 2011 73-18-8(6)

#### R651. Natural Resources, Parks and Recreation. R651-220. Registration and Numbering Exemptions. R651-220-1. Racing Vessel Exemptions.

R651-220-1. Racing Vessel Exemptions.

Racing vessels owned by nonresidents, if not required to be registered and numbered in their resident state, are exempt from the registration and numbering requirements of this chapter. This exemption is valid only at the race site, on the day before and the day of a division authorized race.

#### R651-220-2. Sailboard Exemption.

A sailboard is exempt from the registration and numbering requirements of this chapter.

KEY: boating 1987

987 73-18-9(5)

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#### R651. Natural Resources, Parks and Recreation. **R651-221.** Boat Liveries - Boat Rental Companies. R651-221-1. Boat Livery Responsibilities.

- (1) Each boat livery shall register with the Division annually and pay the appropriate fee, prior to the commencement of the operation.
- (a) The annual boat livery registration requires the following:
  - (i) The completion of the prescribed application form;
  - (ii) Evidence of a valid business license; and
  - (iii) Payment of the prescribed fee.
  - (b) The annual boat livery registration fee shall be:
  - (i) \$50 for boat liveries with up to 25 vessels in its fleet;
  - (ii) \$75 for boat liveries with up to 50 vessels in its fleet;
- (iii) \$100 for boat liveries with more than 50 vessels in its
- (c) A boat livery that is registered with the Division as an outfitting company shall not pay the boat livery registration fee.

(d) The annual boat livery registration will be required

beginning January 1, 2008.

- (2) The name of the boat livery shall be displayed on the outward superstructure of each vessel in the boat livery's fleet. If another governmental agency prohibits the display of a livery's name on the exterior of a vessel, the name shall be displayed in a visible manner that does not violate the agency's requirements.
- (3) A boat livery shall produce a lease or rental agreement for each vessel leased or rented from its fleet.
- (a) The lease or rental agreement shall be signed by the owner of the livery or his representative and by the person leasing or renting the vessel.
- (b) A copy of the lease or rental agreement shall be carried on board the vessel and shall contain the following information:
  - (i) The name of the person leasing or renting the vessel;
- (ii) The vessel's assigned bow number, hull identification number, or other number if the vessel is not powered by a motor
- (iii) A description of the vessel's make, model, color and length;
- (iv) The period of time for which the vessel is leased or rented; and
- (v) A check-off list of the required safety equipment provided on the vessel.
- (c) For non-motorized vessels rented or leased in a group, one rental agreement is required and shall be carried on board one of the vessels by the person who rented or leased the vessels or the designated group leader.
- (4) Upon request of an agent of the Division, the owner of a boat livery or his representative shall provide the Division with a copy of a lease or rental agreement.
- (5) The certificate of registration for a leased or rented vessel may be retained on shore by the boat livery.
- (6) A recreational "equipment timeshare" business which leases or rents vessels for consideration is a boat livery.
- (7) A boat livery shall have each vessel in its fleet that is equipped with a 50 hp or greater motor covered with liability insurance as required in UCA 73-18c-101 through 308, and UCA 31A-22-1501 through 1504.

**KEY:** boating, parks August 7, 2007

73-18-10(2)

R651. Natural Resources, Parks and Recreation.
R651-226. Regattas and Races.
R651-226-1. Authorization To Hold A Marine Event.
Authorization to hold a marine event shall be obtained from the division as well as from any other person or agency who owns or administers the land adjacent to the marine event.

KEY: boating 1987

73-18-16

R651. Natural Resources, Parks and Recreation.
R651-801. Swimming Prohibited.
R651-801-1. Swimming Prohibited.
No person shall engage in swimming activity in any of the following:

a designated "No Swimming" area;
 a vessel launching, docking, mooring, or harbor area;

(3) near or in spillways or outlets.

# KEY: water safety rules 1987

73-18b-1

## R651. Natural Resources, Parks and Recreation.

R651-802. Scuba Diving.

#### R651-802-1. Rules And Restrictions.

- (1) A scuba diver shall display a diver's flag prior to diving activity and shall dive and surface in close proximity to the flag.
- (2) No person shall place a diver's flag on the waters of this state unless diving activity is in progress in that area.
- (3) If a diver's flag is placed after sunset or before sunrise, it shall be lighted.
- (4) No person shall place a diver's flag in any area where
- boating activity might be unduly restricted.

  (5) No scuba diver shall dive in a congested boating or fishing area such as narrow channels, launching or docking areas, or near reservoir outlets.
- (6) No person shall scuba dive in any waters of this state unless he holds a valid certificate from an accredited scuba diving school or is in the company of a certified scuba diving instructor.

KEY: water safety rules

73-18b-1

# R652. Natural Resources; Forestry, Fire and State Lands. R652-2. Sovereign Land Management Objectives. R652-2-100. Authority.

This rule implements Sections 65A-1-2 and 65A-10-1 which authorize the Division of Forestry, Fire and State Lands to prescribe the general land management objectives for sovereign lands.

### R652-2-200. Sovereign Land Management Objectives.

The state of Utah recognizes and declares that the beds of navigable waters within the state are owned by the state and are among the basic resources of the state, and that there exists, and has existed since statehood, a public trust over and upon the beds of these waters. It is also recognized that the public health, interest, safety, and welfare require that all uses on, beneath or above the beds of navigable lakes and streams of the state be regulated, so that the protection of navigation, fish and wildlife habitat, aquatic beauty, public recreation, and water quality will be given due consideration and balanced against the navigational or economic necessity or justification for, or benefit to be derived from, any proposed use.

**KEY:** rules and procedures

1991 65A-1-2 Notice of Continuation February 14, 2011 65A-10-1

# R652. Natural Resources; Forestry, Fire and State Lands. R652-8. Adjudicative Proceedings. R652-8-100. Authority.

This rule implements Sections 63G-4-102(5), 63G-4-202, 63G-4-203 which authorizes the Division of Forestry, Fire and State Lands to designate adjudicative proceedings as informal and provides procedures for informal adjudicative proceedings. Leases, sales and exchanges are treated as contracts for purchase or sale of interests in real property. Therefore, management and administrative actions concerning specific leases, sales or exchanges are not governed by the procedural requirements of this rule pursuant to 63G-4-102(2)(g).

# R652-8-200. Initial Designation of All Adjudicative Proceedings as Informal.

- 1. All requests for agency adjudications are initially designated as informal adjudications. Requests for action include applications for leases, permits, easements, sale of sovereign lands, exchange of sovereign lands, sale of forest products and any other disposition of resources under the authority of the agency or other matter where the law applicable to the agency permits parties to initiate adjudicative proceedings.
- 2. All adjudications commenced by the agency shall be initially designated as informal adjudications. Agency adjudications include actions relating to leases, permits, easements, sales contracts and other agreements and contracts under the authority of the agency.

# R652-8-300. Procedures for Informal Adjudicative Proceedings.

- 1. Procedures for all categories of informal adjudicative proceedings shall comply with applicable provisions of Section 63G-4-203.
- 2. Procedures governing requests for agency action shall be as follows:
- (a) requests for agency action shall include the information prescribed in Section 63G-4-201(3);
- (b) the division shall review requests for agency action for completeness and sufficiency of information. Parties submitting requests with insufficient information shall be allowed 30 days to cure the deficiencies, but may make a written request for additional time based on good cause shown;
- (c) inadequate requests not remedied within the prescribed time shall be considered on the merits of the information provided:
- (d) the division may prescribe one or more printed forms as provided by Section 63G-4-201(3) which may include standard leases, permits, easements, patents, certificates of sale, and the applications for such, or any other agreement, contract, conveyance or instrument.
- 3. Notice of agency action shall be provided to parties as provided in Section 63G-4-201(2).

#### R652-8-400. Hearings.

- 1. Hearings shall be conducted as prescribed in Section 63G-4-203.
- 2. Hearings shall be scheduled by the presiding officer. All matters relating to the conduct and regulation of the hearing, including testimony, examination, issues, evidence, argument, parties, jurisdiction and standing of parties shall be in the discretion of the presiding officer or a designee.
- 3. A hearing on a notice of agency action may be requested when applicable under R652-8-400(2) by any party to the action. A request for hearing must be received by the division within 30 days after the mailing of the notice of agency action. A request for hearing shall include any response to the information contained in the notice of agency action.

#### R652-8-500. Presiding Officer or Designee.

The division director is the presiding officer at all adjudicative proceedings unless at the discretion of the director a designee is appointed as the presiding officer.

KEY: administrative procedures, adjudicative proceedings 1989 63G-4-102(5) Notice of Continuation February 14, 2011 63G-4-202

# R652. Natural Resources; Forestry, Fire and State Lands. R652-9. Consistency Review. R652-9-100. Authority.

This rule establishes the procedure through which any party aggrieved by a division action directly determining the rights, obligations, or legal interests of specific persons may petition the executive director of the Department of Natural Resources to review the action for consistency with statutes, rules, and division policy pursuant to Subsection 65A-1-4(6).

#### R652-9-200. Consistency Review.

- 1. For all division actions directly determining the rights, obligations, or legal interests of specific persons outside of the division, any party aggrieved by such a division action may petition the director to review the division action for consistency with statutes, rules, and policy.
- 2. All division actions directly determining the rights, obligations, or legal interests of a party shall be accompanied by a written record of decision which states the division actions and the findings of fact, legal authority, and conclusions of law for the decision.
- 3. The record of decision shall state the rights of any aggrieved party to consistency review pursuant to this rule.

#### R652-9-300. The Petition.

The petition shall state:

- 1. the statute, rule, or policy with which the division action is alleged to be inconsistent;
- 2. the nature of the inconsistency of the division action with the statute, rule, or policy;
- 3. the action the petitioner feels would be consistent under the circumstances with statute, rule, or policy; and
- 4. the injury realized by the party that is specific to the party arising from division action. If the injury identified by the petition is not peculiar to the petitioner as a result of the division action, the director will decline to undertake consistency review.

#### R652-9-400. Filing Procedure.

- 1. The petition shall be submitted to the director of the Division of Forestry, Fire and State Lands. The petition must be received at the director's office within 20 calendar days of the date the record of decision was mailed as evidenced by the certified mail posting receipt (Postal Service Form 3800).
- 2. The director shall review the petition form as soon as reasonably possible to assure completeness and, upon determination that the petition is complete, shall promptly forward the petition to the executive director.
- 3. Incomplete petitions shall be returned with written notice of the deficiencies in the petition. If an incomplete petition is not completed and resubmitted within ten working days of the mailing of notice of incompleteness to the petitioner, the petition will be denied.
- 4. Upon receipt of a petition, the director shall suspend division actions with respect to the matter for which consistency review is being sought by the petitioner.

#### R652-9-500. Petition Review.

The executive director may:

- 1. decline to review the petition;
- 2. schedule a hearing for consideration of the petition within 20 days unless the petitioner and the executive director agree to a different schedule;
  - 3. conduct a review of the petition.
- 4. If the executive director reviews the petition and finds that the action of the division was not reasonably consistent with applicable statutes and rules, then the executive director may cause an Order to be drafted stating whether the division action shall be rescinded or modified; and, if the division action is to be modified, the executive director shall state the character of

the modification in a manner consistent with statutes, rules, or policy.

KEY: right of petition, administrative procedure February 15, 1996 65A-1-4(6) Notice of Continuation February 14, 2011

# R652. Natural Resources; Forestry, Fire and State Lands. R652-41. Rights of Entry. R652-41-100. Authority.

This rule implements Section 65A-7-1 which authorizes the Division of Forestry, Fire and State Lands to establish criteria by rule for the sale, exchange, lease or other disposition or conveyance of sovereign lands including procedures for determining fair-market value of those lands.

#### R652-41-200. Rights of Entry on Sovereign Lands.

- 1. The division may issue non-exclusive right of entry permits on sovereign lands when the division deems it consistent with division rules.
- 2. Commercial use of sovereign lands: a right of entry permit shall be required for any person to use, occupy, or travel upon sovereign land in conjunction with any commercial enterprise without regard to the incidental nature of the use, occupancy, or travel, except that a right of entry permit shall not be necessary when the use, occupancy, or travel is across authorized public roads or permitted under some other land use authorization issued by the division and currently in effect.
- 3. Non-commercial use of sovereign land shall not require a permit provided that the use shall not exceed 15 consecutive days and shall not conflict with an applicable land use or with a management plan. At the conclusion of the 15-day period, any personal property, garbage, litter, and associated debris must be removed by the user. The use may not be relocated on any other sovereign land within a distance of at least two miles from the original site or be allowed to reestablish at the original site for 20 consecutive days. If, for any reason, a non-commercial, incidental user desires a document authorizing the use, the division may issue a Letter of Authorization upon payment of an administrative charge.
- 4. Non-commercial uses of sovereign land exceeding 15 consecutive days will require a right of entry permit.

#### R652-41-300. Rights of Entry Acquired by Application.

Rights of entry on sovereign lands may be acquired only by application and grant made in compliance with the rules and laws applicable thereto. All applications shall be made on division forms. The filing of an application form is deemed to constitute the applicant's offer to purchase a right-of-entry under the conditions contained in these rules.

## R652-41-400. Valuable Consideration for Right of Entry Permits.

The consideration for any right of entry permit granted under these rules, including those granted to municipal or county governments or agencies of the state or federal government, shall be determined pursuant to R652-41-600.

#### R652-41-500. Division Contractors.

Any person doing work for the division under a contract or other permit may enter upon sovereign lands for the purpose and period of time authorized by the contract or other permit without obtaining a right of entry.

#### R652-41-600. Right of Entry Fees.

The division shall establish minimum fees for right of entry permits which may be based on the cost incurred by the division in administering the right of entry permit and the fair-market value of a proposed land use.

#### R652-41-700. Application Procedures.

1. Time of Filing. Applications for right of entry permits are received for filing in the office of the division during office hours. Except as provided, all applications received, whether by U.S. Mail or delivery over the counter, are immediately stamped with the exact date of filing.

- 2. Non-refundable Application Fees. All applications must be accompanied with a non-refundable application fee as specified in R652-4. After review of the application, the division shall notify the applicant of the fee pursuant to R652-41-600. Failure to pay the fee within 15 days of mailing of notification shall cause the denial of the application.
  - 3. Refunds and Withdrawals of Applications
- (a) If an application for a right of entry permit is rejected, all monies tendered by the applicant, except the application fee, will be refunded.
- (b) Should an applicant desire to withdraw the application, the applicant must make a written request. If the request is received prior to the time that the application is approved, all monies tendered by the applicant, except the application fee, will be refunded. If the request for withdrawal is received after the application is approved, all monies tendered are forfeited to the division, unless otherwise ordered by the director for a good cause shown.

4. Application Review.

- (a) Upon receipt of an application, the division shall review the application for completeness. The division shall allow all applicants submitting incomplete applications at least 15 days from the date of mailing of notice as evidenced by the certified mailing posting receipt (Postal Service form 3800), within which to cure any deficiencies. Incomplete applications not remedied within the designated time period may be denied.
- (b) Application approval by the director constitutes acceptance of the applicant's offer.

#### R652-41-800. Term of Rights of Entry.

Rights of entry granted under these rules shall normally be for no greater than a one year term. Longer terms may be granted upon application based on a written finding that such a grant is in the best interest of the beneficiaries.

#### R652-41-900. Conveyance Documents.

Each right of entry shall contain provisions necessary to ensure responsible surface management, including the following provisions: the rights and responsibilities of the permittee, rights reserved to the permitter; the term of the right of entry; payment obligations; and protection of the state from liability for all action of the permittee.

#### R652-41-1000. Bonding Provisions.

- 1. Prior to the issuance of a right of entry, or for good cause shown at any time during the term of the right of entry, upon 15 days' written notice, the applicant or permittee may be required to post with the division a bond in the form and amount as may be determined by the division to assure compliance with all terms and conditions of the right of entry.
- 2. Bonds posted on rights of entry may be used for payment of all monies, rentals, royalties due to the permitter, reclamation costs, and for compliance with all other terms, conditions, and rules pertaining to the right of entry.
- 3. Bonds may be increased or decreased in reasonable amounts, at any time as the division may decide, provided the division first gives permittee 15 days' written notice stating the increase and the reason(s) for the increase.
- 4. Bonds may be accepted in any of the following forms at the discretion of the division:
- (a) Surety bond with an approved corporate surety registered in Utah.
- (b) Cash deposit. However, the state will not be responsible for any investment returns on cash deposits.
- (c) Certificates of deposit in the name of "Utah Division of Forestry, Fire and State Lands and Permittee, c/o Permittee's address", with an approved state or federally insured banking institution registered in Utah. The certificate of deposit must have a maturity date no greater than 12 months, be

automatically renewable, and be deposited with the division, the permittee will be entitled to and receive the interest payments. All certificates of deposit must be endorsed by the permittee prior to acceptance by the director.

- (d) Other forms of surety as may be acceptable to the
- (e) Due to the temporary nature of rights of entry, if the division imposes or increases the amount of a bond, a stop-work order may be issued by the division to insure the adequacy of the bond prior to the completion of work or activities authorized by the right of entry permit.

#### R652-41-1100. Conflicts of Use.

The division reserves the right to issue additional rights of entry or convey other interests in property on sovereign land encumbered by existing rights of entry without compensation to the permittee.

#### R652-41-1200. Amendments.

Any holder of an existing right of entry permit desiring to change any of the terms thereof, shall make application following the same procedure as is used to make an application for a new right of entry. An amendment fee pursuant to R652-4 must accompany the amendment request along with other appropriate fees.

#### R652-41-1300. Unauthorized Uses.

A right of entry permit does not authorize a permittee to cut any trees or remove or extract any natural, cultural, or historical resources unless authorized by the permit's specific terms.

#### R652-41-1400. Right of Entry Assignments.

- 1. A right of entry may be assigned to any person, firm, association, or corporation qualified under R652-3-200, provided that the assignments are approved by the division; and no assignment is effective until approval is given. Any assignment made without such approval is void.
- 2. An assignment shall take effect the day of the approval of the assignment. On the effective date of any assignment, the assignee is bound by the terms of the easement to the same extent as if the assignee were the original grantee, any conditions in the assignment to the contrary notwithstanding.
- 3. An assignment must be a sufficient legal instrument, properly executed and acknowledged, and should clearly set forth the easement number, and land involved, and the name and address of the assignee.
- 4. An assignment shall be executed according to division procedures.

#### R652-41-1500. Termination of Rights of Entry.

Any right of entry permit granted by the division on sovereign land may be terminated in whole or in part for failure to comply with any term or condition of the conveyance document or applicable laws or rules. Based on a written finding, the director shall issue an appropriate instrument when terminating the right of entry for cause.

KEY: natural resources, management, administrative procedures
June 4, 2004 65A-7-1
Notice of Continuation February 14, 2011

# R652. Natural Resources; Forestry, Fire and State Lands. R652-80. Land Exchanges. R652-80-100. Authority.

This rule implements Section 65A-7-1 which authorizes the Division of Forestry, Fire and State Lands to specify application procedures and review criteria for the exchange of sovereign lands.

#### R652-80-200. Exchange Criteria.

- 1. The division may exchange sovereign land for land or other assets. The criteria by which an exchange proposal will be considered follows.
- (a) Asset is herein defined as personal property, including cash, which has a readily determined market value.
- (b) The percentage of cash which may be included in an exchange transaction shall not exceed 25% of the value.
- 2. Sovereign land exchanges must be in the best interest of the public trust as documented in a record of decision by the division. The record of decision shall address:
- (a) the value of the affected lands or other assets as determined by a certified general appraiser, county tax assessment records, market analysis conducted by the division, or other method approved by the director;
- (b) an assessment of the degree to which the exchange of sovereign land for land or other assets to be acquired may enhance commerce, navigation, wildlife habitat, public recreation, or other public trust value;
  - (c) management costs and opportunities;
- (d) the criterion that the exchange promotes the interest of the public without any substantial impairment of the public interest in the lands and waters remaining.
- 3. The record of decision shall verify that the exchange will not result in an unmanageable and uneconomical parcel of sovereign land, nor eliminate access to a remnant holding, without appropriate remuneration or compensation.

#### R652-80-300. Application Requirements.

This section does not apply to exchange proposals initiated by the division.

- 1. Preapplication review: In order to avoid unnecessary expenses, persons requesting an exchange shall be afforded the opportunity to discuss the concept of the exchange with the division prior to submitting a formal application.
- A completed application form must be received with an application processing charge, which shall be refunded if the subject parcel is withdrawn for planning purposes. A deposit to cover applicable advertising and appraisal costs may also be required.
- 3. Upon receipt of an application, the division shall review the application for completeness. Applicants submitting incomplete applications shall be allowed 60 days to provide the required data. Incomplete applications not remedied within the 60 day period may be denied with the application fee forfeited to the state.

### R652-80-400. Competitive Offering.

1. Upon receipt of an exchange application, the division may solicit competing exchange proposals, lease applications and sale applications. Competing applications will be solicited through publication at least once a week for three consecutive weeks in one or more newspapers of general circulation in the county in which the sovereign land is located. At least 30 days prior to consummation of an exchange, sale or lease, certified notification will be sent to permittees of record, adjoining permittees/lessees and adjoining landowners. Notices will be posted in the local governmental administrative building or courthouse, and published in a newspaper of general circulation in the county in which the land is located. Lease applications shall be processed in accordance with R652-30-500(2).

2. In addition to the advertising requirements of R652-80-400(1), the division may advertise for competing applications for exchange, lease, or sale to the extent which the director has determined may reasonably increase the potential for additional competing applications.

3. The division shall allow all applicants at least 20 days from the date of mailing of notice, as evidenced by the certified mail posting receipt (Postal Service form 3800), within which to submit a sealed bid containing their proposal for the subject parcel.

- 4. Competing proposals shall be evaluated using the criteria found in R652-30-500(2)(g) and R652-80-200.
- 5. The successful applicant shall be charged an amount equal to all appraisal and advertisement costs. All monies, except application fees, tendered by unsuccessful applicants will be refunded.
- 6. Applicants desiring reconsideration of division action relative to exchange determinations may petition for review pursuant to division rule.

#### R652-80-500. Existing Improvements.

- 1. Any exchange of sovereign land upon which authorized improvements have been made shall be subject to the reimbursement of the depreciated value of the improvements to the owner of the improvements by the person receiving the land in the exchange. Unauthorized improvements shall not be subject to reimbursement.
- 2. The division may require an exchange applicant to remove, repair, or clean up improvements located on land to be acquired by the division, at the applicant's expense, prior to consummation of the exchange.

#### R652-80-600. Mineral Estates and Leases.

- 1. State mineral interests may be exchanged in accordance with Section 65A-6-1(2).
- 2. Mineral estate exchanges must clearly be in the best interest of the beneficiaries as documented by a record of decision. The record of decision shall address those criteria listed in R652-80-200.
- 3. In exchanges with persons other than the federal government, all mineral estates are reserved to the state unless exceptional circumstances justify the exchange of the mineral estate.
- 4. Upon the exchange of state mineral estate, state mineral leases shall continue to be administered by the division until the termination, relinquishment or expiration of the lease. Upon termination of the mineral lease the administration of the mineral estate transfers to the acquiring party.

#### R652-80-700. Existing Rights on Acquired Lands.

Valid existing rights on lands acquired from the federal government will be managed in accordance with Section 65A-9-2(5) and 65A-7-7(2).

#### R652-80-800. Existing Leases and Permits.

Prior to completion of exchanges, state lessees and permittees shall be notified and leases and permits cancelled or amended in accordance with the terms of the lease or permit.

KEY: land exchange, administrative procedure March 17, 1995 65A-7-1 Notice of Continuation February 14, 2011

#### R652. Natural Resources; Forestry, Fire and State Lands. R652-140. Utah Forest Practices Act. R652-140-100. Authority and Purpose.

This rule is adopted pursuant to the authority of Subsection 65A-1-4(2), which requires the Division to promulgate rules, and by Section 65A-8a-101 et seq., to clarify the procedure through which operators must register with the Division and notify the Division of the intent to conduct forest practices.

#### **R652-140-200.** Exceptions to Forest Practice.

For purposes of Section 65A-8a-101 et seq., and this rule, the term "Forest practice" does not include the control of invasive or exotic species, removal of Pinyon-Juniper woodlands, or cutting trees for posts, poles or firewood.

#### R652-140-300. Procedures for Registration of Operators.

- (1) To register, operators shall complete and submit a printed or electronic version of a registration form provided by the Division, which includes information required under Subsection 65A-8a-103(2).
- (2) The registration form shall be submitted to the Division's headquarter office or one of the Division's six administrative area offices. Offices are located in the following areas:
- (a) Headquarter Office, 1594 West North Temple, Suite 3520, PO Box 145703, Salt Lake City, UT 84114-5703.

  (b) Bear River Area Office, 1780 North Research
- Parkway, Suite 104, North Logan, UT 84341-1940.
- (c) Wasatch Front Area Office, 1594 West North Temple, Suite 3520, PO Box 145703, Salt Lake City, UT 84114-5703.
- (d) Central Area Office, 1139 N. Centennial Park Drive, Richfield, UT 84701-1860.
- (e) Northeastern Area Office, 2210 South Highway 40 Suite B, Heber City, UT 84032
- (f) Southwestern Area Office, 585 North Main Street,
- Cedar City, UT 84720. (g) Southeastern Area Office, 1165 South Highway 191, Suite 6, Moab, UT 84532.
- (3) Upon receipt of the registration form, the Division will acknowledge receipt by providing the operator a registration number and date of expiration and returning a copy of the registration form to the operator.
- (4) Registration shall be valid for a period of five years from the date of receipt. At the end of the five-year period, the operator must renew the registration with the Division.

#### R652-140-400. Procedures for Notification of Intent to **Conduct Forest Practices.**

- (1) At least 30 days prior to the commencement of a forest practice, the operator shall submit written notification of intent to conduct forest practices to the Division as required by Subsection 65A-8a-104(1). The 30 days shall commence on the date of postmark, if mailed, or on the date received if hand delivered or electronically submitted.
- (2) Notifications shall be submitted to the Division's headquarter's office or one of the Division's six administrative area offices listed in Subsection R652-140-300(2).
- (3) Operators shall submit a written notification on a form provided by the Division, a copy thereof or its electronic version, and include the information required under Subsection 65A-8a-104(2).
- (4) Notifications submitted to the Division shall be acknowledged within ten days of receipt by the Division. The acknowledgment shall include information identified in Subsection 65A-8a-104(3).

#### R652-140-500. Procedures for Application, Approval, Implementation, and Monitoring of Forest Stewardship Plans.

This rule is adopted pursuant to the authority of Subsection 65A-8a-106(3), which requires the Division to promulgate rules, to clarify the procedure for application, approval, implementation, and monitoring of Forest Stewardship Plans.

- (1) Forest Stewardship Plans shall include the federal components provided in the "Forest Stewardship Program National Standards and Guidelines"
- (2) Forest Stewardship Plans shall be monitored consistent with federal guidelines, located in the "Forest Stewardship Program National Standards and Guidelines", and utilizing the Forest Stewardship Plan-Implementation Monitoring form.
- (3) A forest landowner is required to implement those portions of a Forest Stewardship Plan that relate to the Farmland Assessment Act Section 59-2-503, which include:
  - (a) Timber stand improvement
  - (b) stream or riparian restoration
  - (c) rangeland improvement

KEY: registration, notification, forest practices February 7, 2011 65A-8a-103 65A-8a-104

## R657. Natural Resources, Wildlife Resources.

## R657-44. Big Game Depredation.

R657-44-1. Purpose and Authority.

- Under authority of Section 23-16-2, 23-16-3, 23-16-3.1, 23-16-3.2 and 23-16-4, this rule provides:
- (1) the procedures, standards, requirements, and limits for assessing big game depredation; and
  - (2) mitigation procedures for big game depredation.

#### R657-44-2. Definitions.

- (1) Terms used in this rule are defined in Sections 23-13-2 and 23-16-1.1.
  - (2) In addition:
- (a) "Alternate drawing list" means a list of persons who have not already drawn a permit and would have been the next person in line to draw a permit.
- (b) "Cleared and planted land" means private land or privately leased state or federal land used to produce a cultivated crop for commercial gain and the cultivated crop is routinely irrigated or routinely mechanically or manually harvested, or is crop residue that has forage value for livestock.
- (c) "Commercial gain" means intent to profit from cultivated crops through an enterprise in support of the crop owner's livelihood.
- (d) "Damage incident period" means 90 days, or some longer period as approved in writing by the division, during which the division shall take action to prevent further depredation and during which compensation for damage will be calculated.
- (e) "Irrigated" means the controlled application of water for agricultural purposes through man-made systems to supply water not satisfied by rainfall.
- (f) "Livestock Forage" means any forage, excluding cultivated crops and crop residues, meant for consumption by livestock, not routinely irrigated or routinely mechanically or manually harvested.
- (g) "Mitigation permit" means a nontransferable hunting permit issued directly to a landowner or lessee, authorizing the landowner or lessee to take specified big game animals for personal use within a designated area.
- (h) "Mitigation permit voucher" means a document issued to a landowner or lessee, allowing the landowner or lessee to designate who may obtain a big game mitigation permit.
- (i) "Nuisance" describes a situation where big game animals are found to have moved off formally approved management units onto adjacent units or other areas not approved for that species.
- (j) "Once-in-a-lifetime species" for the purposes of this section, includes bull moose and bison, bighorn sheep, and mountain goat regardless of sex.
- (k) "Private land" means land in private fee ownership and in agricultural use as provided in Section 59-2-502 and eligible for agricultural use valuation as provided in Section 59-2-503 and 59-2-504. Private land does not include tribal trust lands.

## R657-44-3. Damage to Cultivated Crops, Fences, or Irrigation Equipment by Big Game Animals.

- (1) If big game animals are damaging cultivated crops on cleared and planted land, or fences or irrigation equipment on private land, the landowner or lessee shall immediately, upon discovery of big game damage, request that the division take action by notifying a division representative in the appropriate regional office pursuant to Section 23-16-3(1).
  - (2) Notification may be made:
  - (a) orally to expedite a field investigation; or
- (b) in writing to a division representative in the appropriate division regional office.
- (3)(a) The regional supervisor or division representative shall contact the landowner or lessee within 72 hours after

receiving notification to determine the nature of the damage and take appropriate action for the extent of the damage experienced or expected during the damage incident period.

(b) The division shall consider the big game population management objectives as established in the wildlife unit management plan approved by the Wildlife Board.

(c) Division action shall include:

- (i) removing the big game animals causing depredation; or
- (ii) implementing a depredation mitigation plan pursuant to Sections 23-16-3(2)(b) through 23-16-3(2)(f) and approved in writing by the landowner or lessee.
- (4)(a) The division mitigation plan may incorporate any of the following measures:
- (i) sending a division representative onto the premises to control or remove the big game animals, including:
  - (A) herding;
  - (B) capture and relocation;
  - (C) temporary or permanent fencing; or
- (D) removal, as authorized by the division director or the division director's designee;
- (ii) recommending to the Wildlife Board an antlerless big game hunt in the next big game season framework;
- (iii) scheduling a depredation hunter pool hunt in accordance with Sections R657-44-7, R657-44-8, or R657-44-9;
- (iv) issuing mitigation permits to the landowner or lessee for the harvest of big game animals causing depredation during a general or special season hunt authorized by the Wildlife Board, of which:
- (A) the hunting area for big game animals may include a buffer zone established by the division that surrounds, or is adjacent to, the lands where depredation is occurring;
- (B) the landowner or lessee may retain no more than five antlerless deer, five doe pronghorn, and two antlerless elk;
- (C) each qualified recipient of a mitigation permit will receive from the division a Mitigation Permit Hunting License that satisfies the hunting license requirements in R657-44-11(c) to obtain the mitigation permit.
- (D) the Mitigation Permit Hunting License does not authorize the holder to hunt small game; nor does it qualify the holder to apply for or obtain a cougar, bear, turkey, or other big game permit.
- (E) the division may not issue mitigation permits for moose, bison, bighorn sheep, or mountain goat.
- (v) issuing big game mitigation permit vouchers for use on the landowner's or lessee's private land during a general or special hunt authorized by the Wildlife Board.
- (A) mitigation permit vouchers for antlerless deer may authorize the take of one or two deer as determined by the division.
- (B) the division may not issue mitigation permit vouchers for moose, bison, bighorn sheep, or mountain goat.
- (b) The mitigation plan may describe how the division will assess and compensate for damage pursuant to Section 23-16-4.
- (c) The landowner or lessee and the division may agree upon a combination of mitigation measures to be used pursuant to Subsections (4)(a)(i) through (4)(a)(v), and a payment of damage pursuant to Section 23-16-4.
- (d) The agreement pursuant to Subsection (4)(c) must be made before a claim for damage is filed and the mitigation measures are taken.
- (5) Vouchers may be issued in accordance with Subsection (4)(a)(v) to:
  - (a) the landowner or lessee; or
  - (b) a landowner association that:
  - (i) applies in writing to the division;
  - (ii) provides a map of the association lands;
- (iii) provides signatures of the landowners in the association; and
  - (iv) designates an association representative to act as

liaison with the division.

- (6) In determining appropriate mitigation, the division shall consider the landowner's or lessee's revenue pursuant to Subsections 23-16-3(2)(f) and 23-16-4(3)(b).
- (7) Mitigation permits or vouchers may be withheld from persons who have violated this rule, any other wildlife rule, the Wildlife Resources Code, or are otherwise ineligible to receive a permit.
- (8)(a) The options provided in Subsections (4)(a)(i) through (4)(a)(v) are for antlerless animals only.
- (b) Deer and pronghorn hunts may be August 1 through December 31, and elk hunts may be August 1 through January 31
- (9)(a) The division director may approve mitigation permits or mitigation permit vouchers issued for antlered animals.
- (b) A mitigation permit may be issued to the landowner or lessee to take big game for personal use, provided the division and the landowner or lessee desires the animals to be permanently removed.
- (c) A mitigation permit voucher may be issued to the landowner or lessee, provided:
- (i) the division has determined that the big game animals in the geographic area significantly contribute to the wildlife management units;
- (ii) the landowner or lessee agrees to perpetuate the animals on their land; and
- (iii) the damage, or expected damage, to the cultivated crop is comparable with the expected value of the mitigation permit voucher on that private land within the wildlife unit.
- (10)(a) If the landowner or lessee and the division are unable to agree on the assessed damage, they shall designate a third party pursuant to Subsection 23-16-4(3)(d).
- (b) Additional compensation shall be paid above the value of any mitigation permits or vouchers granted to the landowner or lessee if the damage exceeds the value of the mitigation permits or vouchers.
- (11)(a) The landowner or lessee may revoke approval of the mitigation plan agreed to pursuant to Subsection (4)(c).
- (b) If the landowner or lessee revokes the mitigation plan, the landowner or lessee must request that the division take action pursuant to Section 23-16-3(1)(a).
- (c) Any subsequent request for action shall start a new 72-hour time limit as specified in Section 23-16-3(2)(a).
- (12) The expiration of the damage incident period does not preclude the landowner or lessee from making future claims.
- (13) The division may enter into a conservation lease with the landowner or lessee of private land pursuant to Section 23-16-3(5).

# R657-44-4. Landowner or Lessee Authorized to Kill Big Game Animals.

- (1) The landowner or lessee is authorized to kill big game animals damaging cultivated crops on cleared and planted land pursuant to Section 23-16-3.1.
- (2) The expiration of the damage incident period does not preclude the landowner or lessee from making future claims.

## R657-44-5. Compensation for Damage to Crops, Fences, or Irrigation Equipment on Private Land.

- (1) The division may provide compensation to landowners or lessees for damage to cultivated crops on cleared and planted land, or fences or irrigation equipment on private land caused by big game animals pursuant to Section 23-16-4.
- (2) For purposes of compensation, all depredation incidents end on June 30 annually, but may be reinstated July 1.

#### R657-44-6. Damage to Livestock Forage on Private Land.

(1)(a) If big game animals are damaging livestock forage

- on private land, the landowner or lessee shall immediately, upon discovery of big game damage, request that the division take action to alleviate the depredation problem pursuant to Section 23-16-3, and as provided in Subsections R657-44-3(1) through R657-44-3(4)(a)(v), and R657-44-3(5) and R657-44-3(8)(a).
- (b) In determining appropriate mitigation, the division shall consider the landowner's or lessee's revenue pursuant to Subsections 23-16-3(2)(f) and 23-16-4(3)(b).
- (c) Damage to livestock forage is not eligible for monetary compensation from the division.
- (2)(a) Antlerless deer and doe pronghorn hunts may occur August 1 through December 31, and antlerless elk hunts may occur August 1 through January 31.
- (b) Antlerless permits shall not exceed ten percent of the animals on the private land, with a maximum of twenty permits per landowner or lessee, except where the estimated population for the management unit is significantly over objective.
- (c) Mitigation permits or vouchers may be withheld from persons who have violated this rule, any other wildlife rule, the Wildlife Resources Code, or are otherwise ineligible to receive a permit.
- (3) The division may enter into a conservation lease with the landowner or lessee of private land pursuant to Subsection 23-16-3(5).
- (4) Permits and vouchers for antlered animals using livestock forage on private land are issued only through the provisions provided in Rule R657-43.

## R657-44-7. Depredation and Nuisance Hunts for Buck Deer, Bull Elk or Buck Pronghorn or Once-in-a-Lifetime Species.

- (1)(a) Buck deer, bull elk, buck pronghorn or once-in-alifetime species depredation and nuisance hunts that are not published in the guidebook of the Wildlife Board for taking big game may be held.
- (b) Buck deer, bull elk, buck pronghorn or once-in-alifetime species depredation and nuisance hunts may be held when the buck deer, bull elk, buck pronghorn or once-in-alifetime species are:
- (i) causing damage to cultivated crops on cleared and planted land, or fences or irrigation equipment on private land;
  - (ii) a significant public safety hazard; or
  - (iii) determined to be nuisance.
- (2) The depredation or nuisance hunts may occur on short notice, involve small areas, and be limited to only a few hunters.
  - (3) Pre-season depredation hunters shall be selected using:
- (a) hunters possessing an unfilled limited entry buck deer, bull elk, buck pronghorn or once-in-a-lifetime species permit for that limited entry or once-in-a-lifetime unit;
- (b) hunters from the alternate drawing list for that limited entry or once-in-a-lifetime unit; or
- (c) general permittees for that unit through the depredation hunter pool pursuant to Section R657-44-9, provided the animals being hunted are determined by the appropriate regional division representative, to not come from a limited entry or once-in-a-lifetime unit.
- (4) Post-season depredation or nuisance animal hunters shall be selected using:
- (a) hunters from the alternate drawing list for that limited entry or once-in-a-lifetime unit;
- (b) hunters from the alternate drawing list from the nearest adjacent limited entry or once-in-a-lifetime unit; or
- (c) general permittees for that unit through the depredation hunter pool pursuant to Section R657-44-9, provided the animals being hunted are determined by the appropriate regional division representative, to not come from a limited entry or once-in-a-lifetime unit.
- (5) A person may participate in the depredation hunter pool, for depredation or nuisance hunts pursuant to Subsections (3)(c) and (4)(c), as provided in Section R657-44-9.

- (6)(a) Hunters who are selected for a limited entry buck deer, bull elk, buck pronghorn or once-in-a-lifetime species depredation or nuisance hunt must possess an unfilled, valid, limited entry buck deer, bull elk, buck pronghorn or once-in-a-lifetime species permit for the species to be hunted, or must purchase the appropriate permit before participating in the depredation or nuisance hunt.
- (b) Hunters who are selected for a general buck deer or bull elk depredation hunt must possess an unfilled, valid, general buck deer or bull elk permit, respectively.
- (7) The buck deer, bull elk, buck pronghorn or once-in-a-lifetime species harvested during a depredation or nuisance hunt must be checked with the division within 72 hours of the harvest.
- (8) If a hunter is selected from the alternate drawing list for a depredation or nuisance hunt in a limited entry or once-ina-lifetime unit and harvests a trophy animal or a once-in-alifetime species, that person shall lose their bonus points and incur the appropriate waiting period as provided in Rule R657-5.
- (9)(a) Hunters with depredation or nuisance hunt permits for buck deer, bull elk, buck pronghorn or once-in-a-lifetime species may not possess any other permit for those species, except as provided in the guidebook of the Wildlife Board for taking big game and Rule R657-5.
- (b) A person may not take more than one buck deer, bull elk, buck pronghorn or once-in-a-lifetime species in one calendar year.

## R657-44-8. Depredation and Nuisance Hunts for Antlerless Deer, Elk, Moose or Doe Pronghorn.

- (1) When deer, elk, pronghorn or moose are causing damage to cultivated crops on cleared and planted land, or livestock forage, fences or irrigation equipment on private land, or are determined to be nuisance, antlerless or doe hunts not listed in the guidebook of the Wildlife Board for taking big game may be held. These hunts occur on short notice, involve small areas, and are limited to only a few hunters.
- (2) Depredation or nuisance animal hunters shall be selected using:
- (a) hunters possessing an antlerless deer, elk, moose or doe pronghorn permit for that unit;
  - (b) hunters from the alternate drawing list for that unit; or
- (c) the depredation hunter pool pursuant to Section R657-44-9.
- (3) The division may contact hunters to participate in a depredation or nuisance hunt prior to the general or limited entry hunt for a given species of big game. Hunters who do not possess an antlerless deer, elk, moose or doe pronghorn permit shall purchase an appropriate permit.
- (4) Hunters with depredation or nuisance hunt permits for antlerless deer, elk, moose or doe pronghorn may not possess any other permit for those species, except as provided in the guidebook of the Wildlife Board for taking big game and Rule R657-5.

#### R657-44-9. Depredation Hunter Pool.

- (1) When deer, elk, pronghorn, or once-in-a-lifetime species are causing damage or are determined to be nuisance, hunts not listed in the guidebooks of the Wildlife Board for taking big game may be held. These hunts occur on short notice, involve small areas, and are limited to only a few hunters.
- (2) Hunters shall be selected pursuant to Subsections R657-44-7(3), R657-44-7(4), and R657-44-8(2).
- (3) A hunter pool application does not affect eligibility to apply for any other big game permit. However, hunters who participate in any deer, elk, pronghorn or once-in-a-lifetime species depredation or nuisance hunt may not possess an

additional permit for that species during the same year, except as provided in Rule R657-5 and the guidebooks of the Wildlife Board for taking big game.

- (4) A person who has obtained a once-in-a-lifetime species depredation or nuisance hunt permit and has successfully harvested an animal may not obtain any other once-in-a-lifetime permit or hunt during any other once-in-a-lifetime hunt for that species as provided in R657-5, except for
- (5) The division shall develop a process by which hunters can apply to the depredation hunter pool and post that process on the division website.
- (6) Hunters who have not obtained the appropriate deer, elk, pronghorn or once-in-a-lifetime species permit shall purchase an appropriate permit.

#### R657-44-10. Appeal Procedures.

(1) Upon the petition of an aggrieved party to a final division action relative to big game depredation and this rule, a qualified hearing examiner shall take evidence and make recommendations to the Wildlife Board, who shall resolve the grievance in accordance with Rule R657-2.

#### R657-44-11. Hunting or Combination License Required.

- (1) A person must possess or obtain a Utah hunting or combination license to receive a big game mitigation permit or depredation permit pursuant to this rule.
- (a) a hunting or combination license must be possessed or purchased by the person redeeming a mitigation permit voucher for the corresponding permit.
- (b) under circumstances where the division issues a depredation permit, the designated recipient must possess or purchase a Utah hunting or combination license to receive the permit.

KEY: wildlife, big game, depredation February 7, 2011 23-16-2 Notice of Continuation June 20, 2007 23-16-3.5

# R657. Natural Resources, Wildlife Resources. R657-55. Wildlife Convention Permits. R657-55-1. Purpose and Authority.

- (1) Under the authority of Sections 23-14-18 and 23-14-19 of the Utah Code, this rule provides the standards and requirements for issuing wildlife convention permits.
- (2) Wildlife convention permits are authorized by the Wildlife Board and issued by the division to a qualified conservation organization for purposes of generating revenue to fund wildlife conservation activities and attracting a regional or national wildlife convention to Utah.
- (3) The selected conservation organization will conduct a random drawing at a convention held in Utah to distribute the opportunity to receive wildlife convention permits.
- (4) This rule is intended as authorization to issue one series of wildlife convention permits per year beginning in 2012 through 2016 to one qualified conservation organization.

## R657-55-2. Definitions.

- (1) Terms used in this rule are defined in Section 23-13-2.
- (2) In addition:
- (a) "Conservation organization" means a nonprofit chartered institution, corporation, foundation, or association founded for the purpose of promoting wildlife conservation.
- (b) "Special nonresident convention permit" means one wildlife convention permit for each once-in-a-lifetime species that is only available to a nonresident hunter legally eligible to hunt in Utah.
- (c) "Wildlife Convention" means a multi-day event held within the state of Utah that is sponsored by multiple wildlife conservation organizations as their national or regional convention or event that is open to the general public and designed to draw nationwide attendance of more than 10,000 individuals. The wildlife convention may include wildlife conservation fund raising activities, outdoor exhibits, retail marketing of outdoor products and services, public awareness programs, and other similar activities.
- (d) "Wildlife Convention Audit" means an annual review by the division of the conservation organization's processes used to handle applications for convention permits and conduct the drawing, and the protocols associated with collecting and using client data.
  - (e) "Wildlife Convention Permit" means a permit which:
- (i) is authorized by the Wildlife Board to be issued to successful applicants through a drawing or random selection process conducted at a Utah wildlife convention; and
- (ii) allows the permittee to hunt for the designated species on the designated unit during the respective season for each species as authorized by the Wildlife Board.
- (f) "Wildlife Convention Permit series" means a single package of permits to be determined by the Wildlife Board for:
  - (i) deer;
  - (ii) elk;
  - (iii) pronghorn;
  - (iv) moose;
  - (v) bison;
  - (vi) rocky mountain goat;
  - (vii) desert bighorn sheep;
  - (viii) rocky mountain bighorn sheep;
  - (ix) wild turkey;
  - (x) cougar; or
  - (xi) black bear.
- (g) "Secured Opportunity" means the opportunity to participate in a specified hunt that is secured by an eligible applicant through the drawing process.
- (h) "Successful Applicant" means an individual selected to receive a wildlife convention permit through the drawing process.

#### R657-55-3. Wildlife Convention Permit Allocation.

- (1) The Wildlife Board may allocate wildlife convention permits by May 1 of the year preceding the wildlife convention.
- (2) Wildlife convention permits shall be issued as a single series to one conservation organization.
- (3) The number of wildlife convention permits authorized by the Wildlife Board shall be based on:
- (a) the species population trend, size, and distribution to protect the long-term health of the population;
- (b) the hunting and viewing opportunity for the general public, both short and long term; and
- (c) a percentage of the permits available to nonresidents in the annual big game drawings matched by a proportionate number of resident permits.
- (4) Wildlife convention permits, including special nonresident convention permits, shall not exceed 200 total permits.
- (5) Wildlife convention permits designated for the convention each year shall be deducted from the number of public drawing permits.

# R657-55-4. Obtaining Authority to Distribute Wildlife Convention Permit Series.

- (1) The wildlife convention permit series is issued for a period of five years as provided in Section R657-55-1(4).
- (2) The wildlife convention permit series is available to eligible conservation organizations for distribution through a drawing or other random selection process held at a wildlife convention in Utah open to the public.
- (3) Conservation organizations may apply for the wildlife convention permit series by sending an application to the division between August 1 and September 1, 2010.
  - (4) Each application must include:
- (a) the name, address and telephone number of the conservation organization;
- (b) a description of the conservation organization's mission statement;
- (c) the name of the president or other individual responsible for the administrative operations of the conservation organization; and
- (d) a detailed business plan describing how the wildlife convention will take place and how the wildlife convention permit drawing procedures will be carried out.
- (5) An incomplete or incorrect application may be rejected.
- (6) The division shall recommend to the Wildlife Board which conservation organization may receive the wildlife convention permit series based on:
- (a) the business plan for the convention and drawing procedures contained in the application; and
- (b) the conservation organization's, including its constituent entities, ability, including past performance in marketing conservation permits under Rule R657-41, to effectively plan and complete the wildlife convention.
- (7) The Wildlife Board shall make the final assignment of the wildlife convention permit series based on the:
  - (a) division's recommendation;
- (b) applicant conservation organization's commitment to use convention permit handling fee revenue to benefit protected wildlife in Utah;
- (c) historical contribution of the applicant conservation organization, including its constituent entities, to the conservation of wildlife in Utah; and
- (d) previous performance of the applicant conservation organization, including its constituent entities.
- (8) The conservation organization receiving the wildlife convention permit series must:
- (a) require each wildlife convention permit applicant to verify they possess a current Utah hunting or combination

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license before allowing them to apply for a convention permit;

- (b) select successful applicants for the wildlife convention permits by drawing or other random selection process in accordance with law, provisions of this rule, proclamation, and order of the Wildlife Board;
- (c) allow applicants to apply for the wildlife convention permits without purchasing admission to the wildlife convention;
- (d) notify the division of the successful applicant of each wildlife convention permit within 10 days of the applicant's selection:
- (e) maintain records demonstrating that the drawing was conducted fairly; and
- (f) submit to an annual wildlife convention audit by a division-appointed auditor.
- (9) The division shall issue the appropriate wildlife convention permit to the designated successful applicant after:
  - (a) completion of the random selection process;
- (b) verification of the recipient being found eligible for the permit: and
- (c) payment of the appropriate permit fee is received by the division.
- (10) The division and the conservation organization receiving the wildlife convention permit series shall enter into a contract, including the provisions outlined in this rule.
- (11) If the conservation organization awarded the wildlife convention permit series withdraws before the end of the 5 year period, any remaining co-participants with the conservation organization may be given an opportunity to assume the contract and to distribute the convention permit series consistent with the contract and this rule for the remaining years left in the 5 year period, provided:
- (a) The original contracted conservation organization submits a certified letter to the division identifying that it will no longer be participating in the convention.
- (b) The partner or successor conservation organization files an application with the division as provided in subsection 4 for the remaining period.
- (c) The successor conservation organization submits its application request at least 60 days prior to the next scheduled convention so that the wildlife board can evaluate the request under the criteria in this section.
- (d) The Wildlife Board authorizes the successor conservation organization to assume the contract and complete the balance of the 5 year convention permit period.
- (12) The division may suspend or terminate the conservation organization's authority to distribute wildlife convention permits at any time during the five year award term for:
- (a) violating any of the requirements set forth in this rule or the contract; or
- (b) failing to bring or organize a wildlife convention in Utah, as described in the business plan under R657-55-4(4)(d), in any given year.

# R657-55-5. Hunter Application Procedures.

- (1) Any hunter legally eligible to hunt in Utah may apply for a wildlife convention permit except that only a nonresident of Utah may apply for a special nonresident convention permit.
- (2) Any handling fee assessed by the conservation organization to process applications shall not exceed \$5 per application submitted at the convention.
- (3)(a) Except as provided in Subsection (3)(b), applicants must validate their application in person at the wildlife convention to be eligible to participate in the random drawing process, for wildlife convention permits, and no person may submit an application in behalf of another.
- (b) An applicant that is a member of the United States Armed Forces and unable to attend the wildlife convention as a

result of being deployed or mobilized in the interest of national defense or a national emergency is not required to validate their application in person; provided convention administrators are furnished a copy of the written deployment or mobilization orders and the orders identify:

- (i) the branch of the United States Armed forces from which the applicant is deployed or mobilized;
- (ii) the location where the applicant is deployed or mobilized;
- (iii) the date the applicant is required to report to duty; and(iv) the nature and length of the applicant's deployment or mobilization.
- (c) The conservation organization shall maintain a record, including copies of military orders, of all applicants that are not required to validate their applications in person pursuant to Subsection (3)(b), and submit to a Division audit of these records as part of its annual audit under R657-55-4(8)(f).
- (4) Applicants may apply for each individual hunt for which they are eligible.
- (5) Applicants may apply only once for each hunt, regardless of the number of permits for that hunt.
- (6) Applicants must submit an application for each desired
- (7) Applicants must possess a current Utah hunting or combination license in order to apply for a permit.
- (8) The conservation organization shall advertise, accept, and process applications for wildlife convention permits and conduct the drawing in compliance with this rule and all other applicable laws.

# R657-55-6. Drawing Procedures.

- (1) A random drawing or selection process must be conducted for each wildlife convention permit.
- (2) No preference or bonus points shall be awarded in the drawings.
- (3) Waiting periods do not apply, except any person who obtains a wildlife convention permit for a once-in-a-lifetime species is subject to the once-in-a-lifetime restrictions applicable to obtaining a subsequent permit for the same species through a division application and drawing process, as provided in Rule R657-5 and the proclamation of the Wildlife Board for taking big game.
- (4) No predetermined quotas or restrictions shall be imposed in the application or selection process for wildlife convention permits between resident and nonresident applicants, except that special nonresident convention permits may only be awarded to a nonresident of Utah.
- (5) Drawings will be conducted within five days of the close of the convention.
- (6) Applicants do not have to be present at the drawing to be awarded a wildlife convention permit.
- (7) The conservation organization shall identify all eligible alternates for each wildlife convention permit and provide the division with a finalized list. This list will be maintained by the conservation organization until all permits are issued.
- (8) The division shall contact successful applicants by phone or mail, and the conservation organization shall post the name of all successful applicants on a designated website.

#### R657-55-7. Issuance of Permits.

- (1) The division shall provide a wildlife convention permit to the successful applicant as designated by the conservation organization.
- (2) The division must provide a wildlife convention permit to each successful applicant, except as otherwise provided in this rule.
- (3) The division shall provide each successful applicant a letter indicating the permit secured in the drawing, the appropriate fee owed the division, and the date the fee is due.

- (4) Successful applicants must provide the permit fee payment in full to the division and will be issued the designated wildlife convention permit upon receipt of the appropriate permit fee and providing proof they possess a current Utah hunting or combination license.
- (5) Residents will pay resident permit fees and nonresidents will pay nonresident permit fees.
- (6) Applicants are eligible to obtain only one permit per species, except as provided in Rule R657-5, but no restrictions apply on obtaining permits for multiple species.
- (7) In an applicant is selected for more than one convention permit for the same species, the Division will contact the applicant to determine which permit the applicant selects.
- (a) The applicant must select the permit of choice within five days of receiving notification.
- (b) If the Division is unable to contact the applicant within 5 days, the Division will issue to the applicant the permit with the most difficult drawings odds based on drawing results from the Division's Big Game drawing for the preceding year.
- (c) Permits not issued to the applicant will go to the next person on the alternate drawing list for that permit.
- (8) Any successful applicant who fails to satisfy the following requirements will be ineligible to receive the wildlife convention permit and the next drawing alternate for that permit will be selected.
- (a) The applicant fails to return the appropriate permit fee in full by the date provided in Subsection (3) or
- (b) The applicant did not possess a valid Utah hunting or combination license at the time the convention permit application was submitted and the permit received.

# R657-55-8. Surrender or Transfer of Wildlife Convention Permits.

- (1)(a) If a person selected to receive a wildlife convention permit is also successful in obtaining a Utah limited entry permit for the same species in the same year or obtaining a general permit for a male animal of the same species in the same year, that person cannot possess both permits and must select the permit of choice.
- (b) In the event the secured opportunity is willingly surrendered before the permit is issued, the next eligible applicant on the alternate drawing list will be selected to receive the secured opportunity.
- (c) In the event the wildlife convention permit is surrendered, the next eligible applicant on the alternate drawing list for that permit will be selected to receive the permit, and the permit fee may be refunded, as provided in Sections 23-19-38, 23-19-38.2, and R657-42-5.
- (2) A person selected by a conservation organization to receive a wildlife convention permit, may not sell or transfer the permit, or any rights thereunder to another person in accordance with Section 23-19-1.
- (3) If a person is successful in obtaining a wildlife convention permit but is legally ineligible to hunt in Utah the next eligible applicant on the alternate drawing list for that permit will be selected to receive the permit.

## R657-55-9. Using a Wildlife Convention Permit.

- (1) A wildlife convention permit allows the recipient to:
- (a) take only the species for which the permit is issued;
- (b) take only the species and sex printed on the permit; and
- (c) take the species only in the area and during the season specified on the permit.
- (2) The recipient of a wildlife convention permit is subject to all of the provisions of Title 23, Wildlife Resources Code, and the rules and proclamations of the Wildlife Board for taking and pursuing wildlife.

KEY: wildlife, wildlife permits
February 7, 2011 23-14-18
Notice of Continuation May 26, 2010 23-14-19

# R708. Public Safety, Driver License. R708-38. Anatomical Gift.

R708-38-1. Purpose.

The purpose of this rule is to define the process for authenticating an applicant's intent to make an anatomical gift (organ donation) when applying for a driver license or identification card excluding renewal by mail.

# R708-38-2. Authority.

This rule is authorized by Subsection 53-3-205(15)(a).

# R708-38-3. Process.

An applicant who desires to make an anatomical gift shall authenticate their indication of intent by:

- (a) applying for a driver license or identification card;
- (b) marking the appropriate place on the application form indicating a desire to make an anatomical gift;
- (c) signing the application in person or by some other electronic means affirming that the information entered is true
- (d) submitting the completed application at a driver license office or submitting the completed application by electronic means when available.

#### **KEY:** anatomical gift

July 3, 2001 53-3-205 Notice of Continuation January 31, 2011 26-28-102 26-28-105

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# R708. Public Safety, Driver License. R708-44. Citation Monitoring Service. R708-44-1. Purpose.

The purpose of this rule is to define the procedures, requirements and format for disclosing personal identifying information in accordance with Section 53-3-109(3).

#### R708-44-2. Authority.

This rule is authorized by Section 53-3-109(7)(g).

#### R708-44-3. Definitions as Used in This Chapter.

"Citation Monitoring Service (CMS)" means an electronic service whereby the Driver License Division database is monitored on a regular basis to determine if a reportable moving violation has been entered on a specific driving record within the month prior to the date of the request. The requestor will receive a "YES or NO" response that indicates whether a reportable moving violation has been entered on the driver's record during the previous month. If the information submitted by the requestor does not match a driver's record on the database, the requestor will receive an unable to locate (UTL) response.

#### R708-44-4. Procedures.

- (1) Upon receipt of a request for a notification pursuant to Section 53-3-109(3), the division will provide this monitoring service on any person who has a Utah license certificate.
- (2) The Driver License Division database contains certain personal identifying information and is protected from public disclosure for privacy reasons in accordance with the federal Driver Privacy Protection Act of 1994 (DPPA), Section 53-3-109 and Title 63G, Chapter 2 (Government Records Access and Management Act).

# R708-44-5. Requirements.

- (1) CMS is only available to qualified requesters in accordance with the DPPA and Section 53-3-109(3).
  - (2) In order to be eligible for the CMS, the requester must:
- (a) provide acceptable proof that they are an insurer as defined under Section 31A-1-301, or a designee of an insurer as defined under Section 31A-1-301;
- (b) enter into a contract with the division or its designated provider to obtain this service;
- (c) provide the name, date of birth, and Utah license certificate number for the person for which they are seeking monitoring and notification;
  - (d) pay required fees as established by the division;
- (e) agree to comply with state and federal laws regulating the use and further disclosure of information on the Driver License Division database; and
- (f) comply with auditing processes and procedures required by the division or its designated provider.

#### **R708-44-6.** Electronic Transactions.

The Citation Monitoring Service will be transacted electronically, as approved by the division.

KEY: driver license, motor vehicle record, citation monitoring service
August 8, 2006 53-3-109(3)
Notice of Continuation January 20, 2011

#### R714. Public Safety, Highway Patrol.

R714-160. Equipment Standards for Passenger Vehicle and Light Truck Safety Inspections.

R714-160-1. Authority.

A. This rule is authorized by Subsection 53-8-204(5)

#### R714-160-2. Purpose of Rule.

A. The purpose of this rule is to set minimum equipment standards governing passenger vehicle and light truck safety inspections in accordance with U.C.A. 41-6a-1601(2)(a).

# R714-160-3. Inspection Procedures.

- A. Initiating the inspection.
- (1) Collection of appropriate paperwork (i.e. registration, title, bill of sale).
  - (2) Verification of vehicle identification number (VIN).
- (3) Write the date of inspection on the inspection certificate.
- (4) Write owner and vehicle information on inspection certificate.
  - (5) Record vehicle mileage.
- (6) Inspectors must write their inspector number in the appropriate box.
- (7) Identify requirement to test drive vehicle and the purpose of test drive.
- B. Inspection of Vehicle Interior. (Can be done from the parking area to inspection area.)
  - (1) Inspect the windshield, side and rear windows.
  - (2) Identify mirror requirements and inspect mirrors.
  - (3) Inspect seats and seat belts.
- (4) Inspect steering wheel/column, including horn and airbags.
- (5) Inspect brake pedal assembly and emergency brake system.
  - (6) Inspect windshield wipers and washers.
  - (7) Inspect heater / defrost.
- (8) Inspect dash warning/ indicator lights- speedometer/ odometer.
  - (9) Inspect doors and door parts.
  - C. Inspection of Vehicle Exterior
- (1) Inspect headlights high and low beams including aiming.
- (2) Inspect parking lights, tail lights, signal lights, brake lights, marker lights and reflectors.
  - (3) Inspect for the proper color of lights.
- (4) Inspect the wheels/lugs, looking for cracks and loose or missing lugs.
  - (5) Inspect tires for wear, damage and proper inflation.
- (6) Inspect body of vehicle. (i.e. fenders, doors, hood, glass, bumpers etc.)
  - (7) Inspect for broken glass, parts and accessories.
- (8) Inspect window tint with tint meter, measuring light transmittance on the front side windows and windshield. Then record readings onto the Safety Inspection Certificate.
  - D. Inspection Under Hood.
  - (1) Inspect belts and hoses.
  - (2) Inspect power steering system.
  - (3) Inspect battery and electrical wiring.
  - (4) Inspect exhaust system.
  - (5) Inspect master cylinder and braking system.
  - (6) Inspect the fuel system.
  - E. Inspection Under Vehicle.
- (1) Inspect steering system. (i.e. wheel bearings, tie rods, rack and pinion, etc.)
- (2) Inspect suspension components. (i.e. springs, shocks, etc.)
  - (3) Inspect exhaust and fuel system components.
  - (4) Inspect body and floor pans.
  - (5) Inspect engine, transmission mounts and drivetrain.

- F. Inspection of Brakes.
- (1) Inspect brake pads/shoes and record measurements.
- (2) Inspect brake rotors/drums.
- (3) Inspect brake components- hydraulic and mechanical.
- (4) Inspect brake hoses, looking for fluid leaks.
- (5) Record brake measurements onto the Safety Inspection certificate.
- (6) Vehicles that fail a plate brake test, but have adequate pad and or shoe thickness, must still be rejected until repairs are made. Record actual brake pad measurement.
- (7) When a visual inspection is performed, one front and one rear wheel must be removed to inspect brake components.
  - G. Inspection of Lifted Vehicles.
  - (1) Inspect that fenders cover full width of tire.
- (2) Inspect for mud flaps. They must cover full width and top 50% of tire.
- (3) Inspect frame height based on the Gross Vehicle Weight Rating, GVWR.
  - (4) Inspect for body lift.
  - (5) Inspect for stacked blocks.
  - (6) Inspect for modification of brake hoses.
- (7) Inspect headlight aim and vertical height. The headlight height must be between 22 inches and 54 inches to center of the low beam bulb.
- (8) Inspect altered or modified steering and suspension parts that have been shortened or lengthened and/or welded.
  - H. Inspection of Lowered Vehicles.
  - (1) Inspect that fenders cover full width of tire.
- (2) Inspect for mud flaps, when required. They must cover full width of tire.
  - (3) Inspect for minimum ground clearance.
- (4) Inspect for removal of original suspension components.
- (5) Inspect headlight aim and vertical height. The headlight height must be between 22 inches and 54 inches to center of the low beam bulb.
- (6) Inspect altered or modified steering and suspension parts that have been shortened or lengthened and/or welded.
  - I. Reject Vehicle Procedures- Paper Certificates
- (1) When a reject item is found, a full vehicle inspection must still be completed.
- (2) If a vehicle fails an inspection and no repairs are made, give the owner the reject certificate.
- (3) Do not sign the inspection certificate if a reject certificate is issued.
- (4) A customer with a rejected vehicle has up to 15 calendar days to complete all repairs and return to any station that conducts on-line inspections to verify repairs at no charge, unless a waiver has been granted from the Safety Inspection Office. Customers may contact the Safety Inspection Office to request a waiver for additional fees if they exceed 15 days for circumstances beyond their control, such as back ordered parts.
- (5) On rejected vehicles that fail to return, the State Tax and Owner copies must be returned to the Safety Inspection office within 45 days of the inspection date.
- (6) Any item rejected and repaired during an inspection must be documented as repaired on the certificate.
- (7) Any certified inspector at the inspection facility may verify repairs of rejected items.
- (8) When all rejected items have been repaired, the verifying inspector must sign the safety inspection certificate.
- (9) If the verifying inspector is not the original inspector, he/she must sign the safety inspection certificate, and enter their inspector license number on the safety inspection certificate.
  - J. Reject Vehicle Procedures- On-line Certificates
- (1) When all rejected items have been repaired, the verifying inspector must sign the safety inspection certificate.
- (2) If no repairs are made, print out and give the owner the reject certificate.

- (3) Do not sign a reject certificate.
- (4) A customer with a rejected vehicle has up to 15 calendar days to complete all repairs and return to the same station to verify repairs at no charge, unless a waiver has been granted from the Safety Inspection Office. Customers may contact the Safety Inspection Office to request a waiver for additional fees if they exceed 15 days for circumstances beyond their control, such as back ordered parts.
- (5) Any item rejected and repaired during an inspection must be documented as repaired on the certificate.
- (6) Any certified inspector and any inspection facility may certify rejected repairs. No additional charges may be added.
  - K. Passed Vehicle Procedures- Paper Certificates
- (1) The inspector performing the inspection must sign the vehicle inspection certificate.
- (2) The customer must receive the State Tax and Owner copies of the inspection certificate.
  - (3) Maximum Safety Inspection fees are as follows:
  - (a) \$9.00 for motorcycles and ATV's.
  - (b) \$17.00 for passenger vehicles and light trucks.
  - (c) \$17.00 for heavy trucks and buses.
- (d) \$22.00 for any vehicle that requires disassembly of a front hub or removal of a rear axle for inspection.
  - L. Passed Vehicle Procedures- On-line Certificates
- (1) Print out the on-line passed vehicle inspection certificate.
- (2) The inspector performing the inspection must sign the vehicle inspection certificate.
- (3) The customer must be given the passing inspection certificate.
  - (4) Maximum safety inspection fees are as follows:
  - (a) \$9.00 for motorcycles and ATV's.
  - (b) \$17.00 for passenger vehicles and light trucks.
  - (c) \$17.00 for heavy trucks and buses.
- (d) \$22.00 for any vehicle that requires disassembly of a front hub or removal of a rear axle for inspection.
  - M. Inspection Report Procedure- Paper Certificates Only
  - (1) Report forms are to be completed as follows:
  - (a) Date the inspection was completed.
  - (b) Owner's name.
  - (c) Year and make of the vehicle.
  - (d) Vehicle identification number.
- (e) Appropriate notation in any of the fifteen repair columns.
  - (f) Total cost of the repair, including the inspection fee.
  - (g) Certificate or sticker number.
- (2) Certificate or sticker numbers of paper books must be listed in numerical order starting with the lowest number and listed in groups of 25.
- (3) A separate report form must be used for the certificates and for the stickers.
- (4) Duplicate certificates or stickers must be noted as "duplicate" on the report form. Not required with On-line inspections.
- (5) Lost or stolen certificates or stickers must be listed as "lost or stolen" on the report form.
- (6) Certificates and stickers rendered unusable through some mishap must be recorded as "voided" on the report form and certificates/stickers must be returned to the Vehicle Safety Inspection office. Not required with On-line inspections.
- (7) Rejected vehicles that have not returned within 15 days to the original station must be listed in the same order and the words "rejected," printed on the same line. Not required with On-line inspections.
- (8) Failure to submit the required reports will be considered grounds for suspension or revocation of a license. Not required with On-line inspections.
  - (9) Returning of Rejects with paper issued certificates:
  - (a) On rejected vehicles that fail to return for re-inspection,

the State Tax and Owner copies must be returned to the Safety Inspection Office within 45 days of the original inspection date. Not required with On-line inspections.

#### R714-160-4. Building and Equipment Requirements.

- A. The following conditions must be met before a license will be granted:
- (1) The building (inspection site) must be capable of housing the vehicle that is being inspected.
  - (2) The station must have the following:
- (a) A business sign of a permanent construction, properly displaying the business name that is listed on the business new station application.
  - (b) A level concrete or asphalt floor.
  - (c) The necessary hand tools to conduct an inspection.
- (d) A hoist or heavy duty jack and jack stands to allow for the inspection of the undercarriage, front steering and suspension components. All new stations after January 1, 2009 will be required to have a hoist capable of lifting all four tires simultaneously off of the ground.
- (d) Measuring gauges and instruments for determining minimum specifications in the inspection process.
- (e) A two-piece approved light meter kit capable of measuring window light transmittance at a minimum of +/- 3%.
- (f) A current safety inspection manual. This requirement may be met by a hard copy or a downloaded a copy to a file on the station's computer from the Safety Inspection website. Accessing the manual through the website does not meet this requirement.
- Any exceptions to the minimum building and (3) equipment requirements must be submitted in writing to the Vehicle Safety Inspection office for approval.
- (4) A \$1,000.00 Surety Bond or Garage Keepers Insurance is required while the station is in business as an official Safety Inspection Station.
  - B. Passenger Vehicle, Light Truck Requirements:
- (1) Hoist and/or heavy duty jack with jack stands. (All new stations after January 1, 2009 will be required to have a hoist capable of lifting all four tires simultaneously off of the ground.)
  - (2) Light meter (2 piece approved by division)
  - (3) Hand tools (wrenches, screwdrivers, ratchets, etc.)
- (4) Dial indicator (for measuring ball joint and suspension component tolerances)
  - (5) Tire tread depth gauge
- (6) Current safety inspection manual. This requirement may be met by a hard copy or a downloaded copy to a file on the station's computer from the Safety Inspection website. Accessing the manual through the website does not meet this requirement.
  - (7) Tire pressure gauge
  - (8) Tape measure
  - C. Brake gauges:
  - (1) Bonded
  - (2) Riveted
  - (3) Disc pad (4) Rotor
  - (5) Drum
- D. Tools can be purchased from any company that manufactures these types of tools.
- E. Riveted brake lining gauge can be used for tire tread depth gauge.

### R714-160-5. Registration.

- A. Agreement Among Papers.
- (1) Check vehicle registration certificate, identification number on vehicle, license plates and vehicle description for agreement. Record the manufacturers Vehicle Identification Number and license plate number on the safety inspection

certificate.

- (a) Advise when:
- (i) Paperwork disagreements are accidental or clerical in nature.
  - (b) Reject when:
- (i) Registration certificate, identification number, license plate and vehicle description are not in agreement.
- (ii) Vehicle identification number is missing or obscured. Verification of Vehicle identification number is required on all inspections.
  - B. Plate Mounting
- (1) If the vehicle is registered, inspect the license plates to see that they are securely mounted and clearly visible.
  - (a) Advise when:
- (i) Plates are not securely fastened, obscured, or cannot be clearly identified.
- (ii) Plates have tinted or colored covers. License plates must be displayed horizontally to be read left to right and visible from 100 feet.
  - (iii) Front plate is not mounted on front end of vehicle.

#### R714-160-6. Tires and Wheels.

- A. Tire condition
- (1) Check tires for cuts, cracks or sidewall plugs.
- (a) Advise when:
- (i) Tire has weather cracks, but no cords are showing.
- (b) Reject when:
- (i) Tires have sidewall plugs, cuts and/or cracks deep enough to expose cords.
  - (2) Check tires for indication of tread separations.
- (a) Reject when:(i) Tire integrity has been compromised due to visible bumps, bulges or tire separation.
- (3) Check tire pressure for proper inflation with tire pressure gauge.
  - (a) Reject when:
- (i) Tires are flat, has noticeable air leak, or are inflated to less than half (50%) of the vehicle manufacturer's recommended tire pressure.
  - (ii) Tire is over inflated.
  - B. Regrooved or recut tires.
  - (1) Check tires for regrooving or recutting.
  - (a) Reject when:
- (i) Tires are regrooved and are not identifiable as regroovable.
  - C. Restricted markings.
- (1) Tires must be checked for "restricted usage only" markings.
  - (a) Reject when:
- (i) Tires are marked "for farm use only", "off-highway use only", "for racing only", "for trailers only" or other non-highway use.
  - D. Mismatching
- (1) Check tires for the same size and same type construction. All tires on the same axle must be of the same size and construction.
  - (a) Reject when:
- (i) Tires on the same axle are not the same size or construction. Mismatched tread design is allowed.
  - E. Tire Wear
  - (1) Check tire wear
  - (a) Advise when:
  - (i) Tread wear bars are touching the road surface.
  - (b) Reject when:
- (i) Tread depth is less than 2/32 inch when measured in any two adjacent major tread grooves at three equally spaced intervals around the circumference of the tire. Do not measure on a tread wear bar.
- (ii) Tire is worn to the extent secondary rubber is exposed in the tread or sidewall area.

- F. Wheels
- (1) Check wheels for damage and proper mounting.
- (a) Reject when:
- (i) Wheel bolts, nuts, studs or lugs are loose, missing or not properly fastened.
- (ii) Wheels are bent, cracked, re-welded or have elongated bolt holes
  - (iii) Spacers are used to increase the wheel track width.
  - (iv) Bead lock wheels are installed.
  - G. Tire size, tire width, fenders and mudflaps.
- (1) Check vehicle tires for proper size and weight load ratings.
- (2) Check that fenders and mudflaps are in place when required.
  - (a) Reject when:
- (i) Tires do not meet the proper load rating for the vehicles actual weight (Gross Vehicle Weight or GVW).
- (ii) Tires are mounted on wheels that are not within tire manufacturer specifications.
- (iii) Tire tread is not fully covered by existing fenders or fender extenders.
- (iv) Rear tires do not have the top 50% of the tire covered by mudflaps, fenders or the vehicle body construction.
- (v) Rear mudflaps are not directly aligned with the tire and at least as wide as the tire.
- (vi) Tires make contact with any other vehicle parts or accessories.
- (vii) Fender flares or mud flaps are not made of durable material
  - (viii) Fender flares or mud flaps are not secured properly.
- (b) Mud flaps are required on any vehicle modified from original OEM specifications. This includes larger tires or any alterations to the frame or suspension. Any tire size that was available as an option from the manufacturer is accepted as OEM equipment.
  - (c) A mud flap is not required if:
- (i) the motor vehicle is designed and constructed so that the requirements are accomplished by means of fenders, or body construction.
  - H. Studded snow tires.
  - (1) Check for studded snow tires.
  - (a) Reject when:
- (i) Studded snow tires are mounted on vehicle between April 1 and October 14 of any year.

# **R714-160-7.** Steering.

- A. Lash or free play
- (1) Measure lash at steering wheel.
- (a) Reject when:
- (i) Steering wheel movement exceeds; power- 2 inches, manual- 3 inches and rack and pinion- 0.4 of an inch.
  - B. Size
  - (1) Check size of steering wheel.
  - (a) Reject when:
- (i) Steering wheel is less than 13 inches in outside diameter or is not of full circular construction.
  - C. Travel
- (1) Turn steering wheel through a full right and left turn, checking for binding or jamming conditions. (Brakes should not be applied during test.)
  - (a) Reject when:
- (i) Steering is incapable of being turned fully from right to left
  - (ii) One wheel turns before the opposite wheel.
  - D. Power Steering
  - (1) Check condition and tension of steering belts.
  - (a) Advise when:
  - (i) Steering belts are cracked or are not properly adjusted.
  - (b) Reject when:

- (i) Belts are frayed or torn.
- (2) Check the condition of the steering system, hoses, hose connections, cylinders, and valves.
  - (a) Reject when:
  - (i) Hoses or hose connections have a dripping leak.
  - (ii) Cylinders or valves have a dripping leak.
- (3) Check the condition of pump and check for secure mounting and proper fluid level in reservoir.
  - (a) Reject when:
  - (i) Pump mounting parts are loose or broken.
  - (ii) System is inoperative.
  - (iii) Reservoirs have a dripping leak.
  - (iv) Fluid level is below minimum fluid level indicators.
  - E. Steering Column/Wheel
- (1) Check for separation of shear capsule from bracket and general looseness of wheel and column.
  - (a) Reject when:
  - (i) Shear capsule is separated from bracket.
  - (ii) Wheel and column can be moved as a unit.
  - (1) Check movement on tilt steering wheels.
  - (A) Reject when:
- (i) Adjustable steering wheel cannot be secured in all positions.
- (ii) Steering column has 3/4 inch or more movement at the center of the steering wheel when locked in position.
- (iii) Steering wheel and column moved to the right side of the vehicle that is not OEM or possess a valid waiver from the safety inspection office.
  - F. Idler Arms and Tie Rods.
- (1) Check the idler arms and tie rod ends for looseness in excess of OEM specifications.
  - (a) Advise when:
- (i) Tie rod grease seals are cut, torn or otherwise damaged to the extent that lubricant will not be retained.
  - (b) Reject when:
- (i) Has looseness in the tie rod ends or idler arm in excess of OEM specifications.
- (ii) The tie rod is bent causing the vehicle to be out of alignment.
  - G. Rack and Pinion.
- (1) A thorough inspection of the complete system is needed.
  - (a) Reject when:
  - (i) Has any looseness in excess of OEM specifications.
- (ii) Has any looseness in the tie rod ends in excess of OEM specifications.
  - (iii) Has a dripping leak.
  - H. Gearbox
  - (1) Check steering gear box for proper function.
  - (a) Reject when:
  - (i) Has looseness at frame or mounting.
  - (ii) Has cracks
  - (iii) Mounting brackets are cracked.
  - (iv) Fasteners are missing.
  - (v) Has a dripping leak.
  - (vi) Any welded repair is present.
  - Ì. Pitman Arm
  - (1) Check pitman arm
  - (a) Reject when:
  - (i) Gearbox output shaft has movement inside pitman arm.
  - (ii) Any welded repair is present.
  - J. Wheel Bearings.
  - (1) Check all wheel bearings for looseness.
  - (a) Reject when:
- (i) Bearing has movement of more than 1/8 inch when measured at the outer circumference of tire.
  - K. Cotter Pins.
- (1) Check steering components and axle nuts for required cotter pins.

- (a) Reject when:
- (i) Cotter pins are missing or ineffective.

# R714-160-8. Suspension.

- A. Vehicles with Wear Indicating Ball Joints.
- (1) Support vehicle with ball joints loaded and wheels straight ahead. Wipe grease fitting and check that surface is free of dirt and grease. Determine if checking surface extends beyond the surface of the ball joint cover.
  - (a) Advise when:
- (i) Ball joint seals are cut, torn or otherwise damaged to the extent they will not retain lubricant.
  - (b) Reject when:
- (i) Ball joint wear indicator is flush or inside the cover surface.
- (ii) Ball joint movement is in excess of manufacturer's specifications.
  - B. Vehicles without wear indicating Ball Joints.
- (1) Unload the ball joints by raising the vehicle, if required. Check the ball joint seals.
  - (a) Advise when:
- (i) Ball joint seals are cut, torn or otherwise damaged to the extent that they will not retain lubricant.
  - (b) Reject when:
- (i) Ball joint movement is in excess of manufacturer's specifications.
  - C. Vertical Movement.
- (1) Position a pry bar under the front tire and with a lifting motion, sufficient to overcome the weight of the wheel assembly only, move wheel up and down.
  - (a) Reject when:
- (i) Ball joint movement is in excess of manufacturer's specifications.
  - D. Horizontal Movement.
- (1) Grasp the tire and wheel assembly at the top and bottom. Move in and out to detect looseness. More horizontal movement is allowable because of the nature of most ball joint construction.
  - (a) Reject when:
  - (i) Movement is in excess of manufacturer's specifications.
  - E. Springs
  - (1) Visually inspect for broken or damaged leaf springs.
  - (a) Reject when:
- (i) Springs are missing, cracked, broken, disconnected, or
- (ii) Springs are sagging and allow the body to come in contact with the tires.
  - Check the spring shackles.
  - Reject when:
- (i) Shackles are damaged, loose or have been modified and do not meet or exceed OEM specifications.
  - (3) Check the U-bolts.
  - (a) Reject when:
- (i) U-bolts are damaged, loose or the bolts are not at a minimum, flush with the nut.
  - (4) Check the coil springs.
  - (a) Reject when:
  - (i) Springs are broken or not properly attached.
- (ii) Springs have been heated, cut, or otherwise missing or altered from OEM specifications.
  - F. Sway Bars, Torsion Bars, Tracking Components.
  - (1) Visually inspect for damage.
  - (a) Reject when:
- (i) Sway bar(s), torsion bar(s) or any tracking component(s) are loose, cracked, bent or disconnected.
- (ii) Bushings are missing, worn, or distorted so that looseness is present.
  - G. Control Arms.
  - (1) Check for cracks, bends or breakage.

- (a) Reject when:
- (i) Upper or lower control arms do not meet OEM specifications. (i.e. bent, cracked, welded, etc.)
  - (2) Check bushings for wear or distortion.
  - (a) Reject when:
- (i) Bushings are missing, worn, or distorted so that looseness is present.
- H. Check the spring mounted strut assembly. The strut must be inspected very closely for leakage, shaft binding and poor damping. (Moisture or dampness around strut assembly is not cause for rejection.)
  - (a) Advise when:
  - (i) Struts have poor damping or leakage.
  - (b) Reject when:
  - (i) Has any wear in the upper mount assembly.
- (ii) Has any horizontal or vertical movement in the lower shaft mounting area.
  - (iii) Shaft is bent or binding.
  - Shock Absorbers
- (1) Visually inspect shock absorbers for looseness of mounting brackets and bolts.
  - (a) Advise when:
  - (i) Shocks have poor damping or leakage.
  - (b) Reject when:
  - (i) Shock absorbers are missing or disconnected.
- (ii) Mounting brackets, bolts, or bushings are loose, broken, or missing.
  - (iii) Shock is bent or binding.
  - J. CV Axle.
  - (1) Check CV Axle and axle boots.
  - (a) Advise when:
  - (i) CV boots are cracked or torn.
  - (b) Reject when:
- (i) CV joint makes popping or clicking noise while turning during test drive.
  - K. U-joint.
  - (1) Check U-joint for wear.
  - (a) Advise when:
  - (i) Wear is found in U-joint.
  - (b) Reject when:
- (i) U-joint, driveline, or supporting hardware is worn or damaged to the extent that component separation is imminent.

# R714-160-9. Altered Vehicles.

- A. Lowering Vehicle
- (1) All replacement parts and equipment shall be equal to or greater in strength and durability as OEM parts.
  - (a) Reject when:
- (i) Chassis or suspension components are less than three inches above the ground, excluding tires, rims or mudflaps.
  - (ii) Body or chassis contacts the roadway.
  - (iii) Fuel tank is exposed to damage without a skid plate.
    - (iv) Exhaust system brackets are not secure.
- (v) Exhaust system is less than three (3) inches above the ground.
- (vi) Wheels or tires make contact with the body or other vehicle component.
- (vii) Tire tread is not fully covered by existing fenders or fender extenders.
- (viii) Braking, steering, or suspension is modified, disconnected, or changed in any manner that may impair the safe operation of the vehicle.
- (ix) Main springs or shocks have been removed to accommodate a hydraulic or air suspension system.
- (x) Headlamps are less than 22 inches from the ground when measured from the ground to the center of the low beam bulb.
- (xi) Any light does not meet mounting height specifications as outlined in the Lighting Chart found in the

Lighting Section of this manual (page 50).

- (xii) Chassis or suspension components have been altered or changed from OEM that reduces the vehicle stability and safety integrity.
  - B. Raising Vehicles.
  - (1) Check the braking and steering system components.
  - (a) Reject when:
- (i) Braking or steering systems have been altered, modified, disconnected or changed in any manner that may impair the safe operation of the vehicle.
- (2) Check vehicle lift. The vehicle must be on a flat surface and unladen for all measurements. Frame height measurement is from the ground to the bottom of the frame and should be taken on the left side of the vehicle under the driver's seat. (If the door certification plate has been removed, the vehicle shall be considered to be 4,500 lbs.)
  - (a) Reject when:
- (i) Frame height is greater than 24 inches on a vehicle with a GVWR less than 4,500 lbs.
- (ii) Frame height is greater than 26 inches on a vehicle with a GVWR of 4,500 lbs and less than 7,500 lbs.
- (iii) Frame height is greater than 28 inches on a vehicle with a GVWR of 7,500 lbs or more
  - (3) Check the body lifts above the frame.
  - (a) Reject when:
- (i) Lowest part of body floor is raised more than 3 inches above top of frame.
- (4) Check vehicle for front and rear axle blocks. Two blocks that have been welded together are still considered to be stacked blocks.
  - (a) Reject when:
  - (i) Axle blocks have been added to the front axle.
- (ii) There are stacked blocks on the rear axle. The stacking of axle blocks is prohibited.
  - (iii) There are stacked frames.
- (5) Check vehicle tire width and wheel track. Fender flares or fender extenders are required to cover both front and rear tires when tire tread extends beyond the vehicle body.
  - (a) Reject when:
- (i) Tire tread protrudes beyond the original fender or fender extenders.
  - (ii) Spacers are used.
- (6) Check the mudflaps when vehicle has been altered. Mudflaps are required on the rear wheels of all vehicles that are altered from their original OEM specifications. This includes the addition of larger tires and suspension lift kits.
  - (a) Reject when:
  - (i) Fenders do not cover the top 50% of the tire.
  - (ii) Mudflaps are not present when required.
- (iii) Rear mudflaps are not directly aligned with the tire and at least as wide as the tire.
  - (7) Check lights for proper height requirements.
  - (a) Reject when:
- (i) Any light does not meet mounting height specifications as outlined in the Lighting Chart found in the FMVSS.
  - (8) Check fuel tank.
  - (a) Reject when:
  - (i) Fuel tank is exposed with no impact protection.

#### R714-160-10. Brakes.

- A. Procedure for Plate Brake Testers.
- (1) Station owner/operators are not required to use a computerized brake testing device as a mandatory piece of inspection equipment, however, when used in the Safety Inspection Program, stations/inspectors are required to:
  - (a) Follow equipment manufacturer procedures for testing.
- (b) Be certified by the equipment manufacturer and/or an authorized agent of the Utah Highway Patrol Safety Inspection Section. Inspector certifications must be renewed every three

years.

- (c) Display in a prominent location their inspector certification card for the equipment being used.
- (d) Display in a prominent location the computerized brake testing equipment certification. The manufacturer must certify equipment annually.
- (e) Pull two wheels upon the failure of the plate brake test to check brake components. Vehicles that have adequate pad and or shoe thickness must still be rejected until repairs are made.
- (f) Do a visual two-wheel inspection of brake components when requested by a customer.
- (g) Display the following sign in a conspicuous location. The sign must be 14" X 24". Lettering will be one inch in vertical height and not less than one quarter of an inch in width and display the following message.
- (i) Station Name and Station Number "only uses a computerized Plate Brake Tester to inspect the braking system efficiency of a vehicle for a safety inspection. This test does not measure brake lining thickness or condition of the drum / rotor. However, at the customer's request, we will pull two wheels for a visual check of the braking system (per Utah Safety Inspection requirements)."
- (h) If failed on a plate brake tester, the vehicle must pass safety inspection on a plate brake tester.
  - B. Procedure for Visual Inspection.
- (1) When a visual inspection is performed, it is required that at least one front and one rear wheel be removed for a brake inspection on all vehicles less than 10,000 lbs. GVWR. Always inspect brake drum, linings, pads, discs, calipers, and the condition of all mechanical components. Visual inspection through the wheel openings is not an approved inspection procedure.
- (2) Vehicles over 10,000 lbs. GVWR are not required to have wheels pulled if the vehicle is equipped with inspection ports/slots (adjustment slots are not adequate for inspecting brakes) or if the vehicle has open brake drums.
  - C. Hydraulic System
- (1) Test Pedal Reserve. A few manufacturers allow less than 20% pedal reserve, which is normal under their OEM specifications. If you find any vehicle with less than 20%, contact the manufacturer for their specifications.
  - (a) Reject when:
- (i) Has less than 1/5 (20%) of the total available pedal travel when the brakes are fully applied.
  - (2) Check the wheel cylinders for leakage.
  - (a) Reject when:
  - (i) Wheel cylinders leak.
- (3) Inspect hydraulic hoses and tubes for exposed fabric cord, flattened, restricted or unsecured lines.
  - (a) Reject when:
- (i) Hoses or tubing are cracked, leaking or show exposed fabric cord, flattened, restricted, or are unsecured.(Brake hoses must be DOT approved and cannot be altered.)
  - (4) Inspect master cylinder for leakage and fluid level.
  - (a) Reject when:
  - (i) Master cylinder leaks or fails to operate properly.
- (ii) Master cylinder is below the add line or less than 3/4 full.
  - (iii) Master cylinder gasket is damaged.
  - D. Dual Hydraulic Circuits.
- Check vehicles equipped with a brake warning light.
   Test for operation of light.
  - (a) Reject when:
- (i) Warning light remains illuminated or comes on when brake pedal is depressed.
- (ii) Warning light does not operate when required. (Most vehicles can be checked by turning the key to the on position).
  - E. Brakes with Vacuum Assist.

- (1) Check the condition of vacuum system for collapsed, broken, badly chafed, improperly supported tubes and loose or broken hose clamps.
  - (a) Reject when:
  - (i) Hoses, tubes, or booster is leaking.
- (ii) System is collapsed, broken, badly chafed, showing metal or fabric cord.
  - (iii) System is improperly supported or loose.
- (iv) Hoses or tubes are exposed to damage from excessive heat, debris, or rubbing.
- (2) Determine if system is operating. First, turn off engine. Second, depress brake pedal several times to deplete all vacuum in the system. Third, while maintaining pedal force, start engine and observe if pedal falls slightly when engine starts.
  - (a) Reject when:
- (i) Service brake pedal does not fall slightly as engine is started and while pressure is maintained on pedal.
  - F. Brakes with Hydraulic Booster.
- (1) Check the integrated Hydraulic Booster. With the ignition key in the off position, depress brake pedal a minimum of 25 times (50 times on jeeps with anti-lock brakes) to deplete all residual stored pressure in the accumulator. Depress pedal with a light foot-force (25 lbs). Place the ignition key in the on position and allow 60 seconds for the brake warning lights to go out indicating the electric pump has fully charged the accumulator.
  - (a) Reject when:
- (i) Brake pedal does not move down slightly as the pump builds pressure.
- (ii) The brake warning lights remain on longer than 60 seconds
- (2) Check the braking system, while fully charged, for leaks and proper fluid levels.
  - (a) Reject when:
- (i) Fluid reservoir is below the add line or less than 3/4 full.
  - (ii) Has broken, kinked or restricted fluid lines or hoses.
- (iii) Has any leakage of fluid at the pump or brake booster, or on any of the lines or hoses in the system.
  - G. Brake Drums
- (1) Check the condition of the drum friction surface for substantial cracks, damage and contamination. Short hairline heat cracks should not be considered.
  - (a) Reject when:
- (i) Has substantial cracks on the friction surface extending to the open edge of the drum.
  - (ii) Missing or is in danger of falling away.
  - (2) Check for cracks on the outside of drum.
  - (a) Reject when:
- (i) Brake drums have external cracks. Short hairline cracks should not be considered.
  - (3) Check for mechanical damage.
  - (a) Reject when:
- (i) There is evidence of mechanical damage other than wear.
  - (4) Check for leaks at all grease or oil seals.
  - (a) Reject when:
- (i) Leakage of oil, grease or brake fluid contaminates brake components.
  - (5) Check drum diameter.
  - (a) Reject when:
- (i) Drum is turned or worn beyond manufacturer's specifications.
  - H. Brake Rotors.
- (1) Check the condition of the rotor friction surface for substantial cracks. Short hairline cracks should not be considered.
  - (a) Reject when:
  - (i) There are substantial cracks on the friction surface

extending to open edge of rotor.

- (ii) Friction surface is contaminated with oil or grease.
- (iii) Missing or are in danger of falling away.
- (2) Check rotor thickness.
- (a) Reject when:
- (i) Rotor thickness is less than manufacturer's specifications.
  - I. Bonded Lining and Pads.
- (1) Check the primary and secondary lining thickness at the thinnest point.
  - (a) Advise when:
  - (i) Lining thickness is worn to 2/32 inch.
  - (b) Reject when:
  - (i) Lining thickness is worn to less than 2/32 inch.
  - J. Riveted Lining and Pads.
  - (1) Check for loose or missing rivets.
  - (2) Lining thickness is worn to less than 2/32 inch.
  - (a) Reject when:
  - (i) Rivets are loose or missing.
- (2) Check the primary and secondary lining thickness above rivet head by measuring at the thinnest point. Calipers must be removed to accurately measure riveted pads.
  - (a) Reject when:
- (i) Lining thickness is less than 2/32 inch above any rivet head.
  - K. All Linings.
  - (1) Check for broken or cracked linings.
  - (a) Reject when:
- (i) Linings are broken, cracked or not firmly and completely attached to shoe.
  - (2) Check for contamination of friction surface.
  - (a) Reject when:
- (i) Friction surface is contaminated with oil, grease, or brake fluid. Once a brake lining has been contaminated, replacement is required.
  - (3) Check for uneven lining wear.
  - (a) Advise when:
  - (i) Lining is uneven or grooved.
  - L. Mechanical Brake Components.
- (1) Check for missing or defective mechanical components.
  - (a) Reject when:
  - (i) Mechanical parts are missing, broken or badly worn.
- (2) Check for frozen calipers, rusted or inoperative components, missing spring clips and defective grease retainers.
  - (a) Reject when:
- (i) Mechanical parts are frozen, inoperative, missing or defective.
- (ii) Backing plate or brake shoe is damaged, restricting free movement of brake shoe.
- (3) Check for restriction of shoe movement at backing plate and for binding between brake shoe and anchor pins.
  - (a) Reject when:
- Shoes and anchor pins are improperly positioned or misaligned.
  - M. Parking Brake.
  - (1) Check holding ability.
  - (a) Reject when:
  - (i) Parking brake does not operate or fails to hold vehicle.
  - (2) Check ratchet or the locking device.
  - (a) Reject when:
- (i) Ratchet, pawl or other locking device fails to hold brake in an applied position.
  - N. Anti-Lock Brakes (ABS System)
- (1) Check ABS warning light and system for proper operation.
  - (a) Advise when:
- (i) ABS light fails to light, fails to shut off after 60 seconds or when 5 rapid beeps are heard when ignition switch is turned

to the on position.

(ii) ABS components are broken, missing or disconnected.

#### R714-160-11. Lighting.

- A. Headlamps
- (1) Check headlamp for proper mounting.
- (a) Reject when:
- (i) Mounting brackets are loose, missing or damaged in any way so that headlamp cannot be properly and securely mounted.
- (ii) Vehicle headlamps are lower than 22 inches or exceed 54 inches, measured from the ground to the center of the headlamp.
  - (2) Check headlamp for proper aim and lighting.
  - (a) Advise when:
  - (i) Daytime running lights are inoperative
  - (b) Reject when:
- (i) Headlamps are not aimed properly. Mechanical Headlight aiming devices are no longer required, but are acceptable. Headlight aiming can now be checked at 10 feet measured from the front of the vehicle to a wall, the headlight aim cannot deviate more than four inches in any direction. The headlamp must be between 22 to 54 inches measured from the ground to the center of the low beam.
  - (ii) Headlamps fail to light properly.
  - (iii) Headlamps project other than white light.
  - (iv) Headlamp is not marked USDOT approved.
- (v) An aftermarket headlight (High Intensity Discharge Kit) must comply with Federal Standards, which states every replaceable light source must be designed to conform to the identical marking and dimensional and electrical specifications applicable to the type of light source that it replaces. A noncompatible headlight aftermarket kit (High Intensity Discharge Kit) can create excessive brightness.
- (3) Check headlamps for holes, breakage and non-factory colored covers or non-transparent covers.
  - (a) Advise when:
- (i) Headlamp has holes in headlight lens. (The holes may be sealed with silicone.)
  - (b) Reject when:
- (i) Headlamp covering, not authorized by the Department, are placed on or in front of any headlamp. Factory installed lights/covers are faded or painted to the point assembly will not comply with state code for visibility at 1,000 feet.
  - (ii) Headlamp cover is broken or missing.
- (iii) Headlamp cover is tinted, colored, or painted (other than clear).
  - B. Headlamps- High and Low Beams.
- (1) Check dimmer switch for proper functioning. Both high and low beams are required to function.
  - (a) Reject when:
  - (i) Dimmer switch fails to work properly.
  - C. Backup Lights/License Plate Light.
  - (1) Check the backup lights for proper functioning.
  - (a) Advise when:
- Backup lights or rear license plate lights are missing or fails to light.
  - (b) Reject when:
- (i) Backup lights remain illuminated when transmission is not in reverse.
  - D. Hazard Warning Lamps.
  - (1) Check hazard warning lamps for proper functioning.
  - (a) Reject when:
  - (i) Hazard warning lamps fail to function properly.
  - (ii) Any cover over the lens
  - E. Interior Indicator Lamps.
  - (1) Check interior lamps for proper functioning.
  - (a) Reject when:
  - (i) Turn signal indicators, high beam indicator or brake

warning indicator fail to function.

- F. Parking Lamps.
- (1) Check parking lamps for proper functioning.
- (a) Reject when:
- (i) Parking lamps fail to function properly or display an unapproved color.
  - G. Side Marker Lamps (Side Reflex Reflectors).
- (1) Check side marker lamps for proper functioning and color.
  - (a) Reject when:
  - (i) Side marker lamps are not functioning properly.
- (ii) Side marker lamps or side reflectors are incorrect color. They must be yellow or amber on the front and red on the rear.
  - (iii) Any cover over the lens.
  - H. Auxiliary Lighting.
- (1) Check auxiliary lamps for proper mounting and aiming. Auxiliary lights must meet FMVSS 108, mounted between 15" and 56" in height, have separate switch to operate, and may ONLY be white, yellow or amber in color.
  - (a) Reject when:
- (i) Auxiliary lamps are improperly mounted, aimed and/or fail to direct light properly. (Auxiliary lamps may not be aimed higher than the low beam headlight.)
  - (ii) Auxiliary lamps are other than white, yellow or amber.
  - I. Tail Lamp Assembly.
- (1) Check tail lamp assembly for proper lens and required reflex reflectors.
  - (a) Reject when:
- (i) Rear lenses do not produce red light, painted or are covered by any cover.
  - (ii) Lenses are missing required reflectors.
- (iii) Tinting or material that obstructs the original design of the light.
  - (2) Check lens covers for breakage.
  - (a) Reject when:
- (i) Tail lamp lens are broken to the extent that any white light shows through broken area. (Lens that are patched with another lens piece is an acceptable repair, so long as it is glued on and permanent. (Tinted covers and temporary patches must be rejected.)
  - (3) Check for the proper operation.
  - (a) Reject when:
  - (i) Tail lamps fail to light properly.
  - (4) Check for proper mounting.
  - (a) Reject when:
  - (i) Lamps are not securely mounted.
  - (5) Check for visibility.
  - (a) Reject when:
- (i) Lamps are not visible from a distance of 500 feet in normal light.
  - J. Stop Lamps.
  - (1) Check stop lamps for proper color.
  - (a) Reject when:
- (i) Stop lamp lens does not produce a steady burning red light, or painted, or are covered by any cover. (Blue dot taillights are illegal).
- (ii) Tinting or material that obstructs the original design of the light.
  - (2) Check the stop lamps for breakage.
  - (a) Reject when:
- (i) Stop lamps are broken to the extent that white light is visible to the rear. Lens that are patched with another lens piece is an acceptable repair, so long as it is glued on and permanent. (Tinted covers and temporary patches must be rejected.)
  - (3) Check for the correct operation of stop lamps.
  - (a) Reject when:
  - (i) Stop lamps do not operate when required
  - (ii) Stop lamp fail to light properly.

- (4) Check for proper stop lamp mounting.
- (a) Reject when:
- (i) Stop lamps are not securely mounted.
- (5) Check the visibility of stop lamps.
- (a) Reject when:
- (i) Stop lamps are not visible from a distance of 500 feet in normal light.
  - (ii) LED lights have less than 50% of diodes illuminated.
- (iii) Lens does not produce a steady burning red light, or painted, or are covered by any cover.
- (6) Check center high mounted stop lamps. Center high mounted stop lamps are required on all passenger vehicles manufactured after September 1985. Trucks whose overall width is less than 80 inches and GVWR is 10,000 pounds or less, manufactured after September 1, 1993, must be equipped with a high-mounted stop lamp (FMVSS 571.108). Trucks greater than 80 inches in overall width and 10,000 pounds GVWR, do not require a high mounted stop lamp (FMVSS 571.108). A truck that has a camper shell at the time of the inspection that covers the center high mounted stop lamp is acceptable. However, a truck shell that was manufactured with a center high mounted stop lamp is required to function.
- (i) Center high mounted stop lamp is not present or does not light.
- (ii) Any aftermarket tint has been applied over the center highmounted stop lamp.
  - (iii) LED lights have less than 50% of diodes illuminated.
  - K. Turn Signal Operation.
- (1) Check the turn signals on all vehicles manufactured in 1956 and later.
  - (a) Advise when:
- (i) One of the two bulbs fails to illuminate on a two bulb system.
  - (b) Reject when:
  - (i) Vehicle is not equipped with proper signals.
  - (ii) Turn signals fail to function.
  - (2) Check switch for proper functioning.
  - (a) Advise when:
- (i) Switch does not cancel automatically for 1956 and later vehicles.
  - (b) Reject when:
  - (i) Turn signal lever needs to be held in the on position.
  - (3) Check condition of lens.
  - (a) Reject when:
  - (i) Turn signal lens are tinted, painted, broken or missing.
- (ii) Any cover or foreign material over the lens. Lens that are patched with another lens piece is an acceptable repair, so long as it is glued on and permanent. (Tinted covers and temporary patches must be rejected.)
  - (4) Check for proper mounting.
  - (a) Reject when:
  - (i) Turn signals are not securely mounted.
  - (5) Check for proper color of lens and bulbs.
  - (a) Reject when:
- (i) Turn signal colors are not red, yellow or amber in the rear or amber in the front.
  - (ii) Turn signal lens or bulbs are painted.
  - (6) Check for visibility of lens.
  - (a) Reject when:
- (i) Turn signals are not visible from a distance of 100 feet in normal light.
  - L. Lighting- General Requirements on all vehicles.
- (2) Any lens that is patched, taped or covered with a foreign substance MUST BE REJECTED. Lights must conform to manufacturer's specifications, Federal Motor Vehicle Safety Standards (FMVSS) and Utah State Laws. The use of a clear cover for headlamps are acceptable. Xenon bulbs that are USDOT approved are acceptable.

#### R714-160-12. Electrical System.

- A. Electrical Items.
- (1) Check the horn.
- (a) Reject when:
- (i) Horn is not securely fastened.
- (ii) Horn does not function properly. (Must be audible under normal conditions at a distance of not less than 200 feet.)
  - (2) Check the electrical switches and wiring.
  - (a) Advise when:
- (i) Electrical switches fail to function as designed for OEM required equipment.
  - (ii) Connections show signs of corrosion.
- (iii) Permanent connection wires are not soldered and/or insulated.
  - (b) Reject when:
  - (i) Wiring insulation is worn or rubbed bare.
- (3) Automatic/manual transmission safety starting switch is inoperative. An automatic transmission, check the neutral starting switch to determine that the starter operates only with the gear selector in "P" or "N". A manual transmission, when originally equipped with a neutral safety switch, must only start with the clutch depressed.
  - (a) Reject when:
  - (i) Starter operates in any gear other than "P" or "N".
  - (4) Check for battery securement.
  - (a) Reject when:
  - (i) Battery is not properly secured.

### R714-160-13. Vehicle Windows.

- A. Windshield.
- (1) Check windshield for appropriate "AS" certification number.
  - (a) Reject when:
  - (i) Windshield is missing.
- (ii) Windshield does not have AS-1, AS-10, or AS-14 markings.
- (2) Visually inspect windshield for scratches, cloudiness, etching, or other marks.
  - (a) Reject when:
- (i) Windshield glass is scratched, discolored, clouded or pitted to the point vision is obscured.
- (ii) Windshield cloudiness is more than one inch from each side edge, more than four inches down from the top edge or more than three inches up from the bottom edge.
  - (iii) Windshield has decorative etching that is not OEM.
- (3) Check windshield for damage, unauthorized tinting, signs or other non-transparent materials.
  - (a) Reject when:
- (i) Windshield has outright breakage, shattered glass on either the inside or outside surface or any broken glass leaving sharp or jagged edges.
- (ii) Damage or repairs in the acute area that exceeds one inch in length or diameter. (The acute area measured on the outside) of the windshield is defined vertically by measuring six inches down from the top edge of glass where it meets the molding, six inches up from the bottom edge of glass where it meets the molding. Horizontally, by measuring six inches in from the left side edge of glass where it meets the molding and six inches in from the right side edge of glass where it meets the molding.)
- (iii) Windshield allows less than 70% light transmittance or any sign, poster or other non-transparent material is present below the AS-1 line or four inches down from the top of the windshield, whichever is lower.
- (iv) Any transparent material that becomes obscured or impairs the drivers vision (more than 1" in from each side edge, more than 4" down from the top edge or more than 3" up from the bottom edge.
  - B. Windshield Defroster.

- (1) Turn on windshield defroster fan switch and inspect for heated air blowing over the inside of the windshield. All vehicles manufactured after January 1, 1969 must be equipped with a windshield defroster system.
  - (a) Reject when:
- (i) Defroster fan fails to function or fan functions but a stream of heated air cannot be felt blowing against the proper area of the windshield. (Engine must be warm and all elements of the defroster system must be on.)
  - C. Windshield Wipers.
- (1) Check for satisfactory operation. (If vacuum operated, engine must be idling.)
  - (a) Reject when:
- (i) Wipers fail to function properly or fail to return to the park position automatically.
- (ii) When vehicle was originally equipped with two windshield wipers, both must function properly.
- (b) Two or more speed system is required after January 1968.
- (2) Check wiper blades for damaged, torn or hardened rubber elements.
  - (a) Reject when:
- (i) Wiper blades show signs of physical breakdown of rubber wiping element.
- (3) Check for damaged metal parts of wiper blades or arms.
  - (a) Reject when:
- (i) Wiper blades or arms are missing or damaged to the extent that they do not function properly.
  - (4) Check for proper contact of blades with windshield.
  - (a) Reject when:
  - (i) Wiper blade fails to contact the windshield firmly.
- D. Windshield Washers. All vehicles are required to have windshield washer systems after May 1966.
- (1) Check for proper operation of hand or foot control and that an effective amount of fluid is delivered to the windshield.
  - (a) Reject when:
- (i) System fails to function properly. (i.e. fluid reservoir unable to hold fluid, cracked or broken hoses)
  - E. Left/Right Front Windows- All Vehicles.
- (1) Check operation of window at drivers left side and right side.
  - (a) Advise when:
- (i) Left front window cannot be readily opened to permit arm signals.
  - (b) Reject when:
- (i) Driver and/or passenger windows fail to roll up to inspect light transmittance.
- (2) Check the windows to the left and right of driver for tinting or shading, scratches, discoloration and/or cloudiness.
  - (a) Advise when:
- (i) Side windows are scratched, discolored or clouded but the driver's view of the side mirrors is not obscured.
  - (b) Reject when:
- (i) Has any tinting, or non-transparent material added to the window(s) to the immediate left or right of the drivers' seat that allows less than 43% light transmittance. (All light transmittance testing cannot exceed a 3% variance.)
- (ii) Front left and right side windows are scratched, discolored, clouded or etched with other than OEM markings to the point where the drivers' view of the side mirrors is obstructed.
- (iii) Right side mirror is missing when any window is tinted.
- (iv) Windows are covered by or treated with a material, which presents a metallic or mirrored appearance when viewed from the outside of the vehicle.
- (3) Check the windows to the left and right of the driver for breakage.

- (a) Reject when:
- (i) Glass is broken, shattered or jagged.
- (4) Check the wind deflectors (bubbles) when present on some vehicles.
  - (a) Reject when:
- (i) Wind deflector is tinted to allow less than 43% light transmittance, or when deflector and window are both tinted to allow less than 43% light transmittance. This only applies to wind deflectors on the front left and right windows of the driver, which block visibility to the left and/or right outside mirror.
  - F. Windows Behind Driver/passenger doors- All Vehicles.
- (1) Check windows behind the driver/passenger doors for tinting or for material that presents a metallic or mirrored appearance.
  - (a) Reject when:
- (i) Windows are covered by or treated with a material, which presents a metallic or mirrored appearance when viewed from the outside of the vehicle.
- (2) All windows behind the driver do not have window tint limits. If aftermarket window tint is on the rear window, the center high mounted brake light must not be covered.
  - (a) Reject when:
  - (i) Glass is broken, shattered or jagged.
  - (ii) Windows do not meet AS standards.
- (iii) Center high mounted brake light is covered with aftermarket window tint or is not visible.
  - (iv) Has tint that shows a metallic or mirrored appearance.
  - (3) Check for left and right outside rearview mirror.
  - (a) Reject when:
  - (i) Missing a left(OEM) required rearview mirror.
- (ii) Missing the right outside rearview mirror, which is required on vehicles with any tint. Right outside rearview mirrors are optional on vehicles with no tint.

### R714-160-14. Body.

- A. Protruding Metal/Parts and Accessories.
- (1) Check for protruding metal parts, moldings, etc. which may protrude from vehicle, creating a hazard.
  - (a) Reject when:
- (i) Metal, molding or any other body part is protruding from the surface of the vehicle, creating a hazard.
  - (2) Check parts and accessories for proper securement.
  - (a) Reject when:
  - (i) Parts or accessories are not properly secured.
  - B. Bumpers.
- (1) Check bumpers to make sure that they meet OEM specifications in vertical height, and are centered on the vehicle's centerline. Bumpers must be connected securely to the vehicle frame, and extend the entire width of the vehicle wheel track.
  - (a) Reject when:
  - (i) Bumpers are not 4.5 inches in vertical height.
- (ii) Bumpers do not extend to the entire width of original body wheel track.
- (iii) Bumpers are missing, improperly attached, broken, or have portions protruding which create a hazard.
- (iv) Bumpers are not made from a material that is strong enough to effectively transfer impact.
- (b) Pickup trucks are designed and manufactured for a rear bumper with OEM standards. However, pickup trucks can be sold and may be purchased without a rear bumper. The vehicle owner has the responsibility for compliance with Utah Law when the vehicle is operated on Utah roads.
- (c) Roll pans are not bumpers and are only acceptable when a material is concealed behind the roll pan that meets the strength, vertical height and securing requirements of a rear bumper. This material must extent the width of the wheel track and must meet all of the requirements of a rear bumper.
  - C. Fenders.

- (1) Check for removal or alteration of front or rear fenders.
  - (a) Reject when:
- (i) Any fender has been removed or altered to such extent that it does not cover the entire width and upper 50% of the tire.
  - D. Seats and Seatbelts.
- (1) Check seats for proper operation of adjusting mechanism and to see that the seats are securely anchored to the floor
  - (a) Reject when:
  - (i) Seats are not anchored to the floorboard.
  - (ii) Seat adjusting mechanism slips out of set position.
  - (iii) Seat adjusting mechanism does not function properly.
- (iv) Any driver or passenger seat back is broken or disconnected from the base so that it will not support a person's full weight.
- (v) Seat belts are not installed when required or are inoperative when present. (Seat belts are required in all vehicles manufactured after July 1, 1966.)
  - (vi) Seat belts are cut, torn, frayed, or otherwise damaged.
- (2) Check the motorized safety belts. Enter the vehicle and close the door, insert the key into the ignition and turn to the on position. A motor causes the shoulder belt to slide along a track starting at the front body "A" pillar and moving rearward to its locked position at the "B" pillar. The shoulder belt warning indicator lamp should illuminate from four to eight seconds.
  - (a) Advise when:
  - (i) Motorized seat belts do not function as designed.
  - (b) Reject when:
  - (i) Motorized seat belts fail to lock in the rear position.
  - E. Air bags
- (1) Check the Air Bag Readiness Light. Turn the key to the on position. The light will indicate normal system operation by lighting for 6-8 seconds then turning off.
  - (a) Advise when:
- (i) Air bag indicator fails to light in the manner prescribed by the manufacturer, continuously flashes, remains illuminated, or if five sets of "beeps" are heard concurrent with indicator failing to light.
  - (2) Check Air Bag.
  - (a) Reject when:
- (i) Air Bag has been deployed or is not present when originally equipped on the vehicle.
  - F. Floorboards.
- (1) Check the floorboard in both occupant compartment and trunk for rusted out areas, or holes, which could permit entry of exhaust gases, or will not support occupants adequately.
  - (a) Reject when:
- (i) Any area of the floorboard is rusted through sufficiently to cause a hazard to an occupant, or exhaust gases could enter the occupant compartment or trunk.
- (2) Check the space between the floor pan and frame for body lifts.
  - (a) Reject when:
- (i) Lowest part of body floor is raised more than three inches above top of frame.
  - G. Doors.
- (1) Check doors and door components for proper operation.
  - (a) Reject when:
- (i) Doors are missing when not designed by the original manufacturer to be removed.
- (ii) Door parts are missing, broken or sagging to the extent that the door cannot be opened and closed properly.
- (iii) Interior and exterior door handles are not present and function as designed by the manufacture.
  - (b) Missing door parts include the outside and inside door

handles. Shaved door handles with automatic releases are allowed provided that when the engine is running, and the vehicle is in drive, the wireless remote cannot activate door release switch.

- H. Hood.
- (1) Check all vehicles for hood or engine cover. All vehicles must have a hood or engine cover.
- (2) Check hood and open to check safety catch for proper operation.
  - (a) Reject when:
- (i) Hood or engine cover is missing or hood is unable to be opened.
  - (ii) Secondary or safety catch does not function properly.
  - (3) Close hood and check for proper operation.
  - (a) Reject when:
- (i) Hood latch does not securely hold hood in its proper fully closed position.
  - (4) Check for aftermarket hood scoop or air intake.
  - (a) Reject when:
- (i) Hood scoop, air intake or any engine component is higher than four inches above the top of the hood.
  - (ii) Moving parts are exposed above hood.
  - I. Frame.
- (1) Check the frame, repairs must meet OEM specifications.
  - (a) Reject when:
  - (i) Has any broken or cracked frame component.
  - (ii) Frame is rusted through.
- (iii) Frame has been cut or portions of the frame have been removed or bent affecting the strength or integrity of the frame.
- J. Motor Mounts/Transmission Mounts/Drive Train Mounts.
  - (1) Check all mount components.
  - (a) Advise when:
  - (i) Heat cracks are present.
  - (b) Reject when:
  - (i) Mount bolts or nuts are broken, loose or missing.
- (ii) Rubber cushion is separated from the metal plate of the mount.
  - (iii) There is a split through the rubber cushion.
- (iv) Engine or transmission is sagging to the point where you hear the mount bottom out or engine misalignment to the point of drive train component compromise.
- (v) Fluid filled mounts are leaking (Leakage must be verified from the mount.)
  - K. Exterior Rearview Mirrors.
- (1) From the driver's position, check exterior mirror(s) for a clear and reasonably unobstructed view to the rear.
  - (a) Reject when:
  - (i) Required mirrors are not present.
- (b) One mirror on driver's side is required on all vehicles manufactured after January 1968. In addition, a mirror on the passenger side is required when tinting is present or the rear view is obstructed.
- (2) Check to see that mirrors are in the correct location and are mounted securely. Check for cracks, sharp edges or unnecessary protrusion.
  - (a) Reject when:
- (i) Mirrors are loose enough that rear vision could be impaired.
- (ii) Mirrors are cracked, pitted, or clouded to the extent that rear vision is obscured.
  - (iii) Mirrors will not maintain a set adjustment.
  - (iv) Mirrors do not allow 200 feet of rear visibility.
  - L. Interior Rearview Mirror.
- (1) When an interior rearview mirror is required, check mirror for proper mounting, location, cracks, sharp edges, and ease of adjustment.
  - (a) Reject when:

- (i) Interior mirror is loosely mounted.
- (ii) Interior mirror obstructs the drivers' forward vision.
- (iii) Interior mirror does not provide a clear view of the highway at least 200 feet to rear.
- (iv) Interior mirror is cracked, broken, has sharp edges or rear vision is obscured.
  - (v) Mirror will not maintain a set adjustment.
- (b) All vehicles are required to have two rear facing mirrors, one mirror on the driver's side on all vehicles manufactured after January 1968 and an interior or passenger exterior mirror. A mirror on the passenger side is required when tinting is present or the rear view is obstructed.
  - M. Speedometer/Odometer
- (1) Check vehicle to be sure that it is equipped with a properly functioning speedometer and odometer. Although not a cause to reject, all vehicles are required to have a working odometer in order to be registered in the State of Utah.
  - (a) Advise when:
- (i) Speedometer or odometer is not functional or is disconnected.

#### R714-160-15. Exhaust System.

- A. Exhaust System
- (1) Check the manifold, exhaust or header pipe, mufflers, tail pipes and the supporting hardware.
  - (a) Reject when:
  - (i) Muffler is missing.
- (ii) Exhaust system has leaks of any kind on any part of the system. (Excluding drain holes installed by the manufacturer.)
- (iii) Any part of the system is not securely fastened or secured in a manner that is likely to fail.(i.e. rope securing tail pipe.)
- (iv) Tail pipes do not extend beyond the outer periphery of the passenger compartment or discharges at any point forward of the passenger compartment or are severely bent or broken.
- (v) Exhaust system passes through any occupant compartment.
  - (vi) Muffler cutout or similar device is installed.
- (vii) Any part of the exhaust system that is located or exposed in a manner that a person will likely be burned or injured.
- (viii) No part of the exhaust system shall be located that would likely result in burning, charring or damaging the electrical wiring, the fuel supply, or any combustible part of the motor vehicle.

#### R714-160-16. Fuel System.

- A. Diesel/Gasoline
- (1) Check the fuel tank, fuel tank support straps, filler tube(rubber, plastic, metal), tube clamps, fuel tank vent hoses or tubes, filler housing drain, overflow tube, fuel filler.
  - (a) Reject when:
- (i) There is fuel leakage at any point or there are escaping gases detected in the system.
  - (ii) The fuel tank filler cap is missing.
- (iii) Any part of the system is not securely fastened or supported.
  - (iv) Has physical damage to any fuel system component.
- (v) Crossover line is not protected and drops more than two (2) inches below fuel tanks.
  - B. Liquid Propane Gas (NFPA-58)
- (1) Check the fuel tank, fuel tank support straps, filler tube (rubber, plastic, metal), tube clamps, fuel tank vent hoses or tubes, filler housing drain, overflow tube, fuel filler cap and conversion kit installations.
  - (a) Reject when:
  - (i) There is fuel leakage at any point or there are escaping

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gases detected in the system. The mere presence of a propane odor (Ethyl Mercaptan) does not necessarily mean that a leak exists. An inspection utilizing the soap test with antifreeze must be utilized. Leaks are commonly found in the vaporizer, fuel lines, or fuel line connections.

- (ii) The fuel tank filler cap is missing. (This is the cap over the fueling receptacle, not the door to the receptacle.)
- (iii) Any part of the system is not securely fastened, supported or the tank valve is not shielded. Fuel containers shall be installed to prevent their jarring loose, and slipping or rotating. The piping system shall be designed, installed, supported, and secured in such a manner as to minimize damage due to expansion, contraction, vibration, strains and wear. Container valves, appurtenances, and connections shall be protected to prevent damage due to accidental contacts with stationary objects or from stones, mud, or ice and from damage due to an overturn or similar vehicular accident. This must be done by locating the container so that parts of the vehicle furnish the necessary protection, or by the use of a fitting guard furnished by the manufacturer of the container, or by other means to provide equivalent protection.
- (iv) Has physical damage to any fuel system component. Containers cannot have excessive denting, bulging, gouging, or corrosion and the fuel lines cannot have any corrosion. Welding is only permitted on saddle plates, lugs, pads or brackets that are attached to the container by the container manufacturer. Some surface rust on the tank is permitted, so long as the tank paint coating is in good condition to prevent corrosion.
- (v) There is any installation hazard present which may cause a potential hazard during a collision. Containers shall be located to minimize the possibility of damage to the container and its fittings. They shall not be mounted directly on roofs or ahead of the front axle or beyond the rear bumper of a vehicle. No part of a container or its appurtenances shall protrude beyond the sides or top of the vehicle. Containers located less than 18 inches from the exhaust system, the transmission, or a heat-producing component of the internal combustion engine shall be shielded by a vehicle frame member or by a noncombustible baffle with an air space on both sides of the frame member or baffle. For tanks that are installed inside a passenger compartment, they shall be installed in an enclosure that is securely mounted to the vehicle, such as a trunk which is gastight with respect to the passenger compartment and is vented to the outside of the vehicle. Manual shutoff valves shall be designed to provide positive closure under service conditions and shall be equipped with an internal excess-flow check valve designed to close automatically at the rated flows of vapor. The manual shutoff valve when put in the closed position shall stop all flow to and from the container and should be readily accessible without the use of tools, or other equipment. A check valve will not meet this requirement.
- (vi) Vehicle does not have a weather-resistant, diamond shaped label located on the right rear of the vehicle, identifying the vehicle as 'PROPANE' fueled vehicle.
- (vii) A propane fuel tank does not have a data plate (saddle plate) present or is not legible. Any aftermarket data plates welded on the tank are not permitted. ASME (American Society of Mechanical Engineers) containers are installed permanently to vehicles and are not subject to the DOT inspection requirements. The container should be visually inspected each time it is filled. All containers fabricated to earlier editions of regulations, rules, or codes listed in NFPA 5.2.1.1 and of the Interstate Commerce Commission (ICC) Rules for Construction of Unified Pressure Vessels, prior to April 1, 1967, shall be permitted to continue to be used in accordance with Section 1.4. Containers that have been involved in a fire and show no distortion shall be re-qualified by a manufacturer of that type of cylinder or by a repair facility approved by DOT, before being used or reinstalled. Welding is only permitted on saddle plates,

lugs, pads or brackets that are attached to the container by the container manufacturer.

- C. Natural Gas (NFPA-52)
- (1) Check the fuel tank, fuel tank support straps, filler tube (rubber, plastic, metal), tube clamps, fuel tank vent hoses or tubes, filler housing drain, overflow tube, fuel filler cap and conversion kit installations.
  - (a) Reject when:
- (i) There is fuel leakage at any point or escaping gases are detected in the system. (Odor will be present.)
  - (ii) The fuel tank filler cap/cover is missing.
- (iii) Any part of the system is not securely fastened, supported or shielded to prevent damage from the road hazards, slippage, loosening or rotations. Make sure that the fuel tank is not exposed or unprotected. Tanks that are installed under a vehicle may not be mounted ahead of the front axle or behind the point of attachment of the rear bumper. Tanks shall be protected from physical damage using the vehicle structure, valve protectors or a suitable plastic or metal shield. A tank that is installed in the bed of a truck must be protected with a shield over the top and down any exposed sides. Shields shall be installed in a manner that prevents direct contact between the shield and the fuel tank. The shield shall also prevent the trapping of solid materials or liquids between the shield and tank that could damage the container or its coating.
- (iv) There is any physical damage to a fuel system component.
- (v) There is any installation hazard present which may cause a potential hazard during a collision. Fuel tanks shall be permitted to be located within, below, or above the driver or passenger compartment, provided all connections to the container(s) are external to, or sealed and vented from, these compartments. All tanks that are installed in the passenger compartment shall be vented to the outside of the vehicle with a boot or heavy plastic bag and shall not exit into a wheel well. Every tank and fuel line shall be mounted and braced away from the exhaust system and supported to minimize vibration and to protect against damage, corrosion, or breakage. No part of the fuel tank or its appurtenances shall protrude beyond the sides or top of any vehicle where the tanks can be struck or punctured.
- (vi) Vehicle is not labeled in accordance with National Fire Protection Association Pamphlet 52. Each CNG vehicle shall be identified with a weather-resistant, diamond-shaped label located on an exterior vertical surface or near-vertical surface on the lower right rear of the vehicle (e.g., on the trunk lid of a vehicle so equipped, but not on the bumper of any vehicle) inboard from any other markings. The label shall be a minimum of 4.72 inches long by 3.27 inches high. Where a manual valve is used the valve location shall be accessible and indicated with the words "MANUAL SHUTOFF VALVE". A vehicle equipped with a CNG fuel system shall bear a label readily visible and located in the engine compartment with identification as a CNG-fueled vehicle, system service pressure, installer's name or company, container retest date(s) or expiration date and the total container water volume in gallons. There shall also be a label located at the fueling connection receptacle with identification as a CNG-fueled vehicle, system working pressure and container retest date(s) or expiration date. If both labels are located in one of the above areas, the labels shall be permitted to be combined into a single label.
- (vii) A CNG fuel container is not current on its certification in accordance with FMVSS. Each CNG fuel container shall be permanently labeled and should be visually inspected after a motor vehicle accident or fire and at least every 36 months or 36,000 miles, whichever comes first, for damage and deterioration. Disassembly of the tanks protective shield is not required to verify the label on the tank; it is the vehicle owner's responsibility to provide documentation for a

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current CNG tank Inspection from a CNG certified inspector. The documentation must identify the vehicle and list the CNG tank certification number. LPG and CNG leaks may accumulate at ground level. Use extreme caution when around these systems. At no time shall an inspector attempt to conduct maintenance or alterations to any alternative fuel system, unless that inspector is currently certified and trained in alternative fuel conversion installations. Working around these systems is extremely dangerous and requires extensive training.

#### R714-160-17. Trailers.

A. Light duty trailers or any trailer, regardless of GVWR, used in the capacity of a Commercial Motor Vehicle as defined in Federal Motor Carrier Safety Regulations must be inspected per procedures found in Tractor/Trailer/Bus Safety Inspection Manual. These inspections must only be performed by personnel certified in Tractor/Trailer/Bus categories.

# R714-160-18. Off Road Vehicles/"Sand"/"Dune" Buggies.

- A. Check vehicles that have been modified for off-road use for compliance with Safety Inspection Rules, Utah State Law and Federal Motor Vehicle Safety Standards.
  - (a) Reject when:
- (i) Does not meet all inspection requirements for regular passenger vehicles.
- (ii) Does not provide an enclosure or cockpit for driver and occupants.
  - (iii) Has a Baja or T-bar style bumper.

## R714-160-19. Custom Vehicles (Replica Vehicles).

- A. Definitions:
- (1) "Custom Vehicle" means: a motor vehicle that is at least 25 years old and of a model year after 1948; orwas manufactured to resemble a vehicle that is at least 25 years old and of a model year after 1948; and has been altered from the manufacturer's original design; or has a body constructed of non-original materials. A custom vehicle is primarily a collector's item that is used for: club activities; exhibitions; tours; parades; occasional transportation; and other similar uses. A custom vehicle does not include a motor vehicle that is used for general, daily transportation or is a vintage vehicle.
- (2) "Vintage Vehicle" means a motor vehicle that is 40 years old or older, from the current year, primarily a collector's item, and used for participation in club activities, exhibitions, tours, parades, occasional transportation, and similar uses, but that is not used for general daily transportation.
  - B. Minimum Safety Equipment Requirements:
- Hydraulic service brakes on all wheels with current vehicle brake and stopping standards.
- (2) Parking brake operating on at least two wheels on the same axle.
  - (3) Seat belts for all passengers and driver.
  - (4) Sealed beam or halogen headlamps.
  - (5) Brake Lamps.
  - (6) Turn signal lamps and switch.
  - (7) AS-1 safety glass or Lexan.
- (8) Electric or vacuum windshield wiper in front of the drivers view.
  - C. Reject when:
  - (1) Any of the above requirements are not met.
- D. Exhaust systems may discharge along the side provided they discharge at a point behind the rear edge of the door and exhaust is directed away from the vehicle. The vehicle identification for a custom vehicle shall be a number stamped on the frame of the vehicle. If no such numbers exist, then the requirements as established pursuant to the Department of vehicle Rules must be followed.
- E. All safety equipment of a replica vehicle shall at least meet the safety standards applicable to the model year of the

vehicle being replicated. Any replacement equipment shall comply with the design standards of the replacement equipment's manufacture (UCA 41-6a-1507).

#### R714-160-20. Low-Speed Vehicles.

A. Definitions:

- (1) "Low-Speed Vehicles": A four wheeled electric motor vehicle that is designed to be operated at speeds of not more than 25 miles per hour; and has a capacity of not more than four passengers, including the driver. "Low-Speed Vehicle" does not include a gold car or an off-highway vehicle.

  (2) "Equipment Compliance": The minimum safety
- (2) "Equipment Compliance": The minimum safety equipment must meet the requirements of Utah Safety Inspection Rules and Utah State Tax Commission Rules.
  - B. Minimum Safety Equipment Requirements:
  - (1) Headlights
  - (2) Front and rear turn signals, tail lamps, and stop lights.
- (3) Reflectors one on the rear of the vehicle and one on the left and right side as far to the rear as practical.
  - (4) A parking brake.
- (5) A windshield that meets the standards of the motor vehicle code, including a device for cleaning rain, snow or other moisture from the windshield.
- (6) An exterior rearview mirror on the drivers' side and either an interior rearview mirror or an exterior rearview mirror on the passenger side.
- (7) A low-speed vehicle shall not be altered from the original manufacturer's design.
  - (8) Safety belt (as set in Utah state law.
- (9) A slow-moving vehicle identification emblem displayed on the rear of the vehicle.
- 10) An operational braking system as designed by the manufacturer (OEM).
  - (a) Reject when:
  - (i) Any of the above are not met.

## R714-160-21. Reconstructed/Salvaged Motor Vehicles.

- A. Check all components.
- (1) Reject when:
- (a) Components and repairs are not made or installed in accordance with applicable provisions for the particular chassis from the original manufacturer.

KEY: motor vehicle safety, safety inspection manual February 9, 2011 53-8-204 53-8-205 41-6a-1601

#### R714. Public Safety, Highway Patrol.

R714-161. Equipment Standards for Motorcycle and ATV Safety Inspections.

R714-161-1. Authority.

This rule is authorized by Subsection 53-8-204(5).

#### R714-161-2. Purpose.

The purpose of this rule is to set minimum equipment standards governing motorcycle and ATV safety inspections in accordance with U.C.A. 41-6a-1601(2)(a).

# R714-161-3. Inspection Procedures.

- A. Initiating the Inspection.
- (1) Collection of appropriate paperwork (i.e. registration, title, bill of sale).
  - (2) Verification of vehicle identification number (VIN).
- (3) Write the date of inspection on the inspection certificate.
- (4) Write owner and vehicle information on inspection certificate.
  - (5) Record vehicle mileage.
- (6) Inspectors must write their inspector number onto the inspection certificate.
- (7) Identify requirement to test drive vehicle and the purpose of test drive.
  - B. Inspect Motorcycle.
  - (1) Inspect windshield, if equipped.
  - (2) Inspect for adequate visibility from required mirrors.
  - (3) Inspect for looseness in steering.
  - (4) Inspect for play in brake pedal.
  - (5) Inspect horn. Horn must be audible at 200 feet.
  - (6) Inspect high and low beam headlights.
  - (7) Inspect headlights for proper aim.
- (8) Inspect parking lights, tail lights, signal lights, brake lights, marker lights and reflectors.
  - (9) Inspect for the proper color of lights.
  - (10) Inspect tires for wear, damage and proper inflation.
  - (11) Inspect body and fenders.
  - (12) Inspect battery and electrical wiring.
  - (13) Inspect exhaust system.
  - (14) Inspect master cylinder.
  - C. Inspect Suspension and Undercarriage.
  - (1) Inspect wheel bearings.
  - (2) Inspect shock absorbers.
  - (3) Inspect springs.
  - (4) Inspect the fuel system.
  - D. Inspect Wheels and Brakes.
  - (1) Inspect for loose or missing lug nuts.
  - (2) Inspect wheel spokes.
  - (3) Inspect for cracked wheels.
  - (4) Inspect pads and/or shoes.
  - (5) Inspect rotors and/or drums.
- (6) Record brake measurement on the inspection certificate.
  - (7) Inspect for fluid leaks.
  - (8) Inspect brake hoses.
  - E. Reject Vehicle Procedures- Paper Certificates.
- (1) When a reject item is found, a full vehicle inspection must still be completed.
- (2) If a vehicle fails an inspection and no repairs are made, give the owner the reject certificate.
- (3) Do not sign the inspection certificate if a reject certificate is issued.
- (4) A customer with a rejected vehicle has up to 15 calendar days to complete all repairs and return to the same station to verify repairs at no charge, unless a waiver has been granted from the Safety Inspection Office. Customers may contact the Safety Inspection Office to request a waiver for additional fees if they exceed 15 days for circumstances beyond

their control, such as back ordered parts.

- (5) On rejected vehicles that fail to return, the State Tax and Owner copies must be returned to the Safety Inspection Office within 45 days of the inspection date.
- (6) Any item rejected and repaired during an inspection must be documented as repaired on the certificate.
- (7) Any certified inspector at the inspection facility may verify repairs of rejected items.
- (8) When all rejected items have been repaired, the verifying inspector must sign the safety inspection certificate.
- (9) If the verifying inspector is not the original inspector, he/she must sign the safety inspection certificate, and enter their inspector license number on the safety inspection certificate.
  - F. Reject Vehicle Procedures- On-line Certificates.
- (1) When all rejected items have been repaired, the verifying inspector must sign the safety inspection certificate.
- (2) If no repairs are made, print out and give the owner the reject certificate.
  - (3) Do not sign a reject certificate.
- (4) A customer with a rejected vehicle has up to 15 calendar days to complete all repairs and return to any station that performs on-line inspections to verify repairs at no charge, unless a waiver has been granted from the Safety Inspection Office. Customers may contact the Safety Inspection Office to request a waiver for additional fees if they exceed 15 days for circumstances beyond their control, such as back ordered parts.
- (5) Any item rejected and repaired during an inspection must be documented as repaired on the certificate.
- (6) Any certified inspector and any inspection on-line facility shall certify rejected repairs. No additional charges may be added.
  - G. Passed Vehicle Procedures- Paper Certificates
- (1) The inspector performing the inspection must sign the vehicle inspection certificate.
- (2) The customer must receive the State Tax and Owner copies of the inspection certificate.
  - (3) Maximum Safety Inspection fees are as follows:
  - (a) \$9.00 for motorcycles and ATV's.
  - (b) \$17.00 for passenger vehicles and light trucks.
  - (c) \$17.00 for heavy trucks and buses.
- (d) \$22.00 for any vehicle that requires disassembly of a front hub or removal of a rear axle for inspection.
  - H. Passed Vehicle Procedures- On-line Certificates
- (1) Print out the on-line passed vehicle inspection certificate.
- (2) The inspector performing the inspection must sign the vehicle inspection certificate.
- (3) The customer must be given the passing inspection certificate.
  - (4) Maximum safety inspection fees are as follows:
  - (a) \$9.00 for motorcycles and ATV's.
  - (b) \$17.00 for passenger vehicles and light trucks.
  - (c) \$17.00 for heavy trucks and buses.
- (d) \$22.00 for any vehicle that requires disassembly of a front hub or removal of a rear axle for inspection.
  - I. Inspection Report Procedure- Paper Certificates Only
  - (1) Report forms are to be completed as follows:(a) Date the inspection was completed.
  - (b) Owner's name.
  - (c) Year and make of the vehicle.
  - (d) Vehicle identification number.
- (e) Appropriate notation in any of the fifteen repair columns.
  - (f) Total cost of the repair, including the inspection fee.
  - (g) Certificate or sticker number.
- (2) Certificate or sticker numbers of paper books must be listed in numerical order starting with the lowest number and listed in groups of 25.
  - (3) A separate report form must be used for the certificates

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and for the stickers.

- (4) Duplicate certificates or stickers must be noted as "duplicate" on the report form. Not required with On-line inspections.
- (5) Lost or stolen certificates or stickers must be listed as "lost or stolen" on the report form.
- (6) Certificates and stickers rendered unusable through some mishap must be recorded as "voided" on the report form and certificates/stickers must be returned to the Vehicle Safety Inspection office. Not required with On-line inspections.
- (7) Rejected vehicles that have not returned within 15 days to the original station must be listed in the same order and the words "rejected," printed on the same line. Not required with On-line inspections.
- (8) Failure to submit the required reports will be considered grounds for suspension or revocation of a license. Not required with On-line inspections.
  - (9) Returning of Rejects with paper issued certificates:
- (a) On rejected vehicles that fail to return for re-inspection, the State Tax and Owner copies must be returned to the Safety Inspection Office within 45 days of the original inspection date. Not required with On-line inspections.

#### R714-161-4. Building and Equipment Requirements.

- A. The following conditions must be met before a license will be granted:
- (1) The building (inspection site) must be capable of housing the vehicle that is being inspected.
  - (2) The station must have the following:
  - (a) A level concrete or asphalt floor.
  - (b) The necessary hand tools to conduct an inspection.
- (c) Measuring gauges and instruments for determining minimum specifications in the inspection process.
- (d) A two-piece light meter kit capable of measuring window light transmittance at a minimum of +/- 3%.
- (e) A current safety inspection manual (This requirement may be met by a hard copy or a downloaded a copy to a file on the station's computer from the Safety Inspection website). (Accessing the manual through the website does not meet this requirement.
- (3) Any exceptions to the minimum building and equipment requirements must be submitted in writing to the Vehicle Safety Inspection office for approval.
- (4) A \$1,000.00 Surety Bond or Garage Keepers Insurance is required while the station is in business as an official Safety Inspection Station.
  - B. Motorcycle Requirements:
- (1) Current Safety Inspection Manual (This requirement may be met by a hard copy or a downloaded a copy to a file on the station's computer from the Safety Inspection website). (Accessing the manual through the website does not meet this requirement.
  - (3) Hand Tools (wrenches, screwdrivers, ratchets, etc.)
  - (4) Disc Pad Brake Gauge.
  - (5) Rotor Thickness Gauge.
- (6) Tire Tread Depth Gauge (interchangeable with riveted brake gauge.)
  - (7) Tire Pressure Gauge
  - (8) 2 piece Light Meter approved by division
- C. Tools can be purchased from any company that manufactures these types of tools.

#### R714-161-5. Registration.

- A. Agreement Among Papers.
- (1) Check vehicle registration certificate, identification number on vehicle, license plate and vehicle description for agreement. Record the manufacturers VIN and license plate number on the safety inspection certificate.
  - (a) Advise when:

- (i) Paperwork disagreements are accidental and clerical in nature.
  - (b) Reject when:
- (i) Registration certificate, identification number, license plate and vehicle description are not in agreement.
  - (ii) Vehicle Identification Number is missing or obscured.
  - B. Plate Mounting.
- (1) If the vehicle is registered, inspect the license plates to see that they are securely mounted and clearly visible.
  - (a) Advise when:
- (i) Plates are not securely fastened, obscured or cannot be clearly identified.
- (ii) Plates have tinted or colored covers. License plates must be displayed horizontally to be read from left to right and visible from 100 feet.
- (b) Motorcycles are issued one license plate only, which is required to be displayed on the rear of the motorcycle.

#### R714-161-6. Tires and Wheels.

- A. Wheels
- (1) Check wheel bolts.
- (a) Reject when:
- (i) Wheel bolts or nuts are loose, missing or damaged.
- (2) Check wheels for damage.
- (a) Reject when:
- (i) Any part of the wheel is bent, out of round, cracked, rewelded or if any spokes are missing, loose or broken.
- (ii) Wheel is not centered on the axle or wobbles in excess of 3/16 inch.
- (3) Check bearings by grasping the tire at the top and bottom and rocking it in and out.
  - (a) Reject when:
- (i) Wheel bearing play exceeds the manufacturer's recommended tolerances.
  - B. Tires.
  - (1) Check tread depth.
  - (a) Reject when:
  - (i) Any tread wear indicator contacts the road.
- (ii) Tread depth is less than 2/32 when measured in any two adjacent major tread grooves at three equally spaced intervals around the circumference of the tire.
  - (b) Tread depth shall not be measured on wear bars.
  - (2) Check Tire Condition.
  - (a) Reject when:
- (i) A tire has any damage, including cuts and weather cracks, when cords are exposed.
- (ii) Tire is worn to the extent secondary rubber is exposed in the tread or sidewall area.
  - (3) Check for bumps or bulges.
  - (a) Reject when:
- (i) A tire has visible bumps or bulges indicating partial failure or separation of the tire.
- (4) Check for re-grooved, re-cut or "not for highway" use tire.
  - (a) Reject when:
- (i) A tire has been re-grooved, re-cut, or is marked for other than highway use.
  - (5) Check valve stems.
  - (a) Reject when:
  - (i) Rubber stems are cracked or cut.
  - (ii) Metal stem lock nut is missing.
  - (6) Check tire pressure with tire pressure gauge.
  - (a) Reject when:
- (i) Tires are flat, have noticeable air leak, or are inflated to less than half (50%) of the vehicle manufacturer's recommended tire pressure.

### R714-161-7. Steering.

A. Steering Head Inspection.

- (1) Check the steering head bearing and front forks.
- (a) Reject when:
- (i) The steering head bearing adjustment does not meet the manufacturer's recommended torque value maximum for turning.
- (ii) There is detectable play or roughness within the steering head bearings.
  - B. Wheel Alignment Longitudinal Inspection.
  - (1) Check the rear wheel centerline.
  - (a) Reject when:
- (i) The rear wheel does not track within one half (1/2) inch of the front wheel.
  - C. Handlebar Inspection.
  - (1) Check the handlebar for proper construction.
  - (a) Reject when:
  - (i) Cracks, deformation or improper alignment is found.
  - (ii) If handlebar is loose or not secure.
- (iii) If handlebars are above the shoulder height of the driver.
  - (iv) If throttle grip is broken or missing.
- (b) The handlebar must be constructed of at least .060 inch thick metal tubing.
  - D. Front Fork Inspection.
  - (1) Inspect front forks for looseness, binding and leakage.
  - (a) Reject when:
- (i) Forks are loose, or there is evidence of binding or leakage.

#### R714-161-8. Brakes.

- A. Mechanical Brake System.
- (1) A motorcycle must be equipped front and rear brakes. A Vintage Motorcycle is only required to have one operational brake, if OEM.
  - (a) Reject when:
  - (i) Any brake fails to produce adequate braking.
  - (ii) Missing the front or rear brake.
  - (2) Check hand levers and foot pedals.
  - (a) Reject when:
- (i) Lever is broken or sufficient leverage cannot be applied
- (ii) Lever or pedal is improperly positioned, misaligned or does not return freely.
- (iii) Modifications make lever or pedal inaccessible for adequate leverage and safe operation.
  - (iv) Lever or pedal is rusted, frozen or inoperative.
- (3) Check the adjusters, actuating cam, cam shaft, anchor pins, springs and linkage for wear and looseness.
  - (a) Reject when:
  - (i) Brake adjusters are unable to be locked.
  - (ii) Brake adjustment changes when the fork is extended.
  - (iii) Brake adjustment is not within OEM specifications.
- (iv) The cam-operating lever has been repositioned on the shaft to avoid replacing a worn cam, worn shoes or worn lining.
  - (v) There is binding in linkage or components.
- (vi) There is wear in the cam or if springs are not strong enough to return and hold shoes against cam.
  - (vii) Any brake component is missing or broken.
- (4) Check springs, cables, cotter pins, devices, couplings and grease retainers.
  - (a) Reject when:
- (i) Cables are frayed, broken, or pinched during normal operation.
  - (ii) Cotter pins are missing or broken.
  - (iii) Cables are rusted or frozen.
  - (iv) Grease retainers are leaking.
  - B. Hydraulic Brake System.
- (1) Čheck hydraulic hoses and tubing for leaks, cracks, chafing, flattened or restricted sections.
  - (a) Reject when:

- (i) Hoses or tubing leak.
- (ii) Hoses are cracked or chafed exposing metal or fabric cord.
  - (iii) Hoses are flattened or restricted.
  - (iv) Hoses and tubes are not securely fastened.
- (v) The master cylinder leaks or the fluid level is lower than the manufacturer's specifications.
- (vi) Leakage is noted anywhere in the braking system or wheel cylinder.
  - C. Lining and Pads.
- (1) Check lining for contamination and wear.
  - (a) Reject when:
- (i) Linings are contaminated with oil, grease or brake fluid
- (ii) The thinnest point of the lining measures 1/32 inch or less or the pads are worn to the wear indicators.
- (iii) Arrow indicator is past the last mark on the wear indicating plate.
- (b) On motorcycles with an enclosed rear drum, check the wear indicator or adjustment indicator arrows. Disassembly is not required if indicator is present.
- (c) Once a brake lining has been contaminated, replacement is required.
  - D. Brake Drums.
- (1) Check for external cracks, mechanical damage or wear beyond manufacturer's specifications.
  - (a) Reject when:
- (i) There are external cracks or evidence of mechanical damage.
- (ii) Brake drum is worn beyond the manufacturer's specifications.
  - E. Brake Rotor.
- (1) Check rotors and friction surface for mechanical damage or contamination and wear beyond manufacturer's specifications.
  - (a) Reject when:
- (i) A crack extends to the edge of rotor or there is evidence of mechanical damage.
  - (ii) The friction surface is contaminated.
- (iii) The rotor is worn beyond manufacturer's specifications.

# R714-161-9. Lighting.

- A. Headlamps.
- (1) Check for proper headlamp equipment and proper functioning.
  - (a) Reject when:
- (i) Headlamp is not marked USDOT approved(unless vintage motorcycle prior to USDOT markings were made).
- (ii) Headlamp minimum height is less than 22 inches or more than 54 inches to the center of the lowbeam.
- (iii) The high beam indicator fails to function when equipped.
- (iv) Headlamp fails to light, or headlamp switch fails to function.
- (v) Headlamp coverings are placed on or in front of any headlamp.
  - (v) Headlamp is tinted, colored, or painted.
- (b) One headlamp is required and not more than two headlamps are permitted. Pulsating headlights, if USDOT approved, are legal both day and night.
- (c) Lenses that are patched with another automotive lens piece is an acceptable repair, so long as it is glued on and permanent. Any other repairs that are patched, taped or covered with any other foreign substance must be rejected. Lights must conform to lighting manufacturer's specifications, Federal Motor Vehicle Safety Standards (FMVSS) and Utah State Law. The use of a clear cover for headlamps is acceptable. Utah law states lighting devices shall not be used if they "tend to change

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the original design or performance" of the original device.

- B. Headlamp Aiming.
- (1) Headlamps- High and Low Beams.
- (a) Reject when:
- (i) Low and/or high beam are out of adjustment.
- C. Turn Signals.(1) Check turn signal operation for proper functioning.
- (a) Reject when:
- (i) Turn signals are missing when required. (Required after January 1, 1973)
  - (ii) Turn signals fail to function properly.
- (iii) Turn signal lamps do not indicate amber to the front and red or amber to the rear.
  - (iv) Any cover over the lense
- (b) When a motorcycle is originally equipped with turn signals, they must be present and function as designed by OEM.
  - D. Stop Lamps.
  - (1) Check for stop lamp.
  - (a) Reject when:
  - (i) Stop lamp fails to operate when brakes are applied.
  - (ii) Stop lamp does not emit red light.
- (iii) Stop Lamps are painted or are covered by any lens cover or material. (Blue dot taillights are illegal).
  - (vi) Stop lamp bulb or lenses are painted or covered.
- (b) As of January 1, 1969, the stop lamp must operate with the front brake application and separately with the application of the rear brake.
- (c) Some vintage motorcycles were not manufactured with handlebar actuated brake lights, and should not be rejected.
  - E. Tail Lamps.
  - (1) Check for tail lamp.
  - (a) Reject when:
- (i) At least one red tail lamp is not present. The lamp must be visible from 1,000 feet.
- (ii) Lamps are painted or are covered by any lens cover or material.
  - F. Rear Reflector
  - (1) Check for rear reflector.
  - (a) Reject when:
  - (i) Reflectors are missing or are not red in color.
- (b) When one reflector is used, it must be mounted at the rear centerline. If two reflectors are used, they must be evenly spaced about the rear centerline. Reflectors must be red in color.
  - G. Driving Lights.
  - (1) Check for driving light operation.
  - (a) Reject when:
  - (i) Headlamps or driving lamps are not properly aimed.
- (ii) Headlamps are any improper color, painted or are covered by any lens cover or material.

#### R714-161-10. Electrical System.

- A. Horn.
- (1) Check for proper operation of horn.
- (a) Reject when:
- (i) Horn is missing, loose, fails to function or is not electrical.
  - (ii) The horn button is not easily accessible.
  - (iii) The horn is not audible for at least 200 feet.
  - B. Switches.
  - (1) Check for proper functioning of switches.
  - (a) Reject when:
- (i) Any required switch is broken, missing or fails to function properly.
- (b) Required switches include headlight high/low, engine kill, turn signal and brake light.

  - C. Wiring Inspection.(1) Check the condition of the wiring.
  - (a) Reject when:

- (i) Insulation is worn, bare wires are exposed, or shows evidence of short circuiting and/or is inadequate to operate items properly.
  - D. Connection Inspection.
  - (1) Check for loose connections and proper functioning.
  - (a) Reject when:
- (i) Connections are loose, corroded or fail to function properly.

#### R714-161-11. Windshield.

- A. Windshield
- (1) Check windshield, if equipped, for cracks, scratches, discoloration, obstruction, light transmittance and for approved type of windshield. A wind deflector may be tinted if it does not interfere with the drivers vision
  - (a) Reject when:
- (i) Vision is obscured due to cracks, scratches or discoloration.
  - (ii) Windshield is not an approved type.
  - (iii) Stiffener device is mounted in the line of vision.
  - (iv) There is less than 70% light transmittance.

#### R714-161-12. Frame and Body.

- A. Frame.
- (1) Check frame for welds, cracks or structural damage.
- (a) Reject when:
- (i) There are welds, cracks, or structural damage that constitutes a hazard.
  - B. Fender.
- (1) Check fenders for proper mounting, cracks, breaks, bends and sharp edges.
  - (a) Reject when:
- (i) Fenders are missing, improperly mounted, cracked, bent or have sharp edges.
- (b) The front fender must cover 45 degrees to the front and 45 degrees to the rear. The rear fender must cover the top half of the tire.
  - C. Chain and Sprocket.
- (1) Check chain, sprocket or belt protective guards for proper operation.
  - (a) Advise when:
  - (i) Chain or belt guard is missing, broken or cracked.
  - (b) Reject when:
  - (i) Chain is worn.
  - (ii) Sprocket is worn.
- (iii) Belt drive or drive belt is worn beyond manufacturer's specifications.
  - D. Seat.
  - (1) Check seat for proper attachment.
  - (a) Reject when:
- (i) Seat is not properly and securely attached. (Locking device must function properly.)
- (2) Check seat area for hand hold on seats designed for two people.
  - (a) Reject when:
  - (i) A hand hold is not present.
- (b) When a seat is designed for two people, a properly attached hand hold device of sufficient strength and size must be provided to adequately support 200 pounds. (A stay strap or bar is acceptable.)
- (3) Check foot rests on motorcycles that have seats designed for two people.
  - (a) Reject when:
  - (i) Foot rests are not present.
- (b) If a motorcycle is capable of carrying two people it must be equipped with a foot rest on each side where the passenger can safety rest his/her feet. E. Engine Mounting.

  - (1) Check frame and mounting brackets on engine.

- (a) Reject when:
- (i) Engine mounts or brackets are cracked or broken.
- F. Stand.
- (1) Check motorcycle stand for proper operation.
- (a) Reject when:
- (i) Stand fails to hold the motorcycle in an up-right position.
- (ii) Stand fails to stay in the stored position. Wire or other methods to hold position are not permitted.
  - (iii) The side or center stand is cracked, broken or loose.
  - G. Mirrors.
  - (1) Check the left side mirror.
  - (a) Reject when:
  - (i) Left side mirror is missing.
- (ii) Mirror is broken, cracked, or otherwise damaged to the point rearward vision is obscured.

#### R714-161-13. Suspension.

- A. Swing Arm Bushing.
- (1) Check swing arm bushing. (Suspension should be adjusted according to the manufacturer's tolerances.)
  - (a) Reject when:
- (i) Swing arm bushing is worn beyond manufacturer's recommended specifications.

#### R714-161-14. Exhaust System.

- A. Exhaust System.
- (1) Check exhaust system for proper operation and excessive noise.
  - (a) Advise when:
  - (i) Joints are loose, broken, or if any leakage exists.
  - (b) Reject when:
- (i) Components are not properly mounted or supporting brackets are not secure.
- (ii) Muffler has been removed or is not functioning properly.
  - (iii) Any muffler cutout or bypass is used.
- (iv) The exhaust system has been changed, or modified, and is not as effective as OEM specifications.

# R714-161-15. Fuel System.

- A. Fuel System.
- (1) Check the fuel system for securement and for any leaks.
  - (2) Check that the gas tank meets OEM specifications.
  - (3) Check that gas tank is properly capped.
  - (a) Reject when:
  - (i) Any part of the fuel system is not securely fastened.
  - (ii) There is leakage at any point in the fuel system.
- (iii) The gas tank is not properly capped or does not meet OEM specifications.

# R714-161-16. Two Wheel Dirt Bikes.

- A. Two Wheel Dirt Bikes.
- (1) Two wheel dirt bikes may be inspected provided that they have been modified to be street legal. They shall be equipped with the following items, which shall comply with the regulations of the department.
- (a) Reject when any of the following requirements are not
- (i) One head lamp which, when factory equipped with an automatic lighting ignition system, shall not be disconnected.
  - (ii) One tail lamp.
- (iii) Either a tail lamp or a separate lamp which shall be so constructed and placed as to illuminate with a white light the rear registration plate.
- (iv) One red reflector on the rear, either as part of the tail lamp or separately.
  - (v) One stop lamp.

- (vi) A braking system, other than a parking brake.
- (vii) A horn or warning device.
- (viii) A muffler and emission control system.
- (ix) A mirror.
- (x) Tires must be highway approved.
- (xi) Non-metal gas tanks are acceptable.
- (xii) Working odometers, although not a safety inspection requirement, are nevertheless required on all vehicles in order to be registered in the state of Utah.
- (xiii) Equipped with turn signals if manufactured after
- January 1, 1973.
- (b) A mini-motorcycle cannot be safety inspected or registered in the state of Utah.

#### R714-161-17. Street-legal All Terrain Vehicle.

- A. Street-legal all-terrain vehicles.
- (1) All-terrain vehicles must be inspected to be registered as a street-legal ATV. They shall be equipped with the following items, which shall comply with the regulations of the
- (a) Reject when any of the following requirements are not met:
  - (i) One or more headlamps.
  - (ii) One or more tail lamps.
- (iii) A tail lamp or other lamp constructed and placed to illuminate the registration plate with a white light.
  - (iv) One or more red reflectors on the rear.
  - (v) One or more stop lamps on the rear.
- (vi) Amber or red electric turn signals, one on each side of the front and rear. (Amber for the front and red for the rear.)
  - (vii) A braking system, other than a parking brake.
  - (viii) A horn or other warning device.
  - (ix) A muffler and emission control system.
- (x) Rearview mirrors on the right and left side of the driver. (A type I ATV requires only a left side mirror and a UTV requires both a left side and right side mirror.)
- A windshield, unless the operator wears eye protection while operating the vehicle.
  - (xii) A speedometer, illuminated for nighttime operations.
- (xiii) Vehicles designed by the manufacturer for carrying one or more passengers, a seat designed for passengers, including a footrest and handhold for each passenger.
- (xiv) Vehicles with side by side seating, seatbelts for each vehicle occupant.
- (xv) Must not be less than 30 inches in width or exceed 70 inches in width. Measurement must be taken at the widest point of the vehicle, including tires.
- (xvi) Drivers seat must not be less than 25 inches in height or exceed 40 inches in height. This measurement must be made from the ground to the top of the forward edge of the seating position when measured on a flat level surface.
- (xvii) The tire tread depth must be at least 2/32 of an inch and the tires must not exceed OEM specification. Generally, the maximum tire height is 26 inches) The tire tread depth must be at least 2/32 of an inch and OEM specification. Generally, the maximum tire height is 26 inches).
- (xviii) Golf carts, go-carts, vehicles not designed for and capable of travel over unimproved terrain, motorcycles and snowmobiles will not be allowed to be inspected and registered as a street-legal ATV.

#### R714-161-18. Mopeds and Mini-motorcycles.

A. Safety Inspections are not required for mopeds. Mopeds are exempt from registration (UCA 41-1a-202). A mini-motorcycle cannot be safety inspected or registered in the state of Utah. Do not inspect mini-motorcycles. They are not designed for highway use.

# KEY: motor vehicle safety, safety inspection manual

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53-8-204 53-8-205 41-6a-1601

## R714. Public Safety, Highway Patrol.

R714-162. Equipment Standards for Heavy Truck, Trailer and Bus Safety Inspections.

R714-162-1. Authority.

This rule is authorized by Subsection 53-8-204(5).

#### R714-162-2. Purpose.

The purpose of this rule is to set minimum equipment standards governing heavy truck, trailer and bus safety inspections in accordance with U.C.A. 41-6a-1601(2)(a).

# R714-162-3. Inspection Procedures.

- A. Initiating the inspection.
- (1) Request registration paperwork. (Vehicles may be inspected without registration paperwork.)
  - (2) Verify vehicle identification number (VIN).
  - (3) Write the date of inspection on the inspection affidavit.
- (4) Write owner and vehicle information on inspection affidavit.
  - (5) Vehicle mileage must be recorded.
- (6) Inspectors must write their inspector number in the appropriate box. (Does not apply to on-line inspections.)
- (7) Inspectors may not sign the affidavit until the vehicle passes the vehicle inspection process.
  - (8) Remove old inspection sticker.
  - B. Inspect Vehicle Interior.
  - (1) Inspect for impaired visibility through windshield.
  - (2) Inspect for adequate visibility from required mirrors.
  - (3) Inspect seatbelts for proper operation.
  - (4) Inspect for looseness in steering.
  - (5) Inspect for play in brake pedal.
  - (6) Inspect emergency brake for proper operation.
  - (7) Inspect horn. (Horn must be audible at 200 feet.)
  - (8) Inspect windshield wiper/washer operations.
  - (9) Inspect heater/defroster operation.
  - C. Inspect Vehicle Exterior.
  - (1) Inspect high and low beam headlights.
  - (2) Inspect headlights for proper aim.
- (3) Inspect parking lights, tail lights, signal lights, brake lights, marker lights and reflectors.
  - (4) Inspect for the proper color of lights.
  - (5) Inspect tires for proper inflation, wear and damage.
  - (6) Inspect body, fenders, door, hood latches and bumpers.
  - (7) Inspect for broken glass.
- (8) Inspect window tinting. Measure light transmittance on front side windows and windshield.
  - D. Inspect Under Hood.
  - (1) Inspect belts.
  - (2) Inspect hoses.
  - (3) Inspect power steering pump.
  - (4) Inspect wiring.
  - (5) Inspect exhaust manifold.
  - (6) Inspect master cylinder.
  - (7) Inspect for fuel leaks.
  - (8) Inspect air compressor.
  - E. Inspect Suspension and Undercarriage.
  - (1) Inspect wheel bearings.
  - (2) Inspect ball joints.
  - (3) Inspect tie rod ends.
  - (4) Inspect idler arms.
  - (5) Inspect shock absorbers.
  - (6) Inspect springs.
  - (7) Inspect exhaust system.
  - (8) Inspect floor pans.
  - (9) Inspect fuel system lines.
  - F. Inspect Wheels and Brakes.
  - (1) Inspect for loose or missing lug nuts.
  - (2) Inspect for cracked wheels.
  - (3) Inspect pads and/or shoes.

- (4) Inspect rotors and/or drums.
- (5) Record brake measurements on the inspection certificate.
  - (6) Inspect for fluid leaks.
  - (7) Inspect brake hoses.
  - G. Completing the Inspection.
  - (1) Inspector must sign the affidavit.
  - (2) Apply new sticker to inspected vehicle.

# R714-162-4. Equipment Requirements.

- A. Tractor/Trailer/Bus Requirements.
- (1) Hoist.
- (2) Light Meter (2 piece approved by division)
- (3) Hand tools (wrenches, screwdrivers, ratchets, etc.)
- (4) Dial Indicator for measuring ball joint and suspension component tolerances.
  - (5) Tire Tread Depth Gauge.
- (6) Current Safety Inspection Manual. A current safety inspection manual (This requirement may be met by a hard copy or a downloaded copy to a file on the station's computer from the Safety Inspection website). (Accessing the manual through the website does not meet this requirement).
  - (7) Tire Pressure Gauge.
  - (8) King Pin Gauge.
  - (9) Fifth Wheel Jaw Tester.
  - (10) Measuring Tape.
- (11) Current School Bus Standards and Inspection Manual. (Only required if inspecting school buses.)
  - B. Brake Gauges.
  - (1) Bonded.
  - (2) Riveted.
  - (3) Disc Pad.
  - (4) Rotor.
  - (5) Large Drum.
- C. Tools can be purchased from any company that manufacturers these types of tools.

#### R714-162-5. Registration.

- A. Agreement Among Papers.
- (1) Check vehicle registration certificate, identification number on vehicle, license plates and vehicle description for agreement. Record the manufacturer's VIN and license plate number on the safety inspection affidavit.
  - (a) Advise when:
- (i) Paperwork disagreements are accidental or clerical in nature.
  - (b) Reject when:
- (i) Registration certificate, identification number, license plate or vehicle description is not in agreement.
  - (ii) Vehicle Identification Number is missing or obscured.
  - (c) Verification of VIN is required on all inspections.
  - B. Plate Mounting.
- (1) If a vehicle is registered, inspect the license plate(s) to see that they are securely mounted and are clearly visible.
  - (a) Advise when:
- (i) Plates are not securely fastened, obscured or cannot be clearly identified.
  - (ii) Plates have tinted or colored covers.
  - (iii) License plates must be visible from 100 feet.
- (iv) Utah Apportioned plates are issued only one license plate. Truck tractors should mount the apportioned plate on the front. Trucks without trailers should mount the apportioned plate on the rear.

# R714-162-6. Tires and Wheels.

- A. Rear Wheel Mudguards.
- (1) Check vehicle for proper mudguard protection. Mudguards, flaps, or splash aprons shall be at least as wide as the tires they are protecting, be directly in line with the tires,

and maintain a ground clearance of not more than 50% of the diameter of a rear axle wheel, under any conditions.

- (a) Reject when:
- (i) Tire tread is not fully covered by body, trailer or fender.
- (ii) Rear tires do not have the top 50% of the tire covered by mudflaps.
  - (iii) Rear mud flaps are not as wide as the tire.
- (b) Wheel covers, mudguards, flaps or splash aprons are not required if the motor vehicle, trailer, or semi-trailer is designed and constructed so that is meets the above requirements.
  - B. Front Steering Axle Tires.
  - (1) Check tire tread depth.
  - (a) Reject when:
- (i) Tread depth is less than 4/32 inch on steering axle tires when measured in any two adjacent major tread grooves at three equally spaced intervals around the circumference of the tire. (Do not measure on a tread wear bar.)
  - Check tire condition and inflation.
  - (a) Reject when:
- (i) Tire is cut or otherwise damaged exposing body ply or belt material through the tread or sidewall.
  - (ii) Tire has any tread or sidewall separation.
- (iii) Tire is labeled for other than highway use or displaying other markings which would exclude use on a steering axle.
- (iv) Tire is a tube-type radial tire without radial tube stem markings. These markings include a red band around the tube stem, the word "radial" embossed in metal stems, or the word "radial" molded in rubber stems.
- (v) There is mixing of bias and radial tires on the same axle.
- (vi) Tire flap protrudes through valve slot in rim and touches stem.
  - (vii) There are re-grooved tires on the steering axles.
  - (viii) Tire has a boot, blowout patch or other ply repair.
- (ix) Weight carried exceeds tire load limit. This includes overloaded tire resulting from low air pressure.
- (x) Tire is flat or has noticeable leak (e.g., can be heard or felt), or are inflated to less than half (50%) of the vehicle manufacturer's recommended tire pressure.
  - (xi) Any bus equipped with re-capped or re-treaded tire(s).
- (xii) So mounted or inflated that it comes in contact with any part of the vehicle.
  - (viii) Tire is over inflated.
- (ix) Tire is worn to the extent secondary rubber is exposed in the tread or sidewall area.
  - C. All other tires.
  - (1) Check tire tread depth.
  - (a) Reject when:
- (i) Tread depth is less than 2/32 when measured in any two adjacent major tread grooves at three equally spaced intervals around the circumference of the tire. Do not measure on a tread wear bar.
  - (2) Check tire condition and inflation.
  - (a) Reject when:
- (i) Weight carried exceeds tire load limit. This includes overloaded tire resulting from low air pressure.
- (ii) Tire is flat or has noticeable leak (e.g., can be heard or felt), or are inflated to less than half (50%) of the vehicle manufacturer's recommended tire pressure.
- (iii) Tire is cut or otherwise damaged exposing body ply or belt material through the tread or sidewall.
  - (iv) Has any tread or sidewall separation.
- (v) So mounted or inflated that it comes in contact with any part of the vehicle. (This includes a tire that contacts its mate.)
  - (vi) Tire is labeled for other than highway use or

displaying other markings which would exclude use.

- (vii) Tire is worn to the extent secondary rubber is exposed in the tread or sidewall area.
  - D. Dual Tires.
- (1) Check for mismatching of tire construction (i.e. radial and bias), sizes, and wear on any set of duals.
  - (a) Reject when:
- (i) Tire diameter of one of the duals is not within 1/4 inch of the other on 8.25-20 and smaller, or 1/2 inch on 9.00-20 and
- (ii) Duals are found to be in contact with any part of vehicle body or adjacent tire.
  - E. Tire Size.
  - (1) Check for proper tire width, size and load rating.
  - (a) Reject when:
  - (i) Tire width is beyond the outside of the vehicle body.
- (ii) Tire is not of the proper size and load rating per axle as determined by OEM specifications.
  - F. Valve Stems.
  - (1) Check valve stems for damage or cracks.
  - (a) Reject when:
- (i) Valve stem is cracked, damaged or shows evidence of wear because of misalignment.
  - G. Rims, Rings, Nuts, Clamps, Studs, and Wheels.
  - (1) Check rims.
  - (a) Reject when:
  - (i) Rims and rings are mismatched.
  - (ii) Rings show evidence of slippage, rust, or damage.
- (iii) Rims or rings are bent, sprung, cracked or otherwise damaged.
- (iv) There is slippage on Louisville or Dayton type wheels.
  - (v) Wheel nuts have improper thread engagement.
- (vi) Wheel nuts, studs or clamps are loose, broken, damaged, missing or mismatched.
- (vii) Wheel rings, disc, spoke or rim type wheels show any evidence of having been repaired or re-welded.
  - (viii) Stud holes are out of round or elongated.
- (ix) There are cracks between the hand holes or the stud holes in the disc.
- (x) Wheel casting is cracked or there is evidence of wear in the clamping area.
  - (2) Check wheel welds.
  - (a) Reject when:
  - (i) Any cracks in welds attaching disc wheel disc to rim.
- (ii) Any crack in welds attaching tubeless demountable rim to adapter.
  - (iii) Any welded repair on any aluminum wheel(s).
- (iv) Any welded repair other than disc to rim attachment on steel disc wheel(s) mounted on the steering axle.

#### R714-162-7. Steering Alignment and Suspension.

- A. Steering Wheel Lash (Free Play)
- (1) Check steering wheel for excessive play.
- (a) Reject when:
- (i) Steering wheel lash on a sixteen inch diameter steering wheel exceeds two inches for manual steering or four and onehalf inches for power steering.
- (ii) Steering wheel lash on a eighteen inch diameter steering wheel exceeds two and one-quarter inches for manual steering or four and three-quarter inches for power steering.
- (iii) Steering wheel lash on a twenty inch diameter steering wheel exceeds two and one-half inches for manual steering or five and one-quarter inches for power steering.
- (iv) Steering wheel lash on a twenty-two inch diameter steering wheel exceeds two and three-quarter inches for manual steering or five and three-quarter inches for power steering.

  B. Steering Column.

  - (1) Check steering column for proper functioning. Check

flexible coupling in steering column (if the vehicle is so equipped) for misalignment and tightness of adjusting screw or nut.

- (2) Check for absence or looseness of U-bolt(s) or positioning parts.
- (3) Check for worn, faulty or welded repairs of universal ioint(s).
  - (4) Check for loose or improperly secured steering wheel.
  - (a) Reject when:
  - (i) Flexible coupling is obviously misaligned.
  - (ii) Clamp bolt (nut) is loose or missing.
- (iii) There is separation of the shear capsule from bracket and general "looseness" of wheel and column, or if wheel and column can be moved as a unit.
- (iv) Adjustable steering wheel or tilt steering cannot be secured in a safe operating position, or if there is 3/4 inch or more of movement at the center of the steering wheel when locked in the operating position.
- (v) There is any absence or looseness of U-bolt(s) or positioning part(s).
- (vi) There are worn, faulty or welded repairs to universal joint(s).
  - (vii) Steering wheel is not properly secured.
  - (viii) Steering wheel has any cracks.
  - C. Size.
  - (1) Check size of steering wheel.
  - (a) Reject when:
- (i) Steering wheel is less than 13 inches in outside diameter or is not a full circular construction.
  - D. Front Axle Beam.
- (1) Check front axle beam for defects, cracks and welded repairs.
  - (a) Reject when:
  - (i) Kingpins are worn and show excessive movement.
  - (ii) There are cracks, welds or any bends.
- (iii) Positioning parts are loose. (U-bolts, spring hangers, etc.)
  - E. Steering Gear Box.
- (1) Check steering gear box for proper functioning, including loose or missing mounting bolts and any cracks in gearbox or mounting brackets.
  - (a) Reject when:
- (i) Any bolt is loose or missing at the frame or mounting brackets.
  - (ii) There are cracks in the gear box or mounting brackets.
  - (iii) Fasteners are missing.
  - F. Pitman Arm.
  - (1) Check pitman arm.
  - (a) Reject when:
- (i) There is any looseness of the pitman arm on the steering gear output shaft.
  - (ii) There are any welded repairs.
  - G. Power Steering.
- (1) Check the auxiliary power assist cylinder for looseness.
- (2) Check power steering belts for proper condition and tension.
- (3) Inspect power steering system including gear, hoses, hose connections, cylinders, valves, pump and pump mounting for condition, rubbing and leaks.
- (4) Inspect power steering reservoir for fluid level below OEM specifications.
  - (a) Reject when:
  - (i) Auxiliary power assist cylinder is loose.
- (ii) Belts are frayed or cracked and tension is not maintained.
- (iii) Hoses or hose connections have been rubbed by moving parts or are leaking.
  - (iv) Cylinders, valves or pump show evidence of leakage.

- (v) Pump mounting parts are loose or broken.
- (vi) Power steering system is inoperative.
- (vii) Power steering fluid level is below OEM specifications.
  - H. Ball and Socket Joints.
- (1) Check for any movement under the steering load of a stud nut
- (2) Check for any motion, other than rotational, between any linkage member and its attachment point of more than 1/8 inch.
  - (a) Reject when:
- (i) There is any movement under steering load of a stud
- (ii) There is any motion, other than rotational, between any linkage member and its attachment point of more than 1/8 inch.
  - I. Tie Rods and Drag links.
- (1) Check tie rods and drag links for loose clamp(s) or  $clamp\ bolt(s)$ .
- (2) Check for loose or missing nuts on tie rods, pitman arm, drag link, steering arm or tie rod arm.
  - (a) Advise when:
- (i) Tie rod grease seals are cut, torn, or otherwise damaged to the extent that lubricant will not be retained.
  - (b) Reject when:
  - (i) There are loose or missing clamps or bolt(s).
  - (ii) There are worn tie rod ends.
- (iii) There are loose or missing nuts on tie rods, pitman arm, drag link, steering arm or tie rod arm.
  - (iv) Any looseness is detected in any threaded joint.
  - J. Steering System.
- (1) Check for any modifications or other condition that may interfere with free movement of any steering component.
  - (a) Reject when:
- (i) Any modification or other condition interferes with free movement of any steering component.
  - K. Steering Linkage, Kingpin, Springs.
- (1) Linkage Play- Too much free play causes wheel shimmy, erratic brake action and steering control problems. Make sure that any looseness detected is not wheel bearing free play by applying service brakes during the inspection.
- (2) Trucks with "I" beam, twin "I" beam, or tube type front axle- Hoist truck under axle, grasp front and rear of tire and attempt to shake assembly right and left to determine linkage-looseness. Then grasp top and bottom of tire and attempt to rock in and out to determine kingpin looseness. Record movement at front and rear edge and top and bottom edge of tire. A bar for leverage may be used for heavy wheels. If the inspector uses the leverage of a pry bar to exert pressure, he can easily force an apparent ball joint movement and get a false reading.
  - L. Leaf Spring Suspensions.
- (1) Check for cracks, broken, loose, missing or sagging suspension springs. Inspect spring shackles, spring center bolts, U-bolts, clips and other attaching parts.
- (2) Check for any U-bolts, spring hangers, or other axle positioning parts that are cracked, broken, loose or missing.
  - (a) Reject when:
- (i) Springs are cracked, broken, loose, missing, separated or sagging.
- (ii) Spring attaching parts are cracked, broken, loosely connected, missing, worn, or sagging.
- (iii) Improper spring size and rating are utilized which do not meet or exceed OEM specifications.
- (iv) U-bolts, spring hangers, or other axle positioning parts are cracked, broken, loose or missing.
- (b) After a turn, lateral axle displacement is normal with some suspensions. Forward or rearward operation in a straight line should cause the axle to return to alignment.

- M. All Other Suspension.
- (1) Check shock absorbers.
- (2) Check for broken coil springs.
- (3) Check for broken torsion bar spring in a torsion bar suspension.
- (4) Check for deflated air suspension, i.e., system failure, leaks
  - (a) Reject when:
  - (i) Rubber bushings are destroyed or missing.
  - (ii) Mounting are loose, broken or missing.
  - (iii) Shock absorbers are missing or disconnected.
  - (iv) Shock absorbers are leaking.
  - (v) Coil springs are broken or missing.
  - (vi) Torsion bar spring is broken.
  - (vii) Air suspension is deflated, indicating a system failure.
- (viii) Any component that is the improper size or rating or that is leaking, cracked, misaligned or broken.
  - N. Torque, Radius or Tracking Components.
- (1) Check all torque, radius and tracking components for proper operation.
  - (a) Reject when:
- (i) Any part of a torque, radius or tracking component assembly or any part used for attaching the same to the vehicle frame or axle is cracked, loose, broken or missing.
  - O. Wheel Tracking.
- (1) Check wheel tracking with the front wheels in a straight-ahead position, measure the distance between the center of the front wheels to the center of the rear wheels. Compare the dimensions on the right side against the dimensions on the left side.
  - (a) Reject when:
- (i) The dimensions between wheel centers on one side differ from the dimensions on the other side by more than one (1) inch.

# R714-162-8. Coupling Devices.

- A. Fifth Wheel.
- (1) Check the mounting to frame.
- (a) Reject when:
- (i) Any fasteners are missing or ineffective.
- (ii) Any movement between mounting components is detected.
  - (iii) Any mounting angle iron is cracked or broken.
  - (2) Check mounting plates and pivot brackets.
  - (a) Reject when:
  - (i) Any fasteners are missing or ineffective.
  - (ii) Any cracks in welds or parent metal are detected.
- (iii) More than 3/8 inch horizontal movement between pivot bracket pin and bracket exists.
  - (iv) Pivot bracket pin missing or not secured.
  - (3) Check sliders.
  - (a) Reject when:
  - (i) Any latching fasteners are missing or ineffective.
- (ii) Any fore or aft stops are missing or are not securely attached.
- (iii) Movement more than 3/8 inch between slider bracket and slider base exists.
- (iv) Any slider component is cracked in parent metal or weld.
  - (4) Lower coupler.
  - (a) Reject when:
- (i) Horizontal movement between the upper and lower fifth wheel halves exceed 1/2 inch.
  - (ii) Operating handle not in closed or locked position.
  - (iii) Kingpin not properly engaged.
- (iv) Separation between upper and lower coupler allows light to show through from side to side.
- (v) Cracks are detected in the fifth wheel plate. Exceptions: Cracks in the fifth wheel approach ramps and any

casting shrinkage cracks in the ribs of the body of a cast fifth wheel are allowed.

- (vi) Locking mechanism parts are missing, broken, or deformed to the extent the kingpin in not securely held.
  - B. Pintle Hooks.
  - (1) Mounting to frame.
  - (a) Reject when:
- (i) There are any missing or ineffective fasteners. A fastener is not considered missing if there is an empty hole in the device but no corresponding hole in the frame or vice versa.
- (ii) Mounting surface cracks extend from point of attachment.
  - (iii) Pintle hook is loosely mounted.
- (iv) Frame cross member providing pintle hook attachment is cracked.
- (v) Cracks are discovered anywhere in pintle hook assembly.
- (vi) Any welded repairs have been made to the pintle hook.
- (vii) Any part of the horn section has been reduced by more than 20%.
  - C. Drawbar/Tow-Bar Eye.
  - (1) Check the drawbar/tow-bar eye for proper mounting.
  - (a) Reject when:
  - (i) Any cracks in attachment welds are discovered.
  - (ii) Any missing or ineffective fasteners are discovered.
  - (iii) Any cracks are discovered.
  - (iv) Any part of the eye is reduced by more than 20%.
  - D. Drawbar/Tow-Bar Tongue.
- (1) Slider (power or manual). Check drawbar/tow-bar tongue for proper operation.
  - (a) Reject when:
  - (i) Latching mechanism is ineffective or disconnected.
  - (ii) Stops are missing or ineffective.
- (iii) There is movement of more than 1/4 inch between slider and housing.
- (iv) Leaks are discovered including; air, hydraulic cylinders, hoses, or chambers (other than normal oil weeping around hydraulic seals).
- (2) Integrity. Check for cracks and movement of 1/4 inch between slider and housing.
  - (a) Reject when:
  - (i) Any cracks are discovered.
- (ii) There is movement of 1/4 inch or more between subframe and drawbar at point of attachment.
  - E. Safety Devices.
- (1) Check for missing safety devices, chains, metal wire rope, etc.
- (2) Check for safety devices that are unattached or incapable of secure attachment.
  - (3) Check for worn chains and hooks.
- (4) Check for kinked or broken cable strands and improper clamps or clamping.
  - (a) Reject when:
  - (i) Safety devices are missing.
  - (ii) Safety devices are unattached.
  - (iii) Safety devices are incapable of secure attachment.
- (iv) Chains and hooks are worn to the extent of a measurable reduction in link cross section.
- (v) Improper repairs are evident including welding, wire, small bolts, rope and tape.
  - (vi) Cable has kinked or broken cable strands.
  - (vii) Cable has improper clamps or clamping.

### R714-162-9. Brakes.

- A. Check Brake System on all vehicles.
- (1) Check the service brakes for proper operation and for missing brakes when required. Check for broken, missing or loose components, brake lining air leaks in brake chambers,

brake readjustment limits, mismatch across steering axle of air chamber sizes and slack adjuster length.

- (2) For wedge brakes, movement on the scribe mark on the lining shall not exceed 1/16 inch.
  - (a) Reject when:
- (i) There is absence of any braking action, on any axle required to have brakes upon application of the service brakes (such as missing brakes or brake shoe(s), failing to move upon application of a wedge, S-cam, cam or disc brake).
- (ii) There are missing or broken mechanical components including: shoes, linings, pads, springs, anchor pins, spiders, cam rollers, push rods and air chamber mounting bolts.
- (iii) Brake linings are contaminated with oil, grease, or brake fluid. Once a brake lining or pad has been contaminated, replacement is required.
- (iv) Brake linings are broken, cracked or pads are not firmly attached to the shoe.
- (v) There are loose brake components including air chambers, spiders, and cam shaft support brackets.
- (vi) There are audible air leaks at brake chamber. Example- ruptured diaphragm, loose chamber clamp, etc.
- (vii) Brakes are beyond adjustment limits on charts in Federal Motor Carrier Safety Regulations. Stroke shall be measured with engine off and reservoir pressure of 90 to 100 PSI with brakes fully applied. Brake chambers utilizing long stroke push rods are allowed a greater maximum stroke at which brakes should be readjusted
- (viii) Both steering and non-steering axles: Brake lining has a thickness less than 1/4 inch at the shoe center for air drum brakes, 1/16 inch or less at the shoe center for hydraulic and electric drum brakes, and less than 1/8 inch for air disc brakes.
- (ix) Mismatch across any power unit steering axle of air chamber sizes or slack adjuster length.
  - B. Parking Brake System.
  - (1) Check parking brake system.
  - (a) Reject when:
- (i) No brakes on the vehicle or combination are applied upon actuation of the parking brake control, including driveline hand controlled parking brakes.
  - C. Brake Drum and Rotors.
- (1) Check brake drums and brake rotors for damage, wear and contamination.
  - (a) Reject when:
- (i) Brake drum has any crack that opens upon brake application. Do not confuse short hairline heat cracks with flexural cracks.
- (ii) Any portion of the brake drum or rotor is missing or in danger of falling away.
- (iii) There are fluids contaminating the friction surface of either brake drum or rotor.
- (iv) The inside diameter of drum measures more than discard diameter stamped on the drum. For unmarked drums refer to OEM specifications.
- (v) Thickness of disc is less than the minimum thickness stamped on the disc.
  - D. Brake Hoses.
- (1) Check brake hoses for any damage, for bulges or swelling, audible leaks and proper fittings.
  - (a) Reject when:
- (i) Brake hoses have any damage extending through outer reinforcement ply. Rubber impregnated fabric cover is not reinforcement ply. Thermoplastic nylon may have braid reinforcement or color difference between cover and inner tube. Exposure of second color is cause for rejection.
- (ii) Bulges or swelling is evident when air pressure is applied.
  - (iii) Any audible air leaks are present.
- (iv) Two brake hoses are improperly joined. Example: a splice made by sliding the hose ends over a piece of tubing and

clamping the hose to the tube. A correct new pressure fitting is allowed.

- (v) Air hoses are cracked, broken or crimped.
- E. Brake Tubing.
- (1) Check brake tubing for any damage, leaks and general condition.
  - (a) Reject when:
  - (i) Any audible air leaks are present.
- (ii) Brake tubing is cracked, damaged by heat, broken or crimped.
  - F. Low Pressure Warning Device.
  - (1) Check Low Pressure Warning Device.
  - (a) Reject when:
- (i) Device is missing, inoperative, or does not operate at 55 PSI and below. Vehicles manufactured after March 1, 1975 must have a visual warning device.
  - G. Tractor Protection Valve/Device.
  - (1) Check tractor protection valve/device on power unit.
  - (a) Reject when:
- (i) The tractor protection valve/device is inoperative or missing.
  - H. Air Brakes/Compressor.
  - (1) Check for proper operation and condition.
  - (a) Reject when:
- (i) Compressor drive belts are in a condition of impending or probable failure.
  - (ii) Compressor mounting bolts are loose.
  - (iii) Pulley is cracked, broken, or loose.
- (iv) Mounting brackets, braces, and adapters are loose, broken or missing.
  - I. Electric Brakes and Breakaway Braking Device.
  - (1) Check electric brakes and breakaway braking device.
  - (a) Reject when:
- (i) There is absence of braking action on any wheel required to have brakes.
  - (ii) Breakaway braking device is missing or inoperable.
- J. Hydraulic Brakes, including power assist over hydraulic, engine drive hydraulic booster and dual hydraulic circuits.
- (1) Check hydraulic brakes, including power assists and dual hydraulic circuits for proper operation.
  - (a) Reject when:
- (i) Master cylinder is below the add line or less than 3/4 full.
- (ii) There is no pedal reserve when engine is running except by pumping pedal.
  - (iii) Power assist unit fails to operate.
- (iv) Brake hoses are seeping or swelling under application of pressure.
  - (v) Check valve is missing or inoperative.
- (vi) Hydraulic fluid is observed leaking from the brake system.
- (vii) Hydraulic hoses are abraded (chafed) through outer cover to fabric layer.
- (viii) Fluid lines (hoses or tubes) or connections are leaking, restricted, crimped, cracked or broken.
- (ix) Brake failure or low fluid warning light is on and/or inoperative.
  - K. Vacuum Braking Systems.
  - (1) Check Vacuum Braking System for proper operation.
  - (a) Reject when:
- (i) There is insufficient vacuum reserve to permit one full brake application after engine is shut off.
- (ii) Vacuum hoses or lines are leaking, restricted, abraded (chafed) through outer cover to cord ply, crimped, cracked, broken or has collapse of vacuum hoses when vacuum is applied.
- (iii) Low-vacuum warning device is missing or inoperative.

- L. Wheel Seals.
- (1) Check for leaking wheel seals.
- (a) Reject when:
- (i) Wheel seals are leaking.

#### R714-162-10. Electrical Systems.

- A. Horn.
- (1) Check the horn to make sure that it is securely fastened and works properly.
  - (a) Reject when:
  - (i) Horn is not securely fastened.
- (ii) Horn does not function properly and must be audible under normal conditions at a distance of not less than 200 feet.
  - B. Electrical.
  - (1) All switches should function properly.
  - (a) Advise when:
- (i) Any original equipment switch fails to function as designed.
  - C. Electrical Wiring.
- (1) Check all wiring to make sure it is not chafed, bare or contacting sharp objects.
  - (a) Reject when:
- (i) Wiring insulation is chafed, rubbed bare, or shows any evidence of burning or short-circuiting.
  - D. Electrical Connections.
  - (1) All connectors should be tight and secure.
  - (a) Advise when:
- (i) Connections are not tight and secure or connections are corroded.
  - E. Automatic/Manual Transmission Starting Switch.
- (1) Check the neutral starting switch to determine the starter operates only with the gear selector in "P" or "N". A manual transmission, when originally equipped with a neutral safety switch, must only start with the clutch depressed.
  - (a) Reject when:
- (i) Automatic or manual transmission safety starting switch is inoperative.
  - F. Battery Securement.
  - (1) Check for battery securement.
  - (a) Reject when:
- (i) Battery is not properly secured. It shall not be secured by a temporary repair, ie: bungee cord.

# R714-162-11. Lighting System.

- A. All Original Equipment Lights Must be Operational.
- Check all lights for secure mounting, proper location, and correct color.
  - (a) Reject when:
- (i) Lights are missing, not secured, or emitting light of improper color.
- (ii) Lights are in wrong position, not operating and in the case of headlights and auxiliary lights
- (iii) Headlights are not white in color, or are not properly aimed, or do not have upper and lower beams or do not measure between 22 inches and 54 inches in height when measured from the ground to the center of the low-beam headlamp.
- (iv) Fog driving lights or Auxiliary Headlight(s) OEM are not white or yellow in color, or are not properly aimed to four(4) inches or less left to right and four (4) inches or less up to down or do not operate on a separate switch.
- (v) Tail lights/Stop lights are not red in color, or there is not one on each side at the rear of the vehicle, or are not mounted between 15 inches to 72 inches in height when measured from the ground to the center of the bulb.
- (vi) Turn Signal Lights are not on each side of vehicle front and rear, or are not yellow or amber on the front of the vehicle, or are not red, yellow or amber on the rear of the vehicle, or switch is not capable of operation by driver or does not remain on without assistance when activated.

- (vii) Instrument Panel does not light up whenever headlights or taillights are activated, or high beam indicator does not indicated when high beam lights are on, or turn signal indicator(s) do not indicated when turn signals are in operation.
- (viii) Back-up lights are not required on trailers but if present
- (ix) Any required Clearance light, Marker Light, or Reflector is not present, or does not light properly, is not the proper height, color or in the proper location as listed in the lighting chart of the safety inspection manual. No light colors other than those described on the chart are permitted.

#### R714-162-12. Exhaust System.

- A. Exhaust System.
- (1) Check the exhaust system to determine if there is leaking at a point forward of, or directly below the driver/sleeper compartment.
- (2) Check the bus exhaust system to determine if there is any leaking or improper discharging.
  - (a) Reject when:
- (i) Gasoline powered leak at a location in excess of six (6) inches forward of the rearmost part of the bus.
- (ii) Other than gasoline powered leak at a location in excess of fifteen (15) inches forward of the rearmost part of the bus
- (iii) Other than gasoline powered, any leak forward of a door or window designed to be opened. Exceptions: Emergency exits.
- (3) Check the exhaust system for correct location to determine that the system will not burn, char, or damage any electrical wiring, the fuel supply or any combustible part of the motor vehicle.
  - (a) Reject when:
  - (i) Vehicle has no muffler.
  - (ii) There are loose or leaking joints.
- (iii) There are leaks of any kind on any part of the system, including at a point forward of/or directly below the driver/sleeper compartment.
  - (iv) Tailpipe is pinched.
- (v) Any elements of exhaust system are not securely fastened.
  - (vi) There is a muffler cutout or similar device.
- (vii) Exhaust stacks are so located that an individual may be burned upon entering or leaving the vehicle at a location likely to cause damage to any electrical wiring, the fuel supply or any combustible part of the motor vehicle.
- (viii) Any part of the exhaust system passes through the occupant compartment.
- (ix) Tail pipes do not extend to or beyond the rear of the cab or passenger area.
- (x) Tail pipe must extend to outer periphery of motor homes, vans, etc.
- (xi) On some larger vehicles such as school buses, the extremely long piping system requires the use of flexible "slip" joints to allow for expansion and contraction. These are designed not to leak when warm.

#### R714-162-13. Fuel System.

- A. Diesel/Gasoline
- (1) Check the fuel tank, fuel tank support straps, filler tube(rubber, plastic, metal), tube clamps, fuel tank vent hoses or tubes, filler housing drain, overflow tube, fuel filler.
  - (a) Reject when:
- (i) There is fuel leakage at any point or there are escaping gases detected in the system.
  - (ii) The fuel tank filler cap is missing.
- (iii) Any part of the system is not securely fastened or supported.
  - (iv) Has physical damage to any fuel system component.

- (v) Crossover line is not protected and drops more than two (2) inches below fuel tanks.
  - B. Liquid Propane Gas (NFPA-58)
- (1) Check the fuel tank, fuel tank support straps, filler tube (rubber, plastic, metal), tube clamps, fuel tank vent hoses or tubes, filler housing drain, overflow tube, fuel filler cap and conversion kit installations.
  - (a) Reject when:
- (i) There is fuel leakage at any point or there are escaping gases detected in the system. The mere presence of a propane odor (Ethyl Mercaptan) does not necessarily mean that a leak exists. An inspection utilizing the soap test with antifreeze must be utilized. Leaks are commonly found in the vaporizer, fuel lines, or fuel line connections.
- (ii) The fuel tank filler cap is missing. (This is the cap over the fueling receptacle, not the door to the receptacle.)
- (iii) Any part of the system is not securely fastened, supported or the tank valve is not shielded. Fuel containers shall be installed to prevent their jarring loose, and slipping or rotating. The piping system shall be designed, installed, supported, and secured in such a manner as to minimize damage due to expansion, contraction, vibration, strains and wear. Container valves, appurtenances, and connections shall be protected to prevent damage due to accidental contacts with stationary objects or from stones, mud, or ice and from damage due to an overturn or similar vehicular accident. This must be done by locating the container so that parts of the vehicle furnish the necessary protection, or by the use of a fitting guard furnished by the manufacturer of the container, or by other means to provide equivalent protection.
- (iv) Has physical damage to any fuel system component. Containers cannot have excessive denting, bulging, gouging, or corrosion and the fuel lines cannot have any corrosion. Welding is only permitted on saddle plates, lugs, pads or brackets that are attached to the container by the container manufacturer. Some surface rust on the tank is permitted, so long as the tank paint coating is in good condition to prevent corrosion.
- (v) There is any installation hazard present which may cause a potential hazard during a collision. Containers shall be located to minimize the possibility of damage to the container and its fittings. They shall not be mounted directly on roofs or ahead of the front axle or beyond the rear bumper of a vehicle. No part of a container or its appurtenances shall protrude beyond the sides or top of the vehicle. Containers located less than 18 inches from the exhaust system, the transmission, or a heat-producing component of the internal combustion engine shall be shielded by a vehicle frame member or by a noncombustible baffle with an air space on both sides of the frame member or baffle. For tanks that are installed inside a passenger compartment, they shall be installed in an enclosure that is securely mounted to the vehicle, such as a trunk which is gastight with respect to the passenger compartment and is vented to the outside of the vehicle. Manual shutoff valves shall be designed to provide positive closure under service conditions and shall be equipped with an internal excess-flow check valve designed to close automatically at the rated flows of vapor. The manual shutoff valve when put in the closed position shall stop all flow to and from the container and should be readily accessible without the use of tools, or other equipment. A check valve will not meet this requirement.
- (vi) Vehicle does not have a weather-resistant, diamond shaped label located on the right rear of the vehicle, identifying the vehicle as 'PROPANE' fueled vehicle.
- (vii) A propane fuel tank does not have a data plate (saddle plate) present or is not legible. Any aftermarket data plates welded on the tank are not permitted. ASME (American Society of Mechanical Engineers) containers are installed permanently to vehicles and are not subject to the DOT inspection requirements. The container should be visually inspected each

time it is filled. All containers fabricated to earlier editions of regulations, rules, or codes listed in NFPA 5.2.1.1 and of the Interstate Commerce Commission (ICC) Rules for Construction of Unified Pressure Vessels, prior to April 1, 1967, shall be permitted to continue to be used in accordance with Section 1.4. Containers that have been involved in a fire and show no distortion shall be re-qualified by a manufacturer of that type of cylinder or by a repair facility approved by DOT, before being used or reinstalled. Welding is only permitted on saddle plates, lugs, pads or brackets that are attached to the container by the container manufacturer.

- C. Natural Gas (NFPA-52)
- (1) Check the fuel tank, fuel tank support straps, filler tube (rubber, plastic, metal), tube clamps, fuel tank vent hoses or tubes, filler housing drain, overflow tube, fuel filler cap and conversion kit installations.
  - (a) Reject when:
- (i) There is fuel leakage at any point or escaping gases are detected in the system. (Odor will be present.)
  - (ii) The fuel tank filler cap/cover is missing.
- (iii) Any part of the system is not securely fastened, supported or shielded to prevent damage from the road hazards, slippage, loosening or rotations. Make sure that the fuel tank is not exposed or unprotected. Tanks that are installed under a vehicle may not be mounted ahead of the front axle or behind the point of attachment of the rear bumper. Tanks shall be protected from physical damage using the vehicle structure, valve protectors or a suitable plastic or metal shield. A tank that is installed in the bed of a truck must be protected with a shield over the top and down any exposed sides. Shields shall be installed in a manner that prevents direct contact between the shield and the fuel tank. The shield shall also prevent the trapping of solid materials or liquids between the shield and tank that could damage the container or its coating.
- (iv) There is any physical damage to a fuel system component.
- (v) There is any installation hazard present which may cause a potential hazard during a collision. Fuel tanks shall be permitted to be located within, below, or above the driver or passenger compartment, provided all connections to the container(s) are external to, or sealed and vented from, these compartments. All tanks that are installed in the passenger compartment shall be vented to the outside of the vehicle with a boot or heavy plastic bag and shall not exit into a wheel well. Every tank and fuel line shall be mounted and braced away from the exhaust system and supported to minimize vibration and to protect against damage, corrosion, or breakage. No part of the fuel tank or its appurtenances shall protrude beyond the sides or top of any vehicle where the tanks can be struck or punctured.
- (vi) Vehicle is not labeled in accordance with National Fire Protection Association Pamphlet 52. Each CNG vehicle shall be identified with a weather-resistant, diamond-shaped label located on an exterior vertical surface or near-vertical surface on the lower right rear of the vehicle (e.g., on the trunk lid of a vehicle so equipped, but not on the bumper of any vehicle) inboard from any other markings. The label shall be a minimum of 4.72 inches long by 3.27 inches high. Where a manual valve is used the valve location shall be accessible and indicated with the words "MANUAL SHUTOFF VALVE". A vehicle equipped with a CNG fuel system shall bear a label readily visible and located in the engine compartment with identification as a CNG-fueled vehicle, system service pressure, installer's name or company, container retest date(s) or expiration date and the total container water volume in gallons. There shall also be a label located at the fueling connection receptacle with identification as a CNG-fueled vehicle, system working pressure and container retest date(s) or expiration date. If both labels are located in one of the above areas, the labels

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shall be permitted to be combined into a single label.

(vii) A CNG fuel container is not current on its certification in accordance with FMVSS. Each CNG fuel container shall be permanently labeled and should be visually inspected after a motor vehicle accident or fire and at least every 36 months or 36,000 miles, whichever comes first, for damage and deterioration. Disassembly of the tanks protective shield is not required to verify the label on the tank; it is the vehicle owner's responsibility to provide the necessary documentation for a current CNG tank Inspection. The documentation must list the vehicle make, VIN (Vehicle Identification Number) or license plate number and CNG tank certification number. LPG and LNG leaks may accumulate at ground level. Use extreme caution when around these systems. At no time shall an inspector attempt to conduct maintenance or alterations to any alternative fuel system, unless that inspector is currently certified and trained in alternative fuel conversion installations. Working around these systems is extremely dangerous and requires extensive training.

#### R714-162-14. Vehicle Interior.

- A. Seats and Seat Belts.
- (1) Check seats for proper operation of the adjusting mechanism and to see that the seats are securely anchored to the
  - (a) Reject when:
  - (i) Seats are not securely anchored to floor.
  - (ii) Seat adjusting mechanism slips out of set position.
- (iii) Seat back is broken or disconnected from seat base so that it will not support a person's full weight.
- (iv) Seat belts per OEM specifications are missing or ineffective.
  - (v) Seat belts are cut, torn, frayed, or otherwise damaged.
  - B. Floor Pan.
- (1) Check floor pan in both occupant compartments and sleeper berths for rusted-out areas or holes which could permit entry of exhaust gases or which would not support occupants adequately.
  - (a) Reject when:
- (i) Floor pan front or rear is rusted through sufficiently to cause a hazard to an occupant, or so that exhaust gases could enter the occupant area of the vehicle.
  - C. Frame.
- Check the frame (Repairs must meet OEM Specifications and FMCSA Regulation 396.17).
  - (a) Reject when:
- (i) There are any broken, rusted through, or cracked frame components.
- (ii) Frame has been cut or portions of frame have been removed affecting the strength or integrity of the frame.
- (2) Check the frame for any loose, broken or missing fasteners including fasteners attaching functional components such as engine, transmission, steering gear, suspension, body parts and fifth wheel.
  - (a) Reject when:
- (i) Frame has evidence of loose, broken or missing fasteners including fasteners attaching functional components such as engine, transmission, steering gear, suspension, body parts and fifth wheel.
  - D. Windshield Wipers.
- (1) Check wipers for proper operation, for damaged, torn or hardened rubber elements of blades and metal parts of wiper blades or arms.
  - (a) Reject when:
- (i) Either wiper fails to function properly. If vehicle was originally equipped with two windshield wipers, both must function properly.

  (ii) Wiper blade(s) smear or streak windshield.

  - (iii) Wiper blade(s) show signs of physical breakdown of

rubber wiping element

- (iv) Parts of the wiper blades or arms are missing or damaged.
  - E. Windshield Washer System.
- (1) Check for proper operation of hand or foot control and that an effective amount of fluid is delivered to the outside of the windshield.
  - (a) Reject when:
- (i) System fails to function properly, i.e. fluid reservoir unable to hold fluid, cracked or broken hoses.
  - F. Windshield Defroster.
  - (1) Check the defroster for proper operation.
  - (a) Reject when:
  - (i) Defroster fan fails to function as designed.
  - G. Speedometer/Odometer.
- (1) Check vehicle to be sure that it is equipped with the properly functioning speedometer and odometer. Although not a cause to reject, all vehicles are required to have a working odometer in order to be registered in the state of Utah.
  - (a) Advise when:
- (i) Speedometer or odometer is not functional or is disconnected.

#### R714-162-15. Vehicle Exterior.

- A. Protruding Metal/Parts and Accessories.
- (1) Check for torn metal parts, moldings, etc. that may protrude from vehicle.
  - (a) Reject when:
- (i) Metal, molding or other loose or dislocated parts protrude from the surface of the vehicle causing a safety hazard.
  - (2) Check parts and accessories for proper securement.
  - (a) Reject when:
  - (i) Parts or accessories are not properly secured.
  - B. Bumpers.
- (1) Check for condition and presence of front and rear bumpers.
  - (a) Reject when:
- (i) Front bumper is missing, misplaced, loosely attached, broken or torn so that a portion is protruding creating a hazard.
  - (ii) Rear end protection (rear impact guards) is missing.
  - C. Fenders.
  - (1) Check front fenders.
  - (a) Reject when:
- (i) Any fender has been removed or altered to such extent that it does not cover the entire width of the tire and wheel.
  - D. Doors.
- (1) Check door latches, locks, hinges, and handles for proper operation, improper adjustment and broken or missing components. All doors must open and close tightly.
  - (a) Reject when:
- (i) Doors are broken or hinges are sagging so that the door cannot be tightly closed.
  - (ii) Doors do not open properly or close tightly.
- (iii) Door parts are missing, broken or sagging to the extent that the door cannot be opened and closed properly.
  - E. Hood/Latch.
  - (1) Check hood and hood latch for proper operation.
  - (a) Reject when:
- (i) Hood is missing or hood latch does not securely hold hood in its proper fully closed position or the secondary safety catch does not function properly.
- (ii) Latch release mechanism or its parts are broken, missing or badly adjusted so that the hood cannot be opened and closed properly.
  - F. Exterior Rearview Mirror(s).
  - (1) Check mirrors.
  - (a) Reject when:
  - (i) Right or left exterior mirror is loose or missing.
  - (ii) Mirror is difficult to adjust or will not maintain a set

adjustment.

- (iii) Mirror(s) extend beyond vehicle width limit (102 inches). Allowance should be made for truck tractors inspected without a trailer attached and the extra width the mirrors extend to provide rearward visibility around the trailer.
- (iv) Mirror is cracked, has sharp edges, or is pitted or clouded to the extent that rear vision is obscured.
  - G. Motor Mounts/Transmission Mounts.
  - (1) Check all mount components.
  - (a) Advise when:
  - (i) Heat cracks are present.
  - (b) Reject when:
  - (i) Mount bolts or nuts are broken, loose or missing.
- (ii) Rubber cushion is separated from the metal plate of the mount.
  - (iii) There is a split through the rubber cushion.
- (iv) Engine or transmission is sagging to the point where you hear the mount bottom out or engine misalignment to the point of drive train component compromise.
- (v) Fluid filled mounts are leaking (Leakage must be verified from the mount).

#### R714-162-16. Windows and Glazing.

- A. Windshield.
- (1) Windshield is required in all commercial vehicles and must have the marking AS-1, AS-10, or AS-14. Check windshield for unauthorized tinting, signs, posters or other non-transparent materials.
  - (a) Reject when:
- (i) There is outright breakage (Glass shattered either on the inside or outside surface or glass is broken leaving sharp or jagged edges).
- (ii) There are sandpits or discoloration which interferes with the driver's vision.
  - (iii) Windshield is missing.
- (iv) Damage or repair in the acute area that is larger than one inch.
- (v) Any intersecting cracks in the sweep of wiper blade on driver's side.  $\label{eq:condition}$ 
  - B. Vehicle Glazing.
- (1) Check all glass for unauthorized materials or conditions that obscure driver's vision. All other glass in the vehicle must have an AS approval marking. Federal Motor Carrier Safety Regulations do not allow the front left and right side windows to be glazed/tinted darker than 70% light transmittance.
  - (a) Reject when:
- (i) Any tint or other non-transparent material has been added to the windshield below the horizontal line four (4) inches from the top of the windshield and allows less than 70% light transmittance below AS-1 mark on upper corner of windshield.
- (ii) Any tint is present and allows less than 70% light transmittance, or other non-transparent material has been added to the windows to the immediate left or right of the driver's seat.
- (iii) Any windows are covered by or treated with a material which presents a metallic or mirrored appearance when viewed from the outside of the vehicle.
  - C. Left and Right Front Windows.
- (1) Check operation of window at driver's left side. Window must open readily even though the vehicle has approved turn signals.
  - (a) Reject when:
- (i) Driver's window cannot be opened to permit arm signals.
  - (ii) Driver's door glass is broken, shattered or jagged.

# R714-162-16. Safe Loading.

- A. Safe Loading
- (1) Check load securement.

- (a) REJECT when:
- (i) Part(s) of a vehicle or condition of loading such that the spare tire or any part of the load or dunnage can fall onto the roadway.
- (ii) Container securement devices on intermodal equipment-All devices used to secure an intermodal container to a chassis, including rails or support frames, tiedown bolsters, locking pins, clevises, clamps and hooks that are cracked, broken loose or missing.

#### R714-162-17. School Bus.

- A. School Bus Loading Lights.
- (1) Check front and rear loading lights for proper operation and condition.
  - (a) Advise when:
  - (i) Any lens is cracked or broken.
  - (b) Reject when:
- (i) Amber or red loading light on the front or rear fails to operate.
  - (2) Check stop arm(s) for proper operation.
  - (a) Advise when:
  - (i) There is air leak from bellows.
  - (b) Reject when:
  - (i) Stop arm fails to extend or retract.
  - (ii) More than 50% of the stop arm lights are inoperative.
  - B. School Bus Exterior Cross View Mirror.
- (1) From the driver's position, visually inspect the convex cross view mirror for a clear view of the front bumper and area in front of the bus. Inspect for stable mounting, cracks and sharp edges
  - (a) Reject when:
  - Exterior cross view mirror is missing.
  - (ii) Mirror will not maintain a set position.
- (iii) Mirror is cracked, broken, has sharp edges, is pitted or clouded to the extent vision is obscured.
  - C. Emergency Exits.
  - (1) Check emergency exit windows for proper operation.
  - (a) Advise when:
- (i) Emergency exit window warning device does not operate, if equipped.
  - (b) Reject when:
- (i) Emergency exit window does not open freely or completely.
  - (ii) Emergency exit window is obstructed.
  - (2) Check emergency exit doors for proper operation.
  - (a) Reject when:
- (i) Emergency exit door warning device does not operate, if equipped.
- (ii) Emergency exit door does not open freely or completely.
- (iii) Emergency exit door is obstructed (Includes when retractable seat bottom does not automatically retract and stay in the retracted position).
- (iv) Any emergency exit door that is equipped with a padlock or similar non-OEM locking device. (Excludes vehicles equipped with an interlock system.)
  - D. Tires.
  - (1) Check tire load rating.
  - (a) Reject when:
- (i) Tire load rating is less than the required tire load rating on bus data plate.
  - E. Body Interior.
- (1) Check the fire extinguisher, aisle clearance, handrails and seat/barriers.
  - (a) Reject when:
  - (i) The fire extinguisher has been discharged or is missing.
- (ii) The aisle does not have the required clearance and/or the center aisle strip is missing or not secured.
  - (iii) The left side handrail is missing or it has a portion of

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that handrail that is completely unattached from its securement position, or if it does not meet or exceed the OEM specifications.

- (iv) Any seat cushion or seat assembly (frame) that is completely unattached from the structure that secures it.
- (v) Any seat/barrier material so defective that it compromises the integrity of occupant protection and compartmentalization.
  - (vi) Driver's seat fails to adjust or hold proper adjustment.
- (vii) Any part of the driver's safety restraint assembly is missing, not properly installed or so defective as to prevent proper securement.
  - (2) Check step well, floors and panels.
  - (a) Reject when:
- (i) Any part of the step well or support structure is damaged.
- (ii) Any step well condition that would present a tripping hazard.
- (iii) Floor pan or inner panels having excessive perforated areas or openings sufficient to cause a hazard to an occupant.
- (iv) Any panel (ceiling, side, wheel well, etc.) protruding, having sharp edges, or not secured, that may cause injuries.
  - F. Body Exterior.
  - (1) Check body exterior.
  - (a) Reject when:
- (i) Any school bus body part that is loose, torn, dislocated or protruding from the surface of the bus, creating a hazard.
  - (ii) School bus is any color other than school bus yellow.

KEY: motor vehicle safety, safety inspection manual February 8, 2011 53-8-204 53-8-205

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# R722. Public Safety, Criminal Investigations and Technical Services, Criminal Identification.

R722-350. Certificate of Eligibility. R722-350-1. Purpose.

The purpose of these rules is to establish procedures by which a petitioner may seek a certificate of eligibility pursuant to Title 77 Chapter 40.

#### R722-350-2. Authority.

Section 77-40-111 authorizes the department to promulgate rules to implement procedures for the application and issuance of certificates of eligibility.

#### R722-350-2. Definitions.

Terms used in this rule are defined in Section 77-40-102.

#### R722-350-3. Application for a Certificate of Eligibility.

- (1)(a) An application for a certificate of eligibility must be made in writing to the bureau by filing out the application form established by the bureau.
- (b) An application form must be accompanied by a payment of \$25.00 in the form of cash, check, money order, or credit card.
- (2) Upon receipt of a completed application form and payment of the application fee, the bureau shall determine whether the petitioner meets the requirements for a certificate of eligibility found in Sections 77-40-104 and 77-40-105 by reviewing federal, state and local government records.
- (3) If the bureau has insufficient information to determine if the petitioner meets the requirements for a certificate of eligibility, the bureau may request that the petitioner submit additional information.
- (4) If the bureau is unable to obtain disposition information regarding the petitioner's criminal history or cannot determine whether the petitioner meets the requirements for a certificate of eligibility found in Sections 77-40-104 and 77-40-105, the bureau shall send a letter to the petitioner, at the address indicated on the application form, indicating that the petitioner may obtain a special certificate for each criminal episode upon the payment of \$56.00, per special certificate.
- (5) If the bureau determines that the petitioner meets the requirements for the issuance of a certificate of eligibility found in Section 77-40-104, the bureau shall send the certificate of eligibility to the petitioner, at the address indicated on the application form, unless the charges were dismissed pursuant to a plea in abeyance agreement under Title 77, Chapter 2a, Pleas in Abeyance, or a diversion agreement under Title 77, Chapter 2, Prosecution, Screening, and Diversion.
- (6) If the bureau determines that the petitioner meets the requirements for the issuance of a certificate of eligibility under any other circumstances, the bureau shall send a letter to the petitioner, at the address indicated on the application form, indicating that the petitioner must pay \$56.00 for each certificate of eligibility.
- (7) If the bureau determines that the petitioner does not meet the criteria for the issuance of a certificate of eligibility, the bureau shall send a letter to the petitioner, at the address indicated on the application form, which describes the reasons why the petitioner's application was denied and notifies the petitioner that the petitioner may seek agency review of the bureau's decision by following the procedures outlined in R722-350-4.

# R722-350-4. Agency Review of a Decision to Deny an Application for a Certificate of Eligibility.

(1) A petitioner may seek review of the denial of an application for a certificate of eligibility, as provided by Section 63G-4-301, by mailing a written request for review to the bureau within 30 days from the date the denial letter is issued.

- (2) The request for review must:
- (a) be signed by the petitioner;
- (b) state the specific grounds upon which relief is requested;
  - (c) state the date upon which it was mailed; and
- (d) include documentation which supports the petitioner's request for review.
- (3) An employee of the bureau shall be designated to review the petitioner's written request, any accompanying documents supplied by the petitioner, and the materials contained in the application file to determine whether the petitioner meets the requirements for the issuance of a certificate found in Section 77-40-104 and 77-40-105.
- (4)(a) Within a reasonable time after receiving the request for review, the bureau shall issue a final written order on review, which shall be mailed to the petitioner at the address indicated on the application.
- (b) If upon further review the bureau is unable to determine whether the petitioner meets the requirements for a certificate of eligibility found in Sections 77-40-104 and 77-40-105, the bureau shall send a letter to the petitioner, at the address indicated on the application form, indicating that the petitioner may obtain a special certificate for each criminal episode upon the payment of \$56.00, per special certificate.
- (c) If further review indicates that the petitioner meets the requirements for the issuance of a certificate of eligibility found in Section 77-40-104, the bureau shall send a certificate of eligibility to the petitioner, unless the charges were dismissed pursuant to a plea in abeyance agreement under Title 77, Chapter 2a, Pleas in Abeyance, or a diversion agreement under Title 77, Chapter 2, Prosecution, Screening, and Diversion.
- (d) If further review indicates that the petitioner meets the requirements for the issuance of a certificate of eligibility under any other circumstances, the order shall indicate that the petitioner must pay \$56.00 for each certificate of eligibility.
- (e) If further review indicates that the petitioner does not meet the requirements for the issuance of a certificate, the order shall describe the reasons why the bureau's decision was upheld and notify the petitioner that the petitioner's opportunity to review the bureau's decision is limited to review by the district court as described in R722-350-5.

### R722-350-5. Judicial Review.

A petitioner may seek judicial review of the bureau's final written order on review denying an application for a certificate of eligibility, as provided by Section 63G-4-402, by filing a complaint in the district court within 30 days from the date that the bureau's final written order is issued.

KEY: expungement, certificate of eligibility February 22, 2011 77-40 UAC (As of March 1, 2011) Printed: March 9, 2011 Page 252

# R861. Tax Commission, Administration.

R861-1A. Administrative Procedures.

# R861-1A-2. Rulemaking Power Pursuant to Utah Code Ann. Section 59-1-210 and 63-46a-4.

- A. Policy and Scope. In accordance with the responsibility placed upon it by law, the Commission shall enact appropriate rules. These rules shall prescribe practices and procedures for the Commission and other state and county officials and agencies over which the Commission has supervisory power and shall interpret laws the Commission is charged with administering when such interpretation is deemed necessary and in the public interest.
- B. Preparation. In the preparation of rules the Commission may refer to appropriate materials and consult such parties as it deems advisable, whether or not such persons are employees of the Commission. Drafts of proposed rules may be submitted to the Office of the Attorney General for examination as to legality and form.
- C. Notice and Hearing. The Commission may publish, by means of local communication, notice of its intent to exercise its rulemaking power in a particular area. Notice therein will be given of a scheduled hearing or hearings not sooner than 15 days after such notice, at which hearing or hearings any party who would be substantially affected by such exercise may present argument in support thereof or in objection thereto. Such notice and hearing or hearings will be instituted when the Commission deems them to be of substantial value and in the public interest or in accordance with Utah Code Ann. Section 63-46a-5. Such notice and hearing or hearings shall not be a prerequisite to the validity of any rule.
- D. Adoption. Rules will be adopted by the Commission at formal meetings with a quorum present. Adopted rules will be written and entered into the official minutes of the Commission, which minutes are a public record available for examination by interested members of the public at the Commission offices. This proceeding and no other will be necessary for validity, unless otherwise required by the rulemaking procedures.
- E. Effective Date. In accordance with Utah Code Ann. Section 63-46a-4.
- F. Publication. Copies of adopted rules will be prepared and made available to interested parties requesting the same. Such rules may also be published periodically in booklets and bulletins. It shall be the policy of the Commission to provide for publication of all new rules at the time of each compilation of rules in the particular area. No rule, however, shall be deemed invalid by failure to prepare copies for distribution or to provide for publication in the manner herein described.
- G. Petitions for Exercise of Rulemaking Power. The Commission may be petitioned to exercise its power to adopt a rule of general application. Such petition shall be submitted in writing by any party who would be substantially and directly affected by such rule. The Commission will have wide discretion in this area and will exercise this rulemaking power upon petition only when it deems that such exercise would be of substantial value to the citizens of Utah. If the Commission accepts such a petition, it may adopt such rule as it deems appropriate; however, the petitioning party may submit a proposed rule for the consideration of the Commission. If the Commission acts favorably upon such a petition, it will adopt and publish the rule in the manner hereinabove described, and in addition notify the petitioner of such adoption by mail at his last known address. If the Commission declines to act on such petition, it will so notify the petitioning party in the same manner.
- H. Repeal and Amendment. The procedure above described for the enactment of rules shall also be followed for the amendment or repeal of existing rules.

# R861-1A-3. Division Conferences Pursuant to Utah Code Ann. Sections 59-1-210 and 63G-4-102.

Any party directly affected by a commission action or contemplated action may request a conference with the supervisor or designated officer of the division involved in that action.

- (1) A request may be oral or written.
- (2) A conference will be conducted in an informal manner in an effort to clarify and narrow the issues and problems involved.
- (3) The party requesting a conference will be notified of the result:
  - (a) orally or in writing;
  - (b) in person or through counsel; and
- (c) at the conclusion of the conference or within a reasonable time thereafter.
- (4) A conference may be held at any time prior to a hearing, whether or not a petition for hearing, appeal, or other commencement of an adjudicative proceeding has been filed.

# R861-1A-9. Tax Commission as Board of Equalization Pursuant to Utah Code Ann. Sections 59-2-212, 59-2-1004, and 59-2-1006.

- A. Equalization Responsibilities. The Commission will sit as the State Board of Equalization in discharge of the equalization responsibilities given it by law. The Commission may sit on its own initiative to correct the valuation of property that has been overassessed, underassessed, or nonassessed as described in Section 59-2-212, and as a board of appeal from the various county boards of equalization described in Section 59-2-1004.
- B. Proceedings. In all cases, appeals to the Commission shall be scheduled for hearing pursuant to Commission rules.
  - C. Appeals from county boards of equalization.
- 1. A notice of appeal filed by the taxpayer with the auditor pursuant to Section 59-2-1006 shall be presumed to have been timely filed unless the county provides convincing evidence to the contrary. In the absence of evidence of the date of mailing of the county board of equalization decision by the county auditor to the taxpayer, it shall be presumed that the decision was mailed three days after the meeting of the county board of equalization at which the decision was made.
- 2. If the county has not formally adopted board of equalization rules and procedures under Section 59-2-1001 that have been approved by the Commission, the procedures contained in this rule must be followed.
- 3. An appeal from a decision of a county board must be presented upon the same issues as were submitted to the county board in the first instance. The Commission shall consider, but is not limited to, the facts and evidence submitted to the county board.
- 4. The county board of equalization or county hearing officer shall prepare minutes of hearings held before them on property tax appeals. The minutes shall constitute the record on appeal.
- a) For appeals concerning property value, the record shall include:
  - (1) the name and address of the property owner;
- (2) the identification number, location, and description of the property;
  - (3) the value placed on the property by the assessor;
  - (4) the basis stated in the taxpayer's appeal;
- (5) facts and issues raised in the hearing before the county board that are not clearly evident from the assessor's records;
- (6) the decision of the county board of equalization and the reasons for the decision.
- b) Exempt Property. With respect to a decision affecting the exempt status of a property, the county board of equalization

shall prepare its decision in writing, stating the reasons and statutory basis for the decision.

- 5. Appeals from dismissal by the county boards of equalization.
- a) Decisions by the county board of equalization are final orders on the merits, and appeals to the Commission shall be on the merits except for the following:
  - (1) dismissal for lack of jurisdiction;
  - (2) dismissal for lack of timeliness;
- (3) dismissal for lack of evidence to support a claim for relief.
- b) On an appeal from a dismissal by a county board for the exceptions under C.5.a), the only matter that will be reviewed by the Commission is the dismissal itself, not the merits of the appeal.
- c) An appeal may be dismissed for lack of jurisdiction when the claimant limits arguments to issues not under the jurisdiction of the county board of equalization.
- 6. An appeal filed with the Commission may be remanded to the county board of equalization for further proceedings if the Commission determines that:
  - a) dismissal under C.5.a)(1) or (3) was improper;
- b) the taxpayer failed to exhaust all administrative remedies at the county level; or
- c) in the interest of administrative efficiency, the matter can best be resolved by the county board.
- 7. An appeal filed with the Commission shall be remanded to the county board of equalization for further proceedings if the Commission determines that dismissal under C.5.a)(2) is improper under R884-24P-66.
- 8. To achieve standing with the county board of equalization and have a decision rendered on the merits of the case, the taxpayer shall provide the following minimum information to the county board of equalization:
  - a) the name and address of the property owner;
- b) the identification number, location, and description of the property;
  - c) the value placed on the property by the assessor;
- d) the taxpayer's estimate of the fair market value of the property; and
- e) a signed statement providing evidence or documentation that supports the taxpayer's claim for relief.
- 9. If no signed statement is attached, the county will notify the taxpayer of the defect in the claim and permit at least ten calendar days to cure the defect before dismissing the matter for lack of sufficient evidence to support the claim for relief.
- 10. If the taxpayer appears before the county board of equalization and fails to produce the evidence or documentation under C.8.e), the county shall send the taxpayer a notice of intent to dismiss, and permit the taxpayer at least 20 calendar days to supply the evidence or documentation. If the taxpayer fails to provide the evidence or documentation within 20 days, the county board of equalization may dismiss the matter for lack of evidence to support a claim for relief.
- 11. If the minimum information required under C.8. is supplied and the taxpayer produces the evidence or documentation described in the taxpayer's signed statement under C.8.e), the county board of equalization shall render a decision on the merits of the case.

## R861-1A-10. Miscellaneous Provisions Pursuant to Utah Code Ann. Section 59-1-210.

- A. Rights of Parties. Nothing herein shall be construed to remove or diminish any right of any party under the Constitution of the United States, the Constitution of the state of Utah, or any existing law.
- B. Effect of Partial Invalidation. If any part of these rules be declared unconstitutional or in conflict with existing statutory law by a court of competent jurisdiction, the remainder shall not

be affected thereby and shall continue in full force and effect.

- C. Enactment of Inconsistent Legislation. Any statute passed by the Utah Legislature inconsistent with these rules or any part thereof will effect a repeal of that part of these rules with which it is inconsistent, but of no other part.
- D. Presumption of Familiarity. It will be presumed that parties dealing with the Commission are familiar with:
  - 1. these rules and the provisions thereof,
  - 2. the revenue laws of the state of Utah, and
- 3. all rules enacted by the Commission in its administration thereof.

## R861-1A-11. Appeal of Corrective Action Order Pursuant to Utah Code Ann. Section 59-2-704.

- A. Appeal of Corrective Action Order. Any county appealing a corrective action order issued pursuant to Section 59-2-704, shall, within 10 days of the mailing of the order, request in writing a hearing before the Commission. The Commission shall immediately set the time and place of the hearing, which shall be held no later than June 30 of the tax year to which the corrective action order applies.
- B. Hearings. Hearings on corrective action order appeals shall be conducted as formal hearings and shall be governed by the procedures contained in these rules. If the parties are able to stipulate to a modification of the corrective action order, and it is evident that there is a reasonable basis for modifying the corrective action order, an amended corrective action order may be executed by the Commission. One or more commissioners may preside at a hearing under this rule with the same force and effect as if a quorum of the Commission were present. However, a decision must be made and an order signed by a quorum of the Commission.
- C. Decisions and Orders. The Commission shall render its decision and order no later than July 10 of the tax year to which the corrective action order applies. Upon reaching a decision, the Commission shall immediately notify the clerk of the county board of equalization and the county assessor of that decision.
- D. Sales Information. Access to Commission property sales information shall be available by written agreement with the Commission to any clerk of the county board of equalization and county assessor appealing under this rule. All other reasonable and necessary information shall be available upon request, according to Commission guidelines.
- E. Conflict with Other Rules. This rule supersedes all other rules that may otherwise govern these proceedings before the Commission.

## R861-1A-12. Policies and Procedures Regarding Public Disclosure Pursuant to Utah Code Ann. Section 59-1-210.

This rule outlines the policies and procedures of the Commission regarding the public disclosure of and access to documents, workpapers, decisions, and other information prepared by the Commission under provisions of Utah Code Ann. Section 59-1-210.

- A. Property Tax Orders. Property tax orders signed by the Commission will be mailed to the appropriately named parties in accordance with the Commission's rules of procedure. Property tax orders may also be made available to persons other than the named parties upon written request to the Commission. Nonparty requests will be subject to the following limitations.
- 1. If, upon consultation with the taxpayer, the Commission determines that a particular property tax order contains information which, if disclosed, would constitute a significant competitive disadvantage to the taxpayer, the Commission may either prohibit the disclosure of the order or require that applicable information be removed from the order prior to it being made publicly available.
- 2. The limitation in subsection 1. does not apply if the taxpayer affirmatively waives protection against disclosure of

the information.

- B. Other Tax Orders. Written orders signed by the Commission relating to all tax appeals other than property tax matters will also be mailed to the appropriately named parties in accordance with the Commission rules of procedure. Copies of these orders or information about them will not be provided to any person other than the named parties except for the following circumstances:
- 1. if the Commission determines that the parties have affirmatively waived any claims to confidentiality; or
- 2. if the Commission determines that the orders may be effectively sanitized through the deletion of references to the parties, specific tax amounts, or any other information attributable to a return filed with the Commission.
  - C. Imposition and Waiver of Penalty and Interest.
- 1. All facts surrounding the imposition of penalty and interest charges as well as requests for waiver of penalty and interest charges are considered confidential and will not be disclosed to any persons other than the parties specifically involved. These facts include the names of the involved parties, the amount of penalty and interest, type of tax involved, amount of the tax owed, reasons for the imposition of the penalty and interest, and any other information relating to imposition of the penalty and interest, except as follows:
- (a) if the Commission affirmatively determines that a finding of fraud is involved and seeks the imposition of the appropriate fraud penalties, the Commission may make all pertinent facts available to the public once legal action against the parties has been commenced; or
- (b) if the Commission determines that the parties have affirmatively waived their rights to confidentiality, the Commission will make all pertinent facts available to the public.
  - D. Commission Notes and Workpapers.
- 1. All workpapers, notes, and other material prepared by the commissioners, as well as staff and employees of the Commission, are to be considered confidential, and access to the specific material is restricted to employees of the Commission and its legal counsel only. Examples of this restricted material include audit workpapers and notes, ad valorem appraisal worksheets, and notes taken during hearings and deliberations. In the case of information prepared as part of an audit, the auditing division will, upon request, provide summary information of the findings to the taxpayer. These items will not be available to any person or party by discovery carried out pursuant to these rules or the Utah Rules of Civil Procedure.
- 2. Relevant workpapers of the property tax division prepared in connection with the assessment of property by the Commission, pursuant to the provisions of Utah Code Ann. Section 59-2-217, shall be provided to the owner of the property to which the assessment relates, at the owner's request.
- E. Reciprocal Agreements. Pursuant to Utah Code Ann. Sections 59-7-537, 59-10-545 and 59-12-109, the Commission may enter into individual reciprocal agreements to share specific tax information with authorized representatives of the United States Internal Revenue Service, tax officials of other states, and representatives of local governments within the state of Utah; provided, however, that no information will be provided to any governmental entity if providing such information would violate any statute or any agreement with the Internal Revenue Service.
- F. Other Agreements. Pursuant to Utah Code Ann. Section 59-12-109, the Commission may provide departments and political subdivisions of the state of Utah with copies of returns and other information required by Chapter 12 of Title 59. This information is available only in official matters and must be requested in writing by the head of the department or political subdivision. The request must specifically indicate the information being sought and how the information will be used. The Commission will respond in writing to the request and shall impose conditions of confidentiality on the use of the

information disclosed.

- G. Multistate Tax Commission. The Commission is authorized to share specific tax information for audit purposes with the Multistate Tax Commission.
- H. Statistical Information. The Commission authorizes the preparation and publication of statistical information regarding the payment and collection of state taxes. The information will be prepared by the various divisions of the Commission and made available after review and approval of the Commission.
- I. Public Record Information. Pursuant to Utah Code Ann. 59-1-403(3)(c), the Commission may publicize the name and other appropriate information, as contained in the public record, concerning delinquent taxpayers, including their addresses, the amount of money owed by tax type, as well as any legal action taken by the Commission, including charges filed, property seized, etc. No information will be released which is not part of the existing public record.

## R861-1A-13. Requests for Accommodation and Grievance Procedures Pursuant to Utah Code Ann. Section 63G-3-201, 28 CFR 35.107 1992 edition, and 42 USC 12201.

- (1) Disabled individuals may request reasonable accommodations to services, programs, or activities, or a job or work environment in the following manner.
  - (a) Requests shall be directed to:
  - **Accommodations Coordinator**
  - Utah State Tax Commission
  - 210 North 1950 West
  - Salt Lake City, Utah 84134
- Telephone: 801-297-3811 TDD: 801-297-3819 or relay at 711
- (b) Requests shall be made at least three working days prior to any deadline by which the accommodation is needed.
  - (c) Requests shall include the following information:
  - (i) the individual's name and address;
- (ii) a notation that the request is made in accordance with the Americans with Disabilities Act;
- (iii) a description of the nature and extent of the individual's disability;
- (iv) a description of the service, program, activity, or job or work environment for which an accommodation is requested;
- (v) a description of the requested accommodation if an accommodation has been identified.
- (2) The accommodations coordinator shall review all requests for accommodation with the applicable division director and shall issue a reply within two working days.
  - (a) The reply shall advise the individual that:
  - (i) the requested accommodation is being supplied; or
- (ii) the requested accommodation is not being supplied because it would cause an undue hardship, and shall suggest alternative accommodations. Alternative accommodations must be described; or
- (iii) the request for accommodation is denied. A reason for the denial must be included; or
- (iv) additional time is necessary to review the request. A projected response date must be included.
- (b) All denials of requests under Subsections (2)(a)(ii) and (2)(a)(iii) shall be approved by the executive director or designee.
- (c) All replies shall be made in a suitable format. If the suitable format is a format other than writing, the reply shall also be made in writing.
- (3) Disabled individuals who are dissatisfied with the reply to their request for accommodation may file a request for review with the executive director in the following manner.
  - (a) Requests for review shall be directed to:

Executive Director

Utah State Tax Commission 210 North 1950 West

Salt Lake City, Utah 84134

- Telephone: 801-297-3841 TDD: 801-297-3819 or relay at 711
- (b) A request for review must be filed within 180 days of the accommodations coordinator's reply.
  - (c) The request for review shall include:
  - (i) the individual's name and address;
  - (ii) the nature and extent of the individual's disability;
  - (iii) a copy of the accommodation coordinator's reply;
- (iv) a statement explaining why the reply to the individual's request for accommodation was unsatisfactory;
  - (v) a description of the accommodation desired; and
- (vi) the signature of the individual or the individual's legal representative.
- (4) The executive director shall review all requests for review and shall issue a reply within 15 working days after receipt of the request for review.
- (a) If unable to reach a decision within the 15 working day period, the executive director shall notify the individual with a disability that the decision is being delayed and the amount of additional time necessary to reach a decision.
- (b) All replies shall be made in a suitable format. If the suitable format is a format other than writing, the reply shall also be made in writing.
- (5) The record of each request for review, and all written records produced or received as part of each request for review, shall be classified as protected under Section 63G-2-305 until the executive director issues a decision.
- (6) Once the executive director issues a decision, any portions of the record that pertain to the individual's medical condition shall remain classified as private under Section 63G-2-302 or controlled under Section 63G-2-304, whichever is appropriate. All other information gathered as part of the appeal shall be classified as private information. Only the written decision of the executive director shall be classified as public information.

Disabled individuals who are dissatisfied with the executive director's decision may appeal that decision to the commission in the manner provided in Sections 63G-4-102 through 63G-4-105.

## R861-1A-15. Requirement of Social Security and Federal Identification Numbers Pursuant to Utah Code Ann. Section 59-1-210.

- A. Taxpayers shall provide the Tax Commission with their social security number or federal identification number, as required by the Tax Commission.
- B. Sole proprietor and partnership applicants shall provide the Tax Commission with the following information for every owner or partner of the applying entity:
  - 1. name;
  - 2. home address;
- 3. social security number and federal identification number, as required by the Tax Commission.
- C. Corporation and limited liability applicants shall provide the Tax Commission with the following information for every officer or managing member of the applying entity:
  - 1. name;
  - 2. home address; and
- 3. social security number and federal identification number, as required by the Tax Commission.
- D. Business trust applicants shall provide the Tax Commission with the following information for the responsible trustees:
  - 1. name;
  - 2. home address; and
  - 3. social security number and federal identification

number, as required by the Tax Commission.

## R861-1A-16. Utah State Tax Commission Management Plan Pursuant to Utah Code Ann. Section 59-1-207.

- (1) The executive director reports to the commission. The executive director shall meet with the commission periodically to report on the status and progress of this agreement, update the commission on the affairs of the agency and seek policy guidance. The chairman of the commission shall designate a liaison of the commission to coordinate with the executive director in the execution of this agreement.
  - (2) The structure of the agency is as follows:
- (a) The Office of the Commission, including the commissioners and the following units that report to the commission:
  - (i) Internal Audit;
  - (ii) Appeals;
  - (iii) Economic and Statistical; and
  - (iv) Public Information.
- (b) The Office of the Executive Director, including the executive director's staff and the following divisions that report to the executive director:
  - (i) Administration;
  - (ii) Taxpayer Services;
  - (iii) Motor Vehicle;
  - (iv) Auditing;
  - (v) Property Tax;
  - (vi) Processing; and
  - (vii) Motor Vehicle Enforcement.
- (3) The Executive Director shall oversee service agreements from other departments, including the Department of Human Resources and the Department of Technology Services.
- (4) The commission hereby delegates full authority for the following functions to the executive director:
- (a) general supervision and management of the day to day management of the operations and business of the agency conducted through the Office of the Executive Director and through the divisions set out in Subsection (2)(b);
- (b) management of the day to day relationships with the customers of the agency;
- (c) all original assessments, including adjustments to audit, assessment, and collection actions, except as provided in Subsections (4)(d) and (5);
- (d) waivers of penalty and interest or offers in compromise agreements in amounts under \$10,000, in conformance with standards established by the commission;
- (e) except as provided in Subsection (5)(g), voluntary disclosure agreements with companies, including multilevel marketers;
- (f) determination of whether a county or taxing entity has satisfied its statutory obligations with respect to taxes and fees administered by the commission;
- (g) human resource management functions, including employee relations, final agency action on employee grievances, and development of internal policies and procedures; and
- (h) administration of Title 63G, Chapter 2, Government Records Access and Management Act.
- (5) The executive director shall prepare and, upon approval by the commission, implement the following actions, agreements, and documents:
  - (a) the agency budget;
  - (b) the strategic plan of the agency;
  - (c) administrative rules and bulletins;
- (d) waivers of penalty and interest in amounts of \$10,000 or more as per the waiver of penalty and interest policy;
- (e) offer in compromise agreements that abate tax, penalty and interest over \$10,000 as per the offer in compromise policy;

- (f) stipulated or negotiated agreements that dispose of matters on appeal; and
- (g) voluntary disclosure agreements that meet the following criteria:
- (i) the company participating in the agreement is not licensed in Utah and does not collect or remit Utah sales or corporate income tax; and
- (ii) the agreement forgives a known past tax liability of \$10,000 or more.
- (6) The commission shall retain authority for the following functions:
  - (a) rulemaking;
  - (b) adjudicative proceedings;
- (c) private letter rulings issued in response to requests from individual taxpayers for guidance on specific facts and circumstances:
  - (d) internal audit processes;
  - (e) liaison with the governor's office;
- (i) Correspondence received from the governor's office relating to tax policy will be directed to the Office of the Commission for response. Correspondence received from the governor's office that relates to operating issues of the agency will be directed to the Office of the Executive Director for research and appropriate action. The executive director shall prepare a timely response for the governor with notice to the commission as appropriate.
- (ii) The executive director and staff may have other contact with the governor's office upon appropriate notice to the commission; and
  - (f) liaison with the Legislature.
- (i) The commission will set legislative priorities and communicate those priorities to the executive director.
- (ii) Under the direction of the executive director, staff may be assigned to assist the commission and the executive director in monitoring legislative meetings and assisting legislators with policy issues relating to the agency.
- (7) Correspondence that has been directed to the commission or individual commissioners that relates to matters delegated to the executive director shall be forwarded to a staff member of the Office of the Executive Director for research and appropriate action. A log shall be maintained of all correspondence and periodically the executive director will review with the commission the volume, nature, and resolution of all correspondence from all sources.
- (8) The executive director's staff may occasionally act as support staff to the commission for purposes of conducting research or making recommendations on tax issues.
- (a) Official communications or assignments from the commission or individual commissioners to the staff reporting to the executive director shall be made through the executive director
- (b) The commissioners and the Office of the Commission staff reserve the right to contact agency staff directly to facilitate a collegial working environment and maintain communications within the agency. These contacts will exclude direct commands, specific policy implementation guidance, or human resource administration.
- (9) The commission shall meet with the executive director periodically for the purpose of exchanging information and coordinating operations.
- (a) The commission shall discuss with the executive director all policy decisions, appeal decisions or other commission actions that affect the day to day operations of the agency
- (b) The executive director shall keep the commission apprised of significant actions or issues arising in the course of the daily operation of the agency.
- (c) When confronted with circumstances that are not covered by established policy or by instances of real or potential

conflicts of interest, the executive director shall refer the matter to the commission.

### R861-1A-18. Allocations of Remittances Pursuant to Utah Code Ann. Sections 59-1-210 and 59-1-705.

- A. Remittances received by the commission shall be applied first to penalty, then interest, and then to tax for the filing period and account designated by the taxpayer.
- B. If no designation for period is made, the commission shall allocate the remittance so as to satisfy all penalty, interest, and tax for the oldest period before applying any excess to other periods.
- C. Fees associated with Tax Commission collection activities shall be allocated from remittances in the manner designated by statute. If a statute does not provide for the manner of allocating those fees from remittances, the commission shall apply the remittance first to the collection activity fees, then to penalty, then interest, and then to tax for the filing period.

# R861-1A-20. Time of Appeal Pursuant to Utah Code Ann. Sections 59-1-301, 59-1-501, 59-2-1007, 59-7-517, 59-10-532, 59-10-533, 59-10-535, 59-12-114, 59-13-210, 63G-4-201, 63G-4-401, 68-3-7, and 68-3-8.5.

- (1) A request for a hearing to correct a centrally assessed property tax assessment pursuant to Section 59-2-1007 must be in writing. The request is deemed to be timely if:
- (a) it is received in the commission offices on or before the close of business of the last day of the time frame provided by statute; or
- (b) the date of the postmark on the envelope or cover indicates that the request was mailed on or before June 1.
- (2) Except as provided in Subsection (3), a petition for redetermination of a deficiency must be received in the commission offices no later than 30 days from the date of a notice that creates the right to appeal. The petition is deemed to be timely if:
  - (a) in the case of mailed or hand-delivered documents:
- (i) the petition is received in the commission offices on or before the close of business of the last day of the 30-day period; or
- (ii) the date of the postmark on the envelope or cover indicates that the request was mailed on or before the last day of the 30-day period; or
- (b) in the case of electronically-filed documents, the petition is received no later than midnight of the last day of the 30-day period.
- (3) A petition for redetermination of a claim for refund filed in accordance with Sections 59-10-532 or 59-10-533 is deemed to be timely if:
  - (a) in the case of mailed or hand-delivered documents:
- (i) the petition is received in the commission offices on or before the close of business of the last day of the time frame provided by statute; or
- (ii) the date of the postmark on the envelope or cover indicates that the request was mailed on or before the last day of the time frame provided by statute; or
- (b) in the case of electronically-filed documents, the petition is received no later than midnight of the last day of the time frame provided by statute.
- (4) Any party adversely affected by an order of the commission may seek judicial review within the time frame provided by statute. Copies of the appeal shall be served upon the commission and upon the Office of the Attorney General.

## R861-1A-22. Petitions for Commencement of Adjudicative Proceedings Pursuant to Utah Code Ann. Sections 59-1-501, and 63G-4-201.

(1) Time for Petition. Unless otherwise provided by Utah

statute, petitions for adjudicative actions shall be filed within the time frames specified in R861-1A-20. If the last day of the 30-day period falls on a Saturday, Sunday, or legal holiday, the period shall run until the end of the next Tax Commission business day.

- (2) Contents. A petition for adjudicative action need not be in any particular form, but shall be in writing and, in addition to the requirements of 63G-4-201, shall contain the following:
- (a) name and street address and, if available, a fax number or e-mail address of petitioner or the petitioner's representative;
- (b) a telephone number where the petitioning party or that party's representative can be reached during regular business hours;
- (c) petitioner's tax identification, social security number or other relevant identification number, such as real property parcel number or vehicle identification number;
- (d) particular tax or issue involved, period of alleged liability, amount of tax in dispute, and, in the case of a property tax issue, the lien date;
- (e) if the petition results from a letter or notice, the petition will include the date of the letter or notice and the originating division or officer; and
- (f) in the case of property tax cases, the assessed value sought.
- (3) Effect of Nonconformance. The commission will not reject a petition because of nonconformance in form or content, but may require an amended or substitute petition meeting the requirements of this section when such defects are present. An amended or substitute petition must be filed within 15 days after notice of the defect from the commission.

### R861-1A-23. Designation of Adjudicative Proceedings Pursuant to Utah Code Ann. Section 63G-4-202.

- (1) All matters shall be designated as formal proceedings and set for an initial hearing, a status conference, or a scheduling conference pursuant to R861-1A-26.
- (2) A matter may be diverted to a mediation process pursuant to R861-1A-32 upon agreement of the parties and the presiding officer.

## R861-1A-24. Formal Adjudicative Proceedings Pursuant to Utah Code Ann. Sections 59-1-502.5, 63G-4-206, and 63G-4-208

- (1) At a formal proceeding, an administrative law judge appointed by the commission or a commissioner may preside.
- (a) Assignment of a presiding officer to a case will be made pursuant to agency procedures and not at the request of any party to the appeal.
- (b) A party may request that one or more commissioners be present at any hearing. However, the decision of whether the request is granted rests with the commission.
- (c) If more than one commissioner or administrative law judge is present at any hearing, the hearing will be conducted by the presiding officer assigned to the appeal, unless otherwise determined by the commission.
- (2) A formal proceeding includes an initial hearing pursuant to Section 59-1-502.5, unless it is waived upon agreement of all parties, and a formal hearing on the record, if the initial hearing is waived or if a party appeals the initial hearing decision.
  - (a) Initial Hearing.
- (i) An initial hearing pursuant to Section 59-1-502.5 shall be in the form of a conference.
- (ii) In accordance with Section 59-1-502.5, the commission shall make no record of an initial hearing.
- (iii) Any issue may be settled in the initial hearing, but any party has a right to a formal hearing on matters that remain in dispute after the initial hearing decision is issued.
  - (iv) Any party dissatisfied with the result of the initial

hearing must file a timely request for a formal hearing before pursuing judicial review of unsettled matters.

(b) Formal Hearing.

- (i) The commission shall make a record of all formal hearings, which may include a written record or an audio recording of the proceeding.
- (ii) Evidence presented at the initial hearing will not be included in the record of the formal hearing, unless specifically requested by a party and admitted by the presiding officer.

## R861-1A-26. Procedures for Formal Adjudicative Proceedings Pursuant to Utah Code Ann. Sections 59-1-501 and 63G-4-204 through 63G-4-209.

- (1) A scheduling or status conference may be held.
- (a) At the conference, the parties and the presiding officer may:
  - (i) establish deadlines and procedures for discovery;
  - (ii) discuss scheduling;
  - (iii) clarify other issues;
- (iv) determine whether to refer the action to a mediation process; and
  - (v) determine whether the initial hearing will be waived.
- (b) The scheduling or status conference may be converted to an initial hearing upon agreement of the parties.
- (2) Notice of Hearing. At least ten days prior to a hearing date, the Commission shall notify the petitioning party or the petitioning party's representative by mail, e-mail, or facsimile of the date, time and place of any hearing or proceeding.
- (3) Proceedings Conducted by Telephone. Any proceeding may be held with one or more of the parties on the telephone if the presiding officer determines that it will be more convenient or expeditious for one or more of the parties and does not unfairly prejudice the rights of any party. Each party to the proceeding is responsible for notifying the presiding officer of the telephone number where contact can be made for purposes of conducting the hearing.
  - (4) Representation.
- (a) A party may pursue an appeal before the commission without assistance of legal counsel or other representation. However, a party may be represented by legal counsel or other representation at every stage of adjudication. Failure to obtain legal representation shall not be grounds for complaint at a later stage in the adjudicative proceeding or for relief on appeal from an order of the commission.
- (i) For appeals concerning Utah corporate franchise and income taxes or Utah individual income taxes, legal counsel must file a power of attorney or the taxpayer must submit a signed petition for redetermination (Tax Commission form TC-738) on which the taxpayer has authorized legal counsel to represent him or her in the appeal. For all other appeals, legal counsel may, as an alternative, submit an entry of appearance.
- (ii) Any representative other than legal counsel must submit a signed power of attorney authorizing the representative to act on the party's behalf and binding the party by the representative's action, unless the taxpayer submits a signed petition for redetermination (Tax Commission form TC-738) on which the taxpayer has authorized the representative to represent him or her in the appeal.
- (iii) If a party is represented by legal counsel or other representation, all documents will be directed to the party's representative. Documents will be mailed to the representative's street or other address as shown in documents submitted by the representative. Documents may also be transmitted by facsimile number, e-mail address or other electronic means. A request by a party that documents be transmitted by e-mail shall constitute a waiver of confidentiality of any confidential information disclosed in that e-mail.
- (b) Any division of the commission named as party to the proceeding may be represented by the Attorney General's Office

upon an attorney of that office submitting an entry of appearance.

- (5) Subpoena Power.
- (a) Issuance. Subpoenas may be issued to secure the attendance of witnesses or the production of evidence.
- (i) If all parties are represented by counsel, an attorney admitted to practice law in Utah may issue and sign the subpoena.
- (ii) In all other cases, the party requesting the subpoena must prepare it and submit it to the presiding officer for review and, if appropriate, signature. The presiding officer may inform a party of its rights under the Utah Rules of Civil Procedure.
- (b) Service. Service of the subpoena shall be made by the party requesting it in a manner consistent with the Utah Rules of Civil Procedure.
  - (6) Motions
- (a) Consolidation. The presiding officer has discretion to consolidate cases when the same tax assessment, series of assessments, or issues are involved in each, or where the fact situations and the legal questions presented are virtually identical.
- (b) Continuance. A continuance may be granted at the discretion of the presiding officer.
  - (i) In the absence of a scheduling order:
- (Å) Each party to an appeal may receive one continuance, upon request, prior to the initial hearing.
- (B) If the initial hearing is waived or a formal hearing is timely requested after an initial hearing decision is issued, each party may receive one continuance, upon request, prior to the formal hearing.
- (C) A request must be submitted no later than ten days prior to the proceeding for which the continuance is requested and may be denied if a party is prejudiced by the continuance.
- (ii) If a scheduling order has been issued or the requesting party has already been granted a continuance, a continuance request must be submitted in writing to the presiding officer. The request must set forth specific reasons for the continuance. After reviewing the request with one or more commissioners, the presiding officer shall grant the request only if the presiding officer determines that adequate cause has been shown and that no other party or parties will be unduly prejudiced.
- (c) Default. The presiding officer may enter an order of default against a party in accordance with Section 63G-4-209.
- (i) The default order shall include a statement of the grounds for default and shall be delivered to all parties.
- (ii) A defaulted party may seek to have the default set aside according to procedures set forth in the Utah Rules of Civil Procedure.
- (d) Ruling on Motions. Motions may be made during the hearing or by written motion.
- (i) Each motion shall include the grounds upon which it is based and the relief or order sought. Copies of written motions shall be served upon all other parties to the proceeding.
- (ii) Upon the filing of any motion, the presiding officer may:
  - (A) grant or deny the motion; or
- (B) set the matter for briefing, hearing, or further proceedings.
- (iii) If a hearing on a motion is held that may dispose of all or a portion of the appeal or any claim or defense in the appeal, the commission shall make a record of the proceeding, which may include a written record or an audio recording of the proceeding.
- (e) Requests to Withdraw Locally-Assessed Property Tax Appeals.
- (i) A party who appeals a county board of equalization decision to the commission may unilaterally withdraw its appeal if:
  - (A) it submits a written request to withdraw the appeal 20

or more days prior to:

- (I) the initial hearing; or
- (II) the formal hearing, if the parties waived the initial hearing or participated in a mediation conference in lieu of the initial hearing; and
- (B) no other party has filed a timely appeal of the county board of equalization decision.
- (ii) A party who appeals an initial hearing decision issued by the commission may unilaterally withdraw its appeal if:
- (A) it submits a written request to withdraw 20 or more days prior to the formal hearing, regardless of whether the party who appealed the initial hearing order is also the party who appealed the county board of equalization decision; and
- (B) no other party has filed a timely appeal of the initial hearing decision.

## R861-1A-27. Discovery Pursuant to Utah Code Ann. Section 63G-4-205.

- (1) Discovery procedures in formal proceedings shall be established during the scheduling, and status conference in accordance with the Utah Rules of Civil Procedure and other applicable statutory authority.
- (2) The party requesting information or documents may be required to pay in advance the costs of obtaining or reproducing such information or documents.

## R861-1A-28. Evidence in Adjudicative Proceedings Pursuant to Utah Code Ann. Sections 59-1-210, 63G-4-206, 76-8-502, and 76-8-503.

- (1) Except as otherwise stated in this rule, formal proceedings shall be conducted in accordance with the Utah Rules of Evidence, and the degree of proof in a hearing before the commission shall be the same as in a judicial proceeding in the state courts of Utah.
- (2) Every party to an adjudicative proceeding has the right to introduce evidence. The evidence may be oral or written, real or demonstrative, direct or circumstantial.
- (a) The presiding officer may admit any reliable evidence possessing probative value which would be accepted by a reasonably prudent person in the conduct of his affairs.
- (b) The presiding officer may admit hearsay evidence. However, no decision of the commission will be based solely on hearsay evidence.
- (c) If a party attempts to introduce evidence into a hearing, and that evidence is excluded, the party may proffer the excluded testimony or evidence to allow the reviewing judicial authority to pass on the correctness of the ruling of exclusion on appeal.
- (3) At the discretion of the presiding officer or upon stipulation of the parties, the parties may be required to reduce their testimony to writing and to prefile the testimony.
- (a) Prefiled testimony may be placed on the record without being read into the record if the opposing parties have had reasonable access to the testimony before it is presented. Except upon finding of good cause, reasonable access shall be not less than ten working days.
- (b) Prefiled testimony shall have line numbers inserted at the left margin and shall be authenticated by affidavit of the witness.
- (c) The presiding officer may require the witness to present a summary of the prefiled testimony. In that case, the witness shall reduce the summary to writing and either file it with the prefiled testimony or serve it on all parties within 10 days after filing the testimony.
- (d) If an opposing party intends to cross-examine the witness on prefiled testimony or the summary of prefiled testimony, that party must file a notice of intent to cross-examine at least 10 days prior to the date of the hearing so that witness can be scheduled to appear or within a time frame

agreed upon by the parties.

- (4) The presiding officer shall rule and sign orders on matters concerning the evidentiary and procedural conduct of the proceeding.
- (5) Oral testimony at a formal hearing will be sworn. The oath will be administered by the presiding officer or a person designated by him. Anyone testifying falsely under oath may be subject to prosecution for perjury in accordance with the provisions of Sections 76-8-502 and 76-8-503.
- (6) Any party appearing in an adjudicative proceeding may submit a memorandum of authorities. The presiding officer may request a memorandum from any party if deemed necessary for a full and informed consideration of the issues.

### R861-1A-29. Decisions, Orders, and Reconsideration Pursuant to Utah Code Ann. Section 63G-4-302.

- (1) Decisions and Orders.
- (a) Initial hearing decisions, formal hearing decisions, and other dispositive orders.
- (i) A quorum of the commission shall deliberate all hearing decisions and other orders that could dispose of all or a portion of an appeal or any claim or defense in the appeal.
- (ii) A quorum of the commission shall sign all hearing decisions and other orders that dispose of all or a portion of an appeal or any claim or defense in the appeal.
- (iii) An administrative law judge, if he or she was the presiding officer for an appeal, may elect not to sign the commission's hearing decisions and other orders that dispose of all or a portion of an appeal or any claim or defense in the appeal.
- (iv) An initial hearing decision shall become final upon the expiration of 30 days after the date of its issuance, except in any case where a party has earlier requested a formal hearing in writing. The date a party requests a formal hearing is the earlier of the date the envelope containing the request is postmarked or the date the request is received at the Tax Commission.
  - (b) Orders that are not dispositive.
- (i) A quorum of the commission is not required to participate in an order that does not dispose of a portion of an appeal or any claim or defense in the appeal.
- (ii) The presiding officer is authorized to sign all orders that do not dispose of a portion of an appeal or any claim or defense in the appeal.
- (iii) The commission may, at its option, sign any order that does not dispose of a portion of an appeal or any claim or defense in the appeal.
- (2) Reconsideration. Within 20 days after the date that an order that is dispositive of a portion or all of an appeal or any claim or defense in the appeal is issued, any party may file a written request for reconsideration alleging mistake of law or fact, or discovery of new evidence.
- (a) The commission shall respond to the petition within 20 days after the date that it was received in the appeals unit to notify the petitioner whether the reconsideration is granted or denied, or is under review.
- (i) If no notice is issued within the 20-day period, the commission's lack of action on the request shall be deemed to be a denial and a final order.
- (ii) For purposes of calculating the 30-day limitation period for pursuing judicial review, the date of the commission's order on the reconsideration or the order of denial is the date of the final agency action.
- (b) If no petition for reconsideration is made, the 30-day limitation period for pursuing judicial review begins to run from the date of the final agency action.

## R861-1A-30. Ex Parte Communications Pursuant to Utah Code Ann. Sections 63G-4-203 and 63G-4-206.

(1) No commissioner or administrative law judge shall

make or knowingly cause to be made to any party to an appeal any communication relevant to the merits of a matter under appeal unless notice and an opportunity to be heard are afforded to all parties.

- (2) No party shall make or knowingly cause to be made to any commissioner or administrative law judge an ex parte communication relevant to the merits of a matter under appeal for the purpose of influencing the outcome of the appeal. Discussion of procedural matters are not considered ex parte communication relevant to the merits of the appeal.
- (3) A presiding officer may receive aid from staff assistants if:
- (a) the assistants do not receive ex parte communications of a type that the presiding officer is prohibited from receiving, and
- (b) in an instance where assistants present information which augments the evidence in the record, all parties shall have reasonable notice and opportunity to respond to that information.
- (4) Any commissioner or administrative law judge who receives an ex parte communication relevant to the merits of a matter under appeal shall place the communication into the case file and afford all parties an opportunity to comment on the information.

### R861-1A-31. Declaratory Orders Pursuant to Utah Code Ann. Section 63G-4-503.

- (1) A party has standing to bring a declaratory action if that party is directly and adversely affected or aggrieved by an agency action within the meaning of the relevant statute.
- (2) A party with standing may petition for a declaratory order to challenge:
- (a) the commission's interpretation of statutory language as stated in an administrative rule; or
  - (b) the commission's grant of authority under a statute.
- (3) The commission shall not accept a petition for declaratory order on matters pending before the commission in an audit assessment, refund request, collections action or other agency action, or on matters pending before the court on judicial review of a commission decision.
- (4) The commission may refuse to render a declaratory order if the order will not completely resolve the controversy giving rise to the proceeding or if the petitioner has other remedies through the administrative appeals processes. The commission's decision to accept or reject a petition for declaratory order rests in part on the petitioner's standing to raise the issue and on a determination that the petitioner has not already incurred tax liability under the statutes or rules challenged.
- (5) A declaratory order that invalidates all or part of an administrative rule shall trigger the rulemaking process to amend the rule.

### R861-1A-32. Mediation Process Pursuant to Utah Code Section 63G-4-102.

- (1) Except as otherwise precluded by law, a resolution to any matter of dispute may be pursued through mediation.
- (a) The parties may agree to pursue mediation any time before the formal hearing on the record.
- (b) The choice of mediator and the apportionment of costs shall be determined by agreement of the parties.
- (2) If mediation produces a settlement agreement, the agreement shall be submitted to the presiding officer pursuant to R861-1A-33.
- (a) The settlement agreement shall be prepared by the parties or by the mediator, and promptly filed with the presiding officer.
- (b) The settlement agreement shall be adopted by the commission if it is not contrary to law.

- (c) If the mediation does not resolve all of the issues, the parties shall prepare a stipulation that identifies the issues resolved and the issues that remain in dispute.
- (d) If any issues remain unresolved, the appeal will be scheduled for a formal hearing pursuant to R861-1A-23.

## R861-1A-33. Settlement Agreements Pursuant to Utah Code Sections 59-1-210 and 59-1-502.5.

- A. "Settlement agreement" means a stipulation, consent decree, settlement agreement or any other legally binding document or representation that resolves a dispute or issue between the parties.
  - B. Procedure:
- 1. Parties with an interest in a matter pending before a division of the Tax Commission may submit a settlement agreement for review and approval, whether or not a petition for hearing has been filed.
- 2. Parties to an appeal pending before the commission may submit a settlement agreement to the presiding officer for review and approval.
- 3. Each settlement agreement shall be in writing and executed by each party or each party's legal representative, if any, and shall contain:
- a) the nature of the claim being settled and any claims remaining in dispute;
  - b) a proposed order for commission approval; and
- c) a statement that each party has been notified of, and allowed to participate in settlement negotiations.
- 4. A settlement agreement terminates the administrative action on the issues settled before all administrative remedies are exhausted, and, therefore, precludes judicial review of the issues. Each settlement agreement shall contain a statement that the agreement is binding and constitutes full resolution of all issues agreed upon in the settlement agreement.
- The signed agreement shall stay further proceedings on the issues agreed upon in the settlement until the agreement is accepted or rejected by the commission or the commission's designee.
- a) If approved, the settlement agreement shall take effect by its own terms.
- b) If rejected, action on the claim shall proceed as if no settlement agreement had been reached. Offers made during the negotiation process will not be used as an admission against that party in further adjudicative proceedings.

## R861-1A-34. Private Letter Rulings Pursuant to Utah Code Ann. Section 59-1-210.

- A. Private letter rulings are written, informational statements of the commission's interpretation of statutes or administrative rules, or informational statements concerning the application of statutes and rules to specific facts and circumstances.
- 1. Private letter rulings address questions that have not otherwise been addressed in statutes, rules, or decisions issued by the commission.
- 2. The commission shall not knowingly issue a private letter ruling on a matter pending before the commission in an audit assessment, refund request, or other agency action, or regarding matters that are pending before the court on judicial review of a commission decision. Any private letter ruling inadvertently issued on a matter pending agency or judicial action shall be set aside until the conclusion of that action.
- 3. Requests for private letter rulings must be addressed to the commission in writing. If the requesting party is dissatisfied with the ruling, that party may resubmit the request along with new facts or information for commission review.
- B. The weight afforded a private letter ruling in a subsequent audit or administrative appeal depends upon the degree to which the underlying facts addressed in the ruling

were adequate to allow thorough consideration of the issues and interests involved.

- C. A private letter ruling is not a final agency action. Petitioner must use the designated appeal process to address judiciable controversies arising from the issuance of a private letter ruling.
- 1. If the private letter ruling leads to a denial of a claim, an audit assessment, or some other agency action at a divisional level, the taxpayer must use the appeals procedures to challenge that action within 30 days of the final division decision.
- 2. If the only matter at issue in the private letter ruling is a challenge to the commission's interpretation of statutory language or a challenge to the commission's authority under a statute, the matter may come before the commission as a petition for declaratory order submitted within 30 days of the date of the ruling challenged.

# R861-1A-35. Manner of Retaining Records Pursuant to Utah Code Ann. Sections 59-1-210, 59-5-104, 59-5-204, 59-6-104, 59-7-506, 59-8-105, 59-8a-105, 59-10-501, 59-12-111, 59-13-211, 59-13-312, 59-13-403, 59-14-303, and 59-15-105.

- A. Definitions.
- 1. "Database Management System" means a software system that controls, relates, retrieves, and provides accessibility to data stored in a database.
- 2. "Electronic data interchange" or "EDI technology" means the computer-to-computer exchange of business transactions in a standardized, structured electronic format.
- 3. "Hard copy" means any documents, records, reports, or other data printed on paper.
- 4. "Machine-sensible record" means a collection of related information in an electronic format. Machine-sensible records do not include hard-copy records that are created or recorded on paper or stored in or by an imaging system such as microfilm, microfiche, or storage-only imaging systems.
- 5. "Storage-only imaging system" means a system of computer hardware and software that provides for the storage, retention, and retrieval of documents originally created on paper. It does not include any system, or part of a system, that manipulates or processes any information or data contained on the document in any manner other than to reproduce the document in hard copy or as an optical image.
- 6. "Taxpayer" means the person required, under Title 59 or other statutes administered by the Tax Commission, to collect, remit, or pay the tax or fee to the Tax Commission.
- B. If a taxpayer retains records in both machine-sensible and hard-copy formats, the taxpayer shall make the records available to the commission in machine-sensible format upon request by the commission.
- C. Nothing in this rule shall be construed to prohibit a taxpayer from demonstrating tax compliance with traditional hard-copy documents or reproductions thereof, in whole or in part, whether or not the taxpayer also has retained or has the capability to retain records on electronic or other storage media in accordance with this rule. However, this does not relieve the taxpayer of the obligation to comply with B.
- D. Recordkeeping requirements for machine-sensible records.
- 1. Machine-sensible records used to establish tax compliance shall contain sufficient transaction-level detail information so that the details underlying the machine-sensible records can be identified and made available to the commission upon request. A taxpayer has discretion to discard duplicated records and redundant information provided its responsibilities under this rule are met.
- 2. At the time of an examination, the retained records must be capable of being retrieved and converted to a standard record format.
  - 3. Taxpayers are not required to construct machine-

sensible records other than those created in the ordinary course of business. A taxpayer who does not create the electronic equivalent of a traditional paper document in the ordinary course of business is not required to construct such a record for tax purposes.

- 4. Electronic Data Interchange Requirements.
- a) Where a taxpayer uses electronic data interchange processes and technology, the level of record detail, in combination with other records related to the transactions, must be equivalent to that contained in an acceptable paper record.
- b) For example, the retained records should contain such information as vendor name, invoice date, product description, quantity purchased, price, amount of tax, indication of tax status, and shipping detail. Codes may be used to identify some or all of the data elements, provided that the taxpayer provides a method that allows the commission to interpret the coded information.
- c) The taxpayer may capture the information necessary to satisfy D.4.b) at any level within the accounting system and need not retain the original EDI transaction records provided the audit trail, authenticity, and integrity of the retained records can be established. For example, a taxpayer using electronic data interchange technology receives electronic invoices from its suppliers. The taxpayer decides to retain the invoice data from completed and verified EDI transactions in its accounts payable system rather than to retain the EDI transactions themselves. Since neither the EDI transaction nor the accounts payable system captures information from the invoice pertaining to product description and vendor name, i.e., they contain only codes for that information, the taxpayer also retains other records, such as its vendor master file and product code description lists and makes them available to the commission. In this example, the taxpayer need not retain its EDI transaction for tax purposes.
  - 5. Electronic data processing systems requirements.
- a) The requirements for an electronic data processing accounting system should be similar to that of a manual accounting system, in that an adequately designed accounting system should incorporate methods and records that will satisfy the requirements of this rule.
  - 6. Business process information.
- a) Upon the request of the commission, the taxpayer shall provide a description of the business process that created the retained records. The description shall include the relationship between the records and the tax documents prepared by the taxpayer, and the measures employed to ensure the integrity of the records.
  - b) The taxpayer shall be capable of demonstrating:
- (1) the functions being performed as they relate to the flow of data through the system;
- (2) the internal controls used to ensure accurate and reliable processing; and
- (3) the internal controls used to prevent unauthorized addition, alteration, or deletion of retained records.
- c) The following specific documentation is required for machine-sensible records retained pursuant to this rule:
  - (1) record formats or layouts;
- (2) field definitions, including the meaning of all codes used to represent information;
  - (3) file descriptions, e.g., data set name; and
  - (4) detailed charts of accounts and account descriptions.
  - E. Records maintenance requirements.
- 1. The commission recommends but does not require that taxpayers refer to the National Archives and Record Administration's (NARA) standards for guidance on the maintenance and storage of electronic records, such as labeling of records, the location and security of the storage environment, the creation of back-up copies, and the use of periodic testing to confirm the continued integrity of the records. The NARA

standards may be found at 36 C.F.R., Section 1234,(1995).

- 2. The taxpayer's computer hardware or software shall accommodate the extraction and conversion of retained machine-sensible records.
  - F. Access to machine-sensible records.
- 1. The manner in which the commission is provided access to machine-sensible records as required in B. may be satisfied through a variety of means that shall take into account a taxpayer's facts and circumstances through consultation with the taxpayer.
- 2. Access will be provided in one or more of the following manners:
- a) The taxpayer may arrange to provide the commission with the hardware, software, and personnel resources necessary to access the machine-sensible records.
- b) The taxpayer may arrange for a third party to provide the hardware, software, and personnel resources necessary to access the machine-sensible records.
- c) The taxpayer may convert the machine-sensible records to a standard record format specified by the commission, including copies of files, on a magnetic medium that is agreed to by the commission.
- d) The taxpayer and the commission may agree on other means of providing access to the machine-sensible records.
  - G. Taxpayer responsibility and discretionary authority.
- 1. In conjunction with meeting the requirements of D., a taxpayer may create files solely for the use of the commission. For example, if a data base management system is used, it is consistent with this rule for the taxpayer to create and retain a file that contains the transaction-level detail from the data base management system and meets the requirements of D. The taxpayer should document the process that created the separate file to show the relationship between that file and the original records.
- 2. A taxpayer may contract with a third party to provide custodial or management services of the records. The contract shall not relieve the taxpayer of its responsibilities under this rule.
  - H. Alternative storage media.
- 1. For purposes of storage and retention, taxpayers may convert hard-copy documents received or produced in the normal course of business and required to be retained under this rule to microfilm, microfiche or other storage-only imaging systems and may discard the original hard-copy documents, provided the conditions of this section are met. Documents that may be stored on these media include general books of account, journals, voucher registers, general and subsidiary ledgers, and supporting records of details, such as sales invoices, purchase invoices, exemption certificates, and credit memoranda.
- 2. Microfilm, microfiche and other storage-only imaging systems shall meet the following requirements:
- a) Documentation establishing the procedures for converting the hard-copy documents to microfilm, microfiche, or other storage-only imaging system must be maintained and made available on request. This documentation shall, at a minimum, contain a sufficient description to allow an original document to be followed through the conversion system as well as internal procedures established for inspection and quality assurance.
- b) Procedures must be established for the effective identification, processing, storage, and preservation of the stored documents and for making them available for the period they are required to be retained.
- c) Upon request by the commission, a taxpayer must provide facilities and equipment for reading, locating, and reproducing any documents maintained on microfilm, microfiche, or other storage-only imaging system.
- d) When displayed on equipment or reproduced on paper, the documents must exhibit a high degree of legibility and

readability. For this purpose, legibility is defined as the quality of a letter or numeral that enables the observer to identify it positively and quickly to the exclusion of all other letters or numerals. Readability is defined as the quality of a group of letters or numerals being recognizable as words or complete numbers.

- e) All data stored on microfilm, microfiche, or other storage-only imaging systems must be maintained and arranged in a manner that permits the location of any particular record.
- f) There is no substantial evidence that the microfilm, microfiche or other storage-only imaging system lacks authenticity or integrity.
  - I. Effect on hard-copy recordkeeping requirements.
- 1. Except as otherwise provided in this section, the provisions of this rule do not relieve taxpayers of the responsibility to retain hard-copy records that are created or received in the ordinary course of business as required by existing law and regulations. Hard-copy records may be retained on a recordkeeping medium as provided in H.
- Hard-copy records not produced or received in the ordinary course of transacting business, e.g., when the taxpayer uses electronic data interchange technology, need not be created.
- 3. Hard-copy records generated at the time of a transaction using a credit or debit card must be retained unless all the details necessary to determine correct tax liability relating to the transaction are subsequently received and retained by the taxpayer in accordance with this rule. These details include those listed in D.4.a) and D.4.b).
- 4. Computer printouts that are created for validation, control, or other temporary purposes need not be retained.
- 5. Nothing in this section shall prevent the commission from requesting hard-copy printouts in lieu of retained machinesensible records at the time of examination.

## R861-1A-36. Signatures Defined Pursuant to Utah Code Ann. Sections 41-1a-209, 59-7-505, 59-10-512, 59-12-107, 59-13-206, and 59-13-307.

- (1) Individuals who submit an application to renew their vehicle registration on the Internet web site authorized by the Tax Commission shall use the Tax Commission assigned personal identification number included with their registration renewal information as their signature for the renewal application submitted over the Internet.
- (2) Taxpayers who use the Tax Commission authorized Internet web site to file tax return information for tax types that may be filed on that web site shall use the personal identification number provided by the Tax Commission as their signature for the tax return information filed on that web site.
- (3) Taxpayers who file a tax return under Title 59, Chapter 10, Individual Income Tax Act, electronically and who meet the signature requirement of the Internal Revenue Service shall be deemed to meet the signature requirement of Section 59-10-512.
- (4) Taxpayers who file a corporate franchise and income tax return electronically and who meet the signature requirement of the Internal Revenue Service shall be deemed to meet the signature requirement of Section 59-7-505.

## R861-1A-37. Provisions Relating to Disclosure of Commercial Information Pursuant to Utah Code Ann. Section 59-1-404.

- (1) The provisions of this rule apply to the disclosure of commercial information under Section 59-1-404. For disclosure of information other than commercial information, see rule R861-1A-12.
- (2) For purposes of Section 59-1-404, "assessed value of the property" includes any value proposed for a property.
- (3) For purposes of Subsection 59-1-404(2), "disclosure" does not include the issuance by the commission of a decision,

order, or private letter ruling containing commercial information to a:

- (a) named party of a decision or order;
- (b) party requesting a private letter ruling; or
- (c) designated representative of a party described in (3)(a) or (3)(b).
- (4) For purposes of Subsection 59-1-404(6), "published decision" does not include the issuance by the commission of a decision, order, or private letter ruling containing commercial information to a:
  - (a) named party of a decision or order;
  - (b) party requesting a private letter ruling; or
- (c) designated representative of a party described in (4)(a) or (4)(b).
- (5) Information that may be disclosed under Section 59-1-404(3) includes:
- (a) the following information related to the property's tax exempt status:
- (i) information provided on the application for property tax exempt status:
- (ii) information used in the determination of whether a property tax exemption should be granted or revoked; and
- (iii) any other information related to a property's property tax exemption;
- (b) the following information related to penalty or interest relating to property taxes that the commission or county legislative body determines should be abated:
  - (i) the amount of penalty or interest that is abated;
- (ii) information provided on an application or request for abatement of penalty or interest;
- (iii) information used in the determination of the abatement of penalty or interest; and
- (iv) any other information related to the amount of penalty or interest that is abated; and
- (c) the following information related to the amount of property tax due on property:
- (i) the amount of taxes refunded or deducted as an erroneous or illegal assessment under Section 59-2-1321;
- (ii) information provided on an application or request that property has been erroneously or illegally assessed under Section 59-2-1321; and
- (iii) any other information related to the amount of taxes refunded or deducted under (5)(c)(i).
- (6)(a) Except as provided in (6)(b), commercial information disclosed during an action or proceeding may not be disclosed outside the action or proceeding by any person conducting or participating in the action or proceeding.
- (b) Notwithstanding (6)(a), commercial information contained in a decision issued by the commission may be disclosed outside the action or proceeding if all of the parties named in the decision agree in writing to the disclosure.
- (7) The commission may disclose commercial information in a published decision as follows.
- (a) If the property taxpayer that provided the commercial information does not respond in writing to the commission within 30 days of the decision's issuance, requesting that the commercial information not be published and identifying the specific commercial information the taxpayer wants protected, the commission may publish the entire decision.
- (b) If the property taxpayer that provided the commercial information indicates to the commission in writing the specific commercial information that the taxpayer wants protected, the commission may publish a version of the decision that contains commercial information not identified by the taxpayer under (7)(a).
- (8) The commission may share commercial information gathered from returns and other written statements with the federal government, any other state, any of the political subdivisions of another state, or any political subdivision of this

state, if these political subdivisions, or the federal government grant substantially similar privileges to this state.

### R861-1A-38. Class Actions Pursuant to Utah Code Ann. Section 59-1-304.

- A. Unless the limitations of Section 59-1-304(2) apply, the commission may expedite the exhaustion of administrative remedies required by individuals desiring to be included as a member of the class.
- B. In expediting exhaustion of administrative remedies, the commission may take any of the following actions:
- 1. publish sample claim forms that provide the information necessary to process a claim in a form that will reduce the burden on members of the putative class and expedite processing by the commission;
- 2. provide for waiver of initial hearings where requested by any party;
- 3. provide for expedited rulings on motions for summary judgment where the facts are not contested and the legal issues have been previously determined by the commission in ruling on the case brought by class representatives. The parties may waive oral hearing and have final orders issued based upon information submitted in the claims and division responses;
- 4. consolidate the cases for hearing at the commission, where a group of claims presents identical legal issues and it is agreed by the parties that the resolution of the legal issues would be dispositive of the claims;
- 5. designate a claim as a test or sample claim with any rulings on that test or sample claim to be applicable to all other similar claims, upon agreement of the claiming parties; or
- 6. any other action not listed in this rule if that action is not contrary to procedures required by statute.

## R861-1A-39. Penalty for Failure to File a Return Pursuant to Utah Code Ann. Sections 10-1-405, 59-1-401, 59-12-118, and 69-2-5.

- (1)(a) Subject to Subsection (1)(b), "failure to file a tax return," for purposes of the penalty for failure to file a tax return under Subsection 59-1-401(1) includes a tax return that does not contain information necessary for the commission to make a correct distribution of tax revenues to counties, cities, and towns
  - (b) Subsection (1)(a) applies to a tax return filed under:
  - (i) Chapter 12, Sales and Use Tax Act;
- (ii) Title 10, Chapter 1, Part 4, Municipal Telecommunications License Tax Act; or
- (iii) Title 69, Chapter 2, Emergency Telephone Service Law.
- (2)(a) "Unpaid tax," for purposes of the penalty for failure to file a tax return under Subsection 59-1-401(1) includes tax remitted to the commission under Subsection (2)(b) that is:
  - (i) not accompanied by a tax return; or
- (ii) accompanied by a tax return that is subject to the penalty for failure to file a tax return.
  - (b) Subsection (2)(a) applies to a tax remitted under:
  - (i) Chapter 12, Sales and Use Tax Act;
- (ii) Title 10, Chapter 1, Part 4, Municipal Telecommunications License Tax Act; or
- (iii) Title 69, Chapter 2, Emergency Telephone Service Law.

## R861-1A-40. Waiver of Requirement to Post Security Prior to Judicial Review Pursuant to Utah Code Ann. Section 59-1-611.

- (1) "Post security" is as defined in Section 59-1-611.
- (2)(a) A taxpayer that seeks judicial review of a final commission determination of a deficiency may apply for a waiver of the requirement to post security with the commission by:

- (i) submitting a letter requesting the waiver;
- (ii) providing financial information requested by the commission; and
- (iii) providing a copy of the financial information to the attorney general that is representing the commission in the judicial review.
- (b) The financial information described in Subsection (2)(a) shall be signed by the taxpayer under penalties of perjury.
- (3) Upon review of the financial information described in Subsection (2), the commission shall:
- (a) determine whether the taxpayer qualifies for a waiver of the requirement to post security with the commission; or
- (b) if unable to make the determination under Subsection (3)(a) from the financial information, request additional information from the taxpayer as necessary to make that determination.

## R861-1A-42. Waiver of Penalty and Interest for Reasonable Cause Pursuant to Utah Code Ann. Section 59-1-401.

- (1) Procedure.
- (a) A taxpayer may request a waiver of penalties or interest for reasonable cause under Section 59-1-401 if the following conditions are met:
- (i) the taxpayer provides a signed statement, with appropriate supporting documentation, requesting a waiver;
  - (ii) the total tax owed for the period has been paid;
- (iii) the tax liability is based on a return the taxpayer filed with the commission, and not on an estimate provided by the taxpayer or the commission;
- (iv) the taxpayer has not previously received a waiver review for the same period; and
- (v) the taxpayer demonstrates that there is reasonable cause for waiver of the penalty or interest.
- (b) Upon receipt of a waiver request, the commission shall:
  - (i) review the request;
- (ii) notify the taxpayer if additional documentation is needed to consider the waiver request; and
- (iii) review the account history for prior waiver requests, taxpayer deficiencies, and historical support for the reason given.
- (c) Each request for waiver is judged on its individual merits.
- (d) If the request for waiver of penalty or interest is denied, the taxpayer has a right to appeal. Procedures for filing appeals are found in Title 63G, Chapter 4, Administrative Procedures Act, and commission rules.
- (2) Reasonable Cause for Waiver of Interest. Grounds for waiving interest are more stringent than for penalty. To be granted a waiver of interest, the taxpayer must prove that the commission gave the taxpayer erroneous information or took inappropriate action that contributed to the error.
- (3) Reasonable Cause for Waiver of Penalty. The following clearly documented circumstances may constitute reasonable cause for a waiver of penalty:
  - (a) Timely Mailing:
- (i) The taxpayer mailed the return with payment to the commission by the due date and it was not timely delivered by the post office through no fault of the taxpayer.
- (ii) In cases where the taxpayer cannot document a post office error, the penalties may be waived if the taxpayer:
  - (A) has an excellent history of compliance;
- (B) proves that sufficient funds were in the bank as of the date of payment, and the check was written in numerical order;
- (C) presents documentation showing that the return or payment was mailed timely.
- (b) Wrong Filing Place: The return or payment was filed on time, but was delivered to the wrong office or agency.

- (c) Death or Serious Illness:
- (i) The death or serious illness of a taxpayer or a member of the taxpayer's immediate family caused the delay.
- (ii) With respect to a business, trust or estate, the death or illness must have been of the individual, or the immediate family of the individual, who had sole authority to file the return
- (iii) The death or illness must have occurred on or immediately prior to the due date of the return.
- (d) Unavoidable Absence: The person having sole responsibility to file the return was absent from the state due to circumstances beyond his or her control.
  - (e) Disaster Relief:
- (i) A delay in reporting, filing, or paying was due either to a federal or state declared disaster or to a natural disaster, such as fire or accident, that results in the destruction of records or disruption of business.
- (ii) If delinquency or delay is due to a federally declared disaster, federal relief guidelines shall be followed.
- (iii) In the absence of federal guidelines, and for other listed disasters, the taxpayer must demonstrate the matter was corrected within a reasonable time, given the circumstances.
  - (f) Reliance on Erroneous Tax Commission Information:
- (i) Underpayments and late filings or payments were attributable to incorrect advice obtained from the commission, unless the taxpayer gave the commission inaccurate or insufficient information.
- (ii) Proof of erroneous information may be based on written communication provided by the commission or, if the taxpayer clearly documents, verbal communication. Clear documentation of verbal communication should include the dates, times, and names of commission employees who provided the erroneous information.
- (iii) A failure to comply will also be excused if it is demonstrated that the taxpayer requested the necessary tax forms and instructions timely, and the commission failed to timely provide the forms and instructions requested.
- (g) Tax Commission Office Visit: The taxpayer proves that before expiration of the time for filing the return or making the payment, the taxpayer visited a commission office for information or help in preparing the return and a commission employee was not available for consultation.
- (h) Unobtainable Records: For reasons beyond the taxpayer's control, the taxpayer was unable to obtain records to determine the amount of tax due.
  - (i) Reliance on Competent Tax Advisor:
- (i) The taxpayer fails to file a return after furnishing all necessary and relevant information to a competent tax advisor, who incorrectly advised the taxpayer that a return was not required.
- (ii) The taxpayer is required, and has an obligation, to file the return. Reliance on a tax advisor to prepare a return does not automatically constitute reasonable cause for failure to file or pay. The taxpayer must demonstrate that ordinary business care, prudence, and diligence were exercised in determining whether to seek further advice.
  - (j) First Time Filer:
- (i) It is the first return required to be filed and the taxes were filed and paid within a reasonable time after the due date.
- (ii) The commission may also consider waiving penalties on the first return after a filing period change if the return is filed and tax is paid within a reasonable time after the due date.
  - (k) Bank Error:
- (i) The taxpayer's bank has made an error in returning a check, making a deposit or transferring money.
  - (ii) A letter from the bank verifying its error is required.
  - (l) Compliance History:
- (i) The commission will consider the taxpayer's recent history for payment, filing, and delinquencies in determining

whether a penalty may be waived.

- (ii) The commission will also consider whether other tax returns or reports are overdue at the time the waiver is requested.
- (m) Employee Embezzlement: The taxpayer shows that failure to pay was due to employee embezzlement of the tax funds and the taxpayer was unable to obtain replacement funds from any other source.
- (n) Recent Tax Law Change: The taxpayer's failure to file and pay was due to a recent change in tax law that the taxpayer could not reasonably be expected to be aware of.
- (4) Other Considerations for Determining Reasonable
- (a) The commission allows for equitable considerations in determining whether reasonable cause exists to waive a penalty. Equitable considerations include:
- (i) whether the commission had to take legal means to collect the taxes;
  - (ii) if the error is caught and corrected by the taxpayer;
- (iii) the length of time between the event cited and the filing date;
  - (iv) typographical or other written errors; and
  - (v) other factors the commission deems appropriate.
- (b) Other clearly supported extraordinary and unanticipated reasons for late filing or payment, which demonstrate reasonable cause and the inability to comply, may justify a waiver of the penalty.
- (c) In most cases, ignorance of the law, carelessness, or forgetfulness does not constitute reasonable cause for waiver. Nonetheless, other supporting circumstances may indicate that reasonable cause for waiver exists.
- (d) Intentional disregard, evasion, or fraud does not constitute reasonable cause for waiver under any circumstance.

## R861-1A-43. Electronic Meetings Pursuant to Utah Code Ann. Section 52-4-207.

- (1) A commissioner may participate electronically in a meeting open to the public under Section 52-4-207 if two commissioners are present at a single anchor location.
- (2)(a) The commission shall indicate in a public notice if the public may participate electronically in a meeting open to the public under Section 52-4-207.
- (b) A notice provided under Subsection (2)(a) shall direct the public on how to participate electronically in the meeting.

## R861-1A-44. Definition of Delivery Service Pursuant to Utah Code Ann. Section 59-1-1404.

For purposes of determining the date on which a document has been mailed under Section 59-1-1404, "delivery service" means the following delivery services the Internal Revenue Service has determined to be a designated delivery service under Section 7502, Internal Revenue Code:

- (1) DHL Express (DHL):
- (a) DHL Same Day Service;
- (b) DHL Next Day 10:30 a.m.;
- (c) DHL Next Day 12:00 p.m.;
- (d) DHL DHL Next Day 3:00 p.m.; and
- (e) DHL 2nd Day Service;
- (2) Federal Express (FedEx):
- (a) FedEx Priority Overnight;
- (b) FedEx Standard Overnight;
- (c) FedEx 2 Day;
- (d) FedEx International Priority; and
- (e) FedEx International First; and
- (3) United Parcel Service (UPS):
- (a) UPS Next Day Air;
- (b) UPS Next Day Air Saver;
- (c) UPS 2nd Day Air;
- (c) UPS 2nd Day Air A.M.;

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(d) UPS Worldwide Express Plus; and
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(e) UPS Worldwide Express.

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KEY: developmentally disabled, grievance procedures, taxation, disclosure requirements
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Notice of Continuation March 20, 2007
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                                             42 USC 12201
                               28 CFR 25.107 1992 Edition
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Printed: March 9, 2011 **UAC** (As of March 1, 2011) **Page 266** 

#### R895. Technology Services, Administration.

R895-1. Access to Records.

#### R895-1-1. Purpose and Authority.

Under authority of Sections 63G-2-204, and 63A-12-104, and Title 63G, Chapter 3, this rule provides procedures for access and denial of access to government records.

#### R895-1-2. Definitions.

- (1) "Department" means the Department of Technology Services.
- (2) "Division" means a division of the Department of
- Technology Services.
  (3) "Non-Department Record" means a record that is maintained for another entity by the department but is not the property of the department.
- (4) "Records officer" means the individual appointed by the executive director to fulfill the function of Subsection 63G-

#### R895-1-3. Records Officer.

- (1) The executive director shall appoint a records officer to perform the following functions:
  - (a) The duties set forth in Section 63A-12-103; and
- (b) Review and respond to requests for access to department records.

#### R895-1-4. Requests for Access.

- (1) Request for access to records shall be on a form provided by the department or in another legible written document which contains the following information: the requester's name, mailing address, daytime telephone, a description of the records requested that identifies the record with reasonable specificity, and if the record is not public, information regarding requester's status.
- (2) The request shall be submitted to the department records officer. The response to the request may be delayed if not properly directed.
- (3) The department shall deny a request for access to nondepartment records. The records officer, with written permission from the executive director, may redirect a request for non-department records to the owner of the records.
- (4) The department shall deny a request for private, controlled, protected or limited access records if the request is not made in writing and does not contain information required in this section.
- (5) Notwithstanding the provision of subsection 63G-2-204, the department may, at its discretion, waive the requirement for a written request if the records requested are public, the records are readily accessible and the request is filled promptly by providing access or copying at the time the request is made.

#### R895-1-5. Appeal of Agency Decision.

- (1) If a requester is dissatisfied with the department's initial decision, the requester may appeal the decision to the executive director under the procedures of Section 63G-2-401 et seq.
- An individual may contest the accuracy or completeness of a document pertaining to that individual pursuant to Section 63G-2-603. The request should be made to the records officer.

#### R895-1-6. Fees.

- (1) A fee schedule for the direct costs of duplicating or compiling a record may be obtained from the department by contacting the records officer.
- (2) Fees for duplication and compilation of a record may be waived under certain circumstances described in Subsection 63G-2-203. Requests for this waiver of fees may be made to the

records officer.

#### R895-1-7. Forms.

Request forms are available from the records officer of the department.

freedom of information, public information, KEY: confidentiality of information, access to information 63G-3-201 July 25, 2006 Notice of Continuation February 15, 2011 63F-1-206 63G-2-101 et seq.

#### R895. Technology Services, Administration.

R895-2. Americans With Disabilities Act (ADA) Complaint Procedure.

#### R895-2-1. Authority and Purpose.

- (1) This rule is promulgated pursuant to Section 63G-3-201 of the State Administrative Rulemaking Act. The Department of Technology Services hereby adopts and defines a complaint procedure to provide for prompt and equitable resolution of complaints filed in accordance with Title II of the Americans With Disabilities Act, pursuant to 28 CFR 35.107, 1992 edition.
- (2) No qualified individual with a disability, by reason of such disability, shall be excluded from participation in or be denied the benefits of the services, programs, or activities of this department, or be subjected to discrimination by this department.

#### R895-2-2. Definitions.

- (1) "Department" mean the Utah Department of Technology Services.
- (2) "Department ADA Coordinator" means an individual, appointed by the executive director of the Department of Technology Services', who has responsibility for investigating and providing prompt and equitable resolution of complaints filed by qualified individuals with disabilities in accordance with the Americans With Disabilities Act, or provisions of this rule
- (3) "The ADA State Coordinating Committee" means that committee with representatives designated by the directors of the following agencies:
  - (a) Governor's Office of Planning and Budget;
  - (b) Department of Human Resource Management;
  - (c) Division of Risk Management;
  - (d) Division of Facilities Construction Management; and
  - (e) Office of the Attorney General.
- (4) "Disability" means, with respect to an individual with a disability, a physical or mental impairment that substantially limits one or more of the major life activities of such an individual; a record of such an impairment; or being regarded as having such an impairment.
- (5) "Major life activities" means functions such as caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working.
   (6) "Individual with a disability" (hereinafter "individual")
- (6) "Individual with a disability" (hereinafter "individual") means a person who has a disability which limits one of his major life activities and who meets the essential eligibility requirement for the receipt of services or the participation in programs or activities provided by the Department of Technology Services, or who would otherwise be an eligible applicant for vacant state positions, as well as those who are employees of the state.

#### R895-2-3. Filing of Complaints.

- (1) The complaint shall be filed in a timely manner to assure prompt, effective assessment and consideration of the facts, but no later than 60 days from the date of the alleged act of discrimination. However, any complaint alleging an act of discrimination occurring between March 8, 2006 and the effective date of this rule may be filed within 60 days of the effective date of this rule.
- (2) The complaint shall be filed with the department's ADA Coordinator in writing or in another accessible format suitable to the individual.
  - (3) Each complaint shall:
  - (a) include the individual's name and address;
- (b) include the nature and extent of the individual's disability;
- (c) describe the department's alleged discriminatory action in sufficient detail to inform the department of the nature and

date of the alleged violation;

- (d) describe the action and accommodation desired; and
- (e) be signed by the individual or by his or her legal representative.
- (4) Complaints filed on behalf of classes or third parties shall describe or identify by name, if possible, the alleged victims of discrimination.

#### R895-2-4. Investigation of Complaint.

- (1) The ADA Coordinator shall conduct an investigation of each complaint received. The investigation shall be conducted to the extent necessary to assure all relevant facts are determined and documented. This may include gathering all information listed in Subsection 3(3) of this rule if it is not made available by the individual.
- (2) When conducting the investigation, the coordinator may seek assistance from the department's legal, human resource and administrative services staff in determining what action, if any, shall be taken on the complaint. Before making any decision that would involve:
- (a) an expenditure of funds which is not absorbable within the agency's budget and would require appropriation authority;
  - (b) facility modifications; or
- (c) reclassification or reallocation in grade; the coordinator shall consult with the ADA State Coordinating Committee.

#### R895-2-5. Issuance of Decision.

- (1) Within 15 working days after receiving the complaint, the ADA Coordinator shall issue a decision outlining in writing or another acceptable suitable format stating what action, if any, shall be taken on the complaint.
- (2) If the coordinator is unable to reach a decision within the 15 working day period, the coordinator shall notify the individual with a disability in writing or by another acceptable suitable format why the decision is being delayed and what additional time is needed to reach a decision.

#### R895-2-6. Appeals.

- (1) The individual may appeal the decision of the ADA Coordinator by filing an appeal within five working days from the receipt of the decision.
- (2) The appeal shall be filed in writing with the department's executive director or a designee other than the department's ADA Coordinator.
- (3) The filing of an appeal shall be considered as authorization by the individual to allow review of all information classified as private or controlled, by the department's executive director or designee.
- (4) The appeal shall describe in sufficient detail why the coordinator's decision is in error, is incomplete or ambiguous, is not supported by the evidence, or is otherwise improper.
- (5) The executive director or designee shall review the factual findings of the investigation and the individual's statement regarding the inappropriateness of the coordinator's decision and arrive at an independent conclusion and recommendation. Additional investigations may be conducted if necessary to clarify questions of fact before arriving at an independent conclusion. Before making a decision that would involve the executive director or designee to:
- (a) an expenditure of funds which is not absorbable and would require appropriation authority;
  - (b) facility modifications; or
- (c) reclassification or reallocation in grade; the executive director or designee shall also consult with the State ADA Coordinating Committee.
- (6) The decision shall be issued within ten working days after receiving the appeal and shall be in writing or in another accessible suitable format to the individual.
  - (7) If the executive director or designee is unable to reach

a decision within the ten working day period, the executive director or designee shall notify the individual in writing or by another acceptable suitable format why the decision is being delayed and the additional time needed to reach a decision.

R895-2-7. Relationship to Other Laws.

This rule does not prohibit or limit the use of remedies available to individuals under the State Anti-Discrimination Complaint Procedures Section (67-19-32); the Federal ADA Complaint Procedures (28 CFR Part 35.170, 1992 edition); or any other Utah State or federal law that provides equal or greater protection for the rights of individuals with disabilities.

KEY: developmentally disabled, disabilities act 63G-3-201 July 25, 2006 **Notice of Continuation February 15, 2011** 63F-1-206

#### R895. Technology Services, Administration.

R895-11. Technology Services Adjudicative Proceedings. R895-11-1. Purpose.

Any adjudicative proceedings initiated according to the Utah Administrative Procedures Act, Section 63G-4-202, which fall under the jurisdiction of the Department of Technology Services are designated as informal proceedings.

#### R895-11-2. Authority.

Chapter 4 of Title 63G, Utah Administrative Procedures Act, requires this rule. It is enacted under the authority of Section 63F-1-206.

#### R895-11-3. Definitions.

The terms used in this rule are defined in Section 63G-4-103. In addition, "division" means the Division of Enterprise Services, and "department" means the Department of Technology Services.

#### R895-11-4. Informal Procedures.

All matters subject to Title 63G, Chapter 4 over which the division has jurisdiction shall be informally adjudicated. The director of the division or his or her designee shall be the presiding officer over any proceeding. The following procedures shall be followed:

- A. No response need be filed to the notice of division action ("Notice") or request for division action ("Request").
- B. The division shall hold a hearing only if: (1) a hearing is required by statute, or (2) a hearing is permitted by statute and a request for hearing is made within ten days after receipt of the Notice or Request. Otherwise, at the discretion of the division director, no hearing will be held.
- C. Any hearing shall be open to all parties and held only after timely notice is given.
- D. Only parties named in the Notice or Request shall be permitted to testify, present evidence, and comment on the issues.
- E. No discovery, either compulsory or voluntary, shall be permitted. All parties to any action shall have access to information not restricted by law contained in the division's files or any investigatory information or materials.
- F. No person (as defined in Administrative Procedures Act, Section 63G-4-103) may intervene in a division action unless federal statute or rule requires the division to allow intervention.
- G. Within 30 days after the close of any hearing held under this rule, the division director shall issue a written decision. This decision shall state the reasons for the decision and include a notice of right of administrative review or appeal at the department level.
- H. The division director's decision shall be based on the facts in the agency file and on evidence presented at the hearing, if held.
- I. The division shall notify the parties of the division director's decision by promptly mailing a copy to each party at the address shown in the file.
- J. An order issued under the provisions of this rule shall be the final order of the division and may be appealed to the department head.

#### R895-11-5. Appeals Procedure.

- A. A written petition from the appealing party to the division director shall initiate an appeal. B. The division director shall review the issue and respond to the appealing party within 20 days. Conferences may be held to discuss the issue before a written response is given.
- C. The appealing party may appeal the decision of the division director to the department director. All appeals must be in writing. If the department director does not respond within

30 days, the appeal is deemed denied.

KEY: information technology, appellate procedures 1992 63G-4-202 Notice of Continuation February 15, 2011 63F-1-206

R912. Transportation, Motor Carrier, Ports-of-Entry. R912-8. Minimum Tire, Axle and Suspension Ratings for Heavy Vehicles and the Use of Retractable or Variable Load Suspension Axles in Utah. R912-8-1. Authority.

Sections 72-1-102, 72-7-404, 72-7-406, 72-1-201.

#### R912-8-2. Definitions.

- (1) "Axle Group" means any axles on a vehicle that are within eight feet of each other.
- (2) "Bridge Formula" as defined in Section 72-7-404 of the Utah Code Annotated.
- (3) "Fixed Axle" means an axle that is not steerable, self steering or retractable.
- (4) "Legal Weight" as defined in Section 72-7-404 of the Utah Code Annotated.
- (5) "Load Rating" means the maximum load that the equipment is rated to carry as designated by the Federal Motor Carrier standards.
- (6) "Variable Load Suspension (VLS) Axle" means an axle that can be loaded mechanically to various capacities.
- (7) "Retractable Axles" means an axle that can be lifted from the pavement surface, but cannot mechanically vary its weight-bearing capability.
- (8) "Tire Scrubbing" means side movement of the tire associated with the turning movement of a vehicle.
  (9) "Quad Axle Group" means a group of four consecutive
- (9) "Quad Axle Group" means a group of four consecutive fixed axles.

#### R912-8-3. Purpose.

- (1) The purpose of this rule is to promote safety and reduce the pavement damage resulting from operating with underrated tires or suspensions and/or retractable or VLS axles. Some trucking firms have utilized underrated tires, axles and suspensions systems which cannot safely and practically support excess weight, and adjacent axles become overloaded. Fixed axles scrub sideways to some degree when a vehicle is operated through a turning movement. This scrubbing is damaging to the pavement surface. The degree to which a tire scrubs is related to the distance between the extreme fixed axles in an axle group. Quad axle groups increase tire scrubbing considerably because of the extreme axle spacings involved.
- (2) Some companies utilize retractable of VLS axles to improve the load-carrying flexibility of their vehicles. These axles increase the weight that the vehicle can legally carry, while providing needed maneuverability at loading and unloading sites. Concrete and construction companies have used these axles on their vehicles to transport materials to construction sites, causing a minimum of pavement and bridge damage. These axles can then be retracted or "unloaded" to allow a driver to more easily back up or steer. Since they can be misused and abused, it is in the best interest of safety and infrastructure preservation to establish and enforce specific operating requirements for vehicles so equipped in the state of Utah.

#### R912-8-4. Provisions.

- (1) Vehicles with a gross vehicle rating exceeding 26,000 pounds are limited as follows:
- (A) Axles shall not exceed their designed load capacity. Documentation of axle capacity, such as an attached data plate or written certification from a vendor, shall be available with each vehicle.
- (B) Single tires shall be a minimum size of 8.25 x 20. All tires shall meet Federal Motor Carrier Safety load rating requirements.
- (C) No more than three fixed axles shall be allowed in any group. Retractable or VLS axles installed after January 1990 shall be self-steering on power units and when augmenting a

tridem group on trailers. Non-divisible loads may be exempt from these restrictions with written approval from the Utah Department of Transportation (UDOT).

(D) No axle in a group with a retractable or VLS axle shall exceed legal or bridge formula weight requirements.

- (E) Controls for raising and lowering retractable or VLS axles may be located in the cab of the power unit, but the controls regulating pressure to such axles shall be positioned outside the cab so as to be inaccessible to the driver when the vehicle is in motion.
- (F) Tires, axles or suspension systems which are unusual or which vary from these requirements shall be reviewed and approved by UDOT prior to operation.

KEY: transportation, weight, ratings, permits
June 22, 2006 72-1-102
Notice of Continuation February 17, 2011 72-7-404
72-7-406
72-1-201

# R926. Transportation, Program Development. R926-9. Establishment Designation and Operation of Tollways. R926-9-1. Definitions.

- (1) "Commission" means the Transportation Commission, which is created in Utah Code Section 72-1-301;
- (2) "Department" means the Utah Department of Transportation;
- (3) "Executive Director" means the Executive Director of the Utah Department of Transportation;
- (4) "HOT Lane" has the meaning described in Utah Code Ann. Section 72-6-118 for "High occupacy toll lane";
- (5) "HOV Lane" means a lane that has been designated for the use of high occupancy vehicles pursuant to Utah Code Ann. Section 41-6a-702;
- (6) "Toll" means the toll or user fees that the operator of a motor vehicle must pay for the privilege of driving on a tollway, including the toll or user fees that the operator of a single occupant motor vehicle must pay for the privilege of driving on a HOT Lane;
- (7) "Toll Lane" has the meaning described in Utah Code Ann. Section 72-6-118;
- (8) "Tollway" has the meaning described in Utah Code Ann. Section 72-6-118. Tollways include, but are not limited to, HOT Lanes and Toll Lanes; and
- (9) "Tollway development agreement" has the meaning described in Utah Code Ann. Section 72-6-202.

#### R926-9-2. Designation of Tollways.

- (1) The Department may consider designating tollways including, but not limited to, the designation of existing HOV Lanes as HOT Lanes or may widen existing highways to add one or more Toll Lane(s). In deciding whether to designate a tollway, the Department may evaluate whether:
- (a) the tollway would make the specific highway or the highway system more efficient;
- (b) the designation or addition would increase available funds, reduce operational costs, or expedite project delivery; and
- (c) the project will be consistent with the overall policies, strategies, and actions of the Department, including those strategies that are developed through the regular transportation planning process.
- (2) Commission approval is required for designation of HOT Lanes on existing state highways and establishment of tollways on new state highways or additional capacity lanes. Legislative approval is required prior to designation of any other types of tollways provided the Commission may provide interim approvals to establish such tollways, between sessions of the Legislature, subject to approval or disapproval by the Legislature during the subsequent session.
- (3) If the Department wishes to designate a tollway, it shall submit its recommendations to the Commission and request approval.
- (4) The Commission will evaluate the recommendations and make a final decision.
- (5) The Commission will issue its decision in a public meeting.
- (6) Tollways shall comply with all design and construction standards and specifications normally applicable to Department projects, except as may be otherwise agreed to by the Department in writing.
- (7) Automatic tolling systems used for the collection of tolls shall meet or exceed the minimum criteria established by the United States Department of Transportation pursuant to United States Public Law 105-59, Section 1604, Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU) if procured and deployed after the adoption of such criteria.
  - (8) The Commission will set Tolls in accordance with

Utah Admin. Code R940-1 and Utah Code Ann. Section 72-6-118

#### R926-9-3. Tollway Restricted Revenue Fund - Enforcement.

- (1) Pursuant to state law, tolls collected by the Department and certain funds received by the Department through a tollway development agreement are deposited in the Tollway Restricted Special Revenue Fund established in Utah Code Ann. Section 72-2-120.
- (2) Monies from the fund may be used to establish and operate tollways and related facilities, including design, construction, reconstruction, operation (including snow removal), maintenance, enforcement, impacts from tollways, and acquisition of right-of-way, pursuant to Utah Code Ann. Section 72-2-120.

KEY: transportation, tolls, highways, tollways October 16, 2008 72-2-120 Notice of Continuation February 24, 2011 72-6-118

## R940. Transportation Commission, Administration. R940-1. Establishment of Toll Rates.

#### R940-1-1. Definitions.

- (1) "Commission" means the Transportation Commission, which is created in Utah Code Ann. Section 72-1-301;
- (2) "Department" means the Utah Department of Transportation, which is created in Utah Code Ann. Section 72-1-101;
- (3) "HOT Lane" means a High Occupancy Vehicle Lane as designated pursuant to Utah Code Ann. Section 41-6a-702 and Utah Admin. Code R926-9.
- (4) "Toll" means the toll or user fees that the operator of a motor vehicle must pay for the privilege of driving on a tollway, including the toll or user fees that the operator of a single-occupant motor vehicle must pay for the privilege of driving on a HOT Lane.
- (5) "Tollway" has the meaning described in Utah Code Ann. Section 72-6-118.
- (6) "Tollway development agreement" has the meaning described in Utah Code Ann. Section 72-6-202.

#### R940-1-2. Setting Toll Rates.

- (1) The Commission shall be responsible for setting toll rates on state highways as specified in this Section R940-1.
- (2) Toll rates for facilities included in a tollway development agreement shall be set in accordance with the terms and conditions of the tollway development agreement. Terms and conditions relating to toll rates are required to be presented to the Commission in connection with award of the tollway development agreement, and any modifications to such terms and conditions will be considered a substantial modification or amendment requiring Commission approval under Section R940-1-3.
- (3) The Commission may, in its sole discretion, increase the toll rates for a facility subject to a tollway development agreement above the amount allowed under the tollway development agreement.

#### R940-1-3. Base Toll Rate and Range for HOT Lanes.

- (1) In deciding what Toll is appropriate for HOT Lanes that are not subject to tollway development agreements, the Commission balances the need to obtain revenue against the effect that a certain Toll amount will have on demand. The goal is to set a price that encourages optimal use of the HOT Lane.
- (2) For HOT Lanes under a monthly sticker program that are not subject to a tollway development agreement, the initial toll for the HOT Lane is \$50 per month.
- (a) With the Commission's approval, the Department may increase the toll described in subsection (2) from \$50 per month if it finds that demand on the HOT Lane is too high and needs to be reduced in order to keep the lane freely flowing. Evidence of demand can be shown by traffic counts and evidence of traffic congestion.
- (3) For HOT lanes under a dynamically priced electronic payment system that are not subject to a tollway development agreement, the toll is \$0.25 to \$1.00 per payment zone. The Department will manage the amount of the toll necessary to keep the lane freely flowing.
- (4) Toll rates for HOT Lanes that are subject to a tollway development agreement shall be set in the tollway development agreement.

#### R940-1-4. Tollway Restricted Special Revenue Fund.

- (1) Pursuant to state law, tolls collected by the department and certain funds received by the department through a tollway development agreement are deposited in the Tollway Restricted Special Revenue Fund established in Utah Code Ann. Section 72-2-120.
  - (2) Monies from the fund may be used to establish and

operate tollways and related facilities, including design, construction, reconstruction, operation, maintenance, enforcement, impacts from tollways, and acquisition of right-of-way, pursuant to Utah Code Ann. Section 72-2-120.

KEY: transportation, tolls, HOT Lanes, tollways April 7, 2010 72-2-120 Notice of Continuation February 24, 2011 72-6-118